CHERRY MOBILE

R9

USER GUIDE

Safety and General Information

Brief Introduction

Thank you for choosing the Cherry Mobile R9 GSM Dual-SIM Mobile Phone. This guide will help you fully understand the use of your R9 for you to enjoy all its functions.

The Cherry Mobile R9 is designed to use with GSM/GPRS Network. It has features such as Phonebook, MP3 Player, Video Player, Digital Camera and FM Radio among others to satisfy all your needs.

The Cherry Mobile R9 meets the GSM/GPRS technical criteria, and is certified by both local and international authorities.

Cherry Mobile reserves the right to modify any content in this User's Manual without any prior notice.

Important Safety Precautions

Kindly read these guidelines carefully before using your wireless phone. Strict compliance with these precautions is highly recommended for your safety. Failure to comply with them may be dangerous or illegal.

General Precautions

- Use only authorized accessories and batteries by the manufacturer. The use of incompatible batteries and accessories may cause overheating, battery leak, rupture or ignition.
- Do not put the battery, phone and charger in a microwave or any high-pressure container. This may result in accidents like short circuit or explosion.
- Do not use the mobile phone near flammable and explosive materials, it may cause an explosion or fire.
- Do not store the phone in areas with high temperature this can cause extensive damage to the phone
- Keep the phone out of reach of children.

Phone

- Turn off your mobile phone while inside aircrafts, hospitals and other locations where the use of mobile phones is restricted. Use of mobile phones in prohibited areas may cause interference and danger in the operation of electrical and medical equipment in the specified locations.
- Do not disassemble or remodel your phone. This may damage your device or void its warranty.
- Pointing the keys with sharp objects may damage the phone.

- Avoid using the handset if it has damaged antenna, as it may cause harm and injury to the user.
- Keep your mobile phone away from water and other forms of liquid it may cause the phone to overheat and malfunction.

Battery

- This mobile phone is provided rechargeable battery. Use only authorized Cherry Mobile batteries and accessories.
- For best battery life performance charge the battery for at least four (4) hours for the first timeg
- Please put the battery in a cool and well-ventilated place, away from direct sunlight, dust and water.
- Replace if the battery power becomes noticeably shorter than usual.
- Unplug the charger from the electrical outlet when not in use.
- Keep your phone away from children when it is being charged.
- Unused battery discharges fast.
- Do not use damaged battery or charger.
- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F).
- Do not let the batteries experience short-circuit. Do not let the batteries experience short-circuit. Be careful in carrying a spare battery in your pocket or in your handbag to avoid short-circuit. If the power cord is damaged, please do not use to avoid fire or electric shock.
- Immediately unplug the charger in case of contact with water or any other liquid to prevent the phone from overheating, malfunction or fire.
- Dispose battery properly.

Cleaning and Maintenance

- The battery and charger are not water-resistant keep it in a cool and dry place. Use a soft, dry cloth to clean the mobile phone, battery and charger.
- Do not use alcohol, thinner, benzene or other solvents to clean the mobile phone.
- A dirty outlet will cause poor electrical contact, power lost and failure to recharge. Please clean regularly.

Keys Specification

Keys specification

General keypad definitions:

Left soft key	Indicates confirmation
Right soft key	Generally to delete or clear a letter or number
Navigation key	Generally to move the cursor
Call key	Generally to call the number
End key	Generally to end the call
QWERTY key	Represents the letters and numbers on the keys.
FM Radio key	Shortcut key to enter FM radio
Message key	Shortcut key to enter Message

User Guide

Installing/ Removing the battery

Battery Installation Notice: Make sure to turn off the device before removing or installing the battery.

Installing the battery

- Remove the battery cover.
- Aim the metal terminals of the battery and then push it down until it is placed properly.
- Put the battery cover on.

Removing the battery

- Remove the battery cover.
- Remove it from the battery slot properly.

Charging the battery

- Plug the charger into the electrical outlet.
- Plug the charger connector into the mobile phone
- The Battery indicator icon will start flashing until charging is finished.
- When charging is complete, disconnect the charger connector from the mobile phone and unplug the charger from the electrical outlet.

*Note: You can still use your phone while charging but it will lengthen its charging time. When you are charging the mobile phone while off, a charging indication will appear on the screen.

Inserting/Removing the SIM card

- Remove the battery cover.
- Remove the battery.
- Insert/remove the SIM card.
- Insert the battery.
- Put the battery cover on.

Note: Always switch the device off and disconnect the charger before removing and installing the SIM Card.

(a) Your SIM card contains important personal data such as Phonebook, PIN (personal identification number), PIN2, PUK (PIN Unlock Code), PUK2（PIN2 Unlock Code), network information, call history, and SMS (Short Message) data so be careful when handling, inserting or removing the SIM card. Bending or scratching your card may cause permanent damage to it.
(b) Keep the SIM card out of children's reach.
(c) Keep the SIM card away from static, dust and water.

