# Oracle Banking Digital Experience

Retail Transfer and Payments User Manual Release 15.1.0.0.0

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Retail Tranfer and Payments User Manual

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#### 1. Preface

#### 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

## 1.3 Access to OFSS Support

https://support.us.oracle.com

## 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction

The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

• Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

#### 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 15.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

# 2. Transaction Host Integration Matrix

## Legends

NH	No Host Interface Required.
*	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
×	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Beneficiary Maintenance	✓	*
Beneficiary Maintenance- Internal Transfer	✓	*
Beneficiary Maintenance - Domestic Transfer	✓	*
Beneficiary Maintenance – Domestic Drafts	✓	*
Beneficiary Maintenance- International Transfer	<b>✓</b>	*
Beneficiary Maintenance – International Draft	✓	*
Beneficiary Maintenance – SEPA CREDIT Transfer	NH	NH
Beneficiary Maintenance – SEPA Card Payment	NH	NH
Beneficiary Maintenance – UK Payments	NH	NH
Own Account Transfer	✓	*
Internal Transfer	✓	*
Multiple Internal Transfer	✓	*
Domestic Funds Transfer	✓	*
International Account Transfer	✓	*
International Drafts	✓	*

Transaction Name	FLEXCUBE UBS	Third Party Host System
Domestic Drafts	✓	*
SEPA Credit Transfer	✓	*
SEPA Card Payments	×	*
UK Payments	×	*
View Standing Instruction	✓	*
Standing Instruction Cancellation	✓	*
Usage of Deals in Cross Currency Transactions	✓	*
Pending Transfers	✓	*
View Limits Utilization	NH	NH
Change User Limits	NH	NH
Inward Remittance Inquiry	✓	*
Outward Remittance Inquiry	✓	*
Domestic Collection Inquiry	✓	*
FCY Collection Inquiry	✓	*
View Drafts Details	✓	*
Move Money In	✓	*
Move Money Out	✓	*
Linked Account	✓	*
Savings Plan	✓	*
Templates Look up	NH	NH
Additional Options (Save as Drafts\Template, Save and Submit, View Limits)	NH	NH

## 3. Beneficiary Maintenance

Using this option, you can maintain Beneficiary in the application. You can also specify if the Beneficiary template created is available to other users of the same primary customer id by specifying the *Template Access Level* as *Public*.

If the template is created with the *Template Access Level* as *Private*, then it is available only to the user who has created it.

The search criteria allow searching the beneficiary templates created earlier. The *Beneficiary Maintenance* is supported for following Transactions:

- Internal Transfer
- Domestic Transfer
- International Transfer
- Domestic Drafts
- International Draft
- SEPA Credit Transfers
- SEPA Credit Card Transfers
- UK Payments

## 3.1 Beneficiary Maintenance

#### To maintain a beneficiary

1. From the **Payments** menu, select **Recurring Transfer and Payments**, and then select **Beneficiary Maintenance**.

The **Beneficiary Maintenance** screen appears.

#### **Beneficiary Maintenance**



**Note**: You can create new beneficiaries template for various transaction types, by selecting any transaction type and clicking the **Create Beneficiary Template** button. Refer to the section Beneficiary Maintenance – Internal Transfer onwards for beneficiary creation.

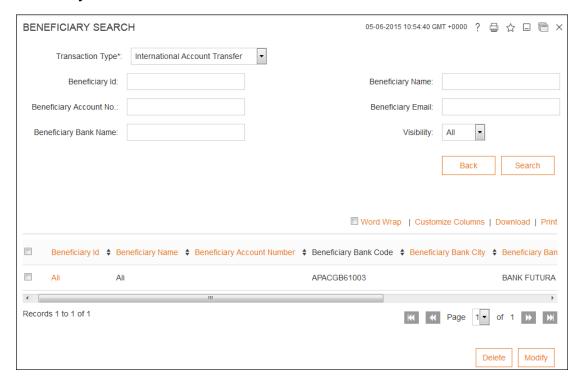
## **Field Description**

Field Name	Description
Transaction Type	[Mandatory, Drop-Down] Indicates the transaction type, for which template is to be searched.
Beneficiary ID	[Optional, Alphanumeric, 10] Indicates the beneficiary ID.
Beneficiary Name	[Optional, Alphanumeric, 35] Indicates the beneficiary name.
Beneficiary Account No.	t [Optional, Alphanumeric, 35] Indicates the beneficiary account number.
Beneficiary Email	[Optional, Alphanumeric, 35] Indicates the beneficiary email ID.
Beneficiary Bank Name	[Optional, Alphanumeric, 35] Indicates the beneficiary bank name.
Visibility	[Mandatory, Drop-Down] Indicates the beneficiary access level. The options are:  • All • Public • Private

- 2. From the **Transaction Type** list, select the appropriate option.
- 3. Click Search.

The **Beneficiary Maintenance** screen appears with exiting templates that can be viewed, deleted, or modified.

#### **Beneficiary Maintenance**



- 4. Click or to navigate to the next or previous page in the list, respectively.
- 5. Click or last page in the list, respectively.
- 6. Select a record and click **Download** to download the complete statement. The **Beneficiary Maintenance Download** screen appears.
- 7. Click **Customize Columns** to reorder the columns or select the columns that appear in the list.
- 8. Click **Print** to print the data.
- 9. To enable the word wrap in the columns, select the **Word Wrap** check box.
- 10. From the **File Format** list, select the appropriate file format to be downloaded.
- 11. Click Download.

The File Download screen appears.

OR

Click Close to close the downloading.

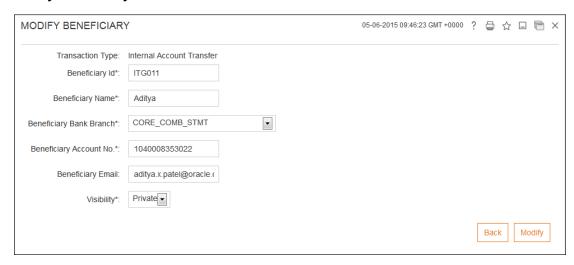
- 12. Click **Save File** to save the file on your file system.
- 13. Click **Open with** to open the file.

OR

Click **Cancel** to close the download complete screen and to view the file later.

- 14. Select a **Beneficiary ID** by selecting the respective checkbox from the **Beneficiary Maintenance Search** screen.
- 15. Click **Modify** to modify the selected beneficiary template. The **Modify Beneficiary** screen appears.

#### **Modify Beneficiary**



- 16. In the **Beneficiary Id** field, enter the beneficiary ID.
- 17. In the **Beneficiary Name** field, enter the beneficiary name.
- 18. From the **Beneficiary Bank Branch** list, select the appropriate beneficiary branch.
- 19. In the **Beneficiary Account No.** field enter the beneficiary account number.
- 20. From the **Visibility** list, select the appropriate option.
- 21. Click **Modify** to modify the selected beneficiary template.

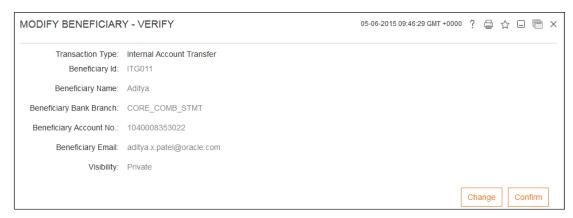
The Modify Beneficiary - Verify screen appears.

OR

Click **Back** to navigate to the previous screen.

The Modify Beneficiary screen appears

#### **Modify Beneficiary - Verify**



22. Click Confirm.

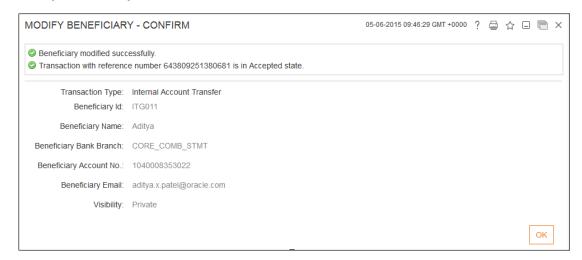
The Modify Beneficiary - Confirm screen appears.

OR

Click Change to change the details.

The Modify Beneficiary - Verify screen appears.

#### Modify Beneficiary - Confirm



#### 23. Click OK.

The initial **Beneficiary Maintenance** screen appears.

#### **Deleting a Beneficiary:**

- 1. From the **Payments** menu, select **Beneficiary Maintenance**. The **Beneficiary Maintenance** screen appears.
- 2. From the **Transaction Type** list, select the appropriate option.
- Click Search.

The search result appears.

- 4. To delete a beneficiary, select the check box.
- 5. Click **Delete**.

The Beneficiary Maintenance - Delete Beneficiary - Verify screen appears.

#### Beneficiary Maintenance - Delete Beneficiary - Verify



#### 6. Click Confirm.

The **Beneficiary Maintenance – Delete Beneficiary – Confirm** screen appears. OR

Click **Back** to navigate to the previous screen.

The Beneficiary Maintenance – Delete Beneficiary – Verify screen appears.

#### Beneficiary Maintenance - Delete Beneficiary - Confirm



7. Click **OK**.

The initial **Beneficiary Maintenance** screen appears.

## 3.2 Beneficiary Maintenance - Internal Account Transfer

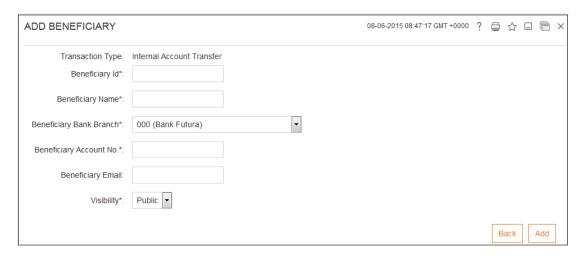
To maintain a beneficiary for internal account transfer

1. From the **Payments** menu, select **Recurring Transfer and Payments**, and then select **Beneficiary Maintenance**.

The Beneficiary Maintenance screen appears.

- 2. From the **Transaction Type** list, select the **Internal Account Transfers** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - Internal Account Transfer Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Indicates the beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 25] Indicates the beneficiary name
Beneficiary Bank Branch	n[Mandatory, Drop-Down] Indicates the bank's branch in which account is held.
Beneficiary Account No	[Mandatory, Numeric, 35] Indicates the beneficiary account number.
Beneficiary Email	[Optional, Alphanumeric, 255] Indicates the beneficiary email address.
Visibility	[Mandatory, Drop-Down] Indicates the beneficiary access level. The options are:  • Public • Private

- 4. In the **Beneficiary Id** field, enter the beneficiary ID.
- 5. In the **Beneficiary Name** field, enter the beneficiary name.
- 6. From the **Beneficiary Bank Branch** list, select the appropriate beneficiary branch.
- 7. In the **Beneficiary Account No** field, enter the beneficiary account number.
- 8. From the **Visibility** list, select the appropriate option.
- 9. Click Add

The **Beneficiary Maintenance - Add Beneficiary - Verify** screen appears. OR

Click Back.

The **Beneficiary Maintenance** screen appears.

#### Beneficiary Maintenance - Add Beneficiary-Internal Account Transfer- Verify



10. Click Confirm to create a beneficiary.

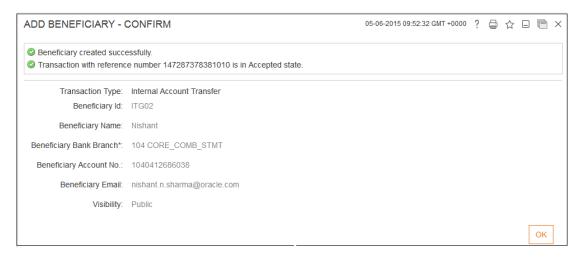
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary-Internal Account Transfer- Confirm



#### 11. Click **OK**.

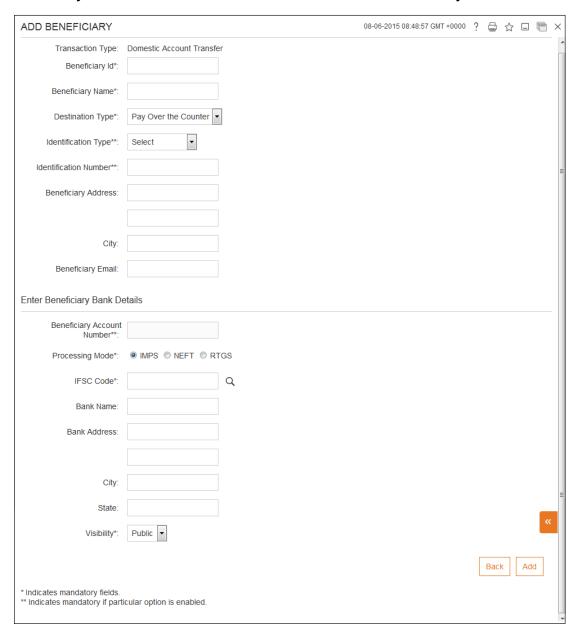
The **Beneficiary Maintenance** screen appears.

## 3.3 Beneficiary Maintenance - Domestic Account Transfer

To maintain a beneficiary for domestic account transfer

- From the Payments menu, select Beneficiary Maintenance.
   The Beneficiary Maintenance screen appears.
- From the Transaction Type list, select the Domestic Account Transfers option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - Domestic Account Transfer-Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Indicates the beneficiary ID.

Field Name	Description
Beneficiary Name	[Mandatory, Alphanumeric, 25] Indicates the beneficiary name.
Account Type	<ul> <li>[Mandatory, Drop-Down]</li> <li>Indicates the account type.</li> <li>The option are</li> <li>Enter Account No</li> <li>Pay Over Counter</li> </ul>
Beneficiary Address	[Conditional, Alphanumeric, 35, 2] Indicates the beneficiary address. To enable this field, select the <b>Pay Over Counter</b> option, from the <b>Destination Type</b> list.
City	[Conditional, Alphanumeric, 35] Indicates the name of the city. To enable this field, select the <b>Pay Over Counter</b> option, from the <b>Destination Type</b> list.
Beneficiary Email	[Optional, Alphanumeric, 255] Indicates the beneficiary email address.
Beneficiary Account Number	[Mandatory, Alphanumeric, 35] Indicates the beneficiary account number.
National Clearing Code Type	[Optional, Drop-Down] Indicates the national clearing code type.
National Clearing Codes	[Optional, Drop-Down] Indicates the national clearing codes. Click the list to search the beneficiary bank branch code.
Bank Name	[Display] Displays the selected bank name.
Bank Address	[Display] Displays the selected beneficiary bank branch address.
Beneficiary Bank City	[Display] Displays the selected beneficiary bank branch city.

Field Name	Description
Visibility	[Mandatory, Drop-Down]
	Indicates the beneficiary access level.
	The options are:
	<ul><li>Public</li><li>Private</li></ul>

- 4. In the **Beneficiary Id** field, enter the beneficiary ID.
- 5. In the **Beneficiary Name** field, enter the beneficiary name.
- 6. From the Destination Type list, select the appropriate option.
- 7. In the **Beneficiary Account Number** field, enter the beneficiary account number.
- 8. In the **Processing Mode** field, select the appropriate option.
- 9. From the **Swift / Bank Code** list, select the appropriate option.
- 10. From the **Visibility** list, select the appropriate option.
- 11. Click **Add** to create a beneficiary.

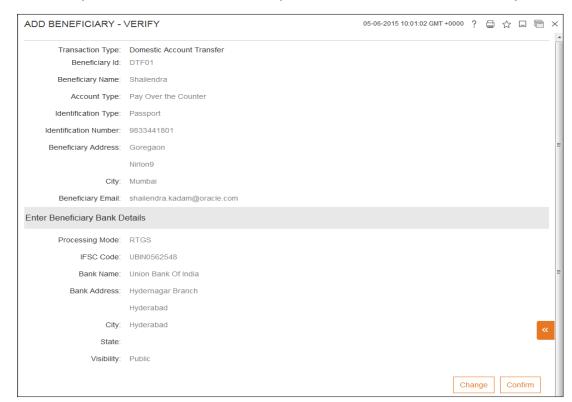
The Beneficiary Maintenance - Add Beneficiary - Verify screen appears.

OR

Click Back.

The **Beneficiary Maintenance** screen appears.

#### Beneficiary Maintenance - Add Beneficiary - Domestic Account Transfer - Verify



12. Click **Confirm** to create a beneficiary.

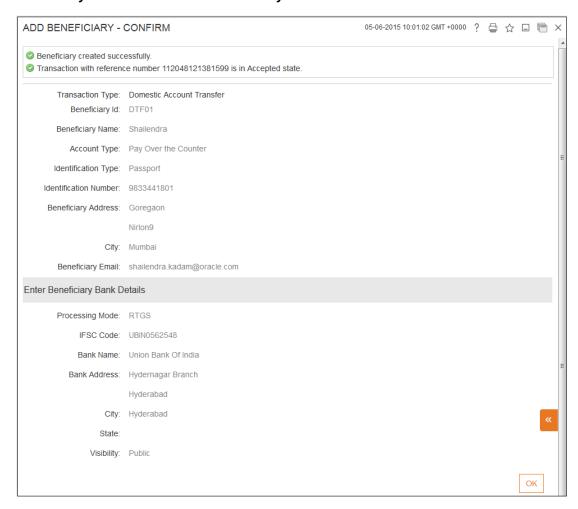
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary-Domestic Account Transfer- Confirm



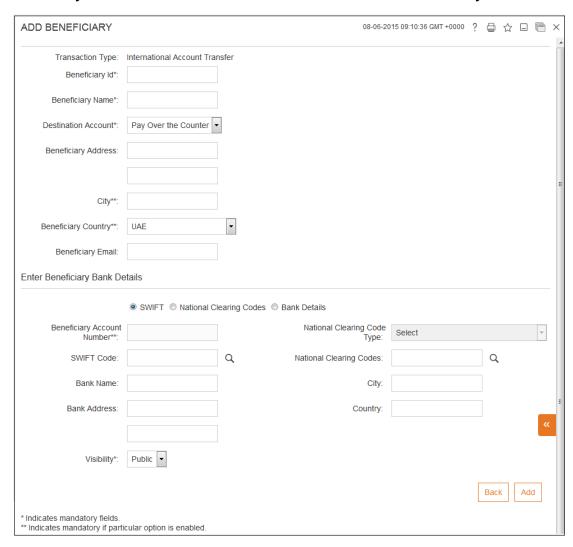
- 13. Click **E-Receipt** to generate an e-receipt for the completed transaction.
- Click OK.
   The Beneficiary Maintenance screen appears.

## 3.4 Beneficiary Maintenance - International Account Transfer

To maintain a beneficiary for international transfer

- 1. From the **Transaction Type** list, select the **International Account Transfer** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - International Account Transfer- Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Indicates the beneficiary ID.
Beneficiary Name	[Mandatory, Alphanumeric, 25] Indicates the beneficiary name.

**Field Name** Description

**Destination Account** [Mandatory, Drop-Down]

Indicates the destination account type.

The options are:

Pay Over Counter

**Account Number** 

Beneficiary Address [Optional, Alphanumeric, 35 x 2]

Indicates the beneficiary address.

City [Optional, Alphanumeric, 35]

Indicates the beneficiary city.

**Beneficiary Country** [Mandatory, Drop-Down]

Indicates the beneficiary country name.

**Beneficiary Email** [Optional, Alphanumeric, 255]

Indicates the beneficiary email address.

#### **Beneficiary Bank Details**

**Transfer option** [Optional, Option]

Indicates the transfer option.

The options are:

Swift

National Clearing Code

**Bank Details** 

Beneficiary Account [Mandatory, Numeric, 35]

Number

Indicates the beneficiary account number.

**SWIFT Code** [Optional, Drop-Down]

Indicates the swift ID.

**National Clearing Code Type** 

[Mandatory, Drop Down]

Indicates the national clearing code type.

**National Clearing** 

Codes

[Optional, Drop-Down]

Indicates the national clearing code.

**Bank Name** [Display]

Displays the bank name.

**Bank Address** [Display]

Displays the beneficiary bank / branch address.

Field Name	Description
City	[Display] Displays the selected city.
Country	[Display] Displays the bank country.
Visibility	[Mandatory, Drop-Down] Indicates the beneficiary access level. The options are:
	<ul><li>Public</li><li>Private</li></ul>

- 3. In the **Beneficiary Id** field, enter the beneficiary ID.
- 4. In the **Beneficiary Name** field, enter the beneficiary name.
- 5. From the **Destination Account** list, select the appropriate option.
- 6. In the **City** field, enter the city name.
- 7. From the **Beneficiary Country** list, select the appropriate option.
- 8. Select the appropriate payment option.
- 9. In the **Beneficiary Account Number** field, enter the beneficiary account number.
- 10. From the **Visibility** list, select the appropriate option.
- 11. Click **Add** to create a beneficiary.

The Beneficiary Maintenance - Add Beneficiary - Verify screen appears.

OR

Click Back.

The **Beneficiary Maintenance** screen appears.

