

# **ACTAtek Access Manager Suite User Manual**

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# ACTAtek Access Manager Suite User Manual

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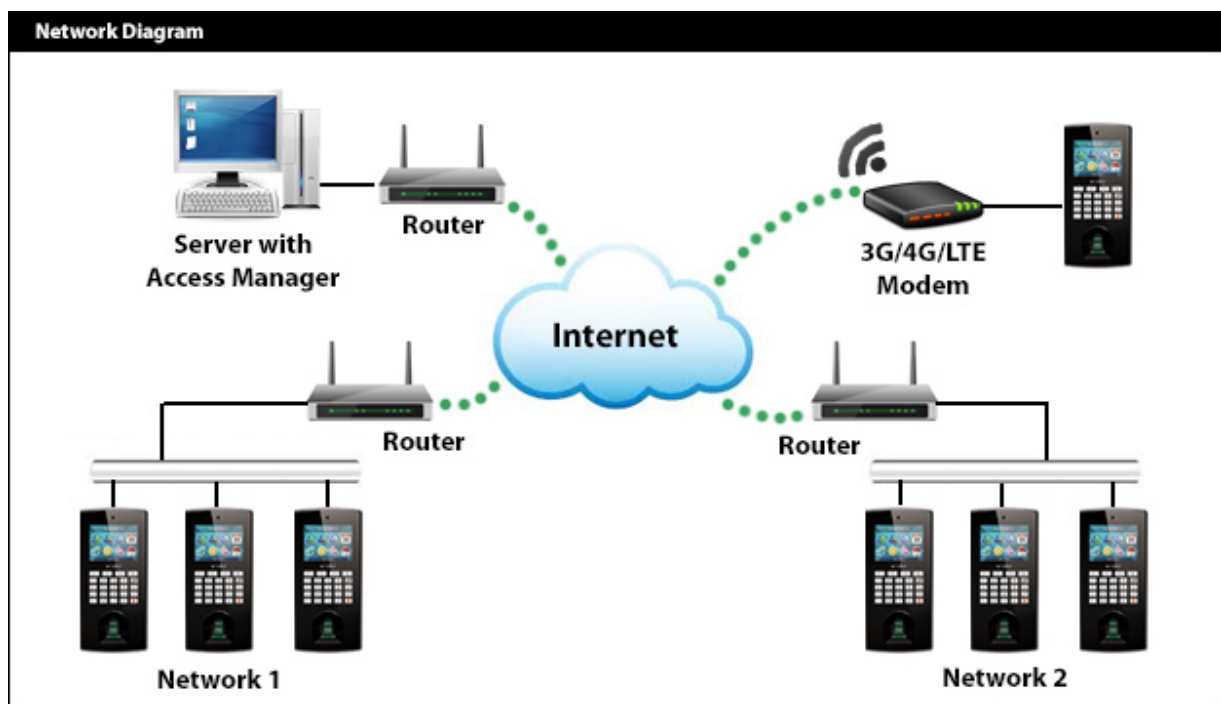
## **Chapter 1: Overview**

### **1.1 Introduction**

Access Manager Suite (AMS) provides centralized web-based control and management to multiple ACTAtek terminal environment setups. It also comes packed with features without any limitation in its software so that the system administrator can have full control of the ACTAtek system at all times, either on site or remotely. In addition, the AMS software gathers event log data from all ACTAtek terminals into a centralized database to simplify user redundant tasks. To enhance user management, AMS will facilitate all data synchronization of ACTAtek terminals from user modifications to newly added users. Adding or editing users in the AMS control center becomes an easy process along with managing access groups and rights, departments, open door schedules, and reports.

The AMS software is designed to be robust and versatile so that ACTAtek terminals on different networks, either public or private, can connect and communicate globally.

### **1.2 Network Diagram**



## 1.3 System Requirements

Hardware Requirements	
CPU Processor	Dual Core 2.0 GHz or faster (32-bit/64-bit)
Memory	4.0 GB or higher
Hard Disk Space	20.0 GB or higher
Network Controller	100 Mbps or higher

Software Requirements	
Operating System	Windows XP Professional (32-bit) Windows Vista Business (32-bit/64-bit) or above Windows 7 Professional (32-bit/64-bit) or above Windows 8 Professional (32-bit/64-bit) or above
Database Server Software Support	Microsoft SQL Server 2005 Microsoft SQL Server 2008 MySQL Oracle
Microsoft .Net Framework	2.0, 3.5, & 4.0
Supported Web Browser	Internet Explorer 7.0 or higher Firefox 3.5 or higher Chrome 6.0 or higher Safari 5.0 or higher

## 1.4 Microsoft .Net Framework Requirements

AMS Version:	.Net Version Requirement:
1.2.3.40 to 1.2.3.x (Latest)	.Net 4.0
1.0.1.28 to 1.0.1.33	.Net 2.0/3.5

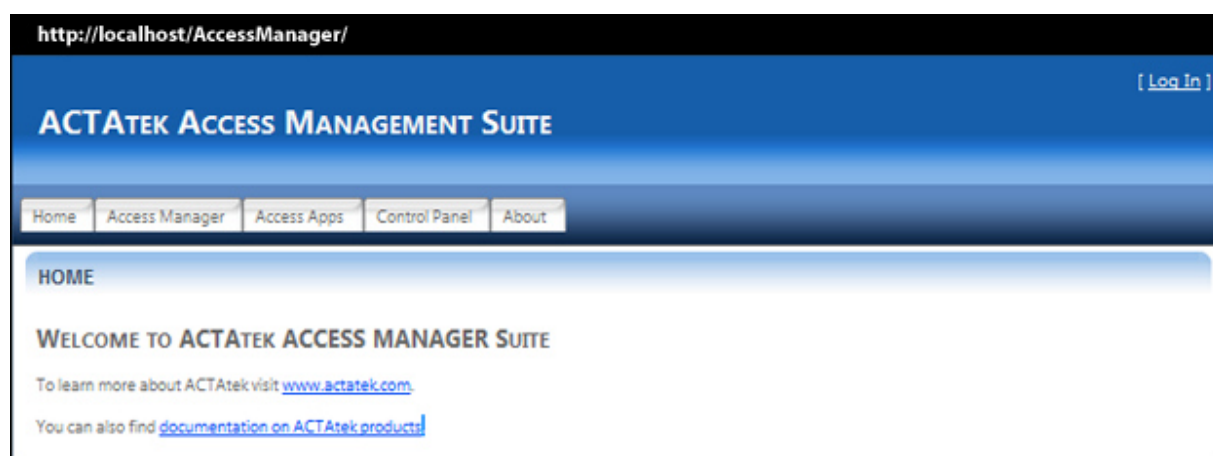
To download Microsoft .Net Framework, follow the link below:  
<http://www.microsoft.com/net/downloads>

