

Club Version

MyClub V2 Manual

For National, State, or Association Users, please refer to the separate User Manual.

14 Sep 2010 Version 2.0



Table of Contents

Tal	ble of Contents	. 2
Am	nendment History	. 4
1.	Introduction	. 5
1	.1. Major Components	. 5
2.	Logon Screen	. 7
3.	National Registration	. 8
3	.1. Edit Membership Types & Fees	
3	.2. Maintaining your Membership List	
	.3. List/Count Members	
	.4. Edit Members	
	.5. Count Member across Seasons	
	.6. List Members Paid at another club	
	.7. Search for Duplicate Members	
	.8. Merge Duplicate Members	
	•	
	Club Membership	
	.2. Edit Additional Club Fields	
	.3. Edit Invoice Layout	
	.4. Edit Membership Types & Fees	
-	.5. Edit/List Transactions	
	.6. Setup Extras	
4	.7. Create Member Invoices	
4	.8. Sending Invoices - Cover Letters	20
	.9. Online Renewals / New Members	
	.10. Accepting Payments	
	.11. eCommerce Options	
	Edit club details	
	.1. Edit Club Information	
_	.2. Edit Club Office Bearers	
	.3. Edit Club Facilities	
	.4. List Members with Qualifications	
	Edit organisations	
	.1. Edit Clubs	
6	.2. Edit Companies	
_		
	Edit teams	
_	.1. Add Team	
	.3. List Team Members	
	.4. Add/Delete	
	.5. Email	
	Media releases	
	.1. Company details	
	.2. Company staff	
	.3. Company affiliation	
9.	Utilities	42



9.1.	Edit Passwords	42
9.2.	Replace Email Address	43
	Newsletter Subscribe	
9.4.	Edit Shop Settings	43
	Edit Sitelettes	
9.6.	Club Level Menu	46
9.7.	Optional Club Fields	46
9.8.	View Website Documentation	47
9.9.	Edit Seasons	47



Amendment History

Version	Description	Date	Author
1.0	Split from Nat/State/Assoc	Sep 2010	Danielle Pascoe



1. Introduction

MyClub is a hierarchical online membership management system for clubs, states and national bodies. It allows a club to manage their membership and allow relevant information to be then made available to association, state and national organisations. It is ideally suited to sporting organisations that have a hierarchical structure with a national body requiring each club to register its players with the national body and optionally capitation fees payable to both the State and National bodies.

There are many levels of access to the system - each level providing different access rights. National level access allows the user to see all members of all states, state level access provides access to all clubs and associations in each state and association level access provides access to all clubs within the association.

In addition to providing online member registration, myClub also provides the club with a series of tools that makes the job of membership officer easier.

These tools include:

- Generate Invoices for member renewals and take payments online
- Register new members, including online payments
- The ability to send an email (HTML format or text) to all members.
- Download a list of the club members to excel for a mail merge.
- Update which members have paid state and national levies.
- Export a list of other clubs within their sport for promotional mailouts of events that the club is hosting.

Information about the club is also passed to the websites allowing the public to view certain information about the club - eg: Contact phone numbers, activities offered and club office bearers. MyClub serves as a promotional tool for each club to market itself to the public.

1.1. Major Components

MyClub has two main components – a National Registration system and a Club Membership Management system.

1.1.1. National Registration

Many sports require that members register at Association, State or National level. Typically this results in double or triple entry. MyClub allows a user to enter their player details into a single database available to all levels of the sport. The data entry could be done by any level (National, State, Association or Club) depending on the requirements of the sport.

This component can be implemented independently of the Club Membership Management system. See Chapter 3 for details.

1.1.2. Club Membership Management

Clubs can use this component for all of their club membership, rather than using Excel or Access or other similar tools. Larger clubs with bar tabs, yard fees, etc will probably already have purpose built systems in place and the system may not be suitable.

The system allows clubs to generate, print/email invoices to all club members and record their payments. When a member is marked as "Paid" the system automatically updates their status in the National Registration system, so no further updates are required.

An online credit card facility provided by BvIT is available, so after sending out invoices, club members will are able to pay online, and the system will automatically update their Club



Membership and National Registration with no input from either club, state or national office, and funds deposited weekly in the club's account. See Chapter 4 for details.

1.1.3. "Registered" vs "Paid"

In MyClub V1, the system referred to marking someone as "paid" in the system. However this caused considerable confusion, especially for those clubs using the Club Membership system. For example, a club could mark someone off as "registered" before payment has been received by the club. Therefore in V2, the terms "registered" indicates when the person is flagged as being registered with the national body.

When a person is mark as "paid", either by an online credit card transaction, or a manual change, the system marks the invoice as "paid" and also that the player is "registered".

To see a list of "registered" members, use the List/Count Members screen. To find a list of "unpaid" members, use the List/Edit invoices screen to find all unpaid invoices.



2. Logon Screen

To login to MyClub, got to your national website, e.g. www.yoursport.com.au/myclub . If your club has setup a standard website through the myWebsite system, you can enter myClub though your website simply add myClub at the end of your url eg: www.XXXXXX.yoursport.com.au/myclub

You will be presented with the logon screen as shown below.



Enter the User ID and Password provided by the myClub Administrator, who is normally someone in your state office. If you are having trouble locating someone in your state office that can help you, please contact your National office for more information.

Once logged on, you will be presented with a set of menus similar to the one below dependent upon your user logon rights.





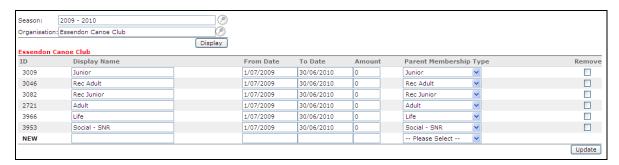
3. National Registration

If you are simply using MyClub to register your members with the national body, and use another system for maintaining a list of your club members, all you require is the information in Chapters 2 & 3. The main functions required by an administrator to manage the system are:

- Setup a list of Membership Types (only required once per year)
- Mark of all members as "registered" when they are considered "registered" by the club
- Maintain the contact details of each member. These details are maintained by the State / National bodies for contact and insurance purposes.

3.1. Edit Membership Types & Fees

This section is used to setup membership types and their associated fees. Membership types are useful for both charging differing fees and for reporting by different types of members. Members are easier to separate by membership type than any other variable and are of significant help in reporting so even though the fee may be the same for a youth membership and a junior membership, knowing how many youths and how many junior members your club has can be very important. The Parent Membership Type is the membership types set up by the organisation above you, such as State or National body. If you are not using the Club Membership system, just set all the amounts to zero, the from/to dates for the appropriate season, and the Display Name the same as the Parent Membership Types, typically your state or association membership types.

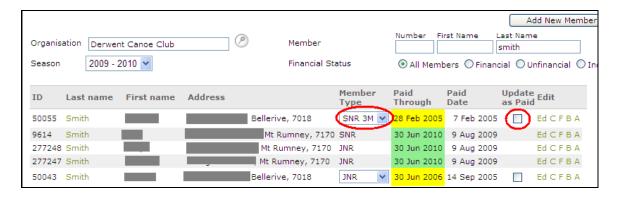


3.2. Maintaining your Membership List

3.2.1. Updating Membership Status

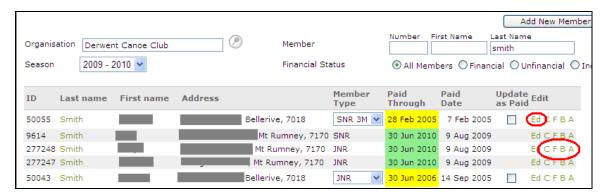
If the member you are searching for is highlighted as not being a current registered member and you wish to update them to "registered" status, simply select the membership type from the dropdown menu and check the box in the "Update as registered" column.





3.2.2. Editing Member Details

The series of letters to the right of the member's information edits their details. The first button (Ed) edits their personal information such as name, address, DOB, etc. The other buttons are sport specific such as boat info or players statistics. Hovering the cursor over each of these will display the name of the link.



Note: If you edit a member's address or name information and then close the editing window, the updated information will not be shown in the membership list until the membership list is refreshed. Click on "Refresh" to refresh the membership list.

The screen should look like this:



The full list of fields displayed will be determined by the fields setup in "Edit Member Fields" (see Section 11.7). Some will be optional and some will be mandatory based on the options set in the Edit Member Fields screen.



