

Deco user guide

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Tomorrow is rising.

Deco / E1000 Generic User Guide

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 5,267,261
 5,414,796

 5,547,773
 5,535,239
 5,600,754
 5,778,338
 5,228,054

 5,337,338
 5,710,784
 5,056,109
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For information about Deco / E1000Bluetooth Certification visit the Bluetooth Qualification Program Web site at qualweb.bluetooth.org. 82-G1877-1EN. Rev. 001

FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved case CV90-L8060-01, CV90-L8061-01, holster CV90-R2090-01, and universal pouch CV90-61344-03.

Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 15 mm separation distance including the antenna and the user's body.

THIS MODEL PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.*

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section

www.fcc.gov/oet/fccid after searching on the FCC ID: OVFE1000-255.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at www.wow-com.com.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance

Use the guidelines in this user guide to learn how to optimize the performance and life of your phone and battery.

Air Bags

If you have an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

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Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- · Do not carry your phone near your heart.
- · Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information. In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so. Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked.

They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

- Remove the battery door.
- 2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Hearing Aid Compatibility (HAC)

Some mobile phones and hearing devices (hearing aids and cochlear implants), when used together, result in buzzing, humming, or whining noises detected by the user. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees and results will vary depending on the user's hearing device and hearing loss. If your hearing loss. If your hearing loss happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings—Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you choose the proper rating for your mobile phone. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

For more information about hearing aid compatibility, visit the FCC's Consumer & Governmental Affairs Bureau Web site at www.fcc.gov/cgb/dro.

Battery and charger specifications

Charger	Input	Output
CV90-G2588	100-240 VAC / 50/60 Hz	5V 350mA
CV90-G2529	100-240 VAC / 50/60 Hz	4.5V 1.2A
CE90-R2231	100-240 VAC / 50/60 Hz	4.5V 600mA
Standard Battery (5 mm) CV90-N3344, 3.7 V / 900 mAh		

Kyocera Wireless Corp. 10300 Campus Point Drive San Diego, CA 92121 USA www.kyocera-wireless.com To purchase accessories, visit www.kyocera-wireless.com/store

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Phone battery

Install the battery

To install the battery:

- Hold the phone face down.
- Unsnap the battery door by sliding your fingernail into the recess located at the bottom of the battery door.
- Place the battery in the phone casing with the metal contacts toward the bottom of the phone.
- 4. Place the tabs at the top of the battery door in the openings at the top of the battery well.
- 5. Press the battery door until it snaps into place.

Charge the battery

You must have at least a partial charge in the battery to make or receive calls.



- 1. Connect the AC adapter to the jack on the bottom of the phone.
- 2. Plug the adapter into a wall outlet



The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged <
- Fully charged

Warning: The battery will not charge if you use the phone while it is connected to an AC adapter.

Warning: If you are using a 400 mA charger with any of the following part numbers:

CV90-G2968-01; CV90-G2610-02; or CV90-60859-1, please be aware that this power unit is intended to be correctly oriented in a vertical or floor mount position.

Recharge the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Note: Before removing the battery, make sure the phone is powered off.

Battery care

General safety guidelines

- · Do not disassemble or open the battery.
- Do not crush, bend, deform, puncture, or shred the battery.
- Do not attempt to insert foreign objects into the battery.
- Do not immerse the battery or expose it to water or other liquids. Even if a battery appears to dry out and operate normally, internal parts can slowly corrode and pose a safety hazard.
- Always keep the battery between 15°C and 25°C (59°F and 77°F). Do not expose the battery to extremes of temperature (heat or cold), fire, or other hazards such as a cooking surface, iron, or radiator.
- · Never use any damaged battery.
- Only use the battery for its intended phone.
- Only use the battery with a qualified charger.
 Use of an unqualified battery charger may
 present a risk of fire, explosion, leakage, or
 other hazard. If you are unsure about
 whether a charger is qualified, contact
 customer support.
- Do not short-circuit the battery or allow metallic conductive objects—such as keys, coins, or jewelry—to contact the battery's terminals.

- Replace the battery only with another qualified battery. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazard. If you are unsure about whether a replacement battery is compatible, contact customer support.
- Promptly dispose of used batteries in accordance with local regulations and recycle if possible. Do not dispose as household waste.
- Supervise all battery usage by children.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, an internal short-circuit can occur and pose a safety hazard. If you suspect battery damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion, or other hazard.

Common causes of battery drain

- Playing games or using the Web.
- · Taking pictures with the flash on.
- · Keeping backlighting on.
- Operating in digital mode when far away from a base station or cell site.
- · Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- · High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.

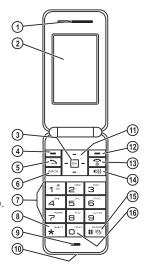
2 Phone battery

Phone overview

Get to know your phone

The phone is shown here in open position.

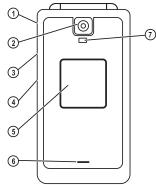
- 1. Earpiece speaker.
- Home screen.
- 3. OK key selects a menu item or option.
- 4. Left softkey accesses menus and functions.
- Send key starts or answers a call. Press once to activate voice command, twice to display the All Calls list, and three times to redial the last number dialed. Press and hold to access voice shortcuts.
- Back key erases characters in text entry and returns you to the previous screen.
- 7. Keypad for entering numbers, letters, or symbols.
- 8. Shift * key changes the text mode in text entry.
- 9. Microphone.
- 10. Jack for AC adapter (included) and data cable (sold separately).
- Navigation key scrolls through lists and text entry fields and accesses shortcuts from the home screen.
- Right softkey accesses the Contacts directory and other menu options.
- 13. End key turns the phone on and off, ends a call or browser session, and returns you to the home screen.
- Speakerphone key activates the speakerphone and answers incoming calls.
- 15. Space # key enters a space during text entry. Press and hold to activate or deactivate Silent mode.
- 16. 0 Next key cycles through word choices during text entry.



The phone is shown here in closed position. When the phone is closed, the keys are locked to prevent accidental key presses.

- 1. Jack for Hands-free Headset only (sold separately).
- 2. Camera lens.
- 3. Volume key raises or lowers ringer volume.
- Camera key activates Camera mode. To activate Camera mode, press and hold the Camera key.
- 5. External screen displays time, caller ID, signal, and battery strength.
- 6. External speaker.
- Camera Flash/Message Indicator light flashes when taking a picture or lights when you have a message or missed call.

Warning: Inserting an accessory into the incorrect jack will damage the phone.



Common keys

The following keys are pressed frequently when you use your phone. Throughout this user guide, these keys will be referred as follows:

OK key
Left softkey
Right softkey

Send key
(also referred to as the Talk key)

End key
(also referred to as the Power key)

Back key

Speakerphone key

Camera key

4 Phone overview

Screen icons

These icons may appear on your phone's screen:

The phone is operating in IS95 digital mode.

The phone is operating in Analog (FM) mode.

The phone is operating in IS2000 (1X) digital mode.

The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.

A call is in progress.

The phone is not receiving a signal. You cannot make or receive calls.

The phone is roaming outside of its home service area.

Data service is available and active on your phone. Check with your service provider for availability.

(blinking) The phone is sending high-speed data.

(blinking) The phone is receiving high-speed data.

Data service is available, but the phone is dormant.

The battery is fully charged. The more black bars, the greater the charge.

The alarm clock is set.

The phone is in privacy mode or is accessing a secure Web site

New text message.

New voice message.

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New voice and text message.

New photo message.



New photo and voice message.



New photo and text message.



New photo, voice and text message.



The phone is set to light up instead of ring.



The phone is set to vibrate or to vibrate and then ring.



Position location is set to your service provider and to emergency services.



Position location is set to emergency services only.

•

The speaker phone is turned on.



The phone is in camera mode.



Camera flash mode is ready.



Camera zoom mode is ready.



The phone is in video mode.



Bluetooth wireless technology is enabled (On).



Bluetooth wireless technology is disabled (Off).

Main menu

The contents of the main menu are as follows:

Recent Calls	Media Gallery	Settings	Tools & Games
All Calls	Images	Bluetooth	Brick Attack
Incoming	Sounds	Sounds	Voice Memo
Outgoing	Videos	Alerts	Scheduler
Missed	Messages	Display	Alarm Clock
Erase Call List	New Text Msg	My Phone	Tip Calculator
Call Timer	New Pic Msg	Network	Calculator
Contacts	Voicemail	Security	Timer
View All	Inbox	Accessories	Stopwatch
Add New	Sent Msgs		Browser
Groups	Outbox		Launches the Browser
Speed Dial List	Saved Msgs		Downloads
Voice Dial List	Drafts		MobileShop
Contacts Count	Msg Settings		Settings
Camera	Erase Msg		Help
Launches the Camera			

Launches the Camera

Note: The menu items on your phone can change depending on the services provided by your service provider. Check with your service provider.

6 Main menu

Basic navigation

Pressing your phone keys accesses the various menus and other features of your phone. Some of the basic keys that are used frequently are:

- Left softkey: Selects items that appear on the lower left of the display. At the home screen, you can select Menu.
- Right softkey: Selects items that appear on the lower right of the display. At the home screen, you can select Contacts.
- Navigation key: Scrolls through menus and options. You can access the following shortcuts from the home screen.
 - Scroll left launches the Browser.
 - Scroll right goes to Voice Memo.
 - Scroll down displays the Recent Calls list.
 - Scroll up displays the custom menu.
- OK key: Selects a menu item.
- · Back key: Returns to the previous menu level.
- End key: Returns to the home screen.

Guide conventions

In this guide, the following conventions are used when describing phone features.

Select means to press the left softkey, right softkey, or **OK** key to select an item seen on the display. For example, "Select **Menu**" tells you to physically press the left softkey to choose **Menu** from the display.

Press means to press a phone key. For example, "Press the **Send** key to make a phone call" tells you to physically press the **Send** key on your phone.

Scroll means to use the Navigation key to move though a list on the display. For example, "Scroll through your Contacts list to choose a contact" means to physically press the Navigation key up or down to scroll through the list on the display.

- > (greater than symbol) tells you to select an option from a menu or list. For example, "Menu > Settings" means to:
- Press the left softkey to select Menu.
- 2. Scroll to the Settings option.
- **3.** Press the left softkey to select **Settings**.

2 Basic Functions

This section explains basic functionality of your phone. For more detailed explanations of your phone's features, please refer to later chapters.

Power up

To turn your phone on, press and hold the **End** key and wait until the phone display lights up. To turn your phone off, press the hold the **End** key until the phone plays a musical chime and turns off.

Make phone calls

Make sure you are in an area where a signal can be received. Look for the signal strength icon on the home screen. The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better. When the phone has been idle for a time, it changes to power save mode. When you see "Power Save" on your phone's screen, press any key to return to normal operating mode. There are several ways you can make a phone call:

Call using a number

- 1. Enter a phone number.
- Press the Send key.

Call using a contact

- 1. Select Contacts to open your Contacts list.
- 2. Highlight a contact and press the Send key.

Call using voice commands

You can use voice commands to call a contact from your voice dial list or to dial a phone number. For more information, see "Voice Commands" on page 62.

