



Quintiles JReview Customer Access Guide

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1.0 Document Revision History

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Unique Identifier for this Revision	Date of the Document Revision	Significant Changes from Previous Authorized Version	
1.1	06-Nov-2009	Add a troubleshooting issue correction	
2.0	08-Mar-2011	Modify content to match single sign-on and ePortal integration	
2.1	28-Mar-2011	Add entrust L1C certificate import	
2.2	05-May-2011	Cosmetic changes	
2.3	04-Apr-2013	Server names changes	
2.4	24-Jul-2013	Change to single generic guide	

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1.0 Purpose and Intended Usage

This document intends to describe JReview access procedure and connectivity setup. JReview is a java based application which connects securely through the Internet. Application users are expected to have been trained on the JReview usage and functionalities.

2.0 Requirements, Abbreviations & Conventions

2.1 Requirements

End User computer requirements:

Any Windows / Macintosh / Unix computer with graphical interface Windows Internet Explorer or Firefox or Safari Internet Navigator Printer (network or local) Java Run-Time Environment (JRE) version 1.6.0.24 at minimum Internet access with HTTPS (SSL port 443) enabled

2.2 Abbreviations

JReview: Patient data analysis software allowing the generation of reports, graphics and data grid of clinical patient data stored in Oracle Clinical or/and SAS from Integrated Clinical Systems.

ePortal: Quintiles Data Management portal platform sharing study specific information or application at link: <u>https://eportal.quintiles.com/</u>

JRE: Java runtime Environment, the java runtime application which need to be installed on the computer. It can be downloaded from the oracle web site (<u>http://www.java.com/</u>)

3.0 Procedures for System Use

To access Quintiles JReview platform, your computer must comply with technical requirements listed in previous chapter.

Access to Quintiles JReview application is available through a link from Quintiles Data Management platform Portal (ePortal) web site at URL: <u>https://eportal.quintiles.com</u>

Figure 1 – login button	Figure 2 – Authentication page
Prive Login	Sign In OK Cancel Sign In Vou are trying to open a secured web page. Enter your Single Sign-On user name and password to sign in. User Name Password Recover Lost User ID or Reset Password OK Cancel

On main ePortal page, you will need to logon the web site, select the "Login" link which is available from the main page (figure 1). Once the username and password which has been given initially by email are enter in the authentication page (figure 2), you will need to select through the ePortal navigation area the Application page (figure 3) and select the external application link relevant to your Oracle database. This information should have been provided at the time your username and password emails have been received.

Figure 3 – Application list



The JReview application will then start automatically without the necessity to provide any additional information.

In the case your password has expired or a relative long time is taken to launch the application, you may need to reconnect the ePortal platform or you may receive the following JReview authentication window, which is requesting some connectivity parameters. Those should be filled automatically, if it's not the case, please review your initial account notification emails or contact Quintiles helpdesk.

The JReview single sign-on link is also available from the specific sponsor study portfolio or portal when existing.

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Figure 4	– JReview	addification	aumentication

🛓 JReview Server LOGON	X
Database UserID: Authoring Mode	
500045897	ОК
Database Password:	Exit

Database Server:	JReview client ver 9.1.1
FRSTRWD000270:OCP25	SSL mode Copyright (c) 1994-2009
SAS Server:	Integrated Clinical Systems, In
FRSTRWD000270	>>> Advanced

Example:

Database UserID: Database password: Database Server: SAS Server:	M0042345 ***** ZY1WAP220PR:OCP25 ZY1WAP220PR	(Enter your ePortal SSO username) (Enter your ePortal SSO password) (** OCPxx is the database name)
Database Server: SAS Server:	FRSTR-VSAPP52:OCP23 FRSTR-VSAPP52	(** OCPxx is the database name)
Database Server: SAS Server:	ZY1WAP238PR:OCP24 or ZY1WAP238PR	OCP28, OCP29, OCP30 or OCP31

** OCPxx is your Oracle database name i.e. OCP25 and have been provided in your JReview account notification mail.

Once connected, you should be able to display JReview main page as showed in figure 2.

