

emporia **CAREplus**

## DEAR MOBILE PHONE USER!

Congratulations on your purchase of the **emporiaCAREplus** mobile phone!  
We have compiled the most important information for you on a few pages so that you become conversant with your new mobile telephone quickly.

We wish that you enjoy making telephone calls with your new mobile phone and remain,  
Yours sincerely,

EMPORIA Telecom

  
Eveline Pupeter  
CEO emporia Telecom

### Scope of supply:



Mobile telephone,  
charging station  
with wall-mounting  
bracket



Emergency  
watch



Charger cable  
(RL - V170EU)



Rechargeable  
battery (AK - V33i)



User Manual

## WHAT ARE ALL THE KEYS MEANT FOR?

### Hang up / Back / Delete - Key

- During a call: End the call
- In the menu: One step back
- For entering digits or alphabets: Delete

### Pick up / OK key

- Dial: Enter the number, then press 
- Incoming call: Accept  
(Even if the phone is in the charger station – hands free)
- In the menu: Confirm selection
- On standby (Idle condition):  
Navigate to the caller list  
(dialled, answered, missed)

### Arrow keys

- Page in the **contacts list** and menu
- In standby enter with  into **the** contacts list

### - key

- Press long: Listen to the answering machine

### - key

- While entering (SMS, contacts list entry):  
Inserting a blank

### Star - key

- Press long: Last 10 numbers dialled
- Press short 2 times: +  
(for country code, e.g. +49 for Germany)
- Press short 3 times: Adding a dialling delay
- While entering: Special characters (.,?!' " () @...)
- Flashes red: Charging or battery capacity very low
- Lights up red continuously: Charge complete

### Hash - key

- Press long:  
Missed calls list
- While entering:  
Switch between capital and small alphabets and digits
- Flashes blue: Missed call



### On/Off - key

To switch the phone on or off: Press for 2 seconds

### Volume control

- Adjusting the speaker volume
- Telephone is ringing:  Press to mute-  
the ring tone (*rings again with the next call*)

### Locking keys

Prevents keys getting pressed inadvertently.  
Press for 2 seconds to switch the phone on or off.



## ICONS ON THE SCREEN *(Also see Chapter 4)*



Battery display



Alarm on



Bluetooth on



Missed call



Call divert



New SMS



Silent / Sleep



Meeting /  
Theatre



MAX Maximum / Bus



**Pocket torch key** 

- Press for 3 seconds to switch it on
- Press short to switch it off

*ATTENTION: Do not shine the torch directly in the eyes of human beings or animals!*



**Menu - key** 

Navigate to the menu  
(SMS, Calls list, Contacts list, Settings)



**Daily alarm key** 

Acknowledge the passive alarm set.  
May also be programmed as a Favourite key optionally. (See chapter 6.2 on page 22)

**Emergency call button**

**Rechargeable battery compartment**

High-performance Li-Ion rechargeable battery

 **Signal strength**



**Roaming** If you are abroad, this icon replaces the one for signal strength and you know that you are now making calls in an external network.



**GPS on**



**GPS fixed:**

Appears if the GPS feature has identified the location.

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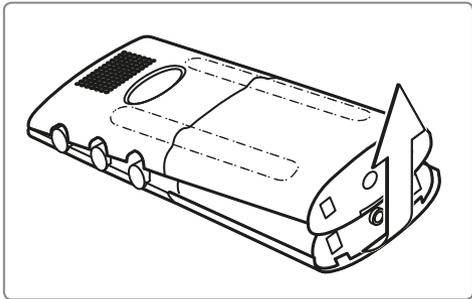
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# 1. FIRST STEPS

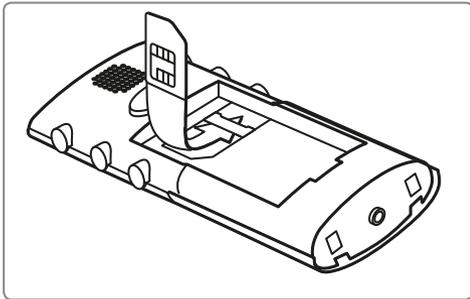
## 1.1 INSERTING THE SIM CARD

You need a SIM card to make phone calls. You can get this from your network operator.

**Please insert this card as follows:**

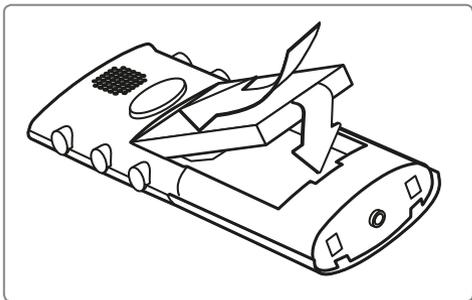


Remove the battery cover.

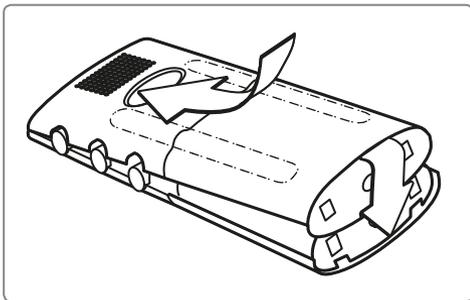


Insert the SIM card with the golden contacts facing down and the missing corner at the bottom left.

## 1.2 INSERT THE BATTERY



The contacts of the rechargeable battery must be such that they make contact with the golden contacts of



the mobile phone.  
Push the battery cover with slight pressure in front until it latches.

### 1.3 CHARGE THE BATTERY

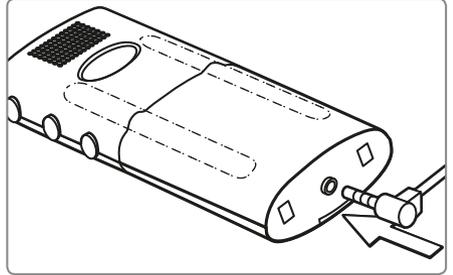
*Note: Before using the mobile phone for the first time, charge the battery for at least 4 hours.*

#### 1.3.1 Charging with the charger cable

Plug the charger cable into the jack at the bottom of the mobile phone. Then insert the main plug in the socket.

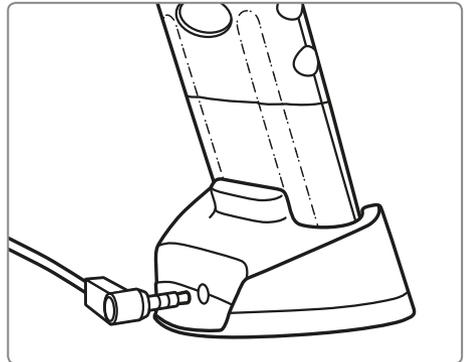
The battery icon on the display indicates the progress of charging.

The bars in the battery display get filled up = mobile phone is charging;  
the bars in the battery display remain visible = charged completely.