Redial a number

- Press the Send key twice to open your call history.
- Highlight a phone number or contact and press the Send key.

Tip: To redial the last number called, received or missed, press the **Send** key three times.

Answer phone calls

When a call comes in, the phone rings, vibrates, or lights up. The phone number of the caller also appears if it is not restricted. If the number is stored in your Contacts directory, the contact's name appears. There are several ways you can answer a phone call:

Answer using earpiece

Press the Send key.

Answer using speakerphone

Press the Speakerphone key.

8 Power up

Answer using flip

You can set the phone to answer immediately when you open the flip. This feature does not apply to incoming data or fax calls. For more information, see "Open to answer" on page 45.

End phone calls

To end a phone call press the **End** key or close the flip.

Verify your phone number

To verify your phone number, select Menu > Settings > My Phone > Phone Info > Ruild Info.

Activate voice dialing

- 1. Press the Send key once.
- **2.** Follow the prompts.

For more information, see "Voice Commands" on page 62.

Take a picture

- Press and hold the Camera key to start the camera.
- 2. Focus on the image and select **Capture**.

For more information, see "Camera" on page 24.

Create a custom menu

- From the main screen, scroll up and hold.
- 2. Select Edit.
- Select features from the list provided. A check mark appears next to each selection you make. You can also remove check marks.
- When you have chosen your menu options, select Save.

You new selection appear the next time you select vour custom menu.

3 CALL FEATURES

This chapter describes call features such as volume, holding calls, speed dialing, and other features.

Volume control

There are several ways to control the volume of your phone.

Adjust volume during a call

To adjust the earpiece volume during a call, press the **Volume** key up or down.

Use the speakerphone

Your phone has a built-in speakerphone. To turn on the speakerphone, press the **Speakerphone** key. The speakerphone icon appears on the home screen when the speakerphone is on. To turn off the speakerphone, press the **Speakerphone** key again.

Note: If you press the **Speakerphone** key during an incoming call, you will answer the call.

Silence an incoming call

To silence the phone without answering the call press the **End** key or select **Silence**.

To silence the phone and answer the call, press the **End** key and then press the **Send** key.

Note: In the absence of voicemail, this feature drops the call.

Hold call

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them. See "Hold calls" on page 45.

Speed dialing

The Speed Dial feature allows you to assign a oneor two-digit shortcut to a contact. Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it. See "Customize a number" on page 19.

To call a contact that has a speed dial location.

- Enter the one- or two-digit speed dial location.
- 2. Press the Send key.

1-Touch dialing

The 1-Touch Dialing feature is the fastest way to speed dial a contact that has a speed dial location. See "1-Touch dialing" on page 46.

Voicemail

Configure your voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider.

10 Volume control

When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

- 1. Press and hold the 1 key.
- Follow the system prompts to create a password and record a greeting.

Check voicemail

When a voice message is received, your screen displays a notification along with a voicemail message icon at the top of your screen. The symbol flashes if the message is urgent. If you see a notification:

- Select Call, which initiates a call to your voicemail number.
- 2. Follow the system prompts to retrieve the message.

Note: To clear the screen without checking messages, select **Ignore**.

If you see only the voicemail message icon:

- 1. Select Menu > Messaging > Voicemail.
- Follow the system prompts to retrieve the message.

Set voicemail alert

You can set the phone to beep or vibrate every five minutes to remind you that you have voicemail. For more information, see "Alerts" on page 42.

Data and fax calls

Your phone may be able to receive certain data or faxes. See "Data and fax calls" on page 48.

Roaming calls

Control roaming calls

You can restrict your phone from making a call when roaming. See "Roam option" on page 49.

Set roaming alert

You can set the phone to alert you when you roam outside of your home service area. See "Roaming service alert" on page 49.

Set roam ringer

You can set a ringer to indicate when an incoming call will be subject to roaming charges. See "Roam ringer" on page 41.

Set call guard

You can set the phone to warn you before you answer or place a call while roaming. See "Roam call alert" on page 50.

Emergency services

Call emergency service

You can call an emergency code, even if your phone is locked or your account is restricted. When you call, your phone enters Emergency mode. This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To place dial an emergency code:

- 1. Enter your 3-digit emergency code.
- Press the Send key.

Note: Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described

Exit emergency services

When you have completed the emergency call:

- 1. Select Exit.
- 2. Select Exit again to confirm your choice.

Note: To determine who has access to your location, see "Location" on page 49.

Airplane mode

While in an airplane, you can set your phone to Airplane mode where your phone does not emit RF signals. See "Airplane mode" on page 44.

4 TEXT ENTRY

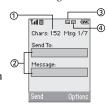
You can enter letters, numbers, and symbols in contacts, text messages, and your banner.

Text entry modes

The current text entry mode (and capitalization setting, when applicable) are indicated by icons.

The text entry screen has the following features:

Characters
 remaining that
 you can type.
 Allowed length
 of messages can
 vary depending on
 your service.



- 2. Text entry fields.
- 3. Current capitalization setting.
- Current text entry mode.

There are six text entry modes:

A>a Case Change eZi Rapid Entry

123 Numbers Only &?! Add Symbol

abC Normal Alpha eZi Rapid Entry

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in Numbers Only mode. When entering a name for a contact, you're in normal text mode.

Enter numbers

- To enter a number while in Numbers Only mode, press a number key once.
- To enter a number while in Normal Alpha or Rapid Entry mode, press and hold a number key until the number appears on the screen.

Enter words letter by letter

- Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish, French, or Portuguese, accented letters are available.
- Wait for the cursor to move right and enter the next letter.

Note: To enter a space, press the Space # key.

Enter words quickly

When you press a series of keys using Rapid Entry mode, your phone checks its dictionary of common words and guesses at the word you are trying to spell.

- For each letter of the word you want, press the key once. For example, to enter the word "any" press the 2 > 6 > 9 keys.
- If the word doesn't match what you want, press the 0 Next key to look at other word matches.
- 3. When you see the word you want, press the **Space #** key.

Enter symbols

While entering text in Normal Alpha mode, you can enter symbols by pressing the 1 key until you see the symbol you want. Using this method, you have access to the following symbols:

To access the full set of symbols:

- From the text entry screen, select Options > Add Symbol.
- 2. Scroll up or down to view the list of symbols.
- **3.** Press the number key corresponding to the symbol to enter it.

Change default text entry mode

You can change the default text entry mode when creating a text message. For more information, see "Default text" on page 37.

Change modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in Normal Alpha mode, you must change to numbers only mode, enter the numbers, and then change back to Normal Alpha mode to complete the address

To change text entry modes, press and hold the **Shift** * key until the icon for the mode you want appears at the top of the screen. You can also select **Options** then select a different mode.

Capitalization

You can change capitalization at any time while entering text. Simply press the **Shift** * key to choose upper or lower case while in Normal Alpha mode.

14 Text entry modes

Text entry quick reference

This table gives instructions for entering letters, numbers, and symbols.

То	Do this	
Enter a letter	Use Normal Alpha mode and press a key until you see the letter your want. For more options, see "Text entry modes" on page 13.	
Enter a number	Use Numbers Only mode and press a key. For more options, see "Text entry modes" on page 13.	
Enter a symbol	In either Normal Alpha mode, press the 1 key until you find the symbol you want. For more options, see "Text entry modes" on page 13.	
Enter a space	Press the Space # key.	
Erase a character	Press the Back key.	
Erase all characters	Press and hold the Back key.	
Move cursor right or left	Scroll left or right.	
Move cursor up or down	Scroll up or down.	
Change text entry modes	Press and hold the Shift * key.	
Capitalize any letter	In Normal Alpha mode, press the Shift * key. Choose uppercase.	
Lowercase any letter	In Normal Alpha mode, press the Shift * key. Choose lowercase.	
Initial caps	In Normal Alpha mode, press the Shift * key. Choose sentence case.	
Select soft options on screen	Press the appropriate left or right softkey.	

5 RECENT CALLS

Call lists

Details on the calls you made, received, or missed are stored in the Recent Calls list and are identified by the following icons:



Outgoing call



Incoming call



Missed call (flashing)

View recent calls

- 1. Select **Menu** > **Recent Calls** and one of the following:
 - All Calls to view all calls made or received.
 - Incoming to view calls answered.
 - Outgoing to view calls made.
 - Missed to view calls received, but not answered.
- 2. Highlight a recent call.
- Press the Send key to call the number or select Options and one of the following:
 - Save creates a new contact.
 - Send Text Msg sends a text message to the number.
 - Send Picture Msg sends a picture message to the number.

 Erase Record deletes the call from the call list.

Note: If the phone number is classified as "secret," you must enter your four-digit lock code to view or edit it.

Deal with a missed call

When you have missed a call, "Missed Call" appears on your screen. You can do one of the following:

- · To clear the screen, select OK.
- To view the call details, select Calls and press the OK key.
- To return the call, select Calls and press the Send key.

Set alert for missed calls

You can set an alert to beep every five minutes after you have missed a call. See "Alerts" on page 42.

Erase call lists

You can erase your phone's call lists.

- Select Menu > Recent Calls >
 Erase Call List > All, Incoming, Outgoing,
 or Missed.
- 2. Select Yes.

16 Call lists

Call timers

View call timers

Select **Menu** > **Recent Calls** > **Call Timer** and one of the following:

- All tracks all calls you have made and received. This timer cannot be reset.
- Recent tracks all calls you have made and received since you last reset this timer. To reset this timer to zero, select Reset.
- Home tracks calls you have made and received in your home service area since you last reset this timer. To reset this timer to zero, select Reset
- Roam tracks calls you have made and received while roaming since you last reset this timer. To reset this timer to zero, select Reset.

Time your calls

Your phone can alert with a short beep ten seconds before each minute passes during a call. For more information, see "Alerts" on page 35.

6 CONTACTS

Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

View contacts directory

To view existing contacts in your phone, select **Menu > Contacts > View All**. Your Contacts directory is listed alphabetically.

Tip: You can also select **Contacts** from the home screen to view the directory.

Scroll to a contact and do one of the following:

- Press the Send key to call the highlighted contact.
- Press the **OK** key to view the highlighted contact's details.
- Select New to add a new contact.
- Select **Options** and choose one of the following:
 - Send Text Msg sends a text message.
 - Send Pict Msg sends a picture message.
 - View Contact views contact details.
 - Edit Contact edits the contact.
 - Erase Contact deletes the contact.
 - Send as vCard sends contact as a vCard.
 - Send All sends all contacts to a Bluetooth device.
 - Contacts Menu accesses the contact menu.

Add contacts

Add contact from home screen

To add a contact to your Contacts directory:

- From the home screen, enter a phone number to save (include the area code).
- Select Save > Save New Contact.
- 3. Enter a name for the contact. For more information, see "Text Entry" on page 13.
- Enter additional phone numbers, email addresses, Web addresses, and notes, if needed. Scroll up or down to move through the contact fields.
- 5. When you are done entering information, select **Save**.