## Chapter 2: Configuring Access Manager Suite

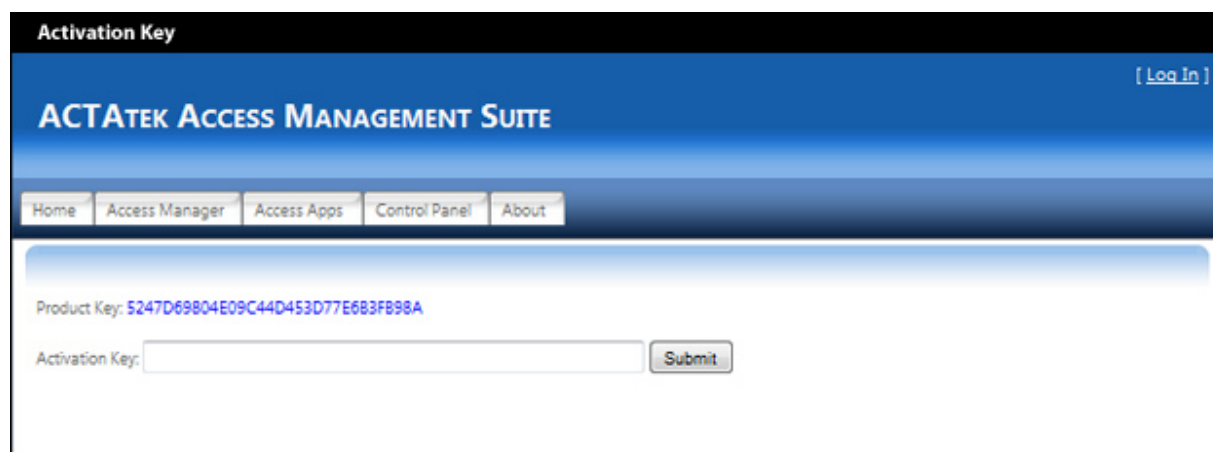
### 2.1 Accessing AMS

Method	URL
Local computer access to AMS	http://localhost/AccessManager/
Network access to AMS	http:// <b>IP ADDRESS OF SERVER</b> /AccessManager/

Enter the URL applicable to the method of accessing AMS to the address bar of a web browser.



### 2.2 Activate AMS



Press **Log In** at the top right to obtain this page. Contact ACTAtek support staff and provide the **Product Key** to them and in return, you should receive an **Activation Key** back.

## 2.3 Log Into AMS

Administrator Default Login Details	
Username	Admin
Password	1

Default Login User: Admin / Password: 1

Home Access Manager Access Apps Control Panel About

### LOG IN

Please enter your username and password.

**Account Information**

Username:  
admin

Password:  
•

☐ Keep me logged in

## 2.4 Setup Database In AMS

Control Panel > Database Configuration

Home Access Manager Access Apps Control Panel About

### CONTROL PANEL

**System Accounts**

Register/Edit/Delete Account  
Change Password  
Assign Permission

**System Configuration**

Database Configuration  
System Configuration  
Server Setup  
Edit/Delete Server

**System Utils**

Audit Log

### CONTROL PANEL

**System Accounts**

Register Change password Permission

**System Configuration**

Database Config System Config Server Setup Edit Servers

Once you've logged in as an administrator, go to **Control Panel** and then **Database Configuration**.

The screenshot shows the 'Control Panel > Database Configuration' window. On the left is a 'CONTROL PANEL' sidebar with sections: 'System Accounts' (Register/Edit/Delete Account, Change Password, Assign Permission), 'System Configuration' (Database Configuration, System Configuration, Server Setup, Edit/Delete Server), and 'System Utils' (Audit Log). The main area is titled 'DATABASE CONFIGURATION' and contains the 'Access Manager Database' settings. Fields include: 'Database Type' (SQL Server), 'Window Authentication' (unchecked), 'Database Server Address' (localhost\SQLExpress), 'Port' (Port), 'Database Server Instance' (Type Database Server Instance Here), 'Database Name' (AMS64), 'User Name' (sa), and 'User Password' (masked with dots). A note states: '\*If left blank default instance/port will be used'. 'Setup' and 'Upgrade' buttons are at the bottom right.

Choose the correct **Database Type**. Enter in the **Database Server Address** which includes either the IP address of the database server followed by the instance or localhost followed by the instance. For the **Database Name**, ensure that you have entered a database name that does not exist in your database server so that it creates a new AMS database. Supply the appropriate **User Name** and **Password** with rights to create the database in your database server. Press Setup to proceed and the successful output can be seen below.

The screenshot shows the 'Control Panel > Database Configuration > Success' window. The sidebar is identical to the previous screenshot. The main area is titled 'DATABASE CONFIGURATION' and displays a yellow warning box: 'There is no terminal settings for current server[192.168.1.76], please go to [System Configuration - Server Setup] to setup'. Below this is the 'Access Manager Database' section with the same configuration fields as before. To the right of these fields is a 'DATABASE SETUP SUMMARY' section with the following list: '- Checking existence of database: AMS64', '- Using database server: localhost\SQLExpress', '- Database does not exist', '- Creating database...', and '- Database is created successfully'.

## 2.5 Server Setup In AMS

The screenshot displays the 'Control Panel > System Configuration > Server Setup' interface. On the left, the 'CONTROL PANEL' sidebar includes sections for 'System Accounts' (Register/Edit/Delete Account, Change Password, Assign Permission), 'System Configuration' (Database Configuration, System Configuration, Server Setup, Edit/Delete Server), and 'System Utils' (Audit Log). The main area is titled 'SERVER SETUP' and contains three sections: 'Terminal(Access Server)' with fields for 'Terminal Group' (ACTAtek) and 'Server IP Address' (192.168.1.76, with a red note 'Detected Current Server IP: [192.168.1.76]'); 'Time Settings' with a 'TimeZone' dropdown set to '(GMT -08:00:00) Pacific Time (US & Canada)', a checked 'SNTP Server' checkbox, and a text field for 'pool.ntp.org'; and 'Event Logs' with fields for 'Agent(Log) Server IP Address' (192.168.1.76), 'Magic String' (four dots), 'Event Log's Port' (80), and 'End point' (/AccessServer/AgentService.asmx). A 'Setup' button is located at the bottom right.