#### 1.3.2 Charging with the charging station

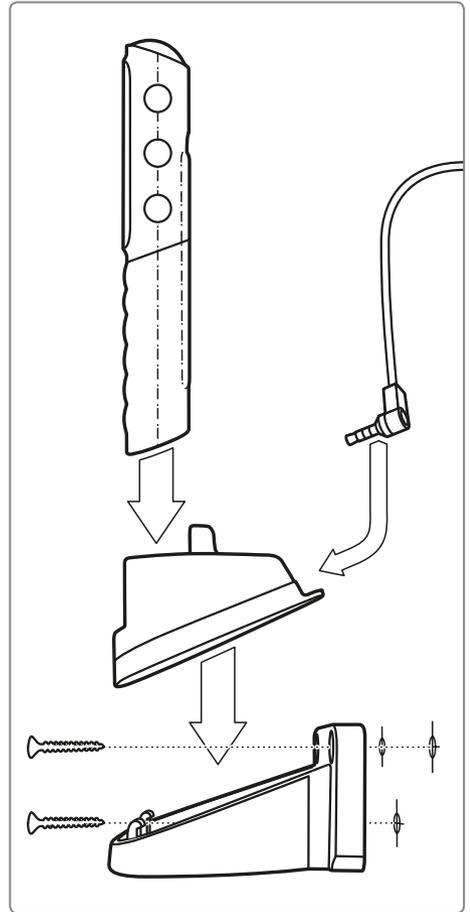
Connect the plug of the charger cable to the back side of the charging station and insert the charging station into the socket. Finally, place the phone in the charging station.



### 1.3.3 Wall mounting of the charging station

Alternatively, you may also fix the charging station on the wall with the help of the bracket provided. Please proceed as follows for the installation:

1. Look for a suitable place near a mains socket.  
*(Check the distance with the help of the charging cable.)*
2. Drill three holes in advance.
3. Use plugs if necessary.  
*(not included in the scope of supply)*
4. Fix the wall bracket with the help of appropriate size screws.  
*(not included in the scope of supply)*
5. Place the charging station in the wall bracket. Ensure that the charging station gets latched into it cleanly.
6. Connect the plug of the charger cable to the back side of the charging station and insert the mains plug into the socket.



### 1.4 SWITCHING THE PHONE ON / OFF

 - Press the key at least for 2 seconds.

### 1.4.1 When switching it on for the first time

1. Depending on the network operator, you will now be asked to enter your 4-digit PIN code. You will find this code in the documentation that you have received from the network operator: Enter the PIN code and confirm the input with the -key. (See chapter 6.3 on page 23)
2. You will be asked to set the **Language**:  
Select the desired language as described with the help of the arrow keys and the -key.
3. You will be asked to set the **Time**:  
Enter the time using the numeric keys.  
Confirm the input with the -key.
4. You will be asked to set the **Date**:  
Enter the time using the numeric keys.  
Confirm the input with the -key.
5. You will be asked to adjust the **Font size** on the display:  
Using the arrow keys, choose between **large** and **small** size.  
Confirm the input with the -key.
6. You will be asked to set your **number**:  
Enter the number with the numeric keys and confirm the input with the -key.
7. You will be asked to set your **name**:  
Enter the name using the keyboard and **Save** with the -key.

*Note: In order to change the date and time subsequently, navigate in the menu to **Settings / Date & Time**.*

*Note: In order to change the font size subsequently, navigate in the menu to **Settings / Font size**.*

*Note: In order to change your own phone number and your name subsequently, navigate in the menu to **Contacts list / My number**.*

## 2. NAVIGATION IN THE PHONE

- By pressing the -key (on the right side of the phone) in the standby mode, you navigate to the menu with the main menu chapters (Messaging, Contacts list, Settings, etc.).  
*For information on the standby screen, please refer to Chapter 4.*
- Using the two arrow keys   you can navigate in the menu and select the menu option of your choice (e.g. Settings).

*Note: If a menu option is highlighted, the corresponding icon is enlarged slightly. Moreover, the highlighted menu option is displayed at the top border of the screen.*

- Press the -key to choose a menu option.  
This key is also used to confirm settings, as well as to start making and accepting phone calls.
- Press the -key to go back one step in the menu.
- To go to the standby screen, press the -key repeatedly or keep the -key pressed until the standby screen appears.

*Note: Digits are prefixed to the menu options in the phone. By pressing these digits (e.g. 4 for **Contacts list**) you can also open the associated menu option.*

## 2.1 NAVIGATION HELP IN THE MENU

Select a menu option without confirming it with , and after a short time an information text is displayed above this menu option automatically.

Press the -key to hide this text.

Under **Settings/Help** you can enable or disable this feature.

## 2.2 DISPLAY ON TIME

If no input is made for a few seconds, the display is switched off in order to conserve energy. In case of an incoming call or by pressing any key, the screen switched on automatically.

Under **Settings/Display & Sleep/Backlight** you can specify the time in seconds after which the display goes off.

## 3. MAKING PHONE CALLS

### 3.1 DIAL WITH THE NUMERIC KEYPAD

Use the numeric keypad to enter the phone number always with the area code. *Example: Enter »049789789« for the phone number 789789 with area code 049*

- Press  to make the phone call.
- End the call with . If the person you have called hangs up first, pressing  is no longer necessary.

### 3.2 REDIALLING

In order to redial one of the last numbers called, in the standby screen (*See chapter 4 on page 16*) long press the -key and choose the desired number using the arrow keys.

Call the number selected by pressing the -key.

### 3.3 CALL LIST

In order to redial one of the last numbers dialled, answered or missed, in the standby screen (*See chapter 4 on page 16*) press the -key and choose the desired number using the arrow keys.

Call the number selected by pressing the -key.

### 3.4 HANDS-FREE

- During a call, press the -key and select the **Hands-free** option. Confirm with the -key.
- The talking distance should be at least 50 cm.

#### **Operating with the charging station**

- If you place the mobile phone in the charging station, it switches automatically to the hands-free mode.
- If you remove the mobile phone from the charging station,

the handset speaker is enabled automatically.

### **Answering a call with the charging station**

- Press the -key to answer a call, and the mobile phone switches automatically to the hands-free mode.

## **3.5 DIALLING FROM THE CONTACTS LIST**

You can save names and numbers in the contacts list.

These are listed in alphabetical order. To call up the Contacts list, either in the standby screen (*See chapter 4 on page 16*) press the -key, or in the menu for **go to the Contacts list/Search name**.

## **3.6 THE CONTACTS LIST**

The Contacts list enables you to save, modify and search from up to 500 names and numbers. The entries may be saved on the phone or on the SIM card.

*Note: the 500 entries possible pertain to the contacts list internal to the phone. In addition to this, you can also save phone numbers on your SIM card.*

### **3.6.1 Saving numbers and names**

1. Go to the menu on **Contacts list** and open it.
2. Select **New contact**.
3. Enter the number with the numeric keypad and confirm the input with the -key.
4. Enter the name using the keyboard and confirm it.

