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Basic Information

Brief Introduction

Thank you for choosing G185 mobile phone. You can read the manual, a comprehensive understanding of the use of mobile phones and enjoy its perfect functionality and simple method of operation.

G185 supports two SIM cards function. In addition to basic call functions, but also to provide you with phone book, personalized ring tones, alarm, camera, image viewer, video recorder, video player, audio player, FM, One Memory Card (T-Flash card), calculator, calendar etc. A variety of practical features to facilitate your work and leisure activities, in addition, G185 interface with personalized mobile phone design, its perfect functionality to meet your needs.

Our Company reserves without any prior notice the contents of this manual under the right to make changes.

Safety Notice

If your phone is lost or stolen, immediately notify the telecommunications sector, or its outlet, to disable the SIM. This will allow you to take phone calls from other economic loss arising. To make you more secure use of mobile phones, please take precautionary measures, such as:

- Set up mobile phone SIM card PIN password, PIN password to prevent your SIM is unauthorized use by others.

Cleaning and Maintaining

Do not use the bathroom where high humidity, cell phone, battery and charger, the same should also avoid the rain. Use a soft, dry cloth to clean the phone, battery and charger. Dirt outlet will lead to poor contact, power-down, which does not charge, regular cleaning.

Before Using

SIM

Before using your phone you must insert a valid SIM (Subscriber Identity Module) card. SIM card provide by the network provider.

Warning: Be sure to remove the SIM phone off before. There is absolutely prohibited in the case of an external power supply connected to insert or remove the SIM, or SIM card and mobile phone may be damaged.

Phone Unlock

In order to prevent illegal use, your phone can set the phone lock password protected. Use this function,you must enter the phone lock password so that you can unlock the phone into the normal use state.

Enter the phone lock password, press the LSK to confirm. For example, if the phone lock password is set to 0000, then the following input: 0000.

SIM Unlock

In order to prevent illegal use of your SIM with PIN (Personal Identification Number) password encryption protection. Use this function, if you have set the PIN password protection, every time you must enter the PIN password at boot time, so that you can unlock the SIM card and phone to normal use. Enter the PIN password, press the LSK to confirm. For example, if the PIN is set to 1234, then the following input: 1234.If there consecutive incorrect, your SIM will be network locked, the phone will ask for PUK password.

Phone Registration

In order to register the details of the customer, the software embedded in the phone has the facility to send an sms automatically to MIRC Electronics Ltd upon insertion of the SIM card. It is in the interest of the user to register its details with the company for any future services , as may be needed. The user agrees to pay the SMS charges in respect of the automated SMS sent to the company upon insertion of the SIM card

SAR

Specific Absorption Rate(SAR) certification information

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) energy recommended by international guidelines and the guidelines issued by Department of Telecommunication (DoT). These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit for mobile devices is 1.6 W/kg. Tests for SAR are conducted using standard operating position with the device transmitting at its highest certified power level in all tested frequency bands.

It is declared that the SAR value of this Mobile Handset is certified by ILAC and is in conformity with the SAR values of 1.6 W/kg as recommended in the guidelines issued by DOT

The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded

Head SAR: 0.703W/Kg

Body SAR: 0.773W/Kg

During use, the actual values for this device are usually well below the values stated above. This is because, for purpose of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power output of the device, the lower SAR value.

If people are concerned and want to reduce their exposure, they could use a hands-free accessory to keep the wireless device away from the body during use, or reduce the

Function menu Introduction

Phonebook

You can use the phonebook to store records, can store the following: name and phone number. In the phonebook list, select a record, to make a call when you press the dial keys. Select a record in the phonebook, you can do the following:

-View View the contact details or edit record.

-Send text message Send text message to this number.

-Call Make a call to the number.

-Edit Can edit and save record.

-Delete Delete the record.

-Copy Copy the current record to Phone/SIM.

-Phonebook settings:

-Preferred storage can be in the SIM1, SIM2, Phone and All to switch, and phonebook list will change accordingly, such as select SIM1, the phonebook list will only show SIM1 records .

-Extre numbers can be set SIM owner numbers and fixed dialing numbers.

-Memory status View the usage and free Phonebook capacity information.

-Copy contacts If select SIM to phone, the SIM card records of all telephone numbers copied to the phone.

-Move contacts You can select the SIM records of all mobile phone numbers move to the phone, also you can switch the option to operate.

-Delete all contacts You can delete all contacts in SIM card or phone and all records are deleted.