Change

Confirm

## ADD BENEFICIARY - VERIFY 05-06-2015 10:12:52 GMT +0000 ? 🖨 ☆ 🗆 🗎 × Transaction Type: International Account Transfer Beneficiary Id: ITF02 Beneficiary Name: Andrew Destination Account: Pay Over the Counter Beneficiary Address: London City: London Beneficiary Country: UNITED KINGDOM Beneficiary Email: andrew.flinoff@oracle.com Enter Beneficiary Bank Details National Clearing Codes National Clearing Code BANK IDENTIFIER CODE FROM SWIFT Beneficiary Account Number: Type: National Clearing Codes: CH123454 SWIFT Code: Bank Name: BESCGB2LXXX City: Bank Address: GB Country: Visibility: Public

## Beneficiary Maintenance - Add Beneficiary- International Account Transfer - Verify

12. Click **Confirm** to create a beneficiary.

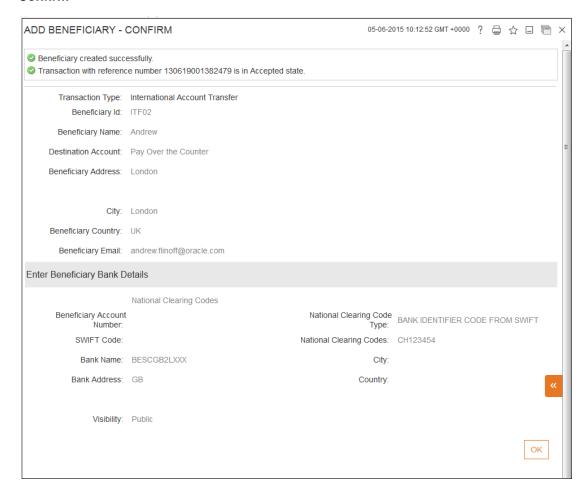
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

# Beneficiary Maintenance - Add Beneficiary- International Account Transfer - Confirm



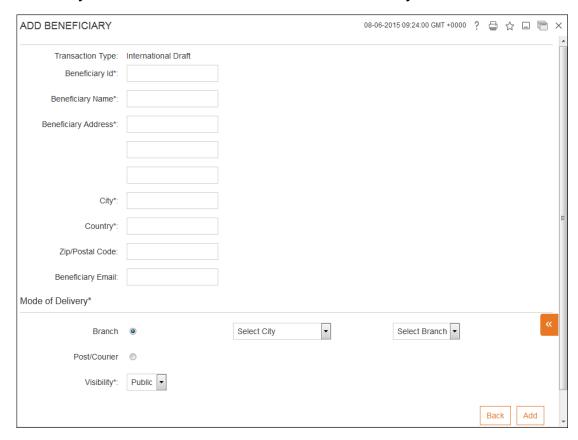
- 13. Click **E-Receipt** to generate an e-receipt for the completed transaction.
- Click OK.
   The Beneficiary Maintenance screen appears.

## 3.5 Beneficiary Maintenance - International Draft

To maintain a beneficiary for international draft

- 1. From the **Transaction Type** list, select the **International Draft** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - International Draft - Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Indicates the beneficiary ID.
Beneficiary Name	[Mandatory, Alphanumeric, 80] Indicates the beneficiary name.
Beneficiary Address	[Display] Displays the selected beneficiary bank/branch address.
City	[Optional, Alphanumeric, 35] Indicates the beneficiary's city name.
Country	[Optional Drop Down] Indicates the country.

Field Name	Description
Zip/Postal Code	[Optional, Numeric, 10] Indicates the zip/postal code.
Beneficiary Email	[Optional, Alphanumeric, 35] Indicates the beneficiary email address.
Mode of Delivery	[Mandatory, Option] Indicates the mode of delivery. The options are:  • Branch
	Note: If you select branch radio button then also select city and branch from the dropdowns shown. If you select courier or post radio button then those two dropdowns will be disabled.  Courier Post
Visibility	<ul><li>[Mandatory, Drop-Down]</li><li>Indicates the beneficiary access level.</li><li>The options are :</li><li>Public</li><li>Private</li></ul>

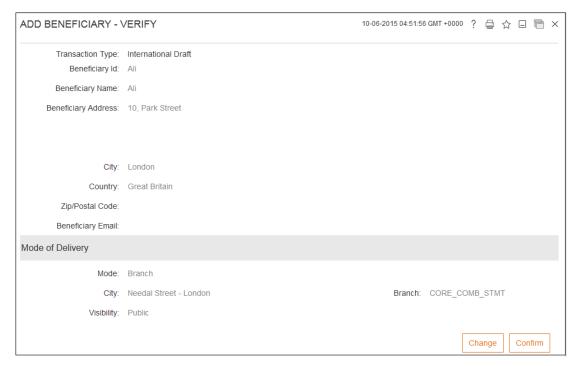
- 3. In the **Beneficiary Id** field, enter the beneficiary ID.
- 4. In the **Beneficiary Name** field, enter the beneficiary name.
- 5. In the **Beneficiary Address** field, enter the beneficiary address.
- 6. In the **Mode of Delivery** field, select the appropriate option.
  - a. If you select the **Branch** option:
    - i. From the **Select City** list, select the city name.
    - ii. From the Select Branch list, select the branch name.
- 7. From the **Visibility** list, select the appropriate option.
- 8. Click **Add** to create a beneficiary.

The **Beneficiary Maintenance - Add Beneficiary - Verify** screen appears. OR

Click Back.

The Beneficiary Maintenance screen appears.

## Beneficiary Maintenance - Add Beneficiary- International Draft - Verify



9. Click **Confirm** to create a beneficiary.

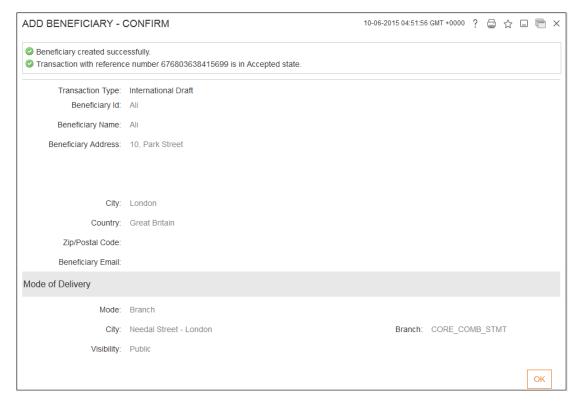
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary- International Draft - Confirm



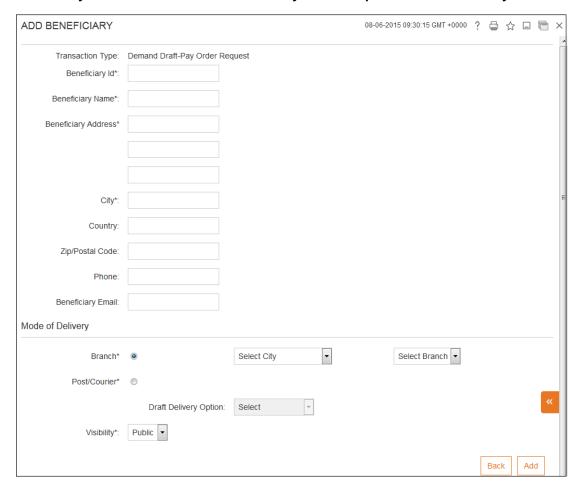
Click **OK**.
 The **Beneficiary Maintenance** screen appears.

# 3.6 Beneficiary Maintenance - Domestic Drafts

To maintain a beneficiary for demand drafts

- 1. From the **Transaction Type** list, select the **Domestic Drafts** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - Demand Draft Pay Order Request - Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the demand draft request as a transaction type.
Beneficiary ID	[Optional, Alphanumeric, 10] Indicates the beneficiary ID.
Beneficiary Name	[Optional, Alphanumeric, 35] Indicates the beneficiary name.
Beneficiary Address	[Optional, Alphanumeric, 35 x 2] Indicates the beneficiary address.
City	[Optional, Alphanumeric, 35] Indicates the beneficiary city name.

Field Name	Description
Country	[Mandatory, Drop-Down] Indicates the beneficiary country name.
Zip/Postal Code	[Optional, Alphanumeric, 255] Indicates the beneficiary's postal code.
Phone	[Optional, Alphanumeric, 35] Indicates the beneficiary's phone number.
Beneficiary Email	[Optional, Alphanumeric, 35] Indicates the beneficiary email ID.
Mode of Delivery	[Mandatory, Radio button] Indicates the mode of delivery. The options are:  • Branch
	<b>Note</b> : If you select branch radio button then also select city and branch from the dropdowns shown. If you select courier or post radio button then those two dropdowns will be disabled.
	Post /Courier
<b>Draft Delivery Option</b>	[Conditional, Drop-Down]
	Indicates the draft delivery.
Visibility	[Mandatory, Drop-Down]
	Indicates the visibility.
	Options are:
	<ul><li>Public</li><li>Private</li></ul>

- 3. Enter the relevant information.
- 4. Click **Add** to create a beneficiary.

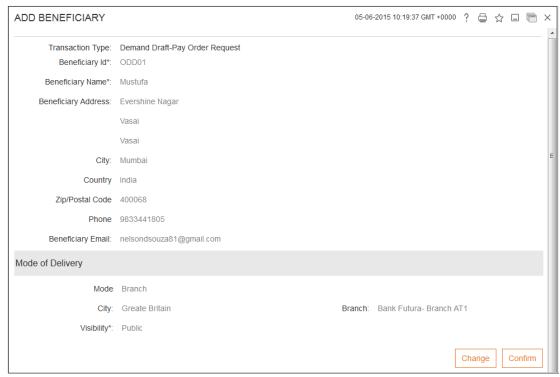
The Beneficiary Maintenance - Add Beneficiary - Verify screen appears.

OR

Click Back.

The **Beneficiary Maintenance** screen appears.

# Beneficiary Maintenance - Add Beneficiary- Demand Draft Request - Verify



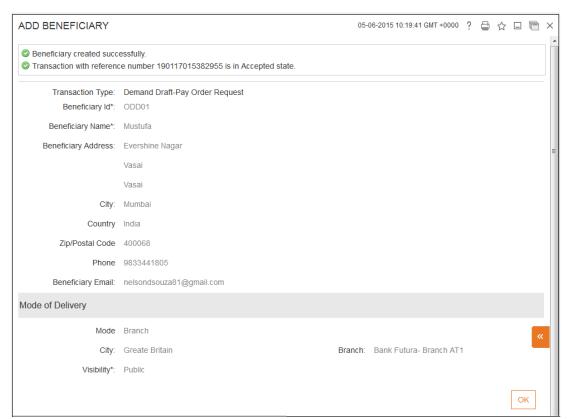
5. Click **Confirm** to create a beneficiary.

The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.



#### Beneficiary Maintenance - Add Beneficiary- Demand Draft Request - Confirm

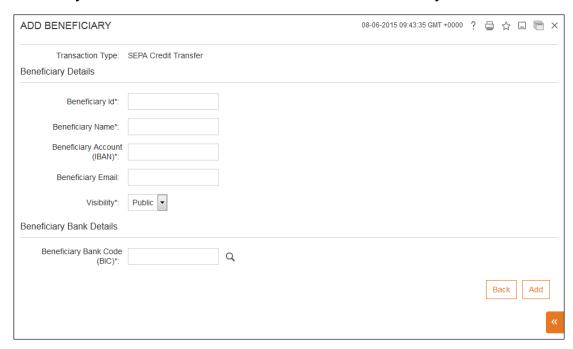
6. Click **OK**. The **Beneficiary Maintenance** screen appears.

## 3.7 Beneficiary Maintenance - SEPA CREDIT Transfer

To maintain a beneficiary for SEPA credit transfer

- 1. From the **Transaction Type** list, select the **SEPA Credit Transfer** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - SEPA CREDIT Transfer - Add Beneficiary



#### **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Indicates the beneficiary ID.
Name	[Mandatory, Alphanumeric, 80] Indicates the beneficiary name.
Beneficiary Account (IBAN)	[Mandatory, Alphanumeric, 35] Indicates the beneficiary international bank account number (IBAN).
Beneficiary Email	[Optional, Alphanumeric, 35] Indicates the beneficiary email address.
Visibility	[Mandatory, Drop-Down] Indicates the template access privilege. The options are:  • Public
	Public     Private

## Field Name Description

#### **Beneficiary Bank Details**

**Beneficiary Bank** [Mandatory, Drop-Down]

Code (BIC)\* Indicates the beneficiary bank code.

- 3. In the **Beneficiary ID** field, enter the beneficiary ID.
- 4. In the **Beneficiary Name** field, enter the beneficiary name.
- 5. In the **Beneficiary Account (IBAN)** field, enter the beneficiary account number.
- 6. From the **Visibility** list, select the appropriate option.
- 7. From the **Beneficiary Bank Code (BIC)** list, select the appropriate option.
- 8. Click **Add** to create a beneficiary.

The **Beneficiary Maintenance - Add Beneficiary - Verify** screen appears. OR

Click Back.

The Beneficiary Maintenance screen appears.

#### Beneficiary Maintenance - Add Beneficiary- SEPA CREDIT Transfer - Verify



9. Click **Confirm** to create a beneficiary.

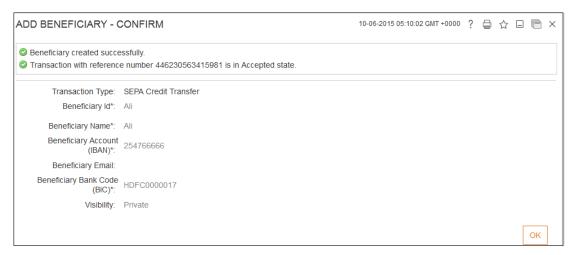
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary- SEPA CREDIT Transfer - Confirm



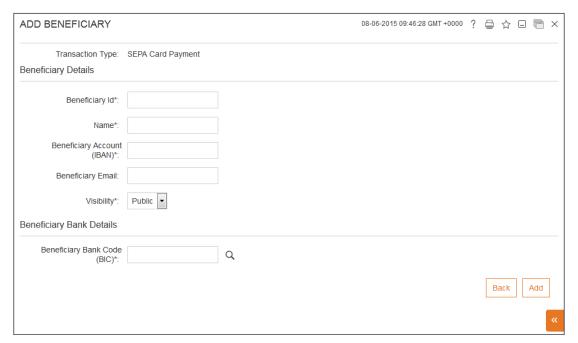
Click OK.
 The Beneficiary Maintenance screen appears.

## 3.8 Beneficiary Maintenance – SEPA Card Payment

To maintain a beneficiary for-SEPA card payment

- 1. From the **Transaction Type** list, select the **SEPA Card Payment** option.
- Click Create Beneficiary Template.
   The Beneficiary Maintenance Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary - SEPA CARD PAYMENT



#### **Field Description**

Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the beneficiary ID
Name	[Mandatory, Alphanumeric, 80] Type the beneficiary name.
Beneficiary Account(IBAN)	[Mandatory, Alphanumeric, 35] Type the beneficiary IBAN number.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the beneficiary email address.
Visibility	[Mandatory, Drop-Down] Select the Beneficiary Access level from the drop-down list. The options are:  • Public • Private

#### **Beneficiary Bank Details**

**Beneficiary Bank** [Search, Lookup] Code (BIC)\* Click the Search button to select the beneficiary bank code.

- 3. In the Beneficiary ID field, enter the beneficiary ID.
- 4. In the **Name** field, enter the beneficiary name.
- 5. In the Beneficiary Account (IBAN) field, enter the beneficiary account number.
- 6. From the Visibility list, select the appropriate option.
- 7. From the Beneficiary Bank Code (BIC) list, select the appropriate option
- 8. Click **Add** to create a beneficiary.

The Beneficiary Maintenance - Add Beneficiary - Verify screen appears. OR

Click Back.

The **Beneficiary Maintenance** screen appears.

#### Beneficiary Maintenance - Add Beneficiary - SEPA Card Payment- Verify



9. Click **Confirm** to create a beneficiary.

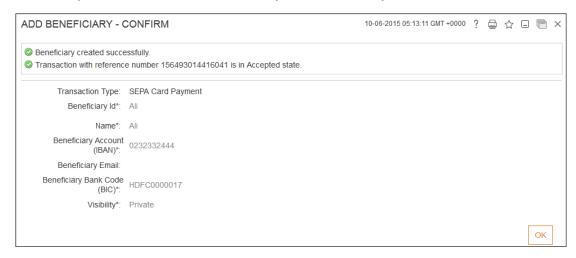
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

#### Beneficiary Maintenance - Add Beneficiary- SEPA Card Payment - Confirm



10. Click OK.

The **Beneficiary Maintenance** screen appears.

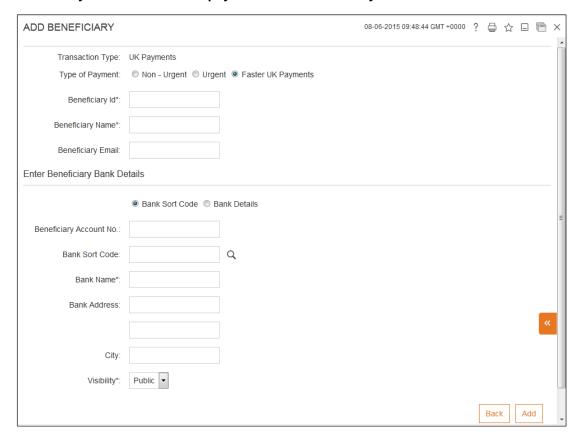
## 3.9 Beneficiary Maintenance – UK Payments

To maintain a beneficiary for UK payments

- 1. From the **Transaction Type** list, select the **UK Payments** option.
- 2. Click Create Beneficiary Template.

The Beneficiary Maintenance - Add Beneficiary screen appears.

## Beneficiary Maintenance - UK payment - Add Beneficiary



## **Field Description**

Field Name	Description
Transaction Type	[Display] Displays the type of transaction.
Type of Payments	[Mandatory, Radio Button]
	Indicates the type of payment.
	The options are as:
	<ul><li>Non - Urgent</li><li>Urgent</li><li>Faster UK Payments</li></ul>
Beneficiary Id	[Mandatory, Alphanumeric, 10]
-	Indicates the beneficiary ID.
Beneficiary Name	[Mandatory, Alphanumeric, 80] Indicates the beneficiary name.

Field Name Description

Beneficiary Email [Optional, Alphanumeric, 35]

Indicates the beneficiary email address.

#### **Enter Beneficiary Bank Details**

You must select one of the following options.

Bank Sort Code [Optional, Option]

Indicates the bank sort code.

Bank Details [Optional, Option]

Indicates the bank details.

Beneficiary Account [Mandatory, Alphanumeric, 35]

No Indicates the beneficiary account number.

Bank Name [Conditional, Alphanumeric, 40].

Indicates the bank name.

To enable this field, select the Bank Details option.

Bank Address [Conditional, Alphanumeric, 40]

Indicates the bank address.

To enable this field, select the **Bank Details** option.

City [Display]

Displays the city.

Visibility [Mandatory, Drop-Down]

Indicates the beneficiary access level.

The options are:

- Public
- Private
- 3. In the **Beneficiary Id** field, enter the beneficiary ID.
- 4. In the **Beneficiary Name** field, enter the beneficiary name.
- 5. From the **Visibility** list, select the appropriate option.
- 6. Click **Add** to create a beneficiary.

The Beneficiary Maintenance - Add Beneficiary - Verify screen appears.

OR

Click Back.

The **Beneficiary Maintenance** screen appears.

## Beneficiary Maintenance - Add Beneficiary-UK Payments- Verify



7. Click **Confirm** to create a beneficiary.

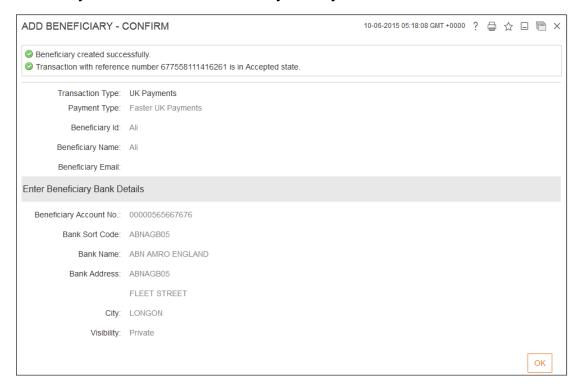
The **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message appears.

OR

Click Change.

The Beneficiary Maintenance - Add Beneficiary screen appears.

## Beneficiary Maintenance - Add Beneficiary- UK Payments - Confirm



## 8. Click OK.

The Beneficiary Maintenance screen appears.

## 4. Own Account Transfer

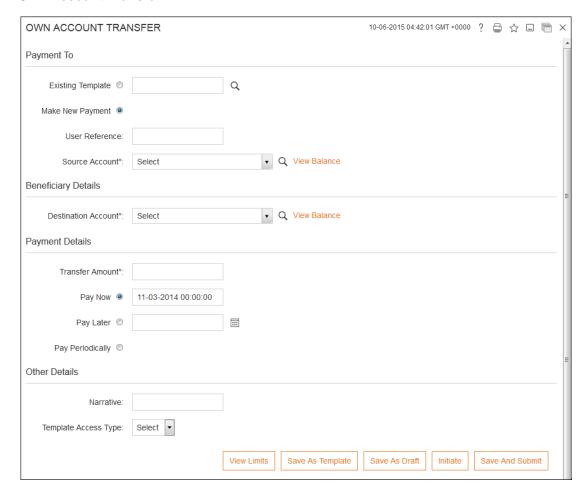
Using this option, you can initiate funds transfer between any of your accounts, i.e. the accounts that are under the customer IDs mapped to you. Such transfer can be done either by making a new payment transaction or by using the *Existing Beneficiary Details* (i.e. templates) to make the payment. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

#### To initiate own account transfer

 From the Payments menu, select Within Bank, and then select Own Account Transfer.

The Own Account Transfer screen appears.

#### **Own Account Transfer**



#### **Field Description**

## Field Name Description

Payment To

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for fund

transfer.

Make New [Optional, Option]

Payment Indicates that you are making a new payment without using a

payment template for fund transfer.

**User Reference** [Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account balance of the

selected account.

Destination Account

[Mandatory, Drop-Down]

Indicates the destination account.

Transfer Amount [Mandatory, Numeric, 15]

Indicates the amount to be transferred.

Pay Now [Optional, Option]

Indicates the payment to be made immediately.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the End *Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Pay Later [Optional, Option]

Indicates the payment to be made at a future date.

Setup Standing Instruction

[Optional, Option]

Indicates to setup a standing instruction for funds to be transferred

for a period.

