Extreme Call Blocker User's Manual

A complete guide to AZSoft Technology's Extreme Call Blocker Android App.

AZSoft US Technology
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Table of Contents

Revision History

Date	Change Log	App Version	Note
March 20, 2013	First Version	30.2	Initial Creation
April 30, 2013	Add more setting options	30.3	
June 2, 2013	Add Mobile Monitor	30.4	Mobile monitor, copy phone number from block log, send to voice mail bug fix.

Terminology

- **Anonymous calls**: Calls that don't display a valid phone number, for example PRIVATE, UNKNOWN, RESTRICTED
- **Stranger calls:** Calls from numbers not in your phone's contact.
- **Blacklist:** The list containing numbers to be blocked
- **White list:** The list containing numbers NOT to be blocked
- **Profile:** A set of blocking rules that can be applied to a group of numbers
- **Group:** Google contact groups, can be setup either on PC or on phone
- **Private SMS:** SMS messages that user want to hide in a private mailbox

Main App Menu and Toolbox Menu

This App's menu has two sections; the main menu page contains access to **Settings**, **Blocking History Log** , **Blacklist**, **White list** , **Profile**, **Groups**, **Private Message Box** , and **Mobile Monitor**. Toolbox menu is under the toolbox tab, press or slide up the toolbox tab to open. Toolbox menu gives user access to **FAQ**, **Guide**, **What's New**, **Email Dev** , **Backup/Restore**, and link to **Rate App**.
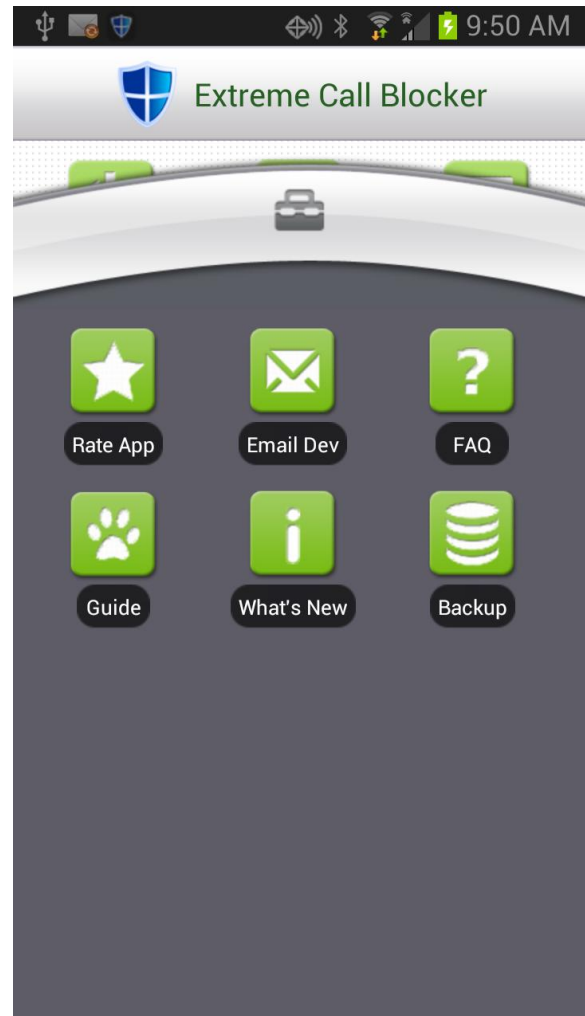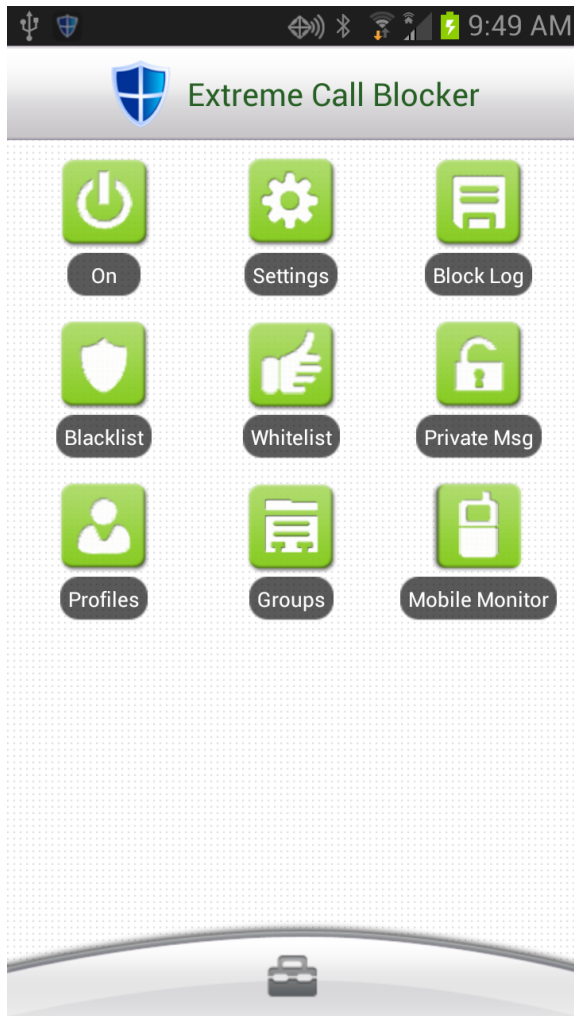
Turn on/off the Blocking

This App does **NOT** have any mechanism to turn off the blocking automatically; if the blocking is being turned off on your device without you manually turning it off, please email Dev and we'll check it for you.

1. The blocker can be turned on/off by using the switch button on the main page of the App.
2. When the blocker is on, the button turns solid green.
3. When the blocker is off, the button turns light grey.
4. To automatically turn on the blocker after each phone restart, enable the option "Start on boot" under App's "Setting", "General App Setup". Start on boot will **NOT** work if you move the App to the SD card.
5. Do **NOT** use any task killer to turn off the blocker, that will destroy part of the App and will require uninstall and reinstall.
6. To turn off the ongoing notification when the blocker is turned on, go to "Setting", "General App Setup", turn off the option "Ongoing notification".

Set up the App

Setup options are under the "Settings" button, use those options to customize the App to fit your need, email Dev for help anytime you have question about an option.

1. General App Setup

- **Hide App:** Enable this option then restart the phone to hide the App in your app list. After the app is hidden in stealth mode, you can open the app only by calling your password or use our Popup calculator app.
- **Start Service on Boot:** This option is used to start the blocking service automatically when phone is restarted.
- **After Call Popup:** With this option, every time you receive call that is not in blacklist or white list, the app will ask you whether to add this to the list.
- **Link Notification:** This option will allow the app to be opened when pressing on the notification.
- **Ongoing Notification:** This option will put this app's notification in the "ongoing" area of phone's notification bar, and will make sure the blocking service keeps running even when the phone is running low on system resources , for example memory.
- **Regular Notification:** This option will put this app's notification in the regular area of phone's notification bar.
- **Select Notification Icon/Title/Text:** This option will allow the user to customize the blocking service notification.
- **Log Blocking Event:** This option will allow the App to record every call or message blocked in the blocking history log.
- **Block Log Notification:** Select how you want to be notified when a call or message is blocked, use any combination of notification, sound, vibrate or LED.
- **Link Block Log Notification:** Allow the app to be opened when block log notification is pressed.
- **Block Log Notification Icon/Title/Text:** This option will allow the user to customize the block log notification.
- **Modified Ringtone:** This option is **NOT** needed on most phones. It is only needed if the first ring can't be muted before the call is blocked.
- **Blocking Priority:** This option is only needed if you are using blacklist, profiles and/or group blocking at the same time. This option will allow you to specify which list should be checked first when blocking a call.
- **Fail Safe Mode:** Do **NOT** enable this option unless instructed by the developer, this option is for a specific debug purpose.
- **Special Mode:** Do **NOT** enable this option unless instructed by the developer, this option is for a system bug in LG phones.

- **Enable Lock Screen:** Allow the blocker app to re-lock the phone screen after a call blocking event, if the screen was off or locked before the blocking. This option **MUST** be unchecked before uninstall the app, or you will not be able to uninstall.

