

IMI SSLVPN User Manual

Software On Demand Token

- To replace hardware Token for IMI SSLVPN logon authentication from 2010/06/24
- Token no. is delivered by Short Message Service or IMI e-mail account.
- Each colleague can keep 2 sets of Phone no. and 1 IMI e-mail account for Token no. receive when logon process.
- Each Token no. effective time is 15 minutes.
- Group users need to use public account to logon SSLVPN.
- PIN no. is 4 numeric with personal birthday for personal user and dept no. for group user.



Before you start use SSLVPN with Software On Demand Token

1. Please confirm that already got SSLVPN permission with formal application.
2. Your private computer can access Internet well.
3. Please follow recent SSLVPN SOP to install agents and configure security setting.

1. Preparations

1-1 Check internet service.

1-2 Enable ActiveX component.

2. Install components

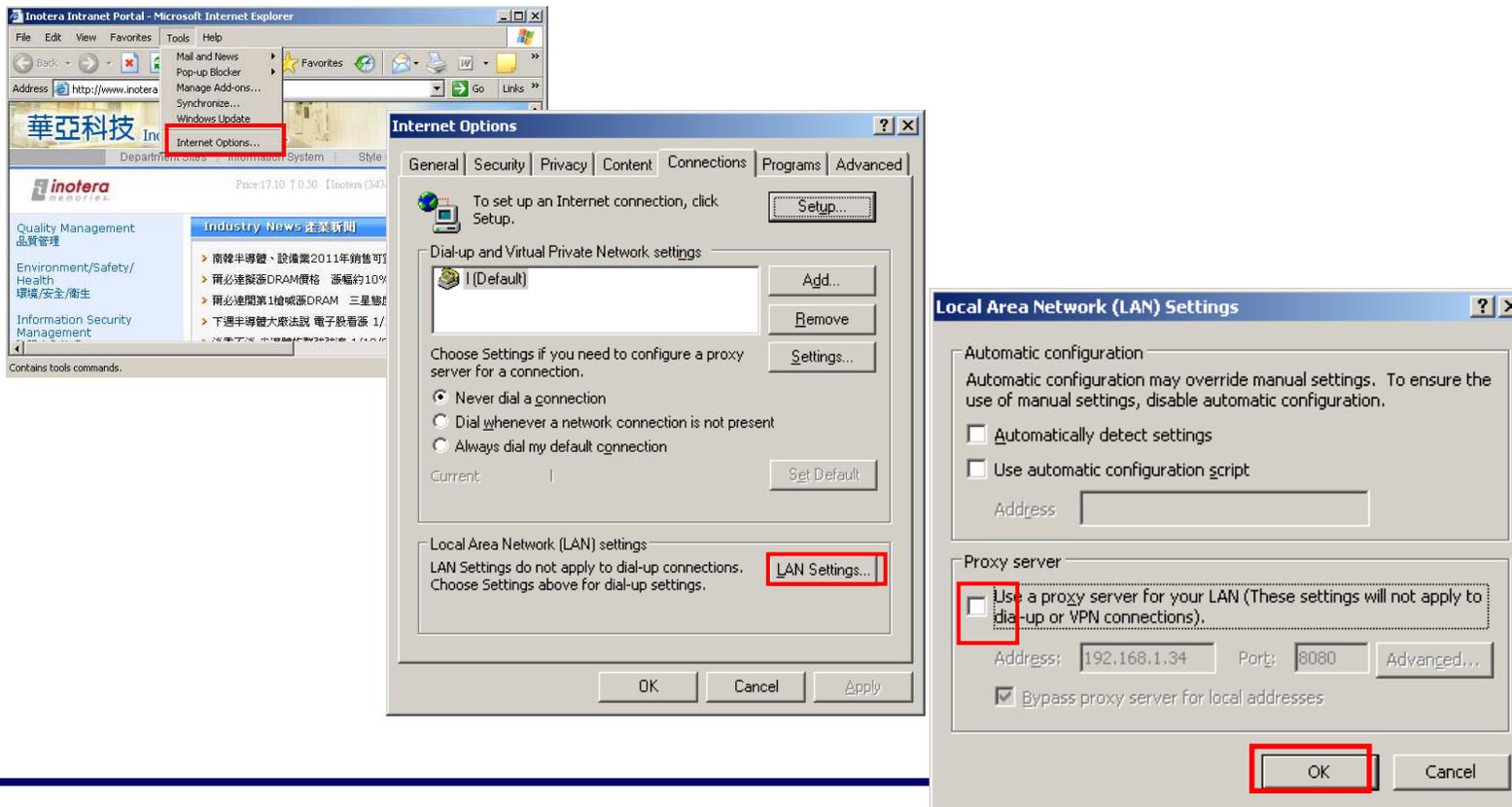
3. Login SSL VPN website

1-1 Check internet service

Please check you can access internet in your environment, if it works please skip this step to 1-2.

If you take IMI laptop, please disable proxy first.

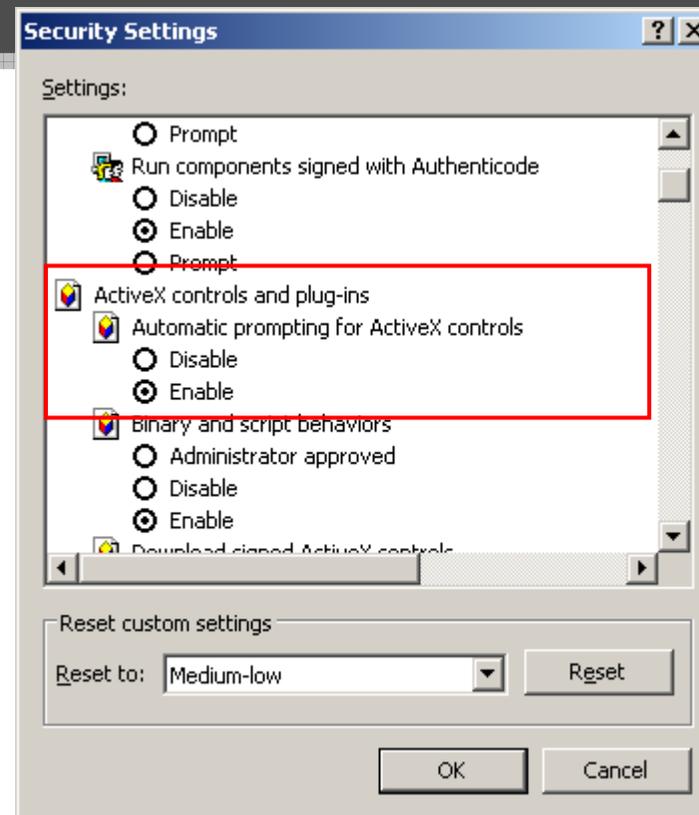
- Tools-> Internet Option -> Connections -> LAN Settings
- Proxy Server -> Disable.



1-2 Active X Component.

Enable ActiveX component

- Internet Explorer-> Tools->Internet options->Security->Custom Level->ActiveX controls and plug-ins ->Automation prompting for ActiveX controls.
- Default Security->Medium or Medium high.



