

TATA CONSULTANCY SERVICES



Bank of Baroda Kiosk

AEPS KIOSK ONUS Transaction User Manual

Version 1.0

July 2014

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www.tcs.com



Revision History

Date	Version	Author	Comments	Date of review
22-July-2014	1.0	Yashodhan Kulkarni	BOB KIOSK AEPS ONUS Transaction User Manual	

Distribution List

S. No	Name	Role

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Preface

This is the help guide for AEPS ONUS Transactions through Kiosk channel. The new functionality allows customer to do the banking transactions using the AADHAR number i.e. UID number authentication, **provided the AADHAR number is mapped to their savings bank account in Bank of Baroda**.

This implies that the customers who already have the bank account with Bank of Baroda and have their AADHAR number updated in Bank of Baroda can do the banking transaction even though they are not enrolled through TCS Kiosk System.

Purpose

This document gives the flow and details about the process of AEPS Onus transactions

Prerequisites

VLE agent should install the latest BOB KIOSK software in the system. The details of the latest version, the download link and the credentials are as below:

Setup name: **BOBKiosk_v2.3.6**

FTP link:ftp://ftp.precisionbiometric.co.inUser name:ftp_bobvle@techconet.co.inPassword:B0bvle@123

Target Audience

The primary audiences for this document are:

- VLE's
- Customers
- Tech Support team



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1. Customer Login:

Click on Customer Login and Select fields as below Bank Id: BOB Customer Type: UID

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Select a Service: Select Customer Type CIF UID A/C No		Customer Number (CIF/UID/AC No)	BOB	Submit						
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Enter the 12 digit UID number of a customer as shown below:

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Bank of Baroda									
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	Bank ID *	BOB ¥							
	Customer Numbe								
	(CIF/UID/AC No	6791 9035 2839	Submit						
	Select a Service:	Select 🖌							
	Customer Type	C CIF © UID C A/C №							
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Select a Service that a customer wants to use, like Deposit to deposit money into the savings bank account of a customer, Withdrawal to withdraw money from bank account and so on. (Each transaction is explained later on)

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Customer Login		Reports		Money	Transfer		Others Servi	ces		Customer Creation	n		
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2. Transactions:

2.1 Balance Enquiry:

Using this service a customer can view the balance in his account. To view balance select service as "Balance Enquiry" and click on "Submit" button as shown below.

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User: 15050039	Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:44	Home	Print Sign Out
Customer Login	Reports	Money Transfer	Others Services	Customer Creation	
	Customer Login				
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	Customer Number (CIF/UID/AC No) 6791 9035 2839	Submit			
	Select a Service: Balance Enquiry	\smile			
	Customer Type C CIF • UID · A/C No				
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It will ask for customer Fingerprint verification

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Customer Login	Reports	N. KRUTAKITI DAVL	Money Tr	ansfer	Others Serv	ices	1014 14.04.44	Customer Creatio		int sign Ou
Custom Bank I Custor (CIF/L Select Custor	er Login D * BOB ner Number 8791 a Service: Balance ner Type C CIF 6	♥ 9035 2839 ■ Enquiry ♥ ♥ UID C A/C No	Submit	Cepture Customer Finger	X Yrnt					
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Place customer finger on device firmly until it captures.

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	Customer Login Bank ID • BOB Customer Number (CIF/UID/AC No) Select a Service: Balance Enquiry Customer Type C CIF • UID C	ដំចា 3រ៉ាអា តនុាំជា Bank of Baroda Vedia V International Bank Instruction: Swipe Your Finger Downwards at Constant Speed	Waiting for the fingerprint	2
Done Start 6	• • · · · · · · · · · · · · · · · · · ·	Exit	d 🕅 Notepad 🗭 EddPlus	Local intranet

Once the fingerprint is verified, the receipt will be generated showing the balance in the customer account as below.

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Customer Num	ber: 6069850679190352839 Name:TES	[1 Contact Number : NA			
	Balance Enquiry Rec	ter oda seipt			
Date	: 22/07/14	Time : 14:20:42			
BC Name	: KRUTARTH DAVE	Agent Id : 15050039			
BC Location	: SURAT	Terminal Id : 15050039			
Customer Aadh	aar No : ******352839				
Customer Name	e : TEST1				
STAN	: 003158				
RRN	: 420314003158				
UIDAI Auth. Co	de : 5f81e6fcf7794108b53df00131d55f1	1			
Transaction Sta	tus : Successful(00)				
Transaction Am	ount : 0.0				
A/C Balance	: 150875.47				
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2.2 Deposit:

Using this service a customer can Deposit money in his savings bank account. Select a Service as "Deposit" and click on "Submit" button as shown below

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site failed to run. Check the security settings in Internet Options for pote	ential conflicts.			×
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Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:44	Home Print sig	n Out
Reports	Money Transfer	Others Services	Customer Creation	
Customer Login Bank ID + BOB V Customer Number (CIF/UID/AC No) Select a Service: Deposit Customer Type Balance Enquiry Deposit Select Balance Enquiry Deposit Funds Transfer Best Finger Detection	Submt			
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It will ask for customer Fingerprint verification

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User: 15050039		Name: MR.KRUTARI	'H DAVE		User Type:	Agent		Last Login: 22-0	07-2014 14:04:44		Home	Print Sig	n Out
Customer Login		Reports		Money T	ransfer		Others Servic	es		Customer Creat	on .		
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	Customer Login												
	Bank ID *	BOB 💙											
	Customer Number	6791 9035 28	39	Submit									
	Select a Service:	Balance Enquiry	~										
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Place customer finger on device firmly until it captures.



