





AND

# NTREIS (North Texas) IDX Data - translator



## Presents:

## MyImmobel 2.0 User Manual





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#### **Introduction to Immobel Concepts**

What is Immobel and what do we do? Immobel is the leading resource on earth for Real Estate Translations, multi language MLS, multi language IDX and global marketing for Realtors. Immobel provides expert translations of all listings in 13 languages. We do not use machine translation. Current languages are: English, Spanish (Latin dialect), French, German, Russian, Polish, Italian, Portuguese (Brazilian dialect), Chinese Simplified, Chinese Traditional, Japanese, Korean, Vietnamese.

**IDX (Internet Data Exchange):** Immobel Supports IDX data from many MLS's across the USA and world. With IDX, we can obtain your local MLS data for your own listings, or if approved listings for your entire MLS. Immobel has patterned up with NTREIS to give you access to NTREIS Translator.

**Immobel Listing Search (IDX):** Your Immobel Listing Search can easily reach 91% of all buyers when your marketing message is in their choice of 13 languages, attracting more traffic and more viewers. Immobel Listing Search using IDX in 13 languages has all the feature you want, map search, email Alerts, CRM (Contact management system), works with any website using our built in frame option.

Client Contact Manager: Immobel user's management system works in conjunction with your Immobel Listing Search (IDX). Users of your Immobel Listing Search (IDX), can register with a name and email address, create a saved search and have listings sent directly to them. Of course, you can control on which search options are displayed and with our contact manager functionality, you can also add new clients, setup saved searches and send listings to them.

Listings Manager: Immobel's Listings Manager functionality is a back-end way to view all listings currently in the Immobel database. You may search across your own listings connected via IDX

**Referral Network:** Immobel's Referral Network is your way to contact other agents in Immobel. This is a win-win business plan that really pays! Immobel plugs you in to Referrals from across the country or across borders. Whether you are making the referral or receiving the referral, it is all easy and straightforward to use.

**Real Buzz:** Immobel's Real Buzz is the Facebook for Real Estate Professionals. Designed for Real Estate for professionals in mind, this is a social networking experience, like you never seen before. Search for your listings, post a blog, and view other members. Your networking knows no boundaries on Real Buzz. The Real Estate portal for today; interactive, global and social.





#### 1. MyImmobel 2.0 Dashboard

The homepage of the dashboard controls which options are displayed and how they can be used. Useful help information is displayed under "Quick Help". The dashboard will contain all options for your account.



#### Navigation

Along with the main buttons under **Products and Settings** and **Marketing Tools and Services**, you can also click on each tab at the top to access that specific functionality. They include, "**Main Menu**", "**Immobel Listing Search (IDX)**", "**Client Contact Manager**", "**Listings Manager**", "**Referral Network**". If you need help, on the upper right, you will find a section for help, **Need Help**?





We have also included "**breadcrumbs**" which can be used to show the path of your current page or access other parts of the same section. Example Shown: Main Menu  $\rightarrow$  Immobel Listing Search (IDX) Setup  $\rightarrow$  Basic Options These also can be used to back up to a previous screen or go back to the main menu.

**Logging out**: When you are done with the current session, please make sure to Logout: You can do this by clicking on Log out on the upper right hand corner of your Immobel Dashboard.

### 1. Immobel Listing Search (IDX)

Main Menu 🔿 Immobel Listing Search (IDX) Setup



A. Customizing your Immobel Listing Search (IDX)

a. Basic Options 👗

Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Basic Options

Here, you let us know if you want your Immobel Listing Search (IDX) to be customized for one individual Agent/Broker or for a Team of up to 2 Agents/Brokers who work together. If you need Immobel Listing Search (IDX) for a company site or Brokerage site, please click here for more information on those products.





- A. Options Include:
  - a. Your profile Name: This is used to distinguish a unique name for your Immobel account. Once completion of your setup, your account can be viewed by going to <a href="http://www.immobel.com/xxxx">http://www.immobel.com/xxxx</a> XXX=your profile name
  - b. Options for your Immobel account: Individual pages, Team pages.
    - i. For Team Pages, Team contact information options:
      - 1. One set of contact information for both team members –Uses one contact profile, single contact information is displayed on the Immobel Listing Search (IDX).
      - 2. Separate contact-information for each of the team members Uses 2 contact profiles, both contact information is displayed on the Immobel Listing Search (IDX).
    - ii. For Team pages, Team description option:
      - 1. Provides options and show one set of "descriptions" for professional information for both members.
      - 2. Provides options and sows two sets of "descriptions" for professional information for each team member.



#### Main Menu 🔿 Immobel Listing Search (IDX) Setup 🔿 Contact Info

If you have selected to use Immobel Listing Search IDX), for Teams, then you have the option to provide one contact for the Team, or separate contact information for each of the two Team Members. Use this page to set-up contact information that will appear on your Immobel Listing Search (IDX).

Quick help	Main Menu 👄 Immobel Listing	Search (IDX) Setup 🔿 Contact Info		
Use this page to set up contact	Your Contact Informa	ation		
information that will appear on your Immobel Listing Search (IDX).				
When entering phone numbers, please	Your Contact Information			
makes it easier for foreign buyers to contact you.	This contact information will be sl	hown on your Immobel Listing Search (IDX)		
	First Name:	Bryan		
	Last Name:	Johnson		
	Gender: why we need this?	Male © Female		





- A. Your contact information, Team Contact information. Depending on which option is selected from the "Basic Options". First and Last name and gender information. Agent Public ID: Please enter or verify your MLS ID (AGENT ID from the MLS). This will connect your "featured Listings" to your account. Office ID, Please enter or verify your Office ID (OFFICE ID from the MLS). This will connect you "Office Listings" to your account. If Immobel has not yet connected your IDX data to your account, this information is not necessary. If Immobel has your MLS IDX data, please make sure this is filled out correctly.
- B. E-mail Address, Phone numbers, Cell numbers and fax numbers, web page addresses have the option to "add more..." Street, City, Zip Code, Country options available.