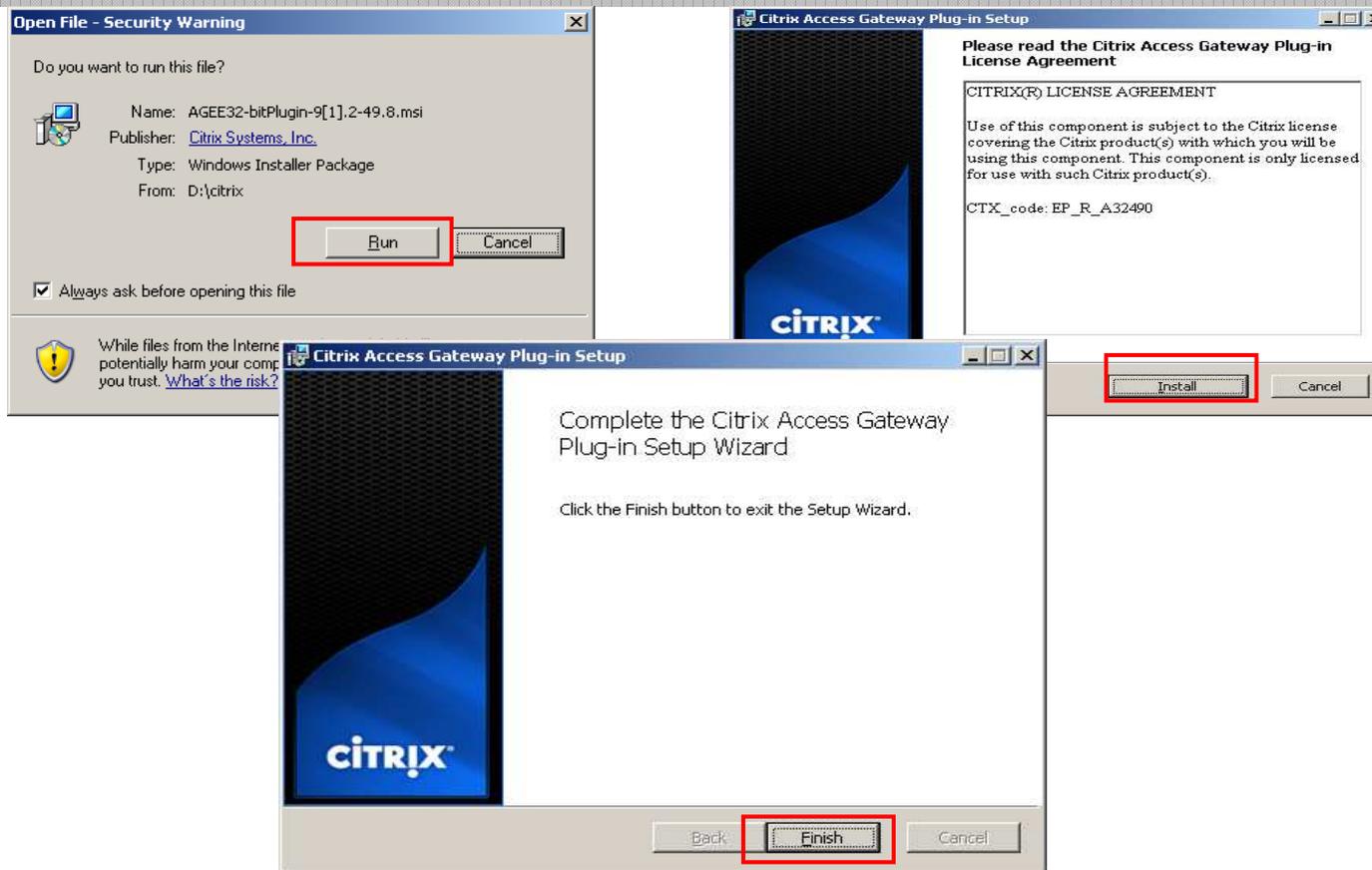
2.Pre-install SSL-VPN components

- Connect to VPN Website: <https://www.inotera.com/vpn>-> Downloads
- Download and install two components:
 - 1.Citrix Access Security Client.(32bit or 64 bit system)
 - 2.Citrix MPS Client.



Install SSL VPN components

- Install "Citrix Access Security Client" component



Install SSL VPN components

- Install "Citrix MPS Client" component.



Install Certificate

- Connect to VPN Website: <http://www.inotera.com/vpn>
- Click "Token Assignment"