SKIOSK - Microsoft Internet Explorer provided by Wipro Limited 🥖 An add-on for this website failed to run. Check the security settings in Internet Options for potential conflicts. Name: MR . KRUTARTH DAVE Last Login: 22-07-2014 14:04:44 Home | Print | Sign Ou User: 150500 User Type: Agent Customer Number: 6069850679190352839 Name: TEST1 Contact Number: NA **Deposit by Cash** 679190352839 UID Number :* Amount :* 1000 X 1000 X 500 X 500 X 100 X 100 X 50 X 50 X 20 X 20 X 10 X 10 X 5 X 5 X 2 X 2 X 1 X 1 X Coins Coins Amount (INR) Amount (INR) Total Amount (INR) Verify Submit Reset 🐴 🔹 🍳 100% 🧐 Local intranet 🕖 Done **TATA** CONSULTANCY SERVICES

Once the fingerprints are verified, it will redirect to the Deposit by Cash page as shown below



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	Customer Numbe	r: 6069850679190352839 Name:TEST1 Contact Num	ber : NA	
		Deposit by Cash		
		UID Number : * 679190352839		
		Amount : *100		
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500 X		500 X		
100 X		100 X		
30 X		50 A		
20 X		20 A		
57		5 X		
28		2 X		
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Coins		Coins		
Amount (INR)	100	Amount (INR)		
		Total Amount (INR)		
		Verify Submit Reset		
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After clicking on verify, it will ask for Agent fingerprint verification as shown below. Click on Authorize to verify Agent fingerprint



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Agent verification success message will get displayed as below

After Agent verification a customer should be authorized. Click on Authorize to verify customer fingerprints



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Deposit by Cash	
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After fingerprint verification of customer the amount will get deposited to the customer account and a transaction receipt will get generated as shown

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🛞 An add-on for this website failed to run. Checl	k the security settings in Internet Options for potentia	l conflicts.			×
User: 15050039	Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:4	Home	Print Sign Out 🔺
Customer Login	Reports	Money Transfer	Others Services	Customer Creation	
	Customer Numb	er: 6069850679190352839 Name: TE	ST1 Contact Number : NA		
			12024 10024 00		
	L	eposit successful, Journal Number is	420314003160		
		1// वीक ऑफ़ ब	डीदा		
		Bank of Ba	roda		
			- 1 m é		
		Cash Deposit Rec	eipt		
	Date	: 22/07/2014	Time : 14:35:14		
	BC Name	: KRUTARTH DAVE	Agent Id : 15050039		
	BC Location	: SURAT	Terminal Id : 15050039		
	Customer Aadhaa	r No : ******352839			
	Customer Name	: TEST1			
	STAN	: 003160			
	RRN	: 420314003160			
	UIDAI Auth. Code	: e25bdf8858744b80a4db2a6280f29	9364		
	Transaction Status	s : Successful(00)			
	Transaction Amou	nt : 100.0			
	A/C Balance	: 150975.47			
		Print			
		Click OK to exit			×
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2.3 Withdrawal:

Using this service a customer can withdraw money from his savings bank account. Select a service as "Withdrawal" and click on submit button.

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🕖 An add-on for this web	site failed to run. Check the security settings in Internet Options for pol	ential conflicts.			×
User: 15050039	Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:44	Home Print	Sign Out 🔺
Customer Login	Reports	Money Transfer	Others Services	Customer Creation	
	Customer Login Bank ID BOS Customer Number (CIF/UID/AC No) Select a Service: Customer Type Balance Engury Deposit Withdrawol Funds Transfer Best Finger Detection				
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It will ask for customer Fingerprint verification



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Customer Login		Reports	Money Transfer		Others Services		Customer Creation		
									~
	Customer Login								
	Bank ID. #	808 14							
	Dank ID *	808 🗸							
	(CIF/UID/AC No)	r 6791 9035 2839	Submit						
	Select a Service:	Balance Enquiry							
	Customer Type	C CIF O UID C A/C No	11	from webpage	3				
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Place customer finger on device firmly until it captures.

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I An add-on for this web	site failed to run. Check the security settings in Int	ernet Options for potential conflicts.			×
Bank of Baroda					
User: 15050039 Customer Login	Name: MR . KRUTAF Reports	ITH DAVE User Type: Ag	nt Last	Login: 22-07-2014 14:04:44	Home Print Sign Out
	Customer Login Bank ID * BOB V Customer Number 18791 9035 2	बैंक ऑफ़ बड़ौदा Rank of Baroda			4
	(CIF/UID/AC No)	Instruction: Swipe Your Finger Downwards at Constant	It Speed		
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Once the fingerprints are verified, it will redirect to the Withdrawal by Cash page as shown below. Customer should enter amount and denominations and then proceed to verify fingerprints.



nominations Out	Name: MR . KRUTARTH DAVE Reports Customer N	User Ty Money Transfer Number : 60698506791903524 Withdrav UID Number :* Amount :*	pe: Agent 139 Name : TEST1 Val by Cash 679190352839 50 Denominations In 1000 X	Last Login: 22 Others Services Contact Number : NA	-07-2014 14:04:44 Customer Crea	Hōme Print tion	Sign Ou
nominations Out	Reports Customer N	Money Transfer Number : 60698506791903524 Withdrav UID Number :* Amount :*	Name : TEST1 Val by Cash 679190352839 50 Denominations Ir 1000 X	Others Services Contact Number : NA	Customer Crea	tion	
nominations Out	Customer N =	Number : 60698506791903521 Withdrav UID Number :* Amount :*	Aame : TEST1 Val by Cash 679190352839 50 Denominations Ir 1000 X	Contact Number : NA	=		
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nominations Out	=	UID Number :* Amount :*	679190352839 50 Denominations In 1000 X	n	=		
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	=		1000 X		=		
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		Total Amount (II	IR)				
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After clicking on verify, it will ask for Agent fingerprint verification as shown below. Click on Authorize to verify Agent fingerprint

