



User Guide & Helpful Hints

1. Click button 5 times to turn off, light will blink twice
2. Hold button down and inhale to use. Light will remain blue when you are using it.
3. If MedPen does not turn on, make sure Battery is charged.
 - Allow to charge completely 4 hours
4. Check the connection from the battery to cartridge
5. If threads or surfaces are sticky, clean with Q-Tip and rubbing alcohol.
6. Check cartridge for damage where it connects to battery. Overheating can cause damage to cartridge and battery connection

Caution & Disclaimers

MedPen should be kept away from children's reach and stored safely in a non-damp environment. MedPen should be maintained regularly. Clean the screw threads of the different parts such as atomizer, cartridges, and power supply with a tissue dipped in purified alcohol. A clean thread will provide a better electric conduction. Blow into the atomizer once in a while to remove left over liquid.

Other: The MedPen is powered by a 3.7 V – 650/1100 Mah special power supply. Input voltage of the USB home charger is AC 100 V – 240 V 50/60 HZ. The input voltage of the USB power supply from a computer is usually DC 5V. Pay attention to the value of the voltage so that it is in accordance with the MedPen charger. The input voltage of the USB Battery Charger is 5V, 500Mah and the output voltage is 4.2 V 200 mah.

Warranty

Insert 1

1. Warranties

a. 30 day satisfaction warranty

i. Example: The 30 day satisfaction guarantee states that if you purchased the product directly from, then for the first 30 days after the original purchase date, if for any reason you are not satisfied with the purchase and you have not damaged the product through neglect or misuse, then you may contact returns@medpen.co to obtain a return authorization number and shipping instructions. Once the product has been returned to us and has been ascertained to be complete (including the original product box, with the unit in its original packing materials) and undamaged, your purchase price, less shipping and handling, will be refunded to you. We do not refund any shipping costs, and we may have to charge you extra if your original real shipment costs were greater than our invoiced amount. Note that if the product is defective, you may either request a refund or an exchange-or-repair-based replacement (per our 30 day warranty). Always contact returns@medpen.co first to verify that the satisfaction guarantee applies and to obtain the return authorization number. We cannot guarantee that we will accept returns that have not been authorized by us. This guarantee is limited to one refund on one product per customer. No refunds will ever be given after 30 days from the original purchase date.

b. 30 day manufacturer's warranty

i. Example: The 30 day manufacturer's warranty states that if the product fails in normal use (with no abuse and no customer changes or modifications to the MED PEN) within the first 30 days of ownership, then we will repair or replace it (at our option) at no charge to you except for your cost of shipping it to us. Please contact support@medpen.co to obtain a return authorization number and shipping instructions, and to determine if this warranty applies to your case. Always contact support@medpen.co first to verify that the warranty applies and to obtain the return authorization number. We cannot accept returns that have not been authorized by us.

ii. Refund, replacement, and repair are your only remedies under our warranty. Your only remedy under our warranty is the above mentioned refund (30 day satisfaction guarantee) or the replacement or repair (30 day warranty) of your eligible MED PEN as described above. Neither this warranty nor any other warranty, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, shall extend beyond the 30 day warranty period. Under no circumstances shall CMP Wellness, LLC be liable for any special incidental, indirect or punitive damages or for any consequential damages, even if CMP Wellness, LLC knows or is informed that such damages are possible.

iii. Important: Some states do not allow the exclusion or limitation of incidental or

consequential damages, so the above exclusion or limitation may not apply to you.

iv. No reseller is authorized to modify the terms of this warranty. Any additional warranty offered by a reseller is the sole responsibility of that reseller.

2. Disclaimers

a. All items available for purchase from CMP Wellness, LLC are hereby called products.

b. These products are NOT intended to diagnose, treat, cure, or prevent any mental and/or physical conditions.

c. MED PEN makes no claims intended to replace the advice of your healthcare professional and advises all Customers to consult with a physician prior to using this product.

d. If you have any health problems, consult your doctor before using the MED PEN.

e. MED PEN is not a medical device and is not intended to diagnose, cure, treat or prevent any disease or other conditions.

f. MED PEN device is not intended to administer illegal products of any kind and doing so voids the warranty.

g. You must be 18 years or older to purchase MED PEN. Do not allow children and women who are pregnant or breast feeding, and those with life threatening illnesses to use this device.

h. The manufacturer is not responsible for any damage or personal injury caused by inappropriate, incorrect, or irresponsible use of our products.

i. Any illegal use of this device could subject the user to severe fines, penalties, and/or imprisonment under the law of your jurisdiction.

j. MED PEN is intended to be used solely with medical marijuana.

k. By purchasing these products, Customer agrees to use products at their own risk. Under no circumstances will CMP Wellness, LLC be held responsible or liable, directly or indirectly, for any loss or damage that is caused or alleged to have caused in connection with use of or reliance on any products.

l. Compliant with CA 215, SB 420 and 11362.5 of HSC.

m. Do not operate heavy equipment

n. Keep out of reach of children and pets

o. Unlawful to redistribute

p. Use only as directed

q. MED PEN, was designed and developed by CMP Wellness, LLC. Pursuant to 18 USC § 2320 and The Lanham Act, CMP Wellness, LLC will aggressively pursue both civil & criminal penalties against any person/corporate entity that infringes on or counterfeits its registered products and trademarks.

r. MED PEN is not a smoking cessation product and has not been evaluated by the

Food and Drug Administration, nor is it intended to treat, prevent or cure any disease or condition.