2. CALL BLOCKING SETUP

- **Erase Call Log:** Erase blocked calls from your phone's regular call log.
- **Erase Call Log Delay:** Use this to adjust the delay to erase blocked call after it is blocked, default value works on most phones.
- **White List Contacts:** Put all numbers in your phone's contact in white list so they won't get blocked.
- **Ring Contact Calls:** Sound the ring for calls from numbers in your phone's contact, even when phone is muted. You need to enable the "White List Contacts" first.
- **Block All Calls:** Enable this option to block all calls to this phone, including the white listed numbers.
- **No Voice Mail:** Enable this option to block voice mail from all numbers.
- **Block Anonymous Calls:** Block calls that don't display a valid phone number, for example PRIVATE, or UNKNOWN , or RESTRICTED calls.
- **Block Anonymous VM:** Block voice mail from anonymous calls.
- **Block Stranger Calls:** Block calls from numbers not in your phone's contact.
- **Block Stranger VM:** Block voice mail from stranger calls.
- **Mute Stranger Call:** Mute the stranger call **ONLY**, call will **NOT** be rejected.
- **Respond Blocked Calls:** Send a text response to blocked calls.
- **Allow Pretender:** Allow the pretender option to be available.
- **Auto Adjust:** Allow the blocker to find and adjust to the optimum delay when blocking calls.
- **Block Waiting Call:** Allow the blocker to terminate a waiting call when you are on another call. On some phones, on some phones, this will also terminate your active call.

3. Message Blocking Setup

- **White List Contacts:** Put all numbers in your phone's contact in the white list, so their messages won't be blocked.
- **Block Stranger MMS:** Block all MMS messages from numbers not in your phone's contact.
- **Block Stranger SMS:** Block all SMS messages from numbers not in your phone's contact.
- **Save Blocked SMS:** Save the content of blocked SMS in the blocking history log, this option is not yet available for MMS.
- **Respond Blocked Message:** Send text message response to blocked text messages.
- **Send Message Bomb:** Specify how many response messages you want to send to the blocked numbers.

- **Leave copy when FWD:** If the blocked message is forwarded to another phone number, leave a copy of the message on this phone.
- **Secondary SMS Protection:** Do **NOT** enable this option unless instructed by the developer.

4. Private Message Box Setup

- **Enable Password:** Enable a separate password protection for the private mail box.
- **Hide Mailbox:** Hide the private mail box icon from the main App menu; you'll need to select a special key to open the mail box.
- **Open Key**: Select a key on your phone that can be used to open the private mail box after it is hidden. MENU key works on most phones.
- **Show Timeout Warning:** Display a warning when the private mail box is timing out and about to be closed. The timeout warning will allow you to extend the timer.
- **Enable Remote Clear:** Allow you to clear all contents in the mailbox remotely by sending a text message to your phone. The text message must contain your mailbox password.
- **Conversation Style:** Switch the private mail box between conversation style and inbox/outbox style. Inbox/outbox style is obsolete.
- **Timeout Minutes:** Automatically close the mailbox after a certain minutes.
- **Enable Sneakup Guard:** Allow the App to close the mailbox instantly if a quick shake of the phone is detected. This is to protect yourself from somebody who sneaks up on you.
- **Icon notification:** Use notification icon to notify you of new private message.
- **Sound notification:** Allow the phone to make a sound also with the icon notification.
- **Allow Notification Access:** Allow the App to open the private mail box when the icon notification is pressed.
- **Select Notification Icon/Title/Text:** Allow the user to customize private message notification.
- **Vibrate Notification:** Vibrate the phone when a new private message is received.
- **LED Notification:** Flash the LED when a new private message is received.
- **LED colors:** Select a different color for private message LED notification.
- **Move Old Msg Here:** Automatically move old private messages that were saved outside of the private mail box into the private mailbox.
- **Move Sent Msg Here:** Automatically move private messages sent outside of this app into the private mail box.
- **Link Widget:** Allow the private mail box widget to open the mailbox directly.

5. Profile and Contact Group Blocking Setup

- Profile and Contact Group Blocking setup is rather easy; you only need to select the calendar(s) that you'll use to schedule the blocking.

How to Use Blacklist

Blacklist is used to block individual numbers. If you need to block a large group of numbers in the same way, it is better to use profiles or group blocking.

1. Add Numbers to Blacklist

    a.   Press the "Blacklist" button on the main screen.

    b.   Press the add new button on the top-right corner of the screen

    c.   Select "Add new" to bring up the Edit Blacklist window

    d.   Press the "Search" button next to the phone number text box, to pull the number directly from your phone's contact, call log, message log, this App's blocking log, or simply add the number manually.

    e.   Caller ID is optional unless you check the "Include all numbers under the same caller id".

    f.   Select the message blocking option from the drop down menu.

- **Erase**: message will be erased, it is not recoverable.
- **Save in block log**: message content will be saved in the blocking history log. This option is not available for MMS yet.
- **Hide in private box**: message will be saved in the private mail box. This option is not available for MMS yet.
- **Auto Reply Only**: message will not be blocked, an automatic response message will be sent. The message should have been setup in settings, message blocking setup.
- **Forward**: message will be forwarded to another phone number. If you want to leave a copy of the message on this phone, enable the option "Save Copy When FWD" in settings, message blocking setup. This option is not available for MMS yet.
- **Mute Only**: Notification sound will be muted, message will **NOT** be blocked.

    g.   Select call blocking option from the drop down menu.

- **Send to Voicemail**: Send blocked call to the voicemail.
- **Hang up No Voicemail**: Pickup and hang up on the call to prevent caller from leaving voicemail.
- **Mute the Call**: Mute the call only, call will **NOT** be blocked.
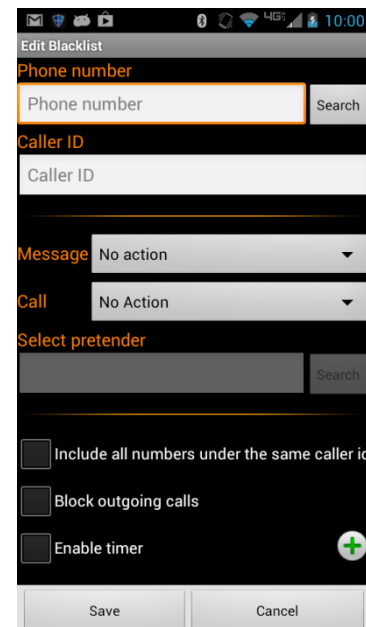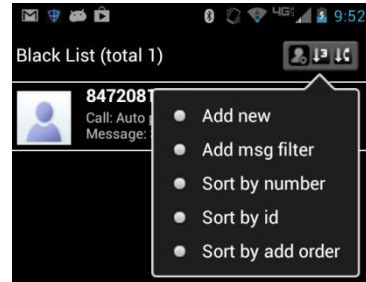
  h. Block all numbers under the same caller id

    Check this option to block all other numbers under the same contact in your
phone's contact.

  i. Block outgoing calls

    Check this option to also block outgoing calls to this number.

  j. Enable timer

    Check this option to enable the timer control for this number, press the green +
button to start adding timers.

2. Add Timers

You can use timers to control when a number in the blacklist should be blocked; there is no limit
on how many timers can be added.

a. Press the green **+** button to add new timers

b. Select start time, end time, and day of the week

c. A timer can't cross two days, use two timers instead. For example, if you want to setup a timer between 8pm and 5am the second mornings, setup the first timer between 8pm and midnight, and then setup the second timer between midnight and 5am.

d. To change a timer, press the red **–** button to remove it, and then add new timers.
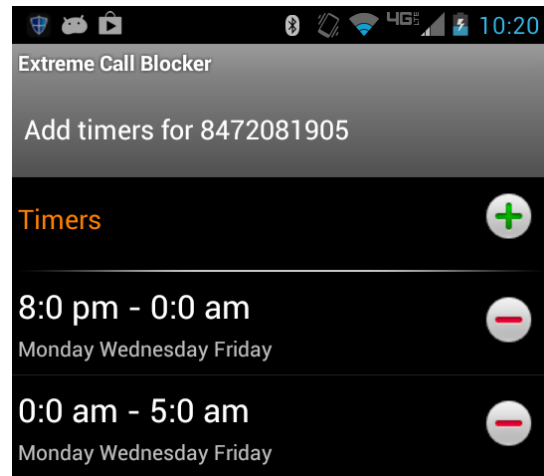
3. Add Message Filters to Blacklist

Message filters can be used to filter incoming text messages based on keyword(s) in message content.

a. Press the "Blacklist" button on the main screen.

