



Container Labeling System[™] Reference Guide

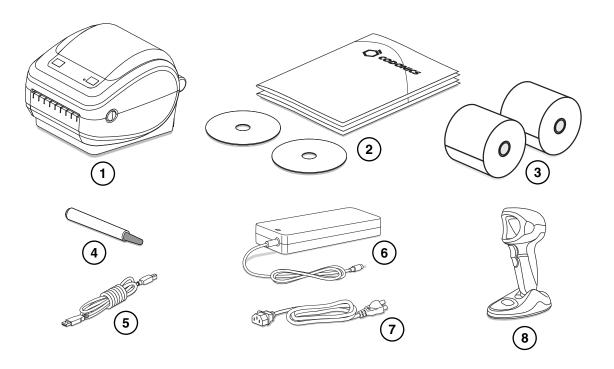
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Components

Unpacked Components

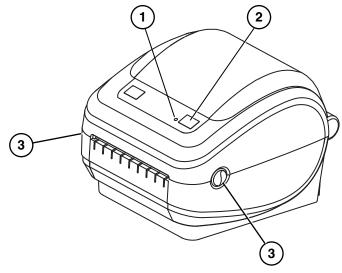


- 1. Container Labeling System (CLS) printer
- 2. Documentation and printer software discs
- 3. Label media

- 4. Printer cleaning pen
- 5. Printer USB cable
- 6. External power supply and cord
- 7. Power cable
- 8. Scanner

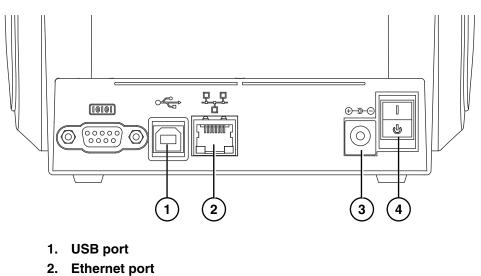


Printer Front Components



- 1. Status light
- 2. Feed button
- 3. Release latch (both sides)

Printer Rear Components



- 3. Power input port
- 4. Power switch

Minimum System Requirements

The following minimum system specifications are required for the computer on which the CLS application will run:

- Windows XP Professional SP3 or Windows 7 Professional SP1 (32-bit)
- .Net Framework 3.5
- 500 MB available disk space
- 2 GB RAM
- Intel Core 2 Processor or AMD Athlon64 X2



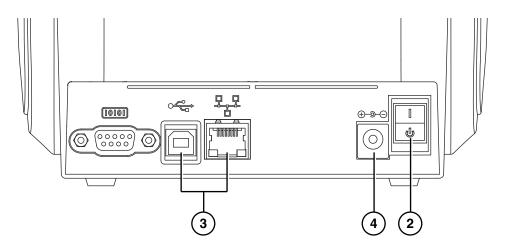
Setting Up the Printer

CAUTION: Only trained users should install and configure the system.

NOTE: For detailed instructions about setting up the printer, refer to the User Guide that was provided with the printer.

Setting Up the Printer Hardware

1. Place the printer on a solid level surface.



- 2. Turn the Power switch to off (**U**).
- 3. Connect the printer to the computer using either the printer's USB or Ethernet connection.
- 4. Connect the external power supply to the power input port and to an electrical outlet.

Loading the Label Media

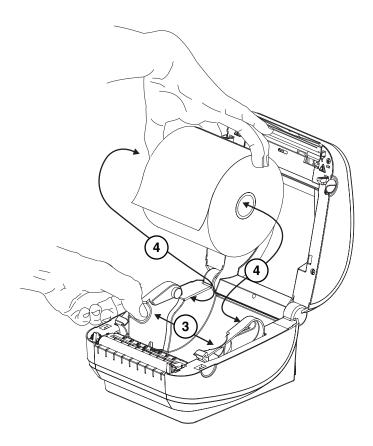
NOTE: Use only Codonics-supplied media.

