

# Washing Machine user manual



This manual is made with 100% recycled paper.

## Imagine the possibilities

Thank you for purchasing this Samsung product.



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# safety information

Congratulations on your new Samsung Washer. This manual contains important information on the installation, use, and care of your appliance. Please take time to read this manual to take full advantage of your washer's many benefits and features.

#### WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your washer.

#### IMPORTANT SAFETY SYMBOLS AND PRECAUTIONS

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$\wedge$	Hazards or unsafe practices that may result in <b>severe personal injury or death</b> .
WARNING	To reduce the risk of fire, explosion, electric shock, or personal injury when using your washer, follow these basic safety precautions.
	Hazards or unsafe practices that may result in <b>minor personal injury or property damage</b> .
$\square$	Do NOT attempt.
$\bigotimes$	Do NOT disassemble.
Ø	Do NOT touch.
	Follow directions explicitly.
	Unplug the power plug from the wall socket.
Ē	Make sure the machine is grounded to prevent electric shock.
	Call the service center for help.
	Note

#### What the icons and signs in this user manual mean:

These warning icons are here to prevent injury to you and others. Please heed them explicitly.

After reading this section, keep it in a safe place for future reference.

Read all instructions before using the appliance.

## SAVE THESE INSTRUCTIONS

English - 3

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# safety information

#### **IMPORTANT SAFETY INSTRUCTIONS**



**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- 1. Read all instructions before using the appliance.
- 2. Do not wash or dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- 3. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- 4. Before the appliance is removed from service or discarded, remove the lid of the washing or drying compartment.
- 5. Do not reach into the appliance if the drum is moving.
- 6. Do not install or store this appliance where it will be exposed to the weather.
- 7. Do not tamper with the controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless it is specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
- 9. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- 10. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for 2 weeks or more, before using a washer or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.

#### State of California Proposition 65 Warnings:



**WARNING:** This product contains chemicals known to the State of California to cause cancer and reproductive toxicity.

## SAVE THESE INSTRUCTIONS

## CRITICAL INSTALLATION WARNINGS

Plug the power cord into an AC 120 V / 60 Hz/wall socket rated at 15 amps or higher. Use the socket for this appliance only. In addition, do not use an extension cord.

- Sharing a wall socket with other appliances, using a power strip, or extending the power cord may result in electric shock or fire.
- Do not use an electric transformer. It may result in electric shock or fire.
- Ensure that the power voltage, frequency, and current match the product's specifications. Failing to do so may result in electric shock or fire.

Have this appliance installed by a qualified technician or service company.

- Failing to do so may result in electric shock, fire, an explosion, problems with the product, or injury.

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.

- Unplug the power plug and clean it with a dry cloth.
- Failing to do so may result in electric shock or fire.

Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

This appliance must be properly grounded.

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- Improper grounding may result in electric shock, fire, an explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly. Make sure the socket you use is grounded in accordance with local and national codes.

Do not install this appliance near a heater or flammable material.

Do not install this appliance in a humid, oily, or dusty location, or in a location exposed to direct sunlight or water (rain drops).

Do not install this appliance in a location where gas may leak.

- This may result in electric shock or fire.

Plug the power plug into the wall socket firmly. Do not use a damaged power plug, damaged power cord, or loose wall socket.

- This may result in electric shock or fire.

Do not pull or bend the power cord excessively.

Do not twist or tie the power cord.

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

Do not pull the power cord when unplugging the power plug.

- Unplug the power plug by holding the plug.
- Failing to do so may result in electric shock or fire.

If the power plug or power cord are damaged, contact your nearest service center.

## SAVE THESE INSTRUCTIONS

# safety information

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Position the appliance so that the power plug is easily accessible.

- Failing to do so may result in electric shock or fire due to electric leakage.

Install your appliance on a level and hard floor that can support its weight.

- Failing to do so may result in abnormal vibrations, noise, or problems with the product.

Unplug the power plug when the appliance is not being used for long periods of time or during a thunder/lightning storm.

- Failing to do so may result in electric shock or fire.

## ARNING CRITICAL USAGE WARNINGS



If the appliance is flooded, cut the power immediately and contact your nearest service center.

If the appliance emits a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest service center.

- Failing to do so may result in electric shock or fire.

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate the area immediately. Do not turn any appliance or light on or off.

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other flammable or explosive substances.

This may result in electric shock, fire, or an explosion.

Do not force the washer lid open while the washer is operating (high-temperature washing/ drying/spinning).

- Water flowing out of the washer may cause burns or cause the floor to be slippery. This may result in injury.
- Forcing the lid open can damage the product or cause injury.

Make sure to remove the packaging (sponge, styrofoam) attached to the bottom of the washer before using it.

Do not insert your hand under the washer.

- This may result in injury.

## SAVE THESE INSTRUCTIONS

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Do not touch the power plug with wet hands.

- This may result in electric shock.

Do not turn the appliance off by unplugging the power plug while the washer is in operation.

Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.

Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

If a child places a bag over their head, the child may suffocate.

Do not let children or infirm persons use this washer unsupervised.

- Failing to do so may result in electric shock, burns, or injury.

Do not insert your hand or a metal object under the washer while it is operating.

- This may result in injury.



Do not attempt to repair, disassemble, or modify the appliance yourself.

- Do not use any fuse (such as copper, steel wire, etc.) other than a standard fuse.
- If you need to repair or reinstall the appliance, contact your nearest service center.
- Failing to do so may result in electric shock, fire, problems with the product, or injury.

If any foreign substance such as water enters the appliance in any area other than the tub, unplug the power plug and contact your nearest service center.

- Failing to do so may result in electric shock or fire.

If the water supply hose comes loose from the faucet and floods the appliance, unplug the power plug.

- Failing to do so may result in electric shock or fire.

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If the washer is contaminated by a foreign substance such as detergent, dirt, food waste,  $\star$ etc., unplug the power plug and clean the washer using a damp, soft cloth.

- Failing to do so may result in discoloration, deformation, damage, or rust.
- The clear portion of the lid can be broken by a strong impact. Take care when using the washer.
- If the clear portion is cracked or broken, it may result in injury.

After a water supply failure or when reconnecting the water supply hose, open the faucet slowly.

