

KKT9+ User Manual

Contents

1. Getting to know your phone	1	4.5 Sentbox	3
1.1 Your Phone.....	1	4.6 Templates	3
1.2 Installing SIM card and battery.....	1	4.7 Broadcast message	3
1.3 Installing Storage card.....	1	4.8 Voice mail server.....	3
1.4 Battery charging	1	5. Contacts	3
1.5 Power on/ off	1	5.1 View a contact.....	3
1.5.1 Power on.....	1	5.2 Adding a new contact	3
1.5.2 Power off.....	2	6. Profiles	3
2. Using Call Function	2	7. Multimedia	4
2.1 Making a call	2	7.1 Camera.....	4
2.2 Answering or rejecting a call	2	7.2 Video Rec.	4
2.2.1 Answer a call.....	2	7.3 Image.....	4
2.2.2 Reject a call	2	7.4 Audio	4
2.3 Adjusting call volume	2	7.5 Video	4
2.4 Ending a call.....	2	7.6 FM radio	4
3. Call logs	2	7.7 Recorder.....	4
3.1 Missed calls.....	2	8. Tools	4
3.2 Dialed calls.....	2	8.1 Calendar	4
3.3 Received calls	2	8.2 Alarm	5
3.4 Rejected calls.....	2	8.3 Calculator.....	5
3.5 Delete all.....	2	8.4 World clock	5
3.6 Call timers	2	8.5 Ebook	5
4. Message	2	8.6 Bluetooth.....	5
4.1 Write message	2	8.7 FlashLight	5
4.2 Inbox	2	9. My files	5
4.3 Outbox	3	10. Settings	5
4.4 Drafts	3	10.1 Dual SIM settings.....	5
		10.2 Phone settings	5

10.2.1	Date & time.....	5	12.	Safety Precaution.....	9
10.2.2	Language settings	5	12.1	Usage environment.....	9
10.2.3	Connections.....	6	12.2	Medical devices	9
10.2.4	Dedicated keys	6	12.2.1	Pacemaker.....	10
10.2.5	Scheduled power on/off	6	12.2.2	Hearing aids	10
10.2.6	Power management.....	6	12.2.3	Emergency calls	10
10.2.7	Restore factory settings	6	12.3	Password access.....	11
10.3	Display settings.....	6	12.3.1	Phone password.....	11
10.3.1	Wallpaper settings	6	12.3.2	PIN code	11
10.3.2	Brightness	6	12.3.3	PIN2 code	11
10.3.3	Keypad backlight time.....	6	12.3.4	PUK code	11
10.4	Security settings.....	6	12.3.5	PUK2 code.....	11
10.4.1	PIN.....	6	12.4	Cautions for battery charging	12
10.4.2	Modify PIN2.....	7	12.5	Cautions for battery usage	12
10.4.3	Phone locked.....	7	12.6	Cautions for spare parts usage	13
10.4.4	Change phone password	7	12.7	Other safety information.....	13
10.4.5	Privacy	7	12.8	SAR Compliance.....	14
10.4.6	Auto keypad lock.....	7			
10.4.7	Lock screen by end-key	8			
10.4.8	Mobile tracker.....	8			
10.5	Call settings	8			
10.5.1	Call divert	8			
10.5.2	Call waiting (Need network support)	8			
10.5.3	Call barring	8			
10.5.4	Hide ID (Need network support)	8			
10.5.5	Others	8			
10.5.6	Blacklist	9			
11.	Games.....	9			
11.1	Snake.....	9			
11.2	Hungry Bird	9			

1. Getting to know your phone

1.1 Your Phone

1.2 Installing SIM card and battery

- (1) Hold on **【End Key】** for about three seconds to switch off the phone.
- (2) Remove the battery cover.
- (3) Remove the battery.
- (4) Follow the sign for SIM1 and SIM2 on the phone to install SIM1 and SIM2. Please make sure that the golden contacts of the card face into the phone and the notched corner has the same direction with the card slot, then push the other side of the card gently until it fixes itself in the card slot.
- (5) Replace the battery with its golden contact part facing the set phone battery contact piece, and then replace the battery cover.