To order media, contact Codonics Customer Service at:

Phone:	+1.440.243.1198
Fax:	+1.440.243.1334
Toll Free:	800.444.1198 (USA only)
Web:	www.codonics.com

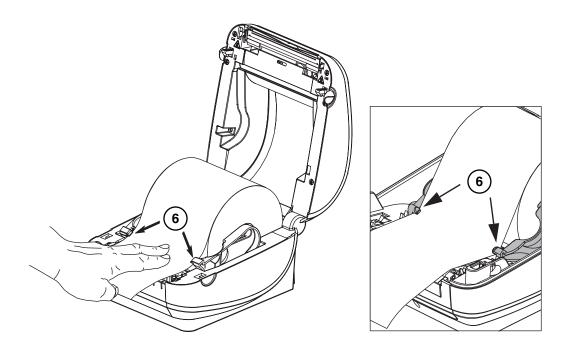
NOTE: For detailed instructions about loading label media in the printer, refer to the User Guide that was provided with the printer.

- 1. Pull the printer release latches toward the front of the printer and then lift the cover.
- 2. Unpack the label media roll.



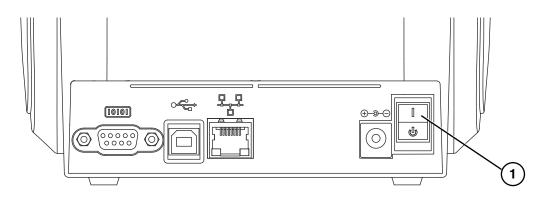
- 3. Pull the media guides open.
- 4. Place the media roll on the roll holders.
- 5. Release the media guides.





- 6. Pull the label media through the media guides.
- 7. Close the top cover until it snaps closed.

Installing the Printer Software



- 1. Turn the printer power switch to on (|).
- 2. Load the printer software disc into the computer.
- 3. Run the printer setup software: ZebraSetupUtilities and ZebraDesigner.

Setting Up the Scanner

Connecting the Scanner to the Computer

- 1. Connect the scanner USB cable to the computer.
- 2. Install the scanner software on the computer.

For more information about connecting the scanner to the computer, refer to the Quick Start Guide that was provided with the scanner.

Configuring the Scanner

For instructions about how to configure the scanner, refer to the Codonics Container Labeling System Barcode Scanner Configuration Technical Brief that is provided with the scanner.

Installing CLS Software

To install the CLS software on the computer, download the CLS install software onto the computer and run the CLS setup application.



Running CLS for the First Time

When running the CLS application for the first time, a license key is required to activate the application.

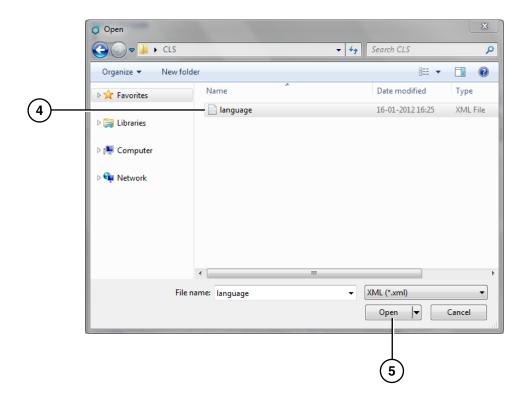
NOTE: Once installed on a computer, the license key cannot be transferred to another computer.

CLS

	Ô CLS			- = x
\bigcirc	Distributor Code:			
(2)	Site Name:			
(3)	Language File:	1	Language in Use:	•
•		Get Key		
	Key:			*
	License:			Ŧ
				*
	Please copy and paste your key into an email with the subject line of "CLS License Request" and include your site name and distributor name and send it to clssupport@codonics.com. A license will be emailed to you within the next 24 hours to be applied into the license field to activate your CLS.			
	ОК		Cancel	

1. Double-click the CLS icon or select the CLS application from the Start menu.

- 2. Enter the distributor code and site name.
- 3. Click the Language File folder icon.



- 4. Find the Language.xml file, which is located with the CLS setup executable file.
- 5. Click the Open button.



