

User manual Windows Phone Mobisma ME



Description of the Mobisma Menu

Fixed-Mobile Convergence Features

The nextG Mobile UC application allows users to easily achieve Fixed-Mobile Convergence - making their preferred mobile smartphone work as an office telephone system extension allowing users to:

Feature Description / Business Benefits



<p>View desk phone status of colleagues before contacting them – such as: Ringing, On Hook (Idle), Off hook (Busy).</p>	–
<p>Call office extensions directly. Just dial a 5 digit or shorter number – or just click a colleague’s contact to initiate and make a call.</p>	–
<p>Call office extensions using dialler- Just launch nextG phone dialler and dial a 5 digit or shorter number- or just click a colleagues contact within the application to initiate and make a call</p>	✓
<p>Need to Dial any Received and/or Missed Calls? Simply use the mobile phone call logs to directly make calls.</p>	✓
<p>Call Log. Call Log is available within the App.</p>	✓
<p>Make all business calls using your mobile smartphone, and route calls through office telephony system from anywhere.</p>	✓
<p>Need to make private calls directly from mobile phone, just temporarily switch to “Mex OFF”.</p>	–
<p>Want to dial a phone number using the office desk phone but the contact</p>	–

is in mobile phone? Just use the “Dial from Deskphone” feature.

Set and change all your call forwarding and Do Not Disturb (DND) settings from your Smartphone. ✓

Check and listen to your Office Voice Mail messages from your Smartphone. ✓

Working as a remote agent? Easily log-in / log-out of one or all of your Hunt Groups (also sometimes called ICD (Incoming Call Distribution) Groups). ✓

Join Conference Calls from Mobile. Easily join a conference call through the company telephone system. ✓

The following pages describes the Mobisma menu and the functions for each item.



Presence



This menu selection is used for setting your presence status in your company's PBX^[4]. There is a list of different settings to choose from. For instance, with an easy tap you can tell your company that you are in a meeting or have left for the day.

Presence - Clear



Click here and your selected presence will be removed from the PBX^[4]. Notification and status within the menu My status disappears as well.

Presence - Will return soon



This presence shows that you will be back soon. Appropriate status appears in My Status menu and as a notification message when presence has been set in the PBX^[4].

Presence - Gone home



This presence shows that you have gone for today. Once you have set this presence you are no longer available for incoming calls on your extension. Appropriate status will appear in -Status- menu and as a notification message when existing presence has been set in the PBX^[4].

Presence - At Ext



Set the presence in the PBX^[4] that you can be reached at another extension number of your choice. Example: You can be reached at #401.

Appropriate status appears in My status menu and as a notification message.

Input fields

Enter number

To redirect incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Presence - Back at



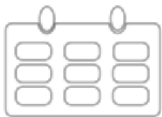
Set the time you expect to be back at office/work. Appropriate status including timestamp appears in the menu My Status and as a notification message when presence has been set in the PBX^[4].

Input fields

Enter HHMM

An appropriate time stamp needs to be selected from the introduced time picker for recognition within the PBX^[4]. Presented default time specification is regularly gathered from the local time set for your smartphone.

Presence - Out until



Here you can set the date you expect to be back. Appropriate status including timestamp appears in the menu My Status and as a notification message when presence has been set in the PBX^[4].

Input fields

Enter MMDD

An appropriate date needs to be selected from the introduced date picker for recognition within the PBX^[4]. Presented default date specification is regularly gathered from the local current date set for your smartphone.

Presence - In a meeting



Here you can set that you are busy in a meeting. Appropriate status appears in My Status menu and as a notification message when presence has been set in the PBX^[4].

Presence - System attribute 1



Presence -System attribute 1- is preconfigured in your companys PBX^[4] by your PBX^[4] administrator. Under Edit in Mobisma it is possible to change the default menu text to something more suitable that match your PBX^[4] Settings e.g. -lunch- -vacation- -course- etc. -Ask the PBX^[4] administrator-. Appropriate status related -System attribute 1- appears in My Status menu and as a notification message when the presence has been set in the PBX^[4].

