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*User Manual  
Lava KKT Hero*

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# 1 Preface

*Thank you for purchasing this cellular phone.*

*To guarantee your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.*

*Follow all safety warnings to avoid injury or property damage.*

*Screen displays and illustrations in this user's manual are designed to help you operate your phone to its optimum performance.*



*We continuously strive to improve our products. Therefore, we reserve the rights to revise this user manual or withdraw it at any time without prior notice.*

## **SAR Information**

- The highest SAR value for this mobile phone is <math><1.6\text{ W/Kg}</math>, in accordance with the requirements of the ICNIRP,. The recommended limit for exposure to radio waves is 1.6 watts/kilogram (W/kg) averaged over 1gram of tissue. For more information, please visit Lava's website

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[www.lavamobiles.com](http://www.lavamobiles.com) to read about Safety precautions:

- Use a wireless hands-free system ( Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good
- People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

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## 2 Introduction

### 2.1 Phone Display



## 2.2 Key

<i>Key</i>	<i>Function</i>
<i>Dial Key</i>	<i>Make or answer a call View Call logs in standby mode.</i>
<i>End Key/ Power Key</i>	<i>Pressing and holding to turn the phone on/off. End a call or reject an incoming call. Return to the idle mode.</i>
<i>Left Soft Key</i>	<i>Access the main menu in idle mode.</i>
<i>Right Soft Key</i>	<i>Access the Name list in idle mode. Return to the previous menu. Press and hold it, turn on /off the flashlight.</i>
<i>OK Key</i>	<i>Press to enter main menu in idle mode. After inputting numbers, press this key to do options.</i>
<i>Numeric key</i>	<i>Enter numbers, letters or characters. Select a submenu item labeled with the corresponding number.</i>
<i>*</i>	<i>Press to toggle between *, +, (pause character) P, and (wait character) W. Press to enter symbol when editing text.</i>
<i>#</i>	<i>Press to switch input modes when entering text. Press and hold to change sound profiles to Silent Mode and General mode.</i>

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<i>Navigate Keys</i>	<i>In idle mode, press up key to access Camera; press down key to access Music ;press left key to access Messaging; press right key to access Shortcuts. The user can define your own shortcuts for navigate keys Within a menu, press Up, Down, Left and Right to scroll through menu options.</i>
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*Note: "Press" in this manual, means to press and release the key; "press and hold" means to press and hold the key for at least 2 seconds.*

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## 3 Function Menu

### 3.1 Main Menu

All function options about the mobile phone are listed as below with brief descriptions

<b>Call center</b>	
-Call logs	
Check call logs for missed, dial, received calls and perform functions like save , delete view etc	
-Call settings	
To perform the setting related to Blacklist, Auto redial, Call time display, Auto call recorder, Call time reminder, Call limiter, Reject by SMS, Vibration on call connection and Answer mode.	
<b>Phonebook</b>	
New	To add New Contact
View	To view contact info
Send	To send SMS to contact.
Call	To make a call.
Edit	To edit the selected phonebook entry.
Delete	To delete the selected phonebook entry.



<i>Copy</i>	<i>Copy to phone or SIM</i>
<i>Add to Blacklist</i>	<i>To Add to Blacklist</i>
<i>Mark several</i>	<i>To mark or mark all entries for further operations.</i>
<i>Phonebook settings</i>	<i>To do other operations such as Extra numbers and Memory status.</i>
<b>Multimedia</b>	
<i>-Photo viewer</i>	<i>To view the saved image.</i>
<i>-Video Recorder</i>	<i>To take video shoot</i>
<i>-Video Player</i>	<i>To play the recorded movie.</i>
<i>-Sound recorder</i>	<i>To record the sound.</i>
<i>-FM radio</i>	<i>You can use the FM radio without the headset as the antenna.</i>
<b>Camera</b>	
<i>To take photo.</i>	
<b>Messaging</b>	
<i>-Write message</i>	<i>To create a new SMS.</i>
<i>-Inbox</i>	<i>To view the received messages.</i>
<i>-Drafts</i>	<i>To save the messages that are not ready to send out in order to further edit, and then send.</i>
<i>-Outbox</i>	<i>To view the messages in sending or sent unsuccessfully.</i>

