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1. Overview

Welcome to Back Paddock Adviser! It is assumed at this point that the decision has been made to purchase this product, so you are all well aware of the basic functionality of the program. This guide will take you through some of the start-up procedures we recommend in the Adviser program, and the basics of getting started. This user guide will cover Adviser Professional, please note not all features will be available in Adviser Standard but none shall differ. This is going to start right at the beginning, so please feel free to skip ahead until you hit something you aren't aware of.

I've also included approximate time frames for each section. Have fun!

2. Download and Install Adviser 21/2 hour

So, the decision has been made to purchase the Adviser program, congratulations! This program is downloaded from our website.



- 1. Open Internet Explorer (preferred browser)
- 2. Go to www.backpaddock.com.au
- 3. Click on the heading "Products"
- 4. Click on Back Paddock Adviser
- 5. Click on Download Adviser v9
- 6. Click on correct link Internet Explorer or Other browsers
- 7. Click Save

- 8. Choose Desktop as Save location
- 9. Click OK

Adviser will now download and the executable file will be saved to your desktop. This will be called Adviser/Manager.exe or setup.exe

- 10. Double click on the Adviser/Manager.exe icon on your desktop
- 11. Follow prompts to install program

Once complete, a new icon will appear on your desktop. This is your Adviser program. We are now ready to licence this product, and the first step is to supply us with your information.

3. Provide Contact Details 210 mins

If this has not already been completed, we will require the following information to set you up as a customer in our system. This can be emailed to Support@backpaddock.com.au following the template below.

To: Support@backpaddock.com.au

Subject: New client – Requesting **** Program

Full Name:

Trading Name:

Postal Address:

Phone Number:

Mobile Number:

Email address:

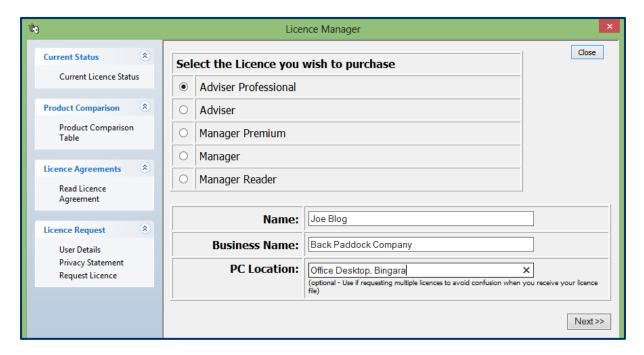
Product required:

Payment preference: for example; credit card or invoice

We will then be able to respond and confirm payment with you before we continue. In the meantime, it is time to send us your Request File.

4. Send Request File 5 mins

This is a ".req" type file that is generated from within the program using your computer ID. This is computer specific.

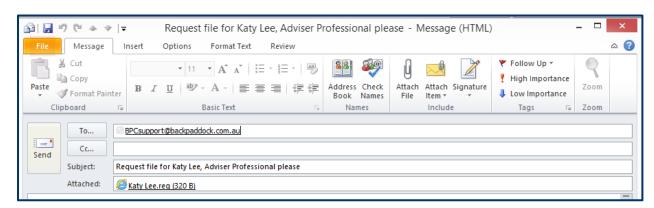


- 1. Double click on the new Adviser icon on your desktop
- 2. Click Request Licence
- 3. Enter your full name, trading name, and location (eg. Desktop, laptop, office, home etc)
- 4. Click Next
- 5. Click Save (request file)
- 6. Choose Desktop as your save location
- 7. Click OK

We now need to send this request file in an email to the team at Back Paddock.

- 8. Right click on the ".req" file on your desktop
- 9. Click Send To
- 10. Click Mail Recipient

An email message box will open, allowing you to continue entering a recipient.



- 11. Enter Support@backpaddock.com.au as the recipient
- 12. Type "Request file for <name>, <product name>" as the subject
- 13. Click Send

Your email message will now be on the way to us. Once we receive this and have confirmed payment, we will issue you with your Licence File that will activate your program. Instructions for this will be provided in the email and below.

If you have not received communication within 2 business days please don't hesitate to contact us. We may not have received your Request File.

