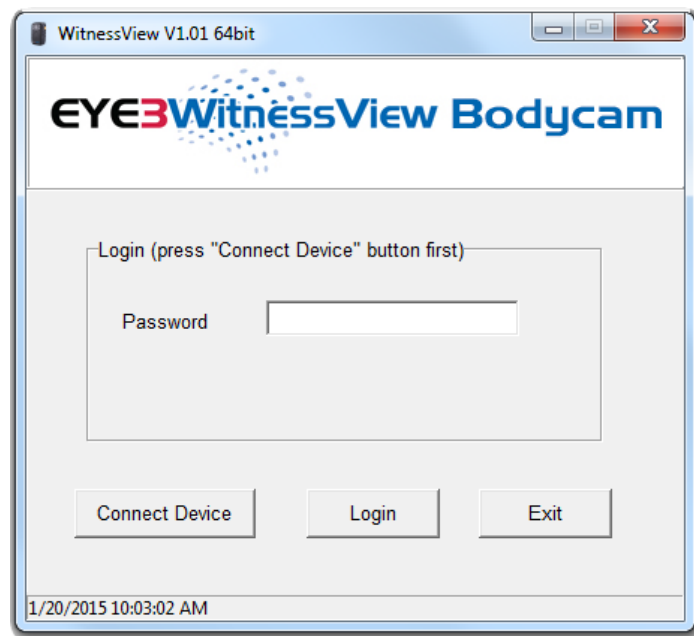


Eye3WitnessView Body Camera Software Manual





Contact Information

Eye3Data

9624 Cincinnati Columbus Rd.,

Cincinnati, OH 45241 USA

Web site: www.eye3data.com

Local Phone: 513-779-0604; Local Fax: 513.898.0206

North American Sales: 877.777.9059 Email: sales@eye3data.com

Technical Support Email: technical.support@eye3data.com

Customer Support Email: customer.service@eye3data.com

LEGAL NOTICE

Copyright ©2013 Eye3Data. All rights reserved. Eye3Data, Eye3WitnessView, VTracker, WitnessPro, WitnessPro-HR, Eye3Connect, Eye3Dispatch, Eye3VMS are registered trademarks of MAI Media Group LLC.

Acrobat is a registered trademark of Adobe Systems Incorporated.

Microsoft and Microsoft Windows registered trademarks of Microsoft Corporation.

The information contained in this guide is subject to change without notice. This manual was last modified on September 1, 2014.

For your Records

Complete the following product purchase information. The factory requests this information when contacted for technical support. It is also valuable in case of loss or theft.

Purchase Date: _____

Serial Number: _____

Thank you for using Eye3Data products.

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.

Table of Contents

1. Overview	4
Features	
Minimum Requirements	
2. Set Up.....	5
Client Installation	
Client Un-Installation	
3. Connect.....	9
4. Login.....	10
Retrieving Video Files for Playback	
Allow user to activate via USB	
Allow user to login	
Sync your computer clock	
Modify login, password, and user id	
Allow user to define serial id or badge number	

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.

1 Overview

This manual is intended to provide the user with the information required for proper installation, initial setup and explanation of the individual programming options.

Features

- Allow user activate via USB
- Allow user to login
- Sync your computer clock
- Modify login password and user id
- Allow user to define serial id or badge number

Minimum Requirements

- Windows XP (Service Pack 3)
- Windows 7 (32 and 64 bit)
- Additional or external hard drive storage (recommended for archiving video)