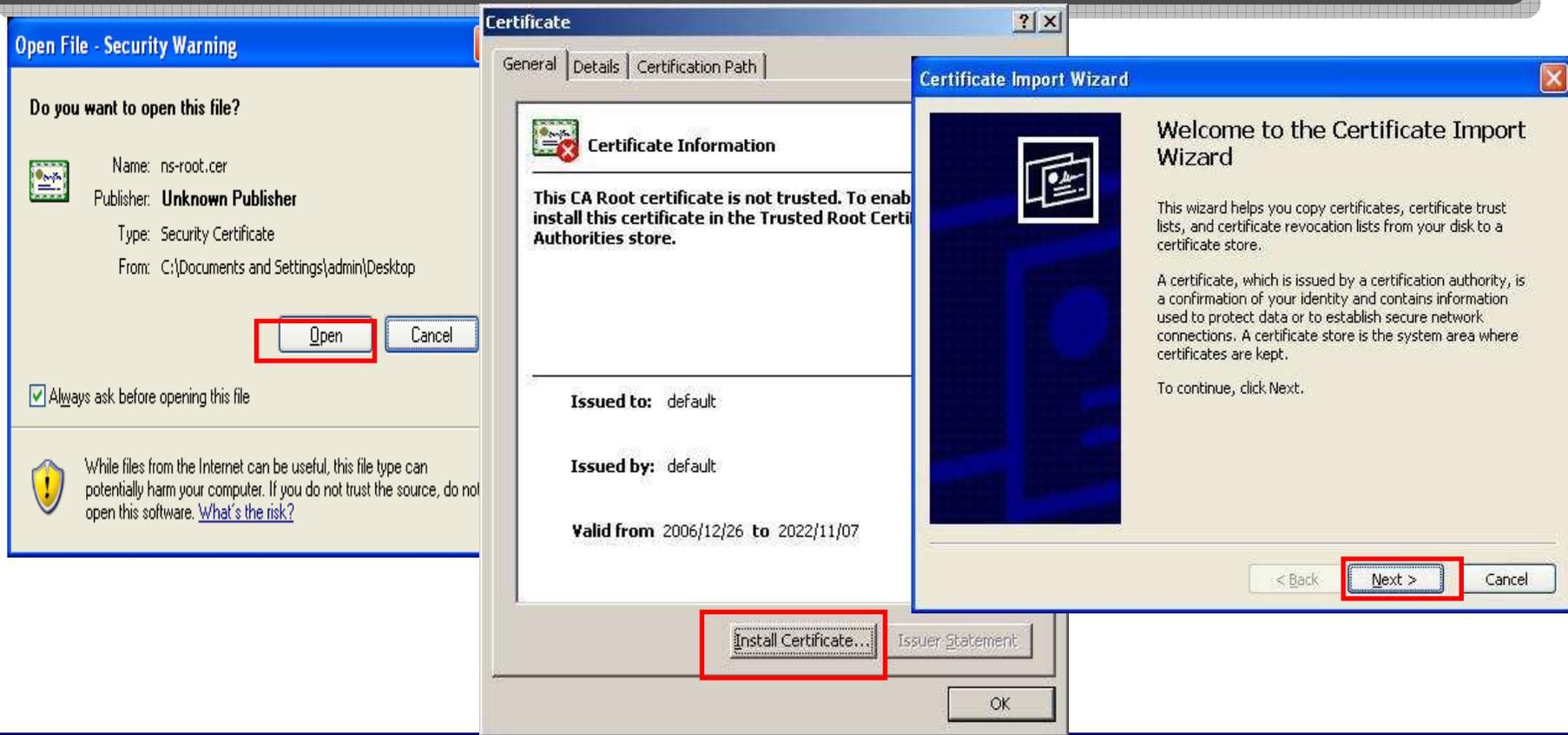
Install Certificate

- Use mouse to choose the “Download certificate” .->Click the mouse’s right key.-> Choose” Save Link As”