Add contact from contacts menu

To add a contact to your Contacts directory:

- 1. Select Menu > Contacts > Add New.
- Enter a name for the contact. When you are done, scroll down to move the next field. For more information, see "Text Entry" on page 13.
- 3. Enter a primary number for the contact.
- Enter additional phone numbers, email addresses, Web addresses and note, if needed. Scroll up or down to move through the contact fields
- When you are done entering information, select Save.

Add code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing. For example, a pause where you would wait to dial an extension.

- **1.** From the home screen, enter a phone number.
- 2. Select **Options** and a type of pause:
 - Time Pause causes the phone to stop dialing for two seconds.
 - Hard Pause causes the phone to stop dialing until you select Options > Release while making the call.
- 3. Enter the remaining numbers.
- 4. Complete the contact and select Save.

Customize contacts

Edit contact details

To edit details of an existing contact:

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- 3. At the contact's detail screen, select **Edit**.
- Edit or add phone numbers, email addresses, Web addresses, and notes. Scroll up or down to move through the contact fields.
- When you are done entering information, select Save.

Customize a contact

To customize an existing contact:

- Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- **3.** At the contact's detail screen, scroll to the contact name.
- 4. Select **Options** and one of the following:
 - Ringer assigns a specific ringer to the contact.
 - Picture assigns a specific picture to the contact.
 - Erase Contact deletes the contact.
 This will erase the entire contact.
 - Send as vCard sends the contact as a vCard

Customize a number

To customize the number of an existing contact:

- Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- 3. At the contact's detail screen, scroll to a contact number
- 4. Select **Options** and one of the following:
 - Call the contact.
 - Send Text Msg sends a text message.
 - Send Pict Msg sends a picture message.
 - Prepend displays the contact's detail screen for you to change the number (adding an area code) or other data of the contact

- Add Speed Dial adds the number to your speed dial list.
- View Number displays the number.
- Erase Number deletes number from the contact.
- Secret / Not Secret makes the number secret. It will not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code.
- Primary Number makes this number the primary number for the contact.
- Send as vCard sends the contact as a vCard.
- Add to Group adds the number to the business, personal, or custom group.
- Add Voice Dial records a voice tag so you can call the contact using voice recognition.
- Erase Voice Dial erases the voice tag associated with this number.
- Edit Voice Dial re-records the voice tag.

Customize an email address

To customize the email address of an existing contact:

- Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- At the contact's detail screen, scroll to 'a contact email address.

- 4. Select Options and one of the following:
 - Send Text Msg sends a text message.
 - Send Pict Msg sends a picture message.
 - View Address displays the email address.
 - Add to Group adds the email address to the business, personal, or custom group.
 - Erase Address deletes email address from the contact
 - Secret / Not Secret makes the email address secret. It will not appear on the screen until the lock code is entered.
 - Send as vCard sends the contact as a vCard

Customize a Web address

To customize the Web address of an existing number.

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- At the contact's detail screen, scroll to a contact Web address.
- 4. Select **Options** and one of the following:
 - Launch Web launches the Web browser and goes to Web address.
 - Send Pict Msg sends a picture message.
 - View Web displays the Web address.
 - Erase Web deletes Web address from the contact.

20 Customize contacts

- Secret / Not Secret makes the Web address secret. It will not appear on the screen until the lock code is entered.
- Send as vCard sends the contact as a vCard

Customize a street address

To customize the street address of an existing number:

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- At the contact's detail screen, scroll to a contact street address.
- **4.** Select **Options** and one of the following:
 - View Address displays the street address.
 - Erase Address deletes street address from the contact.
 - Secret / Not Secret makes the street address secret. It will not appear on the screen until the lock code is entered.
 - Send as vCard sends the contact as a vCard.

Customize a note

To customize the note of an existing number:

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- At the contact's detail screen, scroll to the contact note.

- 4. Select Options and one of the following:
 - View Note displays the note.
 - Erase Note deletes the note from the contact.
 - Secret / Not Secret makes the note secret. It will not appear on the screen until the lock code is entered.
 - Send as vCard sends the contact as a vCard.

Assign ringer to a contact

To assign a ringer to a contact:

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- At the contact's detail screen, scroll to the contact name.
- Select Options > Ringer > Assign Ringer and a ringer from the list. Scroll to play the ringers.

Assign picture to a contact

To assign a picture to a contact:

contact name.

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- 3. At the contact's detail screen, scroll to the
- **4.** Select **Options** > **Picture** and one of the following:

- Assign Picture lets you assign a picture to the contact. Select Camera Pictures, Images > Saved Images, or Images > Caller IDs to assign a picture.
- Unassign Picture removes the assigned picture from the contact.
- Take Picture Now activates the camera.
 Press Capture to take a picture and assign it to the contact. For details, see "Camera" on page 24.

Note: With Mobile Phone Tools (MPT) for Kyocera you can transfer digital pictures to your phone. To purchase MPT or other accessories visit www.kyocera-wireless.com/store.

Assign number type

When you assign a number type, an icon is placed in front of the contact number to specify the type of number it is

- 1. Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- 3. At the contact's detail screen, select Edit.
- Press down twice to scroll to the number type dropdown and press the **OK** key.
- Select General, Work, Home, Mobile, Pager or Fax. The appropriate icon will appear next to the number in your phone lists.
- 6. Select Save.

Send a vCard

To send contact information as a message:

- Select Menu > Contacts > View All.
- 2. At the Contacts directory, select a contact.
- 3. Select **Options** > **Send as vCard** and one of the following:
 - Via MMS
 - Via Bluetooth
 - To Printer
- Complete the appropriate task to send contact information.

Contact groups

You can assign your contacts to groups. Your phone comes with two default groups, Business and Personal. You can also create your own groups.

- 1. Select Menu > Contacts > Groups.
- Select New.
- 3. Enter a name for the group, then select Next.
- Select contacts from the list provided. A check mark appears next to each selection you make. You can also remove check marks.
- When you have chosen you contacts, select **Done**.

Your new group appears the next time you view your groups.

22 Contact groups

Use a group

- 1. Select Menu > Contacts > Groups.
- 2. At the Groups list, scroll to a group.
- 3. Select Options and one of the following:
 - View displays the group details.
 - Edit edits the group.
 - Erase deletes the group.
 - Send Text Msg sends a text message.
 - Send Pict Msg sends a multimedia message.
 - Send as vCard sends the group as a vCard

Customize a group

- Select Menu > Contacts > Groups.
- **2.** At the Groups list, select a group.
- **3.** Select **Options** and one of the following:
 - Ringer assigns a ringer to the group.
 - **Picture** assigns a picture to the group.
 - Erase deletes the group.
 - Edit edits the group.

Search contacts

To find a phone number or contact, you can search the Contacts directory, check the Frequent List. or use Fast Find.

Contacts directory

To search your contacts directory, select **Menu** > **Contacts** and one of the following:

- View All lists the entire Contacts directory.
- Groups lists existing groups.
- Speed Dial List or Voice Dial List shows contacts on the specified list.

You can also use the **Contacts** shortcut from the home screen to view the Contacts directory. To quickly get down the list, enter the first letter of the contact. You will skip to that letter of the alphabet.

Frequent list

With Frequent List enabled, you can see 15 of your most frequently called contacts. For more information, see "Frequent list" on page 45.

Fast find

With Fast Find enabled, you can press one or two keys to view close matches of the number. For more information, see "Fast find" on page 45.

7 CAMERA

Your phone comes with a camera. Before using your phone's camera, here are some tips:

- You cannot activate the camera while on an active call or while browsing files in the media gallery.
- Once the camera is active, the home screen acts as the viewfinder.
- If you get a "Low memory" error, check your resolution and quality compression settings.
 See "Camera mode options" on this page.
- If there is no activity within 45 seconds after you turn your camera on, the camera quits and returns to the previous launch point.
- Menu settings and options can only be accessed when the camera is active.

Take a picture

To take a picture:

- 1. Activate the camera one of the following ways:
 - Press the Camera key until the camera view screen displays.
 - Select Menu > Camera.
- Focus on the image using the phone's display as a viewfinder. Scroll up or down to zoom in and out
- 3. Take a picture one of the following ways:
 - Press the OK key.

- Press the Camera key.
- Select Capture.

The picture is saved to your Camera Pictures.

- Select Send to create a multimedia message or Erase to delete the picture from your phone.
- 5. Press the End key to exit camera mode.

Camera mode options

You can set up how your camera takes pictures. While in camera mode, select **Options** and one of the following:

- **Settings** displays the following settings you may set up prior to taking a picture:
 - Flash sets the flash. Options are On, Off, or Automatic.
 - Resolution sets the resolution.
 - Low Light Mode brightens the picture for low light environments.
 - Self Timer sets a self timer. Options are
 Off (default) or 3, 5, or 10 second pauses.
 When set, the camera beeps from 3
 seconds down to the time the shutter
 snaps the picture automatically. Self
 Timer is not available when Multishot
 mode is activated.

24 Take a picture

- Multishot allows you to take up to six multiple pictures while the camera key is pressed and held. A tone will play each time a picture is taken. A second tone will play when the final picture is taken.
- Time Stamp sets whether the time and date are included in the picture.
- Shutter Sound sets the sound used when the camera takes a picture.
- White Balance adjusts for different lighting.
- Color Tone sets the color tone of the picture.
- Quality sets the picture compression. The higher the compression, the better the detail of the picture (higher pixel rate).
 When set to High, the picture file size is larger, using more memory.
- LED flashes a light to indicate a picture has been taken. Options are On (default) and Off.
- Video Mode toggles between video and camera modes.
- Brightness adjusts the brightness of the image in the home screen LCD.
- Camera Pictures displays all pictures taken and stored.
- Last Picture displays the most recently taken picture.
- Frames adds a frame or a stamp to your picture. A frame or stamp cannot be removed once it has been used in a picture. The picture resolution changes to 160 x 120 while taking pictures with frames. The resolution returns to the original setting once Frames is disabled.

Note: The following settings revert to the default setting each time you enter and exit the camera application: Low Light Mode, Self Timer, and MultiShot.

Record a video

To record a video:

- 1. Activate the camera one of the following ways:
 - Press the Camera key until the camera view screen displays.
 - Select Menu > Camera.
- 2. Select Options > Video Mode.
- 3. Focus on the image using the phone's display as a viewfinder
- 4. Select Record. You can do the following while recording:
 - Scroll up or down to zoom in or out.
 - Select Pause to pause recording.
 - Select Resume to resume recording.
- When you are finished recording, select Stop. The recording is saved to your Video Album
- **6.** Press the **End** key to exit video mode.

Video mode options

Your can set up how your camera records videos. While in camera mode, select **Options** and one of the following:

- Settings displays available camera settings you may set up prior to recording a video, which include:
 - White Balance adjusts for different lighting.

- Quality sets the video compression. The higher the compression, the better the detail of the video (higher pixel rate).
 When set to High, the video file size is larger, using more memory.
- LED flashes a light to indicate a video has been taken. Options are On and Off (default).
- Recording Light turns on a light for recording. Options are Off (default) and On.
- Camera Mode toggles between video and camera modes.
- Brightness adjusts the brightness of the image in the home screen LCD.
- Video Album displays all videos taken and stored.
- Last Video displays the most recently taken video.