1.3 Installing Storage card

- (1) Hold on **【End Key】** for about three seconds to switch off the phone.
- (2) Remove the battery cover.
- (3) Remove the battery.

- (4) Follow the arrow direction of "OPEN" on the T-Card slot cover, open card slot cover, put the T-Card into the slot vertically, make sure that the gold contacts of the card face upwards, until the card fixes itself in the card slot.
- (5) Follow the arrow direction of "LOCK" on the T-Card slot cover, pull card slot cover to lock the card slot.

1.4 Battery charging

Charged by the travel charger

- (1) Install the battery correctly into the phone.
- (2) Insert the lead of the travel charger to connecting slot of the phone, and then connect the charger to a standard power socket.

When charging is complete, unplug the charger from the standard power socket first, and then disconnect the phone and charger.

1.5 Power on/ off

1.5.1 Power on

Hold on **【End Key】** for three seconds to switch on the phone.

1.5.2 Power off

Hold on **【End Key】** for three seconds to switch off the phone.

2. Using Call Function

2.1 Making a call

- (1) On the Home Screen, input the area code and phone number.
- (2) Select **<Options → Call → SIM1/SIM2>** to select SIM1 or SIM2 to call.

2.2 Answering or rejecting a call

2.2.1 Answer a call

When there is an incoming call, you can press **【Left Soft Key】** to answer.

2.2.2 Reject a call

When there is an incoming call, you can press **【End Key】** to reject it.

2.3 Adjusting call volume

During a call, you can press **【Up/Down Key】** to adjust the earphone volume.

2.4 Ending a call

Press **【End Key】** to end the call.

3. Call logs

Enter the main menu, and then select **[Call logs]**

to enter the call list.

3.1 Missed calls

Display recent calls unpicked up.

3.2 Dialed calls

Display recent calls dialed.

3.3 Received calls

Display recent calls received.

3.4 Rejected calls

Display recent calls rejected.

3.5 Delete all

Delete all the call entries.

3.6 Call timers

Select the desired SIM Card, and then you can view all relevant information about the SIM Card.

4. Message

4.1 Write message

Enter the main menu and select **[Message → Write message]** to edit a new SMS directly.

After writing an SMS, press **【OK Key】** to send the message.

4.2 Inbox

Store all received SMS.

4.3 Outbox

Store all SMS failed to be sent.

4.4 Drafts

Save edited SMS haven't sent.

4.5 Sentbox

Store all the SMS successfully sent out.

4.6 Templates

While editing messages, you can directly cite the preset common phrases. Select <Edit> to set the common phrases by yourselves.

4.7 Broadcast message

You can receive broadcast text messages with various contents via network service, such as news, weather or traffic information. For more details, please consult your network operator.

4.8 Voice mail server

This function works like an answering machine, which can transfer a missed call to your personal voice mail, allowing the caller to leave a voice message and notify you by an SMS. Voice Mail is a part of the bundled software provided by network operator, therefore, you need to register to active this function, and manually set the phone. Please contact with your network operator for more details.

5. Contacts

5.1 View a contact

Enter the phonebook, the phone is defaulted to show contact list with all entries.

5.2 Adding a new contact

On the Contacts list, select<Options→New>to create a new contact.

- ❖ **Phone:** You can input the contact name, mobile phone, etc. You can also set special ring for the contact entry.
- ❖ **SIM1:** The input record will be saved to SIM1, with each name one phone number.
- ❖ **SIM2:** The input record will be saved to SIM2, with each name one phone number.

6. Profiles

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into seven scenarios: **Normal, Silent, Meeting, Indoor, Outdoor, Earphone, Bluetooth.**

7. Multimedia

7.1 Camera

Enter the main menu, and select [**Multimedia**→**Camera**] to enter the camera preview screen, press **【OK Key】** to take a photo.

7.2 Video Rec.

Enter the main menu, and select [**Multimedia**→**Video Rec.**] to enter the video preview screen, and press **【OK Key】** to start recording the video.

7.3 Image

The function provides a prompt access to view the photos and pictures.