Open the faucet slowly after a long period of non-use.

- The air pressure in the water supply hose or the water pipe may result in damage to a part or in water leakage.

If a drain error occurs during an operation, check if there is a draining problem.

If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to electric leakage.

Do not insert your hand under the washer.

This may result in injury.

## SAVE THESE INSTRUCTIONS

# safety information

Insert the laundry into the washer completely so that laundry does not get caught in the lid.

 If laundry gets caught in the lid, it may damage the laundry or the washer, or cause water leakage.

Ensure that the faucet is turned off when the washer is not being used.

- Ensure that the water supply hose connectors are properly tightened.
- Failing to do so may result in property damage or injury.

Open the faucet and check if the water supply hose connector is firmly tightened and that there is no water leaking before using the product.

If the water supply hose connectors are loose, it may result in water leakage.

Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

- This may result in electric shock, fire, problems with the product, or injury.

Do not operate the appliance with wet hands.

- This may result in electric shock.

Do not spray volatile material such as insecticide onto the surface of the appliance.

- As well as being harmful to humans, it may also result in electric shock, fire, or problems with the product.

Do not place an object that generates an electromagnetic field near the washer.

- This may result in injury due to a malfunction.

Since the water drained during a high-temperature wash or drying cycle is hot, do not touch the water.

- This may result in burns or injury.

For waterproof fabrics, only use the WATERPROOF cycle.

- Do not use other cycles for waterproof fabrics.
- \* This may result in injury or damage to the washer, walls, floor, or clothing due to abnormal vibrations.
- Set the temperature and spin according to the attached care label.

Do not operate the washer when the detergent dispenser is removed.

- This may result in electric shock or injury due to water leakage.

Do not insert your hand into the detergent dispenser after opening it.

- This may result in injury as your hand may be caught.

## SAVE THESE INSTRUCTIONS

Do not place any non-laundry objects, such as shoes, food waste, or animals into the washer.

- This can cause abnormal vibrations that can damage the washer, and, in the case of pets, cause severe injury or death.

Do not press the buttons using sharp objects such as pins, knifes, fingernails, etc.

- This may result in electric shock or injury.

Do not wash laundry contaminated by oils, creams, or lotions usually found in skincare shops or massage clinics.

- This may result in the rubber seal becoming deformed and water leakage.

Do not leave metal objects (safety pins, hair pins, etc.) or bleach in the tub for long periods of time.

- This may cause the tub to rust.
- If rust appears on the surface of the tub, apply a neutral cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

Do not use dry cleaning detergent directly in the tub and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent.

This may result in spontaneous combustion or ignition due to heat from the oxidation of the oil.

Do not use hot water from water cooling/heating devices.

- This may result in problems with the washer.

Do not use natural hand-washing soap in the washer.

If it hardens and accumulates inside the washer, it may cause problems with the product, discoloration, rust, or bad odors.

Do not wash large laundry items such as bedding in the washing net.

- Failing to do so may result in injury due to abnormal vibrations.
- Place smaller items, such as lace socks and lingerie in the washing net.

Do not use hardened detergent.

- If it accumulates inside the washer, it may result in water leakage.

Do not wash throw rugs or doormats.

- If you wash throw rugs or doormats, sand will accumulate inside the washer. This can result in the washer not being able to drain properly.

## CRITICAL CLEANING INSTRUCTIONS



Do not clean the appliance by spraying water directly onto it. Do not use strongly acidic cleaning agents.

Do not use benzene, paint thinner, or alcohol to clean the appliance.

- This may result in discoloration, deformation, damage, electric shock, or fire.

Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failing to do so may result in electric shock or fire.

## SAVE THESE INSTRUCTIONS

# installing your washer

#### UNPACKING YOUR WASHER

Unpack your washer and inspect it for shipping damage. Make sure you have received all the items shown below. If your washer was damaged during shipping, or you do not have all of the items, contact 1-800-SAMSUNG (1-800-726-7864).

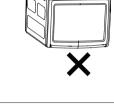
To prevent personal injury or strain, wear protective gloves whenever lifting or carrying the washer.

Packing materials can be dangerous to children. Keep all packing material (plastic bags, polystyrene, etc.) well out of children's reach.

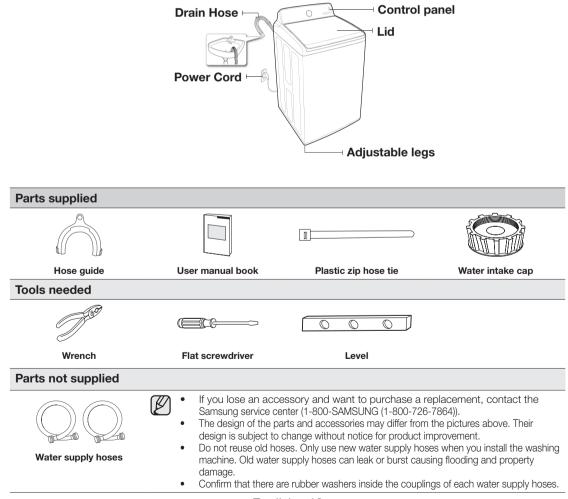


Two people working together are required to unpack the washing machine. To remove the cushioned packing material on the bottom of the washer, do not lay the washer down on its front or side. You can damage it. Instead, lift the washer off the cushion.





#### OVERVIEW OF YOUR WASHER



English - 10

#### BASIC LOCATION REQUIREMENTS

#### Electrical

- 120 Volt 60 Hz 15 AMP fuse or circuit breaker.
- Individual branch circuit serving only your Washer is recommended.
- Your Washer is equipped with a power cord.

NEVER USE AN EXTENSION CORD.

#### Grounding

#### ELECTRICAL GROUNDING IS REQUIRED FOR THIS APPLIANCE.

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current.

This appliance is equipped with a power cord having a three-prong grounding plug for use in a properly installed and grounded outlet.

The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



An improperly connected equipment-grounding conductor can increase the risk of electrical shock. Check with a qualified electrician or serviceman if you are not sure whether the appliance is properly grounded. Do not modify the plug provided with the appliance - if it does not fit the outlet, have a proper outlet installed by a qualified electrician.