3.2.3. Add New Member

Next to the "List Members" button is "Add New Member". This will open a popup window asking you to search for the member. Searching for your new member in the database helps reduce the number of duplicate memberships in the system if members change clubs or are members of more than one club. Alternatively, if the member is new to the sport you can skip the search process by clicking the "Skip search" button. If you find the person that you are looking for, click the Select button and the person will be added to your club.



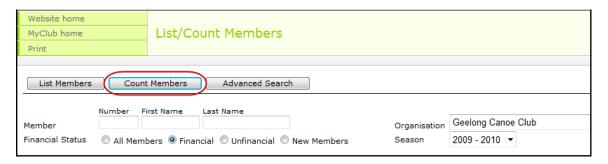
If you can't find the person in the search, click the Skip Search button and enter their details into the relevant fields. Field titles with a * next to them are mandatory. Once your new member's information has been entered, you have the option of saving and exiting (if you only need to add one new member) by clicking "Save and Close" or saving and adding another person (if you are adding several new members) by selecting "Save and New".

3.3. List/Count Members

The List/Count Members option allows you to do exactly that, list and count the members within your club, state or national organisation. Outlined below is a step-by-step guide on how to best utilize this section of your database.

3.3.1. Counting Members

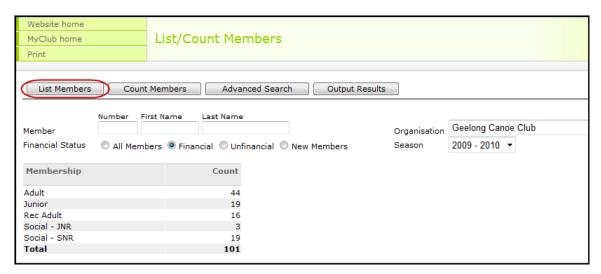
For various reasons, many people need to know how many members your club or association has. The Count Members function will allow the number of members of your club to be provided according to their membership types and in total. In the **Basic Search** you can filter what you search for by season, financial status or name and clicking "Count Members".





3.3.2. Listing Members

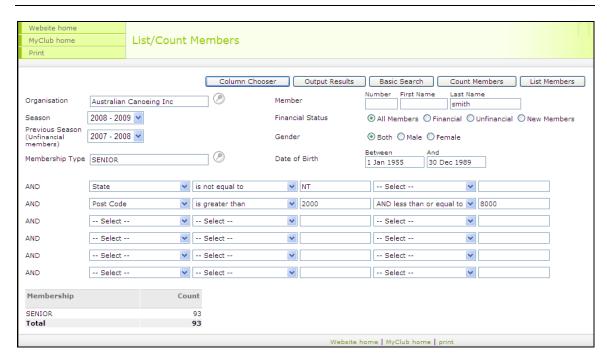
Listing members may be used for a number of reasons and the process of filtering the search is the same as for the Count Members function except that instead of clicking on "Count Members", you click the "List Members" button to the right.



3.3.3. Advanced Search

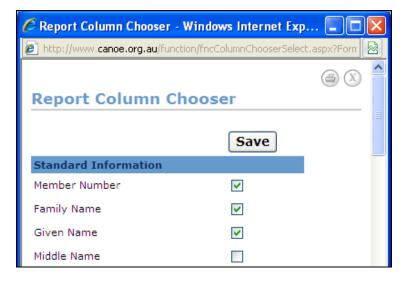
If the basic search is not returning the fields or the information that you want, clicking the **Advanced Search** button will give you extra options to filter your search and return the exact information that you require. As well as being able to search by season, name and financial status, you are able to search by birth date, gender, and membership type. You can also create your own search parameters by using the dropdown menus below the standard search fields. In the screenshot below, we have searched for **Senior** members of **Australian Canoeing** (e.g.at the National level) for the **2008-2009** season with the surname **Smith**. We searched for **All members** (no specific financial status), for **Both** male and female, and whose birth date was between **1 Jan 1955** and **30 Dec 1989**. We then created our own search parameters so that the search would not include any members from the **Northern Territory**, and would include members with postcodes between **2000** and **8000**.





Column Chooser

If you chose to list the members that you have found in your Advanced Search, you will be given the option of choosing the fields displayed by clicking the "Column Chooser" button at the top of the screen. This opens a pop-up window that will let you select from a list what personal information you want displayed when you search your membership list. The options available will depend on the fields that the National, State and Club administrators have deemed relevant. Simply click the checkboxes to put a tick in the box next to the information you want displayed, or click the tick to make it disappear if you do not want that piece of information returned in your search, then click the save button at the top to save your preferences.

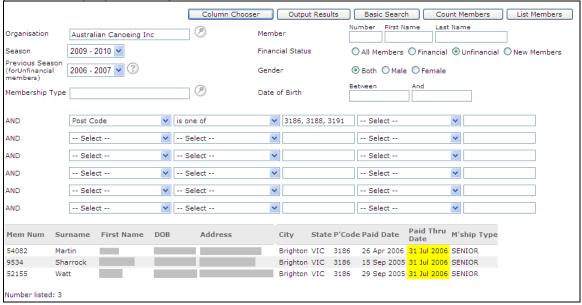


Unfinancial Members

If you are searching members who are not paid up this year but were several seasons ago, there is a search function to search the season that they were paid up as well as the season they were not. This is called Previous Season and is located on the left hand side underneath the Season option. In the following example, we have searched for people who are **Unfinancial** (not paid up)

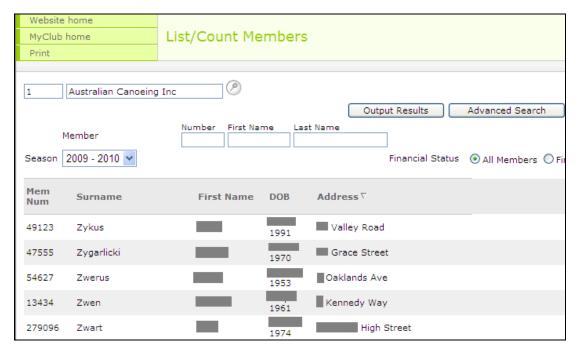


for season **2009-2010** but were paid members for the **2006-2007** season. We included the search parameter of people whose postcode is **3186**, **3188**, or **3191**.



3.3.4. Sorting

Once your specified membership search is completed it will display the results under the following headings (or if you used the advanced search it will display the headings of your choice):



By clicking on any of the headings, the program will sort your list in order of that field. So by clicking on the surname field, the list will be ordered by surname. If you click the heading again, the list will be ordered in descending order instead of ascending (as shown above). By default, the membership list is sorted by surname in an ascending order.



Page 14

3.3.5. Output Results

Once you have refined your list of members, the next decision is to decide what to do with the list. Next to "Advanced Search" is the "Output Results" button. This program has several functions to allow you to do various tasks with the list.

	View Saved Reports Next Exit
What do you want to do next?	View/Print Report Export data to Excel Save Report snapshot for later Save Search Criteria for later Send Email to listed people Send text message to listed people
Name of Snapshot Report or Search Criteria	
Report Date	22 Jun 2010
Report Snapshot Expiry Date	22 Dec 2010

View/Print Report

This will open up a new window with your search results in it.

Export Data to Excel

This will open your search results in an Excel document. It can then be saved on your computer for later reference or for printing.

Save Report snapshot for later

This saves both the search parameters and the results returned onto the system for later reference. If members are added or deleted after these search results are saved, this will not affect the data. The members and their details listed are what will be saved and what will be shown when you access the snapshot later.

Save search criteria for later

This will not save the results of your search, only the conditions that you used to search.

Send Email to listed people

This function will send an email to every person that was returned in your search. To use this feature you will need to ensure that the email field has been selected in the column chooser.

Send text message to listed people

This allows you to send an SMS message to the people returned in your search. As with the "send an email to listed people" function, to use this feature you will need to ensure that the mobile phone field has been selected in the column chooser.

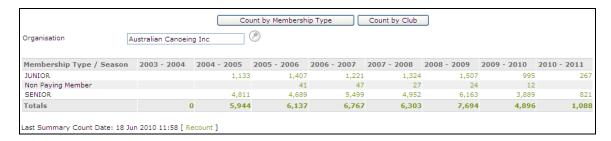
3.4. Edit Members

The page displayed when you click the "Edit Members" link is a lot like the List/Count Members page. Select your search parameters and click "List members". If you are searching for a specific person and know their membership number, you can type that into the field next to First Name/Last Name.

3.5. Count Member across Seasons

This feature shows the number of members over several seasons.



