PowerKey Pro Model 200 User Manual

by Jamie Green

PowerKey Pro designed by Amar Singh PowerKey Software by Richard Elmore User Interface and Graphics by Jamie Green Balloon Help by Beverlee Heiszler Moral Support by Alora Dunlap

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning.
- 4. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
- 5. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electric shock.
- Unplug this product and refer servicing to qualified service personnel under the following conditions: when the power supply cord or plug is damaged or frayed, if Ilquid has been spilled into the product, if the product has been exposed to rain or water, or if the product has been dropped or damaged.

SAVE THESE INSTRUCTIONS

FCC Requirements

- 1. The Federal Communication Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
- If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be
 disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the
 telephone company may temporarily disconnect service.
- The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
- 4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
 - a. The telephone number to which this unit is connected.
 - b. The ringer equivalence number.
 - c. The USOC jack required.
 - d. The FCC Registration Number.

Items (b) and (d) are indicated on the label. The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

Service Requirements

In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents. Service can be obtained at Sophisticated Circuits, Inc., 19017 120th Ave NE, Suite 106, Bothell, WA 98011, 206-485-7979.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded cables and I/O cords must be used for this equipment to comply with the relevant FCC regulations.

Changes or modifications not expressly approved in writing by Sophisticated Circuits, Inc. may void the user's authority to operate this equipment.

Industry Canada Equipment Attachment Limitations

NOTICE: The Canadian Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not quarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to the certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

<u>Caution</u>: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The <u>Load Number</u> (LN) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the Load Numbers of all the devices does not exceed 100. The Load Number of this unit is 6.

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Contents

Introduction	7
System Requirements	8
What's in the Box	8
Using This Manual	9
Installing PowerKey Pro	11
Hardware Installation	12
Preparing for Installation	13
Connecting the Power Cords	14
Connecting the ADB Cables	16
Connecting the Phone Cables	18
Turning On Your System	19
Software Installation	20
Hardware Configuration	21
Using PowerKey Pro	23
Starting Up the System	24
Shutting Down the System	24
Scheduled Events	25
The PowerKey Schedule	26
Creating an Event	28
A Pair of Hot Key Events	32
A "Monitor Saver" Event	35
A Phone Startup Event	38
Reference	43
Software Components	44
PowerKey Editor	45
Schedule Windows	45
PowerKey Editor Menus	47
File Menu	47
Edit Menu	47
Schedule Menu	48

Importing and Exporting	50
Hardware Setup	52
Preferences	54
The Event Editor	55
Event Triggers	58
Time Triggers	58
System Triggers	60
Trigger Qualifiers	64
Event Actions	68
Appendices	77
1. Using "Classic" PowerKey	78
Installing PowerKey	78
2. Using Multiple PowerKeys	80
Installing Multiple PowerKey Pros	80
Installing PowerKey Pro and "Classic" PowerKey	81
Using PowerKey Software with Multiple PowerKeys	82
3. Restarting Crashed Servers	83
Server Restart Option	84
Server Restart Option Features	85
Using the Server Restart Option	88
4. Default Schedules	91
Creating a Default Schedule File	91
Using a Default Schedule File	92
5. Using AppleScript	93
Running AppleScripts in Events	93
Controlling PowerKey Pro with AppleScript	94
6. Troubleshooting	97
7. How To Reach Us	101
Index	102

Chapter 1 Introduction

Thank you for purchasing PowerKey® Pro!

PowerKey Pro Model 200 is a "smart" power strip that can control an entire Macintosh® system. You can start up your computer and all (or just some) of your peripherals with one keystroke. You can start up your system with a phone call. You can create schedules to control your system at any time of the day or night.

The PowerKey Pro unit has six outlets that switch as two groups, to allow you to control your peripherals independently. It offers the security of power surge protection for all devices connected to it, including your modem and phone.

With the included software, you can turn on your peripherals with the touch of a key, or automatically turn off your monitor when the computer is idle. You can set up timed events to automate many day-to-day tasks, for example to turn on your computer before you get to work or run nightly unattended backups. If you purchase our optional Server Restart Option $^{\text{TM}}$, you can even automatically restart your computer when it crashes!

1: Introduction Page 7

System Requirements

PowerKey Pro Model 200 works with any desktop Macintosh or compatible except the original Mac® and Mac Plus (because they do not have an ADB port). It works with any Apple keyboard, and most third-party keyboards. Its phone ring detection feature works with any standard analog phone line (see Appendix 4, *Troubleshooting*, for more information on phone lines).

PowerKey Pro can also work with some models of PowerBook® computers that have an ADB port. You must use an external keyboard, our own PowerPad® or a special adapter cable to start up your system. Contact us for more information.

The PowerKey software requires System 7^{TM} or later, and runs in native PowerPC® mode on the Power Macintosh. It supports Balloon HelpTM, Apple Events and AppleScript®.

What's in the Box

The PowerKey Pro package includes the following:

- PowerKey Pro Model 200 unit
- SCI cable for connecting PowerKey Pro to your computer and keyboard
- Phone cable for connecting PowerKey Pro to your telephone line
- Software disk for controlling PowerKey Pro
- · This manual
- Postage-paid registration card

If you're missing any of these items, please notify your supplier.

Page 8 1: Introduction

Using This Manual

We recommend that you read this manual as follows:

- 1. Carefully follow the instructions in Chapter 2, *Installing PowerKey Pro.*
- 2. Skim the first part of Chapter 3, *Using PowerKey Pro.*

If you want to use PowerKey Pro's advanced Scheduling features:

- 3. Follow along with the *Creating an Event* tutorial in Chapter 3.
- 4. Look through the other example Events in Chapter 3 to find those that will be useful to you.
- 5. Skim Chapter 4, *Reference*, to learn the details of the Scheduling features.

As you read the manual, you will encounter symbols next to some paragraphs:



This symbol denotes a paragraph that contains important information regarding the current topic. Be sure to read these notes carefully.



This symbol denotes a paragraph that contains a handy tip, or an idea for using a feature.

1: Introduction Page 9

Page 10 1: Introduction

Chapter 2 Installing PowerKey Pro

PowerKey Pro consists of two primary components, hardware and software. The hardware unit controls the outlets and keeps track of time when the computer is turned off. The software organizes the scheduled events and controls the outlets when the computer is turned on.

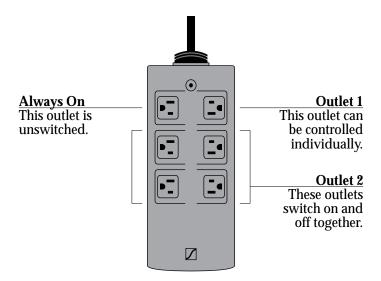


In order to use PowerKey Pro, you must install both the hardware and software.

Hardware Installation	12
Preparing for Installation	13
Connecting the Power Cords	14
Connecting the ADB Cables	16
Connecting the Phone Cables	18
Turning On Your System	19
Software Installation	20
Hardware Configuration	21

Hardware Installation

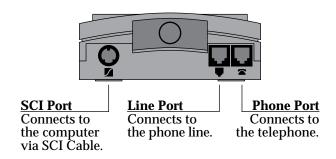
PowerKey Pro Model 200 has six outlets. The outlet labelled "Always On" is an unswitched convenience outlet. The outlet labelled "1" switches on and off independently. The rest of the outlets are labelled "2" and switch as a group.



At the back of PowerKey Pro are two phone ports and a special "SCI" port.



This is not a "SCSI" port, which is used to connect hard disks to your Mac. It is a custom port used only by PowerKey Pro. "SCI" stands for "Sophisticated Circuits, Inc."



Preparing for Installation

Determine your computer's switch type

With your computer off, press the "Power On" key (usually found at the top or upper right corner of your keyboard). If your computer starts up it has **Soft Power**, otherwise it has **Hard Power**. This information will be important later when you are connecting your computer's power cords to your PowerKey Pro.

If your computer started up in the above test (i.e. it has Soft Power), shut it down before continuing.

Unplug your system

- 1. Make sure that all the power switches on your Macintosh and peripherals are turned off.
- 2. Disconnect the power cords for your Macintosh and peripherals from the wall outlet or power strip.
- 3. Disconnect the keyboard cable from the Apple Desktop Bus ("ADB") port on the back of your computer. The ADB port is labelled with the icon shown at the right.



4. If you have a modem, unplug the phone cable leading from the wall to the modem.

Connecting the Power Cords

1. Plug the power cord for PowerKey Pro into the wall outlet.

Plug in your computer



If you are also installing the Server Restart Option add-on software, see Appendix 3, Restarting Crashed Servers, before plugging in your computer.

- 2. Connect the power cord for your computer as follows:
 - If your computer has Soft Power, you should plug it into the wall or the Always On outlet.
 - If your computer has Hard Power, you should plug it into one of the switched outlets of PowerKey Pro.



Remember which outlet you plug the computer into. You will need to tell the PowerKey software where the computer is, so it can correctly start up and shut down the system.

Plug in your peripherals

3. Plug the power cords for your peripherals into the other outlets of PowerKey Pro, as desired.



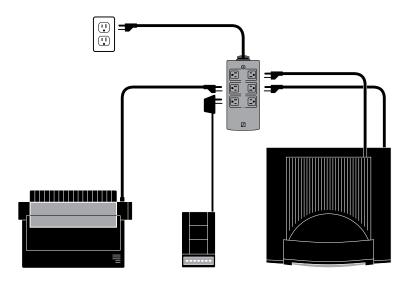
In general, you'll want most of your peripherals to turn on and off together, so you should plug these into the Outlet 2 group. Outlet 1 is then available for a device which you would like to switch separately.



In fact, a good use for Outlet 1 is for the monitor. In Chapter 3 we will describe a "monitor saver" feature which will turn your monitor off when your computer is idle.

Example

This example shows PowerKey Pro connected to a Power Mac 6100, a printer and a modem:



The Power Mac 6100 has Hard Power, so it is plugged into Outlet 2. The modem and printer are also plugged into Outlet 2, so they will all turn on together. The monitor is connected to Outlet 1, and can be turned on and off separately from the rest of the system.

A computer with Soft Power would be connected similarly. The only difference is that the computer would be plugged into the Always On outlet or directly into the wall.

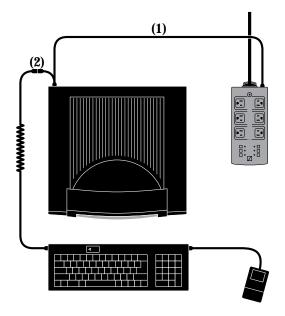
We designed PowerKey Pro so that there is room between outlets for many typical "power bricks" such as those used by modems. If you still don't have enough room, you can use a short extension cord. Many computer stores sell very short cords just for this purpose.



If you plug your monitor into PowerKey Pro instead of your computer, it can be controlled separately. Chapter 3 describes a sample Event which will turn off your monitor when the computer is idle.

Connecting the ADB Cables

The diagram below shows an example setup:



(1) SCI Cable. (2) Branching connector.



The cable that comes with PowerKey Pro is **not** a standard ADB cable. One end of this cable is colored purple, and labelled with our company's logo (as shown to the right). This connector will only fit into the SCI Port on the PowerKey unit.



Connect PowerKey Pro to the computer

- 1. Plug the single end of the SCI Cable (see note 1 in the diagram above) into the SCI Port on PowerKey Pro.
- 2. Plug the branching end of the SCI Cable into the ADB port on the back of your computer.