#### Main Menu 🔿 Immobel Listing Search (IDX) Setup 🌩 Professional Info

This option lets you provide a description of your team that will appear on your Immobel Listing Search (IDX). Descriptions entered here will be translated and will be shown to clients in their choice of 13 languages. If you have selected to use Immobel Listing Search (IDX), for Teams, then you have the additional options to have a common description for team members, or a separate description for team members.



- A. Your Professional Description This information will be automatically translated into 13 languages and will be shown on your Immobel Listings Search (IDX) Pages.
- B. Choose ONE Phrase that best describes you/your business Choose 1 description that will be translated in all languages.





- C. Professional Qualifications -- You can choose any of these and they will be displayed on your Immobel Listing Search, in image and text form. (The text will be translated into all languages). If you are a member of these organizations, make sure you choose them.
- D. Other options can be enabled to be shown your Immobel Listing Search (IDX), to show under "homepage". **Please note**, if you choose an option and fill in text into a blank form, these items will not be translated.



Use this page to select style and colors to be used on your Immobel Listing Search (IDX). There is a frame-able Listing Search that you can just frame into your website. This is basic, map search and goes well with any style or design you may have for your website. This is called **"Template for Frame"** Style type and it is last to be shown under **"Choose from these Style Types"**. Or, if you prefer, you can choose from several styles and colors for your Immobel Listing Search (IDX). You can return to this section at any time, and change the color or Style. All Immobel Listing Search (IDX) comes with integrated Google map search.



A. Selecting a style is three step processes.





- a. From the "**Choose from these Styles**", Choose a style, that would best fit your needs and color options. This will be your layout for you Immobel Listing Search (IDX).
- b. Follow the arrow, "Choose from these Colors" (if available)
- c. Under "Selected Style", three different example pictures will be shown to give you an idea on how the style will be displayed. Click next or "Save" to save this style for your Immobel Listing Search (IDX).

e. Photos Main Menu ight Immobel Listing Search (IDX) Setup ight Photos & Logos

You can upload photos and logos to be shown on your Immobel Listing Search (IDX)



Depending on the "Style" chosen, you will be provided with options to add new pictures/logos to individualize your Immobel Listing Search (IDX). All pictures and images should be uploaded as .GIF or .JPG images. Please do not upload files larger than 30kb. You will also have the option to " PREVIEW" your choices and make any changes you feel necessary.





PREVIEW – When accessing the preview, this will provide a "secondary" window, which will show your Immobel Listing Search (IDX), along with your customizations, contact and professional information, style of your choice and pictures uploaded. You may go through and view and visit your page, or click on "CLOSE X" on the upper right to exit the preview.

#### **B. Additional Options**



Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Customize Listing Search

Your Immobel Listing Search (IDX) will be customized just for you. You will choose how your local MLS will be displayed, and whether you want to show listings from other markets, including International Listings.

This feature lets you mange the Immobel Listing Search (IDX) that you can use with any website you have. Use this option to enable or disable MLS search/IDX, or to choose which Global Listing Exchange markets you want to show listings from, if any. Here you can also control your "Featured Properties" and the "Our Office Listings" features.

#### i. Local Listings Search Options

Your Immobel account is connected with NTREIS IDX data. Options are provided below to customize your account even further.





Quick help	Main Menu 🔿 Immobel Listing Search (IDX) Setup 🔿 Listing Search Options
Use this page to decide what listings are to be shown on your Immobel Listing	Immobel Listing Search (IDX) Set-up
Search (DX). You can choose to display your Local MLS DX search, and/or Global Listing Exchange search, is possible to choose individual markets, or to enable all markets.	Local Listing Search options ☑ Display my own listings as "Featured listings" ☑ Display my Office Listings as "My Office Listings"
You can choose to present only some listing categories, for example Single Family Homes. It is also possible to only show listings in a given price range.	Display listings from my Local MLS     Customize how your Local MLS search will be shown on your Immobel Listing Search (IDX): <ul> <li>Display All Property Types and Categories</li> <li>Display only the Property Toroerty Types and Categories I select:</li> </ul>
	Single Family Homes       For Sale       For Rent         Townhouse/Row House       For Sale       For Rent         Apartment / Condo / Co-op       For Sale       For Rent         Commercial Properties       For Sale       For Rent         Land for sale       For Sale       For Rent
	I want to display all price ranges I want to display only properties priced between and for sale . I want to display only properties priced between and for rent .

Display my own listings as "featured Listings". For your account type, you can have your Listing Displayed on your Immobel Listing Search.

Display My Own Listings - This will be used to show "Featured Listings" on your Immobel Listing Search (IDX). "Featured listings" are your listings in which you are the owner, if you have any listings in the MLS that is associated with your Agent ID, will show here.

Display My Office Listings - This will be used to show "Office Listings" on your Immobel Listing Search (IDX). "Office Listings" are your office listings have any listings in the MLS that is associated with your Office ID, will show here.

Display listings from my Local MLS – Having this checked, will show all listings available in the MLS that Immobel receives in a daily import

The next set of options can be used to define what type of searches you want to allow on your Immobel Listing Search (IDX). You can choose between "individual" property types, and 3 different options for price ranges. Please note: If you





setup a specific type of search, if the user of your Immobel Listing Search (IDX), exceeds that search, a small notification window will state the reasoning for the unacceptable criteria.

b. Languages

Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Language Options

This is where you will choose which languages your customers can choose when they want to see listings on your website using the Immobel Listing Search (IDX). You can select all 13 languages, to give your website the widest audience and the best exposure on International search engines, or you can choose just the languages you want to focus on. You can return to this section at any time, to make changes.

Quick help	Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Language Options					
This page lets you select which	Language Options					
languages will be available on your Immobel Listing Search (IDX).	Active	Flag	Name	Options	Move	
You can also reorder them, putting more important languages in front of less important ones.	Cnable		English		승부동호	
For some languages it is possible to select what flag will be used. For example, Spanish language can be represented by a flag of Spain or a flag of Mexico.	Enable	۲	Spanish (Latin America dialect)	<ul> <li>Use flag of Spain</li> <li>Use flag of Mexico</li> </ul>	승부중로	
Note: at the bottom of the screen there is an option to replace flags with language names. If selected, flags will not be	Cnable		French		****	
snown on me web page	Enable		German		승부동물	
	C Enable		Italian		****	

#### Language Options

This page you can select which languages that will be available on your Immobel Listing Search (IDX). You can also reorder them, putting more important languages in front of less important ones. For some languages, it is possible to select what flag will be used. For Example, Spanish, you can choose the "Spain" flag or "Mexican" Flag.

