DYNEX

Soundbar Home Theater Speaker (DX-SB114) FAQ

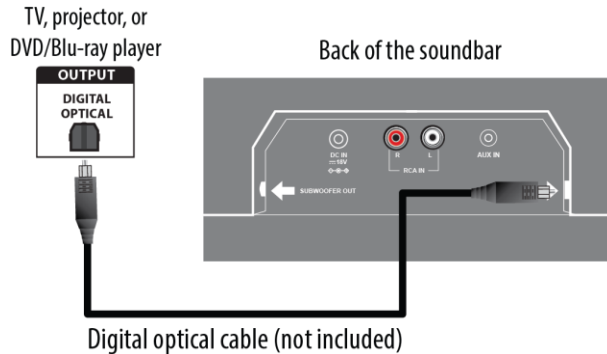## December 2014

Setup

Question 1: How do I set up my soundbar using a digital connection?

Have you tried using your *User Guide* to help you through this process? If more help is needed, follow the steps below.

1. Connect a digital output cable (not included) to the **DIGITAL OPTICAL OUTPUT** jack of your source device (i.e. TV, projector, or DVD/Blu-ray player).
2. Connect the other end to the **OPTICAL IN** jack on the back of your soundbar.
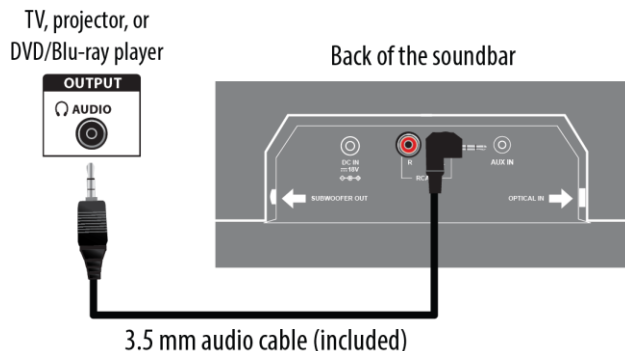

3. Connect the AC adapter to the **DC IN** jack on the back of the soundbar.
4. Plug the other end of the AC adapter into a power outlet.
5. Press the power button to turn on the soundbar. The power indicator turns green.
6. Change your source device's audio output to "PCM" format. Refer your source device's user manual for additional information.
7. Turn on the sound source device connected to your soundbar and begin playback.
8. Press the Input button on the top of the soundbar or on the remote control repeatedly to select the OPTICAL IN source. The sound plays through the soundbar.

Question 2: How do I set up my soundbar using an AUX IN connection?

Have you tried using your *User Guide* to help you through this process? If more help is needed, follow the steps below.

1. If you are wall mounting your soundbar, you must use the included 3.5 mm audio cable with the right-angled AUX IN connector.
2. Connect your 3.5mm audio cable to the **AUDIO IN** jack on the back of your soundbar.
3. Connect the other end to the **AUDIO OUTPUT** of your source device (e.g. TV, projector, or DVD/Blu-ray player).

4. Connect the AC adapter to the **DC IN** jack on the back of the soundbar.
5. Plug the other end of the AC adapter into a power outlet.
6. Press the power button to turn on the soundbar. The power indicator turns green.
7. Turn on the sound source device connected to your soundbar and begin playback.
8. Press the Input button on the top of the soundbar or on the remote control repeatedly to select AUX IN source. The sound plays through the soundbar.
9. Press the power button again to turn off the soundbar. The standby indicator turns on.

Question 3: How do I set up my soundbar using an RCA audio analog connection?

Have you tried using your *User Guide* to help you through this process? If more help is needed, follow the steps below.