Ô CLS	_ = ×	
Distributor Code:		
Codonics		
Site Name:		
Codonics		
Language File:	Language in Use:	
CLS Software v2.3.0\Language_2012-02-08_173400.xml	English I	6
	Set Key	(7
Key:		
	*	
	Ŧ	
License:		
	^	
	Ŧ	
Please copy and paste your key into an email with the sub site name and distributor name and send it to clssupport		
A license will be emailed to you within the next 24 hours your CLS.	to be applied into the license field to activate	
OK	Cancel	

- 6. Select the language to be used.
- 7. Click the Get Key button. The key string is inserted into the Key field.

Ô CLS	- = X	
Distributor Code:		
Codonics		
Site Name:		
Codonics		
Language File:	Language in Use:	
CLS Software v2.3.0\Language_2012-02-08_173400.xml	English	
Ge	et Kev	
Key:		
MTdBfV/HoRcmNFxjkh+X5IffqKexwp98SSGmVOj67VV +C23jW52HsRH8 hak60mvSaENWzuSubTvAjob6dte/P5p7 +6SCfVwDAB0jJlgbyTM9KfaoDZMnzpGcInlK1V9p7bcdvhQc bgeQ = =		(12)
License:		
	•	
	-	
Please copy and paste your key into an email with the subje site name and distributor name and send it to clssupport@ A license will be emailed to you within the next 24 hours to your CLS.	codonics.com.	
ОК	Cancel	

- 8. Open an email.
- 9. Address the email to clssupport@codonics.com.
- 10. Enter "CLS License Request" in the email Subject field.
- 11. Include your distributor's code and the site name in the email body.
- 12. Copy and paste the key string in the Key field of the CLS window into the email body and send the email.



Distribution Condex			
Distributor Code:			
Codonics			
Site Name:			
Codonics			
Language File:		Language in Use:	
CLS Software v2.3.0\Language_2012-02-08_173400.xml	63	English	Ŧ
	Get Key		
Key:			
MTdBfV/HoRcmNFxjkh+X5IfEfqKezwp98SSGmVOj67VV			
+6SCfVwDA80jJlgbyTM9KfaoDZMnzpGcJnIK1V9p7bcdv bgeQ= =	/hQqENuQCBow	u02MQYFLISXZAbkMiuEQ4j8Fu0/VVO2Qg6Ri	1
license:			*
License:			
License: qC0Y5gnquL7BzIeBJ7Q2fq +yq1aZbT8PC8yuz1EPUgezuNdAWoGPX8SGrMdfSo54V UkwS2W0BJkdKTNfcBMRXTFwtHXzZG/19NAOo8J5hi98U +4DEN498KqzzMP1qcJsPGvhM4UkdAVfg2WWnIsF5uY5 +Q=	JjUEbGQCI1.ywaF	lpekQyoLTg3Li6ZCTZzjDY1ReUM6UJ7Ry	3 ^ +
qC0Y5gnquL7BzIeBJ7QZfq +yq1aZbT8PC8Yuz1EPUgezuNdAWoGPX8SGrMdfSo54V UkwS2W0BJkdKTNr6BMRXTFwtHXzZG/19NAOo8JShi98U +4D6N498KqzzMP1qcJsPGwhM4UkdAVfg2WVnIsFSuYS	JJUEbGQCII ywał 51 kv/CznaqSBaJJI subject line of "C	IpekQyoLTg3Li6ZCTZ;JOYLReUM6UJ7Ry	3
<pre>qC0V5gnquL7BzIeBJ7QZfq +yq1aZbT8PC8Yuz1EPUgezuNdAWoGPX8SGrMdfSo54W UkwS2W0BJkdKTNrcBMRXTFwtHXzZG/t9NAOo8J5h88U +4D6N498KqzzMP1qcJsPGvhM4UkdAVfg2WWnIsF5uY5 +Q= Please copy and paste your key into an email with the s</pre>	JJUEbGQCII ywał 51 kv/CznaqSBaJJI subject line of "C ort@codonics.co	IpekQyoLTg3Li6ZCTZzjDY1ReUM6UJ7Ry EWVBH9v0fZl2ExIDWJeshH0X38D8PnUDGKe LS License Request" and include your m.	*

- 13. When you receive the reply email, cut and paste the license number into the License field of the CLS window.
- 14. Click the OK button to activate the CLS application.



15. Click the OK button to close the confirmation message dialog box. The CLS application opens and the System window displays.