#### IMPORTANT SAFETY PRECAUTIONS

To prevent unnecessary risk of fire, electrical shock, or personal injury, all wiring and grounding must be done in accordance with the National Electrical Code ANSI/FNPA, No. 70 Latest Revision and local codes and ordinances. It is the personal responsibility of the appliance owner to provide adequate electrical service for this appliance.



NEVER CONNECT THE GROUND WIRE TO PLASTIC PLUMBING LINES, GAS LINES, OR CAUTION HOT WATER PIPES.

#### Water

To correctly fill your Washer in the proper amount of time, water pressure of 20 to 116psi (137 to 800kPa) is required.

Water pressure less than 20 psi may cause water valve failure, or may not allow the water valve to shut off completely, or may extend the fill time beyond what your Washer controls allow, causing your Washer to turn off. A time limit is built into the controls to prevent flooding in your home if a hose becomes loose.

The water faucets must be within 4 feet / 122 cm of the back of your Washer to match the length of the inlet hoses provided with your Washer.

Accessory inlet hoses are available in various lengths up to 10 feet / 275 cm for faucets that are further away from the back of your Washer.

To avoid the possibility of water damage:

- Have water faucets easily accessible.
- Turn off faucets when the washer is not in use.
- Periodically check that there is no leakage from the water inlet hose fittings.



CHECK ALL CONNECTIONS AT THE WATER VALVE AND FAUCET FOR LEAKS.

## installing your washer

#### Draining to a Standpipe

If you have a standpipe, the recommended height of the standpipe is 39 in / 99 cm. The drain hose must be routed through the drain hose clip to the standpipe. The standpipe must be large enough to accept the outside diameter of the drain hose. You can also drain the washer into a wash basin or laundry tub. The drain hose is attached to the washer at the factory.

#### Flooring

For best performance, you must install your washer on a solidly constructed floor. Wood floors may need to be reinforced to minimize vibration and/or unbalanced load situations. Carpeting and soft tile surfaces are contributing factors to vibration which can cause your washer to move slightly during the spin cycle.

Never install your washer on a platform or weakly supported structure.

#### Location considerations

Do not install your washer in areas where water may freeze, since your washer will always retain some water in its water valve, pump, and hose areas. Frozen water can damage the belts, the pump, hoses, and other components.

#### Alcove or closet installation

#### MINIMUM CLEARANCES FOR CLOSET AND ALCOVE INSTALLATIONS:

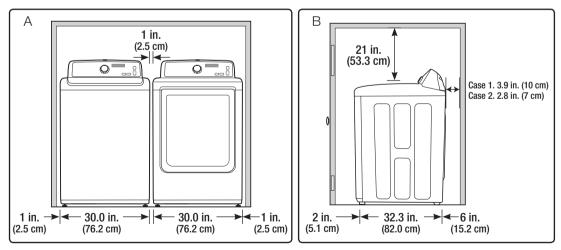
Sides – 1 in / 25 mm Rear – 6 in / 152 mm Closet Front – 2 in / 51 mm TOP - 21 in / 533 mm

For the gap between the water valve and the wall:

- Case 1. If you connect the supply hose after installing the washer: Over 3.9 in (10 cm).

- Case 2. If you connect the supply hose before installing the washer: Over 2.8 in (7cm).

If the washer and dryer are installed together, the closet front must have at least a 72 in<sup>2</sup> (465 cm<sup>2</sup>)

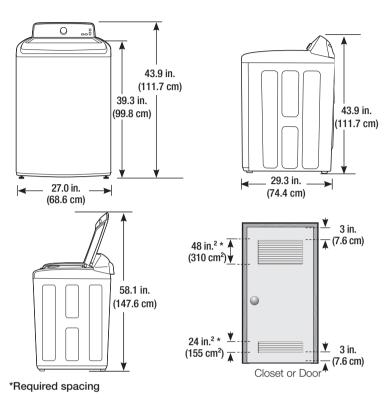


unobstructed air opening. Your washer alone does not require a specific air opening.

A. Recessed area

B. Side view - closet or confined area

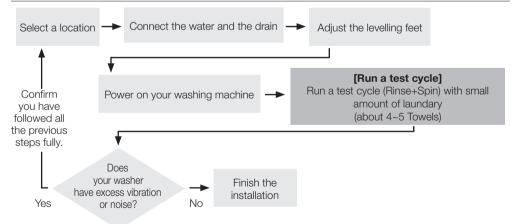
#### Required dimensions for Installation



#### **IMPORTANT NOTE TO INSTALLER**

Please read the following instructions carefully before installing your washer. These instructions should be retained for future reference. We recommend you hire a professional to install this washer.

#### Installation Flow chart



#### **STEP 1** Selecting a Location

Before you install the washer, make sure the location:

Has a hard, level surface without carpeting or flooring that may obstruct ventilation.

- Is away from direct sunlight.
- Has adequate ventilation.
- Is not exposed to freezing temperatures (temperatures under 32 °F or 0 °C).
- Is away from heat sources such as a furnace, water heater, etc.
- Has enough space so that the washer doesn't rest on its power cord.

# installing your washer

#### STEP 2

#### Connecting the water supply and drain hoses

#### Connecting the water supply hoses



Before installing the water supply hoses, make sure there are rubber gaskets inside the fittings at both ends of each new water hose. Installing the water supply hoses without rubber gaskets can cause water leakage.



When you initially install the washer, be sure to use new hoses. Failing to do so may result in a water leakage or overflow and may damage your property.



Do not connect multiple water supply hoses together to CAUTION increase the length of the supply hose. Hoses connected this way can leak and the leakage can cause electrical shock. If a hose is too short, replace the hose with a longer, high pressure hose.

- 1. Connect the ends of the water supply hoses to the HOT and COLD faucets.
- 2. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a wrench.



When you fasten the fittings, do not fasten them too tightly or apply tape or sealant to the faucets or water supply intakes. This can damage the fittings.



After you have connected the water supply hoses to the faucets, ensure that they are connected correctly by pulling the water supply hoses downwards

- 3. Place the unconnected ends of the hoses into a bucket and open the faucets connected to the two water supply hoses for 10 or 15 seconds to remove any foreign substances from the hoses. Close the faucets before continuing.
- 4. Connect the ends of the water supply hoses to the water supply intake connections at the back of the washer.