1. If you are wall mounting your soundbar, you must use the included RCA audio cable with right-angled connectors.
2. Connect your red and white RCA cables to the **RCA IN** jack on the back of your soundbar, matching the colors to their correct jack.
3. Connect the other ends to the **AUDIO OUTPUT** of your source device (e.g. TV, projector, or DVD/Blu-ray player), matching colors to the correct jack.
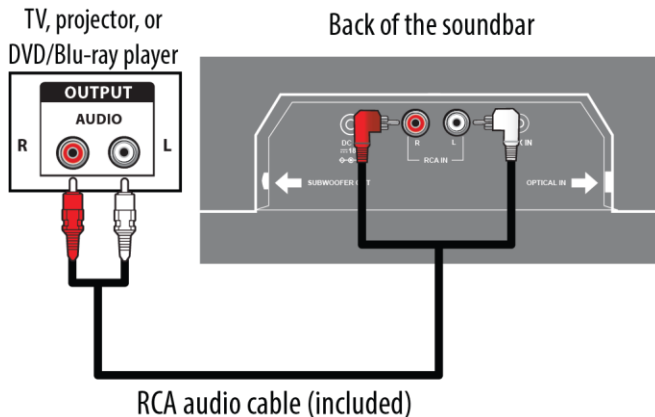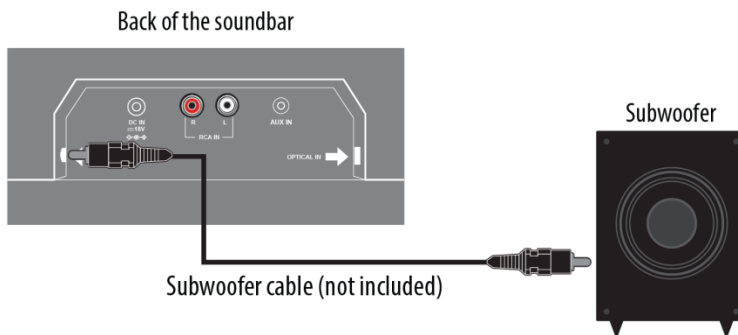

4. Connect the AC adapter to the **DC IN** jack on the back of the soundbar.
5. Plug the other end of the AC adapter into a power outlet.
6. Press the power button to turn on the soundbar. The power indicator turns green.
7. Turn on the sound source device connected to your soundbar and begin playback.
8. Press the Input button on the top of the soundbar or on the remote control repeatedly to select the RCA source. The sound plays through the soundbar.
9. Press the power button again to turn off the soundbar. The standby indicator turns on.

Question 4: How do I connect my soundbar to a subwoofer?

Have you tried using your *User Guide* to help you through this process? If more help is needed, follow the steps below.
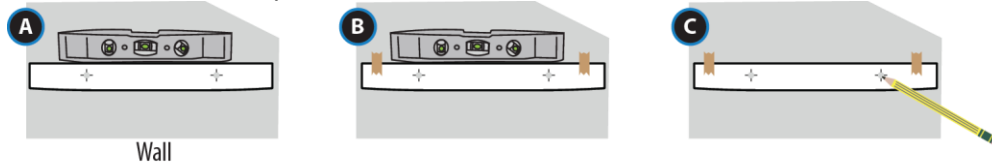
1. Connect a subwoofer cable (not included) to your subwoofer.
2. Connect the other end to the **SUBWOOFER OUT** jack on the back of your soundbar.

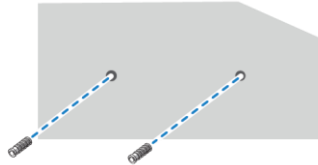## Question 5: How do I mount my soundbar to the wall?

Warning: Improper installation can result in serious injury or damage to your soundbar. If necessary, seek the assistance of a professional.

1. Select a location close to your TV and directly in front of the viewing/listening position. For best sound quality, choose a location where sound waves are not blocked by furniture or other obstacles.
2. Position the wall mount template where you want to mount it and make sure that it is level. Tape it to the wall, then use a pencil to mark the screw hole locations. Remove the wall mount template.
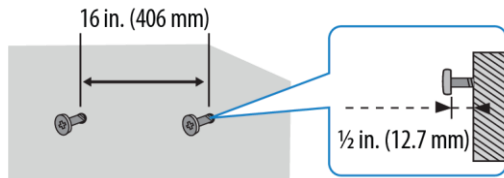

3. Install wall anchors (not included) into the marked locations using the instructions that came with your anchors.
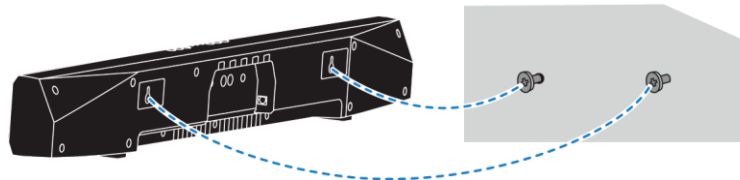   **Note:** See the instructions that came with your anchors to determine a drill bit size. If you have drilled into a stud, wall anchors are not needed.