Compatible Devices

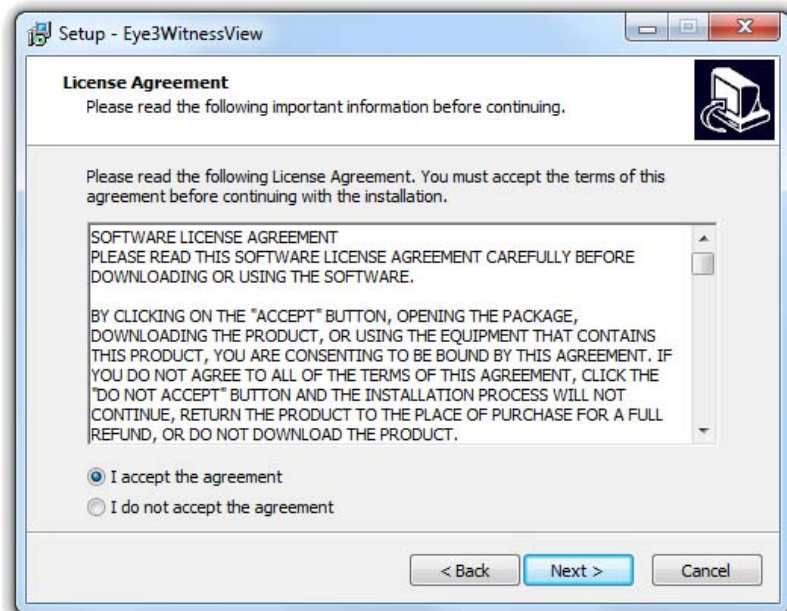
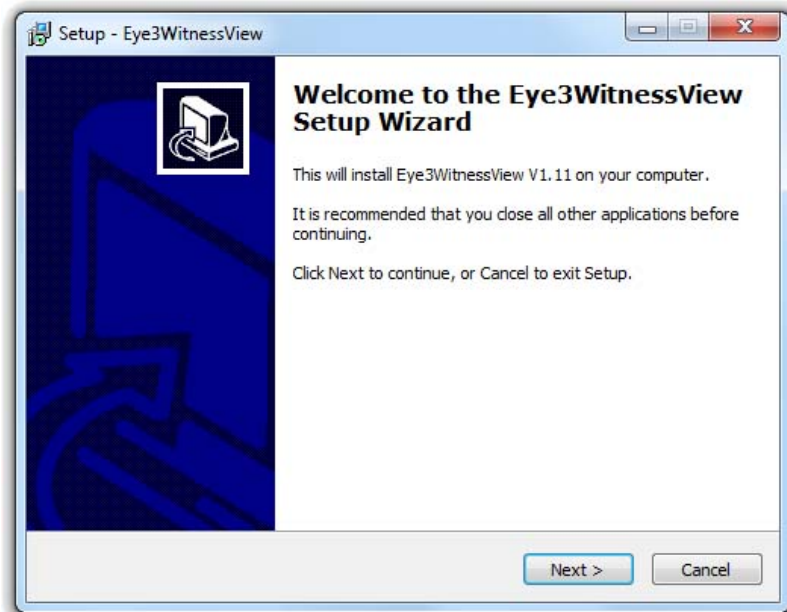
Eye3WitnessView Body Camera

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.