Next step is to go to **Control Panel** and then **Server Setup**. Enter a desired **Terminal Group** name and ensure the **Server IP Address** corresponds to the detected Server IP. Now provide the time zone information in accordance with your region. A public SNTP server is **pool.ntp.org**. Now provide a **Magic String** of your choice which will be used as the encryption and decryption key while transporting event logs over the network. Press the **Setup** button to save changes. A successful message will appear like in the below image.

The screenshot shows the 'Control Panel > System Configuration > Server Setup > Success' page. The top navigation bar includes 'Home', 'Access Manager', 'Access Apps', 'Control Panel', and 'About'. The 'CONTROL PANEL' sidebar is partially visible. The main area shows a green success message: 'Terminal group[ACTAtek] is added successfully'. Below the message, the 'Terminal(Access Server)' section is visible.

## 2.6 Add New AMS Login Accounts

To add new AMS login accounts, go into **Control Panel** and then **Register/Edit/Delete Account** under **System Accounts**.

Control Panel > System Accounts > Register/Edit/Delete Account

REGISTER / EDIT / DELETE ACCOUNT

Account information

Login ID: Admin2    Name: John    Password: •    Department: All Depts ▼

☒ Admin    ☒ Activate    Register

Login ID	Name	Password	Admin	Department	Activate	Actions
----------	------	----------	-------	------------	----------	---------

Provide a new **Login ID**, **Name**, and **Password**. Check the boxes for **Admin** and **Activate** and press the **Register** button to add the new administrator account.

## 2.7 Assign Permission To AMS Login Accounts

Go into **Control Panel** and then **Assign Permission** under **System Accounts**. Press the **Select** clickable link to change permissions for the corresponding user. Now check and uncheck areas in Access Manager you wish to restrict or grant access for this particular user. Press the **Apply** button to save the changes.

Control Panel > System Accounts > Assign Permission

Login ID	Name	Admin	Activate	Select
Admin	Administrators	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<a href="#">Select</a>

Permissions for Admin


Access Manager    Control Panel

Permission Name	Allow
User Admin	
Add Users	<input checked="" type="checkbox"/>
View/Edit User	<input checked="" type="checkbox"/>
Add/Remove User To Terminal (Suite Only)	<input checked="" type="checkbox"/>
Bulk Changes On Users (Suite Only)	<input checked="" type="checkbox"/>
Departments	

## Chapter 3: Configuring ACTAtek Terminals

### 3.1 Accessing the ACTAtek Web Interface

Super Administrator Default Login Details	
Username	A999
Password	1




By entering the IP address of the ACTAtek in a web browser of a computer that is connected to the same network as the ACTAtek, you will be able to bring up the web interface as shown above. Now you will be able to login to the ACTAtek over the network for configuration.

\*It is important to use capitalized letters in the Login ID field.

### 3.2 View Device Information

To obtain the ACTAtek's device information such as the current IP address, serial number, connectivity status, and more; press the enter key 6 times on the key pad.

Follow this sequential pattern:       on the key pad.



### 3.3 Enable Access Manager Mode

Once you have logged in as super administrator through the web interface of the ACTAtek terminal, click on **Terminal Setup** in the **Terminal Settings** menu. Scroll down on the page and locate the **Miscellaneous** heading. In **Terminal Mode** setting, switch over from **Standalone** to **Access Manager** and press the **Submit** button at the bottom of the page to save the changes.

The screenshot shows the 'ACTAtek Web Interface > Terminal Setup' page. On the left sidebar, under 'Terminal Settings', 'Terminal Setup' is highlighted. The main content area shows the 'Miscellaneous' section. In the 'Terminal Mode' field, the 'Access Manager' radio button is selected, while 'Stand Alone' is unselected. Other settings visible include 'User Facility Code (FC)' set to 1, 'Job Code' set to Disable, 'Door Strike 1 Option' set to Access Granted, and 'Relay Delay' set to 8 seconds.

### 3.4 Register ACTAtek to AMS

After **Access Manager** terminal mode is set, proceed by clicking on **Access Client Setup** in the **Terminal Settings** menu. Provide an **Endpoint URL** that point to the Access Manager Suite Server via an IP address followed by the port and the location. Press the **Set** button to test the Endpoint URL.

Endpoint URL:

[http:// IP ADDRESS OF AMS:80/AccessServer/AccessService.asmx](http://IP ADDRESS OF AMS:80/AccessServer/AccessService.asmx)

Example:

[http:// 192.168.0.14:80/AccessServer/AccessService.asmx](http://192.168.0.14:80/AccessServer/AccessService.asmx)

The screenshot shows the 'ACTAtek Web Interface > Access Client Setup' page. The left sidebar shows 'Access Client Setup' selected under 'Terminal Settings'. The main content area is titled 'ACCESS Client Setup'. It shows 'Connection Type' as Lan, 'Access Client' status as Unregistered, 'Server Status' as Offline or unreachable..., and 'Endpoint URL' set to 'http://192.168.0.14:80/AccessServer/AccessService.asmx'. The 'Interval(Seconds)' is set to 10. A 'Set' button is at the bottom.

If the **Register** button appears, that means the ACTAtek terminal was able to connect to the Endpoint URL that was provided.

#### Troubleshooting:

If you are not able to get to the screen with the **Register** button and **Server Status** reports offline, check:

- 1) Endpoint URL for typing mistakes.
- 2) The IP address of the AMS server is correct.
- 3) The firewall settings on the AMS server are set correctly such that port 80 is open.

Press the **Register** button to register this ACTAtek terminal to Access Manager.

The ACTAtek terminal that is the first to register to AMS with a clean database will push all its user data from the ACTAtek terminal into the AMS database. All following ACTAtek terminals that will be registering to AMS will have its user data replaced by the downloaded copy from the AMS database during registration.

When the ACTAtek terminal has finished the registration process, a successfully message as indicated below would appear.

ACTAtek Web Interface > Access Client Setup > Registered Successfully

**Terminal**

- Log Off
- Terminal Status

**User Administration**

- Attendance Report
- Daily Report
- View Event Log
- Add Event Log
- View User List
- Add New User
- Departments

**Access Control**

- Access Groups
- Triggers

## ACCESS Client Setup

[slave device registration succeeded...]