Connect the keyboard to the SCI Cable

3. Plug the keyboard cable into the branching connector on the SCI Cable (see note 2 in the diagram above). If you have other ADB devices, they should be connected in a "chain," with one end of the chain joining to the branching connector.



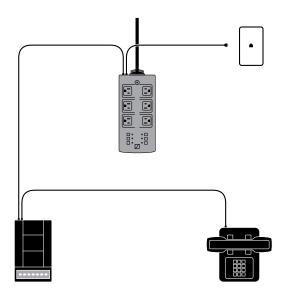
The keyboard **must** be connected to the **branching** connector on the SCI Cable in order for PowerKey Pro to work.

Connecting the Phone Cables



This section is optional. If you do not wish to use PowerKey Pro's phone ring detection feature, you may skip this section.

The diagram below shows an example setup:



Connect PowerKey Pro to the phone line

1. Plug the cable running from your phone outlet into the Line Port on the back of PowerKey Pro (labelled with the symbol at the right).



Connect the modem to PowerKey Pro

2. Plug the supplied phone cable into the Phone Port on the back of PowerKey Pro (labelled with the symbol at the right), and into the line port on your modem or phone.



3. If you have both a phone and modem, you can chain them together as shown in the diagram above.



If you wish to connect multiple devices that don't have "pass through" ports, you may use a phone line splitter (available at any phone or electronics store).

Turning On Your System

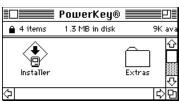
- 1. Turn on the power switches on your computer (if it has Hard Power) and peripherals.
- Press the "Power On" key on the keyboard. PowerKey Pro will turn on its outlets, and your entire system will start up!

As you can see, the PowerKey Pro hardware can start up the system. The PowerKey software is required to shut it down. The next section shows you how to install the software and configure it for use.

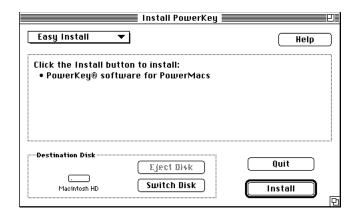
Software Installation

Open the Installer

 Insert the PowerKey Pro disk into your floppy drive. The disk's window will appear.



2. Double-click the icon labelled "Install Power-Key." The Installer window will open.



Install the software

3. Make sure your startup disk is shown in the *Destination Disk* panel. If it is not, click the *Switch Disk* button until it is shown.



If you are also installing the Server Restart Option, see Appendix 3, Restarting Crashed Servers, for installation instructions.

4. Click *Install*. The Installer will ask if it can quit any open applications before it begins. Make sure you don't have any unsaved documents, then click *Continue*.

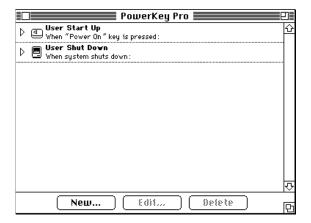
When the installation is complete, the Installer will restart your computer.



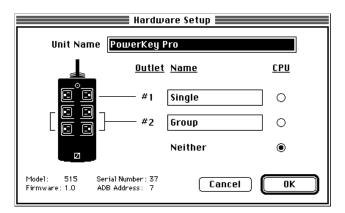
Hardware Configuration

Open the PowerKey Editor

1. Pull down your *Apple* menu, and select "PowerKey Editor". The PowerKey Editor application will open, displaying the Schedule Window for your PowerKey Pro unit.



2. Select "Hardware Setup..." from the *Edit* menu. The Hardware Setup dialog box will appear.



A picture of your PowerKey Pro will appear in the dialog box, along with list of the unit's outlets. The numbers on the outlets match the labels printed on the unit.



See Appendix 2, Using Multiple PowerKey Pro Units, if you have more than one PowerKey Pro connected to your computer.

Name your PowerKey Pro unit and outlets

- 3. If you wish, type a name into the *Unit Name* field at the top of the Hardware Setup dialog box.
- 4. Type names into the fields for each outlet on the PowerKey Pro unit.



It's a good idea to give your outlets names that describe what's plugged into them. For example, names like "Monitor," "Peripherals," etc. come in handy when creating Events to control the outlets.

Set up the CPU outlet

5. To the right of the outlet list, there is a set of radio buttons labelled "CPU." Set the button corresponding to the outlet your computer is plugged into. If your computer is plugged into the wall or the Always On outlet, select "Neither."



Be sure to correctly set the CPU radio button. It is essential in order for PowerKey Pro to start up and shut down the system.

6. Click OK, then choose "Quit" from the File menu.



If you haven't already, please take a moment to fill out your registration card now. It will help us give you quicker technical support if you need it, and keep you informed about product updates.

That's all there is to it! The next chapter shows you how to use your PowerKey Pro, and offers a brief tutorial on some of its more powerful features.

Chapter 3 Using PowerKey Pro

PowerKey Pro is ready to use as soon as you install both the hardware and software. It is pre-configured to act as an "intelligent power strip." You can easily use it to start up and shut down your entire system.

PowerKey Pro also has advanced scheduling features that let you automate your system. You can start up your computer and shut it down at any time of the day or night, control peripherals from the keyboard or telephone and save energy when the system is idle.

Starting Up the System	24
Shutting Down the System	24
Scheduled Events	25
The PowerKey Schedule	26
Creating an Event	28
A Pair of Hot Key Events	32
A "Monitor Saver" Event	35
A Phone Startup Event	38

Starting Up the System

PowerKey Pro watches the "Power On" key on your computer's keyboard when the computer is off. To start up your computer system, simply press this key. Your computer and all peripherals plugged into your PowerKey Pro will turn on, and your computer will start up normally.



You can customize how PowerKey Pro responds to this key. For example, you may wish to leave your printer off most of the time, and only turn it on when you need it. This is done by modifying an Event in the PowerKey Editor. See Scheduled Events, later in this chapter, for more information on modifying PowerKey Events.

Shutting Down the System

To shut down your computer, select "Shut Down" from the Finder's *Special* menu. The PowerKey software will allow the system software to shut down normally; PowerKey Pro will then turn off the computer and all peripherals plugged into it automatically.



Some newer models of Macintosh can also be shut down by pressing the "Power On" key while the computer is turned on.

If this is all you will be using PowerKey Pro for, you don't need to read any further. But if you want to use PowerKey Pro's advanced Scheduled Event features, read on.

Scheduled Events

PowerKey Pro can do much more than simply start up and shut down your computer. It includes a sophisticated schedule of **Events** which can automate system startup and shutdown, and control your system in a variety of ways.

An Event consists of two parts, the **Trigger** (when the Event will be executed) and the **Actions** (what the Event will do). The Trigger can also include **Qualifiers**, which restrict when the Event will execute (for example, to turn on your computer in the morning, but not when you're away on vacation).

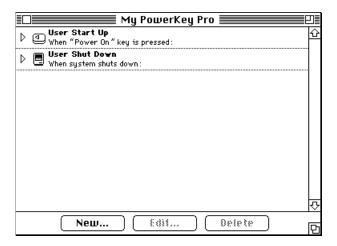
The PowerKey Schedule keeps a list of your Event Triggers, and watches for them to "activate." When a Trigger activates, it performs the list of Actions for that Event.

Note that several Events can have the same type of Trigger. You can set up several Events with the same type of Trigger but different Qualifiers, to make the Events behave differently at different times of the day or week.

The next few pages take you step by step through a series of examples, showing you how to customize your PowerKey setup and make use of its advanced features.

The PowerKey Schedule

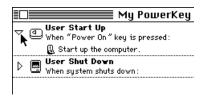
PowerKey Schedules are created using the PowerKey Editor application. If you followed the standard installation instructions, PowerKey Editor can be found in your *Apple* menu. Select it from this menu, and the following window will appear.



You'll notice that there are already two Events in the Schedule, entitled "User Start Up" and "User Shut Down." Once you've learned how to edit Events, you can customize these in any way you like.

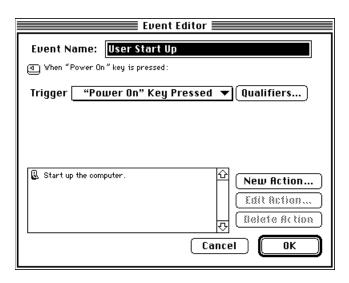
The top line of an Event shows its name. The next line is an English description of its Trigger (when the Event will happen). The icon to the left of each Event shows the Trigger type at a glance.

Each Event in the Schedule also has a small triangle at its left side. Click on the triangle for the Event named "User Start Up." An additional line will appear beneath it.



When the arrow in an Event is turned down, the Event's Actions (what the Event will do) are shown. In this case, the only Action is to start up the system.

Double-click on the Event named "User Start Up" (or select it and click the *Edit...* button). The Event Editor will appear.



As you can see, the Event Editor shows the same information as the Schedule window, plus controls for changing it. We don't need to modify this Event now, so click the *Cancel* button to close the Event Editor.



Be careful if you modify or replace the "User Start Up" and "User Shut Down" Events. It is possible to create a Schedule that won't let you turn your computer on.

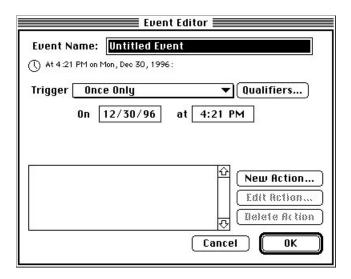
For this reason, PowerKey Pro includes an **emergency override** feature. Press the "Power On" key slowly four times, waiting about a half-second between presses. Hold the key down on the last press. This "short-short-long" sequence will turn on the computer and all the outlets.

Creating an Event

For our first example, let's assume that you want to automatically turn on your computer before you arrive for work each weekday. To do this, we'll create a new Event which turns on your computer at 8:55 each weekday morning.

Create a new Event

1. To create a new Event, click the *New.*.. button in the Schedule window or select "New Event..." from the *Schedule* menu. The Event Editor will appear, showing a blank Event.



Name the Event

You may choose any name you wish for an Event, up to 31 characters long. Event names have no special meaning; they are simply a description you can give an Event to help you understand what it's doing.

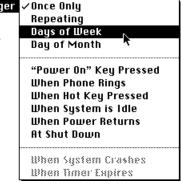
For this example, type "Morning Wakeup" into the *Event Name* field.



Select the Trigger type

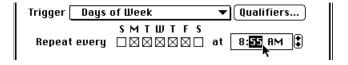
The Trigger type is selected from the pop-up menu below the English description of the Trigger. There are several types of Triggers; these are described in detail in the next chapter.

 We want this Event to be executed every weekday morning, so select "Days of Week" from the *Trigger* popup menu.



Set the days and time

Some fields will appear in the blank area below the menu, allowing you to choose when the Trigger will activate.



- 4. We want this Event to be executed on weekdays, so check the boxes marked *M*, *T*, *W*, *T* and *F* (if they are not already checked).
- 5. To set the time for a Trigger, click in the time field next to the day check boxes. The portion of the time you clicked on is highlighted, and a pair of arrow buttons appears. You can change the highlighted value by clicking on these arrows, or by pressing the up and down arrow keys on your keyboard, or by typing in the desired values with the number keys. Click on the next value to edit it, or press the tab key or left and right arrow keys.

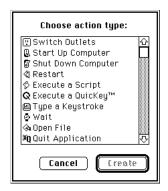
You'll notice that the English description above the *Trigger* pop-up menu is updated as you make changes to the Trigger. This helps you make sure the Event will be executed when you intend, and helps you catch mistakes.

