

NUMI Toilet – Frequently Asked Questions

1. General:

- a. What does the name “Numi” mean? Numi represents a creative way to combine the two words “New + Me”. Today’s consumers are looking for comfort features in their products, including high levels of customization and personalization, and NUMI delivers in all three aspects of these needs. Simply put, it’s a reflection of the “new + me”.
- b. Is Numi part of a Suite or Ensemble? No
- c. What are the recommended coordinating products? Numi coordinates with the Rêve suite which includes bathing, lavatory and vanity options.
- d. What are the adjustable features on the Numi toilet? The Numi toilet provides numerous features that can be adjusted to meet your personal preferences. Automatic flushing, automatic open and close, automatic lighting, and language are just a few of the options that can be adjusted.
- e. What materials is Numi made of? The Numi toilet bowl is made of vitreous china, and the seat, cover and top housing are made of poly-propylene (same as a standard Kohler toilet seat). The hinge bar is durable Stainless Steel and the side panels are a frosted glass
- f. Is Numi made in USA? Numi is assembled by Kohler Co. in Shanghai, China.
- g. How much does the NUMI weigh? The Numi toilet weighs 52 kgs
- h. Is there a water pressure regulator in the toilet? There is a flow regulator in the system to control the water usage of the toilet. Numi is designed to operate at inlet pressures between 30-80 psi (static).

2. Automatic Open/Close:

- a. Is the toilet designed for someone to lean back on the seat cover when sitting on the toilet? No, although Numi appears to have a “back rest” when the seat cover is open, it is actually recessed far enough back that a user would not be able to comfortably lean back on the cover while sitting on the toilet.
- b. How much weight can the cover withstand while open? The cover can withstand 136 kgs of applied force without damage.
- c. How far are the near / medium / far settings for the automatic open and close sensors? The settings are approximately as follows: near – 1 ft, mid – 3 ft, far – 6 ft

3. Flush:

- a. What is the flushing technology on the NUMI toilet? Numi uses an innovative new flushing technology to maximize performance and water savings while being Kohler’s quietest flush.
- b. How does the toilet flush? Does it have a pump like the Purist hatbox? Numi is the only Kohler toilet that uses an electromechanical valve to control the flush. Similar to the Purist Hatbox toilet, Numi includes a pump for the water supply.
- c. How much time does the 4.8 lpf flush take to complete? Approximately 45 seconds
- d. How much time does the 2.3 lpf flush take to complete? Approximately 25 seconds
- e. If there is a power outage is there a manual way to flush the toilet? Yes, when power is not supplied to the toilet (power outage, or when unplugged) a back-up battery will supply enough power to Numi to both open the bowl valve and allow the water to be delivered to the bowl to help remove water and waste

from the toilet. After this initial opening the toilet can be operated by dumping a bucket of water into the toilet to initiate the flush until power is restored (similar to the Purist Hatbox).

- f. If the toilet is plugged, can you use a plunger or 'snake' to unclog it? Yes, a plunger or 'snake' can be used to unclog the toilet. In this situation the toilet bowl valve will need to be manually opened to allow the user access to the drain line, which can be done using the Numi remote.

4. Foot Heater:

- a. What is the range that the foot heater reaches? The foot warmer reaches approximately 54 deg C @ 6 inches, 46 deg c @ 12 inches, and 40 deg F @ 15 inches from the front of the toilet.
- b. How long will the feet heater run before it automatically shuts off? The Heated Feet feature will automatically shut off after 5 minutes when no one is sitting on the toilet, and shut off after 15 minutes when someone is sitting on the toilet.
- c. Does the NUMI use the same heater for the seat and the feet? No, the seat and feet heaters are two separate units that can be operated independently, or at the same time.

