



# SeeGate2

## Container Code Recognition System



### System Information

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## 1.Purpose & Scope

This document provides an overview and technical information on SeeGate2, a second generation vision-based Container Code Recognition system.

## 2.Referenced Documents

### 2.1.1. Documents

2.1.1 SeeGate2 Installation guide [HTS publication]

2.1.2 SeeGate2 User manual guide [HTS publication]

2.1.3 Freight Containers - Coding, Identification and Marking [ISO 6346 1995(E)]

2.1.4 SeeUtilities manual [HTS publication]

### 2.1.2. Concepts and Shortcuts

- OCR – optical character recognition
- CCR – container code recognition
- ID – Identification
- LPR – license plate recognition
- GUI – graphical user interface
- HTS – Hi-Tech Solutions
- DLL – Dynamic Link Library
- IMO – International Maritime Organization
- SDK - Software Development Kit
- TOS – terminal operating system

## 3. Overview

### 3.1. Product description

**SeeGate2** is a stand-alone system that is used to automatically track and read Shipping Containers identification number **together** with the license plate of the carrying Truck. This sophisticated image processing system can be placed at various port locations: at gates, at the docks, or in any other location that requires fully automatic identification.

The identified number strings, information and the images are displayed on the system's main display, and logged in its local database. This data is transferred over the TCP/IP network on messages and files, and reported to other Windows applications on a central server. The information can be added into the Terminal Operating System (TOS) for further processing.

Each system controls several video cameras and handles them simultaneously while the truck and containers are in *motion*. The system uses these multiple cameras in order to look at various sides of the containers, and provide the container information. The system also provides damage inspection and exception handling options in the form of movie clips and optionally in the form of still images. It also captures and analyzes the Truck license plate. As additional options, the wagon/chassis ID can be recognized as well.

### 3.2. Typical installation at Port gates

The following illustration highlights the main feature of the system: all the cameras and illumination units are mounted on a single gantry. This simplifies the installation, which in the previous generation system (SeeGate1) was constructed on a long structure.

The system takes multiple images of the top/rear and the left/right sides. The cameras are mounted on the top (one or two cameras), the left side (2 cameras) and the right side (2 cameras). The use of dual cameras on the sides enables the system to narrow down the width of the lane, down to 1.2M from the sides, which is a great advantage over mono cameras systems.

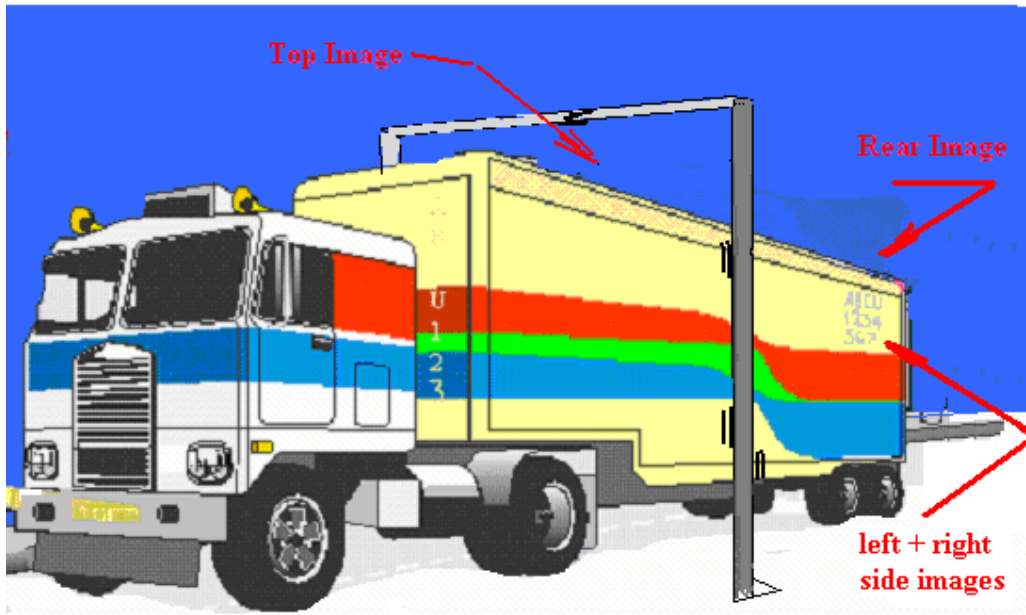


Figure 3.2: Port gate installation (*simplified*)

The system also uses 2 LPR cameras (on both sides of the lane) to recognize the plate. The cameras use different spectrum of illumination (visible and near-IR) for extended coverage of non-reflective plates. Additional configurations are available using rear cameras (for wagon ID).

Additionally, the system requires three ground loops to detect the truck and container, and a pair of IR sensors on the Gantry.

### 3.3. SeeGate System advantages

The system has the following advantages over existing manual recorded sites:

- fully automatic process (no man-in-the-loop)
- increases the processing of the container/truck traffic at the congested gates
- the system data collects the traffic history (and reports the result to a central server)
- handles simultaneously container & truck identification
- performs damage inspection and exception handling image and video capture

The system has the following advantages over other automated solutions:

- simple configuration (single gantry; single PC for the basic features)
- covers all types of containers (20,40,20/20feet and combinations)
- performs recognition while at motion (the container does not stop)
- simple integration into the existing computer resources at the port
- has a high recognition rate (has up to 5 views redundancy on each container)
- a reliable system, 24 hour operation (backed by system utilities that guarantee the up time)
- fast response (output in seconds)
- solid state illumination (lower power consumption; maintenance free)
- area-scan imagery (lower illumination requirements; multiple information capture)
- typical lane width – 6.4M; minimum width – 4.9M (much smaller than other systems)

SeeGate2 system has the following additional features over SeeGate1 first generation system:

- Compact footprint (single arch gantry)
- Color container imagery
- Movie clips (for Damage inspection, security and exception handling)
- Damage inspection still images (optional)
- IMO label detection (optional)
- Additional top view recognition (front and rear)
- Container type/size recognition

### **3.4. SeeGate Installations**

SeeGate systems are leading the number of Worldwide installations. Over hundred portals are installed worldwide.

A sample installation of SeeGate2 is shown in the following photo. This site has two portals, one entrance and one exit. Note that this specific site is covered, but this is not required for the system.



Photo 3.4.1: SeeGate 2 Installation (Rotterdam, The Netherlands)



Another site is shown below. This site is installed at the edge of a secured entry, and is constrained to 1.1M view range for the cameras. This tight geometry is only possible with SeeGate2, using the dual side camera solution.



Photo 3.4.2: SeeGate2 Installation (Rotterdam, The Netherlands)

There are 12 illumination units on 3 sides, which are pulsed solid-state white illumination units that support the color camera capture with a very low power consumption. The cameras capture dozens of area-scan images on all sides in different illumination levels (one of 4: off, low, medium, high) on all 5 views (2 top, 1 rear, 1 left, 1 right).

Another site is shown below. There are 6 portals in this site, and the photo shows one set of 3 lanes.

There are 10 illumination units on 3 sides, 5 container cameras and 2 LPR cameras.



Photo 3.4.3: SeeGate2 Installation (Rotterdam, The Netherlands)

As a reference, one of the SeeGate1 (first generation) systems installations is shown in the photo below, where 56 portals were installed in 3 plazas. As seen in this photo, the system is mounted on long structures.