**Language Selection Style**: Here you can choose on how you wish to display "languages", by Flag or by text. We provide examples of each.



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Main Menu ightarress Main Menu in the Main Menu in the Main Menu is the Ma

You can add the Immobel Listing Search (IDX) to any website you may have. If you do not have a website, click here to see a list of our partner website providers. You can purchase a domain name here if you want to use your Immobel Listing Search as a "mini website" with its own URL! If you purchased a domain through Immobel already, you can manage it here.

Quick help	Main Menu 🔿 Immobel Listing Search (IDX) Setup 🔿 Web Integration Tools
This page lets you publish your Immobel Listing Search (IDX), and connect it to your other websiles.	Domain Names
To publish the immobel Listing Search (DX), you can purchase new domain name. Then your web page can be available as for example: http://www.your/lame.com. You can also connect it to a domain, that you already own and that is currently not used for any other web site.	You can purchase new domain name         You can purchase new domain name to use for your Immobel.com web site.         S00 - me firsty after the first         http://www.
To connect your Immobel Listing Search (IDX) to your web sites, you can get a Language Bar. Language Bar is a row of flags, that can be added to your web site, providing your users with franslated content. Clicking on the language bar flag will direct users to your Immobel Listing Search (IDX) in the right language.	Connect domain name to your Immobel Listing Search (IDX) To use a domain you already own (purchased from some other domain provider) that is not currently in use by another web site click the Connect Domain button There will be a one time, \$25 fee for connecting your domain to your Immobel Listing Search (IDX) Pages.
If you would like to add a language bar, we will provide you with HTML code, that will have to be added to your other web eite if your other web site is template	Language Bars
bace, you have the attent is temparte based, you should be able to add this code yourself, if this was a custom built site, you may need to ask your webmaster to add it for you.	Language Bar is a row of flags that can be added to your other web site, to connect it to your immobel Listing Search (IDX) Pages. Here you can create HTML code for the language bar, that will need to be added to your web site. Below you will find some suggestions for the Language Bar. Language choice is based on your settings in the Language section.

#### i. Purchase a new domain

You can purchase a new domain for your Immobel Listing Search. This method, you can publish your Immobel Listing Search and be found using your own domain address. Example: (Http://www.immobel.com). Please note, if you choose this method, you will go through payment instructions and will receive a confirmation email from Immobel

#### ii. Connect domain to Immobel Listing Search (IDX)

If you have an existing domain that is not being used, you can publish your Immobel Listing Search using this method. Please note, if you choose this method, you will go through payment instructions and will receive a confirmation email from Immobel with additional instructions for your domain.





#### iii. Language Bar Widget

If you want to connect your Immobel account, to your existing website, Immobel has provided options for "Language Bar Widget". Language Bar widget is a row of flags that can be added to your website providing your users with translated content. Clicking on the language bar flag will "redirect" users to your Immobel Listing Search (IDX) in the corresponding language chosen. If you would like to add a language bar widget, Immobel will provide you with HTML code that will have to be added to your other web site. If your other web site is template based, you should be able to add this code yourself. If your website was custom built, you may need to ask your Webster/developer to add it for you.



Choosing and Adding a language bar

- 1. First Choose the size of the language bar, "Large, medium, small extra small"
- 2. Choose naming, "Language name in English, "Language names in Native language", "no names"
- 3. Click on a language bar that you wish to use
- 4. Once have selected a language bar, a secondary window will display.







5. From here, you can copy and paste the "highlighted" html code into your website, or you can "Send this code to your webmaster" via email form to have them add it for you.

## d. Advanced Options

#### Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Advanced Options

This option lets you manage META tags on your Immobel Listing Search (IDX). You can enter "**keywords**" here to help attract more search engine traffic. Here you can also set up Google Analytics or add a Hit Counter. You can also manage your Key Links page and add more Professional Designation logos to display on your Immobel Listing Search (IDX)

### i. Meta Tags META



This option lets you manage META tags (Key Words) used on your Immobel Listing Search (IDX). META tags play a key role in Search Engine Optimization (SEO), and since your Immobel Listing Search will be connected to your website, good keywords will help your web page to come up higher in search results. For more information on META tags, please visit the following Wiki webpage, Click <u>here</u>.





Quick help	Main Menu 🔿 Immobel Listing Search (IDX) Setup 🔿 Advanced Options 🔿 Meta Tags
META tags - set up Meta tags to be used	Meta Tag / Keyword Setup
by search engines	This page lets you set META tags for your Immobel Listing Search (IDX).
	You can use this feature to set DESCRIPTION and KEYWORDS taos used in Search Engine Optimization. as well as any other META
	tag that you need to add. For example, custom META tags are used by Google WebMaster Tools verification process
	<meta content=" " name=" "/> delete
	Add more SAVE CANCEL
i. Analytics	
Main Menu 🔿 Imr	mobel Listing Search (IDX) Setup 🔿 Advanced Options 🔿 Analytics

This option lets you add Hit Counter or Google Analytics code to your Immobel Listing Search (IDX). In the "**hit counter code**" box, place your HTML code. There are many places online to receive a free hit counter. We recommend <u>www.statcounter.com</u>. If you are interested in using Google Analytics, you can view them at <u>http://www.google.com/analytics/</u>.

Quick help	Main Menu 🔿 Immobel Listing Search (IDX) Setup 🔿 Advanced Options 🔿 Key Links				
Hit Counter - set up Google Analytics or	Google Analytics / Hit Counter settings				
hit counter code, that will measure traffic on your Immobel Listing Search (IDX) Pages	This page lets you add Google Analytics or Hit Counter code to your Immobel Listing Search (IDX) Pages. Just copy/paste the code to the box below and click: Save.				
	Note: If the hit counter is visible, it will appear at the bottom of the page. If you add Google Analytics code, it will not be visible on your web page, but you will be able to use statistics				
	Google Analytics / Hit Counter code:				
	SAVE CARCE				





iii. Key Links

#### Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Advanced Options 🤿 Key Links

These options enable and allow KEY links on your Immobel Listing Search. Key links are a way to link other websites to your Immobel Listing Search. They will show under the option "Key links". Most realtors, they use Key links to link to their office website or other useful information to real estate. Example: Link URL, Http://www.immobel.com (Don't forget the HTTP ://) Link description: Immobel.com #1 in Translated Real Estate. You many click on "**add more**" to add further Key links.