Messages

Make sure that the information in writing before the message center number is set correctly. Access to an information menu, you can edit the SMS and Multimedia message.

Write message

Send to After editing the information, select the operation, enter the number manually, or add records from the phonebook, you can do **send, Edit recipient, Remove recipient, Remove all recipients, Save** operations. Sent SMS to one or more persons, and storage to Drafts.

Input method Offer many kinds of input methods to choose from method.

Advanced:

Insert number Insert number into SMS from phonebook.

Insert name Insert the name of the record into SMS from phonebook.

Save save to drafts.

Inbox

In list of inbox, you can press the OK key to read the message details, In the inbox interface, press LSK "Options" to enter the menu:

View Enter the message reading interface to view the message's details.

Reply Send SMS to the sender.

Call sender Make a call to the sender.

Forward Send the message to other people.

Delete Delete the message.

Delete all Delete all messages.

Save to Phonebook Save the number to phonebook.

Drafts

Edit the SMS not sended but stored in the draft, the detail features, please refer to "Inbox".

Outbox

Go to the Outbox list view your SMS are not sent successfully. the detail features, please refer to "Inbox".

Sent messages

Open the message set in the "Save sent message", send the information after the success of information stored in the Sent, detail features, please refer to "Inbox".

Delete messages

To delete the all SMS in the Inbox, Drafts, Outbox, Sent messages or select "All messages" to delete all SMS.

SMS settings

SIM1/SIM2 This menu can set SMS address、delivery report、reply path and voicemail server function。

Memory status View the SIM and Phone capacity information.

Save sent message Open the "Save sent message", messages sent after a successful save the sent message, if you turn off this feature, you will not be saved.

Preferred storage: Can set preferred storage as SIM or phone.

Call center

Call history

Missed calls

Enter the missed call menu, will display the missed calls list. Select missed call records, press the OK key to enter "Options":

- **View** View the details.
- **Call** Call the record number.
- **Send text message** Send SMS to record number.
- **Save to Phonebook** Save the number to the phone or SIM card.
- **Edit before call** Call before editing.
- **Delete** Delete the number.

Dialled calls

Enter the dialed calls menu to display the current record of outgoing phone list of phone numbers. Please refer to missed calls for details.

Received calls

Enter the received calls menu to display the current record has been received mobile phone number list. Please refer to missed calls for details.

All calls

Enter the all call menu, will display the all calls list. Please refer to missed calls for details.

Delete call logs

Delete all calls from dialled calls、missed calls、receive calls and all calls.

Call settings

Enter the call set up sub-menu, you can make the following settings:

Call waiting

Open this feature, during the call if the new call, the network will notify you. Specific use with your network provider.

- **Activate** launch the function.
- **Deactivate** Close the function.
- **Query status** Query the function's status.

Call divert

Network Call Transfer service allows you to call a business case in a default transferred to a phone number you specify. The features include: Divert all voice calls, Divert if unreachable, Divert if no answer, Divert if busy, Divert all data calls.

Call barring

Into the "Call barring" sub-menu, you can set the following call barring any combination to improve security. Some network providers may not provide this service call restrictions, specific use, please contact your network provider. Network provider will provide a four-ban password so that you can enable call restrictions.

Change the password to enter the old call barring password, set new restrictions on the password.

Answer mode

Any key and Anto answer when headset mode two choices for selecting. When you select any key, press any key outside power key and RSK can answer the call.

Settings

Profiles

Profile including General、 Silent、 Meeting and Outdoor. First, based on the current scene, select a different profile, then you only need a personal profile can be set and activated.

General: General environment.

Silent: For Silent environment.

Meeting: For meeting the environment, to be pre-set (for example: ring mode can be set to vibration).

Outdoor: For outdoor activities, need to pre-set (for example, ring volume can be set to a higher state).

Press the left soft key "Options":

Activate: Enable the selected profile.

Customize:

Alert type: Can choose to Ring only, Vib. Only, Vib.and ring, Vib. Then ring as the current method.

Ring type: You can choose repeat and beep once two type.

Ringtone According to their own preferences set ringtones 1-5, can also be set from the memory card custom ringtones

Ringtone volume In the volume control interface, you can volume up and down navigation keys on the set. Volume level is divided into seven, 1-7, followed by increases.

Message According to their own preferences set ringtones 1-5.

Message volume In the volume control interface, you can volume up and down navigation keys on the set. Volume level is divided into seven, 1-7, followed by increases.