7.4 Audio

Enter the main menu, and select [**Multimedia**→**Audio**] to enter the Audio Player screen:

- ❖ Press **【OK Key】** to play or pause
- ❖ Press **【Left/Right Key】** to skip to last /next one
- ❖ Press **【Up/Down Key】** to adjust the playing volume

7.5 Video

Enter the Main menu, and click [**Multimedia**→**Video**].

- ❖ Press **【OK Key】** to play or pause

- ❖ Press **【Up/Down Key】** to skip to last /next one
- ❖ Press **【Left/Right Key】** to adjust the playing volume

7.6 FM radio

Enter the Main menu, then select [**Multimedia**→**FM radio**].

- ❖ Press **【OK Key】** to play or pause
- ❖ Press **【Left/Right Key】** to adjust the radio frequency.
- ❖ Press **【Up/Down Key】** to adjust the playing volume

7.7 Recorder

Enter the main menu, select [**Multimedia** →**Recorder**], and press **【OK Key】** to start recording. After ceasing the recording, the recorded file will be automatically save in the folder [**Audio**], select **<Options**→**Record file list**> to check.

8. Tools

8.1 Calendar

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc.

8.2 Alarm

On the Home Screen, press **【Left Soft Key】** to enter the main menu, and select **[Tools→Alarm]**, then you can set the alarm name, time, ring and mode.

8.3 Calculator

Directly input numbers, press **【Navigation Key】** to select your desired operation symbols (+, -, /, X). Press **【OK Key】** to get the answer.

8.4 World clock

This function allows you to check the standard time in different areas of the world.

8.5 Ebook

You can view file in TXT format by Ebook and copy the TXT file to the **[Ebook]** folder in the phone or memory card from your PC.

8.6 Bluetooth

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.

8.7 FlashLight

You can use this function to turn on/off the

flashlight.

9. My files

This menu allows you to manage files stored in the phone or storage card.

10. Settings

10.1 Dual SIM settings

- ❖ **Standby mode:** You can select the standby mode for SIM card, either to have one SIM card standby, or to have both SIM cards standby simultaneously.
- ❖ **Reply by master SIM:** You can activate the function to reply from current SIM card for call and SMS.
- ❖ **Set SIM name:** You can name the Card as you want.

10.2 Phone settings

10.2.1 Date & time

- ❖ **Set time:** Directly input the time or press **【Up /Down Key】** to set it.
- ❖ **Set date:** Directly input the date or press **【Up /Down Key】** to set it.

10.2.2 Language settings

You can select the language you want.

10.2.3 Connections

Through this function, you can select network and set preferred network.

10.2.4 Dedicated keys

You can change the responsible shortcuts for **【Navigation Key】** and **【Right Soft Key】** under standby mode.

10.2.5 Scheduled power on/off

You can set the phone to switch on/off at a scheduled time.

10.2.6 Power management

Display the battery capacity.

10.2.7 Restore factory settings

Reset all parameter values into default status. Please enter the privacy preserving password (Initial password is 4321) to resume factory setting.

10.3 Display settings

10.3.1 Wallpaper settings

Select the default or other pictures as the wallpaper of the phone.

10.3.2 Brightness

Press **【Left /Right Key】** to adjust the brightness.

10.3.3 Keypad backlight time

Select the desired keypad light time.

10.4 Security settings

10.4.1 PIN

PIN code is the personal identification number for SIM card. If never be modified, the initial password set by network operator should be 1234 or 0000. If activated the power-on PIN code, then you have to input the PIN password each time you switch the phone on. You can modify the PIN code to prevent your SIM card being used by others.



Caution:

If you input your PIN code incorrectly three times in succession, the SIM card will be locked automatically, and prompting to enter PUK code to unlock it. Therefore, please do remember the PIN code, if you modify it.

PUK code (PUK1) is made up by 8 digits, unmodifiable. When the phone is locked by PIN code, please enter correct PUK code to unlock the phone. If you incorrectly input the PUK code ten times in succession, then the SIM card cannot be used any more. Some PUK codes are provided together with the SIM card, some should be gained from the network service provider. If you don't know the PUK code while your PIN code is locked, please never input the

code casually. In this case, please call the hotline of the service provider for your SIM card, after simply checking about the user identity, you can gain the PUK code for free to unlock your phone.



