

Oracle Banking Digital Experience

**Retail Bill Payment User Manual
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ORACLE®

Retail Bill Payment User Manual

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3 Access to OFSS Support

<https://support.us.oracle.com>

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction

The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 15.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Billers information	✓	★
Register Biller	✓	★
Delete Biller	NH	NH
Pay Bill	✓	★

3. Biller Information






3.1 Register Biller

Using this option, you can register more than one account with the same service provider for bill payment. While paying bill, you can select any of the registered billers to whom bill is needed to be paid. Bill can only be paid to the registered billers.

To register a biller

1. From the **Bill Payments** menu, select **Register a Biller**. The **Biller Information** screen appears.

Biller Information

BILLER INFORMATION						11-06-2015 10:20:51 GMT +0000 ?     
Customer Id	Customer Name	Registered On	Nick Name	Biller Name	Account Number	
<input type="checkbox"/> 00008238	AMI	11-06-2015 15:48:40	Amit	CORPORATE	10000234	
Customer Id	Customer Name	Registered On	Nick Name	Biller Name	Account Number	
<input type="checkbox"/> 10410921	Adi P	11-06-2015 15:50:50	SK	AIRTEL INDIA P LTD	1000466778	

Delete Add New Biller

Field Description

Field Name	Description
Customer Id	[Display] Displays the Id of the customer.
Customer Name	[Display] Displays the name of the customer.
Registered On	[Display] Displays the date and time on which the biller was registered.
Nick Name	[Display] Displays nick name.
Biller Name	[Display] Displays the biller name.
Account Number	[Display] Displays the account number.

- Click **Add New Biller** to register a new biller. The **Register Biller** screen appears.

Register Biller

Field Description

Field Name	Description
Select Customer	[Mandatory, Drop-Down] Indicates the customer.
Select a Biller	[Mandatory, Drop-Down] Indicates the biller.
Account Number with Biller	[Mandatory, Alphanumeric, 20] Indicates the account number or consumer number with the biller.
Nick Name	[Mandatory, Alphanumeric, 20] Indicates the nick name.

- From the **Select Customer** list, select the appropriate option.
- From the **Select a Biller** list, select the appropriate option.
- In the **Account Number with Biller** field, enter the account number.
- In the **Nick Name** field, enter the nick name of the biller.
- Click **Submit**. The **Register Biller - Verify** screen appears

Register Biller - Verify

REGISTER BILLER - VERIFY 11-06-2015 10:18:00 GMT +0000 ? [Print] [Star] [Close] [Refresh]

Customer Name: 00008238 AMIT
 Biller Name: CORPORATE
 Account Number with Biller: 10000234
 Nick Name: Amit

[Change] [Confirm]

8. Click **Confirm**.
 The **Register Biller - Confirm** screen with the status message appears.
 OR
 Click **Change** to navigate to the previous screen.
 The **Register Biller** screen appears.

Register Biller – Confirm

REGISTER BILLER - CONFIRM 11-06-2015 10:18:00 GMT +0000 ? [Print] [Star] [Close] [Refresh]

✔ Biller Registration Successful

Customer Name: 00008238 AMIT
 Biller Name: CORPORATE
 Account Number with Biller: 10000234
 Nick Name: Amit

[OK]

9. Click **OK**.
 The **Bill Information** screen appears.

3.2 Deleting a Biller

Using this option, you can delete a biller available for bill payment.

To delete a biller

Bill Information

BILLER INFORMATION						11-06-2015 10:20:51 GMT +0000 ?
Customer Id	Customer Name	Registered On	Nick Name	Biller Name	Account Number	
<input type="checkbox"/>	00008238	AMI	11-06-2015 15:48:40	Amit	CORPORATE	10000234
Customer Id	Customer Name	Registered On	Nick Name	Biller Name	Account Number	
<input type="checkbox"/>	10410921	Adi P	11-06-2015 15:50:50	SK	AIRTEL INDIA P LTD	1000466778

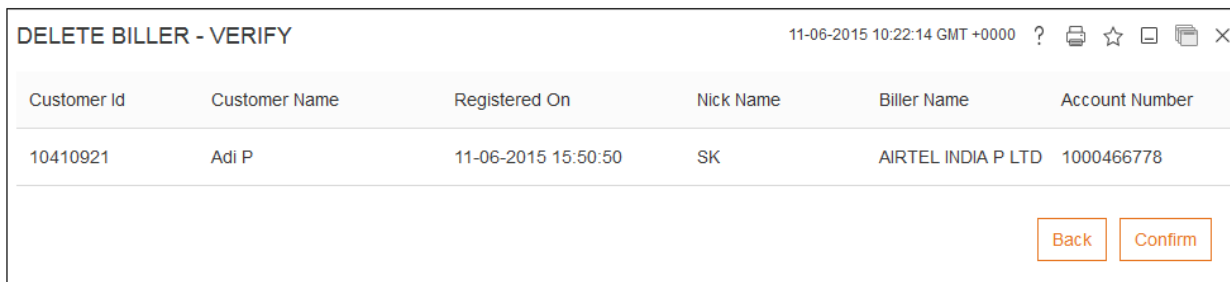
Delete Add New Biller

Field Description

Field Name	Description
Customer ID	[Display] Displays the customer id of the customer.
Customer Name	[Display] Displays the name of the customer.
Registered On	[Display] Displays the date and time on which the biller was registered.
Nick Name	[Display] Displays the nick name.
Biller Name	[Display] Displays the biller name.
Account Number	[Display] Displays the account number.

