



**Stellar**

**MBOX to PST Converter - Technical 2.2**

**User Guide**

# Overview

**Stellar MBOX to PST Converter - Technical** converts mailbox from Thunderbird, Spicebird, Entourage, Pocomail, Eudora, AppleMail, Mulberry, SeaMonkey, Netscape, ClawsMail, OperaMail, MozillaMail, Evolution, Sylpheed, Cone, Mutt, and Gnu Mail files to Outlook mailbox (PST files). You can see the preview of converted mails after successful completion of conversion process.

The software gives option to save the converted mails to a new or existing Outlook PST file.

## What's new in this version?

- Option to save the converted file in Office 365, EML, MSG, RTF, PDF and HTML formats.

## Key Features of Stellar MBOX to PST Converter

- User friendly and secure software.
- Converts Thunderbird files to Outlook PST files.
- Converts Cone to Outlook PST files.
- Converts Mutt files to Outlook PST files.
- Converts Gnu Mail files to Outlook PST files.
- Converts Spicebird files to Outlook PST files.
- Converts Entourage files to Outlook PST files.
- Converts Pocomail files to Outlook PST files.
- Converts Eudora files to Outlook PST files.
- Converts AppleMail files to Outlook PST files.
- Converts Mulberry files to Outlook PST files.
- Converts SeaMonkey files to Outlook PST files.
- Converts Netscape files to Outlook PST files.
- Converts ClawsMail files to Outlook PST files.
- Converts OperaMail files to Outlook PST files.
- Converts MozillaMail files to Outlook PST files.
- Converts Evolution files to Outlook PST files.
- Converts Sylpheed files to Outlook PST files.
- Provides preview of mails.
- Log Report.

# Installation Procedure

Before installing the software, check that your system meets the minimum system requirements:

## Minimum System Requirements

- **Processor:** Pentium Class
- **Operating System:** Windows 8 / Windows 7 / Windows Vista / Windows 2003-2008 Server / Windows XP
- **Microsoft Office:** Office 365, 2013, 2010, 2007, 2003
- **Memory:** Minimum 1 GB
- **Hard Disk:** 50 MB of Free Space

To install the software, follow these steps:

- Double-click **StellarMBOXtoPSTConverter.exe** executable file to start installation. **Setup - Stellar MBOX to PST Converter - Technical** dialog box is displayed.
- Click **Next. License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Menu Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar MBOX to PST Converter - Technical Setup Wizard** window is displayed. Click **Finish**.

*Note: Clear **Launch Stellar MBOX to PST Converter - Technical** check box before clicking **Finish** to prevent the software from launching.*

# Launching the Software

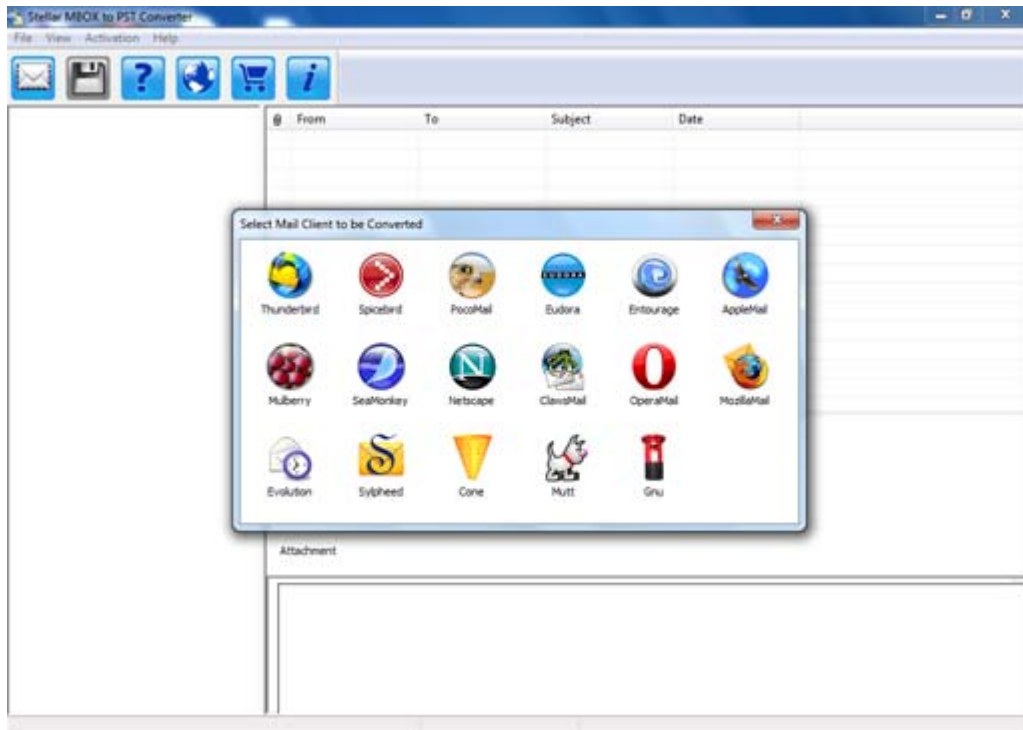
You can use any of the following methods to start **Stellar MBOX to PST Converter - Technical**:

- Click **Start -> Programs -> Stellar MBOX to PST Converter - Technical -> Stellar MBOX to PST Converter - Technical**.
- Double click on **Stellar MBOX to PST Converter - Technical** icon on **Desktop**.
- Click **Stellar MBOX to PST Converter - Technical** icon in **Quick Launch**.