KIOSK - Microsoft Internet Explorer provided by Wipro Limited	
An add-on for this website failed to run. Check the security settings in Internet Options for potential conflicts.	×
Klosk - Microsoft Internet Explorer provided by Wijpro Limited An add-on for this website failed to run. Check the security settings in Internet Options for potential conflicts. Customer Number : 00000500079190352839 Name : TEST1 Contact Number : NA Customer Number : 00000500079190352839 Name : TEST1 Contact Number : NA Periodinations In Internet Options for potential conflicts. Periodinations In An add-on for this website failed to run. Check the security settings in An add-on for this website failed to run. Check the security settings in Internet Options for potential conflicts. Internet Options for potential conflicts. Internet Options for potential conflicts. Internet Options for pote	
Coins Replay Authorize Coins Amount (INR) Local intranet Image: Authorize Amount (INR) 0	
Total Amount (INR) 100	
Verify Submit Reset	
Ø Done	0% •
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TATA CONSULTANCY SERVICES





Agent verification success message will get displayed as below

After Agent verification a customer should be authorized. Click on Authorize to verify customer fingerprints



TATA CONSULTANCY SERVICES



After fingerprint verification of customer the amount will get Withdrawal from the customer account and a transaction receipt will get generated as shown

🖉 KIOSK - Mic	rosoft Internet Explorer prov	vided by Wipro Limi	ited									
😻 An add-on for	this website failed to run. Check the	security settings in Inter	net Options for poten	itial conflicts.								×
User: 150	50039	Name: MR.KRUTART	'H DAVE		User Type	e: Agent		Last Logi	n: 22-07-2014 14:04:44	Н	ome P	rint 🕴 Sign Out 🔺
Customer Login		Reports		Mone	ey Transfer		Othe	rs Services		Customer Creation		
			Customer Num	ber: 606985	067919035283	9 Name : TEST1	Contact N	lumber : NA				
			ø	Withdrawal s	successful, Jou	ırnal Number is 4	2031400316	2				
				17	🕗 đa	न् ऑफ़ बड़ीत	7					
				1	Э Ва	nk of Baro	da					
				Cash	Withdr	awal Rece	eipt					
			Data	. 07/	22/2014		Time	. 14.27.22				
			BC Name	: 077.			Accept Id	: 14:37:33				
			BC location	:			Agent Iu	+ 15050039				
			Customer Aadh	. 30r	***352839		renninar I	1. 15050059				
			Customer Nam	аан NO . • тес	552659							
			STAN		162							
			DDN	. 003	214002162							
			LIDAL Auth Co	. 420 da . 925	c026ff5cc4b2b	22517f527522fab						
			Transaction Sta	sture i Sure	coooful(00)	3333171337322168						
			Transaction Am	aus . 300	n n							
			A/C Balance	. 150	025.47							
			A/C balance	. 150	523.47 Dr	int						
					Click O	K to exit						~
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2.4 Fund Transfer:

Using this service a customer can transfer money from his savings bank account to the other customer's savings bank account using AADHAR (UID) number authentication. Select service as: Funds Transfer Click on Submit

<i>6</i> http://172.16.61.	26:5001/fpsuccess.do?parameter=VERIFY - Microsoft In	nternet Explorer provided by Wipro Limited			
🕖 An add-on for this web	site failed to run. Check the security settings in Internet Options for po	tential conflicts.			<u>×</u>
🐻 बैंक ऑफ़ बड़ौदा Bank of Baroda					Ê
User: 15050039	Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:44	Home	Print Sign Out
Customer Login	Reports	Money Transfer	Others Services	Customer Creation	
	Customer Login				
	Bank ID * BOB V				
	Customer Number 6791 9035 2839 (CIF/UID/AC No)	Submit			
	Select a Service: Funds Transfer				
	Customer Type (Select Balance Equiry Opport Wepdrawal Funds Transfer Best Finger Detection				
🕖 Done				Sucal intranet	🙀 🕶 🔍 100% 💌 🕫
🛃 start 🔰 🥭 🕻	🗿 🔗 🎽 🥵 2 SSH, 🔹 💽 2 Micro 🔹 🌘 Core FT	🗀 2 Wind 🔹 🎇 2 PL/S 🔹 🚺 Untitled	1 📝 Notepad 🔗 EditPlus 🖉 http://1	🛃 Java Co 🍟 WE	85cr 🔇 2:39 PM

It will ask for customer Fingerprint verification



71 7 2 . 1 6 . 61 . 26 : : I-on for this website f	ailed to rup. Check the st	parameter-VERIFY - N	to resoft Internet Explore	er provided by	wipro Limited						_	الكار
्र ऑफ़ बड़ीदा nk of Baroda	alled to run. Check the se	econcy sectings in thremet O	cions for potential connects.									
r: 15050039	N	lame: MR . KRUTARTH DA	/E	User Typ	e: Agent		Last Login: 22-07	-2014 14:04:44		Home P	rint sig	n Out
r Login		Reports	Mo	ey Transfer		Others Servio	tes		Customer Creation	on		
												-
Ci	ustomer Login											
в	ank ID 🔹	вов 💌										
c	ustomer Number	6791 9035 2839	Subn	nit								
	CIF/UID/AC No)											
s	elect a Service:	Balance Enquiry	*									
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Place customer finger on device firmly until it captures.