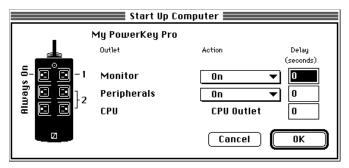
(T) At 8:55 AM on Mon, Tue, Wed, Thu and Fri:

Create a new Action

6. Click the *New Action...* button. A dialog box will appear.

We want to start up the whole system, so choose "Start Up Computer" from the list. Click *OK* (or double-click on the "Start Up Computer" line). The Start Up Computer Action Editor will appear.







The Start Up Computer Action Editor may look slightly different than the one shown above, depending on how you configured your PowerKey unit in the Hardware Setup dialog box.

Turn the outlets on

The Start Up Computer Action Editor shows one line of information for each outlet on your PowerKey Pro. The computer's outlet is not selectable, but you can decide which other outlets should turn on with it.

7. Make sure the pop-up menus for your important peripherals are set to "On." In many cases, you'll want to turn all the outlets on.

You can also set up delays in a Switch Outlets Action, to make some outlets turn on before others. This is useful if, for example, you have an older style hard disk that must spin up before the computer turns on. Unless you need this feature, leave all the delay fields at "0."

Finish the Event

8. Click *OK*. The Action now appears in the Action List. Click *OK* again, and your Event appears at the top of the Schedule window. Click the small triangle to show the Action list, and double-check to make sure all the information is correct. Your Event is now ready to use!



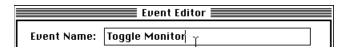
A Pair of Hot Key Events

One of the handy features of PowerKey Pro is the ability to control outlets from the keyboard. Our next example is a pair of Events that turn your outlets on or off when you press \mathbb{H} -option-M and \mathbb{H} -option-P.

For this example, we'll assume your monitor is plugged into Outlet 1, which you've named "Monitor." Your printer and modem are plugged into the Outlet 2 group, which you have named "Peripherals."

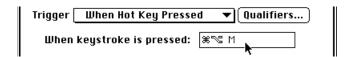
Create an Event

1. Click the *New...* button in the Schedule window, and name the new Event "Toggle Modem."



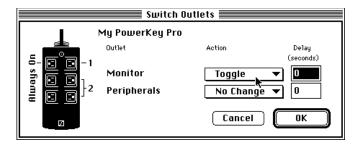
Create the Trigger

2. Select "When Hot Key Pressed" from the *Trigger* menu. Click in the *When keystroke is pressed:* field to highlight it. Press #-option-M. The keystroke will appear in the field.

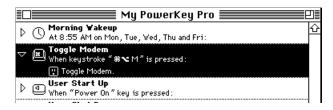


Create the Action

3. Click the *New Action...* button, and create a Switch Outlets Action. The Switch Outlets Action Editor will appear.



- Choose "Toggle" from the pop-up menu for the *Monitor* outlet.
- 5. Click *OK* to save the Action, and *OK* again to save the Event.



Duplicate the Event

The second Event will be very similar to the first one, so we can take advantage of the Mac's cutting and pasting abilities.

6. Select the "Toggle Monitor" Event in the Schedule Window. Select "Copy" from the *Edit* menu; then "Paste." There will now be two copies of the Event.

Modify the duplicate Event

- 7. Double-click on one of the Events. Change the name to "Toggle Peripherals." Click on the *When keystroke is pressed:* field, and press #-option-P.
- 8. Double-click on the "Toggle Monitor" Action. Select "No Change" from the *Monitor* menu, and "Toggle" from the *Peripherals* menu.

9. Click *OK* to save the Action, and *OK* again to save the Event. Both Events should now appear in the Schedule Window.



Setting up Hot Key Events to toggle your outlets is a good idea before you experiment with your own Events. If you accidentally make an Event which turns off the monitor at the wrong time, you can easily turn it back on with these Events.

A "Monitor Saver" Event

Now we're ready for something a little more powerful. This Event will automatically turn off your monitor when you haven't used your computer for 20 minutes. When you want to start using it again, simply move the mouse and it will turn your monitor back on.

For this example, we'll assume your monitor is plugged into Outlet 1, which you've named "Monitor."

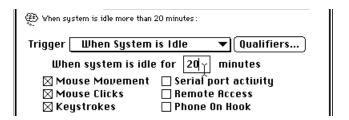
Create an Event

1. Click the *New...* button in the Schedule window, and name the new Event "Monitor Saver".



Create the Trigger

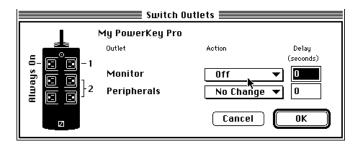
2. Select "When System is Idle" from the *Trigger* menu. Type "20" into the *Minutes* field. Make sure the *Mouse Movement*, *Mouse Clicks* and *Keystrokes* boxes are checked. This tells PowerKey Pro to watch for all those activities.



Create the Actions

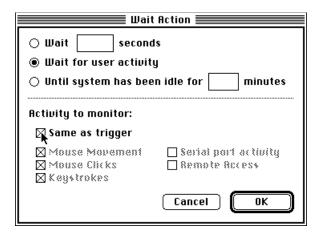
This Event will use several Actions. The first will turn off the monitor, the second will wait for activity to resume, and the third will turn the monitor back on.

3. Click the *New Action...* button, and select "Switch Outlets" from the list. The Switch Outlets Action Editor will appear.



Select "Off" from the *Monitor* pop-up menu, and click *OK*. The Action will appear in the Action list.

4. Click the *New Action...* button again, and select "Wait" from the list. The Wait Action Editor will appear.



The Wait Action type is useful whenever you need some sort of pause or delay between Actions. The radio buttons at the top of the dialog box let you choose what type of wait you wish to use.

5. For this Event, we want to wait for the user to start using the computer, so click the *Wait for user activity* radio button.

You'll notice that there are several check boxes below the radio buttons. They match the check boxes you saw in the Trigger above. You can check these boxes to select which activity types you wish PowerKey Pro to watch.

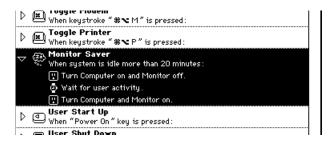
- 6. Since this Action is used with a System Idle Trigger, just check the *Same as Trigger* box. Then click *OK* to finish this Action. The Action will appear in the Action List.
- 7. Click the *New Action...* button again. Select "Switch Outlets" from the list, and select "On" in the *Monitor* pop-up menu. Click *OK*, and all three Actions should appear in the Action List.

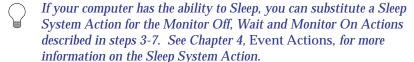


If your Actions are not in the order shown above, you can select them and drag them into the correct place.

As you can see, each Event can include several Actions. Each Action is performed as soon as the one before it finishes.

8. Click OK, and the Event appears in your Schedule Window. Click the small triangle, and all of the Actions will appear. Your Event will automatically execute the next time you don't use your computer for 20 minutes!





A Phone Startup Event

Our final example is an event that will turn on your computer when the phone rings, but only after business hours. This will let you access your files from home at night, but won't bother you while you're at work.

For this example, we'll assume you will be using Apple Remote Access to communicate with your computer. Your monitor is plugged into Outlet 1, which you've named "Monitor." Your modem (along with perhaps a printer or external hard disk) is plugged into Outlet 2, which you've named "Peripherals."

You will actually be creating two Events for this task. The first Event will start up your computer when the phone rings. The second Event will shut it down when you are finished.

Create the Phone Startup Event

1. Click the *New...* button in the Schedule window, and name the new Event "Remote Access Wakeup."

Create the Trigger

2. Select "When Phone Rings" from the *Trigger* menu. Type "4" into the *Number of Rings* field.

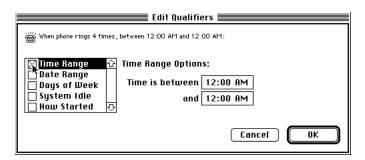


For this example, you can ignore the *Ring Pattern* pop-up menu. This option works with your phone company's "distinctive ringing" feature to respond only to chosen calls. See Chapter 4, *Trigger Types*, for more information on this feature.

Create the Qualifier

If you share your phone line between your phone and modem, you may want to keep PowerKey Pro from answering the phone during business hours.

3. Click the *Qualifiers...* button. The Qualifier Editor will appear.



We want to limit this Event to execute only after business hours, so check the *Time Range* box.

4. Set the Time Range Options to between 5:00 PM and 9:00 AM.



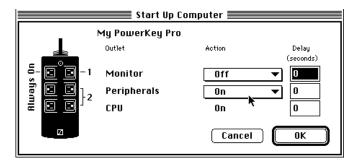
Click *OK*. The Trigger text will now show the Qualifier information.

₩ When phone rings 4 times, between 5:00 PM and 9:00 AM:

Create the Action

5. Click the *New Action...* button, and select "Start Up Computer" from the list. The Switch Outlets Action Editor will appear.

When you are accessing your computer from home, you don't need your monitor, but you will need your modem. Leave the *Monitor* outlet "Off" and turn the *Peripherals* outlet "On."



6. Click *OK* to save the Action, and again to save the Event. Click the spin triangle to see the whole Event.

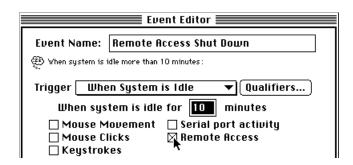


Create the Shut Down Event

7. Click the *New...* button in the Schedule window, and name the new Event "Remote Access Shut Down".

Create the Trigger

8. Select "When System is Idle" from the *Trigger* menu. Type "10" into the *Minutes* field. Uncheck the *Mouse Movement*, *Mouse Clicks*, and *Keystrokes* boxes. Check the *Remote Access* box.



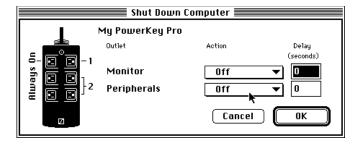
Create the Qualifier

9. Click the *Qualifiers...* button. The Qualifier Editor will appear. Check the *How Started* box. Check the *Phone Ring* box. then click *OK*.

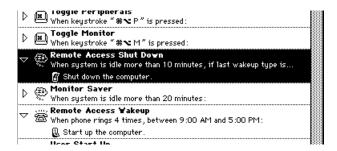


Create the Action

10. Click the *New Action...* button, and select "Shut Down Computer" from the list. The Switch Outlets Action Editor will appear. Select "Off" in each outlet's menu, click *OK*, then click *OK* again to save the Event.



Both Events should now be complete. The "Remote Access Wakeup" Event will start up the computer when you call in. You can then wait a couple of minutes for your computer to finish starting up, then call in with Apple Remote Access. The "Remote Access Shut Down" Event will shut it down ten minutes after you hang up!



Chapter 4 Reference

This chapter contains detailed information about the PowerKey software.

Software Components	44
PowerKey Editor	45
Schedule Windows	45
PowerKey Editor Menus	47
File Menu	47
Edit Menu	47
Schedule Menu	48
Importing and Exporting	50
Hardware Setup	52
Preferences	54
The Event Editor	55
Event Triggers	58
Time Triggers	58
System Triggers	60
Trigger Qualifiers	64
Event Actions	68

Software Components

When you install the PowerKey software, the following items will be placed on your hard disk:

PowerKey Extension



This extension is located in the Extensions folder in your System Folder. This is the heart of the PowerKey software. It runs in the background, keeping track of your Schedule and communicating with the PowerKey Pro hardware. It watches for each Event's Trigger to activate and executes the Actions when it does.

PowerKey Editor



This application is normally installed in your Apple Menu Items folder, but it may be moved anywhere you find convenient. It lets you configure your PowerKey Pro hardware and software, and create and edit Events. The rest of this chapter shows you how to use all the features of the PowerKey Editor.