Connection Type

**Access Client**

Device Status **Registered**

Server Status **Online**

Endpoint URL

Interval(Seconds)

To verify that the ACTAtek terminal is now registered and connected successfully with AMS, you can login to the AMS web interface and press **Terminal List** in the menu. It should now list this registered ACTAtek terminal in the terminal list found in AMS.

Access Manager Suite Web Interface > Access Manager > Terminals Menu > View Terminal List

TERMINAL LIST								
System Information								
No. Terminals in system: 3				<input type="button" value="Refresh"/>				
SN	Name	Model	URL Link	Firmware Ver.	Reg.User	Last Update	Action	Sync
00111DA040A4	ACTAtek	ACTA3-1K-FLI-SM-C-SAM	<a href="http://192.168.0.24">192.168.0.24</a>	actatek_3_06.1303	24/1000	8/13/2013 2:25:15 PM	<a href="#">Details</a>	

## Chapter 4: Access Manager Suite Functionalities

### 4.1 Auto User Synchronization

By default, auto user synchronization is set on enabled. All user changes made on the ACTAtek terminals or in Access Manager will propagate updates to all connected ACTAtek terminals to ensure a synchronized state. If you are not sure, leave **Auto User Synchronization** on enabled for the best performance. This feature can be disabled by going into **Control Panel** and then **System Configuration** and selecting **Disabled**. By pressing the **Update** button, the changes will then be saved.

Control Panel > System Configuration > Auto User Synchronization Settings

**Access Manager Server Setting**

Auto User Synchronization  
 Disabled ▼

Update

### 4.2 Add Users

To add a new user, go into **Access Manager** tab, then **User Admin** and **Add Users**. The **User ID** and **Password** fields must only contain any of these characters found in "0123456789ABC". The **User ID** must also have a length of 3 or more characters long. For fingerprint and smart card enrollments, this will have to be accomplished on any of the registered ACTAtek terminals by providing the associated **User ID** to the fingerprint or smart card enrollment process.

Access Manager > User Admin > Add Users

General Info | Department & Group | User Info | User IN/OUT Status

User ID: 123456

Password: ●●●●●●

SmartCard:

First Name: John

Other Name: Type Other Name Here

Last Name: Smith

Admin Level: User ▼

FP Security Level: Normal ▼

Last Name: ☐ FLI ☐ FAM

In the status field, ensure **Active** is checked to enable this new user in the system. You may also wish to check **Password** if this user can enter through PIN method otherwise leave it unchecked if you do not wish to let this user authenticate through PIN method.

Additional settings which you may choose to set for any new user are: department & groups, user information, user expiry date, and user messages. All these user settings can be modified in **View/Edit User** if you choose not to set any now.

## 4.3 View/Edit User

This feature allows you to make any changes **except User ID** to an existing user in the system. You can choose to edit, view, or delete an existing user over Access Manager. To delete multiple users, check the boxes that are associated to the users that you would like to delete and press the **Remove** button.

To narrow down a specific user, the search options allows you to search by User ID, First Name, Last Name, Department, and or Group. To view the search result, press the **Search** button.

Access Manager > User Admin > View/Edit User											
<input type="checkbox"/>	ID	User ID	Last Name	First Name	Active	A/M	FP	Pwd	SC	A/M Group	Action
<input type="checkbox"/>	1990	B13040	Actatek	James	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/>	1991	B13041	Actatek	John	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/>	1992	B13042	Actatek	Mike	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/>	1993	B13043	Actatek	Smith	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0	<a href="#">Edit</a> <a href="#">Delete</a>
											<a href="#">Remove</a>

## 4.4 Bulk Changes On Users

Bulk changes on users allow the administrator to make changes to multiple users in Access Manager at the same time. Press the **Refresh** button to reveal a list of users in Access Manager and check the boxes associated to the users that you want to make changes to. Changes include enabling or disabling user settings for: user active status, fingerprint, automatch, password, and smart card. Additionally, adjustable user settings apply to fingerprint quality, departments, and groups. For each change, press the **Set** button to save the changes to the queue. When all the changes are made, press the **Commit** button to permanently make the changes to the selected users. The registered ACTAtek terminals will now enter **System Maintenance Mode** while these changes are being made.

Access Manager > User Admin > Bulk Changes On Users

### BULK CHANGES ON USERS

**FP Level**

Normal

**User Active**

☒ Active

**Filter Options**

Department: <-- All --> Dept / Group: <-- All -->

User ID:

## 4.5 Add/Edit/Delete Departments

Departments are used for associating users into main groups. This feature allows the administrator to add, edit, or delete departments in Access Manager. Departments also help categorize users and will be the foundation for setting up **Access Groups** and **Access Rights**. To associate users to departments, you will edit a selected user in **View/Edit User** and in the **Department** tab, check the listed departments relevant to this user and press the **Update** button to save the changes.

Access Manager > Departments > Add/Edit/Delete Departments

### ADD / EDIT / DELETE DEPARTMENT

**Add Department**

Department Name:  Description:

Department Name	Description	Actions
EMERGENCY	Emergency Group	<a href="#">Edit</a> <a href="#">Delete</a>

## 4.6 Add/Edit/Delete Access Group

The default settings of Access Manager already have predefined access groups. The administrator may choose to customize or remove irrelevant access groups and departments to personalize their setup and environment. Setting up an access group is the next step in creating an access right. Access groups are used to distinguish different levels of access in a department.

## 4.7 Add Access Right

An access right is an access control policy used for binding an ACTAtek terminal to an access schedule with the associated department and access group. This will enforce users in that associated department and access group to the access schedule as defined by the administrator. The advantage of using access rights is that it will provide the access control rules to ACTAtek terminals. For example, using access rights can limit certain user groups to certain ACTAtek terminals. Additionally, it can restrict the time and days when a user can have access.

The screenshot shows the 'Add Access Right' form within the 'Access Manager > Groups & Access Rights' section. The form is titled 'ADD ACCESS RIGHT' and contains the following fields:

- Access Right Information:**
  - Access Right Name:** A text input field containing 'Front Door'.
  - Dept/Group Name:** A dropdown menu showing 'Production/General Staff'.
  - Terminal Name / SN:** A dropdown menu showing 'ACTAtek / 00111DA04B19'.
  - Quick Access:** Two radio buttons, 'Enable' (selected) and 'Disable'.