Figure 2 – JReview main page



CS.TP.CV014 – Rev. 3 JReview Customer Access Guide, Version 2.4 JReview, version 9.x Author: Nicolas Hardy

4.0 Support & Troubleshooting

4.1 JReview First time installation

The first time you will access the JReview application, there are set of steps that are required to enable the application to run.

First-time (& yearly thereafter) JReview users will be presented a Java Security Dialog. Users should confirm that "Integrated Clinical Systems, Inc." singed the applet and Grant Always (or Always Trust) the JReview applet or application (similar to following)

Figure 5:



4.2 JReview Proxy Access setup issues

In the case your company does not permit direct Internet access (Error message Figure 6) and uses proxy to access the Internet, it may be necessary to setup the first time JReview detection of this proxy. To do so, please follow the following instructions.

Figure 6:



Figure 7:

CS.TP.CV014 – Rev. 3 JReview Customer Access Guide, Version 2.4 JReview, version 9.x Author: Nicolas Hardy

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Figure 8:



Should you experience above error messages, please resolve by executing the below steps

Figure 9:

Database UserID: S1234567 Database Password: *********** Database Server: Zy1wap220pr:ocp25 Zy1wap220pr Markov Markov Markov Zy1wap220pr Markov M	🖆 JReview Server LOGON	
Version 9.2.3-1021 Database Server: Zy1wap220pr:ocp25 SAS Server: Zy1wap220pr Version 9.2.3-1021 SSL mode Copyright (c) 1994-2011 Integrated Clinical Systems, Inc. SAS Server: Zy1wap220pr V OK Exit	Database UserID: S1234567 Database Password:	JReview
zy1wap220þr V OK Exit	Database Server: zy1wap220pr:ocp25	<pre>Version 9.2.3-1021 SSL mode Copyright (c) 1994-2011 Integrated Clinical Systems, Inc.</pre>
	zy1wap220þr	OK Exit

Step 1: Click the Advanced button in the lower right hand corner of the Login window to verify your Proxy settings.

Step 1.1: If the Proxy settings **are grayed out** no further action is required, click "OK" to login.

Figure 10:

Database UserID:	TD
1	Review E
Database Password:	
	Version 9 Click
Database Server:	SSL mode
zy1wap220pr:ocp25	ping Integrated
SAS Server:	
zy1wap220pr	Ping OK Exit
JReview Server:	SSL Mode 🕑 Use Proxy 🕑 Detect Prox
jreview2.qstr.quintiles.com	ping Proxy IP:
JReview Port Number:	Ina-oseb-prozy.na.noverbunet
Locked at Web Server	2010
NODE UserID:	
plameta?	Debug Bundle server/client logs

Step 1.2: If the Proxy settings are **NOT grayed out**, tick the check box "Detect Proxy" and then click "OK" to login.

Figure 11:

3 JReview Server LOGON	A REAL PROPERTY AND ADDRESS OF TAXABLE PARTY.		×
Database UserID:		**	
-		Rev	1ew
Database Password:		J	
		Version 9	Step #2 -
Database Server:		SSL mode	011
	✓ ping	Integrate	Clinical Systems, 1 Step #1
SAS Server:			Tick Dete
	✓ ping	ок	Exit
Review Server:		SSL Mode	Us Proxy V Detect Proxy
review2.qstr.quintiles.com	ping	Proxy IP:	
Review Port Number:		CHBS-proxy.eu.	novartis.net
Locked at Web Server		Proxy Port Numb	ber:
NODE UserID:		PLANA DE LA COMPANY	
hartkma1		C Debug	Bundle server/client logs

4.4 JReview Password Change

JReview is using Quintiles ePortal user repository and password changes/reset should be performed through the ePortal interface at link: <u>https://eportal.quintiles.com/</u> then select "Can't Access your account' page.

If the JReview application does not start or you encounter error message referencing a username or password issue, please try to reset your ePortal password as the application is not managing password pre-expiration during the password change grace period.

Do not use the change password feature within JReview.

Figure 12:



Contact Information:

If you encounter a problem for which there is no solution in the **Troubleshooting** section, please contact Quintiles helpdesk by phone or email available from the following ePortal web page:

https://eportal.quintiles.com/portal/page/portal/HOME/How%20to%20contact%20Quintiles