Photo 3.4.4: SeeGate 1 Installation – APM Pier 400 (LA, California)

### ***3.5. Other Systems in the product line***

HTS installs other systems that can integrate with SeeGate systems, and provide additional recognition results in other locations in the terminal. All such systems share the same interfaces and can easily integrate with the TOS.

The systems that are currently installed in the terminals are:

- **SeeTruck** – recognition for LPR only for pedestal lanes or for security gates. The system automatically matches the event to a portal event and copies the portals results fields into the event message. Hundreds of such systems are deployed in terminals.
- **SeeCrane** – quay crane recognition systems.
- **SeeTrain** – portal single track rail-side recognition system, installed in the terminal rail gate or inside the yard.
- **SeeRail** – multiple tracks fast speed rail-side recognition system, installed outside of the terminal.

### ***3.6. Overview of this document***

This document provides the technical information on SeeGate2 system in the following sections:

4. Architecture
5. System Outputs
6. Summary of functions
7. Support and more information

## 4. Architecture

This section describes the architecture of the SeeGate2 system.

### 4.1. Overview of Container ID

The main purpose of the SeeGate Container Recognition software is to take pictures of the Containers, extract the **alpha numeric** digits out from the picture (by image processing software), verify its correctness (using the Container Code check digit as a final verification test), and transmit the identification string and optionally the image files.

An example of a container code ID shown in figure 3.4. Note that this is one of the several container ID formats that the international standard (ref. #2.2) defines. Other horizontal and vertical markings are possible as well and are recognized by the system.

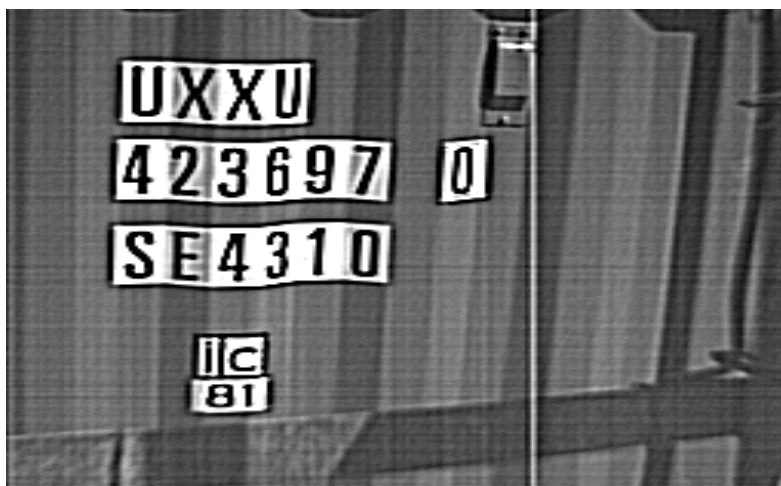


Figure 4.1: Example of container ID

The container ID is composed of several fields, including the following fields:

1. the shipping company (e.g., "UXX")
2. the equipment category (always "U" for freight containers, "Z" or "C" for chassis)
3. the serial number of the container (e.g., "423697").
4. the check digit of the first 3 fields (e.g., "0")
5. the container country, size/type (e.g., "SE4310")

Only the first 3 fields are relevant to the identification of the container, and represent a unique identification number for each shipping container. In the above case, this ID is "UXXU 423687".

The shipping company field ("UXX" in the example) is verified against a pre-defined list of known companies. Additionally, the second field ("U") is always verified.

The check digit is used in order to verify the entire 10-fonts identification number. If the check digit is not identified, only the 10 fonts are compared and reported. If it is recognized and tested for correctness, it will also be reported (a "0" in the above case).

The size/type in the ISO code (in the above example, "4310") is also part of the ID and is identified and transmitted. The country origin (which is an optional field) is not covered by the system.

## **4.2. Overview of the Architecture**

The system is based on a stand-alone system that includes the following:

### **a) Software:**

- **PC** running Windows XP pro (to run the system's software)
- SeeContainer, SeeCar, SeeSizeType and optionally SeeChassis 32-bit **DLLs** (Dynamic Link Libraries, that recognize the Container/license plate/Chassis from an input image)
- **Local database (MS-SQL)** to store the results (used by SeeGateViewer to show the results)

### **b) Hardware:**

- 5-6 container color **cameras** (for recognition and inspection)
- white illumination solid-state strobe units (for recognition and inspection)
- 2 camera/illumination units for license plate
- 1-2 camera/illumination units for optional Chassis/Wagon ID
- **2 4-video-input frame grabbers** (to capture the images in fast real time)
- **2 IR sensors** (on the gantry, to sense the containers)
- **3 Loop detectors** (to sense the truck and chassis)
- **I/O board and terminal block** (for sensor and gate input and output)
- **TCP/IP link** (used with SeeData product – which transmits the result to a server)

The following simplified illustration shows this configuration.

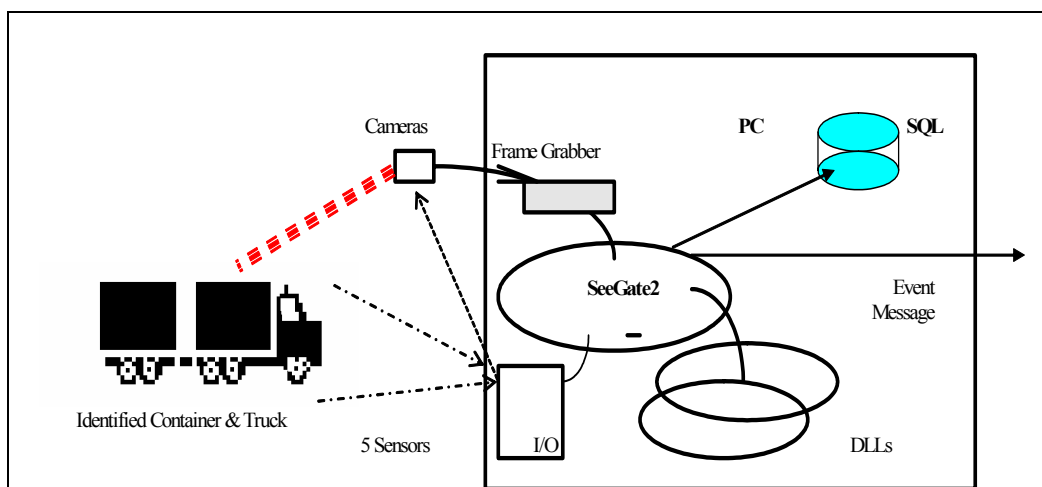


Figure 4.2: SeeGate System simplified configuration

The operation of the system is as follows: when the moving truck and the containers that it carries enter the detection zone, the sensors (3 loop detectors and 2 IR sensors) are activated and signal to the program (via the I/O card) that the container is present. The program now starts the recognition process: a sequence of images in different illumination levels (controlled by the I/O card) are captured according to the container types and the parameter settings. After this, the images are sent to the SeeContainer, SeeSizeType and SeeCar DLLs for container recognition and license plate identification.

After receiving the results and applying certain logic and validation/verification, the program outputs the combined Container & Truck ID results to the display, and records the information into a local SQL database. The event information includes a text result, confidence, file paths to the image and movie clips files, and additional information.

The system also transmits the recognition event results as a message that is spread over the network to a central server. The images and movie clips are also copied to the server. A Client application in the local lane PC or on the central server can listen to the message and use the data for various tasks, such as loading it to a customer specific database or load it into the terminal operating system (TOS).