The water supply hose connected to the HOT faucet must be connected to the HOT water supply intake and the water hose connected to the COLD faucet must be connected to the COLD water supply intake.

5. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a wrench.

To ensure correct water usage, connect both the HOT and COLD water faucets. If either or both are not connected, the Tap cold (no fill) LED will flash.

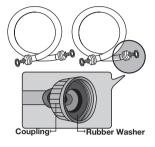


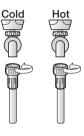
If you do not want to use the HOT water supply hose, insert the water intake cap into the HOT water supply intake hole. In this case, you must select the Tap Cold option for the water temperature. If you select the Tap Cold option, all the lamps for the water temperature options are turned off.



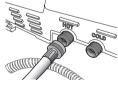
Confirm that the water supply hoses are not twisted or bent. If the hoses are twisted or bent, the hoses can leak and cause electric shock due to the water leakage.

6. Turn on the HOT and COLD water supplies and check all the water supply intake connections and the faucets for water leaks.

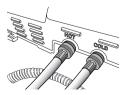












#### Connecting the drain hose

The end of the drain hose can be positioned in three ways:

#### Over the edge of a wash basin

Secure the guide to the side of the basin wall with a hook or to the tap with a piece of string to prevent the drain hose from moving.

#### In a standpipe or laundry tub

The standpipe must be no shorter than 39 in (99 cm) and no longer than 96 in (245 cm).



Make sure that the connection between the drain hose and the standpipe is not airtight.

Ø

Connect the hose guide no more than 4 in (10cm) from the end of the drain hose. If the drain hose extends more than 4 in (10cm) beyond the end of the hose guide, mold or microorganisms could spread to the inside of the washer.



The Drain Hose can be installed up to 96 in (245cm) above the floor, but the draining capability can be reduced at this height. This can cause the washer to have an odor because of water remaining in the drain system.

If the drain hose is installed below 39 in (99cm), water can drain during wash cycles due to a siphon effect. If this occurs, it causes the Tap cold LED on the washer to flash.

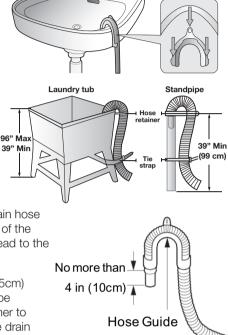
#### **STEP 3**

#### Leveling your washer

See if the washer is level by checking the position of the tub:

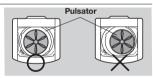
- 1. Slide the washer into position.
- 2. Open the lid of the washer, and pour the water into the tub to just below the pulsator level.
- **3.** If the washer is level, the pulsator will be centered in the washer as shown in the figure. If the pulsator is not centered, level your washer by turning the front leveling feet clockwise or counterclockwise as necessary.

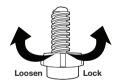
Turn the front leveling feet clockwise to raise the washer, and counterclockwise to lower the washer.





2





Adjustable legs



# installing your washer

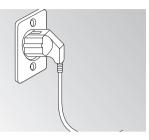
#### STEP 4

#### Powering your washer

Plug the power cord into a 3-prong, well grounded 120 volt 60 Hz approved electrical outlet protected by a 15-amp fuse or comparable circuit breaker.

Your washer is grounded through the third prong of the power cord when plugged into a three-prong grounded electrical outlet.

Test run Make sure that you have installed your washing machine correctly by running a **Rinse+Spin** cycle after installation is complete. See Step 5 below.





#### **STEP 5**

#### Running a test cycle

Run a test cycle as follows to make sure your washer is properly installed.

- **1.** Load about 6 pounds of laundry into the tub.
- 2. Press the Power button to turn on your washer.
- 3. Select the Rinse+Spin cycle by turning the Cycle Selector.
- 4. Press the Start/Pause button to start the test cycle.
- **5.** The washer should not rock or vibrate excessively when water is supplied or when washing or spinning, and should drain well during the spin cycle.
  - If water leaks while water is being supplied or drained, check the water connections. Refer to Step 2, "Connecting the water supply and drain hoses" on pages 14~15 for instructions.
  - If the washer rocks and vibrates excessively, level your washer again. Refer to Step 3, "Leveling your washer" on page 15 for instructions

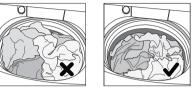
"Leveling your washer" on page 15 for instructions.

# operating instructions

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

#### LOADING YOUR WASHER

- You can fill the tub up to 3/4 full with dry, unfolded clothes. DO NOT OVERLOAD.
- Overloading can reduce washing efficiency, cause excess wear, and possibly cause creasing or wrinkling of the load.
- Wash delicate items such as bras, hosiery, and other lingerie in the Delicates cycle with similar lightweight items.



- When washing big bulky items or a few smaller items that don't fill the tub completely – a rug, a pillow, stuffed toys, or one or two sweaters, for example – add a few towels to improve spin performance.
- Do not insert bulky items except for Bedding in this cycle.

During the spin cycle, the washer may add additional water to redistribute the clothes and correct an imbalance inside the drum.

- To ensure good cleaning results when washing heavily soiled loads, do not overload your washer.
- To add a forgotten item:
  - 1. Press the Start/Pause button to pause the washer.
  - 2. Wait for the door to unlock automatically, and then open the door.
  - 3. Add the item, close the door, and then press the Start/Pause button. The cycle will resume.

#### STARTING YOUR WASHER - BASIC STEPS

- 1. Load your washer.
- 2. Add liquid (or powdered) detergent and additives to the dispenser.
- 3. Select the appropriate cycle and options for the load.
- **4.** Close the lid.
- 5. Press the Start/Pause button.
- 6. The Wash Indicator light illuminates.
- 7. Before your washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain.



WARNING: Do not place anything on top of your washer while it is running.