Camera indicators and icons

The camera displays the following on screen indicators and icons.

Numbers in the top right corner indicate the number of snapshot remaining.

Numbers in the bottom left corner indicate the resolution setting for pictures.



Flash on.



Camera is in camera mode



Camera is in video mode.



Multishot feature is on.



Self-timer feature is on

8 MEDIA GALLERY

Your phone stores images, sounds, and videos and displays those files on the phone's screen.

Access folders

To access the folders where your phone stores media files, select **Menu** > **Media Gallery** and one of the following:

- Images contains image files that are preloaded, downloaded, saved or created.
- Sounds contains sound files that are preloaded, downloaded, saved or created.
- Videos contains video files that are preloaded, downloaded, saved or created.

Browse images

To browse the Images folder:

- Select Menu > Media Gallery > Images and one of the following:
 - Camera Pictures displays thumbnails of the photos you have taken.
 - Saved Images displays images available.
 - Wallpapers displays wallpaper available.
 - Screensavers displays screen savers available.
 - Caller IDs displays the IDs you have assigned to pictures and images.
- At folder list, scroll to an image and select View.

- Select Send to create a message with the image attached, or select Options and one of the following:
 - Set Default assigns the image as a wallpaper or screen saver.
 - Erase deletes the image.
 - Assign assigns the picture as a Caller ID, wallpaper, or screen saver.
 - Slide Show starts a slide show beginning with the selected image.
 - Zoom zooms in or out on the image.
 - Take Picture activates camera mode.
 - Lock prevents accidental erasing of the picture.
 - Rename renames the image.
 - Details displays details of the file.

Browse sounds

To browse the Sounds folder:

- Select Menu > Media Gallery > Sounds and one of the following:
 - Saved Sounds displays sounds available.
 - Ringers displays ringers available.
 - Voice Memos contains voice memos you have made.
- 2. At folder list, highlight a file.

- Select Send to create a message with the sound attached or select Options and one of the following:
 - Play plays a sound.
 - Record New records a new voice memo.
 - Erase deletes the sound.
 - Send creates a message with the sound attached.
 - Assign assigns the sound to a contact.
 - Lock prevents accidental erasing of the sound.
 - Rename renames the sound.
 - Details displays details of the file.
 - Erase All deletes all sounds stored.

Browse videos

To browse the Videos folder:

- Select Menu > Media Gallery > Videos and one of the following:
 - Video Library displays videos taken with your camera.
 - Saved Videos displays videos that were downloaded.
- 2. At folder list, highlight a file.
- Select Play to review the video or select Options and one of the following:
 - Send creates a message with the video attached.
 - Record New records a new video.
 - Erase deletes the video.

- Lock prevents accidental erasing of the video.
- Rename renames the video.
- Details displays details of the file.
- Erase All deletes all videos stored.

Playback tools

When you play back either a sound or video file, use the Navigation key to select the playback tools that are located on the screen.

28 Browse videos

9 Messaging

This chapter describes how to send, receive, and erase messages from your phone. For information on voicemail messages, see "Voicemail" on page 10.

Note: The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

Text messages

You can only send text messages to phones that are capable of receiving them or to email addresses.

Create a text message

- Select Menu > Messages > New Text Msg.
- 2. At the Send To field, enter a recipient's phone number or email address by either:
 - Select Options > Recent List, Contacts or Groups to access your stored contacts.
 - Enter a new address manually. See "Text Entry" on page 13.

You can message up to ten recipients at once. Use comma or spaces to separate addresses. If you select stored contacts, this is done automatically. Scroll down to move to the next field when done.

- 3. At the Message field, enter the message.
- 4. Select Send.

Include QuickText and other extras

During text entry, you can insert prewritten text (QuickText), symbols, smileys, or contacts.

- 1. From the text entry screen, select **Options** and one of the following:
 - Insert QuickText inserts prewritten text from a list.
 - Add Symbol inserts a symbol. Press the corresponding number to select a symbol.
- Complete your message.
- Select Send.

Use text message options

When you are ready to send a text message, you have several options for how and when you want it to be received

- After composing your message, select Options and one of the following:
 - Add Address returns you to Send To field to add another recipient.
 - Save Message saves the messages in your Drafts folder. The prevents the message from being deleted if you activate the AutoErase feature.
 - Save QuickText saves the message you composed as a prewritten message.
 - Settings > Msg Receipt alerts you when a recipient has received your message.

- Settings > Set Priority labels the message as urgent.
- Settings > Callback Number includes a callback number with the message. Enter a number and select OK.
- Settings > Send Later schedules a time to send the message.
- Settings > Validity Period sets a defined expiration time limit for a message.
- 2. After setting options, select Close.
- 3. Complete your message.
- 4. Select Send.

Retrieve a text message

When a text message is received, your phone displays a notification and the message icon appears at the top of your screen. The message icon flashes if the message is urgent. Urgent messages are also marked in the Inbox.

Message notifications

If you see a message notification, select **Inbox** to view messages. Scroll to a message and select **View** to open it.

To clear a message notification, select **Ignore**.

Note: If you receive a new message while you are reading a message, the one you are reading will be replaced by the new one. The older message is in the Inbox.

Message icons

If you see the message icon, select **Menu** > **Messages** > **Inbox**. Scroll to a message and select **View** to open it.

View a text message

The options available when viewing a text message may vary. Check with your service provider.

- 1. Select Menu > Messages > Inbox.
- 2. Select a message to view. If the message is long, scroll down to view entire message.
- Select Reply to create a response message or Options and one of the following:
 - Erase deletes the message.
 - Lock Msg protects the message from being accidentally deleted.
 - Forward forwards the message.
 - Reply with Copy replies to the message with a copy of the original attached.
 - Save Message saves the message to the Saved folder.
 - Save as QuickText saves the message text as QuickText, which can be inserted into other messages. Graphics are not saved.
 - View Sender displays the sender information.

Note: If a graphic is too large or incorrectly formatted and is not received with the message, an icon appears.

30 Text messages

Multimedia messages

You can only send multimedia messages to phones that are capable of receiving them or to email addresses. Multimedia messages have a predetermined character and file size limit. When you reach the character and file size limit for a single multimedia message, you must edit the message to meet the size limitation.

Note: Multimedia messaging is not available on all phones. Check with your service provider.

Create a multimedia message

- 1. Select Menu > Messages > New Pic Msg.
- 2. At the To field, enter a recipient's phone number or email address:
 - Select Options > Recent List, Contacts, or Groups to access your stored contacts.
 - Enter a new address manually. See "Text Entry" on page 13. Scroll down to move to the next field when done. Repeat the procedure for the CC and BCC fields. You can message up to ten recipients at once. Use comma or spaces to separate addresses. If you select stored contacts, this is done automatically.
- **3.** At the Subject field, enter a subject. Scroll down to move to the next field when done.
- **4.** At the Text field, enter a message. Scroll down to move to the next field when done.

- 5. At the Image/Video field, attach a file:
 - Select Options > Take Picture to take a photo and attach it.
 - Select Options > Record Video to record a video and attach it.
 - Select Options > Media Gallery to attach an existing file. You can select a file from your Camera Pictures, Images, or Videos folders.

Scroll down to move to the next field when done.

- **6.** At the Sound field, attach a file:
 - Select Options > Record Sound to record a sound and attach it.
 - Select Options > Media Gallery to attach an existing file. You can select a file from your Saved Sounds, Ringers, or Voice Memos folders.
- Select Send.

Use multimedia message options

When you are ready to send a multimedia message, you have several options for how and when you want it to be received.

- 1. While composing your message, select **Options** and one of the following:
 - Remove Attached removes the file from your message.
 - Add New Slide add a new slide to the message.
 - Previous Slide edit the previous slide.
 - Next Slide edit the next slide.

- Erase Slide erase the current slide.
- Insert Contacts adds a contact to your message.
- Insert QuickText adds prewritten text to your message.
- Preview Message plays your message.
- Save Message saves your message to the Saved Msgs folder.
- Add Address adds additional recipients to your message.
- Save Address saves a recipient's address to your phone if it is new.
- Settings > Msg Receipt alerts you when a recipient has received your message.
- Settings > Set Priority labels the message as urgent.
- Settings > Send Later schedules a time to send the message.
- 2. After setting options, press the **Back** key to return to the message window if necessary.
- 3. Complete your message.
- 4. Select Send.

Retrieve a multimedia message

There are two modes for receiving a multimedia message on your phone: Auto retrieve (default) and Prompt. To control this setting, see "Auto retrieve" on page 36.

Auto retrieve mode

When a message is received, it is automatically downloaded onto your phone. A notification appears when a new message has been downloaded to your phone. Select one of the following:

- View opens the message.
- Later views the message at another time. It is stored in the Inbox.

Note: If a message is received during a call, then the phone downloads the message approximately one minute after the last key is pressed.

Prompt mode

When a multimedia message is received, it is not automatically downloaded onto your phone. A notification appears when a new message is available for download. Select one of the following:

- · View downloads and opens the message.
- **Erase** deletes the message, without downloading.
- Later downloads the message to the Inbox.

Note: If a multimedia message is received during a call, the phone displays a notification after the call ends

View a multimedia message

When a multimedia message is received, the message icon appears at the top of your screen. The message icon flashes if the message is urgent. All notifications or messages are stored in the Inbox regardless of your auto receive settings.

- 1. Select Menu > Messages > Inbox.
- **2.** Select a message to view. If the message is long, scroll down to view entire message.
- Select Reply to create a response message or Options and one of the following:
 - Reply All replies to all recipients of the message.
 - Mute silences the message.
 - Erase deletes the message.
 - Forward launches the message creation screen, allowing you to forward the message. The original address will not be shown, nor will the graphic, sound, and text fields.
 - Lock Msg / Unlock Msg protects the message from being accidentally deleted.
 - Message Info displays message information (priority, sender, subject, time sent and received, and message size).
 - Play Video plays the video in the message.
 - Replay plays the message again from the beginning.
 - Save Picture saves the currently viewed picture embedded in the message.
 - Save Video saves the video embedded in the message.
 - Save Sound saves the current sound embedded in the message.

- Save Address extracts email addresses, phone numbers, and/or URLs from the sender information and message body.
- Save as QuickText saves the text in the message to the QuickText list.
- Call initiates call to sender of message.
- Save Message saves the message to the Saved Folder on the phone.

If a message contains more than one slide, the following options are also available:

- Next moves to the next slide.
- Done exits the message.
- Pause / Resume pauses or continues the message slides.

Erase messages

It is a good idea to erase old messages to free up memory in your phone. You can erase messages and pages as you send or read them, erasing them one at a time, or erase them all at once.

Erase a single message

- Select Menu > Messages > Inbox, Outbox, Sent Msgs, Saved Msgs, or Drafts.
- 2. Scroll to the message you wish to erase.
- 3. Select Options > Erase.
- You will see a notification. Select Yes to erase the message.

Note: You can erase a scheduled message from the Outbox, but you cannot cancel delivery of the message.

Erase all messages

- Select Menu > Messages > Erase Msg > Inbox, Outbox, Sent Msgs, Saved, Drafts or All. To erase messages from all folders, select All
- **2.** You will see a notification. Select **Yes** to erase the messages.

