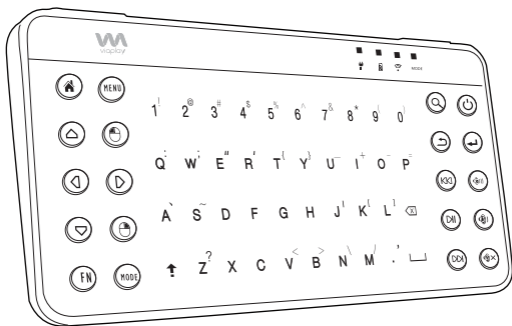


# Via-Remote G2/G3

## User Guide



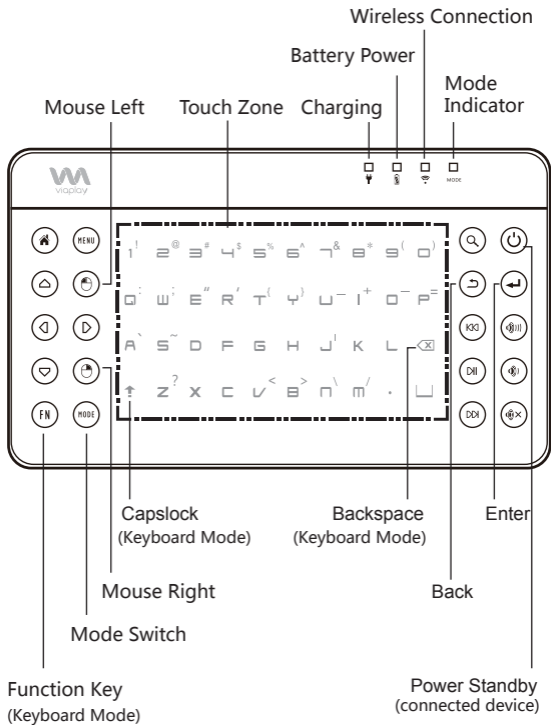
**Viaplay Corporation**

[www.via-play.com](http://www.via-play.com)

Model No: RG3-01-130326B

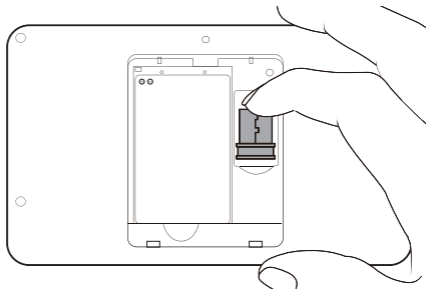


# Overview



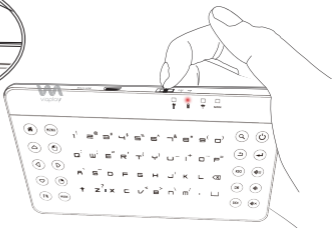
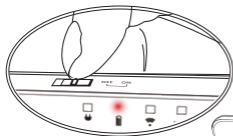
## Step1

Unlock the battery storage cover at the back of the controller, take out the wireless USB receiver, and plug it into the USB port of your device (Android TV stick/box, PC, tablet etc).



## Step2

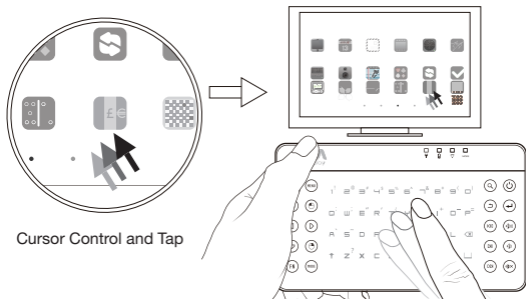
Turn the power switch of the controller to the "ON" position. The red LED light will turn on indicating the controller is active. There are two operating modes - Mouse mode and Keyboard mode.



**!** Please check the power switch of the controller before replacing the battery. Do not replace or remove the battery when the controller is on.

## Mouse Control and Tap

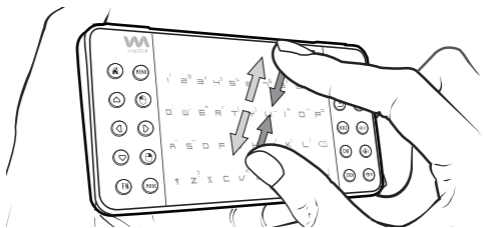
Use one finger on the touch panel to control the movement of the cursor on the display screen. Move the cursor to the desired point on the screen and single tap on the touch panel to execute a left click.



## Gesture Control: Zoom in/Zoom out

**!** This feature is supported only on Viaplay certified devices.

Use two fingers moving inward or outward in a pinching motion on the surface of the touch panel to zoom in or out. Applicable usages include web page resizing, picture viewing, or playing games like Angry Birds™.

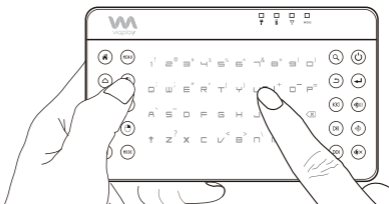


## Gesture Control: Scroll / Drag / Stroke

Scroll, Drag, and Stroke are achieved by holding the "Mouse Left" button while executing finger movements on the touch panel. While the "Mouse Left" button is held down, the finger movements within the touch panel no longer perform cursor movements. Instead, specific gestures are performed depending on the application. For example, scroll control when viewing a web page, moving an icon to a different location, dragging and launching a bird when playing Angry Birds™ or performing a slash movement when playing the Fruit Ninja™ game.



