AutoIntelligence
Driving Ideas.

Speak Easy.

Connected.

Integrated.

blueconnect®

USER GUIDE

TABLE OF CONTENTS

What is BlueConnect®? BlueConnect® is a state-of-the-art, integrated, hands free phone communication system for your vehicle. Developed by Johnson Controls, Inc., BlueConnect® utilizes Bluetooth® wireless technology and Bluetooth® hands free profiled cell phones to improve cell phone use and convenience. BlueConnect® eliminates the need to hold a handheld cell phone, wear a headset or earpiece, or use an in-vehicle mounted handset adapter while making or receiving phone calls. BlueConnect® is easy to use because it is voice activated and it can be installed in almost any vehicle, new or used. BlueConnect® requires professional installation by an approved BlueConnect® installer. BlueConnect® is a registered trademark of Johnson Controls.

What cell phones will work with BlueConnect®? Due to the versatility of Bluetooth® wireless technology, not all cell phones share the same Bluetooth® "profile" and may not work properly with BlueConnect®. Only cell phones that are Bluetooth® enabled and support a "handsfree" profile are compatible with BlueConnect®. You can go to **www.jciblueconnect.com** to see a list of compatible cell phones. You can also contact your local authorized BlueConnect® or cell phone provider.

Customer Contact Information

Reference	USA	Canada	Outside USA & Canada
Technical Support	**JCI** **1-888-528-7930**	NAC 1-866-343-3025	AI 01-765-282-3825
Sales	**AI** **1-888-454-4440** 1-765-289-1586	NAC 1-866-343-3025	AI 01-765-289-1586
Service & Warranty	**AI** **1-800-406-7132** 1-765-282-3825	NAC 1-866-343-3025	AI 01-765-282-3825
Installation	**AI** **1-800-406-7132** 1-765-282-3825	NAC 1-866-343-3025	AI 01-765-282-3825
Web Site	www.jciblueconnect.com www.autointelligence.com		

AutoIntelligence may find it necessary to change or end our policies, regulations, and special offers at any time. We reserve the right to do so without notice.

AutoIntelligence
Driving Ideas.

WARNINGS – PLEASE READ

Be Safe. When using a handsfree cellular device in a vehicle, the vehicle operator is solely responsible for operating the vehicle in a safe manner. Vehicle operators must maintain full surveillance of all pertinent driving conditions at all times. An accident or collision resulting in damage of property, personal injury or death could occur if the operator of the vehicle fails to pay attention to travel conditions and vehicle operation while the vehicle is in motion.

DO NOT program, attempt to program, adjust, or set up your BlueConnect® unit while the vehicle is moving. Your vehicle should be in park with the ignition turned to the on or "acc" (accessory) position.

DO NOT program, attempt to program, adjust, or set up your BlueConnect® unit while the vehicle is inside and the engine is on.

Failure to follow these precautions could result in property damage, serious injury, and death for yourself, pets, or other people near the vehicle from carbon monoxide (for example, if the vehicle's engine is running in a garage with the garage door closed), or from physical impact (if the vehicle should slip out of park and into gear with the engine running).

Getting Started

Fully charge your cell phone's battery before programming your BlueConnect® unit to ensure that the wireless electronic connection will be established with minimal difficulty.

Try to maintain a fully charged cell phone battery when using BlueConnect®.

BlueConnect® will not increase or decrease your cell phone's signal strength because it operates using the same signal as your cell phone.

Keep your cell phone "on" and inside of your vehicle's interior cabin so it can transmit properly to BlueConnect®.

Do not place your cell phone in a metal box or similar container.

Your vehicle may require that the ignition switch be turned to either the "acc" or "on" position for programming and operation of BlueConnect®.

This BlueConnect® version is programmed for English translation only.

When using BlueConnect® face the windshield and speak in your normal voice clearly without shouting. Do not speak slowly or pronounce words more distinctly than you normally would.

BlueConnect® will automatically prompt you for a verbal response when the confirmation prompt feature is turned "on."

Make sure the prompt feature is turned "on" on your BlueConnect® unit before programming or when following any "prompted" instructions outlined in this user guide.

You can say "cancel" to return to the main menu or "help" to hear a list of available options anytime BlueConnect® prompts you for a response.

When using BlueConnect®, wait to speak until after the beep is heard which follows the appropriate prompt.

If no response is given to a BlueConnect® prompt, it will repeat the prompt two more times until the user selects an option. If there is still no option selected, BlueConnect® will power down.