# User Interface

**Stellar MBOX to PST Converter - Technical** software has a very easy to use Graphical User Interface. The user interface contains features required for conversion.

After launching the program, you will see the main user interface as shown below:



The user interface contains menus and buttons that lets you access various features of the software with ease.

# Menus

File

## Select Mail Client

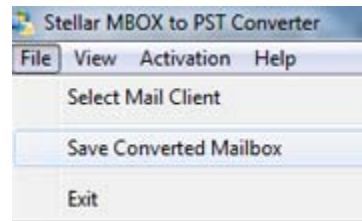
Use this option to open **Select Mail Client to be Converted** dialog box.

## Save Converted Mailbox

Use this option to access the **Save File Option**.

## Exit

Use this option to exit the application.

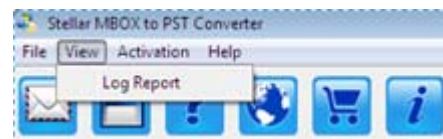


## File Menu

View

## Log Report

Use this option to view and save log report

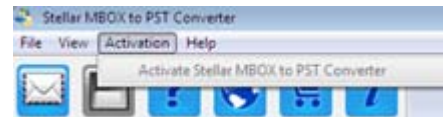


## View Menu

Activation

## Activate Stellar MBOX to PST Converter - Technical

Use this option to activate the product.



## Activation Menu

# Help

### **Stellar MBOX to PST Converter - Technical Help**

Use this option to see user help guide.

### **Purchase Stellar MBOX to PST Converter - Technical**

Use this option to [buy](#) Stellar MBOX to PST Converter - Technical.

### **View Support Section**

Use this option to visit support page of [stellarinfo.com](http://stellarinfo.com).

### **View Knowledge Base**

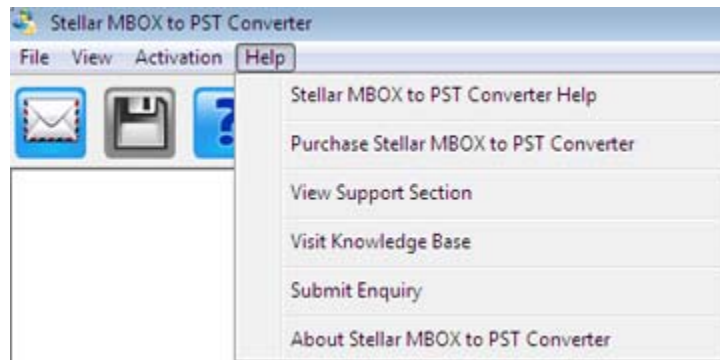
Use this option to visit knowledgebase articles of [stellarinfo.com](http://stellarinfo.com).

### **Submit Enquiry**

Use this option to submit enquiry to [stellarinfo.com](http://stellarinfo.com).

### **About Stellar MBOX to PST Converter - Technical**

Use this option to read information about the software



**Help Menu**

# Buttons



**Select Mail  
Client**

Click this button to open **Select Mail Client to be Converted** dialog box.



**Save  
Converted  
Mailbox**

Click this button to access the **Save File Option**.



**Help**

Click this button to access the User Guide.



**Update Wizard**

Click this button to check for both, latest minor and major version available online.



**Purchase**

Click this button to purchase the software.




**About**

Click this button to know about the software.



## Ordering the Software

To purchase the software online, please visit <http://www.stellarinfo.com/email-tools/mbox-to-pst-converter/buy-now.php> and place an order.

Alternatively, click **Purchase**  button on the application tool bar to purchase the software online.

Select any of the methods given above to go further with the purchasing process.

Once the order is confirmed, a serial number will be sent through e-mail, which would be required to activate the software.

# Activating the Software

You can download demo version of **Stellar MBOX to PST Converter - Technical** software from here. The demo version is just for evaluation purposes and you must eventually register the software to use its full functionality. Once you purchase the software, you will receive a key using which you can register the software.

You can activate the software using any of the following methods:

- Online Activation

After purchasing the software, a serial number will be sent via email, which is required to activate the software. You need to enter the serial number which is then verified by a license server and on verification the software is activated.

- Manual Activation

To activate the software manually, you will need to generate a PHX\_REG.txt file and mail it to [support@stellarinfo.com](mailto:support@stellarinfo.com). After verification of the serial number and purchase details, the site key, which is required to activate the software manually, will be sent to your email address.

**Note:** If the software is downloaded from <http://www.stellarinfo.com/email-tools/mbox-to-pst-converter/buy-now.php> (i.e. ESD version), it must be activated using Serial Number (received through email after purchasing the product) to use all the features of the software.