Memory card use

Installing/Removing memory card

a) **Inserting:**

- Remove the battery cover and the battery.
- Insert the memory card.
- Put back the battery and the battery cover.

b) **Removing:**

- Remove the battery cover and the battery.
- Remove the memory card.
- Put back the battery and the battery cover.

Power On or Off

- Power on/off: Long Press the end key 📵 to switch on/off the handset.

Note:

PIN is provided by your local network service provider. If the PIN is the PIN is entered incorrectly after three successive attempts, SIM Lock will occur. For more details please contact your local network service provider.

If the phone asks for an unlock code when switched on, enter the default unlock code 1122 and press left soft key or the middle key.

Call Functions

Making a Call

- Enter the phone number.
- Press the Call key to make a call.
- When entering number you can follow this order:
  (Area code, phone number, and press the Call key)

Note: During a call, the mobile phone will display the call status information.

Emergency Calls

You can make emergency calls as long as your current location is covered by the network area. You can check the signal strength bar located on the top left corner of the screen.

Note: Emergency numbers vary in every country. The emergency number(s) in your mobile phone may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or other interference issues.

Dialing an International Number

In making international calls:

Press the "+" key, then enter the number in the following order:

> **("+", Country code, complete number then press the Call key)**

Rejecting a Call

Press the End key to reject or cancel an incoming call.

Missed Calls

The unanswered calls will appear on the display screen. Press Middle key to check the details of the missed calls or press Call key to call the number.

Call Waiting

This menu is for answering a waiting call during an active call. You will be notified of incoming calls while you have a call in progress. If you wish to answer a waiting call, the first call will be put on hold.

Call Options

Press the left soft key or the middle key to perform the following options:

- **Hold/Retrieve single call:** Put a call on hold or retrieve a call.
- **End single call:** Disconnect or end a call.
- **New call:** Input a new phone number.
- **Phonebook:** Go to phonebook menu.
- **Messages:** Go to message menu.
- **Sound recorder: To** record the call conversation.
- **Mute:** Turn on/off microphone.
- **DTMF:** Activate sending of the DTMF signal.

Messages

This menu allows you to read, compose, send and receive text messages. The screen icon 📧, which is displayed in standby mode, refers to any new message(s) that has been received and messages which are unread.

Write a message

In this menu you can create a text message and send it to your desired contact.

Press the left soft key or the middle key to perform the following options:

- **Send to:** Add a recipient(s) to send a message.
- **Input method:** Select an input method.
- **Insert templates:** Select the template message from the template list.

- **Advanced:**

  - **Insert number:** Insert the number from the contact list saved in the phonebook.
  - **Insert name:** Insert the name from the contact list saved in the phonebook.
  - **Insert bookmark:** Insert URL saved in the phone.

- **Save to drafts:** Save the messages to drafts.

After editing the message, select "sent to" from options or press the middle key and add a recipient(s) to perform the following options:

- **Send:** Send the message. (Select from SIM1 or SIM2)
- **Edit recipient:** Edit the recipient's number before sending.
- **Remove the recipient:** Remove the recipient's number from the sending list.
- **Remove all recipients:** Remove all the recipients in the sending list.
- **Save to Drafts:** Save the message to drafts.

Inbox

This is where all your messages are stored. After entering the inbox menu, you can view the SIM1/SIM2 messages inbox list.

Inbox options:

- **View:** View the message content.
- **Reply by SMS:** Reply to a message by SMS.
- **Reply by MMS:** Reply to a message by MMS.
- **Call sender:** Call the sender of the message.
- **Forward:** Send the message to somebody else.
- **Delete:** Delete the current message.

- **Delete all:** Delete all the messages in the inbox folder.
- **Save to Phonebook:** Save the unsaved number in the phonebook (only displays when the number is not yet saved).
- **Mark several:** Mark the message(s) so you can perform the following functions: delete, copy to phone, move to phone, unmark, mark all and unmark all.
- **Advance:**
  - **Copy to SIM/phone:** Copy the message from the SIM to the phone or vice versa.

  - **Move to SIM/phone:** Move the message from the SIM to the phone or vice versa.

  - **Copy all:** Copy all the messages to SIM or Phone.

  - **Move all:** Move all the messages to SIM or Phone.

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Inbox message option: (options when viewing a message in inbox)

- **Reply by SMS:** Reply to a message through SMS.
- **Reply by MMS:** Reply to a message through MMS.
- **Call sender:** Call the sender of the message.
- **Forward:** Send this message to another recipient.
- **Delete:** Delete the message.
- **Advanced:**
  - **Use number:** Use the numbers inside the message.

  - **Use USSD:** Use the USSD number inside the message.