Presence - System attribute 2



Presence -System attribute 2- is preconfigured in your companys PBX^[4] by your PBX^[4] administrator. Under Edit in Mobisma it is possible to change the default menu text to something more suitable that match your PBX^[4] Settings e.g. -lunch- -vacation- -course- etc. -Ask the PBX^[4] administrator-. Appropriate status related -System attribute 2- appears in My Status menu and as a notification message when the presence has been set in the PBX^[4].

Presence - Personal attribute



Presence -Personal Attribute- is preconfigured in your companys PBX^[4] by your PBX^[4] administrator. Under Edit in Mobisma it is possible to change the default menu text to something more suitable that match your PBX^[4] Settings e.g. -lunch- -vacation- -course- etc. -Ask the PBX^[4] administrator-. Appropriate status related -Personal Attribute- appears in My Status menu and as a notification message when the presence has been set in the PBX^[4].



Call forward

Set your incoming calls to be forwarded. Set Call forward to another internal extension, or any external number you prefer. You can change this setting as many times as you want.

Call forward - All calls



All incoming phone calls will be forwarded to the number you have set. You will then not be able to see any incoming phone calls on your mobile phone.

Call forward - All calls - Clear

Delete the forward setting.



Call forward - All calls - Do not disturb

Do not disturb.



Call forward - All calls - All calls

Here you can forward all your incoming phone calls.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - All calls - Busy

Set that you are Busy in the PBX^[4].



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - All calls - No answer

Here you can redirect your incoming calls if you do not want to answer.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - All calls - Busy / No answer

If you are busy or can not answer you redirect the calls here.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - External Calls

All external phone calls will be forwarded. You can only receive internal calls.



Call forward - External Calls - Clear

Delete the forward setting.



Call forward - External Calls - Do not disturb

Do not disturb.



Call forward - External Calls - All calls

Redirects all your incoming internal calls.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - External Calls - Busy

Set that you are Busy in the PBX^[4].



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - External Calls - No answer Redirect your incoming calls if you cannot answer.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - External Calls - Busy / No answer

If you are busy or cannot answer you can redirect the phone calls here.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - Internal Calls

Here all internal phone calls will be forwarded. You can only receive external phone calls.



Call forward - Internal Calls - Clear

Delete the forward setting.



Call forward - Internal Calls - Do not disturb

Do not disturb.



Call forward - Internal Calls - All calls

Redirect all your internal calls.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - Internal Calls - Busy

Set that you are busy for internal calls in the PBX^[4].



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - Internal Calls - No answer

Redirect your incoming calls if you cannot answer.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.

Call forward - Internal Calls - Busy / No answer

If you are busy or unable to answer you can redirect the phone calls here.



Input fields

Enter number

To redirects incoming calls on demand, select a recipient from 'colleagues' or 'Contacts' list or enter a number manually within the introduced form field. The potential number might be an extension or an ordinary phone number.



Voicemail

PBX^[4] Voicemail (also known as voice message or voice bank) accesses your pre-configured personal voice mail in the enterprise PBX^[4] using the solution Mobisma provides. The nextG client supports the voice mail feature and from the dial pad you might record/listen to new and old messages easily and smoothly. Mobisma's Voice mail feature removes the boundaries of availability between you and your colleagues. You become completely mobile and available for everyone internally and externally with the voice mail feature which in turn also make the approach far more effective towards customers and partners that are tightly connected to your company.

Hunt Groups



Login or Logout from the PBX^[4] group you belong to.
So you can stay in touch wherever you are.

Hunt Groups - Login all groups

Here you login to all groups.



Hunt Groups - Logout all groups

All groups related to current extension are
logged OFF.



Hunt Groups - Login specific group

Here you login to a specific group.



Input fields

Enter group number

Select one ' Hunt Group ' from the drop down list
below. You can also manually apply a valid
' hunt group in the current field and tap ' SEND '
to finish this task.

Hunt Groups - Logout specific group

Here you logout from a specific group.



