

FAQ PUFFIT-2

HOW LONG DOES IT TAKE FOR MY PUFFIT™ 2 TO HEAT UP?

The first time you press to activate heating takes approximately 30 seconds to get to full temperature. After this initial heat up, a re-heat should take approximately 15 seconds to get up to temperature.

HOW LONG DOES IT TAKE TO CHARGE MY PUFFIT™ 2 BATTERY?

Battery charging takes 4 hours to fully charge a flat battery via USB or approximately 1 hour using the Quick Charger unit.

WHAT MAKES THE PUFFIT™ 2 BATTERY DIFFERENT FROM THE BATTERY OF PREVIOUS MODELS?

The PUFFIT™2 battery is 75% bigger than that used in the Original PUFFIT™ and PUFFIT-X™, resulting in longer usage times and overall battery life. You can expect to get approx. 40-50 heat cycles (depending on temperature) on a full charge.

HOW LONG DOES IT TAKE FOR MY PUFFIT™ 2 TO POWER OFF IF IT'S NOT BEING USED/HEATED?

Your PUFFIT™2 will shut off automatically 90 seconds after the last cycle if a new heat cycle is not initiated.

HOW CAN I TURN MY PUFFIT™ 2 OFF?

To stop heating simply press the PUFFIT™2's top 3 to 4 times. This action stops the heat cycle.

HOW MANY HEAT SETTINGS DOES THE PUFFIT™ 2 HAVE?

Your unit has 4 temperature settings, ranging from 170oC to 220oC (320oF- 415oF). Please refer to your user's manual for more information.

DO I NEED TO RESET MY PREFERRED TEMPERATURE AFTER CHARGING?

You do not need to adjust your temperature after charging. Your PUFFIT™2 remembers the last setting used.

HOW DO I TELL WHAT LEVEL OF CHARGE MY BATTERY HAS?

To check your battery level, hold the selection button down for 3 seconds. The LED's will light up. Fewer lights mean less charge. Keep you PUFFIT™2 battery charged regularly to maintain battery health.

DOES MY PUFFIT™ 2 BATTERY NEED TO BE DISCONNECTED FROM THE UNIT TO CHARGE?

No. You can leave your battery connected to the unit while you charge it.

HOW DO I CLEAN MY PUFFIT™ 2?

You can use soap and water to clean the housing of your unit. Do not use water on the battery or vaporizer module! Full cleaning instructions can be found in your user's manual. The PUFFIT™2 is easy to clean due to its unique modular design.

DO I HAVE TO RETURN THE WHOLE UNIT FOR SERVICING IF NEEDED?

Nope! If your unit requires servicing please contact us at customer.service@discreetvape.com. If you do need to make a warranty claim you can simply send back the faulty module.

DOES MY UNIT COME WITH SPARE BATTERIES/MODULE?

No, your vaporizer comes with the primary vape module only. Spare modules and batteries can be purchased through our webstore, www.discreetvape.com or through your Point of Purchase retailer.

DO I NEED TO HOLD THE TOP DOWN WHILE DRAWING?

No, there is no need to press the top down, once the heat cycle has been started. Draw when the unit makes two long buzzes to indicate it is up to temperature.

SHOULD I REMOVE THE SCREEN FROM THE BOTTOM WHEN USING THE CONCENTRATES ADAPTOR?

Yes, you will need to remove the screen in order to use the concentrates adaptor. There should be no screen in the screen holder under the heat chamber when using the concentrates adapter. Please refer to the user's manual.