  - **Copy to SIM/phone:** Copy the message from the SIM to the phone or vice versa.
  - **Move to SIM/phone:** Move the message from the SIM to the phone or vice versa.

1.1   Drafts

The Drafts menu stores any messages that you have saved for editing and sending.

You can view the messages in the Drafts list.

Drafts options:

- **View:** View the selected message.
- **Send:** Send the message.
- **Edit:** Edit the current message.
- **Delete:** Delete the current message
- **Delete all:** Delete all the messages in the folder.
- **Mark several:** Mark the message(s) so you can perform the functions, delete, copy to phone move to phone, unmark, mark all and unmark all.
- **Advance:**
  - **Copy to SIM/phone:** Copy the message from the SIM to the phone or vice versa.

  - **Move to SIM/phone:** Move the message from the SIM to the phone or vice versa.

- **Copy all:** Copy all the messages to SIM or Phone.

- **Move all:** Move all the messages to SIM or Phone.

Drafts message option: (options when viewing a message in drafts)
- **Send:** Send the message.
- **Edit:** Edit the current message.
- **Delete:** Delete the current message.
- **Advanced:**
  - **Use number:** Use the numbers inside the message.
  - **Use USSD:** Use the USSD number inside the message.
  - **Copy to SIM/phone:** Copy the message from the SIM to the phone or vice versa
  - **Move to SIM/phone:** Move the message from the SIM to the phone or vice versa.

1.2   Outbox

The Outbox stores any messages that you have failed to send.

View the SIM1/ SIM2 message outbox list.

Outbox options:

- **View:** View the message content.
- **Resend:** Resend the message.
- **Edit:** Edit the message before sending.
- **Delete:** Delete the current message
- **Delete all:** Delete all the messages of the Outbox folder.
- **Mark several:** Mark the message(s) so you can perform the following functions, delete, copy to phone, move to phone, unmark, mark all and unmark all.

Outbox message option: (options when viewing a message in Outbox)
- **Resend:** Resend the message.
- **Edit:** Edit the message before sending.
- **Delete:** Delete the current message.
- **Advanced:**
  - **Use number:** Use the numbers inside the message.
  - **Use USSD:** Use the USSD number inside the message.
  - **Copy to SIM/phone:** Copy the message from the SIM to the phone or vice versa

  - **Move to SIM/phone:** Move the message from the SIM to the phone or vice versa.

1.3   MMS

This function supports sending and receiving of MMS (Multimedia Messaging Service).The message can contain text, image, audio, memo, vCard or video clips. If the length of MMS is too long, the phone may not receive it.

1.4   Broadcast message

Broadcast messages refer to public messages sent by your local network service provider. If you use the broadcast message service, you can receive messages on all different topics from your local service network provider such as: the Weather, Taxis, Hospitals and many more. . For details please contact your local network service provider.

1.5   Templates

This mobile phone provides you with 10 message templates for you to Use, Edit and Remove

1.6   SMS settings

5.8.1 SIM1/ SIM2 Message Settings
You can set your SMS through this menu options:
SIM1/SIM2 message settings:

- **Text Message**
  - **Profile Setting:** Edit and set profile name, SMSC address, and validity period and message type.
  - **Voice mail server:** This function will automatically forward an incoming call(s) to the voice mailbox.
  - **Common Setting:** Set delivery report, reply path and save sent message.

  - **Memory Status:** Check the capacity of message storage.

  - **Preferred Storage:** Set the default message storage location, including phone storage and SIM card.

  - **Preferred Connection:** Set preferred connection whether GPRS or GSM.

Note: Voicemail server needs the network support, for details please contact your local network service provider.

Phonebook

This feature allows you to store contact numbers and their corresponding names in your phone, SIM or memory card phonebook.

  ● **Quick Search:** Access the browse mode of the phonebook; you can enter corresponding information in the search column below to sort the entries out.

- **Add new contact:** Add a new contact to SIM or phone.

Select a contact on the phonebook list and press the Left soft key "Options" to access the following:

- **View:** View the contact details.
- **Send text message:** Send a text message to the selected contact.
- **Send multimedia message:** Send a multimedia message to the desired contact.
- **Call:** Call the selected phonebook number.
- **IP dial:** The mobile phone supports IP dial function .You can edit up to three IP numbers.
- **Edit:** Edit the phonebook details.
- **Delete:** Delete the contact details.
- **Copy:** Copy the contact to phone, SIM1/SIM2 or to file.
- **Move:** Move the contact from SIM to phone or SIM to SIM or phone to SIM.
- **Add to Blacklist:** add the contact number to the blacklist.
- **Mark several:** Mark the name(s)/number(s) so you can perform the following functions, delete, copy to phone, move to phone, unmark, mark all and unmark all.
- **Caller groups:** this set provides 5 caller groups for you. You can change the group for personal requirement.
- **Phonebook settings:**
  - **Preferred storage:** Select the default storage location.
  - **Speed dial:** Set the number corresponding to the numeric keys from 2 to 9, when this function is activated, long press the numeric keys to automatically call the specific contact (only in idle state).
  - **My number:** Edit owner's business card and send it.
  - **Extra numbers:** Contains the SIM owner's number.
  - **Memory Status:** The memory status of SIM card and mobile phone.
  - **Copy contacts:** Copy the contact details from SIM to phone, SIM to SIM or phone to SIM.
  - **Move contacts:** Move the contact details from SIM to phone, SIM to SIM or phone to SIM.
  - **Delete all contacts:** Delete all the contacts in SIM or phone.