If the software is installed using the product installation CD (i.e., BOX version), hardware lock, that is available with the software kit, is mandatory for the functioning of the software.

# Online Registration

To register the software online:

1. Launch demo version of **Stellar MBOX to PST Converter - Technical** software.
2. From **Menu** bar, select **Activation**. Click **Activate Stellar MBOX to PST Converter - Technical**.
3. In **Activation Option** dialog box, select **I have the registration key**.
4. Select **Online Activation**. Click **OK**. A warning will appear, click **OK** to continue.



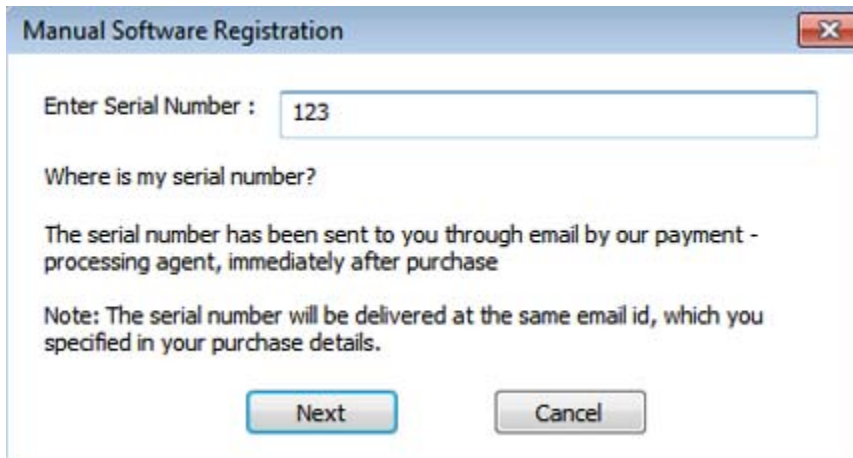
5. In **Stellar Phoenix - Electronic Software Registration** wizard, click **Next**.
6. Type the serial number (received through email after purchasing the product) in serial number field. Click **Next**.
7. The software would automatically communicate with the license server. After the registration is done, click **Finish** to complete the registration process.

**Note:** You can generate **PHX\_REG.txt** file manually via online activation. View *Manual Registration* to perform the process of generating **PHX\_REG.txt** file.

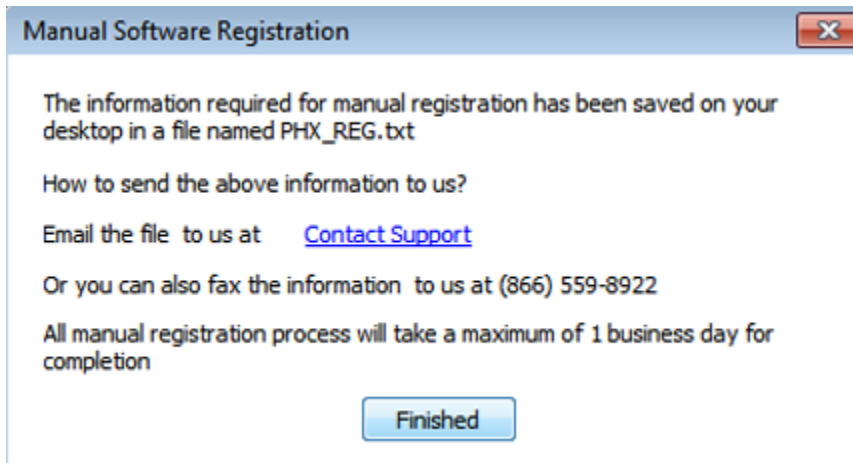
# Manual Registration

To register the software manually:

1. Launch demo version of **Stellar MBOX to PST Converter - Technical**.
2. From **Menu** bar, select **Activation** option. Click **Activate Stellar MBOX to PST Converter - Technical**.
3. In **Activation Option** dialog box, select **I have the registration key**.
4. Select **Online Activation**. Click **OK**. A warning will appear, click **OK** to continue.
5. In **Stellar Phoenix - Electronic Software Registration** wizard, click **Cancel**.
6. **Stellar MBOX to PST Converter - Technical** dialog box will open, click **Yes**.
7. In **Manual Software Registration** dialog box, enter the serial number that you receive once you purchase the software. Click **Next**.

A screenshot of the 'Manual Software Registration' dialog box. It has a title bar with a close button (X). The main area contains a text input field labeled 'Enter Serial Number : ' with the value '123'. Below this is the question 'Where is my serial number?' followed by the text 'The serial number has been sent to you through email by our payment - processing agent, immediately after purchase'. A note states: 'Note: The serial number will be delivered at the same email id, which you specified in your purchase details.' At the bottom are two buttons: 'Next' and 'Cancel'.

8. A file named **PHX\_REG.txt** is created on your desktop. Click **Finished**. Email it to [support@stellarinfo.com](mailto:support@stellarinfo.com).