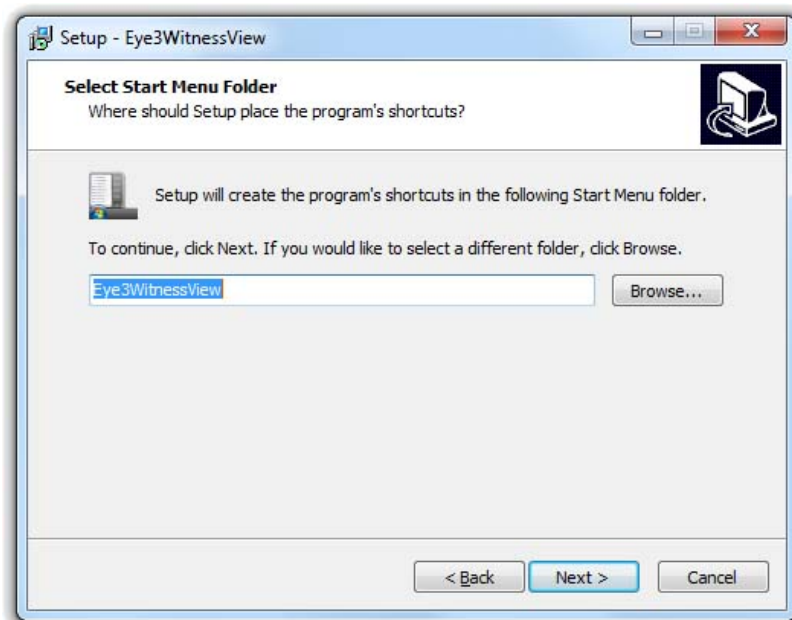
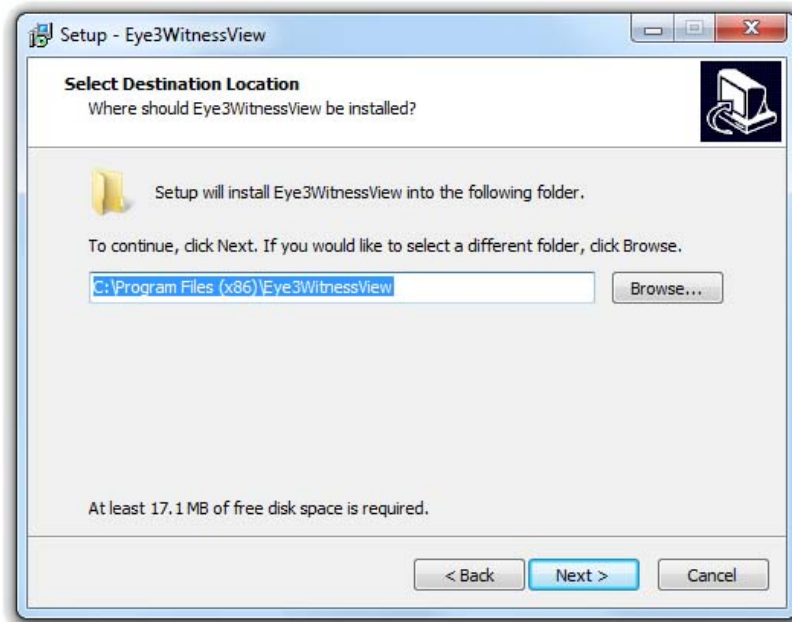
2 Set Up

To install Eye3WitnessView Client application, double click on setup.exe file.

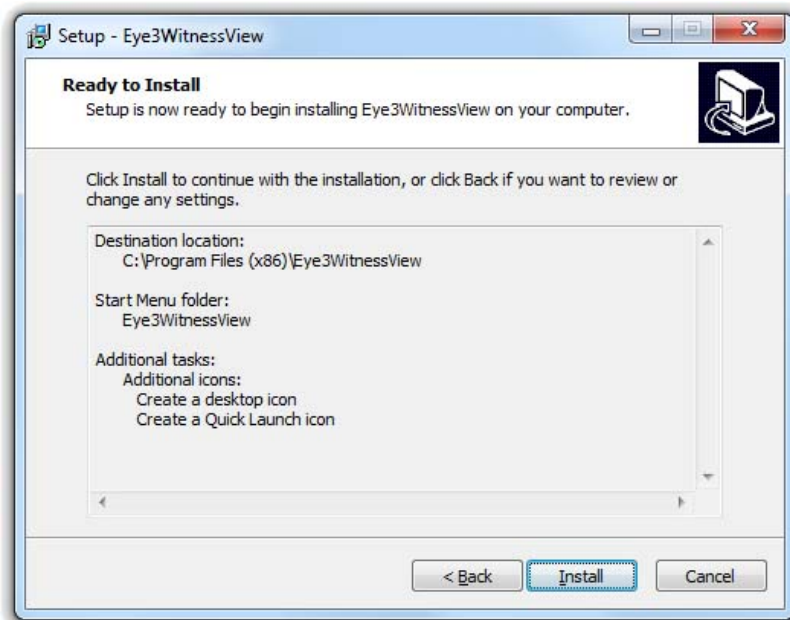
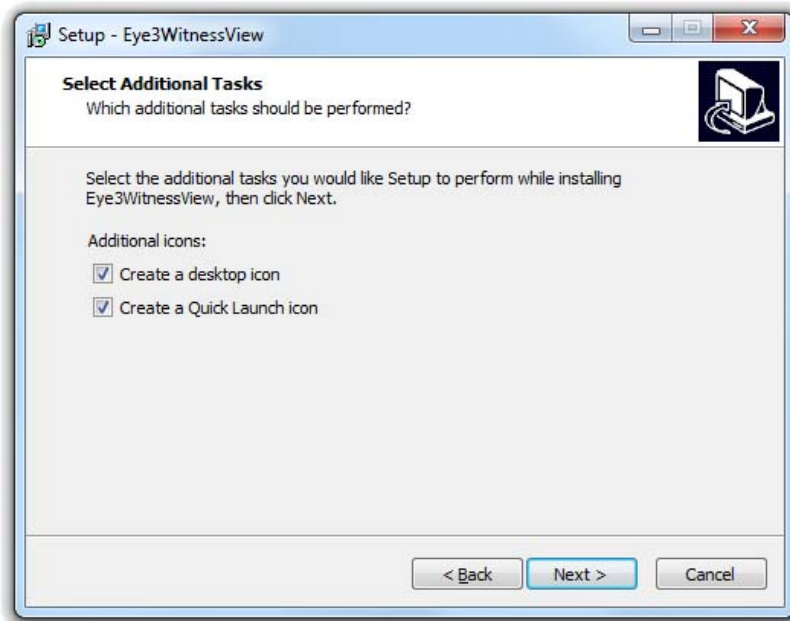
Client Installation