Configuring CLS

1. If the System window is not already displayed, on the Settings menu, click System.

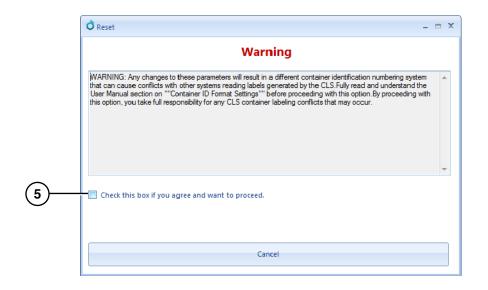
	3	
	Ö System	_ = X
	General Parameters	
	Export Settings	
(2)	File Path: C:\CLS\Export	
	Database Settings Database Path: C:\Program Files (x86)\CLS\BD\DB.mdb	Test Connection
	CLS Settings CLS Description:	
	Save Configuration	Cancel

- 2. On the General tab, leave the default settings.
- 3. Go to the Parameters tab.

Ö System		- = X	
General Parameters			
Container ID Formatting			
Container ID Length [615]:			
13	Delete		
Fixed ID [max length = 4]:			
Application Identifier:	Edit		
COD			U.
System Settings			
Verification Workflow			
Box Quantity Editable on Printing			
Lot and Expiration Date Mandatory			
Save Configuration	Cancel		

4. If the default Container ID settings must be changed, click the Edit button. A warning message about changing the Container ID format displays.





WARNING: It is critical that the Container ID (CID) format settings are correct for your locale. Refer to "Overview of Container ID Formatting for Drug Containers" in the CLS User's Manual for important details about determining the appropriate Container ID format to be used.

5. To proceed, click the agreement check box.

Reset – E	x
Warning	
/ARNING: Any changes to these parameters will result in a different container identification numbering system at can cause conflicts with other systems reading labels generated by the CLS. Fully read and understand the ser Manual section on ""Container ID Format Settings"" before proceeding with this option. By proceeding with is option, you take full responsibility for any CLS container labeling conflicts that may occur.	*
Check this box if you agree and want to proceed.	*
Edit	

6. Click the Edit button. The Container ID Formatting fields are enabled for editing.

	System	_ = ×
	General Parameters	
	Container ID Formatting	
	Container ID Length [615]:	
	13	Delete
	Fixed ID [max length = 4]:	
°T	Application Identifier:	Edit
	System Settings	
	Verification Workflow	
- L	Box Quantity Editable on Printing	
	Lot and Expiration Date Mandatory	
9-	Save Configuration	Cancel

- 7. Make the necessary changes to the Container ID Formatting fields.
- 8. Optionally, change the System Setting options from their default selections. For more information about the System Settings options, refer to the CLS User's Manual.
- 9. Click the Save Configuration button.

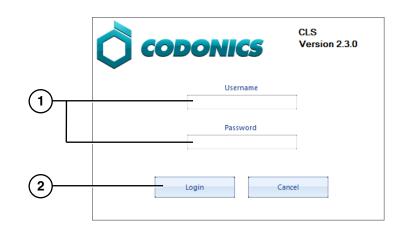


10. Click the OK button to close the confirmation message dialog box.

The Login dialog box displays.



Logging In for the First Time



- 1. On the Login dialog box, enter the default username and password:
 - Username: admin
 - Password: *ddmm*, where *ddmm* is today's date and month (for example, the password for September 21 would be "2109").
- 2. Click the Login button.

The CLS application window displays.

3. On the Manage menu, click Users.

NOTE: The default admin user will not be available the next time you log in, so you must create a user account for the administrator.

	🗘 Manage Users 🛛 🗙
	Add User Edit User
(5)	Name:
	Username:
	Password:
6	Status:
	Groups:
4-	Administrator Manager Technician Operator
	Perform Verification Workflow
7-	Add Close

- 4. Select the Administrator group.
- 5. Enter a name, username, and password for the administrator user account.
- 6. Select the Active status option.
- 7. Click the Add button.



- 8. Click the OK button to close the confirmation message dialog box.
- 9. Create additional users as needed. Assign them to the appropriate Group options. For more information about the CLS application functions to which each Group has access, refer to the CLS User's Manual.



