

Daily Companion™

Promoting and Protecting Your Health.

User Manual and Easy Setup Guide



Daily Companion™ is a Health Management
and Advanced Medical Alarm System.





Daily Companion™

IMPORTANT NOTICE! BEFORE SETTING UP YOUR HOME DEVICE COMPLETE THE FOLLOWING STEPS

1. Click on the Daily Companion link supplied by MedSign in an email sent to you. It will take you to the Daily Companion Master Account Holder main Page.

2. Click on Account Manager's 'EDIT' button and complete the Master Account Holder Information.

3. Make sure you change your password.

4. 'SAVE' your new Master Account Holder information. You will be returned to the Account Manager main page.

5. Click on 'Add New CHIP'. You are now in your Critical Health Information Profile forms.

6. Complete the profile and press 'SAVE'.

7. You will be returned to the Account Manager's main page. You can add up to an additional 4 CHIPS at any time.

FROM: DAILY COMPANION ADMIN
TO: YOUR NAME
RE: LINK TO DAILY COMPANION

Hi Your Name,

Thank you for becoming a member of the Daily Companion family. To begin your journey to Promote and Protect your Health, please click on the link below:

<http://www.dailycompanion.com/DC1234566789>

Thank you,

The Daily Companion Team

YOU CAN NOW ACTIVATE YOUR DAILY COMPANION HOME DEVICE.

Daily Companion™

DO NOT PROCEED FORWARD UNTIL YOUR CHIP PROFILE IS COMPLETED ON THE WEBSITE

8. Place your device in a central location near an electrical outlet and telephone line.

9. Connect wall phone jack to 'Line' on back of device.

10. Connect home phone (optional) to 'Phone' jack on back of device

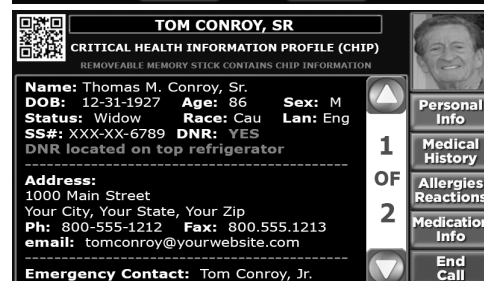
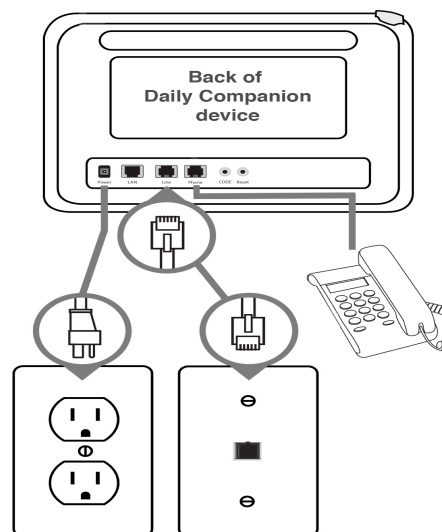
11. Plug the power supply into the 'Power' plug on back of device.

12. Plug the power supply into the electrical home outlet.

13. The Daily Companion device will perform a series of automatic startup screens. The device will place a call and download your CHIP information to your device. (Do not use your phone at this time). When completed, the Main Screen will appear on your device.

14. Press the 'MyLife' icon. A new screen appears. Press 'CHIP'. Your health profile appears. Tab through each folder to ensure download of your health information.

15. Press 'Back' button to return to the Main Screen



Daily Companion™



Daily Companion's Main screen provides access to a suite of important applications. Simply press an icon and enter into a new application. Press the 'Back' button on the device and it will return you to the previous screen. Continue pressing 'Back' will return you to the Main Screen.



The 'Phone' application allows the user to make calls either by choosing the name in the address book or by manually typing in the number. The telephone takes advantage of the high fidelity speaker phone system for crystal clear communication. To keep your medical history safe and secure, the Phone system cannot receive a call directly, but you can link your personal telephone directly through the device if required.




Your 'Today' screen presents a suite of daily brainteaser and cool 'stuff' applications requested by seniors. Get 'Inspired' with inspirational messages, famous 'Quotes' of the day, 'Trivia' questions to test your mind, and daily 'Lottery' numbers. Hear and learn a new 'Word' of the day, or find out what happened on this day in 'History', and if you're into astrology, try 'My Sign' and read about your lucky day directly through the device if required.