Quick help	Main Menu $\Rightarrow$ Immobel Listing Search (IDX) Setup $\Rightarrow$ Advanced Options $\Rightarrow$ Key Links				
Key Links - set up sub-page of your	Your Favorite Links Setup				
Immobel Listing Search (IDX) Pages that shows links to your other pages Please put full URL starting with http://intheLink.URL.box, for example: http://intheLink.uRL.box.	This page lets you show the Key Links tab on your Immobel Listing Search (IDX)				
Example link description:	Link URL http://www.immobel.com de	elete			
+ ini Translated real Estate. Link description is limited to 1000 characters.	Link description Immobel.com #1 in Translated Real Estate!				
	Link URL de	elete			
	Link description				
	4				
	Add more SAVE CANCEL				





#### *iv.* Designation Pictures

Main Menu 🔿 Immobel Listing Search (IDX) Setup 🤿 Advanced Options 🄿 Designations

This option lets you manage Designation Pictures that are shown at the bottom of your Immobel Listing Search. Here you can upload your own custom designation pictures that can be shown. You will see 5 columns, Status, if the picture is active/inactive, Designation picture, Designation name, Move, which can be used to move pictures up and down, bottom to the top and actions. Actions are only used to upload new pictures.



Designation Pictures - manage

Use this page to decide what pictures are

shown, and in what order. You can also upload your own designation logos.

## Main Menu ⇒ Immobel Listing Search (IDX) Setup ⇒ Advanced Options ⇒ Designations Designation Pictures

designation pictures that are shown on your Immobel Listing Search (IDX) Pages. Here you can edit the Professional Designation and Certification logos you will show on your Immobel Listing Search (IDX).

Note: standard designation names, like CRS, ABR, CIPS are enabled automatically on the Description page.

You can use this page to upload pictures of designations that are not on the default list





#### C. Viewing your Immobel Listing Search (IDX)

Immobel Listing Search (IDX) URL:	http://www.immobel.com/DashboardMRMLS1_ppers.new.windowteoj	(modify)
Immobel account type:	Individual Agent Web Page	(modify)
Company Name:	Big Ocean Realty #1	(modify_)
Contact Information:		(modity)
Name	Bryan Johnson	
phone	1 (212) 555 4875	
fax	1 (212) 555 4570	
e-mail	intor@immobel.com	
Web	http://www.immobel.com	
Address	1485 Big Sky Avenue, Camden, 55502 South Carolina	
Description:		(modity)
Experience/Qualifications:	Multimilion Dollar producer!	
Professional qualifications:	Accredited Buyer Representative, Certified Residential Specialist, Accredited Buyer Re	presentative Manager, e-PRO
	Internet Professional (e-PRO), Graduate, REALTOR Institute, Leadership Training Gradu	uate, Certified Property Manager,
	Residential Accredited Appraiser, REALTOR Assoc. Certified Executive	
Specializing in: :	New Homes, Luxury Residential, Corporate Relocation, International Real Estate, Biling	ual, Multi Lingual
Languages Spoken: :	English	
Contact me for Expert Advice on:	Buying. Mortgage Loans, Appraisals, Local Attractions	
Specializing in these Areas:	South Carolina	

Depending on the Style that you have chosen during your initial setup, the color and look of the account will change, however the "buttons" are the same. The following describes what each button is used for. (This will also depend on if you have that option selected). To view your Immobel Listing Search (IDX) and to see all the options described below, click on link next to "Immobel Listing Search (IDX) URL:

Homepage – This will display information about you or team members, as defined in the Immobel Listing Search (IDX) Customizing your

Immobel Listing Search (IDX) 😁 Contact Info and Professional Info tabs. 🄝 😂



Change Language or Language Buttons- Depending on which languages and the language style selected from Immobel Listing Search (IDX)

Additional Options







Search Listings – This will display the search options, includes "Local MLS" (if selected) data, as defined in the setup, Immobel Listing Search



(IDX) 👕 Additional Options 👕 Customize Listing Search. 🍳

**Contact Me** – This will show your contact information and also provides an email contact form.

Your Choices – During the "Search Listing" process, you will have options to "Save Listings". When listings are saved, they will show up in "Your Choices".

Featured Properties – This will display listings that are associated with your MLS ID, that have been imported to Immobel from your MLS. This is setup in your "contact info" profile for field: Public Agent ID.

Our Office Listings – This will display listings that are associated with your Office ID, that have been imported to Immobel from your MLS. This is setup in your "contact info" profile for field: Office ID.

Key Links – This is an advanced options and can be found under "Immobel Listings Search (IDX) 🏲 Advanced Options 🏲 Key Links. 🥙 If you have added Key links to your account, they will display in this section.

Get Email Alerts – This can be used in with conjunction of "Client Contact Manager" 🤽 . Users of your Immobel Listing Search (IDX) can login with their email address, setup there contact information and save a search for a listing(s) they are looking for. If the listing is updated in the system, the user would receive an email about that saved search. As the owner of your Immobel Listing Search (IDX), you can also use "Client **Contact Manager**"





## 2. Client Contact Manager 🄏

Main Menu 🔿 Client Contact Manager

Pro-actively register clients to receive automatic marketing from you, for any listings in your local MLS, or any of the other markets you have chosen to show in your Immobel Listing Search (IDX) from anywhere in the world! Your clients can receive updates from you on properties they might be interested in, from Costa Rica to California, Paris to Palm Beach. It's all here at your fingertips. Just tell the system who to market to, and relax!