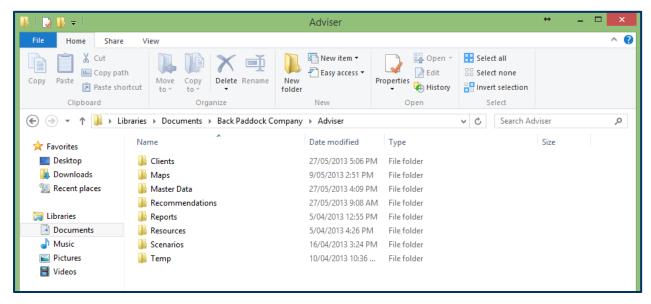
5. Activate your Adviser program



Once payment has been received for your new program, you will be issued with an email that will have your Licence File attached. This file activates your product, and has an expiry date of your subscription term. These are generally replaced annually. Follow these steps to save the licence file, called "Adviser.lic" into the correct location to activate your program.

- 1. Right click on the "Adviser.lic" file in your email
- 2. Click Save As
- 3. Navigate to this location: Documents\Back Paddock Company\Adviser

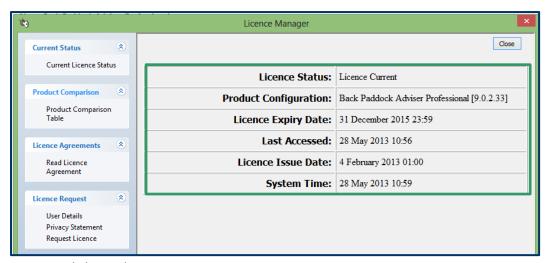
Note; you should see files as per below screen in front of you.



4. Click OK to save file in this location

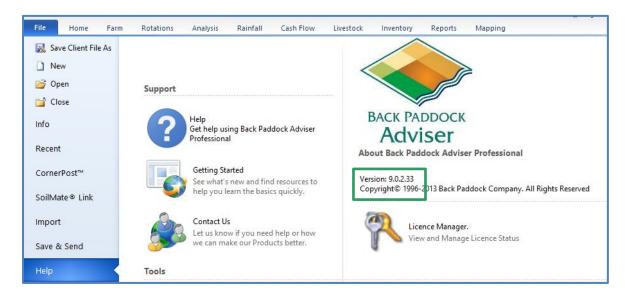
Your program has now been activated. Double click on the Adviser icon on your desktop to open the program for the first time.

The expiry date on your licence can be found from within your program.



- 1. Click on File
- 2. Click on Help
- 3. Click on Licence Manager
- 4. Click on Current Licence Status

From here, you will be able to see your program and licence expiry specifics. The version information is also found on this Help screen. We may ask for this information if you ever have any difficulties negotiating your new software.



- 1. Click on File
- 2. Click on Help

This information is located in the centre of your screen, as above.

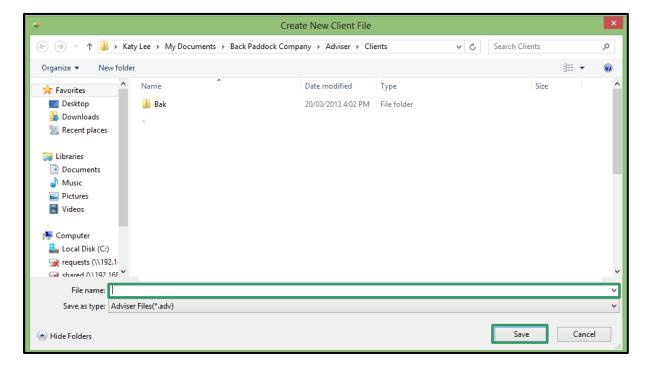
At this point, it is well worth familiarising yourself with other sections of this Help tab to see what is available within the program.

6. Create a Client File



Adviser users are able to create multiple Client Files, one per Client or Trading Name. This will contain all of the information pertaining to them including Trading Names, Farms, Paddocks and the Plan you create.

Before we begin, take a moment to think about your nomenclature. It's important to stick to a common format when creating multiple files. Are you going to use Trading Names or Client Names as the file name? If you use Client names are they going to be "Surname, First name" or "Full name"? Think about your clients, are there any that double up either way? In the program this will be listed as the Trading Name, with Farms and Paddocks allocated under this.