Working with messages

Here are some tips about messaging with you phone.

Unable to send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erase messages" on page 33.

Appended messages

If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

Important: Your service provider will charge you for each message segment.

When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0. If you continue to enter text after this counter reaches 0, a message segment may be appended.

When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

Note: Not available on all phones. Check with your service provider.

Incoming calls while creating messages

If you receive a call while receiving a message you will receive a notification. You can do the following:

- Select Ignore to not answer the call. You will return to the message screen.
- Press the **Send** key to answer the call. The message is saved to the Drafts folder.

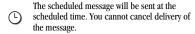
Complete messages in Drafts folder

To continue composing a message in the Drafts folder:

- Select Menu > Messages > Drafts and the message you wish to complete.
- 2. Select the message you wish to complete.
- 3. Select Resume.
- 4. Complete your message.
- Select Send.

View messages in Sent folder

To view messages in the Sent folder, select Menu > Messaging > Sent Msgs. Your list of saved messages will appear with the following symbols.



The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.

 $\langle \rangle$ The message has been received.

The message has been received and opened.

The message has been sent to more than one recipient

The message has never been sent or has not been sent since it was last modified. You can cancel delivery of the message.

View failed or pending messages

Failed or pending messages are stored in your Outbox. To view messages in the Outbox, select Menu > Messages > Outbox. Your list of failed or pending messages will appear with the following symbols.

The message is pending and will be sent when possible.

The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.

Message settings

Messaging settings help configure your phones text and multimedia message settings.

Alerts

Choose your alerts for voicemail, pages, or messages.

- Select Menu > Messages > Msg Settings > Alerts > Msg Alert, Page Alert, or Voice Alert.
- Select an alert.

Note: If you select an alert with an & Remind, the phone notifies you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, select Ignore.

Signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

- Select Menu > Messages > Msg Settings > Signature.
- Enter your signature in the text field.
- Select **OK** to save the signature.

Note: The characters in the signature are included in the total character count of the message.

Edit QuickText

Your phone comes with prewritten (QuickText) messages, such as "Please call me," which you can insert into the body of a text message. You can edit these messages or create new ones. You phone stores up to 40 QuickText messages, with up to 100 characters per message.

- Select Menu > Messages > Msg Settings > Edit QuickText and one of the following:
 - Scroll to a QuickText message and select Edit.
 - Select New Msg to create a new QuickText message.
- 2. Enter or edit the text.
- 3. Select Save.

Note: You can also save a message you have written or received as QuickText.

Auto retrieve

To set your phone to auto retrieve multimedia messages, select Menu > Messages > Msg Settings > Auto Retrieve and one of the following:

- Disable turns off auto retrieve. You will be prompted before any multimedia messages are download.
- Enable turns on auto retrieve.

Hide or show CC/BCC

To show or hide the CC and BCC fields when you compose a message, select Menu > Messages > Msg Settings > Hide CC/BCC or Show CC/BCC.

Callback number

Set a callback number to let recipients know a number where they can call you back.

- Select Menu > Messages > Msg Settings > Callback Number.
- Enter a number in the text field.
- Select OK to save the number.

Save to sent

You can save your outgoing messages.

Select **Menu** > **Messages** > **Msg Settings** > **Save to Sent** and one of the following:

- · Disabled does not save outgoing messages.
- Prompt allows you to choose whether or not to save your message when you send it.
- Enabled saves all outgoing messages to the Sent folder.

Auto-erase

You can set your phone to erase message automatically when memory is needed for incoming messages.

Select Menu > Messages > Msg Settings > Auto-Erase and one of the following:

- Disabled erases no messages.
- Inbox Msgs erases old messages in your Inbox when memory is needed.
- Sent Msgs erases old messages in your Sent folder when memory is needed.

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 Both erases old messages in both your Inbox and Sent folder when memory is needed.

Default text

You can change the default text entry mode when creating a text message. This setting applies only to the message body screen, not the "To" screen.

Select Menu > Messages > Msg Settings > Default Text and one of the following:

- Normal Alpha enter text in letter by letter.
- · Rapid Mode enter text with word recognition.

Message receipts

Request a notification when a recipient has received a text or multimedia message.

Select Menu > Messages > Msg Settings > Text Msg Receipt or Pic Msg Receipt and one of the following:

- **Don't Request** to not request a notification.
- Request to request a notification.

Voicemail number

Set the number your phone calls to retrieve voicemail. Often your voicemail number is automatically programmed by your service provider.

- Select Menu > Messages > Msg Settings > Voicemail Number.
- Select Edit.
- 3. Enter the voicemail number. Use **Options** > **Time Pause** or **Hard Pause** to enter pauses.
- 4. Select Save.

10 SETTINGS

Menu options

The contents of the Settings menu are as follows:

Bluetooth	Display	Network	Security
On/Off	Wallpaper	Data/Fax Calls	Lock Phone
My Devices	Screensaver	Privacy Alert	Limit Calls
Settings	Themes	Voice Privacy	Emergency Numbers
Sounds	Main Menu View	Data Setup	Erase Contacts
Ringers	My Banner	User Name	New Lock Code
Silent Mode	My Ticker	Roam/Svc Alert	Accessories
Volume	Backlighting	Roam Option	Headset Sounds
Flip Sounds	Brightness	Set Phone Line	Auto-Answer
Pwr On/Off	Language	Location	Pwr Backlighting
Keypad	Auto-Hyphen	Location Privacy	Com Port Speed
Alerts	Time/Date Format	Web Alert	TTY Device
Minute Alert	My Phone	Roam Call Alert	Hearing Aid
Msg Alert	Convenience		
Page Alert	Voice Features		
Voicemail Alert	Phone Info		

Missed Call Alert

Note: Some features are not available on all phones. Check with your service provider.

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Bluetooth

The Bluetooth® wireless technology on your phone enables wireless connectivity with accessories such as portable or installed hands-free car kits, headsets, handsets, computers, PC cards and adapters, PDAs, and speakers. Not available on all phones. For details check with your service provider. You must use a Bluetooth device (compatible with Class 2 Bluetooth wireless technology, version 1.2) in order to use this phone wirelessly. Bluetooth accessories are noted with a symbol.

Turn Bluetooth on

You must turn on your phone's Bluetooth feature to use it with Bluetooth devices.

Select **Menu** > **Settings** > **Bluetooth** > **On/Off** and one of the following:

- On Visible allows other devices to find your phone.
- **On Invisible** hides your phone for all devices except those listed in your My Devices.
- Off prohibits your phone from being used with any Bluetooth wireless technology device.
 To prolong battery life, it is recommended to turn Bluetooth off when you are not using it.

When you turn Bluetooth on the first time, you will be prompted to do a device search. You can immediately pair with a device.

Pairing

You must first "pair" your phone with the Bluetooth device to allow your phone to communicate with it. Refer to the instructions for setting up Bluetooth (below) in conjunction with the user guide provided with your Bluetooth device.

- Select Menu > Settings > Bluetooth > On/Off > On Visible or On Invisible.
- Prepare the Bluetooth device or accessory for pairing as described in the other device's user guide.
- Select Menu > Settings > Bluetooth > My Devices > Find New.
- Your phone will search and detect visible Bluetooth devices in the vicinity.
- 5. If devices are found, select Add to see the list.
- At the device list, highlight a device and select Add.
 When pairing is initiated from another Bluetooth device, you will be prompted to accept or reject the pairing.
- If necessary, enter the password provided in the Bluetooth device's user guide and select OK. Your phone waits for the device's response. If the password is accepted the device is added to My Devices.

Using Bluetooth

Before you can use the Bluetooth functions of your phone, you must set your phone to be ready to communicate with a device. This is called "connecting."

Connect to a device

To connect your phone to an audio Bluetooth device:

- Select Menu > Settings > Bluetooth > My Devices.
- 2. At the device list, highlight a device and select **Connect**.

A notification appears confirming the connection. You can now use the device with your phone.

Disconnect from a device

To disconnect your phone from an audio Bluetooth device:

- Select Menu > Settings > Bluetooth > My Devices.
- 2. At the device list, highlight a device and select **Disconnect**

Device list options

You can change or review the information about each device you paired with your phone.

- Select Menu > Settings > Bluetooth > My Devices.
- **2.** At the device list, highlight a device, select **Options** and one of the following:
 - Rename renames the device.
 - Delete removes the device from your phone if you are no longer going to use it.
 - Services displays description of the device (such as Headset, Handsfree, Object Push, and Serial Port).

Bluetooth settings

You have several settings for how your phone interacts with Bluetooth wireless technology devices Select Menu > Settings > Bluetooth > Settings and one of the following:

- My Name changes the name of your phone to identify to other devices it is paired with.
- Visible Duration sets the time your phone remains visible to other devices.
- **Services** shows the list of the Bluetooth protocol supported by your phone.
- OBEX Authentication enables or disables OBEX authentication.

Sounds

Your phone has several settings that control the sound. You can pick ringers from a variety and well and control the volume.

Ringers

You can change the ringer for your phone. You can also assign ringers for different tasks.

Ringer types

Your phone has multiple ringers you can choose to use for all incoming calls, incoming business calls, and incoming personal calls.

- Select Menu > Settings > Sounds >
 Ringers > Ringer Type, Business Ringer,
 or Personal Ringer.
- 2. Select a ringer. As you scroll down the list you will hear the ringers.

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Roam ringer

Your phone can alert you to roaming calls with a specific ringer. Select Menu > Settings > Sounds > Ringers > Roam Ringer > Enabled.

Silent mode

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, and receive alerts (such as new messages). You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Select **Menu** > **Settings** > **Silent Mode** and one of the following:

- Normal Sounds rings for the incoming call or alert (in effect, returns phone to a non-silent mode).
- **Vibrate Only** vibrates for the duration of the incoming call or other alerts.
- Vibe then Ring vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert.
- Lights Only lights up for the duration of the incoming call or other alerts.

You can also press and hold the **Space** # key to go back forth from Vibrate Only mode to Normal Sounds mode.

Note: The phone will ring when it is attached to an external power source (such as a charger), even if all sounds have been silenced.

Volume

Control the volume of your phone's features.

Volume controls

Control the volume of the phone's ringer, speakerphone, earpiece, and keypad.

- Select Menu > Settings > Sounds >
 Volume > Ringer Volume, Speaker
 Volume, Earpiece Volume, or Key Volume.
- 2. Scroll right to increase the volume or left to decrease the volume.
- 3. Press the OK key to save

Smart volume

To automatically adjust the volume during a call, based on surrounding noise levels,

Select Menu > Settings > Sounds > Volume > Smart Volume > Enabled.

Flip sounds

Assign specific sounds for when your phone's flip opens or closes.

- Select Menu > Settings > Sounds >
 Flip Sounds > Flip Open or Flip Closed.
- 2. Select a sound. As you scroll down the list you will hear the sounds.

Power on/off sound

Your phone plays a sound when it is powering on and off. Select Menu > Settings > Sounds > Pwr On/Off > Enabled.

