



Account User Manual

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Under Alliance Agreement with:-



LogiCall (Pty) Ltd Registration Number: (Pty) 2009/0136/07

Website: <http://www.mova.co.za>
E-mail: info@movaco.co.za

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1. MOVA ACCOUNT LOGIN

To view your MOVA Account login to your own MOVA Account.



Account Login

16/04/2014 9:30:33 AM

Account Login

Login-Id or Identity Number

Password

Login

How to recover your password:

Enter your Login-Id and click [email my password](#) or [sms my password](#).

We will send your password if we have your Email Address or Cell Number on record.

- Open your Internet Browser and enter the following address into the address bar <https://www.virtualaccount.co.za/mova> and press the “Enter” key on the keyboard.

- Enter your “Login-Id” and “Password” in the fields provided and click on the “Login” button.

To recover the password click the “email my password” or “sms my password” link on the login page. If we have an email address or cell number on record we will immediately dispatch the password via SMS or Email.

- Once you’ve logged in successfully the MOVA Main Menu page will open.



MOVA ACCOUNT

User: T Test / 8005305210081

Company: MOVA ACCOUNT / MOVA LEAGUES /
Mova Entrepreneurial League

Account Information: T Test 232634

- Account Details
- Account Statements
- Account Transactions

Beneficiary Information

- List Beneficiaries
- Load New Beneficiary

Pay Into Virtual Account

- Once-off Payment
- Recurring Payments

Pay Out from Virtual Account

- Once-off Payment
- Recurring Payments

General

- Log-off/Login as a different User

Account Management System

2. MOVA ACCOUNT DETAILS

The MOVA Account Details page allows the Account holder to view and modify his own MOVA Account. Only certain fields will be able to be modified by the MOVA Account holder.



MOVA ACCOUNT

User: T Test / 8005305210081
Company: MOVA ACCOUNT / MOVA LEAGUES /
Mova Entrepreneurial League

Account Details acc. 232634

[Statements](#) | [Transactions >>](#)

Initials/Surname	MR <input type="text" value="T"/> <input type="text" value="Test"/>
Identity Number	8005305210081
Secondary Acc No	
Account Status	Active
Residential Address:	
Address	5 van Riebeeck Street
Suburb	Oberholzer
City/Town	Carletonville
Province	Gauteng
Postal Code	2499
Phone Numbers	
Cell Number	27847673006
Email Address	jacques@logical.co.za
Credit Limit	0.00
Minimum Balance	
Maximum Balance	

Acc No.	Primary Card	Load Date	Balance
232634	9710332030000540	16/04/2014	R 0.00

MOVA ACCOUNT / MOVA LEAGUES / Mova Entrepreneurial

Postal Address:	<input checked="" type="checkbox"/> Same as residential
Address/P.O. Box	5 van Riebeeck Street
Suburb	Oberholzer
City/Town	Carletonville
Province	Gauteng
Postal Code	2499
VAT Reg No.	
Login-Id	8005305210081
Password email sms >>
Statement Format	N/A <input type="text"/>
Cycle Start Day	1 <input type="text"/> Monthly <input type="text"/>

[Save](#)

[<< Main Menu](#) | [Refresh](#) | [Log-off](#)

2.1 Modify account details and password

- To modify your own MOVA Account login to your own MOVA Account.
- Click on the “**Account Details**” link under the “Account Information” menu.
- Select the details you want to modify and make the changes, click on the “**Save**” button to update your MOVA Account changes that you’ve made.

3. MOVA CARD DETAILS

The card details page allows the cardholder to view their own MOVA Card information and MSISDN (Cell Phone) details.



