



INSTALLATION AND OPERATING INSTRUCTIONS FOR AUTOMATIC INSTANTANEOUS TYPE WATER HEATERS FOR USE WITH NATURAL AND LIQUEFIED PETROLEUM GAS

MODEL 125B LPL and 125B NGL (Non-Modulated) Suitable for heating potable water

Certified for space heating in combination with potable water only

Not certified for space heating only. Intended for either recirculation to storage or cold water inlet flow that is non-varying. For variable flow, install the 125 B or the 125 X model.



WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult a qualified installer, service agency or the gas supplier. Upon completion of the installation, these instructions should be handed to the user of the appliance for future reference.

Warning: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life



WARNING

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

FOR YOUR SAFETY

Do not store or use gasoline or other flammable, combustible or corrosive vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

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This well engineered, gas water heater has been specially designed to operate as a circulating water heater.

AquaStar 125B LPL and 125B NGL Specifications

exceed this value. Pressure may need to be adjusted for

high altitudes, see page 8.

Gas Input max.: 117,000 Btu/hr min.: 60,000 Btu/hr **FEATURES** Water Connection 1/2" Thread fitting - High Quality Materials for Long Working Life. H x W x D 29 3/4" x 18 1/4" x 8 3/4" Copper heating coils for endless supply of hot water. Vent 5" Safety thermocouple at pilot burner. Gas Connection 1/2" NPT thread Automatic overheating protection shut-off sensor. Min. Water Pressure 8 Psi at 1.8 GPM Stainless steel burners with stabilized blue flame. Min. Water Pressure 18 Psi at 3.7 GPM Built-in corrosion resistant draft inducer. Max. Water Pressure 150 Psi Compact space saver: mounts on a wall with two hooks. Shipping Weight 46 LB Easily removable one-piece cover. Net Weight 44 LB Easy one person installation. 1.8 GPM at 90° rise Easy pilot flame lighting with push button piezo ignition. 3.7 GPM at 45° rise Min. Water Flow 1.8 gal/min LP GAS Supply Pressure (before Aquastar regulator) min.: 11" W.C. max.: 14" W.C.* Required LP GAS Pressure at inlet tap while Aquastar is operating: 10.5" W.C. LP GAS Burner Manifold pressure while Aquastar is operating at maximum input: 9.0" W.C. Natural Gas Supply Pressure (before Aquastar regulator) min.: 7" W.C. max.: 14" W.C.* **Required Natural Gas Pressure at inlet** tap while Aquastar is operating: 5.7" W.C. Natural Gas Burner Manifold pressure while Aquastar is operating at maximum input: 4.2" W.C. * Inlet gas pressure before Aquastar regulator must not

UNPACKING THE AQUASTAR HEATER

This heater is packed securely. The box includes two water connection fittings, a gas pressure regulator, a pressure relief valve, an incandescent particle tray, two hooks for hanging the heater, this manual, a warranty statement and a warranty registration card. Do not lose this manual, as there is a charge for replacement. Please complete and return the enclosed warranty registration card.

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FRONT VIEW

SIDE VIEW

MINIMUM INSTALLATION CLEARANCES FROM COMBUSTIBLE AND NON COMBUSTIBLE MATERIALS FOR ALCOVE OR CLOSET INSTALLATIONS



	MODEL 125BL
TOP (A)	12"
FRONT (B)	4"
BACK	0"
SIDES	4"
FLOOR (C)	12" *
FLUE DIAMETER	5"

* Some local codes require 18" in garage installations

AQUASTAR MODEL 125BL

If you are using the AquaStar for combined space heating and potable water heating (see schematic diagram below), all piping and other components connected to the system must be suitable for potable water, (b) toxic chemicals such as those commonly used for boiler treatment to prevent corrosion and freezing must <u>not</u> be introduced into the system, and (c) if the space heating requires water temperatures higher than those required for domestic, potable water, a mixing valve or other similar device must be provided to reduce scald hazard potential, (d) maximum system water temperature must not exceed 140°F (60°C). DO NOT CONVERT AN EXISTING. CLOSED HOT WATER HEATING SYSTEM TO A COMBINATION SPACE AND POTABLE WATER HEATING SYSTEM USING THE AQUASTAR OR ANY OTHER HEAT SOURCE.

Open loop potable water and combination space heating system* * To be used with a tank, check local codes. May not be permitted in some jurisdictions.



necessary to adjust the temperature slide control to prevent 130 F.

5. Schematic is for illustration and example only and must not be used for actual installation without appropriate engineering and technical advice from a professional properly licensed in the locality where the installation is made.

GENERAL RULES TO FOLLOW FOR SAFE OPERATION

overheating.

1. You should follow these instructions when you install your heater. In the United States: The installation must conform with local codes or, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54. In Canada: The Installation should conform with CGA B149.(1,2) INSTALLATION CODES and/or local installation codes.

2. Carefully plan where you install the heater. Correct combustion air supply and flue pipe installation are very important. If not installed correctly, fatal accidents can be caused by lack of air, carbon monoxide poisoning or fire.