A screenshot of the 'Manual Software Registration' dialog box. It has a title bar with a close button (X). The main area contains the text 'The information required for manual registration has been saved on your desktop in a file named PHX\_REG.txt'. Below this is the question 'How to send the above information to us?'. It then says 'Email the file to us at ' followed by a blue hyperlink 'Contact Support'. Below that, it says 'Or you can also fax the information to us at (866) 559-8922'. At the bottom, it says 'All manual registration process will take a maximum of 1 business day for completion'. At the very bottom is a single button labeled 'Finished'.


9. After verifying the purchase details, you will receive the site key, which is required to register the software manually.
10. After receiving the **Site Key**, open **Stellar MBOX to PST Converter - Technical**. In **Activation Option** dialog box, select **I have the registration key**.
11. Select **Manual Registration** and click **OK**.
12. Enter the Site Key in **Stellar MBOX to PST Converter - Technical** dialog box. Click **Validate**.

**Note:** *The site key is delivered to the email address through which the serial number is sent.*

# Updating the Software

There are periodical software updates for **Stellar MBOX to PST Converter**. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service, or any other information that can be important for improvement. Update option in the application is capable of checking for the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version cannot be updated.

To update the application, follow these steps:

- Click on **Update Wizard**  button in application tool bar. **Update Wizard** is displayed.
- Click **Next**. A busy timer shows that updates are being searched. If any new version is found, a message indicates its availability.
- If a message is displayed that no updates are available, Click **Cancel** to close the wizard.
- Click **Next**. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

# Uninstalling the Software

You can use any of the following options to uninstall Stellar MBOX to PST Converter - Technical:

- Click **Start -> All Programs -> Stellar MBOX to PST Converter - Technical -> Uninstall** Stellar MBOX to PST Converter - Technical. Follow on screen instructions to completely remove the software, including registry entries from your computer.

Or,

- Click **Start -> Control Panel -> Add Or remove Program**. Select **Stellar MBOX to PST Converter - Technical** entry from the displayed list and click **Change/Remove**. Follow on screen instructions to completely remove the software as well as registry entries from your computer.

# Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>.

For price details and to place the order, click <https://www.regnow.com/checkout/cart/add/5388-58>.

Chat Live with an **Online** technician at <http://stellarinfo.com/support/>.

Search in our extensive **Knowledge Base** at <http://www.stellarinfo.com/support/kb/>.

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>.

E-mail to Stellar Support at [support@stellarinfo.com](mailto:support@stellarinfo.com).

## Support Helpline

### Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)	USA	+1-877-778-6087
(Post Sales Queries)		+1-732-584-2700
UK (Europe)		+44-203-026-5337
Australia & Asia Pacific		+61-280-149-899
Netherlands Pre & Post Sales Support		+31-208-111-188
Worldwide		+91-124-432-6777
Email Orders		<a href="mailto:orders@stellarinfo.com">orders@stellarinfo.com</a>



# Select File(s)/Identity

To select MBOX file / Identity:

- Launch **Stellar MBOX to PST Converter**. **Select Mail Client to be Converted** dialog box is displayed as shown below:



- Click on the desired **Mail Client** icon.
- **Select File/Folder** dialog box opens as shown below:



- Click **Select File/Select Identity Folder** button and locate file/Identity.
- Selected file/Identity path is displayed in **Select File/Folder Path** text box.
- Click **Convert** button to start the conversion process.

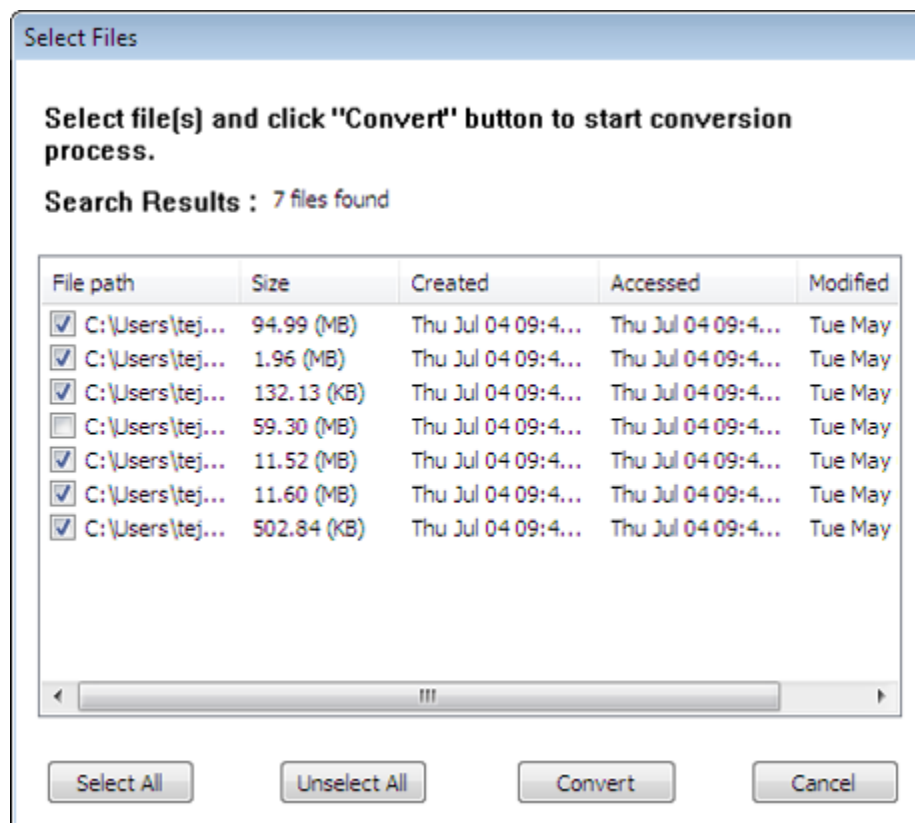
**Note:** You can only select a complete Identity folder for the following mail clients: Apple Mail, ClawsMail, MozillaMail, OperaMail, Sylpheed.