# washing a load of laundry.

#### OVERVIEW OF THE CONTROL PANEL



	Select the appropriate cycle for the type of load.				
	The cycle you select determines the tumble pattern and spin speed for the cycle.				
	To minimize wrinkling of laundry, select the Perm Press cycle.				
	<b>NORMAL</b> - For most fabrics including cottons, linens, and normally soiled garments.				
	<b>HEAVY DUTY</b> - For sturdy, colorfast fabrics and heavily soiled garments.				
1 Cycle Selector	For bedding, use the heavy duty course and the appropriate load size.				
	<b>DELICATES</b> - For sheer fabrics, bras, lingerie, silks, and other handwash-only fabrics. For best results, use liquid detergent.				
	WATERPROOF - For waterproof, water-resistant items.				
	* For waterproof, water-resistant items. (less than 12 lbs)				
	* Do not wash waterproof items and non-waterproof items together.				
	QUICK WASH - For lightly soiled garments needed quickly. Quick				
	Wash takes between 33 to 48 minutes depending on amount of laundry.				
	<b>RINSE + SPIN</b> - Use for loads that need rinsing only or to add rinse-added fabric softener to a load.				
	SPIN - Drains the water and spins at a high speed.				
	<b>SELF CLEAN</b> - Use to clean dirt and bacteria from the tub. Regular use (after every 20 washes) is recommended. No detergent or bleach is needed.				
2 Display	Provides instructions and diagnostics while keeping you updated on the cycle status.				
	Press this button repeatedly to cycle through the different water temperature options.				
	Hot - Whites and heavily soiled, colorfast items.				
	Warm - Colorfast items.				
Temp. selection	Cold - Brightly colored, very lightly soiled items.				
button	Tap Cold - Cold water with no warm water added.				
	If you select the Hot or Warm options, make sure that the cold and hot water supply hoses are attached correctly.				
	If the hoses are connected incorrectly, the washer will stop the cycle.				

Select Cycle     Option     Press this button to select different cycle options.     Extra Rinse - Select to add an additional rinse at the end of a way     remove laundry additives and perfumes more thoroughly.     To select Extra Rinse, press and hold the Load Size button for app     3 seconds.			
<ul> <li>Load Size selection button</li> <li>5 selection button</li> <li>For moderate loads. This setting is best for most loads.</li> <li>Medium - For light loads.</li> <li>Small - For very light loads.</li> </ul>			
6 Start/Pause selection button	Press to pause and restart cycles.		
7 Power button	Press once to turn your washer on. Press again to turn your washer off. If the washer is left on for more than 10 minutes without any buttons being pressed, the power automatically turns off.		

# washing a load of laundry.

#### Child Lock

Child Lock disables the buttons on the control panel and prevents children from playing with the washer.

#### Activating the Child Lock function

Press and hold the Temp. and Load Size buttons simultaneously for approximately 3 seconds.

- All buttons and controls on the panel are disabled except for the Power button.
- The Child Lock icon blinks.

#### Using the Child Lock function

If the lid is opened when the Child Lock function is on, the Hot LED illuminates and an alarm sounds.

- If the water level in the tub is above the safe water level, the Hot light illuminates on the LED display and the washing machine starts to drain after 30 seconds.
- If the water level in the tub is above the safe water level and the Child Lock function is turned on while the door is open, the Hot, Tap cold, Extra large, and Small lights illuminate on the LED display even if the power is turned off and the washing machine starts to drain.
- If the power is off and the lid is opened while the water level in the tub is above the Reset water level, the Hot, Tap cold, Extra large, and Small lights illuminate on the LED display and the washing machine starts to drain. When the draining operation finishes, the power is automatically turned off again.
- If you activate Child Lock while the washing machine is running, the Start/Pause button will not work.
- After the compulsory drain, the Hot, Tap cold, Extra large, and Small lights blink at 1 second intervals and the product enters the Hot, Tap cold, Extra large, and Small light mode. (When the product is in the Hot, Tap cold, Extra large, and Small light mode, only the **Power** button works.)
- To cancel the Hot, Tap cold, Extra large, and Small light mode, you need to turn the power off and then on again.
- To cancel the Hot light mode, deactivate the Child Lock function. To deactivate the Child Lock function, press and hold the **Temp.** and **Load Size** buttons simultaneously for at least 3 seconds.

#### Adding laundry when Child Lock is on

 To add laundry, deactivate the Child Lock function. To deactivate the Child Lock function, press and hold the **Temp.** and **Load Size** buttons simultaneously for at least 3 seconds.

#### Deactivating the Child Lock function

Press and hold both the **Temp.** and **Load Size** buttons simultaneously for approximately 3 seconds.

- When you deactivate the Child Lock function, the Child Lock light turns off.
- The Child Lock function prevents children or the infirm from accidently operating the washer and injuring themselves.



- $\Delta$  If a child enters the washing machine, the child may become trapped and suffocate.
  - Once you have activated the Child Lock function, it continues working even if the power is turned off.
  - Forcing the lid open can result in injury or damage to the product.

#### ATC (AUTO TEMPERATURE CONTROL)

The ATC function controls wash water temperature.

- By reacting to changes in external and internal temperatures, the ATC function maintains the correct wash temperature for each cycle, providing the best washing performance while using the least amount of energy.
- New washers must reduce the amount of energy usage as a first priority. When you use the most  $\mathbb{A}$ commonly used wash cycles, Normal and Heady Duty, you will notice more cold water entering the washer as an energy saving step. This is normal.

In the Normal and Heavy Duty cycles, the hot water temperature is similar to acceptable adult bath-Ø water temperature and warm water temperature is similar to comfortable swimming-pool water temperature.

If you want to wash clothes at different water temperatures, you should choose a different cycle, and then choose a specific temperature (Hot/Warm/Cold/Tap Cold).

# washing a load of laundry

#### **FEATURES**

#### Automatic dispenser

Your washer has separate compartments for dispensing detergent and color-safe bleach and fabric softener. Add all laundry additives to their respective compartments before starting your Washer.

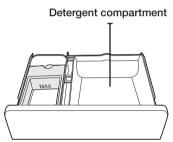
The automatic dispenser MUST ALWAYS be in place before you start your washer. DO NOT open the automatic dispenser when your washer is running.



Never exceed the manufacturer's recommendations when adding detergent.

#### To add detergent to the automatic dispenser:

- **1.** Open the dispenser drawer.
- 2. Load the recommended amount of detergent into the detergent compartment before you start your wash.
- **3.** Close the drawer slowly and smoothly to avoid spilling, splashing, or premature dispensing of the contents.