## Field Name Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

## SI Execution Frequency

[Conditional, Pick List]

Indicates the SI execution frequency.

The options are:

- Daily
- Weekly
- Fortnightly
- Monthly
- Bi-Monthly
- Quarterly
- Half -Yearly
- Yearly

To enable this field, select **Setup Standing Instruction** 

option.

First Execution Date

[Conditional, Pick List]

Indicates the first execution date.

This field appears, if you select the Setup Standing Instruction

option.

Expiry Date

[Conditional, Pick List]

Indicates the Si expiry date.

This field appears, if you select the **Setup Standing** 

**Instruction** option.

Narrative

[Optional, Alphanumeric, 35]

Indicates the narration of the standing instruction.

**Template Access Type** 

[Optional, Drop-Down]

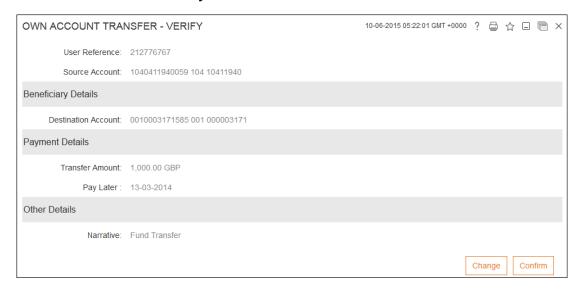
Indicates the template access type.

For Retail Users, template access type will be Private.

#### 2. Click Initiate.

The **Own Account Transfer - Verify** screen appears.

## **Own Account Transfer - Verify**



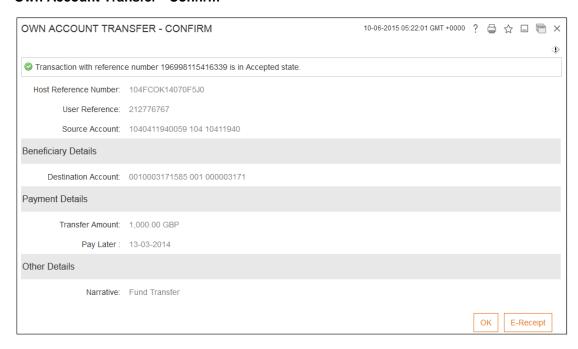
#### 3. Click Confirm.

The **Own Account Transfer - Confirm** screen with the status message appears.

Click Change.

The Own Account Transfer screen appears.

#### **Own Account Transfer - Confirm**



#### 4. Click E-Receipt.

The e-receipt for the completed transaction screen appears.

5. Click **OK**.

The **Own Account Transfer** screen appears.

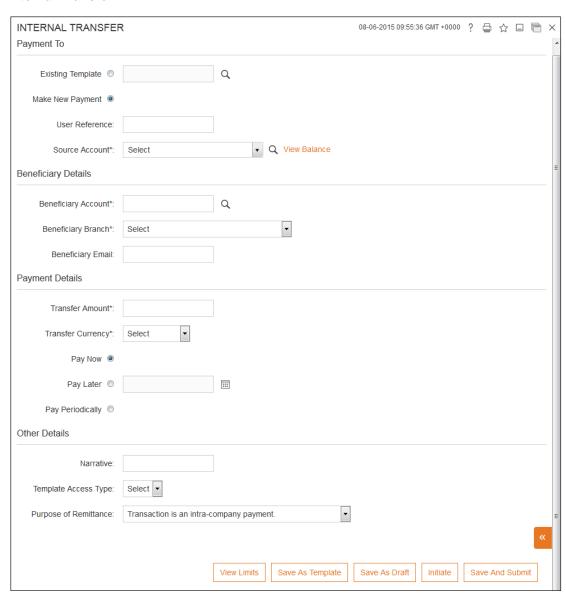
## 5. Internal Transfer

Using this option, you can transfer funds within the bank, i.e. you can transfer funds to any accounts of the same bank. You can also create and save payment templates to be used later for funds transfer. Such transfer can be done either by making a new payment transaction or using the existing beneficiary details (i.e. templates) to make the payment. The payment can be processed immediately or on a specific future date, or you can set recurring instructions with the bank.

#### To initiate internal account transfer

1. From the **Payments** menu, select **Within Bank**, and then select **Internal Transfer**. The **Internal Transfer** screen appears.

#### Internal Transfer



## **Field Description**

## Field Name Description

Payment To

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for fund

transfer.

Make New [Optional, Option]

Payment Indicates that you are making a new payment without using a

payment template for fund transfer.

**User Reference** [Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account balance of the

selected account.

**Beneficiary Details** 

Beneficiary Account [Mandatory, Pick List]

Indicates the beneficiary account number.

Beneficiary Branch [Mandatory, Drop-Down]

Indicates the beneficiary branch.

Beneficiary Email [Display]

Displays the beneficiary email ID.

Transfer Amount [Mandatory, Numeric, 15]

Indicates the transfer amount for the internal transfer.

**Transfer Currency** [Mandatory, Drop-Down]

Indicates the transfer currency for the internal transfer.

It is mandatory to select Pay Now, Pay Later, or Pay Periodically option.

Pay Now [Optional, Option]

Indicates the immediate internal transfer.

Pay Later [Optional, Option]

Indicates to make the internal transfer on a future date.

## Field Name Description

Note: The transfer date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

## Pay Periodically [Optional, Option]

Indicates internal transfer at regular intervals.

- Periodic Payment Details
- Following field appears if you select Pay Periodically option.

## Payment Frequency [Conditional, Drop-Down]

Indicates the payment frequency of internal transfer.

The options are:

- Daily
- Weekly
- Fortnightly
- Monthly
- Bi-Monthly
- Quarterly
- Half -Yearly
- Yearly

First Execution Date [Conditional, Pick List]

Indicates the first execution date of the internal transfer.

**Expiry Date** [Conditional, Pick List]

Indicates the last execution date of the internal transfer.

Other Details

Narrative [Optional, Alphanumeric, 35]

Indicates brief description about the internal transfer.

**Template Access** 

Type

[Optional, Drop-Down]

Indicates the template access type.

The options are:

- Public
- Private

Purpose of Remittance

[Optional, Drop-Down]

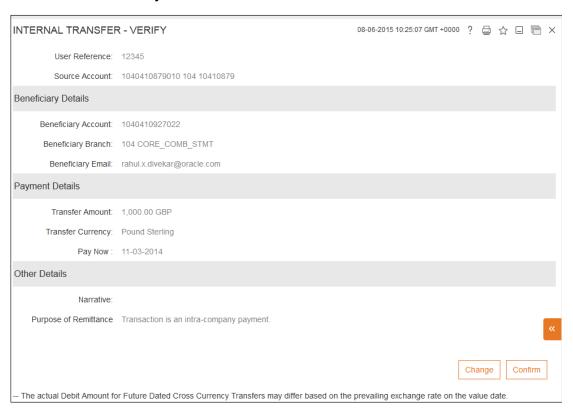
Indicates the purpose of remittance.

- 2. From the **Beneficiary Account** list, select the appropriate option.
- 3. From the **Beneficiary Branch** list, select the appropriate option.
- 4. In the **Transfer Amount** field, enter the amount to be transferred.
- 5. From the **Transfer Currency** list, select the appropriate option.
- 6. In the **Payment Details** section, select the appropriate payment option.
  - a. Select Pay Now to make immediate payment.
  - b. If you select Pay Later option, select the payment date.
  - c. If you select Pay Periodically option:
    - In the Periodic Payment Details section, select the payment frequency from the Payment Frequency list.
    - ii. In the **First Execution Date** field, select the start date for the internal transfer.
    - iii. In the **Expiry Date** field, select the end date for the internal transfer.

#### 7. Click Initiate.

The Internal Transfer - Verify screen appears.

#### **Internal Transfer - Verify**



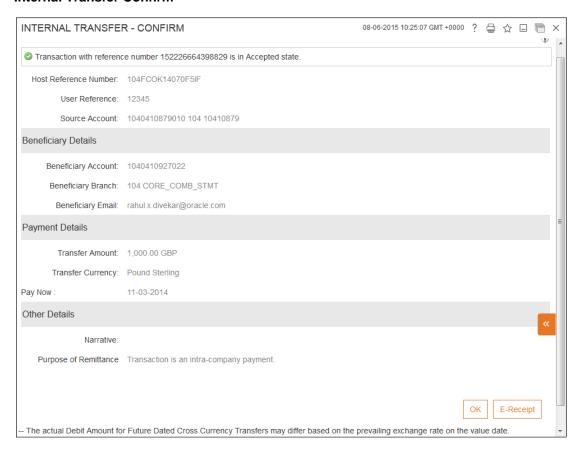
#### 8. Click Confirm.

The Internal Transfer - Confirm screen with the status message appears.

OR

Click Cancel to cancel the funds transfer.

## **Internal Transfer Confirm**



- 9. Click **e-receipt** to generate an e-receipt for the completed transaction.
- 10. Click **OK**.

The Internal Transfer screen appears.

# 6. Multiple Internal Transfer

Using this option, you can initiate multiple internal transfers. You can transfer money from one account to as many as fifteen different accounts. In addition you can transfer money from different accounts to a single or multiple accounts as per the instructions.

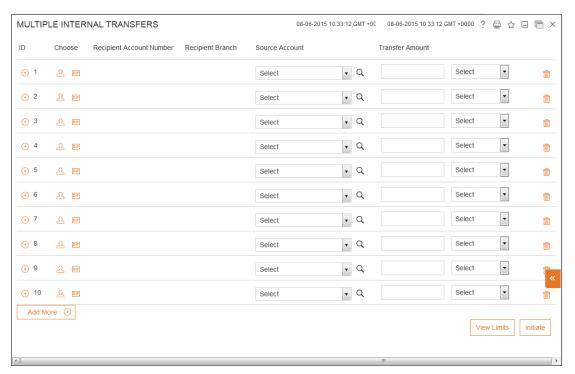
## To initiate multiple internal transfer

 From the Payments menu, select Within Bank, and then select Multiple Internal Transfer.

The Multiple Internal Transfer screen appears.

**Note**: The minimum one payment Instruction ID needs to be completed before initiating the Multiple Internal Payment.

## **Multiple Internal Transfers- Debit Single Account**



#### **Field Description**

Field Name	Description
ID	[Incremental Label] Displays the ID No.
Choose	[Icon]
Beneficiary	Click the icon to select the desired beneficiary.

Field Name	Description
Choose Template	[Icon] Click the icon to select the desired template.
Recipient Account Number	[Display] Displays the recipient account number.
Recipient Branch	[Display] Displays the recipient branch.
Source Account	[Optional, Drop-Down] Indicates the source account number.
Transfer Amount	[Mandatory, Numeric, 18] Indicates the amount to be transferred.
Transfer Currency	[Mandatory, Drop-Down] Indicates the transfer currency.
Pay On	

Pay Now [Optional, Option]

It is mandatory to select either Pay Now or Pay Later option.

Indicates immediate multiple internal transfer.

Pay Later [Optional, Option]

Indicates multiple internal transfers on a future date.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then the transaction is processed on the next working day.

#### Other Details

Purpose of remittance	[Mandatory, Drop-Down] Indicates the purpose of remittance.
Narrative	[Mandatory, Alphanumeric, 15] Indicates the brief description of the transaction.
User Reference Number	[Optional, Alphanumeric, 35] Indicates the user reference number.

## Field Name Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

2. Click the **Select Beneficiary** icon to select a beneficiary account number.

The select beneficiary screen appears.

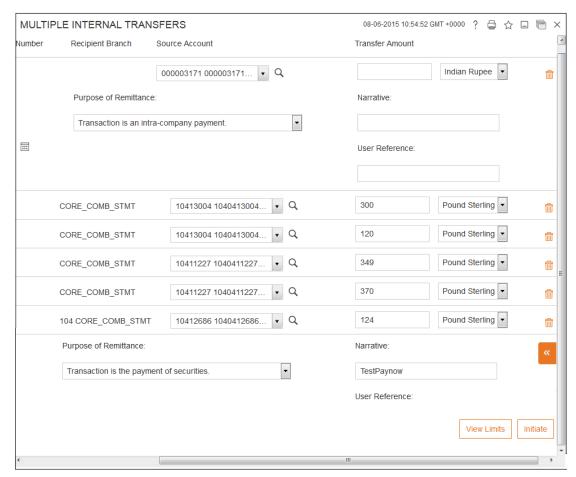
**OR** 

Click the **Select Template** icon to select an existing template.

The select beneficiary template screen appears.

- 3. From the **Source Account** list, select the appropriate option.
- 4. In the **Transfer Amount** field, enter the transfer amount and select the currency from the list.
- 5. In the **Pay On** field, select the appropriate payment option.
  - a. If you select Pay Later option.
    - i. From the **Pay Later** list, select the appropriate date.

## Multiple Internal Transfer- Debit Multiple Account



## **Field Description**

Field Name	Description
Debit Single Account	[Optional, Option] Select the <b>Debit Single Account</b> to debit an account.
Debit Multiple Account	[Optional, Radio Button] Select the <b>Debit Multiple Account</b> to debit more than one account.
User Reference	[Optional, Alphanumeric, 15] Indicates the user reference number for the transaction.
Source Account	[Mandatory, Drop-Down] Indicates the source account.

Field Name	Description
Destination Branch	[Mandatory, Drop-Down] Indicates the branch of destination account.
Payment Instruction	
Source Account	[Display] Displays the source account.
Destination Account	[Mandatory, Alphanumeric, 34] Indicates the destination account which will act as a credit account for the transaction.
Destination Branch	[Display] Displays the destination branch.
Transfer Amount	[Mandatory, Numeric, 18] Indicates the amount to be transferred.
Transfer Currency	[Mandatory, Drop-Down] Indicates the transfer currency.
D O	

## Pay On

It is mandatory to select either Pay Now or Pay Later option.

Pay Now [Optional, Option]
Indicates immediate multiple internal transfer.

Pay Later [Optional, Option]

Indicates multiple internal transfers on a future date.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

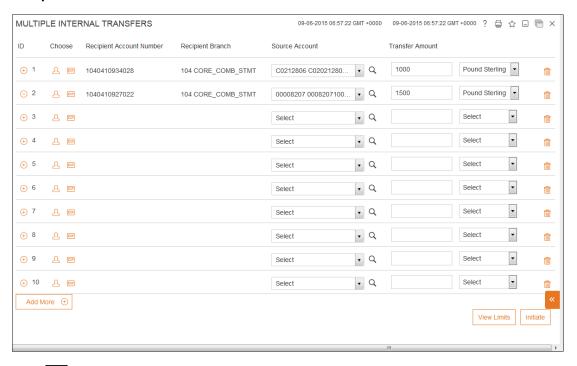
If the **Transfer Date** happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Narrative [Mandatory, Alphanumeric, 15]

Indicates the brief description of the transaction.

6. Click **Add More** to add multiple records.

## **Multiple Internal Transfers - Initiate**



- 7. Click to delete a record from the grid.
- 8. Click Initiate.

The Multiple Internal Transfer screen appears.

#### **Multiple Internal Transfer - Verify**



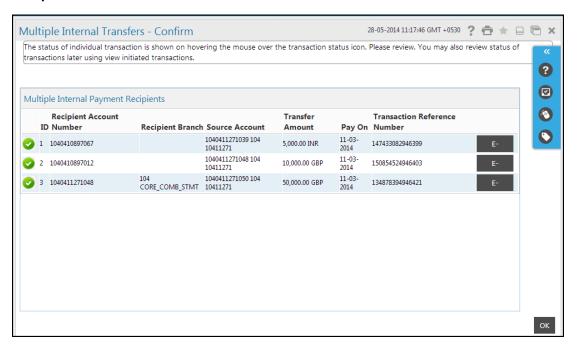
9. Click Confirm.

The **Multiple Internal Transfer - Confirm** screen with the status message appears. OR

Click **Change** to navigate to the previous screen.

The Multiple Internal Transfer screen appears

## Multiple Internal Transfer - Confirm



- 10. Click **e-receipt** to generate an e-receipt for the completed transaction.
- 11. Click **OK**.

The Multiple Internal Transfer screen appears.

## 7. Domestic Funds Transfer

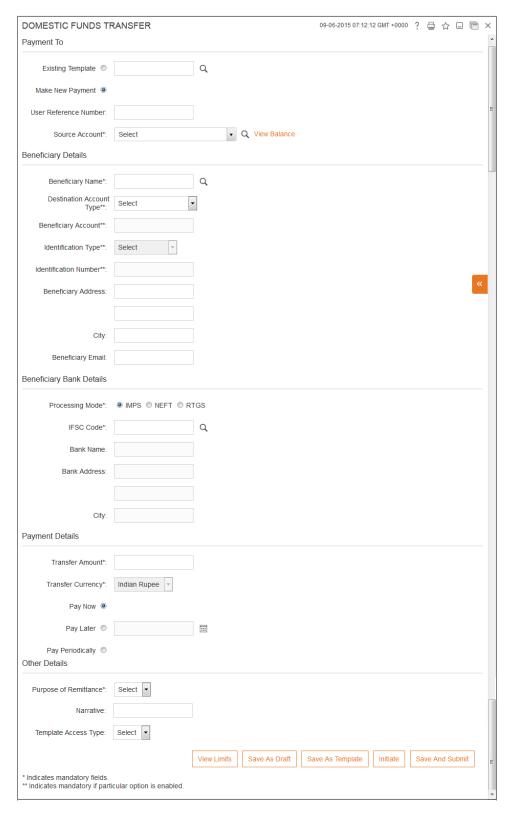
Using this option, you can transfer funds to any account in another bank within the country. The transfer is usually made through the local payments network. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

## To view and initiate domestic funds transfer

1. From the **Payments** menu, select **Within Country**, and then select **Domestic Funds Transfer**.

The **Domestic Funds Transfer** screen appears.

## **Domestic Funds Transfer**



## **Field Description**

Field Name Description

#### **Payment To**

It is mandatory to select either Existing Template or Make New Payment option.

Existing Template [Optional, Option]

Indicates the existing template for funds transfer.

Make New [Optional, Option]

Payment Indicates the make new payment to make a new funds transfer

entry.

User Reference [Optional, Alphanumeric, 40]

Indicates the user reference number that you want to use to

identify this transaction.

If a payment template is selected from the Payment Template, this field displays the User Reference Number of the selected payment

template.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

**Beneficiary Name** [Mandatory, Pick List]

Indicates the beneficiary name.

Destination Account Type [Mandatory, Drop-Down]

Indicates the destination account type.

The options are:

Account No

Pay Over Counter

Beneficiary [Display]
Account

Displays the beneficiary account number.

Identification

[Drop-Down]

Туре

Indicates the identification type.

Identification Reference Number [Optional, Alphanumeric, 35]

Indicates the identification reference number, for the selected

Identification Type.

Beneficiary [Display]
Address

Displays the beneficiary address.

City [Display]

Displays the beneficiary city.

Field Name	Description
------------	-------------

**Beneficiary Email** [Display]

Displays the beneficiary e-mail.

#### **Beneficiary Bank Details**

#### **National Clearing Codes**

This section provides the National Clearing Code Look-up icon to search the National Clearing Code Details. The Look-up icon allows you to view all the Clearing Codes, Bank Name and the Address. You can either type the National Clearing Code Details or select the same using the Look-up function for maintaining the details.

Processing Mode [Optional, Option]

Indicates the processing mode.

The options are:

IMPS

NEFT

RTGS

Swift/Bank Code [Optional, Pick List]

Indicates the swift/bank code.

Bank Name [Display]

Displays the beneficiary bank name.

Bank Address [Display]

Displays the address of the beneficiary bank.

City [Display]

Displays the city of the beneficiary bank.

**Payment Details** 

Transfer Amount [Mandatory, Numeric, 15]

Indicates the transfer amount.

Transfer Currency [Mandatory, Drop-Down]

Indicates the transfer currency.

It is mandatory to select Pay Now, Pay Later, or Pay Periodically option.

Pay Now [Optional, Option]

Indicates immediate domestic funds transfer.

Field Name	Description
Pay Later	[Optional, Option]
	Indicates to make the domestic funds transfer on a future date.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Pay Periodically [Optional, Option]

Indicates domestic funds transfer at regular intervals.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the **Transfer Date** happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Periodic Payment Details

Following field appears if you select Pay Periodically option.

Payment Frequency	[Conditional, Drop-Down] Indicates the payment frequency. The options are:
	<ul> <li>Daily</li> <li>Weekly</li> <li>Fortnightly</li> <li>Monthly</li> <li>Bi-Monthly</li> <li>Quarterly</li> <li>Half -Yearly</li> <li>Yearly</li> </ul>
First Execution Date	[Conditional, Pick List] Indicates the first execution date of domestic funds transfer.
Expiry Date	[Conditional, Pick List] Indicates the last execution date of the domestic funds transfer.

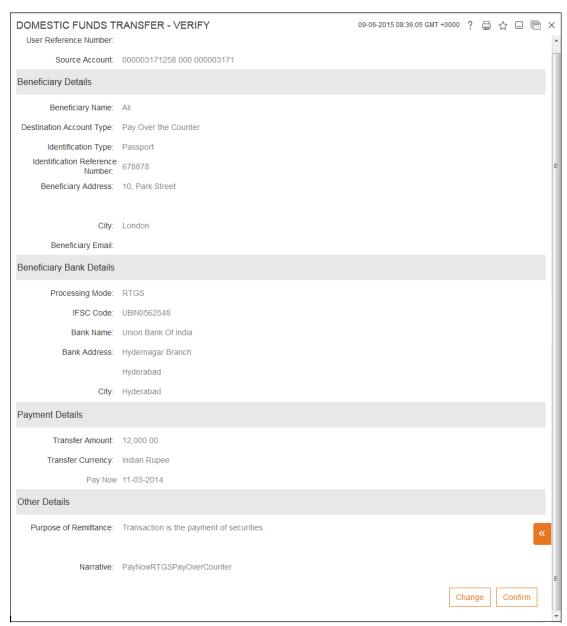
Other Details

Field Name	Description
Purpose of Remittance	[Optional, Drop-Down] Indicates the purpose of remittance.
Narrative	[Optional, Alphanumeric, 35] Indicates brief description about the domestic funds transfer.
Template Access Type	[Optional, Drop-Down] Indicates the template access type. The options are
	<ul><li>Public</li><li>Private</li></ul>

## 2. Click Initiate.

The **Domestic Funds Transfer - Verify** screen appears.