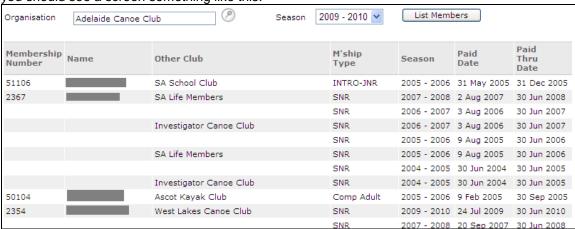


The count can be by club or membership type at any level (depending upon access level). By clicking on the Totals at the bottom the system will show, for that season, during which month the members paid. Clicking on the number elsewhere will transfer to the List Members screen and list out the members for that group of people, e.g, Junior Members in 2005-2006.

The numbers shown are from a Summary Count, so the numbers for the current season may not be 100% up to date. The bottom left of the screen shows the last date that the Summaries were updated. To refresh this count, click on the Recount button. This will not affect the counts for previous seasons.

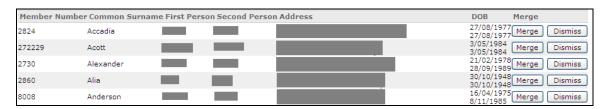
3.6. List Members Paid at another club

This page will let you know if your members are members at other clubs. Just make sure that your organisation name is in the correct field in the top left corner and select the season you wish to view then click "List Members". If any of your members are paid up members at other clubs, you should see a screen something like this:



3.7. Search for Duplicate Members

This function is only available for State and National level administrators. Select the region you want to search and click Go.



The search program will display people with the same surname and similar first names. If the addresses and DOBs are the same then they are likely to be a duplicate of the same person in



which case you should click the "Merge" button to combine the two records. If they are obviously two different people who happen to have the same or similar names, click the Dismiss button.

3.8. Merge Duplicate Members

If you already know that there is a duplicate record for a specific person and you have the two membership numbers, you can enter them into this screen and merge.

3.9. List Saved Reports

This page will show and give you access to the results of searches that you saved in the List/Count Members area.



4. Club Membership

If you wish to use MyClub to manage your club membership, the following are the steps necessary to create invoices and receive payments. Refer to the previous section on listing, editing, merging members information.

One-off tasks

- 1. If you wish to take payments online via credit card, contact your National body about setting up a payment agreement. This is not a mandatory requirement, but makes accepting payments less time consuming. As of Sep 2010 this is available for yachting clubs, with canoeing in 3/4th quarter 2010, and baseball early 2011.
- 2. Decide which of the standard contact fields you wish to use in your system
- 3. Decide if there are additional fields that are only relevant to your club that you wish to use
- 4. Setup the layout of your invoices

Yearly tasks

- 5. Setup the Membership Types & Fees
- 6. Setup any Extra charges over and above your normal membership fees
- 7. Generate Invoices
- 8. Accept payments and mark invoices as paid. This will happen automatically with online credit card payments or manually with other forms of payment.

The ability for clubs to take direct new memberships online, or renewals online without an invoice is also available. To use this facility do steps 1 - 6 & 8 above, and then refer to the section below on "Online Renewals / New Memberships".

4.1. Edit Standard Member Fields

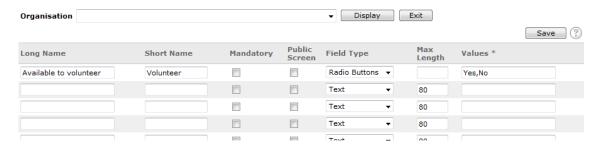
This is the area in which you decide which personal information is mandatory, optional or not required when requesting information for membership purposes. The national, state and local organisations will each have their own requirements however if the national body deems something to be mandatory, it will be mandatory at all the levels below it. If the state body deems something else to be mandatory, it will be mandatory at all clubs within that state etc. In addition, at club level, if your club is using the online membership signup and renewal facility, you can nominate which of the fields will be displayed on the public signup screen. Ticking the checkbox on the far right means that this field will shown on the public website signup screen.

Club ID: 3029			Select anoth	er organisation	Save	Exit ?
Field name	Yachting Australia	Yachting Victoria	Not for Display	<u>O</u> ptional	<u>M</u> andatory	Show on Online Join & Renewal
Standard Information						
Member Number	M				•	V
Family Name	М				•	V
Given Name	0	0		0	•	V
Middle Name	0	0		0	0	V
Informal Name	0			0	0	V
Maiden Name	0			0	0	V
Guardian Name	0			0	0	V
Name Prefix (Mr, Mrs)	0			0	•	▽
Suffix (AO, AM)	0			0	0	V

4.2. Edit Additional Club Fields

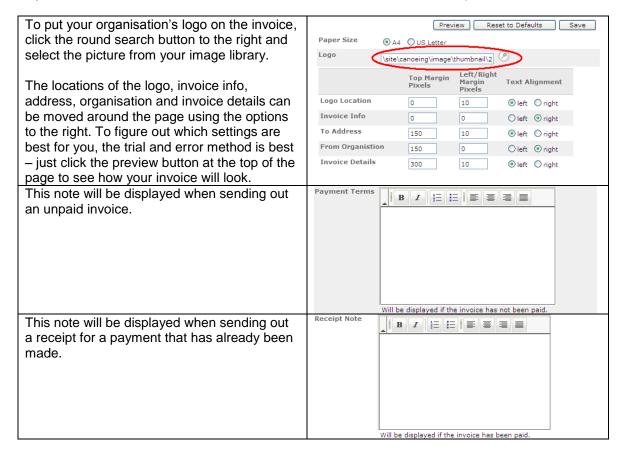


If the standard set of fields do not cover the needs of your club, you can setup additional fields such as locker key numbers, uniform numbers, rack locations, etc. The fields can be straight text fields or radio buttons, checkboxes or dropdown lists. Click on the ? icon in the top right of the screen for samples and information about how to set these up. Once added to this screen the fields are then available in the Advanced Search, in the Column Chooser and also the search options.

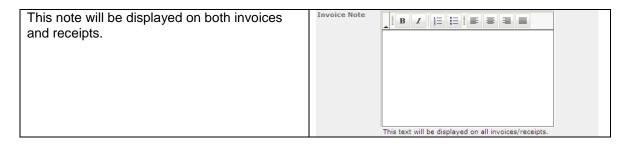


4.3. Edit Invoice Layout

If you plan to use the MyClub system to generate invoices, you can use this page to edit the layout of the invoice, as well as text to be included on invoices and/or receipts.







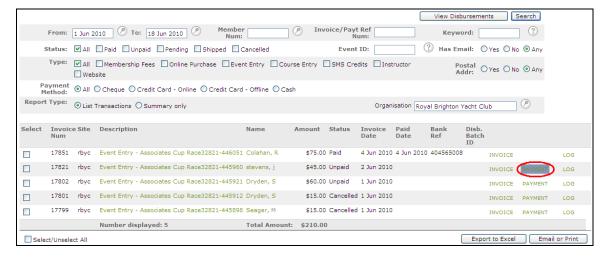
4.4. Edit Membership Types & Fees

See National Registration for a screen print.

The entered into the fee section **should include GST and any fees that go on to the state or national organisations**. It is the total amount of money that the member will be paying to purchase their membership.

4.5. Edit/List Transactions

This function shows all the transactions that have taken place online such as entries for events and membership fees. If they do not pay online, once you receive payment you can update the status of the transaction by clicking the Payment button to the right. Next to Payment is a Log button which will show information on all changes to the transaction. If your transactions need to be saved or printed, check the box next to the relevant transactions (or click Select All in the bottom left corner) and click either "Export to Excel" or "Email or Print". **Tip**: if you expect lots of transactions or just need a total amount click on Report Type "Summary Only".

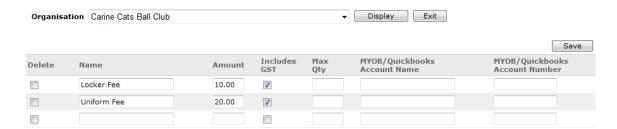


The Bank Ref column shows the Bank's credit card reference and can be used in case of disputed payments with members. If you sport uses a central payments system, the money collected in the central account will be disbursed approximately once per week. Once the funds have been disbursed, the Disbursement Batch ID will show the batch number in which this transaction was included.

4.6. Setup Extras



Use this screen to setup the list of optional fees that may be charged against some or all members and included on their invoice.