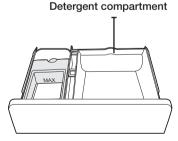


## It is normal for a small amount of water to remain in the dispenser compartments at the end of the cycle.

#### Loading the detergent compartment

- 1. Pour the recommended amount of laundry detergent directly into the detergent compartment before starting your washer.
- 2. If you are using color-safe bleach, add it with the detergent to the detergent compartment.

When adding color-safe bleach with detergent, it is best if both laundry products are in the same form – liquid.

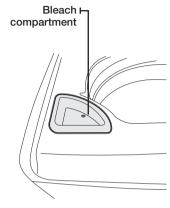


#### Loading the Bleach compartment

(Liquid chlorine bleach only)

Add chlorine bleach to the bleach compartment. DO NOT exceed the MAX FILL line.

- Avoid splashing or over-filling the compartment.
  - Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. It is a powerful chemical and can cause fabric damage, such as weakening of the fibers or color loss, if not used properly.
    - If you prefer to use color-safe, non-chlorine bleach, add it to the appropriate detergent compartment.
       DO NOT pour color-safe bleach into the Bleach compartment.



# 03 washing a load of laundry

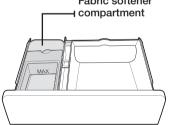
#### Loading the Fabric softener compartment

- 1. Pour the recommended amount of liquid fabric softener into the softener compartment. For smaller loads, use less than one capful.
- 2. Dilute the fabric softener with water until it reaches MAX FILL in the compartment.
- **3.** The dispenser automatically releases liquid fabric softener at the proper time during the rinse cycle.



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- Use the softener compartment ONLY for liquid fabric softeners.
- DO NOT use the Downy Ball\* in the fabric softener compartment with this washer. It will not add fabric softener at the appropriate time. Use the detergent compartment.
- Do not use liquid fabric softener that is too sticky as it may not mix with the water sufficiently.
- If you are using fabric softener, be sure to select the Extra rinse option.
- \* Brand names are trademarks of their respective manufacturers.



# maintaining your washer

#### **CLEANING THE EXTERIOR**

Turn off the water faucets after finishing the day's washing.

This will shut off the water supply to your washer and prevent the unlikely possibility of damage from escaping water. Leave the lid open to allow the inside of your washer to dry out.

Use a soft cloth to wipe up all detergent, bleach, or other spills as they occur.

Clean the following as recommended:

Control Panel – Clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads. Do not spray cleaners directly on the panel.

#### **CLEANING THE INTERIOR**

Clean the interior of your washer periodically to remove any dirt, soil, odor, mold, mildew, or bacterial residue that may remain in your washer as a result of washing clothes.

Failure to follow these instructions may result in unpleasant conditions, including odors and/or permanent stains on your washer or laundry.

Hard water deposits may be removed, if needed. Use cleaners labeled "Washer safe".

#### STORING YOUR WASHER

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare your washer for storage as follows:

- Select the Quick Wash cycle and add bleach to the automatic dispenser. Run your washer through the cycle without a load.
- Turn the water faucets off and disconnect the inlet hoses.
- Unplug your washer from the electrical outlet and leave your washer lid open to let air circulate inside the drum.
- If your washer has been stored in below-freezing temperatures, allow time for any leftover water in your washer to thaw out before use.

#### PRESERVING THE TOP COVER AND THE FRONT FRAME

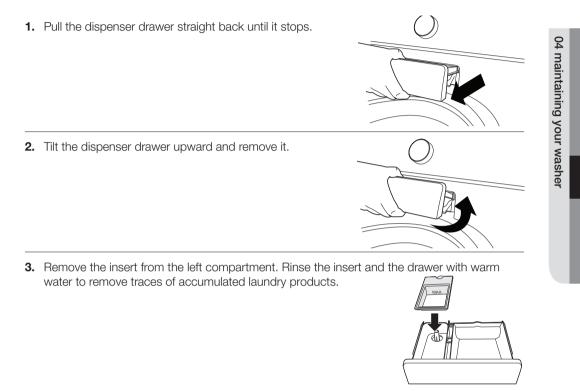
Do not place any heavy or sharp objects or a detergent box on the washing machine. They can scratch or damage the top cover of the unit.



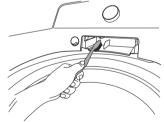
Since the entire washing machine has a high-gloss finish, the surface can be scratched or damaged. Avoid scratching or damaging the surface when using the washing machine.

#### **CLEANING THE DISPENSERS**

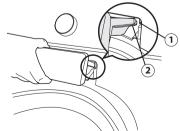
The automatic dispenser may need to be cleaned periodically due to laundry additive buildup.



4. To clean the drawer opening, use a small, non-metal brush to clean the recess. Remove all residue from the upper and lower parts of the recess.



5. Re-install the insert in its proper compartment. To re-install the drawer, place the dispenser drawer rail ① on top of the compartment rail ②. Tilt the dispenser drawer downward slightly, and then push the drawer in firmly and slowly.



# troubleshooting

#### CHECK THESE SOLUTIONS IF YOUR WASHER...

PROBLEM	SOLUTION
Will not start.	Make sure the lid is closed.
	Make sure your washer is plugged in.
	Make sure the water source faucets are open.
	Press the Power button to turn the Washer on.
	Press the Start/Pause button to start the cycle.
	Make sure Child Lock is not activated. See page 20.
	• Before your washer starts to fill, it will make a series of clicking noises to check the lid lock and do a quick drain.
	Check the fuse or reset the circuit breaker.
Vibrates or is too noisy.	• Make sure your washer is set on a level surface. If the surface is not level, adjust your washer's feet to level the appliance.
	Make sure your washer is not touching any other object.
	Make sure the laundry load is balanced.
Stops	Plug the power cord into a live electrical outlet.
	Check the fuse or reset the circuit breaker.
	<ul> <li>Close the lid and press the Start/Pause button to start your washer.</li> <li>For your safety, your washer will not spin unless the lid is closed.</li> </ul>
	• Before your washer starts to fill, it will make a series of clicking noises to check the lid lock and do a quick drain.
	<ul> <li>There may be a pause or soak period in the cycle. Wait and it may start.</li> </ul>
	• Check the screens on the inlet hoses at the faucets for obstructions. Clean the screens periodically.
Fills with the wrong	Turn both faucets on fully.
temperature water.	Make sure the temperature selection is correct.
	<ul> <li>Make sure the hoses are connected to the correct faucets.</li> <li>Flush water lines.</li> </ul>
	• Disconnect the hoses and clean the screens. The hose filter screens may be plugged.
	<ul> <li>As your washer is filling, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal.</li> </ul>
	• While your washer is filling, you may notice just hot and/or just cold water going through the dispenser when you have selected cold or warm wash temperatures. This is a normal function of the automatic temperature control feature as your washer determines the temperature of the water.
Lid locked or will not open.	Press the Start/Pause button to stop your washer.