The 'My Life' application is designed to promote and protect your health. The Critical Health Information Profile 'CHIP' contains your personal medical history, 'Nurse' is for calling a live nurse direct, 'I.D.' personalizes the device with your picture and voice, 'Tips' provides health related news, 'Remind' displays the daily reminders and notifications, and 'Phone' is for making calls to physicians, family and friends directly through the device if required.





TOM CONROY, SR
CRITICAL HEALTH INFORMATION PROFILE (CHIP)
REMOVEABLE MEMORY STICK CONTAINS CHIP INFORMATION



Name: Thomas M. Conroy, Sr.
DOB: 12-31-1927 **Age:** 86 **Sex:** M
Status: Widow **Race:** Cau **Lan:** Eng
SS#: XXX-XX-6789 **DNR:** YES
DNR located on top refrigerator

Address:
 1000 Main Street
 Your City, Your State, Your Zip
Ph: 800-555-1212 **Fax:** 800.555.1213
email: tomconroy@yourwebsite.com

Emergency Contact: Tom Conroy, Jr.

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Personal Info

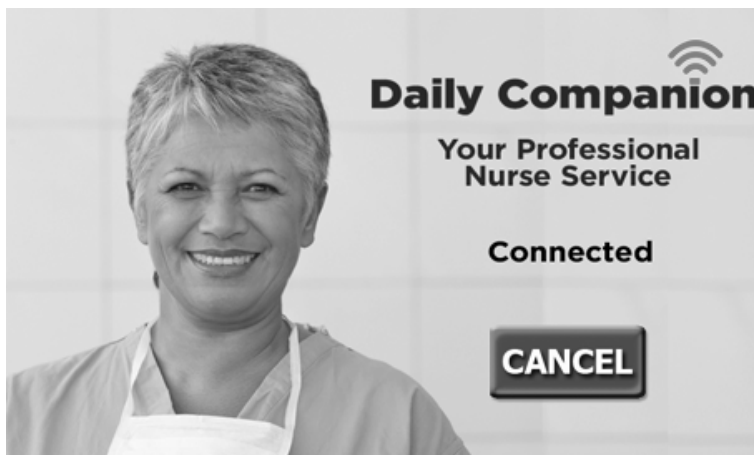
Medical History

Allergies Reactions

Medication Info

End Call

Your 'Critical Health Information Profile (CHIP)' is the most important application to help you in a crisis. Designed by Paramedics, CHIP provides immediate access by displaying your personal and medical information. CHIP is created on the website using our simple, easy to use wizard and downloaded to the device either automatically at night or by using the 'Update' app.



Daily Companion's 'Nurse' application is designed to call a nurse immediately, 24/7 and receive personal, professional medical assistance.



The 'I.D.' application presents two services that personalize your device. The 'Camera Snapshot' takes your picture and displays it on the CHIP screen. The 'Voice Recorder' records information that is played to Emergency Assistants.





Daily Companion

CUSTOMER SERVICE CONTACT INFORMATION

For immediate assistance, please press the CALL button below

CALL

Client Name: Your Name - **I.D.#:** Your Number
Mail Address:
 MedSign International Corporation
 1235 W. Main Street, Los Angeles, CA 90009
 Tel: 800.555.1212 ~ Fax: 800.555.1213
 email: info@DailyCompanion.com

The ‘Company’ application provides Daily Companion Company information and the ability to call the company with a touch of a button.



T&E: THOMAS CONROY		06:15 PM WED - 07-04-2013
STATUS	TIME	TASK OR EVENT
[]	08:00 AM	MEDICATION REMINDER
[]	12:00 PM	LUNCH SERVICE
[]	04:00 PM	EXERCISE / THERAPY
[]	04:00 PM	PARK VISIT
[]	05:30 PM	DINNER SERVICE
[]	06:00 PM	MEDICATION REMINDER
[]	08:00 PM	SNACK SERVICE
[]	08:15 PM	VITAL SIGN CHECK