3. The place where you install the heater must have enough ventilation. The National Fire Codes do not allow gas fired water heater installation in bathrooms, bedrooms or any **Tempering valve is required when tank water temperature is over

occupied rooms normally kept closed. See the section below on locating the heater.

4. You must vent your heater. See section on VENTING, Page 6.

5. The appliance must be disconnected from the gas supply piping system during any pressure testing at pressures in excess of 1/2 Psig (3.5 kPa).

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 Psig (3.5kPa). The appliance and its gas connection must be leak tested before placing the appliance in operation.

6. Keep water heater area clear and free from combustibles and flammable liquids. Do not locate the heater over any material which might burn.

7. Correct gas pressure is critical for the optimum operation of this heater (see specifications on page 2). Gas piping must be sized to provide the required pressure at the maximum output of the heater, while all the other gas appliances are in operation. Check with your local gas supplier, and see the section on connecting the gas supply.

8. Should overheating occur or the gas supply fail to shut off, turn off the gas supply at the manual gas shut off valve on the gas line.

9. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

PROPER LOCATION FOR INSTALLING YOUR HEATER

Carefully select the location of your new heater. For your safety and for proper heater operation, you must provide an abundant supply of combustion air and a proper venting installation.

The heater may still operate even when improperly vented. It will, however, be less efficient and could eventually damage the heater. It could even result in human sickness or death due to oxygen deprivation and carbon monoxide poisoning. Follow the guidelines below:

1. Place your heater as close to a vent or chimney as possible.

2. National building codes require that you do not install this appliance in bathrooms, bedrooms, unvented closet or any occupied rooms normally kept closed.

3. Simultaneous operation of other appliances such as exhaust fans, ventilation systems clothes dryers, fireplaces or wood stoves could create a vacuum effect in your home which could cause dangerous combustion by-products to spill back into your home rather than venting to the outside through the flue. Confirm that your Aquastar is venting properly when all these other appliances are running. See section on venting.

Do not obstruct the flow of combustion and ventilation air to the appliance. If installed near a clothes dryer it is very important that the dryer be properly vented. Failure to properly vent a dryer could result in a gradual accumulation of lint on the water heater fin coils and burners, leading to a dangerous condition of vent blockage and poor unsafe combustion.

4. Your hot water lines should be kept short to save energy. It is always best to have hot water lines insulated.

This product is not approved for manufactured homes (mobile home), recreational vehicles (RV) or boats. Reference ANSI Z21.10.3.

This product is neither designed or approved for outside installations.

WARNING: The water in this water heater is cold and always remains cold except for the times that hot water is being used DO NOT INSTALL IN AN AREA WHERE IT COULD FREEZE.

This heater is neither designed for nor approved for outside installation.

Drain the heater entirely if freezing temperatures are anticipated in area where heater is installed by disconnecting both the inlet and outlet elbow connections at the rear of heater. Additionally remove the drain plug under the water valve. See Fig 0.



Fig. 0 - Water heater drain plug

WARNING: Flammable materials, gasoline, pressurized containers, or any other items or articles that are potentially fire hazards must NOT be placed on or adjacent to the heater. The appliance area must be kept free of all combustible materials, gasoline and other flammable vapors and liquids.

COMBUSTION AIR REQUIREMENTS

The AquaStar water heater holds cold water in its copper heat exchanger and brass water valve when not in use. Because of this, any cold air that comes in through the unit's vent pipe is capable of freezing these components. This Installation Manual specifies the minimum vertical vent pipe and the amount of combustion air required for this unit. The vent pipe must not be restricted and its 6 foot minimum height (provided there are no elbows) must terminate 2 feet above any obstruction within a 10 foot radius.

When all requirements are followed, the unit will operate properly and safely. However, there may still be a risk of freezing due to negative draft if all the combustion appliances in the area are not being supplied with a sufficient amount of make-up air. A wood stove or furnace can rob the makeup air in the AquaStar's vent pipe, leaving the cold infiltrating air capable of freezing the cold water in the AquaStar heat exchanger. More make up air is the solution. Follow the instructions on venting and checking adequacy of make up air. A HVAC specialist should be used to design solutions for providing more make-up air if necessary.

Observe the following instructions concerning combustion air.

Appliances located in unconfined spaces:

- a) An unconfined space is one whose volume is greater than 50 cubic feet per 1000 Btu per hour of the combined rating of all appliances installed in the space. That would be 5850 cubic feet for the AquaStar 125BL alone.
- **b)** In unconfined spaces in buildings of conventional frame, masonry, or metal construction, infiltration is normally adequate to provide air for combustion, ventilation, and

dilution of flue gases.

Appliances located in confined spaces:) The confined space must be provided with two permanent openings, one commencing within 12 inches of the top and one commencing within 12 inches of the bottom of the enclosure. Each opening must have a minimum free area of one square inch per:

- 1000 Btu/hr if all air is taken from inside the building.
- 2000 Btu/hr if all air is taken from the outside by horizontal ducts.
- 4000 Btu/hr if all air is taken from the outside by direct openings or vertical ducts.

