

# CS-250 Series

## CHAIR SCALE SERVICE MANUAL (v1.06D)



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# 1. PRECAUTIONS

	 <b>WARNING</b>
	<b>DISCONNECT ALL POWER TO THIS UNIT BEFORE INSTALLING, CLEANING, OR SERVICING. FAILURE TO DO SO COULD RESULT IN BODILY HARM OR DAMAGE THE UNIT.</b>

 <b>CAUTION</b>
<ul style="list-style-type: none"><li>• <b>Permit only qualified persons to service the instrument</b></li><li>• <b>Before connecting or disconnecting any components, remove the power.</b></li><li>• <b>Failure to observe these precautions bodily harm or damage to or destruction of the equipment.</b></li></ul>

- The chair scale is a precision electronic instrument, handle it carefully.
- Do not install the scale in direct sunlight.
- Verify the local voltage and receptacle type are correct for the scale.
- Only use original adaptor, other could cause damage to the scale.
- Pluggable equipment must be installed near an easily accessible socket outlet.
- Avoid unstable power sources. Do not use near large users of electricity such as welding equipment or large motors.
- Avoid sudden temperature changes, vibration, wind and water.
- Avoid heavy RF noise.
- Keep the scale clean

## 2. INTRODUCTION

- The CS-250 series chair scales, that amplifies signals from a load cell, converts it to digital data and displays it as a mass value.
- It is accurate, fast and versatile series of general purpose balances with % weighing functions and accumulation.
- Ergonomically optimized seat, comfortable, safe and reliable.
- Grasp the handrails in two ways: gross grip area, vertical grip area.
- Handrails with rubber material, comfortable and safe.
- Adjustable angle of instruments to meet the user reading.
- 4 transportation wheels with brake.
- Footrest foldable, when folded out with low distance to the floor.
- Each single armrest foldable.
- Bag for power supply fixed on the chair, when power supply not in use.
- Optional RS-232 interface, can connect computer and printer.

## 3. SPECIFICATION

### 3.1 Specifications

<b>Model</b>	<b>CS-250</b>
Maximum Capacity	250kg
Readability	100g
Resolution	1/2,500
Tare range	-249.9kg
Minimum Capacity	2000g
Linearity $\pm$	200g

<b>Common Specifications</b>	
Interface	RS-232 Output Optional
Stabilisation Time	2 Seconds typical
Operating Temperature	0°C - 40°C / 32°F - 104°F
Power supply (external)	12V/500mA AC power adapter
Calibration	Automatic External
ADC	$\Sigma$ - $\Delta$
Display	25 mm high 6 digits LCD with auto backlight and loading bar graph
Housing	Aluminium platform, ABS plastic indicator
Gross weight	19kg

## 3.2 Load Cell Specifications

<b>Model No</b>	<b>L6D</b>
Rated Capacity (kg)	2.5/3/5/6/8/10/15/20/30/35/40/50
Sensitivity	2.0 ± 0.2 mv/v
Excitation Voltage	5~12V
Material	Aluminum
Cable	0.3~3m Φ 4mm
Input Resistance	409Ω ±6Ω/1065Ω ±15Ω
Out put Resistance	350Ω ±3Ω/1000Ω ±10Ω
Temperature Range	-35 °C ~ +65 °C
Safe overload	150%F.S
Ultimate overload	300%F.S
Error	±0.0233%F.S
Creep (20min)	±0.020%F.S
Zero Balance	0±5%mv/v
Max. Platform Size	250x350mm

## 4. INSTALLATION

### Unpacking

Carefully take the balance out of its package, make it sure its not damaged and all accessories are included.

- Remove the weighing scale from the carton.
- Remove the protective covering. Store the packaging and to use if you need to transport the scale later.
- Inspect the scale and terminal for damage.
- Make sure all components are included

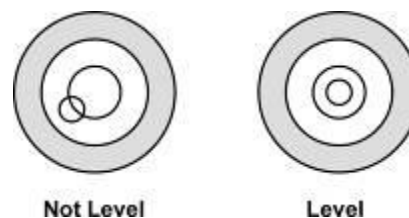
Accessories,

1. Balance
2. Adaptor
3. Product manual

### Level Adjusting

Place the scale on a table.