b. Press the add new button on the top-right corner of the screen

c. Select "Add Msg Filter" to bring up the Edit Message Filter window

d. Select a name for the message filter, for example, "dirty words".

e. Specify keywords to be searched in message content. Keywords are not case sensitive and should be separated by comma.

f. Select how the message should be blocked, erase, save, auto reply or forward.
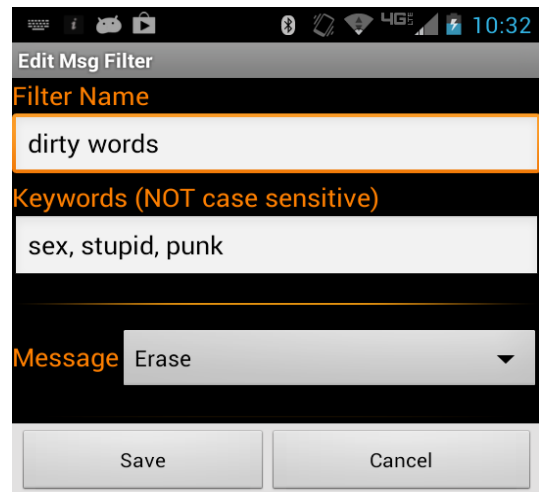
4. Block Area Codes or Group of Numbers

You can use wildcard symbol * to block all numbers under an area code, or any group of numbers that match the pattern. For examples, if you need to block all numbers under area code 847, add 1847* and 847* as two separate numbers in the blacklist.

5. Enable/Disable/Edit Timers

Press and hold on the number in the blacklist, and select the option to enable/disable timers. Timer list can be edited directly by pressing the stop watch icon in the blacklist; timer control must be enabled first.

6. Edit Blacklist Numbers

Press the number in the blacklist to edit the blocking settings for this number.

7. Sort Blacklist Display Order

Press the button on the top-right corner of the screen to sort the blacklist by number, by caller id or by order they are added.

Black List (total 2)

8472081905
Call: Auto play pretender
Message: Save in log

dirty words

Disable blocking

Disable timer

Call

Delete

Add/change photo

8. Enable/Disable the Blocking on Numbers

Press and hold on the number, and select the option to disable or enable the blocking. You can disable the blocking on a number without removing it from the list.

9. Delete Blacklist Numbers

Press and hold on the number and select the option to delete the number from the list.

10. Call Blacklist Numbers

Press and hold on the number and select the option to call the number.

11. Add/Change Blacklist Photos

Press and hold on the number and select the option to add or change the picture.
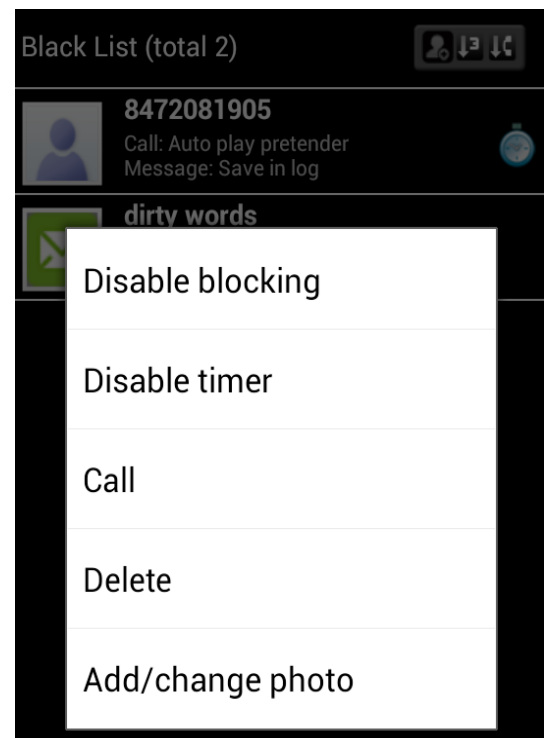
12. Quick Blocking Symbols

Add those symbols as phone numbers in blacklist, to quickly block certain categories of numbers. Leave the caller id text box empty.

- ***** : All numbers except white list numbers.
- ****** : All numbers include white list numbers.
- **$** : Anonymous numbers, PRIVATE, UNKNOWN or RESTRICTED.
- **#:** All numbers that are NOT in your phone's contact.

13. Send SMS Bomb

a. Press and hold on the number you want to bomb.
b. Select "Send SMS Bomb".
c. Your normal SMS charge will apply to each message in the bomb.
d. Type message content and specify how many messages you want to send.
e. Press "Bomb" to send the message bomb.

14. Send Call Bomb

a. Press and hold on the number you want to bomb.
b. Select "Send Call Bomb".
c. Each call might cost you 1 minute if the target answers the call, you will not be able to stop the bomb once it starts.
d. Specify the target number and how many calls.
e. Specify call length, in unit of seconds, which is used to control how long each call lasts.
f. Specify bomb interval, in unit of seconds, which is used to control the interval between each call.
g. Press the "bomb" button to start the bombing.
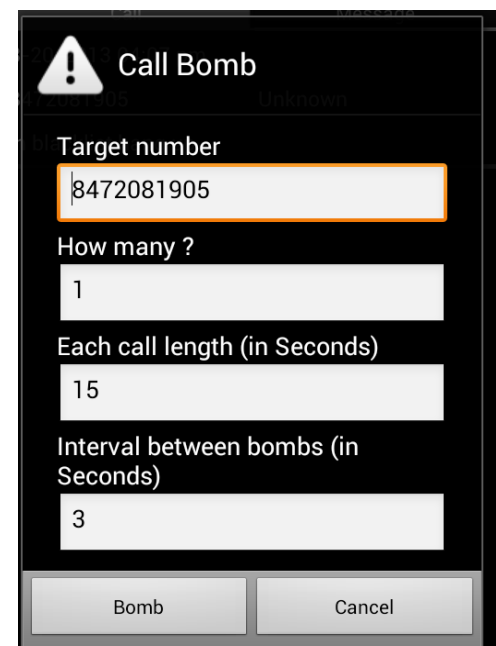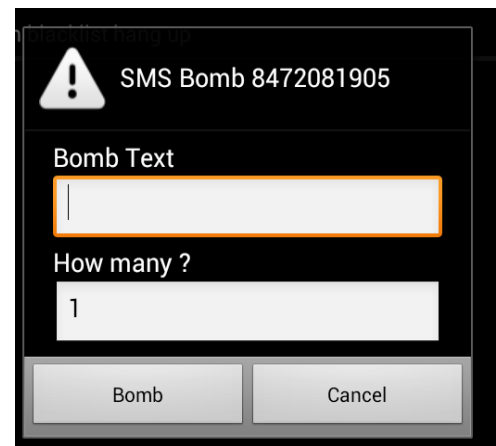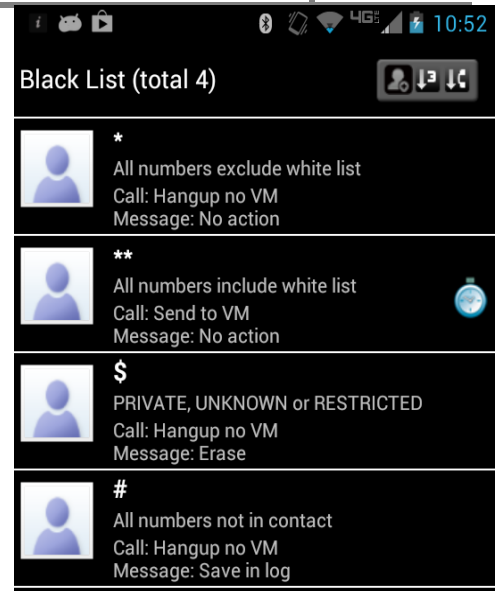
How to Use White list

White list saves the number(s) you don't want to block. White list is always checked first.