Or the confined space must be provided with one permanent opening or duct that is within 12 inches of the ceiling of the enclosure. This opening must have a minimum free area of one square inch per:

- 3000 Btu/hr if all air is taken from the outside by a direct opening or vertical duct.

Louvers, grills and screens have a blocking effect. If the effective free area is not known, increase the sizes of your openings by 75% if your louvers are wood and by 30% if your louvers are metal. Refer to the National Fuel Gas Code for complete information. In buildings of tight construction all air should be taken from outside.

CLEARANCES

The Aquastar 125 BL is design certified for installation on a combustible wall and for installation in an alcove or closet with the minimum clearances to combustible and non - combustible construction listed below

- A. Top 12 inches (306 mm)
- B. Front 4 inches (102 mm)
- C. Back 0 inches
- D. Sides 4 inches (102mm)
- E. Bottom 12 inches (306 mm)

Clearance from vent is dependent upon the clearance rating of the venting material used. For example: type B-1 vent is approved for 1 inch clearance.

<u>Note:</u> Minimum clearance to combustible materials should not be less than 6" for single wall flue pipe. Note that this clearance can be reduced if combustible material are protected as per table VI of the National fuel Gas Code or if Type B gas vent is used.

MOUNTING INSTALLATION

The Aquastar 125 BL is design certified for mounting on a wall. Secure the two L shaped hooks provided with the heater to a wall surface. Place them 13 $\frac{1}{4}$ inches apart as shown in Fig 1.

Do not install this appliance on a carpeted wall or over floor covering which is combustible, such as carpet. The heater must be mounted on a wall using appropriate anchoring materials. If wall is a stud wall sheathed with plasterboard, it is recommended that support board(s), either 1x4's or 1/2" (minimum) plywood first be attached across a pair of studs and then the heater should be attached to the support boards. See Fig 1.

Expansion and contraction of piping due to changing water temperature in the pipes imparts movement to the heater

which, if mounted directly to a brittle, friable board, such as plasterboard, can cause failure of mounting.

In earthquake-prone zones, CEC recommends that installers use a large washer and lag screw through the existing holes used to hang the heater to affix the upper third of the heater to the mounting board. To affix the lower third of the heater, CEC recommends that two new holes be drilled in the heater's frame, each one 16 inches below the top two holes, and that washers and lag screws be used to secure the lower portion of the heater to a spacing board.

Before installing the unit, be certain you have the correct heater for your type of Gas – Propane or Natural Gas. Identification labels are found on the shipping box, and on the rating plate which is located on the right side panel of the cover. Also, each burner orifice is stamped with a number (79 for LPG and 120 for Natural Gas).



Fig. 1 - Mounting the Heater

The incandescent particle tray (shipped loose in the carton with the water heater) must be attached at the bottom of the water heater front cover at the time of installation. Use the screws provided. See figure 2



Fig. 2 - Incandescent Particle Tray Illustration

VENTING

Vent pipe connection. WARNING: Do not reduce the vent pipe size.

This appliance must be vented to the outside following all local ordinances and specifications for installing a gas appliance vent or chimney. The venting system must be designed and constructed so as to develop a positive flow adequate to remove flue gasses to the outdoors. Minimum vent size must be 5". Minimum height must be 6 feet, provided there are no elbows. Termination of vent must be 2 feet above any obstruction within a 10 foot radius. Consult your gas utility or National Gas Fuel Code if vent will have elbows or share venting with another appliance.

The vent connector should have as much vertical rise as possible (minimum 12") before any horizontal run. Optional powervent available in order to sidewall vent. Contact your local dealer. The appliance must be located as close as practicable to a chimney or vent. The vent pipe sections must be secured to each other with sheet metal screws. Keep in mind the minimum clearance from the top of your heater. Remember also that single wall vent pipe connectors require a 6 inch clearance from combustibles. National Fuel Gas Code specifies double wall — Type "B" - vent pipe be used in cold climates and for gas vents running through attics. We consider double wall vent pipe preferable in all circumstances. Any vent section greater than 45 degrees from vertical is considered horizontal. Horizontal sections of vent connectors must slope upwards at least 1/4 inch for every foot of its horizontal length. Keep the horizontal section short and avoid too many elbows. Optional power vent available in order to sidewall vent. Contact your local dealer.

To check the draft:

Close all doors and windows to the outside.

Turn on all appliances that force air out of the building. These include all exhaust/ventilation fans, furnaces, clothes dryers, wood burning stoves, etc.

Open all doors between the AquaStar and these other appliances.

Run the unit for at least 10 minutes. Then hold an ordinary mirror at the side above the front shell. Any flue gases backdrafting will cause the mirror to fog. This is a serious health hazard and must be corrected. Poor venting can result in soot building up inside the heater, overheating of the heater and freezing of the heat exchanger in a freezing environment.