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बैंक ऑफ़ बड़ौदा Bank of Baroda							Ê
User: 15050039	Name: MR.KR	UTARTH DAVE	User Type: Agent	Last Login: 22-0	7-2014 14:04:44	Home Print sigr	n Out
Customer Login	Reports	Mone	y Transfer	Others Services	Customer Cr	eation	
	Customer Login Bank ID * BOB Customer Number 6791 0035 Select a Service: Balance Eng Customer Type C CIF © UIC	Image: State of the system 	nwards at Constant Speed	Waiting for the fingerprint			
UDDONE					S Local intran	et 🦙 🖣 🖣 🔍 100%	•
🛃 start 🔰 🥴 🕻	🦸 💣 🦈 🧬 2 SSH, 🔹 💽 2 Micro) 🝷 🍘 Core FT 🗎 🔁 Wind	• 🎇 2 PL/5 • 🚺 Untitled	📝 Notepad 🛛 🤗 EditPlus	🏉 http://1 🏼 🍝 Java C	o 🍟 2 Paint 🕞 🏹 2	:25 PM



Once the fingerprints are verified, it will redirect to the Funds Transfer page as shown below.

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🐻 बैंक ओंफ़ ब Bank of B	बड़ीदा Baroda												^
User: 15	050039		Name: MR . KRUT	ARTH DAVE		User Type	: Agent		Last Login: 22-0	07-2014 14:04:44		Home Print	t Sign Out
Customer Logir	n		Reports		Mor	ey Transfer		Others Serv	rices		Customer Creati	on	
				Customer N	lumber : 60698	50679190352839	Name : TEST1	Contact Numb	er : NA				
						Funds 1	Fransfer						
				To Bank	ID :* Select		Number :*						
				Amount :	*	in	Rupees						
					0	Fields marked wi	th * are mandator	v					
								,					
						Verify S	ubmit Reset						
Dope											Local intranet		100% +
- Done	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	»	6.1 11-11	- Coro FT	Can a word	- 190 2 DI /C	- Instalad	Matanad	Contraction of the second	6 viory	Loca Intraliet	N ETISore	2100 78
Start		≥ 55H,	Z Micro	Core F1	Z wind	≅ ∠ PU/5	Undded	Notepad	EditPlus	KIOSK	Java Co	W FIIStre	2:40 PM

Fill in the details as shown in the screenshot and click on verify. To Bank ID: BOB, To BINUID number: AADHAR Number of a beneficiary Amount: Amount to be transferred

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🕼 बैंक ऑफ़ बड़ीदा Bank of Baroda							^
User: 15050039	Name: MR.KRUTARTH	DAVE	User Type: Agent	Las	t Login: 22-07-2014 14:04:44	Home	e Print Sign Out
Customer Login	Reports	Money	Transfer	Others Services		Customer Creation	
		Customer Number: 6069850	679190352839 Name : TEST1	Contact Number : N	A		
		F	unds Transfer				
		To Bank ID :* BOB 🗸	To BINUID Number :* 3810	1463 7407			
		Amount : * 500	in Rupees.				
		🕚 Fie	lds marked with * are mandator	У			
			Verify Submit Reset				
							~
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🛃 start 🛛 😂 🙆 🥙 🔌	🛃 2 55H, 🔹 🔀 3 Micro 🔹	🚯 Core FT 🔁 2 Wind 👻	🔗 2 PL/S 👻 🚺 Untitled	📝 Notepad 🗧	EditPlus 💋 KIO5K	🎽 Java Co 🍟 F	FT25cre 🔇 2:42 PM

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Then it will ask for Agent verification first. Click on "Authorize" to verify Agent fingerprints



After verifying agent fingerprints, customer's fingerprints will be verified

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🐻 बैंक ओंफ़ बड़ौदा Bank of Baroda					^					
User: 150500	039 Name: MR . KRUTARTH DAVE	User Type: Agent	Last Login: 22-07-2014 14:04:44	Home Pr	int Sign Out					
Customer Login	Reports	Money Transfer	Others Services	Customer Creation						
Customer Number: 6069850679190352839 Name: TEST1 Contact Number: NA										
	p://172.16.61.26:5001/capturefingerprint	ID :* BOB To BINUID Number :* 381 500 in Rupees. Message from webpage Customer :Click on a Finger to OK	0 1463 7407							
	Replay Authonze									
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🐉 start 📃 🗶	🖻 🞯 🤗 🐣 🥵 2 SSH, 🔹 🔀 3 Micro 🔹 🌘 Core FT	🔁 2 Wind 👻 🎇 2 PL/S 👻 🚺 Untitled	📝 Notepad 🛃 EditPlus 🖉 2 Inter	🝷 🛃 Java Co 🏼 🦉 FT4Scre,	🔇 2:44 PM					

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After Successful verification the amount will get transferred to the beneficiary account and the receipt will get generated as below