Concentration Values and Routes

CLS is pre-populated with a default set of concentration values and one route, Injectable.

For information about adding and managing concentration values and routes, refer to the CLS User's Manual.

Adding the Printer to CLS

	Ö Printers – = >	
	Add Printer Edit Printer	7
(2)	Windows Printer Name:	
(2)	Printer Description:	
\bigcirc	Default Label Layout:	
(4)	Flag (Neck)	
(5)	Add	
\smile		

1. On the Manage menu, click Printers.

- 2. Enter the name of the label printer. This is the same name assigned to the printer when you installed its software in Windows.
- 3. Enter a description that identifies the printer and the label that will be associated with it.

NOTE: For information about adding multiple printers with different layouts, refer to the CLS User's Manual.

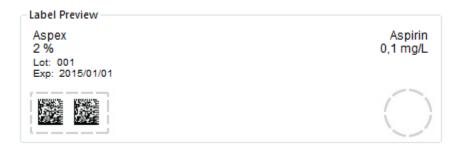
- 4. Select the default layout to be used when printing container labels to this printer. For a short description and example of the available label layouts, refer to "Available Label Layouts" on the next page.
- 5. Click the Add button to add the printer.

Available Label Layouts

The Flag label layout, which is best suited for container necks that are $\frac{1}{2}$ in. (1.3 cm) in diameter or less:



The Rectangle label layout, which is best suited for container seams:



NOTE: Only the rectangle label will be activated when selected to print. The round label is deactivated.

The Round label layout, which is best suited for container bottoms:

Aspirin
0,1 mg/L
12228775

NOTE: Only the round label will be activated when selected to print. The rectangle label is deactivated.



Calibrating the Printer

1. On the Manage menu, click Printers.

	2 Add Printer Edit Printer		_ = X
3—	Windows Printer Name ZDesigner GK420d	Printer Description	
4	Edit	Remove	

- 2. Go to the Edit Printer tab.
- 3. Select the printer.
- 4. Click the Edit button.

Windows Printer Name:		
ZDesigner GK420d		
Printer Description:		
Zebra Seam		
Default Label Layout:		
Rectangle (Seam)	-	

5. Click the Calibrate button.

A print calibration job is sent to the printer.

Adding a Manufacturer

- 1. On the Manage menu, click Manufacturers.

- 2. Enter the manufacturer ID and name.
- 3. Click the Add Manufacturer button.



Adding a Drug

1. On the Manage menu, click Drugs.

	ſ	Ö Drugs _ t	= x
	Í	Add Drug Edit Drug	
\bigcirc		Container Code:	
(2)-		Tallman:	
(3)-			
		Drug 1:	
(4)-		Concentration of Drug 1:	
(5)-			
6)-		Drug 2 (optional):	
ெ		Concentration of Drug 2 (optional):	
	Ц		
\bigcirc		Route:	
(7)-		Default Printer:	
(8)-			
(9)		- Workflow Approval	
\simeq			
(10)-		Add	

2. Enter the container code.

You can click the Auto Assign button to automatically enter a container code. The code will be in the Container ID format configured in the System settings.

- 3. Optionally, enter a Tallman name for the drug.
- 4. Enter a description for the drug.
- 5. Enter a concentration for the drug.
- 6. If the drug is a combination drug, enter the description and concentration for the second drug.
- 7. Select the route for the drug.
- 8. Select the default printer for the drug label.
- 9. Optionally, select the Workflow Approval check box. If selected, administrator approval will be required for each label print job for this drug.
- 10. Click the Add button to add the drug.

Associating a Drug to a Manufacturer

1. On the Manage menu, click Manufacturer Drugs.

Manufactur anufacture anufacture						-
anufacture	Name:				Select M	anufacturer
anufacture	Drugs					
Manufa	cturer Code	Container Code	Tallman	Drug	Concentration	Verification Status

2. Click the Select Manufacturer button.



	Ö Manufacturers		_ = X
	Manufacturer ID	Manufacturer Name	Active
	7	· ·	V
(3)	- > 74290812	B Braun	
\bigcirc	74294397	Eli Lilly	v
	74291126	Fresenius Kabi	V
	74299086	Merck	v
	74297731	Pzifer	v
4		Select Cancel	

- 3. Select the manufacturer.
- 4. Click the Select button.