BlueConnect® UIB (User Interface Board)
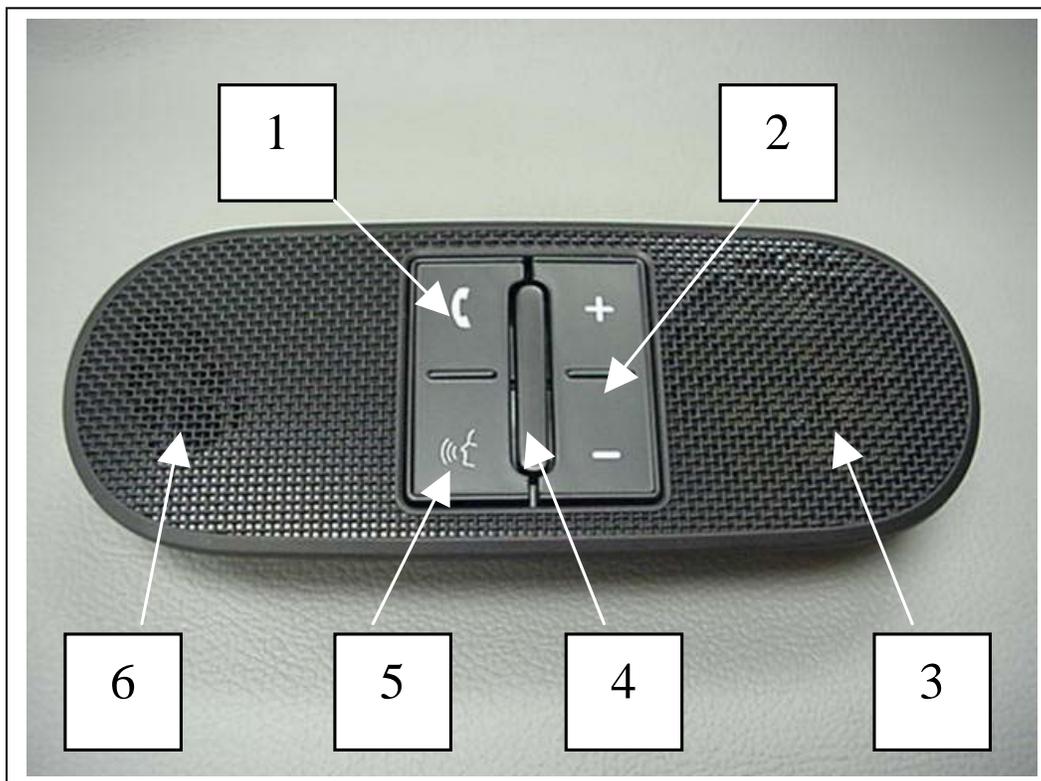
1. **Phone Button or Activation / Deactivation Button**
o Push to set up and program unit
o Push to make a call if not on a call.
o Push to end a call.
o Push to accept or reject an incoming call when on another call.

2. **Volume Up & Down Buttons**
o Push (+) to increase the volume.
o Push (-) to decrease the volume.
o Push either button to the desired volume level when the unit is not activated. Audible beeps indicate the current volume level.

3. **Speaker**

4. **Blue L.E.D. Light**
o A blue light comes on indicating that the unit is activated or when there is an incoming call. It also comes on when you are on a call.

5. **VR (Voice Recognition) Button or Barge-in Button**
o Push to input a command without having to listen for a prompt.
o Push to transfer a call. This allows you to transfer your call back to your cell phone in the event you want privacy or are exiting the vehicle.
o Push to mute the phone.
o Push to send DTMF tones.

6. **Directional Microphone**

Function Overview

COMMAND 1	COMMAND 2	COMMAND 3
Call <Name>	<Location>	
CALL	<Name> in Phonebook	<Location>
Dial <Number>		
DIAL	<Number>	
PHONEBOOK	**NEW ENTRY**	<Name><Location><Number>
	EDIT	<Name><Location><Number>
	LIST NAMES	Call <Location>
		Edit<Location><Number>
		Delete<Location>
		Previous
		Continue
	DELETE	<Name><Location><ALL>
	ERASE ALL	
REDIAL		
EMERGENCY		
SET UP	**PHONE PAIRING**	Pair a Phone
		Delete a Phone
		List Paired Phones
	CONFIRMATION PROMPTS	
	SELECT PHONE	<Phone ID Number>
HELP		

Phone Pairing

You must first pair BlueConnect® (establish a communication link) to your Bluetooth® hands free profile cell phone. Please refer to your cell phone's operation manual for instructions on how to place your cellular phone into a pairing mode before starting the pairing process. In order to complete successful pairing, both your cell phone and the BlueConnect® module must be in a pairing mode at the same time. BlueConnect® will remain in a pairing mode for about 3 minutes before timing out.