PowerKey Folder



This folder is located in your system's Preferences folder. It contains the PowerKey Preferences file, as well as a Schedule file for each PowerKey connected to your computer. If you use any External Actions, they will also be stored here.



There are also several "extras" on the PowerKey Pro disk that are not installed by the installer. They contain information and examples of how to control PowerKey Pro with AppleScript, how to use PowerKey Pro with Retrospect, how to write External Actions, etc. They are found in the "PowerKey Extras" folder on the master disk.

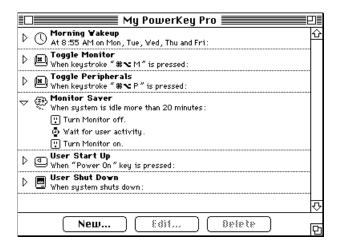
Page 44 4: Reference

PowerKey Editor

The PowerKey Editor application allows you to configure your PowerKey Pro and create scheduled Events. Normally, this application can be found under the *Apple* menu, but it may be placed in any location you find convenient.

Schedule Windows

When you open the PowerKey Editor application, the current Schedule for each PowerKey connected to your computer is displayed in a separate window. Each Schedule is made up of several Events.



Spin triangles

You can expand or collapse each Event in a Schedule (to show or hide its Actions) by clicking on the small triangle to the left of the Event.



You can also expand or collapse all Events in a Schedule by holding down the Option key when you click on a triangle.

Event buttons

The buttons at the bottom of the Schedule window operate just like the "New Event," "Edit Event" and "Delete Event" menu items in the *Schedule* menu. (You can also edit an Event by double-clicking on it.) See the *Schedule Menu* section later in this chapter for more information.

Page 46 4: Reference

PowerKey Editor Menus

File Menu

Import Schedule..., Export Schedule...

These commands allow you to save Events on your hard disk, and copy them back at a later date. See the *Importing and Exporting* section later in this chapter for more information.



Page Setup...

This command displays a standard Page Setup dialog box, allowing you to change printer settings.

This command prints the contents of the Schedule window.

Quit (X-Q)

This command quits the PowerKey Editor application.

Edit Menu

Undo (第-Z), Cut (第-X), Copy (第-C), Paste (第-V), Clear, Select All

These are the standard clipboard editing commands, as found in many Mac applications. You can cut, copy and paste text in any of the dialog boxes. You can also cut, copy and paste Events in Schedule windows and Actions in Action Lists.

Edit		
Undo	≋ Z	
Cut	жĸ	
Copy	жc	
Paste	₩υ	
Clear		
Select All		
Hardware Setup		
Preferences		

Hardware Setup...

This command displays the Hardware Setup dialog box. See the *Hardware Setup* section later in this chapter for more information.

Preferences...

This command displays the Preferences dialog box. See the *Preferences* section later in this chapter for more information.

Schedule Menu

New Event... (%-N)

This command creates a new Event in the Schedule and opens the Event Editor dialog box. See the *Event Editor* section later in this chapter for more information.



Edit Event...

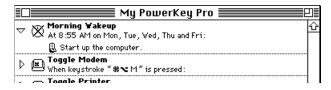
This command opens the Event Editor dialog box for the selected Event in the Schedule window. See the *Event Editor* section later in this chapter for more information.

Delete Event

This command removes the selected Event in the Schedule window.

Suspend Event/Resume Event

This command allows you to disable a selected Event. A disabled Event will appear with an 'X' over it, and will not be executed until you select "Resume Event."



Page 48 4: Reference

Execute Event

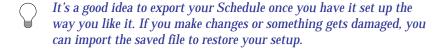
This command immediately executes the selected Event in the Schedule window. The Trigger and Qualifiers are ignored, and all Actions are performed in sequence. This command is useful for testing Events to make sure they operate as desired.

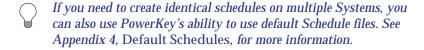
PowerKey units

At the bottom of the *Schedule* menu is a list of all PowerKey units connected to your computer. Selecting one of these items opens the Schedule window for that unit. If the window is already open, it is brought to the front.

Importing and Exporting

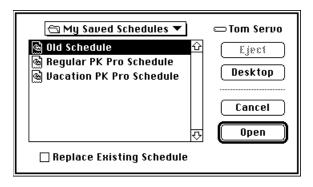
The "Import Schedule..." and "Export Schedule..." commands in the *File* menu allow you to save Events to a disk file, and copy them back into the Schedule at a later date.





Import Schedule...

This command copies the Events in a disk file (created by the "Export Schedule..." command) into the frontmost Schedule window. A standard Open dialog box will appear, allowing you to select a Schedule file.

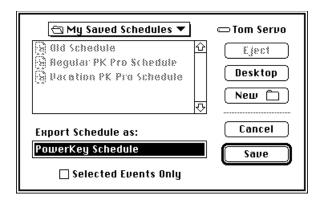


If the *Replace Existing Schedule* box is checked, all of the Events in the frontmost Schedule window will be removed, and replaced by the contents of the imported document. If it is unchecked, the Events in the imported document will be added to the Events in the frontmost Schedule window.

Page 50 4: Reference

Export Schedule...

This command copies the Events in the frontmost Schedule window into a new disk file. A standard Save dialog box will appear, allowing you to name the Schedule file and place it on your disk.



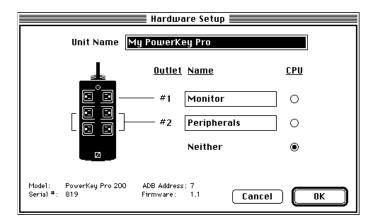
If the *Selected Events Only* box is checked, only the Events you select in the Schedule window will be copied to the file. If it is unchecked, all the Events in the Schedule window will be copied.



You can shift-click or command-click Events in the Schedule window to select more than one for exporting.

Hardware Setup

When you select "Hardware Setup..." from the *Edit* menu, the Hardware Setup dialog box for the frontmost Schedule window is displayed.

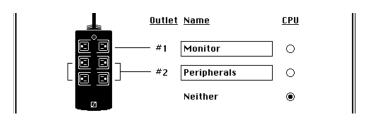


Unit Name

This field allows you to change the name of your PowerKey. This is the name that is used as the title bar of the unit's Schedule window and in the *Schedule* menu. It can be up to 31 characters long.

Outlet Names

The outlets on the PowerKey unit can be named to allow you to more easily remember which peripherals are plugged into which outlets. Each outlet's name can be up to 15 characters long.



Page 52 4: Reference

PowerKey Pro Model 200 has three sets of outlets. Outlet 1 is an individually switched outlet. Outlet 2 is actually a group of four outlets that are switched on and off together, so they are given one name. The Always On Outlet remains on at all times, so you cannot give it a name.

CPU radio buttons

There is a *CPU* radio button to the side of each outlet's *Name* field. These are used to tell the PowerKey scheduling software which outlet the computer is plugged into.



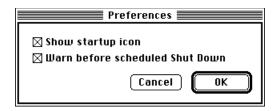
Be sure to correctly set the CPU radio button. It is essential in order for PowerKey to start up and shut down the system. If your computer is plugged into the wall or the Always On Outlet, select "Neither."

Technical info

The model, serial number, firmware version and ADB address of your PowerKey Pro are shown at the bottom of this dialog box. This information is primarily useful for troubleshooting.

Preferences

When you select "Preferences..." from the *Edit* menu, the Preferences dialog box is displayed.



Show startup icon

If this option is checked, the PowerKey software will display an icon at the bottom of your computer when you start up, to let you know it's loading.

Warn before Scheduled Shut Down

If this option is checked, a warning dialog box will appear whenever a scheduled Event is about to shut down your computer. The computer will also beep periodically in case you are away from the monitor.

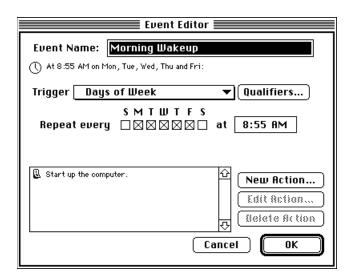


The dialog box will count down from one minute. When it reaches 00:00, the Event will shut down the computer. Click *Cancel* if you do not wish to shut down, or *Shut Down Now* if you wish to skip the rest of the countdown period.

Page 54 4: Reference

The Event Editor

When you create a new Event or open an existing one, the Event Editor dialog box is displayed.



Event Name

The *Event Name* is simply a description you can give to an Event. It will appear on the top line of the Event's entry in the Schedule window. To change the name of an Event, type into the editing box at the top of the Event Editor.

Trigger text

Below the *Event Name* field is an English description of the Trigger, accompanied by any Qualifiers you may have set up. This description lets you see at a glance exactly when your Event will be executed.

Trigger

Choose an item from this pop-up menu to select the Trigger for an Event. Every PowerKey Event starts when its Trigger activates. There are several different kinds of Triggers, in two major categories: *Time Triggers* and *System Triggers*.





A third category of Triggers is available with the Server Restart

Option, an add-on software package that you can purchase directly from Sophisticated Circuits. See Appendix 3, Restarting Crashed Servers, for more information.

For most Trigger types, some parameters will appear below the pop-up menu; you can change the values of these parameters to set up the Trigger to activate at the appropriate times. See the *Event Triggers* section later in this chapter for more information.

Qualifiers...

Click this button to display the Qualifier Editor dialog box. Qualifiers give you more control over a Trigger, by restricting it to activate only under certain conditions. See the *Trigger Qualifiers* section later in this chapter for more information.

Action list

When an Event's Trigger activates, the Event will perform its list of Actions, as shown at the bottom part of the Event Editor. Each Action will be performed in the order it appears in the list. You can change the order in which the Actions will be performed by dragging them up and down in the list.

Page 56 4: Reference

New Action...

Click this button to create a new Action. A dialog box will appear asking you which type of Action you wish to create, followed by the Action Editor for the selected type of Action. See the *Event Actions* section later in this chapter for more information.

Edit Action...

Click this button (or double-click on the Action) to edit a selected Action. The Action Editor for the selected type of Action will open.

Delete Action

Click this button to delete a selected Action.

OK, Cancel

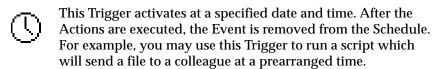
Click one of these buttons to close the Event Editor. The *OK* button will save any changes you've made to the Event, and the *Cancel* button will discard any changes.

Event Triggers

There are two major categories of Triggers: *Time Triggers* and *System Triggers*. Time Triggers activate at specified times, and are primarily used for creating automatic or repeating Events. System Triggers activate when something happens on the computer or phone line.

Time Triggers

Once Only

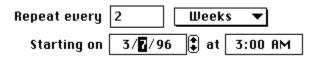


To set the date and time for the Event, click on the numbers in the time and date boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move through and change values.

Repeating



This Trigger activates at a specified time, and repeats at a chosen interval. For example, you may use this Trigger to run your backup program every other week.



To set the repeating interval, type a number into the editing box, and select the desired unit of time from the pop-up menu. You can choose between Minutes, Hours, Days and Weeks.

Page 58 4: Reference

To set the starting date and time for the Event, click on the numbers in the time and date boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move through and change values.



By default, the starting time for a new Repeating Trigger is one hour in the future. Be sure to set this value appropriately for the Event you are creating.

Days of Week



This Trigger activates at a specified time on one or more days of every week. For example, you may use this Trigger to start up your system before you get to work each day.