Keypad you can set keypad as silent、 press and tone

Keypad volume In the volume control interface, you can volume up and down navigation keys on the set. Volume level is divided into seven, 1-7, followed by increases.

System alert can on\off system alert.

Dual SIM settings

Select to open or close SIM cards' function. If there are no SIM cards in the card ports, then you can not do operations with the card. The SIM cards' function will active when you open the SIM card.

Phone settings

Into the phone settings sub-menu, you can make the following settings:

Time and Date

In this menu, you can move the phone time and date settings. The menu consists of three sub-menu:

Set home city: Set the mobile phone home city.

Set time/data You can set time and date. Phone allows you to set a calendar from 2000 to 2030 between the dates.

Set format: You can set time and date's format.

Language

Phone supports many kinds of language for you to select. Set the current language type, then menu and interface refresh for the corresponding language.

Pref. input method

The phone supports many kinds of methods, to choose an input method as the default when the initial input.

Display

Wallpaper: Wallpaper set in two ways: First, through the navigation system comes with the wallpaper and select; the second is user defined, by browsing the [File manager] photos folder identified as a wallpaper.

Screen auto lock: Set the screen auto unlocked time.

Show date and time: Display date and time to do On / Off settings, to determine whether the date and time displayed on the idle screen.

Dedicated key

Set up,down,left and right key for any functions of you want.

Flight mode

Turn On/Off the Normal or Flight mode. If you select Flight mode, SIM cards' function will not active.

LCD backlight

Set the LCD brightness.

Security settings

Into the "Security Settings" menu, you can set the phone's security options, mobile phone or SIM card to avoid unauthorized use.

SIM security

PIN lock

SIM card PIN password to lock the completion of your SIM card to prevent unauthorized use. If the current SIM card lock is closed, select Open to open the SIM card, enter the PIN lock password, the next boot requires that you enter the correct PIN password to enter; If the current SIM card lock is On, select Off to close the PIN

lock protection.

Change PIN: If the current PIN password lock has been activated, you can re-set on the PIN password

Change PIN2: PIN2 old to enter the correct password, you can set on the PIN2 password.

Phone security

Phone lock: Phone lock password can prevent your mobile phone stolen by others. Select On to open phone lock password to enter the correct password-protected phone lock open, the next boot requires that you enter the correct password to enter the phone lock.

Change password: Change the phone password, enter the old password and then enter a new password. Phone default password is 0000.

Mobile Tracker: When the guard lock is on, once your SIM card is replaced, the phone will automatically send stolen information to the number you've set. For new password, at least 6 digits is required. the initial password is 0000.

Privacy protection: You can set password to protect your privacy, the initial password is 0000.

Shortcuts

Shortcuts interface, Press LSK key into option, it display add、edit、delete、delete all and change order.

Restore settings

In this menu, enter the password, once determined, the phone automatically reboot the phone after the relevant parameters can be set to return to the case of mobile phone factory. The default password is 0000.

Multimedia

Camera

The phone includes high-definition camera, you can take pictures anytime, anywhere, and to save the photos to your phone or memory card.

State in the preview, press the LSK to enter "Options" you can do this to conduct a more detailed set of parameters.

Switch to video recorder: Switch to the video recorder.

Photos: Photo album shows the current list of files.

Camera settings: Including Shutter sound, EV, Contrast, Anti-flicker and Delay timer, setting operation contents of the regulation. Been adjusted, press the LSK "OK" to save the current settings.

Image settings: Include the Image size and image quality regulation.

Storage: storage location can be set as Phone, Memory card, the captured image will be saved to the specified location.

Restore default: Set all parameters to default settings.

Image viewer

Select an album sub-menu, you can easily view stored in the camera album picture list, and press the LSK to enter to "Options" to choose the pictures to do the View, Send, Use as, Rename, Delete, change Storage and check Image information operations. View pictures, by pressing on the left and right navigation buttons to switch pictures.

Video recorder

Vdoreo switch: Switch the video between Before and after.

Switch to camera: Switch to the camera.

Camcorder settings: Recorder settings including Anti-flicker setting.

Video settings: Include video quality.

Storage: storage location can be set Phone and Memory card, shooting the video will be saved to the specified location.

Video player

Choose video player sub-menu, you can easily view the saved video player in the video list, press the LSK to enter "Options" to select the video files to do the play, send(send the video via Bluetooth or multimedia message if you want), rename, delete etc operations.