The mirror will remain clear with a properly functioning draft.

Note: The burners of an instantaneous "on demand" water heater such as the AquaStar are only on at the time that hot water is actually being used, the vent pipe is therefore cold except for the short durations when hot water is being used, it is therefore very important that the venting and air supply be adequate to provide a good positive draft as soon as the burners turn on. See venting guide on back page.

The AquaStar 125BL instantaneous water heaters have builtin draft diverters and are designed for indoor installation only. The draft diverter outlet must be connected to a clear, unobstructed vent of the same size, or larger.

In Canada, CAN/CGA-B149 Installation Code for detailed requirements

In U.S.A., ANSI Z223.1 - NFPA 54, national Fuel Gas Code for detailed requirements.

The flue connection for the AquaStar 125BL is 5 inches. However, **in CANADA**, for installations at high altitude (2000-4500 feet above sea level) a six inch flue is required. A 5" by 6" flue adaptor must be affixed to the flue collar of the AquaStar with at least two screws. See figure 3.



Fig. 3 - Flue Adaptor for High Altitude Canadian Installations

WARNING: Failure TO INCREASE THE VENT SIZE TO SIX INCHES AND/or assure that the manifold pressure is set to proper value listed for applications at high altitudes will cause unsafe venting, asphyxiation, and will void CSA Certification.

GAS CONNECTIONS and Gas Regulator

Before connecting the gas supply, check the rating plate on the right side of the front cover to be sure that the heater is rated for the same gas to which it will be connected. In the United States: The installation must conform with

local codes or, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54.

In Canada: The Installation should conform with CGA B149 INSTALLATION CODES and /or local installation codes. NOTE: The Aquastar 125 BL is supplied with a gas pressure regulator that must be installed on the heater before attaching the gas supply line. See figure 4. Failure to install the gas regulator as shown in figure 4 will be a violation of CSA certification of the unit. The regulator supplied with the heater is preset for the gas shown on the rating plate to the correct pressure. It is an appliance level regulator designed for (low inlet) pressure (less than 1/2 Psig or 15" W.C.) <u>DO NOT</u> connect to an unregulated or high pressure propane line or to a high pressure commercial natural gas line.



Fig. 4 - Installation of Gas Pressure Regulator

The pressure regulator provided with the heater is adjusted to deliver the proper gas pressure (as indicated on the rating plate and in the manual for altitude up to 2000 feet (660 meters) above sea level. On appliances being installed above 2000 ft (660 meters) elevation, the inlet gas pressure should be set at installation to the value shown below. NOTE: The gas pressures specified below refer to pressures taken at the test pressure nipple on the gas inlet pipe just above the regulator (See Fig 4). These readings should be taken while the heater is operating at full input — i.e. with the gas control positioned all the way to the right.

MAXIMUM INLET GAS FLOW PRESSURE SETTING

Altitude	Natural Gas inches W.C:	Liquid Propane inches W.C:
0' - 2.000 ft	5.7"	10.5"
2.000 ft - 4.500 ft	4.6"	8.4"

Above 4.500 ft consult your local gas supplier.

GAS LINE SIZING

-It is strongly recommended that the <u>Natural Gas</u> pipe be Black Iron pipe the entire distance from the outside meter to the inlet of the Aquastar regulator. 1/2" Black Iron pipe up to 10 feet, 3/4" Black Iron pipe up to 40 feet and 1" Black Iron pipe up to 150 feet distances. Flex line tubing is NOT recommended, but if used then oversize it.

-It is strongly recommended that the <u>LP Gas</u> pipe be semi-rigid copper or Black Iron pipe from the outside regulator to the inlet of the Aquastar regulator. For semi-rigid copper piping: 5/8" up to 20 feet and 3/4" up to 60 feet distances. For Black Iron piping: 1/2" up to 45 feet and 3/4" up to 160 feet distances. Flex line tubing is NOT recommended, but if used then oversize it.

THESE FIGURES ARE FOR AQUASTAR SUPPLY ONLY, ALL OTHER APPLIANCES IN THE BUILDING WILL NEED TO BE INCLUDED IN THE PIPE SIZING.

National Fuel Gas Code requires that a sediment trap (drip leg) be installed on gas appliances not so equipped. The drip leg must be accessible and not subject to freezing conditions. Install in accordance with the recommendations of the serving gas supplier.

WARNING: The heater must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 0.5 psig.

The water heater must be isolated from the gas supply piping system by closing the manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 0.5 psig.

The water heater, including the pressure regulator provided with it, must not be operated at gas supply pressures in excess of 0.5 psig. If overpressure has occurred, such as through improper testing of the gas lines or malfunction of the supply system, the gas valve and regulator must be checked for safe operation. Make sure that the regulator vent is protected against blockage. Vent blockage could occur during ice storms.

