

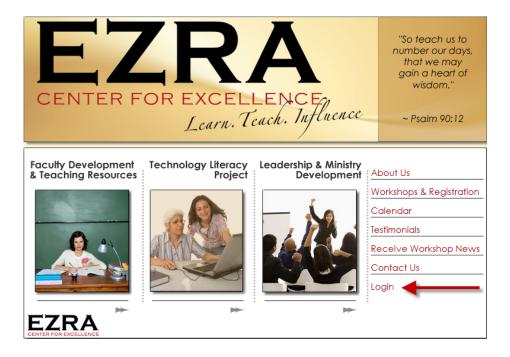
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Logging on to Arena

1. Open Internet Explorer and go to your ministry homepage. Your website will display (i.e., http://shadowmountain.org/ezra).

Note that your unique ministry link (highlighted above) will be provided to you as part of your initial training with this manual. See the <u>Web Training Checklist</u> at the end of this manual.



- Click the Login link shown with arrow above. Location on page will vary depending on your ministry's template.
- 3. Once you are in the login page, log in using the credentials you received during training. See the <u>Web Training Checklist</u> at the end of this manual.

Note that the login page says "Shadow Mountain Small Groups." Please disregard and login using this form.



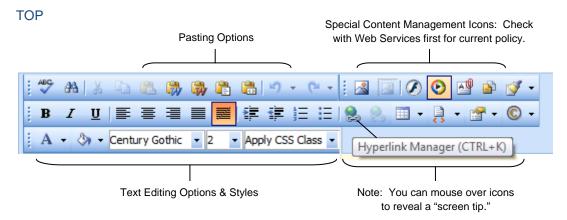
Note that the pencil icons on the page indicate the areas that you can edit. **Exceptions** will be explained during training and noted on the <u>Web Training Checklist</u> at the end of this manual (i.e., at this point images embedded in the template itself cannot be edited without the help of Web Services).



If you get logged off, the pencil icons will not show up on the page. Return to the **Login** page and reenter your credentials.

Understanding the Editor Options

As mentioned previously, the pencil icons indicate areas you can edit. These may include the main and secondary menus as well as the content areas of your Website. When you click a pencil icon, the **WYSIWYG** (What You See Is What You Get) editor will appear. This WYSIWYG editor gives you simple editing tools like the ones you use in Microsoft Word or other word processing programs. You may want to take some time to get familiar with these options.

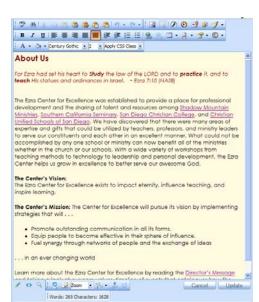


BOTTOM



Note: If you are comfortable or proficient with HTML, you can switch to the HTML view by clicking the <> icon (see previous image). To return to the Design view, click the pencil icon on the bottom left.

FULL WYSIWYG VIEW



FULL HTML VIEW

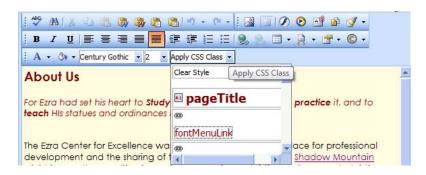


Adding or Modifying Content

1. Go to the area you want to modify: Click the pencil icon to open the WYSIWYG editor.



2. Choose the proper style: Your Website has been developed with a series of CSS (Cascading Style Sheet) styles. This simply means that each part of your website conforms to a particular style (font type, size, color, formatting) in order to maintain continuity throughout the website. During training, you will receive a list of these styles and where they need to be applied. You will select the text you wish to style and click the "Apply CSS Class" drop-down menu.



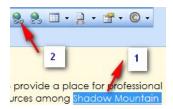
- 3. **Create or copy the content:** you can create the content using the editor, but it may be easier to copy it from a document you have created ahead of time. If you want to copy the content from a Word document, for example, follow these steps:
 - a. Select the content in the original document and copy it (Ctrl+C).
 - b. Return to the WYSIWYG editor and paste it by selecting one of the icons shown below as appropriate (remember that you can mouse over the icons to reveal a screen tip).