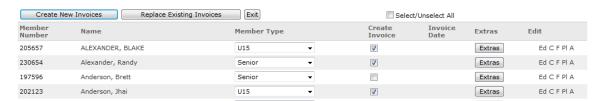


4.7. Create Member Invoices

This screen is used to create invoices to send to members for their membership renewals. To create invoices for next season, select the previous season to search, select Financial, and click on List Members.



The system will return a list of current members and provide the ability to generate an invoice and include any extra changes. Click the Extras button for a popup window to specify the number o each type of extra charge for this person. These numbers are stored against the member and will be retained from year to year. Click on the checkbox for members you wish to create an invoice and either Create New Invoice, or Replace Existing Invoices.



4.8. Sending Invoices - Cover Letters

Having created invoices, you now have the option of creating a cover letter and then emailing or printing, or a mixture of both. While emailing is certainly much simpler, you may find that the additional work of printing and mailing invoices provides a much higher retention rate, as emails are not as reliable, with people changing jobs, or being flooded with emails.

From the List/Edit invoices screen, search for the required invoices and click on the "Email or Print" at the bottom right of the screen.

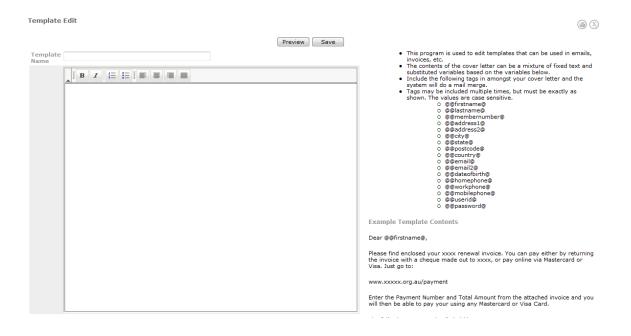




The following screen will be displayed. From here you can either print all the invoices, or email those where an email address exists, or print those without an email address. Click on Edit Cover letters to create a mail merge cover letter that will either be printed with the invoice or emailed with the invoice.



This cover letter is an important part of the system and provides and excellent way of firstly showing your member the details you have on file for them, and also providing them with the information to allow them to update their details themselves. You might have several Cover Letters, e.g, renewal, first reminder, final reminder. The screen includes full instructions along with a sample template to copy.





Example Template Contents

Dear @@firstname@,

Please find enclosed your xxxx renewal invoice. You can pay either by returning the invoice with a cheque made out to xxxx, or pay online via Mastercard or Visa. Just go to:

www.xxxxx.org.au/payment

Enter the Payment Number and Total Amount from the attached invoice and you will then be able to pay your using any Mastercard or Visa Card.

The following are your details held by xxxx. @@firstname@ @@lastname@ @@address1@ @@address2@ @@city@ @@state@ @@postcode@

Email: @@email@ @@email2@ Home Phone: @@homephone@ Work Phone: @@workphone@ Mobile Phone: @@mobilephone@ Date of Birth: @@dateofbirth@

UserID: @@userid@ Password: @@password@

If these details are not correct, please logon to www.xxxx.org.au/myclub with the UserID and password above, and correct any details. If you do not have access to the internet, please alter this cover letter and return with your payment.

Regards,

xxxx

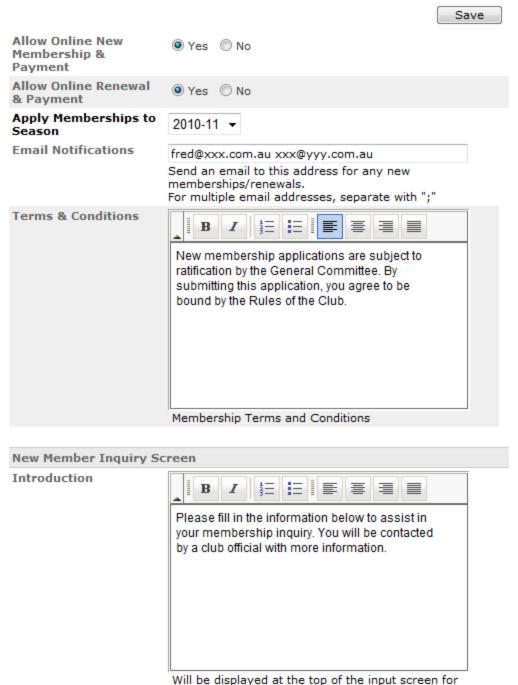
4.9. Online Renewals / New Members

The system has the ability to take renewals directly online without a member having received an invoice, and also the ability to accept new memberships directly. While the facility exists, it would generally be recommended for use only if your data collection needs are quite limited, as there is significantly more flexibility in creating invoices and less chance of error than providing a fully user driven application/renewal system. The biggest issue is in the are of membership types, with good explanations required on the different types of memberships in use at some clubs, e.g. "A Student membership is applicable to anyone who is under 25 as of 1 Jan this calendar year, but engaged in full-time study"

However, it can be an excellent tool for signing up new members with minimal admin effort and hopefully gets people into the system before they have time for a second think about whether or not they should join.

To setup your options, click on the "Edit Online Renewals" link.





inquiries.

The setup screen allows you to turn on/off both the renewal and online join applications. When a member renews or joins, an email is sent to the addresses in the Email Notifications. In addition, the screens have some free text areas that you can use to outline T&Cs, or a welcome message to the club, or explanations of the membership types.

On the right of the screen area are links to the renewal and new application areas. Once everything is setup, advertise these links on your website. The Extras that are setup in the Club Membership system will also appear in the renewal/join screens so users have the option of specifying if they want a locker key, additional items, etc.



At a future date, all of the fields in the Contact edit screen will be made available as required on these screens.

Members who join online will have their contact details added to MyClub and cause an invoice to be generated. If you have an online payment system available, they can also pay online and the system will them update the invoice to paid, and their status to registered. Without an online payment system, they can print off the invoice and send in with their payment, or the club can do a weekly scan to find new, unpaid invoices and mail them out to potential new members.

For renewals, the system will generate an invoice with a status of unpaid. With an online payment system, they can then pay directly online, or if not, print off the invoice and send to the club. They are not updated to "registered" until the invoice is paid.

4.10. Accepting Payments

If you are using the online payments system, members enter their payment reference number and amount from the invoice, enter their credit card details and upon successful payment the system will update the invoice to "paid" and the member to "registered" and no intervention is required by the administrator. The member is presented with an invoice and if they have an email address, a copy is also emailed to them.

Please note that the payment reference number is different from the invoice number. The reason for this is that invoice numbers are sequential, and a club will send out many invoices of the same amount and with sequential invoice number. The system uses the payment reference number and amount to cross check that the member is paying the correct invoice. The payment reference numbers include a 2 digit "check" to make sure that the number is a valid number and they are not sequential, so the chances of paying the wrong invoice are significantly reduced. While it is a little more confusing for people as there are two numbers on the invoice, this is now becoming quite common and people are becoming more and more familiar with the practice.

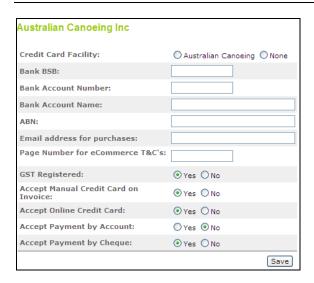
If you are not using an online payments system, use the List/Edit Transactions screen to search for the required transactions, click on Payment, and update accordingly. This will mark the invoice as paid, and update the person as "registered" so they will then appear in green on the List/Count Members screen as being Financial.

4.11. Payment Options

4.11.1. Edit Payment Options

If you plan to take membership fees or payment for other goods & services online, this is where you enter your banking details. If your organisation uses a central payment system, this is the information required by the organisation that manages the system (usually the national body). Clubs have access to the GST and ABN fields, plus the ability to specify email notifications, and whether to accept payments via manual credit card or on account.





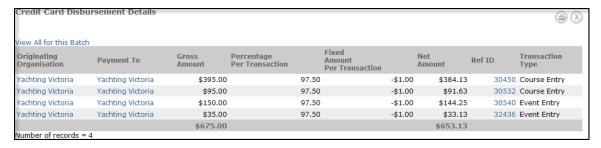
4.11.2. List Disbursement Batches

This section is used if your organisation uses a central payment system. It shows transactions in batches that have been disbursed to your club. Clicking on the Batch ID will give more information about how much money was involved in the batch.



The detail of the payments in a disbursement batch will look similar to the following. In this example, there are four deposits for the one organisation, one for each event that the organisation is running. Splitting the deposits allows for easier reconciliation. The RefID column is the Event ID for each event.