*Note: For entering text see Chapter 5.*

### **3.6.2 Modifying numbers and names**

In the menu under **Modify Contacts list/Entry** select the number and/or the name, modify and then confirm.

### 3.6.3 Calling a number from the contacts list

In the contacts list, select the entry with   and make the call by pressing the -key.

### 3.6.4 Searching for names

In the **Contacts list** you can enter the starting alphabet of the first name or surname and the search for the entry is made automatically.

If there is no entry existing with the starting alphabet input, the following appears by way of information: **List is empty!**

*Note: For help on text input of the initial alphabets, refer to Chapter 5.1*

### 3.6.5 Saving speed dial numbers: saving the nine most important numbers

Navigate to the **Contacts list/Speed dial keys**, in order to save your nine most important numbers on the number keys  to .

Select **Speed dial number 1** in order to search for the first number of your choice from the contacts list and to save it.

Select **Speed dial number 2** in order to search for the second number of your choice and to save it, etc.

*Note: the speed dial key 1 may possibly be preconfigured by your network operator with the number of your answering machine.*

### 3.6.6 Using speed dial numbers: calling up the nine most important numbers

In order to call up a speed dial number that has already been saved, keep the , , , , , , ,  or  key pressed until dialling starts.

*Note: If you have not yet saved any phone number, by pressing the numeric keys , , , , , , ,  or  you shall be asked to save a number.*

### 3.6.7 Remote maintenance of the contacts list via SMS

You can have contacts list entries sent via SMS from another mobile phone (e.g. from relatives, acquaintances) that are accepted automatically in your contacts list.

You can switch on or switch off this feature in the menu option **Contacts list/SMS in contacts list**

or specify that only those persons, who are saved in your phone, shall be permitted to send contacts list entries to you.

To do so, this person must send an SMS to you in the following format:

**#Name#Number#** e.g.: **#Tobias#01509876543#**

With receipt of the SMS, the phone number is saved automatically in your contacts list.

### 3.6.8 Contacts list settings

In **Contacts list/Contacts list settings** you have the following options:

- **Save entry in:** You specify the destination for your contacts list entries (**SIM card** or **the phone**).
- **Memory used:** Select the numbers list that is displayed in the contacts list (**SIM card** and/or **the phone**).
- **Memory occupied:** see how many numbers have already been saved.
- **Automatic saving in the contacts list:** Configuring the option, of saving or discarding the number of the caller at the end of a call if the number does not yet exist in the contacts list.

## 4. INFORMATION ON THE STANDBY DISPLAY

If no applications (phone call, SMS, menu) are running on the phone, it is in the standby mode. In the display (=screen) you see the standby screen. If you are in the menu or in another application, you can return to the standby screen by pressing the  key several times.

The following icons may be displayed in the standby mode:



: Provides an indication of the charge status. (See chapter 1.3 on page 7)

: Gives an indication of the instantaneous reception (Signal strength).

: Roaming – appears if you are in an external network, e.g. when you are abroad

: Headphones connected

: Appears if the alarm is set and switched on.

: Appears if you have enabled the **Silent/Sleep** profile.  
(See chapter 6.1 on page 22)

: Appears if you have enabled the **Meeting/Theatre** profile.

MAX: Appears if you have enabled the **Maximum/Bus** profile.

: Appears when an SMS is received. (See chapter 5 on page 18)

: Appears if you have a missed call. (See chapter 3.3 on page 12)

: Appears if all incoming calls are diverted.

: Appears if Bluetooth is switched on. (See chapter 7.6 on page 26)

: Appears if a Bluetooth device is connected.

: Appears if the GPS feature is switched on.

: Appears if the GPS feature has identified the location.

- : Appears if geo-fencing is enabled. *(See chapter 8.2.5 on page 39)*
- : Appears if the falling alarm is enabled.
- : Appears if the battery alarm is enabled. *(See chapter 8.2.4 on page 38)*
- : Appears if the daily alarm is enabled. *(See chapter 8.2.3 on page 38)*
- : Appears if the emergency call watch is connected.  
*(See chapter 8.2.7 on page 42)*
- : Appears if the emergency call watch feature has been switched on, but the emergency call watch has not been connected

**H** in blue: Appears if the phone is registered on the **emporia4CARE** platform or on a CARE organisation. *(See chapter 8.2 on page 32)*

**H** in green: Appears if the phone is registered on the **emporia4CARE** platform or on a CARE organisation and friends have been defined who can localise your position. *(See chapter 8.2 on page 32)*

**H** in red: Appears if the phone is de-registered on the **emporia4CARE** platform or on a CARE organisation, but friends have been defined who can localise your position. *(See chapter 8.2 on page 32)*

## 5. SMS - CREATE MESSAGE AND SEND

You can create text messages with your mobile phone and send them. *For more information on this, refer to the menu under **Messages / Create new**.*

### 5.1 ENTER TEXT

You have the option to enter numbers and alphabets with the help of the keypad. Each key provides multiple characters depending on how often you press the respective key.

You may delete or replace characters subsequently in the text that you have written.

- The vertical line »|« displays your current position.
- You may change your position with the  -keys.
- By long pressing   you jump to one line above or below respectively.

**You may switch between 4 writing modes with the help of the -key:**

 **Abc**: UPPERCASE & lowercase – Uppercase alphabets only at the beginning of the sentence

 **abc**: only lowercase – all alphabets are written in lowercase

 **ABC**: ONLY UPPERCASE – all alphabets are written in uppercase

 **123**: Digits

**I have made a typing mistake. What now?**

- In order to delete individual characters to the left of the vertical line »|«, short press the  key.
- If the  key is kept pressed for 3 seconds, all characters to the left of the vertical line »|« are deleted (*e.g., in order to remove complete text passages*).



## 5.2 SEND THE TEXT

1. Navigate to the **Messages** menu and select **Write new**.
2. After writing the text, with the numeric keypad press the -key and select **Send** or **Send to many**.
3. Enter the number manually, or press with the -key on search.
4. Select the desired list (**Contacts list** or **Numbers not saved**) with the  key, choose the desired number and confirm it.  
The message is now sent to the number selected.

## 5.3 SMS CONFIRMATION

In order to receive a confirmation message, if the SMS sent by you has been delivered, enable this option under **Messages / SMS settings / SMS confirmation**.

*Note: With certain network providers this service is chargeable.*

## 5.4 SMS SERVICE CENTRE NUMBER

This is the central number of the network operator via which all messages are handled. Generally, the number of the network operator is already preconfigured on your SIM card. If this is not the case, please contact your network operator.

This number can be modified under ***Messages / SMS settings / Service centre no.***

## 6. IMPORTANT MENU OPTIONS

The various menu options are described here in brief so that you can work easily with them.