Additional optional functions, such as Damage inspection still images and IMO label detection, are processed off-line by slave computers which process the captured images and generate their results in parallel.

### **4.3. The Image processing DLLs**

The system calls the following image processing DLLs that analyze the captured images of the container and the carrying truck:

- **SeeContainer DLL** - an ISO 6346 Container Marking recognition software
- **SeeCar DLL** - a license plate recognition (LPR) package specifically adapted to the country where the system is installed
- **SeeSizeType DLL** - a recognition package for recognizing the ISO code
- **SeeChassis** - a recognition package for the wagon/chassis number (optional on the SeeGate system)

These 32-bit Windows DLLs perform the following image processing functions:

- Image Enhancement - improves the quality of the captured image
- ID numbers finding - locates the marking within the image
- Characters detection - locates each of the marking's characters
- Characters identification - identifies each of the detected characters
- Validation - compares the resulting string to the standard formats, calculates the confidence, and verifies check digits (for the container ID only)

The program analyzes the results of the recognition across the series of the captured images (in different illumination levels and in several capture positions), and combines them into a final recognition of the Truck and its containers, and displays/files/sends their results.



## 4.4. Display Design

### 4.4.1. Main Display

The main display is a window with a predefined arrangement that is displayed on the screen and operates like a console. Normally the system does not require a user, and the main display may be running as a background application. However, it may serve to monitor the system – useful in the installation and commissioning phases.

The main display shows the status of the I/O in real time, the list of past events, and also provides a number of options that the user may activate, such as live video of each camera, and changing the settings of parameters.

An example of a display is shown in the following illustration, at the middle of an event of a truck that just entered the portal. The display has several fields:

- Sensor status on the left side ( a graphic representation of the status of the container sensors and loop detectors; in this example the first 2 loops are on)
- The list of events on the right side (the last line shows that the LPR camera stopped to capture the new truck at 2 PM)

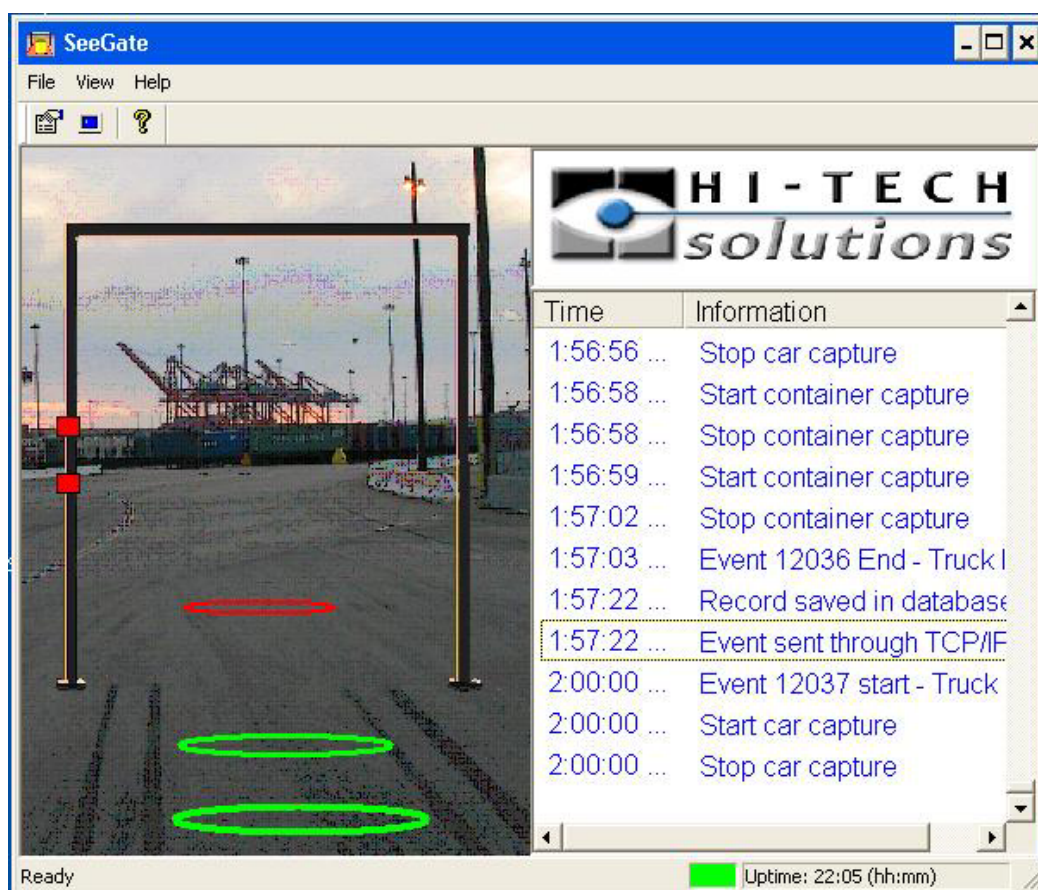
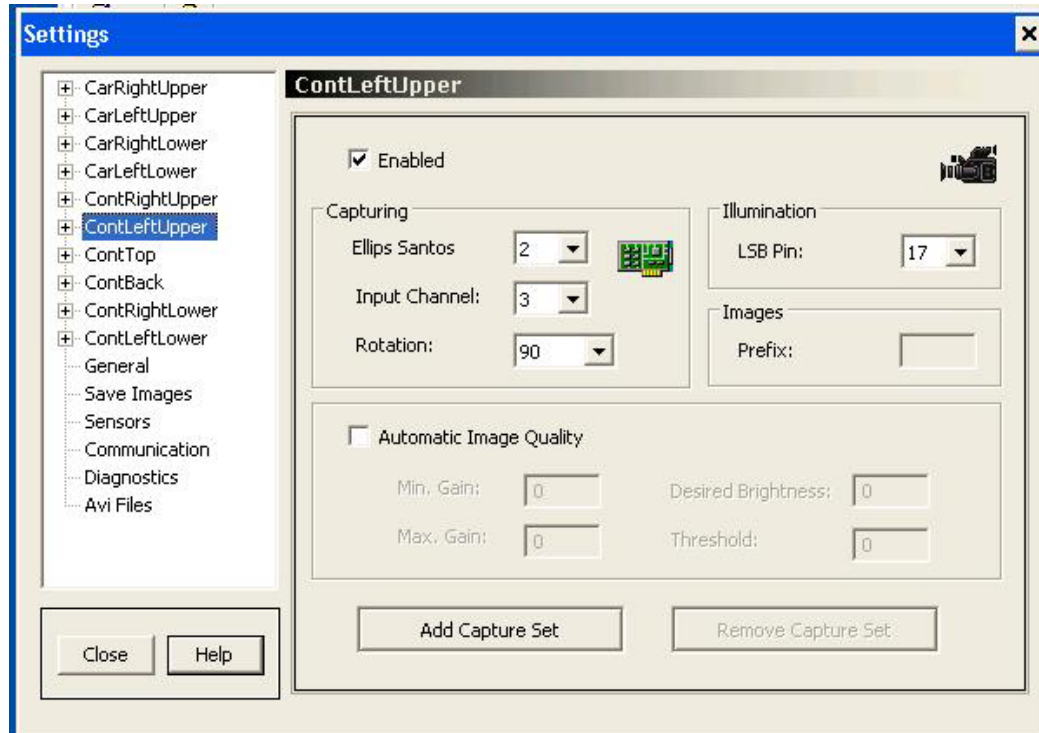


Figure 4.4.1: Main display example (a truck is just entering the lane)

#### 4.4.2.Parameter Settings Display

An example of the parameter control is shown in the following illustration. The user can define a series of parameters that control the operation of the system. In the following display, the Container Left Upper camera parameters are defined. In a child window that opens up under the “+” sign, the capture sets for this camera can be defined – and the illumination levels can be selected.