MOVA ACCOUNT

User: T Test / 8005305210081
Company: MOVA ACCOUNT / MOVA LEAGUES /
Mova Entrepreneurial League

Card Details - 9710332030000540 acc. 232634

[Account Details](#) | [Card Statements](#) | [Card Transactions >>](#)

Account Information

Status	Acc No.	Name	ID Number	Company	Division	Branch
Active	000232634	Mr T Test	8005305210081	MOVA ACCOUNT	MOVA LEAGUES	Mova Entrepreneurial

Card Information (1)

9710332030000540 | Primary | 04/2034 | 8005305210081 | T Test

Card Status	Active
Card Holder ID	8005305210081
Card Holder Name	T Test
PROJECT NAME	Mova
MSISDN (Cell No)	27847673006
MSISDN Default	N
MSISDN PIN	***** sms >>

[Save](#)

3.1 MSISDN

The MSISDN is the cell number that your MOVA Account uses to communicate to you via USSD and SMS. For example, dial *120*663*828*3# and follow the prompts from the USSD menu.

3.1.1 RE-SEND MSISDN PIN

- Login to MOVA Account.
- Click on the “**Account Details**” link under the “Account Information” menu.
- Click on the “Primary Card Number – 16 digit number,” to access the card details page.
- Click the “**SMS>>**” link next to MSISDN PIN field and you will receive an SMS to the MSISDN cell number with your MSISDN PIN.

3.1.2 USSD FUNCTIONS

The MOVA Account USSD functions include:

- MOVA Account balance enquiry
- Process a MOVA payment to another MOVA Account holder
- Request a mini-statement

Dial *120*663*828*3# > enter MSISDN PIN > enter the required menu option and press send, e.g. answer with 1 for MOVA Account balance enquiry.

3.1.3 Payment to another MOVA Account

- Dial : *120*663*828*3#
- Select : My Account
- Select : Payment and follow the prompts.

Procedure:

The system will validate your MOVA Account for the balance available. If there are sufficient funds - the system will check if the customer (in this case utilising the **recipients** MOVA Account number) has a MOVA Account.

The sender's MOVA Account will then be debited with the selected amount and the customer's MOVA Account will be credited with the same value.

The MOVA Service Provider can then, from there on, transfer funds to other MOVA Account holders, do balance enquiries, do EFT transfers etc...

3.1.4 MOVA Account balance enquiries

- Dial : *120*663*828*3#
- Select : My Account
- Select : Balance and follow the prompts.

Procedure:

The system will reply to the sender's phone with an SMS containing the MOVA Account balance.

3.1.5 MOVA Account mini statement enquiries

- Dial : *120*663*828*3#
- Select : My Account
- Select : Statement and follow the prompts.

Procedure:

The system will reply to the sender's phone with an SMS containing a MOVA Account mini statement.

4. MOVA ACCOUNT BENEFICIARIES

MOVA Account beneficiaries are the “other” Accounts that can be debited to pre-fund your MOVA Account or credited with the funds from your MOVA Account.

- Login to your MOVA Account, the MOVA Main Menu page will open.
- Click on the “**List Beneficiaries**” link under the “Beneficiary Information” menu.



MOVA ACCOUNT
User: T Test / 8005305210081
Company: MOVA ACCOUNT / MOVA LEAGUES /
Mova Entrepreneurial League

Account Beneficiaries acc. 232634

[Load New Beneficiary >>](#)

Beneficiaries (1): 1. J Potgieter - Bank Account (EFT) - Last Paid: N/A sort: name | account type | last paid >>

Beneficiary Name

Beneficiary Ref. To appear on statements

Account Details:

Account Type

Account Holder

Bank Name

Bank Branch Code

Bank Account No.

Bank Account Type

4.1 Modify account beneficiary

- To modify beneficiaries that has been loaded, select the beneficiary from the dropdown list.
- Click on the “**Modify**” button.
- Enter the OTP (One Time Pin) that you will receive via SMS or Email in the field provided and click on the “**Continue**” button.
- Click on the “**Save**” button to save that changes that has been made to the beneficiary.

4.2 Delete account beneficiary

- To delete beneficiaries that has been loaded, select the beneficiary from the dropdown list.
- Click on the “<<**Delete**>>” link next to the “**Modify**” button.
- You will received a OTP (One Time Pin) via SMS or Email, enter the OTP (One Time Pin) in the field provided.
- Click on the “**Continue**” button.

4.3 Load new Account beneficiary

- Click on the “Load New Beneficiary” link under the “Beneficiary Information” menu.