## **Domestic Funds Transfer - Verify**



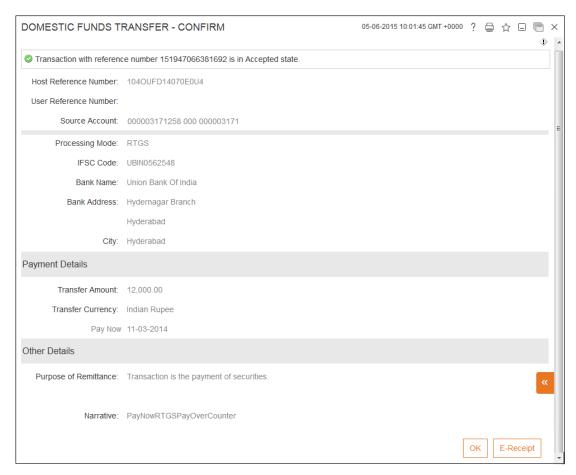
## 3. Click Confirm.

The **Domestic Funds Transfer - Confirm** screen with the status message appears. OR

Click **Change** to navigate to the previous screen.

The **Domestic Funds Transfer** screen appears.

## **Domestic Funds Transfer - Confirm**



**Note**: If the transaction contains any invalid value, the system prompts the same through the messages. The same transaction does not get authorized during the *Authorization* process.

The *E-receipt* feature is also not available for the same transaction.

- 4. Initiate the same process again and make the required changes as suggested in the Messages.
- Click OK.
   The Domestic Funds Transfer screen appears.
- 6. Click **e-receipt** to generate an e-receipt for the completed transaction.
- 7. Refer to the **Additional Options** section for options like Save as Draft/Templates, Save and Submit, View Limits.

# 8. Multiple Domestic Transfers

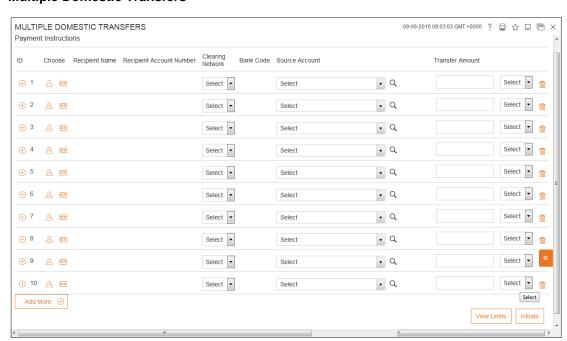
Using this option, you can transfer funds to more than one account in another bank within the country. By default, fifteen payments are configured. If 15 different payments have been initiated through a single multiple domestic transfer transaction, 15 different transactions reference numbers are generated. The 15 different transactions are made available in the dashboard as separate domestic transfers and are available for individual authorization. The transfer is usually made through the *Local Payments Network*. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

#### To initiate multiple domestic transfer

1. From the **Payments** menu, select **Within Country**, and then select **Multiple Domestic Transfer**.

The Multiple Domestic Transfer screen appears.

**Note**: The minimum one payment *Instruction ID* needs to be completed before initiating the *Multiple Domestic Payments*.



## **Multiple Domestic Transfers**

#### **Field Description**

Field Name	Description
ID	[Display]
	Displays the payment instruction number.

Field Name	Description
Recipient Name	[Display] Displays the recipient name.
Recipient Account Number	[Display] Displays the recipient's account number.
Clearing Network For China Region	<ul> <li>[Mandatory, Drop-Down]</li> <li>Indicates the clearing network (processing mode).</li> <li>The options are: <ul> <li>Normal</li> <li>Urgent</li> </ul> </li> <li>The user can switch the network for payment.</li> </ul>
Bank Code	[Display] Displays the bank code for the recipient bank.
Source Account	[Mandatory, Drop-Down] Indicates the source account. All the account numbers containing those similar characters are populated.  [Mandatory, Lookup] The auto-complete feature along with the search lookup is also available only when the number of accounts mapped to the user and enabled for payment exceeds the specified limit.
Currency Type for Transfer Amount	[Mandatory, Drop-Down] Indicates the currency type.
Transfer Amount	[Mandatory, Input Box, 15] Indicates the transfer amount.
Pay On	
It is mandatory to sele	ect either <b>Pay Now</b> or <b>Pay Later</b> option.
Pay Now	[Optional, Option] Indicates immediate multiple domestic transfer.
Pay Later	[Optional, Option] Indicates to make the multiple domestic transfers on a future date.

## Field Name Description

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Purpose of [Conditional, Drop-Down]

Remittance Indicates the remittance purpose.

To enable this field, select the **NEFT** or **RTGS**, from the list.

Narrative [Optional, Alphanumeric, 35]

Indicates brief description about the multiple domestic transfers.

User Reference

ence [Optional, Alphanumeric, 35]

Number

Indicates the user reference number.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

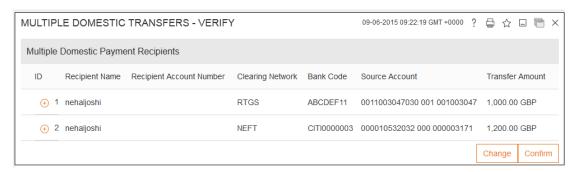
Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

- 2. Click to select the payment frequency.
- 3. From the **Purpose of Remittance** list, select the appropriate option.
- 4. In the **Transfer Amount** field, enter the amount to be transferred.
- Click Initiate.
- The Verify screen is displayed.

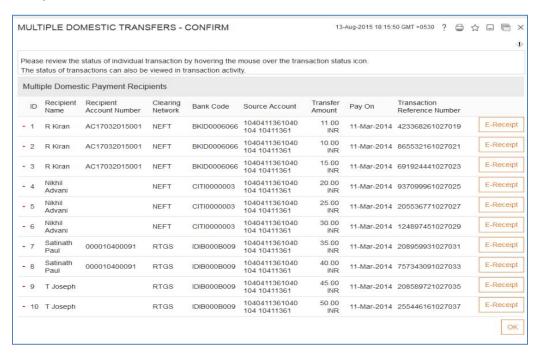
#### Multiple Domestic Transfer - Verify



- 7. Click **Change** to make the desired changes.
- Click Confirm to confirm the details.

**Note**: On the confirmation of multiple domestic transfers, a unique **Transaction Reference Number** is displayed against each payment id to the user. A user can track the status of the transaction using this *Reference Number*. The status of the transaction is shown against each *Payment ID*. The error and warnings (if any) in any payment instruction is shown on the hovering the mouse over the status icon (in the form of tool tip).

## Multiple Domestic Transfer - Confirm



9. Click **OK** to proceed with the next multiple domestic transfers.

# 9. International Account Transfer

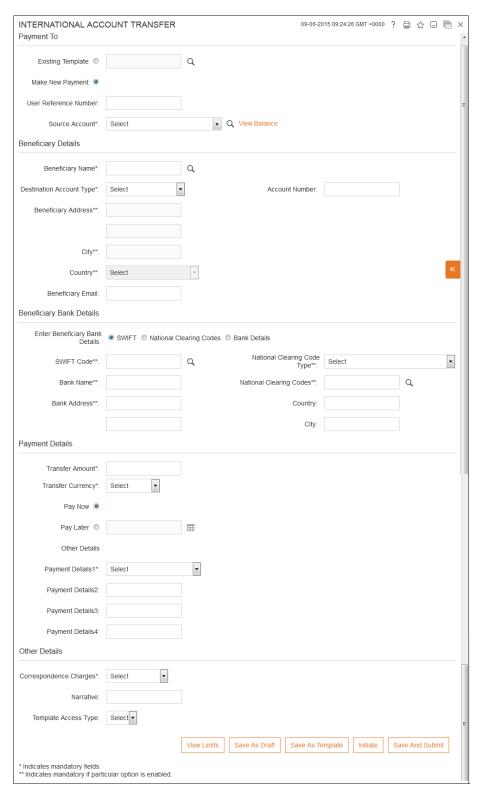
Using this option, you can transfer funds globally, i.e., you can transfer funds to any account in any bank across the globe. Such transfer can be made either by using an existing template or as a new payment transaction. The payment can be processed immediately, or on a specific future date, or as per your standing instructions with the bank.

#### To initiate international account transfer

1. From the **Payments** menu, select **Cross Border**, and then select **International Account Transfer**.

The International Account Transfer screen appears.

## **International Account Transfer**



## **Field Description**

Field Name Description

**Payment To** 

It is mandatory to select either Existing Template or Make New Payment option.

Existing Template [Optional, Option]

Indicates that you are using an existing payment template for

fund transfer.

Make New Payment [Optional, Option]

Indicates that you are making a new payment without using a

payment template for fund transfer.

User Reference

Number

[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account balance of

the selected account.

**Beneficiary Details** 

To enable below fields, select the **Make New Payment** option, from the **Payment To** section.

**Beneficiary Name** [Conditional, Alphanumeric, 35]

Indicates the beneficiary name.

**Destination Account** 

Type

[Conditional, Drop-Down]

Indicates the destination account.

The options are as follows:

Enter Account No

Pay Over The Counter

**Beneficiary Address** [Conditional, Alphanumeric, 35 x 2]

Indicates the beneficiary address.

City [Conditional, Alphanumeric, 35]

Indicates the beneficiary city.

The beneficiary city will get automatically populated here after

the selection of the beneficiary name.

**Country** [Conditional, Drop-Down]

Indicates the beneficiary country.

Field Name	Description
Beneficiary Email	[Conditional, Alphanumeric, 40] Indicates the beneficiary email.
Account Number	[Conditional, Alphanumeric, 34] Indicates the beneficiary account number.
Beneficiary Bank Details	
To enable below fields, sel section.	ect the Make New Payment option, from the Payment To
Enter Beneficiary Bank Details	[Conditional, Option] Indicates the beneficiary bank details. The options are follows:  • SWIFT  • National Clearing Codes  • Bank Details
SWIFT Code	[Conditional, Pick List] Indicates the swift code.
Bank Name	[Conditional, Alphanumeric, 150] Indicates the beneficiary bank details. To enable this field, select the <b>Bank Details</b> option, from the <b>Enter Beneficiary Bank Details</b> field.
Bank Address	[Conditional, Alphanumeric, 70]  Type the bank address.  To enable this field, select the <b>Bank Details</b> option, from the <b>Enter Beneficiary Bank Details</b> field.
National Clearing Code	[Conditional, Pick List] Indicates the national clearing codes. To enable this field, select the National Clearing Codes option, from the Enter Beneficiary Bank Details field.
National Clearing Code Type	[Conditional, Drop-Down] Indicates the national clearing code type. To enable this field, select the National Clearing Codes option, from the Enter Beneficiary Bank Details field.
Country	[Conditional, Alphanumeric, 35] Indicates the beneficiary country name. To enable this field, select the <b>Bank Details</b> option, from the <b>Enter Beneficiary Bank Details</b> field.

Field Name	Description	
City	[Conditional, Alphanumeric, 26] Indicates the city name.	
	To enable this field, select the <b>Bank Details</b> option, from the <b>Enter Beneficiary Bank Details</b> field.	
Payment Details		
Transfer Amount	[Mandatory, Numeric, 15] Indicates the transfer amount.	
Transfer Currency	[Mandatory, Drop-Down] Indicates the transfer currency from the list.	
It is mandatory to select either Pay Now or Pay Later option.		
Pay Now	[Optional, Option] Indicates immediate international account transfer.	
Pay Later	[Optional, Option]	
	Indicates to make the international account transfer on a future date.	
N. T. T. C. D.	Leader to take 115 at the second of October 141 a Field	

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

## **Other Details**

Payment Details 1	[Mandatory, Drop-Down] Indicates the payments details.
Payment Details 2/3/4	[Optional, Alphanumeric, 35 x 3] Indicates the payment details.
Other Details	
Correspondence Charges	[Mandatory, Drop-Down] Indicates the correspondence charges.
Narrative	[Optional, Alphanumeric, 35]
	Indicates the brief narration about the international account transfer.

#### **Field Name**

#### Description

#### **Template Access Type**

[Optional, Drop-Down]

Indicates the template access type.

The options are

- Public
- Private
- 2. In the **Payment To** field, select the appropriate option.
  - b. If you select **Existing Template** option, click to select the template. The Template Search screen appears.
  - c. If you select the Make New Payment option:
    - i. From the **Source Account** list, select the appropriate option.
    - ii. From the **Beneficiary Name** list, select the appropriate option.
    - iii. From the **Destination Account Type**, select the appropriate account type.
    - iv. If you select **Enter Account No**, from the **Destination Account Type** list, In the **Account Number** field, enter the account number.
    - v. In the **Beneficiary Address** field, enter the beneficiary address.
    - vi. In the City field, enter the city name.
    - vii. From the **Country** list, select the appropriate option.
    - viii. In the Enter Beneficiary Bank Details field, select the appropriate option.
    - ix. Enter the appropriate details, depending on the selected option.
    - x. In the **Transfer Amount** field, enter the amount that you want to transfer.
    - xi. From the **Transfer Currency** list, select the appropriate option.
    - xii. Select any one payment option in the **Payment Details** section. For example, select the **Pay Now** option.
    - xiii. From the **Correspondence Charges** list, select the appropriate option.
- 3. Click Initiate.

The Internal Account Transfer Verify screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **Own Account Transfer - Confirm** screen appears and the fund transfer details are saved as a payment template.

OR

Click Save as Draft.

The **Own Account Transfer - Confirm** screen appears and the fund transfer details are saved as a draft.

OR

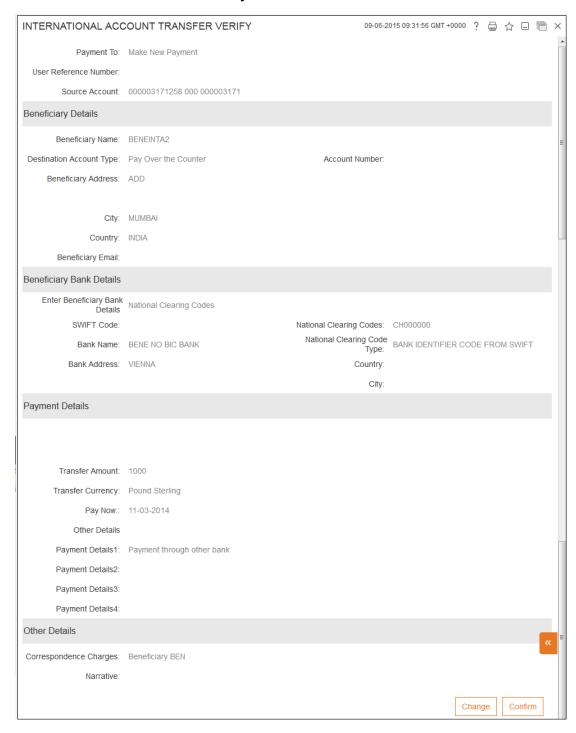
#### Click Save and Submit.

The **Save and Submit** screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the **Visibility** list, select the appropriate option.
- b. In the Save and Submit screen if you select the Draft Details option:
  - i. In the **New Draft** field, enter the name of the draft.
- c. In the Save and Submit screen, click Submit.

The International **Account Transfer - Verify** screen appears.

#### **International Account Transfer Verify**



# 4. Click Confirm.

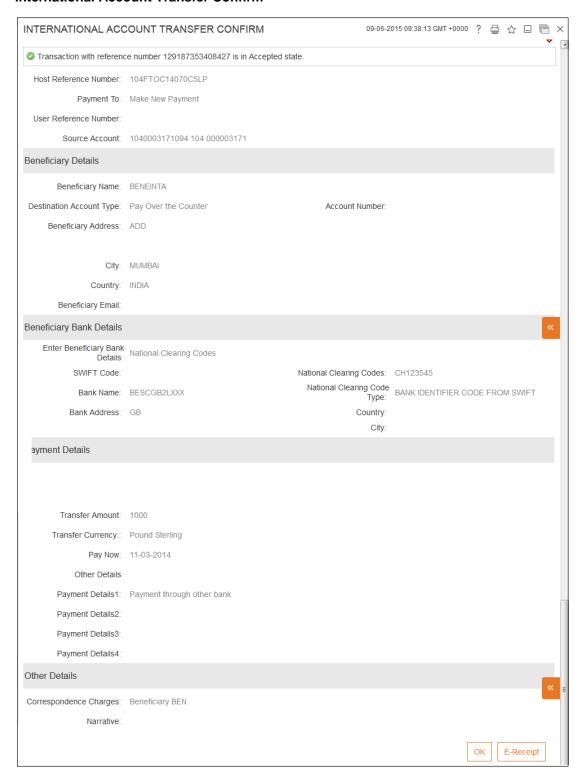
The International Account Transfer Confirm screen appears.

OR

Click Change to navigate to the previous screen.

The International Account Transfer screen appears.

# **International Account Transfer Confirm**



- 5. Click **e-receipt** to generate an e-receipt for the completed transaction.
- 6. Click **OK**.

The International Account Transfer screen appears.

# 10. Multiple International Transfer

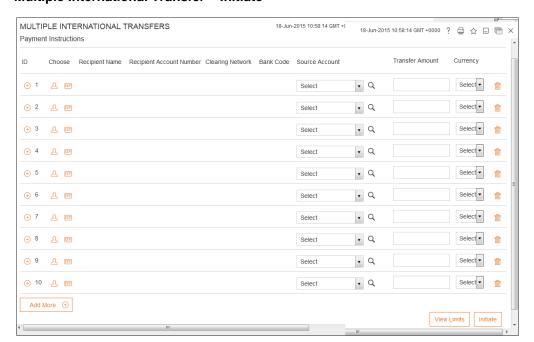
Using this option, you can transfer funds to more than one account in another bank under the *International Clearing Network*. By default, 15 payments are configured. If 15 different payments have been initiated through a Single Multiple Domestic Transfer transaction, 15 different Transactions Reference Numbers are generated. The 15 different transactions are made available in the dashboard as separate Domestic Transfers and are available for individual authorization. The transfer is usually made through the local payments network. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

#### To initiate multiple international transfer

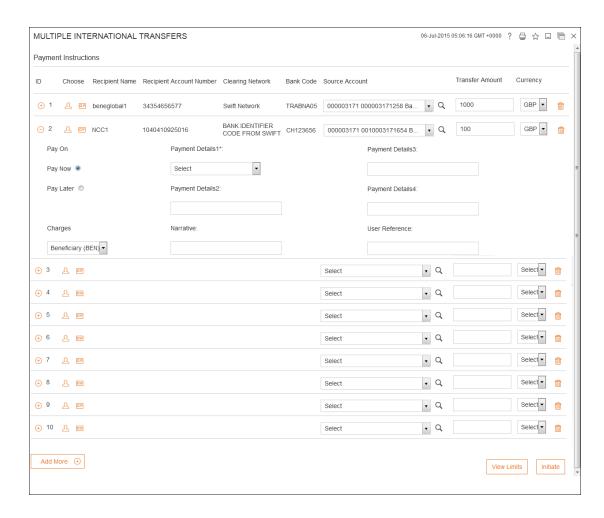
 From the Payments menu, select Cross Border, and then select Multiple International Transfer.

The Multiple International Transfer screen appears.

**Note**: Minimum one Payment Instruction ID needs to be completed before initiating the Multiple International Payment.



# Multiple International Transfer - Initiate



# **Field Description**

Field Name	Description
ID	[Display] Displays the payment instruction number.
Recipient Name	[Display] Displays the recipient name.
Recipient Account Number	[Display] Displays the recipient's account number.
Clearing Network	[Mandatory, Alphanumeric, 35] Indicates the clearing network (processing mode).
SWIFT \ Bank Code	[Display] Displays the bank code for the recipient bank.

Field Name	Description
Source Account	[Mandatory, Drop-Down] Indicates the source account.
Currency Type	[Mandatory, Drop-Down] Indicates the currency type.
Transfer Amount	[Mandatory, Numeric, 15] Indicates the transfer amount.

# Pay On

It is mandatory to select either Pay Now or Pay Later option.

Pay Now [Optional, Option]
Indicates immediate multiple international transfer of funds.

Pay Later [Optional, Option]
Indicates to make the multiple international transfers on a future

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

date.

Start Date - Current Date + No of days (1 to 20)

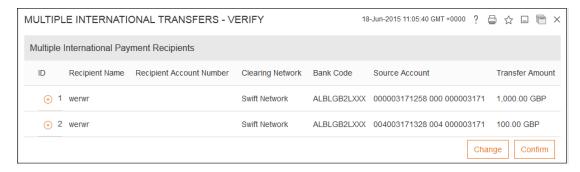
End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Payment Details 1	[Mandatory, Drop-Down]	
	Indicates the payment details.	
	The options are:	
	<ul> <li>Payment through other bank</li> </ul>	
	<ul> <li>Payment through same bank</li> </ul>	
	Through Federal Bank	
	Through Check	
Payment Details 2	[Optional, Alphanumeric, 35] Indicates the payment details.	
Payment Details 3	[Optional, Alphanumeric, 35] Indicates the payment details.	
Payment Details 4	[Optional, Alphanumeric, 35] Indicates the payment details.	

