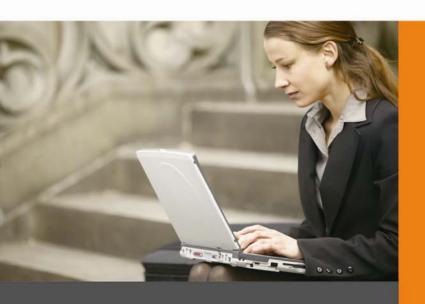


# **User's Manual**



# 3 Mega-Pixel Wireless IR PT IP Camera

► ICA-HM227W





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#### Federal Communication Commission Interference Statement

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the device and receiver.
- 3. Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.

## **FCC Caution**

To assure continued compliance. (example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

## Federal Communication Commission (FCC) Radiation Exposure Statement

This device complies with FCC radiation exposure set forth for an uncontrolled environment.



In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

## Safety

This device is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical device. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the device.



This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

### CE in which Countries where the product may be used freely:

Germany, UK, Italy, Spain, Belgium, Netherlands, Portugal, Greece, Ireland, Denmark, Luxembourg, Austria, Finland, Sweden, Norway and Iceland.

France: except the channel 10 through 13, law prohibits the use of other channels.

#### **R&TTE Compliance Statement**

This equipment complies with all the requirements of DIRECTIVE 1999/5/CE OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE).

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8, 2000.

#### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

#### **National Restrictions**

This device is intended for home and office use in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

Country	Restriction	Reason/remark		
Bulgaria	None	General authorization required for outdoor use		
	None	and public service		
France	Outdoor use limited to 10 mW	Military Radiolocation use. Refarming of the 2.4 GHz		
Trance	e.i.r.p. within the band	band has been ongoing in recent years to allow		
	2454-2483.5 MHz	current relaxed regulation. Full implementation		



		planned 2012	
H-L.	Name	If used outside of own premises, general	
Italy	None	authorization is required	
I	None	General authorization required for network and	
Luxembourg	None	service supply(not for spectrum)	
		This subsection does not apply for the geographical	
Norway	Implemented	area within a radius of 20 km from the centre of	
		Ny-Ålesund	
Russian	None	Only for indeer applications	
Federation	None	Only for indoor applications	

## **WEEE Regulation**



To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic device, end users of electrical and electronic device should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

## Revision

User's Manual for PLANET 3 Mega-Pixel Wireless IR PT IP Camera

Model: ICA-HM227W Rev: 1.0 (July. 2012)

Part No. EM-ICAHM227W



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## 1. Introduction

The PLANET ICA-HM227W, built-in high performance 3Mega-Pixel delivers H.264, MPEG-4 and standard M-JPEG video compressions with high quality image at maximum 2048 x1536 resolutions. The full Pan/Tilt function and 10X digital zoom feature provide a larger room monitoring. It's the perfect for remote and discreet monitoring of indoor areas such as stores, banks, hotels, office lobbies, and warehouses.

#### **Multi Profiles Streaming**

The Multi-profile Streaming function supported enables the ICA-HM227W to generate H.264 / MPEG-4 / M-JPEG streaming simultaneously to differentiate users in different resolutions and frame rates. This state-of-the-art design is considerable to fit in various network environments.

## **Day & Night Operations**

The 9 IR illuminators infrared LED built around the lens bring the clearest vision at night. The ICA-HM227W could work in a dark area and auto activate when the environment is getting dark also offers high-quality pictures both in the day and night with built-in CMOS sensor supporting up to 10 meters.

## **All-round Monitoring**

The ICA-HM227W, Pan/Tilt internet camera, offers pan range of 350-degrees and tilt range of 120-degrees to control over TCP/IP networks. Whether it mounting on the ceiling /wall or table are very convenience.

#### **Wireless Feature**

The ICA-HM227W is compliant with the latest wireless interface IEEE 802.11n and also backward compatible with IEEE802.11b/g. It provides data encryption (WEP / WPA / WPA2) to bring ultimate data security level and is WPS function supported to help users to connect their AP which supports WPS function. No any settings required, user just pushes the WPS button on both devices, and the wireless connection will be created automatically.

## **ONVIF Certified / Professional Software**

The ICA-HM227w follows the ONVIF v1.01 and v1.02 standard SDK for user to integration with 3<sup>rd</sup> party software. The ICA-HM227w can work with the PLANET Cam Viewer 3 Lite/Pro Management software and Network Video Recorder products for video surveillance application and provides monitoring, recording and event management functions to secure your property and life.



## 1.1 Overview

This user's guide explains how to operate this camera from a computer. User should read this manual completely and carefully before you operate the internet camera.

## 1.2 Features

#### Video & Audio

- 1/2.5" Progressive CMOS
- H.264 / MPEG-4 / M-JPEG multiple video streams
- 3 Mega-Pixel (2048 x 1536), Full HD (1920 x 1080) Resolution
- 30 fps @ 1080P Full HD
- 2-Way Audio and 3GPP for real time surveillance communication

#### **Hardware**

- 1-Port 10/100 Mbps Auto-Negotiation and Auto MDI/MDI-X
- 9 infrared LED support Night Vision at 10 meters
- Full Pan / Tilt Control
- Digital input / output interface which connect peripherals such as external alarm, sensor.
- Audio input / output interface, you can listen to voices in remote place, and speak to person in remote place.
- Supports SD/SDHC card to save local recording video and image
- With external 3dBi antenna

## Network

- IPv6 / ONVIF support
- Network administrators can configure and manage via Windows-based utility or web interface
- DDNS, PPPoE and FTP uploading supports more alternatives in surveillance network
- · Built-in Motion detection feature can monitor any suspicious movement in specific area
- Anti-flicker function, eliminates flash caused by fluorescent lights, 50 / 60Hz selectable
- Sends captured picture and video by Email or FTP when motion is detected
- Built-in real-time clock, date and time information will be recorded with every captured picture / video clip



#### **Wireless**

- Complies with IEEE 802.11b / g / n
- WEP / WPA / WPA2 Wireless data encryption
- · Supports WPS function

## Management

• PLANET IP Finder, CV3L and CV3P can manage the IP camera easily

# 1.3 Package Contents

- IP Camera unit x 1
- Power Adapter x 1
- Quick Installation Guide x 1
- 3dbi Antennas x 1
- Camera Wall Mount Kit x 1
- User's Manual CD x 1
- RJ-45 Cable x 1 (For PoE model only)



1. If any of the above items are missing, please contact your dealer immediately.



2. Using the power supply that is not the one included in Internet camera packet will cause damage and void the warranty for this product.



# 2. Basic Setup

This chapter provides details of installing and configuring the Internet camera

## 2.1 System Requirement

The Internet Camera can be monitoring on all of Windows operating system that suggest with system requirment below in order to got better video performance when resolution up to 3 Mega-pixel.

CPU	Intel® Core i3 2.5GHz
RAM	1 GB
Video RAM	128MB
Display Resolution	1024 x 768 24bits
Operating System	Windows 2000, XP, 2003, 2008 server, Vista, Win7
Network	Wired Ethernet 100Base-TX
Browser	Mozilla Firefox, IE7 or above, Chrome, Safari



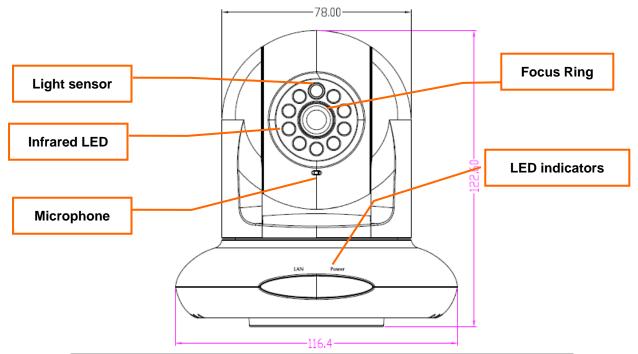
- 1. The listed information is minimum system requirements only. Actual requirement will vary depending on the nature of your environment.
- NOTE
- 2. The ICA-HM227W can be managed by PLANET Cam Viewer Three if you want to configure more detail information and settings of camera viewer plus software please refer to the CD-ROM folder "D:\Manual\Cam Viewer 3\", assume D is your CD-ROM drive.



# 2.2 Physical Description

## 2.2.1 Identification of ICA-HM227W physical detail

## Front view



Item	Description	
Light sensor	Detects light level of the place where this IP camera install.	
Infrared LED	Lights up when it's too dark	
Microphone	Receives voice	
Focus ring	If the image looks fuzzy, try to turn this focus ring clockwise or	
	counter-clockwise to adjust focus until the image looks clear	

## **LED** indicators

LED	Color	State	Meaning	
LAN / ACT	Blue	On	Ethernet cable connected	
		Off	Ethernet cable disconnected	
		Flash	Transferring data	
Power LED	Blue	On	IP camera is switched on	
		Off	IP camera is switched off	

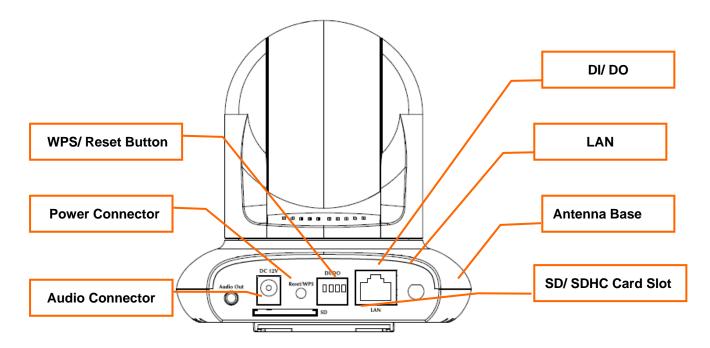




NOTE

These LEDs can be switched off regardless the operation status of IP camera in IP camera's configuration menu. This will be helpful if you don't want other people to know the operation status of this IP camera

## **Rear Panel**



## **Button Description**

Button	Function
	Press the WPS button and hold it for 3 seconds to enable the WPS
IWPS	function, the LED will flashed very fast which means connecting. When
	connect with the router, the LED flashed will be slow down means
	connect successful.
D	Press the button and hold it for 10 second to reset the camera settings to
Reset	factory default value

## **Physical Interfaces**

Connector	Function		
Power Connector	The input power is 12VDC, 2A.		
Audio Connector	Connects to external audio amplifier to output voice. Use 3.5mm audio cable.		
DI/DO	Digital input / output dry contacts.	DI/DO PI	N ASSIGNMENT
	Connects to external peripherals by	Item	Description
	wire. To insert or release a wire, press	GND	Signal ground (Right)



th	ne button of the PIN you wish to insert	DO	Digital Output #1
or	r release.	DI1	Digital Input #1
		DI2	Digital Input #2(Left)

DO NOT CONNECT POWERED CABLE to DI/DO! This will damage the device permanently!

Connector	Function		
LAN	Connect to your local area network by Ethernet cable.		
Antenna Base	Allows device connects to the supplied antenna.		
SD/ SDHC Card Slot	nserts SD card for video recording. Maximum 32GB** of SDHC card		
	supported.		

