

Toll Free -1 800 498 6429



For

User Manual

www.adoreinfotech.com

Copyrights 2014 Adore Infotech Pvt. Ltd. All Rights Reserved







Adore Softphone is a registered trademark. No part of this User's Manual Guide may be copied, altered, or transferred to, any other media without written explicit concern from Adore Infotech Pvt. Ltd. All brand or product names appearing herein are trademarks or registered trademarks of their respective holders.

Adore Infotech has developed this user manual guide to the best of its knowledge, but does not guarantee that the *program* will meet all requirements of the user. No warranty is made in regard to specifications or features. Adore InfoTech retains the right to make alterations to the contents of this user manual guide without the obligation to inform third parties.



1. Welcome to AdoreSoftphone

- 1.1 About AdoreSoftphone for Windows Phone
 - 1.1.1 What's New?
- 1.2 Features
- 1.3 Adore Softphone panel and User Features

2. Installations and Setup

- 2.1 Account Information
- 2.2 System Requirements
- 2.3 Install Application
 - 2.3.1- Process to download & Install in Windows Phone Device
 - 2.3.2- Process to download in PC & Install in Windows Phone Device

3. Uninstall Adore Softphone from Windows Phone Device

4. Using Adore Softphone

- 4.1- Register AdoreSoftphone
- 4.2 Placing a Call
- 4.3 Ending a Call
- 4.4 Handling an Incoming Call
- 4.5 Handling an Established Call
 - 4.5.1 Earpiece
 - 4.5.2 Speaker
 - 4.5.3 Hang Up
 - 4.5.4 Hold

5. Using Contacts

- 6. Proxy Settings
- 7. Exit Adore Softphone

1. Welcome to Adore Softphone

1.1 - Adore Softphone for Windows Phone 8

With the firm and outstanding presence in the VoIP mobile dialer turf, Adore Infotech comes up with its latest product **VoIP Mobile Dialer for Windows Phone 8**. The robust and reliable construct adorned with immaculate design and sophisticated keys make this VoIP mobile dialer for windows phone 8 a frontier in the field of VoIP solutions for mobile phones. **Adore Mobile Dialer** empowers the Windows 8 Smartphone with the live voice chat by using the VoIP service. Whether it's mobile to mobile, mobile to landline or mobile to PC call, it can perform all with excellent voice clarity.

1.1.1 What's New?

1) User Friendly, Advanced and Smoother GUI.

1.2 - Features

- Customized with company logo/name
- Unlimited user license
- SIP protocol support
- Making and receiving calls
- Call Timer
- Display Balance
- Local Signaling (Dial Tone, busy, ring back etc.)
- Advanced Phone Book (Contact manager with name number, profile pic and searching)
- Hold
- Speaker
- Proxy Setting
- Touch Tone
- Silence Suppression
- Echo Cancellation
- Registration Timeout
- Windows Phone 8

These features would enable you to connect your Windows Phone Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.

1.3 - Adore Softphone panel and User Features



2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- ✓ SIP IP/Domain
- ✓ User Name
- ✓ PIN/Password

2.2 System Requirements

OS Supported : Windows Phone 8 Internet Connectivity: Wi-Fi/ 3G

2.3. Install Application

Please follow any one of the process (2.3.1 or 2.3.2) to download

2.3.1- Process to download & Install in Windows Phone Device

Step 1: Download AdoreSoftphone on your Windows Phone device

Visit **Windows Phone Store** on your device and search **"AdoreSoftphone"** find and Install on your device. **(As shown in Fig. – 1-2)**



Note: Make sure device is connect with Internet





Fig-2

2.3.2- Process to download in PC & Install in Windows Phone Device

Note: This feature is only available to Windows Phone 8 handsets that have a micro-SD card. You cannot use this technique to install apps from your phone's internal storage, which means that this feature doesn't work with the most popular Windows Phone 8 handsets, like the Nokia Lumia 920 and HTC 8X.

It's easy to download apps from the Windows Phone Store and install them on your phone, but you can also transfer, or *sideload*, those from an SD card to your phone (if your phone supports an SD card).

To download AdoreSoftphone.XAP files from the Windows Phone Store on the web

- ♦ Open a web browser and go to <u>http://www.windowsphone.com/en-in/store</u>
- Search "AdoreSoftphone". (As shown in fig-3)



Fig-3

♦ Click "Adore Softphone " Icon. (As shown in Fig-4)