### 6.1 TELEPHONE PROFILES

Under **Settings / Ring tones & Signals** you can configure and find the settings, such as, for example, selection of the ringing tunes, ringer volume etc... This also includes the preconfigured profiles **Silent**, **Meeting** and **Maximum**. The time that you set when activating the profile specifies when the profile is deactivated again.

- **Silent**: All acoustic signals of the mobile phone are disabled.
- **Meeting**: A double peep tone sounds followed by vibration alert instead of a ring tone.
- **Maximum**: All ring tones are set to maximum volume with vibration alert simultaneously.

### 6.2 FAVOURITES

Under **Settings / Favourites key** you can choose the most important function for you and access this quickly in standby mode by pressing the  key. The functions that can be selected are: **Daily alarm**, **Alarm clock**, **New message**, **Received SMS**, **Calculator**, **Calendar**, **Search name** and **Ring tones & Signals**.

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

### **6.3 SECURITY SETTINGS**

In the menu under **Settings / Security settings / PIN** you can modify the PIN code or switch it off. By switching off the PIN request, problems as a result of forgetting the PIN code can be prevented, but however, the phone is not protected against being operated by unauthorised persons.

### **6.4 NUMBER OF ANSWERING MACHINE**

If you press the **[1]** key for 3 seconds, you are connected automatically to your answering machine.

If the answering machine number is not yet saved in your phone or on your SIM card, you shall be requested to enter the number the first time.

Please refer to the documentation for the number that you have received from your network provider, or enquire directly with them.

## 7. TOOLS

### 7.1 ALARM CLOCK

Your mobile phone has an alarm clock.

You can set the time in the **Tools/Alarm clock** menu.

You can set the alarm time by pressing the number keys.

Press on  to save the alarm time.

It appears on the display: Time until alarm ring: 00 Hours 00 Minutes

If the alarm rings, press the  key to switch off the alarm.

If you want the alarm to ring again after 5 minutes,

press the  key. (*possible max. 12 times*)

In order to switch off the alarm clock, in the **Tools/Alarm clock** menu,

select the menu option **Off** and confirm the choice with the  key.

### 7.2 BIRTHDAY REMINDER

In **Tools/Birthday reminder** you can save new birthdays and manage existing birthdays.

You can save birthdays either for contacts **From the contacts list** or save only a name (without phone number) under **Enter name**.

- First enter the date of the birthday (e.g. 27.03.),
- then save the time of the desired reminder (e.g. 2:00 PM),
- with .

If the birthday arrives, a reminder appears at the time saved. If a number has been saved for the birthday contact, you can call the person immediately by pressing the  key.

The reminder is terminated with the  key.

## 7.3 CALCULATOR

In this menu option, your phone supports you with simple calculations.

## 7.4 CALENDAR

Your mobile phone has an internal calendar to be able to manage tasks, birthday reminders and similar.

### **Browse the calendar:**

In the menu on **Tools / Calendar**. By default, the current month is displayed. The current day (i.e. today) is highlighted.

### **Manage the calendar:**

1. The highlighted field displays the selected day accordingly.

With the **[2]** for up, **[8]** for down, **[4]** for left and **[6]** for right keys, you can select a specific day.

Using **[\*]** you page to the previous month, and with **[#]** to the next month.

2. Confirm your selection with **[✓]** and the calendar menu is displayed.

**Display schedules, Go to date, New schedule, New birthday,  
Delete all entries**

## 7.5 SIM SERVICES

You can get information on the availability and use of SIM card services from your SIM card provider. This is either the network provider or another provider.

## 7.6 BLUETOOTH

Bluetooth is a feature that, for example, enables making calls with cordless Bluetooth-enabled headsets.

### Switching Bluetooth on & off

Go to the **Tools/Bluetooth/Bluetooth on/off** in order to switch on or off. In standby, the Bluetooth icon  on the display indicates that Bluetooth is enabled.

### Connecting – first time connection with a headset/headphones

Before using a BT headset for the first time, it must be connected with the mobile phone:

1. Enable Bluetooth. *(If no device is connected yet, the mobile phone starts searching for other Bluetooth devices automatically.)*
2. Under **Tools/Bluetooth/Connections** search for new devices and the phone then displays a list of the devices found.
3. Select the desired device with .
4. **Save connection as authorised?** choose between:  
**No:** after switching off the BT device or even disconnection as a result of loss of range, the reconnection must be confirmed once again.  
**Yes:** Your mobile phone connects itself once again automatically with the device.

*Note: First set the device to be connected to in the »Pairing mode«. Please refer to the manufacturer's manual for the procedure to do this.*

*Note: If, instead of **Device connected** the request **Enter password for the connection:** appears, your headset needs a special password. Please refer to the Operating Manual of your Bluetooth headset for this.*

*Note: Bluetooth switched on and a headset connected needs more power and thus, reduce the operating time of the mobile phone.*

### **Remove Bluetooth devices that are already connected**

Under **Tools/Bluetooth/Connections/Manage devices/Delete**, select the undesirable Bluetooth device and confirm with .

*Note: The "deleted" Bluetooth device can be connected once again whenever desired.*

## 8. EMERGENCY CALL FEATURES

### 8.1 EMPORIA EMERGENCY CALL FEATURE (EMERGENCY CALL KEY)

The emporia emergency call feature ensures that you get help expeditiously at a decisive moment. In an emergency, press the emergency call key on

the back side of the mobile phone for 3 seconds.

The emergency call key works even when the keypad is locked.

Moreover, the emergency call can also be started by pressing one of the emergency call keys on an emporia wristwatch.

*Attention: this is possible only with the emporia emergency call watch included in the scope of supply. This must be connected technically with your emporiaCAREplus before use. (See chapter 8.2.7 on page 42)*

#### 8.1.1 Enabling the emergency call key

You can switch the emergency call key on or off in the **SOS / Emergency call key on/off** menu.

To do this, you need to enter the **phone code** (preconfigured **1234**).

### 8.1.2 Saving the emergency call numbers

Define the five emergency call numbers in the **Contacts list / Emergency call numbers / Save emergency call numbers** menu.

1. Select one of the numbers from the list to edit.
2. Specify whether this is a private number or whether it belongs to an aid organisation.
3. Then search for a number in the contacts list and confirm this with .
4. Repeat the procedure for the remaining emergency call numbers.

*Note: In order to prevent the emergency call settings from being changed inadvertently, to go to the emergency call number menu (as well as tools - position determination) it is necessary to enter the phone code.*

### 8.1.3 What needs to be done in an emergency?

In an emergency, press the emergency call key on the back side of the mobile phone for 3 seconds.

The emergency call key works even when the keypad is locked.

- If the pre-alarm under **SOS / Emergency call settings / Pre-alarm** is switched on, the warning tone rings for 10 seconds.
- The warning tone is played during the entire emergency call cycle, so that even the people near you become aware of the emergency.