To setup an access right, provide an **Access Right Name** followed by selecting a **Dept/Group Name** from the list which this access right will affect. Users in this department and access group will have this policy applied to them. Next, select an ACTAtek terminal from the **Terminal Name / SN** list to apply this access right to and set **Quick Access** to enable.

In the **Day & Time** field, the administrator defines the restrictions and the rules in terms of a schedule. By default, the schedule has all time and days of the week disabled which can be referenced below by the light grey dots.

The screenshot shows the 'Access Right Time Schedule' form within the 'Access Manager > Groups & Access Rights > Add Access Right > Schedule' section. The form is titled 'Access Right Time Schedule' and contains the following elements:

- Existing Access Right Schedule:** A dropdown menu showing '<-- Please select -->'.
- Day & Time Grid:** A table with 24 columns representing hours (00 to 23) and 4 rows representing days of the week (Sun, Mon, Tue, Wed). Each cell contains a light grey dot, indicating that all time slots are currently disabled.

Day	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sun	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Mon	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Tue	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Wed	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•



After making setting changes to the **Day & Time** field, press the **Modify Time** button to review the changes made. The filled black dots are set for enabled while the light grey dots are set for disabled.

Access Manager > Groups & Access Rights > Add Access Right > Schedule

**Access Right Time Schedule**

Existing Access Right Schedule: <-- Please select -->

Day	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sun	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Mon	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Tue	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Wed	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

In the example above, the affected department and access group can only access the ACTAtek terminal on every Tuesday from 07:00 to 17:59.

Press the **Add** button to add this access right to Access Manager. Notice that this access right only affects a single ACTAtek terminal therefore to have this access rights affect all your ACTAtek terminals, you will have to add a new access right for each individually ACTAtek terminal. Use the existing access right schedule drop down list to load any already defined access schedules.

If an access right does not exist in Access Manager for a particular department and access group, this means that the users belonging to this group will not have access to any of the ACTAtek terminals and they will receive an access denied message upon authentication.

To associate users to this department and access group, you will edit a selected user in **View/Edit User** and in the **Group** tab, check the listed department and group relevant to this user and uncheck all that are no longer relevant. Press the **Update** button to save the changes. A user can belong to more than one access groups.

## 4.8 View/Edit Access Right

The administrator can view/edit/delete any defined access rights in Access Manager by using this functionality. By default, all registered ACTAtek terminals will create an access right with the department **General** and group **General Staff**. This means all newly registered users will have access to all the ACTAtek terminals in the system. The administrator may want to remove these default access rights so that the newly registered users must be placed in their correct department and group before allowing them access on the ACTAtek system.



## 4.9 Edit Triggers

Make changes to the trigger name/value for an individual ACTAtek terminal by clicking **Edit** for the corresponding trigger and terminal ID you wish to edit. The administrator can choose to disable all unused triggers by clicking on the edit action and selecting disabled and then followed by clicking on **Update**.

Access Manager > Triggers & Holidays > Edit Triggers

Terminal Name / SN  
ACTAtek / 00111DA040A4

Search

Terminal ID	Trigger	Trigger Name	Status	Actions
00111DA040A4	IN	IN	Enabled	<a href="#">Edit</a>
00111DA040A4	OUT	OUT	Enabled	<a href="#">Edit</a>
00111DA040A4	F1	F1	Disabled	<a href="#">Update</a> <a href="#">Cancel</a>

Make all trigger changes to an individual ACTAtek terminal and you can use the **Copy Trigger** function found in the **Terminal** menu to copy triggers from this ACTAtek terminal to all the remainder ACTAtek terminals if they share the same triggers to reduce redundant work.

## 4.10 Trigger Schedule Setup

Based on a schedule, the administrator can choose enable or disable triggers. To setup this functionality, select an ACTAtek terminal from the drop down list. In the Day & Time field, select a trigger ID, time frame, date, and specify either enabled or disabled. To save this schedule, press **Modified Time** button and the changes will now reflect on the trigger schedule field. When ready, press the **Setup** button to make the final changes. By default, the trigger schedule settings are on disabled and affect no days of the week unless checked.

## 4.11 Holiday Setup

The administrator can specify days that are considered as holidays. Simply select the date from the calendar and type in a descriptive description. Press the **Add** button to save it in Access Manager. The administrator can remove any existing holidays that were added previously. The use of holidays is for grouping days that can be effected by a schedule. For example, access rights are affected by a schedule therefore an administrator can define an access right to deny all entries for specific access groups on holidays since the law may forbid the staff from working and entering the facility.

## 4.12 Door Open Schedule

The administrator may set an open door policy to enforce any doors controlled by the ACTAtek terminals to be opened based on a set scheduled and closed otherwise. By default, the schedule settings are on disabled and affect no days of the week unless checked. In the **Day & Time** field, set enabled with a selected time frame and check all days that will be affected by this change. By pressing **Modify Time**, this will update the **Time Schedule** to reflect the future modifications. Notice that the black filled dots represent enabled and the light grey dots represent disabled. The example below indicates the door will remain open on every Monday from 00:00 to 23:59.

The screenshot shows the 'Access Manager > Door & Bell Schedule > Door Open Schedule' interface. It features a 'Door Open Schedule' section with a 'Time Schedule' dropdown menu currently set to '<-- Please Select -->'. Below this is a grid for selecting days of the week and specific times. The grid has columns for hours (00 to 23) and rows for days (Sun, Mon, Tue). Black dots indicate the door is open, while light grey dots indicate it is closed. In the example, Monday (Mon) is selected for all hours from 00 to 23.

Day	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sun	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Mon	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Tue	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Ensure to select an ACTAtek terminal in the drop down list to affix this schedule to so the affected ACTAtek terminal will know to leave its door open. Press the **Setup** button to finalize all the changes to the ACTAtek terminal. For all remainder ACTAtek terminals, you may choose to use an existing open door schedule that has been applied to another ACTAtek terminal or create another customized open door schedule if necessary.

## 4.13 Bell Schedule

If any of the ACTAtek terminal is connected to a bell ringer, the administrator can set the bell to ring based on the programmed bell schedules. By default, there is no bell schedule in Access Manager. To add a new bell schedule, select an ACTAtek terminal from the drop down list for this schedule to take place and configure the Day & Time fields. Check the days in the week for this schedule to come into effect and press the **Setup** button to save all changes.

## 4.14 View Event Logs

Administrators can view event logs that have been collected from the ACTAtek terminals in real time. Additionally, the administrator may choose to use the search option to search for specific events and export the results in a CSV file. The **View EventLog Viewer** button shows all event logs collected in real time with the newest at the top of the list. By pressing on the Search button, the results will be displayed as a static page.