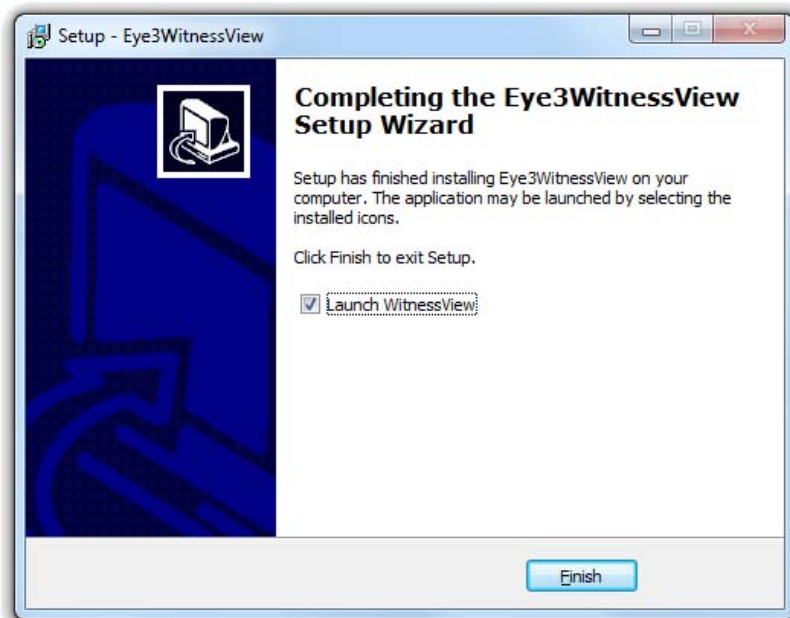
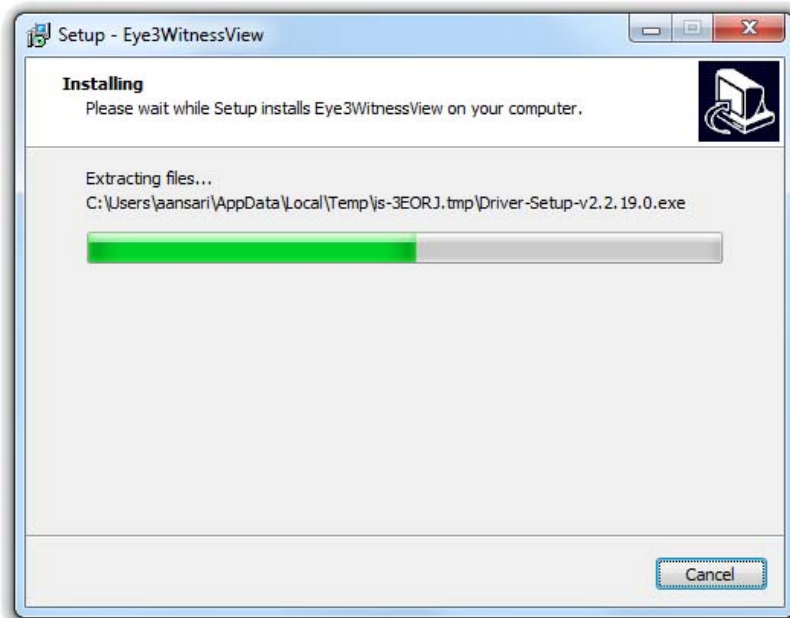
This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.