Check the water mark. If, bubble is not centre adjust the leveling feet until reach centre. Check the level when you change the location.

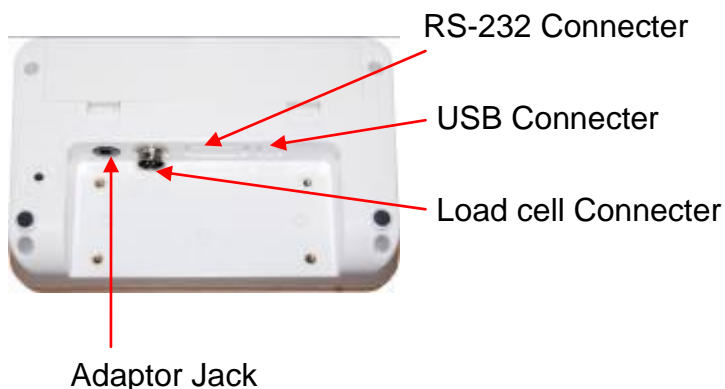



### Charging Battery

- To charge the battery insert the adaptor pin to jack, jack is locating rear side of the scale. Adaptor simply plug into the mains power. The scale no needs to be turned on.
- The battery should be charged for 12 hours for full capacity.
- In the display there is an indicator show the status of battery charging. When the scale is plugged into the mains power the internal battery will be recharged. If the indicator off, the battery has a full charge. If it is on, the battery is nearly discharged and if yellow, the battery is being charged.
- Do not use any other type of power adaptor than the one supplied with the scale.
- Verify that the AC power socket outlet is properly protected.

**Note: Please charge the battery before using the scale for the first time**

## Installation



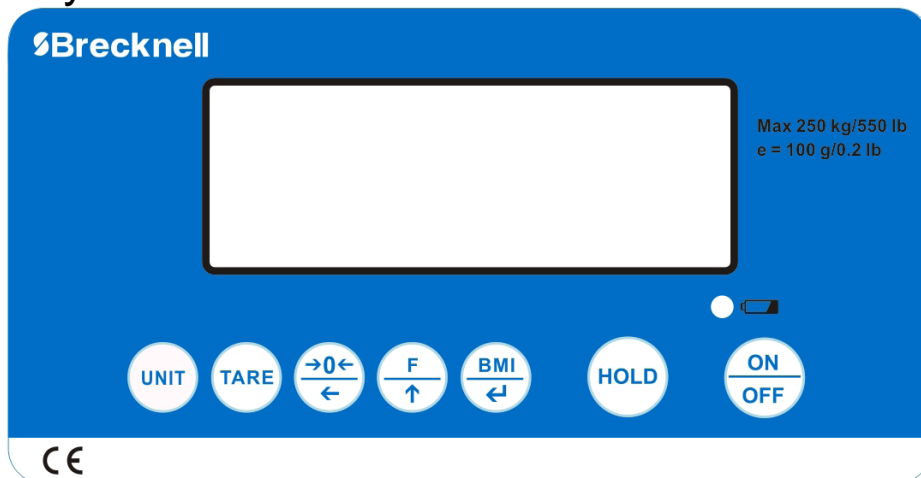
- Place the scale on a table.
  - Connect the adaptor pin in to the scale adaptor jack. Adaptor jack is locating, rear side of the scale.
- 
- Adaptor connects into your AC power socket. Pluggable equipment must be installed near an easily accessible socket outlet with a protective ground/ earth contact.
  - Turn on the On/Off key. If you want to turn off, press the key again.
  - Display will be show the version number and will be starting self checking.
  - After self checking, display will be come to normal weighing mode.
  - **Warm-up time of 15 minutes stabilizes the measured values after switching on.**
  - Calibrate with exact calibration weights, minimum 1/3 of the scale capacity want to use for calibration. For calibration see details in parameter.