Caution:

Please be careful when use this function. If you forget PUK code, please consult your network operator. If you incorrectly input the PUK code ten times in succession, the SIM card will be scrap.

10.4.2 Modify PIN2

PIN2 code is the personal identification code required for some certain functions (such as set fixed number, set phone fare, etc).

PIN2 code is another password provided together with SIM card by service provider. If wrongly input it for three times in succession, the phone will be locked until correct PUK2 code entered, for detailed operation, please refer to PIN code and PUK code.



Caution:

If you incorrectly input the PUK2 code ten times in succession, you will not be able to use SIM card. Please be careful when use this function.

10.4.3 Phone locked

After activated this function, you should input password each time you switch the phone on. The defaulted password is “4321”.

10.4.4 Change phone password

You can change the phone password.

The defaulted password is “4321”.

10.4.5 Privacy

Secured by phone password, the phone will be protected from other unauthorized users. When password function has been activated for call logs or message, you have to enter correct password on corresponding main menu or sub-menu. The defaulted password is “4321”.

10.4.6 Auto keypad lock

After activating this function, the phone will be locked automatically if the time you set is arrived, so as to avoid error operations.

- ❖ **Manual lock keypad:** On the Home screen, press **【Left Soft Key】**, then press **【* Key】** to lock the keypad manually.
- ❖ **Manual unlock keypad:** On the Home screen, press **【Left Soft Key】**, then press **【* Key】** to unlock the keypad manually.

10.4.7 Lock screen by end-key

Once activated this function, when the backlight is on, press **[End Key]** to turn off the backlight and auto lock the keypad.

10.4.8 Mobile tracker

When the Mobile tracker is on, once your SIM card is replaced, the phone will automatically send stolen information to the prior SIM card.

10.5 Call settings

10.5.1 Call divert

Based the set diverting conditions, incoming calls will be forwarded into voice mail or other numbers.

10.5.2 Call waiting (Need network support)

- ❖ **Activate:** If you set the function on, the network will alert you that there is an incoming call. You can keep current call and answer another one.
- ❖ **Cancel:** Cancel call waiting function, then the new incoming calls won't be answered while you're on the phone already.
- ❖ **Check status:** Select it to view current status of this function.

10.5.3 Call barring

This function helps you to restrict the incoming and outgoing calls.



Caution:

1. Some network operators forbid the function. For more details, please contact your network service provider.
2. The network operator will provide you the initial network password while you apply for this service.

10.5.4 Hide ID (Need network support)

- ❖ **Hide ID:** While calling, the recipient won't see your phone number.
- ❖ **Display own ID:** While calling, your phone number will be visible for the recipient.
- ❖ **Display ID by network:** While calling, whether your phone number will be visible or not for the receiver depends on the network presetting.

10.5.5 Others

❖ Call time minute reminder

If you activate the function, an elapsed time reminder will be heard at the set second of every minute during your call, so that you may end the call timely to save the phone fare.

❖ Auto redial

If you set this function on, the phone will redial the number after an unsuccessful call.

❖ **Vibration when connected**

The phone will vibrate to prompt you when the recipient answers your phone.

❖ **Reply SMS after reject**

You can select whether to reply an SMS after rejecting a call.

❖ **Auto Call Record**

To record the call automatically.

10.5.6 Blacklist

He or she can't call you if you set the blacklist status to on and add his or her number to blacklist.

11. Games

11.1 Snake

For specific operation, please refer to **Help** option of the game.

11.2 Hungry Bird

For specific operation, please refer to **Help** option of the game.

12. Safety Precaution

12.1 Usage environment

Please remember to obey relevant rules and regulations whenever use your phone. This will prevent bad effect from you and the environment.

- ❖ Switch off your phone near explosive places, such as gas station, bunkers, chemical factories or blasting scene, and adhere to any safety signs and instructions there. Breaking any rules may cause explosion or injury.
- ❖ Phone using in plane will interfere with the flight operation and bring dangers. Therefore, please do switch off your phone before boarding, and make sure it is power off during the whole flight.
- ❖ Please keep the phone in its special bracket while you're driving. Please don't put it on a seat or in places where it could fall off when the car encounters collision or break. In order to ensure safe driving and avoid road accidents, please don't use the phone when driving. If you must use it, please use the phone's hands-free asset or park at roadside before making or answering a call.
- ❖ Please put the phone away from the high temperature environment, for explosion might be caused when the battery is of excess high temperature.