## 2.3 Hardware Installation

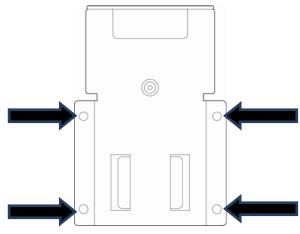
Please follow the following instructions to setup your new IP camera.



If you wish to place this IP camera on the table, please skip step 1 to 5.

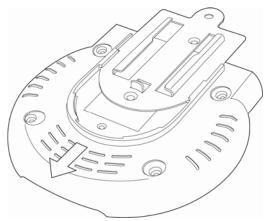
## **NOTE**

1. Secure the wall mounting metal plate A on the wall, secure it by 4 screws at the screw holes indicated by black arrows. You can secure it upside-down when required.

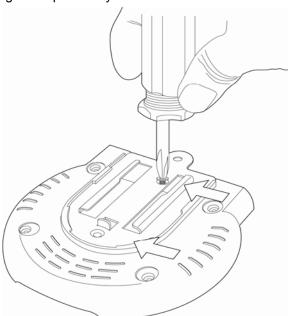




2.Insert wall mounting metal plate B into the slot at the bottom of this IP camera by the direction i ndicated by black arrow.

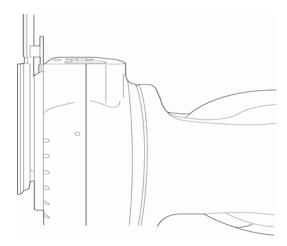


3. Secure wall mounting metal plate B by 2 screws.

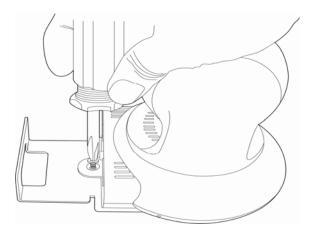


4.Insert the IP camera (with wall mounting metal plate B installed) into wall mounting metal plate A, which is already secured on the wall.



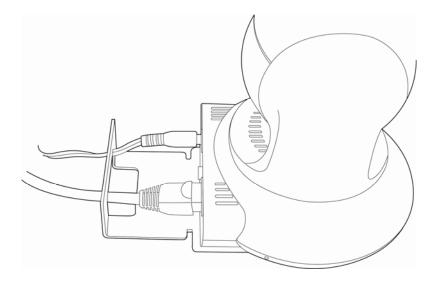


5. Secure the IP camera on the wall by securing wall mounting metal plate A and B together by screw at the place indicated by black arrow.

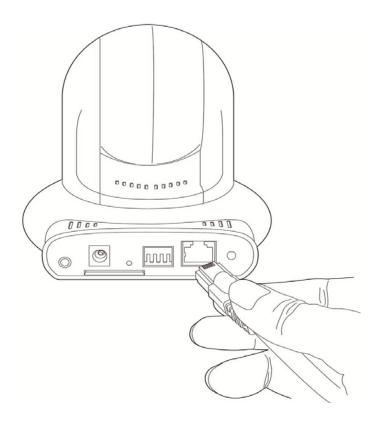


6. When mounted on the wall, cables can pass through wall mounting metal plate A as indicated by the picture below.



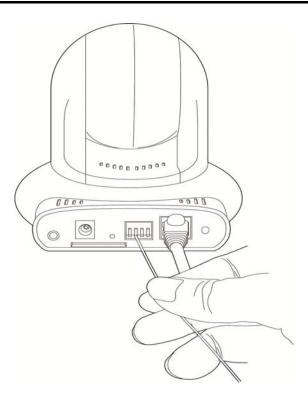


7.Insert Ethernet cable to the Ethernet port of this IP camera for Ethernet connection.

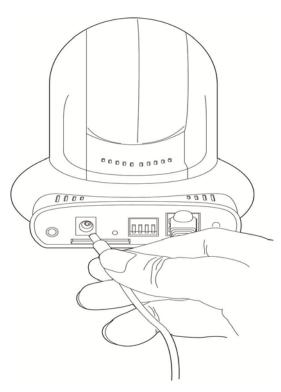


8.Insert DI/DO signal cable(s) into DI/DO port of this IP camera. If you don't have DI/DO accessories, you can skip this step.





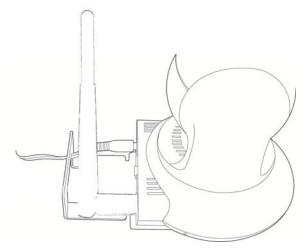
9.Insert AC power adapter's cable into DC12V port of this IP camera.





10. The LED lights should light up after few seconds, and the IP camera will test its Pan/Tilt motor within 1 minute (Do not disturb IP camera at this stage). Please refer to following chapters for detailed operating instructions.

11.If it needs to set up wireless connection, please attach the wireless antenna to the IP camera and configure through wired connection. Remove the network cable after finish all relative wireless configuration then user can access the camera through wireless connection. Please refer to the section 3 for detail configuration.



## 2.4 Initial Utility Installation

This chapter shows how to quick set up your IP Camera. The IP Camera is with the default settings. However to help you find the networked IP Camera quickly the Windows utility (**PLANET IPFinder**) can search the IP Cameras in the network that shall help you to configure some basic setting before you start advanced management and monitoring.

Please insert the bundle CD disk into your CD/DVD-ROM drive. When the welcome web page appears, please click your IP Camera name on the IP Camera list i.e. ICA-HM227W. Then click on the utility **IPFinder** to start the program.

## 2.5 Preparation

You can use your new Network IP Camera by its web user interface via web browser. Currently the viewing system requirement for Network IP camera is:

OS: Microsoft Windows 2000, 2003, 2008 server, XP, Vista, Win7

■ Browser: Mozilla Firefox, IE7 or above, Chrome, Safari

Cell phone: 3GPP playerQuick Time: 6.5 or above

The IP Camera will use DHCP server on your local network to obtain an IP address automatically by default. So, you can check your DHCP server's IP address lease table to find



the IP address of IP Camera.

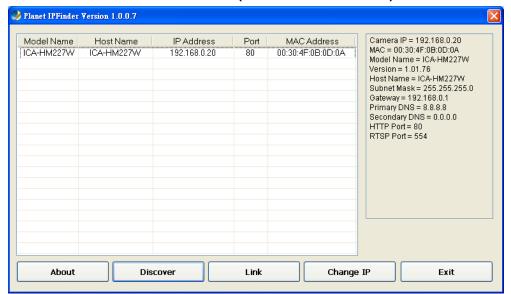
## 2.5.1 Configure Network by PLANET IPFinder

1. Use "IP Finder" to assign an IP address of IP CAMERA.

The IP Finder software is in the attached CD named" IPFinder.exe ".

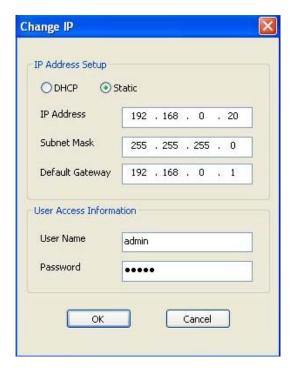


2. The GUI of IP Finder is as follows (Default IP: 192.168.0.20).



- 3. Press 'Discover' button to search for all IP Cameras on your local network (make sure all IP Cameras are powered on and connect to local network first). When you find any IP Camera, you can click on it and click 'Link' button to connect to it by your web browser.
- 4. If you need to change a certain IP Camera's IP address, you can also click on the IP Camera you wish to change IP address, then click 'Change IP' button to change select IP Camera's IP address setting.





5. Please make sure the subnet of PC IP address and IP CAM IP address are the same. If you no longer need to use this utility, click 'Exit' button to close it.

## 2.6 Setup ActiveX to use the Internet Camera

The Internet Camera web pages communicate with the Internet Camera using an ActiveX control. The ActiveX control must be downloaded from the Internet Camera and installed on your PC. Your Internet Explorer security settings must allow for the web page to work correctly. To use the Internet Camera, user must setup his IE browser as follows:

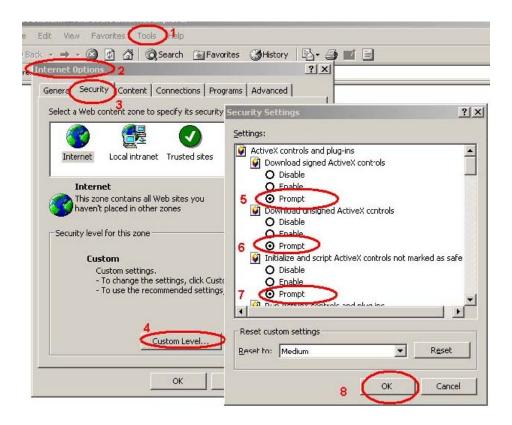
## 2.6.1 Internet Explorer 6 for Windows XP

From your IE browse → "Tools" → "Internet Options..." → "Security" → "Custom Level...", please setup your "Settings" as follow.

Set the first 3 items

- Download the signed ActiveX controls
- Download the unsigned ActiveX controls
- Initialize and script the ActiveX controls not masked as safe to Prompt





By now, you have finished your entire PC configuration for Internet Camera.

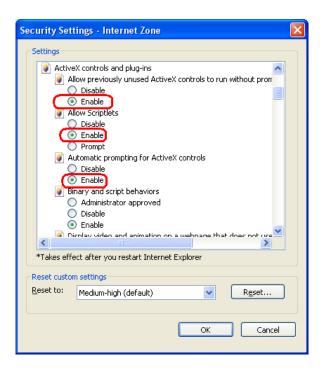
## 2.6.2 Internet Explorer 7 for Windows XP

From your IE browse → "Tools" → "Internet Options..." → "Security" → "Custom Level...", please setup your "Settings" as follow.

Set the first 3 items

- Allow previously unused ActiveX control to run...
- · Allows Script lets
- · Automatic prompting for ActiveX controls



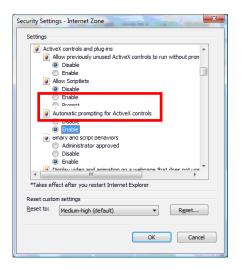


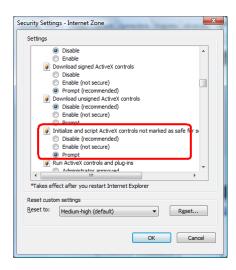
By now, you have finished your entire PC configuration for Internet Camera.

## 2.6.3 Internet Explorer 7 for Windows Vista

From your IE browse → "Tools" → "Internet Options..." → "Security" → "Internet" → "Custom Level...", please setup your "Settings" as follow.

- Enable "Automatic prompting for ActiveX controls"
- Prompt "Initialize and script active controls not marked...."

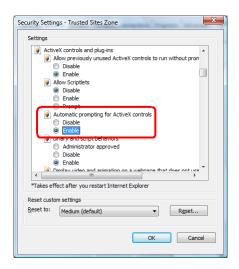


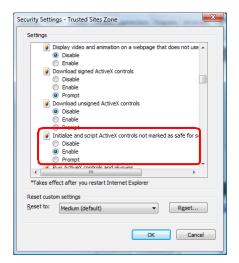




From your IE browse → "Tools" → "Internet Options..." → "Security" → "Trusted Sites" → "Custom Level...", please setup your "Settings" as follow.