User Profiles

This mobile phone is provided with user profiles that you can customize to fit your different activities. Use this menu to customize various call tones for incoming call.

Profiles options: General, Loud, Indoor, Headset, Silent, and Bluetooth.

These profiles are already preset. User can customize the profile through personal settings.

Select and enter personal settings menu, profile modification are as follows:

- **Tone settings:** Specify the ring tone for incoming calls.
- **Volume:** Set the volume of the Ring tone and Key tone.
- **Alert type:** Set the ring tone type.
- **Ring type:** Set the ring tone mode.
- **Extra tone:** Set warning tone on or off at different condition, including Warning, Error, Camp on, and Connect.
- **Answer mode:** Set the answer mode, any key. Press middle key to set on or off.

Call center

The call center is where you can view your missed, dialed and received calls. It also includes your call duration, call history, call setting and advance settings.

Call history

You can select SIM1/ SIM2 call history. The menus are as follows:

- **Missed Calls:** Lists the records of missed calls.
- **Dialed Calls:** Lists the records of dialed calls.
- **Received Calls:** Lists the records of received calls.
- **Delete SIM/SIM2 call logs:** Delete the call logs from SIM1/SIM2.
- **Call Timers:** Four sub-menus are provided in Call Duration: Last Call, Dialed Calls, Received calls and Reset all time.
- **Call Cost:** Call meters can keep the record of your total call charge.

  - **Last call cost:** Check the last call charge.
  - **Total Cost:** Check the total call charge.
  - **Reset Cost:** Enter PIN2 code to reset the call meter.
  - **Max. Cost:** Enter into this sub-menu and key in the PIN2 code to browse, edit or deactivate the function.
  - **Price per Unit:** Enter into this sub-menu to browse, edit or deactivate the function, the latter two functions need the input PIN2 code.

- **SIM1/SIM2 text msg. counter:** Records all sent and received text messages.
- **SIM1/SIM2 GPRS counter:** Records of all GPRS sent and received data.

Note: Some operations require the PIN2 code. For details, please contact your local network service provider.

Call settings

SIM1/SIM2 call settings

- **Caller ID:**

Select from the options:

- **Set by network:** Send the owner's number before or during a call.
- **Hide ID:** The recipient cannot see the caller's number.(This function needs the support of your local network provider)
- **Send ID:** The recipient can see the caller's number.

- **Call Waiting:** Activate this menu if you want to be notified of incoming calls while you have a call in progress.

- **Call Divert:** The call diversion network service permits you to divert an incoming call to another number (designated by you). Select from the options, Divert all voice calls, Divert if unreachable, Divert if no answer, Divert if busy, Divert all data calls and Cancel all divert.

- **Divert all voice calls:** Divert incoming calls to another number.
- **Divert if unreachable:** Divert incoming calls to another number if you're cannot be reached.
- **Divert if unanswered:** Divert incoming calls to another number after your phone rings for a specified time without answering.
- **Divert if busy:** Divert incoming calls to another number when your mobile phone network is busy.
- **Divert all data calls:** Divert data calls.
- **Cancel all diverts:** Cancels all call divert function.

- **Call Barring:** Restrict all calls.

- **Outgoing Calls:** Restrict outgoing calls.
- **Incoming Calls:** Restrict incoming calls.
- **Cancel all diverts:** Cancel all the active barred function.
- **Change Barring Password:** Change the password.

- **Line Switching:** Switch between line 1 and line 2.

- **Closed user groups:** Add and activate the closed user group function.

Advance Settings

- **Blacklist:** Rejects the incoming call from the blacklisted number.
- **Auto redial:** Activate this function if you want to automatically redial if the number you are calling is busy.
- **IP dial:** Set your IP dial number.
- **Call time display:** Switch on/off this function to display or not the call time.
- **Call time reminder:** Allows the user to set a limit for call durations.
- **Auto quick end:** Restricts call time.
- **Reject by SMS:** Turn on the "Reject by SMS" function. While on an incoming call, press the left soft key and use reject by SMS, and a message will automatically be sent to the caller which will indicate "Call you later" (default).