4.4.2: Parameter Settings

### 4.4.3. Live Video Display

For installation assistance, a special live display can be selected. This display can show the live video of each camera. The illumination level of each of the illumination units associated with that camera can be activated.

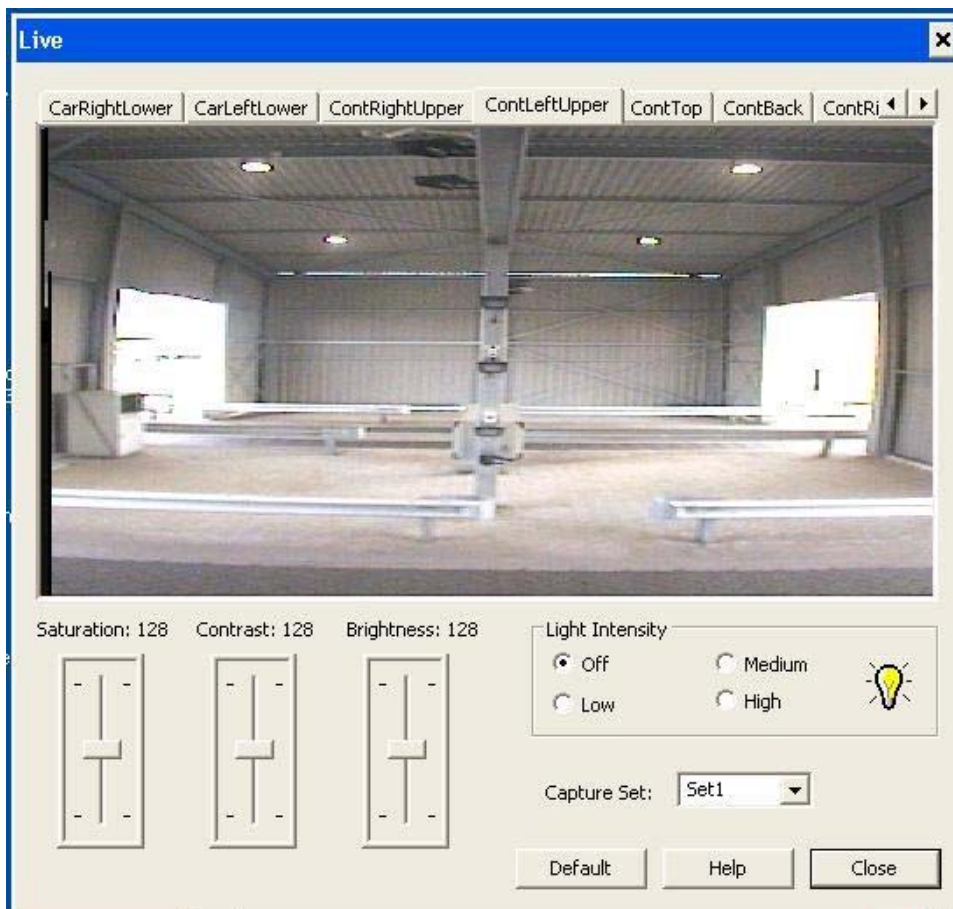


Photo 4.4.3: Live video display (in this case - the upper left container camera )

For a complete description of the user interface, please refer to the SeeGate2 user manual.

#### 4.5. SeeGate2 Viewer

SeeGate2 records the events into a **local** database (Microsoft SQL). A special viewer (SeeGate View) can be used to view the live events results or search the past events.

The following sample shows an online view of the still images (the “Picture” tab) or the movie clips (the “Movie” tab) – on the left side. The information on this event is seen on the upper right side, and the list of events are displayed on the lower right side.

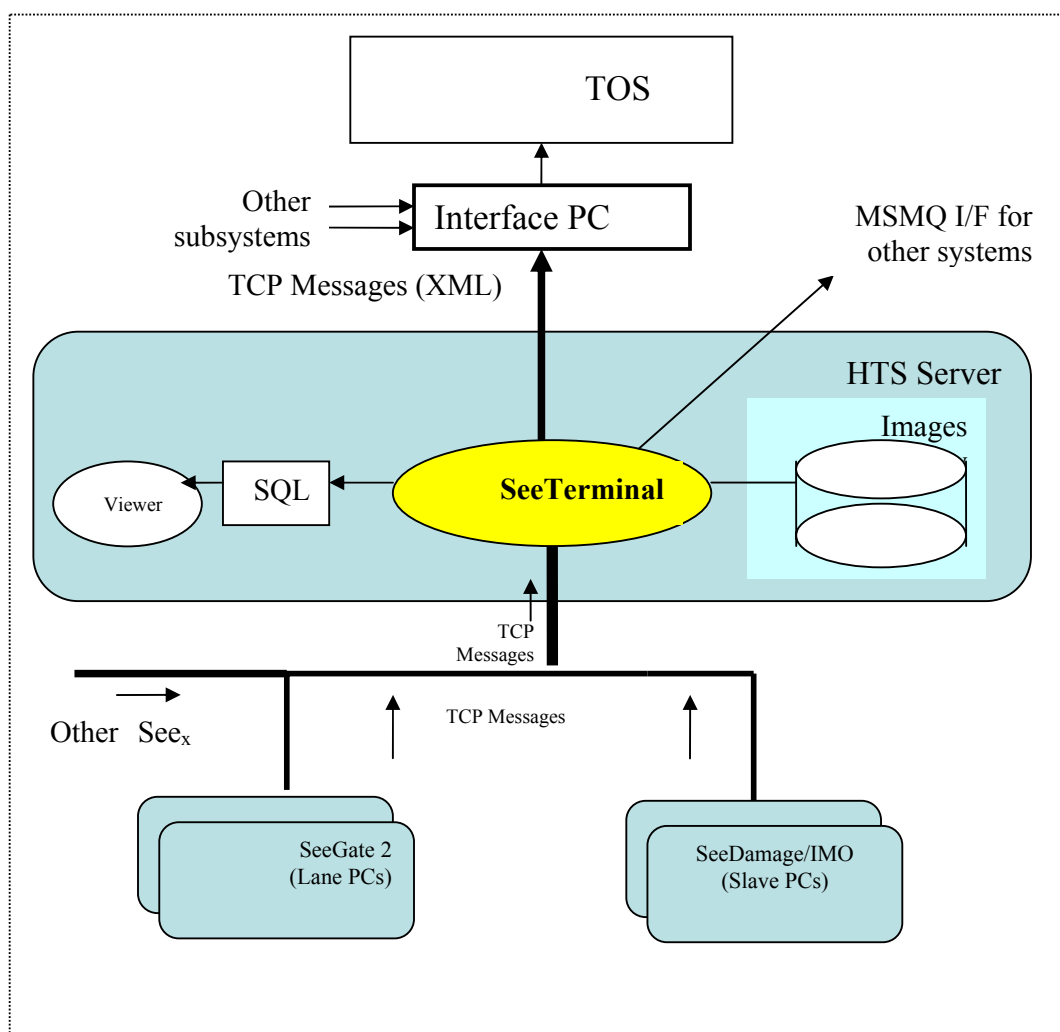


Photo 4.5: SeeGate view: A viewer for the on-line and past events

#### 4.6. SeeTerminal

The SeeGate2 system is part of a network, and its results are transmitted to SeeTerminal, the central server application. The architecture is illustrated in the following figure. The SeeGate2 lane PC and its optional slave PCs are connected to a central HTS server, which is also connected to the external systems (such as TOS or interface programs) by a TCPIP network. SeeTerminal application runs in this server, collects **messages** from all the SeeGate2 lane PC systems and optional Slave PCs (Damage and IMO results), or other See<sub>x</sub> systems, and talks with the external systems using XML. The application also supports a MSMQ interface with other systems.