Keypad

Key sound

Control the keypad tones of the phone. To choose the sounds the keys make when pressed, select Menu > Settings > Sounds > Keypad > Key Sound > Tone, Click or Off.

Key length

Control the length of the keypad tones. Select Menu > Settings > Sounds > Keypad > Key Length > Normal or Long.

Alerts

Message, page, voicemail, and missed call alerts

Choose how you want be alerted of Messages, pages, voicemail and missed calls.

- Select Settings > Alerts > Msg Alert, Page Alert, Voicemail Alert, or Missed Call Alert.
- Select an alert.

Note: If you select an alert with an & Remind, the phone notifies you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, select **Ignore**.

Minute alert

Your phone can alert with a short beep ten seconds before each minute passes during a call. Select Menu > Settings > My Phone > Convenience > Minute Alert > Enabled

Display

Wallpapers

You can select a wallpaper for your phone's home screen.

- Select Menu > Settings > Display > Wallpaper.
- **2.** Select wallpaper choice from one of the following options:
 - Select a wallpaper from the preloaded list.
 - Select Options > Camera Pictures.
 - Select Options > Saved Images.

Screensaver

Screen savers appear on the home screen when the flip is open or closed. Incoming calls and alerts override the screen savers.

- Select Menu > Settings > Display > Screensaver.
- 2. Select screen saver choice from one of the following options:
 - Select a screen saver from the preloaded list.
 - Select Options > Camera Pictures.
 - Select Options > Saved Images.

Themes

You can select a color theme for the display background of your phone.

1. Select Menu > Settings > Display > Themes.

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Select a color theme. As you scroll down the list you will preview the themes.

Main menu view

Display menus in various formats. Select Menu > Settings > Display > Main Menu View and one of the following:

- **Graphic** displays icons of each menu item, with its name at the bottom of the screen.
- List displays a list of each menu item. The next time you select Menu from the home screen, you see the menu style you selected.

My banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. To change your banner:

- Select Menu > Settings > Display > My Banner.
- 2. Select **Edit** and press the **Back** key to clear the current banner.
- 3. Enter your new text and select Save.

My ticker

The ticker is the personal label for your phone. It scrolls across the external screen. To change your ticker:

- Select Menu > Settings > Display > My Ticker.
- 2. Select **Options** > **Edit** and press the **Back** key to clear the current ticker.
- 3. Enter your new text and select Save.

Backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. The backlight automatically turns off when the phone is inactive.

Set backlight duration

You can set the length of time that bright backlighting remains on. Select Menu > Settings > Display > Backlighting > Duration and one of the following:

- · Disabled turns backlighting off.
- 7 seconds, 15 seconds, or 30 seconds (default) turns backlighting on for a set time after your last keypress.
- 7 sec & in call, 15 sec & in call, or 30 sec & in call turns backlighting on for the duration of a call, and for a set time after your last keypress.

Note: The "in call" settings drain the battery more quickly.

Power save mode

You can conserve batter life by activating power save mode to dim the backlight. The power save mode will set the backlight of the phone to the lowest level. Select Menu > Settings > Display > Backlighting > Pwr Save Mode > On.

Brightness

Change the brightness of the display.

- Select Menu > Settings > Display > Brightness.
- 2. Scroll to change the brightness.

Press the OK key to save.

Language

Your phone can display alternative languages. Select Menu > Settings > Display > Language and a language.

Auto-hyphen

Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan. For example, 1-222-333-4444. Select Menu > Settings > Display > Auto-Hyphen > Enabled.

Time and date format

Your phone can display different time/date formats. Select **Menu** > **Settings** > **Display** > **Time/Date Format** and a format.

My Phone

Convenience

You phone has several settings that may make your phone more convenient to use.

Airplane mode

While in an airplane, it is normally required that you turn off your mobile phone because it emits RF signals that interfere with air traffic control. In Airplane mode, however, your phone will not emit RF signals.

You cannot make or receive calls, send text messages, use the browser, or use Bluetooth, but you can play games, use the Scheduler, set the clock, and make emergency calls to designated emergency numbers. Please check with uniformed personnel before operating your phone in Airplane mode. To set your phone to Airplane mode, select Menu > Settings >

My Phone > Convenience > Airplane Mode > OK > Enabled.

If you turn on Airplane mode, you can also set the time and date manually.

Set date/time

While in Airplane mode, you phone does not keep time automatically. You can set the time and date manually.

- Select Menu > Settings > My Phone >
 Convenience > Set Date/Time.
- 2. At the Date field, modify the date. Press **OK** to change the date.
 - Scroll left or right to move between month, day and year fields.
 - Scroll up or down to change month, day and year.

Press the **OK** key to save date and move to the next field.

- **3.** At the Time field, modify the time. Press **OK** to change the time.
 - Scroll left or right to move between hour, minute and AM/PM fields

My Phone

 Scroll up or down to change hour, minute and AM/PM.

Press the **OK** key to save time and move to the next field.

4. Select Done.

Open to answer

Open to answer allows you to answer a call by opening the flip. Select Menu > Settings > My Phone > Convenience > Open to Answer > Enabled

Any key answer

Any key answer allows you to answer a call by pressing any key except the End key. Select Menu > Settings > My Phone > Convenience > Any Key Answer > Enabled.

Fast find

With Fast Find enabled, you can press one or two keys to view close matches of the number you are looking for.

- From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
- 2. Scroll to the contact you want and press the **Call** key to call the number.

To enable Fast Find, select Menu > Settings > My Phone > Convenience > Fast Find > Enabled.

Frequent list

From the home screen, select **Contacts**. The last 15 of your most frequently called contacts appear when the Frequent List is enabled. Scroll past the double line to view the entire Contacts directory. To enable Frequent List, select **Menu** > **Settings** > **My Phone** > **Convenience** >

Settings > My Phone > Convenience > Frequent List > Enabled.

Hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.

Note: The Hold Call feature will not work if the Open to Answer feature is enabled. See "Open to answer" on page 45.

Enable hold call feature

- Select Menu > Settings > My Phone >
 Convenience > Hold Call > Enabled.
 If you have not recorded a hold message, you
 will be prompted to record one, such as
 "Please hold. I'll answer in a minute."
- 2. Record the message twice, as prompted.
- Select Save to save the message or Options and one of the following.
 - Play to replay your message.
 - Re-Record to record your message again.
 - Exit to exit.

The next time a call comes in, you will have the option of placing it on hold.

Place a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It will go to voicemail.

When a call comes in, do the following:

- Select Hold Call. The caller will be placed on hold and will hear your recorded hold message.
- Select Answer to speak to the caller on hold or End Call to hang up without speaking.

Change the hold message

- Select Menu > Settings > My Phone >
 Convenience > Hold Call >
 Re-Record Msg.
- 2. Record the message twice, as prompted.
- 3. Select **Save** to save the message or **Options** and one of the following.
 - Play to replay your message.
 - Re-Record to record your message again.
 - Exit to exit.

1-Touch dialing

The 1-Touch Dialing feature is the fastest way to call a speed dial location. To call a contact with speed dial, press and hold the speed dialing location.

Note: If it is a two-digit number, press the first digit briefly, then press and hold the second digit.

For example, if the speed dialing location is 15, press 1 briefly, then press and hold 5.

To use 1-Touch dialing, you must enable 1-Touch dialing on your phone and have a speed dial location assigned to a contact. To enable 1-touch dialing, select Menu > Settings > My Phone > Convenience > 1-Touch Dialing > Enabled.

Auto redial

Auto redial, when enabled, allows you to automatically redial outgoing calls. Select

Menu > Settings > My Phone > Convenience >

Auto Redial > Enabled

Voice features

The following features enable you to customize the voice commands.

Add voice dial

You can add a new voice dial to your phone.

- Select Menu > Settings > My Phone > Voice Features > Add Voice Dial.
- **2.** At the voice prompt, say a name.
- **3.** At the voice prompt, repeat the name.
- 4. Select one of the following:
 - Add New creates a new contact.
 - Add to existing adds the voice tag to an existing contact.

Erase voice dial

You can erase all existing voice dial tags from your phone. Select Menu > Settings > My Phone > Voice Features > Erase Voice Dial > Yes.

My Phone

Voice training

If you phone is having trouble recognizing your voice, you can train with the Yes, No, and Wake up commands. Select **Menu** > **Settings** >

My Phone > Voice Features > Voice Training > OK > Train All or the item you want to train. Follow the prompts for each word until training is complete.

Voice wake-up

You can set your phone to make a call using a hands-free accessory.

Note: Voice Wake-up does not work with keyguard active.

Enable voice wake-up

Select Menu > Settings > My Phone >
Voice Features > Voice Wake-Up >
With Accessory to enable calls with an accessory.

Use voice wake-up

To wake up the phone:

- 1. Say "Wake Up" and listen for a tone.
- Say "Wake Up" again until you hear two tones.

If the phone does not recognize your Wake Up command, see "Voice training" on page 47.

Voice answer

You can set your phone to answer a call automatically when using a hands-free accessory.

Enable voice answer

Select Menu > Settings > My Phone >

Voice Features > Voice Answer >

With Accessory to enable answering calls with an accessory. To use the voice answer feature, you must have the Auto-Answer feature (see "Auto answer" on page 52) disabled and the phone set to Normal Sounds (see "Silent mode" on page 41).

Use voice answer

When you receive an incoming call, the phone prompts "Incoming call, answer?" or "Incoming roam call, answer?" If the caller is recognized as a contact entry in your phone, the phone prompts "Incoming call from (Name), answer?" Say "Yes" or press any key except the **End** key to answer. Say "No" and press the **End** key to silence the alert. Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

Expert Mode

With the expert mode enabled, instead of speaking a command following the initial voice prompts, you can speak the command after you hear a tone. Select **Menu** > **Settings** >

My Phone > **Voice Features** > **Expert Mode** and one of the following:

- Normal sets phone to default voice prompts.
- Expert sets phone to sound tones instead of voice prompts.

Phone information

You can access information regarding your phone. Select **Menu** > **Settings** > **My Phone** > **Phone Info** and one of the following:

- Build Info shows specific software and hardware information.
- Icon Keys shows the icons used by your phone.

Network

Data and fax calls

Your phone may be able to receive certain data or faxes, depending on the system sending the information. You cannot receive voice calls while the phone is in data/fax mode.

To receive data or faxes, you must connect the phone to a laptop or PC and switch the phone from voice mode to data/fax mode.

Note: To purchase a cable, visit www.kyocera-wireless.com/store.

To enable data/fax mode, select Menu > Settings > Network > Data/Fax Calls and of the following:

- · Voice Only turns data/fax mode off.
- Fax, next call or Data, next call sets the phone to data/fax mode for the next incoming call or the next ten minutes.
- Fax, until off or Data, until off sets the phone to data/fax mode until the phone is turned off.

Privacy alert

You set your phone to alert you when enhanced digital CDMA privacy is lost or regained. Select Menu > Settings > Network > Privacy Alert > Enabled.

Voice privacy

Set your phone to use enhanced digital CDMA privacy. Select Menu > Settings > Network > Voice Privacy > Enhanced.