- Enable "Automatic prompting for ActiveX controls"
- Prompt "Initialize and script active controls not marked...."





By now, you have finished your entire PC configuration for Internet Camera.

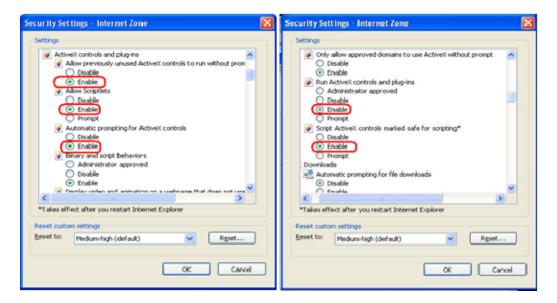
## 2.6.4 Internet Explorer 8 for Windows XP

From your IE browse → "Tools" → "Internet Options..." → "Security" → "Custom Level...", please setup your "Settings" as follow. Set the first some items as below.

Under ActiveX ensure the following are set to enabled

- Allow previously unused ActiveX control to run...
- · Allows Script lets
- Automatic prompting for ActiveX controls
- Run ActiveX and plug-ins
- Script ActiveX controls marked as safe for scripting





Set the following to "Prompt"

- Download unsigned ActiveX Control
- Download Signed ActiveX Control
- Initialize and script ActiveX controls not mark as safe





By now, you have finished your entire PC configuration for Internet Camera.

## 2.7 Using UPnP of Windows XP or Vista

## 2.7.1 Windows XP

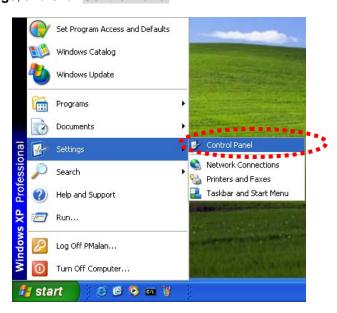
UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking device, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows XP, of your PC is UPnP enabled, the Internet Camera will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows XP.



Windows 2000 does not support UPnP feature.

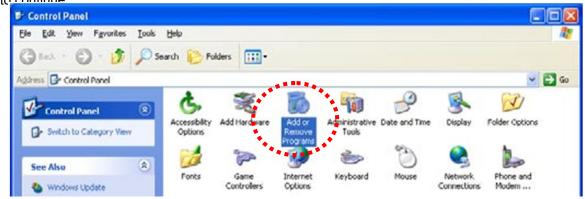
NOTE

## Go to Start > Settings, and Click Control Panel

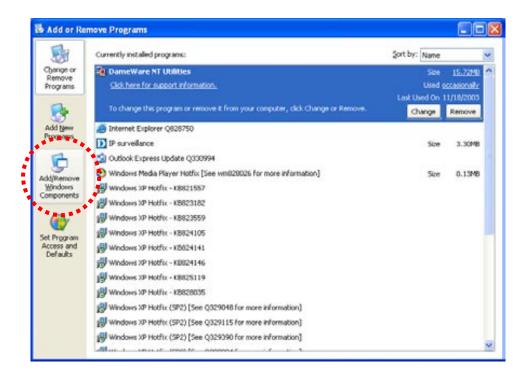




The "Control Panel" will display on the screen and double click "Add or Remove Programs" to continue



The "Add or Remove Programs" will display on the screen and click **Add/Remove Widows Components** to continue.

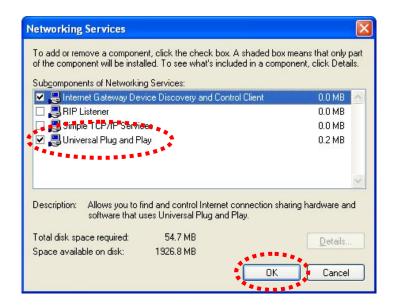


The following screen will appear, select "Networking Services" and click "Details" to continue

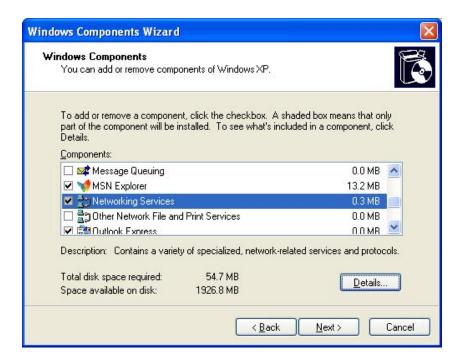




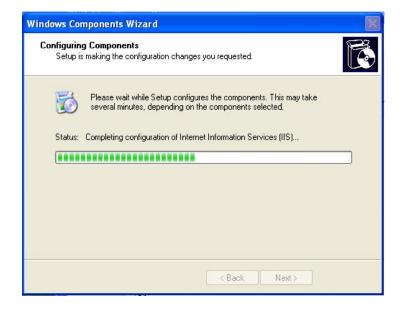
The "Networking Services" will display on the screen, select "Universal Plug and Play" and click "OK" to continue.







The program will start installing the UPnP automatically. You will see the below pop-up screen, please wait while Setup configures the components.



Please click "Finish" to complete the UPnP installation





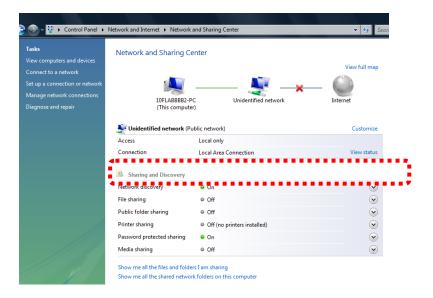
Double-click "My Network Places" on the desktop, the "My Network Places" will display on the screen and double-click the UPnP icon with Internet Camera to view your device in an internet browser.

## 2.7.2 Windows Vista

UPnP™ is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking device, software, and peripherals. This device is an UPnP enabled device. If the operating system, Windows Vista, of your PC is UPnP enabled, the Internet Camera will be very easy to configure. Use the following steps to enable UPnP settings only if your operating system of PC is running Windows Vista.

Go to Start > Control Panel > Network and Internet > Network and Sharing Center, and turn on "Network Discovery".





Double-click "My Network Places" on the desktop, the "My Network Places" will display on the screen and double-click the UPnP icon with Internet Camera to view your device in an internet browser.



# 3. Web-based Management

This chapter provides setup details of the Internet Camera's Web-based Interface.

## 3.1 Introduction

The Internet Camera can be configured with your Web Browser. Before configure, please make sure your PC is under the same IP segment with Internet Camera.

## 3.2 Connecting to Internet Camera

- Use the following procedure to establish a connection from your PC to the camera.
- Once connected, you can add the camera to your Browser's Favorites or Bookmarks.

Start the web browser on the computer and type the IP address of the camera. The Default IP: "http://192.168.0.20 "



After connected to IP Camera, it will prompt for User Name and Password, please enter admin/admin to continue Web Management. Confirm the installation as it is required to view the video stream and some operations.





If difficulty is met, please refer to the following steps to establish the connection:

- The IP Camera must be installed and powered ON.
- If the IP Camera's default IP Address (192.168.0.20) is already used by another device, the other device must be turned OFF until the device is allocated a new IP Address during configuration.



**NOTE** 

If the User name and Password have been changed with PLANET IPFinder, please enter the new User name and Password here.

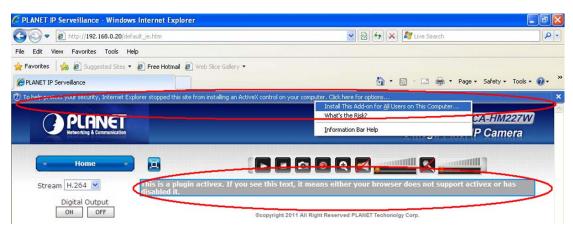
When you know the IP address of IP Camera, you can connect to it by Internet Explorer web browser by entering its IP address in address bar. The use login screen will appear when you get connected:

IP Camera's administrator username and password are both 'admin' (lower case) by default. Click 'OK' button or press 'ENTER' key on your keyboard when you finish entering username and password.

When you connect to IP Camera for the first time, you'll see the following message. This message prompts you that you need to install ActiveX plugin before you can see the video from IP Camera.

For IE 8 and earlier version:





Right click the indication bar and click:

"Install This Add-on for All Users on This Computer...' to install ActiveX plugin.

#### For IE 9:



Click 'Allow' button located at the bottom of IE to install ActiveX plugin.

## If you're prompted that:

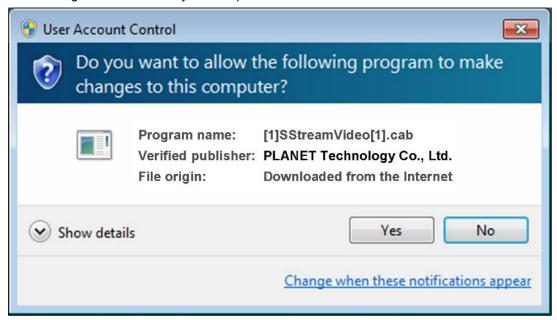
'Windows Firewall has blocked some features of this program'





Click 'Allow access', or IP Camera will not be able to function properly.

When you're installing Internet Explorer plugin, you may also be prompted that if you want to allow changes to be made to your computer:



Click 'Yes' to allow changes.

After ActiveX plugin is installed, you should be able to see the video stream from camera.







If this is the first time you use this IP Camera, you can refer to chapter 2.4 for instructions on Setup Wizard, which will guide you to complete the software **NOTE** setup of your new IP Camera.

# 3.3 Viewing Live Video

After ActiveX control is installed, you can view IP camera's video by web browser. Just connect to IP camera by web browser and login, and then you can see live video from IP camera:



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There are various controls on web page; here are descriptions of every control item:

Item	Description	
'Home' button	This button is visible in all setup pages of IP camera, and you	
	can go back to live video view by clicking this button when	
	you're in other page.	
Stream	Select video stream type: H.264 or MJPEG. H.264 required	
	less network bandwidth and this will help when network	
	connection is slow.	
Digital Output	Switch digital output interface on or off.	
(ON / OFF)		
Client Settings	Open 'Client Setting' menu.	