In addition to the messages, the **images** from the lane and slave PCs are copied into the images repository on the server. Note that the source of the images stays in these PCs as backup. The external systems can read these images over the network.



The SDK (Software Development Kit) is provided in order to support the development of the client application. It contains VC++ sources of a sample client application, and a SeeGate2 simulator that is used to test the client application.

#### 4.7. SeeMonitor and SeeService

The SeeGate system has additional networking and operational utilities, that simplify the operation of multiple units and ensure that the entire site is running smoothly:

- **SeeMonitor** – this central utility allows to see the status of an array of SeeGate units, and get histograms and other graphs on each of the lanes and each of the cameras. This is useful both at the installation time and in the operation phase.  
A sample of 2 displays are shown in the following figures.
- **SeeService** – this watch-dog utility keeps the SeeGate application running at all times and optionally updates new versions from a server
- **SeeCleaner** – this utility performs housekeeping operations in the working directory

For more details, please refer to the SeeUtilities document (reference #2.1.4).

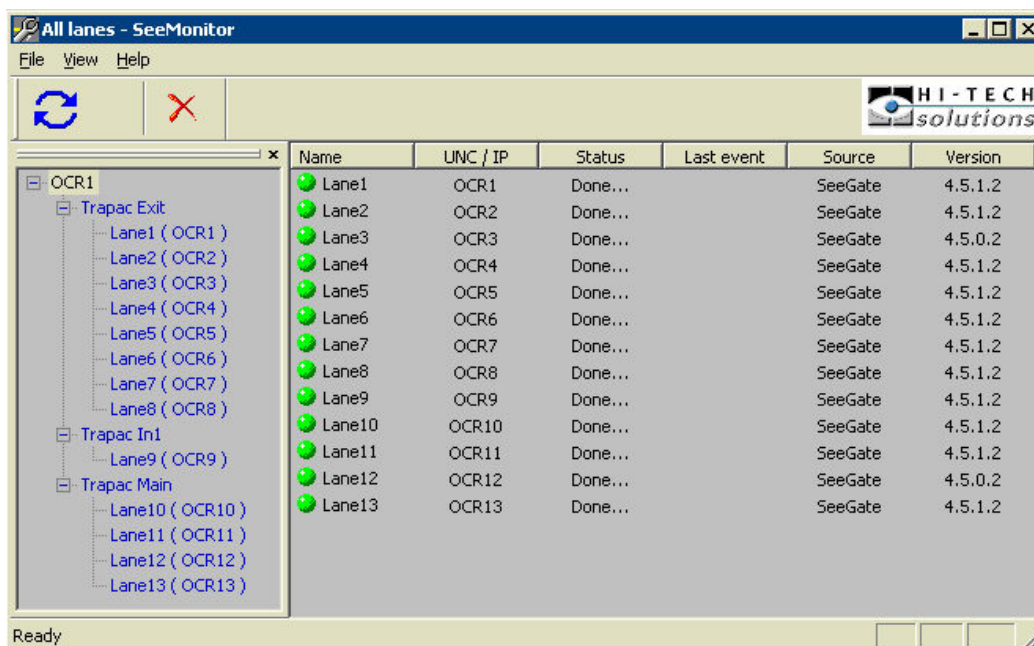


Figure 4.7.1: SeeMonitor status display (green=OK, yellow=warning, red=error)

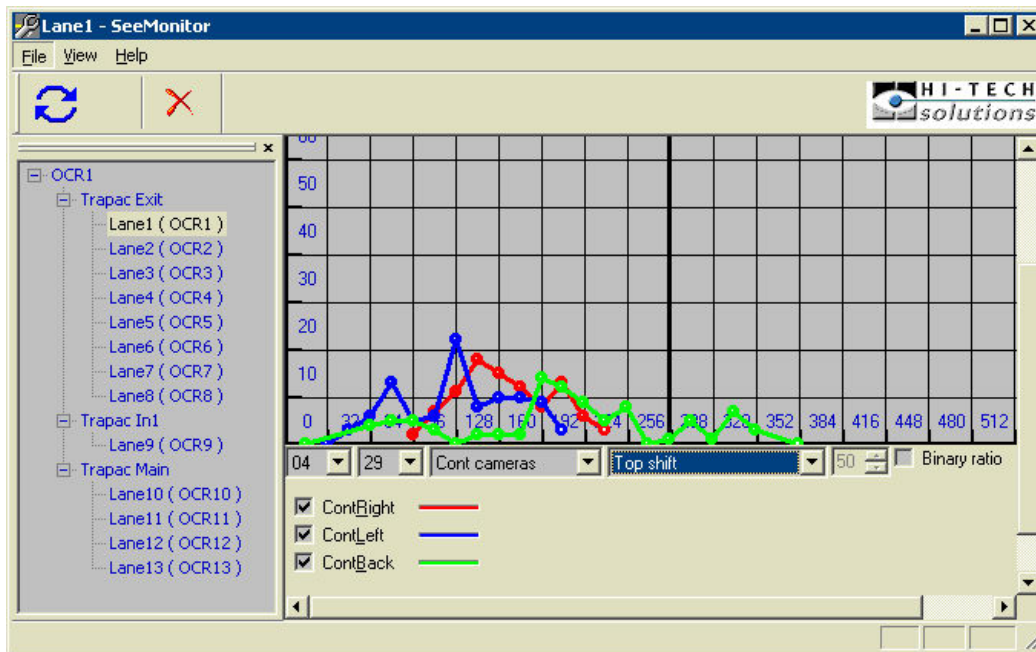


Figure 4.7.2: Sample SeeMonitor graph (in this case, top shift of the container ID)

## 4.8.Computers Configuration

### 4.8.1.Lane Computer

The lane computer is a desktop/rack-mount PC which is installed in cabinets near the lanes.

For more details, refer to the installation manual (reference #2.1.1).

### 4.8.2.Slave Computers

The system can be ordered with the following options:

- Damage inspection still images (in addition to the movie clips)
- IMO label detection and classification

For these options, additional slave computers are required in order to support the computing power required for these operations. The slave computer can be installed in a remote computer room, near the Server computer (unlike the lane computer that must be installed close to the lane), using a G-bit network.

The following illustration shows the computer architecture.