**Access Manager > Event Logs > View Event Logs**

**Search Options**

User ID  Last Name  First Name

Period  OR Start Date  End Date

Terminal Name / SN  Department  Event

**Access Manager > Event Logs > View Event Logs > Search Results**

Timestamp	UserID	First Name	Last Name	Department	Event	Terminal SN	Terminal	
2013-08-12 10:48:01 AM	B14			General	IN	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-12 10:47:42 AM	B13			General	IN	00111DA040A4	ACTAtek	<a href="#">Detail</a>
2013-08-12 10:47:37 AM	B13			General	IN	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-12 10:47:01 AM	B12	Mike		General	IN	00111DA040A4	ACTAtek	<a href="#">Detail</a>
2013-08-12 10:46:51 AM	B12	Mike		General	IN	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-06 3:59:10 PM	C14			General	F2	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-06 3:59:00 PM	C14			General	F1	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-06 3:48:56 PM	C12			General	F2	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-06 3:42:24 PM	C12			General	IN	00111DA04B19	ACTAtek	<a href="#">Detail</a>
2013-08-06 3:42:06 PM	C12			General	IN	00111DA04B19	ACTAtek	<a href="#">Detail</a>

## 4.15 Add Manual Event Logs

The administrator can add events to Access Manager for corrections in the system. To begin, specify the **User ID** of an existing user. Now select the terminal ID, the appropriate event trigger, the date, the time, and leave a remark as a reason to add this manual event. Press the **Add** button to complete the process and the manual event will be added into Access Manager which can then be searchable in **View Event Logs**.

## 4.16 View/Delete Manual Event Logs

The administrator can view all event logs that have been added manually into Access Manager and delete any incorrect manual events. Put a check in the boxes to the corresponding events and press the **Remove** button to permanently delete them.

## 4.17 View Terminal List

View Terminal List shows the status and details of all registered ACTAtek terminals. This page will provide the ACTAtek terminals' serial number, model, IP address, firmware version, user count, and sync information.

Access Manager > Terminals > View Terminal Lists								
System Information								
No. Terminals in system: 2				<button>Refresh</button>				
SN	Name	Model	URL Link	Firmware Ver.	Reg.User	Last Update	Action	Sync
00111DA040A4	ACTAtek	ACTA3-1K-FLI-SM-C-SAM	<a href="#">192.168.0.24</a>	actatek_3_06.1303	23/1000	8/12/2013 10:31:03 AM	<a href="#">Details</a>	

## 4.18 Copy Terminal User

Copy terminal user allows the administrator to copy the user data found in Access Manager or in another ACTAtek terminal as the source to another ACTAtek terminal as the destination. When auto user synchronization is disabled, copy terminal users may be deemed useful.

Access Manager > Terminals > Copy Terminal Users							
<div>Copy Terminal User</div> <div> <div>Source Terminal</div> <div>00111DA040A4 (R)</div> </div> <div> <div>Destination Terminal</div> <div>00111DA04B19</div> </div> <div> <input checked="" type="checkbox"/> Copy         </div> <div> <div>(Warning: Copy action will overwrite the destination terminal users, default is merge)</div> </div> <div> <div>Source Terminal User List</div> <table border="1"> <thead> <tr> <th>User ID</th> </tr> </thead> <tbody> <tr> <td>1234</td> </tr> <tr> <td>1325</td> </tr> </tbody> </table> </div> <div> <div>Destination Terminal User List</div> <table border="1"> <thead> <tr> <th>User ID</th> </tr> </thead> <tbody> <tr> <td>1234</td> </tr> <tr> <td>1325</td> </tr> </tbody> </table> </div>		User ID	1234	1325	User ID	1234	1325
User ID							
1234							
1325							
User ID							
1234							
1325							

## 4.19 Copy Group Access Right

Copy group access right allows the administrator to copy the access rights associated to the source terminal to a destination terminal as selected in the drop down list. In addition, access rights are listed to show which access rights will be copied over to the destination terminal from the source terminal.

## 4.20 Copy Trigger

Copy trigger allows the administrator to copy the triggers found in one ACTAtek terminal to another. Select an ACTAtek terminal to use as the source and another ACTAtek terminal as the destination. Press **Copy** button to save the changes.

## 4.21 Department Association

Department association allows the administrator to associate newly registered user to specific departments. To accomplish this, predefine an ACTAtek terminal from the terminal list and select a department and press the **Associate** button to add this association. Now all newly added users on this terminal will automatically be associated to the specified department.

## 4.22 Data Import

The data import utility allows the administrator to import multiple users into Access Manager using a CSV file. Firstly, set your delimiter and check **First row contains field names**. Next, press the **Browse** button and select the CSV file containing the user's information. Press **Load** button and it will read the CSV file into Access Manager.

Access Manager > Utilities > Data Import > Load CSV File								
P20 <input type="text" value="fx"/>								
	A	B	C	D	E	F	G	H
1	User ID	First Name	Other Name	Last Name	Password	Card SN		
2	C1000	Mike		Apple	1	60203838E		
3	C2000	John		Smith	1	60203838F		
4								
5								
6								

Now press the **Data Mapping** tab to configure all additional settings for the users which will contain user level and privileges, departments, groups, and user status.

The screenshot shows the 'Access Manager > Utilities > Data Import > Data Mapping' interface. It features a 'CSV Data' tab and a 'Data Mapping' section. In the 'Data Mapping' section, there is a checkbox for 'Auto Generate User ID' with a dropdown menu set to '--Prefix--' and a text input field for 'Type Start Number He'. Below this, there are several dropdown menus for mapping CSV fields to system fields: 'User ID' maps to 'User ID', 'Password' maps to 'Password', 'Last Name' maps to 'Last Name', 'First Name' maps to 'First Name', 'Other Name' maps to 'Other Name', and 'Card SN' maps to 'Card SN'. At the bottom, there is a 'Settings - apply to all loaded users' section with tabs for 'General', 'Status & Expiry', 'Departments', and 'Groups'. The 'General' tab is active, showing 'FP Security Level' set to 'Normal', 'Admin Level' set to 'User', 'Card Type' set to '<-- Please select -->', 'Site code' set to '<-- Please select -->', and a radio button for 'Decimal'.

Press the **Import** button to import the configured settings and users to Access Manager.