4. Secure two screws (not included) into the wall or wall anchors (if needed). The screws must protrude from the wall by about ½" (12.7 mm). Use a #10 wood screw (or similar) 1 ½" in length.

5. Align the speaker hanging brackets with the screws, then hang the soundbar on the screws.

Audio

Question 6: What should I do if there is low or no sound coming from the soundbar?

- Make sure the soundbar is powered on.
- Check the volume level of the soundbar.
- Check the volume level of source devices connected to the soundbar.
- Make sure that the volume of the soundbar and/or the source devices are not set to mute.
- Make sure the correct audio source is selected. Press the **INPUT** button repeatedly to select the correct audio source (RCA, AUX IN, or OPTICAL IN).
- If you use the OPTICAL IN connection, change the source device's audio output to "PCM" format. Refer your source device's user manual for additional information.
- Make sure all connections are secure.
- Replace any damaged cables.

Question 7: What should I do if I hear a buzzing or humming sound?

- Make sure all connections are secure.
- Replace any damaged cables.
- Connect to a different source device (e.g. TV, projector, DVD/Blu-ray player) to see if the buzzing still occurs. If it does not, this may be an issue with the device originally connected.
- Use a different connection method (e.g. try Optical instead of AUX) between the soundbar and the source device to make sure the cables or jacks on both devices are still working.
- If your use the OPTICAL IN connection, make sure the source device's audio output is set to "PCM" format.

Question 8: What should I do if I hear output from both the soundbar and my TV?

- Turn off the internal speakers of your source device. Refer to the device manual for instructions or contact the manufacturer of the source device such as your TV, for support.

Question 9: How do I adjust the bass?

- Press the **BASS** button on your remote or the top of your soundbar to activate or deactivate BASS frequency enhancement.
    - The BASS indicator lights when BASS frequency enhancement is turned on.
- If you are using a subwoofer, adjust the bass volume on your subwoofer.

Power

Question 10: What should I do if my soundbar doesn't have power?

- Press the power button on your remote control or on the top of the soundbar.
- Make sure that the AC adapter is securely plugged into the power outlet and the soundbar.
- Plug a different device into the power outlet being used to ensure that it is working properly.

Question 11: Why doesn't the soundbar come on or off when the TV is turned on?

- The soundbar must be turned on and off manually.

Question 12: What should I do if my soundbar isn't working properly?

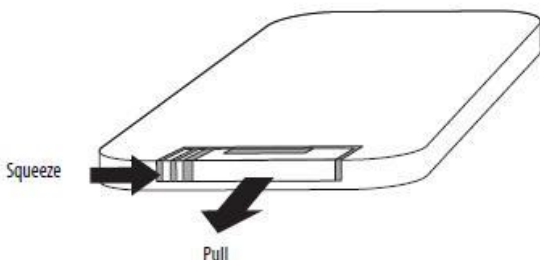- Unplug the AC adapter from the wall outlet and then try plugging it in again after 30 seconds.

Remote Control

Question 13: What should I do if the remote control isn't working?

- Point the remote control at the remote control sensor on the soundbar.
- Remove any obstacles in the path between the remote control and the system.
- Replace the battery in the remote control.
- Move closer to the soundbar. The remote control reach is approximately 23 ft.

Question 14: How do I install or replace the battery in the remote control?

1. Open the battery cover latch on the remote control.
2. Remove the old battery and insert the new 3V lithium battery (CR2025) into the battery tray. Be sure to match the polarity of the battery with the plus sign (+) in the battery tray.
3. Slide the battery tray back into the battery compartment until it clicks into place.

LED Indicator

Question 15: What do the LED indicators mean?
- The standby indicator lights when the soundbar is in standby mode.
- The power indicator lights green when the soundbar is turned on.
- The DSP indicator shows which sound mode is selected:
    - Standard – Lets you enjoy normal sound.
    - Theater – Best for enjoying movies. Bass frequencies are enhanced.
    - News – Select for clear voice reproduction.
- The green BASS indicator lights when the bass frequency enhancement is activated.

General

Question 16: Can I order a replacement cable?
- Replacement cables are not available to order, but can be purchased at Best Buy or on bestbuy.com.

Question 17: Can I get more information about my soundbar and warranty?
- You can find more information by going to www.dynexproducts.com and searching for your model number (**DX-SB114**).