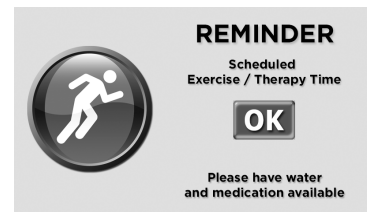
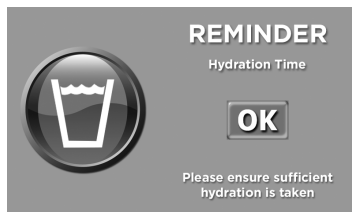
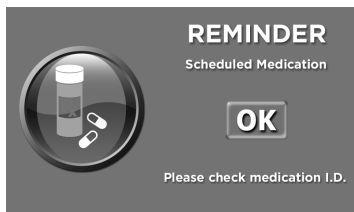
THIS AREA HAS TWO LINES AT 20 FONT FOR NOTES FROM COMPANY

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1 OF 2

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Next

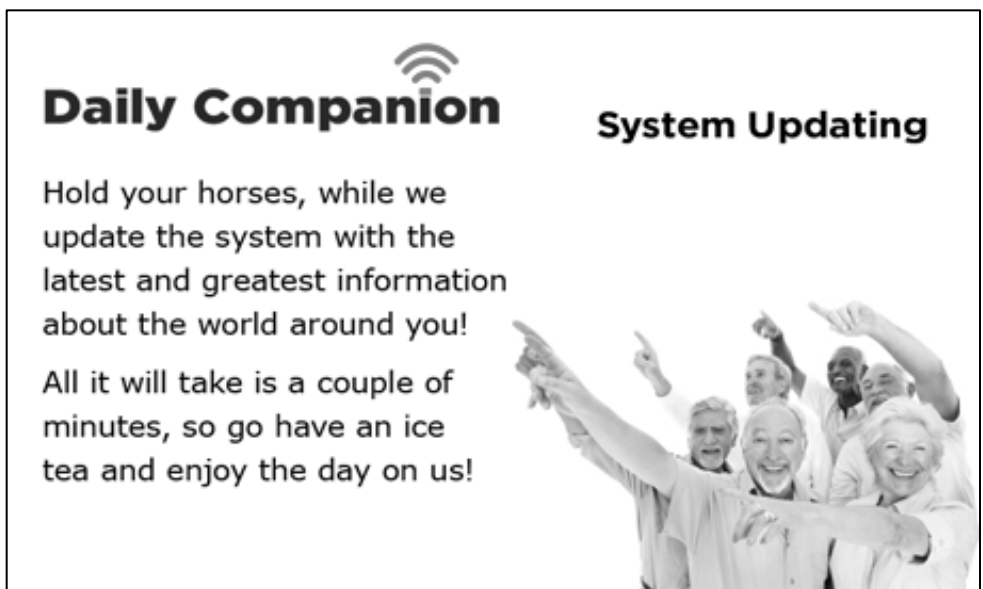


Daily Companion’s comprehensive ‘Reminder’ application displays time-based reminders and notifications throughout the day to help in promoting your health. There are more than 15 canned reminders and a special write-in reminder screen allowing you to write your own special event.

The reminders schedules are created on the website using the easy-to-use wizard calendar wizard. Once saved, the calendar is downloaded to the device either automatically at night or by pressing the ‘Update’ icon.



The 'Away' application sets the device in standby mode while you're away from home. This also puts the daily reminders and notifications in standby mode until the system is returned to normal operations by simply pressing the screen.



The 'Update' application calls the Daily Companion server system to see if there's any new information or personal updates for your CHIP and device.

TERMS AND CONDITIONS

That for the considerations and covenants set forth below, MedSign International Corporation (the “Company”) and you (the “Subscriber”) (each a “Party”), the Parties hereto, their heirs, successors and assigns do mutually covenant and agree as follows:

DAILY COMPANION IN-HOME MEDICAL ALARM SYSTEM: Upon receipt of a bona fide purchase order, the Company agrees to deliver to Subscriber a Daily Companion Medical Alarm System (“Daily Companion”) and to provide monitoring services based on the terms and conditions contained herein. The Daily Companion system consists of (i) a base unit console (“Console”) to be set up in the Subscriber’s residence in accordance with instructions contained in the User Manual or other documentation provided by the Company; (ii) a wireless activator (“Wireless Activator”) that remotely initiates an emergency call from up to 150 feet (line of sight) away from the Console, and (iii) a monthly fee based 24/7 monitoring service (“Call Monitoring Center”) operated by a professional subcontractor. The Wireless Activator is designed for the user to wear around the neck as a pendant and is intended to accompany the user around the home at all times. In a medical emergency or distress situation, the Subscriber, may activate a Daily Companion emergency call to the Call Monitoring Center either by pressing the 911 button on the Console or by pressing the Wireless Activator.