Input fields

Enter group number

Select one 'Hunt Group' from the drop down list below. You can also manually apply a valid 'hunt group in the current field and tap 'SEND' to finish this task.



My Status

Current menu contains real-time information about a certain colleague or yourself. The content includes existent location (GPS) along with active presence, logged on groups and a solid profile status related the smartphone device in current menu.



Mex

This feature enables (ON) or disables (OFF) the ability making calls via PBX^[4] using Mobisma nextG client. Green icon characterizing that Mobisma is active (MEX^[3] ON) and all calls except emergency calls and numbers to the personal voice mail goes through the PBX^[4]. Red icon (MEX^[3] OFF) is exactly the opposite comparable of MEX^[3] ON, only traditionally GSM calls could be made from the smartphone. Presence features works regardless toward the PBX^[4] independent whether Mobisma is OFF or ON.

Mex - Mex ON



When this feature is activated (MEX^[3] ON) all of your outgoing calls will be routed through the company's PBX^[4]. You dial your colleagues just by entering their extension from the dial pad. External calls use the same path as internal calls and are routed through the PBX^[4] but with one significant improvement. You don't have to apply -LINE ACCESS-(if used) before accessing the outside line as when dialing from the desktop phone. Just call as usual, enters the external number from your dial pad and you will reach the recipient behind the external number.

Mex - Mex OFF



In comparison with the MEX^[3]-ON, this function -MEX^[3] OFF- is the straight opposite. All outgoing calls from your Smartphone are treated as ordinary GSM calls without any interaction towards your company's PBX^[4]. This option is relevant if you want to make private calls with your Smartphone. Commands such as Set presence, sign in to groups vs. sign off from groups, call forwarding is not affected and works regardless whether MEX^[3] is ON or OFF.

Description of the Mobisma Options Menu

The following pages describes the Mobisma Options Menus. Here is detailed information on how you could change the settings for the program.





About

Current menu 'ABOUT MOBISMA' provides customary information about users registered version of Mobisma nextG client. This information could be useful in a possible support situation when the client doesn't functioning as it should. The support team at Mobisma often solves issues quicker if the incoming information contains smartPhone OS, PBX^[4] Model and IMEI number. The demo version however doesn't contains any information under 'ABOUT MOBISMA' of interesting character that could be used in an operation to solve a support case.



Debug

The usage of this feature is common in cases of expanded troubleshooting, initialized by Mobisma. Concerned customer will obtain fundamental debug activation data in email either from the distributor or Mobisma on how to enabling debug mode in Mobisma nextG client properly.

Debug - System login

The security key is always provided by the distributor or Mobisma to end users via email whenever debug mode has to be turned on. The security key is applied correctly in presented field. Following task is necessary only when it has emerged a to-difficult-to-solve-case among end users.

Input fields

Enter number

The Security code has to be entered in the current field which is provided by Mobisma. A second alternative 'System utilities' becomes visible when the valid security code is entered. The debug mode is activated properly under the alternative 'System utilities'. In case of further assistance please contact Mobisma - support@mobisma.com.

Debug - System logout

Current option disables the debug mode process for Mobisma nextG client, all writing against the log file ends as well. The log file is always saved on the smartphone in cases of later reviews.



Settings

Mobisma nextG client is fully configurable. Following option 'EDIT' contains a list of alternatives of customizable arguments that is necessary for the client to functioning in accordance with promised functionality. The crew at Mobisma strongly recommends not to changes nor replaces any value under this option if lacking elementary technical skills on how the current PBX^[4] is configured. A better advice is therefor when something need to be changed/replaced under 'EDIT' to contact/consult your local PBX^[4] administrator who easily can guide you through the whole process.

Settings - General Settings

General setting for your Mobisma client.

Input fields

My mobilephonenumber

Enter your mobile phone number This is used by your other colleagues and also used for the PBX^[4] forwarding if you have that settings enabled

My emailadress

Enter your email-address It will be used by your colleagues to contact you and to look you up in their internal phone book.