### 8.1.4 What happens if the emergency call has been triggered?

- The emergency call cycle gets started by pressing the emergency call key. Up to 5 separate emergency call numbers saved can be called in the sequence specified until someone accepts the emergency call and confirms – in all 3 cycles of repetition. The phone sends an emergency call – SMS to the private emergency call numbers that notify them about an incoming emergency call. The mobile phone switches the hands-free feature on with full volume.
- As soon as a private person accepts your call, he must dial the **0** (Zero) 3 times during the first minute of conversation (*not you as the one triggering the emergency call*). With this, the emergency cycle is stopped. In other words, the remaining emergency call numbers are no longer called up and the on-going emergency call conversation is terminated by one of the parties. If an aid organisation is called up, the confirmation is omitted, since the line is always engaged.
- Parallel to the emergency calls, your position is determined in the background and the address of your present location is queried. If this information is available, an SMS with your current position or address is sent to all emergency call numbers.
- If you are called up within one hour after starting the emergency call feature, the phone accepts every incoming call. If you would like to end the feature of automatic answering up to 1 hour after the emergency call, you must switch your mobile phone off and on again. (Only pressing  does not suffice for the sake of safety.)

## Please note:

- If you have pressed the emergency call button inadvertently, press the  key for 3 seconds.
- Dialling the **0** (Zero) three times by the recipient of the emergency call (*not by the party triggering/making the emergency call*) ensures that your emergency call does not end unheard on an answering machine.
- In an emergency call, your phone number is always displayed, even if you have selected **Suppress calling number** in the settings.
- The emergency call numbers must already be saved in the contacts list, in order to be able to be defined as emergency numbers. If no emergency number is saved, the credit on your card has expired or you are not permitted into an external network (e.g. roaming not released), then 112 is dialled automatically by pressing the emergency call key.
- For configuring an aid organisation (Ambulance, police, fire brigade etc.) as the emergency call number, please contact the agency in charge, since these settings are individual and within their competencies.  
No liability for any costs incurred shall be assumed if you, for example, call by mistake.
- When triggering the emergency call, apart from the costs of the phone call, there are also costs incurred for the SMS sent.

## 8.2 ADD-ONS TO THE EMPORIA EMERGENCY CALL FEATURE

### 8.2.1 Emporia4CARE

With the extended emergency call functionality, your mobile phone is technically compatible with the Internet-based platform **emporia4CARE** ([www.emporia4care.com](http://www.emporia4care.com)). With the help of the **emporia4CARE** – platform, services such as positioning, remote maintenance of the contacts list entries, emergency call numbers, settings, friends lists (See chapter 8.2.2 on page 35) can be used by you, your family members or aid organisations. For detailed information, please refer to the instructions for **emporia4care** or enquire about this with emporia Telecom.

*Attention: SMS costs are incurred both for remote configuration as well as for remote maintenance of your emporia mobile phone via the **emporia4CARE** platform. Your mobile phone responds to each enquiry by the platform with an SMS. Your mobile network operator can give you information about the cost per SMS.*

**H** If this icon lights up in the display of your mobile phone, it means that your mobile phone has been connected with the **emporia4CARE** platform.

Hence, your mobile phone can be maintained remotely via the **emporia4CARE** platform, and the geographical location of your mobile phone can be determined. Please read the explanations on the risk of misuse given below.

The **H** can light up in three different colours: blue means that your mobile phone is connected with **emporia4CARE**; green means that your mobile phone has been connected with **emporia4CARE** and friends have been defined who can determine your position; red means that your mobile phone is not connected with **emporia4CARE**, however, friends have been defined who can determine your position.

## **Attention: Risk of misuse with emporia4CARE.**

You have the option of having your mobile phone registered on the **emporia4CARE** platform ([www.emporia4care.com](http://www.emporia4care.com)). The platform enables certain persons, who have been registered there (referred to in short in the following: »User of the platform«) to carry out remote maintenance on your mobile phone as well as to determine the geographical location of your mobile phone. You will find an exact description of the functionalities at: [www.emporia4care.com](http://www.emporia4care.com)

The functions of remote maintenance and the geographical tracking of your location can be very useful for you and your family members and offer support to you. At the same time, however, we cannot rule out the possibility, that these functions may be misused.

In order to keep a check on the misuse as far as possible, we have taken the following precautions:

- The registration of your mobile phone on the **emporia4CARE** platform needs a confirmation via an SMS sent from your mobile phone. In order to be sure that this SMS has actually originated from the person concerned, you shall be informed once again via SMS about the registration a few weeks after the first registration. Please call up our call centre at the numbers listed below if you would not like to have your mobile telephone registered on the **emporia4CARE** platform any longer. In this case, the functionalities provided by the **emporia4CARE** platform are disabled and your personal information is deleted.
- If your mobile phone is registered with the **emporia4CARE** platform, it can be maintained remotely and your geographical position can be tracked down. In this case, the **H** icon lights up continuously on the display. *Attention: When the **H** symbol lights up on the display of your mobile phone, your mobile phone can be maintained remotely via the emporia4care platform, and your geographical location can be determined.*

- You have the right to revoke your consent for registering your mobile phone with the **emporia4CARE** platform (and thus, the associated option of remote maintenance and determination of your geographical location) at any time and without providing any reasons for the same.  
Send an e-mail to **info@emporia4care.com** or  
call up the call centre for Germany: **+49 1805 91 31 81**  
call up the call centre for Austria: **+43 732 777 717-0** (during normal working hours).  
In case of such cancellation, the functionalities of the platform can no longer be used and your personal information is deleted. Moreover, emporia reserves the right to block the functionalities of the platform either in full or in part, if there are some clues pointing to misuse or misuse has been claimed by the person concerned.
- Please also note that all emergency call numbers available with **emporia4CARE** at the time of registration are deleted and these must be set up once again.

We would like to prevent any misuse, as far as possible, with the help of these precautionary measures. At the same time, we cannot rule out or prevent any instance of misuse completely. If you are using **emporia4CARE**, please discuss the manner of use in detail with your family members and others around you. Make sure that you, your family members and others around you have a common understanding of the purpose as well as the type and scope of the utilisation of the functionalities provided by the platform. Please inform us if you have doubts on the legitimacy of the utilisation or some clues about any possible misuse.

Emporia is authorised to block the functionalities at any point of time. Emporia will block the functionalities in any case, and delete your personal information if you exercise your irrevocable right, which you can do at any time if you:

*send an e-mail to [info@emporia4care.com](mailto:info@emporia4care.com) or*

*call up the call centre for Germany: +49 1805 91 31 81*

*call up the call centre for Austria: +43 732 777 717-0.*

### **8.2.2 Position determination: (GPS)**

Your mobile phone has a GPS (Global Positioning System) module to support the emergency call feature. With this, it is possible to track the mobile phone anywhere in the world and to determine your location accurately.

It also serves to give you orientation. If you get lost or any other emergency arises, quick help can come to your rescue in this manner.