# Find Files

You can search for MBOX, MBX, MacMBOX, and AppleMail files using **Find File** Option in Select File/Folder dialog box. You can search for files in drives, folders and sub folders. However, you can select only one drive at a time to search for files.

To search for MBOX, MBX, MacMBOX, and AppleMail files:

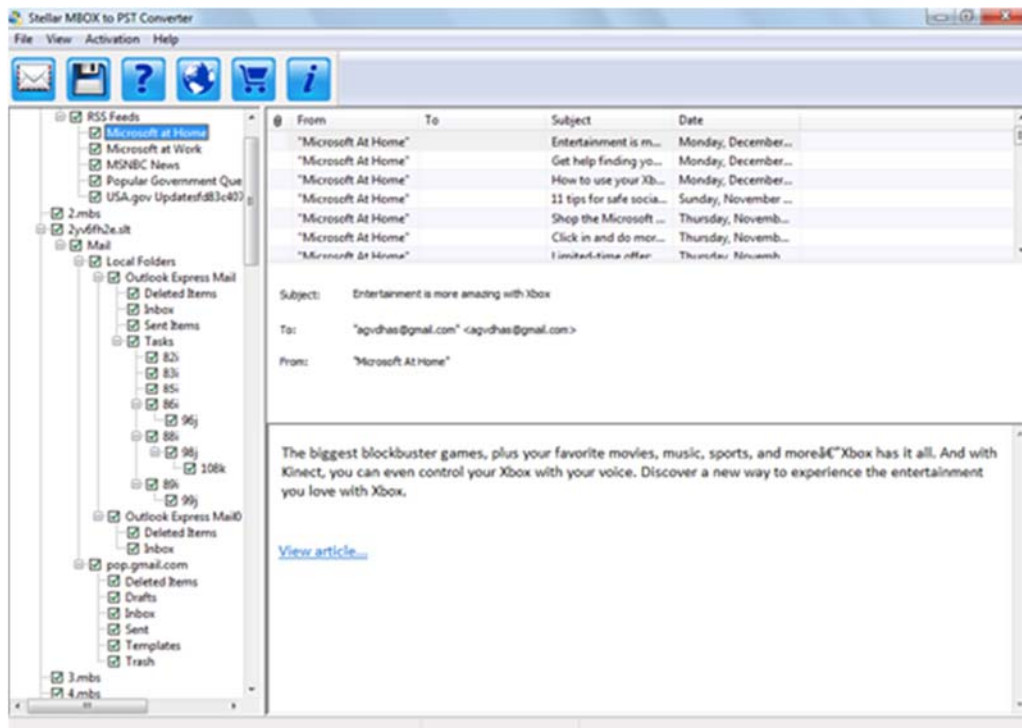
- Click **Find File** Option in Select File/Folder dialog box.
- **Browse for Folder** dialog box opens.
- Select the required drive/folder/sub folder and click **OK** to search for files.
- After the search is finished, list of MBOX/MBX/MacMBOX/AppleMail files found in the selected drive/folder/sub folder is shown in Select files dialog box as shown below:



- Select files you wish to convert from this list and then click **Convert** to start the conversion process.

# Preview of Mails

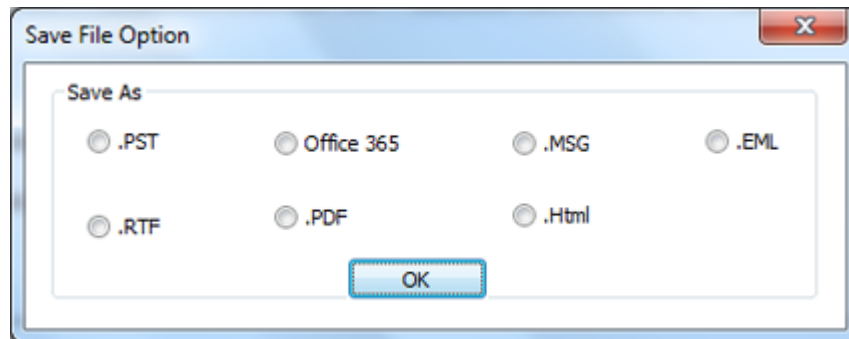
You can see the preview of converted mails after successful completion of conversion process. Left pane displays selected MBOX filename under Root node in a tree like structure. Upper right pane displays the list of converted mails. To see content of desired mail, click on it in upper right pane. The content is displayed in lower right pane as shown below.



