External Storage 200 Series User's Manual

Version 1.2

00P3DS200ZSEA2

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1. Overview

External Storage 200, with the RAID 0, RAID 1, RAID 5 and JBOD (Linear) functionality built-in, is a Network Attached Storage System (NAS) which is custom designed for the **Full-Featured MPEG-4 DVR**.

External Storage 200 is equipped with a LCD display on the front panel, users can configure the unit directly from the front panel or through the Internet.

With **DVR**Player, users are able to access the stored video data directly in **External Storage 200** without having to remove HDD out of the unit.

2. Key Features

- Maximum total storage size up to 2 Terabytes
- Powerful Linux Embedded System
- Supports RAID 0, RAID1, RAID5 and JBOD file system
- Remote accessibility for different platform via different protocols (SMB/ CIF, NFS)
- Supports up to 4x 3.5" IDE Hard Drives (SATA)
- LCD front panel to indicate the system information
- Web Management Tools
- SNMP supports for advanced network monitor

3. Rear Connectors

Three ports, Ethernet 1, Ethernet 2 and Power, should be connected before powering up the **External Storage 200**.

Power Jack:This port is to be inserted with the power cordPower Switch:This switch is used to turn ON/OFF the power



RS 232C:ReservedEthernet Port 2 (LAN):This port is used for the Internet connectionEthernet Port 1 (DVR):This port is used for connecting to the DVR

4. Setup the External Storage 200

There are two ways to add the External Storage 200.

Option 1: Adding the External Storage 200 to the DVR **automatically** (With Restrictions)

Follow steps 1 to 5 in Option 2 and skip steps 6 and 7, and the DVR will automatically add the External Storage 200 after rebooting.

Restrictions: This option only works under 2 circumstances.

- 1. The External Storage system is running for the first time, which also means it is in its default settings.
- When the External Storage 200 has been added to the DVR, and the DVR and the External Storage 200 were shut down for any reason. After rebooting, the External Storage 200 will be added to the DVR automatically.

Option 2: Adding the External Storage 200 to the DVR manually

Step 1:

Turn OFF the DVR.

Step 2:

Remove the top cover of the External Storage 200, and install the HDDs. After all the HDDs are installed, place back the top cover and tighten the screws.



NOTE: 1. The External Storage 200 ONLY recognizes SATA HDDs.
2. The unit can be installed with up to 4 HDDs. We strongly recommend that you use HDDs of the same model.
3. The DVR sees all the HDDs installed in the External Storage 200 as ONE storage unit. Once the user has completed the HDD setup, format or remove any single HDD will cause the unit to format or remove ALL HDDs.

Step 3:

Connect the Ethernet Port 1 (DVR) on the rear panel of the External Storage 200 to the Gigabyte Ethernet port of DVR.

Step 4:

Insert the power cord and power up the External Storage 200 with the power switch positioned on the rear panel. It may take one to two minutes to boot up.



NOTE: After booting up, External Storage 200 will automatically format the installed HDDs if the HDDs are installed for the first time. The duration of the formatting process differs depending on the total size of the HDDs installed.

Step 5:

When the starting process of the External Storage 200 is completed and the LEDs of the installed HDDs are lit, power up the DVR.

Step 6:

Enter the OSD menu of the DVR.

Step 7:

Enter <Database Setup> \rightarrow <NAS Device> \rightarrow (Searching for NAS devices) \rightarrow select <Action> and choose <Add> and press enter to attach the NAS device to the DVR.



NOTE: Under certain situations, External Storage 200 cannot be mounted to the DVR.

Situation 1: External Storage 200 is being formatted.

- Situation 2: The four HDD LEDs positioned on the front panel aren't lit. The reason why the HDD LEDs are not lit may be due to,
 - 1. No HDD is installed in the External Storage 200.
 - 2. HDD failure

3. External Storage 200 is not under "Running" status; please check the status under

<System Information> \rightarrow <Storage Information> \rightarrow <Storage 1> \rightarrow <RAID Status>.

5. Front Panel Control/ LED Operation



There are five LEDs and one Direction key on the front panel, as shown in the below:

The Indications of LEDs:

The Power LED: Lights up when the power is being connected.

The HDD LEDs: On the front panel there are four HDD LEDs indicating the operating status of the corresponding installed HDD.

- Light OFF: Indicates that there is no HDD installed, or the corresponding HDD has not been added to the External Storage 200.
- Light ON: Indicates the corresponding HDD is working properly.