Camera

This mobile phone has a digital camera so you can take photos whenever and wherever you want. Saved photos are stored in the phone memory or in a memory card (if available).

Press Left soft key in viewfinder display and make detail settings:

- **Photos:** To view saved photos.
- **Camera Settings:** Shutter sound, EV, Contrast, Banding, Delay timer and Cont-shot.
- **Image settings:** Adjust the photo's size and quality.
- **White balance:** Select from Auto, Daylight, Tungsten, Fluorescent, Cloudy or Incandescent.
- **Scene mode:** Select Auto or Night mode.
- **Effect settings:** Select several effects that you can use.
- **Storage:** Set the default storage location.
- **Restore default:** Restore the camera's default settings.

In the camera viewfinder state, press the Middle key to take a photo.
After taking the photo, press "Back", the Right soft key, to return to the viewfinder state or press "Options", the left soft key to choose whether to save, send or delete the captured photo.

Multimedia

Camera

This mobile phone has a digital camera so you can take photos whenever and wherever you want You can save the photos in the phone memory or in your memory card.

Image viewer

This mobile phone function lets you display the list of photos that you have captured and saved.

Image Viewer options:

- **View:** View the photo.
- **Browse style:** Choose among list or matrix for image browsing.
- **Send:** Send the image file via multimedia message or Bluetooth.
- **Use as:** Set the photo as wallpaper, screen saver and/or caller picture.
- **Rename:** Rename the image file name.
- **Delete:** Delete current image file.
- **Sort by:** Arrange the folders or files by name, type, time or size.
- **Delete all files:** Delete all the image files.
- **Storage:** Set the default storage location.

Camera Shortcut keys

- **1 key:** Change Image size.
- **2 key:** Change Image quality.
- **4 key:** Change the white balance.
- **6 key:** Change the delay timer.
- **7 key:** Change the delay timer.

Video recorder

This mobile phone has a video recording function for shooting short videos.
Note: Press up or down navigation keys to adjust the brightness of the camera. Press the left or right navigation keys to adjust the focus distance of the camera.

Press the Left soft key "Options" to perform the following operations:

- **Camcorder settings**: Include EV, Night mode and Banding.
- **Video settings**: Set the video quality.
- **White balance:** Select from Auto, Daylight, Tungsten, Fluorescent, Cloudy, Incandescent
- **Effect settings:** Select several effects that you wish to use.
- **Storage:** Set the default storage location.
- **Restore default:** Reset the parameter of camera to its default settings.

Video player

Choose Video Player from the multimedia to open and view all the video files.
Press the Left soft key "Option" to perform the following options:

- **Play:** Play the current video file.
- **Send:** Send file as MMS or via Bluetooth.
- **Rename:** Rename the file.
- **Delete:** Delete the selected file.
- **Delete all files:** Delete all video files.
- **Sort by:** Sort the file by name, type, time, size or none.
- **Storage:** Set the default storage location.

Audio player

This mobile phone has an audio player which can save and play your music files. Press Left soft key to view the music list.

Audio player options:

- **Play:** Play the music file.
- **Details:** Show the file details.
- **Add to ringtones:** Set the current audio as ring tone.
- **Refresh list:** Refresh the music file list.
- **Settings:** Set the audio player parameter from different settings: Player settings, Display settings, Sound effects and Bluetooth settings.

Audio player keys:

- Press up/down navigation key to adjust the volume of the music.
- Press the middle key to play/pause the music file.
- Press left/right navigation key to next/previews the music file.

Sound Recorder

Your mobile phone has a built in sound recorder function which supports three types of recording formats: AWB, AMR and WAV

Press left soft key "Options" to access the following:

- **New Record:** Begin a new recording.

- **List:** List of all the recorder files.
- **Settings:** Set the storage media and saving format.

Select "New Record" to begin recording. Press left soft key to pause the recording and then press again to restore. Press right soft key to stop the recording, then select whether to save it or not. The recorded file is saved as .amr format. After recording, press the left soft key to access the following:

- **New Record:** Begin a new recording.
- **Play:** Play the record.
- **Append:** Add a new recording to a saved recorded file.
- **Rename:** Rename the recorded file.
- **Delete:** Delete the recorded file.
- **Delete all files:** Delete all recorded files.
- **Use as:** Use recorded file as SIM1/SIM2/SIM3 incoming call tone.
- **List:** List of all the recorder files.
- **Settings:** Set the storage media and saving format.
- **Use as:** Use the sound recorder as tone in user profiles.
- **Send:** Send the file via MMS or Bluetooth.