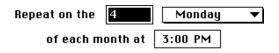


To set the days of the week, click the check boxes corresponding to the desired days. To set the time, click on the numbers in the time and date boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move through and change values.

Day of Month



This Trigger activates at a specified time on one day every month. For example, you may use this Trigger to execute a script which will run a sales report on the fourth Monday of each month.



To set the day of the month for the Event, type the desired number into the editing box, and select a day from the pop-up menu. You can choose between "Day" (which means "activate on the 4th of every month") and the days of the week (which means "activate on the fourth Monday of every month").



If the day chosen does not exist in a given month (for example, the 30th of February), the Trigger will not activate that month.



You can create Day of Month Triggers to count from the end of the month by using negative numbers. For example, putting "-2" in the example above means "activate on the second to last Monday of every month."

To set the time, click on the numbers in the time and date boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move through and change values.

System Triggers

"Power On" Key Pressed



This Trigger activates whenever you press the "Power On" key on your computer's keyboard. For example, you may use this Trigger to start up your computer, and turn on all the peripherals you use regularly.



This Trigger will activate only while the computer is off. If you press the "Power On" key while the computer is running, no "Power On" Key Trigger will activate. (However, on some Macs, pressing this key will ask if you wish to shut down. If you do, this will cause a Shut Down Trigger to activate.)



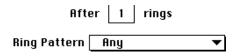
If you delete all Events using this Trigger, the PowerKey unit will simply turn on all of its outlets and start up the computer when the "Power On" key is pressed.

Page 60 4: Reference

When Phone Rings



This Trigger activates whenever the phone rings, if a phone line is connected to PowerKey Pro. For example, you may use this Trigger to start up your computer to receive a fax or modem call.



To select the number of phone rings for a Phone Ring Event, type the desired number of rings into the text box.

PowerKey Pro also works with the "distinctive ringing" phone service available in many areas. This service gives you several phone numbers for the same line, and uses different ringing patterns to tell you which number is being called. You can set this Trigger to only activate if a chosen pattern rings. This is useful, for example, if you only wish to turn on your computer when your fax number is being called.

For more information on the distinctive ringing service, contact your local telephone company.

When Hot Key Pressed



This Trigger activates whenever a certain key combination ("hot key") is pressed on the keyboard. For example, you may use this Trigger to turn on your printer when you press \mathbb{H} -option-P.

When keystroke is pressed: 📉 🕱 🥦 P

To select the keystroke, click on the "Keystroke" text box, and type the desired key combination.



Be careful not to use a keystroke for a Hot Key Event that is used by an application (for example, \mathcal{H} -Q).



This feature works well with the function keys on the top row of an extended keyboard.

When System is Idle



This Trigger activates whenever the system is "idle" (i.e. you are not using it) for a selected period of time. For example, you may use this Trigger to turn your monitor off when you have not been using your system for 10 minutes.

When system is idle	for	10	minutes
⊠ Mouse Movement ⊠ Mouse Clicks ⊠ Keystrokes			oort activity e Access

To select how long the system must be idle before a System Idle Trigger activates, type the desired number of minutes into the text hox

You can customize which types of activities should be monitored. For example, you might wish your monitor to be turned off even if the modem is in use. To choose which types of activities should be monitored, check the desired boxes.



The "Serial port activity" check box only works with applications that use the Mac's standard serial driver. It will not be able to detect activity with any program which installs a custom driver. If you have problems using this feature, contact your software manufacturer to see if an updated version is available.



The "Remote Access" check box only works with Apple Remote Access. If you are using another program, for example Timbuktu, check the "Serial port activity" box instead.

When Power Returns



This Trigger activates when power is restored after a power failure. For example, you may use this Trigger to turn on a file server automatically after a power failure.



This Trigger also activates if you unplug your PowerKey unit for a while, then plug it back in.

Page 62 4: Reference

At Shut Down

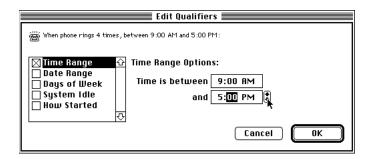


This Trigger activates whenever you select "Shut Down" from the Finder's *Special* menu, or when another application (such as Retrospect) tells the computer to shut down. It also activates on newer Macs when you shut down by pressing the "Power On" key. Use this Trigger to turn your computer and peripherals off when you select "Shut Down".

Trigger Qualifiers

Qualifiers give you more control over a Trigger, by restricting it to activate only under certain conditions. For example, you can add a Qualifier to a Phone Ring Trigger that will turn on your computer during the day, but not in the evening. A Trigger will only activate if *all* of its Qualifiers are true.

To set up Qualifiers for an Event, first double-click on it to open the Event Editor. Click the *Qualifiers...* button to display the Qualifier Editor.



At the top of this window is the English description of the entire Trigger. This description will change as you add Qualifiers. At the left of the window is the list of possible Qualifiers; select an item in this list to edit that Qualifier.



Not all Qualifiers are available with all Triggers. Qualifiers that are redundant or do not fit with a Trigger (such as a "System Idle" Qualifier with a "When System is Idle" Trigger) do not appear in this list.

Check the box next to each Qualifier to enable it; its options will appear in the area to the right of the list. Uncheck it to disable it.



You can also double-click on a Qualifier to turn it on or off.

If a Qualifier is unchecked, its options appear dim. You can only edit a Qualifier if it is checked.

Page 64 4: Reference

You can use one, several or all Qualifiers in any combination. This enables you to set up complex Triggers; for example, you can create an Event which will turn on your computer when the phone rings (with a Phone Ring Trigger), but only during business hours (with a Time Range Qualifier set to 9 AM to 5 PM, and a Days of Week Qualifier set to Monday through Friday).

Time Range

This Qualifier restricts the Trigger to activate only during a selected part of the day. For example, you can use this Qualifier to limit an Event to execute only during (or after) business hours.



To set the starting and ending times, click on the numbers in the boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move between values and change them. If you set the starting time to be later than the ending time, then the Qualifier will be true after the starting time until the ending time the next day.

Date Range

This Qualifier restricts the Trigger to activate either inside or outside of a specified date range. For example, you can use this Qualifier to limit an Event to execute only during your vacation.



If the "is/is not" pop-up menu is set to "is," the Qualifier is true between the starting and ending dates. If it is set to "is not," the Qualifier is true before the starting date, and after the ending date.

To set the starting and ending dates, click on the numbers in the boxes, and either type in the desired values or change them with the arrow buttons. You can also use the arrow keys on the keyboard to move between values and change them.

Days of Week

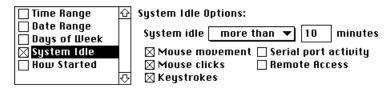
This Qualifier restricts the Trigger to activate only on one or more days of the week. For example, you can use this Qualifier to limit an Event to execute only on weekdays.



To set the days of the week, click the check boxes corresponding to the desired days.

System Idle

This Qualifier restricts the Trigger to activate only if the system has been idle for more than (or less than) a chosen amount of time. For example, you can use this Qualifier to limit an Event to execute only when you haven't used the mouse or keyboard for 20 minutes.





This Qualifier is ignored if the computer is turned off when a Trigger activates.

Page 66 4: Reference

If the "more than/less than" pop-up menu is set to "more than," the Qualifier is true when activity *has not* occurred for the chosen period. If it is set to "less than," the Qualifier is true when activity *has* occurred in the chosen period.

To select the period that is checked for activity, type the desired number of minutes into the text box.

As with the System Idle Trigger, you can customize which types of activities should be monitored. To choose these, check the desired boxes.



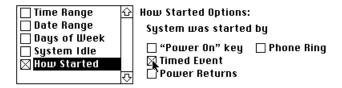
The "Serial port activity" check box only works with applications that use the Mac's standard serial driver. It will not be able to detect activity with any program which installs a custom driver. Contact your software manufacturer for more information.



The "Remote Access" check box only works with Apple Remote Access. If you are using another program, for example Timbuktu, check the "Serial port activity" box instead.

How Started

This Qualifier restricts the Trigger to activate only if the system was last started in a chosen manner (i.e. by the "Power On" key, phone ring, Timed Event, etc.). For example, you can use this Qualifier to limit an Event to execute only if the system was turned on by an incoming phone call.



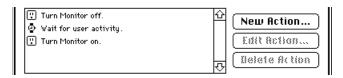


This Qualifier is ignored if the computer is turned off when a Trigger activates.

To choose which types of startup should cause the Qualifier to be true, check the desired boxes.

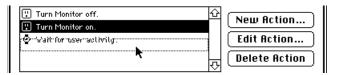
Event Actions

When an Event's Trigger activates, the Event will execute its list of Actions, as shown in the scrolling list at the bottom part of the Event Editor. Each Action will be executed in the order it appears in the Action List for the Event.



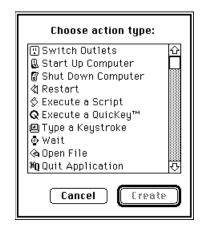


If you need to move an Action to execute earlier or later, select it in the list and drag it to the desired position.



To create an Action, click the *New Action...* button below the Action list. A dialog box will appear asking you which type of Action you wish to create.

When you select an Action and click *Create*, a dialog box will appear that allows you to edit the parameters of an Action. Each dialog box is different, and is described below.





Only Switch Outlets, Start Up Computer, Restart and Wait

Actions can be executed when the computer is turned off.

New Actions are added to the end of the Action list, unless an Action is selected, in which case it will be inserted before the selected Action.

Page 68 4: Reference

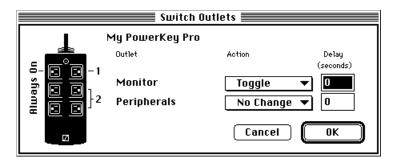
Switch Outlets



This Action turns on or off one or more outlets on your Power-Key. Each switchable outlet appears in the Action Editor. The same Action can turn some outlets on and others off.



If your computer is plugged into one of PowerKey Pro's switched outlets, that outlet will not be settable in the Switch Outlets Action Editor. To switch the computer's outlet, use the Start Up Computer and Shut Down Computer Actions described below.



Each outlet is accompanied by a pop-up menu with four options. Selecting "On" turns the outlet on. Selecting "Off" turns the outlet off. Selecting "Toggle" switches the outlet; if it is currently on, turn it off; if it is off, turn it on. Selecting "No Change" leaves the outlet in its current state.

Each outlet also has a delay; you can use delays to cause some outlets to be turned on before others. This is primarily useful when starting up or shutting down the system. See the Start Up Computer and Shut Down Computer Actions described below.

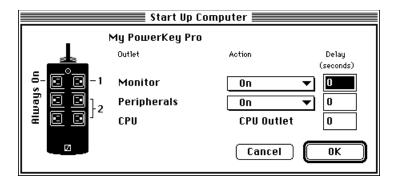
Start Up Computer



This Action is similar to the Switch Outlets Action, but also turns on your computer. Each switchable outlet appears in the Action Editor, and can be controlled as described in the Switch Outlets Action above.



If your computer is plugged into one of PowerKey Pro's switched outlets, that outlet will not be settable. You can, however, set a delay for the computer's outlet, which will cause the computer to start up after the other outlet(s) come on.



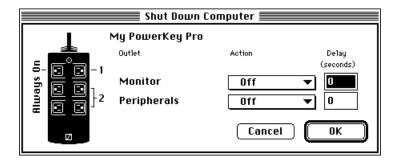
Shut Down Computer



This Action is similar to the Switch Outlets Action, but also shuts down your computer. Each switchable outlet appears in the Action Editor, and can be controlled as described in the Outlet Action above.