When your connections are made, check for gas leaks at all joints (not just the ones you made). Apply some soapy water to all gas fittings and gas valve. **Soap bubbles are a sign of a leak.**

NOTE: Do not apply soap solution to pilot filter screen or pilot orifice area. If you have a leak, shut off the gas. After verifying that required gaskets are in place, tighten appropriate fittings to stop leak. Turn the gas on and check again with a soapy solution. **Never test for gas leaks using a match or flame**.

WATER CONNECTIONS

When facing the heater, the cold water inlet is on your right and the hot water outlet is on your left.

Although water piping throughout your structure may be other than copper, we recommend that copper piping be used for at least three feet before and after the heater (follow local codes if more stringent). Keep water inlet pipe to no less than 1/2 inch diameter to allow the full flow capacity. Remember that water pressure must be sufficient to activate the heater when drawing hot water from the top floor. If the hot and cold connections to the heater are reversed, the heater will not function. The AquaStar 125BL is provided with two flexible type connectors that must be connected to the inlet and outlet fittings of the water valve as shown in Figs 5 and 6. 1/2" Galvanized or brass fittings work best when connected to the connectors. See Fig 6. These connectors seal to the water valve by means of a union connection with a washer type gasket at the joint. No pipe dope or thread tape is to be used at these joints. Be certain there are no loose particles or dirt in the piping. Blow out or flush the lines before connecting to the AquaStar. Full port valves should be installed on both the cold water feed line and the hot water outlet line to facilitate servicing the heater. For installation on a private well system, be sure that the water pressure is set between 30 and 50 psi.



Fig. 6-Plumbing connections for the Aquastar 125BL

Connecting the pressure relief valve (PRV)

A listed pressure relief valve supplied with the heater must be installed at the time of installation. No valve is to be placed between the PRV and the heater. No reducing coupling or other restriction may be installed in the discharge line.

The discharge line must be installed such that it allows complete drainage of both the PRV and the line.

The location of the PRV must be readily accessible for servicing or replacement., and be mounted as close to the water heater as possible. See Fig 7.

To install the PRV, a suitable fitting connected to an extension on a "T" fitting can be sweated to the hot water line.



Fig. 7 - Pressure Relief Valve

OPERATING INSTRUCTIONS

Before proceeding with the operation of the heater make sure that the system is filled with water.

Open the cold water inlet supply to the heater fully. Open a hot water faucet to permit the water to fill the heater and the piping and to eliminate the air trapped in the system Close the hot water faucet after the water flows freely and all the air has escaped from the system. The water heater is now ready to operate.

FOR YOUR SAFETY READ BEFORE LIGHTING THE PILOT

Warning: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life

A. This appliance has a piezo-igniter for lighting the pilot burner. When lighting the pilot, follow these instructions exactly.

B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push in or turn the gas control buttons. Never use tools. If a button will not push in, check to make sure the buttons are being pushed in the proper sequence. Follow these instructions exactly.

If control button(s) are jammed, close the gas supply and call a qualified service technician. Attempted forceful repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water.

Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

LIGHTING INSTRUCTIONS (as seen on front cover of heater)

- 1. STOP! Read the safety information above on this plate.
- The gas valve must be turned off by depressing the gas valve off button (●).
- **3.** Wait five (5) minutes to clear out any gas. If you smell gas, STOP! Follow "B" in the safety information above on this plate. If you don't smell gas, go to the next step.
- **4.** The pilot burner is located behind the peephole in the front center of the jacket directly below this instruction plate.
- Depress PILOT button (●) and light pilot by pushing PILOT INGITER button (●). This may have to be repeated.
- 6. Observe the pilot flame through the peephole. The pilot button (●) should be held down at least 10 seconds with pilot burning. When the pilot button is released the pilot should continue to burn.
- If the gas valve button does not pop up when released, stop and immediately call your service technician or gas supplier.
- If pilot does not stay lit, repeat steps 1 through 6.
- If pilot will not stay lit after several tries, depress the OFF button (●), and call your service technician or gas supplier.
- 7. When lit, depress the ON button (). The heater will now fire when water is drawn at a rate greater than the threshold flow rate.

NOTE: If main burner should fail to ignite, make sure pilot is burning. If not, repeat lighting steps 1 through 6.

TO TURN OFF GAS TO APPLIANCE

Depress the OFF button (${\ensuremath{\bullet}}$) and close the gas supply to the heater.

INFORMATION ABOUT WATER TEMPERATURE

The AquaStar 125B LPL and 125B NGL water heaters produce a 90°F temperature rise at 1.8 gallons per minute. As the flow rate is increased above 1.8, gallons per minute, the temperature will decrease.

MAINTENANCE AND SERVICE

(see maintenance table on back of manual) Approximately once a year, the AquaStar should be checked and cleaned. To remove the front cover, first remove the incandescent particle tray, then unscrew the central screw located at the bottom of the front cover. Pull main cover out toward you and lift up and out. THE FOLLOWING OPERATIONS SHOULD BE PERFORMED BY A QUALIFIED SERVICE PERSON:

<u>Vent System:</u> Should be checked annually. Clean and repair as needed.