My name

Enter your name as it will be shown for your colleagues.

Settings - Access PBX

These settings are important for accessing the Private branch exchange (PBX^[4]) from the client. Valid parameters applied open up a totally new world of opportunities where it's possible to call forwarding, Set presence, dialing from the smartphone through the PBX^[4], participate in conference meetings etc.

Input fields

Line Access Code

The 'line access' is necessary in many PBX^[4] families to accessing the outside line, for instance when dialing external calls on the desktop phone. Values such as 0 or 9 as arguments are used commonly but may also be something different as well. If you are uncertain about the 'line access' configuration, please, contact your local PBX^[4] administrator for additional help.

Direct DISA^[2] Number

Mobisma users must have a PBX^[4]/DISA^[2] number to communicate with other colleagues through the company's PBX^[4]. If the DISA^[2] number is incorrect or mistyped all calls will definitely fail when Mobisma is involved. Always begin with a leading plus sign followed by country code when replace/change this number e.g. +449123456789.

Extension No.

The current field is formally dedicated your defined extension in the company's PBX^[4]. e.g. #203. Value in is mandatory and should always contain your internal telephone line extension which originally is configured in your company's private branch exchange (PBX^[4]). The important part here is that this extension is equal with the extension in the PBX^[4] otherwise the client may not act as it should.

Pin code:

Pin code is used generally when security options in the company's PBX^[4] are activated. Your company For instance may use some restrictions to establish external calls or set presence. Pin code option is only working for DTMF and haven't any impact on features related Mobisma's IP-platform. Pin code option for iPhone is disabled and cannot be used at all. The field is left blank if the company's PBX^[4] doesn't use restrictions.

Settings - International Dialing...

Under the following option it is clearly possible to change/replace settings concerning international outbound calls. Current PBX^[4] settings must however correspond to any replacement done here otherwise initiated international calls using Mobisma nextG client definitely will fall through.

Input fields

PBX^[4] Country Code

The 'PBX^[4] Country Code' is in normal situations pre-configured in the PBX^[4] by a PBX^[4] administrator. PBX^[4] Country code is always related with PBX^[4] country location. If moving your extension to a PBX^[4] situated in another country then the current 'PBX^[4] country code' have to be replaced with the new 'Country code'.

Int. direct dialling code

Int. Direct Dialling code(IDD) is predefined. Contact your PBX^[4] administrator if you want to change this setting.

Digit remove areacode Int.

Digit remove area code Int. is also preconfigured. Contact your retailer if you want to change it.

Settings - Operator voicemail		The operator voice mail number exclusively needs to be configured under this option with its number. In turn the current configuration makes Mobisma next client aware of that this operator voice mail number should not be routed via the PBX ^[4] . Without this option any calls to the operator voice mail number using next client would fail due to the fact that the number otherwise might be interpreted as an extension.
Input fields		
Operator voicemail		This is the number you use to connect to your operator's voicemail. Example (222).
Settings - PBX Voicemail...		Here you can edit the number that is used for you PBX ^[4] voicemail services
Input fields		
Voicemail		Enter the preconfigured number to access your PBX ^[4] Voicemail services
Settings - Pre edit code		This is default *7 IMPORTANT! Do NOT change this. If you need to change this, contact your PBX ^[4] Manager.
Input fields		
Pre edit code		-Pre edit code- *7 is default. IMPORTANT! Do not replace or change this value without consulting with your PBX ^[4] administrator first.
Settings - Group settings 1		Here you configure accessible hunt groups initially predefined in the PBX ^[4] . To first begin with you must have personal permission accessing current hunt groups which normally has been defined in the PBX ^[4] by a PBX ^[4] administrator. In the current version of Mobisma you can have Max 4 groups as Favorites
Input fields		
Group number		Enter a valid accessible group number in existing field. Field allows only numeric values.
Group name		Enter an optional/suitable group name that correlates to the above specified group number. Group name can be changed as desired. The functionality isn't affected by user-defined name replacement.
Group number		Enter a valid accessible group number in existing field. Field allows only numeric values.
Group name		Enter an optional/suitable group name that correlates to the above specified group number. Group name can be changed as desired. The functionality isn't affected by user-defined name replacement.