Other users are also in a position to find you quickly.

*Note: The GPS functionality cannot be ensured within buildings.*

*Note: If you do not have any position even after a few minutes, check whether you have line of sight to the sky (Satellites) and, if necessary, move away from high building walls.*

*Note: On account of the inaccuracy of the GPS data, there may be an error in your position of up to 30 m.*

*Note: The GPS consumes high power when it is switched on and thus, reduces the operating time of the mobile phone with continuous operation from 360 to 24 hours.*

*Note: If you are using your mobile phone in conjunction with an appropriate service contract with a rescue organisation, for example, depending on the*

*scope of the services, certain settings and features may be enabled and modified via mobile radio by the respective control centre. This feature must be agreed to mutually within the scope of the contract agreement and is used for your protection and comfort.*

### **Switching position determination on & off**

You can enable or disable position determination in the **SOS/GPS/Position on/off** menu, and configure the transmission interval for the GPS signal (e.g. 15 min.).

*Note: The phone code (preconfigured to 1234) is necessary to do this.*

### **Query and send the current position**

Under **SOS/GPS/Position settings/My position** you can see your position, if available, in the geographical coordinates, longitude and Latitude (= GPS data).

Moreover, you have the **Options** here with **Send GPS data** to send your position to friends or to save **as "At home"** .

## Enquiring your location by other mobile phones.

Select contacts have the option of enquiring about your current position from another mobile phone.

These contacts are saved in the **Friends list**.

No anxiety: Numbers that are not in this list, cannot determine your position.

Under **SOS/GPS/Position settings/ Friends list** you can see

those in your contacts list can enquire about your position at present.

It is possible to create, delete or modify entries in this friends list via the **emporia4CARE** platform and requires the consent of the mobile phone user. For detailed information, please refer to the **emporia4CARE** brochure enclosed or visit [www.emporia4care.com](http://www.emporia4care.com)

*Note: Rescue organisations receive the GPS coordinates for determining the position. Private recipients receive a Google maps link.*

*Note: if your device is not receiving any GPS signal at the time of the position enquiry, the last position saved is sent automatically with an appropriate note to this effect.*

Other settings in the position settings menu option:

- **Position "At home"**: Here, you can save your personal address information with the associated geographical coordinates.
- **Set rest periods**: This is where you specify the time of day at which the position determination should be switched off. This option helps to conserve the battery.

### 8.2.3 Daily alarm

Your **emporiaCAREplus** is provided with a passive alarm feature (in the menu option **SOS/Daily alarm**) that enables you to confirm at predefined intervals of time (1-25 hours) that you are fit and fine by pressing the daily alarm key on the side of the mobile phone.

If you do not acknowledge despite the daily alarm set, the emergency call cycle (See chapter 8.1.4 on page 30) is started automatically.

You can decide by choosing **Only SMS** or by choosing **Call and SMS** whether the emergency call number should be called and notified via SMS, or should be notified only via SMS.

*Note: This feature can be used only if you are associated with an aid organisation that supports this feature, or with the emporia4CARE platform, which is free of charge. (See chapter 8.2.1 on page 32)*

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

### 8.2.4 Battery low alarm

*Note: This feature can be used only if you are associated with an aid organisation that supports this feature, or with the emporia4CARE platform, which is free of charge. (See chapter 8.2.1 on page 32) The information about the battery charge level is transmitted only to the emporia4CARE platform or to the aid organisation directly. No battery status is sent to the emergency call numbers entered.*

If the battery capacity of your rechargeable battery is exhausted, the device switches off automatically. In order to prevent this, it must be connected to the mains in time and the battery must be charged.

In the **SOS/Low battery alarm** menu, you can configure whether and at which capacity limit if the battery the device should give an alert.

You can set 2 different alarm limits: **Alarm stage 1** and **Alarm stage 2**. The setting is configured in percentage points of a fully charged battery. If the low battery alarm is enabled and the battery capacity undershoots the specified limit, an alarm SMS is sent automatically to the aid organisation.

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

### 8.2.5 Geo-fence (Zone Alarm)

*Note: This feature can be used only if you are associated with an aid organisation that supports this feature, or with the emporia4CARE platform, which is free of charge. (See chapter 8.2.1 on page 32)*

Your **emporiaCAREplus** has the feature of making an emergency call to predefined recipients if the device leaves a predetermined radius. This is possible with the help of satellite-supported GPS.

Under **SOS/Geo-fence/Zone alarm** you can switch Geo-fence on or off. If the zone alarm is switched on, you can specify how often data should be retrieved from the GPS satellite.

- Under **Set zone** you can specify the **starting point**.

For manual input, select: **Enter coordinates**  
or automatically with **Instantaneous position**.

- Under **Radius** you can enter the number of metres.

If the predefined radius is exceeded by the mobile phone user, an alarm is triggered automatically.

*Note: The GPS consumes high power when it is switched on and thus, reduces the operating time of the mobile phone with continuous operation from 360 to 24 hours.*

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

## 8.2.6 Falling alarm

The **emporiaCAREplus** has in-built position and acceleration sensors that conform to the latest state-of-the-art technology. These help in detecting falls and trigger an alarm automatically in case of an emergency.

Emporia works with stringent demands on safety, which are not yet covered by technical features and options available at present.

*Note: With the state-of-the-art technology available at present, it is not possible to detect falls with hundred percent certainty. The falling alarm is used only as supplementary support. Emporia does not provide any guarantee that all instance of falling shall be detected.*

**If you would like to use the falling alarm, please obey the following instructions:**

- The **emporiaCAREplus** detects a fall best, if the mobile phone is carried in a vertical position on the body or when it is suspended with a strap around the neck.
- If the falling alarm is enabled, take care to ensure that the **emporiaCAREplus** is always kept in the charger cradle. False alarms can be prevented in this way.

## Operation:

- In the **SOS/Falling alarm on/off** menu, you can switch the falling sensor on or switch it off again.
- The sensitivity of the falling alarm can be adjusted under **SOS/Falling alarm/Settings**. You can set one of three stages as desired:
  - **Insensitive**: only heavy falls trigger an alarm
  - **Normal**
  - **Sensitive**: even minor falls trigger an alarm; however: Risk of a false alarm (without a fall).
- Under **SOS/Falling alarm/Settings/Time delay** you can specify the time period (10 to 99 sec.) between a fall that has been detected and the time that the alarm should be triggered.

If the person who has fallen down gets up again within this time period, and the mobile phone is lifted up again and brought to a vertical position, then no alarm is triggered.

The response time set by you help in preventing a potential false alarm.

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

## 8.2.7 Emergency call feature and wristwatch

With the **emporiaCAREplus** active human beings are on the safe side.

As a supplement to the proven emporia emergency call feature, this model is provided with an emporia emergency call wristwatch.

In the **SOS/watch (Emergency call)** menu, you connect the emergency call feature of your **CAREplus** with the emporia emergency call wristwatch and enable or disable it.