Configuration	Open 'Configuration' menu.
Language	Open language menu, you can switch web interface to other
	language.
	Available languages: English, Simplified Chinese,
Ostata al aine /	Traditional Chinese
Original size /	Switches live image view between original size (full size: 3M
Fit screen	pixels) and fit screen (smaller size).
	If you want to see video in detail, switch to original size. If your
	computer monitor's resolution is not enough and you want to see full image view, switch to fit screen and image size will
	adjust automatically.
'Connect' button	Start live video view.
Connect button	Start live video view.
<b>•</b>	
'Disconnect' button	Stop live video view.
_	
'Snapshot' button	Take a snapshot or camera video and save image file on your
	computer. When you click this button, a new window will
	appear:
	Save Picture
	The state of the s
	Save Cancel
	Click <b>'Save</b> ' button when you see the image you wish to save,
	and you'll be prompted to indicate the folder on your computer
	to save image file. If you changed your mind and don't want to



	save image file, click 'Cancel'.		
'Start Video Record' button	Click this button to record video and save video file on your computer. You'll be prompted to indicate the folder on your computer to save video file.		
'Enable Digital Zoom' button	This function will enlarge video view digitally from 1X to 10X, so you can see objects in video in detail.  That digital zoom uses computer algorithm to enlarge the video and some details may lost. If you need to focus on detail of specific objects in video view, please use optical zoom ring on lens set of IP camera.		
Enable / Disable mute button	When mute is enabled ( ), you will not hear the voice from IP camera; If you want to hear voice from IP camera, click this button to disable mute ( ).  You can drag the slide bar ( ) beside enable/disable mute button to adjust audio playback volume.		
Start / Stop talk Button	Start or stop playing your voice through IP camera's audio output. When talk is stopped, people at IP camera will not hear you.  You need a microphone connected to your computer, and computer's mixer setting must enable microphone recording, or nothing will be outputted by IP camera.		



## 3.4 Client Settings

In 'Client Settings' menu, you configure basic IP camera settings like data transfer protocol and data storage folder.

To access 'Client Settings' menu, click 'Client Settings' button on the left.



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The following screen will appear:



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Item	Description
RTSP	Select this option to use RTSP (Real-Time Streaming Protocol) to
	transfer video data.
HTTP	Select this option to use HTTP (Hyper-Text Transfer Protocol) to
	transfer video data.
	If you don't know which one you should use, select 'RTSP'.
Folder	Select a folder on your computer to save recorded video. Click
	'Browse' button and you'll be prompted to select a folder.
Prefix	When saving video files, the characters you typed in 'Prefix' field will be
	used as leading characters of video file's name.
	For example, the default setting of 'Prefix' is 'CLIP', and video file's
	named will be 'CLIPxxxx', where xxxx is a 4-digit serial number.
Add date and	Check this box to add data and time to the ending part of video file's
time suffix to file	filename, so you can see the date and time the video file is created
name	directly from its filename.

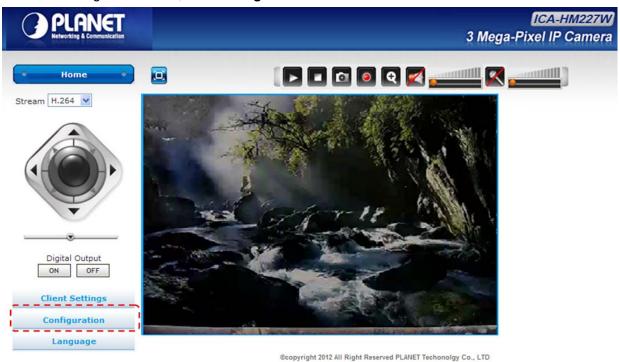
When you finish with above settings, click 'Apply' button to save change



# 4. Advanced Configuration

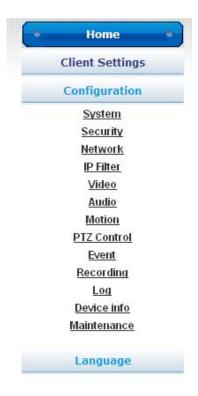
If you wish to configure IP camera's settings, you can access IP camera's 'Configuration' menu, which provides various kinds of system setting.

To access configuration menu, click 'Configuration' button on the left.



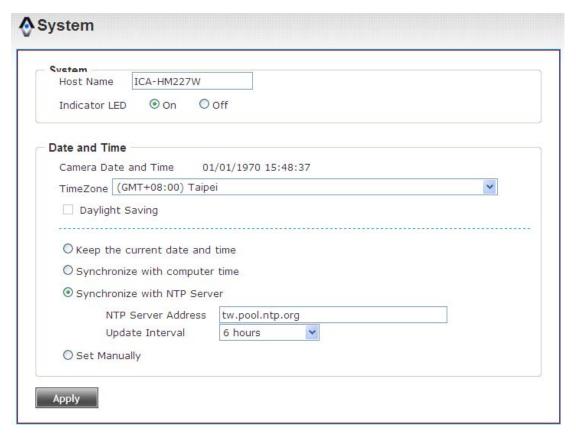
The 'Configuration' submenu will appear, please pick a setup item you wish to configure.





## 4.1 System

In this menu, you can configure basic IP camera settings like hostname and time.





Item	Description		
Host Name	Input the IP camera's hostname here, it can be any meaningful		
	words or characters that will help you to identify this IP camera.		
	You can use IP camera's installation location as host name, and		
	this will help you to identify IP camera when you have many IP		
	cameras installed.		
Indicator LED	The LED lights located at the back of IP camera is switched on		
	by default. But, if you don't want other people to know the		
	status of this IP camera (so they will know this IP camera is		
	operating etc.), you can select 'Off' and LED lights will be		
	switched off.		
Time Zone	Select the time zone of residence from dropdown menu to keep		
	correct date and time.		
Daylight Saving	If the area you live uses daylight saving, check this box;		
	otherwise do not check this box to keep time correct.		
Keep the current date	Select this option and date / time setting will not be changed		
and time	when you click 'Apply' in the page.		
	You can check 'Camera Date and Time' item in this page to		
	know IP camera's current date and time setting.		
Synchronize with	Select this item and IP camera will use your computer's time as		
computer time	its time.		
Synchronize with NTP	Select this item and IP camera will keep its date and time		
Server	setting synchronized with specified time server (NTP server).		
	Please input NTP server's IP address or host name in 'NTP		
	Server Address' field, and select time update interval from		
	'Update Interval' dropdown menu.		
	That digital zoom uses computer algorithm to enlarge the video and some details may lost. If you NOTE need to focus on detail of specific objects in video		
	view, please use optical zoom ring on lens set of IP camera.		
Set Manually	Set IP camera's date and time manually. Please set current		
	date and time by 'Date' and 'Time' dropdown menu.		

When you finish with above settings, click 'Apply' button to save changes.

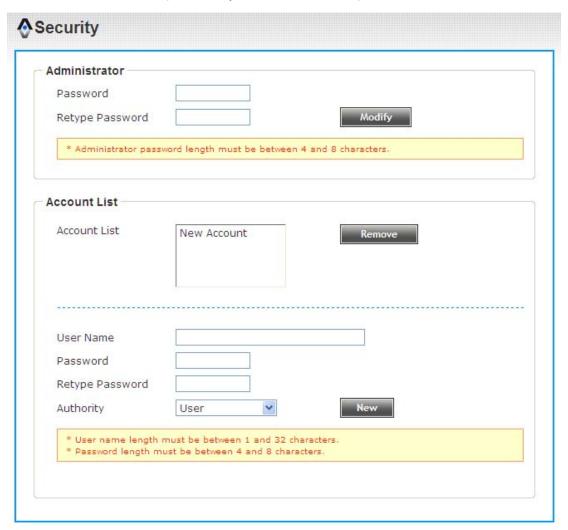


## 4.2 Security

In this menu, you can configure IP camera's login account. There are three kinds of account:

- Administrator: Can view IP camera's video and make changes of camera setting
- User: Can view IP camera's video and see LOG, and change Client Setting and language
- Guest: Can view IP camera's video, and change language

There can be multiple users, but only one administrator is allowed, and you can't change administrator's user name (it will always be 'administrator').



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Item	Description	
Password / Retype Password (Administrator)	Input administrator's new password in both 'Password' and 'Retype Password' field, and click 'Modify' button to change administrator's password.	
	Don't forget administrator's password! Or you'll need to reset IP camera's all settings to get administrator's password recovered.	
Account List	Here lists all users existed in IP camera. If you want to remove one user, click it in the list, and then click 'Remove' button.  If no user is existed, 'New Account' message will be shown here.	
User Name	Input new user's username here. User name must be greater than 1 character and less than 32 characters.	
Password / Retype Password	Input this user's password in both 'Password' and 'Retype Password' field.	
Authority	To define this user's access privilege, select 'User' or 'Guest' in dropdown menu.  When you finish inputting new user's information, click 'New' button to create a new user.	

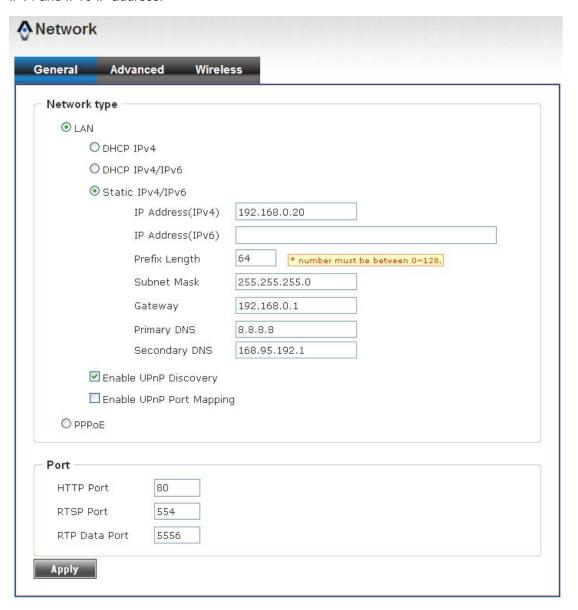


#### 4.3 Network

You can configure the network camera's general and advanced network settings here.

#### 4.3.1 General

In this menu, you can configure IP camera's network setting. This IP camera supports both IPv4 and IPv6 IP address.





Item	Description	
LAN	Select this option to assign an IP address to LAN port (or obtain an	
LAN	address from DHCP server automatically).	
	Available options are:	
	·	
	- <b>DHCP IPv4:</b> Obtain an IPv4 IP address from DHCP server on LAN	
	automatically.	
	- DHCP IPv4 / IPv6: Obtain both IPv4 and IPv6 address from DHCP	
	server on LAN automatically.	
	- Static IPv4 / IPv6: Assign an IPv4 / IPv6 address to IP camera	
	manually. If you don't have a DHCP server on your local area	
	network, you must use this option to specify an IP address.	
	◆ IP Address(IPv4): Input IPv4 IP address*	
	◆ IP Address(IPv6): Input IPv6 IP address*	
	◆ Prefix Length: Input IPv6 IP address' prefix length (0-128)	
	◆ Subnet Mask: Input subnet mask	
	◆ Gateway: Input gateway address	
	<ul> <li>Primary DNS: Input DNS server's IP address</li> </ul>	
	◆ Secondary DNS: Input backup DNS server's IP address, you	
	can leave this field blank.	
	*You can leave this field blank, if you only wish to use IPv4 or IPv6 IP	
	address.	
	- Enable UPnP Discovery: Check this box to enable other devices on	
	network to discover the presence of this IP camera by UPnP. It's	
	recommended to enable this function.	
	- Enable UPnP Port Mapping: When UPnP is enabled, check this box	
	to enable UPnP's port mapping.	
PPPoE	Select this option to use PPPoE to connect to network. You have to input	
	PPPoE username and password assigned by network operator to get	
	connected.	
HTTP Port	Input IP camera's web connection port number here. When this port	
	number is changed, you need to change web browser's port number you	
	used to connect to IP camera.	
	For example, IP camera's IP address is 192.168.1.1, and if you changed	

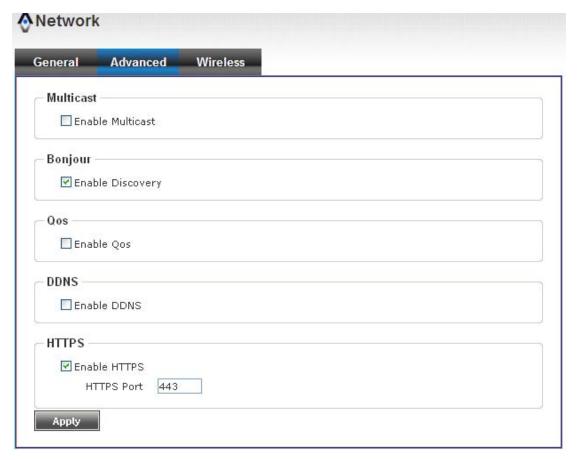


	HTTP port number to 82, please input 'http://192.168.1.1:82' in web
	browser's address bar to access IP camera's web configuration interface.
RTSP Port	Input RTSP port number. When this port number changes, you must
	change corresponding settings in external network devices (NVR or CMS
	software) so they can receive this IP camera's video.
RTP Data Port	Input RTP data port number here.