Data setup

Set your phone's connection type for data applications. Select **Menu** > **Settings** > **Network** > **Data Setup** and one of the following:

- **Automatic** select the best connection type based on your service.
- QNC Only allows only standard circuitswitched calls.
- 1XRTT Only allows the use of high-speed packet data.

User name

Allows you to set a user name and password if your phone is data enabled.

- Select Menu > Settings > Network > User Name.
- 2. Enter or modify your user name. Select Next.
- 3. Enter or modify your password. Select Done.

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Roaming service alert

Use this setting if you want the phone to alert you when you roam outside of your home service area. Select Menu > Settings > Network > Roam/Svc Alert and one of the following:

- Disabled turns roaming service alert off.
- When no svc alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
- On roam change alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
- On any change alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

Roam option

You can restrict your phone from making a call when roaming. Select Menu > Settings > Network > Roam Option > Automatic (allows roaming) or No Roaming (disallows roaming).

Set phone line

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number. Select Menu > Settings > Network > Set Phone Line and a phone line. When you are using one line, you cannot receive calls from the other. It would be as if the phone were "off" for that number.

Your voicemail, however, will still take messages. All contacts and settings are shared for both lines.

Note: You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection.

Location

This setting allows you to share your location information with network services other than emergency services (for example, 911, 111, 999 and 000) in markets where service has been implemented This feature works only when your phone is in digital mode. You do have the option of turning off the locator to emergency services.

Select **Menu** > **Settings** > **Network** > **Location** and one of the following.

- 911 Only (default) shares your position information only with emergency services when you call your 3-digit emergency code.
- Location On shares your position information, in addition to emergency services.

Location Privacy

Some network services or phone applications make use of the location feature. You can limit access to your phone's location with the Location Privacy feature. Select Menu > Settings > Network > Location Privacy and one of the following:

- Network Requests sets location privacy for network services. Select Never Allow, Always Allow, or Ask for Consent.
- Phone Requests sets location privacy for phone applications. Select Never Allow, Always Allow, or Ask for Consent.

Web alert

You can set an alert to confirm the start or exit of the browser. Select **Menu** > **Settings** >

Network > Web Alert and one of the following:

- At Start prompts you when you start a session.
- At End prompts you when you end a session.
 Both prompts you when you start or end
- Both prompts you when you start or end a session.
- No Prompts for no prompts.

Roam call alert

You can set the phone to warn you before you answer or place a call while roaming. Select

Menu > Settings > Network > Roam Call Alert > Call Prompt.

The phone emits a distinctive ring to indicate when you are roaming during a call. To accept or place a call while roaming, you must press 1.

Note: Call Prompt is disabled when the phone is

in Emergency Mode.

Security

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

Lock phone

When your phone is locked, you can call only emergency numbers or your service provider's customer service number. You can still receive incoming calls.

- 1. Select Menu > Settings > Security.
- 2. Enter your four-digit lock code.
- 3. Select Lock Phone and one of the following:
 - Never leaves the phone always unlocked.
 - On power up locks the phone every time you turn it on.
 - Now locks the phone immediately.

Do the following to unlock the phone:

- 1. From the home screen, select Unlock.
- 2. Enter your four-digit lock code.

Limit calls

You can limit the calls that can be made from your phone to emergency numbers, your contacts, and your service provider's numbers.

- Select Menu > Settings > Security.
- 2. Enter your four-digit lock code.
- 3. Select Limit Calls and one of the following:
 - No Limit: does not limit calls.
 - Limit Outgoing limits outgoing calls.
 Incoming calls can be answered.
 - Limit All limits both incoming and outgoing calls.

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Emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

- Select Menu > Settings > Security.
- 2. Enter your four-digit lock code.
- 3. Select Emergency Numbers.
- Select an Unassigned slot.
- 5. Enter the number and select **Done**.

You can view these numbers only when they're being entered for the first time. To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Erase contacts

You can erase all entries from your Contacts directory.

- 1. Select Menu > Settings > Security.
- 2. Enter your four-digit lock code.
- Select Erase Contacts and one of the following:
 - No exits without erasing contacts.
 - Yes erases all contacts. A confirmation prompt appears to verify your decision.
- 4. Select Yes to confirm.

New Lock Code

Change your lock code from the default provided by the service provider. The lock code is typically 0000 or the last 4 digits of your phone number.

- Select Menu > Settings > Security.
- 2. Enter your four-digit lock code.
- 3. Select Lock Code.
- 4. A confirmation prompt appears. Select Yes.
- 5. Enter a new four-digit code
- **6.** Re-enter your new lock code The lock is now changed

Accessories

This section describes settings that affect accessories you use with your phone.

Headset sounds

When a headset is attached to your phone, the ringer can be played through the headset or phone speaker.

Select Menu > Settings > Accessories > Headset Sounds and one of the following.

- Out of phone rings from the phone speaker.
- Out of headset rings from the headset.

Auto answer

When a headset or hands-free kit is attached to your phone, the phone can be set to answer automatically.

To turn auto answer on, Select Menu > Settings > Accessories > Auto-Answer > After 5 Seconds. It will automatically answer after 5 seconds.

Power backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

Note: Power backlighting may not be available with the optional desktop charger or other accessories.

Select **Menu** > **Settings** > **Accessories** > **Pwr Backlighting** and one of the following.

- · Normal sets power backlighting to normal.
- Always On keeps power backlighting when an accessory.

Tip: Use the power backlighting as a night light when traveling.

Com port speed

The Com Speed sets the data rate at which your phone connects to a laptop or PC.

Select Settings > Accessories > Com Port Speed and a speed. There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

TTY device

You can connect the phone to a teletype (TTY) device for the hearing impaired.

Note: Enable TTY only when using the phone with a TTY device.

- 1. Connect the TTY device to the phone.
- Enter ##889 with your keypad and select TTY. or, select Menu > Settings > Accessories > TTY Device.
- 3. You will see a notification, select OK.
- Select TTY On to connect or TTY Off to not connect.

Hearing aid

Enable your phone to operate with a T-coil Hearing Aid device. Select Menu > Settings > Accessories > Hearing Aid > OK > Enabled. Note: Enable Hearing Aid only when being used with T-coil Hearing Aid device.

52 Accessories

11 Tools

Your phone comes with tools and games. Some of the games or tools described here may not be available on your phone. If you receive and incoming call while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.

Brick Attack

The goal of this game is to eliminate bricks arranged in levels. You send a moving ball upward using a paddle at the bottom of the screen.

- 1. Select Menu > Tools & Games > Brick Attack.
- 2. You may see a notification, select Yes or No.
- 3. Select New to start the game. You have the following options:
 - Use the **Navigation** key to move the paddle.
 - Press the **Back** key to pause the game.
 - Select Resume to restart the game.
 - Select Options > Exit to exit the game.

Voice memo

The Voice Memo tool allows you to record and play back audio memos.

Record voice memos

To record new voice memos, do the following:

- Select Menu > Tools & Games >
 Voice Memo > Record New. Or, press and
 hold the Navigation key right as a shortcut.
- 2. Say your voice memo. Select **Stop** when you are done.
- 3. Select Save to save your memo.

If an incoming call is received while you are recording a memo, the memo is saved and the incoming call screen appears.

Review voice memos

To play and use voice memos, do the following:

- Select Menu > Tools & Games >
 Voice Memo > Recorded Memos.
- 2. At the file list, highlight a file.
- Select Send to create a message with the memo attached or select Options and one of the following:
 - Play plays the memo.
 - Erase deletes the memo.
 - Send creates a message with the sound attached.
 - Lock prevents accidental erasing of the memo.
 - Rename renames the memo.
 - Details displays the details of the file.
 - Erase All deletes all memos stored.

Scheduler

The Scheduler allows you to schedule events and set reminder alerts.

Create an event

- Select Menu > Tools & Games > Scheduler > Add New Event.
- At the Event Name field, enter a name. Scroll down to move to the next field when done.
- At the Type field, choose an event. Press the OK key and select a choice from the list.
- 4. At the Date field, modify the date, if needed. Press **OK** to change the date.
 - Scroll left or right to move between month, day and year fields.
 - Scroll up or down to change month, day and year.

Press the **OK** key to save date and move to the next field

- 5. At the Time field, modify the time, if needed. Press **OK** to change the time.
 - Scroll left or right to move between hour, minute and AM/PM fields.
 - Scroll up or down to change hour, minute and AM/PM.

Press the **OK** key to save time and move to the next field.

- At the Duration field, modify the duration of event, if needed. Press OK to change the duration.
 - Scroll left or right to move between hour and minute fields.
 - Scroll up or down to change hour and minute.

Press the **OK** key to save duration and move to the next field.

- 7. At the Priority field, choose a priority. Press the **OK** key and select a choice from the list.
- At the Reminder field, choose a reminder. Press the OK key and select a choice from the list.
- At the Silent Mode field, press the OK key and select No to leave on normal sounds or During Event to place phone in silent mode during the duration of the event.
- At the Recurring Event field, make the event recurring, if need. Press the OK key and select a choice from the list.
- 11. Select Save to save the event.

View events

You can view the events saved to the scheduler.

54 Scheduler

View by date

- Select Menu > Tools & Games > Scheduler and one of the following:
 - View Month displays the current month.
 Days with events are highlighted. Scroll the calendar. Press the OK key to select a date.
 - View Day displays the current date.
 Scroll right or left to move to another date.
 - Go to Date chooses a specific date.
 Scroll left or right to move between month, day and year fields. Scroll up or down to change month, day and year.
 Press OK to select the date.
- 2. At the day view, do one of the following:
 - Select an existing event to view the event detail.
 - Scroll to a time and select Add New to create a new event.
 - Options > Go to Today returns to the current date.
 - Options > Go to Date selects a specific date.
 - Options > Erase all Events deletes all event for that date

View by list

Select Menu > Tools & Games >
 Scheduler > View All Events.

- 2. At the event list, select one of the following:
 - Scroll to an event and select View to display the event detail.
 - Options > Sort by Time sorts events by time.
 - Options > Sort by Type sorts events by type.
 - Options > Sort by Priority sorts events by priority.
 - Options > Erase All Events deletes all events.

Modify an event

You can modify existing events.

From the event detail screen, you can select **OK** to return to the previous screen or **Options** and one the following:

- · Edit edits the event.
- Erase deletes the event.
- · Send creates a message containing the event.
- Copy creates an event with the existing event information.

Scheduler settings

You can change the default settings of your scheduler. Select **Menu** > **Tools & Games** > **Scheduler** > **Settings** and one the following:

- Scheduler Hours changes the work day.
- Auto Delete deletes events automatically.
- · Priority prioritizes new events.
- Reminder assigns reminders for new events.

- Reminder Sound assigns sound alerts for new event reminders.
- Silent Mode sets the phone to silent mode for new events.

Alarm clock

You can set up to four alerts with your phone's three alarm clocks and one quick alarm.

Note: The alert occurs only if the phone is on.

Set the alarm clocks

- Select Menu > Tools & Games > Alarm.
- 2. Scroll to one of the alarms and select Set.
- 3. At the Time field, modify the time, if needed. Press **OK** to change the time.
 - Scroll left or right to move between hour, minute and AM/PM fields.
 - Scroll up or down to change hour, minute and AM/PM.