Emergency calls may be triggered either by the emergency call key on the phone or by one of the 4 emergency call buttons on the **CAREplus** wristwatch.

### Removing the transport lock on the wristwatch:

Remove the small plastic plate below the time setting button, set the time and press the time setting button in once again.

### Preparing to connect the wristwatch with the mobile phone:

- Make sure that the mobile phone is switched on.
- Keep the wristwatch ready.



## Preparing the mobile phone

1. Go to the menu on **SOS** and open it.
2. Select **Watch (Emergency call)** and open it.

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

3. Select **On/Off (Watch)** and open it.
4. Select **On** and confirm this.

## Connect the emergency call watch

5. Select **Connect watch** and open it.
6. With  select **Search for devices** and open it.

The request is displayed on the screen:

**Press the emergency call key on watch for at least 3 seconds!**

7. Press one of the 4 emergency call buttons on the wristwatch for 3 seconds.

One red LED in the digit 6 flashes for confirmation.

8. If the mobile phone has got connected to the wristwatch, you shall be requested to enter a password.

Enter the digit zero 4 times (**0000**) as the password and confirm this.

9. To confirm that connection has been successful, the message **Finished** is displayed on the screen. The icon  (emergency call watch) is displayed on the screen:

## Disconnecting the connected emergency call watch

1. Go to the menu on **SOS** and open it.
2. Select **Watch (Emergency call)** and open it (*Menu option 7*)

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

3. Select **On/Off (Watch)** and open it.
4. Select **Off**.

The emporia emergency call watch has been disconnected from **emporiaCAREplus** successfully.

The icon  (Emergency call watch connected) is no longer displayed, and instead only the icon for the emergency call watch that is no longer connected .

*Note: The emporia emergency call watch has two batteries, one for the watch mechanism and the other for triggering the emergency call using wireless. emporia recommends that you replace both batteries at least once a year.*

## 8.2.8 Other settings are given in the emergency call settings menu option

*Note: in order to be able to configure the setting described here, you need the phone code. This is preconfigured: 1234*

### – **Emergency call numbers:**

You can save, modify and delete emergency call numbers here.

*Refer to chapter 8.1.2 »Saving the emergency numbers«*

### – **Data server no.:**

This data server service converts your position data in case of an emergency and with manual enquiry into a valid address. You can enter the number of an aid organisation (Line for data) or the number of an address server here.

### – **Pre-alarm:**

The pre-alarm is a loud warning tone that is played at the beginning of the emergency call sequence, before the emergency number that has been entered is called up. If the pre-alarm is set to **Off**, the emergency call number is called up immediately. If the pre-alarm is set to **On**, you can enter the duration of the pre-alarm in seconds.

*Note: The pre-alarm is used in case of an emergency to be noticed by persons located nearby. They can provide assistance immediately.*

### – **Emergency call tune:** The emergency call tune can be switched on or off here.

With the emergency call tune switched off, the emergency call number entered is called up immediately without a pre-alarm and without an emergency call tune.

*Note: Switching the emergency call tune off is meaningful only if the emergency call button is not used to make an emergency call, but, for example, as a speed dial key.*

## 9. THE MENUS AT A GLANCE

Messaging	
1. Create new message	
2. Received SMS	
3. Sent SMS	
4. Unsent SMS	
5. Templates	
6. SMS blacklist	
7. Delete SMS	
8. Send contacts list entry via SMS	
9. SMS in contacts list	
10. SMS settings	
OK	Back

SMS settings	
1. Service centre no.	
2. SMS confirmation	
3. Memory full	
OK	Back

Delete SMS	
1. Delete all	
2. Received SMS	
3. Sent SMS	
4. Unsent SMS	
5. Templates	
OK	Back

SOS	
1. Emergency call key	
2. GPS	
3. Daily alarm	
4. Battery low alarm	
5. Geo-fence	
6. Falling alarm	
7. Watch (Emergency call)	
8. Emergency call settings	
OK	Back

Emergency call settings	
1. Emergency call numbers	
2. Data server no.	
3. Pre-alarm	
4. Emergency call tune	
OK	Back

Falling alarm	
1. Falling alarm on/off	
2. Settings	
OK	Back

Settings	
1. Sensitivity	
2. Time delay	
OK	Back

Sensitivity	
1. Insensitive	
2. Normal	
3. Sensitive	
OK	Back

Tools	
1. Alarm clock	
2. Birthday reminder	
3. Bluetooth	
4. Calculator	
5. Calendar	
6. SIM services	
OK	Back

Birthday reminder	
1. New birthday	
2. Modify birthday	
3. Delete birthday	
OK	Back

GPS	
1. Position	
2. Position settings	
OK	Back

Position settings	
1. My position	
2. Friends list	
3. Position at home	
4. Set rest periods	
OK	Back

Directory	
1. Search name	
2. New entry	
3. My number	
4. Emergency call number	
5. Speed dial keys	
6. Copy entry	
7. Modify entry	
8. Delete entry	
9. Send contacts list entry via SMS	
10. SMS in contacts list	
11. Contacts list settings	
OK	Back

Contacts list settings	
1. Save entry in	
2. Memory used	
3. Memory full	
4. Automatic saving in the contacts list	
OK	Back

Emergency call number	
1. Save emergency call number	
2. Delete emergency call number	
3. Emergency call key	
4. Pre-alarm	
OK	Back

Call lists	
1. Missed calls	
2. Dialed numbers	
3. Answered calls	
4. Call duration	
5. Delete	
OK	Back

Call duration	
1. Displays	
2. Delete counter	
OK	Back

Displays	
Last. 00:00:00	
Off 00:00:00	
On 00:00:00	
Every 00:00:00	
	Back

Setting	
1. Silent / Sleep	
2. Ring tones & signals	
3. Handset volume	
4. Hands-free volume	
5. Display & Backlight	
6. Date & Time	
7. Font size	
8. Language	
9. Call waiting	
10. Call divert	
11. Suppress call number	
12. Help	
13. Network selection	
14. Favourites key	
15. Automatic keypad lock	
16. Number of answering machine	
17. Service centre no.	
18. SMS in contacts list	
19. Speed dial keys	
20. Security settings	
21. Contacts list settings	
22. SMS confirmation	
23. Enter 0000	
24. SMS menu	
25. Reset	
OK	Back