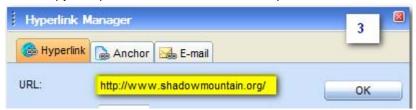
Adding Hyperlinks

A hyperlink is the text you find on a website which can be "clicked on" with a mouse, which in turn will take you to another Website or a different area of the same Website or a different location on the same page (anchors). The following instructions will help you create hyperlinks.

- 1. When in the WYSIWYG editor, select the text that you want to hyperlink.
- 2. Click the "Hyperlink Manager" icon on the WYSIWYG editor.



- 3. When the Hyperlink Manager window opens (see picture below), update the following information:
 - a. URL: Copy and paste the desired URL or complete Web address as shown below.



 Existing Anchor: If the hyperlink's destination should be a location on the same page (anchor), leave the URL field empty and select the desired anchor from the drop down menu. Note: anchors need to be created before they will display in the dropdown menu. See "Creating Anchors" instructions)



- c. **Link Text** should display the text you highlighted in the WYSIWYG editor.
- d. Type: "http:" is the default and should be selected unless you specifically know that another type is needed.
- e. Target: Use the highlighted dropdown rather than the text field next to "Target:" to specify the desired window behavior.
 - i. The "New Window" option indicates that when the user clicks the link, it will open in a new window instead of closing your website before the new one opens. This is the preferred option when linking to external sites (i.e., Google.com) or to PDF documents within your site. This will keep visitors on your site even after clicking the link.
 - ii. Normal in-site navigation (links from page to page within your site) should use "Same Window" or simply leave it blank.



Email Links

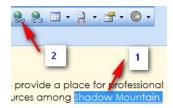
E-Mail tab on the Hyperlink Manager is used to create hyperlinks to email addresses. DO NOT use this feature or email addresses will be picked up by spamming programs. You can direct visitors to the site's "Contact Us" page instead.



Creating Anchors

Anchors are points or locations on a page that can be hyperlink destinations for navigation, *usually* within the same page. For instance, a FAQ page that is very long and tedious to scroll through could use anchors: the questions can be placed at the top of the page with hyperlinks to the answers, which are the 'anchors'. The following steps will help you add anchors to a page:

- 1. When in the WYSIWYG editor, select the text that will be an anchor (a target location)
- 2. Click the "Hyperlink Manager" icon on the WYSIWYG editor.



When the Hyperlink Manager window opens (see picture below), select the "Anchor" tab, which
has one field called "Name." Give the anchor you previously selected a descriptive name. Then
click OK.



4. When the Hyperlink Manager closes, click the "Update" button at the bottom of the page.



5. To create a hyperlink to the new anchor, follow the Adding Hyperlinks instructions on this manual.

Uploading Images, PDF's & MP3's

At times, you will need to upload an image to include on one of your pages or you will need to upload a PDF document that you need to link to from within your site. To accomplish either task, click the pencil icon that controls the piece of content you wish to edit. Once in the WYSIWYG editor, you will notice the section to the right.



Note: The only approved items for uploading are pictures in the following formats (GIF, JPG, PNG) and documents in PDF format. Bitmap images are not appropriate for a website, nor are Word or Excel files

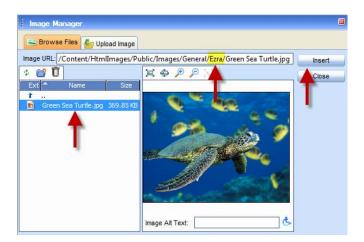
1. Uploading Images

Icon number 1 on the picture above is the Image Uploader. To include an image on a page:

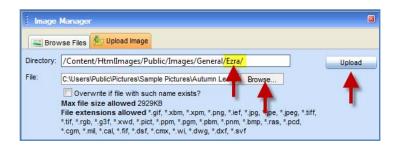
- 1. Place your cursor at the desired location in your WYSIWYG editor and click the "Mountain" icon.
- 2. To insert an existing image or to upload a new one, double-click your ministry folder. (Note: Images added to the default "General" folder are subject to removal by Web Services, which will render broken image links on your pages.)