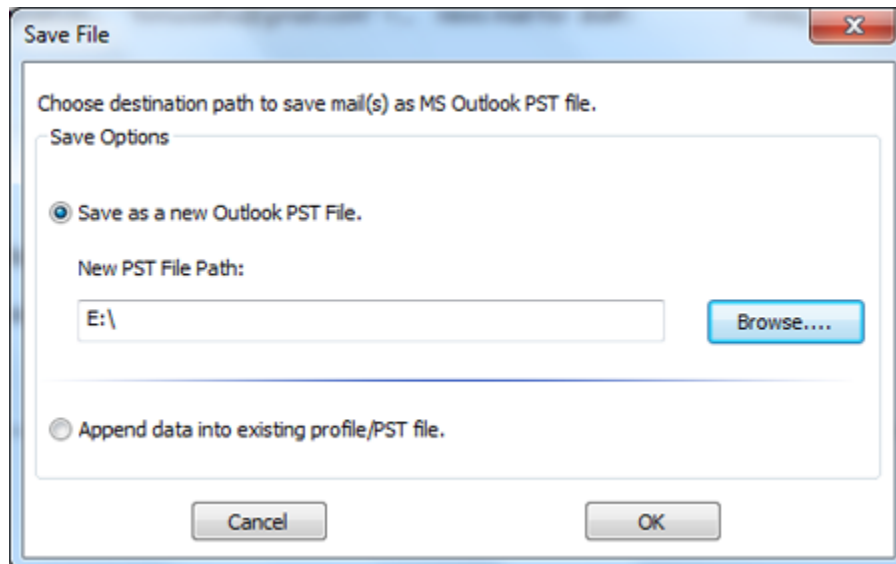
# Save Converted Mails

To save converted mails to PST format:

- Click **Convert** button on the tool bar or select **Convert** option in the **File** menu. Select **PST** radio button and click **OK**.

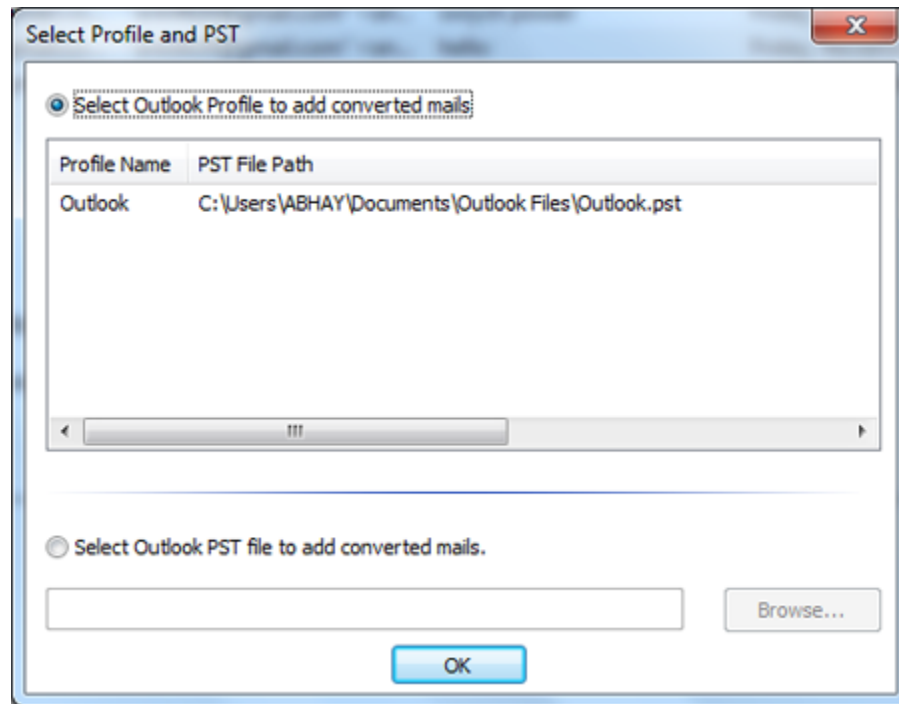


- **Save File** dialog box opens as shown below.



- To save converted mails into a new PST file:
  - Select **Save as new Outlook PST File** and click **Browse**.
  - **Browse for Folder** dialog box opens. Select location for saving PST file and click **OK**.
  - The converted mails will be saved into a new PST file at the specified location.

- To save converted mails into an existing PST file:
  - Select **Append data into existing profile/PST file**. **Select Profile and PST** dialog box appears as shown below:



- To add the converted mails to an existing Outlook profile, choose **Select Outlook Profile to add converted mails** and select one of the profiles that appear in the list. Click **OK**.