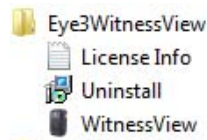
After software is installed, the WitnessView icon will appear on your desktop.



Double click on the WitnessView icon to start the software. If you use WIN7, run as Administrator to make sure all functions work properly.

Client Un-installation

Go to START—ALL PROGRAMS—Eye3WitnessView: select Uninstall to delete WitnessView Client



3 Connect

To retrieve video from the WitnessView BodyCam to your computer device, connect both ends of the provided USB cable to the camera and the computer. Turn the camera “ON” by pressing the power button on the camera. When the camera is successfully connected to the computer device a picture of a monitor will appear on the LED screen of the camera.



Next, start the WitnessView Client application. Double click on the “WitnessView” icon located on the desktop. Alternatively, the program can also be started by clicking “Start”, selecting “All Programs”, selecting “Eye3WitnessView” and clicking on “WitnessView.”

****NOTE: The camera must be connected to the computer and in the “ON” position to have videos downloaded. You must connect the USB cable to the camera and on the computer.**

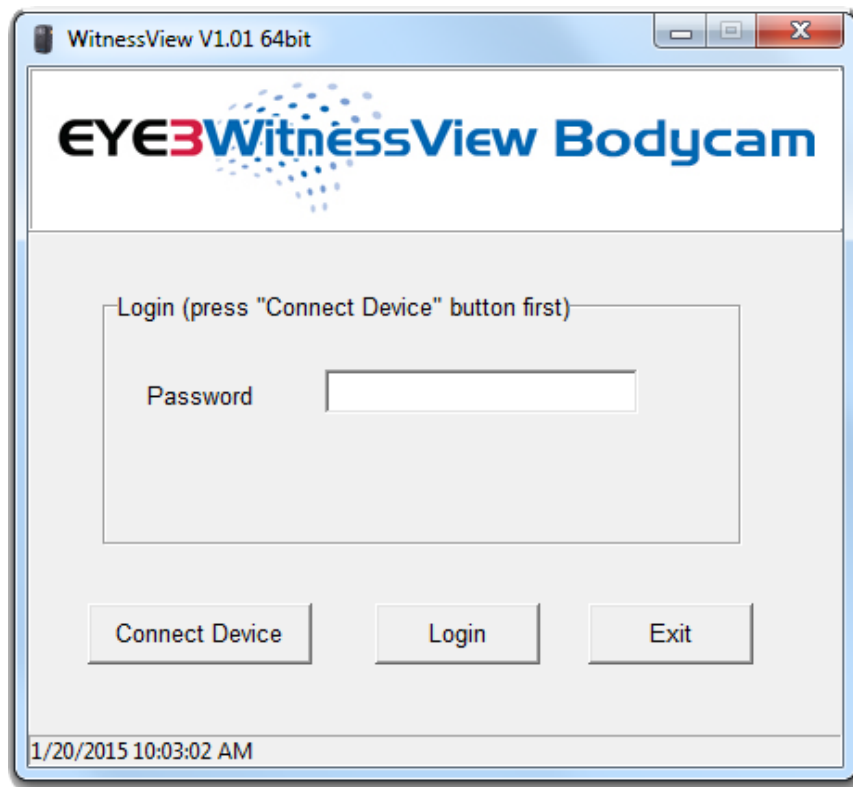
The “LOGIN SCREEN” for the WitnessView Client application will appear on your desktop:

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.