3. To insert an existing picture, highlight it from the list and click insert. (Note: Ministry name in image URL at right.)



4. To upload a new picture prior to inserting it, be sure to double-click your ministry folder, and then click the Upload Image tab. Browse for your image file, check the overwrite checkbox if desired, then click Upload. (Note: Ministry name in directory URL highlighted below.)



5. After uploading, you'll be taken back to the Browse Files tab (step 3). You can now select your file and insert it in the WYSIWYG editor.

2. Uploading PDF's

Icon number 2 on the picture below is the Document Manager. To include a link to an internal PDF on a page:

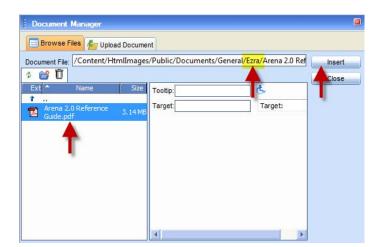
 Highlight the text that will serve as the hyperlink to the PDF document from within the WYSIWYG editor and click the "Document Manager" icon (icon number 2--paper with paper clip).



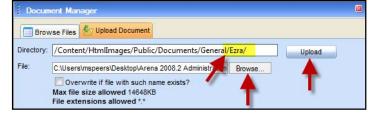
 To link to an existing PDF or to upload a new one, double-click your ministry folder. (Note: Documents added within the "General" folder are subject to removal by Web Services, which will render broken links on your pages.)



 To insert a link to an existing PDF file, highlight it from the list and click insert. (Note: Ministry name in Document URL highlighted below.)



4. To upload a new PDF file prior to linking to it, be sure to double-click your ministry folder and then click the Upload Document tab. Browse for your file, check the overwrite checkbox if desired, then click Upload. (Note: Ministry name in directory URL highlighted below.)



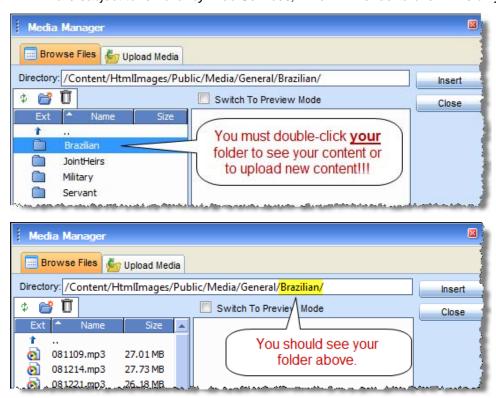
5. After uploading, you'll be taken back to the Browse Files tab (step 3). You can now select your file and insert the link to it.

Media Manager

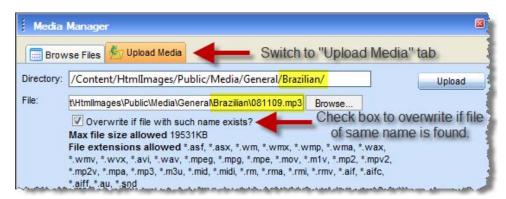
2. Uploading MP3's

The arrow on the image below is the Media Manager. Navigate to the page that the file will be placed on or referenced from:

- 1. Open the WYSIWYG editor by clicking the pencil icon. From within the editor, click the "Media Manager" icon shown to the right.
- 2. To upload a new MP3, double click your folder. (**Note:** Files added within the "General" folder are subject to removal by Web Services, which will render broken links on your pages.)



3. Click the "Upload Media" tab designated by the red arrow in the image below. Click the "Browse" button and navigate to the file to be uploaded. Once selected, it will populate the "File" field in the image below with the physical path to the file. Check the "Overwrite" checkbox to avoid the storage of duplicate files. Click "Upload" to upload the file.



4. After uploading, you should be returned to the "Browse Files" tab and your newly uploaded file should be listed in the left-hand pane (shown below).