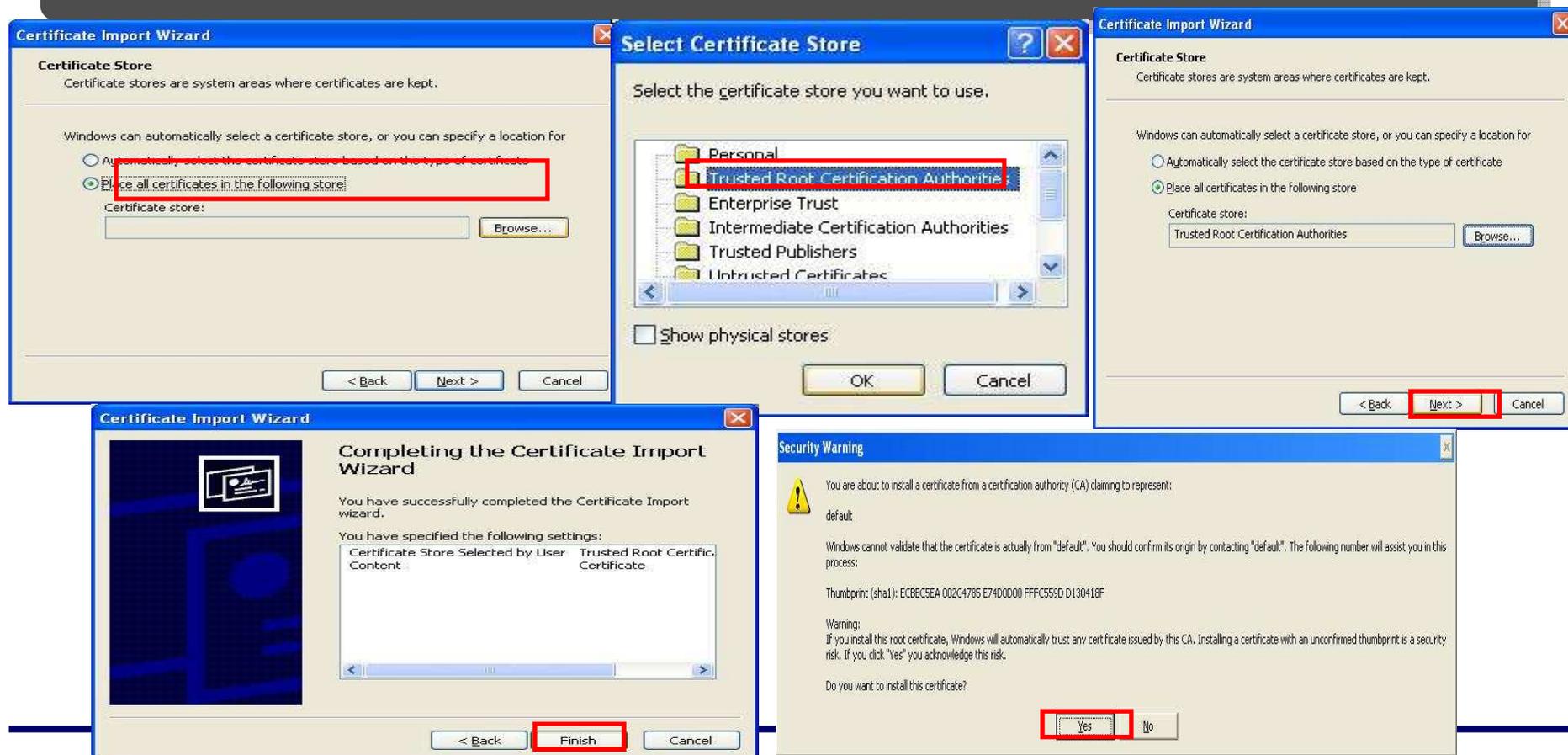
Install Certificate

1. Double click the certificate file.
2. Open->Install Certificate->Next



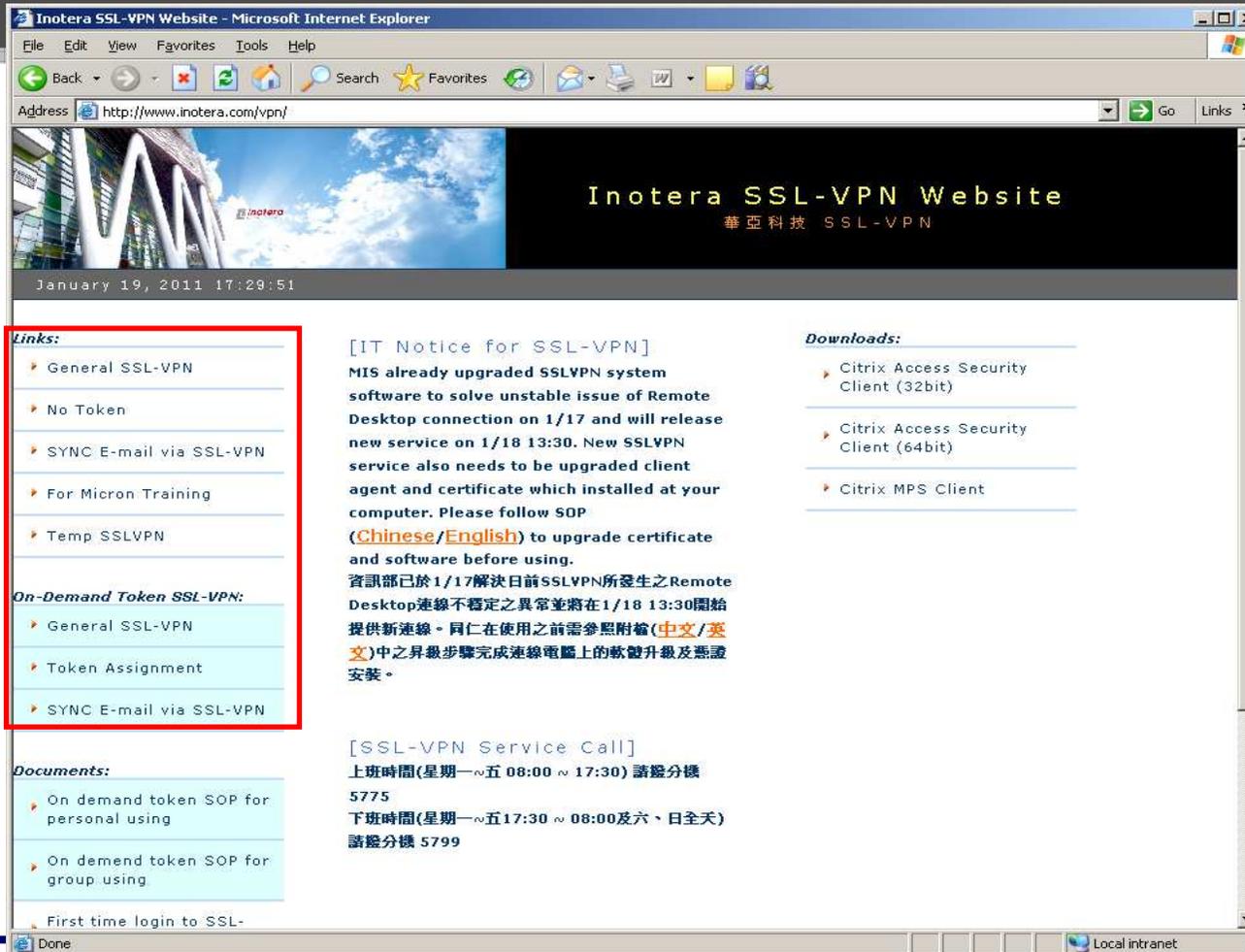
Install Certificate

- Choose the “Place all certificates in the following store” item then click “Browse” button.
- Choose the “Trusted Root Certification Authorities” folder then click “OK” button.
- Click “Next” ->.Click “Finish” ->.Click “YES” to close the message box.



Login SSL VPN

- VPN website: <http://www.inotera.com/vpn>
- Click SSL VPN channel depended on your previous permission.



Links:

- ▶ General SSL-VPN
- ▶ No Token
- ▶ SYNC E-mail via SSL-VPN
- ▶ For Micron Training
- ▶ Temp SSLVPN

On-Demand Token SSL-VPN:

- ▶ General SSL-VPN
- ▶ Token Assignment
- ▶ SYNC E-mail via SSL-VPN

Documents:

- ▶ On demand token SOP for personal using
- ▶ On demend token SOP for group using
- ▶ First time login to SSL-

[IT Notice for SSL-VPN]
MIS already upgraded SSLVPN system software to solve unstable issue of Remote Desktop connection on 1/17 and will release new service on 1/18 13:30. New SSLVPN service also needs to be upgraded client agent and certificate which installed at your computer. Please follow SOP ([Chinese/English](#)) to upgrade certificate and software before using.
資訊部已於1/17解決日前SSLVPN所發生之Remote Desktop連線不穩定之異常並將於1/18 13:30開始提供新連線。同仁在使用之前需參照附檔([中文/英文](#))中之昇級步驟完成連線電腦上的軟體升級及憑證安裝。

[SSL-VPN Service Call]
上班時間(星期一~五 08:00 ~ 17:30) 請撥分機 5775
下班時間(星期一~五 17:30 ~ 08:00及六、日全天) 請撥分機 5799

Downloads:

- ▶ Citrix Access Security Client (32bit)
- ▶ Citrix Access Security Client (64bit)
- ▶ Citrix MPS Client