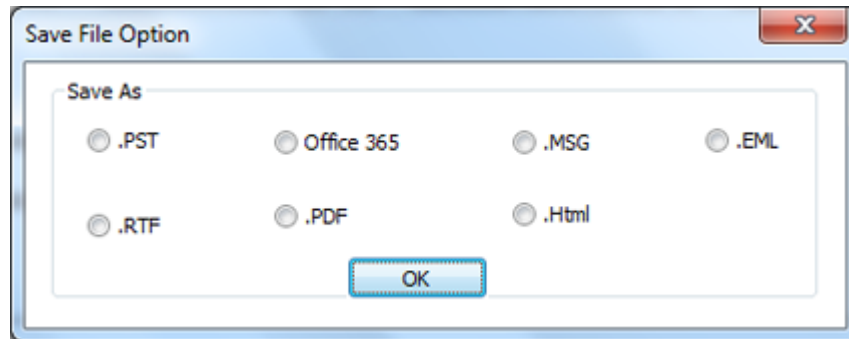
Or,

To add the converted mails to an existing Outlook PST file, choose **Select Outlook PST file to add converted mails** and then click Browse to select the PST File. Click **OK**.

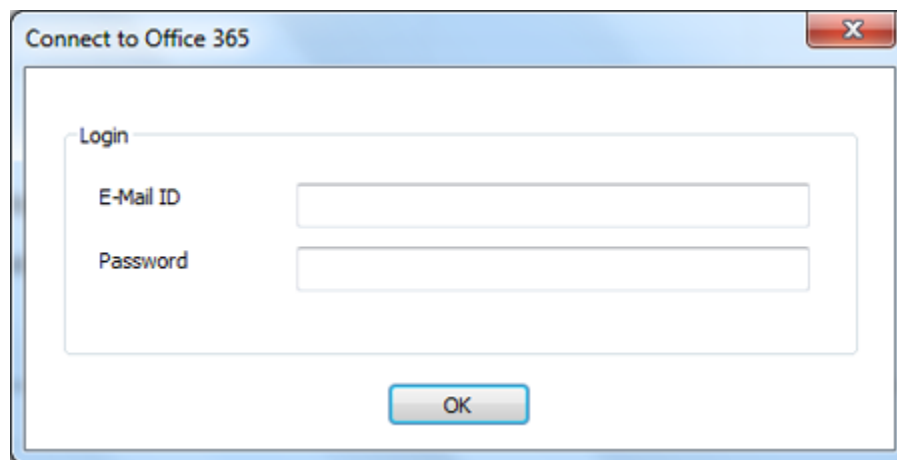
- The converted mails will be saved into the selected Outlook Profile / Outlook PST file.

To save converted mails to Office 365 format:

- Click **Convert** button on the tool bar or select **Convert** option in the **File** menu. Select **Office 365** radio button and click **OK**.

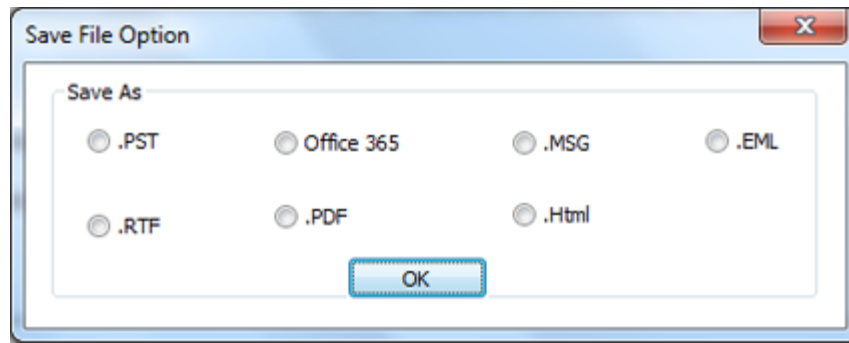


- **Connect to Office 365** dialog box opens. Login by entering the **E-Mail ID** and **Password** and click **OK**.

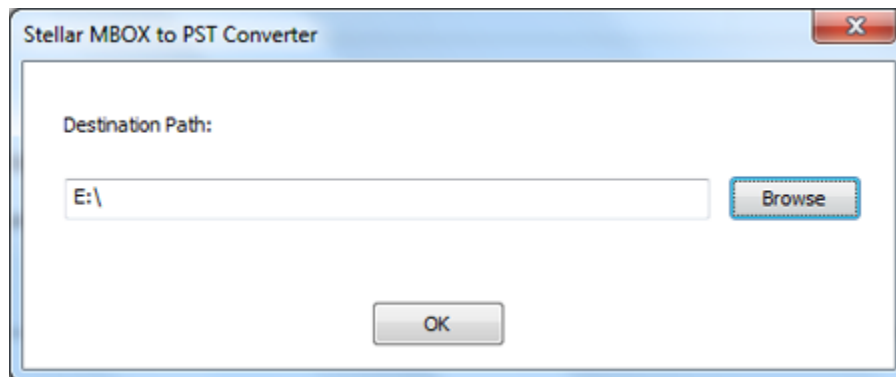


To save converted mails to MSG or EML or RTF or PDF or HTML format:

- Click **Convert** button on the tool bar or select **Convert** option in the **File** menu. Select either **MSG** or **EML** or **RTF** or **PDF** or **HTML** radio button and click **OK**.