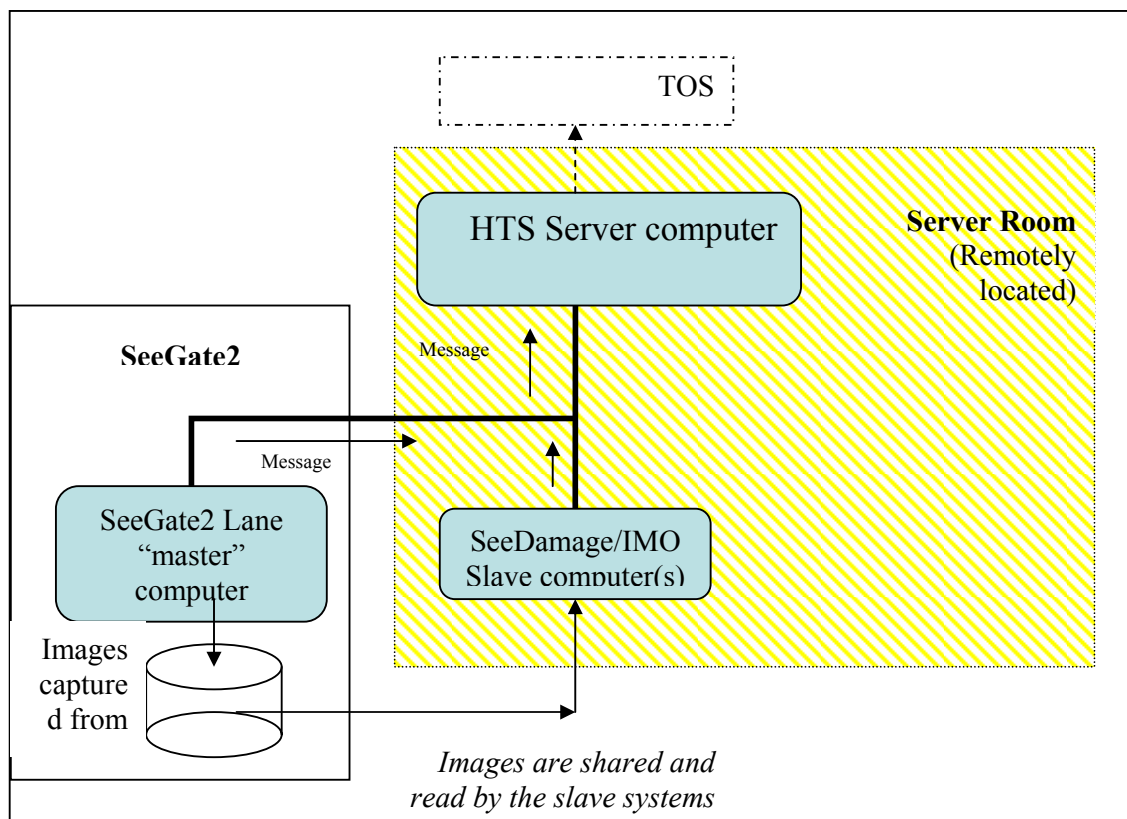


Figure 4.8: Computers configuration (slave computers are optional)



## 5. System Outputs and Interfaces

This section details the outputs and interfaces of the system:

- 5.1 Messages
- 5.2 Image and video Files
- 5.3 Log Files
- 5.4 TOS interface

### 5.1. Event Message

For each event the system generates a message that is broadcasted to the server. This message contains information on the event (the following are the major items that are contained in the message structure):

- Lane number
- Data and time
- Event number
- For each container:
  - Container string (single dot for unrecognized digit, or dots if unrecognized)
  - Confidence
  - Image path
  - Size/type (ISO code)
- Truck plate string
  - Registration number
  - Confidence
  - Image path

The message is reported to the SeeTerminal application on the central server. There, it transmits the results to either an external PC (using XML interface) or to a client application. These applications are developed by the client or 3<sup>rd</sup> party, and can use the information in order to feed the TOS, archive the results, complement the data (such as compare to a database), display the results, or for other uses.

## 5.2. Output files

### 5.2.1. Image files

The system saves for each event the best container and truck camera image. It can also save an image for each camera. The image may be selected to be a jpg image (5 different levels of compression can be selected), or a larger bitmap file. For the highest quality jpps the size is about 50KB.

The images are stored in daily local directories (as default settings), and can be copied to the central server by the SeeData utility (to a lane-specific daily folder).

An example of the left side is shown below:

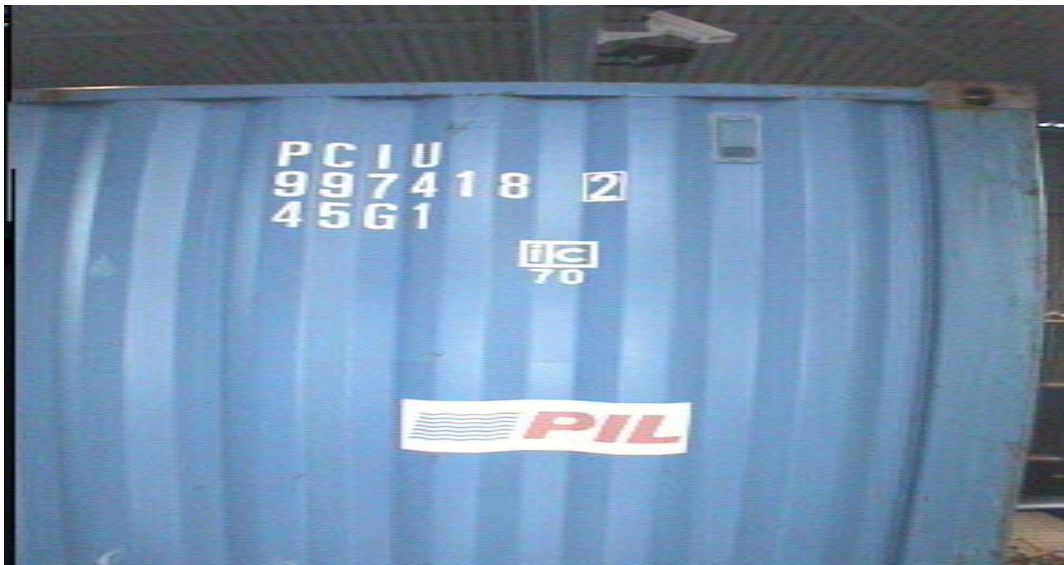


Figure 5.2.1: example of image

### 5.2.2.Video Clips Files

The system produces 4 video clips on each event:

- Top
- Back
- Left
- Right

Each movie clip is generated from a series of images that each camera collects.

The size of each movie clip depends on the defined read rate (default is 3 per second), and the length of the event. Typically, the left and right sides are longer (about 2-4MB at average). The top clip is smaller (about 1.5MB) and the back is the smallest (0.5-1.0 MB).

For the left and right sides, the entire length of the container(s) is shown, including the truck. These clips start from the upper camera, then show the lower camera. The truck portion is useful for security reasons, since the driver is seen in 4 different cameras and several angles (during the motion of the truck). The container part is useful for damage inspection, and defects (like holes) are seen in several instances.

Each movie clip can be stopped, and could be zoomed or saved and printed. This allows a careful inspection of the event, an advantage over line-scan systems. The movie clips are standard MPEG4 AVI files, and could be played on standard Windows media players.

The following figure shows a sample section of such movie clip. It shows 2 parts in the movie stream of the right clip, where the driver is seen at the right clip.