Field Name	Description
Charges	[Mandatory, Dropdown]
	Indicates the transfer charges.
	<ul><li>Beneficiary (Ben)</li><li>Remitter (Rem)</li><li>Shared (Sha)</li></ul>
Narrative	[Optional, Alphanumeric, 35] Indicates the brief narration about the funds transfer.
User Reference Number	[Optional, Alphanumeric, 35] Indicates the user reference number.

#### Multiple International Transfers - Verify

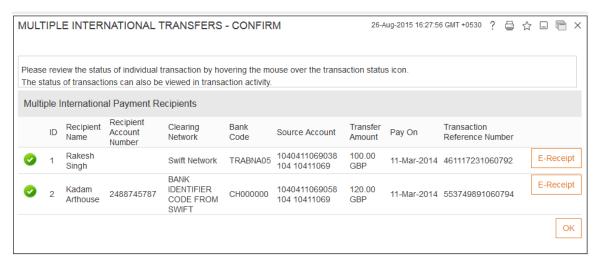


- 2. Click **Change**.
  - The Multiple International Transfers screen appears.
- 3. Click Confirm.

The Multiple International Transfers – Confirm screen appears.

**Note**: On confirmation of multiple international transfers, a unique transaction reference number is displayed against each payment ID to the user. A user can track the status of the transaction using this reference number. The status of the transaction is shown against each payment ID. The error and warnings (if any) in any payment instruction is shown on the hovering the mouse over the status icon (in the form of tool tip).

#### Multiple International Transfers - Confirm



- 4. Click **E-Receipt** to generate an e-receipt for that particular transaction.
- 5. Click **OK** to proceed to the next multiple international transfers. The **Multiple International Transfers** screen appears.

# 11. Domestic Drafts

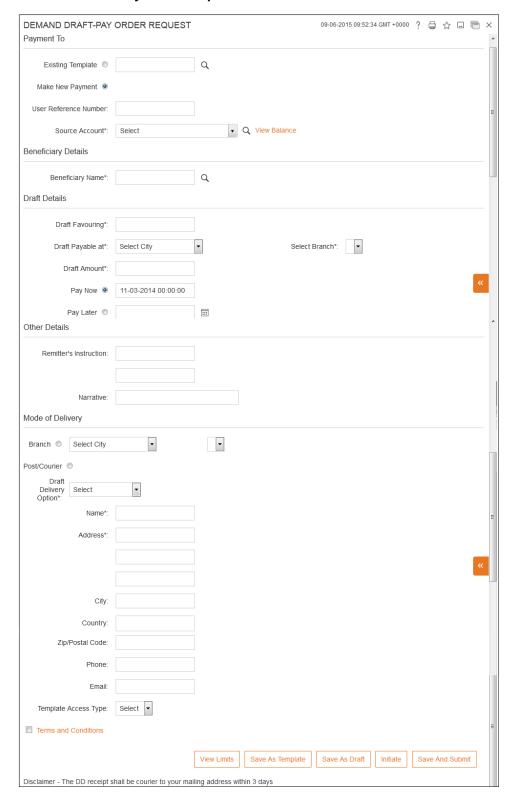
Using this option, you can initiate an online demand draft requisition. You will be able to specify the location where the demand draft should be payable. If the draft is payable at location other than the source account location then a demand draft will be issued else banker's cheque will be issued. You can save the demand draft request as a draft by clicking the **Save as Draft** button and submit it in the future or you can save the entered information on the demand draft request screen as a template by clicking the **Save as Template** button and can use the same template to initiate the **Demand Draft Requests** in future.

### To initiate demand draft pay order request

1. From the **Payments** menu, select **Within Country**, and then select **Demand Draft Request**.

The **Demand Draft – Pay Order Request** screen appears.

# **Demand Draft - Pay Order Request**



## **Field Description**

**Field Name** Description

#### **Payment To**

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment

template for fund transfer.

**Make New Payment** [Optional, Option]

> Indicates that you are making a new payment without using a payment template for fund transfer.

**User Reference** Number

[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

**Source Account** [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account

balance of the selected account.

**Beneficiary Details:** 

**Beneficiary Name** [Mandatory, Pick List]

Indicates the beneficiary name.

**Draft Details:** 

**Draft Favoring** [Mandatory, Alphanumeric, 80]

Indicates the name of the beneficiary of the draft.

**Draft Payable at** [Mandatory, Drop-Down]

Indicates the draft payable location.

Select Branch [Mandatory, Dropdown]

Indicates the bank branch where the draft should be

payable.

**Draft Amount** [Mandatory, Numeric, 15]

Indicates the amount for the demand draft.

**Note**: The amount and charges of the demand draft will be

debited from the specified account.

It is mandatory to select either Pay Now or Pay Later option.

Field Name	Description
Pay Now	[Optional, Option] Indicates immediate payment of draft.
Pay Later	[Optional, Option] Indicates to make the demand draft payment on a future date.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

#### **Other Details**

Remitter's Instruction	[Optional, Alphanumeric, 50] Indicates the additional information pertaining to demand draft.
Narrative	[Optional, Alphanumeric, 80]
	Indicates the brief description about the draft.
Mode of Delivery	[Mandatory, Radio button]
	Indicates the draft delivery mode.
	The options are:
	<ul><li>Branch</li><li>Post / Courier</li></ul>
Select City	[Conditional, Drop-Down]
	Indicates the city name.
	To enable this field, select the <b>Branch</b> option, from the
	Mode of Delivery list.
Select Branch	[Conditional, Drop-Down]
	Indicates the branch name.
	To enable this field, select the <b>Branch</b> option, from the <b>Mode of Delivery</b> list.

Field Name	Description
Draft Delivery Option	[Conditional, Drop-Down]
	Indicates the draft delivery option.
	The options are:
	<ul><li>Mail to Remitter</li><li>Mail to Beneficiary</li></ul>
	To enable this field, select the <b>Post/Courier</b> option, from the <b>Mode of Delivery</b> field.
Name	[Mandatory, Alphanumeric, 35]
	Indicates the name of the remitter/beneficiary of the demand draft.
Address	[Mandatory, Alphanumeric, 35 x 3]
	Indicates the address for the delivery.
City	[Optional, Alphanumeric, 35]
•	Indicates the city of the beneficiary of the demand draft.
Country	[Optional, Alphanumeric, 35]
•	Indicates the country of the beneficiary of the demand draft.
Zip/Postal Code	[Optional, Alphanumeric, 35]
	Indicates the zip postal code of the beneficiary of the demand draft.
Phone	[Optional, Alphanumeric, 35]
	Indicates the beneficiary's phone number.
Email	[Optional, Alphanumeric, 35]
	Indicates the beneficiary's email-ID.
Template Access Type	[Optional, Drop-Down]
	Indicates the template access type.
	The options are:
	<ul><li>Private</li><li>Public</li></ul>
	<b>Note</b> : This field is mandatory if you want to save the transaction information as a template.

Field Name	Description
Terms and Condition	[Mandatory, Check Box]
	Indicates whether the terms and conditions are applicable.
	<b>Note</b> : Unless this is checked, you will not be able to initiate demand draft request.

- 2. In the **Payment To** field, select the appropriate option.
  - a. If you select **Existing Template** option, click to select the template. The Template Search screen appears.
  - b. If you select the **Make New Payment** option:
    - i. From the **Source Account** list, select the appropriate option.
    - ii. From the **Beneficiary Name** list, select the appropriate option.
    - iii. In the **Draft Favouring** field, enter the draft beneficiary name.
    - iv. From the **Draft Payable at** list, select the appropriate city name.
    - v. From the **Select Branch** list, select the appropriate branch name.
    - vi. In the **Draft Amount** field, enter the draft amount.
    - vii. In the **City** field, enter the city name.
    - viii. Select any one payment option in the **Draft Details** section. For example, select the **Pay Now** option.
    - ix. In the **Mode of Delivery** field, select the appropriate option.
    - x. If you select **Branch**, select the **City Name** from the Select City list.
    - xi. From the **Select Branch** list, select the appropriate branch name.
    - If you select Post/Courier, from the Draft Delivery Option, select the delivery option.
    - xiii. In the **Name** field, enter the name.
    - xiv. In the **Address** field, enter the address.
    - xv. To enable the demand draft initiation, select the **Terms and Conditions** check box
- Click Initiate.

The **Demand Draft – Pay Order Request Verify** screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **Demand Draft – Pay Order Request Confirm** screen appears and the demand draft details are saved as a draft template.

OR

Click Save as Draft.

The Demand Draft - Pay Order Request Confirm screen appears and the demand

draft details are saved as a draft.

OR

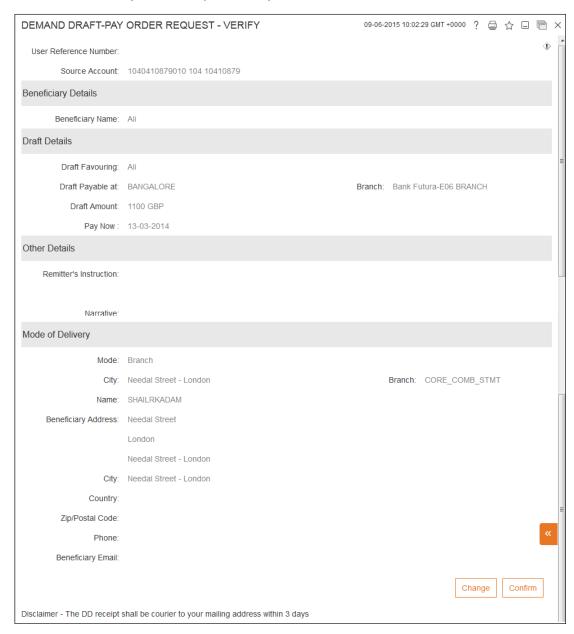
Click Save and Submit.

The Save and Submit screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the **Visibility** list, select the appropriate option.
- b. In the Save and Submit screen if you select the Draft Details option:
  - iii. In the **New Draft** field, enter the name of the draft.
- 4. In the **Save and Submit** screen, click **Submit**.

The **Demand Draft – Pay Order Request** screen appears.

# Demand Draft - Pay Order Request Verify



#### 5. Click Confirm.

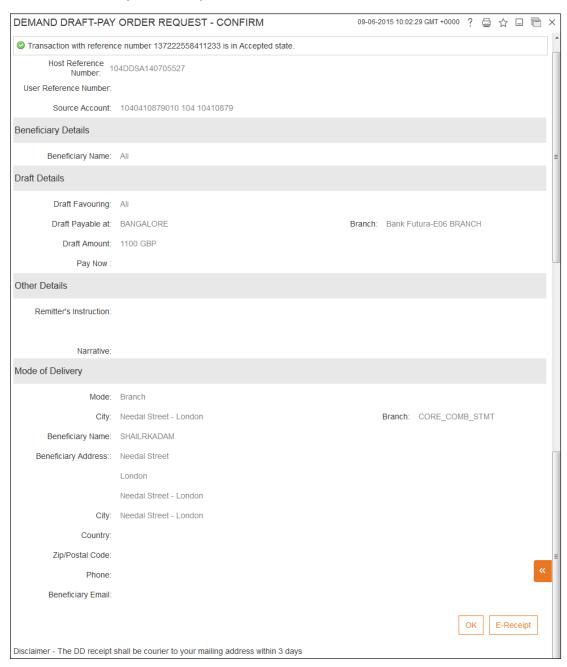
The **Demand Draft - Pay Order Request Confirm** screen with the status message appears.

OR

Click Change to navigate to the previous screen.

The **Demand Draft – Pay Order Request** screen appears.

# **Demand Draft - Pay Order Request Confirm**



- 6. Click **OK**.
  - The **Demand Draft Pay Order Request** screen appears.
- 7. Refer to Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

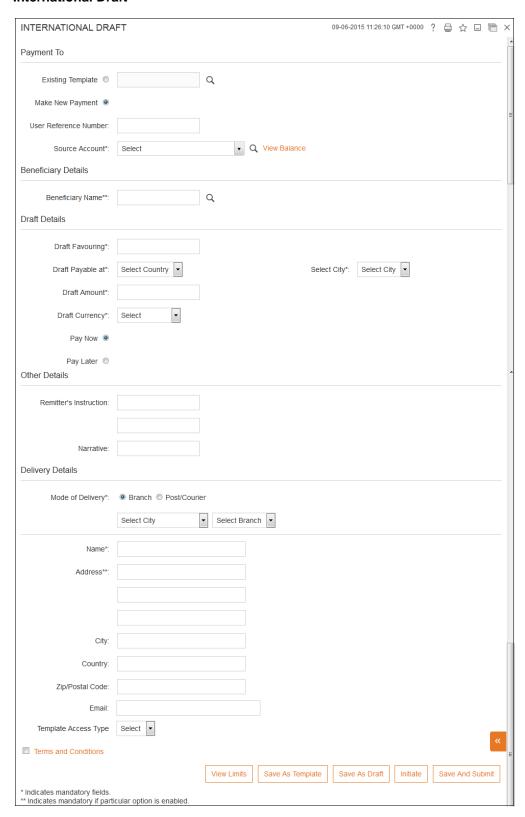
# 12. International Drafts

Using this option, you can issue drafts payable at any bank located in any country across the globe, as specified by you. Such a draft can be initiated either by using an existing template or as a new payment transaction.

# To issue International draft

1. From the **Payments** menu, select **Cross Border**, and then select **International Draft**. The **International Draft** screen appears.

# **International Draft**



#### **Field Description**

Field Name Description

**Payment To** 

It is mandatory to select either **Existing Template** or **Make New Payment** option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for

fund transfer.

Make New Payment [Optional, Option]

Indicates that you are making a new payment without using a

payment template for fund transfer.

**User Reference** 

Number

[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account balance of

the selected account.

**Beneficiary Details** 

Beneficiary Name [Mandatory, Pick List]

Indicates the beneficiary name.

**Draft Details** 

**Drafting Favoring** [Mandatory, Alphanumeric, 70]

Indicates the name of the beneficiary of the draft.

**Draft Payable at** [Mandatory, Drop-Down]

Indicates the draft payable location.

Select City [Mandatory, Drop-Down]

Indicates the bank city name where the draft should be

payable.

**Draft Amount** [Mandatory, Numeric, 15]

Indicates the amount for the demand draft.

**Draft Currency** [Mandatory, Drop-Down]

Indicates the demand draft currency.

It is mandatory to select either Pay Now or Pay Later option.

Pay Now [Optional, Option]

Indicates immediate global payment of draft.

Field Name	Description
Pay Later	[Optional, Option]
	Indicates to make the global demand draft payment on a future date.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Select date [Conditional, Pick List]

Indicates the future date on which you want to make the international transfer.

To enable this field, select the Pay Later option.

Other Details

**Remitter's Instruction** [Optional, Alphanumeric, 35\*2]

Indicates the additional information pertaining to demand

draft.

Narrative [Optional, Alphanumeric, 35]

Indicates the brief description about the draft.

**Delivery Details** 

Mode of Delivery [Mandatory, Option]

Indicates the draft delivery mode

The options are:

Branch

Post / Courier

Name [Conditional, Alphanumeric, 35]

Indicates the name of the remitter/beneficiary of the

demand draft.

**Address** [Conditional, Alphanumeric, 35 x 3]

Indicates the address for the delivery.

**City** [Optional, Alphanumeric, 26]

Indicates the city of the beneficiary of the demand draft.

Field Name	Description
Country	[Optional, Drop-Down] Indicates the country of the beneficiary of the demand draft.
Zip/Postal Code	[Optional, Numeric, 10] Indicates the zip postal code of the beneficiary of the demand draft.
Email	[Optional, Alphanumeric, 40] Indicates the beneficiary's email-ID.
Template Access Type	[Optional, Drop-Down] Indicates the template access type. The options are:  • Public • Private
Terms and Conditions	[Mandatory, Checkbox] Indicates whether the terms and conditions are applicable.

- 2. In the **Payment To** field, select the appropriate option.
  - a. If you select **Existing Template** option, click to select the template. The Template Search screen appears.
  - b. If you select the **Make New Payment** option:
    - i. From the **Source Account** list, select the appropriate option.
    - ii. From the **Beneficiary Name** list, select the appropriate option.
    - iii. In the **Draft Favouring** field, enter the draft beneficiary name.
    - iv. From the **Draft Payable at** list, select the appropriate city name.
    - v. From the **Select City** list, select the appropriate city name.
    - vi. In the **Draft Amount** field, enter the draft amount.
    - vii. From the **Draft Currency** list, select the appropriate currency name.
    - viii. Select any one payment option in the **Draft Details** section. For example, select the **Pay Now** option.
    - ix. In the **Mode of Delivery** field, select the appropriate option.
    - x. If you select **Branch**, select the **City Name** from the Select City list.
    - xi. From the **Select Branch** list, select the appropriate branch name.
    - xii. If you select **Post/Courier**, from the **Draft Delivery Option**, select the delivery option.
    - xiii. In the **Name** field, enter the name.
    - xiv. In the **Address** field, enter the address.

- xv. To enable the demand draft initiation, select the **Terms and Conditions** check box.
- 3. Click **Initiate**.

The International Draft - Verification screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **International Drafts - Confirm** screen appears and the demand draft details are saved as a draft template.

OR

Click Save as Draft.

The **International Drafts - Confirm** screen appears and the demand draft details are saved as a draft.

OR

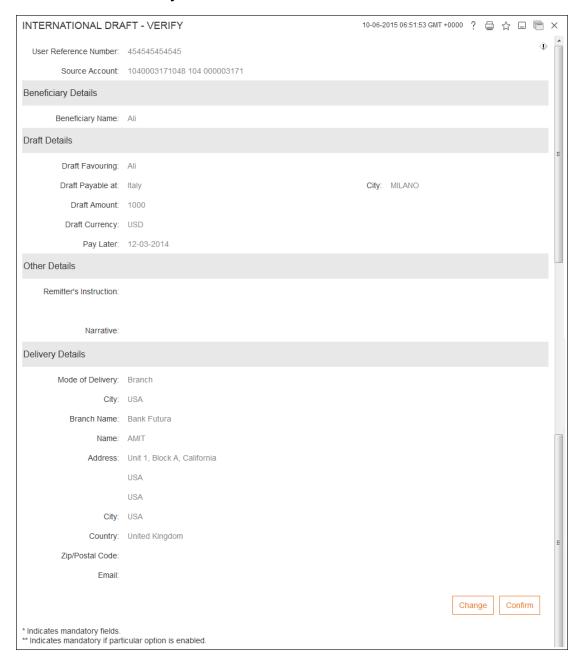
Click Save and Submit.

The Save and Submit screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the Visibility list, select the appropriate option.
- b. In the Save and Submit screen if you select the Draft Details option:
  - i. In the **New Draft** field, enter the name of the draft.
- 4. In the **Save and Submit** screen, click Submit.

The International Drafts - Verify screen appears.

#### **International Draft - Verify**



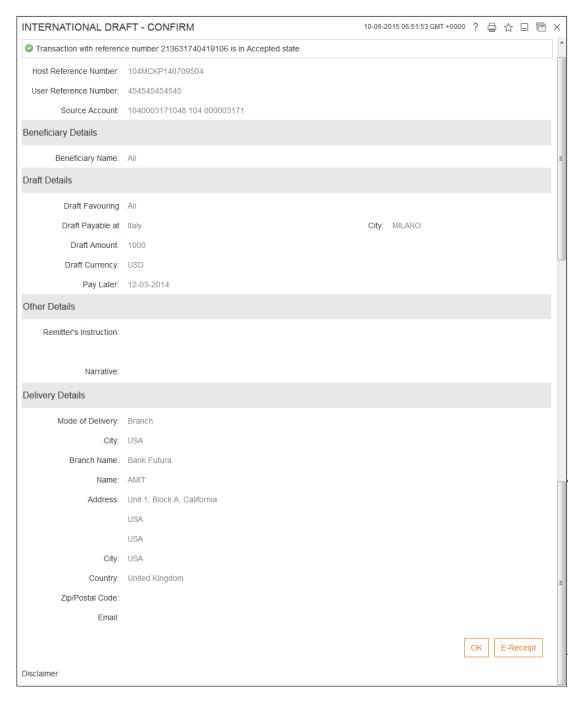
#### 5. Click Confirm.

The  $International\ Draft$  -  $Confirm\ screen$  with the status message appears. OR

Click **Change** to navigate to the previous screen.

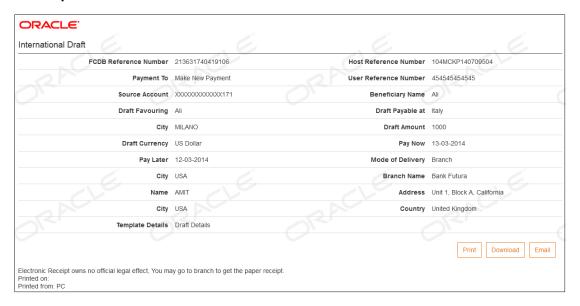
The International Draft screen with the status message appears.

# **International Draft - Confirm**



6. Click **E-receipt** to generate an e-receipt for the completed transaction.

# E-Receipt



#### 7. Click **OK**.

The International Draft screen appears.

OR

Click **E-receipt** to generate an e-receipt for the completed transaction.

Note: For more information about options like Save as Draft/Templates, Save and Submit, View Limits etc. see *Additional Options* in this User manual.