Actions	Main Menu 🔿 Client Contact Manager						
Email Alert Preferences	Clients who have registered for Email Alerts						
	No.	E-Mail	Name	Registration date	Alert Expiry date	Actions	
Outidu hala	1.	in fo@immobel.com	Donald Johnson	Sep 29 2010	already expired	📂 Details 💥 Delete	
	2.	in fo2@immobel.com	Aitkin Sellect	Sep 29 2010	already expired	📂 Details 💥 Delete	
Your clients can register for Email Alerts for any properties that interest them. We	REGISTER NEW CLIENT						
will send ultes Anits day, "Ioni you, with your name, contact information and branding on them. Clients can also save their favorites, and return to your sete to check them any time. You can always see who has asked for Email Alerts, see their search criteria, and get their contact information. You will also be able to see what listings have been sent to your client in your name. You can also edd your clients criteria to change what they are getting Alerts for, you can register them for more or different Alerts, and cancel Alerts when you are ready to. Al Alerts are CAN-SPAN compliant, and your clients can un-subscribe at any time with a simple click.							





#### **Email Alert Preferences**

#### Main Menu 🔿 Client Contact Manager 🤿 Email Alert Preferences

Quick help	Main Menu 👄 Client Contact	Manager 🔿 Email Alert Preferences				
Email Alert is a feature of Immobel Listing	Email Alert Preferences					
Search that enables clients to register and receive automatic email notifications of new listings matching their saved search criteria.	Notifications sent to	you				
	Email notifications and	Send notifications about each new client registering				
As your visitors register and save searches in their Email Alert accounts	copies:	Send notifications about each new search being saved				
you can be notified by email about these actions. Use this page to set up what		Send a CC of Email Alert notifications				
notifications are sent to you and where they are sent to.	Email address for	Our Se default email address: infor@immobel.com				
PLEASE NOTE: Notifications will only be	notifications:	O Use the following email address(es):				
sent out if a client uses Get Email Alerts. If		delete				
you register the client manually, you will not receive "new client" or "new search"		Add more				
notifications.	Email Alerts sent to	clients				
You can also customize default Email Alert						
emails sent to your clients. You can	Default Email Alert emails are sent from info@immobel.com address, and the From header says					
address.	Email Alerts. It is possible to change these settings here:					
	From email address:	info@immobel.com				
	From header:					
		SAVE CANCEL				

As your visitors register and save searches in their Email Alert accounts, you can be notified by email about these events. Use this page to set up what notifications are sent to you and where are sent to. Email Alert Preferences are options that you can set in order to Opt-in to receive email notifications. They are:

Notifications sent to you. "Send notifications about each new client registering". If viewers of your Immobel Listing Search, clicks on "Get Email Alert" and register with their name and email address, you will receive an email. If your client does this, then saves a saved search, this option "Send notifications about each new search being saved", you will receive an email about the saved search. Next, "Send a CC of Email Alert notifications". If listings match the saved search the viewer saved, you can receive copies of the listings, the same as the client.





**Email Address for notifications.** Automatically checked is your default email address, however, we have provided options to enter a different email address or multiple email addresses. This could be useful, if you have contact manager software that allows emails to be received and automatically updated your contacts.

**Email Alerts sent to the client options.** When listings match the saved search, email(s) are sent to your client; you have options to change the "From Email" address and "From Header" name. This can be useful, especially if you want YOUR email address to be shown instead of our default <u>info@immobel.com</u> and/or if you want to provide a different header name for your emails, instead of Email Alerts, such as Hello, here are your listings!

#### **Register New Client**

Main Menu 🔿 Client Contact Manager 🌩 Register New Client

#### REGISTER NEW CLIENT

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This page lets you register a client to receive Email Alerts from your Immobel Listing Search. Use this option for users that contacted you directly, and you would like them to receive new listings that match their search criteria.

Main Menu 👄 Client Contact	Manager 🔿 Register New Client
Email Alert Registra	ation
In order to register new client, p	lease fill the form below
E-mail:	
First Name:	
Last Name:	
Language:	Please Select
Address:	
City:	
State:	
ZIP Code:	
Phone:	
Email Alert frequency:	Daily
Email Alerts sent until:	For the next 2 weeks
Email Alert format:	Plain text and HTML
	REGISTER A CLIENT CANCEL





Here, you can add clients to your MyImmobel. Required Fields are E-mail and Language. E-mail, first name, last name.... Language. Here you can choose one of our supported languages. For Example, if your client speaks "German", choose German. When email notifications are sent to your client, they will be in the German language. They will be able to view the listing details in German and view your contact information in German. Address, City, State, Zip code, phone numbers are all standard fields you can fill in about your client.

**Email Update Frequency**, here you can choose how many times the client will receive emails from Immobel. Daily, Weekly, Twice a Week, Twice a Month. **Email updates sent until**, Options include, "For the next 2 weeks", For the next 3 weeks, For the next 1 month, for the next 2 months, for the next 3 months

Please Note Email Alert notifications are processed at 7a.m. central time.

- \* Daily all searches are run every day at 7 AM Central Time
- \* Two times a week searches are run every Monday and Thursday
- \* Weekly all searches are run each Monday
- \* Twice a month searches are run on the 1-st and 15-th of each month
- \* Monthly searches are run on the 1-st of each month

Emails are limited to 50 listings, if there are more new listings matching search criteria, only first 50 will be included in the email.

**Email sent to us (Alert Format):** We include three different options for email types to be sent. Plain Text, HTML and Plain Text and HTML. For some email recipients, they may not be able to view HTML emails. HTML emails are emails that include pictures and web links. Plain Text emails are only text, no pictures. By default, Plain text and HTML is set. Most Online email providers, MSN, Yahoo, and Google Gmail, all Accept HTML formatting. Once completed, click on **Register a Client**.





#### **Adding a Saved Search**

Main Menu 🔿 Client Contact Manager 🤿 User Details 🄿 Add New Search

Quick help	Main Menu 👄 C	Client Contact Manager 🔿 User Details 🔿 Edit saved search				
Use this page to edit search criteria for	Edit saved search					
your client.	What the cl	What the client wants:				
	Search category:	Paris, France				
	Location:	City, State or Country				
	Property type:	Residential For Sale				
	Price Range:	1000000 to 1000001 Currency: USD 💌				
	Bedrooms:	Any				
	Bathrooms:	Any				
	Size:	to sqft 💌				
	Lot size:	to sqft 💌				
	Year Built:	to				
		SAVE CANCEL PREVIEW				

Next, we have to define a saved search for your client. Search Types, these will include all types you have selected during your account Setup, under "Listing Search Options". If you want to search the entire Immobel database, choose All GLEX markets. Location, city, state of listings that could be found in your search. Property types and sub-property types. Price ranges, also by "Currency". If you are setting up a search for a client who speaks a language other than English, choose the currency that corresponds to that language. Bedrooms, bathrooms, size, lot size and year built are other options you can search by.