Audio palyer

In the Audio player interface, you can press left and right keys to switch the music; press * and # keys to adjust the play volume. In the Audio player interface, press the left soft key to enter "list" menu and enter the current playlist to play in the option list can be any of a music file to play.

Select a music file to enter the settings options, you can top of the screen prompts the items content specific settings of each item:

Pre.playlist: Can select the preferred list, Phone or Memory card. If you choose a memory card, then show the all music files in memory.

List auto gen.: To switch to this setting. When this feature is set on, you can perform the "Refresh Playlist" operation.

Repeat: Can be set as off (no repeat), one, all.

Shuffle: Random order of play set, respectively, can be set to on and off.

Background play: Set the background play on, you can make mobile phone in other user interface and also play music. Set as off, the music will not play when out of the Audio player.

Sound recorder

In the sound recorder interface press “option”, it shows the items of record.

New record Start a new record. If you press stop, it will pop up a dialog box to prompt you save it or not. If you press pause, it will suspend recording, and then press continue, it can record again.

List Display the sound that you recorded and saved in the memory card.

Settings you can set the file format and audio quality of the record.

FM radio

FM interface, press the OK key to turn on / off FM play, press the right navigation key to automatic search, press *and # keys to adjust the FM playing volume. Press the left soft key "Options" can show FM options menu, the content were:

Channel list: Shows FM channel list.

Manual input: Can be their own editors to manually enter the channel frequency, the effective value of 87.5 ~ 108.0.

Auto search: Auto search FM channels in the channel list.

Settings: Can on/off the background and loudspeaker play. Also can set FM record audio quality and storage operations.

File manager

Into the File manager menu, the menu display **Phone** and **Memory card**. Root directory, select "**Phone**", press the **LSK** to enter "**Options**" can be as follows:

- **Open** Open the root directory lists the directories and files.

- **Format** Format the memory card, this action will remove all current flash memory data.

Root directory, select "**Memory Card**", press the **LSK** to enter "**Options**" can be as follows:

-**Open** Open the root directory lists the directories and files.

-**Format** Format the memory card, this action will remove all current flash memory data.

-Details more information you can view, such as Name, Total size, free size.

You can play the music or video files, view Photo, copy/move/delete files, rename files and so on. You can send the file through Bluetooth.

Organizer

Bluetooth

Power: Activate Bluetooth on or off the Bluetooth function.

Visibility: If set as On, other devices can search this Bluetooth device; if set as Off, other devices can not search this Bluetooth device.

My device: Can search for nearby Bluetooth devices.

Search audio device: Free devices to search for near-free decoration, such as Bluetooth headsets.

My name: The Bluetooth device name can be modified.

Advanced:

Audio path Set the sound path can be set to stay in the sound and go hands-free cell phone devices. If set to go hands-free device, connected to the phone, the sound will be automatically transferred to the handsfree device.

Storage To receive the file will be automatically transferred to the specified path, the path can be set as phone or memory card.

My address Display device Bluetooth physical address.

Calculator

Your phone provides you with the basic arithmetic operations can be a function of the calculator, easy simple operation. Press the left soft key "Clear", Press the right softkey "Back" to exit the calculator.

Note: This calculator has limited accuracy and rounding errors will be generated, especially in addition to endless time. When the calculation of range, the display area will use the letter "E" to represent.

Calendar

Enter calendar sub-menu, the screen will show a calendar month, and other background box with the current date marked. Press the up, down, left, and right navigation keys to change the date, calendar information on the screen will be updated accordingly. Press the left soft key "Options" option to display the calendar menu, and content as follows:

Jump to date: quickly jump to a specified date.

Go to today: switch the current date that system setted.

Alarm

Five alarm can be set up (turned off the alarm is still valid). Select and edit an alarm clock: Can edit the setting of alarm on / off, Time, Snooze, Repeat, Alarm tone and Alert type. You can choose to set to repeat: Once, Everyday, Custom.

Torchlight

Select the on or off state to turn on or turn off the torch light.

Hold the centerkey navigation and invoke the display message for ON/OFF

Audio player

In the Audio player interface, you can press left and right keys to switch the music; press * and # keys to adjust the play volume. In the Audio player interface, press the left soft key to enter "list" menu and enter the current playlist to play in the option list can be any of a music file to play.

Select a music file to enter the settings options, you can top of the screen prompts the items content specific settings of each item:

Pre.playlist: Can select the preferred list, Phone or Memory card. If you choose a memory card, then show the all music files in memory.

List auto gen.: To switch to this setting. When this feature is set on, you can perform the "Refresh Playlist" operation.