Then you can start your operation



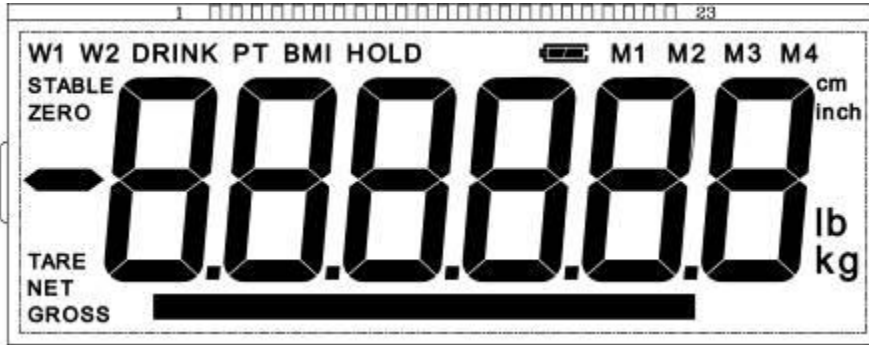
## 5. DESCRIPTION





### Key Board



		Turns the scale power On / Off
		Set to hold mode
		Set to BMI mode
		Enter into the menu
		Sets display to Zero
		Subtracts weight of container
		Set weight unit

## Display



DISPLAY	FUNCTION
<b>STABLE</b>	Indicator for Display stability
<b>ZERO</b>	Indicator for Zero display
<b>TARE</b>	Indicator for Tare display
<b>NET</b>	Indicator for Net weight
<b>GROSS</b>	Indicator for Gross weight
<b>BMI</b>	Indicator for BMI operations
	Indicator for BMI graph
<b>Cm/inch</b>	Indicator for measuring units
<b>Lb/kg</b>	Indicator for weight units
	Indicator for Charging status of battery Voltage has dropped
	Low Voltage
	Fully Charged

## 6. OPERATION

### Initial Start-up

Warm-up time of 15 minutes stabilizes the measured values after switching on.


### 6.1 Power ON/OFF

Switch on the scale by pressing . The display is switched on and the self test is started.


If you want to switch off press the key again.



### 6.2 Zero

Environmental conditions can lead to the balance exactly zero in spite of the pan not taking any strain. However, you can set the display of



your balance to zero any time by pressing  key and therefore ensure that the weighing starts at zero.

### 6.3 Tare


The weight of any container can be tared by pressing  key so that with subsequent weighing the net weight of the object being weighed is always displayed.


- Load weight on the pan.
- Press  key. Zero is displayed, and tare is subtracted.
- Remove weight from the platform. Tared weight is displayed. It can set only one tare value. It can display with a minus value.
- Press  key. Zero is displayed, tare weight is cleared.




### 6.4 Hold function

The weight(>20d) of any container can be hold by pressing  key, the weight value will be hold on the display, press  key again will turn back to normal weighing mode.


## 6.5 BMI function

Press  key on the weighing mode, display will show the last setting of the height value “xxxxxx”, and “BMI” indicator will be turned on


Press  key to select the height to cm / inch

If necessary, use  and  keys to setting new height value, then press  key confirm.

Display will show the BMI graphics bar and weighing value.


Press  key will turn back to weighing mode, “BMI” indicator will be turned off.

## 6.6 Unit change

Press  key to select the weight unit (kg/lb).  
When in BMI settings, it can select to cm/ inch.

## 7. PARAMETERS

### Enter the Menu


- In the normal weighing mode, press  key
- Display will be show

*F I OFF*

### Choose the Menu / Sub Menu

- Press , it can choose menu block or options one by one.


### Enter the Selected Menu

- Press , it can confirm which will be shown displayed.

### Enter in to TECH

- When display showed *P I n*, press   and  keys to enter the function

### Escape from the Menu

- Press  key, it can escape from the menu to weighing mode.

