

# **HIGHLAND HOT TUB HIRE-**

## **RENTAL AGREEMENT AND DO's and DONT's**

### **checklist**

Highland Hot Tub Hire requires all persons hiring equipment to have read and understood the contents of this document before signing. If you do not understand the information contained within this document, or require further clarification on said points, please speak to your installation engineer or contact highland Hot Tub Hire directly on 01463 233 222. At the end of this document you will be asked for your signature and date of signing. It should be noted that you are signing to accept the equipment as outlined below and have read/understood all points highlighted within the terms and conditions.

#### **USE OF TUB**

1. The hot tub is designed for 4-6 people. Overloading the hot tub can cause damage for which you will be liable.
2. Please be aware of the filter which sticks out inside the tub (these are expensive and any damage to them will be taken off your deposit)
3. When using the hot tub, remove cover and store carefully. Enter water carefully NO JUMPING and make sure it is not too hot (test first).
4. Over filling the hot tub will cause it to overflow. Each person entering the hot tub will raise the water level by 5-7cm. When the bubbles/jets are activated the water level again rises by a similar amount.
5. Do not use drugs, smoke or drink alcohol when using the hot tub
6. It is essential that everyone using the hot tub, showers before use and no foreign bodies e.g. grass, earth, sand, stones or sharp objects are introduced to the water. The hot tub will perform better if kept clean, therefore more enjoyable to use.
7. You are liable for this hot tub and hot tub cover whilst in your custody for any loss or damage.
8. Highland Hot Tub Hire will not be responsible for water damage that occurs
9. If after making arrangements to collect the hot tub at the end of the hire period, we are unable to gain access to collect the hot tub, there will be a charge of £50.00 for each day.

#### **HEATING**

1. The hot tub will be filled with cold water and will take at least 24 hours to reach the recommended temperature of between 35c and 38c. If you have a combination boiler you could have it filled with hot water so it is ready to use when filled.
2. To change water temperature simply press pad down for cooler and up for hotter.
3. When not using hot tub always replace the cover to retain heat.
4. The hot tub will maintain temperature by itself; although during periods of heavy use or when the cover is removed for an extended period there will be a fall in temperature. Staying out of the hot tub and replacing the cover will allow the water temperature to rise to the desired level.
8. Always leave the hot tub plugged in and switched on in order for the filtration/heating systems to work.

#### **SAFETY**

1. Do not use any electrical items within five feet of the hot tub including telephone.

2. Children must be over ten years of age and accompanied by an adult at all times when using the hot tub and temperature reduced in accordance.
3. At more than 37.5c you should not spend more than fifteen minutes in the hot tub.
4. Pregnant women and persons with heart disease, circulatory problems, diabetes or low or high blood pressure should consult a doctor before using the hot tub.
5. Chemicals will need to be added. We will go through the procedure with you verbally upon delivery and will leave you with information regarding application, handling, storage etc. If you have any questions just ask.

**EXTRA INFORMATION**

1. If we have to come out to the hot tub whilst on hire to rectify a fault and the fault is found to be down to misuse there is a £50.00 call out charge.
2. Any damage incurred due to misuse or not following the above recommendations must be paid for in full. Undersigned renter understands the above information and acknowledges that the use of the hot tub is at the renters' risk.
3. **Collection of hot tub – Please leave hot tub full, switched on and heating and put in the “HOT TUB FLUSH” 2 hours before arranged collection time.** People can not go into hot tub once “Hot tub flush” has been put in.

Undersigned renter agrees to release this establishment from any and all liabilities incurred with the use of the hot tub.

CUSTOMER SIGNATURE.....

STAFF SIGNATURE.....

CUSTOMER NAME PRINTED.....

STAFF NAME PRINTED.....

DATE:.....

DATE:.....

# **HIGHLAND HOT TUB HIRE**

## **HIRERS GUIDE TO THE HOT TUB.**

Thankyou for choosing Highland hot tub hire. We are sure you will have great success with your hire. Below is a quick guide to ensuring everything runs smoothly during your hire.

### **WHAT WE WILL DO FOR YOU?**

We will take the hot tub to you  
We will set up the hot tub up for you.  
We will run through the points below  
We will answer any questions you have.  
We will give you a folder/manual explaining use of the hot tub.

### **WHAT YOU NEED TO DO?**

You need to fill the hot tub with water and start the heating process **once hot tub is filled. ( filling hot tub takes about an hour and a half)**

You will need to check the .....levels and take appropriate action (see ..... levels below)

You will need to familiarise yourself with functions of the hot tub.

You need to ensure everybody using the hot tub is aware of the terms and conditions

You need to ensure the safety of the equipment or charges may occur( see ... of terms and conditions)

You need to ensure the hot tub is **completely emptied and dried by midday** on final day of hire unless special arrangements have been made

### **HELPFUL HINTS AND Frequently asked Questions.**

You will have been given the user manual for your hire period so all questions should be answered in there. If you find that hard to digest (as we all do with instructions manuals) please find the **basics outlined below**

### **BASICS TO MAKE EVERYTHING RUN SMOOTHLY**

#### **1. FILLING AND HEATING THE HOT TUB.**

Hot tub takes roughly one hour to fill with use of hose

Please be aware of the level water should be at. Should be between minimum and maximum level.

Start heating once the hot tub is filled

Temperature increases 1 degree every hour so if you want it at the 39-40 temperature it is recommended you put warm/hot water aswell as cold

If you put in entirely cold water it takes about 27 hours to reach optimum temperature

#### **2. PH, ACID, ALKALI LEVELS**