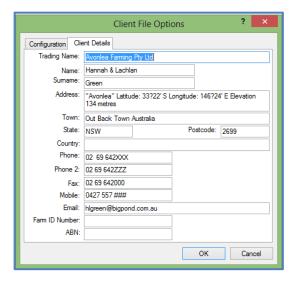
- 1. Double click on the Adviser icon on your desktop to open
- 2. Click on File
- 3. Click on New
- 4. Enter decided name of file
- 5. Click Save

Your new Client File will open at the Home page, ready to start entering more data.

7. Enter Client Details



Now, we suggest entering the client details including name and postal address. These details will be displayed when reports are generated for the Client.



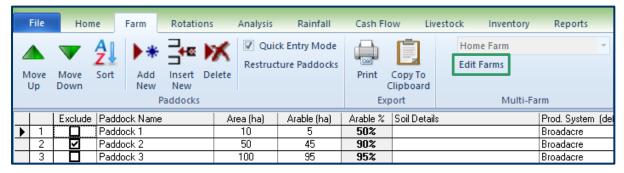
- 1. Click File
- 2. Click Info
- 3. Click Client Options
- 4. Click Client Details tab
- 5. Enter details as required
- 6. Click OK

Your client details are now entered.

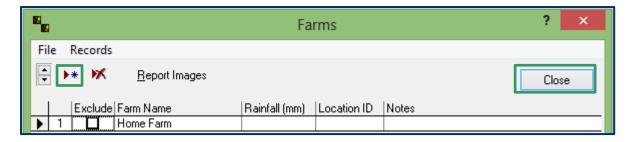
8. Add Farms and Paddocks to your Client File

Now, we want to add the Farms and Paddocks to your client file in preparation for planning. Make sure you have all your information ready, we will need Farm names, Paddock names and Areas.

8.1 Create new Farms 10 mins



- 1. Click Farm
- 2. Click Edit Farms



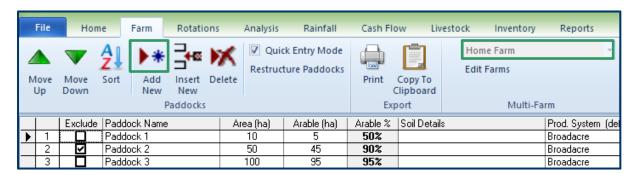
Home Farm is the default name for your Farm. Click in the box to edit this name, and continue to add more Farms as required.

- 3. Click ▶* for extra Farm lines
- 4. Enter Information as required (Farm Name compulsory, other optional)
- 5. Click Close to save.

Your Farms are now successfully added.

8.2 Create new Paddocks and Areas (manually) 215 mins

It's time to add some Paddocks to your Farms.



- 1. Select correct Farm using the drop down box above Edit Farms
- 2. Click Add New to insert a line

There are two options here; standard and quick entry mode. Choosing Quick Entry allows the user to hit "Enter" to create a new paddock line after typing the Paddock Name and Area. Standard mode requires you to click Add New to create the fields; hitting Enter in this mode allows you to fill in all tabs along the screen. Selection is based on personal preference.

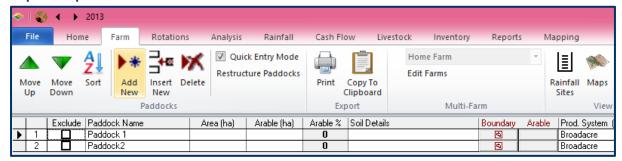
- 3. Enter details as required
- 4. Select Broadacre in the drop down box under Prod System for each paddock (required)

Your paddocks are now created.

8.3 Create new Paddocks and Areas (using Mapping) 21/2 hour

This is an exciting new feature of the program, enabling the user to import kml or shp files into our program and create new paddocks through the Mapping system. Auto-areas can also be calculated from these files. If you do not have any mapping files and would like some, check out our guide to "Import KML files from created paddocks on Google Earth" available on our website (HelpDesk > Adviser > How To Guides) to create kml files for free!