## 4.23 Reports

To run reports, the administrator has the options to filter by user ID, department, and time frame. Press the **View Report** button in each report section to generate the report as required. When the report is finished generating, you may choose to export it as an Excel, Word, or PDF file.

### Daily In/Out Report:

Shows a report with the first IN event and last OUT event of the day with the total working hours.

### Detail Report:

Shows a report with sequential IN and OUTs event of the day with the total working hours.

### Absent Report:

Shows a report of users that were absent or present on the day.

### Late Report:

Shows a report of users that were late with the restriction where the administrator specifies the finished time.

**User Status Report:**

Shows a report of users with a status (anyone that has punched in with a trigger) on the day of. The administrator may choose to add filters to only display a specified trigger before pressing the **View Report** button.

**Roll Call / Fire Report:**

Shows a report of users with a status of "IN" or "OUT" or both as specified by the administrator prior to searching.

**Auto In/Out Report:**

Shows a report with sequential IN and OUTs event of the day with the total working hours if the AMS has Auto In/Out feature on.

## Chapter 5: Access Manager Suite Advance Features

### 5.1 APB Requirements

Software & Firmware	Version
Access Manager Suite	1.2.3.64 or newer
Actatek 3 Firmware	3_06.1302 or newer

The advance features will require the Access Manager Suite Server to reside on the same local area network as the ACTAtek terminals for the best possible outcome. Authentication is determined by the status of the users from the Access Manager Suite Server when working with multiple ACTAtek terminals therefore a low latency network is required.

### 5.2 Auto In/Out

The **Auto In/Out** feature allows the ACTAtek terminal to auto determine the IN or OUT status of an user during authentication and records the punch event accordingly. To enable this feature, go into the **Control Panel** tab and then **System Configuration**. Change **APB setting** from **DEFAULT** to **AUTO IN/OUT** and press **Update** button to save. The ACTAtek terminals will now only show **AUTO** on the LCD screen.

Control Panel > System Configuration > APB Setting

Access Manager APB Setting

APB Setting: AUTO IN/OUT

AutoReset: ☐

Update

Reset All: IN

Update

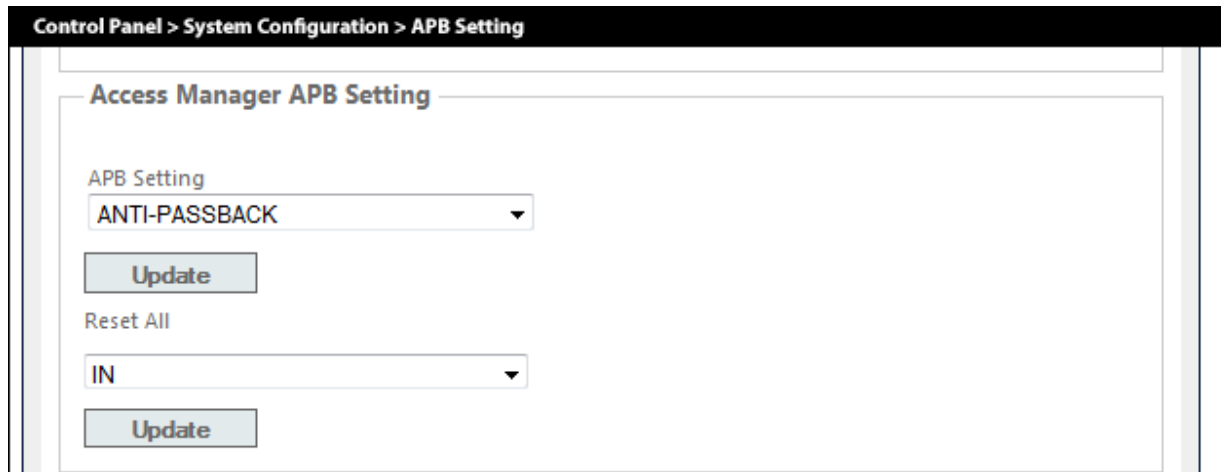
If the Auto Reset box is checked, it will reset the Auto In/Out system such that all users will punch **IN** event after the specified time has been reached on the ACTAtek terminal per day no matter if they have last punched IN or OUT.

**Reset All** can be used at anytime by pressing the **Update** button. This will reset all users with the status you have selected. For example, if you reset all with **IN** status, Auto In/Out system will determine the next punch as an **OUT** event for all the users.



## 5.3 Anti-Passback

The **Anti-Passback** feature is used for controlling area of access such that the user must proceed with **IN** event and then forced to use **OUT** event and not **IN** again. An example scenario where Anti-Passback would be used is to ensure that the user enters through the first door with ACTAtek terminal set on IN and then exit using the second door with ACTAtek terminal set on OUT.



The screenshot shows the 'Control Panel > System Configuration > APB Setting' page. The main heading is 'Access Manager APB Setting'. Under 'APB Setting', there is a dropdown menu currently set to 'ANTI-PASSBACK' and an 'Update' button below it. Further down, under 'Reset All', there is a dropdown menu currently set to 'IN' and another 'Update' button below it.

To enable this feature, go into the **Control Panel** tab and then **System Configuration**. Change **APB setting** to **ANTI-PASSBACK** and press **Update** button to save. To use this feature, only triggers **IN** and **OUT** will be affected by Anti-Passback.

## 5.4 Lunch In/Out

The **Lunch In/Out** feature is used when you would like to enforce a lunch time period so no users can punch in from break until the set time is reached. If they try to punch back in from break before the set time has reached, it will reject them on the ACTAtek terminals.

To enable this feature, go into the **Control Panel** tab and then **System Configuration**. Change **APB setting** to **LUNCH IN/OUT** and press **Update** button to save. Set a **LUNCH OUT** time to allow LUNCHOUT trigger to be used when the user goes on their break. Set a **LUNCH IN** time to allow LUNCHIN trigger to be used after their break is over. The ACTAtek terminal will allow LUNCHIN trigger after the time has passed the set LUNCH IN time in AMS.

Next, **Edit Triggers** on an ACTAtek terminal through the AMS web interface.

Set F1 to "LunchOUT" and F2 to "LunchIN" or F3 to "LunchOUT" and F4 to "LunchIN."

Use **Copy Trigger** function and copy them over to all remainder ACTAtek terminals.