- 5. Click "Close" to return to the WYSIWYG editor. **DO NOT** click the "Insert" link. There are now two options to consider once the MP3 has been successfully uploaded.
 - a. If the file is meant to function as a standalone file that is playable by clicking a text or image hyperlink, visit the <u>section on hyperlinking</u> in this document. You can hyperlink to an MP3 in exactly the same manner as linking to another web page. (**Tip**: Copy the directory path from the window shown above to assist in creating your hyperlink URL)
 - b. If the file is part of an existing podcast, continue on to the Podcasting section of this document.

Podcasting

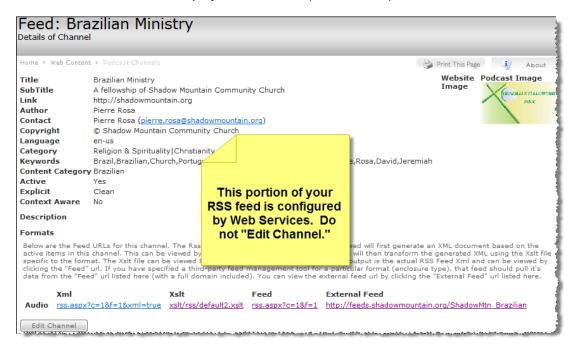
Podcasting is a combination of the two words: *iPod and Broadcasting*. This technology was developed as a means of delivering content (usually audio or video) to an end user rather than relying on the user to visit a web page to play a new audio or video file. Podcasting allows an end-user to download media to their computer through the use of an aggregator such as iTunes, which can then be synced with a player such as an iPod and taken wherever the user wishes to go.

The initial Podcast channel will be set up by Web Services. Once this channel is set up, the instructions below will walk you through adding a new entry to your Podcast (RSS) feed.

From Arena (https://arena/), click "Web Content – Podcast Channels – Your Feed Channel" (Brazilian feed used as example below).



After clicking your feed channel, you will land on the "Details of Channel" page below. Do not "Edit Channel" details. This is set up by Web Services (shown below).



2. The podcast items can be categorized by topic. An example of a topic might be the title of a sermon series. All podcast items in a particular sermon series can be grouped together. To add a new topic, click the "Add New Topic" icon shown with the red arrow below. Items do not need to be categorized in this fashion. It is simply a means of keeping your podcast items organized.

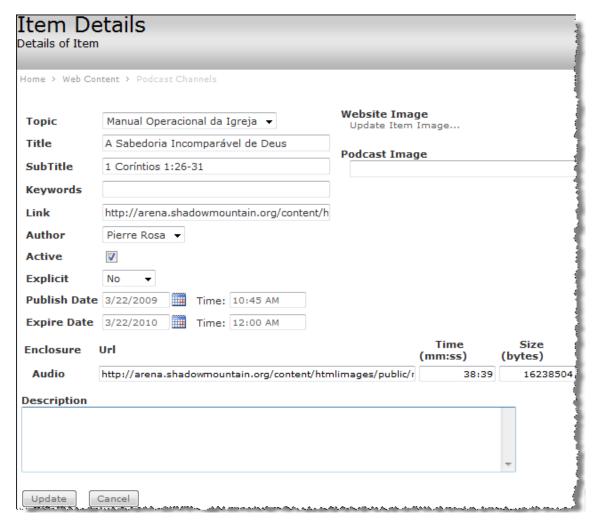


3. To add a new item, click the items tab or drill down within a topic by clicking the topic link (above). Once on the items tab, click the "Add New Item" icon shown with the red arrow below.



- 4. Define the item details as shown in the image below.
 - **Topic** Select a topic from the dropdown field if applicable.
 - **Title** Give the new item a title, an example would be a sermon title.
 - SubTitle If the item is a sermon, the scripture reference would be a good subtitle.
 - **Keywords** For use if your feed is available through iTunes or other aggregators. Makes your feed searchable by these terms.