MOVA ACCOUNT
User: T Test / 8005305210081
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Load New Beneficiary acc. 232634

[Account Details](#) | [List Beneficiaries >>](#)

Beneficiary Name	<input type="text" value="TBA"/>
Beneficiary Ref.	<input type="text" value="TBA"/>
Account Details:	
Account Type	<input type="text" value="Virtual Account"/>
Account Number	<input type="text" value=""/>

Virtual Account

Bank Account (EFT)

International Bank Account (EFT)

Virtual Account

Continue

search >>

- Make the selection what kind of beneficiary you want to load, click on the “Continue” button.
 - Bank Account (EFT)
 - International Bank Account (EFT)
 - Virtual Account
- If the “Bank Account (EFT)” has been selected please make sure to fill in all the required fields.



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Load New Beneficiary acc. 232634

[Account Details](#) | [List Beneficiaries >>](#)

Beneficiary Name	<input type="text"/>
Beneficiary Ref.	<input type="text"/> To appear on statements
Account Details:	
Account Type	<input type="text" value="Bank Account (EFT)"/>
Bank Name	<input type="text"/>
Bank Branch Code	<input type="text"/>
Bank Account No.	<input type="text"/>
Bank Account Type	<input type="text" value="Current/Cheque Account"/>
Account Holder	<input type="text"/>

Save

- Click on the “Continue” button. Enter the OTP (One Time Pin) that you will receive via SMS or email in the required field. Click on the “Continue” button.

5. ONLINE ACCOUNT & CARD TRANSFERS

The transfer function facilitates the transfer of funds:

5.1 From one MOVA Account to another MOVA Account (Service Provider Payments).

- Log in to your MOVA Account. The MOVA Main Menu page will open.
- Click on the **“Once-Off Payment”** link under the “Pay Out of Virtual Account” menu.
- The **“From Account Type”** will be your MOVA Account, select To Account Type **“Virtual Account”**
- Enter the Account Number, click on the **“Continue”** button.
- Enter the OTP (One Time Pin) in the field provided, click on the **“Continue”** button to complete the transaction.

5.2 From MOVA Account to a valid Bank Account.

- Log In to your MOVA Account. The MOVA Main Menu page will open.
- Click on the **“Once-off Payment”** link under the “Pay Out of Virtual Account” menu.
- The **“From Account Type”** will be your MOVA Account, To Account Type **“Beneficiary”**
- Select the Beneficiary (The Beneficiary must first be loaded if not already loaded, see point 4), click on the **“Continue”** button.
- Enter the Amount in the field provided, click on the **“Continue”** button.
- Enter the OTP (One Time Pin) in the field provided, click on the **“Continue”** button.

5.3 From a valid Bank Account to a MOVA Account.

- Log In to your MOVA Account. The MOVA Main Menu page will open.
- Click on the **“Once-off Payment”** link under the “Pay Into Virtual Account” menu.
- The **“From Account Type”** will be an valid Bank Account from which you want the money to be debited. The **“To Account Type”** will be your MOVA Account.
- Enter the **“Amount”** and **“Transaction Reference”** in the fields provided, click on the **“Continue”** button.
- Enter the OPT (One Time Pin) in the field provided and click on the **“Continue”** button.

6. ACCOUNT & CARD STATEMENTS

6.1 View and print invoices & statements

- Login to your MOVA Account
- On the MOVA Main Menu click on the “**Account Statements**” link under the “Account Information” menu.

- Make your selection either on “**Statement**” or “**Statement Range**” and click on the “**Display>>**” link next to your selection.

- On this page you can Email the statement or print the statement by clicking on the “**Print**” or “**Email**” links on top of the page.

7. ACCOUNT & CARD TRANSACTIONS

7.1 View and print transactions

- Log In to your MOVA Account, the MOVA Main Menu will open.
- Click on the “**Account Transactions**” link under the “Account Information” menu.

- Your most recent transactions will be displayed first. You can search for past transactions by selecting a previous month in the month dropdown list, and then on the page number.

- To print the transactions, click the “**Print**” link in the Account Transactions window.

THANK YOU