1. Add Numbers to White List

a. Press "whitelist" button on the main page.

b. Press the green + button to start adding numbers.

c. Press the "Search" button next to the phone number text box to pull numbers directly from your phone's contact, call log, message log, or this app's blocking history log, or just add the number manually. Use wildcard symbol * to white list all numbers under an area code.

d. "Caller ID" is optional unless you enable the option to include all numbers under the same caller id.

e. Enable the option "Include all numbers under the same caller id", if you want to add all numbers under the same caller id in your contact to the white list.

f. Enable the option "Sound the ring tone even when phone is muted", if you want the phone to make an audible ring for this number even when the phone is muted.

g. Select the ring volume for this number.

h. Enable the option "sound message notification even when phone is muted" if you want the phone to make an audible sound for new message even when the phone is muted.

i. Enable the option "Search msg content for this number also", if you want the blocker to search in message content for this number also.

j. A number can **NOT** be added to the white list if it matches to anything in the blacklist.
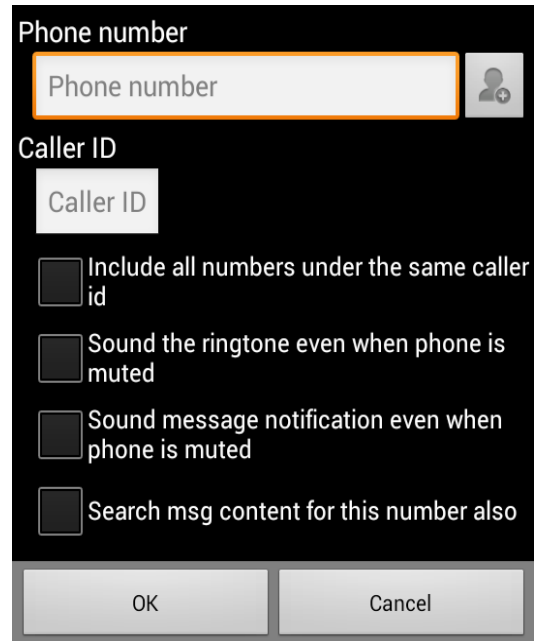
2. Edit White List Number

a. Press on the number in the white list

b. Select "Edit", to edit all options.

c. The golden bell next to the number indicates phone will ring for this number even if it is muted.

3. Delete White List Number

a. Press on the number in the white list and select delete.
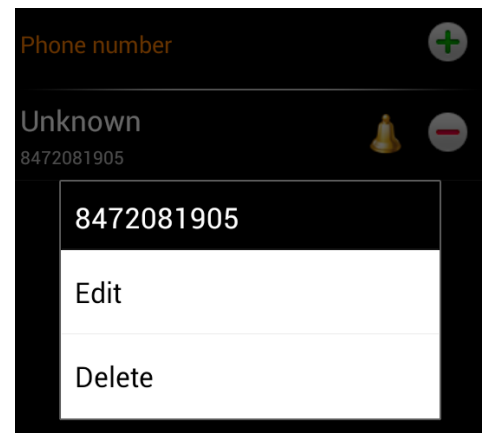
How to Use Private Message Box

Private message box is used to hide the text messages that you don't want other people to see, messages from private listed numbers will only be delivered to the private message box. It has a set of security features that you can choose to make the messages more secure on your phone.

1. Security features

- **Password protected**: Icon indicates whether the password is enabled or not.
- **Hide Mailbox Entry:** Hide the private message box icon from App's main menu page and select a special key to open it.
- **Invisible Widget:** Only shows when there is a new private message, disappears after the message is read.
- **LED Notification:** Select a different LED color for new private message.
- **Fake Notification:** Customize your own status bar notification for new private message.
- **Sneakup Guard:** Wave the phone to instantly close the mailbox.
- **Remote Clear:** Send a text message with mailbox password to your phone to clear the mailbox remotely.
- **Timer Controlled:** Set a timer to close the mailbox automatically.
- **Auto Close:** Mailbox automatically closed when phone screen turns off.
- **1-Click Close:** Pressing the BACK key on your phone close the entire mail box.
- **Fake Password:** Use the fake password to open a different App instead of mail box.
- **Clear Password:** Use the clear password to clear the mailbox before it is opened.

2. Add Numbers to Private List

a. Press the "Private Msg" button on the main App page
b. Press the + button on the top-right corner of the screen.
c. Select a source to add the number from, either from your phone's contact, call log, message log, or this App's block log. Private message box does **NOT** support wildcard symbols in phone numbers.
d. Select the number and it will be added to the private list.

Private numbers (total 0)

Select source to add number

From Contact List

From Call Log

From SMS-MMS Log

From Block log

Add Manually
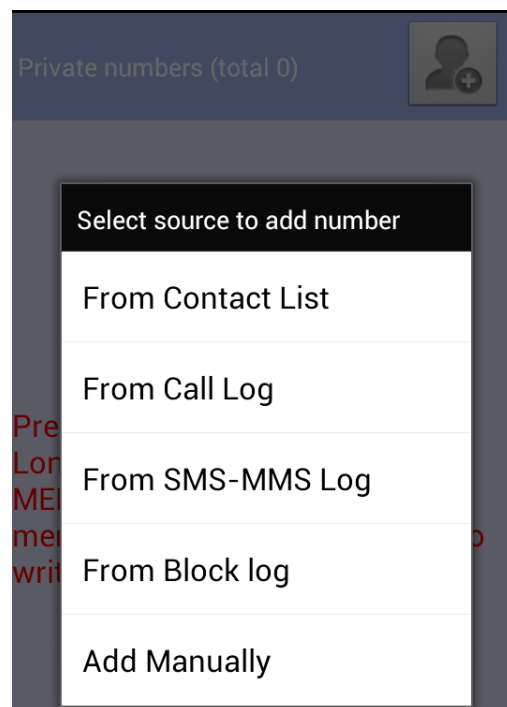
3. Receive New Private Messages

a. New text messages from private list numbers will only be delivered to this App's private mailbox.

b. Private number with new message(s) will always be listed on the top.

c. If you use GoSMS for regular text message, go to GoSMS Settings, under "Advanced" tab, "Receive Settings", Uncheck the option "Disable other message notification", then restart the phone once. This will resolve the conflict between GoSMS and this App.

d. If you use Handcent for regular text message, go to Handcent's Settings, under "Application Settings", enable the option "Lower Priority", and restart the phone once. This will resolve the conflict between Handcent and this App. You need to use Handcent V4.6, Email developer for the link.
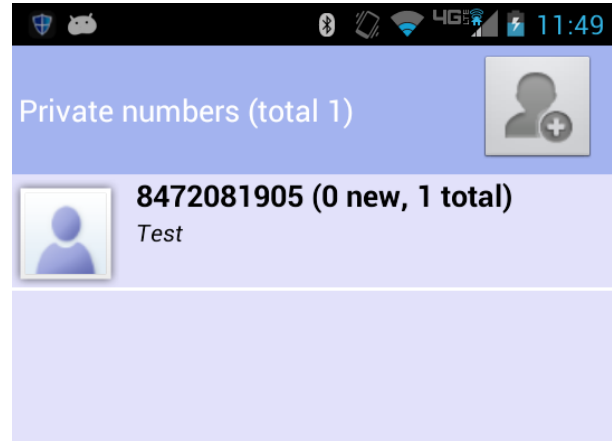
4. View/Send/Delete/Email Private Messages

a. Press on a number in the private list to open the message thread.

b. Press and hold on a message to delete it or send it back to your phone's regular message mailbox.

c. Edit and Reply is on the bottom of the screen.

d. Press the MENU button on your phone to bring up additional options to delete the message thread or email the message thread.
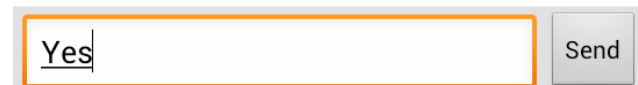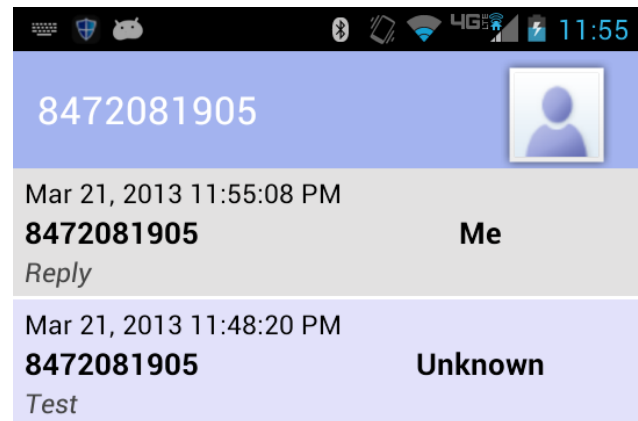
5. Additional options

Press and hold on a number in the private list to bring up additional options:

- **Disable Msg Hiding**: Temporarily disable hiding message for this number without deleting the number from the list.
- **Delete:** Permanently remove the number from the list, all messages associated with this number will also be deleted.
- **Send Message:** Send a new message to this number.
- **Call:** Call the number.
- **Move old msgs here:** Move old messages with this number from your regular message mailbox to private mailbox.
- **Add/Change Photo:** Change the picture for this number.
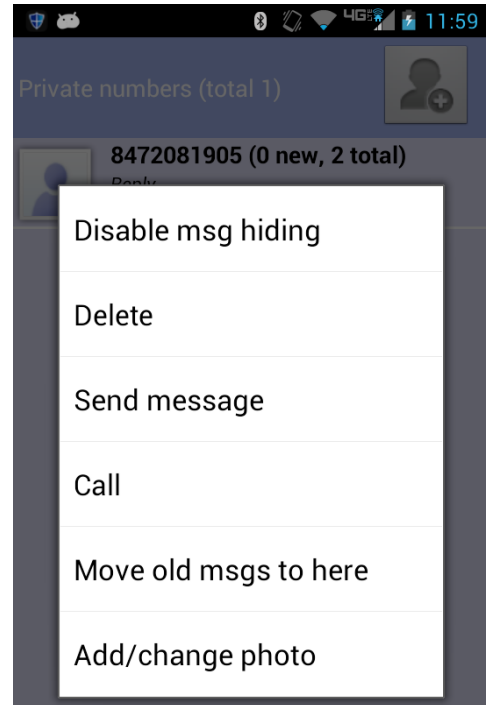
6. Calls From/To Private List Numbers

Calls between you and numbers in the private list will not be logged in your phone's regular call log; instead they will be logged inside the private mailbox as "Private incoming call", or "Private outgoing call".

How to Setup Blocking Profiles

Use profiles to setup blocking rules that can be applied to a large group of numbers. There is no limit on how many numbers can be added to a profile, blocking rules in a profile apply to all numbers in the profile.

1. Add a New Profile

a. Press the "profile" button on the Main App page.

b. Press the green + button to add a new profile.

c. Select a name for the profile.

d. Select a keyword. Keyword is needed for schedule this profile on calendar, it is required even if you don't use calendar scheduling, to avoid the problem if you decide to use calendar later on.

e. You can use wildcard symbol * or ? in the keyword for pattern matching, select the corresponding option in the dropdown menu.

f. Select how the message should be blocked.

g. Select how the call should be blocked.

h. Select how the profile will be triggered:

- **Any time:** whenever the blocker App is turned on.
- **On calendar schedule:** during scheduled time on calendar.
- **Except calendar schedule:** outside of scheduled time on calendar. Calls and messages will go through during scheduled time on calendar.

i. Additional options:

- **Auto response:** send a response text message to blocked call or message.
- **Block all numbers except in the list:** this will change the profile into a "white list" profile, numbers in this profile's list will be let through, and numbers not in the list will be blocked.
- **Do not block numbers in the list; pass other numbers to next profile:** this will change the profile into a "pass through" profile. Numbers in this profile's number list will not be blocked, and numbers not in the list will be passed to the next profile for further processing.
- **Erase blocked numbers from call log:** do not leave blocked calls in the phone's regular call log.

j. Press "Edit number list" to start adding numbers to this profile.

k. The profile **must** have a **name**, a **keyword**, and either a **message blocking action** or a **call blocking action** before it can be activated.

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2. Add Numbers to a Profile

a. Press the button next to a profile's name, or press and hold on a profile's name and select "Edit number list".

b. Press the green + button to start adding numbers.

c. Press the search button next to the phone number text box to pull the number directly from phone's contact, call log, message log or this App's block log.

d. When pulling the number directly from your phone's contact, you can select multiple numbers and pull them in at once.

e. Enable the option "Include all numbers under the same caller id" to include all other numbers under the same contact automatically.
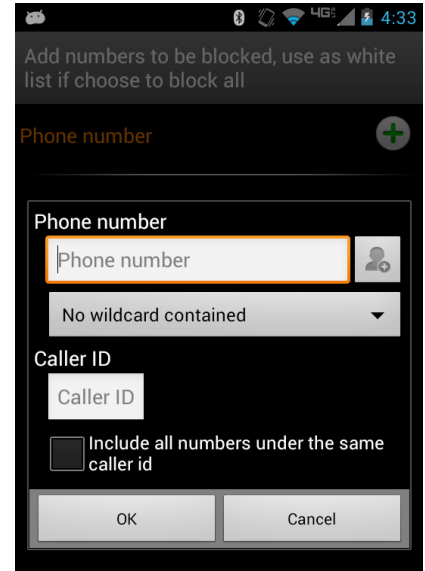
3. Delete a Number
Press on a number in the list and confirm the deletion.

4. Activate/Deactivate a Profile
a. Press the checkbox next to profile's name to activate or deactivate it.

b. A profile must have a name, a keyword, and either a message blocking action or a call blocking action before it can be activated.

5. Schedule Profile on Calendar
a. Press the profile name in the list, then select "Add calendar event".

b. Select Google calendar, then select which calendar you want to use, if you have multiple calendars.

c. The event name must contain the profile keyword.

d. Once scheduled, the blocker will only kick in during the scheduled event time.

6. Change Profile Order
a. Profiles are executed based on the order they are listed.

b. To change the order, press on the profile name, and select "Move to top".

7. Edit/Delete a Profile
a. Press and hold on the profile name

b. Select "Edit Profile" or "Delete Profile".
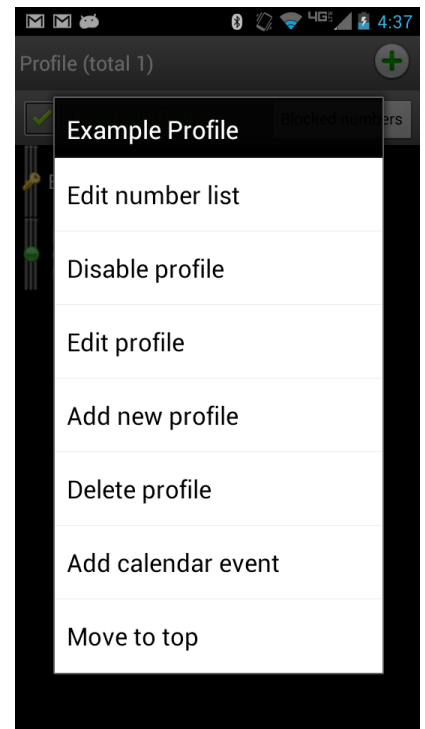
How to Block Contact Groups

Group blocking is used to block an entire Google contact group. You can setup Google contact groups on your phone or on your PC then sync to the phone. All numbers in the same group will be blocked the same way. Once group blocking is setup, any number you add to the group later will be blocked too.

1. Add a New Group

a. Press the "Group" button on the main page of the app

b. Press the green + button to start adding new group

c. Press the search button next to the "Name" text box to list all contact groups on your phone. Empty groups will not be listed.

d. Press on a contact group name to pull it in. Do **NOT** change the group name here, it will be used to search for numbers within the group.

e. Select a keyword, it will be used if you want to schedule the blocking on calendar. You'll need to select a keyword even if you don't use calendar schedule for now.

f. Select how you want to block the message and/or calls from the drop down menu.

g. Select how the blocker should be triggered, either at "any time" when blocker app is turned on, or "on calendar schedule".

h. Enable the option to send an automatic text message response to blocked call or message.

i. Enable the erase call log option if you want to erase blocked calls from your phone's call log.

j. Press the "View group numbers" button to verify that the numbers you want to block is included in the group.
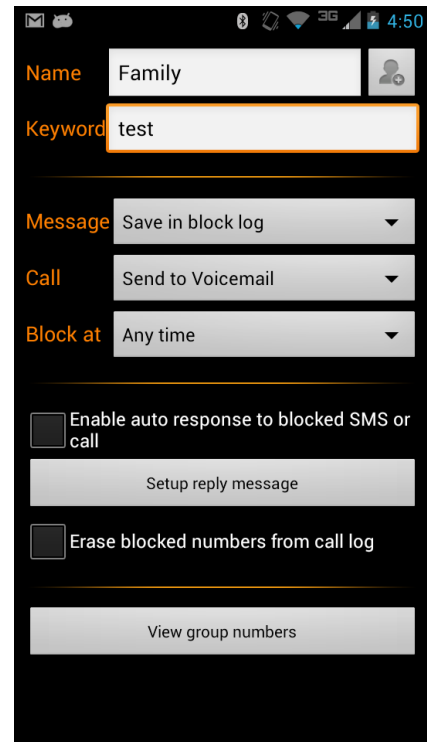
2. Add/Delete Numbers to/from a Group

a. You can **NOT** add or delete numbers to/from a group from this App.

b. Go to your phone's contact and edit the number list in the group. This app will search for the number based on the group name.