Repeat: Can be set as off (no repeat), one, all.

Shuffle: Random order of play set, respectively, can be set to on and off.

Background play: Set the background play on, you can make mobile phone in other user interface and also play music. Set as off, the music will not play when out of the Audio player.

Services

Accessory List

- 1 Each of handset, battery, charger, headset, user manual

Service Center List

Maharashtra: Mumbai-Andheri 32945199/26878136 / 8137/ 4879/ 26874891/ 9324102119 Mumbai-Chembur 32937984/25241984/ 9323786625 Mumbai-Borivali 9867643695/ 28697754 / 28697802 /9867643695 / 9323724415 Mumbai-Goregaon 9324721942 / 28764605 / 28791499/9892530953 Mumbai-Lalbaug 9869230643/ 24714300 / 64517177 / 9869230643 Thane 25470806 / 9322192400 / 25421948 / 9323724463 Kalyan 3209470/ 2327060/ 9324451953 Vasai 2334089 / 90/9323698399 Vashi 27827503/27827583 / 9821716724 Vasai 6451455/ 9967905543 Kalyan 3212075/ 9323294772 Nagpur 3248461/65 / 9373599205 Nagpur – South 2222366 / 6460366/ 9372425958 Amravati 3297767/ 9326280099 Chandrapur 277166 / 9372277166 Akola 6418348 / 9326450488 Pune 32931959/ 2605 4770/ 40078356 / 9372497877 AhmedNagar 2425877/ 9325606919 Pune NEW Wanawadi 40052177 / 40090377 / 9371205077 Pune-Kothrud 25461876 / 9371205077 Solapur 3294758 /2723711 / 9370454570 Pimpri / Chinchwad 27485173/ 9890968052 Panaji - North Goa 222 2736 / 222 1099 / 222 8295 / 9325551233 Madgaon - South Goa 3259391 / 9326797265 Kolhapur 2462325/ 9371225633 Sangli 3298587 / 2322 242 / 9370820104 Ratnagiri 321683 Satara 284351 / 9370820104 Aurangabad 3252656 / 9372369399 Aurangabad 6992444 / 9922681232 Nasik 3200775/ 6524123 / 578524 9372422890 Jalgaon 3206670 / 3204257/ 232368 / 9370730985 Nanded 325025 / 321253 /9325084880

Karnataka: Bangalore- Indiranagar 32928265/ 9341033739 /Bangalore - Rajaji Nagar 23122672 / 23125245 9916908103 Bangalore – Jaynagar 26577409 / 26576274 / 9916908046 Bangalore Radial CRC 25438796 / 25438795 9902732891 Mysore CRC 3206473 / 2463437 / 9341255959 Kolar 401445 / 9844405543 Mangalore 3255339 / 2411210 / 9341880107 Mangalore 2414924 / 2415445 Hassan 266606 Udupi 2532810/ 2532830 Shimoga 277391/ 226846 Hubli 3298808 / 2214814 / 2288712 / 9341680104 Gulbarga 324327 / 275816 / 9886628723 Raichur 231311 / 9886628723 Davangere 325765 / 233982 / 253585 / 9449629481 Bellary 277826 / 9449629481 Belgaum 3295249 / 2424095 / 2469139 / 9342306934 Bijapur 2255278 / 9342306934

Tamil Nadu : Chennai 32961651 / 28330220 / 9381144102 Chennai – Adyar
 24525067 Chennai - Tambaram 22413334 Chennai – Avadi 26558118 Chennai – Tondairpet
 25913350 Chennai – Valasarawakam 24865500 Chennai – Kilkattalai 22475300 Pondicherry 3296177 /
 2342467/ 2348856 / 2222368 / 9344444112 Cuddalore 324566 /236677 / 223105 /9345344108 / Vellore
 2235946/ 2235964/ 4203946 / 9894600218 Chennai – Radials 32973243 / 32973244 / 9381144118 Kanchipuram
 67270964 Tiruvannamalai 250761 / 254167 Madurai 3259062 / 2533 033/ 6543001/ 6543002 / 9360044103
 Tirunelveli 3291831/ 2331731/ 2331831/ 2331901/ 9367944111 Nagercoil 234362 / 234372 / 9381251696 Trichy
 2775133 / 2770433 / 9345144120 Dindigul 2433747 / 9344678809 Thanjavur 271729 / 271297 9360318839
 Madurai 2604340 / 2600529 / 9360044116 Karaikudi 227939/ 40 /
 9360009802 Pudukotai 320441 Coimbatore 3258032/ 252 7314 / 3250431/ 243
 3340 / 244 3482/ 93448 44117 / 93448 44104 Salem 3048090 /244 9525 / 244 3237 93444 44113 Erode CRC
 222 7211 / 222 7201 / 93622 27201 Karur 259 295 / 234 295 / 9367155286 Pollachi 325756/ 231796 Tiruppur
 223 4526 / 223 0407 93443 44110