Light Flashes: Indicates the corresponding HDD is failed to be detected, and may need to be replaced.



NOTE: The order of HDD connectors is as illustrated:



Direction Key:

Up/ Down Key:



- Press **both up and down keys** simultaneously to enter the Setup Menu. If no key is pressed for 30 seconds, the unit will exit the Setup Menu.
- Used to select item, or to adjust the value of selected item in the Setup Menu.

Left Key: Under the Setup Menu, press Left key to go back to previous menu, or to exit the Setup Menu.

Right Key: Under the Setup Menu, press this key to enter a sub-menu.

To change the IP address of External Storage 200:

Step 1:

Press the **Up and Down** direction key simultaneously to enter the setup mode.

Step 2:

Use Up/Down direction key to select the item $\langle System Setup \rangle \rightarrow \langle Network Setup \rangle \rightarrow \langle Ethernet 2 \rangle \rightarrow \langle Static \rangle$.

Step 3:

Press Right/Left direction key to select the subset, and press Up/Down key to change the value.

Step 4:

Exit the setup mode.

5.1 System Information

The diagram below shows the menu tree of the System Info.



5.1.1 Storage Information

Enter Storage 1, the following information will be displayed

RAID Type

Shows the current RAID Type. Please refer to Appendix B for information on JBOD and RAID Types.

RAID Status

Shows the current status, including Running, Stopped, Formatting, Recovering, and Resyncing.

Total Capacity

Shows the total capacity as: ***.*GB.

Total Disk

Indicates the total disk, for example, 4/3, 4 is the total number of disks, and 3 is the number of disks that is working properly. On the other hand, 4/3 indicates that one of disks is defected.

5.1.2 Network Status

The following information gives the user information of the network status.

Hostname

The hostname is the name that will appear on the DVR

Workgroup

The workgroup is a name that is used when the user has multiple External Storage 200 and wishes to pair them into several groups (e.g., to group ES04 & DS05 under the name of ES4TO5).

Ethernet 1 (DVR Port)

To view the network settings between the External Storage 200 and the DVR.

Ethernet 2 (LAN Port)

To view the network settings of the LAN.

5.1.3 Version Info

The item allows the user to view software and hardware information.

5.1.4 System log

A sequential list of events that occurred in previous sessions

5.2 System Setup



5.2.1 Shutdown

A message "Waiting for shutdown" will appear when this item is selected, please wait 2-3 minutes and when another message "System has shutdown, press power off now" appears, press the power switch off.

5.2.2 System Time

Press direction keys to set the system time.

5.2.3 Network Setup

Enter Ethernet 2 (LAN Port) to set the network settings or select <Return without set> to exit the network setup.

5.2.3.1 Return Without Set

To return to the previous network setting and disregard the changes, press left on this item.

5.2.3.2 Static

Select DHCP OFF to setup the network manually.

IP

This item is used to configure the IP (Internet Protocol) address of the unit. The IP address is the identifier for your computer or device on a TCP/IP LAN or WAN.

Netmask

A Netmask is a 32-bit mask used to divide an IP address into subnets and specify the networks available hosts. This item allows the user to enter the address of the Netmask. The address is defined by the network administrator. It takes the form as ***.***.***; for example, 255.255.255.255.

Gateway

A Gateway is a node on a network that serves as an entrance to another network. Users are allowed to specify the IP address of the gateway or router associated with this unit.

5.2.3.3 DHCP

This item allows the user to obtain a dynamic IP address from a DHCP (Dynamic Host Configuration Protocol) server while the unit boots up. When using DHCP, the settings are dynamic and they will change every time the user powers up and powers off the unit, depending on the network setup. (Use "Left" direction key to select this item)



NOTE: If the "DHCP" item is selected, and there is actually no DHCP server to be found, then the IP will be shown as "000.000.000.000". Check the IP address after changing the "DHCP" setting.

5.2.3.4 ezNet

ezNet is a newly developed function that helps the user to simplify the network setup procedures. Select ezNet, and the External Storage 200 will try to get the IP address from DHCP server, and when the DHCP server cannot be found, it will then use the MAC (Media Access Control) address from the network adapter (NICs) of the External Storage 200 and create an IP address for the External Storage 200. The ezNet process should take less than a minute, and the IP address and Netmask will be displayed afterward. Press **Left direction key** to execute the ezNet (See the following figure).