Manufacturer Manufacturer ID: 74299812 Manufacturer Name: B Braun Manufacturer Drugs Manufacturer Code Kanufacturer Code V<			anufacturer Drugs					-
Manufacturer Name: Select Manufacturer B Braun	1	Mar	nufacturer					
Manufacturer Name: Select Manufacturer B Braun								\mathcal{Q}
Manufacturer Name: Braun Manufacturer Drugs Manufacturer Code Concentration Verification State V V V V 8973811298 10 Fentanyl 50 mg/mL Pending		74290812					1	
Manufacturer Drugs Concentration Verification State Manufacturer Code Container Code Tailman Drug Concentration Verification State Manufacturer Sold Tailman Drug Concentration Verification State Sold Tailman Drug Concentration Verification State Manufacturer Sold Tailman Drug Sol mg/mL Pending	1	Mar	nufacturer Name:				Select M	lanufacturer
Manufacturer Code Container Code Tailman Drug Concentration Verification State 0 \[coldsymbol{\nabla}'\] \[coldsymbol{\nabla}'\] \[coldsymbol{\nabla}'\] \[coldsymbol{\nabla}'\] Verification State 8973811298 10 Fentanyl Fentanyl S0 mg/mL Pending		ΒB	raun					
Manufacturer Code Container Code Tailman Drug Concentration Verification State 0 0 0 0 0 0 0 8973811298 10 Fentanyl 50 mg/mL Pending								
B973811298 10 Fentanyl 50 mg/mL Pending		Mar	nufacturer Drugs					
Image: Second		_						
8973811298 10 Fentanyl Fentanyl 50 mg/mL Pending			Manufacturer Code	Container Code	Tallman	Drug	Concentration	Verification State
			Ŷ	V	A	۲	7 7	,
1452893312 15 Ketamine 10 mg/mL Pending			8973811298	10	Fentanyl	Fentanyl	50 mg/mL	Pending
		١	1452893312	15	Ketamine	Ketamine	10 mg/mL	Pending

5. Click the Add button.

ĺ	O A	dd Manufacturer Dr	ugs		- = X			
	Dru	igs						
		Container Code	Tallman	Drug	Concentration			
\sim		V	Ŷ	Ŷ	7			
(6)		11	propofol	Propofol	1%			
\smile		12	lidocaine	Lidocaine	1%			
		13	morphine	Morphine	1 mg/mL			
		14	Succinylcholine	Succinycholine	20 mg/mL			
		16	VECuronium	Vecuronium	1 mg/mL			
		17	ePHEDrine	Ephedrine	5 mg/mL			
		18	ATROpine	Atropine	0.4 mg/mL			
		19	Rocuronium	Rocuronium	10 mg/ml			
	•		<u> </u>		•••••			
		nufacturer						
		inufacturer ID:						
		290812						
	Ма	inufacturer Name:						
	B Braun							
(7)	Ma	inufacturer Code (So	can Barcode on Box)					
() (9)	Во 1	x Quantity:						
 (10			Add	Close				

- 6. Select the drug in the list.
- 7. Click the Manufacturer Code field.
- 8. Scan the manufacturer's barcode that is printed on the drug box.
- 9. Enter the quantity of drug containers that are supplied in the box.
- **10.** Click the Add button to complete the association.



11. Click the OK button to close the confirmation message dialog box.



Printing Container Labels

The following procedure explains how to print a container label by scanning the manufacturer barcode. For other container label printing methods, refer to the CLS User's Manual.

1. On the Label menu, click Print Container Labels.

	(2)
	O Print Container Label
3	Manufacturer Code (Barcode on Box) OK Manual Search Manual Search

- 2. Select the Barcode Search option.
- 3. Click the Manufacturer Code field.
- 4. Scan the manufacturer's barcode that is printed on the drug box.