Settings - Group settings 2

Here you configure accessible hunt groups that initially are predefined in the PBX^[4]. To begin with you must first have personal permission to access these hunt groups which is defined in the PBX^[4] normally by a PBX^[4] administrator.

Input fields

Group number

Enter a valid accessible group number in existing field. Field allows only numeric values.

Group name

Enter an optional/suitable group name that correlates to the above specified group number. Group name can be changed as desired. The functionality isn't affected by user-defined name replacement.

Group name

Enter an optional/suitable group name that correlates to the above specified group number. Group name can be changed as desired. The functionality isn't affected by user-defined name replacement.

Group number

Enter a valid accessible group number in existing field. Field allows only numeric values.

Settings - Rename system attributes

Panasonic attribute names are thoroughly associated with their own Standard model. It is allowed to rename these suggestions to your own preferences and settings in the PBX^[4] which are more desirable with you assignment.

Input fields

System attribute 1

Rename 'System attribute 1' using a description that correlate with current presence in the PBX^[4]. Contact the responsible PBX^[4] administrator concerning name proposal.

System attribute 2

Rename 'System attribute 2' using a description that correlate with current presence in the PBX^[4]. Contact the responsible PBX^[4] administrator concerning name proposal.

Personal attribute

Rename 'Personal attribute' using a description that correlate with current presence in the PBX^[4]. Contact the responsible PBX^[4] administrator concerning name proposal.

Settings - Extensionlist 1

Under the current option you easily apply your favourite extensions. These extensions should frequently be used by you during the activities of the day. If you are uncertain which extensions you could use for the purpose, Please contact your PBX^[4] administrator.

Input fields

Enter extension

Add an extension.

Enter extension	Add an extension.
Enter name of extension	Enter the name for the above extension.
Enter name of extension	Enter a name for the above extension.
Settings - Extensionlist 2	Under the current option you easily apply your favourite extensions. These extensions should frequently be used by you during the activities of the day. If you are uncertain which extensions you could use for the purpose, Please contact your PBX ^[4] administrator.
Input fields	
Enter extension	Add an extension.
Enter extension	Add an extension.
Enter name of extension	Enter a name for the above extension.
Enter name of extension	Enter a name for the above extension.
Settings - Extension list 3	Under the current option you easily apply your favourite extensions. These extensions should frequently be used by you during the activities of the day. If you are uncertain which extensions you could use for the purpose, Please contact your PBX ^[4] administrator.
Input fields	
Enter extension	Add an extension.
Enter extension	Add an extension.
Enter name of extension	Enter a name for the above extension.
Enter name of extension	Enter a name for the above extension.
Settings - Extension list 4	Under the current option you easily apply your favourite extensions. These extensions should frequently be used by you during the activities of the day. If you are uncertain which extensions you could use for the purpose, Please contact your PBX ^[4] administrator.
Input fields	
Enter extension	Add an extension.
Enter extension	Add an extension.
Enter name of extension	Enter a name for the above extension.
Enter name of extension	Enter a name for the above extension.

Settings - Panasonic spec. options

Under the current option you are able to 'Change/Apply' values exclusively related Panasonic PBX^[4] families. If there are any uncertainties regarding these settings please contact your local PBX^[4] administrator/dealer to gain more assistance within these questions.

Input fields

Use Bloc dial?

Affect the DTMF speed in a positive sense. This feature needs first to be configured in the PBX^[4] by the PBX^[4] administrator. The 'Bloc dial' feature adds a configurable DTMF character at the end of the DTMF string resulting in that PBX^[4] knows when last character is received. The PBX^[4] doesn't have to rely on original time delay in seconds which otherwise default is the consequence since the PBX^[4] isn't actually aware of how many digits the phone number consists of.

Bloc dial DTMF char.