Andhra Pradesh: Hyderabad 32935964 Secunderabad 27840126 / 9885579039 Kukatpally 23161296 /
 9885569764 Malakpet 24547649/ 9885578329 Kurnool 278510 /
 9393840105 Tirupathi 2286867/ 6563377 /9391724389 Karimangar 2230947 / 9290077307 Nizamabad 550115 /
 9347240104 / Godavri Khani 932444204 Ameerpet 32495566 / 62615566/ 9246509614 Nellore 9393667793
 Godavari Khani 243123 / 9849262806 Warrangal 2454951 / 9885850002 Mahabub Nagar 253475/ 9849412435
 Ananthapur 227801/ 9346235756 Proddatur 248844 / 9849655619 Vijaywada 3299410 / 2438681 / 6536040 /
 9397840107 Vizag 3296423 / 2598 463/ 6533825 / 9394240111 Rajahmundry 6663873 /
 2443873 / 9393940112 Guntur 3252223 /2233006/ 9396402716 Vizianagaram 9246492177 Eluru 9246492177
 Bhimavaram 9246492177 Ongole 9246492177 Tenali 9246492177 Khammam 9246492177 Kakinada
 9290624383

Kerala: Cochin 3259353/ 3988900 / 2357 536 / 2357 440 / 9388648410 Calicut 3942114 / 2740 858 / 2743
 502 / 9349748417 Vadagara 2522502 / 9947033220 Malapuram 3298228/ 2730125 /9947033228 Kannur 3292681

/2766 581 / 2711733 / 9349748416 Payannur 325456/ 201/742/209/511/ 9446005231 Thalassery 3205179/
 2322152 / 9446005225 Trivandrum 2465 426 / 2462 924 / 9349348418 Balarampuram 2409010 / 2409238 /
 9947030083 Attingal 2629368/ 9947030088 Kottayam 3292651 / 2575 446 / 2575 336 / 9947031631 /
 9349948420 Kattappana 273255 / 9947031643 Thodupuzha 220355 / 9947031644 Trichur 3296725 /
 3249666/ 2337667 / 9349848419 Kollam 3963666 / 2765 721 / 2743 701/ 9387008421 Pathanamthitta
 2231450 / 9349996332 Alleppy 3255001 / 2267065 / 9388899449 Perumbavur 2520099 /
 2590099/ 9388405846 Aluva 6520208/ 2620208/ 9387171000 Palakkad 938883883
 Mavelikara 3290222 / 9995154512 Tirur 9847425151 Irinjalakuda 3291515 / 2830796 9387301515
 Gujarat: Ahmedabad 32942148 /26422176/ 26422174/ 26440505/ 26422175 /
 30028232 / 9925236541 / 9998082070 Gandhinagar 32900501/ 23243747 / 9925236511 Bhavnagar
 2522523 / 9925236555 Rajkot 3204919/ 2454783 Gandhidham 323070 / 9327314443 Mehsana 254573 /
 9825477439 Jamnagar 9924047076 Baroda 3253267 /2786041/42/43/45
 Surat 3018652 /2465633 / 34 /9825979998 Surat 9824172114
 Madhya Pradesh: Indore 3249000/ 3241043 / 2530 146 / 679 / 126 / 9302473112 Gwalior 3240900/ 2428513
 /9300773115 Ujjain 3240900 / 2525921 / 9301508801 Ratlam 324490 / 230235 /
 9329435055 Bhopal 3240900 / 2558192 / 9301373113 Jabalpur 3240900 / 2450621 / 9303373114 Rewa 256491 /
 9893974910 Balaghat 247652 / 9425139552 Itarsi 235222 /9981207108 Dewas
 220005 /9893064949 Sagar 329951/ 2392086 / 9329414144
 Rajasthan: Jaipur 3206300 / 3245484 / 5101951/ 5116601 / 5116602 / 5116603 /9314914110 Ajmer 3291084 /
 2632548 / 9352214113 Kota 5100137 / 9314412303 Jodhpur 3253809/ 2440413 / 2622366 / 2633449 /
 9314714116 Pali 320900 / 256370 / 9352916107 Udaipur 3297675 / 2411548 / 2417182 / 9314414112
 Bikaner 3295324 / 2525425 / 2201958 / 9351658717
 Ganganagar 2476195 / 9252524717/ 9784866246 Bhilwara 307054 / 9214966006/ 9829142360 Sikar 253645 /
 9214177130 Alwar 5120630 / 9351372508