3. Activate/Deactivate a Group

Press the checkbox next to group's name to activate or deactivate it.

4. Schedule Group blocking on Calendar

a. Press the group name in the list, then select "Add calendar event".
b. Select Google calendar, then select which calendar you want to use, if you have multiple calendars.
c. The event name must contain the group keyword.
d. Once scheduled, the blocker will only kick in during the scheduled event time.

5. Edit/Delete a Group

a. Press and hold on the group name
b. Select "Edit" or "Delete".
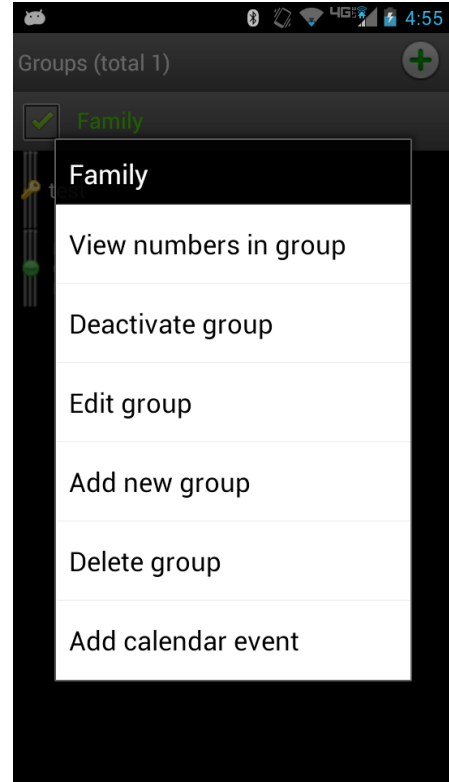
How to Use Mobile Monitor

Mobile monitor has two parts, first one is "Remote Mobile Monitor", it is used to monitor mobile phones remotely; it is a good tool for parents to monitor activities on kid's phone,   employer to monitor activities on employee's business phones, or managing multiple phones on a single phone. It works completely in the background with no indication on the phone being monitored. Information is delivered to the master phone via SMS or Email, note that your normal SMS charge will apply.

Second part is "Local Mobile Monitor", it is used to send regular notification of missed call or unread messages using vibrate, sound or camera flash. This will be especially useful for phones without LED notification light.

1. Mobile Monitor General Setup

- **Enable Mobile Monitor:** Use this option to turn on/off the mobile monitor. Mobile monitor can be used independent of the blocker, so you do **NOT** have to turn on the call blocker to use the mobile monitor. Mobile monitor **must** be restarted every time a setting is changed.
- **Start on Boot:** Allow the Mobile Monitor to be started automatically when the phone restarts.
- **Lock Mobile Monitor:** Enable this option to lock the Mobile Monitor so it cannot be uninstalled. You must disable this option before uninstall the app, or you won't be able to uninstall.
- **Show Notification:** Display a status icon on phone's status bar when the mobile monitor is enabled.

2. Setup Remote Mobile Monitor

- **Master Phone Number:** Setup the phone number to which the information will be delivered to, for example, if you are monitoring your kid's phone, Mobile monitor should be installed on the kid's phone, and the master phone number would be your phone number.
- **Forward via Email:** Use Email to deliver the information instead of text messages. You must use Gmail, it will not work on other email service.
- **Sender Email Address:** This **MUST** be a Gmail address registered on the phone being monitored.
- **Sender Email Password:** Password of the Sender Email account, it is needed to send Email automatically, and will only be stored on this phone within the blocker app.
- **Receiver Email Address:** This can be any Email address you use, does **NOT** have to be a Gmail.
- **Missed Calls Only:** Enable this option if you only want to receive information about missed calls.

- **Incoming Calls:** Enable this option to receive all incoming call information, including phone number, caller id if available, call duration, date and time of the call. This option covers missed incoming calls as well.
- **Outgoing Calls:** Enable this option to receive all outgoing call information, including phone number, caller id if available, call duration, date and time of the call.
- **Incoming Msg:** Enable this option to receive all incoming text message(SMS and MMS) information, including phone number, caller id if available, date and time of the message, and message content if the "Msg Content" option (see "Msg Content" option below) is enabled.
- **Outgoing Msg:** Enable this option to receive all outgoing text message (SMS and MMS) information, including phone number, caller id if available, date and time of the message, and message content if the "Msg Content" option (see "Msg Content" option below) is enabled.
- **Msg Content:** Enable this option if you also want to see the content in the messages you are monitoring, note that this option does **NOT** apply to MMS, only content in the SMS will be forwarded.
- **App Install:** Enable this option if you want to receive information about Apps installed and uninstalled on the phone being monitored, including App package name , date and time install or uninstall occurred. The exact App name can be found by query the App package name on Google Play Store.

3. <u>Setup Local Mobile Monitor</u>

If Local Mobile Monitor missed call and/or unread message reminder options are enabled, the Remote Mobile Monitor will not be started.

- **Missed Call Reminder:** Enable this option to send reminder notification for missed calls.
- **Unread Msg Reminder:** Enable this option to send reminder notification for unread messages.
- **Notification Mode:** Select among three ways of reminder, sound, vibrate or camera flash.
- **Notification Interval:** Select how often you want to be reminded.
- **All Day Reminder:** Send reminder notification all day without any silence period.
- **Silence Time Start:** Setup a silence period during which reminder notification will not be sent. Select when you would like the silence period to start.
- **Silence Time Stop:** Select when you would like the silence period to end and reminder notification to resume.

How to Use Blocking History Log

Calls and messages blocked by this app will be recorded in the blocking history log. This log is also very important for Dev to debug any problem in the App.

4. View Block History

    a. Press the "block log" button on the main page of the App.

    b. Press the "Call" tab to view blocked calls and press the "Message" tab to view blocked messages.

    c. A blocking record tells you what is the number blocked, caller id if available, time and why it was blocked, for example "In blacklist hang up", tells you this number is in the blacklist and you set to hang up on it.
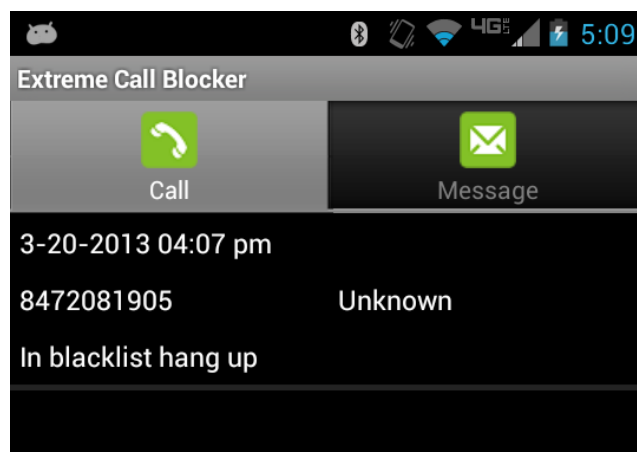
5. Clear Block History

    a. Press the MENU button on your phone

    b. Select "Clear list".

6. Email Block History

    a. Press the MENU button on your phone

    b. Select "Email". The default send to email address is the Dev email; you can change to any email address you want.

7. Delete a Block Record

    a. Press and hold on the record you want to delete.

    b. Select "Delete".

8. Send Number to Blacklist/White list

    a. Press and hold on the number.

    b. Select "Blacklist it" or "Whitelist it".

9. Save Number to Phone Contact

    a. Press and hold on the number.

    b. Select "Add to phone contact".