The Console contains a built-in two-way speaker phone capability designed to be audible under optimal conditions, in a typical residential environment.. In the event that the two-way audio is not clear, or the Call Monitoring Center does not hear any voice or audio response, the Subscriber authorizes the Company and the Call Monitoring Center to follow emergency response procedures. Pursuant to these emergency procedures, the Company will first notify 911, unless the Subscriber has previously told the Company otherwise in writing, in which case the Call Monitoring Center will contact individuals on the Subscriber-provided call list in the priority order previously indicated by the Subscriber. The Subscriber authorizes the Company in its sole discretion to authorize forcible entry to gain access to Subscriber’s premises in the event the Daily Companion emits a signal to the Call Monitoring Center and the Subscriber cannot either be heard through the unit’s microphone or does not answer the telephone. The Subscriber does hereby release the Company and the Call Monitoring Center from any and all liability whatsoever as a result of said forcible entry.

DAILY COMPANION MOBILE ALERT APP: The Daily Companion Mobile Alert APP (“Mobile App”) is designed for use outside the Subscriber’s residence. The Mobile App operates on iPhones, Android Smartphones and Flip Phones. The Mobile App does not include cellular service and it is the Subscriber’s responsibility to obtain and maintain adequate cellular service for Subscriber’s mobile phone. The Mobile App includes GPS tracking capabilities and Subscriber acknowledges that his or her physical location may be used in connection with providing requested emergency service and that emergency responders (“Responders”) may request the Subscriber’s location from the Call Monitoring Center. Subscriber agrees that Company may provide Subscriber’s physical location to Responders and any necessary third parties, as may be determined by the Company and Call Monitoring Center in their reasonable judgment. Subscriber hereby releases the Company and Company’s Call Monitoring Center provider of all liability that may arise out of disclosure of Subscriber’s physical location to Responders and any other necessary third parties.

REQUIRED SYSTEM TESTING: The Parties agree that the equipment is in the exclusive possession and control of the Subscriber and that it is the Subscriber’s sole responsibility to test the operation of the equipment and to notify the Company, in writing, if any equipment is in need of repair or service. The Company shall not be required to service the equipment unless it has received such written notice from the Subscriber. The Subscriber further acknowledges that the Daily Companion may be dependent upon the proper functioning of a battery. If the battery needs service, the Subscriber must notify the Company in writing. The Company shall have a period of 48 hours after receipt of such written notice, exclusive of weekends and holidays, within which to provide service (i.e., replace the unit, transmitter and/or battery as required). In the event the Subscriber moves the Daily Companion from the location where it is originally installed, or in case any utility such as the telephone company or power supplier make any repair or interrupts service, the Subscriber agrees to immediately notify the Company and to retest the Daily Companion without delay.

INTERRUPTION IN SERVICE: The Company assumes no liability for delays in equipment delivery, interruption of services due to strikes, riots, floods, fires, acts of God, mechanical or electrical equipment failures, or any cause beyond the control of the Company, and will not be required to supply service during which said interruption may continue.

ELECTRIC AND TELEPHONE SERVICE IS NECESSARY AND PURCHASER’S RESPONSIBILITY: The Subscriber agrees to supply home telephone connectivity and 24-hour 110-volt circuits as required to power the Daily Companion. The Company shall not be responsible for interruptions in service due to failure by any third party providers. Subscriber acknowledges that the Console plugs into a standard telephone jack and communicates over standard telephone lines. VOIP Internet phone systems will not work when your electricity service is interrupted unless you have battery back up for your telephone system. Purchaser acknowledges that the Daily Companion Console requires 110 Volt AC power and electrical outlets and receptacles, telephone hook-ups, RJ11 Block or equivalent, all of which is Purchaser’s responsibility to obtain and maintain. The Company shall not be responsible for the improper use of the Daily Companion Console or Wireless Activator, nor will it be responsible for failure resulting from the use of other equipment connected to the same phone line. The Company shall not be responsible for the quality of the phone line or the reliability or quality of the phone service with which the Daily Companion is used.