Punjab & Himachal Pradesh: Ludhiana 9316404203 / 9317617216 / 98888904201 Chandigarh 2714614/
 2703248 Bhatinda 2254265 / 5012075 Patiala 3255432 / 2205603 Jalandhar 3245432 /
 2225891 / 2235488 Amritsar 3245432 / 2530349 Hoshiarpur 245508 Pathankot 2254182
 Kangra 9816944028 / 9218922881 Shimla 2655136 / 9816046016 Bhota 9817109838
 Jammu & Kashmir: Jammu 2562258 / 9906037727 / 9906026170 / 9906020854
 Srinagar 2481083 / 9419006964 / 9906303093
 Haryana: Karnal 3295237 / 3293794 2220525 / 2220725 / 2220825 / 9354717310 / 9355956700
 Ambala 3296270 / 4006270 / 93158-59018 Rohtak 250335 /
 9315430724 Faridabad 3297290 4050637 Gurgaon 3240134 / 4202835 / 93135-95193 / 9313940390 Panipat
 4006498 / 9315430718 Hisar 9896111603 Hisar 9896111603 Bhiwani 9812244146 Fatehabad 220668 /
 9812114637 Sonapat 9815900579 Kurukshetra 652172 / 92541017528 Jind 9812175001
 Delhi: South Delhi 32449736/ 2694 48 - 26 / 34 / 43 / 24 / 42 / 8822
 / 3843 / 46028228 / 9350852821 / 9350852822 / 9313572659/9350414121 East Delhi 65656240 / 41 /
 9350595643/ 9350595658 / 9810841314 West Delhi 65656239 / 9313363012 / 9350852813 North Delhi 2745
 5617 / 2663 / 9350593596 / 9350852822
 Uttar Pradesh Lucknow 3252284/ 3225340/232 3306/ 232 3044/ 2335764/ 9336848973/ 336848974 Kanpur
 3265005/ 3264550/2540581/9935769322 Faizabad 320808/ 241314 9415061089/ 9335029940/ Nirala 2786530
 /4066249 / 9839173503 Kanpur / 9336337575 /9919237575 / 9415062345/ 9336866999
 Kanpur 9415062345/ 9336866999 Lucknow 9335030333/ 9305461689 Jhansi 9415502608, 9936674704
 Raibareilly 9335671666/9415082635 Varanasi 3298538/ 2224560 / 2227704 09336847755
 Gorakhpur 3293222/2346126/9335029936 Allahabad 3296888/ 2260768/ 9336847754 Allahabad 2427080/
 9450542506 Mahmoorganj 2225135/9935758360 Ghaziabad 3263207/3223868/4104981/9313171608 Bareilly
 3256600/ 2302688/ 9837554885 Meerut 3254424/ 2640296 /9385312016 / 9319604400/ 9319604400/
 9319604400/9319604400 Noida 3229094/ 3228483/ 4267157/ 9313171607 Saharanpur 9760363770
 MuzafferNagar 897363001/ 9897363001 BulandShahar 9358713434/ 9358713434 Bijnor 9335348707/

9335348707 Bareilly Moradabad 9319963000/ 9319963000 Agra 3256033 / 3202045/2523067/ 9336847763 Agra 205995/ 9336847761

Etah 309527/9358085588 Mathura 3298208/9319338400 Kasaganj 9319878333/ 9219986444
Uttaranchal: Dehradun 3250544/ 2650916/ 9336618068 Haldawani 326300/ 282462/ 9336847756
Chattisgarh: Raipur 3240900/ 4074325/ 9329570731/ 4074326/ 3203435/ 4069176 Korba
320090/245857/9301321361 Bhilai 3940900/ 4050700 / 9301321362 Rajnandgaon 9329551000
West Bengal: Kolkata South - New Alipore 32426424/ 24007951/ 24007952 / 24007953/
24009999/8322/09330913133/09830537820/09433460983/09836038804

