

**A passion  
for  
the outdoors**



**Lobster**  Trailers

## CONGRATULATIONS TO YOUR NEW LOBSTER TRAILER!

You are now an owner of a very special trailer that we are very proud of. With its unique design, flexibility and durability it is sure to stand out in any environment and use. We hope that it will provide, as much pleasure as it will fulfill your transportation needs. For more information on our products and the company, please visit our website at [www.lobster-trailers.com](http://www.lobster-trailers.com).

To enjoy your Lobster to its fullest there are a few important referrals and advice that we recommend you to read through.

If you have any question or are in need of additional information please contact your nearest Lobster Dealer or contact us directly at: **info@lobster-trailers.com**.

### Warranty Card

*To be submitted to the Dealership or to Lobster Trailers for warranty obligations to apply*

Owner: .....

Persnr: .....

Adress: .....

Adress: .....

Email: .....

Phone: .....

Type of Lobster: .....

Registration plate: .....

Date of purchase: .....

Chassis #: .....

Accessories: .....

## GENERAL

- 1 Avoid overloading as a consequence of careless and rough driving. Driving with a trailer must be adapted to road conditions, weather and loads carried.
- 2 Avoid overloading as a consequence of misplaced loads.
- 3 The maximum trailer weight according to the towing vehicle's registration document (the trailer's weight incl. load and hitch capacity) may never be exceeded.
- 4 Regular maintenance contributes to extended service lifetime.
- 5 The ball joint handle and parking brake should not be used as tools in handling due to risk of damaging components.
- 6 Note the maximum ball pressure that the trailer is designed for.
- 7 Direction indicators are always required on public roads, and after dark, lights.

## BEFORE DRIVING

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- Check that the ball hitch is in the coupler. Ball hitch couplers vary according to trailer type, but regardless of type the ball hitch must be fully enclosed and the coupler must lock onto the ball.
- Check that you have the correct nose weight, which should be between 50 and 80 kg. Negative nose weight will make the vehicle/trailer combination dangerous.
- Check that the tow hitch safety cable is properly secured to the vehicle.
- Check that electrical contacts are connected and all lamps and functions are working.
- Check that the trailer handbrake is fully released.
- Check that the load is secured.
- Check that the jockey wheel is fully retracted (where fitted).
- Check that rear-view mirrors are properly adjusted.
- Check that rear lights, brakelights and direction indicators are working.

## ADVICE WHEN LOADING

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- Remember to check tire pressure before loading and driving. Trailers are sometimes used only a few times a year. Therefore, it is recommended that the tire pressure is checked, prior to driving, to prevent wear on tires and that road safety is maintained. Please note max pressure: 65 PSI.
- Always consider total weight, load weight, nose weight and load distribution, every time when loading your trailer.

### Nose weight

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- Nose weight is the force with which the trailer's coupler presses down on the towing vehicle's ball hitch. Nose weight shall not exceed 100 kg or the weight specified on the hitch coupler.
- The nose weight at which a trailer best follows the towing vehicle varies between vehicle models. However, the average empirical value is between 50 and 80 kg.
- Excessive nose weight can impair steering ability by "lifting" the front wheels.

### Distribution of loads

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- Distribute loads as evenly as possible on the trailer. Its recommended to place heavy items above or just ahead of the axle.
- Placing heavy objects at the front and additional heavy objects at the back will give the trailer a tendency to sway.

### Overload

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- Overload critically impairs safety and compromises trailer and vehicle road holding and steering ability.
- Please note that the warranty is invalid if the trailer has been overloaded.

### Loading open trailers

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- Make sure to secure and stow loads in a way so that they cannot shift and impair driving characteristics, come loose and damage property.
- When loading lighter goods it's recommended that you secure the loads using cargo nets, or ropes.
- Using Net panels or a cage facilitates load securing.

- Heavy goods must be secured so that they cannot shift in any direction.
- Note that the trailer should be connected to the vehicle's tow hitch while loading to avoid too great a load on the jockey wheel.
- Loads that stretch out more than 1 meter behind the trailer must be marked with a flag, and when dark with red reflectors and a lantern showing a red light to the rear.

## DRIVING LICENCE REGULATIONS

Please check your car registration certificate for more information on how heavy trailer your vehicle is allowed to tow.

### Sweden

- Class B is required to drive a vehicle towing a trailer with a total weight of max 750 kg.
- Class B is required to drive a vehicle towing a trailer with a total weight above 750 kg on two conditions:
  1. The trailer's total weight does not exceed the towing vehicle's kerb weight.
  2. The combined weight of the towing vehicle and the trailer do not exceed 3,500 kg.