We have options to Save, Cancel and " PREVIEW " the search. Please Note: Current listings will not be emailed to the client, only new listings added to the Immobel database after the search has been saved and that meet the matching criteria will be sent out. Emails are limited to 50 listings, if there are more new listings matching search criteria, only first 50 will be included in the email. Once saved, it will bring you to "User Details".





#### **Email Alert Registered User details**

Main Menu 🔿 Client Contact Manager 🌩 Registered Client Details

Actions	Main Me	nu 👄 Client Contact I	ilanager 📫 Registered Client Details				
> Turn off CC of Email Alerts	Emai	Email Alert registered user details					
> View Recent Email Alerts	E-mail:		info@immobel.com				
> Edit Client Information	First N	ame:	Donald				
> Delete user account	Last Na	ame:	Johnson				
	Addres	is:	3224 West 81 street, Camden, South Carolina, 22121				
	Phone		212 555 1122				
	Langu	age:	English				
	Regist	ration date:	Sep 29 2010				
	Last lo	gin date:					
	CC of email alerts:		ON (Default)				
	Email Alerts frequency:		Daily				
	Email Alerts expire at:		already expired				
	Emails sent as:		Plain text and HTML				
	Save	d Searches					
	No.	Send Email	Search Criteria	Actions			
			GLEX Market: Paris, France	/ Edit			
	1.	No	Interaction of badfordens. Any Minisum number of badfordens. Any Space from Any to Any	<ul> <li>View listings</li> <li>Start Emails</li> </ul>			
			Lot size from: Any to Any Price from: 100000 USD to 1000001 USD	🗙 Delete			
	ADD N	IEW SEARCH					

Consists of the contact information, the saved searches assigned to the account and options to configure the account.

**Actions:** Each user detail has options to configure, view recent emails and delete user information. "Turn on CC of email Alerts", here you can turn this ON/OFF to receive copies of Email Alerts to you, the same as the client. You can edit user details and delete the user account.

Saved Searches, under actions, you can edit the saved search, view the current listings, stop emails and delete the saved Search.





Our Client Contact Manager is a very unique system on that you can have clients setup their own accounts and you can setup accounts for your clients, for listings information in 13 languages! When speaking with your clients, please make sure to give them your Immobel Listing Search web address and tell them to click on Get Email Alerts!

### 3. Listings Manager 🌋

#### Main Menu 🔿 Listing Manager

Quick help	Main Me	Main Menu → Listing Manager								
Listing Manager lets you manage all	Listir	Listing Manager								
listings available to you. That includes your IDX listings, listings from all Global Listing Exchange Markets, and of course	Searc	h type: My Active Listings	▼ Pro	perty type: An	/					
your own listings.	Locati	ion:		An	/					
Listing Manager lets you view full listing details, including contact to the listing agent. That way, if you are contacted about a GLEX listing, you can easily find your referral partner.	OR MI	LS#:	Prio	e Range:	to	USD				
Here you can also add new listings,	No.	Photo	Status	MLS#	Property type	Address	Price	Created	Expires	Actions
manage listing previously entered - edit, activate or deactivate them, and delete listings. Listing statuses explained The Status column can show one of the followine incom:	1	No Photo Available No Photo Available	Active	1494949	Residential For Sale	Camden	\$1	Sep 30 2010	Dec 18 2010	😑 Details 💥 Delete
Your own listing entered manually Your own listing received via a data feed	2	No Photo Available No Photo Available	Active		Residential For Sale		\$1	Oct 14 2010	Dec 13 2010	😑 Details 💥 Delete
IDX IDX listing GLX Global Listing Exchange listing	3	No Photo Available No Photo Available	Active		Residential For Sale		\$1	Oct 14 2010	Dec 13 2010	📂 Details 💥 Delete
	ADD A NEW LISTING Page 1 of 1 NEXT									

This option lets you manage listings that are available on your Immobel Listing Search (IDX). Here you have access to a back-end view of all available listings: Your own listings, via IDX import. epending if you have a "team" Immobel Listing Search or "Individual" Immobel Listing Search. You will be shown different options. For Individually accounts, you will see "My Active Listings", which displays listings that are connected via IDX For Team accounts, You will see "My team Listings", which will displays listings that are connected via IDX and match your Agent ID's.





#### Searching for a listing

Depending if you have an "Individual" Immobel Listing Search or "Team" Immobel Listing Search. (Setup in basic options). You will be shown different Search Types. For Individual accounts, you will see "My Active Listings", which displays listings that are connected via IDX for example or listings entered in by you.. For Team accounts, you will see "My team Listings", which will displays listings that are connected via IDX and match your Agent ID's.

Using the criteria, "Search Type', Property Type, Location, MLS number and price range, you can view listings that are associated with your Immobel account. At any time, you can CHOOSE which data sets are available to you, by going to **Immobel Listing Search (IDX)** > **Additional Options > Customize Listing Search**. Once you have search for listings in your criteria specified, you can click on "details" under actions to view the full display of the listings.

Status – Under Status you will see different icons on how listings are represented in the Immobel system.

IDX

= IDX (Internet Data Exchange) will show when listings are located in your LOCAL MLS.

#### GLX

= GLX (Global Listing Exchange), will show when listings that are brought you by members in our Global Listing Exchange.

= Listings with this icon are YOUR Listings. Connected to your account via Agent ID.





#### **Viewing a listing**

Main Menu 🔿 Listing Manager 🤿 Listing Details

Once you have clicked on "details" of the listing in question, we provide the full information about the listing. Including: Address, Listing Price, Property Type, MLS number and Property Type. Under Actions on the left, Immobel will let you know about specific information regarding this listing and will provide some "help" regarding what type of listing this and how it can be used.