### Parameter Block







Menu	Sub Menu	Description
<i>F I OFF</i>	<i>OFF 0</i>	To set to turn off scale automatically, as per selecting time, when scale not in use.
	<i>OFF 3</i>	
	<i>OFF 5</i>	
	<i>OFF 15</i>	
	<i>OFF 30</i>	
	<i>P Cont</i>	Send data continuous
	<i>SE rE</i>	Set the remote display
	<i>ASK</i>	ASK mode Command R: read data Command T: Tare Command Z: Zero

<i>F2 Coñ</i>	<i>P Cnt2</i>	Another mode, to send data continuous,
	<i>P StAb</i>	Send data when the display stable
<i>F3 bt</i>	<i>bL on</i>	Set the backlight always on.
	<i>bL oFF</i>	Set the backlight always off.
	<i>bL AU</i>	Set the backlight automatic on.
<i>F4 Str</i>	<i>Str on</i>	Multi tare operation turn on
	<i>Str oF</i>	Multi tare operation turn off
<i>tCH</i>	<i>P in</i>	Press password to enter into the technical parameter
<i>P1 SPd</i>	<i>SPd 75</i>	To select display AD speed,
	<i>SPd 15</i>	
	<i>SPd 30</i>	
	<i>SPd 60</i>	
<i>P2 CAL</i>	<i>CUr Ut</i> kg	Select to current weighing unit "kg"
	<i>CUr Ut lb</i>	Select to current weighing unit "lb"
	<i>CAL Ut</i> kg	Select to calibration unit "kg"
	<i>CAL Ut lb</i>	Select to calibration unit "lb"
	<i>dESC</i>	To select scale decimal points; Options: <i>C 0, C 00, C 000, C0000</i> <i>C00000</i>
	<i>inC</i>	To select scale division/increment; Options: <i>d 10, d 10 2, d 10 5, d 10 10</i> <i>d 10 20, d 10 50</i>
	<i>CAP</i>	Select to set scale capacity
	<i>CAL</i>	Scale Calibration; details check the calibration section
	<i>tcr i</i>	To modify the calibration. This display will be show XXXXX. For trimming the load cells, showing primary weight. You can calculate new rate by this formula: $N2=N1+N1 \times [(K2-K1) \div K2]$ N1: primary rate, N2: new rate, K1: calibrate weight, K2: display weight
	<i>CoUnt</i>	To show the scale internal count
	<i>rESEt</i>	Reset the scale
	<i>SEtGrA</i>	Set the local gravity value













**Note: When Jumper K2 is connected on the PCB, then only can access "tch" parameters.**







## 8. CALIBRATION

### Simple Calibration;

- Turn on the scale.
- Press  key during normal weighing, display will be show UnLoAd
- Press  key to confirm display will be show last calibrated value. 0 100001b
- If necessary, use  and  keys to change new test weight value, then press  key confirm
- Display will be show LoAd
- Place the test weight on the chair.
- After stable, press  key confirm
- Display will be show PASS
- Then will start self-test and will come to normal display.

### Calibration Settings in the Parameter;

- Turn on the scale. And when in the normal display
- Press  key, display will be show F I oFF
- Press  key until to display tCh
- Press  key to confirm display will be show P in
- Press   and  keys, display will be show P1 SPd
- Press  key to show display P2 CAL
- Press  key to enter calibration. Display will show CUr Utlb
- Press  key to choose the weighing unit(kg/lb) for to select unit of current operation, press  key to confirm.
- Display will show CAL Utlb
- Press  key to choose the calibration unit(kg/lb) for to select unit of calibration, press  key to confirm
- Display will show dESC

- Press  key until display show CAL
- display will be show
- Press  key to confirm display will be show last calibrated value. 0 100001b
- If necessary, use  and  keys to change new test weight value,  
then press  key confirm
- Display will be show LoAd
- Place the test weight on the chair.
- After stable, press  key confirm
- Display will be show PASS
- Then will start self-test and will come to normal display



## 9. BATTERY OPERATION

The Medical Scales can be operated from the battery if desired. The battery life is approximately 40 hours.

When the battery needs charging a symbol on the weight display will turn on. The battery should be charged when the symbol is on. The scale will still operate for about several minutes after which it will automatically switch off to protect the battery.

To charge the battery simply plug into the mains power. The scale does not need to be turned on.

The battery should be charged for 12 hours for full capacity.

Just under the quantity display is an LED to indicate the status of battery charging. When the scale is plugged into the mains power the internal battery will be charged. If the LED is green the battery has a full charge. If the LED is blue indicates the battery is being charged.

As the battery is used it may fail to hold a full charge. If the battery life becomes unacceptable then contact your distributor.