- **Stellar MBOX to PST Converter** dialog box opens. Click **Browse** to go to the folder where you want to save the converted mails and click **OK**.



# Import PST files in MS Outlook

To import PST files in Microsoft Outlook 2010:

- Open Microsoft Outlook. In the **File Menu**, select **Open -> Import**.
- In the **Import and Export Wizard**, select **Import from another program or file**, click **Next**.
- In the **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In the **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST files in Microsoft Outlook 2007 / 2003:

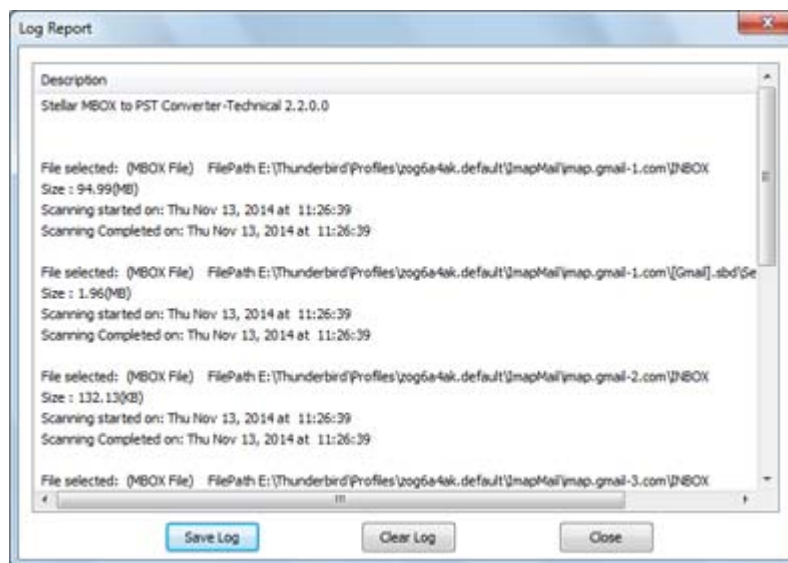
- Open Microsoft Outlook. In the **File menu**, select **Import and Export**.
- In the **Import and Export Wizard**, select **Import from another program or file**, click **Next**.
- In the **Import a File** dialog box, select **Personal Folder File (PST)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In the **Import Personal Folders** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.



## View & Save Log Report

During and after completion of the conversion process, you can see log details in bottom window of **Stellar MBOX to PST Converter - Technical**. The Log Report window displays beginning of the process, end of the process, name of the file etc. during running of the process. With **Stellar MBOX to PST Converter - Technical**, you can save Log Report to analyze recovery process at a later stage.

- To view log details, click **Log Report** in **View** menu on the menu bar. **Log Report** window opens as given below.



- Click **Save Log** button to save log report. Enter file name and choose destination in **Save As** dialog box.
- Click **Clear Log** button to clear **Log Report**.
- Click **Close** button to close **Log Report**.

# FAQs

## 1. What does the demo version of the software do?

In demo version of the software, you will be able to see the mail body but cannot open attachments. To view / save all data and open attachments, you need to purchase and activate the software.

## 2. What is MBOX file format?

The MBOX file is the most common format for storing email messages on a hard drive. All the messages for each mailbox are stored as a single, long, text file in a string of concatenated e-mail messages, starting with the From header of the message.

An MBOX is a text file containing an arbitrary number of e-mail messages. Each message consists of a postmark, followed by an e-mail message formatted according to RFC 822. The file format is line-oriented. Lines are separated by line feed characters (ASCII 10). A postmark line consists of the four characters From, followed by a space character, followed by the message's envelope sender address, followed by white space, and followed by a time stamp. The sender address is expected to be an addrspec as defined in appendix D of RFC 822. The date is expected to be formatted according to the syntax represented in the augmented Backus-Naur formalism used by RFC 822.

## 3. Which email clients are supported by Stellar MBOX to PST Converter - Technical?

**Stellar MBOX to PST Converter - Technical** supports Thunderbird, Spicebird, Entourage, Pocomail, Eudora, AppleMail, Mulberry, SeaMonkey, Netscape, ClawsMail, OperaMail, MozillaMail, Evolution, Sylpheed, Cone, Mutt and Gnu files.

## 4. Can I convert a single mail into PST file?

You can only convert a complete MBOX file.

## 5. If the location of MBOX files are not known, can I search for them using Stellar MBOX to PST Converter - Technical?

Yes, **Find File** option of the software lets you search for **MBOX** files in specified drive of the computer. To know how to use this option, please refer [Find Files](#) topic of help manual.

## 6. Can I convert multiple MBOX files simultaneously?

Yes.

## 7. I want to save converted mails into an existing PST file. How can I do it?

**Stellar MBOX to PST Converter - Technical** gives you option to save converted mails into an existing or new PST file. For full details, please refer [Save Converted Mails](#) topic of this help manual.

# Legal Notices

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Stellar MBOX to PST Converter - Technical

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# About Stellar

Stellar Information Technology Private Limited is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

## Product line:

### Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

### File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

### E-mail Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

### Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

### Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

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