Get
Started

All you need to know to get going.

SIERRA WIRELESS™ | 4G LTE Tri-Fi Hotspot

Sprint

Welcome! ☺

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your Sierra Wireless™ 4G LTE Tri-Fi Hotspot.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your device.
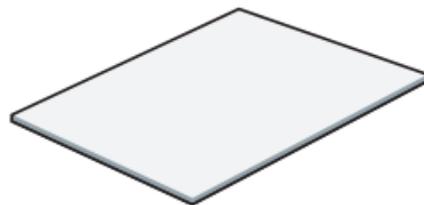
What's in the Box

Device

Rechargeable
Battery

Get Started Guide (this guide)

Battery
compartment
cover

Micro-USB cable

AC charger with
micro-USB port

Before You Start

Install the Battery

1. Using slight finger pressure, slide the battery compartment cover towards you to remove it.
2. Insert the battery into the battery compartment, making sure the connectors align.
3. Replace the back cover, pressing down gently until the cover clicks into place.

Charge the Battery

1. Plug the micro-USB cable into the device.
2. Plug the other end of the cable into the AC adapter and plug the adapter into an electrical outlet.
3. Charge until the battery charge indicator shows the battery is fully charged (▮▮▮).

Get Ready

1. Make sure you are in an area covered by the Sprint 3G, 4G, or 4G LTE network (not roaming).
2. If you have a LAN connection, disconnect it.
3. Make sure your computer's Wi-Fi (wireless network connection) mode is turned on.
4. Make sure your device is set up on your Sprint account. (Sign on to your account at sprint.com to verify.)

Get Connected

Power Up the Device

If the device is not powered on, press and hold the Power button ⏻ on the front of the device for at least two seconds.

► The device will automatically activate. You will see "Connect your computer to WiFi network" on the display screen when it's finished.
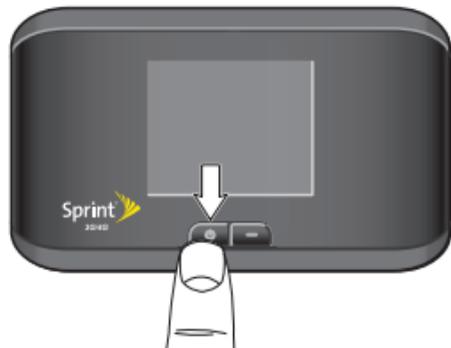
Note: It can take several minutes for your device to connect with the Sprint network.

Wirelessly Connect Your Computer

After it's activated, your Sierra Wireless™ 4G LTE Tri-Fi Hotspot displays the device name and password. You will need this information to connect your Wi-Fi devices to the network.

Note: If your device is WPS-enabled, see Connect WPS-enabled Devices.

1. From your computer, display the Wireless Network Connections window, and then click **View Wireless Networks**.

2. Select the network name displayed (for example, SprintHotspot12), click **Connect**, and enter your Wi-Fi password. (To display the password, press the Navigation button ▬.)

3. Launch your computer's Web browser.

4. Click **The Internet** or **My Sierra Wireless™ 4G LTE Tri-Fi Hotspot homepage** to keep your current settings, or click **Set up my Sierra Wireless™ 4G LTE Tri-Fi Hotspot** and follow the prompts to customize your setup.

Note: If your browser does not automatically direct to the Hotspot homepage type http://SprintHotspot or http://192.168.0.1

5. Navigate to another Web page to confirm your connection.

See the *User Guide* for detailed information about the features of your Sierra Wireless™ 4G LTE Tri-Fi Hotspot's browser interface.
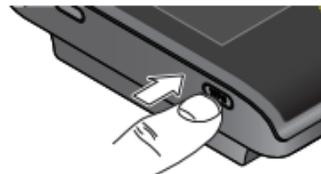
Admin login area   Settings, Tools, and Support

Status area

Connect WPS-enabled Devices (optional)

