

## Extended Warranty 3 and 5 Years

The extended warranty of either 3 or 5 years becomes active and **airTeem®** will become obliged to provide services to you only when you are registered with **airTeem®**.

### What is covered?

- Repairs that are necessary as a result of faulty materials, defective components or manufacturing defect.
- Cost of functional replacement parts.
- The labour costs of an **airTeem®** approved repairer to carry out any repairs.
- Collect, repair & return: **airTeem®** will arrange to collect the faulty product from your specified address, repair it and then return. If the product cannot be economically repaired, we will replace it with an equivalent product.
- Replacement: We will arrange for the faulty product to be collected from a specified address and for the replacement product to be delivered. A replacement product will be equivalent to the one being replaced.

### What is not covered?

- Accidental damage, misuse and abuse.
- External or appearance parts including remote, PVC remote connector, foot, leg top or leg bottom.
- Repairs required as a result of unauthorised repair or inexperienced installation that fails to meet the requirements within the user manual.

### Important Notes

- The **airBody** Dryer must be correctly installed, located and operated in accordance with the instructions in the user manual.
- The product must be in working condition. We will not provide services if the product was faulty at the time of registration.
- The extended warranty becomes effective at the date of purchase.
- 3 years extended warranty provides cover for a period of 3 years from the date of purchase.
- 5 years extended warranty provides cover for a period of 5 years from the date of purchase.
- Only authorised and trained **airTeem®** technicians can work on the internal workings of the **airBody** Dryer.
- Any parts, which are replaced, will become the property of **airTeem®**.
- Replacement products may be refurbished products.
- The repair or replacement of your dryer under extended warranty will not extend the period of the extended warranty.
- However, the unexpired term of the extended warranty service will be transferred to the replacement product.

- The extended warranty covers only normal usage of the **air**Body Dryer in the country in which it was purchased. If you take your machine abroad the extended warranty may be invalidated and will be assessed on an individual basis.
- The extended warranty provides benefits which are additional to and do not affect your statutory rights as a consumer.
- Your household insurance may be relevant to the purchase of the goods
- Other warranties may be available elsewhere
- Any given quotation in writing is valid for at least 30 days if the warranty costs more than £20.00.
- If **air**Teem®, as the provider of the extended warranty ceases trading, the extended warranty will still be valid and the unit will be repaired.
- Product repairs under this service are obtained by contacting **air**Teem®.
- If you have any questions, you can free phone 0330 999 0160.

**Cancellation:**

- Cancellation can be made within 45 days and get a refund if a claim has not been made and if the warranty that was supplied has an initial duration of more than one year.
- As a consumer you are permitted to terminate the extended warranty, by notice, at any time after the expiration of 45 days, regardless of whether a valid claim has been made under the extended warranty, and you are permitted to obtain a pro rata refund of the price paid.
- The pro rata refund shall be calculated by reference to the remaining period of full unexpired months of cover provided by the extended warranty.
- To cancel your plan, please call us on 0330 999 0160.
- Alternatively, contact us at [claims@airteem.co.uk](mailto:claims@airteem.co.uk)
- Or write to airTeem, The Flat, Woodhill Street, Greater Manchester, BL8 1AT.

**Complaints**

- If you are not satisfied with any of the services we provide please write to us at airTeem, The Flat, Woodhill Street, Bury, Greater Manchester, BL8 1AT.