When you finish with above settings, click 'Apply' button to save changes.

#### 4.3.2 Advanced

In this menu, you can configure IP camera's advance network setting.



Item	Description
Multicast	Enable video multicast:



	Multicast		
	☑ Enable Multicast		
	Multicast Group Address	232.128.1.99 * 232.0.0.0~232.255.255	
	Multicast Video Port	5560	
	Multicast RTCP Video Port	5561	
	Multicast Audio Port	5562	
	Multicast RTCP Audio Port	5563	
	Multicast TTL	*number must be between 1~255.	
	Multicast Group Address: Innut	multicast group address here, must be an address	
	between 232.0.0.0 to 232.255.255	• .	
	Multicast video port: Input port no		
	Multicast RCTP video port: Input		
	Multicast audio port: Input port no		
	Multicast RCTP audio port: Input	port number for RCTP audio here.	
	Multicast TTL: Input TTL value for	multicast here.	
Bonjour	If you're using Mac OS and you ha	ave Bonjour installed, you can use it to discover this IP	
	camera.		
QoS	Enable QoS to improve the data tra	ansfer priority of this IP camera (Your local area network	
	must support QoS).		
	Qos		
	☑ Enable Qos		
	◎ Video		
	Audio DSCP 0	*number must be between (0 $\sim$ 63).	
	© Both		
		S DSCP value (0 to 63), or both video and audio.	
DDNS		assigns dynamic IP address to you. You must register a	
		this IP camera supports Planet DDNS, DynDNS and	
	TZO dynamic IP service.		



	_ DDNS		
	✓ Enable DDNS		
	Provider	Planetddns.com	<u>~</u>
	Host Name	test02	.planetddns.com <mark>1~16 Characters</mark>
	User Name	test02	1~16 Characters
	Password	•••••	1~16 Characters
	DDNS Status	-	
	Provider: Select dynamic	: IP service provider.	
	•	•	d from dynamic IP service provider.
	·	•	namic IP service provider.
	Password: Input the pass	sword used to login	dynamic IP service provider.
HTTPS	Check 'Enable HTTPS' box to enable HTTPS channel to encrypt transferred data. You		
	can also define HTTPS port number in 'HTTPS Port' field if you don't want to use default		
	value <b>'443'</b> .		

When you finish, click 'Apply' to save changes.

#### 4.3.3 Wireless

In this menu, you can configure IP camera's wireless network setting.



The descriptions of every setting in this menu will be given below:



Item	Description		
Wireless Connection	Select "Enable" to activate wireless network function of this IP		
	camera, select "Disable" to disable it.		
Network Type	Select the network type of wireless connection.		
	Infrastructure :Connect the IP camera to a wireless access point		
	Adhoc :This IP camera will become a stand-alone wireless network		
	point, other wireless computers / devices can discover this IP camera		
	and connect to it without wireless access point.		
Available Networks	Here shows all wireless access points found by this IP camera. Please		
	note not all access points will be displayed at the same time, if the		
	access point you expected to connect does not appear, you may have		
	to click "Refresh" button for several times until it appears.		
	The description of all fields is listed below:		
	Connect: You can select the wireless access point you wish to		
	connect here.		
	<b>SSID:</b> the SSID of all found wireless access points will be shown here.		
	Some wireless access point may hide their SSID; in this case, you		
	have to identify them by their MAC address.		
	MAC Address: If you there are many wireless access points in		
	proximity or some wireless access point hides it's SSID, you can use		
	MAC address to distinguish them.		
	<b>Signal:</b> Shows the radio signal strength in percent.		
	Channel: Shows the radio channel of this wireless access point.		
	<b>Encryption:</b> Shows the encryption type used by this wireless access		
	point. You must use the same encryption type if you wish to connect to		
	a certain wireless access point. If the wireless access point does not		
	use encryption, " <b>Disabled</b> " will be displayed here.		
	Network Type: Shows the network type of a certain wireless access		
	point (Infrastructure or Adhoc).		



SSID	ipcam
Channel	FCC (1-11) 💌
Channel number	1
Authentication	Open System
Encryption Type	None 💌
WPA Pre-Shared Key	
WEP Key Length	64 bits
WEP Key Format	ASCII 🕶
Default Key	1 ~
WEP Key 1	
WEP Key 2	
WEP Key 3	
WEP Key 4	
Apply	

Item	Description	
SSID	Input the SSID of the wireless access point you wish to connect. It	
	should be less than 32 alphanumerical characters. When you select a	
	wireless access point above, it's SSID will be filled in this field	
	automatically.	
	However, if the SSID is not displayed (the wireless access point you	
	selected choose to hide it's SSID), you have to know it's SSID and	
	input it here, or you will not be able to connect it.	
Channel	Select the radio channel you wish to use here. When network type is	
	'Infrastructure", the radio channel is auto-selected according to the	
	channel that wireless access point uses. You can only select the	
	channel number when network type is "Adhoc".	
Authentication	It includes None, Open System, Shared Key 64bits and 128bits,	
	WPA-PSK, WPAS-PSK. Select one of them then the relative items	
	below will transfer gray scale to black scale. Configure the setting	
	consistent with the setting on the wireless router/AP that this IP	
	camera will join the wireless network. Apply the settings then check	
	the wireless networking.	



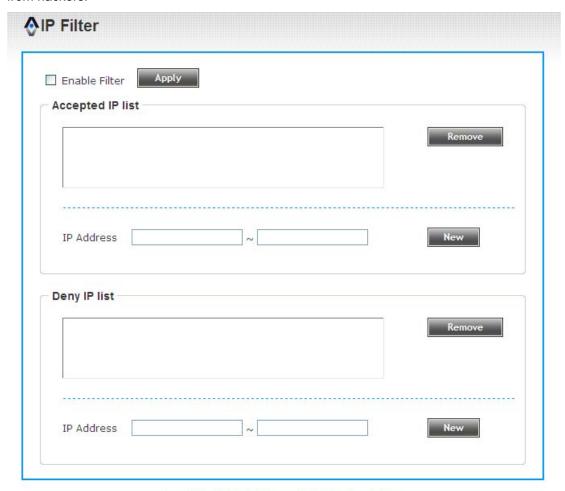
Wi-Fi Protected Setup(WPS)		
Pin Code	22560964	
Configure via Push Button	Start PBC	
Registrar SSID		Start Pin

Item	Description
Pin Code	Here displays the WPS pin code used to connect to WPS-enabled
	wireless access points. You have to input this number into the WPS
	enabled access point to establish WPS connection.
Configure via Push	Click this button and this camera will enter PBC-style WPS connection
Button	state for 120 seconds. Please push "Start PBC" button on the
	wireless access point you wish to connect within 120 seconds to
	establish WPS connection (The remaining time will be displayed on the
	button). If connection can not be established after 120 seconds, you'll
	be prompted by a message box, and you can press "Start PBC"
	button to try again.
Registrar SSID	If you have wireless access point's SSID, you can input it here and
	press "Start PIN" button to start to establish PIN-style WPS
	connection.



### 4.4 IP Filter

When this IP camera is directly connected to Internet and not protected by firewall, this function acts like a mini built-in firewall to protect the safety of this IP camera and avoid attacks from hackers.



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Item	Description
Enable Filter	Check this box to enable IP address filter, uncheck this Box to
	disable this function.
Accepted IP list	Here lists all IP address that can build connections to this IP
	camera. If you want to remove a set of IP address from the list,
	click on the IP address and click 'Remove' button.
IP Address	Input the starting and ending IP address of IP address you wish to
(Accepted IP list)	accept connections here. IP camera will only accept connections



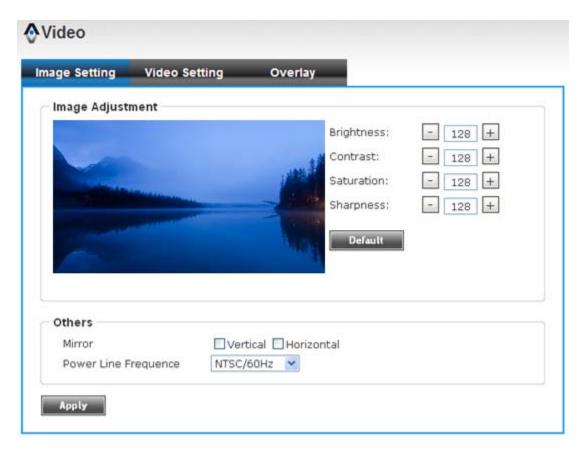
	T r
	established from these IP address.
	If you want to specify one IP address only, input the same IP
	address in both field. Click 'New' button to add IP address into
	accepted IP list.
Deny IP list	Here lists all IP address that cannot build connections to this IP
	camera. If you want to remove a set of IP address from the list,
	click on the IP address and click 'Remove' button.
IP Address	Input the starting and ending IP address of IP address you wish to
(Accepted IP list)	deny connections here. IP camera will deny connections
	established from these IP address.
	If you want to specify one IP address only, input the same IP
	address in both field.
	Click 'New' button to add IP address into deny
	IP list.

When you finish with above settings, click 'Apply' button to save changes.

## 4.5 Video

You can adjust the image of the IP camera in this menu.





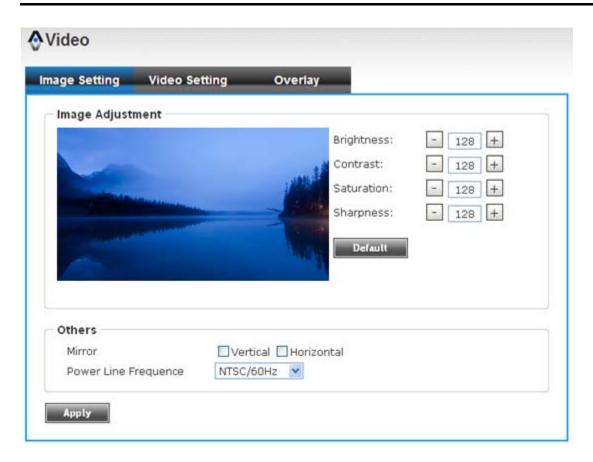
There are 3 sub-menus in this menu: **Image Setting, Video Setting, and Overlay**, which can be accessed by tabs on the top:



#### 4.5.1 Image Setting

You can adjust the image parameters in this page.