FM radio

This mobile phone has a built-in FM radio function where you can listen to any FM radio channels.
Note: To use the FM radio function, plug in your earphones first.
FM radio function:

- Press the up and down navigation keys to adjust the volume of the radio.
- Press left/right navigation keys to change the channel frequency.
- Press middle key to turn on/off the music file.
- Press right soft key to exit.
- Press the left soft key "Options" to perform the following operation:

  - **Channel list:** List of radio channels.
  - **Manual Input:** Manually input the FM channel frequency.
  - **Auto search:** Automatically search and save the FM channel frequency.
  - **Settings:** Set the Background play, Record format, Audio quality and Record storage.

Schedule FM Radio

This menu allows you to set a schedule for your FM radio.

File Manager

The File Manager is used to organize your files in folders. You can also explore the storage device and view the capacity of the total space and free space of the phone memory or the memory card.

Services

STK

STK features are by your service provider. If your SIM card supports STK feature, you will see the STK menu. Different STK has different STK main menu. Please contact your service provider if the STK feature does not work.

WAP

This mobile phone supports wireless application protocol (WAP) service. You can connect to the Internet or run web-based applications by using a web browser. For details on how to activate your WAP service, please contact your local network service provider.

- **Homepage:** Browse the homepage.
- **Bookmarks:** Enter the network address set advanced.
- **Recent pages:** Enter the network address history list.
- **Offline pages:** Show the pages that is offline.
- **Input address:** Input a new address.
- **Service inbox:** Receive the network service information.
- **Settings:** Set the WAP browser connection mode.

    - **Select SIM:** Select SIM1/2.
    - **Edit account:** Set/edit the network configuration file you need for your network provider.
    - **Browser options:** Set the timeout and show images.
    - **Service message settings:** Turn on/off the reception of the service news.
    - **Clear cache:** Use to clear the phone cache.

Clear cookies: Use to clear WAP browser cookies.

Settings

You can customize or personalize the different features of your phone to suit your preferences.

Dual SIM switch

You can manually select among the two SIM cards or it can be automatically selected by the SIM cards.

Dual SIM settings

Choose what SIM card(s) you want to activate.

Phone settings

- **Time and Date:** Set your current time zone (home city), time/date and format.
- **Schedule Power ON/OFF**: You can schedule four time points to automatically turn on/off the mobile phone.
- **Language**: Set your phone's display language.
- **Pref. input methods:** Set the default input methods.
- **Display :**

  - **Wallpaper**: Set the standby image.
  - **Screen saver**: Set to switch on/off the screen saver function.
  - **Show date and time:** Switch on/off the date and time display on idle state.
  - **Show Operator name:** Show the SIM1/SIM2 operator name in the idle state.
  - **Show owner number:** Switch on/off the owner number.

- **Greeting Text:** set your greetings on/off and edit for your mobile phone.
- **Dedicated key:** set the functions you want to put on your dedicated keys.
- **Auto update of date and time:** Automatically Updates the Date and Time of the mobile phone
- **UART Settings:** set SIM1 or SIM2
- **Misc settings:** Set the LCD backlight brightness and time.

Network settings

Set the network selection mode. Select "SIM1 network settings" /"SIM2 network settings. "**Network selection"**

- - **New search:** Search new network.
- - **Select network:** Search new network, and show the network list.
- - **Selection Mode:** Choose from "Automatic" or "Manual".

- • **Preferences:** Set the preferred network during searching.

Security settings

SIM Security settings

This menu contains SIM1/SIM2 security settings and function for your mobile phone.

- • **SIM1/ SIM2 Lock:** This function prevents unauthorized use of your SIM card.
- • **Change Password:** Change the phone password.

Phone Lock

This function prevents the unauthorized use of your phone.
Note: The default value of Phone Lock is 1122; please change it as soon as possible.

Auto keypad lock

Activate the Auto keypad lock function and set the time in which the keypad should be locked.

Password Unlock Keypad

R9 has a function to set a password to lock and unlock the keypad.

Note: the default password is "1122", please change it as soon as possible.

Remove Key Lock

This function used to remove key lock of your phone

Connectivity

Bluetooth

This mobile phone supports Bluetooth communication mode.

- **Power:** Switch on/off the Bluetooth function.
- **Visibility:** Turn on/ off the visibility of the phone's Bluetooth.
- **My device:** This menu will list all the Bluetooth devices that you've inquired and connected to as well as those you want to connect with.
- **Search audio device:** Search the Bluetooth audio device within the scope automatically. Only devices with their Bluetooth Device turned on will be searchable on your mobile phone.
- **My name:** Change and save the Bluetooth name of the phone.
- **Advanced:** Set the Bluetooth device's audio path, storage, sharing permission and my address.
- **About:** Displays the device's name and address.

Data account

The Data Account menu lets you add, edit and delete GPRS data: Account name, APN, User name, Password, Auth type, Primary DNS and Secondary DNS.

Restore factory settings

This function lets you restore the initial settings of your mobile phone.