Import Map



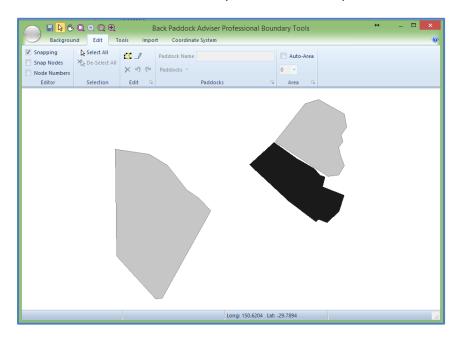
- 1. On the Farm tab, click on Maps
- 2. Click on square under "Boundary"
- 3. Click on Import
- 4. Click Open
- 5. Locate your kml or shp Mapping file and click on it to highlight
- 6. Click Open

Your paddock polygon/s will now be visible on screen.

Assign Paddock Name

1. Click Edit

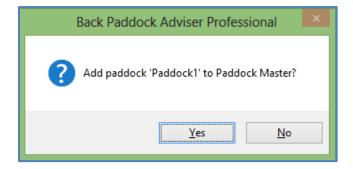
If you would like the program to calculate the area of your paddocks through your Mapping files, this should be selected now. Alternately, continue with step 4.



- 2. Click Auto-Area
- 3. Select 0.00 (two decimal places) for greatest accuracy using the drop down box beneath

We are now ready to start assigning Paddock Names to these polygons. If Paddock names are created, we could use the drop down box next to "Paddocks" to assign. Alternately they can be created from Maps as per below.

- 4. Click Select Tool
- 5. Left click on your first paddock to highlight
- 6. Click in white bar next to Paddock Name
- 7. Type in required Paddock Name
- 8. Hit Enter on your keyboard



You will be prompted with the screen above. This is our program confirming that you want to add this Paddock to your client file.

9. Click Yes

If you have multiple farms you will be prompted to select the Farm to add this paddock to.

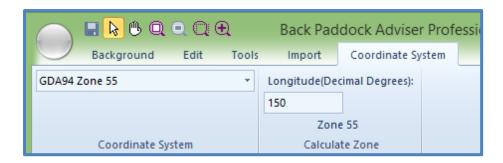


- 10. Use drop down box to select correct Farm
- 11. Click OK
- 12. Continue with remaining Paddocks from Step 4 as required

Set Coordinate System

From here, we must set the Coordinate system which tells our program where in the world our farm is sitting. This is set by Zone, based on the longitude.

- 1. Click Coordinate System tab
- 2. Hover mouse over whole farm, taking note of the longitude in the bottom-centre of the
- 3. Enter this longitude as a whole number into the white bar beneath "Longitude (Decimal Degrees)"
- 4. Click Calculate Zone



- 5. Select appropriate zone (for example Zone 55 in above) from drop down menu
- 6. Click OK
- 7. Click Save disc in top left corner
- 8. Click round circle, and Exit to close module

Your paddock names have been successfully created, and your maps correctly labelled.

From here, we recommend that the Master Database be customised.

8.4 Edit / Exclude Paddocks or Farms

To edit these in Adviser / Manager is a simple matter of typing over the Paddock or Farm name you wish to change. Clicking off this bar will save the change.

Excluding Paddocks or Farms ensures that historical data remains for those fields, but this information is not included in reporting. This is particularly useful if perhaps a Farm or Paddock is on seasonal lease, has been flooded or is spelling. Tick in the Exclude box next to the required Farm or Paddock to Exclude.

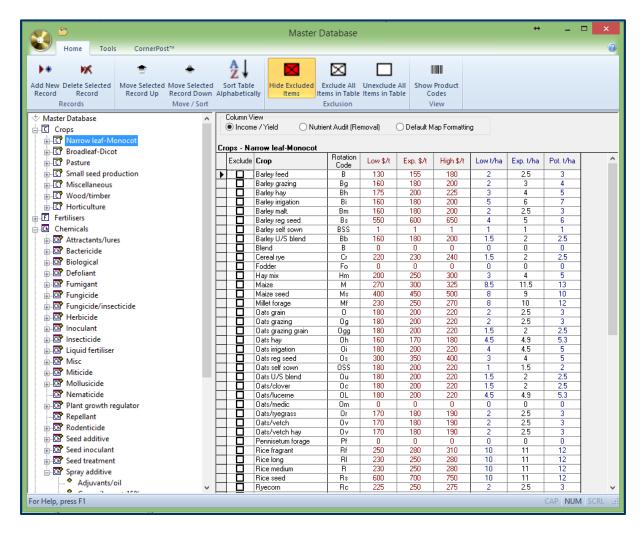
Word to the wise RE: Deleting

There is no "Undo" button in this program! We do not recommend deleting entries without careful scrutiny of potential ramifications. For example, deleting a Farm deletes all associated Paddocks.