1	Press and release the BlueConnect® PHONE button and say "Set Up". For example, say, "*Set Up*" at the Main menu and BlueConnect® prompts "*Select one of the following: phone pairing, confirmation prompts, select phone or say cancel to return to the main menu.*" If there is no response to the prompts, BlueConnect® reminds you of the selection two more times until you select an option. If there is no option selected after two repeats, BlueConnect® will power down.
2	Say, "Phone Pairing."
3	After the system prompts you, say "Pair a Phone." The system will remind you that pairing should only be completed while the vehicle is in park. When the vehicle is in park say "Continue."
4	The system will then ask you for a 4-digit PIN. This can be any number you choose as long as you enter the same number on the phone later. Say your four-digit PIN. For example: "One-Two-Three-Four"
5	Follow your cell phone manufacturer's instructions for placing your cell phone in a pairing mode.
6	Select BlueConnect® on the phone. Then, on the phone's numeric keypad, enter the same PIN number as entered in step 4.
7	BlueConnect® will prompt you for a phone name. Name it something easy to remember. Say the phone name, for example, "Jacob's phone."
8	To complete the pairing process, BlueConnect® will now ask you for a phone priority from 1 to 7. Number 1 is the highest priority. If two phones are paired, BlueConnect® will use the higher priority phone when both phones are within range. Say the phone priority, for example, "One."
9	When complete, BlueConnect® will indicate "*Pairing Complete.*"

Clear Paired Phones

You must clear a paired phone from BlueConnect® in order to remove it from being paired. BlueConnect® will respond with "*Phone not available*" if you attempt to use a previously cleared phone to make a call. If you make a mistake during the clearing process or decide not to clear a phone, press the BlueConnect® PHONE button, or the VR button and say "cancel," to exit the clearing mode. To re-prioritize cell phones you must first clear the phone(s) paired with BlueConnect® and then re-pair the phones with the new desired priorities.

1	If you are not currently in a VR session or on a phone call, press and release the PHONE button and say, "Set Up", otherwise go to the main menu and say, "Set Up".
2	Say "Phone Pairing."
3	After BlueConnect® prompts you, say, "Delete a phone."
4	BlueConnect® prompts you for the number associated with the priority of the phone you would like to clear. For Example, "Say 'one' for Jacob's phone', say 'two' for 'Robin's mobile'." Say the number of phone you wish to delete.
5	BlueConnect® responds with a verification to clear the selected phone. If correct, say "yes" (say "no" to start the delete process over).
6	When complete, BlueConnect® indicates the phone or phones have been "*Deleted.*"

List Paired Phones

1	Press and release the BlueConnect® PHONE button and say "Set Up." BlueConnect® will prompt you with available options.
2	Say "Phone Pairing."
3	After BlueConnect® prompts you, say "List Paired Phones."
4	BlueConnect® lists the names of the cellular phones that are currently paired with the BlueConnect® module.
5	BlueConnect® asks if you want to start the list over again.
6	Say "Yes" or "No."

Confirmation Prompts

Confirmation prompts confirm your commands with BlueConnect® before they are carried out. When the BlueConnect® Confirmation Prompts feature in ON, BlueConnect® will repeat the last command received and ask whether the command received was correct before proceeding with the command execution.

Example with the confirmation prompts on and off.

PROMPTS	ON	OFF
1	You say, "Dial five-five-five-one-two-one-two."	You say, "Dial five-five-five-one-two-one-two."
2	BlueConnect® says, "*Dialing five-five-five-one-two-one-two, is this correct?*"	BlueConnect® dials the number as recognized. For example; "Dialing five, five, five…" and then dialing the number.
3	You say, "yes" and BlueConnect® places the call. You say, "no" and BlueConnect® asks you to repeat the number.	

Turning the confirmation prompts ON and OFF

1	Go to the BlueConnect® main menu and say, "Set Up." BlueConnect® prompts you with available options.
2	Say, "Confirmation prompts."
3	If the confirmation prompts are ON, BlueConnect® will ask if you want to turn them OFF.
4	Say, "Yes." BlueConnect® will tell you that they are OFF and says, "Ready." Or
5	If the confirmation prompts are OFF, BlueConnect® will tell you that they are OFF and will ask if you want them to be turned ON.
6	Say, "Yes" to turn them ON. BlueConnect® will then return to the main menu.