Note: The default value of Restore Factory Setting password is: "1122"

Sound Effects

In this menu, you can choose sound effect on your audio music. It can be in Normal, Bass, Dance, Classical, Treble, Party, Pop, or Rock.

Cherry Mail

After setting up your personal or enterprise email account with your Cherry Mobile handset, new emails will be received in your mobile phone within a few seconds. You can compose, forward, or reply emails received on your Cherry Mobile handset. MS Office documents (Word, Excel, Power Point), PDF, and other file formats may be accessed on other selected phone models. To learn more, please refer to the Cherry Mail User Guide.

Cherry Messenger

Don't want to leave your online friends? You don't have to. Register and sign into Cherry Messenger on your Cherry Mobile phone and keep those online messages coming. Message, reply, and change your status, view emoticons, share photos and links. Now you can chat with your friends whenever, wherever with your Cherry Mobile phone. To learn more, please refer to the Cherry Messenger User Guide.

Cherry Shop

Cherry Shop is an online store of Cherry Mobile where you can download ringtones, wallpapers, apps, and games. To learn more, please refer to the Cherry Shop user Guide.

Cherry Zone

Cherry Zone is the shortcut to the mobile site of Cherry Mobile. (GPRS connection charges may apply)

Facebook

Access Facebook Mobile by clicking on the Facebook icon. (GPRS Connection charges may apply)

Twitter

Access the Twitter Mobile site by clicking on the Twitter icon. (GPRS Connection charges may apply)

Yahoo!

Yahoo! Services like Yahoo! Mail, Yahoo! Search, Yahoo! News and Flicker are provided in this Cherry Mobile handset. (GPRS Connection charges may apply)

Organizer

Online Backup

This service lets you download or backup your phonebook entries to your Cherry Mobile phone. You may backup your data to your memory card or to your internet storage account. To learn more, please refer   to   the   Cherry   Mail   User   Guide.

Calendar

The Calendar application shows the current date/month. You may also add appointments and notes as reminders.

Tasks

This function lets you create schedule and organize events such as appointments and meetings; you can also set the time and date to serve as reminders.

- **View:** Show the task list.
- **Add:** Add new task.
- **Edit:** Edit the task content.
- **Delete:** Delete selected task.
- **Delete overdue:** Delete overdue tasks.
- **Delete all:** Delete all tasks.
- **Jump to date:** Go to a specific date you want.
- **View uncompleted:** View uncompleted memos
- **Send vCalendar:** Select sending vCalendar mode: Send by SMS, Send by MMS, Send by Bluetooth.
- **Save as file:** Save in the phone or card.

Alarm

This mobile phone has an alarm clock with 5 separate alarms that you can set to alert you at the time(s) you specify. To set an alarm clock, select one alarm and press left soft key to edit its on/off, time, period, ring and reminding mode.

World Clock

Enter World Clock from the Organizer to see a picture of the world time zone. Move the left and right navigation key to view the current time in any city. Press left soft key to enter Option and turn on or off the Daylight Saving Time for Foreign City.

Flashlight

This mobile phone has built-in flashlight which you can turn on or off.

Audio Player

This mobile phone is equipped with an audio player which can save and play your music files.

Press Left soft key to view the music list.

Audio player options:

- **Play:** Play the music file.
- **Send:** Send file via MMS, Email or Bluetooth.
- **Delete:** Delete music file from the folder.
- **Use as:** Use as SIM1/ SIM2 incoming tone.
- **Add to playlist:** Add song(s) to playlist.
- **Details:** Show the file details.

FM Radio

This mobile phone has a built-in FM radio function that lets you listen to any FM radio channels.
FM radio function:

- Press the up and down navigation keys to adjust the volume of the radio
- Press left/right navigation keys to change the channel frequency.
- Press middle key to turn on/off the music file.
- Press right soft key to exit.
- Press the left soft key "Options" to perform the following operation:

  - **Channel list:** List of radio channels.
  - **Manual Input:** Manually set the FM channel frequency
  - **Auto search:** Automatically search and save the FM channel frequency.
  - **Settings:** Set the Background play, Record format, Audio quality and Record storage.
  - **Record:** Record the current radio channel
  - **Append:** Add a new recording to a saved recorded file.
  - **File list:** View the list of radio recorded files

Stopwatch

Open stopwatch, then choose between Typical Stopwatch and nWay Stopwatch according to your preference.

- **Typical Stopwatch:** There are two types of timer: Split Timing and Lap Timing. Enter "View Record" to check previous timing records.
- **nWay Stopwatch:** Press start and press the 4-way navigation key up, down, left and right for you to time a 4 way courses.