If your computer is plugged into one of PowerKey Pro's switched outlets, that outlet will not be settable.



Page 70 4: Reference

Restart



This Action restarts your computer. If the computer is running, this Action operates exactly like the Finder's "Restart" item in the *Special* menu.

This Action can also restart a crashed computer with a phone call, in conjunction with a When Phone Rings Trigger. If the computer is plugged into one of PowerKey Pro's switched outlets, this Action will turn off that outlet, wait ten seconds, then turn it back on. If the computer is not plugged into PowerKey Pro, this Action will attempt to restart it by sending the command-control-"power on" key sequence.



Our Server Restart Option add-on software will allow you to automatically restart a server when it crashes. See Appendix 3, Restarting Crashed Servers, for more information.

Sleep System



This Action puts your computer to sleep. It operates exactly like the Finder's "Sleep" item in the *Special* menu.



This Action is only available on computers that have the ability to go to sleep, such as the Power Mac 7500, 8500 and 9500.



You can use this Action to automatically put your computer to sleep if you haven't been using it. To do this, create an Event with a "System Idle" Trigger. Set the idle time to any desired value, and create a "Sleep System" Action.

To wake a sleeping computer, press any key on the keyboard.

Execute a Script



This Action executes any OSA-compliant script, such as an AppleScript or UserLand Frontier™ script. You can write scripts to perform just about any task you can imagine.

When you create a Script Action, a standard Open File dialog box will appear. Find your desired script in the scrolling list. Select the script and click *Open* (or double-click on the script) to select it.





If your script opens a dialog box to display or request information, you will not be able to run it as a compiled script. This is because the PowerKey Extension runs as a background-only application, which cannot draw windows. To run such a script, save it as an "application" in the Script Editor, and run it with the Open File Action.



Script Actions will lose track of a script if you move or rename it in the Finder. You will have to edit the Actions and select the script again.



See Appendix 5, Using AppleScript, for information on creating scripts to control PowerKey Pro's outlets and Schedules.

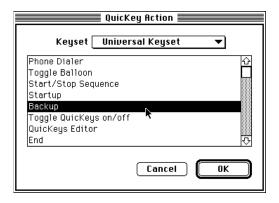
Page 72 4: Reference

Execute a QuicKey™



This Action activates a QuicKey or Sequence created with CE Software's QuicKeys $^{\text{TM}}$. This Action is only available if you have QuicKeys installed in your system. This gives you a simple means to automate many tasks when you don't need a complex script.

When you create a QuicKey Action, a list of your currently defined QuicKeys appears. Select the Keyset that contains your QuicKey from the pop-up menu above the list. Select the desired QuicKey from the list and click *OK* (or double-click on the QuicKey).

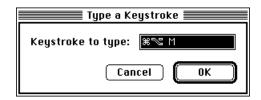


Type a Keystroke



This Action "types" a key combination as if you typed it on the keyboard. You can use this Action to do menu commands or type a character for use by any application.

When you create a Keystroke Action, a dialog box appears. Select the text box, and type the desired keystroke.



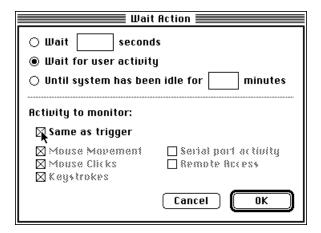
4: Reference Page 73

Wait



This Action serves multiple duty. It can wait a specified number of seconds, or it can wait for the user to start or stop using the computer. You can use this Action to delay subsequent Actions in an Event as desired.

When you create a Wait Action, a dialog box appears.



At the top of the dialog box is a set of radio buttons. Choose which type of wait you wish to perform from this set. Below the dotted line is a series of check boxes.

To wait for a certain period of type, select the *Wait (n) seconds* button. Type the number of seconds into the field.

To wait until for activity to occur on the computer, select the *Wait for user activity* button. You can choose which activities to monitor with the check boxes below.

To wait until activity on the computer stops, select the *Until system has been idle for (n) minutes* button. You can choose which activities to monitor with the check boxes below.



The Wait for user activity ability is primarily useful in conjunction with a System Idle Trigger. You can check the Same as trigger box to make this Action match its Trigger.

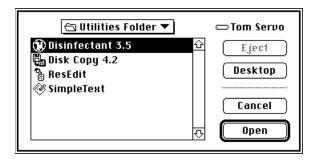
Page 74 4: Reference

Open File



This Action will open any file, as if you double-clicked on it in the Finder. You can use this Action to run applications (including AppleScripts saved as applications) or open documents. This is useful if you wish to start an automated procedure when you're not at your computer.

When you create an Open File Action, a standard Open File dialog box will appear. Find your desired file in the scrolling list. Select the file and click *Open* (or double-click on the file) to select it.





Open File Actions will lose track of a file if you move or rename it. You will have to edit the Actions and select the file again.

Quit Current Application



This Action simply quits the frontmost application. It is designed to complement the Open File Action described above. You can use this with the Open File Action described above to open an application (such as a backup program), then quit when it is finished.



To ensure that the application you wish to quit is the frontmost application, execute an Open File Action before the Quit Action. If the application is already open, this Action will bring it to the front.

4: Reference Page 75

Mount SCSI Devices

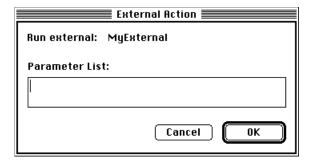


This Action looks at your SCSI bus and mounts all devices it can find. You can use this Action to mount hard disks that need time to "spin up" when they are turned on, and are not ready when the computer first starts up.

External Actions

010 1011 PowerKey allows you to create your own Action types to perform any special task you need. External Actions appear at the bottom of the list of choices when you click on *New Action...*

When you create an External Action, a dialog box appears. External Actions can receive one parameter, a line of text. Enter the text, if any, and click *OK*.



External Actions are simply miniature programs that perform any task you wish to write. To add an External Action to the *New Action...* list, place it in the PowerKey Folder in the Preferences folder of your System Folder.

The PowerKey Pro software disk contains information on writing your own External Actions.

Page 76 4: Reference

Appendices

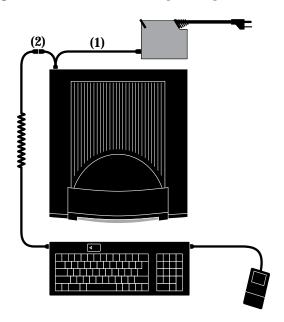
I. Using "Classic" Powerkey	78
Installing PowerKey	78
2. Using Multiple PowerKeys	80
Installing Multiple PowerKey Pros	80
Installing PowerKey Pro and "Classic" PowerKey	81
Using PowerKey Software with Multiple PowerKeys	82
3. Restarting Crashed Servers	83
Server Restart Option	84
Server Restart Option Features	85
Using the Server Restart Option	88
4. Default Schedules	91
Creating a Default Schedule File	91
Using a Default Schedule File	92
5. Using AppleScript	93
Running AppleScripts in Events	93
Controlling PowerKey Pro with AppleScript	94
6. Troubleshooting	97
7. How To Reach Us	101
Index	102

Appendix 1 Using "Classic" PowerKey

The PowerKey version 3 software is fully compatible with the original PowerKey. If you upgrade from version 1.x or 2.x, you will need to rebuild any scheduled Events you had before. Some of the features of the version 3 software will not be available, as they depend on features of the PowerKey Pro hardware: The "When Phone Rings" Trigger, the "When Power Returns" Trigger, and the "Switch Outlets" Action.

Installing PowerKey

The diagram below shows an example setup.



(1) PowerKey ADB cable. (2) Branching connector.

Page 78 Appendices

Prepare for Installation

1. Disconnect your system, as described in Chapter 2, *Preparing for Installation*.

Plug in your system

- If your computer has Soft Power as described in Chapter 2, Preparing for Installation, plug it into the wall outlet. If your computer has Hard Power, plug it into one of PowerKey's outlets.
- 3. Plug the power cables for your peripherals into PowerKey's outlets.

Connect PowerKey to the computer

- 4. Plug the single end of the PowerKey ADB Cable (see note 1 in the diagram above) into the ADB port on PowerKey.
- 5. Plug the branching end of the PowerKey ADB Cable into the ADB port on the back of your computer.

Connect the keyboard to the ADB Cable

6. Plug the keyboard cable into the branching connector on the PowerKey ADB Cable (see note 2 in the diagram above). If you have other ADB devices, they should be connected in a "chain," with one end of the chain joining to the branching connector.



The keyboard **must** be connected to the **branching** connector on the PowerKey ADB cable in order for PowerKey to work.

Install the PowerKey software

7. Install the software as described in Chapter 2, *Software Installation*. You will not need to configure the hardware as described in *Hardware Configuration*.

In addition, you can use PowerKey and PowerKey Pro on the same computer. See the next section for more information.

Appendix 2 Using Multiple PowerKeys

If you need more control over your system, you can use multiple PowerKey Pro units with a single computer.

Installing Multiple PowerKey Pros

PowerKey Pro units will be connected to your computer in a "chain." The instructions below expand upon the steps described in Chapter 2. The "first" unit is the one connected directly to your computer's ADB port.

Connect the power cords

Connect the power cords as described in *Connecting the Power Cords*. If your computer has Hard Power, it should be plugged into the first unit.

Connect the ADB cables

Connect the first unit's SCI Cable as described in Chapter 2, *Connecting the ADB Cables.* Plug the second unit's SCI Cable to the branching connector of the first unit's SCI Cable. Plug the keyboard cable into the branching connector of the second unit's SCI Cable.

Connect the phone cables

Connect the phone cables as described in *Connecting the ADB Cables*. Connect the first unit's phone cable between the Phone Port of the first unit and the Line Port of the second unit. Connect the second unit's phone cable between the Phone Port of the second unit and the modem.

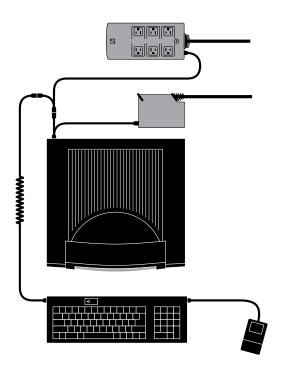
Page 80 Appendices

Installing PowerKey Pro and "Classic" PowerKey

PowerKey Pro also works along with the original PowerKey. To install, follow these steps:

- Install your PowerKey Pro as described in Chapter 2. If your computer has Hard Power, plug its power cord into your classic PowerKey.
- 2. Unplug the branching end of the PowerKey Pro's SCI cable from the ADB port on the back of the computer.
- 3. Plug the single end of the Classic PowerKey's ADB cable into the ADB port on the end of the PowerKey.
- 4. Plug the branching end of the Classic PowerKey's ADB cable into the ADB port on the back of your computer.
- Plug the branching end of the PowerKey Pro's SCI cable into the branching connector of the PowerKey's ADB cable.
- 6. Plug the keyboard cable into the branching connector of the PowerKey Pro's SCI cable.
- 7. Configure the hardware as described in Chapter 2, *Hardware Configuration*.

When finished, your ADB cable setup should look like the diagram on the next page.



Using PowerKey Software with Multiple PowerKeys

The PowerKey Editor application will open a Schedule window for each PowerKey unit connected to your computer. To set the Hardware Configuration options for each unit, bring that unit's Schedule window to the front before selecting "Hardware Setup..." from the *Edit* menu.



You can create Events that affect more than one unit. Copy the Event from one Schedule window to another, and change the Actions appropriately for each unit. Since the Triggers for the two Events are identical, they will activate simultaneously.