Select A Phone

This option is used to over-ride the phone priority given during pairing. For example, if you wish to use phone three to make an outgoing call, you would select phone three and make the call. This over-ride only works the current ignition "on" cycle for one call. BlueConnect® switches back to the highest priority phone once the ignition is turned "off". You can select a phone using the VR button during a phone listing, or by the select phone command.

Select phone by name.

1	At the main menu say "Set Up Phone Pairing." BlueConnect® prompts you with available options.
2	Say "List Paired Phone."
3	BlueConnect® lists all phones that are paired to it.
4	When the name of the desired phone is heard, press and release the VR button and say, "Select."
5	BlueConnect® sets this phone to the highest priority for the rest of the current ignition on cycle. BlueConnect® temporarily overrides the phone priorities for the rest of the current ignition on cycle.

Select phone by number.

1	At the main menu say, "Set Up." The system prompts you with available options.
2	Say, "Select Phone."
3	The system lists the available phones and asks for the number of the phone. Say the number of the phone.
4	BlueConnect® verifies the selected phone name and asks if it is correct. Say, "Yes" if correct, or "No" if not.
5	BlueConnect® sets this phone to the highest priority for the rest of the current ignition "on" cycle. This temporarily overrides the phone for rest of current ignition on cycle only.

Using the Call Feature

Calling a name or a name / location from the phonebook.

1	At the main menu say, "Call (any phone book entry name)." If the name has more than one location, BlueConnect® will ask for the location to call.
2	If just "call" was used, BlueConnect® will say, "Name Please." Say the "Name."
3	Say the Location.

Using the Dial Feature

Dialing a phone number that is not in the phonebook.

1	At the main menu say, "Dial {immediately followed by the phone number such as 6163948888} or just say "dial" then speak the phone number when prompted.
2	BlueConnect® says what number it is dialing and verifies that this is correct (if confirmation prompts are on). If it is, it says "*Dialing*" and dials the number.

Using the Redial Feature

1	At the main menu say, "Redial."
2	BlueConnect® says "*Dialing*" and calls the phone number that was dialed last on the phone.

Phonebook

BlueConnect® can store up to 32 names and 128 phone numbers. Each name has 4 locations (Home, Work, Mobile, and Pager) associated with it.

Adding a new name and phone number to your phonebook.

1	At the main menu say, "Phonebook." BlueConnect® prompts you for a new entry, edit, list names, delete or erase all or say cancel to return to the main menu. Say, "New Entry."	
2	Say the Name of the user to add. BlueConnect® responds with the name it heard and checks to see if it is correct before proceeding.	
3	BlueConnect® asks for a location to go with the name.	
4	Say the location of the name; "Home," "Work," "Mobile," or "Pager." BlueConnect® checks to see if it heard the location correctly.	
5	BlueConnect® asks for the telephone number for the name.	
6	Say the phone number for the name and location. BlueConnect® says the phone number and asks if it is correct. If so, it adds the phone number for this name and location to the phonebook and then asks… "*Number stored. Would you like to add another number for this entry?*"	
7	Say "Yes" to add another number for this entry or say "No" if you are finished.	

Adding a new location for an existing name in your phonebook.

1	At the main menu say "Phonebook," "Edit," When prompted, say the name that you want to edit. The system responds with "*Home*, *Work*, *Mobile*, or *Pager.*"	
2	Say the Location ("Home", "Work", "Mobile", or "Pager") and the phone number to enter in the phonebook for this name and location.	
3	BlueConnect® verifies that it heard the location correctly and asks for the phone number for that location.	
4	Say a phone number like "6163998888."	
5	BlueConnect® verifies that it heard the number correctly and stores the number. It will then say, "*Number changed. Would you like to call this number, edit another entry, or return to main menu?*"	
6	Say, "Call," "Edit," or "Return to Main Menu."	

Phonebook (Continued)

Editing a phone number for an existing name / location.

1	At the main menu say "Phonebook," "Edit." When prompted, say the name, and then the Location whose phone number you want to edit. BlueConnect® will tell you the current phone number.
2	Say the new phone number like "6163998888."
3	BlueConnect® verifies that it heard the number correctly and stores the number. It will then say, "*Number changed. Would you like to call this number, edit another entry, or say cancel to return to main menu?*"
4	Say, "Call," "Edit," or "Cancel" to Return to Main Menu.

Listing names in BlueConnect® phonebook.