Tasks

You can schedule and organize events such as appointments and meetings through this function. To know more about the Task function, please see **20.3** for details

Extra

Calculator

Your mobile phone provides a calculator with 4 basic functions to facilitate simple calculations. Calculator functions:

1) Press numerical key to input the desired numbers.
2) Press navigation keys to operative symbol "＋、 － 、×、 ÷".
3) Press the left soft key or the middle key to get the result.
4) Press right soft key to clean screen information. When all the character is cleaned, you press right soft key to exit the function.
    "M+": Add the input number to saved number.

    "M-": The saved number subtracts input number.

    "MR": Show the saved number.

    "MC": Clean the saved number.

Currency Converter

Your mobile phone provides a currency converter which lets you convert the local currency rate to a foreign currency rate.

Unit Converter

This mobile phone provides you a unit converter function for weight and length. You can also convert kilogram into pound or ounce, kilometer into mile, meter or yard.

Ebook reader

In this function, you can read and view Electronic books and documents.
- **Clean up bookshelf:** Clean the bookshelf of the Ebook reader.
- **Global settings:** Set the reading parameter.

  - **Scroll by:** Select scroll mode: Page, Line.
  - **Auto scroll:** If set auto scroll, the reader can automatically scroll page/line.
  - **Scroll speed:** Set scroll speed.
  - **Full screen:** Set the reader with full screen display.
  - **Encoding:** Select encoding mode.
  - **Alignment:** Set the alignment of the text.
  - **Select storage:** Set default the storage parameter.

Fun and Games

This device has built-in games and Java application for you to play and enjoy.

File Manager

You can use File manager to organize your files in folders in the memory card. You can also explore the storage device and view the capacity of the total space and free space of the phone memory or the memory card.

Bluetooth

This mobile phone supports Bluetooth communication mode.
- **Power:** switch on/off the Bluetooth function.
- **Visibility:** turn on/ off the visibility of the phone's Bluetooth.
- **My device:** this menu will list all the Bluetooth Device that you've inquired and you can connect with other mobile phones.
- **Search audio device:** search the Bluetooth audio Device within the scope automatically. Please

make sure that the function of the Bluetooth Device need to be searched is turned on before searching.

- **My name:** change and save the Bluetooth name of the phone.
- **Advanced:** set the Bluetooth Device's audio path, storage, Sharing permission and my address.
- **About:** Displays the device name and address.

Troubleshooting

If problems occur when using the phone, you can first try to find a solution here:

- Switch off your mobile phone to optimize its performance.
- It is recommended to fully charge your battery to get a better performance.
- Avoid storing too much data in the phone, as doing so may affect its performance.

1)   Phone cannot switch on

- Press and hold the end key until image appears on the display.
- Check the battery charge level.
- Check the battery contacts. Remove and insert the battery then switch your phone on again.

2)   Phone does not respond for several minutes

- Press and hold the end key.
- Remove and insert the battery, then switch your phone on again.

3)   The phone switches off

- Check if the keypad is locked when left unused.
- Check the battery charge level.
- Check if the "Auto Power Off" feature has been turned on.

4)   The battery won't charge

- Make sure the battery is not fully discharged.
- Make sure that the battery is inserted correctly.
- Only use Cherry Mobile approved batteries and chargers.
- The charger connector is not properly connected to the mobile phone.

*Note: That charger can be connected only after the battery is inserted.

5) Standby time is too short

- The standby time has something to do with the system settings of your local network service provider. Try to switch your phone off when in an area with weak network coverage.
- Replace the battery.

6) Cannot connect to a network

- Move into an area of better coverage.
- Contact your local network service provider.
- Try to manually select a network.

7) SIM error

- Make sure that SIM card is correctly inserted.
- You may be in an out of coverage area, check with your local network service provider.
- Make sure that the chip in the SIM card is not damaged or scratched.

8) Cannot make calls

- Make sure that the number you dialled is available and the dial key has been pressed.
- Use full national area code.
- When abroad, use an international access code.

9) Cannot receive calls

- Make sure that your phone is connected to a network (Check if the network is busy or invalid).
- Check the call diverts settings.
- Check the incoming call barring settings.

10) The caller's number is not displayed

- Contact your local network service provider.
- The caller has withheld his/her number.

11) Entries cannot be made in Phonebook.

- The Phonebook may be full. Try deleting some records.

12) The caller cannot leave a voicemail message

- Contact your local network service provider.
- Make sure that the voice mail number you have saved is correct.
- If the network is busy, try again later.

13) Messages cannot be sent/received

- Delete some old or saved messages.
- Contact your local network service provider to check your service center number.

14) PIN is entered incorrectly three times

- Enter the PUK code (PIN Unlock Code). If you do not have this code, contact your local service provider.

Thank you for using Cherry Mobile R9. For any questions and concerns, please do not hesitate to contact us or your local Cherry Mobile Service Centers. For information about our Cherry Mobile Service Center numbers, please visit our site at www.cherrymobile.com.ph.