5. Remote:

- a. How is the docking station wired to the toilet? The docking station is connected to the toilet using a cord that is installed inside the wall. The cord supplies the power to charge the remote and the audio signal from the docking station audio jack. The remote is secured to the dock magnetically in the docked position.
- b. Is the remote water proof? The remote is not water proof. It is designed to withstand typical cleaning exposure to fluids. Submerging the remote underwater may result in damage to the remote.
- c. How long does the battery last on the remote when undocked? If left undocked, the remote will last for approximately 1 day in normal use and 2-3 days in stand-by mode if fully charged.
- d. Is there a 'remote' finder? No
- e. What type of battery is in the remote? Lithium Ion Rechargeable
- f. Will the remote be color matched to the toilet? Yes
- g. How many languages come with the Numi remote? 12
- h. Which languages are offered? English, German, French, Spanish, Portuguese, Italian, Russian, Japanese, Chinese (simplified), Chinese (traditional), Korean, Arabic

6. Bidet

- a. How much time should it take to 'dry' using the bidet dryer? Typically a user will have adequate drying after 3-4 minutes of use.
- b. Why doesn't the bidet work when someone is not sitting on it? The bidet does not work when someone is not sitting on it to prevent accidental spraying.
- c. How is the bidet wand cleaned by the toilet? The bidet wand is rinsed with water before and after every use. The wand is also rinsed between front and rear spray sequences, when both are used by the same user in one sitting. Also, the bidet wand spray tip is cleaned using a UV light. The UV feature can be programmed to initiate its cleaning sequence (45 min duration) once per day, or it can be initiated manually by the user at any time.
- d. Is there a heater in the toilet for the bidet or do you need a hot water supply? The bidet system includes an in-line heater, so only a cold water supply is required.
- e. Why was a stainless steel bidet wand used vs. plastic? The stainless steel material provides a durable, faucet-like aesthetic and a surface that can be easily cleaned.

- f. How long will the deodorizer filter last before needing to be replaced? The deodorizer filters could be replaced as often as every 2-3 years, or when the owner feels the performance is not acceptable. Replacement deodorizer filters are a Service Part and can easily be changed by a homeowner with no tools or disassembly of the toilet required.
- g. What is the life of the UV bulb? The UV bulb has an expected life of 10,000 hours. If used once per day, the bulb will last over 30 years.

7. Installation:

- a. Do you need a separate dedicated circuit breaker for the Numi toilet? Kohler recommends a dedicated grounding-type receptacle which is protected by a 220 V, 15A, 50Hz Ground-Fault Circuit-Interrupter (GFCI) or Residual Current Device (RDC). Please see the installation instructions for additional information.
- b. What components come with the toilet? The Numi toilet comes fully assembled. Below is a list of the components that are included. Please refer to the installation instructions for additional information.
 - i. Remote control accessories: Numi remote, docking station, docking station cable, external FM antenna (optional), external audio input cable, wall-mounting anchors/screws for docking station
 - ii. Product Literature: User Manual, Installation Guide, Installation Template, Quick User Guide
 - iii. Water Supply Components: Inlet water hose and clamp
 - iv. Installation Kit: Mounting blocks, lag bolts, anchors (if needed), toilet mounting screw, decorative cap and bushing (used when water supply and electrical are installed through the floor)
- c. What is the rough-in of the toilet? Numi requires a standard 12" rough-in
- d. What is the tolerance for installation? The Numi toilet requires a standard 12" (305mm) rough-in (center of floor flange to finished wall). When installed at a 12" rough-in, Numi will have about a 3.5" wall-gap between the back of the toilet and the wall when the seat cover is closed. The rough-in can be no smaller than 11-3/4" (295mm) from the finished wall.
- e. Can Numi also be installed in a 10" rough-in installation? No, despite a 3.5" gap between the back of the toilet and finished wall in a standard 12" rough-in, the seat cover for Numi actually extends past the back of the toilet and would make contact with the wall if roughed-in less than 12".
- f. What are tips for helping to get the toilet centered on an install? An installation guide is provided with Numi to help the installer attach the mounting blocks to the floor prior to installing the toilet. Once the mounting blocks are installed, the blocks help the installer position the toilet to the correct location on the floor relative to the floor flange.