## 10. GENERAL INSTRUCTIONS

### Safety Instructions

- Switch off mobile phones in hospitals or near medical equipment, since these may possibly become faulty as a result of the mobile phone. If you need medical devices and aids yourself, please coordinate the use of the mobile phone with your doctor.
- A minimum clearance of 20 cm should be maintained between a pacemaker and the mobile phone when it is switched on. Hence, never keep the mobile phone in your breast pocket. While making a call, keep the mobile phone to the ear that is at a greater distance from the pacemaker. If you expect that there may be a fault in the pacemaker, switch off the mobile phone immediately.
- During operation, the mobile phone transmits radio waves and generates high-frequency magnetic fields. Make sure to maintain a distance of about 1.5 cm to the body when using the phone near the body in order to avoid overexposure. If you have any concerns in using the mobile phone, reduce your talk time and use the hands-free feature.
- Never drive a vehicle while you are holding the mobile phone in your hand. Observe and obey the respective national legislation and traffic regulations for the use of mobile phones in road traffic.
- Switch the mobile phone off while you are in an aircraft.
- Near petrol stations and other places with explosive goods, such as fuel facilities and blasting sites, you must switch the mobile phone off since sensitive devices may become faulty or explosions and fire may be caused.
- Never point the LED pocket torch into the eyes of human beings or animals!
- Mobile phones may cause disturbing noises in TV or radio, primarily if the mobile phone is used near such a device.
- The high volume of the loudspeaker or headset may cause loss of hearing.
- The device and the accessories may contain small parts.  
Keep the device so that it is out of the reach of small children.
- As a precautionary measure, we recommend that you disconnect the charger from the phone during a thunderstorm.
- The charger disconnects the power supply from the device. The power supply must be located near the device and must be easily accessible



## Warranty

The 24-month warranty period (for the watch: 12 months, for the battery: 6 months) begins when the device is handed over. Please provide evidence of the time point of handing over by the

**original purchase receipt** (cash slip, invoice) **with the IMEI number**.

Keep this documentation carefully and in safe custody. Our warranty service is governed by the terms and conditions of warranty applicable at the time of purchase.

The warranty is valid only if original batteries of emporia have been used.

In the maximum possible scope in accordance with applicable law **emporia** is not responsible under any circumstances for the following situations:

- Any loss of data or information.
- Any special or casual loss or damage as well as consequential or collateral damage or loss, regardless of how they have been caused.

## Proper Use

This mobile phone is robust and meant for mobile use. Nonetheless, it must be protected against moisture (Rain, bathroom, ...) and impacts. Do not expose it to direct sunlight.

Any use other than that described above leads to damage to the product, and moreover, this is also associated with risks, such as, for example, electric shock, fire etc.

The entire product should not be modified, converted and the housing should not be opened.

- The plug-in mains adapter is meant for operation only off a household mains socket of the public grid supply with 230 Volt / 50 Hz (10/16 A) AC.
- Always keep the batteries so that they are out of the reach of children.
- Never try to remove the jacket (sleeve) from the batteries, or to cut up, open, crack, bend, puncture or destroy batteries in any manner.
- Do not use any damaged chargers or rechargeable batteries.
- Use only accessories and rechargeable batteries that have been approved by emporia. Enquire about this with stockists or specialist shops.

## Technical Product Description of the emporiaCAREplus mobile telephone

- Loudspeaker compatible with hearing aids, M3/T3
- Dual band GSM 900/1800
- Internal antenna, SAR 1.73 W/kg
- Dimensions: 124 x 59 x 19 mm, 127 gm.
- Display: 2.2" TFT 176 x 220 pixels
- Operating temperature: 0 - 40°C
- Pocket torch - Safety class 3
- Rechargeable battery (replaceable): AK-V33i – Li-Ion 3.7V / 1,750 mAh
- Stand-by time: up to 300 hours
- Talk time: up to 360 minutes
- Mains adapter RL - V170EU:  
In 100-240 V ~ Out 5.0 V — ... 550 mA

**Note:** Applications such as Bluetooth or GPS may reduce the power on time by up to 80 %.

## Technical Product Description emporia Emergency call watch

The **emporiaCAREplus** mobile telephone also has an emergency call triggering feature via wireless. The system consists of a wireless receiver in the **emporiaCAREplus** mobile telephone and a wireless transmitter in the emporia emergency call watch. The radio frequency used is the »Social Frequency«, which conforms to the ETSI EN 300 200 standard. Both the components meet all statutory regulations of EN 300 200 Class 1 devices, and they have been tested and released.

- Testing and certification for the social frequency:  
Radio: EN 300 220-1 V 2.3.1; EN 300 220-2 V 2.3.1
- Social alarm system:  
EN 50134-2: 2000 (Environmental class II)  
EN 300 220 narrow-band transmission
- Modulation type: FSK (2FSK);
- Frequency: Range 869.2~869.25 MHz; Centre 869.2125 MHz; channel spacing: 25 KHz; 1 channel
- E.R.P: 10 dBm max.
- Battery for the watch mechanism:  
Silver oxide button cell SR621SW; 1.55 V; 23 mAh
- Battery for triggering the emergency call:  
Lithium button cell: CR2430
- Voltage: Nominal 3 V; High 3.4V; Low 2.6 V
- Standby time: 1.5 years  
(if emergency is not triggered)
- Usage time: Triggering the emergency call 1,000 times
- Protection class: IP67
- Operating temperature: 20° ~ 55° C
- Atmospheric humidity: 10 % ~ 90 %

## EU Declaration of Conformity

We, Telecom Produktions- und Vertriebs-GmbH & Co.KG., declare herewith that the model of the device mentioned in the following complies with relevant EC Directives.

**Article description: Dual-band mobile phone**

**Article number: V112**

### Relevant EC Directives:

Radio equipment/Telecommunication terminal equipment 1999/5/EC R&TTE Directive 1999/5/EC.

# CE 2200

### The article complies with the following

#### harmonised EN engineering and basic standards:

Safety and health: EN 60950-1:2006/A12:2011; EN 50360:2001;  
EN 62209-1:2006; EN 62209-2:2010;  
EN 62479:2010

EMC: EN 301 489-1 V1.9.2; EN 301 489-3 V1.4.1;  
EN 301 489-7 V1.3.1; EN 301 489-17 V2.2.1

Radio spectrum: EN 300 328 V1.7.1; EN 301 511 V9.0.2;  
EN 300 440-1 V1.6.1; EN 300 440-2 V1.4.1;  
EN 300 220-1 V2.3.1; EN 300 220-2 V2.3.1

Emergency call wristwatch: ETSI EN 301 489-1 V1.9.2; ETSI EN 301 489-3 V1.4.1;  
EN 50130-4 2003; EN 60950-1 :2006+A12 :2011

Eveline Pupeter  
General Manager



03.03.2013, Linz/Austria

emporia

## Disposal

– Disposal of the packaging: The packaging and packing aids are recyclable and should basically be sent for recycling.



– Disposal of rechargeable batteries: Rechargeable and other batteries should not be disposed of in household waste!



As a consumer, you are obliged by law to return rechargeable and other batteries. You may hand them over to the local collection centres of your municipality or to the local dealer.

– Disposal of your phone: When the product has worn out some day, please do not dispose it in the household waste. Be environment-friendly and bring it to a material or recycling centre where old gadgets and appliances are accepted and sent for eco-friendly recycling.



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