1. Press the WPS button WPS on your Sierra Wireless™ 4G LTE Tri-Fi Hotspot.
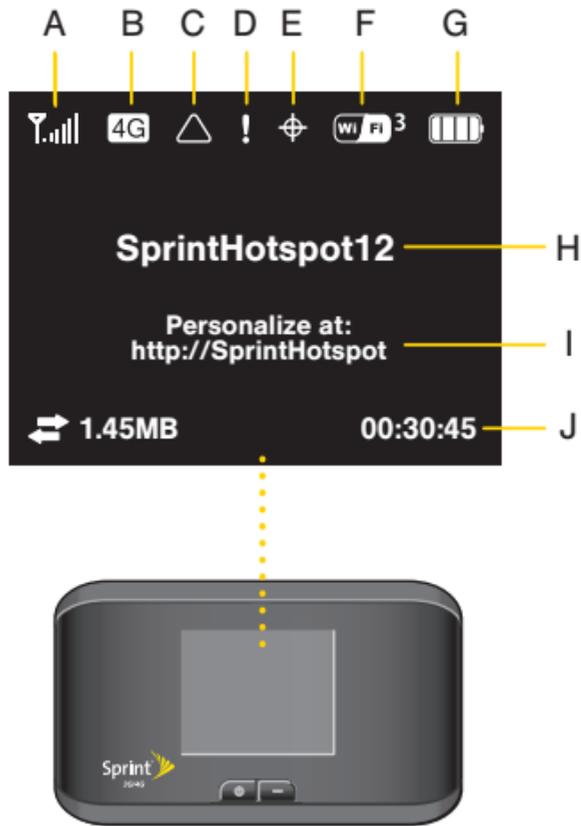
2. When the LCD of the Sierra Wireless™ 4G LTE Tri-Fi Hotspot displays WPS started, press WPS on the device you want to connect, or follow the device's instructions.

3. The LCD of the Sierra Wireless™ 4G LTE Tri-Fi Hotspot will display WPS in Progress…Adding Device… and then WPS session complete.

See the *User Guide* for more detailed information about using the WPS (Wireless Protected Setup) feature of your Sierra Wireless™ 4G LTE Tri-Fi Hotspot.

Device Status Icons

A Signal strength

B 3G or 4G status

C Roaming indicator

D Alerts

E GPS

F Number of Wi-Fi users

G Battery status

H Device name. Message area.

I Device User Interface
  (Default login is "password.")

J Amount of data transferred; connection
  duration. Message area.

A B C D E F G

4G ! Wi-Fi 3

SprintHotspot12 ——— H

Personalize at:
http://SprintHotspot ——— I

⇄ 1.45MB   00:30:45 ——— J

Sprint

Manage Your Account

Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

From a Phone

- Sprint Customer Service:
  Dial 1-888-211-4727

- Business Customer Service:
  Dial 1-888-788-4727

Responsibility

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my *User Guide*?

To support our increased responsibility efforts, we've put expanded instructional materials online for you. Just visit sprint.com/support from any computer to access your complete *User Guide* and other support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, visit sprint.com/responsibility.

This guide is printed with soy inks and contains up to 80% post consumer paper.

Resources

For Your Device

- *User Guide* – View the comprehensive *User Guide* online at sprint.com/support.
- Updates – The first time you connect your Sierra Wireless™ 4G LTE Tri-Fi Hotspot, from your Web browser go to the device's home page at http://SprintHotspot. Click Advanced Settings, click the Basic tab, and then click Check for Updates.
- Device Help – From the Sierra Wireless™ 4G LTE Tri-Fi Hotspot home page on your computer, click Help and from the menu select Online Help.
- Safety Information – Review Important Safety Information about your Sierra Wireless™ 4G LTE Tri-Fi Hotspot at the device homepage under the 'Help' option then 'Important Information.'
- Web – Go to sprint.com/support to access troubleshooting and other resources, or go to sprint.com/downloads to download updates.

Survey

Please tell us what you think about your new device.

We are interested in your initial impressions of this new Sprint device. Within two weeks of your device purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.