UPDATING OF MEDICAL DATA AND INFORMATION: At the option of the Subscriber, the Subscriber shall update their medical information via the Company web site at (www.dailycompanion.com) as and when it may be necessary. It is the Subscriber’s sole responsibility to update the Subscriber’s medical information on file with the Company and to ensure the accuracy and completeness of such information.

PROTECTION OF PERSONAL INFORMATION: The Company understands that in the process of completing their health and address information for the Daily Companion and Call Monitoring Center, that the Company will come into possession of Personal Information meaning (i) information that identifies the Subscriber or can be used to identify the Subscriber (including without limitation, the Subscriber’s name, signature, address, telephone number, and other unique identifiers), (ii) information that can be used to authenticate your identity (including without limitation, government-issued identification numbers, financial account numbers, credit card numbers, debit card numbers, personal identification numbers or passwords allowing account access, and (iii) personal health information, prescription drug information and other forms of health data.

The Company acknowledges and agrees that in the course of its engagement it will keep and maintain all Personal Information in strict confidence, using such degree of care as is appropriate to avoid unauthorized access, use or disclosure, and may use or disclose the Subscriber's Personal Information solely and exclusively for the purposes for which it, or access to it, was provided under the terms of this Agreement, and not to use, sell, rent, transfer, distribute or otherwise disclose or make available Personal Information for the Company's own purposes or for the benefit of anyone other than the Subscriber. In each aforementioned case, the Company shall not without the Subscriber's prior consent, directly or indirectly, disclose Personal Information to any person other than the Company's employees who perform services for the Subscriber that require access to the Subscriber's Personal Information ("Authorized Employees"), and any subcontractors or agents who require access to the Subscriber's Personal Information to perform the services for which they are contracted ("Authorized third Parties"), provided the Authorized Third Parties have acknowledged and agreed, by entering into a written agreement with the Company, to protect and secure the Personal Information disclosed to them in the same manner and to the same degree as does the Company.

The Company also represents and warrants that its collection, access, use, storage, disposal, and disclosure of Personal Information does and will comply with all applicable federal and state privacy and data protections laws, as well as all other applicable regulations and directives. The Company will notify the Subscriber of any improper use or disclosure of its Personal Information (a "Security Breach") as soon as practicable but no later than 48 hours after the Company becomes aware of the Security Breach. The Company shall take all reasonable steps and use its best efforts in accordance with applicable privacy rights, laws, regulations and standards to remedy any Security Breach and to prevent a further recurrence of any Security Breach. With regard to any outsourcing of tasks requiring access to Personal Information, the Company is not liable to the Subscriber for the acts or omissions of any of the Authorized Third Parties.

SELF-PROTECTION: The Subscriber understands that the Daily Companion is used to help the Subscriber protect his or her person. It does not assure or guarantee such protection. The Subscriber is encouraged, and agrees whenever practical, to use all other safety and medical devices and techniques available to the Subscriber for such protection including but not limited to basic health precautions, and adherence to physicians' directions and recommendations.

CALL MONITORING: Daily Companion is monitored 24 hours a day, 7 days a week, every single day of the year by trained representatives at the Call Monitoring Center. When a customer presses the "Emergency button" on the unit or presses the button on the Wireless Activator the Console will indicate that it is initiating an Emergency Call. Within seconds, the Subscriber will be connected to a Call Monitoring Center over the Console speakerphone. The Call Center operator will ask what they can do to help you. The operator then follows the Subscriber's request, (i.e. call my daughter, call my neighbor, or call for an ambulance, etc.).

RIGHT TO SUBCONTRACT CALL MONITORING: The Company may, in its sole discretion, subcontract for the provision of Call Monitoring Services under this Agreement. The Subscriber acknowledges and agrees that the provisions of this Agreement inure to the benefit of and are applicable to any third party Call Monitoring Center operator (a "Call Monitoring Center Subcontractor") engaged by the Company to provide this service set forth herein to you, and bind you to such Call Monitoring Center Subcontractor with the same force and effect as they bind the Subscriber to the Company.