12.2 Medical devices

Please switch off your phone in areas near the electronic medical equipments that obviously requires switching the phone off (Such as heart pacemakers, hearing aids, etc). Most medical

devices can shield the phone's RF signal, but some can't. If you have any doubts or need to find out more, please consult your doctor or medical device manufacturer.

12.2.1 Pacemaker

Pacemaker manufacturers advise the distance between your phone and heart pacemaker should be 6 inches (15.3 cm) at least, otherwise the phone could interfere with the pacemaker.

The personnel who wears pacemaker should do the followings:

- ❖ Should always keep a distance (at least 6 inches) between the phone and pacemaker, when the phone is switched on.
- ❖ Should not have the phone in a breast pocket
- ❖ Should listen to the phone closer to the ear which is farther from the pacemaker.



Caution:

Please switch off your phone while you feel there is interference, and consult the doctor timely.

12.2.2 Hearing aids

Mobile phone might bring some interference to some hearing aids. If so, please consult the

hearing aids manufacturer.

12.2.3 Emergency calls

As the phone uses a radio signal, wireless and ground communication network and personal settings functions like other phones, it is impossible to ensure your phone can be connected successfully in any situation, so please don't rely purely on your phone as the only means of notification in cases of emergency (such as medical first aid).

Make an emergency call

If your phone is switched off, please turn on your phone and check whether the network signal is strong enough.

- (1) Input the local first aid number correctly (such as 120), different areas have different first aid numbers.
- (2) Please press **the call key** to call.



Caution:

While making an emergency call, you should try best to provide all important information precisely. At this time, the phone may be the only communication tool, so don't end the call without permission.

12.3 Password access

Your phone and SIM card can be protected by a password to prevent others using them illegally.

12.3.1 Phone password

This protects your phone from unauthorized users. You can set the preset password when you use it for the first time. After using it, please modify your phone password as soon as possible and keep it secret.

12.3.2 PIN code

This is personal identification code, which is used to protect the SIM card from unauthorized users. Generally, the PIN code and SIM card will be provided together. After activating the PIN code, you need to input correct password each time you switch the phone on to ensure normal usage.



Caution:

If you input your PIN code incorrectly for three times in succession, the SIM card will be locked. You need to enter the PUK code to unlock it. (If you don't have a PUK code, please contact your network operator or SIM card retailer for this information. Please don't input any characters).

12.3.3 PIN2 code

This is the password for activating special functions of the SIM card. You need to input it while entering some functions (eg.Charge Unit, Fixed Dialling etc). Usually, the PIN2 code and the SIM card will be provided together. If you incorrectly input the PIN2 code for three times in succession, it will be locked and you will need to input PUK2 to unlock it.

12.3.4 PUK code

This is used to unlock the PIN code. Usually the PUK code and SIM card are provided together. If you don't have it, please contact with your network operator or SIM card retailer. SIM Card won't be used any more, if you incorrectly input the PUK code ten times in succession. In that case, please apply a new SIM card from your network operator. PUK code is unmodifiable.

12.3.5 PUK2 code

This is used to unlock the PIN2 code. Usually the PUK2 code and the SIM card are provided together. PUK2 can modify the locked PIN2 code. If you incorrectly input the PUK2 code for ten times in succession, you will not be able to access some functions. Please apply to your operator for a new card. The PUK2 code is unmodifiable. If you lose it, please contact your service provider.

12.4 Cautions for battery charging

The phone provides power by using a lithium battery. The standby time and call time will be influenced by the system's environment and phone settings.

- ❖ Please use the approved battery and charger designated for this product. The company will take no responsibility for damage caused by unauthorized battery or charger.
- ❖ The battery icon will start scrolling when the phone is charged in power-on-state.



Caution:

1. If there is no battery left at all, then the battery icon will appear after 2-3 minutes of charging. The battery charging time depends on the status of the phone (whether switched on, making a call), usually, it will take about 2-5 hours.
 2. To make the new battery achieve its best capacity, please charge and discharge the phone for twice or three times. Please charge the new battery over 10 hours for the first several times.
- ❖ Don't use wet hands to touch the battery or charger while charging in order to avoid danger.