# 13. SEPA Credit Transfer

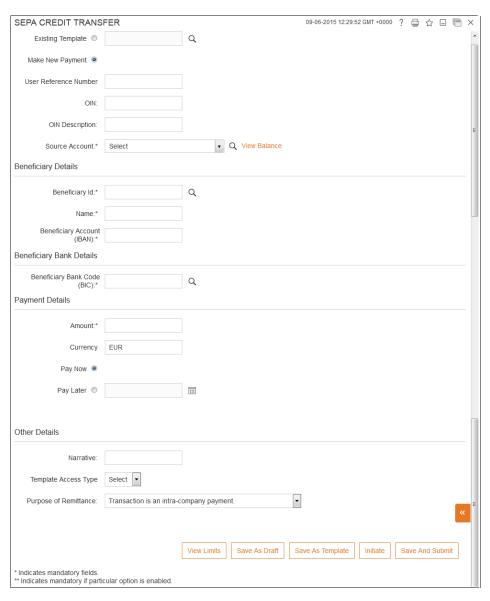
Using this option, you can initiate SEPA credit transfer. The credit transfer is an instruction from a customer to their bank authorizing the bank to debit amount from the customer's account, and pass on the credit to his beneficiary account in another bank or financial institution.

#### To initiate SEPA credit transfer

1. From the **Payments** menu, select **Within Country**, and then select **SEPA Credit Transfer**.

The **SEPA Credit Transfer** screen appears.

#### **SEPA Credit Transfer**



#### **Field Description**

Field Name Description

**Payment To** 

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for

fund transfer.

Make New Payment [Optional, Option]

Indicates that you are making a new payment without using a

payment template for fund transfer.

**User Reference** 

Number

[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

**OIN** [Optional, Alphanumeric, 35]

Indicates the originator identification number.

**OIN Description** [Optional, Alphanumeric, 40]

Indicates the originator identification number description.

Source Account [Mandatory, Drop-Down]

Indicates the source account number.

Click the View Balance link to view the account balance of the

selected account.

**Beneficiary Details** 

**Beneficiary ID** [Mandatory, Alphanumeric, 10]

Indicates the beneficiary ID.

Name [Mandatory, Pick List]

Indicates the beneficiary name.

**Beneficiary Account** 

(IBAN)

[Mandatory, Alphanumeric, 35]

Indicates the beneficiary IBAN number.

**Beneficiary Bank Details** 

Beneficiary Bank Code (BIC)

[IV

[Mandatory, Pick List]

Indicates the beneficiary bank code.

**Payment Details** 

**Amount** [Mandatory, Numeric, 15, Two]

Indicates the amount for the credit transfer.

Field Name	Description
Currency	[Display]
	Displays the currency.
It is mandatory to select either <b>Pay Now</b> or <b>Pay Later</b> option.	
Pay Now	[Optional, Option] Indicates immediate global payment of draft.
Pay Later	[Optional, Option] Indicates to make the SEPA credit transfer on a future date.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

#### Other Details

Narrative [Optional, Alphanumeric, 35]

Indicates the brief description about the draft.

Template Access
Type

[Optional, Drop-Down]

Indicates the template access type.

The options are:

- Public
- Private
- 2. In the **Payment To** field, select the appropriate option.
  - a. If you select **Existing Template** option, click to select the template. The Template Search screen appears.
  - b. If you select the **Make New Payment** option:
    - i. From the **Source Account** list, select the appropriate option.
    - ii. From the **Beneficiary Id** list, select the appropriate option
    - iii. From the **Name** list, select the appropriate option.
    - iv. From the **Beneficiary Account (IBAN)** list, select the appropriate option.
    - v. From the **Beneficiary Bank Code (BIC)** list, select the appropriate option.
    - vi. In the **Amount** field, enter the amount to be transferred.

- vii. Select any one payment option in the **Draft Details** section. For example, select the **Pay Now** option.
- 3. Click Initiate.

The SEPA Credit Transfer - Verify screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **Demand Draft – Pay Order Request Confirm** screen appears and the demand draft details are saved as a draft template.

OR

Click Save as Draft.

The **SEPA Credit Transfer - Confirm** screen appears and the demand draft details are saved as a draft.

OR

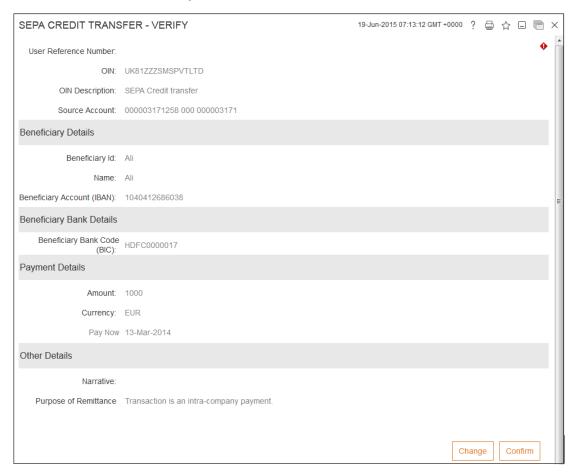
Click Save and Submit.

The Save and Submit screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the **Visibility** list, select the appropriate option.
- b. In the **Save and Submit** screen if you select the **Draft Details** option:
  - i. In the **New Draft** field, enter the name of the draft.
- 4. In the **Save and Submit** screen, click Submit.

The **SEPA Credit Transfer -** Verify screen appears.

# **SEPA Credit Transfer - Verify**



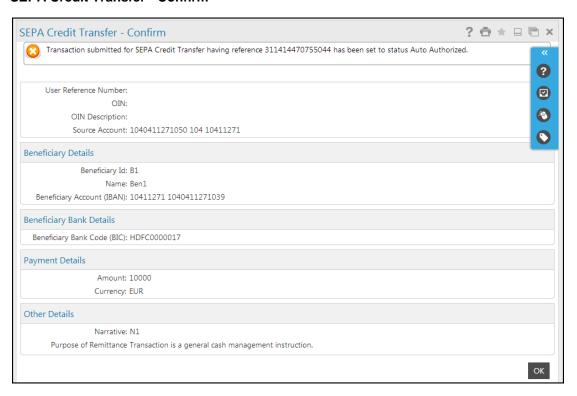
#### 5. Click Confirm.

The **SEPA Credit Transfer - Confirm** screen with the status message appears. OR

Click **Change** to navigate to the previous screen.

The SEPA Credit Transfer screen appears.

# **SEPA Credit Transfer - Confirm**



- Click **OK**.
   The SEPA Credit Transfer screen appears.
- 7. Refer to Additional Options sections for options like Save as Draft/Templates, Save and Submit, and View Limits.

# 14. SEPA Card Payments

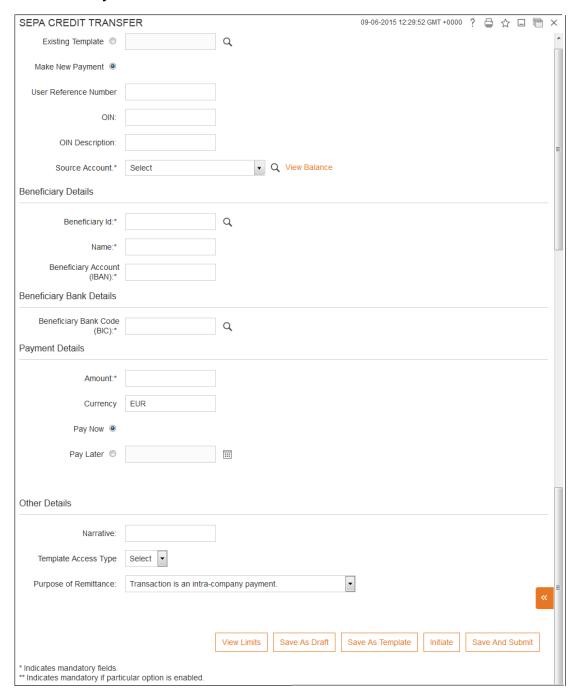
Using this option, you can initiate a SEPA card payment. The card payment is an instruction from a customer to their bank authorizing the bank to debit varying amounts from his Credit card, and pass on the credit to his creditor an account in another bank or financial institution.

## To initiate a SEPA card payment

1. From the **Payments** menu, select **Within Country**, and then select **SEPA Card Payments**.

The **SEPA Card Payments** screen appears.

## **SEPA Card Payments**



## **Field Description**

Field Name Description

**Payment To** 

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for

fund transfer.

Make New Payment [Optional, Option]

Indicates that you are making a new payment without using a

payment template for fund transfer.

User Reference

Number

[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

**OIN** [Optional, Alphanumeric, 35]

Indicates the originator identification number.

SEPA Card Number [Mandatory, Numeric, 16]

Indicates the SEPA card number.

**OIN Description** [Mandatory, Alphanumeric, 40]

Indicates the originator identification number description.

**Beneficiary Details** 

**Beneficiary ID** [Mandatory, Alphanumeric, 10]

Indicates the beneficiary ID.

Name [Mandatory, Pick List]

Indicates the beneficiary name.

**Beneficiary Account** 

(IBAN)

[Mandatory, Alphanumeric, 35]

Indicates the beneficiary IBAN number.

**Beneficiary Email** [Optional, Alphanumeric, 40]

Indicates the beneficiary email.

**Beneficiary Bank Details** 

**Beneficiary Bank** 

Code (BIC)

[Mandatory, Pick List]

Indicates the beneficiary bank code.

**Payment Details** 

Field Name	Description	
Amount	[Mandatory, Numeric, 15, Two] Indicates the amount for the credit transfer.	
Currency	[Display] Displays the currency.	
It is mandatory to select either Pay Now or Pay Later option.		
Pay Now	[Optional, Option] Indicates immediate global payment of draft.	
Pay on	[Optional, Option] Indicates to make the SEPA card payment on a future date.	

**Note**: The Transfer Date to be selected should lie between the Start Date and the End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Setup Standing	[Optional, Option]
Instruction	Indicates to setup a standing instruction for funds to be transferred for a period.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
SI Execution Frequency	[Conditional, Pick List] Indicates the SI execution frequency. The options are:
	To enable this field, select <b>Setup Standing Instruction</b> option.
First Execution Date	[Conditional, Pick List] Indicates the first execution date. This field appears, if you select the <b>Setup Standing Instruction</b> option.
Expiry Date	[Conditional, Pick List] Indicates the Si expiry date. This field appears, if you select the <b>Setup Standing Instruction</b> option.
Other Details	
Narrative	[Optional, Alphanumeric, 35] Indicates the narration of the standing instruction.
Template Access Type	[Optional, Drop-Down] Indicates the template access type.
In the Downsont To Sold	

- 2. In the **Payment To** field, select the appropriate option.
  - a. If you select **Existing Template** option, click to select the template. The Template Search screen appears.
  - b. If you select the **Make New Payment** option:
    - i. In the SEPA Card Number field, enter the card number.
    - ii. In the **OIN** field, enter the originator identification number.
    - iii. From the **Beneficiary Id** list, select the appropriate option.
    - iv. In the **Name** field, enter the beneficiary name.
    - v. In the **Beneficiary Account (IBAN)** field, enter the beneficiary account number.
    - vi. In the Beneficiary Bank Code (BIC) field, enter the beneficiary bank code.

- vii. In the **Amount** field, enter the amount.
- viii. In the **Currency** field, enter the currency.
- ix. Select any one payment option in the **Payment Details** section. For example, select the **Pay Now** option.
- Click Initiate.

The SEPA Card Payment Verify screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **SEPA Card Payment - Confirm** screen appears and the fund transfer details are saved as a payment template.

OR

Click Save as Draft.

The **SEPA Card Payment** - **Confirm** screen appears and the fund transfer details are saved as a draft.

OR

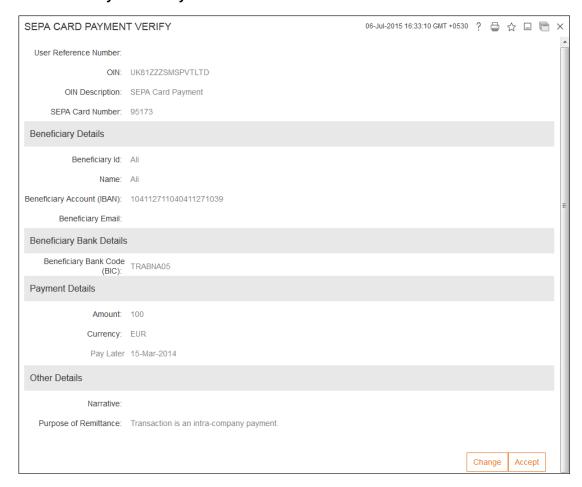
Click Save and Submit.

The Save and Submit screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the **Visibility** list, select the appropriate option.
- b. In the Save and Submit screen if you select the Draft Details option:
  - iii. In the **New Draft** field, enter the name of the draft.
- 4. In the **Save and Submit** screen, click Submit.

The **SEPA Card Payment** - Verify screen appears.

### **SEPA Card Payment Verify**



### 5. Click Confirm.

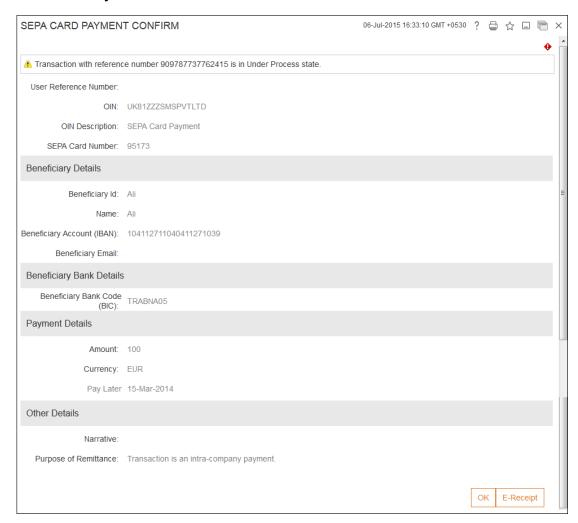
The **SEPA Card Payment Confirm** screen appears.

OR

Click **Change** to navigate to the previous screen.

The SEPA Card Payment screen appears.

### **SEPA Card Payment Confirm**



- Click OK.
   The SEPA Card Payments screen appears.
- 7. Click **E-receipt** to generate an e-receipt for that particular transaction.
- 8. Refer to Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

**Note**: The online integration for this transaction with the FLEXCUBE UBS is not available currently.

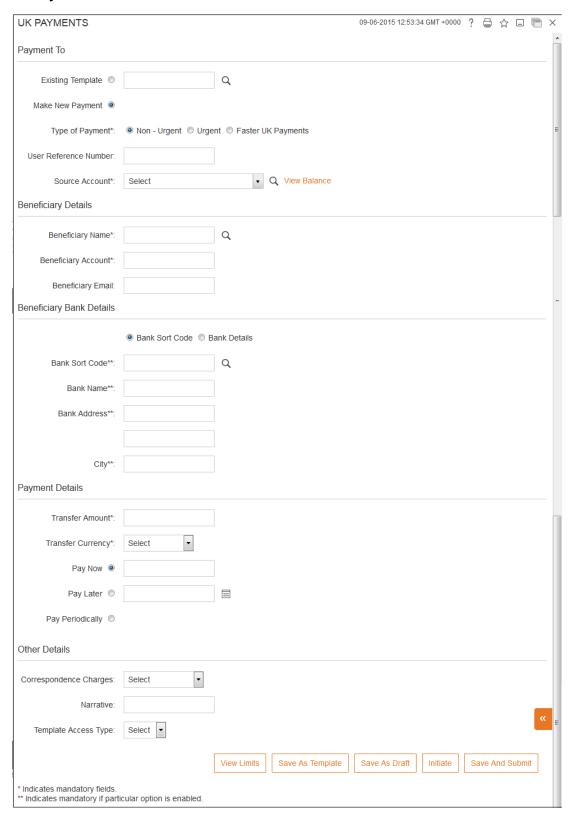
# 15. UK Payments

Using this option, you can initiate the payment through payment networks available in UK.

## To initiate the UK payments

1. From the **Payments** menu, select **Within Country**, and then select **UK Payments**. The **UK Payments** screen appears.

## **UK Payments**



## **Field Description**

## Field Name Description

#### **Payment To**

It is mandatory to select either Existing Template or Make New Payment option.

**Existing Template** [Optional, Option]

Indicates that you are using an existing payment template for fund

transfer.

Make New Payment

[Optional, Option]

Indicates that you are making a new payment without using a

payment template for fund transfer.

Type of Payments [Mandatory, Option]

Indicates the type of payment.

The options are as follows:

Non - Urgent

Urgent

Faster UK Payments

User Reference Number [Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Source Account [Mandatory, Drop-Down]

Indicates the source account for the UK payment.

Click the View Balance link to view the account balance of the

selected account.

### **Beneficiary Details**

To enable below fields, select the **Make New Payment** option, from the **Payment To** section.

**Beneficiary Name** [Mandatory, Alphanumeric, 35]

Indicates the beneficiary name.

Beneficiary Account [Mandatory, Numeric, 12]

Indicates the beneficiary account number.

**Beneficiary Email** [Conditional, Alphanumeric, 40]

Indicates the beneficiary email.

To enable below fields, select **Non – Urgent** OR the **Faster UK Payments** option, from the **Type of Payment** field.

## **Beneficiary Bank Details**

It is mandatory to select either Bank Sort Code or Bank Name option.

Beneficiary Bank Details [Optional, Option]

Indicates the beneficiary bank details

The option are: Bank Sort Code Bank Details

Bank Sort Code [Conditional, Pick List]

Indicates the bank sort code.

To enable this field, select the **Bank Sort Code** option.

**Bank Name** [Conditional, Alphanumeric, 40]

Type the bank name.

To enable this field, select the **Bank Details** option.

Bank Address [Conditional, Alphanumeric, 40]

Indicates the bank address.

To enable this field, select the **Bank Details** option.

City [Conditional, Alphanumeric, 40]

Indicates the bank city name.

To enable this field, select the **Bank Details** option.

To enable below fields, select **Urgent** from the **Type of Payment** field.

SWIFT Code [Mandatory, Pick List]

Indicates the SWIFT code.

Bank Name [Display]

Displays the bank name.

Bank Address [Display]

Displays the bank address.

City [Display]

Displays the name of the city.

Country [Display]

Displays the name of the country.

**Payment Details** 

Transfer Amount [Mandatory, Numeric, 15]

Indicates the amount for the credit transfer.

Transfer Currency [Display]

Displays the transfer currency.

It is mandatory to select either Pay Now or Pay Later option.

Pay Now [Optional, Option]

Indicates immediate international account transfer.

Pay Later [Optional, Option]

Indicates to make the international account transfer on a

future date.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Setup Standing Instruction [Optional, Radio Button]

Select Setup Standing Instruction radio button for setting up

an instructions.

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

### **SI Execution Frequency**

[Conditional, Pick List]

Indicates the SI execution frequency.

The options are:

- Daily
- Weekly
- Fortnightly
- Monthly
- Bi-Monthly
- Quarterly
- Half -Yearly
- Yearly

To enable this field, select **Setup Standing Instruction** option.

First Execution Date [Conditional, Pick List]

Indicates the first execution date.

This field appears, if you select the Setup Standing

**Instruction** option.

**Expiry Date** [Conditional, Pick List]

Indicates the Si expiry date.

This field appears, if you select the Setup Standing

**Instruction** option.

Other Details

Correspondence Charges

[Optional, Drop-Down]

Indicates the correspondence charges.

The options are:

Beneficiary (BEN)

Remitter (REM)

Shared (SHA)

Narrative [Optional, Alphanumeric, 35]

Indicates the brief narration about the amount transfer.

Template Access Type [C

[Optional, Drop-Down]

Indicates the template access type.

The options are

- Public
- Private
- 2. In the **Payment To** field, select the appropriate option.
  - a. If you select **Existing Template** option, click to select the template. The **Template Search** screen appears.
  - b. If you select the Make New Payment option:
  - c. If you select the Non Urgent or Faster UK Payments option:
    - i. From the **Source Account** list, select the appropriate option.
    - ii. From the **Beneficiary Name** list, select the appropriate option.
    - iii. In the **Beneficiary Account** field, enter the beneficiary account number.
    - iv. If you select the Bank Sort Code option:
    - v. From the **Bank Sort Code**, select the appropriate bank code.
    - vi. If you select the Bank Details option:
    - vii. In the **Bank Name** field, enter the bank name.
    - viii. In the **Bank Address** field, enter the bank address.

- ix. In the **City Name** field, enter the city name.
- d. If you select the **Urgent** option:
  - i. Repeat the steps from i to iii.
  - ii. From the **SWIFT Code**, select the appropriate SWIFT code.
  - iii. In the **Transfer Amount** field, enter the amount to be transferred.
  - iv. From the **Transfer Currency** list, select the appropriate currency.
  - v. Select any one payment option in the **Payment Details** section. For example, select the **Pay Now** option.
- 3. From the **Correspondence Charges** list, select the appropriate option.
- 4. Click Initiate.

The UK Payments - Verify screen appears.

OR

Click View Limits.

The utilized limits for the selected transaction appear.

OR

Click Save as Template.

The **UK Payments** - Confirm screen appears and the fund transfer details are saved as a payment template.

OR

Click Save as Draft.

The **UK Payments** - Confirm screen appears and the fund transfer details are saved as a draft.

OR

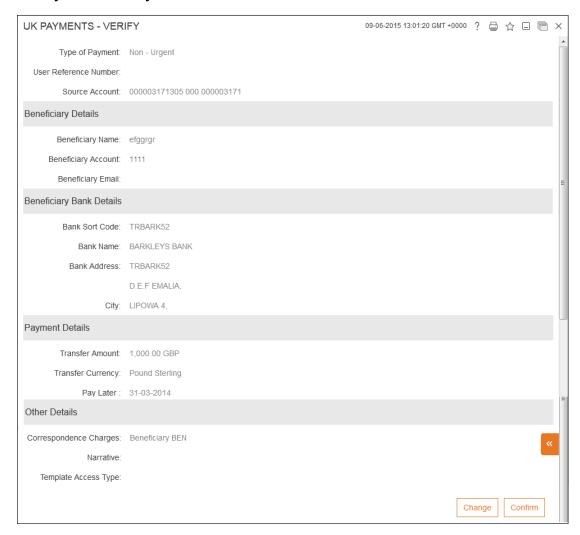
Click Save and Submit.