### Norway

- Class B is required to drive a vehicle towing a trailer with a total weight of max 750 kg.
- Class B96 gives the right to drive a vehicle towing a trailer with a total permissible gross weight of 750 kg higher than the gross combination weight than with a pure Class B driving license.

- Class BE taken 19 January 2013 or later, gives the right to drive a vehicle towing a trailer given that the trailer's laden weight is maximum 3500 kg. Is the trailer laden weight of over 3500 kg, you must have a driving license class C1E even though the car belongs to Class B rules.
- Class BE taken before 19 January 2013, the rule regarding the trailers maximum laden weight being 3500 kg, do not apply.

### The Caravan rule

The so-called "caravan-rule" gives the right to drive, with a pure Class B license, a vehicle towing a trailer with a total weight exceeding 750 kg if the sum of the maximum permissible trailer weight + gross vehicle weight not exceeding 3500 kg. By subtracting the vehicle gross weight from 3500 kg, you will find the trailers maximum allowable gross weight.

## SPEED LIMITS

Please check your car registration certificate for more information on how heavy trailer your vehicle is allowed to tow.

## REGISTRATION

Trailers that are not slow moving vehicles must be registered and where applicable, taxed. Registration must take place before the trailer is put to use.

## MAINTENANCE

We recommend that you have your Lobster serviced by an authorized Lobster Dealer.

### During and after the first trip with a load:

- Re-tighten wheel bolts (Lobster wheel studs torque should be 110-120Nm (11-12kgm)).
- Check wheel brake settings.
- Check lighting.
- General inspection.

### Every 1,000 km:

- Check and adjust the braking system.
- Grease surge brake.
- Lubricate other linkages (light lubrication).
- Check wheel bolts, lighting, locks and tires.
- General inspection.

### Every 5,000 km:

- General inspection.
- Check and adjust the braking system.
- Check brake lining wear.
- Check and re-tighten ball hitch and axle bolts.
- Check wheel bolts, lighting, locks and tires.
- Grease surge brake.
- Lubricate other linkages (light lubrication).

## RUBBER PARTS

Please note that all rubber components on Lobster, exposed to weather and wind, will over time fade. For proper maintenance we recommend that a rubber and vinyl treatment be used regularly to maintain color and shine.

## BRAKES

Brakes require regular maintenance and adjustments. We recommend that, adjustments and repairs to be carried out by professionals, please contact nearest Dealership.

## WASHING & CLEANING

Aluminum requires hardly any maintenance but by washing your trailer regularly you will prolong its lifespan. Wash the chassis in the same way as you wash a car. Hose it down with water and then wash it using a soaked sponge or similar. Regular car shampoo is sufficient for normal cleaning. Washing the trailer after drives on salted roads is recommended.

## TIRES & WHEELS

- Lobster is supplied with Aluminum rims.
- Remember to check tire pressure before loading and driving. N.B. Max pressure: 65 PSI.
- Trailers are sometimes used only a few times a year. Therefore, it is recommended that the tire pressure is checked, prior to driving, to prevent wear on tires and that road safety is maintained.

## STORAGE

We recommend not parking the trailer with the parking brake on during longer storage. Instead the use of parking blocks is recommended. The Lobster GP 20 can alternatively be stored vertically.

## ACCESSORIES

### Hard Top

Maximum weight recommended on top of a Lobster Hard Top is 75 kg when placed so the weight is spread over the cross barriers. Weights loaded, exceeding 75 kg, or 75 kg as a "point-load" may damage and dent the aluminum plate.

### Hard Top hinges

Hard Top hinges should be checked regularly. Repair or replace if damaged.

### Hard Top lock

Hard Top locks are: ABLOY Cylinder OF430C. If the keys are lost please contact nearest ABLOY dealer for replacement.

### Soft Top

Clean the Soft Top regularly with a soft cloth to avoid stains. If needed, clean with a mild detergent. Make sure to remove all soap residues with clean water. Dry by wipe off with a clean cloth.

### Side Mesh

Inspect hinges regularly. Repair or replace if damaged. Cleaning: Use a mild detergent when washing. Do not use a strong detergent as this may cause damage to the material.

### Rubber floor Cover

Keep the rubber floor cover clean at all times to avoid damage on trailer, cover and/or load. If needed, wash with a mild detergent. Let dry.