MONTHLY MONITORING AND OTHER CHARGES: The monthly monitoring charge will begin on the day the equipment is sent. This agreement will automatically renew unless either Party gives written notice to the other Party of its intent to terminate service. The Subscriber understands that a minimum one-month monitoring charge shall be made and paid at the time of order.

MISUSES AND ABUSE OF SYSTEM: In the event the Subscriber violates any part of this Agreement, misuses or damages the Daily Companion Console, Wireless Activator or any other equipment provided or causes an excessive number of false alarms, the Company may suspend all service and terminate this Agreement upon giving 30 days written notice to the Subscriber.

LIMITATION OF LIABILITY: SUBSCRIBER AGREES AND UNDERSTANDS THAT THE COMPANY IS NOT AN INSURER AND THAT INSURANCE COVERAGE FOR PERSONAL INJURY, INCLUDING DEATH, AND REAL OR PERSONAL PROPERTY LOSS OR DAMAGE IN, ABOUT OR TO THE PREMISES SHALL BE OBTAINED BY THE SUBSCRIBER; THAT THE COMPANY MAKES NO GUARANTEE, REPRESENTATION OR WARRANTY INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE; THAT THE EQUIPMENT AND SERVICES ARE DESIGNED TO REDUCE, BUT NOT ELIMINATE, CERTAIN RISKS OF LOSS AND THAT THE AMOUNTS BEING CHARGED BY THE COMPANY ARE NOT SUFFICIENT TO WARRANT OR GUARANTEE THAT EITHER NO LOSS OR DAMAGE WILL OCCUR OR INCREASED LOSS OR DAMAGE WILL NOT OCCUR; THAT THE COMPANY IS NOT LIABLE FOR ANY LOSS OR DAMAGE WHICH MAY OCCUR PRIOR TO, CONTEMPORANEOUS WITH, OR SUBSEQUENT TO THE EXECUTION OF THIS AGREEMENT, EVEN IF DUE TO THE ACTIVE OR PASSIVE, SOLE, JOINT OR SEVERAL NEGLIGENCE OF THE COMPANY OR ITS AGENTS, SERVANTS, EMPLOYEES, SUPPLIERS OR SUBCONTRACTORS, OR TO THE IMPROPER PERFORMANCE OF AND/OR FAILURE OF THE EQUIPMENT TO PERFORM, OR BREACH OF CONTRACT, EXPRESS OR IMPLIED, OR BREACH OF WARRANTY, EXPRESS OR IMPLIED, OR BY LOSS OR DAMAGE TO FACILITIES NECESSARY TO OPERATE THE SYSTEM OR ANY CALL MONITORING CENTER; THAT SHOULD THERE ARISE ANY LIABILITY ON THE PART OF THE COMPANY FOR PERSONAL INJURY AND/OR PROPERTY DAMAGE, REAL OR PERSONAL WHICH IS IN CONNECTION WITH, ARISES OUT OF OR FROM, OR RESULTS FROM THE REMOTE PROGRAMMING OR MONITORING OF ANY EQUIPMENT OR CALL CENTER FACILITIES, AND/OR THE ACTIVE OR PASSIVE SOLE, JOINT OR SEVERAL NEGLIGENCE (INCLUDING GROSS NEGLIGENCE) OF THE COMPANY AND/OR ITS AGENTS, SERVANTS, EMPLOYEES, SUPPLIERS OR SUBCONTRACTORS INCLUDING, WITHOUT LIMITATION, ACTS, ERRORS OR OMISSIONS WHICH OCCUR PRIOR TO, CONTEMPORANEOUSLY WITH OR SUBSEQUENT TO THE EXECUTION OF THIS AGREEMENT, AND/OR ANY CLAIM(S) BROUGHT IN PRODUCT OR STRICT LIABILITY, AND/OR BREACH OF WARRANTY, EXPRESS OR IMPLIED, AND/OR BREACH OF CONTRACT, EXPRESS OR IMPLIED, AND/OR ANY CLAIM FOR DISTRIBUTION OR INDEMNIFICATION, WHETHER IN CONTRACT, TORT OR EQUITY, INCLUDING WITHOUT LIMITATION, ANY GENERAL, DIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE AND/OR CONSEQUENTIAL DAMAGES, IRRESPECTIVE OF CAUSE, SUCH LIABILITY SHALL BE LIMITED TO THE MAXIMUM SUM OF \$250.00, AND THIS LIABILITY SHALL BE EXCLUSIVE.