_	05 troubleshooting

SOLUTION				
Check the fuse or reset the circuit breaker.				
• Straighten the drain hoses. Eliminate kinked hoses. If there is a drain restriction, call for service.				
• Close the lid and press the Start/Pause button. For your safety, your washer will not spin unless the lid is closed.				
Use the High spin speed.				
Use high efficiency detergent to reduce over-sudsing.				
The Load is too small. Very small loads (one or two items) may become unbalanced and not spin out completely.				
Make sure all hose connections are tight.				
• Make sure the end of the drain hose is correctly inserted and secured to the drainage system.				
Avoid overloading.				
Use high efficiency detergent to prevent over-sudsing.				
• Use high efficiency (HE) detergent to prevent over-sudsing.				
• Reduce the detergent amount for soft water and small or lightly soiled loads.				
Do not use a Non-HE detergent.				
<ul> <li>Make sure you are using HE detergent. Excessive suds collect in nooks and crannies and cause mold.</li> </ul>				
• Run cleansing cycles to sanitize the machine periodically. (Silver Care, Sanitize, or Self-Clean depending on the model)				
• Dry the interior of your washer after the total cycle has finished.				

Т

# troubleshooting

#### **INFORMATION CODES**

The Washer may display information codes to help you understand what is occurring with your Washer better.

CODE SYMBOL	MEANING	SOLUTION			
Hot LED Flashes	Lid is open when washer is running.	Close the lid tightly and restart the cycle. If the code reappears, call for service.			
Warm LED Flashes	Communication error between SUB PBA and MAIN PBA.	Call for service.			
Cold LED Flashes	A button is not working properly.	Call for service.			
Tap Cold LED Flashes	The Water Level sensor is not working properly. When the Tap Cold LED is flashing, the washer drains for 3 minutes. During this time, the Power button is inoperative.	Call for service.			
Extra Large LED FlashesYour Washer has tried to fill but was unsuccessful.When the Extra Large LED is flashing, the washer drains for 3 minutes. During this time, the Power button is inoperative.		Make sure the water faucets are open all the way. Check for kinked hoses. Check the inlet screens on the fill hoses. If you use a Flood Safety Device, remove the device and connect the water hoses directly to the unit.			
	Check if the hot water supply hose is connected.	You must connect the hot water supply hose because hot water is supplied by the Auto Temperature Control (A.T.C.) function.			
Large LED Flashes Your Washer has tried to fill but has not reached the proper water level. When the Large LED is flashing, the washer drains for 3 minutes. During this time, the Power button is inoperative.		Call for service.			
Medium LED Flashes	A fault is detected in the water level sensor.	Call for service.			
Small LED Flashes	Your washer is not draining. It can also mean that the unit senses a small clog while draining.	Do the following: 1) Turn off the unit and turn it on again. 2) Select only the Spin Cycle. 3) Press the Start/Pause to drain the water. If it still does not drain, call for service.			
Hot & Warm LEDs flash	Unbalanced load prevented your Washer from spinning.	Redistribute the load, and then press the Start/ Pause button.			

CODE SYMBOL	MEANING	SOLUTION
Hot & Cold LEDs flash	Motor not running properly.	Restart the cycle by presssing the Start/Pause button. If the code reappears, call for service.
Hot & Tap Cold LEDs flash	Mems sensor is not working properly.	Call for service.
Hot & Extra Large LEDs flash	Door lock is not working properly.	Close the lid tightly and restart the cycle. If the code reappears, call for service.
Hot & Large LEDs flash	Door lock is not working properly.	Close the lid tightly and restart the cycle. If the code reappears, call for service.
Hot & Medium LEDs flash	Thermistor is not working properly.	Call for service.
Hot & Small LEDs flash	The temperature of the supplied water is so high.	Ensure that the cold water tap and the hot water tap are connected correctly. If the code reappears, call for service.

For any codes not listed above, call 1-800-726-7864 (1-800-SAMSUNG).

# appendix

#### FABRIC CARE CHART

The following symbols provide garment care direction. The Clothing care labels include symbols for washing, bleaching, drying and ironing, or dry cleaning when necessary. The use of symbols ensures consistency among garment manufacturers of domestic and imported items. Follow care label directions to maximize garment life and reduce laundering problems.

Wash Cycle		Specia	I Instructions	Warning Symbols for Laundering		
$\Box$	Normal		Line Dry/ Hang to Dry	×	Do Not Wash	
Ŭ	Permanent Press / Wrinkle Resistant / Wrinkle Control	Ш	Drip Dry	×	Do Not Wring	
$\square$	Gentle/Delicates		Dry Flat	*	Do Not Bleach	
	Hand Wash	Heat Se	etting	Ø	Do Not Tumble Dry	
Water -	Temperature**	$\odot$	High	Ģ	No Steam (added to iron)	
•••	Hot	$\odot$	Medium	Ŋ	Do Not Iron	
••	Warm	$\odot$	O Low		ın	
•	Cold	0	Any Heat	0	Dry Clean	
Bleach			No Heat/Air	$\otimes$	Do Not Dry Clean	
0	Any Bleach (when needed)	Iron-Dry or Steam Temperatures			Line Dry/ Hang to Dry	
0	Only Non-Chlorine (color-safe) Bleach (when needed)	<u> </u>	High		Drip Dry	
$\bigcirc$	Tumble Dry Cycle		Medium		Dry Flat	
Normal		ā	Low			
0	Permanent Press/ Wrinkle Resistant/ Wrinkle Control					
0	Gentle/ Delicates					

\*\* The dot symbols represent appropriate wash water temperatures for various items. The temperature range for Hot is 105° - 125°F / 41° - 52°C, for Warm 85° - 105°F / 29° - 41°C and for Cold 60° - 85°F / 16° - 29°C. (Wash water temperature must be a minimum of 60°F / 16°C for detergent activation and effective cleaning.) The clothes washer cannot ensure these temperatures because the actual temperatures. For example, cold water entering the home in the northern states during winter may be 40°F / 4°C which is too cold for effective cleaning. In this situation, you will need to adjust the water temperature by selecting a warm setting, adding some hot water to the MAX FILL line, or using your Washer's heating option, if available.