9. Customise your Master Database



Next up, we will customise our Master Database. Picture this: we have information for about 95% of any of the crops, varieties, fertilisers, operations and timing comments that our users require all located in our Master Database. These populate the drop down menus throughout your program. Chances are there are going to be large chunks of information that you never use. Our goal here is to cut this list down to things that you actually use to save you flicking through acres of superfluous information.

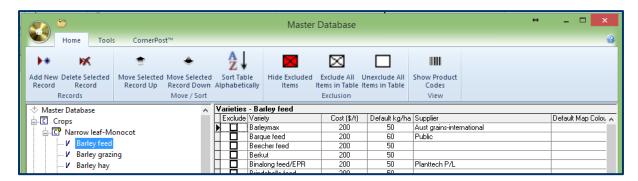


- Double click on Adviser icon on desktop to open program
- 2. Click Home
- 3. Click Master Database

The terminology we use within the Master Database is "Exclude" and "Unexclude". If something has a tick next to it that means it is Excluded (not included) in the lists within the program. Items without ticks are Unexcluded (included).

9.1 Reducing your Master Database

Starting at the beginning, with Crops. There are layers in the Master Database, they are classified by Crop first, then variety. Excluding an item at the top of the ladder will exclude items underneath it further down the ladder. For example, if you exclude all Narrow Leaf Monocots, you will not be able to see any barley, sorghum, oats, wheat etc.



Clicking on the plus sign to the left of the classification (eg. Narrow Leaf Monocot) will show you a list of Crops in the left hand pane, and their corresponding Variety in the right hand pane. Layer upon layer!

Exclude crops that you don't require first, and then varieties. You may find it easier to "Exclude All Items in Table" and then un-tick the ones you want to see. As a check, click "Hide Excluded Items" to show you a list of only those you have included for your database. Click this red cross again to make all lines appear. Continue to Exclude or Unexclude down the list of crops.

Continue to expand and contract each of the Headings on the left hand side. For example, if you click on the word "Fertilisers" the list of vendors will appear in the right hand pane for selection. Click on each vendors name in the left hand pane to see their fertiliser range.

9.2 Adding items to / modifying your Master Database

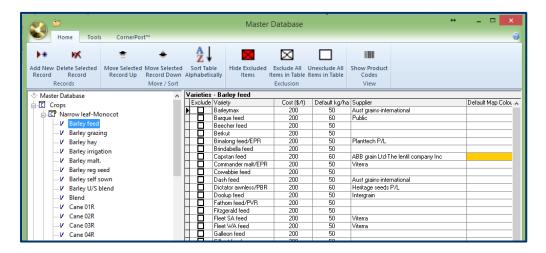
It is easily possible to add new items to your Master Database by selecting "Add New Record" from your chosen 'new record' destination, this icon is situated in the top left corner of your screen. Clicking this will enter a new line at the bottom of the screen that you are on (right hand pane). Details should then be entered as required. Click in any cell on the right hand pane to make adjustments to names or spelling as required.

Real time data editing is used to save changes to the Master Database, meaning that when data is entered into a cell the very minute you click off that cell the data is saved as a permanent record. Close out of your Master Database by clicking on the X in the top right corner of your screen

The Master Database also includes default information for prices, expected yields, nutrient levels, rates and much more. These are easily modified to suit your situation by clicking in each cell and typing the new number. This will save you modifying it in your program each and every time that product is selected.