### Washing

As with regularly washing the Lobster, by washing your accessories regularly you prolong their lifespan. Wash the Hard Top, Net Panels and Rubber floor cover in the same way as you wash the Lobster by hosing it down with water and then wash it using a soaked sponge or similar, if needed added with regular car shampoo.

## SPARE PARTS

Spare parts are safety components! For mounting of spare parts on our products we recommend that you use genuine Lobster parts or parts that are specifically approved by us for installation. These spare parts are tested with respect to reliability, safety and suitability of our products. Note that, repair and adjustment work, should only be undertaken by specialized companies. Please contact your Lobster Dealer or Lobster Services for further inquiries.

## WARRANTY

Lobster Trailer's objectives with warranty management and goodwill commitment is that all our customers are satisfied, with both our products and our service at our Dealerships and authorized service partners. We believe both factors are key in building customer loyalty and ultimately for sales.

### Lobster Trailers Warranty Package

Lobster Trailer's warranty package is valid all over Scandinavia, for all new trailers manufactured by Lobster Trailers AS and branded Lobster Trailers.

Each Importer, Dealership and Authorized Service Partner is obliged to fulfill a legitimate warranty claim. I.E. two years warranty (N.B. only new trailers), Lobster Trailers original spare parts and Lobster Trailers original accessories.

### Defect responsibility

Regarding purchased Lobster Trailers, the buyer is guaranteed flawlessness in both materials and workmanship, corresponding to the latest technology.

Any customer claims regarding defects and faults in materials is barred two years after delivery, in accordance to law.

At deliberate concealment of defects or assumption of warranty concerning the nature of the Lobster, claims will be void.



When deficiencies is to be remedied the following applies:

- Claims of rectification can be made by the buyer to the seller or at a company authorized by the manufacturer/Dealership to manage service and maintenance of Lobster Trailers. In the latter case, the buyer shall inform the seller accordingly.
- If the buyer orally claims and demands, he shall receive a written confirmation from the seller or authorized company.
- If the product, due to material defects and shortages, cannot be driven, the buyer shall contact the company, authorized by the manufacturer/Dealership to manage service and maintenance of products, located nearest the faulted product.
- Replaced parts is transferred to sellers property.
- For parts, used to repair or address deficiencies, the buyer can make claims, on the basis of the deed, regarding any material deficiency until the products warranty has expired.

If the product changes owner, the right to require rectification is unchanged.

### **Purchase and delivery of vehicle**

The warranty conditions are part of the sales contract that the buyer signs with seller/Dealership. The buyer accepts the warranty terms by his signature in the sales contract.

The seller warrants flawlessness during the warranty period. The norm for flawlessness is the present standard of similar vehicles of the same type at the time of delivery.

Defects (except damage caused by storage) that can be determined before delivery of the vehicle can be handled in the exact same way as all other warranty issues even if the vehicle is not delivered to the buyer.

### **Handling of customer complaints**

The buyer is obliged to report all defects immediately when detected. The buyer can claim the right to remedies by the seller or other Dealership/Authorized Service Partner appointed by the importer. In the latter case, the buyer must notify the seller in writing.

They buyer is entitled to repairs of deficiencies or damages caused to other parts (consequential damages) of the sold vehicles due to these deficiencies (corrective action).

A corrective action must be performed immediately and in accordance with technical requirements, either by repairs or by replacement of the defective parts without charge for the work required for the remedial action. Replaced parts become the property of Lobster Trailers. If the repair corrects a defect, replacement of the part is not always technically necessary. National laws must be complied.



The warranty and warranty commitment does not apply if the defect or damage was caused the following:

1. They buyer has failed to report the defect or damage.
2. The buyer is preventing a corrective action immediately, even though he/she is prompted to do so.
3. A major consequential damage has occurred due to a defect or damage not being remedied.
4. The sold vehicle has been has been handled incorrectly.
5. The sold vehicle has been repaired incorrectly or received improper service by an unauthorized workshop.
6. Spare parts, unauthorized by Lobster Trailers AS/importer, used or mounted on the sold vehicle. Or, the sold vehicle being modified, in ways unapproved by Lobster Trailers AS/Importer.
7. The buyer has failed to comply with recommendations for handling, service and maintenance of the purchased vehicle.
8. Indirect damages, e.g. loss of income, will not be replaced or compensated.



## SERVICE

Service at delivery

Dealer/Date:

1st, inspection.

No later than 1 year after last inspection

Dealer/Date:

2nd, inspection.

No later than 1 year after last inspection

Dealer/Date:

3rd, inspection.