Use this chart to set the best cycle and options for you laundry.

	Functions						Option		
Course	Temp.			Load size					
	н	w	с	тс	EL	L	м	s	Extra rinse
NORMAL	٠	•	•	٠	•	•	•	•	٠
HEAVY DUTY	•	•	•	•	•	•	•	•	•
DELICATES		•	•	•	•	•	•	•	•
WATERPROOF	٠	٠	•	•	•	•	•	•	•
QUICK WASH	٠	•	•	•	•	•	•	•	٠
RINSE+SPIN			•	•	•	•	•	•	٠
SPIN									
SELF CLEAN	•								

 $\cdot$  Select Extra rinse option when using fabric softener.

Temp.	Load size
H: Hot	EL: Extra Large
W: Warm	L: Large
<b>C :</b> Cold	M: Medium
<b>TC :</b> Tap Cold	S: Small

(•: factory setting, •: selectable)

06 appendix

## appendix

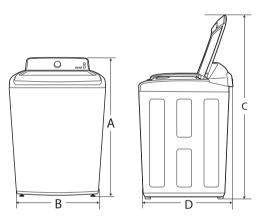
#### HELPING THE ENVIRONMENT

- Your washer is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal regulations. Cut off the power cord so that the appliance cannot be connected to a power source. Remove the lid so that animals and small children cannot get trapped inside the appliance.
- Do not exceed the detergent quantities recommended in the detergent manufacturers' instructions.
- Use stain removal products and bleaches before the wash cycle only when necessary.
- Save water and electricity by only washing full loads (the exact amount depends upon the program used).

#### **DECLARATION OF CONFORMITY**

This appliance complies with UL2157.

#### **SPECIFICATION**



TYPE	TOP LOADING WASHER			
DIMENSIONS	Div	Inche	Inches (cm)	
	A. Height	43.9"	(111.7)	
	B. Width	27.0"	(68.6)	
	C. Height with lid open	58.1″	(147.6)	
	D. Depth	29.3"	(74.4)	
WATER PRESSURE		20-116 psi (*	20-116 psi (137-800 kPa)	
NET WEIGHT		56.0 kg	56.0 kg (123.5 lb)	
SPIN REVOLUTION		700	700 rpm	
POWER CONSUMPTION	WASHING	120 V	700 W	
	SPIN	120 V	400 W	
	DRAIN	120 V	80 W	

# warranty (U.S.A)

#### SAMSUNG WASHER LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of: One (1) year part and labor, Two (2) years Control Board Parts (Part Only), Three (3) years stainless tub part (Part Only), Five (5) years washing motor part (Part Only).

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. SAMSUNG will provide in-home service during the warranty period at no charge, subject to availability within the contiguous United States. In-home service is not available in all areas.

To receive in-home service, product must be unobstructed and accessible to the service agent. If service is not available, SAMSUNG may elect to provide transportation of the product to and from an authorized service center.

SAMSUNG will repair, replace, or refund this product at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG, Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following: damage that occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning, or other acts of nature or God; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG that damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal and reinstallation; problems caused by pest infestations. This limited warranty does not cover problems resulting from incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

# warranty (U.S.A)

EXCEPT AS SET FORTH HEREIN, THERE ARE NO WARRANTIES ON THIS PRODUCT EITHER EXPRESS OR IMPLIED, AND SAMSUNG DISCLAIMS ALL WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.

NO WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

To obtain warranty service, please contact SAMSUNG at:

Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660 1-800-SAMSUNG (726-7864) www.samsung.com/us/support

Visits by a Service Engineer to explain functions, maintenance, or installation is not covered by warranty.

Please contact your Samsung call agent for help with any of these issues.

#### SAMSUNG WASHER LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS CANADA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

One (1) year part and labor.

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the Canada. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. SAMSUNG will provide in-home service during the warranty period at no charge, subject to availability within the Canada. In-home service is not available in all areas.

To receive in-home service, product must be unobstructed and accessible to the service agent. If service is not available, SAMSUNG may elect to provide transportation of the product to and from an authorized service center.

SAMSUNG will repair, replace, or refund this product at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following: damage that occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning, or other acts of nature or God; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied or authorized by SAMSUNG that damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal and reinstallation; problems caused by pest infestations. This limited warranty does not cover problems resulting from incorrect electric current, voltage or supply, light bulbs, house fuses, house wiring, cost of a service call for instructions, or fixing installation errors. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

# warranty (CANADA)

EXCEPT AS SET FORTH HEREIN, THERE ARE NO WARRANTIES ON THIS PRODUCT EITHER EXPRESS OR IMPLIED, AND SAMSUNG DISCLAIMS ALL WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.

NO WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM, OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from province to province.

To obtain warranty service, please contact SAMSUNG at:

Samsung Electronics Canada Inc. 2050 Derry Road West Mississauga, Ontario L5N 0B9 Canada 1-800-SAMSUNG (726-7864) www.samsung.com/ca/support (English) www.samsung.com/ca\_fr/support (French)

Visits by a Service Engineer to explain functions, maintenance or installation is not covered by warranty.

Please contact your Samsung call agent for help with any of these issues.

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www.samsung.com/spsn to view our helpful How-to Videos and Live Shows 'Requires reader to be installed on your smartphone

Scan the QR code\* or visit

Scan this with your smartphone

#### QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
U.S.A	1-800-SAMSUNG (726-7864)	www.samsung.com/us/support
CANADA	1-800-SAMSUNG (726-7864)	www.samsung.com/ca/support (English) www.samsung.com/ca_fr/support (French)
MEXICO	01-800-SAMSUNG (726-7864)	www.samsung.com/mx/support



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