The Save and Submit screen for the selected transaction appears.

- a. In the Save and Submit screen, if you select the Template Details option:
  - i. In the **New Template** field, enter the name of the payment template.
  - ii. From the **Visibility** list, select the appropriate option.
- b. In the **Save and Submit** screen if you select the **Draft Details** option:
  - i. In the New Draft field, enter the name of the draft.
- 5. In the **Save and Submit** screen, click Submit.

The **UK Payments -** Verify screen appears.

### **UK Payments - Verify**



### 6. Click Confirm.

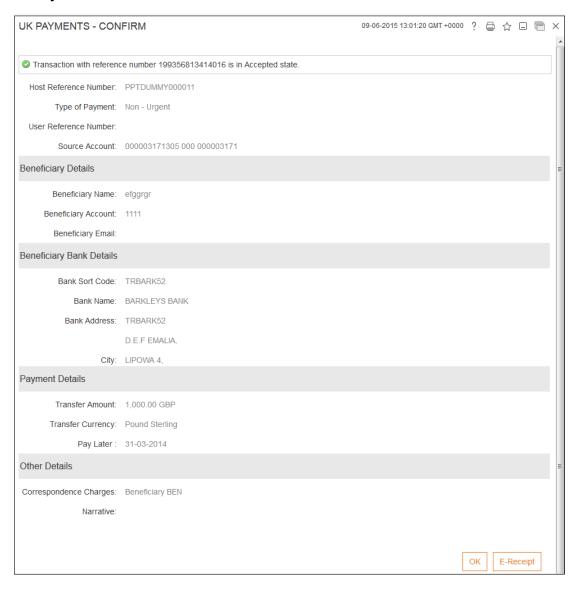
The **UK Payments – Confirm** screen appears.

OR

Click Cancel to navigate to the previous screen.

The **UK Payments** screen appears.

### **UK Payments - Confirm**



- 7. Click **OK**.
  - The **UK Payments** screen appears.
- 8. Click **E-Receipt** to generate an e-receipt for that particular transaction.
- 9. Refer to Additional Options sections for options like **Save as Draft/Templates**, **Save and Submit**, and **View Limits**.

Note: The Online Integration for this transaction with FLEXCUBE UBS is not available currently.

## 16. View Standing Instruction

Using this option, you can view standing instructions (SI) in the application.

You can intimate the bank in advance to transfer funds between your current and savings accounts in the bank periodically. Whenever these kind of periodic transactions are to be affected, you can instruct the bank to do the same by setting up the standing instructions.

## To view the standing instruction details

1. From the **Payments** menu, select **Recurring Payments and Transfer**, and then select **View Standing Instruction**.

The View Standing Instruction screen appears.

## Standing Instructions View



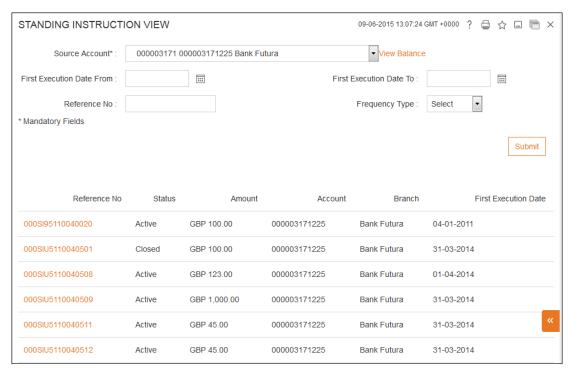
### **Field Description**

Field Name	Description
Source Account	[Mandatory, Drop-Down] Indicates the source account from which funds are transferred.
First Execution Date From	[Optional, Pick List] Indicates the start date for the standing instruction.
First Execution Date To	[Optional, Pick List] Indicates the end date for the standing instruction.
Reference No	[Optional, Numeric, 40] Indicates the standing instruction reference number.
Frequency Type	[Optional, Drop-Down] Indicates the standing instruction execution frequency.

- 2. From the **Source Account** list, select the appropriate account number.
- 3. Click Submit.

The Standing Instructions View screen appears.

## **Standing Instruction View**



## **Field Description**

Field Name	Description
Reference No	[Display]
	Displays the standing instruction reference number.
Status	[Display] Displays the status of the standing instruction.
Amount	[Display] Displays the amount of the standing instruction.
Account	[Display] Displays the desired source account from which funds are transferred.
Branch	[Display] Displays the branch name of the source account.
First Execution Date	[Display] Displays the initiation date of standing instruction.

Click the Reference No link to view the details of SI.
 The Standing Instructions View – within Bank Transfer screen appears.

## **Standing Instructions View**



5. Click **Back** to navigate to previous screen.

The **Standing Instruction View** screen with search results appears.

## 17. Standing Instruction Cancellation

Using this option, you can cancel the standing instruction.

### To cancel standing instruction

1. From the **Payments** menu, select **Recurring Payments and Transfer**, and then select **Standing Instruction Cancellation**.

The Standing Instruction Cancellation screen appears.

## **Standing Instructions Cancellation**



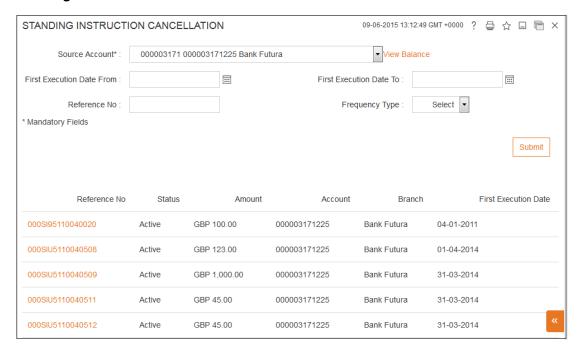
## **Field Description**

Field Name	Description
Source Account	[Mandatory, Drop-Down] Indicates the source account from which funds are to be transferred
First Execution Date From	[Optional, Pick list] Indicates the first standing instruction execution date for the search criteria.
First Execution Date To	[Optional, Pick list] Indicates the last standing instruction execution date for the search criteria.
Reference No	[Optional, Alphanumeric, 50] Indicates the standing instruction reference number.
Frequency Type	[Optional, Drop-Down] Indicates the standing instruction execution frequency.

- 2. From the **Source Account** list, select the appropriate account number.
- 3. Click Submit.

The Standing Instruction Cancellation screen with search result appears.

## **Standing Instructions Cancellation**



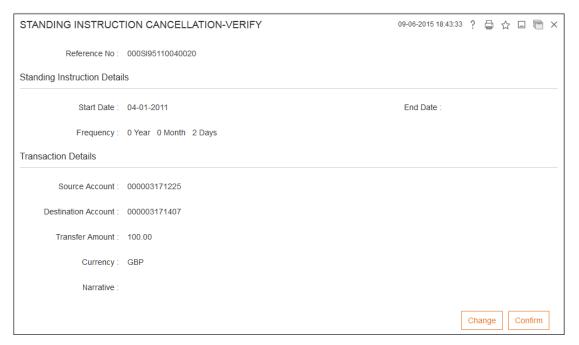
## **Field Description**

Field Name	Description
Reference No	[Display] Displays the standing instruction reference number.
Status	[Display] Displays the status of standing instruction.
Amount	[Display] Displays the amount of standing instruction.
Account	[Display] Displays the desired source account from which funds are to be transferred.
Branch	[Display] Displays the branch name of the source account.
First Execution Date	[Display] Displays the initiation date of standing instruction.

4. Click the link **Reference No** column that has to be cancelled.

The **Standing Instruction Cancellation – Within Bank Transfer – Verify** screen appears.

## Standing Instructions Cancellation- Within Bank Transfer - Verify



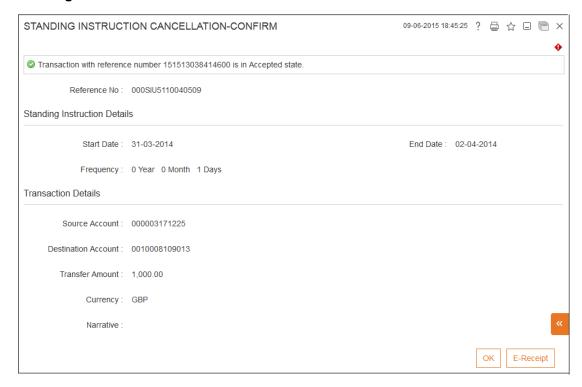
5. Click **Confirm** to cancel the standing instructions.

The Standing Instruction Cancellation – Within Bank Transfer – Confirm screen appears.

OR

Click **Change** to modify the standing instruction that has to be cancelled.

## Standing Instructions Cancellation - Confirm



- 6. Click **E-Receipt** to generate an e-receipt for the completed transaction.
- 7. Click **OK**.

The Initial Standing Instruction Cancellation screen appears.

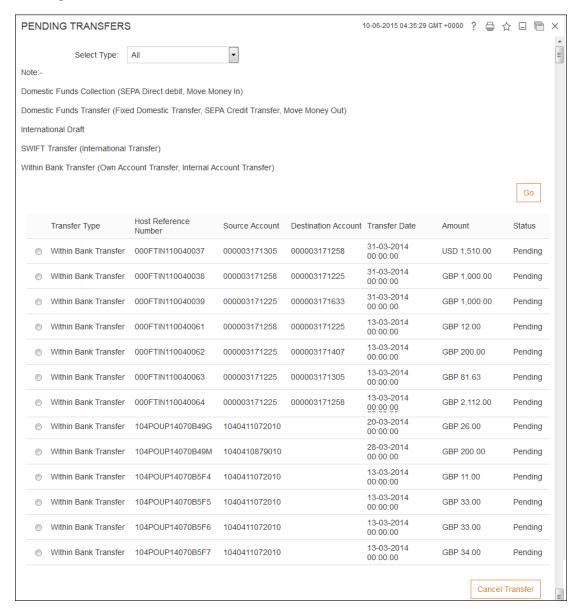
## 18. Pending Transfers

Using this option, you can view the pending transfers whether it is move money in or move money out and group them for clarity purpose. You can also cancel any pending transfers in the application.

### To view pending transfers

From the Payments menu, select Pending Transfers.
 The Pending Transfers screen appears

### **Pending Transfers**



### **Field Description**

Field Name	Description
Transfer Type	[Display] Displays the type of transfer.
Host Reference Number	[Display] Displays the host reference number.
Source Account	[Display] Displays the desired source account for the transaction.
Destination Account	[Display] Displays the destination account for the transaction.
Transfer Date	[Display] Displays the transfer date for the transaction.
Amount	[Display] Displays the amount of the transaction.
Status	[Display] Displays the reason due to which the transfer is pending.

- 2. In the **Transfer Type** column, select the appropriate option.
- 3. Click Cancel Transfer.

The Cancel Pending Transfer - Verify screen appears.

## Pending Transfers View - Cancel Verify



## 4. Click Confirm.

The **Pending Transfer - Cancel - Confirm** screen appears.

OR

Click Change to change the entered details.

The Cancel Pending Transfer screen appears.

## Pending Transfers - Cancel - Confirm



### 5. Click **OK**.

The **Pending Transfer** screen appears.

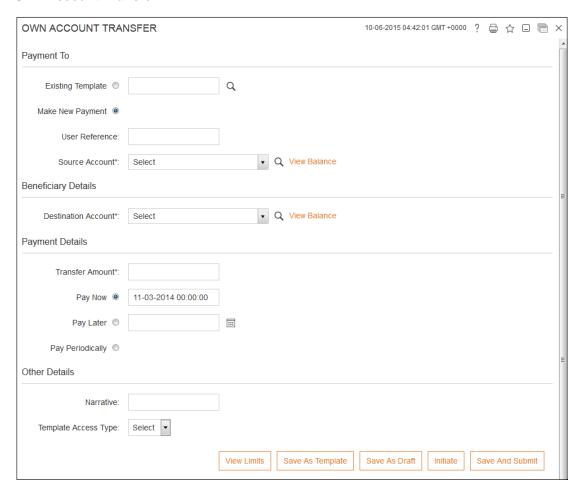
## 19. Payment Options

There are three types of payment options available in the application.

- Pay Now: You can transfer funds immediately.
- Pay Later: You can transfer funds at a later date.
- Pay Periodically: You can transfer funds on a periodic basis as per a standing instruction
   The payment options displayed depend on the type of fund transfer.
- Select any payment transaction in the application.
   For example, from the Payments menu, select Within Bank, and then select Own Account Transfer.

The Own Account Transfer screen appears.

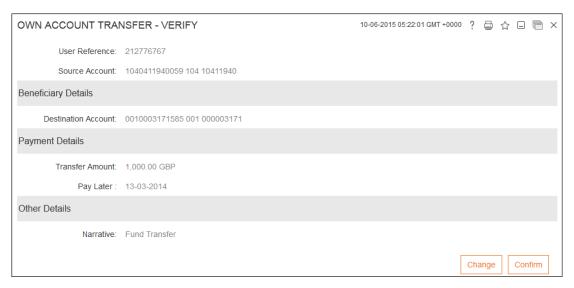
#### **Own Account Transfer**



- 2. In the Payment To section, select the Make New Payment option:
- 3. From the **Source Account** list, select the appropriate option.
- 4. From the **Destination Account** list, select the appropriate option.
- 5. In the **Transfer Amount** field, enter the amount that you want to transfer.
- 6. In the **Payment Details** section, select a payment option.
  - a. If you select the **Pay Now** option:
     You can make the fund transfer immediately.
  - b. If you select the Pay Later option:
    - Select the date of fund transfer.
  - a. If you select the Pay Periodically option:
    - i. From the **Payment Frequency** list, select the appropriate option.
    - i. In the **First Execution Date** field, select the start date of the standing instruction.
    - ii. In the **Expiry Date** field, select the last date of the standing instruction.
- 7. Click Initiate.

The Own Account Transfer - Verify screen appears.

## **Own Account Transfer - Verify**



8. Click Confirm.

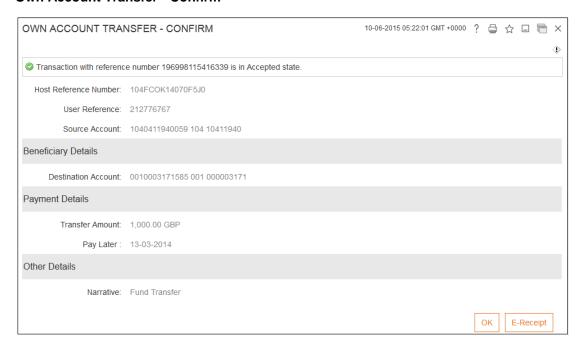
The Own Account Transfer - Confirm screen appears.

OR

Click **Change**.

The Own Account Transfer screen appears.

## **Own Account Transfer - Confirm**



9. Click **e-receipt** to generate the e-receipt of the transaction.

OR

Click OK.

The **Own Account Transfer** screen appears.

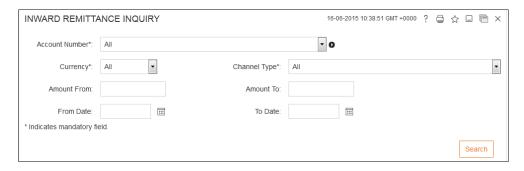
# 20. Inward Remittance Inquiry

Using this option, you can inquire on inward remittance received on an account.

### To view inward remittances

1. From the Collection and Remittances menu, select Inward Remittance Inquiry. The Inward Remittance Inquiry screen appears.

## **Inward Remittance Inquiry**



### **Field Description**

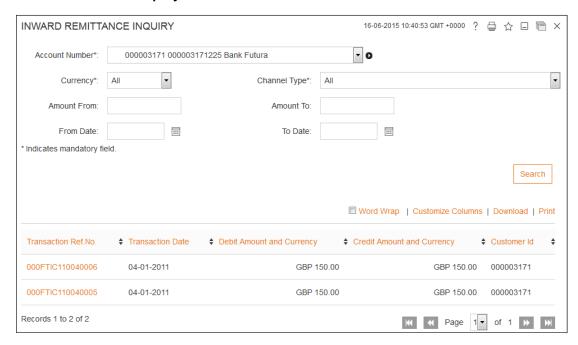
Field Name	Description
Account Number	[Mandatory, Drop-Down]
	Indicates the account number.
Currency	[Mandatory, Drop-Down]
	Indicates the account number.
Channel Type	[Mandatory, Drop-Down]
	Indicates the channel type through which the remittance is processed.
Amount From	[Optional, Numeric, 15]
	Indicates the minimum amount for the search criteria.
Amount To	[Optional, Numeric, 15]
	Indicates the maximum amount for the search criteria.
	Note: The amount to set here cannot be less than the amount from.
From Date	[Optional, Pick list]
	Indicates the start date, for the search criteria.
	The start date should not be greater than the current date.

Field Name	Description
To Date	[Optional, Pick list]
	Indicates the end date, for the search criteria.
	The end date should be greater than or equal to start date.

- 2. From the **Account Number** list, select the appropriate account number.
- 3. From the **Currency** list, select the currency.
- 4. From the **Channel Type** list, select the remittance channel.
- 5. Click Search.

The Inward Remittance Inquiry screen with search results appears.

## **Inward Remittance Inquiry**



## **Column Description**

Column Name	Description
Transaction Ref. No.	[Display] Displays the transaction reference number.
Transaction Date	[Display] Displays the transaction date.
Debit Amount and Currency	[Display] Displays the currency and the amount.

Column Name	Description
Credit Amount and Currency	[Display] Displays the credit currency and the amount.
Remitter Bank	[Display] Displays the name of the remitter bank.
Remitter Name	[Display] Displays the name of the remitter.

6. Click or late to navigate to the next or previous page in the list, respectively.

Click or bit to navigate to the first or last page in the list, respectively.

Click the **Download** link, to download the complete statement.

The **Inward Remittance Inquiry Download** screen appears.

OR

Click the **Customize Columns** link to reorder the columns or select the columns that appear in the list.

OR

Click the **Print** link to print the data.

OR

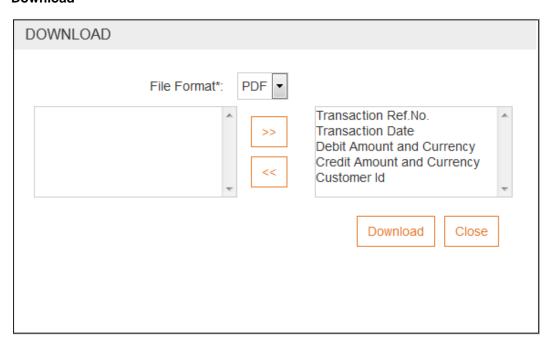
To enable the word wrap facility, select the **Word Wrap** check box.

OR

Click the Transaction Ref. No. link to view the remittance details.

The Inward Remittance Details screen appears.

### **Download**



### **Field Description**

## Field Name Description

#### **File Format**

[Mandatory, Drop-Down]

Indicates the file format.

The options are:

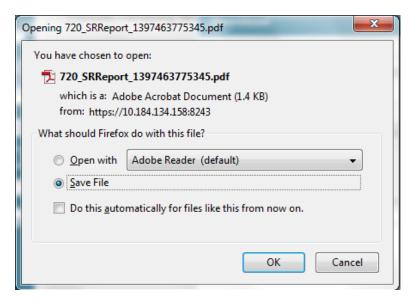
- PDF
- XLS
- HTML
- RTF
- 7. From the **File Format** list, select the appropriate file format to be downloaded.
- 8. Click to exclude the option from downloading.
- 9. Click to include the option for downloading. All the fields are, by default, included.
- 10. Click **Download**.

The File Download screen appears.

OR

Click Close to close the downloading.

#### File Download



- 11. Click **Save File** to save the file on your file system.
- Click **Open with** to open the file OR

Click Cancel to close the Download screen.

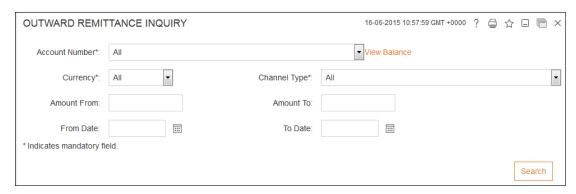
# 21. Outward Remittance Inquiry

Using this option you can view the outward remittances sent through various domestic and international channels.

## To inquire outward remittances

1. From the Collection and Remittances menu, select Outward Remittance Inquiry. The Outward Remittance Inquiry screen appears.

### **Outward Remittance Inquiry**



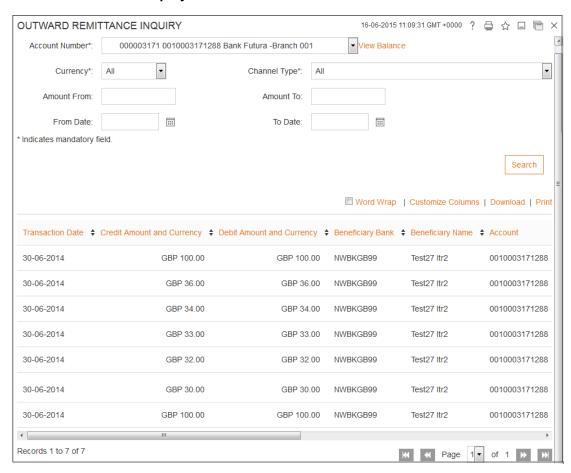
## **Field Description**

Field Name	Description
Account Number	[Mandatory, Drop-Down] Indicates the account number.
Currency	[Mandatory, Drop-Down] Indicates the currency.
Channel Type	[Mandatory, Drop-Down] Indicates the channel type through which the remittance is processed.
Amount From	[Optional, Numeric, 15] Indicates the minimum amount for the search criteria.
Amount To	[Optional, Numeric, 15] Indicates the maximum amount for the search criteria.  Note: The amount to set here cannot be less than the amount from.
From Date	[Optional, Pick List] Indicates the start date, for the search criteria. The start date should not be greater than the current date.