1	At the main menu say "Phonebook," " List Names." The phonebook entries are listed.
2	At the end of the list, BlueConnect® asks "*End of list, would you like to start from the beginning?*" Say,"Yes" to hear the phonebook entry list again or "No" if you do not want to hear it again. Or,
3	After you hear the phonebook entry that you want to call, press the BlueConnect® VR button to stop the list process.
4	Say, "Call" to call the last name listed.
5	BlueConnect® gives the selected name and its locations. It then asks for the location you want to call.
6	Say the location you want to call.
7	BlueConnect® says who and where it is calling and asks if this is correct (Y/N). If it is, BlueConnect® responds with *"Dialing*" and dials the selected number.

Deleting a phonebook name or location.

1	At the main menu say "Phonebook," "Delete". When prompted, say the Name to delete.
2	If only one location exists for the name, BlueConnect® will verify that you want to delete the name and location and then deletes it. Or,
3	If that name exists and there are *more than one location* for the name, BlueConnect® reads you a list of locations for the name. Say the location to delete or say "All " to delete all locations for this name. BlueConnect® verifies that you want to delete the location (Y/N) and then deletes it.

Phonebook (Continued)

Use this command only if you want to erase (delete) the entire phonebook. BlueConnect® prompts you two times to be sure you do want to delete the phonebook.

Erasing all phonebook records.

1	At the main menu say, "Phonebook," " Erase All" to delete all phonebook records.
2	BlueConnect® responds "*Are you sure you want to erase everything from your system phonebook?*" Say, "No" if you do not want to delete all phonebook records. BlueConnect® exits the Erase All process or,
3	Say, "Yes" to delete all phonebook records. BlueConnect® responds, "*You are about to delete everything from your system phonebook. Do you want to continue?*"
4	Say, "No" if you do not want to delete all phonebook records. BlueConnect® exits the Erase All process or Say, "Yes" to delete all phonebook records. BlueConnect® deletes all phonebook records and says "*Phonebook Erased."*

Troubleshooting

My Phone will not pair.

CHECK	POSSIBLE SOLUTIONS
Phone and BlueConnect® have power.	Make sure that the phone and vehicle ignition is ON. Also make sure that your phone battery is charged.
Phone is designed to work with BlueConnect®.	Your phone may not work with BlueConnect®. Only phones with Bluetooth® capability and a handsfree profile will work with BlueConnect®. Phones that support the use of a wireless headset should work with BlueConnect®. You can go to www.jciblueconnect.com and view a list of approved BlueConnect® Bluetooth® handsfree profile phones.
Phone was paired properly.	Refer to the phone's pairing instructions and the BlueConnect® pairing instructions. Try the pairing process again.
On certain phone models you need to tell the phone to connect (after initiating the pairing process on some models only.)	Try pairing again and tell the phone to connect.
Bluetooth® option on your phone was turned ON.	Turn the Bluetooth® option to "ON" on your phone.
Phone is not outside of the vehicle while trying to pair it to BlueConnect®.	Place phone inside the vehicle in the front seat area during the pairing process.
Phones that require a SIM card	Make sure that it is installed. If not, install a SIM card.
4 digit PIN number entered in the phone matches the BlueConnect® PIN number.	Reprogram using the same four-digit PIN for both PIN requests.

Troubleshooting

A Paired Phone Will Not Link/Connect

CHECK	POSSIBLE SOLUTIONS
Phone and BlueConnect® have power.	Make sure that the phone and vehicle ignition is ON. Also make sure that your phone battery is charged.
Phone and BlueConnect® have had adequate time to "find" each other.	Allow at least 60 seconds for the link to take place.
BlueConnect® was not "barred" from the phone.	Use the BlueConnect® "Set Up," command at the main menu and then "Select Phone" command to link to the desired phone.
Phone is set to automatically link/connect to the BlueConnect®.	See your phone's user guide for Bluetooth® settings.
BlueConnect® was not inadvertently set back to the default (is not set to automatically link / connect to the BlueConnect®).	See your phone's user guide for Bluetooth® settings.

I Can't Receive Incoming Calls

CHECK	POSSIBLE SOLUTIONS
Vehicle's ignition is ON.	Turn your vehicle ignition to the ON position.
You are pressing the correct button on BlueConnect® to answer the call.	Press the PHONE button to answer an incoming call and not the VR button on BlueConnect®.
Phone is paired and linked to BlueConnect®.	Use the BlueConnect® 'Set Up' command at the main menu and then "Select Phone" command to link to the desired phone.
Phone is not outside of the vehicle.	Place the phone inside of the vehicle to ensure a good connection.