Mouse Left



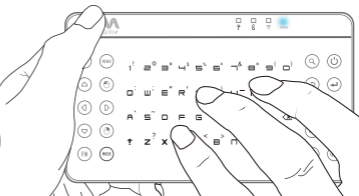
## Touch Keyboard Function

By pressing the "Mode" key, the blue "Mode Indicator" LED is turned on, indicating Keyboard mode has become active. Please note that under Keyboard mode, the mouse tapping function and gesture controls become inactive, and only keyboard function is available.

If you need to input an alternate number or symbol on the keyboard, hold the corresponding key for around 0.8 seconds, or hold the "FN" key, then press the corresponding key at the same time.



Mode key

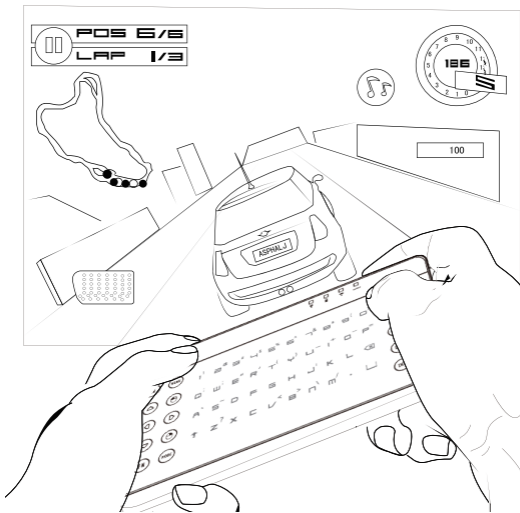


It is recommended to switch back to the Mouse mode for other control executions by pressing the "Mode" key after keyboard inputting. When under the Mouse mode, the "Mode Indicator" LED light is off.

## Tilt Gaming Function

⚠ This feature is only available on Via-Remote G3, and supported only on Viaplay certified devices.

By holding down the "Mode" key, the blue "Mode Indicator" LED light will flash and the controller vibrates, indicating the controller has entered Tilt Gaming function. This function enables tilt controls for motion gaming. Under Tilt Gaming function, the mouse control function remains active. It is strongly recommended to exit Tilt Gaming function when not in use by pressing the "Mode" key.



## Troubleshooting

Problem	Cause	Solution
If your remote does not respond	The remote is in STANDBY mode	Press any button on the remote to wake it up
	The remote stops working	Restart the remote
	The 2.4Ghz signal is lost	Unplug and then plug the 2.4Ghz USB receiver on the connected device
Mouse cursor doesn't move smoothly	Battery is low	Replace the battery
	The 2.4Ghz signal may be blocked or interfered by other RF sources	Make sure there are no obstacles between the USB receiver and the remote Try to keep other RF sources away from the USB receiver
Zoom in/out function doesn't work	The zoom in / out function is not supported by your connected device	Use the remote together with Viaplay certified devices
One of HOME/SEARCH/ MENU/ STANDBY/ BACK keys doesn't work	The connected device does not support standard HID key codes	Use the remote with a device supports standard HID key codes

## Product Specifications

System Requirements	Android 2.3 or above/ Windows/ Mac
Control Method	Multi-touch Control
Wireless Connection	2.4GHz
Power Consumption	Working: 3.7V / 25mA; Sleeping: 3.7V / 400μA

Battery	800 mAh Li-ion rechargeable battery
Dimensions	145mm*86mm*15mm
Weight	135g with Li-ion battery
Accessories	Micro USB cable/User Manual/Battery

## LED DESCRIPTION

LED status	Remote status
Charging light (Red) on	Battery is charging
Charging light (Red) off	Battery is Fully charged
Battery Power light (Red) on	Device is active and has sufficient power
Battery Power light (Red) flashing every 1 second	Power insufficient
Battery Power light (Red) off	No battery power or the controller is in sleep mode
Wireless Connection light (Blue) flashing	The controller is establishing wireless connection
Wireless Connection light (Blue) off right after flashing	Connection failed
Wireless Connection light (Blue) for 5 second after flashing and then off	Connection successful
Mode Indicator light (Blue) on	Keyboard mode
Mode Indicator light (Blue) off	Mouse mode

## FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



## LIMITED WARRANTY STATEMENT

### WHAT THIS WARRANTY COVERS:

Viaplay offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- 1.The limited warranty for the product extends for ONE (1) year beginning the date of purchase of the product by the original end user.
- 2.Upon request from Viaplay, the consumer must provide information to reasonably prove the date of purchase.
- 3.During the applicable warranty period, Viaplay will repair or replace at Viaplay's sole option, without charge to the original end user, any defective component part of the product or accessory.

### WHAT THIS WARRANTY DOES NOT COVER:

- 1.Defects or damages resulting from use of the product in other than its normal and customary manner.
- 2.Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation or other acts which are not the fault of Viaplay, including damage caused by spills of food or liquids.
- 3.Products which have had their serial numbers removed or made illegible.
- 4.Damage resulting from use of non-Viaplay approved accessories.
- 5.All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- 6.Products serviced by non-authorized persons or companies.

### TECHNICAL SUPPORT

We appreciate your purchase of Viaplay products, and endeavor to guarantee your satisfaction with this purchase. If you are experiencing difficulties, please contact us:

Online: [www.via-play.com](http://www.via-play.com)

Email: [support@via-play.com](mailto:support@via-play.com)



Viaplay Corporation