6. **Controlling from Web Page (Advanced)**

Follow the steps below to access the External Storage 200 through the IE browser.

Step 1:

Make sure that the IP address Ethernet 2 (LAN Port) is set correctly.



NOTE: The default IP address is <u>http://192.168.0.1:8080</u>. If you want to assign another IP address, please change the default IP address to your assigned IP address. The path to change the IP address in the External Storage 200: System Setup>Network Setup>Ethernet2 Set the DHCP to ON mode if you are using a DHCP server. If you do not have a DHCP server, Select DHCP OFF to set the IP, Netmask, and Gateway manually. The default port is 8080.

Step 2:

Type in the IP address and port in your IE browser. The user will be requested to key in the default username and password:

Username : admin Password : 1234

After logging in, the web page will be shown as Fig 1. This page gives the user the HDD information such as RAID Type, Total Capacity, Status, and etc. Click "Login" to enter the setup Home page as Fig 2 or click "Close" to leave.



Fig 1 < The Login Page>



Fig 2 <The Setup Home Page>

6.1 System Setup

To change the basic settings, click <System Setup> on the top of the window.

6.1.1 Basic Setup

Hostname is the name that will appear on the DVR (e.g., the user can name the first unit DS01, and the second unit DS02, the third to DS03...etc). **Workgroup** can be used when the user has multiple External Storage 200 and wants to pair them into several groups (e.g., group DS04, DS05 under the name of DS4TO5). The **User Name** and **Password** can also be changed on this page.

Fig 3 <Basic Setup>

6.1.2 Time Setup

To adjust the date and time by clicking on $\ensuremath{\,\overline{v}}$ or $\ensuremath{\mathbb{A}}$.



Fig 4 <Time Setup>

6.1.3 Network Setup

The user can setup the network configuration of Ethernet 1 (DVR Port) and Ethernet 2 (LAN Port) on this page.

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		Home	System Setup	Storage Setup	Share Setup	System Managemen
	 Basic Setup Time Setup Network Setup 	Network Setup				
1	😅 Web Management		Ethern	net 1		
	SNMP Setup	Protocol	۲	Static 🔿 DHCP 🔿 ez	Net	
		IP		192.168.50.2		
	Alarm Setup	Netmask		255.255.255.0		
			Sub	mit		
		Protocol	Ethern O Sub	Static 💿 DHCP 🔘 ezM	let	
			DN 192.168.10.1			
			192.166.10.1 Sub			

Fig 5 <Network Setup>

The default IP address for **Ethernet 1 (DVR Port)** is <u>192.168.50.2</u>, it is the IP address used between the DVR & External Storage 200. When connecting more than one DVR, the user needs to set the IP address to 192.168.50.x (x ranges from 3 to 254). Or choose ezNet to obtain the IP address automatically.



NOTE: IP address of Ethernet 1 (DVR Port) obtained using the ezNet will take the form as 10.XXX.XXX.XXX.

For **Ethernet 2 (LAN Port)**, the user can setup manually, by DHCP, or by ezNet. (the Default IP address of Ethernet 2 is 192.168.0.1:8080)

ezNet: A newly designed function that simplifies the network setup procedures for the user. Choose ezNet and click on submit. The External Storage 200 will try to get the IP address from DHCP server, and when the DHCP server cannot be found, it will then attain the MAC (Media Access Control) address from the network adapter (NICs) of the External Storage 200 and create an IP address for it.



NOTE: A MAC address is a set of unique numbers that is specially assigned to the each network adapter. An example of a MAC address is 00-14-75-03-7F-6D. The figure below illustrates the process of the ezNet.



6.1.4 Web Management

The default port for External Storage 200 is 8080. If the default port 8080 is restricted in your network, the user can change the port manually. For example, if the port is changed from 8080 to 808, the new link would become: http://000.000.000.808/ (e.g., http://192.168.1.123:808)

	DVR Extern	al Stora	ge				
			Home	System Setup	Storage Setup	Share Setup	System Management
	 Basic Setup Time Setup Network Setup 	Web Ma	anagement				
<	📼 Web Management	Port	8080	Submit			
	SNMP Setup Alarm Setup			Submit			

Fig 6 < Web Management>

6.1.5 SNMP Setup

SNMP (Simple Network Management Protocol) is part of the TCP/IP protocol suite. It enables the network administrator to ensure that the External Storage 200 is connected to the network.