4 Login Screen

- Click the "CONNECT" button

****This will connect the software application to the device****

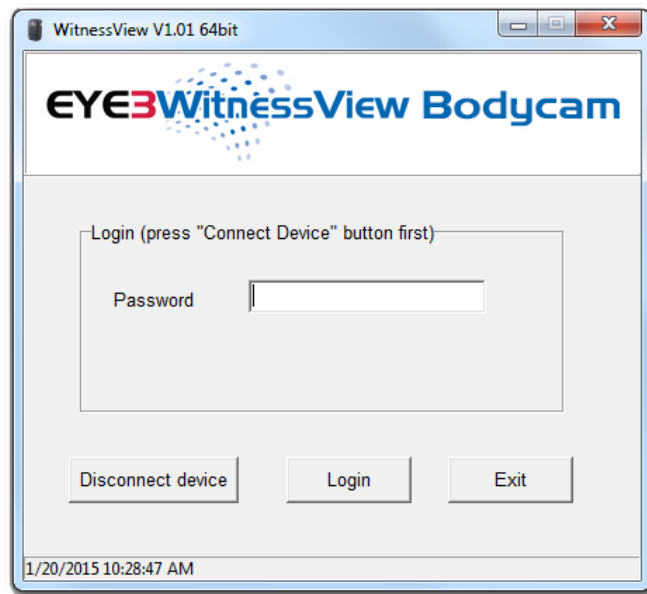


When the "Disconnect Device" button appears, this means the software application is connected to the device.

Enter your password and click the "Log In" button.

****NOTE: the default password is 000000****

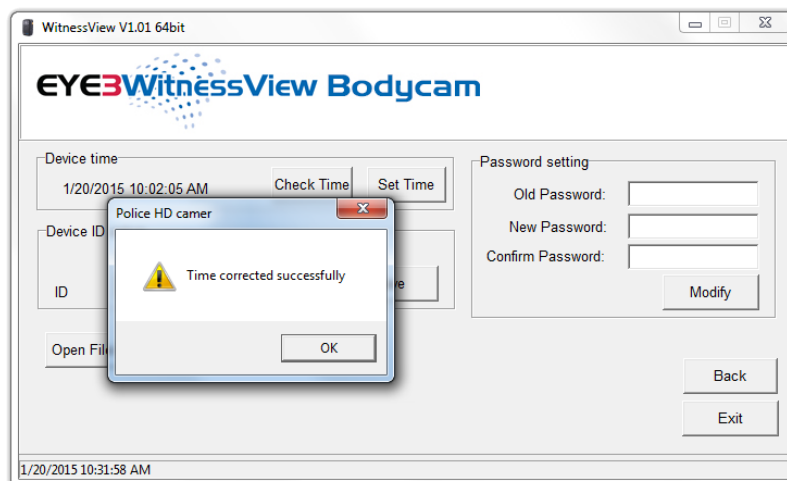
This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



Device Setup Screen

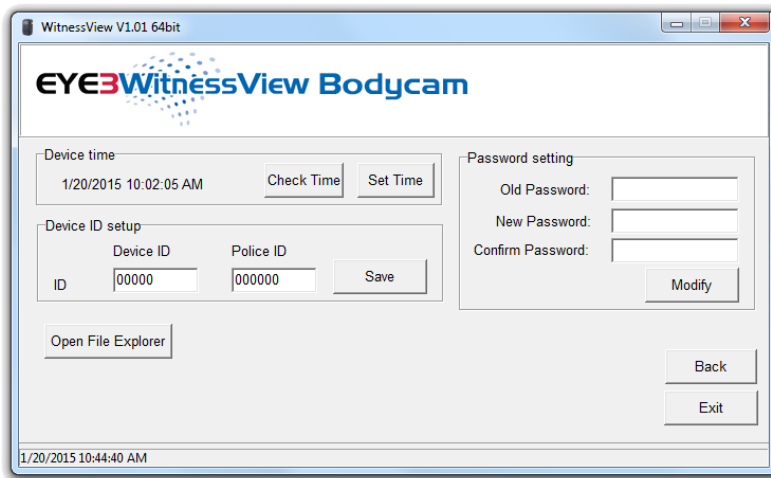
The “DEVICE SETUP SCREEN” for the WitnessView will open. Additionally, another small window will pop up to notify user that the time has synchronized successfully.