No later than 1 year after last inspection

Dealer/Date:

4th, inspection.

No later than 1 year after last inspection

Dealer/Date:

5th, inspection.

No later than 1 year after last inspection

Dealer/Date:

6th, inspection.

No later than 1 year after last inspection

Dealer/Date:

7th, inspection.

No later than 1 year after last inspection

Dealer/Date:

8th, inspection.

No later than 1 year after last inspection

Dealer/Date:

9th, inspection.

No later than 1 year after last inspection

Dealer/Date:



Contact Norway:

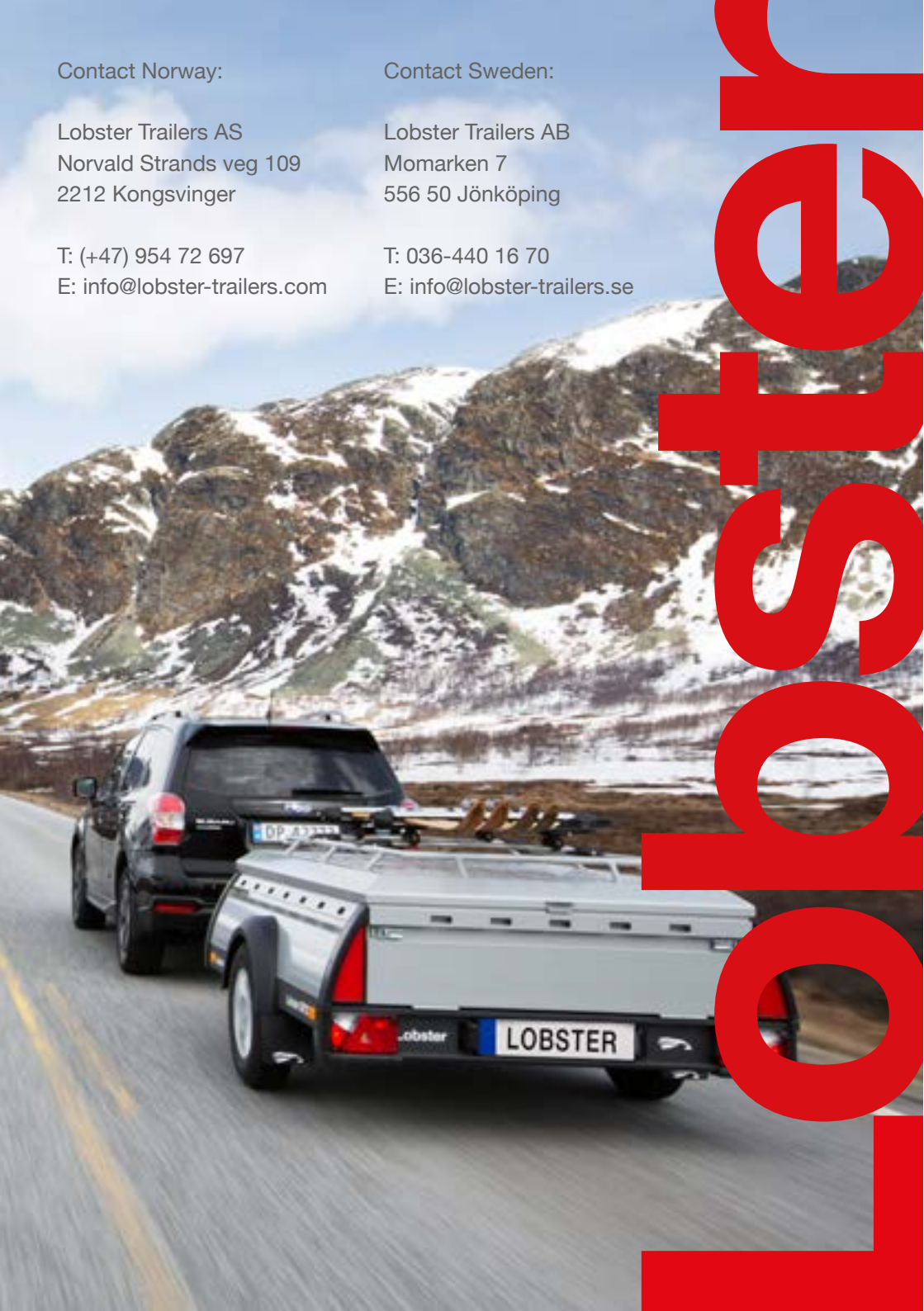
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