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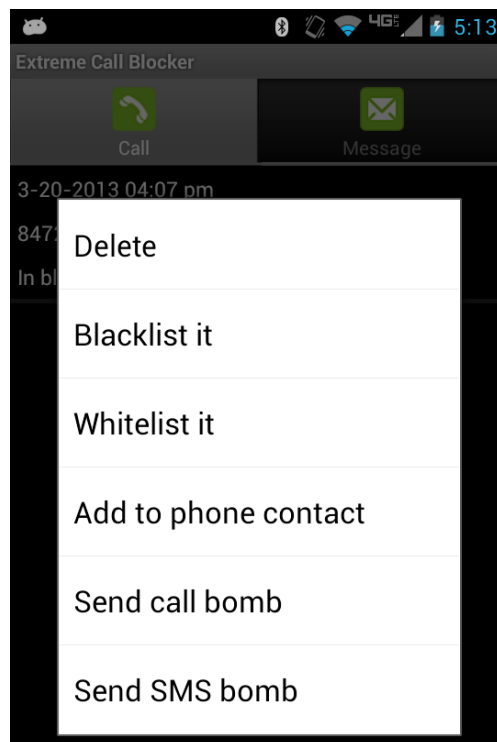
10. Send a Blocked Message Back to Stock SMS

a. Press and hold on the blocking record which has the message saved.

b. Select "Add to regular sms".

11. Send SMS Bomb

f. Press and hold on the number you want to bomb.

g. Select "Send SMS Bomb".

h. Your normal SMS charge will apply to each message in the bomb.

i. Type message content and specify how many messages you want to send.

j. Press "Bomb" to send the message bomb.

12. Send Call Bomb

h. Press and hold on the number you want to bomb.

i. Select "Send Call Bomb".

j. Each call might cost you 1 minute if the target answers the call, you will not be able to stop the bomb once it starts.

k. Specify the target number and how many calls.

l. Specify call length, in unit of seconds, which is used to control how long each call lasts.

m. Specify bomb interval, in unit of seconds, which is used to control the interval between each call.

n. Press the "bomb" button to start the bombing.
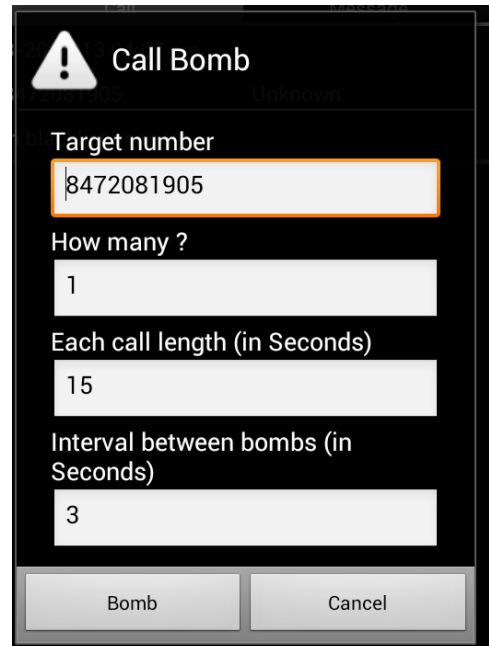
13. Edit/Reply a Saved Message

a. Press on the blocking record which has the message saved.

b. Edit the message content if needed.

c. Press the MENU button on your phone.

d. Select "Send" or "Reply".

How to Use Pretenders

Pretenders are used to play fake background noise, for example to pretend you are in traffic. It is **NOT** used to send an audio response automatically to the caller or answering machine like function. Pretenders are just for fun, how well it works on your phone depends on the hardware capability on the phone.

1. Enable pretender feature

a. Go to setting, call blocking setup, enable the option "Allow Pretender".
b. A "Pretender" button will be added to the main page of the app.
c. When adding a number to the blacklist, two more call blocking options for pretender will be available.

2. Specify pretender mode for blacklist

a. When adding or editing a blacklist number, click on the pull down menu for call blocking options.
b. Option "Select Pretender on Call Start", allows you to select a pretender sound track from a list after the call is answered.
c. Option "Pretender Auto Start", requires you to pre-select a pretender sound track, and it will be played automatically after the call is answered.

3. Use pretender during call

a. Calls from a blacklisted number with pretender blocking mode will **NOT** be blocked.
b. You must answer the phone first to trigger the pretender mode.
c. After the phone is answered, depending on which pretender mode you have selected, you will either see a list of pretender sound tracks for you to select from, or the pre-selected pretender sound track will start to play.
d. Pretender will **NOT** automatically answer the call and start to play, because it plays through your phone's speakerphone and will be very loud, you do not want it to be played automatically in public, in sleep, etc. Answering the call is your permission to let it play.
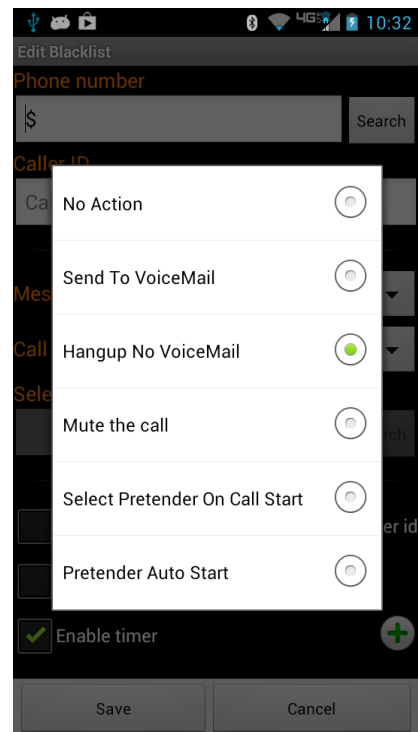
4. Manage Pretender Sound Tracks

a. Press on a sound track in the list to play it.
b. Press on the "stop playing" button to stop the playing.
c. Press the MENU button on your phone and select "Add" to add new sound tracks.
d. You can add new sounds tracks either from your phone's music storage, or from Internet source.

How to Backup and Restore App Settings and Data

All settings and numbers you saved in the App can be backed up and restored, except passwords. You can backup/restore using either the SD card or Dropbox. Dropbox account is free to setup at http://www.dropbox.com. Do not use backup Apps to backup the data, it will corrupt the database in this App. If SD card is not available on your phone, please use Dropbox.

1. Backup/Restore using SD card

    a. Slide up the toolbox tab on the main page of the app.

    b. Press the "Backup" button.

    c. Select "SD card" as the source

    d. Select the action, either "Backup" or "Restore".

    e. A popup dialog will tell you whether the backup/restore is successful or whether there is any error.

2. Backup/Restore through Dropbox

    a. Slide up the toolbox tab on the main page of the app.

    b. Press the "Backup" button.

    c. Select "Dropbox" as the source.

    d. Press "Link with dropbox" button.

    e. Sign in to your Dropbox account, and allow this blocker app to have access to your backup files.

    f. Select either "backup" or "restore".

    g. Press "unlink from dropbox" after finish.
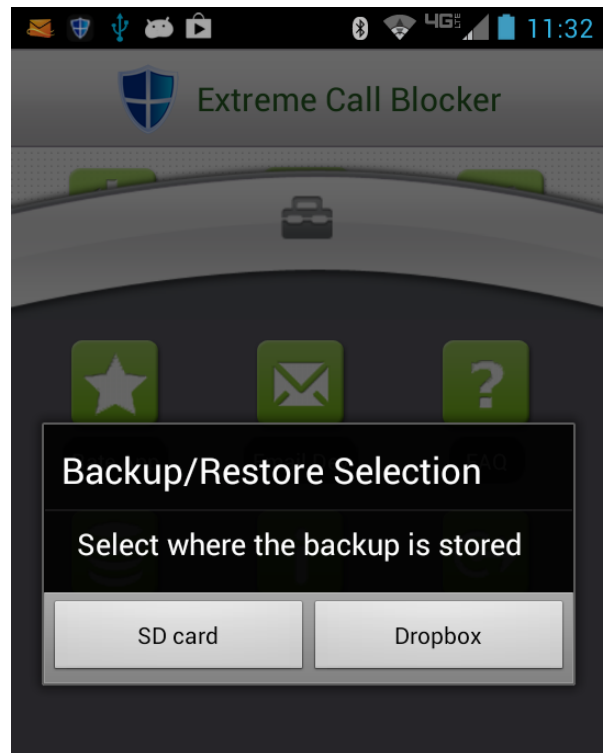
Email Dev with Debug Log

If there is any problem with the App, the best way to solve the problem is to email the developers. Use the **Email Dev** button in the toolbox menu, the App will automatically attach the blocking history log, App settings and possible conflicting Apps on the phone; those information will help the developers to figure out the problem.

Information sent to developers will ONLY be used for debugging purpose, and will NOT be used for anything else. Developers do NOT save or store those information, as soon as the problem is resolved, those information will be deleted.