Click “OK”



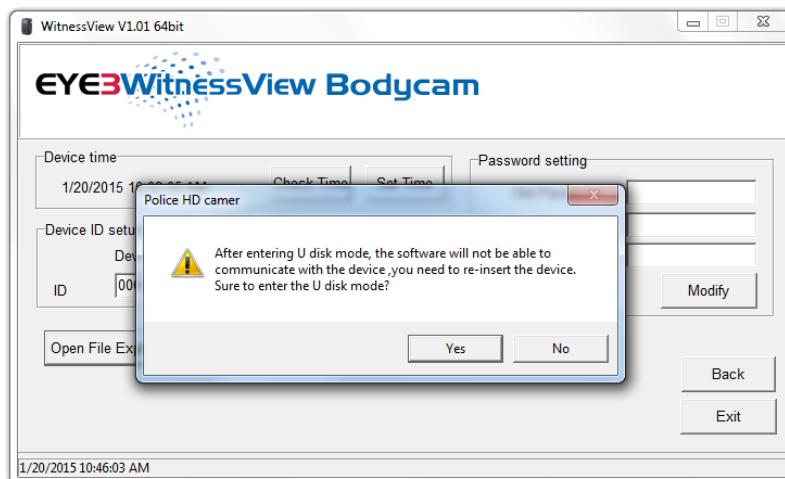
On this screen, users are able to set up the Device Time, ID, and Password.

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



Click the “OPEN FILE EXPLORER” button to access the recordings on the device. A window pops up to notify user that the device is entering disk mode and recordings will be accessible, but further changes to the device’s settings will be inaccessible until the unit is disconnected from the computer and then reconnected to re-enable security.

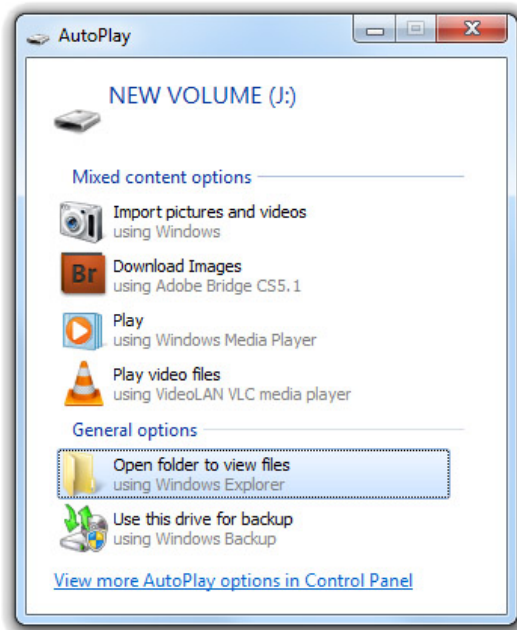
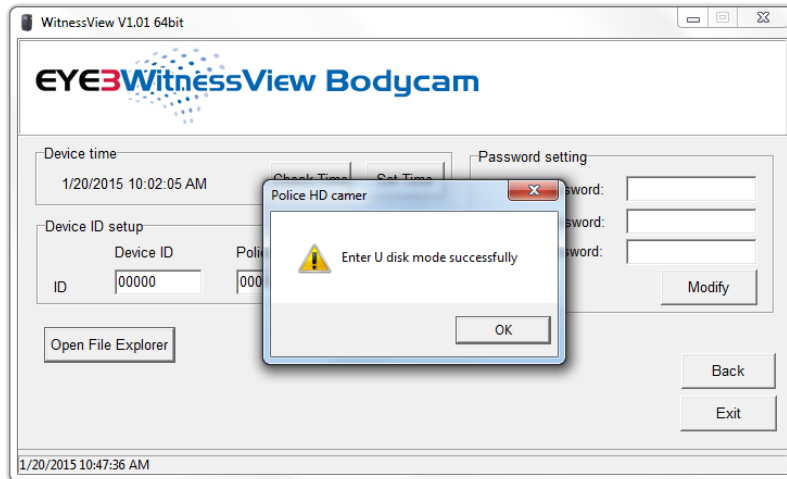
Click the “YES” button.