9.3 Default Map Colours

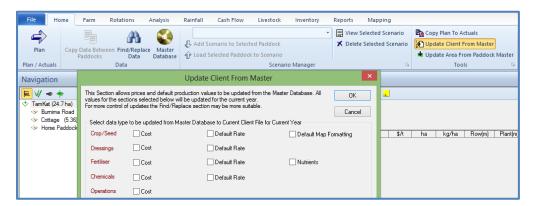
Default map colours for each variety are set in your Master Database. Selecting these will ensure that colours remain the same each time a Layer by crop is produced.



- 1. Open Master Database
- 2. Click on plus sign next to required Crop Type
- 3. Click on the Crop name
- 4. Adjust the "Default Map Colour" in the right hand Variety pane
- 5. Close Master Database to save changes

9.4 Update Client From Master

This button allows the changes that we have just made to be immediately implemented in the program. The steps below are for Default Map colours specifically, but ticking other boxes will adjust what is updated appropriately.



- 6. Click on "Update Client from Master" in the Home tab
- 7. Tick "Default Map Formatting"
- 8. Click OK

These changes will now be pushed through from your Master Database to your active client file.

10.Back Up Data 215 mins

You are now in a position where the basics of your program have been populated, we have a customised your Master Database and you have a client file with Farms and Paddocks. This is a good time to start backing up your data.

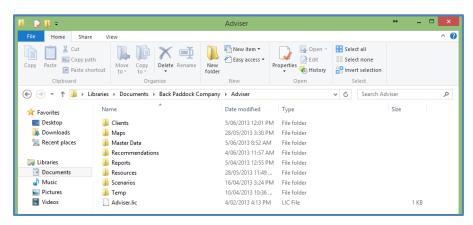
There are several ways to do this, we recommend a combination.

10.1 Local Back Up

A local back up means that you are saving these files to another location on your computer, or perhaps even a USB or external drive. This is a good way to ensure that your data is always backed up in the event of a computer failure, and it is very simple to then transfer information without internet connection.

- 1. Open File Explorer on your computer
- 2. Click on My Documents or Documents
- 3. Double click on Back Paddock Company

Within the Adviser folder you will see on your screen are several folders where your data is actually stored. These are the folders we wish to copy to another location.

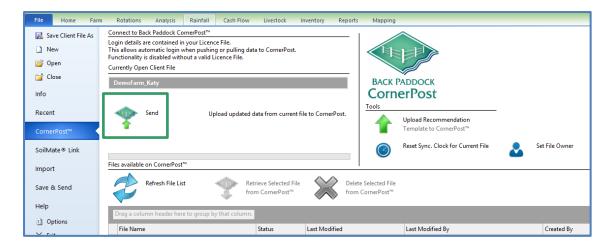


- 4. Left click on Adviser folder to highlight
- 5. Right click on Adviser folder
- 6. Left click on Copy
- 7. Navigate to external location of your choice
- 8. Right click in computer location of your choice
- 9. Left click Paste

You have now completed a complete back up of your Adviser data, including your Master Database. Do this regularly (monthly, or more often during peak periods) to ensure data safety.

10.2 Back up to CornerPost

CornerPost is the name we give our database system; this is used to back up or synchronise data between devices and as a reporting tool. Using this as a back up location creates a file on the server that is available to download at any point, on to any device that uses your credentials.



- 1. Double click on Adviser icon on your desktop to open program
- 2. Open required client file
- 3. Click on File
- 4. Click on CornerPost

It is from here that we can send and retrieve from CornerPost, and see what files might be available for us.

5. Click on Send

This may take several minutes. Once complete, the box below will appear as confirmation.

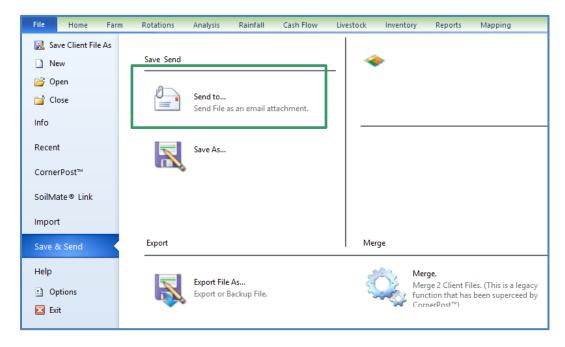


6. Click OK

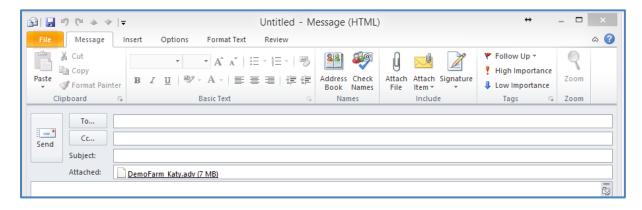
Your data has now been successfully backed up to CornerPost, to retrieve to your PC or other devices as required.

