

IMPORTANT PRODUCT NOTIFICATION

October 17, 2011

Dear Customer,

Intuitive Surgical® is committed to providing technology and information that enhances the ability of surgeons to provide patients with the surgical outcomes they desire. Based on recent feedback from our customers, we would like to call your attention to the following information and operating procedures to help you reliably achieve the safe and effective outcomes desired when using the *da Vinci*® System, instruments and accessories.

- **Inspection of instrument cannula**
 - The instrument cannula should be inspected before each use and in the course of reprocessing. Damage to the cannula can occur from improper handling.
 - Instructions to inspect the 8mm cannula using the gage pin are section 17 in the [Instruments and Accessories User Manual](#), PN 550675.
 - If instrument motion appears to be non-intuitive during surgery, such as a delay in response to the movements of the master controllers, it may indicate the instrument cannula is defective. Contact Intuitive Surgical Technical Support immediately.
 - To order the Cannula Gage Pin (set of 3), PN 710276, at no charge, please call customer service at 1-800-876-1310 (or for Outside United States call +41 21 821 2020 or +800.0821.2020).

- **Flush port nozzle used for manually cleaning *EndoWrist* instruments**
 - Use only the flush port nozzle (Luer fitting) supplied by Intuitive Surgical in the Cleaning and Sterilization Kit for cleaning and rinsing *EndoWrist* instruments. Use of 3rd party nozzles may damage the *EndoWrist* instruments and result in incomplete cleaning. For example, do not use the Spray Gun with nozzle, PN 80-10-40, from *Healthmark Industries Company* to force pressurized liquid into *EndoWrist* instruments. Please refer to the attached pictures.
 - Instructions to flush the instruments are in the [Reprocessing Instructions](#), PN 550875.
 - To order the Cleaning and Sterilization Kit, PN 400224, at no charge, please call customer service at 1-800-876-1310 (or for Outside United States call +41 21 821 2020 or +800.0821.2020). The kit includes one flush port nozzle and reprocessing documentation.

- **Moving the *da Vinci* System outside of the hospital**

- Instructions to move the system within a hospital building are provided in Transportation and Storage Precautions section in the *da Vinci*, *da Vinci S*, and *da Vinci Si* system user manuals.
- Contact customer service for assistance when moving a *da Vinci* system between hospital buildings. Failure to properly protect the *da Vinci* system during longer moves may damage the system.

If you have any questions or would like to order the items mentioned above, please contact Customer Service at 1-800-876-1310 or for Outside United States call +41 21 821 2020 or +800.0821.2020.

Sincerely,



Todd Owen
Sr. Manager, Technical Support

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Flush port nozzle used for manually cleaning *EndoWrist* instruments

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The Spray Gun with nozzle, PN 80-10-40 from *Healthmark Industries Company* is similar to the unit shown below.



The flush port nozzle from Intuitive Surgical is shown below inserted into an *EndoWrist* instrument.