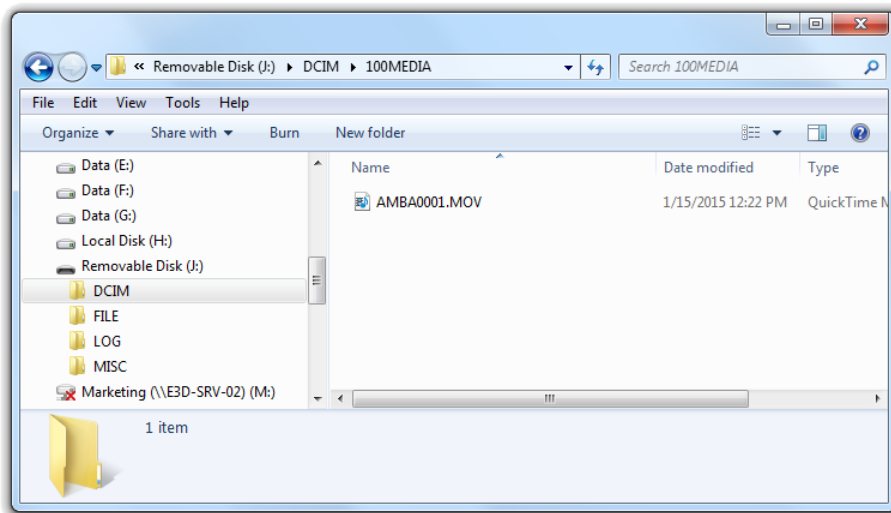
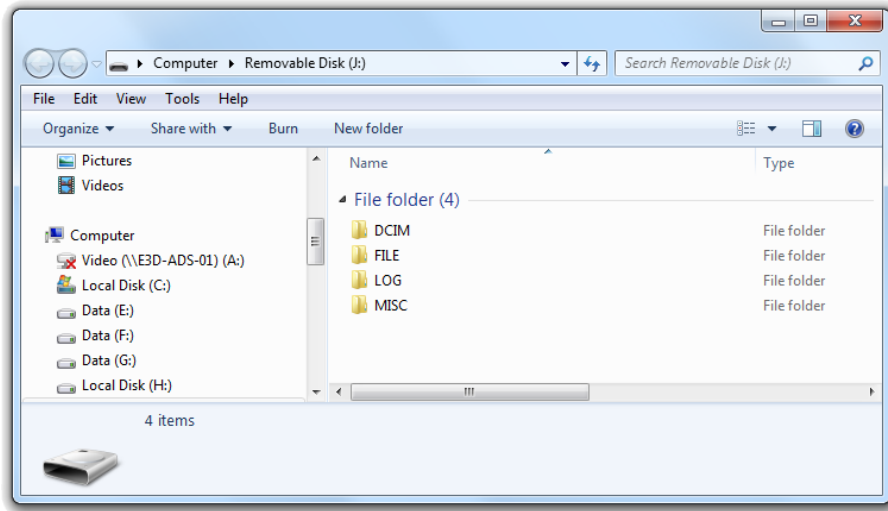
A window pops up to notify user that the USB Mode connection was successful.

Click “YES” button.

This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.



CORPORATE HEADQUARTERS

9624 Cincinnati Columbus Road

Cincinnati, Ohio 45241

Main: 513.779.0604

Toll Free: 888.777.9059

Fax: 513.898.0206

www.eye3mobile.com



This document contains proprietary and copyrighted information subject to change without notice. The information in this document shall not be duplicated, used, or disclosed in whole or in part outside of Eye3Data © 2014. Any distribution of this material without the written consent of Eye3Data is strictly prohibited.