**Control Panel > System Configuration > APB Setting**

**Access Manager APB Setting**

APB Setting: LUNCH IN/OUT ▼

Lunch OUT: 12 ▼ 00 ▼

Lunch IN: 13 ▼ 00 ▼

Reset All

IN ▼

**Access Manager > Triggers & Holidays > Edit Triggers**

**Search Options**

Terminal Name / SN: ACTAtek / 00111DA04B19 ▼

Terminal ID	Trigger	Trigger Name	Status	Actions
00111DA04B19	IN	IN	Enabled	<a href="#">Edit</a>
00111DA04B19	OUT	OUT	Enabled	<a href="#">Edit</a>
00111DA04B19	F1	LunchOUT	Enabled	<a href="#">Edit</a>
00111DA04B19	F2	LunchIN	Enabled	<a href="#">Edit</a>

When the user presses the F1 shortcut key on the ACTAtek terminal, it will bring them to the LunchOUT trigger and etc. When the user punches with trigger LunchOUT, it will signify to AMS that the user is on lunch break. When the user punches in with trigger LunchIN, it will be accepted if the punch was made after 13:00 as seen in the images above or else they will be rejected.

## Chapter 6: Access Apps

### 6.1 Shift Manager

#### 6.1.1 Create New Shifts

For every unique shift that comprises of different working hours, you will have to create them individually in **Shift Manager**. Provide a **Shift Name** and **Description** such that it can easily be recognized in the later steps. Fill out the necessary information in the **Shift Schedule** section such that it meets your shift's criteria. **Grace Period** is the time specified in minutes that allow employees to punch after or before the **Start/End** time without facing any penalties in their assigned shifts.

**Break Schedule** can also be configured on the same page. The **Start Time** is the time specified to allow breaks to occur. The **End Time** is the time specified to no longer allow breaks. Choose a **Break Length** in minutes and check **Enable Break** if breaks are allowed in this shift. Press the **Save** button to finish.

Access Apps > Shift Manager > Create Shift

Save New

Shift Details Time Rounding

Shift Name: Morning M-F

Description: Description

Shift Schedule

☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☐ Sat ☐ Sun ☐ Hol

Start Time: 7:00 AM Grace Period: 5

End Time: 3:00 PM Grace Period: 5

Break Schedule

Start Time: 11:00 AM End Time: 11:30 AM

Break Length: 30 ☒ Enable Break

## 6.1.2 View/Edit Shifts

By pressing on **Edit Shift** in the menu, you will be displayed a list of shifts that is currently present in **Shift Manager**. As an administrator, you can choose to delete or edit an existing shift entry.

To edit an existing shift, press the **Edit** button that is aligned on the same row as the shift you want to make changes to. Make all changes to the shift and press **OK**. Press the **Update** button to save the changes to **Shift Manager**. If you forget to press the **Update** button, you will lose all changes that you have made.

ID	Shift Name	Start Time	Shift End	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Hol	
1	Morning	07:00	16:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Delete

To delete a shift, press the **Delete** button that is aligned on the same row as the shift you wish to delete. Press the **Update** button to save the changes to **Shift Manager**.

## 6.1.3 Assign Shifts to Employees

On the menu, press **Assign Employee Shifts** and press the **Filter** button to obtain the list of users present in **Access Manager**.

**User List:**

User ID	First Name	Last Name
A999		
B11	James	

At the top, you can search by using the **Filter** option such that only users that meet the filter requirements either by **User ID, First Name, Last Name, Shift, and/or Department** will be presented in the user list. If no filter options are used and the **Filter** button is pressed, it will list all the users found in Access Manager.

User ID	First Name	Last Name
A999		
B11		James
B12	Mike	
B13		
B14		
C11		
C15		
C14		
1234	admin	
1325	admin	
2115	admin	

Shift	User ID
1	B11
1	B12
1	B13

To assign employees or users to shifts created in **Shift Manager**, choose a specific shift in the drop down menu and press the **Load Shift** button. This will associate the selected shift into **Shift Manager** thus now the **Assign Employee** options are available. Select employees from the left user list and press the '**Add >**' button to associate that user to the loaded shift. All existing or newly added users associated to the loaded shift will appear in the user list on the right side. To remove any users from the loaded shift, simply click on that user in the right user list and press the '**< Remove**' button.

To finalize all changes, always press the **Commit** button to save the changes to **Shift Manager**.

## 6.1.4 Reporting

Press the **View Report** button in the menu to generate report in **Shift Manager**. Shift Manager Reporting gives you the flexibility to filter by **User ID** and also by **Time**. By specifying a **User ID** and a **Time**, you can generate a user report for the week, or for 2 weeks, or for the month, and even for the year. By leaving the User ID field out, you can generate reports containing all employees. Daily reports can also be generated for auditing purpose.

For every changes made in the filter criteria, you will need to press **Load Data Report** button such that it will acquire the event data related to the filter from Access Manager.

User ID	First Name	Last Name	Shift Name	Day	Date
B12			Morning	Mon	2013-08-26
B11			Morning	Mon	2013-08-26
A999			Morning	Mon	2013-08-26
B13			Morning	Mon	2013-08-26

Then afterwards, press the **Generate Report** button to create the report from the gathered event data. The **Export Report** button allows you to save the generated report on the page to CSV file type which can be opened later with any spreadsheet software.

**Grace Rounding** and **Time Rounding** options can be checked if they are applicable to the reporting as required. Press **Generate Report** button to update the report such that the rounding options are taken account for.

User ID	First Name	Last Name	Shift Name	Day	Date	Timestamp IN	Timestamp OUT	Time IN	Time OUT	Total Time
B12			Morning	Mon	2013-08-26	--	--	--	--	--
B11			Morning	Mon	2013-08-26	--	--	--	--	--
A999			Morning	Mon	2013-08-26	--	--	--	--	--
B13			Morning	Mon	2013-08-26	--	--	--	--	--
B14			Morning	Mon	2013-08-26	--	--	--	--	--
C11			Morning	Mon	2013-08-26	2013-08-26 12:08:46	--	12:08	--	--
C15			Morning	Mon	2013-08-26	2013-08-26 07:04:00	2013-08-26 16:04:00	07:04	16:04	9
C14			Morning	Mon	2013-08-26	--	--	--	--	--
1234			Morning	Mon	2013-08-26	--	--	--	--	--
1325			Morning	Mon	2013-08-26	--	--	--	--	--
2115			Morning	Mon	2013-08-26	--	--	--	--	--
5321			Morning	Mon	2013-08-26	--	--	--	--	--
6312			Morning	Mon	2013-08-26	--	--	--	--	--