I Can't Place a Call

CHECK	POSSIBLE SOLUTIONS
Phone is turned ON.	Turn your phone ON. BlueConnect® will only work when the paired cell phone is turned ON.
The vehicle ignition is in the ON position.	Turn your vehicle ignition to the ON position.
You have an adequate cell phone signal.	Check the signal icon on your phone for signal. You may have to wait until you are in an area that provides you with a stronger signal before making a call. BlueConnect® uses the signal going to the paired cell phone. It does not increase or decrease cell phone signal strength.
Phone is paired and properly linked to BlueConnect®	Your phone may not be paired properly. See your phone user guide for pairing instructions and try to pair your phone again. Use the 'Set Up' command on your BlueConnect®'s main menu and then give the 'Select Phone' command to link to the desired phone.
You are inside of your coverage area.	Most calls can't be made if you are outside of your coverage area. Your BlueConnect® unit uses the same coverage area as the paired cell phone. Try making a call again when you are in your coverage area. Check with your phone provider if you are unsure about your coverage area.
Mobile account is still active and has not been cancelled.	Contact your cell phone service provider.

Troubleshooting

I Can Hear But They Can't Hear Me

CHECK	POSSIBLE SOLUTIONS
The phone's signal strength.	Avoid using your phone and BlueConnect® in areas where the signal strength is poor and unable to provide a good conversation in both directions.
Call is not "muted" on the BlueConnect® unit.	Turn mute off on BlueConnect® by saying, "mute off" while in use.

The Audio Goes Mute Both Ways During a Call

CHECK	POSSIBLE SOLUTIONS
You have not accidentally muted BlueConnect®.	Press the PHONE button to return to the call.

The Audio Quality is Poor

CHECK	POSSIBLE SOLUTIONS
The audio quality of your cell phone while not using it with BlueConnect®.	If the audio quality is good then try it again with BlueConnect®. If the audio quality is still poor with BlueConnect® then either contact your local BlueConnect® provider or AutoIntelligence. If the audio quality is poor on your cell phone then contact your phone provider/carrier to verify that your phone has the latest firmware.
Phone has adequate cell signal strength.	Check the signal strength icon on your phone. Avoid using the phone and BlueConnect® in areas where the signal strength is poor and unable to provide a good conversation in both directions.
Phone is in the vehicle.	Place phone closer to BlueConnect® module, ie.the center of front seat area of the vehicle.

I Am Told That I Sound Bad

CHECK	POSSIBLE SOLUTIONS
There is not an abnormal amount of noise inside of the vehicle while using BlueConnect®.	Try eliminating any additional noise by rolling up the windows, turning the heater/ac blower fan down and reducing any loud noises or talking while using BlueConnect®. Your BlueConnect® unit may also pick up road noise. Try to avoid using BlueConnect® when traveling on extremely rough roads.
If they hear a lot of distortion.	You may have a firmware issue. Verify the latest phone firmware is being used. Contact your phone provider / carrier.

Troubleshooting

The Voice Recognition is Not Working

CHECK	POSSIBLE SOLUTIONS
There is not an abnormal amount of noise inside of the vehicle while using BlueConnect®.	Try eliminating any additional noise by rolling up the windows, turning the heater/ac blower fan down and reducing any loud noises or talking while using BlueConnect®. Your BlueConnect® unit may also pick up road noise. Try to avoid using BlueConnect® when traveling on extremely rough roads.
You are not speaking at the same time or before the BlueConnect® beep is heard.	Wait until the beep sounds before speaking.
You are not speaking to slow, too loud or too soft.	Try speaking in a normal voice when giving a command or response to BlueConnect®.

It Will Not Call The Name Given To It

CHECK	POSSIBLE SOLUTIONS
The name you called is stored in the BlueConnect® phone book	Store the name in BlueConnect® phonebook, not in the phone.

I Can't Select a Phone

CHECK	POSSIBLE SOLUTIONS
Phone is paired to BlueConnect®.	Pair the phone and LINK to BlueConnect®.
Phone is turned ON.	Turn the phone ON.
Phone is LINKED to BlueConnect®.	Say, "set up" in main menu and then say "Select Phone" in order to select the desired paired phone to LINK.

Help

Using the HELP feature to get BlueConnect® to give you the available commands.

1	Press and release the BlueConnect® Phone button.
2	After the beep, say, "Help" or during any timeBlueConnect® is "on," press the VR button and say, "Help." The module lists the available commands for the current menu. For example, say, "Help" at the main menu and BlueConnect® prompts "available options are: Call, Dial, Phonebook, Redial, Emergency or Set Up."