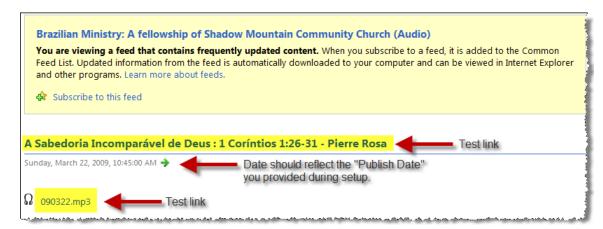
- Link Provide the link to your file or webpage. If linking to a newly uploaded MP3, the path should resemble
 http://arena.shadowmountain.org/content/htmlimages/public/media/general/yourfolder/file name.mp3.
 Keep this manual handy in electronic format so you can simply copy the above and change the highlighted portion.
- Author Select from dropdown. Authors must be set up by Web Services.
- Active Check the box if the feed should show up on the public website.
- Explicit Set to No or Clean. Yes means your content contains explicit material.
- Publish Date Enter the date you want the item to show up on the public web site.
- Expire Date Enter the date you want the item to disappear from the public web site.
- Audio/Video/Flash/PDF Enter the URL to the appropriate file. Usually the same as the Link specified above.
- Time & Size Arena will populate this.
- Description Provide a description of the podcast item if desired. If the feed is a text
 feed such as a newsletter, the HTML content of the newsletter can be pasted in the
 description field.



- 5. Click "Update".
- 6. Return to the "Details of Channel" page (see step 1 above).
- 7. Click the link underneath **Feed** to verify that the podcast item was set up correctly (shown below).



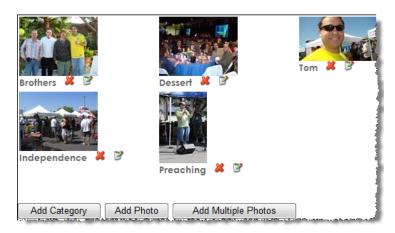
8. Click the title link from the page and the enclosure link to be sure the item plays correctly (shown below).



Note: The **External Feed** link may not show the new podcast item for up to an hour. The public facing website may also not display the new podcast item for up to an hour. This is due to the use of a 3rd party software (Feedburner by Google) to provide our external RSS feeds. They poll the feed periodically for new content. If the **Feed** link shows up correctly, the **External Feed** will work once polled.

Photo Albums

Web Services will set up the initial photo album page for your website upon request. After your album page is set up, you can then navigate to the page containing the album control on your website. Once logged in, you will see something similar to the image below:



Buttons:

Red "X" - Deletes the photo/album immediately above the "X".

Paper/Pencil Icon – Allows for the editing of an existing Album/Photo. Examples would be supplying a caption to an image or renaming an album.

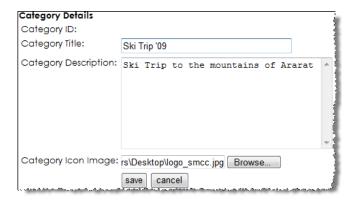
Add Category – Think of categories as "albums". An example might be to create a new category/album for a major ministry event. This allows for the logical grouping of images.

Add Photo – Allows for the uploading of 1 image at a time.

Add Multiple Photos – Allows for the uploading of up to 10 images at a time.

Add New Categories (Albums)

- Click the "Add Category" button in the image above to add a new album. Try to keep all albums at the top of the hierarchy (don't put albums within other albums). Give the album a name, description and upload an initial photo to the album. This image will display in a thumbnail on the album page. It will become a hyperlink to the photos to be placed within this album. Click "Save" when finished.
- Click on the newly created photo album / category image or title to enter photo album and upload photos.