Kolkata North – Saltlake 2426425/6431/22896221/22896192/22896193/ 9339733104/ 9433522575/
9339310761 Asansol 2280978/9433522574 Siliguri 2525722/ 2525721/ 9434130296/ 9338078401/ 9434178876
Barrackpore (24PG North) 9332066199 Garia (24 PG South)/ 24367528/ 9339772596 Murshidabad 274691/
9232473594/ 9333194352/ 9434743675 Nadia 9332656601 Burdwan 2542387/ 9332100554/ 9332233901
Durgapore 3290954/ 3208585/ 9332800271

Assam: Guwahati 2413138 / 2413158/09435044420/9954890168 /9864116390 Jorhat 2309008/ 9435091567
Guwahati 09864408750/ Tinsukia 2337512/09864052167

Orissa: Bhubaneswar 0674-3299315/2530449/ 2573439/09338167410 / 9338167416/ 9338167411
Rourkela 3295442/2507092/ 9337467417 Cuttack 3254442/ 2330000/ 9337167412 Sambalpur 3295442/
2404871/ 9338967419 Behrampur / 3295442/ 2221574/ 9338967414 Balasore 329442 / 241348/9338367415

Bihar: Patna 3252513 / 3259715 / 16/2261 071/09334461210 / 9234611210/ Muzaffarpur 2247221/
9334061211 Gaya 2432863/9334140303 Bhagalpur 2409473/ 9431383711 Arrah 2409473/ 9304386630

Jharkhand: Ranchi 3299585/2341049/9334465110 Jamshedpur 3205008/2432464/ 9334173951/ 9334133359
Hazaribagh 9431366644 Dhanabd 9234411586

Note: For updated service center list please call customer care 022-39889000[9a.m. to 9a.m.]or visit our website www.onida.com



ONIDA

Customer's Warranty Card

Details

Customer's Name: _____

Address: _____

Dealer's Name: _____

Dealer Address & Stamp: _____

Model: _____

Date of Purchase: _____

Date of Expiry of Warranty: _____

Please paste the IMEI sticker in the space provided below, the Warranty of your handset is based on the same, so keep the form in a safe place

MIRC ELECTRONICS LTD provides this Limited Warranty to person who has purchased the ONIDA mobile phone and original accessory delivered with your mobile phone.

1. The warranty period for the transceiver for 1 year, battery & charger for 6 months is from the date of purchase of the product.

2. The warranty does not cover external housing and cosmetic parts.

3. MIRC ELECTRONICS LTD warrants to you that during the warranty period MIRC ELECTRONICS LTD or a MIRC ELECTRONICS LTD authorized service network will repair or replace, at MIRC ELECTRONICS LTD option, any defective product, or parts thereof, with new or factory rebuilt replacement items, and return the product to the consumer in working condition. No charge will be made to the consumer for either parts or labour in repairing or replacing the product. All replaced boards or equipment shall become property of MIRC ELECTRONICS LTD.

4. The warranty in respect of a repaired or replaced product/part shall extend for the remaining warranty period of the repaired product or replacement thereof to the consumer

5. Upon request from MIRC ELECTRONICS LTD or its authorized service center, the consumer must provide the purchase receipt or other documentation or information in respect of the date and place of purchase.

6. The consumer shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable.

- The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized repair including but not limited to use of unauthorized spare parts in repairs abuse, accident, Acts of God, spills of food or liquids, maladjustment of customer control and breakage or damage to antenna.

- MIRC ELECTRONICS LTD has not been notified by the consumer of the defect in the product during the applicable warranty period.

- The product serial number or the accessory date code has been removed, defaced or altered.

- The defect or damage caused by defective function of the cellular system or by inadequate signal reception by the external antenna.

- The product has been used with or connected to an accessory not supplied by MIRC ELECTRONIC LTD , not fit for use with ONIDA mobile phones or used in other than its intended use.

- The seals of the product's battery enclosure have been broken or show evidence of tampering or the product's battery has been used in equipment other than for which it has been specified.

7. In order to derive the benefits of this warranty, the consumer should follow the following procedure.

- The consumer shall return the product to place of purchase for repair or replacement.

- The consumer may contact local MIRC ELECTRONICS LTD office for the nearest authorized service center.

- The consumer shall arrange for the product to be delivered to the authorized service center.

- The consumer will be billed for any parts or labour charges not covered by this warranty. The consumer shall be responsible for expenses related to reinstallation of the product.

A large, faint, circular watermark logo is centered in the background of the page. It features a stylized 'O' with a horizontal line through its center, resembling a power button or a signal icon.

ONIDA