-Sent box	<i>To view the sent messages.</i>
-Templates	
<i>To view or edit the templates to create.</i>	
- Settings	
<i>To perform the setting related to SMS,Memory status,Text message counter,Save sent message and Preferred storage.</i>	
<b>Audio player</b>	
<i>To play the music.</i>	
<b>Gallery</b>	
<i>To manage the space of memory card, perform the corresponding operation on the selected file and folder</i>	
<b>Settings</b>	
-User profiles	
<i>To perform the setting related to security Including General, Silent, Meeting, outdoor.</i>	
-Dual SIM settings	
<i>Only SIM 1 open, Only SIM 2 open, Dual SIM open.</i>	
- Phone settings	
<i>To perform the setting related to mobile phone such as Time and date, power on/off, Language,</i>	

<i>Display, Shortcuts, Dedicated Keys, Auto update time and Flight mode.</i>	
<i>- Security settings</i>	
<i>To perform the setting related to security Including PIN, PIN2, Privacy protection, Mobile Tracker.</i>	
<i>- Network settings</i>	
<i>To set the network of SIM1, SIM2, and you can set GPRS transfer pref.</i>	
<i>-Connectivity</i>	
<i>To view and set the data connection.</i>	
<i>-Restore Settings</i>	
<i>Restore all settings as before. Default password:4321</i>	
<b>Organizer</b>	
<i>To perform the features including Bluetooth, Alarm, calculator, Ebook reader, Calendar, World clock, Torch.</i>	
<b>Services</b>	
<i>Internet explorer</i>	<i>Your mobile phone supports wireless application protocol (WAP) service. You can access many different WAP services such as news, weather reports, flight information, and others.</i>
<b>Fun</b>	
<i>Provide games for your fun.</i>	

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## **4Safety Information and Notices**

*Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.*

*Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.*

*Do not use your phone while driving.*

*Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical equipment's.*

*Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.*

*Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.*

*Do not attempt to disassemble your phone or its accessories. Only qualified personnel are*

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*allowed to service or repair the phone.*

*Do not place your phone or its accessories in containers with strong electromagnetic field.*

*Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.*

*Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.*

*Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.*

*Use approved batteries and chargers only to avoid explosion.*

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## ***5 Frequently Asked Questions and Troubleshooting***

<i>Frequently Asked Questions</i>	<i>Cause and Solution</i>
<i>Fail to turn on</i>	<i>Press the power on key for over 1 second. Check if the battery is properly connected. Please remove and install it again, retry to turn on; Check if battery is appropriately charged</i>
<i>Fail to connect network</i>	<i>Weak signal. Please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information;</i>

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<i>SIM Card Error</i>	<i>Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card.</i> <i>The SIM card is not inserted.</i> <i>The SIM card is damaged. Please contact your network service provider.</i>
<i>Fail to charge</i>	<i>Poor contact. Please check if the plug is connected well.</i> <i>The battery or charger is damaged. You need to replace it.</i>

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## **6E-waste Disposal Mechanism**

*'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 [www.moef.nic.in](http://www.moef.nic.in)*

*Do's and Don'ts for disposal e-waste*

*Do's:*

- Ensure that an Authorized Person repairs your Lava products*
- Call Our Local Authorized Collection Centers to Dispose Lava products*
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.*
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.*
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.*

*Don'ts*

- Do not Dismantle your Lava Product on your own*



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- *Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.*
  - *Do not dispose-off the e-waste in landfills*
  - *Never dump E-waste in garbage bins.*
  - *Do not dispose of your product at municipal waste bins or rooms.*
  - *Do not throw used batteries into household waste.*

*Consequences of improper handling and disposal of E-Waste*

- *Improper disposal of waste prevents natural resources from being re-used.*
- *Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment*
- *If e-waste is not properly disposed of, it can threaten the health and well-being of humans and animals and it also has adverse effect on the environment.*
- *Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.*
- *If the battery terminals are in contact with metal objects, it may cause a fire.*

*For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website [www.lavamobiles.com](http://www.lavamobiles.com) or please view this link for the details of Service Centers <http://www.lavamobiles.com/support-services>.*

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## ***7LAVA WARRANTY CERTIFICATE***

### **Limited warranty:**

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

### **LAVA Warranty**

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

**You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:**

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.

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- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
  - The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.
  - All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

**To get maximum of your new product, we recommend you to:**

- Read the guidelines for safe and efficient use as mentioned in the manual.
- Read the terms and conditions of your Lava warranty in the manual.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website [www.lavamobiles.com](http://www.lavamobiles.com) for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

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IMEI No. ....

Dealers Stamp .....

Date of purchase .....

Model No. ....