Customer Number : 0099950079190352839 Name : TEST1 Contact Number : NA Funds transfer successful. Your transaction reference number is 420220003148.	G KIOSK - Windows Internet Explorer			
Customer number : 0009500001500002000 Name : restin Cuntat Number : NA Funds transfer successful. Your transaction reference number is 420220003148. Eucle : 100000000000000000000000000000000000	Contensor Non		ST4 Contact Number - NA	· ·
Date : 07/21/2014 Time : 20:52:10 Date : 07/21/2014 Time : 20:52:10 BC Name : YASHOONHAN KUUKARNI Agent Id : 15050059 BC Location :: MUMBAI Terminal Id : 15050059 BC Location :: MUMBAI : Terminal Id : 15050059 BC Location :: MUMBAI : Emet : Emet Benificiary Adhaer No : MUTAI Auth, Code : 4505007148 : Emet IDDAI Auth, Code : : 450	customer wur	IDEF: 0009650079190552659 Name: 12	STT Contact Number : NA	
Date : 0/21/2014 Time: i: 20:52:10 BC Name : YASHODHAN KULKARNI Agent Id: i: 15050059 BC Location : MUMBAI Terminal Id: i: 15050059 BC Location : MUMBAI Terminal Id: i: 15050059 BC Mame : TESTI Benficiary Aadhaar Numer : ************************************	Funds transf	fer successful. Your transaction referenc	e number is 420220003148.	
Date : 07/21/2014 Time : 20:52:10 BC Name : VASHODHAN KULKARNI Agent Id : 15050059 Dete : 07/21/2014 Terminal Id : 15050059 Clocation : MWBAI Terminal Id : 15050059 Remitter Namhari : TESTI Benitificiary Aadhaar No : TESTI Benitificiary Aadhaar No : 420220003148 UIDAI Auth. Code : 345b4972fa874223a9f870:00897fe16 Transaction Status : Successful(00) MC Balance : 150065.47 Immation : 150065.47				
Date : 07/21/2014 Time : 20:52:10 BC Name : 4 X3HOPHAN KULKARNI Agent Id : 1 5050059 BC Location : MUMBAI Terminal Id : 1 5050059 Remitter Aadhaar Number : ************************************				
Date : 07/21/2014 Time : 20:52:10 BC. Name : YASHODHAN KULKARNI Agent Id : 15050059 BC. Location : MUMBAI Terminal Id : 15050059 BC. Income Adhaar Number: : :::::::::::::::::::::::::::::::::::				
Date 07/21/2014 Time 20:52:10 BC Name 07/21/2014 Time 1:50:50:59 BC Location MUMBAI Terminal Id 1:50:50:59 Bc Marine Aadhaar Number ####################################		(TP) An attes a	Arr.	
Date : 07/21/2014 Time : 20:52:10 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 BC Incoation : MUMAI : 15050059 Benificiary Aadhaar No : ************************************		Bank of Ba	roda	
Date : 07/21/2014 Time : 20:52:10 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : ******352898 Remitter Name : TEST1 Benificiary Aadhaar No Benificiary Aadhaar No Benificiary Aadhaar No Clocation Staus UDDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Amount : 100.0 A/C Balance : 15086.0E				
Date : 07/21/2014 Time : 20:52:10 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : ******352839 Remitter Name : TEST1 Benificiary Aadhaar No : ******175955 STAN : 003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47				
Date : 07/21/2014 Time : 20:52:10 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : ******352839 Remitter Name : TEST1 Benificiary Aadhaar No : ************************************		Fund Transfer Rec	eipt	
Date : 07/21/2014 Time : 20:52:10 BC : YASHODHAN KULKARNI Agent Id : 15050059 BC : MUMBAI Terminal Id : 15050059 BC : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : *****352839 : : 15050059 Remitter Aadhaar No : TEST1 : 6003148 : 6003148 RRN : 420220003148 : 420220003148 :				
BC Name : YASHOOHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Bemitter Aadhaar Number : ******352839 : 15050059 Remitter Name : TEST1 : 15050059 Benificiary Aadhaar No : ******175955 : 420220003148 RRN : 020220003148 : 10101 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 :	Date	: 07/21/2014	Time : 20:52:10	E
BC Location : MUMBA1 Terminal Id : 15050059 Remitter Aadhaar Number : TEST1 Benificiary Aadhaar No : ******175955 STAN : 003148 RRN : 402003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.	BC Name	: YASHODHAN KULKARNI	Agent Id : 15050059	
Remitter Aadhaar Number : ***********************************	BC Location	: MUMBAI	Terminal Id : 15050059	
Remitter Name : TEST1 Benificiary Aadhaar No : ******175955 STAN : 003148 RRN : 420220003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47 Click OK to exit	Remitter Aadhaar	r Number : *****352839		
Benificiary Aadhaar No : *******175955 STAN : 003148 RRN : 420220003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47 Click OK to exit	Remitter Name	: TEST1		
STAN : 003148 RRN : 420220003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Amount : 100.0 A/C Balance : 150865.47 Print Click OK to exit	Benificiary Aadha	ar No : *****175955		
RRN : 420220003148 UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47 Print Click OK to exit	STAN	: 003148		
UIDAI Auth. Code : 345b4972fa874228a9f879c08897fe16 Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47 Print Click OK to exit	RRN	: 420220003148		
Transaction Status : Successful(00) Transaction Amount : 100.0 A/C Balance : 150865.47 Print Click OK to exit	UIDAI Auth. Code	e : 345b4972fa874228a9f879c0889	7fe16	
Transaction Amount : 100.0 A/C Balance : 150865.47 Print Click OK to exit	Transaction Statu	is : Successful(00)		
A/C Balance : 150865.47 Print Click OK to exit	Transaction Amou	unt : 100.0		
Print Click OK to exit	A/C Balance	: 150865.47		
Click OK to exit		Print		
Click OK to exit			12	
		Click OK to exit		
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2.5 Best Finger detection:

Using this Service a customer can detect his best match of fingerprints with AADHAR so that the next time when customer comes to do transaction he can use his best ranked finger for AEPS transactions. This will reduce the transaction time. To use this, select a service as "Best Finger detection" and then click on submit

C http://172.16.61	.26:5001/fpsuccess.do?parameter=VERIFY - Microsoft	Internet Explorer provided	by Wipro Limited				
कि ओफ़ बड़ीदा Bank of Baroda							· · · ·
User: 15050039	Name: MR . KRUTARTH DAVE	User	Type: Agent	Last Login: 22-07-2014 17:35:4	1 Ho	me Print	Sign Out
Customer Login	Reports	Money Transfer		Others Services	Customer Creation		
	Customer Login Bank ID * 00B V Customer Number 6791 10035 2639 Select a Service: Best Finger Detection & Customer Type Best Finger Detection & Select Finger Detection & Best Finger Detection	Submit					
					1 6 2		×
Error on page.					Second Intranet	(4) + (at 100% 🔹 💡

After clicking on submit, it will be navigated to the page "Best Finger detection" as shown below,



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On the screen shown above, select the finger by clicking on finger tips of the image. You will get the popup displaying which finger you have selected.