Known Issues and How to resolve

1. Can't uninstall the blocker App

- **Cause:** "Enable Lock Screen" option is still enabled.
- **How to resolve:**
  a. Go to this blocker App's setting -> General App Setup, uncheck the option "Enable Lock Screen".

2. Music player starts after a call is blocked

- **Cause:** Call terminated before this App attempts to auto answer it.
- **How to resolve:**
  b. Remove the number from any other blocking list you might have on your phone.
  c. Go to this blocker App's setting -> call blocking setup, enable the option "Auto Adjust".

3. Call sent to voice mail even if set to pick up and hang up

- **Cause:** Call terminated before this App attempts to pick up the call.
- **How to resolve:**
  a. Remove the number from any other blocking list on your phone.
  b. Check whether "sent to voicemail" option is enabled for that contact in your phone's contact book.
  c. Go to this blocker App's setting -> call blocking setup, enable the option "Auto Adjust".

4. Pickup and Hang up does not work HTC phones running Jelly Bean

- **Cause:** HTC put an restriction in their Jelly Bean release, which prevents the App to pick up a call automatically.
- **How to resolve:**
  a. There is no fix unless the phone is rooted.
  b. Root the phone and email Dev for a rooted version of the App.

5. All calls or no call are blocked on LG phones

- **Cause:** Older model LG phones have a system defect; the phone will not send correct incoming phone number to the App.
- **How to resolve:**
  a. We cannot fix system defect.
  b. Email dev for instruction on how to resolve the defect by yourself.

Known Conflicting Apps and How to resolve

1. GoSMS
- Conflicting with this App's message blocking
- How to resolve:
    a. Go to GoSMS's setting
    b. Press "Advanced" tab
    c. Open "Receive Settings"
    d. Uncheck the option "Disable other message notification"
    e. Restart the phone

2. Handcent
- Conflicting with this App's message blocking
- How to resolve:
    a. You need to use Handcent V4.6, email developer for a link to that version.
    b. Go to Handcent's settings
    c. Press "Application settings"
    d. Enable the option "lower priority"
    e. Restart the phone

3. Anti-theft App
- Anti-theft App complains this app interferes with anti-theft
- How to resolve:
    a. Add the number anti-theft app use to recover the phone to this App's white list.

4. Anti-virus App
- Anti-virus App identifies this app as a virus
- How to resolve:
    a. This app is not a virus
    b. You can safely ignore the warning from anti-virus app about this app.

Frequently Asked Questions (FAQ)

1. Blocking service won't start automatically after phone restart

You'll need to enable the option "Start on Boot" under "Setting" -> "General App Setup". If this option is enabled but the blocker still won't start automatically after phone restart, check whether you have the app moved to the SD card. If the App is moved to SD card, start on boot will not work, you will need to move the App back to the phone.

2. I can not uninstall the blocker App

Check whether you have "Enable Lock Screen" option still enabled under "Setting" -> "General App Setup". You must uncheck this option before uninstall the App.

3. Why does my music player starts after a call is blocked?

This happens mostly because the call was terminated before this App attempts to auto answer it. To resolve the problem, first remove the number from any other blocking list you might have on your phone, then go to this App's setting, call blocking setup, enable the option "Auto Adjust".

4. What is the best way to get support?

Emailing us is the very best way to get support. We carry our Android phones with us so we can reply emails on the move. Email us by going to the first page of Extreme Call Blocker, slide up the tool box, and click on the Email Dev icon.

5. Why can't I get support on the Google Play site?

We appreciate and value feedback on the Google Play (formerly Android Market) site. Unfortunately, the site doesn't give us a way to reply to users.

6. What apps don't work well with Extreme Call Blocker?

Any task killer installed on your phone will eventually kill the blocking service, especially if your phone is running low on resources. Other apps we have identified that will interfere with Extreme Call Blocker are: Handcent, GoSms, Lookout, and Super Security. In general, any app that tries to intercept text messages or interfere with the phone's task management will interfere with the Extreme Call Blocker app.

7. Has Extreme Call Blocker been tested on all Android phone models?

We've tested Extreme Call Blocker on phones that have relatively stable systems, including most Samsung, HTC, Motorola, and Google Nexus phones. Unfortunately, we haven't been able to test every Android phone -- there are just too many on the market. We've seen incompatibilities with some LG, Huawei, and ZTE phones; email us if you use any of these phones and are having problems. We'll try to find a solution. If we can't fix it, we'll refund your money.

8. Why has Extreme Call Blocker stopped working after my phone's operating system update?

Most apps have different versions for different Android versions; the Google Play store will automatically pick the right version of the app for your phone. So it's very important that you reinstall Extreme Call Blocker from the Play Store (not from your backup) after your phone updates its operating system.

9. How come my blocker stopped working after an app update?

Each update has been tested before release, so it is very unlikely that an update would break the blocking function completely. The most common case is that the blocking service has been killed during the update. It is always good to reboot your phone after a software update.

10. How can I mute the ring before the call is blocked?

On most phones, you needn't worry about muting because Extreme Call Blocker makes the decision whether the incoming number should be blocked before the ringtone plays. In the rare event that your phone's performance is slow, then you may hear a short ring before the call is blocked.

If you still hear a short ring, you can go to setting and download one of the ringtones, which has the first ring muted.

11. Can't I just block a call from being connected?

Unfortunately, no. There are no apps that can block a call from being connected. Instead, calls are first connected and then Extreme Call Blocker disconnects the call. Only your service provider can block a call from being connected.

12. I changed my phone, how can I get this app on the new phone without paying twice?

Android licensing restricts the use of Extreme Call Blocker on the original phone that the app was purchased for and installed onto. If you simply move it to another phone, the license check will fail. The solution is to buy Extreme Call Blocker again, send us the new receipt, and we'll refund your older purchase; you won't have to pay for the same app twice.

13. How do I backup and restore my data?

Go to the first page of Extreme Call Blocker, slide up the tool box, and you will see the backup/restore option. You can back up to your SD card or to your free DropBox account.

14. How do I reset my password?

The only way to reset the password is to reinstall Extreme Call Blocker. We don't keep your password for security reasons. Before reinstalling the app, it's best to backup all your data and restore it afterwards.

15. Extreme Call Blocker was working fine, why has it stopped working?

The most common case is that Extreme Call Blocker has been killed. If you have a task killer or task management app installed, try removing it and restarting the Extreme Call Blocker. In most cases the problem will be fixed. If not, email us by sliding up the tool box on Extreme Call Blocker and clicking the Email Dev icon.

16. I have the call blocker in the exclude list in task killer, will it still gets killed?

Yes. Adding Extreme Call Blocker to the exclude list won't prevent the background blocking service from being killed by the task killer. A task killer will disable a service without warning -- and won't restart it. Android systems have a much safer cleaning mechanism and will automatically restart the service. You do NOT need a task killer on your phone.

17. Why can't the caller hear the pretender sound track?

The pretender sound track plays like background noise -- if your phone's microphone and speaker phone are too far away from each other, or your phone has a noise cancelling feature, then the caller won't hear the pretender soundtrack.

18. What is the difference between invisible and regular version?

The invisible version has a hidden icon and password protection. Otherwise, the versions are identical.

With the recent changes, you can set up to hide the icon and use password protection on regular version as well.

19. Can I block all unwanted calls?

Yes, you can. Go to "Application Configuration" and enable "Block All Calls." Just remember that unless you've checked White List Contacts (in "Settings," "Call Blocking Setup"), calls listed in your Contacts will also be blocked.

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20. <u>Can you prevent the call or sms from showing up in my phone bill?</u>

No we can't. (If we could, we'd be rich!) Nobody can change the phone bill -- except your service provider.

21. <u>Does private sms works on MMS?</u>

Not yet, but stay tuned -- we're working on it.

22. <u>Other call blocking apps have long lists of blocked numbers. How come Extreme Call Blocker doesn't have built-in blocked number list?</u>

Simple -- it's not necessary. The sophisticated technology built into Extreme Call Blocker just blocks unwanted calls! There are other reasons why we don't use blocking lists: Lists use more of your phone's memory and resources, and increases the size of the app.

There's also the potential for abuse because legitimate phone numbers can be added to the online user community list. Most important, we don't want to mandate which numbers should be blocked. With Extreme Call Blocker, the user has the maximum flexibility to decide which numbers to block and how to block them.

Contact for Help

- Our web page: http://www.a0softus.com
- Support Email: support@a0softus.com