	O Print Container Label			- = X
	Enter Drug: Succinylcholine	ОК	 Barcode Search Manual Search 	
	Manufacturer ID:			0
	Manufacturer Name: Merck			Select Manufacturer
	Container Code:	1		
5	Taliman: Drug 1:	succiNYLCHOLINE Succinylcholine		
	Concentration of Drug 1: Drug 2:	20 mg/mL		
	Concentration of Drug 2: Route:	INJECTABLE		
	✓ Lot and Expiration Date			
	Lot: 71811981222	Expiration Date:	1	
		Sun Mon Tue Wed Thu Fit Sa 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 5 6 7 8 9 10 14 15 16 17 18 19 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 5 6 7 8 9 10 Today: Foday: 6/26/2012 10 11 12 13 14 15 15 16 17 18 19 23 14 15 6 7 8 9 10 10 14 15 16 15 16 17 18 19 15 16 15	31 3 0 7	
6		Confirm and Prir	nt Container Labels	

- 5. Confirm that the drug information that displays is correct.
- 6. If the drug information is correct, click the Confirm and Print Container Labels button.

Container Code: 1		
Tallman succiNYLCHOLINE		
-Label Preview		
Succinylcholine		
20 mg/mL Lot: 71811981222		
Exp: 2012/10/26		
RAKE RAKE		$\langle \neg \rangle$
Printer:		Quantity:
(Thirtee)		10
Zebra Seam	-	

- 7. Choose the label printer.
- 8. Enter the quantity of labels to print.
- 9. Click the Print Labels button.



Verifying a Container Code

To verify the container code on a printed label:

1. On the Label menu, click Verify Container Code.

	Ö Verify	- = x
\bigcirc	Scan Container Barcode:	
(2)	ОК	

- 2. Click the Scan Container Barcode field.
- 3. Scan the barcode.

COD0000000000001171210	201011011301222	ОК	
Container Code:	1		
Tallman:	succiNYLCHOLINE		
Drug 1:	Succinylcholine		
Concentration of Drug 1:	20 mg/mL		
Drug 2:			
Concentration of Drug 2:			
Route:	INJECTABLE		
Lot:	71811981222		
Expiration Date:	2012/10/26		
Lot	Expiration Date	Username	Date
	7	ъ 2	
71811981222	2012/10/26	admin1	6/26/2012 4:15:06 PM

4. Confirm that the displayed container information is correct.



Verifying a Manufacturer Code

To verify the manufacturer code that was configured for a drug's container:

1. On the Label menu, click Verify Manufacturer Code.

rify								-
ifacturer Code (Ba	arcode on Box)							
ing:	•	ОК						
ing.								
Manufacturer ID	Manufacturer	Manufacturer Code	Container Code	Tallman	Drug	Concentration	Created By	Edited By
5	B Braun	389661671222	5		Propofol	10 mg/mL	admin1	
2	Johnson & Johnson	66433426622289	4		Morphine	10 mg/mL	admin1	
F (Merck	23758884542222	1	succiNYLCHOLINE	Succinylcholine	20 mg/mL	admin1	

- 2. Click the Manufacturer Code field.
- 3. Scan the barcode.

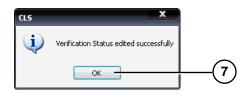
_

Ö Verify		- = x
Manufacturer Code:	389661671222	
Manufacturer ID:	5	
Manufacturer Name:	B Braun	
Container Code:	5	
Tallman:		
Drug 1:	Propofol	
Concentration of Drug	1: 10 mg/mL	
Drug 2:		
Concentration of Drug	2:	
Route:	INJECTABLE	
Created By:	admin1	
Created On:	6/26/2012 4:09:11 PM	
Verification Status:		
Select One	-	
Select One		
Approved/In Use Rejected	Confirm Verification Status	

- 4. Confirm that the displayed manufacturer information is correct.
- 5. Select the verification status.

NOTE: If the manufacturer information is incorrect and you select the Rejected status option, the manufacturer/drug association will not be available for label printing. The administrator will need to correct the information for review and approval.