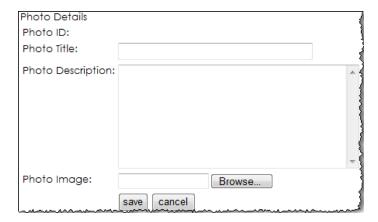




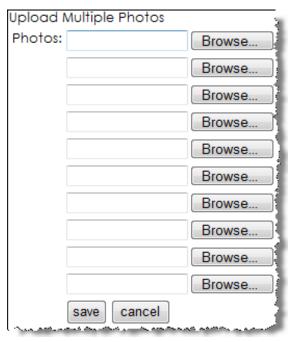
Add New Photos

3. Once in the album, click the "Add Photo" button to add a single photo and provide a caption or click the "Add Multiple Photos" button to add more than one photo. Captions must be provided after uploading if using the multiple photos option. Images shown below:





Upload Single Photo



Upload Multiple Photos

Promotions (Events)

Web Services will set up your website with Promotions upon request. The images below demonstrate how the promotions will show up on your website. The left-hand image shows two current promotion listings with a short "teaser" about the event. Notice a "summary" image can be included (listing 2). Clicking "view details" under a listing will take you to the detail page (right-hand image). A "detail" image can also be included for a promotion (not shown).



The Leadership Community is the place where Small Group Leaders come together to refine their skills as leaders and refocus on the task of helping God's people grow deeper in their relationship with God. Event Details: For: Small Group Leaders Date: Saturday, March 28 Time: 8:30 - 11:00 am Location: Mountain High Kids Building, Lower Level Great Room Hot breakfast served! If you plan on attending, please register by Friday, March 20 to Marci Rice. We look forward to seeing you there!

Contact Information:

sgb200903@shadowmountain.org

Marci Rice

(619) 590-2122

Small Group Leadership Community -

Left Image: Promotion / Event Listings, Right Image: Promotion / Event Details

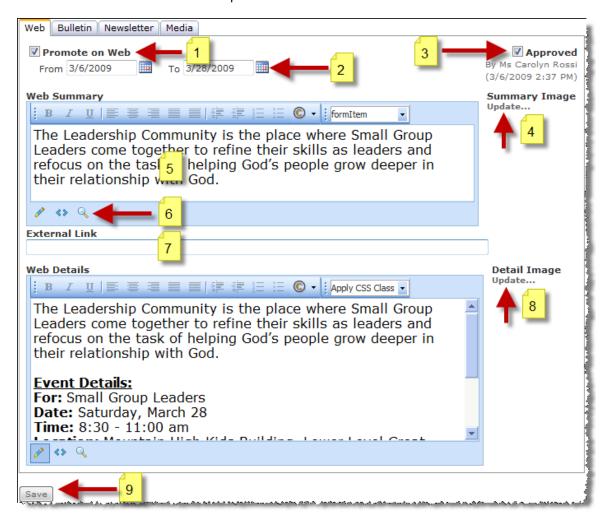
Adding a New Promotion

From Arena (https://arena/), click "Promotions – New Promotion Request". (shown in post-it #1 below).



- 2. Fill in the appropriate information (title, contact name, phone, email*, and select a primary ministry from the drop-down). Avoid using conventional Shadow Mountain email addresses. To avoid email phishing and reduce spam, we do not want staff email addresses exposed through the public website. Contact the HelpDesk to request an email address to use for promotions (post-it #3 above demonstrates one such email address).
- 3. **Do NOT** select an Event from the Event drop-down (**post-it #4** above). We are not yet using Events on our website. Events differ from promotions in that Events provide a registration form and can accept payment. This is **NOT** yet set up.
- 4. Set a priority for your event. Sets the sort order of events on your website. Although the form will not prevent entering numbers 0-89, use only 90-99 for your events (post-it #5 above). The church's main website content administrator will elevate your event to display on the church's home page if applicable.