Note: Useless battery should be want to use for recycle.

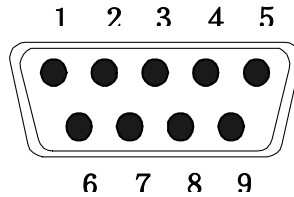
# 10. RS-232 OUTPUT

The CS-250 Series of scales can be ordered with an optional RS-232 output.

## Specifications:

- RS-232 output of weighing data
- ASCII code
- 600~9600 Baud
- No Parity

## RS-232 (9pin D type connector)



Pin 2	RXD	Input	Receiving data
Pin 3	TXD	Output	Transmission data
Pin 5	GND	—	Signal ground

### 9pin D Connector:

#### Scale



- Pin 2:
- Pin 3:
- Pin 5:


#### Computer/Printer

- Pin 3
- Pin 2
- Pin 5

Note: If data is not getting in PC/Printer, want to inter-change one of the Pin 2 and Pin3 connections

## 11. MAINTENANCE

	 <b>WARNING</b>
	<b>DISCONNECT ALL POWER TO THIS UNIT BEFORE INSTALLING, CLEANING, OR SERVICING. FAILURE TO DO SO COULD RESULT IN BODILY HARM OR DAMAGE THE UNIT.</b>

 <b>CAUTION</b>
<ul style="list-style-type: none"><li>• <b>Permit only qualified persons to service the instrument</b></li><li>• <b>Before connecting or disconnecting any components, remove the power.</b></li><li>• <b>Failure to observe these precautions bodily harm or damage to or destruction of the equipment.</b></li></ul>

### 11.1. General

If the scale does not operate properly, find out the problem as possible. Determine whether the problem is constant or alternate. Be aware that problems can be caused by mechanical or electrical influences.

Check the following.


- Water
- Corrosive materials
- Vibrations or temperature or wind
- Physical damage

Check the scale cables for damage, and check all connections and connectors for any loose contact or incorrect connection

## Cleaning

- Disconnect the power before cleaning.
- Use a cloth with mild suds and light cleaning agents.
- Make sure that fluid not able to get into the device.
- Use a clean and soft cloth for rub off.

## 11.2. Error Codes

Error Code	Description	POSSIBLE CAUSES
<i>Err 4</i>	Zero range exceeded, due to turning on or by pressing 	<ul style="list-style-type: none"> <li>• Goods on the platform</li> <li>• Overload, when zeroing the scale.</li> <li>• Improper calibration</li> <li>• Load cell problem</li> <li>• PCB problem</li> </ul>
<i>Err 6</i>	A/D Count out of the range	<ul style="list-style-type: none"> <li>• Platform not installed</li> <li>• Load cell problem</li> <li>• PCB problem</li> </ul>
<i>Err 19</i>	Auto zero out of limit	<ul style="list-style-type: none"> <li>• Remove the goods from the chair and turn on again.</li> </ul>

## 11.3. Determine the Problem

Determine whether the problem is in the PCB or the Load Cell

- Remove power from the system, and disconnect the load cell connection from the PCB
- Connect the PCB to a load cell simulator
- Reapply power and test the PCB
- If problem goes away, its source is probably in the Load cell. Check the wiring, connector, load cell and mechanical components of the load cell.

If problem persists, its source is probably in the PCB. Check the PCB voltages, connectors, cables and function programs

## 11.4. Testing Load cell

For testing load cell, remove power from the system, and disconnect the PCB from the Load cell

### Physical Test:

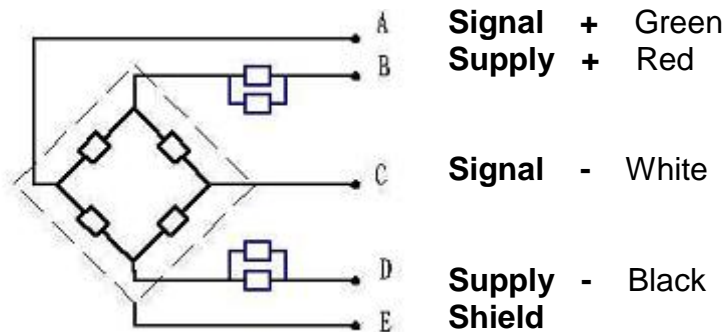
- Check the moisture, or foreign material inside.
- Check load cell surface badly rusted or corroded

