HTC Merge Gingerbread Upgrade (Software 3.20.573.2) | 04.06.2012

This is an optional software update provided by HTC to upgrade your HTC Merge from Android version 2.2 to Android version 2.3. These steps could take up to 15 minutes to complete. MAC users should be directed to a U.S. Cellular retail location to complete the upgrade. Please <u>click here</u> to locate the store nearest you to complete the update.

Here is what you will need before you complete this upgrade

- HTC Sync on your PC to complete the upgrade. Click <u>here</u> for HTC Sync.
- Without HTC Sync on your PC, your HTC Merge will not be recognized and you will not be able to complete the upgrade
- USB cable that came with your device
- Phone that has battery power that is more than 30% charged

PC Requirements:

Hardware Requirements (PC)

- 1 GHz or higher processor clock speed recommended
- 512 MB of RAM or higher recommended
- Super VGA (800 x 600) or higher-resolution video adapter and monitor
- 50 MB of available free hard disk space
- USB 2.0 is required

Software Requirements - Supported Operating Systems (PC)

- Windows XP Service Pack 2 and 3
- Windows Vista 32-bit version
- Windows Vista 64-bit version
- Windows 7 32-bit version
- Windows 7 64-bit version

What you should know before you upgrade:

All personal data & personalization will be deleted from the device during the updated process.

- E-Mail
- Contacts
- Calendar
- Applications

- Personalization (Widgets/Shortcuts/Wallpaper)
- Browser bookmarks

The following items will remain safe on your memory card

- Pictures
- Videos
- Music

What will you need to set-up after you upgrade your device:

Experience	Requirement
E-Mail	You will need your user name, password, e- mail settings
Contacts	Please reference your User Manual page 112
Calendar	Please reference your User Manual page 112
Android Market	You will need to log back into Android
	Market with your Google User Name &
	Password
Applications (Android Market)	 You will have to re-load any "Free" applications "Purchased" applications can be downloaded by going to "My Apps" in the Android Market Place and then re-loading them
Personalization	You will have to set-up your widgets, short- cuts, wallpaper and any other personalization after the upgrade.
Browser Bookmarks	You will have to set-up new bookmarks after the upgrade.

Back up Contacts to your SD Card:

- Press HOME, and then tap >People.
- Press MENU, and then tap Import/Export >Export to SD card.
- When asked to confirm, tap OK.

You are now ready to proceed with your upgrade. Please follow the steps summarized below

Step 1: Verify what version of software your phone is currently using.

- Select the Menu from your home screen
- Then select Settings
- Scroll to and select About phone
- Scroll to and select Software information
- Check under Software version and make sure you are using a version lower than 3.20.573.2

Step 2: Connect your phone to your computer using your USB cable

- Your phone will ask you to select one of four modes
- Select Disk Drive

(NOTE: Any mode can be selected and the upgrade will be successful, this is to ensure your device does not begin to sync with your PC before the upgrade)

Now your device is ready to accept the software upgrade

- From the Merge support page, select Downloads
- Select software version 3.20.573.2
- Follow the onscreen instructions to update your phone.

PLEASE NOTE: The specific version name listed in the images may be different than what you see



- Select Run
- When the software load has completed, select Open



- Select Run
- Once this load is complete, the screen will automatically close and launch the HTC ROM Utility

 Welcome to the ROM Update Utility for your Android phone.
Caution: Installing this update will delete all the information and data on your phone. We recommend that you review the ReadUle first for important information before continuing.
□ [understand the caution indicated above and have reviewed the ReadMe]
This utility updates the ROM image on your Android phone.
During the update, the ROM Update Utility will :
- update the ROM image on your Android phone.
Click Next to proceed. Click 'Cancel' to quit.
View ReadMe Next Cancel

• The check box must be checked to click Next



• The check box must be checked to click Next

HTC Android Phone ROM Update Ut	ility 1.0.3.2011	
	Current information about your Android phone:	
	Image version: 3.05.573.1	
	Select one below:	
	Click 'Cancel' to quit.	Cancel

• Click update

HTC Android Phone ROM Update	Utility 1.0.3.2011
	Verify that you want to update the ROM version:
	From: Image version:
	3.05.573.1
	To: Image version: 3.05.573.1
o	
	Click Next to proceed. Click 'Cancel' to quit.
	Back Next Cancel

• Click next

HTC Android Phone ROM Update I	Jtility 1.0.3.2011
	You are now ready to update your ROM image. The update will take approximately 10 minutes to finish.
	During the update process, the following things will occur:
	- The Android phone will be prepared for the update process.
	- The progress information will be displayed both on your PC and Android phone.
	- The update completed screen will be displayed on your PC.
	Click Next to proceed. Click 'Cancel' to quit.
	Back Next Cancel

• Click next

HTC Android Phone ROM Update Utility 1.0.3.2011		
	Congratulations!	
	Your ROM update has been completed. Your Android phone is now ready for use.	
har	Click Finish' to close the utility.	

- Click Finish
- Your phone will now power itself off and then back on again to complete the upgrade process
- Congratulations, you have upgraded your phone
- Check back periodically to see if there any new updates for your phone

Importing contacts from the storage card when the upgrade is complete:

- Press HOME , and then tap > People.
- Press MENU, and then tap Import/Export > Import from SD card.