To then view which transactions were consolidated into each deposit, click on the RefID.





5. Edit club details

This section is used to store information about individual clubs.

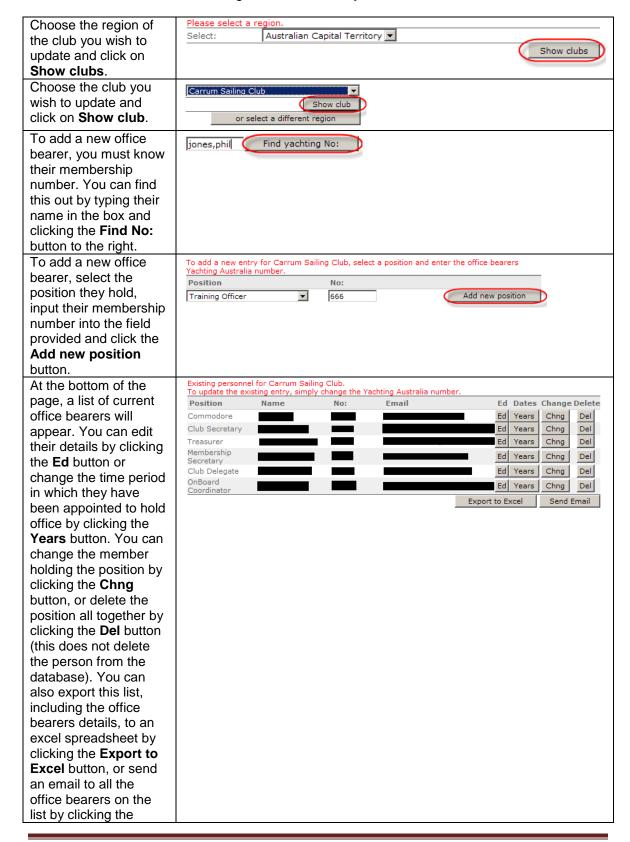
5.1. Edit Club Information

Choose the region of the club you wish to	Please select a region. Select: Austra	lian Capital Territory		
update and click on				Show clubs
Show clubs.			`	
Choose the club you				
wish to update and	Sandringham Quidditch Club			
click on Show club .		how club		
Click on Show club.	or select a different re	gion		
In the fields provided,	Contact details for Sandringha			
enter the postal	,	am Quidditch Club		
address, site	Postal Address			
address, email,	Suburb			
website, phone and	State			
fax information. There	Postcode	1		
is also a field for a map	Site Address			
reference, eg.				
Melways map 72 E5.	Suburb			
To save the	State VIC			
information you have	Postcode			
input in this section,	Website			
click on the Update	Phone			
contact details button.	Fax			
contact actains button.	Map Reference			
				N
			Update contact details	D
In this section you can	Facility details for Sandringha		Update contact details	<u> </u>
In this section you can enter more about the	Description I	Detail	Update contact details	
enter more about the	Description I		Update contact details	ν -
enter more about the clubs activities, active	Description I	Detail	Update contact details	<u>v</u>
enter more about the	Description I	Detail	Update contact details	<u> </u>
enter more about the clubs activities, active days and open times.	Description I	Detail	Update contact details	
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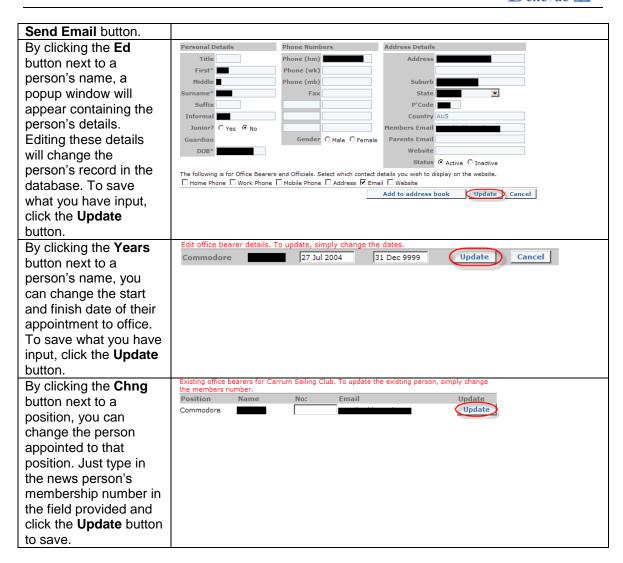


5.2. Edit Club Office Bearers

This section is used to add or change office bearers at your club.







5.3. Edit Club Facilities

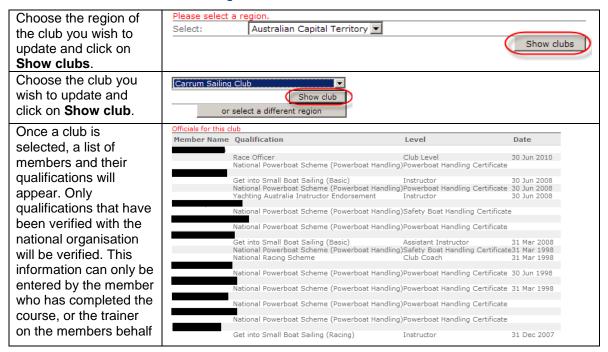
You can store information about which facilities your club does/does not have so that people can search for clubs with certain facilities.





Click on the box next to	Facility	Provided?	
the facilities your club	Bar	V	
	Bathroom facilities for members with a disability		
has to select them,	BBQ Area	✓	
then click the Update	Boat Storage	₩	
button to save the	Canteen		
	Clubhouse	₩	
information.	Crane		
	Cruising Division		
	Disabled Access		
	Facilities for members with a disability		
	Fuel		
	Function Centre		
	Gym		
	Hall Hire	₹	
	Hard Stand		
	Launching Ramp - cement		
	Launching Ramp - sand	☑	
	Laundry Facilities		
	Marina		
	Member Parking		
	Mooring Buoys		
	Mooring pens		
	Overnight accomodation for members with a disability		
	Playground		
	Restaurant		
	Rigging - cement		
	Rigging - lawn		
	Rigging - Sand		
	Sailing School		
	Showers	<u> </u>	
	Slipway		
	Tender Service		
	Wharf/Pontoon		
		Update	

5.4. List Members with Qualifications

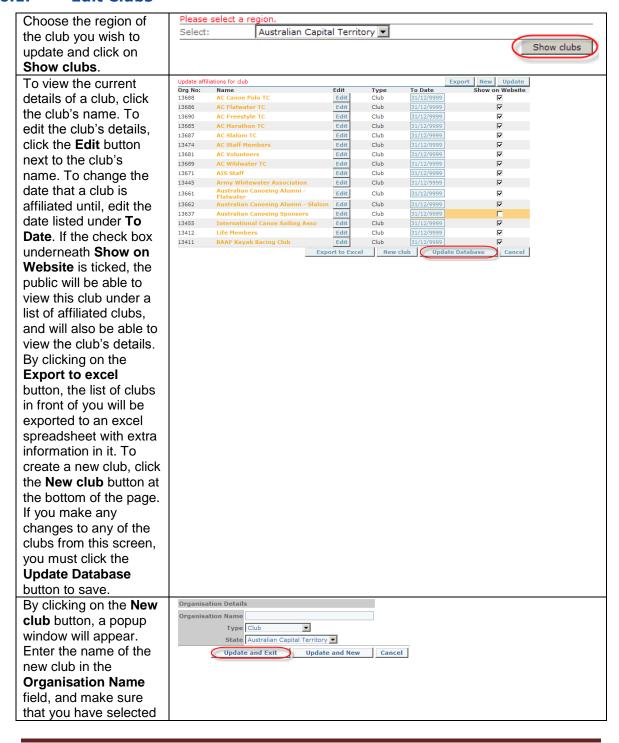




6. Edit organisations

National, State, Associations and Clubs are all considered "Organisations" within MyClub. However a Club typically has more detailed information covering their sport, types of membership, etc. Setting up a new organisation involves setting up the organisation itself, and then associating it with a "parent" organisation in the hierarchy of the sport.