10.3 Email Client Files

This is a simple way to share client files with yourself or other users as required. For a single client file, follow instructions below. For multiple files, follow "Send Multiple Files" instructions.



- 1. Double click on Adviser icon on desktop to start program
- 2. Open required client file
- 3. Click on File
- 4. Click on Save & Send
- 5. Click on Send to...



- 6. Complete recipient and subject details as required
- 7. Click Send

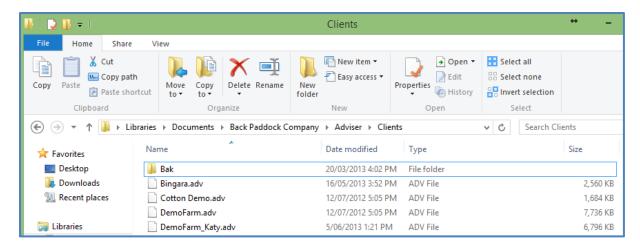
Your open client file has now been sent via email.

Send Multiple Files

Exact steps may differ with different computers, but it is easily possible to 'bulk share' client files for emailing or saving purposes.

- 1. Open File Explorer on your computer
- 2. Click on My Documents or Documents
- 3. Double click on Back Paddock Company
- 4. Double click on Adviser
- 5. Double click on Clients

This is where your client files are actually stored. These will be file type ".adv" and can only be opened through the Adviser program. Follow instructions below to send to a mail recipient.



6. Left click on required client file

Tip: Hold Control and left click on multiple if required

- 7. Right click on highlighted file
- 8. Left click on "Send To"
- 9. Left click on Mail Recipient

An email should now be opened with several client files attached

- 10. Enter recipient details and subject as required
- 11. Click Send

Take care not to delete these files. They are your actual client file data including Farms, Paddocks and client information as created in this document.

Thanks for joining me in setting up your client file!

You are now in a position where you have created the shell to populate with your data. By completing these set-up steps, you will save yourself a lot of time and complication down the track. Take a rest and come back to the next part of our Manual.

11.Help please!

We at Back Paddock understand that everyone is different and learns in different ways. To facilitate this and make our products more accessible for everyone, we have a plethora of different ways and means of obtaining assistance in any situation.

11.1 Talking to Real People

That's fine by us! We have a HelpDesk service that operates Monday to Friday 7:30am – 5pm on free call 1800 557 166 and we are always happy to take your call.

11.2 See things Visually

Private webinar sessions can be arranged if you say please very nicely, and send an email through to Support@backpaddock.com.au Alternately, there are a few videos on various processes available online at http://www.backpaddock.com.au/help-desk/ This gets updated frequently, so if you have a question about something that's not up there, let us know and we may just create one inspired by your request!

11.3 Notes to look at it in my own time

Not a problem! As well as this user manual, we have a heap of Help Sheets available online to point you in the right direction, get you started, and save you from any sticky situations you might find yourself in. Visit: http://www.backpaddock.com.au/help-desk/ for the full list organised by program.

11.4 Phones are down, need help!

Have you seen met our Online Consultant? She's friendly, patient, knowledgeable and about three clicks away! Reach her at http://www.backpaddock.com.au/help-desk/ by clicking on the Site Consultant button.

11.5 Non-urgent brainwave in the middle of the night?

How about an email? We've usually responded by the end of the next business day, and this gives you a chance to send us your thoughts or questions at any hour of the day or night! Give us a yell at Support@backpaddock.com.au

Good luck, and have fun!

Back Paddock Team.

Ph: 1800 755 166

E: <u>BPCSupport@backpaddock.com.au</u> **W:** <u>www.backpaddock.com.au</u>