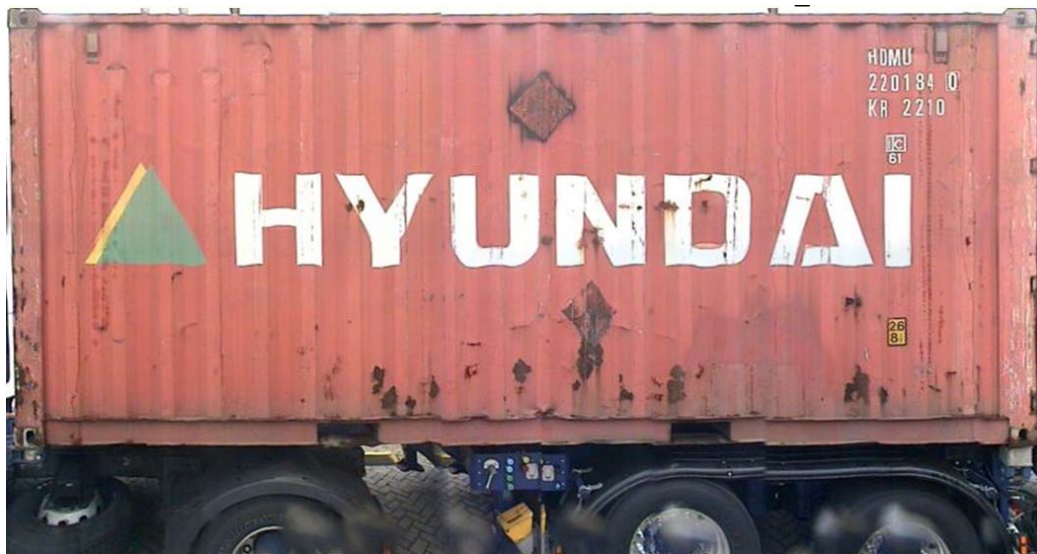


Figure 5.2.2: example of movie clip (2 frames in the video stream)

### 5.2.3. Damage Inspection Still Images (option)

A system option is to generate still images from the collected images. The system automatically stitches the images together, and generates a broad (and flat) view of the container, in 4 views (left, right, top, rear). Each jpg image is about 5M pixels, and the size is about 500KB per file (except for a smaller rear view).

The following photo is an example of the stitched image of a side container. It is the result of combining dozens of intermediate images of both side cameras.



A top image example is seen below:



This option requires a slave computer. This computer accesses the saved images, and runs off-line in order to generate the images. It takes about 1 minute to generate each event set, and the images are saved as jpg images.

#### 5.2.4. IMO label classification (option)

SeeGate2 has an option to classify IMO (Hazmat) labels. It recognizes the dangerous-goods decal from 3 sides (left, right, rear) and outputs the class and optional sub-class together with the detected Icon.



This option is executed in a slave computer.

### **5.3.Log Files**

#### **5.3.1.Windows Event Log**

The system writes events to the Windows applications event log upon each new execution or whenever the system detects a problem, such as when the application is closed. There are several event types (information, warnings and errors). This event log is used by SeeMonitor tool to display the status of all lanes, and to report a fatal error (“red”) to an external system.

#### **5.3.2.Debug Information Log files**

The system writes debug information into text files in its working directory. These files are used by SeeMonitor tool in order to display historic graphs which are useful for fine-tuning the system.

## **5.4.TOS interface**

### **5.4.1.Methods**

The system can be integrated with terminal operating systems (TOS), which use the recognition results for archiving, display, checking the container delivery or dispatch, automating the processes, tracking the traffic or any other tasks.

The following integration options exist for such interface:

- Intercept the event message, write the results into the TOS. For this integration option a SDK is supplied in order to assist this integration.
- Load the message into a database, and access the database in order to integrate with the TOS or other automated processes. For this integration method a third party database is available (*presented in the following paragraph*).

### 5.4.2.Example of TOS interface

This paragraph describes a sample application: an example of a TOS interface in a Rotterdam terminal. It is developed by “IT Partner” (NL), based on the database that was developed by “Dalosy” (NL), and is a retrofit to an existing operation, which is based on “Cosmos”.

In this case, the event message from SeeGate2 is recorded into a central SQL database on the server. Additional data fields are optionally added to the database in addition to the raw recognition results. Then, the data is extracted and added into the TOS system or displayed on the operators display.

The following figure shows the license plate, which is the key for accessing the event information. The operator enters this key in the driver assistance office, and then the event information is automatically retrieved from the database.

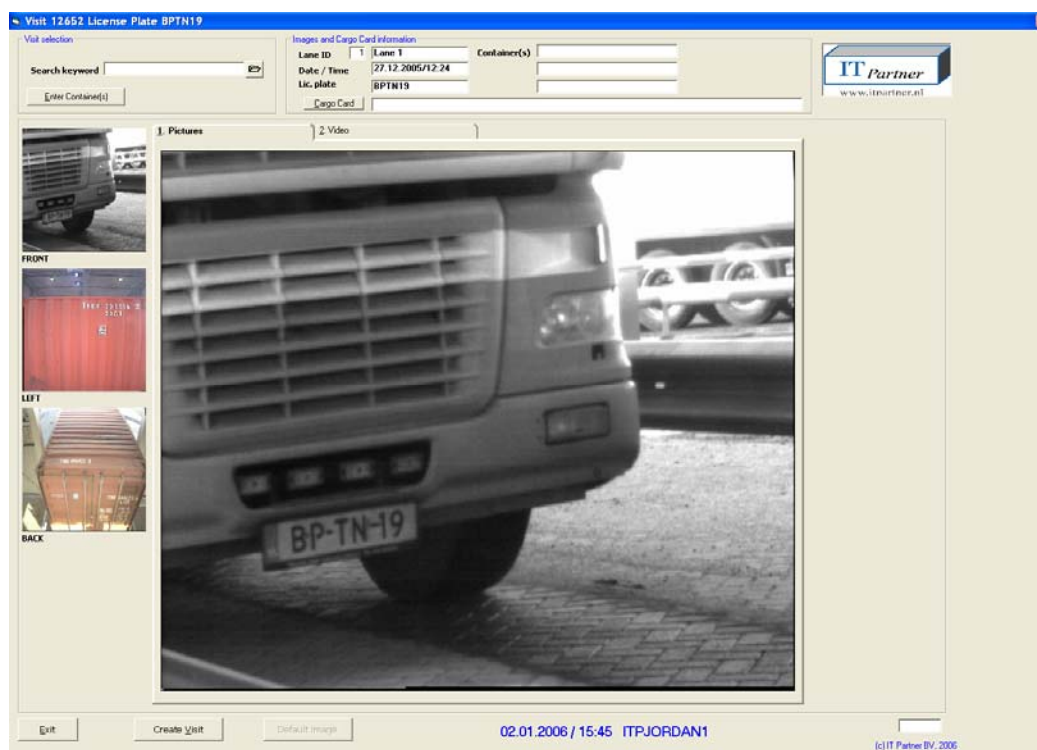


Figure 5.4.2a: Truck plate is the key for retrieving the record

The event information is then displayed, as shown in the figure. The operator may then either check the still images (under the “pictures” tab), or play the video clips (4 sides, under the “video” tab).



The following figure shows the movie clips selection and control display. On the bottom of the display the operator may select one of the 4 clips, and then it is displayed in the center. The movie clip plays the recorded event, and both the truck and the containers are seen driving thru the gate.