6. Click the Confirm Verification Status button.



7. Click the OK button to close the confirmation message dialog box.



Using CLS on a Network

CLS clients on the same network can share the same CLS database. To configure support for CLS clients on a network:

- 1. In Windows Explorer, create a shared folder on the network.
- 2. In the shared folder, create the following folders:
 - A folder for the exports
 - A folder for the database
- 3. Copy the database you want to use to the database folder.
- 4. On the Settings menu in CLS at each client, click System.

	Ô System	_ = X
	General Parameters	
	Export Settings	
\bigcirc	File Path:	
(5)	C:\CLS\Export	
	Database Settings	
-	Database Path:	
6	C:\Program Files (x86)\CLS\BD\DB.mdb	Test Connection
	CLS Settings	
	CLS Description:	
7	Save Configuration	Cancel

- 5. Enter the file path for the exports folder.
- 6. Enter the file path for the database folder.
- 7. Click the Save Configuration button.

Securing CLS

Backing Up CLS Data

Your CLS data should be backed up frequently, ideally after every major session on your computer. Include your CLS folder (defined in the installation) in your backup list.

Never store your backups on your main hard drive. If you do and your hard drive crashes, your backup files will be lost. Backups of your most important data should not be stored in the same room or, ideally, at the same site as the original.

Protecting CLS Against Malware and Intruders

To protect your CLS data from malware and intruders:

- Install anti-virus and anti-spyware programs from a trusted source.
- Run a scan with your anti-virus/anti-spyware product on a regular basis.
- Update software regularly.
- Use strong passwords and keep them secret.
- Never turn off your firewall.
- Use flash drives cautiously.



Troubleshooting

Problem	Solution
The CLS application cannot be installed or is not running as expected.	Verify that the computer meets the minimum system requirements that are listed in "Minimum System Requirements" on page 3.
The printer will not power on.	Check the external power supply and cable. Check the power switch on the rear panel. Refer to the printer documentation.
The barcode scanner will not power on.	Unplug and reattach the USB connection to the computer. Refer to the scanner documentation.
The barcode scanner will not read barcodes.	Configure the scanner. Refer to "Configuring the Scanner" on page 7.
Login fails.	Verify the user name. Verify the password. Verify that the user account is active. Verify that at least one user account is configured to be an administrator account.
A barcode search result is the message "The Drug was not found in local database."	Verify that you are scanning the manufacturer barcode and not another type of barcode. On the Manage menu, click Manufacturer Drugs. Select the manufacturer of the drug and search in the first column (ManufacturerCode) of the drug list for the manufacturer code. If the code does not exist, click the Add button and associate the code with the respective drug.
A manual search result is the message "The Drug was not found in local database, Create Drug Now?"	Make sure that the search is being performed using the description of the drug. On the Manage menu, click Drugs. Go to the Edit Drug tab and search in the Drug column for the description of the drug. If the drug does not exist, add the drug. Refer to "Adding a Drug" on page 22.
The Manual Search option is disabled.	The user must belong to the Administrator, Manager, or Technician group to have access to the Manual Search feature.
The user does not have permission to confirm a drug when clicking the Confirm and Print Container Labels button.	The user must belong to the Administrator or Manager group to be able to confirm drugs.
The CLS application cannot print labels.	Make sure the printer selected for printing is configured with the same name in Windows. Check the printer external power supply and cables. Check that the printer is online.

Problem	Solution
There is a blank label between printed labels.	In the printer Properties options, make sure that the size of the label is set to 3 in. (7.6 cm) wide by 2 in. (5.1 cm) high. Calibrate the printer. Refer to "Calibrating the Printer" on page 19. For more information, refer to the printer documentation.
When using the Auto Assign Container Codes feature, a message indicates that there are no more codes available for use.	Contact Codonics Technical Support (+1.440.243.1198).
When verifying a Container code, a message indicates that the drug was not found in local database.	Contact Codonics Technical Support (+1.440.243.1198).
When attempting to verify a manufacturer code, the Verify Manufacturer Code option does not appear on Label menu.	In the System settings, make sure that the Verification Workflow option is selected. In the user's account settings, make sure that the Perform Verification Workflow option is selected. For more information about these settings, refer to the CLS User's Manual.

NOTE: For additional troubleshooting issues, refer to the Container Labeling System User's Manual.

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