Listing Details						
Address:	2400 SW 65 AV FL 33155					
Lease Price:	\$2,100					
Property type:	Commercial for lease					
MLS#:	M1389725					
Lot size:	945 sqft (87.8 m <sup>2</sup> )					
Virtual Tour						
Private Listing Info	rmation (not visible to the public)					
Status:	Active					
Photos						





#### **Enhancing a listing**

Main Menu ightarress Listing Manager ightarress Listing Details ightarress

Enhance Listing











This is your link to manage your Referral Network Profile. You can also see and manage incoming and outgoing Referrals. If you have a client that is interested in real estate ANYWHERE, you can use the Referral Network to find an Agent to work with in the right location who will be happy to pay you a referral commission. By setting up your own Referral Profile, you will be able to receive referrals from other professionals, everywhere.







#### Your Referral Network Membership level

Under Quick Info, you will see your level. This level corresponds on how you will be shown in the Referral Network. If you have a Basic or Silver Status, you can upgrade your account. If you are at the GOLD level status, no further upgrades can be done. For more information, check out our Referral Network FAQ's section.

#### **Your Referral Network Profile**

#### Main Menu 🔿 Referral Network 🤿 Your Referral Network Profile

This is your chance to attract more referrals. Tell potential referral partners about your professional experience, your local market knowledge and anything else that may help them choose you to send their clients too. Of course, it is very important to add your photos.







#### Edit General Profile Data

Main Menu 🔿 Referral Network 🌩 Your Referral Network Profile 🔿 Edit Referral Network Profile

Quick info	Main Menu 🔿 Referral Network 🄿 Your Referral Network Profile 🤿 Edit Referral Network Profile					
Your membership level is Basic. Upgrade	Edit Referral Network Profile					
to Gold or Silver	Your Name:	Bryan Johnson				
Quick help	Company Name:	Big Ocean Realty #1				
This is where you set up your	Photo:	No photo uploaded				
Referral Network Profile. Your profile wil be seen by other Real Estate professionals looking for referral		UPLOAD PHOTO				
partner to send their clients to. A complete and friendly profile gives	Link to Website:	http://www.immobel.com/DashboardMRMLS1				
you the best chance to receive Referrals.	Your Professional Designations:	Accredited Buyer Representative (ABR)	Accredited Buyer Representative Manager (ABRM)	Accredited Land Consultant (ALC)		
yourself as possible. Remember to fill in the Locations Served box - these are		Certified Commercial Investment Member (CCIM)	Certified International Property Specialist (CIPS)	Certified Property Manager (CPM)		
locations where your can actually meet and work with clients. If you speak languages other than English please write		Certified Real Estate Brokerage Manager (CRB)	Counselor of Real Estate (CRE)	Certified Residential Specialist (CRS)		
your professional description in these languages, too.		e-PRO Internet Professional (e- PRO)	General Accredited Appraiser (GAA)	Graduate, REALTOR Institute (GRI)		
		Leadership Training Graduate (LTG)	Residential Accredited Appraiser (RAA)	REALTOR Association Certified Executive (RCE)		
		Society of Industrial and Office REALTORS (SIOR)	REALTOR logo	Transnational Referral Certification (TRC)		
		Equal Housing Opportunity logo	MLS logo	Resort & Second Home Property Specialist (RSPS)		
		MLS and Realtor logo				

Contact information. If you setup your Immobel account for an individual type, please fill out information. If you setup your Immobel account for a "team type", you may choose a team name for your name or enter your Company name. If you wish to add a photo, click "Upload Photo", and please make sure the file is under 30kb in size. If you have completed your Initial setup of your Immobel account, your Immobel Listing Search (IDX) web address, will be displayed in "link to website", however, it can be changed. Next, Professional Designations, make sure to choose Designations that you are member of that organization.





Next, Languages spoken. In the next box, Paragraph in English, please add a paragraph about you and what you can offer. If you would like to add other languages, you can do that too. Finally, Locations Served, add your locations where you do business. This will helpful in finding you in our Referral Network! You may additional locations if so deserved. Lastly, there is a disclaimer for you to read. "In order to use the Global Referral Network system, you need to read and acknowledge that you have read this information. Once you have read the disclaimer, check the box "I acknowledge that I have read and understand this information. Verify your contact information is correct and click "**Save**".

#### Edit Market & Transaction Data

Main Menu 👄 Refe	erral Network 🔿 Your R	eferral Network Profile 👄 Edit Referral Network Profile
Quick info	Main Menu → Referral Network → Your Referral	Network Profile 🔿 Edit Referral Network Profile
Your membership level is Basic. Upgrade to <b>Gold</b> or <b>Silver</b>	Years as a Property Professional:	1 years
Quick help	Average Price of your current listings:	2 USD -
One of the most important steps in the referral process is the agreement on referral fees.	Usual Commission in your Market: Commission share offered to Referral Partners:	3 % of the total commission you collect.
Please consider that some professionals will search for the partner offering the best referral fee. If you leave this blank, and they search ONLY by referral fee offered, your profile will not be found	As an example: Do you need your broker's signature to legally	The approximate amount your referral partner could expect to be paid on 1 million USD  Transaction is 12 Experienced in international referrals Yes No
	commit to a referral or referral commission?	

Additional information about you. Please go through each line and fill in the desired information. This information will display on your Referral Network profile and will help the person searching for you, understand your previous transactions. Please consider that some professionals will search for the partner offering the best referral fee. If you leave this blank, and they search ONLY be referral fee offered, your profile will not be found.





#### **Referral Network Preferences**

Main Menu 🔿 Refer	rral Network 🔿 Referral Network Preferences
Quick info	Main Menu 🔿 Referral Network 🌩 Referral Network Preferences
Your membership level is Basic. Upgrade	Referral Network Preferences
to Gold or Silver	Please send email notification to this email address: info@immobel.com
	about the following events:
Quick help	Referral Inquiries:   Yes  No
This page lets you decide how you will be notified about new referral opportunities.	New email messages:  Ves No SAVE CANCEL

Here you can add or verify your email address in which Referral Inquiries and messages will notify you on new events. You have options for "**Referral Inquiries**" and "**New Email Messages**". Choose Yes/No for each option





#### Search the Immobel Global Referral Network

Main Menu 🔿 Referral Network 🤿 Search the Immobel Global Referral Network



Do you have a client that is interested in real estate in another market? Find a referral partner here who will be happy to work with your client and pay you a referral commission. You can search using map search, and filter by professional designation, specialization or language spoken.