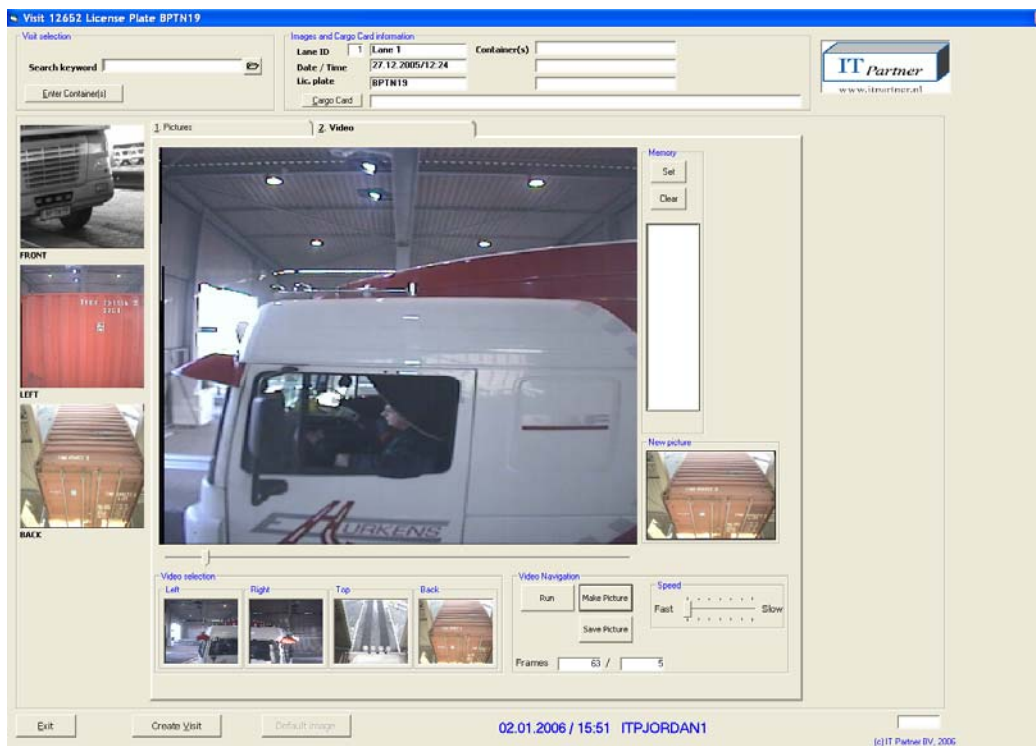


Figure 5.4.2b: Movie clips that are retrieved for the selected event

On each movie clip the operator may change the display speed, stop the stream and slide the view to any frame, and optionally save the frame into an additional still image which will be added to the still images that were captured.

The information is also collected in the visit record, as shown below. This record includes both the recognition results, driver information, and job details.

Bezoek Chauffeur : VISSER Firma : TRUCKING HOLLAND Kenteken : BJFD04

Bezoek ID GCS:1963 DCS:13755

Lane ID 1 Trucking code TRUCKHO Drive name VISSER Date / Time 02.01.2006 12:13  
 Number Plate BJFD04 Trucking Comp. TRUCKING HOLLAND License  
 MIFARE ID Card type Visit status RGS FULL IN

CONTAINER(S)  
 YMLU 123456-7 IN Full / Empty Full Empty  
 Order 02178 Order found  
 Carrier OUT

DOCUMENTEN

CONTAINER DETAIL

Line KKK \*K\* LINE  
 Agent KKK \*K\* LINE  
 Gross Weight 20.000  
 POD RTM NL ROTTERDAM

ISO  
 Code 2210 Dry Van vented < 25cm2/m  
 20 86 DV

SEALS  
 Seal 1 1234 2

Reefercontainer  
 Operational Positive / Negative Celsius / Fahrenheit  
 Temperature

IMDG  
 UNNR 1 2 3 4 5  
 IMDG 1 2 3 4 5  
 IMO 1 2 3 4 5

Specials  
 Quarantine status  
 Special instruction 1  
 Special instruction 2  
 Lease type  
 Damage 1 11 Front panels  
 Damage 2  
 Remark

OOG  
 OH OL OR OF OA

Container YMLU1234567 Condition OK OS

Exit Verwerken

Figure 5.4.2c: Visit information – which includes the recognition information

Similar integrations may use the recognition information and files in order to automate and enhance the terminal operation. HTS provides an SDK, utilities and support in order to implement such integrations in retrofits and new terminal installations.

## 6. Summary of Functions

This section lists the functions of the system. For more information, please refer to the installation manual or the application on-line help.

*Note that Hi-Tech Solutions may change these functions on future system releases, and additional functions may be tailored for specific customer requirements.*

### 6.1. General Requirements

A. Intended system use: stand-alone Container ID and Truck Number (optional Chassis/Wagon ID Number) automatic identification system.

B. Single Lane - supports a single container lane.

C. Container Types - All standard cases:

40 feet, 20 feet front, 20 feet rear, double 20 feet, 45 feet.

D. Moving containers - the system will handle the recognition while the container is moving, from 5KM/H up to 30KM/H.

E. Write results into a local database (MS-SQL), which is used by SeeGateViewer application to show on-line and past results.

F. Configurations:

- Base SeeGate2 (LPR, CCR, size/type, movie clips)
- Option A: Damage inspection still images
- Option B: IMO label detection
- Option C: Chassis (USA) or wagon recognition

### 6.2. GUI (Graphical User Interface)

#### 6.2.1 SeeGate

A. Sensors status - on/off status for 3 loops and IR sensors

B. System status events list

C. Camera View Display- cameras live video display (see: image handling)

D. On-line help.

#### 6.2.1 SeeGate Viewer

A. Event Log - list of event results (one row for each event)

- B. Recognition results text information
- C. Recognition images/movies display
- D. Images/Movies display control panel
- E. History search and control options
- F. On-line help.
- G. Save the list as text file.

### **6.3.Operation Results**

- A. Container Identification
- B. License plate recognition
- C. Optional chassis/wagon recognition
- D. Size/Type recognition
- E. Damage/Exception handling movie clips (x4 per event)
- F. (Optional) Damage stitched still images (x4 per event)
- G. (Optional) IMO label detection and classification

### **6.4.Image Handling**

- A. Display camera (live video; color for container cameras and B/W for LPR cameras)
- B. Configuration of the camera settings
- C. Configure # of captures per application

### **6.5.Installation Mode**

- A. Live Video - select one of the cameras
- B. Illumination control – select any illumination level

### **6.6.Sensor Control**

- A. Sensor types : 3 loops detectors; 2 IR sensors
- B. Display Status of sensor
- C. Sensor Configuration:
  - NC/NO (normally-connected or normally-open state)
  - Pin # on Parallel connector
  - Active Rise or Fall

**6.7. File**

- A. Images File Save (bmp or 5 levels of jpg)
- B. Movie clips settings (enable; capture rate)
- C. Daily/weekly/monthly or single directory
- D. SeeCleaner housekeeping support

**6.8. Communication**

- A. Central server IP definition. (Works in conjunction with SeeData-Center that is installed on a central server)
- B. Enable/Disable.

**6.9. Diagnostics**

- A. SeeMonitor support (displays status and historic reports)
- B. Writes information/warning/error into Windows event log
- C. Reports on low recognition (warnings and errors)
- D. Supports SeeService (watchdog and automatic software upgrades)

## 7.Support and more Information

You can contact us for more information and assistance at:

**Hi-Tech Solutions** POBox #133 Migdal-Haemek Israel 10500  
Internet <http://www.htsol.com>  
Email [info@htsol.com](mailto:info@htsol.com)  
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Visit our Home page (<http://www.htsol.com>) and download demo recognition applications.

You can also view sample installations in the photo gallery, or download more documentation.

You can also download a simulation of the SeeGate2 system and a sample Client application.