After clicking on OK, biometric device will get initialized. Place selected finger of a customer on device to capture its fingerprints. On successful capturing, a popup will show the Score of a fingerprint image. This score indicated how good your fingerprints are. Score 1 means very good fingerprints and quality decreases with increase in score.



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A success popup will get displayed and customer can proceed for the next finger



Before clicking on next finger, NFIQ score of fingerprint and attempts to take these fingerprints will get displayed on the screen. Click on next finger to capture fingerprints.



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Repeat the process for all fingers (Only 6 fingers are mandatory). And then click on 'Proceed' button, which will get activated on successful capturing of minimum 6 fingerprints.

ner Login	Reports	Money Transfer	Others Services	Customer Creation		1 01
		Best Finger detect	tion			
		Capturing Fingerprints for UID Number 6791	90352839			
	Instruction	15				
	1. Step 1:	Please Click on Finger To Capture				
	2. Step 2a Scanner	a: For Optical Fingerprint Devices, Place the Finger ond r	e light is displayed on the			
	3. Step 2t Screen	 For Non-optical Fingerprint Devices, Swipe the Fing 	er once Popup is displayed on the			
	4. Step 3: 5. Step 4: 6. NOTE:	. Repeat the same for the rest of the required fingers : Please Click on Process To Proceed Minimum six finances should be captured to complete 5	to be captured			
	of Hores	similari al ingela anona de capta ca to complete e				
í.	X	<i>e</i>				
			Finger Description	NFIQ	Attempt	
			Left Hand Fore Finger	2	1	
	R BUA		Left Hand Middle Finger	1	1	
	Alera		Right Hand Thumb Finger	1	1	
	1 × ×		Right Hand Fore Finger	2	1	
		A A A A A A A A A A A A A A A A A A A	Right Hand Middle Finger	1	1	

On clicking Proceed button a receipt will get generated showing ranks of all the fingerprints captured. Rank 1 finger is the most preferred finger to use in AEPS transactions. A customer is advised to use rank 1 finger for later AEPS transactions

KIOSK - Windows Internet Explorer	- F S. general		10 A. A.	
		Bank of B	astici laroda	
		Bank Of Baroda		
		Best Finger Deter	ction	
	Date	: 21/07/14	Time : 20:43:26	
	BC Name	: YASHODHAN KULKARNI	Agent Id : 15050059	
	BC Location	: MUMBAI	Terminal Id : 15050059	
	Customer Aadhaar	No : **** **** **** 5317		
	Customer Name	: NOT AVAILABLE		=
	STAN	: 003143		
	RRN	: 420220003143		
	UIDAI Auth. Code	: a7b4362499184d699cb21bf550b	odfd42	
	Rank	Finger		
	1	RIGHT_INDEX		
	2	RIGHT_THUMB		
	3			
	4	LEFT_INDEX		
	5			
	Transaction Status	Success(00)		
	Message	: Successful Transaction		
		Print		
		Click OK to exit		
		OK		100%
			Contraction of the local division in	20:46

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3. Troubleshoot guide:

In every transaction Receipt there will be "Transaction Status" along with the Response code as shown in the Funds Transfer receipt shown below:

<text><text><text><section-header><section-header></section-header></section-header></text></text></text>	SK - Windows Internet Explorer				
Image: Strange transaction failed		Customer Number : 6069	9850507182345317 Name : NOT AV	AILABLE Contact Number : NA	
Date 2/07/14 Time 20/4/12 Minister Addhear No. 2/07/14 Time 2/07/12 Martine Addhear Number Agent 12 1050059 BC Location MUMBAI Terminal 13 15050059 BC Location MUMBAI Terminal 13 15050059 Status 0.00342 Terminal 13 15050059 Transaction Status 2.0003142 Terminal 13 15050059 Martine Addhear No. 1.00342 Terminal 13 15050059 Transaction Status 2.0003142 Terminal 13 15050059 Martine Addhear No. 1.00342 Terminal 13 15050059 Transaction Status 1.00342 Terminal 13 15050059 Transaction Status 1.00342 Terminal 13 15050059 Martine Addhear No. 1.00342 Terminal 15 15050059 Transaction Status 1.00342 Terminal 15 15050059 Martine Addhear No. 1.					
<image/> Der einer Anderson Der Er Standen Anderson			FundsTransfer transaction fail	ed	
<image/> Construction Construction Die Statistical and angeleiche					
Der Einzer Schleicher Bercheite Der Einzer Schleicher Bercheite Der Einzer Schleicher Sc					
Date 21/07/14					
Demonstrate Production Demonstrate Producti			ne dia sila a	Sec.	
Date 2.1/07.14 Time 2.0/41.28 Date 2.1/07.14 Time 2.0/41.28 Date 2.0/20.00 Terminal Id 1.000.00 Date 0.0/20.00 Terminal Id 1.000.00 Remitter Aadhaar Number 0.000.00 Terminal Id 1.000.00 Remitter Aadhaar Number 0.000.00 Terminal Id 1.000.00 State 0.000.00 Terminal Id 1.000.00 1.000.00 Mater 0.000.00 Termi			Bank of Ba	roda	
Date £ 2/07/4 Time £ 0.412.8 Chame £ 2/07/4 Time £ 0.412.8 Chame £ 2/07/4 Time £ 0.000.00 Chame £ 0.000.00 Time £ 0.000.00 Chame £ 0.000.00 Financian Status £ 0.000.00 Message £ 0.000.00 Financian denied.Please try again Linder Charle E financian denied.Please try again Linder Charle Financian denied.Please try again Click OK to exit E Click OK to exit <td></td> <td></td> <td></td> <td></td> <td></td>					
Date : 21/07/14 Time : 20:41:28 BC Name : X5HODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Numeer : :::::::::::::::::::::::::::::::::::					
Date : 21/07/14 Time : 20:41:28 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location :: MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : *******345317 Remitter Name :: NOT AVAILABLE Benificiary Aadhaar No : *******175955 STAN :: 003142 Transaction Status RRN :: 42022003142 Transaction Status UIDAI Auth. Code :: d2b4ec11556461eab2ce0a56885db35 Transaction Status :: 0ECLINED(91) Response code Message :: Transaction denied.Please try again Print Click OK to exit			Fund Transfer Rec	eipt	
Date : 21/07/14 Trme : 20:41:28 BC Name : YASHODHAN KULKARNI Agent Id : 15050059 BC Location : MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : *******345317 Remitter Name : NOT AVALLABLE Benificiary Aadhaar No : ********175955 STAN : 003142 RRN : 420220003142 UIDAI Auth. Code : d2b4ec4155%6461eab2ce0a56885db35 Transaction Status : OECLINED(91) Message : Transaction denied.Please try again Print Click OK to exit OK		2.2			
BC Name : YASHODHAN KULKARNI Agent id : 15050059 BC Location :: MUMBAI Terminal Id : 15050059 Remitter Aadhaar Number : *******345317 Remitter Name :: NOT AVAILABLE Benificiary Aadhaar No : ********345317 RRN :: 0003142 RRN :: 02022003142 UIDAI Auth. Code :: d2b4ec415596461eab2ce0a56885db35 Transaction Status :: 0ECLINED(91) Response code Message :: Transaction denied.Please try again Print Click OK to exit OK		Date	: 21/07/14	Time : 20:41:28	
BC Location : MUMBAL Terminal Id : 15050059 Remitter Aabhaan Number : *******345317 Remitter Name : NOT AVAILABLE Benificiary Aadhaan No : *******175955 STAN : 003142 RRN : 420220003142 UIDAI Auth. Code :: 4204ec41655c451eab2ce0a56885db35 Transaction Status :: 0ECLINED(91) Response code Message : Transaction denied.Please try again Print Click OK to exit OK		BC Name	: YASHODHAN KULKARNI	Agent Id : 15050059	
Remitter Aadhaar Number : ***********************************		BC Location	: MUMBAI	Terminal Id : 15050059	
Remiter Name : NOT AVAILABLE Benificiary Aadhaar No : ******175955 STAN : 003142 RRN : 420220003142 UDAI Auth. Code : d2b4ec416595461eab2ce0e56885db35 : dECLINE(9:1) Message : Transaction denied.Please try again Print Click OK to exit OK		Remitter Aadhaar Numb	er : ******345317		
Benticiary Aadhaar No : **********************************		Remitter Name	: NOT AVAILABLE		
STAN :: 003142 RRN :: 420220003142 UIDAI Auth. Code :: d2b4ec416595461eab2ce0a56885db35 Transaction Status :: 0ECLINED(91) Message :: Transaction denied.Please try again Print Click OK to exit OK		Benificiary Aadhaar No	: ******175955		
KNN ± 42022003142 UIDAT Auth. Code : d254ec416586461eab2ce0a56885db35 : OECLINED(91) Message : Transaction denied.Please try again Print Click OK to exit OK		STAN	: 003142	Transaction Status	
UIDALAUT. Code : d2b45cb135cb435cb435cb435cb435cb435cb435cb435cb4		RRN	: 420220003142		
(beCLINED(91) (becLineD(91)) (becLineD(91)) (becLineD(91)) (becLineD(91)) (becLine		UIDAI Auth. Code	: d2b4ec4165%c461eab2ce0a5688	5db35 Remonse onde	
Message : Transaction denied.Please try again Print Click OK to exit OK		Transaction Status	: DECLINED(91)	Nesponse code	
		Message	: Transaction denied.Please try ag	ain	
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			OK		
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Response codes are explained in the following table:

Response Code	Code Description	Transaction Status
00	Successful Transaction	Successful Transaction
91	Account is dormant in Bank CBS	Unsuccessful transaction. Contact branch Manager
57	Transaction for the account is Blocked	Unsuccessful transaction. Contact branch Manager
52	Account Number not mapped to UID (AADHAR)	Unsuccessful transaction. Map you BOB Account with UID(AADHAR)
51	Transaction limit exceeded	Unsuccessful transaction. Customer cannot do transactions above the limits
01	Biometric Mismatch in BFD	Unsuccessful Best Finger Detection. Try again giving biometrics properly
U3	Biometric mismatch. (Fingerprints given and Fingerprints with UID not matching)	Unsuccessful Transaction. Try again giving biometrics properly

TATA CONSULTANCY SERVICES



Some common failed transactions are explained with the example below:

1. Funds Transfer failure due to "Dormant" account.

If the account of either sender customer or the beneficiary is dormant, then transaction will be declined showing the Response code '91' as shown below:

KIOSK - Windows Internet Explorer	The second			
	Customer Number : 6069	9850507182345317 Name : NOT AVAILABI	E Contact Number : NA	*
		FundsTransfer transaction failed		
		(D) the siles after		
		Bank of Barod		
		A	-	
		Fund Transfer Receip	t	
		r unu manerer neeerp		
	Date	: 21/07/14	Time : 20:41:28	
	BC Name	: YASHODHAN KULKARNI	Agent Id : 15050059	
	BC Location	: MUMBAI	Terminal Id : 15050059	
	Remitter Aadhaar Numb	er : ******345317		
	Remitter Name	: NOT AVAILABLE		
	Benificiary Aadhaar No	: ******175955		
	STAN	: 003142		
	RRN	: 420220003142	Transaction Status	
	UIDAI Auth. Code	: d2b4ec41659c461eab2ce0a56885db35		
	Transaction Status	: (DECLINED(91))	Response code	
	Message			
		: Transaction denied.Please try again		
		Fine		
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		Click OK to exit		
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				🚎 🔺 🙀 🛱 👘 🔁 🌒 20:44

In above case, the customer is supposed to contact Banks authorized person to know the details of his account.



2. Biometric mismatch (BFD).

In Best Finger detection, if the rank is given as -1 then the fingerprints given are not matching with those given at the time of AADHAR Enrollment or not of the same person. Rank '-1' denotes that the BFD is unsuccessful. You will get the unsuccessful receipt with the response code '01' as below.

KIOSK - Windows Internet Explorer		and the second second	
	Bank of E	assici Saroda	
	Pank Of Parad		
	Balik Of Balou	a	
15	Best Finger Dete	ction	
Date	: 21/07/14	Time : 20:45:59	
BC Name	: YASHODHAN KULKARNI	Agent Id : 15050059	
BC Location	: MUMBAI	Terminal Id : 15050059	
Customer Aadha	aar No : **** **** **** 5317		
Customer Name	NOT AVAILABLE		
STAN	: 003144		E
RRN	: 420220003144		
UIDAI Auth. Cor	de : e95d9712b0f34b6c9dafc168e1	fa060a	
Rank	Finger		
-1	LEFT_THUMB		
-1	LEFT_MIDDLE		
-1	RIGHT_INDEX		
-1	RIGHT_THUMB		
-1	RIGHT_MIDDLE		
-1	LEFT_INDEX		
Transaction Stat	us : Unsuccessful(01)		
Message			
	Print		
	Click OK to exit		
	OK		
	- OK		
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			⊲ 100% ↓
🚱 🙆 📋 🖸 🧑 🛃	٤ 🛷	A CONTRACTOR OF THE OWNER OF THE OWNER	🖮 🔺 💽 🛱 🏣 🌒 20:48 21-07-2014

In above case, there might be the case like the customer is giving biometrics of left hand fingers instead of right hand fingers. So customer can try again freshly with proper biometrics.



3. Issue in AEPS transactions due to older version of BOBKiosk (API) software:

If there is an older version of BOB FI API i.e. BOBKiosk software (other than BOBKiosk_v2.3.6) is loaded in the system, and at the time of fingerprint verification during AEPS transactions, if at the first time fingerprint verification fails, following error may get displayed with error code U3:

C http://172.1	6.61.26:5001/?p	arameter=VERIF1	- KIOSK - Micros	oft Internet Expl	lorer provideo	d <mark>by Wipro Lim</mark> i	ited				
🕖 An add-on for t	his website failed to ru	n. Check the security	settings in Internet O	ptions for potential co	onflicts.					×	
🐻 बैंक ओफ़ बड़ी Bank of Baro	c7 da									^	
User: 15050059	Name: MF	R . YASHODHAN KULI	CARNI	User Type: Agent		Last Login: 24-07	-2014 17:36:39	Home	Print	Sign Out	
Customer Login		Reports		Mon	ey Transfer		Others Services			Custo	
		Customer N	lumber : 606985	0507182345317	Name : null	Contact Numb	er : NA				
	First Try Authentication failedPlease Perform Second Try Authentication										
		-									
		E	rrod Code	U3							
		E	rror Messa	i ge Biomet	ric Data did I	not match					
Do you wish to continue?											
	Yes No										
<								Ĵ		>	
🕖 Done							V Trusted sites	1		100% -	
🛃 start	2 Windo	🔀 Microsoft	3 511959@	6 http://17	🍯 Java Con.	🚺 UID - No	ot 🦉 1 - Paint	2	8 1 0	🚜 6:03 PM	



When clicked on 'Yes' to continue, following error messages will get displayed.

An add-on for this wet An add-on for this wet Bank of Baroda User: 15050059	osite failed to run. Check the security	settings in Internet O	ptions for potential c	enflicke					
<mark>ी बैंक ओफ़ बड़ीदा कि </mark>				or mices.					>
User: 15050059									-
	Name: MR . YASHODHAN KUL	CARNI	User Type: Agent		Last Login: 24-07-201	4 17:36:39	Home	Print	Sign Out
Customer Login	Reports		Mon	ey Transfer		Others Services			Custo
	Customer N	umber: 6069850	0507182345317	Name : null	Contact Number :	NA			6
	First Try	Authentication t	alledPlease Pe	erform Secon	d Try Authenticatio	n			
	E	Message from w	ebpage scription : [Object d	oesn't support thi K	s property or method]				
	, <u>,</u>	Do yo	o <mark>u</mark> wish to	continu	e?				
			Yes	0					
-									
			HIL.			1.		~ a	2
🖉 Done						 Trusted sites 	The summer of	€ 6	100% -

Hence VLEs' are advised to use the latest version (**BOBKiosk_v2.3.6**) of BOBKiosk every time it is updated.