- ❖ Try not to use the phone while charging.
- ❖ The battery icon stops scrolling while the battery is full, and then you can disconnect the phone from the charger adapter.

12.5 Cautions for battery usage

The battery usage depends on the network, phone setting and usage situation.

- ❖ Never use any damaged battery.
- ❖ The phone will consume a little power if it is near network station. Therefore, the call and standby time depends greatly on the signal strength of honeycomb network and the parameters set by network operator.
- ❖ The battery charging time lies on the remnant power, and the type of the battery and charger. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to replace with a new battery.
- ❖ Only use batteries and charges authorized for this device, otherwise, explosion might be caused. Please disconnect the charger while unused. Do not leave the battery connected to a charger over one week, for overcharging may shorten the life length.
- ❖ Do not connect the anode and cathode of a battery inversely.

- ❖ Do not leave the battery in places with over-high or over-low temperature, otherwise, the battery capacity will be reduced and battery life will be shortened. Always try to keep the battery in room temperature.
- ❖ Do not short-circuit the battery. This may damage the electronic core or internal protected circuit. If you keep the unused battery in the pocket or bags, metal objects (eg. coin, clip or pen, etc) inside might have the anode directly contacted with the cathode of the battery and caused accidental short circuit. Therefore, please carefully and separately store the battery.
- ❖ Don't burn your phone battery or treat it as common rubbish. Please adhere to the local environmental policy in order to avoid endangering life and causing environmental damage, and recycle your batteries in time.
- ❖ If your phone, battery or other charging device is accidentally penetrated by water, you must not put it inside any calefaction equipment (such as drier, microwave oven etc.) to dry it. The phone or other products may go wrong, and may even cause the phone, battery or other charging device to burn, expand and explode.
- ❖ Please deal with the discarded battery according to the relative introduction.

The company will take no responsibility for any direct or indirect damage caused by user error.

12.6 Cautions for spare parts usage

- ❖ Please put all spare parts (such as SIM card, storage card, battery etc) out of reach of children, in case danger occurs.
- ❖ Please do switch off the phone and unplug the phone and charger before you removing the battery from the phone.
- ❖ As the phone's spare parts are not waterproof, please keep all spare parts dry.
- ❖ You should pull out the plug of any spare part correctly when you switch off the power, don't drag the power line forcibly.

If the phone, battery, and charger don't operate normally, please contact closest qualified maintenance centres timely.

12.7 Other safety information

- ❖ If you don't use your phone, it's better to switch it off and remove the battery so as to save energy and avoid cellular radiation.
- ❖ Please don't have the volume over loud while using the phone, which might impair your hearing.

- ❖ The unprofessional shouldn't disassemble the terminal and battery of the phone.
- ❖ It is recommended that you should try not to use the holster with magnet button, for the magnet may interfere with the phone signal, and hard iron button may crush the LCD screen. Plastic phone cover will lead to poor volatilization of vapor and have the internal components corrupted, moreover, it can have the phone shell oxidized and faded.
- ❖ If you or your family has a medical record of dizziness or epilepsy, please consult with the doctor first, if you want to play phone games or use the flashlight (the flash doesn't available in all phone models).
- ❖ Please don't put the flashlight too close to the eyes of human beings or animals, as this could do harm to the eyes.
- ❖ Should avoid the phone falling off from high places.

12.8 SAR Compliance

- Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.
- SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the

- highest RF level generated during laboratory tests.
- The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.
- The highest SAR value of the device at the head and body are below 1.6W/kg respectively averaged over 1 gm. of human tissue.

SAR Recommendations

- Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- Please keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women
- Prefer to use your cell phone when the signal quality is good.
- People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.
- Maintain a preferable distance of 15 mm from the device.

13. Troubleshooting

Service Center number

No.:+919560394002

Kindly note please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS

14. Customer care number

For any assistance call 18602007500

15. Lava warranty certificate

Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.

- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.

authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI-No.....

Dealers Stamp.....

Date of purchase.....

Model No.....