<u>Water Valve</u> (Part # 8707002478): The water valve on this heater should be serviced periodically. Lubricate component #25 on page 14 with a small amount of silicon, faucet or lithium grease every two years to keep its o rings fresh and pushrod sliding smoothly. Every 3-5 years replace components #25 and #27 on page 14. The frequency will depend on the mineral content of the water and conditions of use or whenever signs of corrosion appear at the gas and water valve joint. Periodically check that the water inlet filter (#32 on page 14) is clean as well.

Pilot Flame: The pilot flame should burn with a clean sharp blue flame and should resemble the diagram in Fig 8. If the flame is yellow, or if the pilot knob has to remain depressed for a long time in order to keep the pilot lighted, the pilot burner and or the pilot burner orifice may need to be cleaned (NG), the orifice may need to be replaced(LP), and or the air screen may need cleaning. The pilot flame should envelop approximately 10 mm (3/8") of the tip of the thermocouple. If it is too small, the pilot burner must be cleaned. To obtain a spark, the position of the Piezo igniter electrode should be approximately 3 mm (1/8") from the pilot burner tip.



To clean the pilot burner and/ or the pilot orifice : Turn off the gas at the unit. Remove the cover of the heater. To do so, remove incandescent particle tray and unscrew the central screw located at the bottom of the front cover. Pull main cover out toward you and lift up and out. Pull the air screen off, wash it and blow any lint off (See Fig 9). The pilot orifices should also be cleaned or replaced. **Do not enlarge the orifice.** Do not use any wire or sharp object to clean orifices. Natural gas orifices are large enough that you can usually clean them by blowing through them. LP orifices, on the other hand, are too small to clean and should be replaced. See #3 in Trouble Shooting Section. To access the pilot orifice, remove 2 screws holding pilot assembly in place. Then loosen compression fittings to expose pilot orifice.



Fig. 9 - Pilot burner with air screen/ pilot orifice

Main Burner Flames: The main burner flames should be blue, with a more intense blue cone in the center core. Yellow flames could be a sign of wrong size gas orifices or dirty burners, or a blockage on the heat exchangers fins. If some burners have yellow flames while others have good flames, it is likely that dust, lint or spider webs have partially clogged the burner venturis. To clean the burners contact a gas service person

Mineral Scale Build-up: The AquaStars heater, when operated at lower temperatures settings, do not accumulate mineral build-up. If however, the heater is used at the higher temperature settings and the water has a high mineral content, periodic descaling may be necessary. The heating coils should be flushed with a descaling solution. Consult your dealer or Controlled Energy for instructions.

TROUBLE SHOOTING (see maintenance table)

Introduction

The AquaStar 125 BL burners are activated by a water flow valve. Numerous water related problems can cause this water valve to malfunction such as: Insufficient water flow volume to activate the burners at its minimum flow requirement; Dirt in the water flow valve causing it to malfunction; Sediment build-up in faucet aerators, or shower heads; Uneven pressures between cold and hot. (with single lever faucets) Plumbing cross overs. These water flow related problems can cause the heater to deliver less than its full output, or to fail to ignite or to shut down completely. Problems are stated in upper case, bold face. Most common causes for the problems follow in order of likelihood. The suggested solutions require that the cover be taken off. To do this, remove incandescent particle tray and unscrew the central screw located at the bottom of the front cover. Pull main cover out toward you and lift up and out.

PILOT LIGHT WILL NOT LIGHT

1. No gas to the AquaStar

A. Gas cock on gas line may not be open.

B. Gas valve button has not been pushed in on "PILOT" position.

Tighten the thermocouple nut snugly but not too tight.

2. In-line AquaStar gas regulator jammed (usually on LP gas)

Replace or unjam the regulator. **Note:** The regulator furnished with the heater is designed for low gas pressure. Excessive pressure will lock it up (propane only).

Jamming usually happens if the gas pressure between the gas tank (propane) and the water heater's gas regulator has not been reduced. See page 2 for recommended correct gas pressure.

3. Pilot orifice clogged and/or air screen dirty, or pilot gas filter is dirty.

Clogging of the pilot burner can be caused by dust and any suspended matter contained in the ambient air. Although the filters can lengthen the cleaning intervals, they can never completely prevent such clogging. In consequence the gas jet issuing from the pilot orifice is reduced and or the air mixture is reduced. The pilot flame is weak and thus can no longer heat the thermocouple sufficiently. For cleaning purposes, the air filter screen is pulled off, washed and blown out. The pilot orifice has likewise to be cleaned or exchanged. To clean the pilot consult a gas service person

4. Air in the Gas Line

Note: Normally this is a problem only at the time of initial installation, after the pipes have been worked on, or after a propane tank has been allowed to empty, or after the heater has been shut down for a long time.

Bleed all the air trapped in the gas line. Because of the very small pilot orifice (especially on LP gas models), bleeding out all the air could take several minutes. Depress the pilot button () until all the air has escaped, and the gas has arrived. During this process, press repeatedely on the piezo ignition button until the pilot flame has ignited.