6.1. Edit Clubs





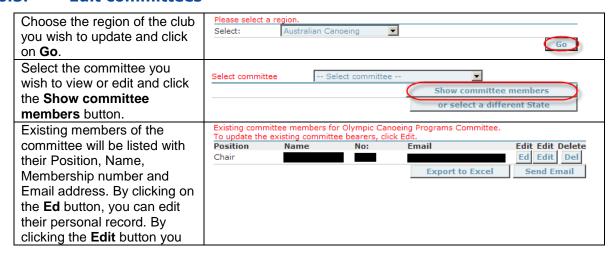
the correct type of organisation and the correct state. If you are just adding one new club, click the Update and Exit button to save and close the window. If you want to create several new clubs at a time, you can click the Update and New button to save the current club and create a new one. Clicking the Cancel button will exit out of the New club screen without saving.

6.2. Edit Companies

MyClub can also store information about other organisations who are not part of the sport, but who of interest to the sport, e.g. media contacts. Use the Companies section to record information these organisations.



6.3. Edit committees





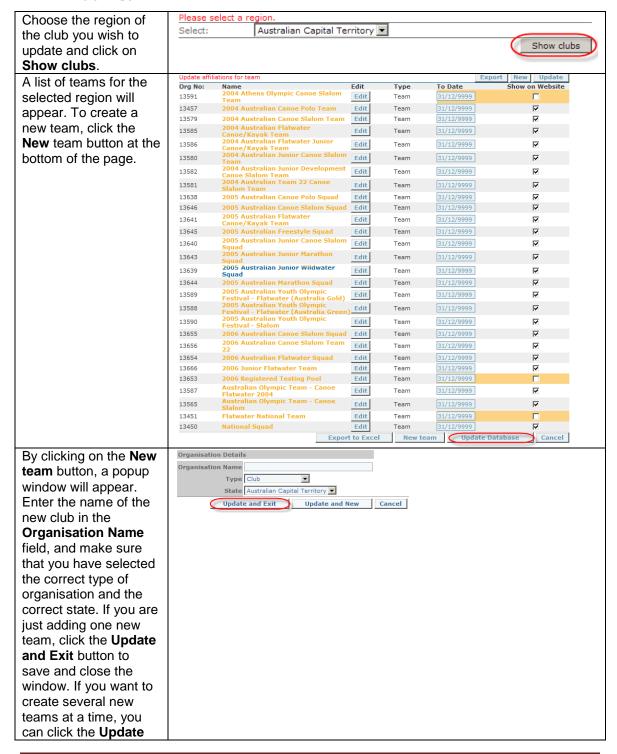
can edit the time frame in which the appointment is valid. To delete the record, click the Del button. If you click this button, it will not delete the member, just the position the member holds. By clicking the Export to Excel button, you will be provided with an excel spreadsheet of all the committee members and their details. The Send Email		
button will send an email to		
all committee members.		
To add a new committee	To add new committee members for Olympic Canoeing Programs select a position and enter the number for the new official.	<u> </u>
member, select the position they will hold, enter their	Position No:	Add Official Add new member
membership number and	Bolest position	
click the Add new member	To find a members number, enter their name here eg: Jones,Phil:	Find No:
button. If you do not know the		
person's membership		
number, you can search for it		
by entering their surname		
into the field provided and		
clicking the Find No: button.	1	



7. Edit teams

Teams could be any group of people that you want to communicate with. Once you setup a squad or a team, you can include a list of team members on any BvIT webpage including links to their biographies if you are using the biography system.

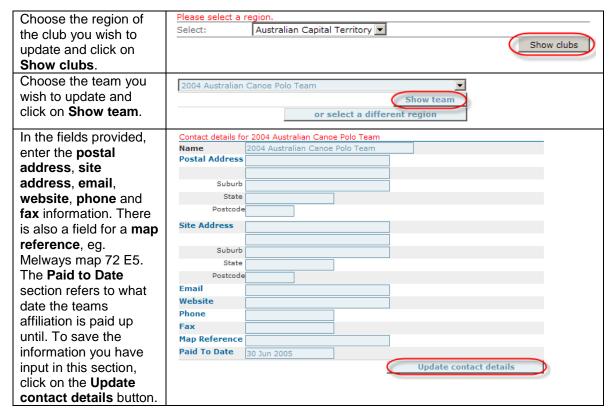
7.1. Add Team





and New button to
save the current team
and create a new one.
Clicking the Cancel
button will exit out of
the New team screen
without saving.

7.2. Team Details



7.3. List Team Members

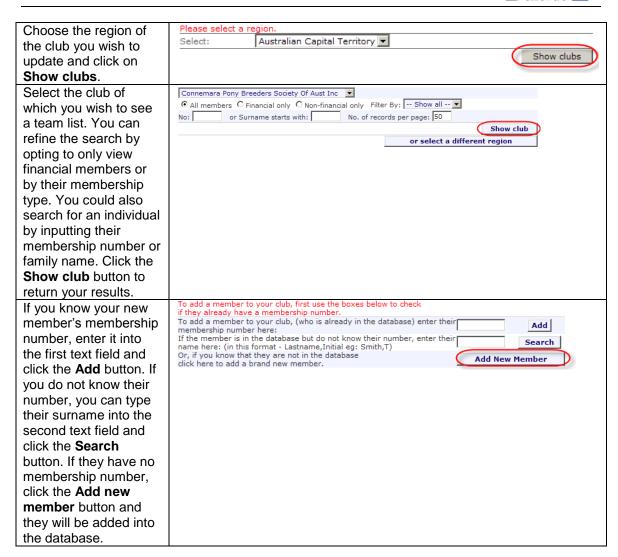
Choose the region of	Please select a region.
the club you wish to	Select: Australian Capital Territory
update and click on	Show clubs
Show clubs.	
Select the club of	AC Canoe Polo TC
which you wish to	© All members ○ Financial only ○ Non-financial only Filter By: Show all ▼
see a team list. You	No: or Surname starts with: No. of records per page: 50
can refine the search	Show club
by opting to only	or select a different region
view financial	
members or by their	
membership type.	
You could also	
search for an	
individual by	
inputting their	
membership number	



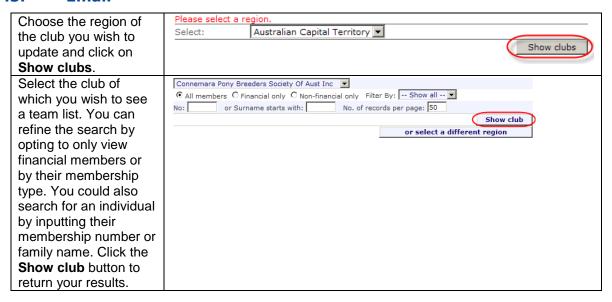
or family name. Click the Show club button to return your results. Members for RAAF Kayak Racing Club A list of members ing page 1 of 4 pages. will appear with their Name Address Card Current Ed [1 2 3 4] Last membership 26/8/08 Ed C F B A Senior 30/6/04 number, name, 17/10/08 Ed C F B A address, Senior Senior 17/8/08 Ed C F B A membership type Senior 30/6/05 Ed C F B A and membership Ed C F B A Senior 12/3/06 expiry date listed. Senior 1/7/04 Ed C F B A There will also be Ed C F B A several edit buttons First [1 <u>2 3 4</u>] <u>Last</u> to the right of the Export to Excel Email parents person's details. The Ed button will change the person's general details such as name and address. The others are all different depending on the sport. If you let your mouse hover over the button, some instructions will appear telling you what the button edits. Clicking the **Email parents** button will let you send an email out to all the parents of the junior members of your club whose parents and email addresses are listed. Clicking the Email members button will allow you to send an email out to all your members that have an email address. The Export to excel button will create an excel spreadsheet containing all the members returned in your search with all their available details.

7.4. Add/Delete





7.5. Email





Compose the Email Message

Make sure the list of members is the list you wish to send your email to. If you only wish to send the email to financial members, for example, change your search parameters so that the people you have listed are all financial members.

To compose an email message to send to all your club members, please click on the button below. To just send an email to financial members, then please use the filter screen above before composing the email message. You may also use the "Filter By" dropdown box to send an email to just certain member categories. Filter first, then compose the email message.

By selecting **Test** you have the opportunity to create your email and send it to one person to check that it works before selecting Club members and sending it to everyone. You can select for the program to Just list addresses so you can see a list of email addresses, or Send the email. If you select to send an HTML email, it will use up more space than if you chose Plain text and is more likely to be picked up by junk mail filters in a person's inbox. Be sure to enter the email address that you are sending it from so your members can reply, and a subject so that they won't dismiss it as spam. If you are using the newsletter system, you can enter in the number of the newsletter in the text field supplied to save you from writing all your news out again. Once all the fields have been filled in, you can proceed to click the Send email button, but only click it once, even if it takes time to respond. Your members may not

appreciate receiving the same email five

Test Club Members C

Test Address:

Send the email or just list the address's to the screen?