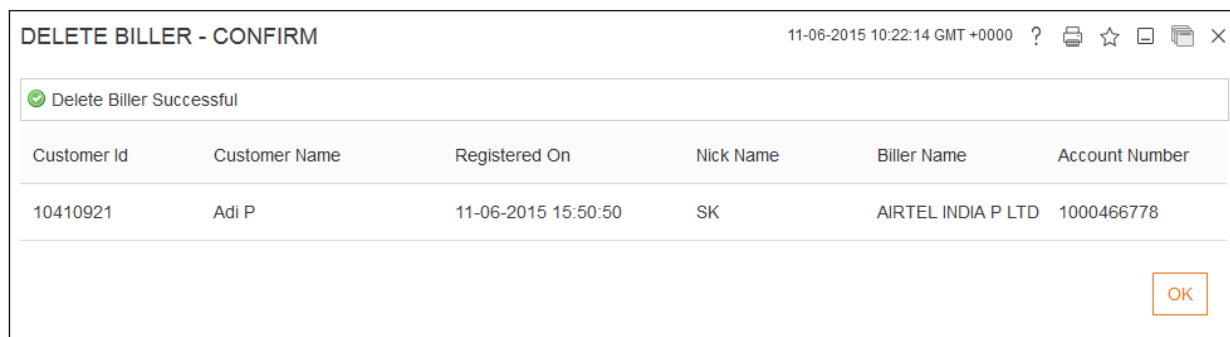
1. Select the check box of the customer to be deleted.
2. Click **Delete** to delete a biller.
The **Delete Biller Verify** screen appears.

Delete Biller Verify



3. Click **Confirm**.
The **Delete Biller - Confirm** screen with the status message appears.
OR
Click **Back** to go to the previous screen.
The **Delete Biller** screen appears.

Delete Biller Confirm



4. Click **OK**.
The **Bill Information** screen appears.

4. Pay Bill

Using this option the business user can pay the bill to the registered biller. The system will validate the stored biller information for the sufficient funds to pay bill payment amount.

To pay bill:

1. Navigate through **Bill Payments** menu, select **Bill Payment**.
The **Pay Bills** screen appears.

Pay Bills

The screenshot shows a web browser window titled "PAY BILLS" with a timestamp of "11-06-2015 10:51:21 GMT +0000". The page contains a "Biller Details" form with the following fields and values:

- Select Customer *: 000003171 (OATS_AUTO_KYC_R)
- Select a Biller *: CORPORATE Amit 12666
- Select Account *: 1040003171028 (with a "View Balance" link)
- Bill Number *: 1266
- Bill Date *: 25-02-2014 (with a calendar icon)
- Payment Amount *: 100 GBP

A "Submit" button is located at the bottom right of the form.

Field Description

Field Name	Description
Select Customer	[Mandatory, Drop-Down] Indicates the customer.
Select a Biller	[Mandatory, Drop-Down] Indicates the biller to which you will pay the bill.
Select Account	[Mandatory, Drop-Down] Indicates the account number.
<p>Note: The account contains Account Type / Account Nickname + Currency Code + Customer CASA Account Number. If the customer has setup an account nick name it can be used instead of the account type.</p>	

Field Name	Description
Bill Number	[Mandatory, Alphanumeric, 20] Indicates the bill number.
Bill Date	[Mandatory, Pick List] Indicates the bill date.
Payment Amount	[Mandatory, Numeric, 20] Indicates the amount to be paid to the biller.

2. From the **Select Customer** list, select the appropriate option.
3. From the **Select a Biller** list, select the appropriate option.
4. From the **Select Account** list, select the appropriate option.
5. In the **Bill Number** field, enter the bill number.
6. In the **Bill Date** field, select the bill date of the transaction.
7. In the **Payment Amount** field, enter the bill amount
8. Click **Submit**.
The **Pay Bills - Verify** screen appears.

Pay Bills – Verify

PAY BILLS - VERIFY 11-06-2015 10:42:47 GMT +0000 ? [Print] [Star] [Close] [Refresh] [X]

Customer Name: 000003171 (OATS_AUTO_KYC_R)

Biller: CORPORATE Amit 12666

Account: 1040003171028

Bill Number: 1266

Bill Date: 25-02-2014

Payment Amount: 100 GBP

[Change](#) [Confirm](#)

[Submit](#)

9. Click **Confirm**.
The **Pay Bills - Confirm** screen with the status message appears.
OR
Click **Change** to go to the previous screen and edit the entered data.
The **Pay Bills - Verify** screen appears.

Pay Bills – Confirm

PAY BILLS - CONFIRM 11-06-2015 10:42:47 GMT +0000 ? [print] [star] [tab] [close]

✔ Transaction with reference number 173504997442723 is in Accepted state.

EBanking Reference No.: 173504997442723

Customer Name: 000003171 (OATS_AUTO_KYC_R)

 Billers: CORPORATE Amit 12666

Account: 1040003171028

Bill Number: 1266

 Bill Date: 25-02-2014

Payment Amount: 100 GBP

Host Reference Number: 104BPAT14070B5F1

10. Click **OK**.
The **Pay Bills** screen appears.