- Check the strain gauge areas become compressed
- Check any physical damage (body bent or twisted) to the load cell
- Check load cell cable, all leads are connected, any cut, splits or tears.
- Check load cell for proper input and output resistances

## Electrical Test:

Use an accurate multimeter to check the ohms

### Load Cell Connections



### Resistance

Measuring Points	Resistance
Red (+ Exc) to Black (-Exc)	409 ±6Ω
Green (+Sig) to White (-Sig)	350Ω ±3Ω

### Leakage Resistance

- Check each of the load cell wires to the load cell cable screen.
- Check each of the load cell wires to the load cell body.

These readings should be greater than 1000mΩ or OL.

If this reading is less than 1000 mΩ, then this load cell has leakage between the internal circuit and the load cell body or cable screen

### Zero Balance

- Connect the load cell to a stable DC source of between 5 to 10V
- Connect multimeter to mV and connect to the load cell signal wires
- The meter should read 0.00mV ± approximately 1 % of full load.

If the output reads greater than ±10% of full scale capacity, then the load cell will require replacement.

## 11.5. Check PCB Voltages

If the problem is in the PCB, use a multimeter to check the following voltages

### 11.5.1 AC Power

Check the AC power socket out put voltage.

- Voltage must be a -20% and +10% of the normal AC voltage.

### 11.5.2 Adaptor Voltage

Check the adaptor output cable connector voltage

- Voltage must be minimum 9VDC and maximum 15VDC

### 11.5.3 PCB Input Voltage

Check the PCB input power connector voltage

- Voltage must be minimum 9VDC in to the pin AD+

### 11.5.4 Check Battery Voltage and Charging Voltage

1. Check the Battery Voltage,

- Voltage must be minimum 6VDC. If below the 6VDC connect the adaptor for charging
- The battery voltage below the 5.5VDC, replace the battery and install new 6V/3.4Ah battery.

2. Check the Battery Charging Voltage;

- Remove the battery connection terminals (Red and Black) from the battery.
- Connect the power and turn on the scale
- Voltage into the terminal minimum 6.5VDC

## 11.6 Trouble Shooting

Problems	Possible cause	Common Solutions
Display is blank. No self test	Mains power is turned off. Power supply faulty or not plugged. Internal battery is not charged. On/Off switch problem	Check power is getting inside the scale and on/off switch is working. Verify the voltages, which is on the power labels.
Blank display after self test	Pan not installed. Unstable weight, load cell damaged	Check the pans are installed correctly. Try to turning on again.

OL or -----	Maximum capacity exceeded. Load cell or mechanics damaged. Power supply faulty	Check the platform is installed correctly. Try to turn on the scale again. Do the calibration again
----- or NULL displayed	Weight is on the platform is below permissible limit. Pan not installed correctly. Power supply faulty. Load cell or mechanism faulty	Check the platform is installed correctly. Try to turn on the scale again. Do the calibration again
Display is unstable	Goods touching somewhere. Air variation or any vibrations. Temperature changed . Load cell or connections faulty. Power supply faulty	Check the scale is in acceptable location. Check the connectors and load cell. Check the power supply and battery
Weight value incorrect	Calibration error. Platform of load cell touching somewhere. Wrong weighing unit	Use accurate weight for to do the calibration Check the pan and load cell is installed proper and touching. Check the parameter settings. Check the load cell and connectors
Can not use full capacity	Over load protection stoppers or transport locks are not removed. Parameters are set incorrectly. AD problem. Load cell or mechanism damaged	Check the stoppers and locks under the platform. Check the weighing unit and parameter settings. Check the load cell.
Platform Corner Weight different	Over load protection stoppers or transport locks are not removed. Load cell or mechanism damaged	Check the stoppers and locks under the platform. Use accurate weight for to do the calibration Check the load cell.
Battery not charging	Mains voltage problem Charging circuit problem Battery Problem	Check the mains and adaptor. Check the battery. Check the charging circuit

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