Enter the delimiter character that 'Bloc dial' function needs to terminate the DTMF string. Same character definition is used within the PBX^[4].

Group No for Forward to mobile

This feature enables forwarding all incoming calls to a mobile number that is linked to a PBX^[4] group number. To make this feature working it is necessary to configure the PPX, normally done by the PBX^[4] administrator. **IMPORTANT!** Do not change or add anything here unless you have common understanding of what you are doing. If not, consult your PBX^[4] administrator for further assistance.

My Mobile Extension

If you have both a physical desktop device and a mobile extension Enter the Mobile extension here so Mobisma can sync both the devices.

Settings - Windows Phone Specific

Options within the current view are implicitly dedicated 'Windows phone' 'Mobisma' and the 'PBX^[4]'. Changing anything here could eventually influence the behavior of the Mobisma nextG client. It's sharply not recommended modifying anything under this option unless you are not fully aware of how any modification might impact the client.

Input fields

Dtmf separator char

The length of DTMF delimiter can be affected by this option. If the DTMF pause length is too short established calls possibly would fail. If this eventually would be the case, add an additional delimiter character, e.g. (,) becomes (,,).

Settings - PBX Date and time settings

This feature customizes date and time representation which can be seen under 'My status' and on the desktop phone. It's unquestionably only allowed using 24-hour-format.

Input fields

Date format

Here you influence outcome of the date format that presents in PBX^[4] and the Mobisma. The primary pre-condition is first and foremost that the PBX^[4] has this opportunity. If the date format presents as 'Month' 'Day' e.g. '1201' (MMDD) it's legitimate to changing date presentation to 'Day' 'Month' e.g. '0112' (DDMM). Only numeric values are allowed. For further help, contact you PBX^[4] administrator.

Time format

This field describes the Time format that the PBX^[4] expects. The default value is HHmm where HH is the hour in two-digit format, for example 01 for one a clock. mm is minutes in two-digit format, for example 15 for 15 minutes. Verify this with the person who configures the PBX^[4] if you need to change it.

Settings - Mex options

MEX^[3] (Mobile Extension) Configure your Mobisma client in accordance with promised functionality. When using Mobisma your smartphone becomes an extension in the PBX^[4]. Everything that is possible to do from your desk phone can directly be made from the smartphone instead which makes you completely mobile.

Input fields

Pbx prefix dial

This prefix is only informative and does not affect anything either on nextG client nor the PBX^[4]. If you for instance apply 'Mobisma' in the current field then 'Mobisma' is shown before the number in the presented string when dialing any number, e.g. Mobisma +491234556767.

Length of the extension numbers

The length of your company's internal number 'Extension' can be affected under this option. If your company's extension list begins with 100 and ends up when reaches 110 the current value should be at least 3. When dialing a number with the length of 4, e.g. 5645 it will be treated as an external number if length in this case is defined to 3. The call will fail due to unknown number. The SIM Card itself has its own limitation. It is commonly known not allowing a length that exceeds 5 and falling below 3.



Configuration

Current option 'Download configuration' allows users to download the latest configuration for Mobisma nextG client directly to the smartphone using WIFI/GPRS/3G. It is important knowing that this action doesn't make any difference between configuration values in the database and your local settings for the Mobisma nextG client. This task is basically overwriting settings for Mobisma nextG client every time this action is performed.

Explanation of terms

This section provides an explanation of the technical terms used in the manual

^[1]DDI

Direct inward dialling. The trunk telephone line used to dial in to the PBX.

^[2]DISA

Direct Inward System Access. A PBX system feature that Mobisma uses to communicate with the PBX.

^[3]MEX

Mobile Extension: You will integrate a mobile phone to a PBX (Switchboard). Then you will be able to reroute all your mobile phone calls through the PBX.

^[4]PBX

Your mobile phone must be connected to a A business telephone system (PBX) to be able to use the MEX functions (Mobile Extension functions).

^[5]TIE-LINE

A Tie Line, also known as a tie trunk, is a communication connection between extensions of a private telephone system, typically two PBXs.