You cannot cut and paste or export and import Events between different models of PowerKey. If you wish to create Events that affect a PowerKey Pro and a "classic" PowerKey, you will have to create matching Events manually.

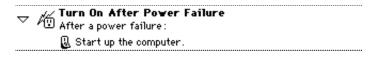
Appendix 3 Restarting Crashed Servers

No computer system is perfect, and crashes are an unfortunate fact of life. But when a computer is used unattended, serving files, web pages or in an interactive kiosk, a crash can be far more than simply annoying. It can mean long downtimes or late-night trips back to the office.

PowerKey Pro can help you keep your server up and running by restarting your system after a power failure, or remotely by a phone call. By adding our **Server Restart Option** (see below), you can even restart automatically after a crash.

Restarting after a Power Failure

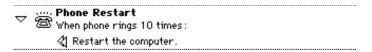
To automatically start up your computer after a power failure, create an Event with a When Power Returns Trigger and a Start Up Computer Action.



PowerKey Pro will sense when power returns and automatically start up your computer.

Restarting with a Phone Call

PowerKey Pro's ring detection lets you restart your system from anywhere with a phone call. This Event uses a When Phone Rings Trigger and a Restart Action.



Be sure to set the number of rings high, to ensure that the system will not be restarted by a wrong number.



PowerKey Pro also works with the "distinctive ringing" phone service, which can allow you to use the same phone line for remote access and remote restarts. See Chapter 4, System Triggers, for more information.

Server Restart Option

For more flexible and powerful restarting abilities, we offer an add-on software package called the **Server Restart Option**. This package adds several new features to your PowerKey Pro specifically for restarting your system.

Installation

Before installing the Server Restart Option, install your Power-Key Pro unit as described in the user manual.



If restarting a crashed computer is your primary use for PowerKey Pro, you should plug the CPU into a switched outlet, even if it has Soft Power. This allows PowerKey Pro to switch power to the computer's outlet, which will more reliably restart the computer.

To install the Server Restart Option, you must first purchase an activation code from Sophisticated Circuits. See Appendix 6, *How to Reach Us*, for contact information.

When you contact us, have your PowerKey Pro serial number (located on the bottom of the unit) and payment information handy.

- Insert your PowerKey Pro master disk, and double-click on the Installer.
- 2. Select "Custom Install" from the pop-up menu at the topleft corner of the Installer window.
- Select "Install Server Restart Option" from the list, and click *Install*.

 Type your activator code into the dialog box. The Installer will then enable your PowerKey Pro with the Server Restart Option features.



Once your PowerKey Pro unit has been enabled, it will remain so forever. You can connect it to another Mac, as long as it is running version 3.2 or later of the PowerKey software, and the Server Restart Option features will be available.

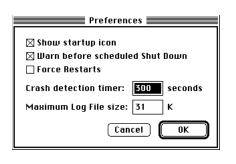
Server Restart Option Features

Once the Server Restart Option is installed, several new features can be found in the PowerKey Editor.

New Preferences

Force Restarts

If this option is checked, the PowerKey software will let the crash detection timer (see below) count down when a timed Event initiates a



software restart. If the computer crashes while attempting to restart, PowerKey will run a When System Crashes Event after the crash detection timer counts to zero.



To force a restart, you must also have a When System Crashes Event (see below) in your Schedule.

Crash detection timer

This value is used by the When System Crashes Trigger (see below) to determine how long to wait before deciding that the computer has crashed. It can be set to any value between 30 and 1020 seconds.



Be careful not to set the delay too short, to avoid having long computations being interpreted as crashes.

Maximum Log File size

This value limits the size of the PowerKey Log file, which is created by the Add to Log Action (see below). When an entry is added to the log file which would make it exceed this value, the topmost (oldest) items are removed.



If you limit the size of the PowerKey Log file to less than 32K, it will never grow too large to be opened by SimpleText.

New Triggers

When System Crashes



This Trigger activates whenever the computer crashes. When the computer is running normally, the PowerKey software "pings" the hardware every 10 seconds. If this communication fails for a period of time (specified in the Preferences dialog box), the hardware will execute any When System Crashes Events in the Schedule.



If more than one When System Crashes Events exist in the Schedule, only the first one encountered will be executed. You can use Qualifiers if you wish PowerKey to react differently at different times or on different days.

When Timer Expires

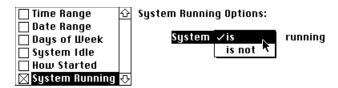


This Trigger activates whenever the User Timer counts down to zero. The User Timer is maintained by the PowerKey software for use by custom programs when you want greater control over crash detection. You can set the value of this timer via an Apple Event or script; see below for more information.

New Qualifiers

System Running

This Qualifier restricts the Trigger to activate only if the computer is (or is not) running normally.



If the "is/is not" pop-up menu is set to "is," the Qualifier is true when the computer is running normally. If it is set to "is not," the Qualifier is true when the computer is turned off, or if has crashed, or if the PowerKey software is not running.



PowerKey Pro will only decide that a computer is not running after the Crash Detection Timer reaches zero. Until then, no Events with a System Is Not Running Qualifier will be executed.



This Qualifier is primarily useful for making sure Events only run when the computer is crashed. For example, you can create an Event which will restart your computer when the phone rings, but not if it's running normally.

How Started Qualifier Option: System Crash

You can now use the How Started Qualifier to restrict an Event to execute only if the system was started by a When System Crashes Event. See Chapter 4, *Trigger Qualifiers*, for more information on the How Started Qualifier.

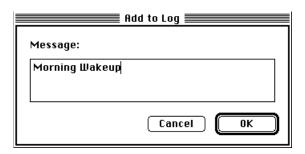
☐ Time Range	企	How Started Options:	
□ Date Range		System was started	l bu
□ Days of Week		•	_
System Idle		☐ "Power On" key☐ Timed Event☐ Power Returns	☐ Phone Ring ☐ Phone Tone
⊠ How Started			
System Running	亞		🛭 System Crash

New Action

Add to Log



This Action writes a line of text at the end of a log file. When you create an Add to Log Action, a dialog box will appear. You can type any message you wish into this box.

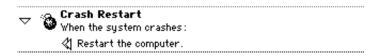


When the Action is performed by an Event, this message, along with the current date and time, will be written at the end of the "PowerKey Log" file, which resides in the PowerKey Folder.

Using the Server Restart Option

Crash Restart

One of the most powerful uses of the Server Restart Option is also the simplest. This Event uses a When System Crashes Trigger and a Restart Action to restart the computer when it crashes.



This Event will cover most situations where the system comes to a complete halt.



If your server does not run 24 hours a day, you can add a Time Range Qualifier to this Event.

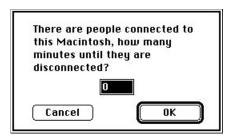
Dealing with Soft Crashes

Sometimes an application will crash, leaving other applications running. Since the PowerKey software is still running, the crash will not be detected. Apple's "Macsbug" debugger can freeze the system enough so that these crashes will be detected by PowerKey Pro.

To use this ability, simply install Macsbug. No special configuration is necessary. Macsbug can be obtained on Apple's web site at http://info.apple.com/>.

Dealing with File Sharing

If a user is connected to your computer with File Sharing when an Event is attempting to shut down or restart it, this dialog box will appear:



This dialog box will interrupt the shut down process, and utilities like Okey Dokey can't automatically dismiss it.

You can solve this problem by creating an AppleScript to turn off File Sharing, and running it from your Events before shutting down or restarting.

```
tell application "Finder"
set file sharing to false
end tell
```



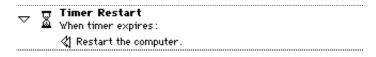
The "Stop File Sharing" AppleScript included with the system software will not work for this, since it displays its own dialog box when it runs.

To use this AppleScript, save it in the Script Editor as a "compiled script." Edit any Events that shut down or restart the computer, and place an Execute Script Action before the Shut Down Computer or Restart Actions. It may also be a good idea to place a Wait Action in the middle, to make sure that the script is finished before attempting to shut down or restart.



Monitoring Custom Applications

Custom applications, such as databases or interactive presentations, can "ping" the PowerKey software in much the same way that the PowerKey software pings the hardware. You can use the When Timer Expires Trigger to restart the system when your application crashes or otherwise fails to respond.



You must design your application to periodically send an Apple Event to the PowerKey software, telling it to set the User Timer to, for example, 300 seconds. When your application stops resetting the User Timer, it will continue counting down. If the User Timer reaches zero, this Event will restart the system. See Appendix 5, *Using AppleScript*, for more information.

Page 90 Appendices

Appendix 4 Default Schedules

Sometimes a system administrator must set up multiple computers with a single "canned" system. Importing Schedules on each computer in these instances is impractical, and since the PowerKey software manages schedules by serial numbers, simply copying preference files will not work.

To solve this problem, the PowerKey software will look for and recognize a "default" Schedule file when it first runs on a computer. It will copy the Events and Hardware Setup information from this file when it sets up the Schedule for the connected unit.

Creating a Default Schedule File

- 1. Install PowerKey Pro normally on one Mac.
- 2. Set the Hardware Setup options for the systems you plan to use with your default Schedule file.
- 3. Create (or import) the Events you wish to include in the default Schedule file.
- 4. Quit the PowerKey Editor and open the PowerKey Folder in your system's Preferences folder.
- 5. Locate the Schedule file. This file will be named "Schedule_xxx", where xxx varies depending on the model of PowerKey installed. For PowerKey Pro, this file's name will end with the serial number of your unit.
- 6. Duplicate this file, and rename it either:
 - "PowerKey Classic Default",
 - "PowerKey Pro 200 Default", or
 - "PowerKey Pro 600 Default"

depending on the model of PowerKey you created the default Schedule with.

Using a Default Schedule File

To set up a "canned" system folder with the PowerKey software, follow these steps:

- 1. Place the PowerKey Extension in the Extensions folder of your system.
- 2. If you wish to allow editing of your Schedule, place the PowerKey Editor in the Apple Menu Items folder.
- 3. Create a folder entitled "PowerKey Folder" in the Preferences folder.
- 4. Place your default Schedule file in the PowerKey Folder.



If you're not sure which model of PowerKey will be connected to a computer using your canned system, you can place a default Schedule file for each model in the PowerKey Folder. The PowerKey Extension will automatically copy the default Schedule for the model it finds connected to the computer.

Page 92 Appendices

Appendix 5 Using AppleScript

AppleScript offers Mac users a powerful way to automate tasks and share information. PowerKey Pro extends the power of AppleScript in two important ways. You can schedule scripts with PowerKey Events, and you can even control PowerKey Pro itself with scripts.



The "Extras" folder on the PowerKey Pro master disk contains several useful examples showing how to use AppleScript with PowerKey Pro.



In addition to AppleScript, PowerKey Pro works with any OSA-compliant scripting language, such as UserLand Frontier.

Running AppleScripts in Events

The PowerKey software allows you to run a script in any Event. You can use this ability to run scripts on a time schedule, or in response to system activity (for example, when the phone rings or you type a keystroke).

To use a script, save it as a "compiled script" in the Script Editor. You may find it handy to place scripts in the PowerKey Folder (in your Preferences folder), but they can be placed anywhere on your hard disk. To run the script, create an Execute Script Action in the desired Event(s).



If your script opens a dialog box to display or request information, you will not be able to run it as a compiled script. This is because the PowerKey Extension runs as a background-only application, which cannot draw windows. To run such a script, save it as an "application" in the Script Editor, and run it with the Open File Action.