PILOT LIGHTS BUT FLAME GOES OUT WHEN BUTTON IS RELEASED

1. Pilot push button was not pushed in far enough or was not held in long enough

Once pilot flame has been lighted. Hold button pushed in for at least 15 seconds to give time for the pilot flame to properly heat the tip of the thermocouple.

2. Pilot flame improperly aimed or is too weak so it is not properly heating the tip of the thermocouple.

The Pilot flame should be a sharp blue flame and aimed at the tip of the thermocouple so that it envelops 10 mm (3/8 ") of the thermocouple tip. Pilot flame has to be properly aimed at the thermocouple. See Fig 8.

3. Poor thermocouple connection at the electromagnet

Note: Electromagnet is part #8707201094 located on the right side of the gas valve behind the piezo pushbutton assembly. Check the tightness of the thermocouple connection nut at the electromagnet: The Electro-magnet connection is a large aluminum 17mm hex head nut. The thermocouple end is a 5 mm brass nut which screws into the 17 mm nut.

4. Poor circuit connections at the ECO. (Energy Cut-Off overheat protection)

Oxidation or looseness of the ECO terminal connections can result in millivolt current loss through the thermocouple safety circuit. Clean terminals with very fine sand paper or an eraser and reconnect ECO leads.

5. Faulty ECO (part #8707206017)

If cleaning the terminals attached to the ECO did not fix the problem, connect a jumper wire between the two wires and try to relight the pilot. If the pilot flame now remains on, replace the ECO. If the flame still goes out when the button is released, the ECO is not defective. Go to next step.

6. Faulty thermocouple (part #8747202083) or electromagnet) Unless these 2 parts are at least 8 to 10 years old, it is very unlikely that they are faulty. Before testing, reconfirm that #2 is absolutely correct, and that all connections are clean and tight.

Consult a gas service person to test and change the thermocouple.

BURNERS DO NOT IGNITE WHEN HOT WATER IS TURNED ON OR WHEN A CIRCULATOR PUMP IS OPERATING

1. Pilot is not on.

Light the pilot. See lighting instructions.

2. Gas valve button not positioned on Burner Position Be sure once the pilot flame is on, that after a 15 to 20 second wait, the main burner button ()) is pushed all the way in.

3. Water flow rate at hot water tap is too low.

Note: The AquaStar models 125BL require 1.8 gallon per minute flow to activate the burners. This is a flow which would fill a quart jar in 8 seconds.

4. Cold water inlet filter on heater is dirty.

Remove filter and clean. This screen filter is located at the inlet side of the brass water valve (fig 11, #32). Check and clean faucet aerators too.

5. Inadequate pump used on a recirculating loop

If unit is plumbed in a recirculating loop system verify that the primary circulator pump is sized properly. GF 26-96, Taco 009 or equivalent is required. See diagram on page 4.

6. Crossover in household plumbing

The AquaStar burner activates when there is sufficient water pressure drop in the AquaStar water valve assembly — ie. when a hot water faucet is opened. If there is a crossover in the plumbing, the necessary pressure drop in the AquaStar will be insufficient, or totally eliminated. A plumbing crossover can be caused by a bad washer at a single lever faucet or incorrect plumbing or a mixing valve in the line, etc. which permits hot and cold water to mix in the plumbing. The crossover will create a back pressure in the system preventing the pressure drop in the Aquastar (i.e. cold water is entering the water heater from both sides and the burners will not come on).

To confirm there is no crossover in the plumbing, shut off the cold water supply to the AquaStar. Open your hot water taps.

There should not be any water flowing. If there is water flowing, there is a crossover in the plumbing. This is a plumbing problem, not an Aquastar problem. Please contact your plumber.

7. Water valve parts may be dirty or components damaged.

First check that the venturi is free from dirt particles. Water valve and component parts must be totally free of dirt. In hard water areas, mineral deposits can eventually (3 to 5 years in hard water areas) corrode the water valve parts to a point where they will need replacing. *Any sign of moisture or corrosion at the joint of the water valve and the gas valve is a sign that the water valve assembly components need to be replaced immediately.*

Note: Water valve for model 125BL is part # 8707002478 for both LP and NG models. (Contact service person to clean water valve or replace if corrosion is present).

PILOT LIGHT GOES OUT DURING OR AFTER USE

1. Gas pressure too low

Very low gas pressure may be caused by low delivered gas pressure, a jammed gas regulator or undersized gas lines. If the gas lines are undersized, there may still be the specified static gas line pressure. However when the water valve opens, and gas enters the burners, the pressure could drop sharply, causing the pilot flame to go out. Have a gas technician confirm the gas pressure both static and at maximum Btu output. Specifications for your heater are on page 2.

2. Pilot may be dirty or weak

See Page 9 for instructions on pilot maintenance.