	Home	System Setup	Storage Setup	Share St	itup System Managen	ient
Basic Setup Time Setup Network Setup	SNMP Setup					
Web Management		SNMP			ON OFF	
SNMP Setup		nly Community	public		(case-sensitive)	
Alarm Setup	Read Only C	ommunity Allow IP	192.168.			
			Subm	it		

Fig 7 <SNMP Setup>

6.1.6 Alarm Setup

By setting the Alarm Setup, the user will get a notice mail when the External Storage 200 does not function normally, such as HDD failure. The SMTP setting is identical to the setting in any Email Client (e.g., MS Outlook, Eudora, and etc.).

	Home	System Setup	Storage Setup	Share Setup	System Management
Basic Setup Time Setup Network Setup	Alarm Setup				
leb Management	Internal Buzzer	⊙ ON ○ I	OFF		
NMP Setup	Email Notice	⊙ ON ()	OFF		
larm Setup	Email Address	ххх@ххх.с	om		
ium octup	Send via SMTP	⊙ ON ()	OFF		
	SMTP Server	smtp.xxxx.	com		
	SMTP Server Port	25			
	SMTP User Name	abcd			
	SMTP Password				
			Submit		

Fig 8 < Alarm Setup>

6.2 Storage Setup

To change the RAID types, click <Storage Setup> on the top of the window. **RAID Setup**

Click on <RAID Setup>, the following window will be shown.

DVR Externa	al Storage				
	Home S	System Setup Storage Setup	Share Setup S	ystem Management	
Raid Setup	Raid Setup • Warning: Please make sure no DVR i • Warning: Using the same model of H	s being connected before setting on this page D is always recommended.	e or you might get an incor	nsistent data.	
	Name	Model Name	Capacity	Active	Action
	HDD1	ATA ST3160812AS	149.0 GB	Storage1	Activate Deactivate
	HDD2	ATA ST3160812AS	149.0 GB	Storage1	Activate Deactivate
	HDD3	ATA ST3160812AS	149.0 GB	Storage1	Activate Deactivate
	HDD4	ATA ST3160812AS	149.0 GB	Storage1	Activate Deactivate
			Storage 1		
	Total Capacity	Status		Action	Raid Type
	148.7GB	[raid1] Running		Start Stop Format	JBOD (Linear) Raid 0 Raid 1 Raid 5

Fig 9 <RAID Setup>

The External Storage 200 supports 4 types of file system, which are JBOD, RAID 0, RAID 1, and RAID 5. Please refer to Appendix B for information on JBOD and RAID Types.

To activate or deactivate any HDD, click "Stop" in Action under Storage 1 to stop recording, and click on "Activate" or "Deactivate" the HDD. When all actions are completed, click "Start" in Action under Storage 1 to perform the changes that the user has just made.



NOTE: When the user click "Stop", the HDDs will become configurable. After configurations, the user must click "Start" to perform the actions required to make these changes. To change the RAID types from one to another, click <Stop> in Action under Storage 1 to stop the HDDs. Choose a desired RAID type, a warning message will be displayed, "Change RAID type will erase all of the exiting data forever. Are you sure to continue?" Click <Yes> to continue, or <No> to cancel. The setup is not completed yet, the next thing you need to do is to click <Start> in Action under Storage 1 to start formatting. Refresh the webpage to view the current formatting status. The duration of the formatting process differs depending on the total size of the HDDs installed. Disregard the "Recovering" or "Resyncing" messages displayed either on the webpage or the LCD display. The "Recovering" or "Resyncing" information is running as a parity checking program which will NOT affect the recording process. After the formatting is completed, the External Storage 200 will be able to record. **The user can record or setup as usual even when the External Storage 200 is running the Recovering or Resyncing procedures.**



NOTE: REMOVE the External Storage 200 from DVR before making any change in this section or it may cause disk error.

6.3 Share Setup

To access the database of the External Storage 200, click <Share Setup> on the top of the window.

6.3.1 DVR (NFS) Setup

To allow only the listed IP address of the DVR, the user can add the IP address to the "Allow DVR IP" list. The IP address of DVR can be found under the "LAN Setup" OSD menu.



Fig 10 <Network Setup>

6.3.2 FTP Setup

The user can connect to the External Storage 200 using FTP software. The username and password are same as the "Basic Setup" and the port can be set on this page.