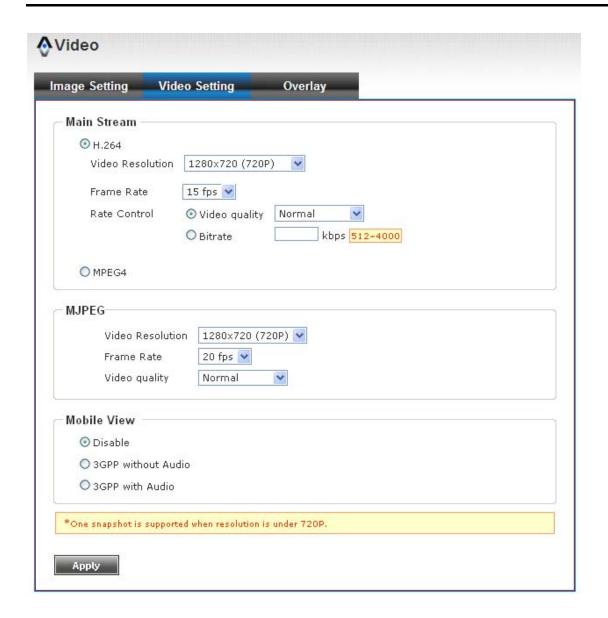
Item	Description
Brightness /	Control the image parameters. Click ' - ' to decrease value, or click ' +
Contrast /	' to increase value. You can also input the value in the field directly.
Saturation /	
Sharpness	
Default	Set all above values to default value '128'.
Mirror	Check 'Vertical' or 'Horizontal' box to flip the image vertically or
	horizontally, this will help to correct the orientation of image when IP
	camera is hanged bottom-up by camera holder. You can click both
	'Vertical' and 'Horizontal' box at the same time.
Power Line	Select the frequency of power line of the place you're using this IP
Frequency	camera. This will help to reduce the flicker of certain lights in the image.

When you finish with above settings, click 'Apply' button to save changes.

#### 4.5.2 Video Setting

You can adjust the video transfer parameters in this page.





Item	Description
H.264 /MPEG4	Select the compression of main stream: H.264 / MPEG4.
Video	Select video resolution.
Resolution	- H.264:  2048x1536 (QXGA) / 1920x1080 (1080P)  1280x960 (960P) / 1280x720 (720P)  720x480 (D1) / 640x480 (VGA)  320x240 (QVGA)  - MPEG4:  1920x1080 (1080P) / 1280x960 (960P)



	1280x720 (720P) / 720x480 (D1)
	That some video resolution is not available when video
	anadar is 'MPECA'
	NOTE encoder is wifeG4.
	640x480 (VGA) / 320x240 (QVGA)
	MJPEG:
	1280x720 (720P) / 720x480 (D1)
	640x480 (VGA) / 320x240 (QVGA)
Frame Rate	Select video frame rate. Please note that some frame rate is not available
	when video encoder is 'H.264'.
	When network speed is insufficient, select a lower frame rate will help.
Rate Control	Select video bit rate. You can control bit rate by both 'Video quality' and
	'Bit rate':
	- Video quality: There are 5 levels of video quality, select 'very high'
	to improve video quality but consumes more network bandwidth, and
	select 'very low' will decrease video quality and consumes less
	network bandwidth.
	- <b>Bit rate:</b> Input video's bit rate directly. It must an integer between 512
	and 4000. Higher bit rate provides better video quality, but consumes
	more network bandwidth.

When you finish with above settings, click 'Apply' button to save changes.



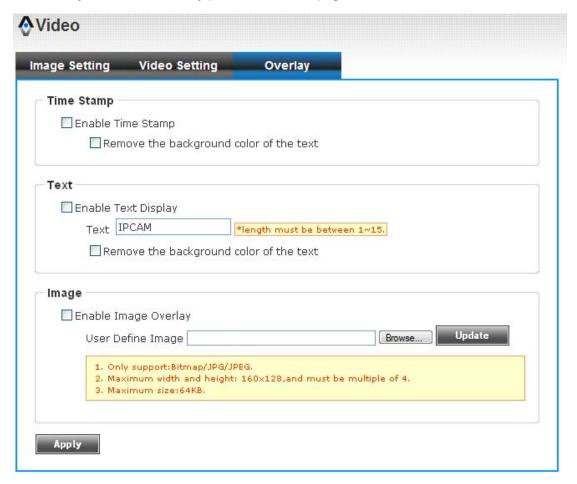
MJPEG options are only available for portable devices like cell phone.

NOTE



#### 4.5.3 Overlay Setting

You can adjust the video overlay parameters in this page.



Item	Description
Enable Time Stamp	Check this box to enable overlaying time stamp on video.
Remove the	Check this box to remove time stamp's background color. You
background color of	may find this will help the readability of time stamp text in some
the text	cases.
(for Time Stamp)	
Enable Text Display	Check this box to display certain text on video; this will help when
	you need to identify certain IP camera when you have a lot of IP
	cameras.
	Please input the text in 'Text' field. You can input up to 15
	characters.
Remove the	Check this box to remove custom text's background color. You



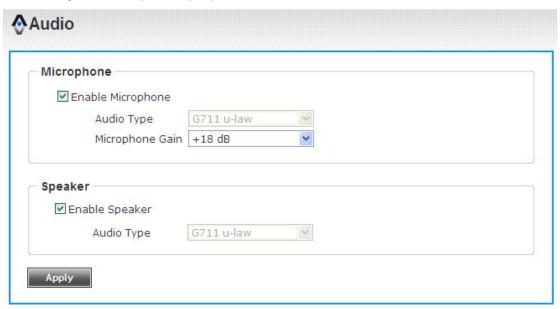
background color of the text (Text)	may find this will help the readability of text in some cases.
Enable Image Overlay	Check this box to overlay a specific image on video, so you can show certain text / picture on the video and help people to identify this IP camera.  Click 'Browse' button to pick a picture on your computer, then click 'Update' button to use the picture. Please note that there are certain restrictions:  - Select .bmp / .jpg / .jpeg image files only.  - Image's resolution should be less than 160 x 128, and can be
	divided by 4.  - Do not upload image files that size is greater than 64KB.

When you finish with above settings, click 'Apply' button to save changes.



## 4.6 Audio

You can adjust audio input / output parameters here.



Here are the descriptions of every setup item:

Item	Description
Enable Microphone	Check this box to enable microphone. If you don't want to hear voice
	from IP camera, you can uncheck this box to disable it.
Audio Type	The format is fixed as G.711
(Microphone)	
Microphone Gain	If the voice received by microphone is too loud or silent, you can use
	this function to improve voice volume, so you can hear voice from IP
	camera more clearly.
	- Select 0 dB and IP camera will do nothing on the voice;
	- Select +6 dB to +18 dB to amplify the voice.
Enable Speaker	Check this box to enable speaker. If you don't want people at IP
	camera to hear you, you can uncheck this box to disable it.
Audio Type	The format is fixed as G.711
(Speaker)	

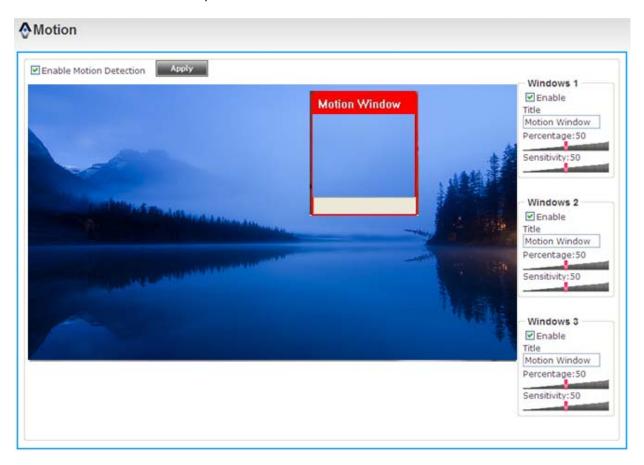
When you finish with above settings, click 'Apply' button to save changes.



### 4.7 Motion

This IP camera is capable to detect object's motion, so IP camera will only record when there's motion and save disk storage space.

Motion detection is performed by examine the movement of objects in rectangular motion detection area. You can define up to 3 motion detection areas.



Item	Description
Enable Motion	Check this box to enable motion detection.
Detection	
Enable	Check this box to enable this motion detection window. You can
(Window 1 to	select window 1 to 3 to enable up to 3 motion detection windows.
Window 3)	When a motion detection window is enabled, a rectangular will
	appear on camera's view, with its title on the top.
	- To move / resize a motion detection window:



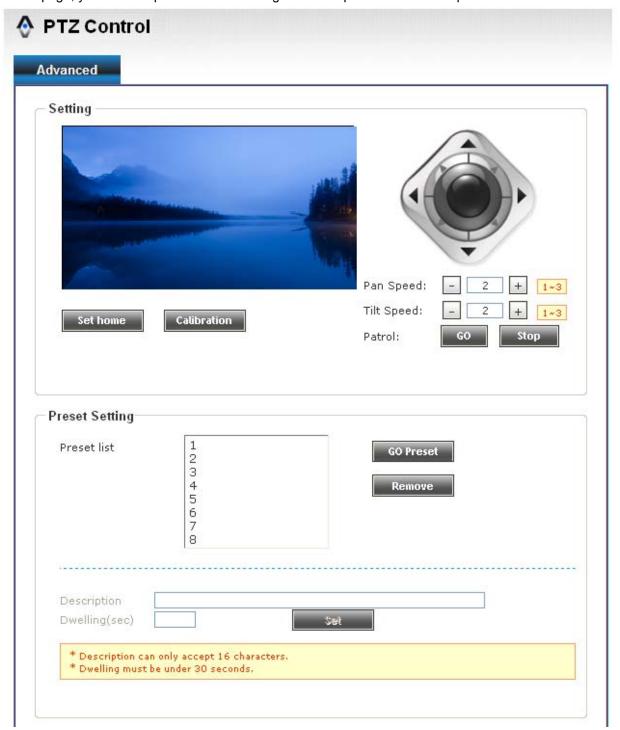
	<ul> <li>Move: Use the mouse to drag the title text.</li> <li>Resize: Use the mouse the drag the four corners (upper-left/right, lower-left/right) to resize it. If you only want to adjust width or height, drag the four sidebars (top, bottom, left, and right).</li> </ul>
Title	Input characters in title field to change motion detection area's title
(Window 1 to	text so you can identify it.
Window 3)	Please note that you have to click 'Apply' button and the text will
	change.
Percentage	Select the percentage of pixel change that will trigger motion
	detection alert. Select a lower percentage and you can detect tiny
	changes in motion detection area.
Sensitivity	Select the sensitivity level that will trigger motion detection alert.
	Select a higher sensitivity and you can detect tiny changes in motion
	detection area.