Controlling PowerKey Pro with AppleScript

In addition to running scripts from the PowerKey software, you can control PowerKey Pro directly from scripts. To control PowerKey, place a **tell** block in your script as follows:

```
tell application "PowerKey Extension"
...
end tell
```

You can then place PowerKey scripting commands inside this block.

The PowerKey software defines several classes of objects for use by AppleScripts. A **unit** is a single PowerKey Pro, which contains several **outlets** and **events**. Units and outlets may be specified by name or number, but events should be specified only by name. You must specify a unit even if you only have one PowerKey Pro connected to your computer.

For more information on PowerKey classes, use the "Open Dictionary" command in the Script Editor's *File* menu, and open the PowerKey Extension (not Editor) in your system's Extensions folder.

Setting Outlets

To set an outlet's state, you **set** the **level** property of a **unit**'s **outlet** to 0 (for off) or 100 (for on).

```
set level of outlet 2 of unit 1 to 100
set level of outlet named "Modem" of unit 1 to 0
```

You must specify both the outlet and the unit, even if you only have one PowerKey Pro. You can refer to outlets and units by number or name.

Reading Current Outlet States

To find out if an outlet is on or off, you can **get** the level property of a unit's outlet.

```
get level of outlet named "Modem" of unit 1
```

The **result** variable will contain 0 (if the outlet is off) or 100 (if the outlet is on).

Suspending and Resuming Events

You can suspend and resume Events by setting the **enabled** property of a unit's **event** to **true** or **false**.

```
set enabled of event named ¬
"Toggle Modem" of unit 1 to true
```

You can also check to see if an Event is suspended by getting the property.

Executing Events

You can **execute** an Event immediately in a script. The Trigger and Qualifiers are ignored, and all Actions are performed in sequence.

```
execute event named "Toggle Modem" of unit 1
```

Setting the User Timer

The PowerKey software also defines a user **timer**. You can set this timer with a number of seconds, and the software will immediately begin counting down.

```
set timer to 300
```

When the user timer reaches zero, any Events with a When Timer Expires Trigger will execute. This feature was designed for use by custom software such as databases or interactive presentations. The software can periodically "ping" the PowerKey software by setting the user timer. If the software crashes or fails, an Event can restart the computer.

If you wish to use this feature, but are not running AppleScript, you can send a simple Apple Event to the PowerKey software. This Apple Event should have an Event Class of 'PKPr' and an Event ID of 'Tick'.

Page 96 Appendices

Appendix 6 Troubleshooting

This section answers the most common questions that can arise during installation. Because PowerKey Pro is so flexible, we can't address all the possible issues in this space. However, we have a technical support database online. If you don't find a solution here, you can find this database on our site on the World Wide Web, at http://www.sophisticated.com/>. See Appendix 6, *How to Reach Us*, for more information.

PowerKey Pro won't start up my system.

- Make sure your keyboard cable is correctly plugged into the short branching connector of the SCI cable, as described in Chapter 2, Connecting the ADB Cables.
- Make sure the SCI cable is correctly plugged into the computer and the PowerKey Pro unit, as described in Chapter 2, *Connecting the ADB Cables*.
- Make sure the equipment's power switches are turned on.

After modifying my Schedule, pressing the "Power On" key won't start up my system.

PowerKey Pro has an emergency override feature. Press
the "Power On" key slowly four times, waiting about a
half-second between presses. Hold the key down on the
last press. This "short-short-short-long" sequence will turn
on the computer and all the outlets.

Once your computer has started up, check for "Power On" key Events that do not have "Start Up Computer" Actions, or that have Qualifiers that keep them from starting up the system at times.

My computer clicks or pauses when I start up. I have to press the "Power On" key twice to start up. My computer's clock stops when I shut it down.

 Your Mac probably has Soft Power, and you've plugged it into a switched outlet on your PowerKey Pro. Refer to Chapter 2, *Preparing for Installation*, to determine how to connect your computer.

My StyleWriter or other peripheral doesn't turn on when I turn on its outlet.

• Some devices, such as the StyleWriter, have a "soft" power switch, which means interrupting the power to the printer makes the switch forget it was turned on. You can either turn the StyleWriter on by hand, or plug its power cord into the wall and leave it turned on.

The PowerKey Extension icon appears with an "X" in it when my computer starts up.

- Make sure PowerKey Pro is correctly connected to the computer's ADB port, and that the cable is making good contact.
- Make sure another extension isn't interfering with the PowerKey Extension. Try putting a space or a 'z' in front of the name "PowerKey Extension" to make it load earlier or later in the startup process.

The system doesn't turn off when I select "Shut Down".

- Make sure the PowerKey Extension is loading at startup, and hasn't been disabled by a startup controller utility.
- Check your Schedule with the PowerKey Editor. Make sure you have an Event with an "At Shut Down" Trigger, and that it includes a "Shut Down Computer" Action.
- Temporarily disable any extensions which perform tasks at shut down, such as hard disk protection utilities, to see if the problem goes away. Once you've isolated the conflicting extension, contact the manufacturer to see if an updated version is available.

Page 98 Appendices

I get an error message when I try to open the PowerKey Editor on my Power Mac.

 Make sure that the system file "ObjectSupportLib" is in the Extensions folder of your system, and hasn't been disabled by a startup controller utility.

My monitor and/or other peripherals turn off when I select "Restart".

 Check all the Events in your Schedule which start with an "At Shut Down" Trigger. If any of these Events contain a "Switch Outlets" Action, they may turn off your outlets when you select "Restart."

A "Switch Outlets" Action is not necessary before a "Shut Down Computer" Action, because the "Shut Down Computer" Action can turn off the outlets itself.

My computer doesn't turn on when the phone rings. PowerKey Pro doesn't answer the phone or detect tones. My computer doesn't shut down after it is turned on by a phone ring.

- Make sure you've created Events with the appropriate Triggers. Follow through the *A Phone Startup Event* example in Chapter 3.
- Make sure the phone cables are connected as described in Chapter 2, *Connecting the Phone Cables*.
- Make sure PowerKey is connected to line 1 of a standard analog phone system. If you're not sure what kind of phone line you have, try plugging a standard residential phone into it. If the phone works, PowerKey Pro should work.

Apple's Energy Saver control panel won't automatically put my computer to sleep.

 The Energy Saver control panel looks for system activity at a very low level. It interprets the PowerKey software's normal communication with the hardware as activity, so it will never automatically put a computer to sleep.

You can use the PowerKey software to put your computer to sleep using a System Idle Trigger and a Sleep System Action. There is also a shareware program called Sleeper by St. Clair software; this control panel offers many more features than Energy Saver, and works well with PowerKey Pro. You can reach St. Clair Software on the Internet at http://www.stclairsw.com/stclairsw/.

I can't execute an AppleScript with a PowerKey Pro Event, but it works fine if I double-click on it.

 Your script may attempt to display a window on the screen, which can't be done from a background-only application (like the PowerKey Extension). Open your script in the Script Editor, and save it as an application. Then use the "Open File" Action to execute it instead of an "Execute Script" Action.

Page 100 Appendices

Appendix 7 How To Reach Us

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Index

A	С
Actions 25, 68, 88 Changing order 37, 56, 68 Creating 30, 68 Action types Add to Log 86, 88 Execute QuicKey 72 Execute Script 71, 100 Externals 44, 76 Keystroke 73 Mount SCSI Devices 76 Open File 75, 100 Quit Application 75 Restart 71, 83, 88 Shut Down Computer 41, 70, 99 Sleep System 37, 71, 100 Start Up Computer 30, 39, 69, 83, 97 Switch Outlets 30, 32, 36, 69, 99 Wait 36, 74 ADB port 13, 16 Address 101 Analog phone lines 99 Apple Events 86, 96 Apple Remote Access 38, 62, 67 AppleScript 44, 71, 86, 89, 93, 100 Controlling PowerKey Pro 94 PowerKey classes 94	"Classic" PowerKey. See Power-Key Clock stops 98 CompuServe 101 Connection diagrams ADB cables 16 Power Cords 15 "Classic" PowerKey 78 PowerKey Pro with "Classic" PowerKey 81 CPU radio buttons 22, 53 Crash detection timer 85, 87 Crashed computers. See Restarting crashed computers D Default Schedule files 91 Distinctive ringing 61 E E-mail address 101 Edit Menu 47 Editor menus 47 Emergency override feature 27, 97 Energy Saver control panel 99 Event Actions. See Actions Event buttons 46, 57 Event Editor 27, 28, 55 Events 25, 26 Copying 33 Creating 28 Disabling 48 Naming 28, 55 Extras 44

Page 102

F	0
File Menu 47 File Sharing 89 Force Restarts check box 85 Frontier 71, 93 H Hard Power 13, 15 Hardware Installation 12 Hardware Setup dialog box 21, 52 I Installation ADB cables 16 Hardware 12 Hardware Configuration 21 multiple units 80 Power cords 14 Server Restart Option 84 Software 20 Internet 101 Introduction 7 M Maximum Log File size 86 Menus Edit 47 File 47	Okey Dokey 89 Outlets "Always On" 12, 53 Naming 22, 52 Switched 12 Switching 69 Switching delays 69 P Phone line 8 Phone ports 12 Power failures. See Trigger Types: Power Returns "Power On" key 13, 24, 63, 97, 98 PowerBook 8 PowerKey 78, 81 PowerKey Editor 21, 26, 44, 45, 98 PowerKey Extension 44, 98, 100 PowerKey Extras folder 44 PowerKey Folder 44 PowerKey Log 86 PowerKey Preferences 44 PowerPad 8 Preferences 54, 85
Schedule 48 Trigger 56 Multiple units 80 and PowerKey Editor 82	
Ų	

Appendices

Qualifiers 25, 64, 87 Qualifier Editor 39, 56, 64 Qualifier types Date Range 65 Days of Week 66 How Started 41, 67, 87 System Idle 66 Remote Access 67 Serial port activity 67 System Running 87 Time Range 39, 65 QuicKeys 72	Server Restart Option 14, 20, 84 Installation 84 Show startup icon check box 54 Shutting down 24, 98 Warning before 54 Sleep 100 Sleeper 100 Soft Power 13, 15, 84, 98 Software Installation 20 Software License 106 Spin triangles 26, 40, 45 Starting up 24 StyleWriter 98 System Requirements 8
Replace Existing Schedule check box 50 Restarting crashed computers 71, 83 Retrospect 44 S Schedule Menu 48 Scheduled Events. See Events Schedules 25 Exporting 50 Importing 50 Schedule files 44 Schedule windows 26, 45 SCI cable 8, 16, 97 SCI Port 12, 16 Script Editor 90 Selected Events Only check box 51 Serial number 53	T Technical info 53 Timbuktu 62, 67 Triggers 25, 58, 86 English description 30, 55, 64 System Triggers 56, 60 Time Triggers 56, 58 Trigger Menu 56 Trigger Qualifiers. See Qualifiers Trigger types 29 At Shut Down 63, 99 Day of Month 59 Days of Week 29, 59 Once Only 58 "Power On" Key Pressed 60 Repeating 58 When Hot Key Pressed 32, 61 When Phone Rings 38, 61, 83 When Power Returns 62, 83 When System Crashes 86, 88

Page 104

Appendices

When System Is Idle 35, 62, 74, 100 Remote Access 40, 62 Serial port activity 62 When Timer Expires 86, 90, 95 Troubleshooting 97

U

Unit Name 22, 52 User Timer 86, 95

W

Warn before scheduled Shut Down check box 54 Warranty 107 World Wide Web 97

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