Product Installation

DO NOT ATTEMPT TO INSTALL THIS PRODUCT YOURSELF

Installing BlueConnect®

1. BlueConnect® should be installed by an approved BlueConnect® installer or by a professional mobile electronics installer.
2. BlueConnect® installation requires cutting a hole in either your overhead console or headliner.
3. Installation instructions and a cutting template are included and should be provided to the installer.
4. Improper testing, installation, alteration, modification or adjustment of this product or any of its components can cause damage to the product, your vehicle, and to your vehicle's wiring system.
5. It is the buyer's responsibility to advise their installer to contact us immediately if he or she has any questions or concerns regarding the installation of this product prior to its installation.
6. The warranty on this product does not cover damage caused by or attributed to those items listed in number 4.
7. AutoIntelligence is not responsible or liable for product or vehicle damage caused by those items listed in number 4.

Locating An Installer in Your Area

Contact AutoIntelligence or go to www.autointelligence.com for a list of approved BlueConnect® installers in your area.

Defective / Damaged Merchandise

WHAT TO DO?

If you suspect that you have a defective or damaged product:

1. Before returning this product, refer to the "Troubleshooting" sections as outlined in this document and perform the checks and solutions listed.
2. If you are still having difficulty, contact AutoIntelligence Technical Support.
3. It is important that you have all of your product information available before contacting Technical Support.
4. Our technicians will then help you determine if a repair or return is required.

If it is determined that repair or return is required:

1. You must first contact AutoIntelligence to determine if a return is necessary before returning your product.
2. Customer service may be able to resolve your problem over the phone without returning your product.
3. A return authorization or approval number is issued on all product returns. Products returned without an authorization number will not be processed.
4. AutoIntelligence will not issue refunds or offer product upgrades on returns without an authorization or approval number.
5. All product returns must be packaged securely and safely to avoid any further damage and include a copy of the original purchase sales receipt.
6. All returns are to be sent to AutoIntelligence – QC Dept. at 1300 W 23rd St, Muncie, IN, USA, 47302.
7. AutoIntelligence is not responsible for shipping costs, or lost or misdirected shipments.

Miscellaneous

Registering Your Product

To register your product, complete and return the enclosed warranty card or you can register on-line at www.autointelligence.com / register. Free product phone support is available for registered owners. This includes basic product pairing and set up, checking that the product is installed and working properly, verifying product connectivity and hardware functionality. The complimentary support expires 90 days from the date of purchase.

Contacting Customer Service

Before contacting support, please have the following information available (as listed below) before calling technical support the first time.

Customer Name
Email Address
Product Model #
Purchase Date
Serial # (required)
Detailed description of problem
Return Authorization (RA) Number (if applicable)

We reserve the right to make changes or improvements in our products from time to time without incurring the obligation to install such improvements or changes on equipment or items previously manufactured.

Reminder: You must retain the sales slip or sales receipt proving the date of your original purchase in case warranty service is ever required.

To receive product service, contact your local Authorized BlueConnect ® provider or contact AutoIntelligence at 800-406-7132 or www.autointelligence.com.

Product Compliance

This device complies with FCC rules part 15. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference that may be received including interference that may cause undesired operation. WARNING: The transmitter has been tested and complies with FCC and IC rules. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device. The term "IC:" before the certification/registration number only signifies that Industry Canada technical specifications were met.

IC: 279B-UCONNCS JCI MODEL/FCC ID: CB2-UCONNCS

LIMITED WARRANTY

AutoIntelligence, LLC ("AutoIntelligence") warrants its BlueConnect® products ("Products") against defects in material and workmanship under normal use and services for:

- o   A period of three years or 36,000 miles, parts only, if installed in your new vehicle at the time of the vehicle purchase by your selling dealer. Or,

- o   A period of one year, parts only, if installed by an approved BlueConnect® installer. Or,

- o   A period of 90 days, parts only.

AutoIntelligence, at its option, will at no charge, either repair, exchange, or replace the Product during the warranty period provided it is returned in accordance with the terms of this warranty. All returned or replaced parts or Product shall become the property of AutoIntelligence. Any repairs or replacements covered by this warranty will be charged at the actual cost of the replacement parts plus the AutoIntelligence hourly labor rate current at that time.

This express limited warranty is extended by AutoIntelligence to the original end-user purchaser only and is not assignable or transferable to any other party. [The original purchaser must complete and return the enclosed product registration / warranty card.] All claims for damaged Products must be made within (15) fifteen days from the date of the damage and be accompanied by a copy of the original sales receipt for the damaged Product. This is the complete warranty for Products manufactured by AutoIntelligence. [AutoIntelligence does not warrant the installation, maintenance or service of the Product.]