When you finish with above settings, click 'Apply' button to save changes

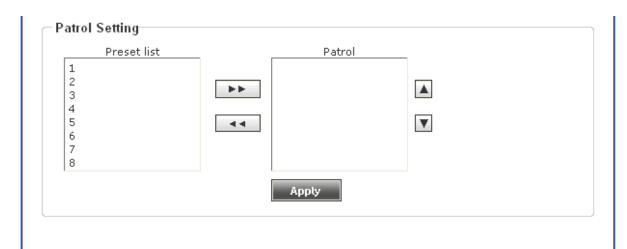


## **4.8 PTZ Control**

In this page, you can setup PTZ Control settings like auto pan-tilt control and patrol.







Item	Description
Pan-tilt control	Control pan-tilt of camera by click up, down, left, right and upper-left/right, lower-left/right.
Pan Speed	Adjust the pan speed. It should be an integer between 1 (slower) to 3 (faster).
Tilt speed	Adjust the tilt speed. It should be an integer between 1 (slower) to 3 (faster).
Set home	Click this button to set current position as home position.
Calibration	To calibration its direction and focus to its "Factory Default Position", to ensure its preset position will be located at the correct position without deviation after a period of usage.
Preset list	This IP camera supports up to 8 preset points. You can move camera to preset point, and camera will stop there for a specific amount of time. You can specify up to 8 preset points.
	<ul> <li>To set a preset point:</li> <li>Move camera to the preset point you wish to set by pan-tilt control.</li> <li>Input a text description for this preset point (this is optional, up to 16 characters).</li> <li>Input dwelling time (0 to 30**, seconds)</li> <li>Click 'Set' to save current preset point.</li> </ul>



	You can click 'GO Preset' button to move camera to preset point, or click 'Remove' to clear this preset point setting.
Patrol Setting	When you have 2 or more preset points, you can make camera to move between these points, this function is called as 'Patrol'.
	To configure patrol, please setup preset points first, then select preset points from 'Preset list' and click button to add it to 'Patrol' list; to remove a preset point from patrol list, select it in patrol list and click button.  You can also adjust the order or preset points in patrol list: select a preset point and click or button.

When you finish, click 'Apply' button



#### 4.9 Event

When there's an event, you can use this setup page to define what IP camera should do, like send an Email or trigger digital output to activate external alarm.



There are three setup pages:



- 1. **Setting:** Define a new event and manage events.
- 2. **Media:** Define what kind of media file should be saved on designate media.
- 3. **Event Server:** Define the details of remote server.

Please refer to following chapters for detailed instructions.



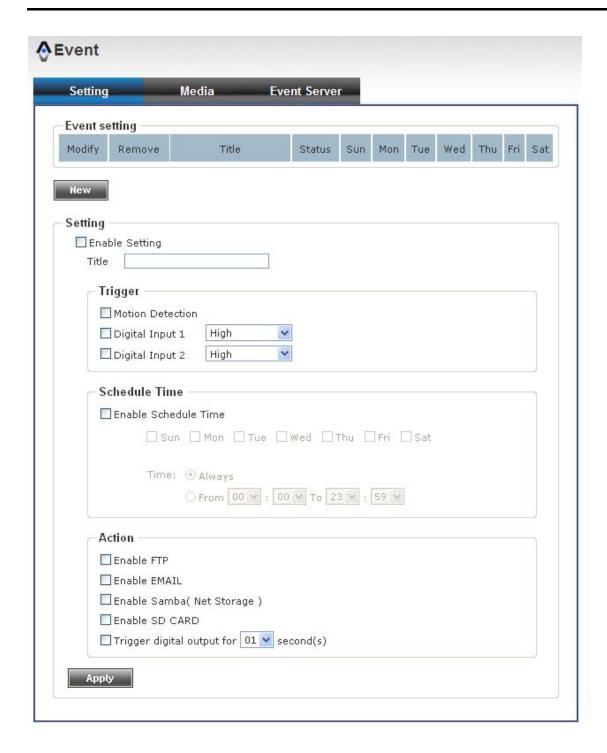
### 4.9.1 Settings

This page lists all existing events. You can click 'Modify' button to edit an existing event, or 'Remove' to delete an existing event.

To create a new even, just click "New" button to add an Event setting.







To add a new event, click 'New' button and the descriptions of every setup item is listed below:

Item	Description
Enable Setting	Check this box to enable this event. If you just want to disable this
	event temporarily, you can uncheck this box to keep this event and
	disabling while not deleting it.
Title	Input any description text for this event so you can identify it quickly.



	You can use alphabets, numbers, and symbols include: <b>!\$@^</b> _~
	(no spaces allowed).
Motion Detection	Check this box and this event will be activated when one of motion
	detection window detects motion.
Digital Input	Check this box and this event will be activated when digital input 1 or
1 ~ 2	2's input signal is high or low (select from dropdown list).
Enable Schedule	Check this box and this event will be activated when designated
Time	weekday and time is reached.
	You also have to check weekday box, and select time from
	dropdown list. If you select 'Always' as time, this event will be
	activated during all the day.
Enable FTP	Check this box and IP camera will save file on FTP server (refer to
	'FTP Server' setting in 'Event Server' tab) when this event is
	activated.
Enable EMAIL	Check this box and IP camera will send an Email to designated
	recipient address (refer to 'SMTP Server' setting in 'Event Server'
	tab) when this event is activated.
Enable Samba	Check this box and IP camera will save file on samba server (refer to
(Net Storage)	'Samba Server' setting in 'Event Server' tab) when this event is
	activated.
Enable SD CARD	Check this box and IP camera will save file on SD card when this
	event is activated. A working SD card must be inserted into IP
	camera in advance.
Trigger digital	Check this box and IP camera will trigger digital out to 'high' state for
output for yy	
output for xx	xx seconds when this event is activated, where 'xx' seconds must be



#### 4.9.2 Media

You can define what kind of media file should be saved on designated media.

Media	
One Snapshot	
H.264 Video Max	ximum Size:3 Megabytes
Pre Event	0 ▼ second(s)
Post Event	5 ▼ second(s)
Apply	

Here are the descriptions of every setup item:

Item	Description
One Snapshot	Save a picture file when event is triggered.  That this function will be enabled while "MJPEG"
	codec" is appeared on the "Video Setting".
H.264 Video	Save a H.264 video clip. You can also select the recording length
	before and / or after the time when event is triggered in 'Pre Event'
	and 'Post Event'.
	For example, if you set 'Pre Event' to '10' and 'Post Event' to '5',
	and an event is triggered at 14:10:30, then the video file will be 15
	seconds long, starting from 14:10:20 to 14:10:35.
	Tips: You may want to know what happened before event is
	triggered in many cases, especially when object is outside of
	motion detection window.
	If the "Pre Event" set to "0" second, the "Post Event" cannot set to "0" second.

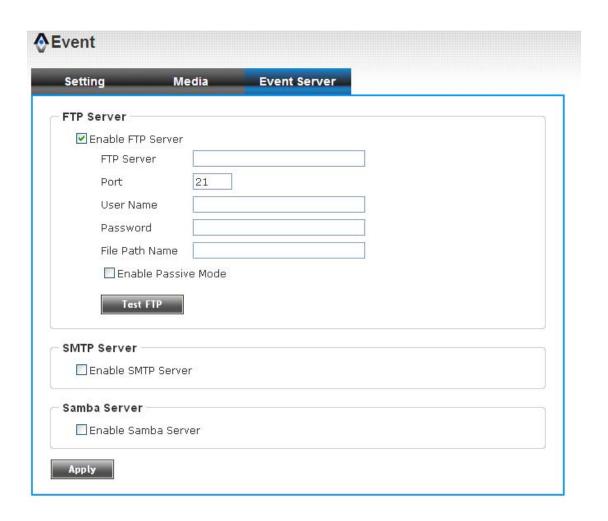
When you finish with above settings, click 'Apply' button to save changes.



#### 4.9.3 Event Server

You can define the details of remote media server: FTP (File), SMTP (Email), and Samba (File).

A Samba server can be any computer running windows operating system with network neighbor function enabled. Many stand-alone network file server also support samba server function.





Here are the descriptions of every setup item:

Item	Description		
Enable FTP	Check this box to enable FTP server upload.		
Server	☑ Enable FTP Server		
	FTP Server		
	Port	21	
	User Name		
	Password		
	File Path Name		
	Enable Passive Mode		
	Test FTP		
	- FTP Server: Input F	TP server's IP address or hostname.	
	- Port: Input FTP serv	ver's port number. In most cases it should be	
	default value '21'.		
	•	TP server's username.	
	- Password: Input FTI	P server's password.	
	- File Path Name: Inp	ut the path where you want to save file on FTP	
	server, like 'upload/r	ecord'. If you want to save file on this FTP	
	user's home directory, you can leave this field blank.		
	- Enable Passive Mo	ode: Check this box to force IP camera to	
	communicate with F	TP server in passive mode (Some FTP Server	
	may only work when	you check this box, while others don't).	
	- Test FTP: Click this	s button to test FTP server settings above	
	immediately.		
SMTP Server	Check this box to enable	Email send.	



- SMTP Server	
✓ Enable SMTP Server	
SMTP Server	
Port	25
Sender Email Address	
Receiver #1 Email Address	
Receiver #2 Email Address	
Subject	ICA-HM227W
☐ Authentication	
User Name	
Password	
Requires SSL Encryp	tion
STARTTLS	
Test SMTP	

- **SMTP Server:** Input SMTP server's IP address or hostname.
- Port: Input SMTP server's port number. In most cases it should be default value '25'.
- Sender Email Address: Input the sender's email address that will appear in the Email send by IP camera. This will help you to identify the Email sent by this IP camera, and may help when you have anti-spam software installed (you can set this Email address to 'White List' in your anti-spam software)
- Receiver #1 Email Address: Input primary recipient's Email address. This field is required.
- Receiver #2 Email Address: Input backup recipient's Email address. This field is optional.
- Subject: Input Email titles that will appear in the Email send by IP camera. This will help you to identify the Email sent by this IP camera.
- Authentication: Check this box when authentication is required by the Email server you're using. You also need to input Email server's username and password in corresponding field.
- Requires SSL Encryption: If your Email server required SSL encryption, check this box. Please note that some Email server



	uses different port number than standard port 25 when SSL		
	encryption is used.		
	- STARTTLS: If your Email server required STARTTLS encryption,		
	check this box. Please note that some Email server uses different		
	port number than standard port 25 when STARTTLS encryption is		
	used.		
	- Test SMTP: Click this button to test SMTP server settings above		
	immediately.		
Samba Server	Check this box to enable Samba server file upload.		
	☑ Enable Samba Server		
	Samba Server Address		
	Path		
	User Name		
	Password		
	Test SMB		
	- Samba Server Address: Input Samba server's IP address or		
	hostname.		
	- <b>Path:</b> Input the path where you want to save file on Samba server,		
	like 'upload/record'.		
	- <b>User Name:</b> Input Samba server's username.		
	- Password: Input Samba server's password.		
	- <b>Test SMB:</b> Click this button to test Samba server settings above		
	immediately.		
	Tips: Some samba server does not have username and password		
	check, you can just input samba server address and path to		
	access the file storage space.		