Just List Addreses Or Send the Email F

Is this a HTML newsletter or plain Text?

HTML Or Plain text F

Subject:

Newsletter No:

To use this option, you must have Admin access to your own we the newsletter using the Newsletter system or Message:

If you have a really long mailing list it may take a few minutes for the system to send a message to everyone.

CLICK "Send Newsletter!" ONLY ONCE AND PLEASE BE PATIENT!



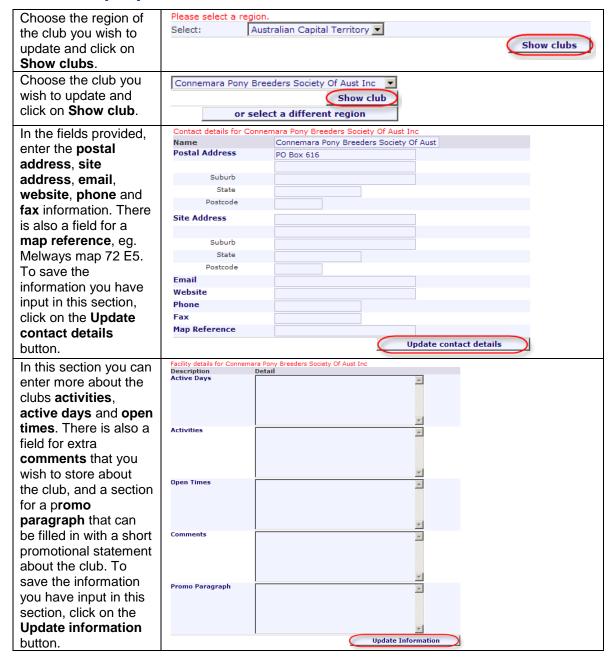
times.		



8. Media releases

Many organisations send out media releases. The BvIT media release system allows organisations to maintain a list of media organisations, write a media release, and then selectively send out media releases to all or a sub-set of the media, e.g. email to all "print" media.

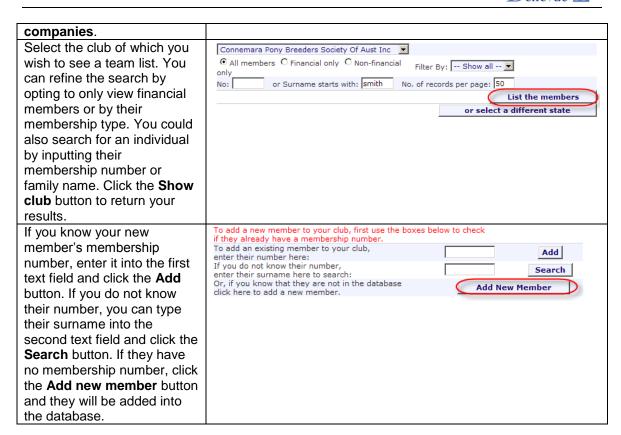
8.1. Company details



8.2. Company staff

Choose the region of the	Please select a State.		
company you wish to update	Select State:	Australian Capital Territory	
and click on Show			Show companies

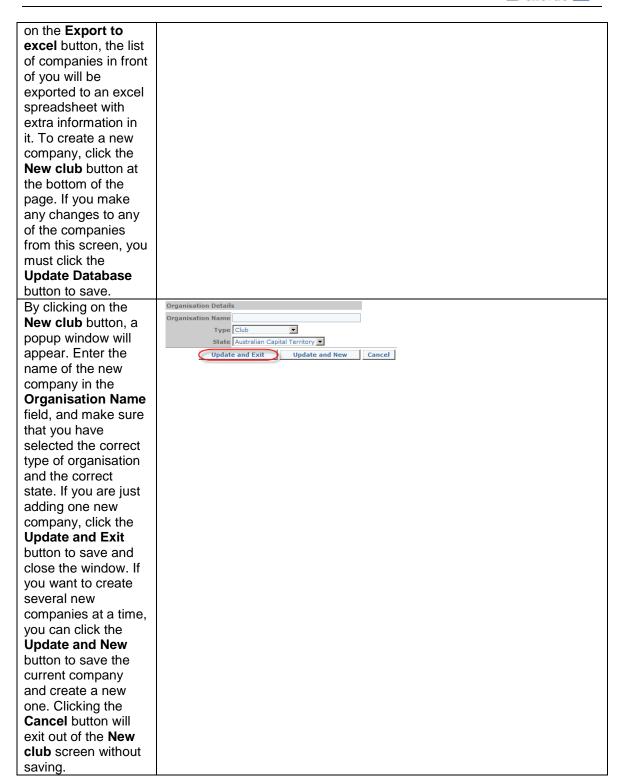




8.3. Company affiliation

Choose the region of	Please select a region.					
the company you	Select:	Australian Capital Territor	y 🔻			
wish to update and						Go
•						
click on Go .						
To view the current	Update affiliat		- 10			Export New Update
details of a	Org No: 986	Name Acpre Australia Inc	Edit Edit	Type Club	To Date 30/09/2008	Show on Website
	990	Australian Mounted Games Association Inc	Edit	Club	30/06/2008	V
company, click the	983	Australian Palouse Pony Association Inc	Edit	Club	30/09/2008	V
company's name. To	987	Australian Pony Stud Book Society Inc	Edit	Club	30/09/2005	V
edit the company's	985	Australian Stud Saddle Pony Society Inc	Edit	Club	30/09/2008	☑
details, click the Edit	982	Australian Warmblood Horse Association Ltd	Edit	Club	30/09/2008	⋈
I I	1030	Balaklava & Dalkey Agricultural Show Inc	Edit	Club	30/06/2008	
button next to the	978	Connemara Pony Breeders Society Of Aust Inc	Edit	Club	30/09/2008	⋉
company's name. To	991	Eurobodalla Equestrian Society	Edit	Club	30/06/2008	
change the date that	980	Holsteiner Horse Assoc Of Aus & Nz	Edit	Club	30/09/2006	⋉
	979	International Sport Horse Studbook Australia Inc	Edit	Club	30/09/2006	⋉
a company is	977	Irish Draught & Sport Horse Society Inc	Edit	Club	30/09/2005	₩.
affiliated until, edit	1039	Kojonup Equestrian Club	Edit	Club	31/12/2008	
the date listed under	988	Miniature Horse Association Australia Inc	Edit	Club	30/09/2006	✓
To Date. If the check	989	Miniature Horse International Inc	Edit	Club	30/09/2006	<u>~</u>
	1029	New Forest Pony Association of Australia Inc	_	Club	30/09/2008	트
box underneath	1065 1037	Palmer Queensland Carriage Driving Society Inc.	Edit	Club	31/12/2007 31/12/2001	
Show on Website is	976	Riding Pony Stud Book Society Inc.	Edit	Club	30/09/2008	<u> </u>
ticked, the public will	981	The Australian Saddle Pony Assoc Ltd	Edit	Club	30/09/2006	▼
be able to view this	984	United Palomino White Buckskin & Dun Ass. Ltd	Edit	Club	30/09/2008	▽
company under a list	1036	Welsh Pony & Cob Society of Australia Inc	Edit	Club	30/09/2008	
of affiliated	1062	WRIGHT	Edit	Club	30/06/2006	
	487	Yackandandah Riding Club	Edit	Club	30/09/2008	V
companies, and will		E	xport t	o Excel	New club Upd	ate Database Cancel
also be able to view						
the company's						
details. By clicking						