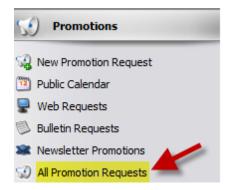
5. Fill in the fields marked with post-its below:



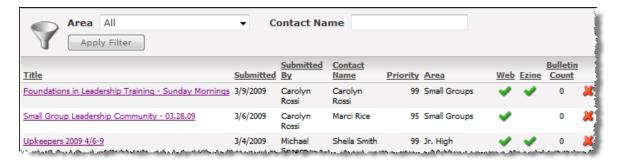
- Post-it #1 Check the "Promote on Web" checkbox.
- Post-it # 2 Populate "From" and "To" dates. Promotion will automatically expire and cease to display on website after "To" date.
- **Post-it #3** Check the "Approved" checkbox.
- Post-it # 4 Click "Update" to upload a summary image (thumbnail). Will display on your promotion listing page.
- Post-it # 5 Enter summary to display on promotion listing page on public site. Will be followed by a "view details..." link.
- Post-it # 6 Pencil icon is the default WYSIWYG view. To edit using HTML, click the "< >" button.
- Post-it # 7 If the promotion should display an external link upon clicking "view details...", enter the link here. Detail page will not be created.
- Post-it #8 Click "Update" to upload a detail image. Will display on detail page with promotion details.
- Post-it #9 Click "Save" when finished. Return to your promotion listing page on your public website to view promotions.

Edit an Existing Promotion

1. From Arena (https://arena/), click "Promotions – All Promotion Requests". (shown at right).



2. Filter for your promotions by selecting your ministry from the "Area" drop-down and clicking the "Apply Filter" button (shown below).



3. Follow instructions in Adding a New Promotion section above, modifying desired fields.

Glossary of Frequently Used Terms & Acronyms

A graphic image that is composed of dots, or pixels. **Bitmap**

Pronounced jiff or giff (hard g), a graphics file format used by the World **GIF**

Wide Web, denoted by a .gif file extension (i.e., picture.gif)

Short for *HyperText Markup Language*, the authoring language used to HTM or HTML

create documents on the World Wide Web.

An element in an electronic document that links to another place in the **Hyperlink**

same document or to an entirely different document. Typically, you click on the hyperlink to follow the link. For example, this document contains hyperlinks that direct you to other parts of the document. If you click this hyperlink, you will be redirected to the following web address:

http://www.shadowmountain.org/ezra

A small picture that represents an object or program. lcon

JPG is a standard type of image file. It is a very common way to JPG or JPEG

compress and store images for transfer over the Internet. Although it can reduce files' sizes to about 5% of their normal size, some detail is

lost in the compression (i.e., picture.jpg or picture.jpeg).

Short for *Portable Document Format*, a file format developed by Adobe **PDF**

Systems (i.e., document.pdf)

PDF captures formatting information from a variety of desktop

publishing applications, making it possible to send formatted documents and have them appear on the recipient's monitor or printer as they were intended. To view a file in PDF format, you need Adobe Reader, a free

application distributed by Adobe Systems.

PNG is a graphics format specifically designed for use on the World **PNG**

Wide Web. PNG enables compression of images without any loss of

quality (i.e., picture.png)

Podcast Podcast is a combination of iPod and Broadcasting. It is a term used to

describe the delivery of content (usually audio or video) via an RSS

feed to a podcast aggregator such as iTunes.

RSS Really Simple Syndication – a method of providing text, audio, video

> content to end users via a subscription. An RSS feed is pasted into an external program such as iGoogle or Google Reader and content from

our site is delivered to these external programs.

Abbreviation of Uniform Resource Locator, the global address of **URL**

documents and other resources on the World Wide Web.

Example: http://www.shadowmountain.org/ezra

Pronounced WIZ-zee-wig. Short for what you see is what you get. A **WYSIWYG**

WYSIWYG application is one that enables you to see on the display screen exactly what will appear when the document is printed or when

the website is updated.

Web Training Checklist

✓	Item (refer to page number for instructions)	Comments
	Unique Ministry URL (p. 3):	Link will follow the following convention: http://ShadowMountain.org/Ministryname
		where 'Ministryname' is replaced with your unique ministry URL; fill in the blank below:
		http://ShadowMountain.org/
	Login Credentials (p. 3):	User Login:
	Editing Exceptions (p. 4)	Template images cannot be modified without Web Services.
		 Fonts and colors will be limited to those allowed through CSS (style sheet).
	Website Unique Styles (p. 6)	
	Additional training notes:	