	Home	System Setup	Storage Setup	Share Setup	System Management
Setup	P Setup				
	FTP		ON	O OFF	
	Port	21			
			Submit		

Fig 11 <FTP Setup>

6.3.3 Windows Networks

To access NAS via "Network Neighborhood", Set the Windows Network to ON, and click "Submit". Open the Network Neighborhood and add the IP address or FTP address to your folder.



Fig 12 < Windows Networks>

6.4 System Management

To enter the system management page, click <Share Setup> on the top of the window.

6.4.1 System

The users can "Reboot/Shutdown" the External Storage 200 through network.

DVR Externa	al Storage				
	Home	System Setup	Storage Setup	Share Setup	System Management
System Software Configuration	System Setup • Warning: Please make sure no) DVR is being connected b	efore System Restart/Shu	utdown or you might ge	t an inconsistent data.
		System <u>Reboot</u> Shute			
		Kebud jima			1

Fig 13 <System>

6.4.2 Software

The user can upgrade the software in this page. If upgrade file is incorrect, the LCD Display would show "Upload File No Found". Otherwise, the LCD Display would show "Upgrade", and reboot after upgrading. The upgrade time may take 6 min, do not power off.



NOTE: Disconnect the External Storage 200 and DVR before upgrading.



Fig 14 <Software>

6.4.3 Configuration

To backup or recover the configuration setting, or recover the default factory setting.

DVR Extern	al Storage				
System Software Configuration	Configuration		orage Setup Share Se estore Configuration/Reset to Fa	tup System Management	
	Backup Configuration Restore Configuration Reset to Factory Default	Recovery Configur	winload 鄧麗…)Upload ation Recovery Storage		
	Recover the Storage will erasi	e all of the existing data for	ever."		

Fig 15 <Configuration>

To backup the current configuration in External Storage 200, Right-click "Download" to save the file.

To restore the configuration, click browse to select the file, and upload to the External Storage 200. The user can now choose to recover configuration/storage.

Appendix A: To Change IP Address in Windows

- 1. Click "Start", and choose "Control Panel" from the pull-down menu.
- 2. Click on Network Connections
- 3. Right-click on "Local Area Connection" and select "Properties".



4. Select Internet Protocol (TCP/IP), and click on properties

Local Area Connection Properties	? 🛽
General Authentication Advanced	
Connect using:	
B 3Com EtherLink XL 10/100 PCI TX N	Configure
This connection uses the following items:	
Client for Microsoft Networks Given the printer Sharing for Microsoft Network Gos Packet Scheduler Internet Protocol (TCP/IP)	orks
Install	Properties
Description Transmission Control Protocol/Internet Protocol. wide area network protocol that provides commun across diverse interconnected networks.	
 Show icon in notification area when connected Notify me when this connection has limited or no 	connectivity
ОК	Cancel

5. Choose "Use the following IP address" and enter IP listed as below:

IP:192.168.0.2;

Netmask: 255.255.255.0

ternet Protocol (TCP/IP) Pr ieneral	operties ?
	automatically if your network supports ed to ask your network administrator for
Obtain an IP address automa	atically
O Use the following IP address:	
<u>I</u> P address:	
Subnet mask:	
Default gateway:	
Obtain DNS server address a	automatically
• Use the following DNS serve	er addresses:
Preferred DNS server:	
Alternate DNS server:	
	Advanced
	OK Cancel

Appendix B: JBOD and RAID Types

JBOD

JBOD (Just a Bunch Of Disks) is also known as the linear mode. The order of how the data blocks are stored is illustrated in Fig B1. JBOD requires a minimum of 2 disks, and it is not fault tolerance. If there is disk failure in any ONE disk of the array, all data will be destroyed.



RAID 0

RAID 0 is similar to JBOD, and the data blocks will be stored separately in Disk 1 to 4. RAID 0 requires a minimum of 2 disks, and it is not fault tolerance. If there is disk failure in any ONE disk of the array, all data will be destroyed.





RAID 1

RAID 1 enables the External Storage 200 to make copies of 1 disk drive to at most 3 disk drives. RAID 1 requires a minimum of 2 disks, and it is fully fault tolerance. It allows up to 3 disk failures as long as there is one working disk drive.



RAID 5

RAID 5 stores the data separately into 3 disks, and create a parity block of these data. What the parity block does is to recover any one part of a data block. For example, When Disk 1 has error,

Parity Block A can repair "A1",

Parity Block B can repair "B1",

Parity Block C can repair "C1".

The data stored in Disk 1 is now fully recovered.

RAID 5 requires a minimum of 3 disks, and It allows 1 disk failure.