Press the **OK** key to save time and move to the next field.

- At the Alarm Sound field, choose a sound. Press the OK key and select a choice from the list
- At the Recurring Alarm field, make the alarm recurring, if needed. Press the OK key and select a choice from the list.
- At the Note field, enter a note. Press the OK key.
- 7. Select **Save** to set the alarm(s).

When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the for 10 minutes.

Tip: Opening the flip turns off the alarm.

Set the quick alarm

- Select Menu > Tools & Games > Alarm.
- 2. Highlight the quick alarm and select Set.
- **3.** At the Time field, select a time option. A notification shows the quick alarm is on.

When the quick alarm rings, select **Off** to turn off the alarm or **Reset** to set the quick alarm again.

Tip Calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

- Select Menu > Tools & Games > Tip Calculator.
- 2. Enter the amount of your bill and select Next.
- Select the percentage amount to tip. The new bill amount is shown.
- **4.** Select **Done** to return to menu or **Split** to split the bill.

To split the bill enter number of guests and select **Next**. The new bill amount with splits is shown. Select **Done** to return to menu.

56 Alarm clock

Calculator

The Calculator can perform basic mathematical operations.

- Select Menu > Tools & Games > Calculator.
- 2. Enter the first number.
- 3. Select mathematical operation.
 - Scroll left to multiply
 - Scroll right to divide
 - Scroll up to add
 - Scroll down to subtract

The chosen operation is highlighted.

- Enter the second number. Press the OK key to perform the operation. The result is shown.
- Select Exit to return to menu or Options and one of the following:
 - M+ adds displayed result to the value stored in memory.
 - MR displays currently stored value on the screen.
 - MC clears value currently stored in memory.

Timer

The Timer counts down for the specified time. It beeps when that amount of time has elapsed.

 Select Menu > Tools & Games >
 Timer > Set.

- 2. At the Set Timer, enter the time length.
 - Scroll left or right to move between hours, minutes and seconds fields.
 - Scroll up or down to change hours, minutes and seconds.
- If needed, select Sound and one of the sounds to change the sound.
- **4.** To work the timer, select the following options:
 - Start begins the countdown.
 - Stop pauses the countdown.
 - Reset clears the timer.

When the countdown is complete select **Off** to silence the alarm.

Stopwatch

The Stopwatch counts time for you.

- Select Menu > Tools & Games > Stopwatch.
- **2.** To work the stopwatch, select the following options:
 - Start begins counting.
 - Stop pauses counting.
 - Reset clears the stopwatch.

Press the Back key to return to the menu.

12 Browser

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Note: You cannot receive incoming calls while you are using the browser.

Launch Web browser

1. Select Menu > Browser.

A message about airtime fees appears every time you start the browser.

For more information about how airtime is charged, contact your service provider.

Select OK to continue.

If this is the first time you have connected to the Internet, a message informs you that security is not yet enabled for your browser.

Select Yes to enable security.

When you are connected, a browser home page appears. It has a list of bookmarks and some browser menu options at the bottom of the screen. The lock icon appears in a secure session. An underline and an arrow indicate that there is more text. Scroll down to view more text. Press the **Back** key to return to the previous screen.

To choose a site, highlight the link and select Go. When you have finished using the Internet, press the End key to exit.

Use browser options

The following options may appear during a browser session.

- Home returns you to the main browser window, or home page.
- Mark Site saves the current location as a bookmark for easy access.
- Bookmarks displays a list of your saved Web sites.
- Setup gives you options for changing how information is displayed.
 - Show URL displays the entire URL.
 - About Openwave displays information about your browser version.
 - Encryption should not be used unless you are instructed to do so by your service provider.
 - UP.Link selects a different browser server.
 You can use this option if you have more than one browser account.
 - Restart restarts the browser.

58 Launch Web browser

Search for a Web site

How you search for a Web site depends on your service provider. For more information, contact your service provider.

Use a bookmark

- Select Menu > Browser.
- 2. Select **OK** to accept browser fees.
- **3.** From your Web home page, select **Bookmarks**. A list of bookmarks appears.
- 4. Enter the number corresponding to the bookmark you want and press the **OK** key.

Set a Web prompt

You can set a prompt to confirm the start or exit of the browser. For more information, see "Web alert" on page 50

13 DOWNLOADS

Your Kyocera phone has the added ability to download and manage applications through BREW. BREW brings you the full range of applications and services you have come to expect from the Internet: Email and instant messaging, real-time navigation services, group chat, games, relevant news, and much more.

For more information about BREW capabilities and application pricing, contact your service provider.

How does BREW work?

You connect to the server, download applications, and then manage them as you like. When you choose an application, you have the option of choosing a demo, various limited use options, or the full version—all varying in price. If you choose a demo, BREW lets you know when it has expired. If you choose a priced version, the amount is added to your phone bill. BREW also lets you know if you're running out of memory. At that point, you can either disable an application or remove it completely.

Once applications are loaded, you can update to newer versions as they become available.

Download an application

- From the home screen, select Menu >
 Downloads > Mobileshop > Catalog.
 When a connection is made, a list of application types appears.
- Select an application type. A list of applications appears. Long titles scroll left as you highlight them.
- Select an application. A list of usages appears. There may be one or more usages available. Prices are specified for each usage.
- **4.** Select a usage for the application. You are prompted to confirm your purchase.
- Select Yes to confirm. The application downloads to your phone. Download times may vary.

To open the application now, select **Yes**. If you select **No**, you return to the Downloads menu, where you see a link to your new application.

Note: Your connection to the application server automatically ends after 30 seconds, unless you connect again to download more apps. If you want to end the connection manually, press the **End** key on your phone.

Open an application

Downloaded applications are stored under the Downloads menu. Each application comes with its own unique icon, to help you identify it easily.

From the home screen, select **Menu** > **Downloads** and the application.

Note: The Downloads icon always remains at the top of this menu. Downloaded applications are listed after

View application details

You can get information about the size of an application and how many uses it has left before it runs out.

- From the home screen, select Menu >
 Downloads > Settings > Manage Apps.
- Select an application to view its details.

Remove an application

If you remove an application, it is removed completely from your phone. If you want to use it again, you must pay for it again. If you want to free up space on your phone, we recommend you disable the application.

- From the home screen, select Menu > Downloads > Settings > Manage Apps.
- 2. Select an application.
- Select Remove. At the prompt, select Yes to confirm.

Disable an application

If you are running out of memory and would like to download more applications, but do not want to completely remove those you have paid for, you can simply disable them. This means you have to re-download an application in order to use it again, but don't have to pay for it again.

- From the home screen, select Menu >
 Downloads > Settings > Manage Apps.
- 2. Select an application.
- Select Lock App. At the prompt, select Yes to confirm.

Note: The application is listed in the Downloads menu. The icon looks like an empty box.

Check available memory

The amount of memory depends on the number of applications you download. From the home screen, select Menu > Downloads > Settings > Manage Apps > System Info. The amount of memory left is shown.

14 VOICE COMMANDS

With voice features, you can call a contact, dial a phone number, access menus, or find contact information from your voice dial list using voice recognition.

Note: You cannot use voice recognition to end a call; you must press the **End** key when the flip is open.

Voice dial list

To call or find a contact using voice dial you must add the contact to your voice dial list. The contact name must not have more than three words or components in a contact name for voice dialing recognition.

Add a voice tag

You can add a voice dial tag to your phone. See "Add voice dial" on page 46.

Edit a voice tag

To edit existing voice dial tags:

- 1. Select Menu > Contacts > Voice Dial List.
- Select your desired contact.
- Highlight the number with a voice tag and select Options > Add Voice Dial, Edit Voice Dial, or Erase Voice Dial.
- Follow the prompts.

Voice commands

With voice commands, you speak your commands into the phone's microphone.

Start voice commands

- Press the Call key to initiate voice commands. The phone prompts, "Say a name or say dial".
- 2. Say one of the following commands and follow the voice prompts.
 - "Say a name" a call a contact on your voice dial list.
 - "Dial" to speak the digits of the phone number.
- Press the Call key again to exit and go to the Recent calls list.

Call a contact

Before calling a person, you need to add the contact name to the Voice Dial List. See "Add voice dial" on page 46.

- 1. From the home screen, press the **Call** key. The phone prompts, "Say a name".
- Say the name of the person you want to call.
 If the name you said matches a contact in the Voice Dial List, the phone responds: "Calling (Name)." Remain silent to make the call, or say "No" to cancel.

62 Voice dial list

If the phone finds multiple voice tags that sound like the name you said, the phone lists the names and asks you to verify which name you want to call. Say "Yes" when you hear the correct name. Say "No" when you hear an incorrect name.

Press the End to end the call.

Call using digit dial

When using digit dialing, you speak digits to dial a phone number.

Note: You cannot speak a string of digits. You must speak one digit at a time and wait for the prompt.

- From the home screen, press the Call key. The phone prompts, "Say a name or say dial".
- 2. Say "Dial". The phone responds "Speak a digit".
- Speak the first digit of the phone number you want to call. Once the phone repeats the digit, you can speak the next digit.If you pause, the phone prompts you with
 - If you pause, the phone prompts you with one of the following options. After the prompt, speak an option:
 - Say "Clear" to erase the last digit entered.
 The phone responds: "Digit cleared." To clear the entire phone number, say "Clear" again. When the phone prompts you with "Clear entire phone number?", say "Yes" to clear or "No" to cancel.

- Say "Call" to dial the number.
- Say "Verify" to cause phone to repeat the set of digits you input.
- Say "Cancel" to exit voice recognizer and return to the home screen.
- Speak a digit to enter the next digit.
 Once the phone repeats the digit, you can speak the next digit or pause to hear the prompt.
- 4. Press the End key to end the call.

Voice command settings

To customize the voice commands, see "Voice features" on page 46.

15 GETTING HELP

Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number, such as *611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit www.kyocera-wireless.com.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: www.kyocera-wireless.com.
- · Email: phone-help@kyocera-wireless.com.
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.
- Customer support phone numbers are also available in the following countries:

Argentina:	0-800-666-0052
Australia:	1-800-507-000
Brazil:	0-800-55-2362
Chile:	800-43-1212
Colombia:	01-800-700-1546
India:	Toll fee#: 1-600-121214 Toll#: 0124-284-5000
Mexico:	001-866-650-5103
New Zealand:	0-800-990-100
Panama:	001-800-51-934
Puerto Rico:	1-866-664-6443
Venezuela	0-800-100-2640

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's mobile equipment identifier (MEID).

64 Customer support

Note: To locate the MEID select Menu > Settings > My Phone > Phone Info > Build Info and scroll down to MEID: for the 11-digit number. If your phone uses an electronic service number (ESN), then ESN: will replace MEID:

Qualified Service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone accessories

To shop for phone accessories, visit www.kyocera-wireless.com/store. You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit beta.kyocera-wireless.com.

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Kyocera Wireless Corp. 10300 Campus Point Drive San Diego, CA 92121 USA www.kyocera-wireless.com 82-G1877-1EN, Rev. 001