Adore Helpdes 🗙 🕑 Ta	'asks :: adorei 🗙 💙 🛅 ET!	GConnect ×	Search results		Connect ×	window:	mobile ×	🔉 www.adores	of 🗙 🚺 w	www.adoresof	× V >> emot	alk - Goog 🗙 🔪		x
← → 🗙 🗋 www.wir	indowsphone.com/en-	in/search?q=ado	resoftphone										5	≡
	<table-of-contents> Windows Phones Featu</table-of-contents>	Phone Ires Apps+	Games 1	News H	ow-to			ac E	loresoftphone x plore Iv Phone <i>–</i>	e		Q		~
	Apps+ AdoreSoftphon ***** No reviews Free	ames i	result	S						all col	all apps(games(lections(ව ව ව		11
Sending request	How-to results Couldn't find any relevant how-to articles. Try again using a different search A few tips: Check the spelling. Search for phrases like "add a ringtone to a contact". If you got an error message on your phone with an error code, search for that code (for example, request							h.	j	ust got a p	i new pho hone bas	ne ➔ ics ➔		2
背 start 🔵 😂 🧿 😒) * 🔽 💷 🕥	Se 🛅 scr	· win	😡 Inb	🚺 Unt	Ps Ad	btml 🔁	🔓 ht	Du Ad	🕑 ET	🚺 Unt	Desktop ×	° < 🗟 🐼 🐉 3:3	19 PM

Fig-4

Scroll down on the open page, then click **Download and install manually**. (As shown in Fig-5)





Fig-5

♦ When prompted, save the AdoreSoftphone.XAP file to a location on your computer, SD card or storage device.

Note:

To copy the **adoresoftphone.XAP** file to your phone, connect the phone with a USB cable and then use File Explorer to navigate to its SD card. Then, just drag and drop the file into the root of the SD card.(As Shown in Fig-6)



Fig-6

Now, disconnect the phone from your PC and power it off and then restart it. (Microsoft says you can just "wait a few minutes" but I've never gotten that to work reliably.) When the phone reboots, visit **Windows Phone Store** and you should see an entry called SD Card at the bottom of the main store menu. Click on "**SD Card". (As shown in fig-7)**





Now select **check box** and click **install** to install **adoresoftphone.xap** windows phone application on your device. Its installed and ready to use.(As shown in Fig-8-9)



Fig-8





3. - Uninstall Adore Softphone from Windows Phone

To uninstall AdoreSoftphone from your Windows Phone Device, Press few seconds on AdoreSoftphone Icon \rightarrow unistall \rightarrow yes. (As shown in Fig. -10)



Fig. 10

AdoreSoftphone App has successfully removed from the Windows Phone device.

4 - Using Adore Softphone

Steps 1 – Select "AdoreSoftphone" to open the application

4.1 Register AdoreSoftphone

- 1. Login Interface appears
 - Enter SIP IP/Domain
 - Username
 - Password

Press Save Button (As shown in Fig. - 11 & 11.1)

Below figure 9 & 9.1 shows complete Registration process

Note1: If SIP IP/Domain is hardcoded / Locked in the AdoreSoftphone, user needs to enter only Username and Password

UnRegistered	
AdoreSoftphone TM Helping You to Communicate Faster	
Save	Er
Login	Γ
Sip	F
152.52.120.525	μ
02145	
Decement	H
rasswurd	L
	Г



Fig.11.1

4.2 Placing a Call

You can make a call by using AdoreSoftphone

To make call

- 1. Press desired number through Dial Pad
- 2. Press "Call" button

When Call is in progress its display "In Call". And then your call connected. (As shown in Fig. - 12)



Fig.12

4.3 Ending a Call

1. Press "Hang Up" button to ending a call. (As shown in Fig. - 13)





4.4 Handling an Incoming Call

On incoming call message display "**In Call...**" Press "**answer**" button to receive or Press "**ignore**" to reject call. (As shown in Fig. - 14)





4.5 Handling an Established Call

While the call is in progress you can use: (As shown in Fig. - 15)

- ♦ Earpiece
- ♦ Speaker
- ♦ Hang Up
- ♦ Hold



Fig-15

4.5.1 You can able to hear your call via Earpiece. (As shown in Fig. - 16)







4.5.2 Speaker

You can use Speaker on & off in your Established Call. (As shown in Fig. - 17)





4.5.3 Hang Up

You can end your established call. (As shown in Fig. - 18)



Fig-18

4.5.4 Hold

You can hold your established call. (As shown in Fig. - 19)





5. Using Contact

Select "**Contacts**" then search your number and select, after select go to dial pad and click "**Call**" button to call from contacts. (As Shown in Fig-20)



Just drag / swap dial pad then contacts screen open

Fig-20

6. Settings

To set Proxy Setting follow the process as shown in. (As shown in Fig-21)

Registered		Registered
AdoreSonphone Helping You to Communicate Faster		AdoreSonphone Helping You to Communicate Faster
Save	Er	Save
Login	Ц	Setting
Sip	Н	Proxy Host
UserName	H	Proxy Port 5060
Partward	Н	Transport
Password	Ц	UDP
		О тср
Just drag login screen	Proxy Se	etting window open
F	ig-21	



7. Exit AdoreSoftphone

To Exit 'AdoreSoftphone' App Press "Exit" button on the dialer. (As shown in fig-22)







Sales:

Tel: +91-120-6471891 (India) Toll Free- 1-800-498-6429 (USA) E-mail: sales@adoresoftphone.com

Support:

Tel: +91-120-6450129 (India) E-mail: support@adoresoftphone.com