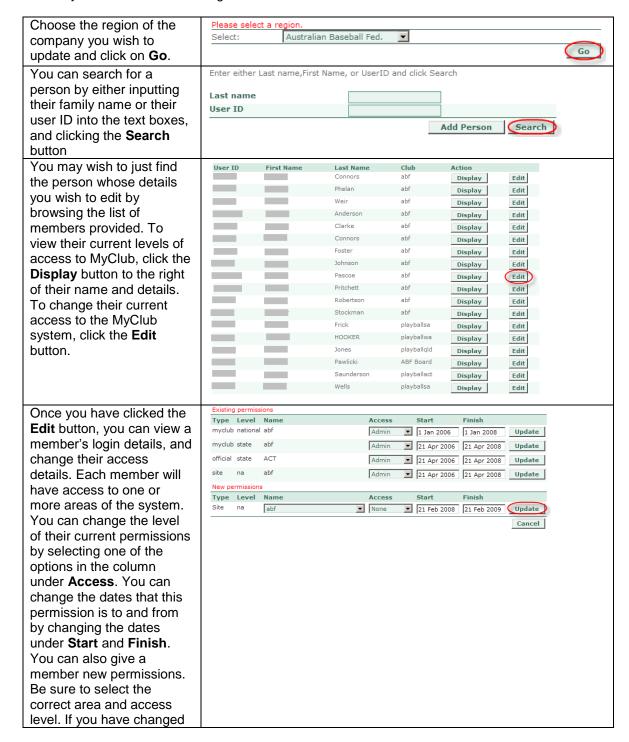




9. Utilities

9.1. Edit Passwords

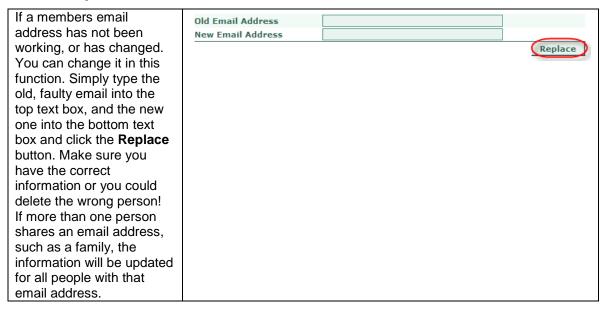
This function is used to give members access to different areas of MyClub, and such as administration for their club. The member cannot give themselves access. It must be given to them by an administrator at a higher level.





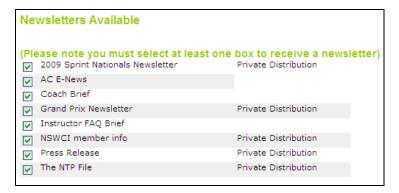
any permission, click the
Update button to the right
opuate button to the right
to save your changes.

9.2. Replace Email Address



9.3. Newsletter Subscribe

This area adds a single person to the newsletter subscription list. Check the boxes of the newsletters that you want the subscriber to receive.



9.4. Edit Shop Settings

This link takes you to the admin section of your shop. Please refer to the separate Online Shop Manual for more information.

9.5. Edit Sitelettes

This area is only available to National level administrators. It allows them to manage the websites that they have created for their affiliated clubs and organisations.



From the Edit Sitelettes Site Name/URL link, you can either edit existing sitelettes, or Add Site Search create new ones. To search for an existing sitelette, enter the website address into the text field and click the Search button. To create a new site, click the Add site button. Enter the data and click on Add to add to the database If you click the Add site button, the screen on the Site ID Mandatory - This is the subdomain right of this page will www.XXX.national.bvit.com.au NOT the appear. Enter the Mandatory - Textual name of the site. e.g. South Clayton Site Name desired Site name and Site ID in the text boxes Organisation Search for Organisation Site Type provided e.g. Site ID: C National C State C Club C Other Site Level C International C National C State C Local sandycc, Site Name: Country Select Country Sandringham Canoe Site Layout C sample1a View Sample Club. Select the C sample1b Country, Type and C sample1c View Sample C sample2a View Sample **Level** of the site, e.g. C sample2b View Sample Site Type: Club, Site C sample2c View Sample Level: Local. The View Sample C sample3 different options under C sample3a View Sample Site Layout are C sample3b View Sample C sample3c View Sample examples of how your C sample4a site could look. Choose C sample4b View Sample the colour combinations C sample4c and layout that you find C sample4d View Sample C sample5 View Sample most appropriate to your C sample5a View Sample organisation by viewing C sample5b View Sample the different samples, View Sample C sample5c and clicking on the circle View Sample C sample5d C sample6 next to the one you like O sample6a View Sample best. To save all these C sample6b details, click the Add C sample6c View Sample button and your sitelette C sample6d will be created. Clicking C sample7 View Sample C sample7vert View Sample the Cancel button will (Add) Cancel List delete all the information you have input and will not create the sitelette. Total Sites: 4 If you wish to edit Site ID Name Type Level State Action existing sitelettes then National National Display Edit Delete List Users Edit Users club Sandringham Quidditch Club Club Local VIC List Users from the original sitelette Edit Users Display Edit Delete national Quidditch Australia National National Display Edit Delete List Users Edit Users page you must click the vic Quidditch Victoria State State VIC Display Edit Delete Search button instead of the Add button. The program will then produce a page containing a list of sites with their ID, Name, Type, Level, State and several buttons to the



right. The **Display** button will display all the information that the database has been given for the sitelette. The **Edit** button allows you to change the information in the database. The Delete button will get rid of the sitelette. The List users button brings up a list of all the people that have access to that sitelette. with their information. The **Edit users** button lets you change who has access to the sitelette and add new people on to the permissions list. By clicking the **List** The following are people with access to update this website users button, a screen User ID First Name Last Name City Type Level Action will be displayed listing Display Edit Sites everyone with access to national National Member bari na Display Edit Sites the sitelette in question. addy Addy Bucek myclub national Display Sites Clicking the **Display** national National Member myclub national Display Sites button will show the member's user information. The Edit button will let you edit the member's user information, and the Sites button lets you view and edit the other sites that the member has access to. Membership Number Clicking the **Sites** button Addy Bucek allows you to view the User ID Existing permissions sites that the user has Access Start Finish Type Level access to. You can Admin ▼ 1 Jan 2004 31 Dec 9999 change the level of access the user has to site bari Admin T 29 May 2007 na 31 Dec 9999 different sites by using site na national Admin 29 May 2007 31 Dec 9999 the drop down box under Access. You can also Start Finish Type Level Name Access set a time limit on the ▼ bari None 22 Feb 2008 22 Feb 2009 person's access to a site Cancel by setting a finish date. The **New permissions** section will let you create new permissions to different sites for that user. Remember to save the information before you exit the program.



To add a new user to a Please enter either a UserID or at least two characters in Last name site's list of permissions. Last name click the Edit users User ID button and follow the prompts to this screen. If Add Person Search the new person is already a member of your organisation, you can search for them by Last name or User ID. If the person is completely new to the system, click the **Add person** button and fill in their details.

9.6. Club Level Menu

This link will take you to another version of the MyClub menu. This version is what club level administrators can access.

9.7. Optional Club Fields

At a Club level, in addition to all the standard fields, the club can name up to 20 text fields and 10 numeric fields in the database. In this screen, a club administrator can nominate how many of these fields will be used, what they will be called and also what sort of input field will be show to the user, e.g. a straight input box, or a series of radio buttons, checkboxes or dropdown lists. This could be things such as club locker number, key number, etc. If you believe that there is additional information that is likely to be required by the sport in general then it is recommended that you contact your National body and have the field added to the list of standard MyClub fields for your sport.

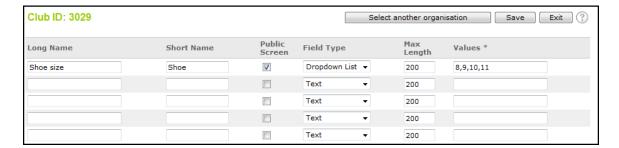
On the input screen, enter the name of your field (e.g. Locker Number), a short name (e.g. Locker), and the input data type. The following image shows the various types of input fields that could be used.

Text/date	Any value
Checkbox - multiple selection	□ Yes □ No □ Maybe
Radio Buttons - single selection	C Yes C No C Maybe
Dropdown list - single selection	Yes ▼

Text and date fields are show as straight input boxes. If there is a limited number of potential values for the field, consider using a Checkbox, Radio Buttons, or a Dropdown list (shown above) Checkbox allows multiple values to be selected, while Radio Buttons and Dropdown lists allow for a single selection. Use the dropdown list if there are more than 3 or 4 possible selections. To show the allowable list of values, enter the values in the "Values" column, separated by commas, e.g. Yes,No,Maybe for the example above.

When fields are added to this screen, they are then automatically added to the list of available fields to list out in the List Club Members screen, and also in the Advanced Search screen to allow you to search on this particular field.





These fields can then be viewed in the "List/Count Members" screen, but clicking on Advanced Search, and Column Chooser.

9.8. View Website Documentation

This link will take you to the area of the site where all the BvIT help documents and manuals are kept.



9.9. Edit Seasons

This section allows the National Body to edit your membership season. "First Updates Allowed" refers to when you will start adding members and accepting payments for that season and "Last Updates Allowed" is when your organisation will finish adding members and accepting payments.