When you finish with above settings, click ' $\mbox{\bf Apply}$ ' button to save changes.

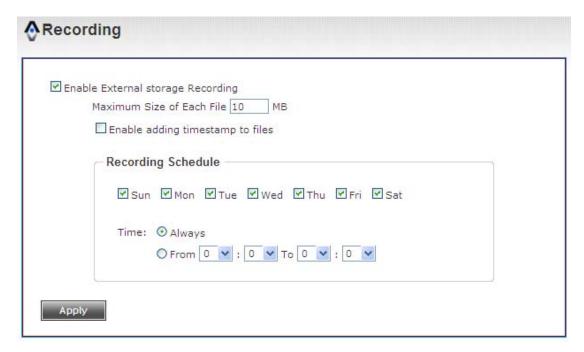


### 4.10 Recording

When a SD card is inserted into IP camera, you can save video files on it.



- 1. Be sure that the SD Card format should be FAT32. The NTFS format cannot be supported by this camera.
- NOTE
- 2. Unlike motion detection, this function will record video at specified time period on selected weekday(s).



Here are the descriptions of every setup item:

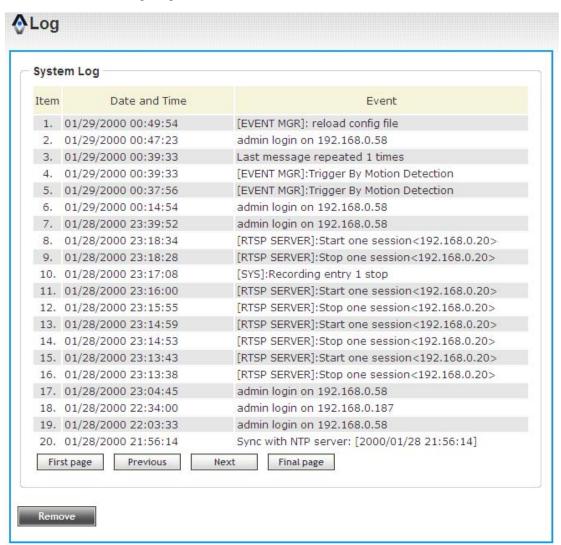
Item	Description
Enable External storage	Check this box to record video on SD card.
Recording	
Maximum Size of Each	Input the maximum size of every video file from 1MB to 50MB. IP camera will
File	start a new video file when a recording video file reaches the size limit stated
	here.
Recording Schedule	Define the recording schedule. You can check Sun to Sat boxes to represent
	a weekday, and specify time period in 'From' and 'To' field. Select 'Always' to
	record 24 hours in selected weekday(s).

When you finish with above settings, click 'Apply' button to save changes.



### 4.11 Log

You can check the usage log of IP camera here.



In this page, you can click:

- 1. **First page / Final page:** Jump to first / final page of log.
- 2. **Previous / Next:** Jump to previous or next page of log.
- 3. **Remove:** Clear log. You'll be prompted for confirmation.



#### 4.12 Device Info

You can check the information and network settings of this IP camera. This information is very useful when you need to repair or fix the problem of this IP camera.

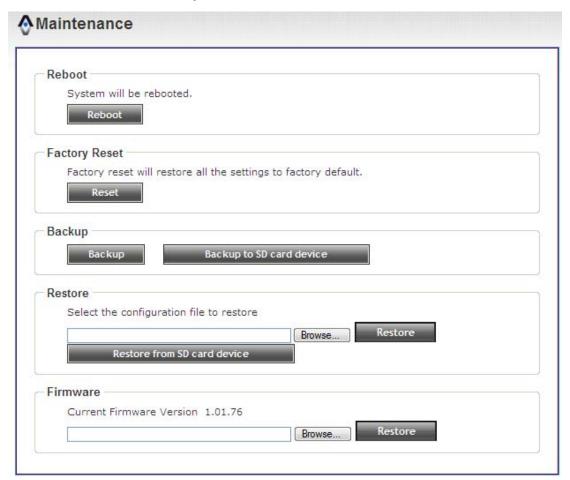
An example of device info page looks like this:





#### 4.13 Maintenance

You can do some maintenance job about this IP camera here.



Here are the descriptions of every setup item:

Item	Description
Reboot	Click this button to reboot the IP camera. This function is useful when
	you find IP camera is not working properly.
Reset	Clear all settings of IP camera and reset to factory default setting.
Backup	Backup IP camera's setting and save it on your computer.
Restore	Restore a previously-saved configuration file saved on your computer.
	Click 'Browse' button to select a file on your computer first, then click
	'Restore' button.
Restore from SD	Restore IP camera's configuration which is previously-saved on SD
card device	card.
Upgrade	Upgrade IP camera's firmware. Click 'Browse' button to select a
	firmware image file on your computer first, then click 'Upgrade' button.



## 4.14 Language

You can change the display language of web interface.

Click 'Language' button and select one language. More languages may available in latest firmware file.





# **Appendix A: Troubleshooting**

Please don't panic when you found this IP Camera is not working properly. Before you send this IP Camera back to us, you can do some simple checks to save your time:

Problem description	Possible solution(s)
Can't connect to IP Camera	Please check the IP address of IP Camera again.
	2) Please make sure the network cable is correctly
	connected to your local area network.
	3) Please make sure power cable is correctly connected
	to IP Camera.
	4) Please make sure IP Camera is switched on (the LED
	lights on IP Camera will light up).
No IP Camera found	'Auto search' function only works on IP Cameras located
	on local area network.
No image	If the place where IP camera is installed is too dark, try
	to add some lights when possible.
	2) Check if there's anything covering the lens.
Image is fuzzy	Check the lens and make sure it's clean. If it's dirty,
	use cloth with clean water to clean it, do not use
	alcohol or other chemical-based solution.
	Adjust focus ring until image looks clear.



# **Appendix B: Specification**

Model		ICA-HM227W
Image Senso	or	
Format		1/2.5" Progressive CMOS
Effective Pixe	els	2592H x 1944V
Pixel size		2.2 x 2.2μm
Active Image	Area	5.70mm(H) x 4.28mm(V) 7.13mm diagonal
Lens		
Mount		Board
Focal Length		6mm CS mount Lens
F No.		F 2
Format		1/2"
Angle of View		H: 54 Degree V: 41 Degree
Day/Night		
IR Distance		10 Meters
IR LED /Wav	e Length	9 pcs LEDs /850nm
low Lux		Color: 1 Lux B/W: 0 Lux @ IR LED on
Audio/Video	Specification	
Video Compr	ession	H.264 / MPEG4 / M-JPEG
Angle of Pan		350±5 degree
Angle of Tilt		120±5 degree
P/T Speed	Horizontal movement	Level 1: 10 Degree±5 / sec Level 2 : 20 Degree±5 / sec Level 3 : 30 Degree±5 / sec
	Vertical movement	Level 1 : 5 Degree±5 / sec Level 2 : 10 Degree±5 / sec Level 3 : 15 Degree±5 / sec
High Resolution mode		H.264@QXGA/1080P MJPEG@QXGA/1080P MPEG4@1080P



Video Resolution	Wire	QXGA (2048 x1536): 20 fps 1080P (1920 x 1080): 30 fps Quad-VGA (1280 x 960): 30 fps 720P (1280 x 720): 30 fps D1(720 x 480): 30 fps VGA (640 x 480): 30 fps QVGA (320 x 240): 30 fps
	Wireless	QXGA (2048 x 1536) : 5fps 1080P(1920 x 1080) : 15ps 720P(1280 x 720) : 30ps VGA(640 x 480) : 30ps QVGA(320 x 240) : 30ps
Multi-stream	mode	H.264@720P/D1/VGA/QVGA MPEG4@720P/D1/VGA/QVGA MJPEG@720P/D1/VGA/QVGA
Audio Codec		Built-in TI DM368
Codec Quality Options		H.264: 5 Levels or Bit Rate MPEG4: 5 Levels or Bit Rate MJPEG: 5 Levels
Network Inte	rface and Con	figuration
Network Inter	face	1 x 10/100Base-TX / RJ45
Network Standard		IEEE 802.3 / IEEE 802.3u
Network Proto	ocol	TCP/IP, IPv6, IPv4,UDP,ICMP ,DHCP ,NTP ,DNS ,DDNS ,SMTP ,FTP ,HTTP ,HTTPs ,S amba, PPPoE ,UPnP, Bonjour, RTP, RTSP, RTCP, IPV4
Local Storage	9	SD/SDHC Card
Audio Suppor	rt	Two-way
Alarm Input/o	utput	2x D/I, 1x D/O
LED Indicator	rs	Power & Ethernet (1/1)
Reset/WPS		Yes/Yes
Power Supply	/	DC12V / 2A
Wireless Net	work	
Wireless Star	ndard	IEEE 802.11b / 802.11g / 802.11n
Wireless Data Rate		11b: 1, 2, 5.5, 11Mbps 11g: 6, 9, 12, 24, 36, 48, 54Mbps 11n (20MHz) : up to 72Mbps 11n (40MHz) : up to 150Mbps
Frequency		2.4GHz - 2.4835GHz
Wireless Cha	nnels	America / FCC: 2.414~2.462GHz (11 Channels) Europe / ETSI: 2.412~2.472GHz (13 Channels) Japan / TELEC: 2.412~2.484GHz (14 Channels)
RF Chain		1T1R mode



RF Modulation	11n: OFDM with BPSK, QPSK, 16-QAM, 64QAM 11g: OFDM with BPSK, QPSK, 16-QAM, 64QAM 11b: CCK (11M bps , 5.5 M bps)	
Wireless Encryption	WEP 64/128-bit, WPA-PSK, WPA2-PSK, WPA2-TKIP/AES, WPS	
Operating Mode	Infrastructure, Ad-Hoc Mode	
Antenna Type	1x 3 dBi (Max) Dual detachable diversity antenna	
Antenna Connector	Reversed Polarity SMA Male	
Output Power	802.11n mode: 14dBm±1.5dBm 802.11g mode: 14dBm±1.5dBm 802.11b mode: 17dBm±1.5dBm	
Receiver Sensitivity	11n(40MHz): -61dBm 11n(20MHz): -66dBm 11g(54Mbps): -72dBm 11b(11Mbps): -88dBm	
Wireless Operating Range	Open Space : 100 ~ 300m Indoors : 35 ~ 100m	
Special Features		
Digital Zoom	10x	
3GPP Supported	Yes	
IP Filter	Yes	
QoS	Yes	
Time	Manual Time Setting, Time Server & NTP Support, Real Time Clock	
Event Management	Events Triggered by Motion detection or GPIO Image or Video Upload/Send over email ,FTP, samba Recording Video file to SD Card by schedule	
Viewing System		
OS	Windows® XP, 2000 / 2003 / 2008 server, Vista, Win 7	
Browser	IE 6.0 or latter	
Search & Installation	PLANET IPFinder	
Monitor/ Recording / Management	PLANET CV3P (4-ch Cam Viewer Three Pro Trial Version) PLANET CV3L (64-ch Cam Viewer Three Lite Bundle Version) iCV3s (for Apple Mobile Device use)	