NO WARRANTY OR REPRESENTATION: THE COMPANY DOES NOT REPRESENT OR WARRANT THAT THE SYSTEM MAY NOT BE COMPROMISED OR CIRCUMVENTED OR THAT THE SYSTEM WILL PREVENT PERSONAL INJURY, LOSS OF LIFE OR PROPERTY, OR DAMAGE, OR THAT THE SYSTEM WILL IN ALL CASES PROVIDE THE PROTECTION FOR WHICH IT IS INTENDED. THE COMPANY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SUBSCRIBER HAS NOT RELIED UPON ANY REPRESENTATION OR WARRANTY. THE SUBSCRIBER ACKNOWLEDGES THAT ANY AFFIRMATION OF FACT OR PROMISE MADE BY THE COMPANY OR ITS AGENTS, SERVANTS OR EMPLOYEES SHALL NOT BE DEEMED TO CREATE AN EXPRESS WARRANTY UNLESS INCLUDED IN THE AGREEMENT IN WRITING.

FIVE YEAR LIMITED PRODUCT WARRANTY: The Company warrants to the original Subscriber (purchaser) that this product shall be free of defects in material and workmanship under normal use and circumstances for a period of Five (5) years from the date of original purchase for use. When the original Subscriber (purchaser) returns the product pre-paid to MedSign International Corporation; 651 Okeechobee Boulevard, Suite 1112, West Palm Beach, Florida 33401, USA within the warranty period, and if the product is defective, the Company will at its option repair or replace such. This warranty shall constitute the sole liability of the Company concerning the product. The Company expressly disclaims all other warranties INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO PERSON, FIRM, OR CORPORATION IS AUTHORIZED TO ASSUME FOR THE COMPANY ANY OTHER LIABILITY IN CONNECTION WITH THE SALE AND USE OF THE PRODUCT. The Company's and agents and distributors will bear no liability whatsoever for incidental or consequential damages or charges of any kind. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above disclaimer regarding incidental or consequential damages may not apply to you. This warranty is void if the product has been damaged or tampered with. In all cases of damage during shipment, a claim must be filed with the shipping carrier and not with the Company. This warranty gives you specific legal rights; you may also have other rights, which vary from state to state.

OUT OF WARRANTY REPAIRS : If the warranty period has expired or if you are not the original owner of the product, the Company will at its option either (1) replace this product with a functionally similar (but not necessarily identical) new or refurbished product or (2) repair the original product and return it to the original Subscriber (purchaser).

INDEMNIFICATION: The Subscriber agrees to indemnify, defend, waive jury trial and hold harmless the Company from and against all claims, demands, liabilities, damages, losses, expenses, including attorney's fees and lawsuits which may be asserted against or incurred by the Company by or due to any person not a Party to this Agreement, including the Subscriber's insurance or bonding company, for any expense, loss or damage including, but not limited to, statutory civil damages, personal injury, death and/or property damage, real or personal, arising out of the design, sale, lease, installation, repair, service, dispatch, maintenance, monitoring, recording or communications, operation or non-operation of the equipment, the Daily Companion Console, Wireless Activator or the Call Monitoring Center facilities, whether due to the sole, joint or several negligence (including gross negligence) of the Company or its agents, servants, employees, suppliers, or subcontractors, breach of contract, express or implied, breach of warranty, express or implied, product or strict liability, and/or any claim for contribution or indemnification, whether in contract, tort or equity.

INVALID PROVISIONS: In the event that any of the terms or provisions of this Agreement shall be invalid or inoperative, all of the other terms of the Agreement shall remain in full force and effect.

GOVERNING LAW: This Agreement shall be governed by the laws of the State of Florida.

FULL AGREEMENT: This Agreement constitutes the full understanding by and between the Parties hereto, and may not be amended or modified, unless agreed to and accepted by both Parties in writing.