3. Burners are not shutting down immediately when hot water is turned off or when a circulator pump has stopped operating

Note: If burners don't shut down <u>immediately</u> when the hot water is turned off, the heater will overheat and the ECO will shut-off the gas. Rebuild the water valve assembly using the repair kit from CEC (part#8 703 406 214).

4. Temperature controls are set too high

If unit is plumbed in a recirculating loop system insure that the aquastat or relay for the primary circulator pump is set for no hotter than 140°F. This is necessary to prevent pilot outage due to overheating. The temperature slide control on the 125BL may also need to be lowered to prevent overheating.

WATER IS TOO HOT

1. Gas flow is higher than necessary.

Move gas control slide to the left.

2. Temperature (aquastat) control is set too high

If unit is plumbed in a recirculating loop system the aquastat

temperature relay for the primary circulator pump is possibly set too high.

WATER IS NOT HOT ENOUGH

1. Water flow rate is too high.

Decrease the flow rate.

2. Gas flow is not optimal

Move gas control slide to the right.

3. Temperature (aquastat) control is set too low

If unit is plumbed in a recirculating loop system the aquastat temperature relay for the primary circulator pump is possibly set too low.

4. Btu input is too low due to insufficient gas pressure It is extremely important for a tankless instantaneous water heater to have the right size gas line to obtain the correct gas pressure

See specifications on page 2. Unlike storage tank water heaters, the burners of a tankless water heater must be very powerful to heat water instantaneously since they do this only at the time hot water is actually being used. It is therefore <u>imperative</u> that the gas pressure requirement be met exactly. Insufficient gas pressure will directly affect the water temperature at the time of usage. See pages 2 for correct gas pressure settings.

5. Btu input is too low due to insufficient gas supply

Make sure your main gas line is fully opened. If using LP gas, be sure that the size of the propane tank is adequate to supply the required gas pressure.

6. Cold water is mixing with the hot water between the AquaStar and the outlet

Compare water temperature at outlet of the AquaStar (hold the AquaStar's outlet pipe with your hand) and at the tap. If these two are very different, check for mixing valve or plumbing crossover (see "MAIN BURNERS WILL NOT IGNITE..." paragraph #5).

7. Parts in water flow valve are corroded so that the gas passage is not fully opening

Contact your service person or Controlled Energy.

HOT WATER TEMPERATURE FLUCTUATES

1. Cold water is mixing with the hot water between the AquaStar and the outlet (if not being used with a circulator pump)

See #5 under "Burners do Not Ignite When Hot Water Turned On".

2. Storage in tank (recirculating system) has not fully recovered

Storage capacity in tank is inadequate. Increasing tank size, setting slide control higher for a fast recovery or adding a second 125BL for even a faster recovery is suggested.

3. Insufficient gas pressure

Note required gas pressures (page 2) and consult gas service person.



- Heat exchanger 1.
- 2.
- Pilot assembly Burner manifold gas 3. pressure test nipple
- 4.
- Pilot gas tubing Main gas burner 5.
- Gas valve 6.

- Gas control slide 7.
- Piezo igniter 8.
- Location of pressure tap 9. nipple Water valve
- 10.
- 11. Gas inlet gas pressure test nipple



Fig. 11

INTERIOR COMPONENTS DIAGRAM AND PARTS LIST 125BL



INSTALLATION CHECKLIST

GAS LINE SIZE					
Natural Gas					
Nominal Iron Pipe Size*	1/2"	3/4"	1"		
MAXIMUM LENGTH	10'	40'	150'		
	Liquid P	ropane		•	
Semi-rigid Tubing	1/2"	5/8"	3/4"	7/8"	
MAXIMUM LENGTH	NOT RECOMMENDED	20'	60'	150'	
* Flex tubing greatly	reduces capacity	and, therefore,	is not recomme	nded.	
Mir	nimum Vent S	ize* and He	eight		
Minimum Diameter		Minimum Height**			
5 inches		6 feet**			
* NOTE: Vent size must not be restr for a 117,000	icted. Installation mus Btu Category I appliar		-	nting requirement	
** NOTE : Minimum vent height mu					

feet above any obstruction within a 10 foot radius of vent pipe. Consult your gas utility or National Fuel Gas Code if vent will have elbows or share venting with another appliance. The vent connector should have as much vertical rise as possible (minimum 12") before any horizontal run.

Water Pressure

For installation on well systems, insure that your water pressure is between 30 - 50 psi.

MAINTENANCE TABLE see pages 9 & 10				
	EVERY YEAR	EVERY 2 YEARS	EVERY 3-5 YEARS	
LUBRICATE WATER VALVE		†		
REBUILD WATER VALVE			†	
INSPECT WATER FILTER SCREEN	t			
INSPECT PILOT ASSEMBLY	t			
INSPECT VENT ASSEMBLY	t			
INSPECT MAIN BURNER	t			

Replacement Parts available from North American Distributor CONTROLLED ENERGY CORP. 340 Mad River Park Waitsfield, Vermont 05673 Phone 800-642-3111 Fax (802) 496-6924 www.controlledenergy.com techsupport@controlledenergy.com

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