All costs of shipping the Product to AutoIntelligence for inspection and all risk of loss during transit shall be borne solely by the original purchaser. AutoIntelligence reserves the right to negotiate the cost of repairs. If AutoIntelligence determines, at its sole discretion, that it is impractical to ship the damaged Product to AutoIntelligence, AutoIntelligence may designate, at its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such Product. The cost, if any, of shipping the connected equipment to and from any such repair facility and of such estimate shall be borne solely by the original purchaser. Damaged Product must remain available for inspection until the claim is finally settled. This warranty is in excess of, and applies only to the extend necessary beyond, any coverage for the Product provided by other sources, including, without limitation, any homeowner's or other insurance. Whenever a claim is settled, AutoIntelligence shall be subrogated to any such rights of recovery the original purchaser may have from such other sources.

This warranty applies within the (50) fifty United States and the District of Columbia, and Canada.

This warranty does not cover: (a) defects or damage resulting from use of the Product in other than its normal and customary manner; (b) defects or damage from misuse, accident or neglect; (c) defects or damage from improper testing, operation, maintenance, installation, alteration, modification or adjustment; (d) Product disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim; (e) Product which has had the serial number removed or made illegible; (f) freight costs to the repair location.

General Provisions

This is the sole warranty of AutoIntelligence with respect to the Product, lost data or other damages. To the maximum extent permitted by law, AutoIntelligence hereby disclaims any and all implied warranties, including, without limitation, implied warranties of merchantability and fitness for a particular purpose, and implied warranties, if any, shall be limited in duration to the term of this warranty.

Some states do not allow limitations on how long implied warranties last, so the foregoing limitation may not apply. In no event shall AutoIntelligence be liable for incidental, special, direct, indirect, consequential, incidental, or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any Product, even if AutoIntelligence is advised of the possibility of such damages, except as expressly provided herein. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

Product Functions

Call Reject
1. Use this feature when on a call to reject a second incoming call.
2. Let the double-beep play three times.

Call Waiting
1. Use this feature to place a call on wait or hold.
2. Press and release the VR button to place a call on hold.
3. Press and release it again to retrieve the call on hold.

Digit String
1. BlueConnect® will allow you to send <digits> to far-end as touch-tones (DTMF).
2. Use this feature in the event you need to dial into voice mail or an automated system.
3. Push VR button and number sequence and then say, "Send."
4. Example: 1-2-3-4-5-#-# - "Send"

Emergency
1. **THIS IS NOT A SAFETY, LIFE SAVING OR AUTOMATIC EMERGENCY RESPONSE FEATURE OR SYSTEM.**
2. This feature, in order to function properly, requires that a "911" service is available and that BlueConnect® is paired to a cell phone which is "on" and in the vehicle. It also requires that the cell phone is able to receive and transmit properly at the time this feature is used.

Incoming Calls
1. If you are not on a call, the BlueConnect® blue LED light will come "on" and the system will announce the incoming call verbally.
2. If you are on a call, BlueConnect® will announce the incoming call with a double-beep.

Mute a Call
1. Press and release the VR button during the call and say "Mute" to turn the mute feature on. This mutes the in-car activity from the person on the other end of the call.
2. Press and release it again and say, "Mute Off" to turn the mute feature off.

Redial
1. Press and release the VR button and say, "Redial." BlueConnect® will redial the last number called on the cell phone.

Three Way Calling
1. This feature will not work unless your cell phone has three way calling capability.
2. Make your first call. Once connected press the VR button and say dial or call. This places the first call on hold.
3. Make the second call. When connected press and hold the Phone button until you hear two beeps. This joins the two calls. You can switch between calls by pressing and holding the Phone button until you hear one-beep.
4. When on a call you can connect a second incoming call by pressing and holding the Phone button until you hear two beeps.

Transfer a Call
1. Press and release the VR button during a call and say, "Transfer Call." This transfers the call from BlueConnect® to your cell phone.
2. Press and release the VR button again and say, "Transfer Call" to transfer the call from your cell phone back to BlueConnect®.

VR Voice Recognition Button
1. Pressing and releasing the VR button interrupts the system and tells BlueConnect® to listen for a command.
2. Pressing and releasing the VR button does not interfere with the person on the other end of the call.

Index

Notes

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BlueConnect® is a registered trademark of Johnson controls.

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