Quick info	Man Meter 🛶 Referral Hotwork 🔶 Search the Immobel Global Referral Network						
Your membership level is Basic. Upgrade	Search the Immobel (	olobal Referral Network					
Actions	Languages 📰 Englis Spoken: 📰 Spani 📰 Germi	n 📑 Italian 📑 Japanese 📑 French h 📄 Portuguese 📄 Russian 📄 Polish n 📄 Vietnamese 📄 Chinese 📄 Korean	Name: Company Name:				
• Search with map	Designations: C ABR	CCIM CRB e-PRO LTG RSPS	City: State / Region: Country:				
	Page 1 of 14128	ukblantis Resourts	Z 3 4 5 6 7 8 9 10 mext				
	6	Elizabeth Harding Sands Realty Eliber Language English Spanish French Russian Chinese	More Information				
	1 s						





Using the map search or specified criteria such as Languages Spoken, Designations, name, company name, city, State/Region, and country for a professional you are looking for. Once you have found a professional, click on "more information" to continue.



After reading information about the client, you have options to do the following:





Send Referral Inquiry – Here you can start the process of sending a Referral to the professional

	Send Referral Inquiry		×					
	Dear Elizabeth Harding ,		^					
	I have a client to refer, and an getting in touch with you to see if you would be interested in working with them in your market.							
	Here is some initial information:							
İ	Client's preferred language:	English						
l	Can also speak:	Select						
l	Preferred property type:	Single Family House						
		Attached House / Town House						
I		Apartment / Condo / Co-op						
I		Commercial Property						
I		Country Property / Estate						
I		Land						
l	This client intends to purchase							
l	Price range for purchase:	to USD 💌						
	If purchase this client intends to buy:	○ now ○ in 90 days ○ in 6 months ○ in 1 year ○ undecided						
	This client intends to rent							
	Price range for rental:	to USD 🗸						
l		O per month O per week						
1	If for rent, the rental is needed in:	◯ 30 days or less						
ł		O about 6 months O 1 year O undecided						
I	This property will be used for:	Main Residence						
I		One of several residences						
I		Vacation use only						
I		Primary as investment property						
I		I do not know how client intends to use the property / they						
		are not certain						
l	This client is someone I have worked v	vith before.						
I	This client is a personal aquaintance.							
ł	This client is new to me.							
	This client was introduced to me by an	other client.						

Contact this professional – Here you can send a message to the professional to make contact





Contact this p	professional	× -
To Subject	: Elizabeth Harding	
		н
	A	
	CONTACT THIS PROFESSIONAL CANCEL	-

Add to Favorites – Here you can this professional to your list of favorites and can be viewed faster later. This feature gives you the ability to save the professional as a favorite. You then can go back and easily find these professionals from the Main menu of the Referral Network, under "View favorite professionals." If you click on

Add to Favorite, an icon will display next the professional when searching.

Print a Flyer – Here you can print a flyer for this professional.







**Referral Network Mailbox** 

Main Menu 🔿 Referral Network 🤿 Referral Network Mailbox

To have all messages and notices about referral inquiries located in one place. You may click on "**View**" to view the full details of the referrals in progress, closed or cancelled state.

Quick info	Main Menu 🔿 Referral Network 🔿 Referral Network Mailbox
Your membership level is Basic Upprade	Referral Network Mailbox - Potential referrals
to <b>Gold</b> or <b>Silver</b>	From / To
	Great Idea Realty
Mailbox	John Kowalski
Potential referrals	Mary Mary Clark
> Sent	Elizabeth Harding
> Incoming	Elizabeth Harding
Referrals in progress	
> Closed referrals	
Canceled referrals	
> Email messages	
Quick help	
To have all messages and notices about referral inquiries forwarded to your email address, please ensure that you have provided your email address in > Referral Network Preferences and have opted in for the emails to be delivered.	

**Potential referrals** -- Referral Network Potential Referral is the location for all the incoming inquiries from other professionals that started the Referral Inquiry process.

**Closed Referrals** – Referrals that have gone through the entire process of the referral inquiry.

Cancelled Referrals – Referrals that have been canceled, by one or both members involved





**Email Messages** – You can view your emails that are sent by other members using the "contact his professional" link.

#### Viewing Referral Network details

The Global Referral Network is designed to securely track each referral from the time it is opened, until it's' conclusion. While the referral is "open" the system will continue to ask for periodic updates until your referral is categorized as "closed" by both referral partners

Main Menu Immobel Page Setup	Registered User Manager Listing Manager Referral Network	Need Help?
Quick info	Main Menu 👄 Referral Network 🚔 Referral Network Mailbox 👄 Referral details	
Ouick info Vour membership level is Gold. Courter and the search of th	Main Menu       → Referral Network       → Referral Network Mailbox       → Referral details       Current information       Referral & Messages       Referral Partner Profile         Update of referral status         Is the referral still open?       >         ③ Yes       >       >       >       >       >       >         □ Did referral result in a transaction?       >	Summary
	Audu Cooperation with your reterns partier.     I am not satisfied with the sending members professionalism and conduct     I am not satisfied because:     The sending member did not give me the information needed to contact the client     The sending member had not correctly described the client's needs and expectations     The sending member did not accurately describe their relationship with the client	





## 5. Seminars and training videos



Will provides links to manuals, help information and training videos to showcase our services and functionality

## 6. Live interpreter by telephone



Bridge the communication Gap. Use this information if you need to speak with a client or another professional in another language with our proffered partner Language Line.com.

### 7. Real Buzz



"Real-Buzz.com". Real Buzz.com is a full-featured, robust, multi language Networking website that is deeply integrated with Twitter and Facebook. If you have listings in the Immobel database, your listings will also be viewable on Real Buzz. Please click on the icon to join Real Buzz today. Once added, you will also have the chance to integrate your Immobel account to your Real Buzz.com profile.