Field Name	Description
To Date	[Optional, Pick List]
	Indicates the end date, for the search criteria.
	The end date should be greater than or equal to start date.

- 2. From the **Account Number** list, select the appropriate account number.
- 3. From the **Currency** list, select the currency.
- 4. From the **Channel Type** list, select the remittance channel.
- Click Search to view the list of outward remittance.
   The Outward Remittance Inquiry screen with the search result appears.

## **Outward Remittance Inquiry**



## **Column Description**

6.

OR

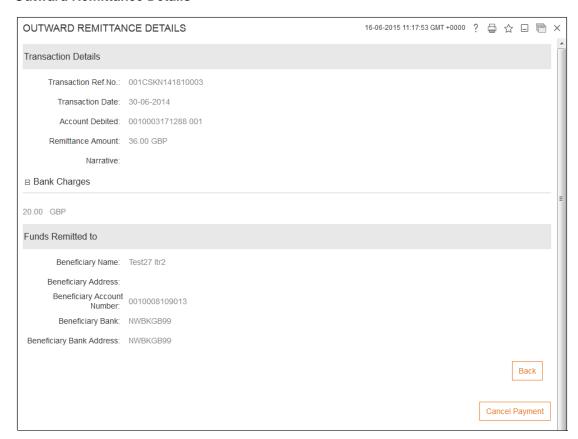
OR

Column Name	Description	
Transaction Date	[Display] Displays the transaction date.	
Credit Amount and Currency	[Display] Displays the credit amount and the currency.	
Debit Amount and Currency	[Display] Displays the debit amount and the currency.	
Beneficiary Bank	[Display] Displays the name of the beneficiary bank.	
Beneficiary Name	[Display] Displays the beneficiary name.	
Account	[Display] Displays the account number of the customer.	
Branch	[Display] Displays the branch to which account belongs.	
Customer Id	[Display] Displays the customer ID to which account belongs.	
Transaction Reference Number	[Display] Displays the transaction reference number.	
Remittance Notes	[Display] Display any remarks or notes attached with the remittance.	
Click or to navigate to the next or previous page in the list, respectively.  OR  Click or to navigate to the first or last page in the list, respectively.		
OR Click the <b>Download</b> link, to download the complete statement. The <b>Outward Remittance Inquiry Download</b> screen appears. OR		
Click the <b>Customize Columns</b> link to reorder the columns or select the columns that appear in the list.  OR		
Click the <b>Print</b> link to print the data.		

To enable the word wrap facility, select the **Word Wrap** check box.

Click the **Transaction Ref. No.** link to view the remittance details. The **Outward Remittance Details** screen appears.

#### **Outward Remittance Details**



Field Name	Description
Transaction Details	
Transaction Ref. No.	[Display]
	This field displays the transaction reference number.
Transaction Date	[Display]
	This field displays the date on which the transaction is received by the bank.
Account Debited	[Display]
	This field displays the <i>account number</i> that is to be debited.

Field Name	Description
Remittance Amount	[Display] This field displays the <i>amount</i> that is remitted.
Narrative	[Display] This field displays the brief description of the transaction.
Funds Remitted To	
Beneficiary Name	[Display] This field displays the <i>name of the beneficiary</i> .
Beneficiary Address	[Display] This field displays the beneficiary address.
Beneficiary Account Number	[Display] This field displays the beneficiary account number.
Beneficiary Bank	[Display] This field displays the beneficiary bank name.
Beneficiary Bank Address	[Display] This field displays the address of the beneficiary's bank.
View SWIFT Advices	[Display, Hyperlink] This section displays the <i>SWIFT advices</i> linked to the transaction.

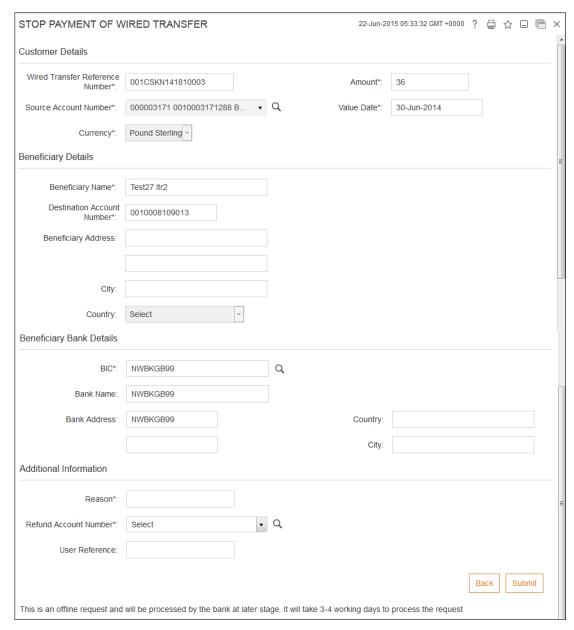
## 7.

Click **Cancel Payment** to cancel the payment. The **Stop Payment of Wired Transfer** screen appears.

OR

Click **Back** to navigate to the previous screen.

## **Stop Payment of Wired Transfer**



## 8. Click Submit.

The Stop Payment of Wired Transfer Verify screen appears.

**Note**: For the further details about the screen, refer to the **Stop Payment of Wired Transfer** screen.

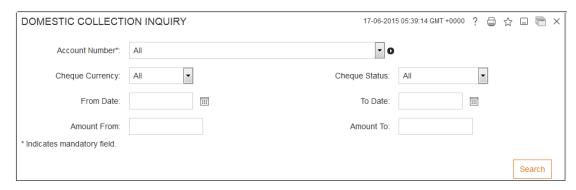
# 22. Domestic Collection Inquiry

Using this option, you can inquire the status of the domestic cheques received and deposited with the bank.

#### To view domestic collections

1. From the Collection and Remittances menu, select Domestic Collection Inquiry. The Domestic Collection Inquiry screen appears.

### **Domestic Collection Inquiry**

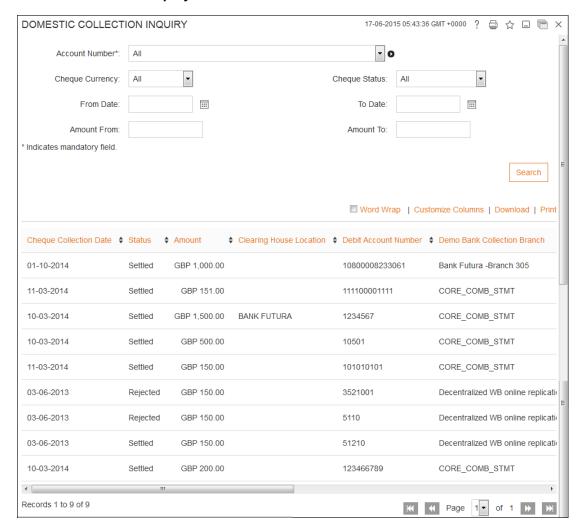


Field Name	Description
Account Number	[Mandatory, Drop-Down] Indicates the account number.
Cheque Currency	[Optional, Drop-Down] Indicates the cheque currency.
Cheque Status	[Optional, Drop-Down] Indicates the cheque status. The options are:  Reversed Rejected Settled
From Date	[Optional, Pick List] Indicates the start date for the search criteria.
To Date	[Optional, Pick List] Indicates the end date for the search criteria.
Amount From	[Optional, Numeric, 15] Indicates the minimum amount for the search criteria.

Field Name	Description
Amount To	[Optional, Numeric, 15]
	Indicates the maximum amount for the search criteria.

Click Search to find the list of instruments sent for the Domestic Collection Inquiry.
 The Domestic Collection Inquiry screen with search results appears.

#### **Domestic Collection Inquiry**



#### **Column Description**

Column Name	Description
Cheque Collection Date	[Display]
	Displays the cheque collection date.

Column Name	Description
Cheque Number	[Display] Displays cheque number for collection.
Status	[Display] Displays the status of the domestic collection.
Amount	[Display] Displays the paid amount.
Clearing House Location	[Display] Displays the clearing house location.
Collection Branch	[Display] Displays the collection branch code.
Collection Branch Name	[Display] Displays the collection branch name.
Debit Account Number	[Display] Displays the debit account number.
Reference Number	[Display] Displays the reference number.
Customer No	[Display] Displays the customer number.
Credit Branch Name	[Display] Displays the credit branch name.
Credit Account Number	[Display] Displays the credit account number.
Click or to navigate to OR	the next or previous page in the list, respectively.

3.

Click or last page in the list, respectively.

Click the **Download** link, to download the complete statement.

The **Domestic Collection Inquiry - Download** screen appears.

Click the Customize Columns link to reorder the columns.

OR

Click the **Print** link to print the data.

OR

To enable the word wrap facility, select the **Word Wrap** check box.

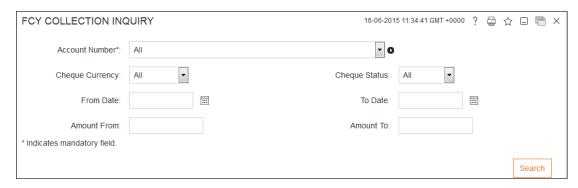
# 23. FCY Collection Inquiry

Using this option, you can track the status of the cheques received by the corporate customers and deposited with the bank. This functionality is relevant for the *Foreign Currency cheques*. Once the customer deposits the cheque, and then on the value date sends the same for clearing (outward collection).

#### To view foreign currency collections

1. From the Collection and Remittances menu, select FCY Collection Inquiry. The FCY Collection Inquiry screen appears.

#### **FCY Collection Inquiry**



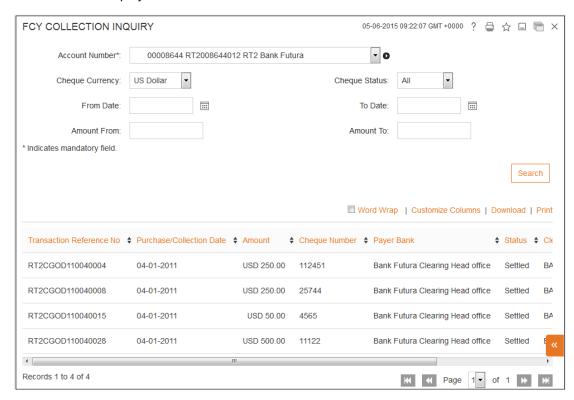
Field Name	Description
Account Number	[Mandatory, Drop-Down]
	Indicates the account number.
<b>Cheque Currency</b>	[Mandatory, Drop-Down]
	Select the cheque currency from the drop-down list.
Cheque Status	[Mandatory, Drop-Down]
	Indicates the cheque status.
	The options are as follows:
	• All
	Settled
From Date	[Optional, Pick List]
	Indicates the start date, for the search criteria.
	By default, the system date appears.

Field Name	Description
To Date	[Optional, Pick List]
	Indicates the end date, for the search criteria.
	By default, the system date appears.
	Note: The date selected here should be greater than From Date.
Amount From	[Optional, Numeric, 15]
	Indicates the minimum amount for the search criteria.
Amount To	[Optional, Numeric, 15]
	Indicates the maximum amount for the search criteria.
	<b>Note</b> : The amount to set here cannot be less than the amount from.

#### 2. Click Search.

The FCY Collection Inquiry screen with the search result appears.

## **FCY Collection Inquiry**



## **Field Description**

Column Name	Description
Transaction Reference No	[Display] Displays the transaction reference number.
Purchase/Collection Date	[Display] Displays the date on which the cheque was financed or received.
Amount	[Display] Displays the amount.
Cheque Number	[Display] Displays the cheque number of the transaction.
Payer Bank	[Display] Displays the name of the payer bank.
Status	[Display] Displays the collection status of the cheque.
Clearing House Location	[Display] Displays the clearing house location.

3. Click or with or avigate to the next or previous page in the list, respectively.

Click or last page in the list, respectively.

Click the **Download** link, to download the complete statement.

The **Download** screen appears.

OR

Click the **Customize Columns** link to reorder the columns or select the columns that appear in the list.

OR

Click the **Print** link to print the data.

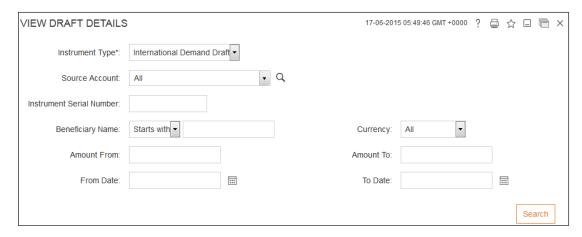
## 24. View Draft Details

Using this option, you can view the draft details and also can stop payments of drafts.

## To view draft details and stop payment

1. From the **Payments** menu, select **Recurring Transfer and Payments**. The **View Draft Details** screen appears.

#### **View Draft Details**



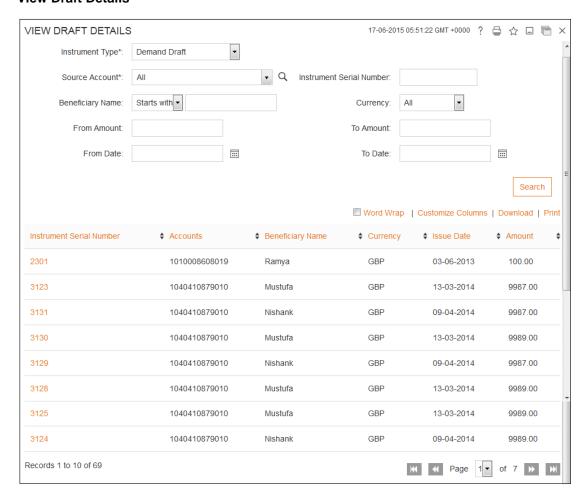
Field Name	Description
Instrument Type	[Mandatory, Drop-Down] Indicates the instrument type.
Source Account	[Optional, Drop-Down] Indicates the source account number.
Beneficiary Name	[Optional, Alphanumeric, 35] Indicates the beneficiary name.
Currency	[Optional, Drop-Down] Indicates the currency.
Amount From	[Optional, Numeric, 15] Indicates the minimum amount for the search criteria.
Amount To	[Optional, Numeric, 15] Indicates the maximum amount for the search criteria.
From Date	[Optional, Pick List] Indicates the start date for the search criteria.

Field Name	Description
To Date	[Optional, Pick List]
	Indicates the end date for the search criteria.
	The date selected here should be greater than from date.

## 2. Click Search.

The View Draft Details screen with the search result appears.

#### **View Draft Details**

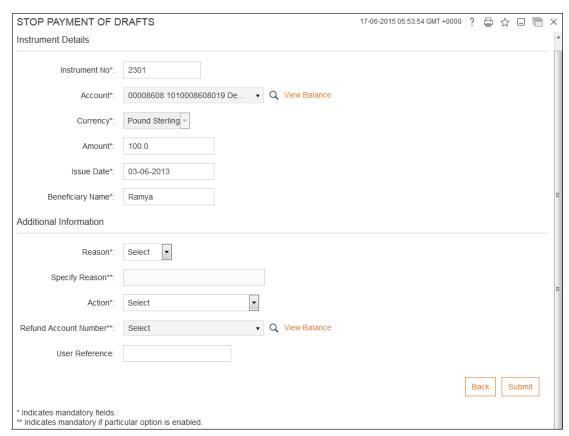


Column Name	Description
Instrument Serial Number	[Display]
	Displays the instrument serial number.

Column Name	Description
Accounts	[Display] Displays the accounts.
Beneficiary Name	[Display] Displays the beneficiary name.
Currency	[Display] Displays the currency of the draft amount.
Issue Date	[Display] Displays the issue date of the draft.
Amount	[Display] Displays the amount of the draft.

- 3. Click or to navigate to the next or previous page in the list, respectively.
  - Click or last page in the list, respectively.
- 4. Click **Download** to download the complete statement. The **View Draft Details** screen appears.
- 5. Click the **Customize Columns** button to reorder the columns or select the columns that appear in the list.
- 6. Click **Print** to print the data.
- Click the Instrument Serial Number link.
   The Stop Payments of Drafts screen appears.

## **Stop Payments of Drafts**



Field Name	Description
Instrument No	[Display] Displays the instrument number.
Account	[Optional, Drop-Down] Displays the account mentioned in the draft.
Amount	[Display] Displays the draft amount.
Currency	[Display] Displays the currency of the draft amount.
Issue Date	[Display] Displays the issue date of the draft.
Beneficiary Name	[Display] Displays the beneficiary name.

Field Name	Description
Reason	[Mandatory, Drop-Down] Indicates the reason for stopping the draft payment.
Specify Reason	[Conditional, Alphanumeric, 35] Indicates the brief description about the stop payment of the draft. To enable this field, select <b>Others</b> option, from the <b>Reason</b> list.
Action	<ul> <li>[Mandatory, Drop-Down]</li> <li>Indicates the action to be performed in response to the stop payment of draft.</li> <li>The options are: <ul> <li>Issue duplicate draft</li> <li>Refund draft amount to an account</li> </ul> </li> </ul>
Refund Account Number	[Conditional, Drop-Down] Indicates the account number to which the amount is credited. To enable this field, select <b>Refund draft amount to an account</b> option, from the <b>Action</b> list.
User Reference	[Optional, Numeric, 15] Indicates the user reference number.

## 8. Click **Submit**.

The **Stop Payment of Demand Draft/Pay Order - Verify** screen appears.

OR

Click **Back** to navigate to the previous screen.

#### Stop Payment of Demand Draft/Pay Order - Verify



#### 9. Click Confirm.

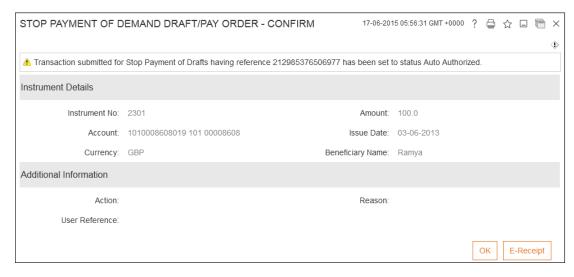
The Stop Payment of Demand Draft/Pay Order - Confirm screen appears.

OR

Click **Back** to navigate to the previous screen.

The Stop Payment of Demand Draft/Pay Order screen appears.

## Stop Payment of Demand Draft/Pay Order - Confirm



#### 10. Click OK.

The Stop Payment of Draft screen appears.

## 25. Service Requests

Using this option, you can initiate a service request for any transaction given in the list.

#### To initiate service request

1. From the **Customer Services** menu, select **New Service Request**. The **Service Requests** screen appears.

#### **Service Request**



### **Field Description**

Field Name	Description
Select Transaction	[Mandatory, Drop-Down]
	Indicates the transaction.

- 2. From the **Select Transaction** list, select the appropriate option.
- Click Submit.

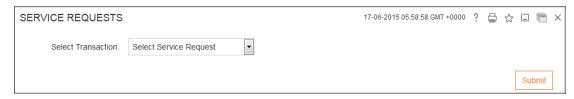
## 25.1 Stop Payment of Drafts

Using this option, you can raise a request to stop payment of drafts.

#### To stop draft payment

From the Customer Services menu, select New Service Request.
 The New Service Request screen appears.

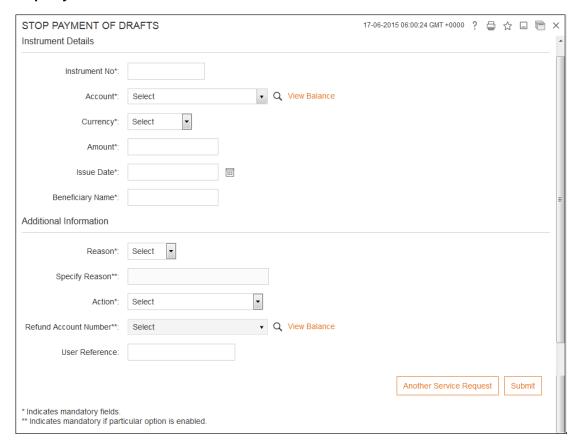
#### Service Request



- 2. From the **Select Transaction** list, select the **Stop Payment of Drafts** option.
- Click Submit.

The **Stop Payment of Drafts** screen appears.

## **Stop Payment of Drafts**



#### **Field Description**

Field Name	Description
------------	-------------

#### **Instruments Details**

Instrument No [Mandatory, Numeric, 16]

Indicates the instrument number which is to be stopped for

payments.

**Amount** [Mandatory, Alphanumeric, 15]

Indicates the amount.

**Account** [Mandatory, Drop-Down]

Indicates the account.

**Issue Date** [Mandatory, Pick List]

Indicates the value date.

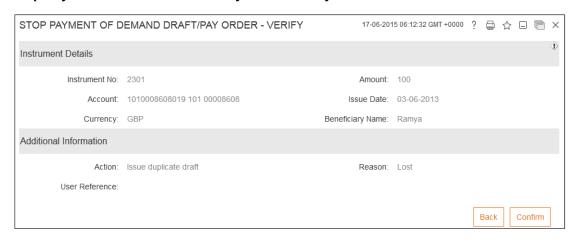
Field Name	Description
Currency	[Mandatory, Drop-Down] Indicates the currency.
Beneficiary Name	[Optional, Alphanumeric, 20] Indicates the beneficiary name.
Additional Informat	ion
Reason	<ul> <li>[Mandatory, Drop-Down]</li> <li>Indicates the reason.</li> <li>The options are follow: <ul> <li>Destroyed</li> <li>Stolen</li> <li>Others</li> <li>Lost</li> </ul> </li> </ul>
Specify Reason	[Conditional, Alphanumeric, 35] Indicates the brief description about the stop payment of the draft. To enable this field, select <b>Others</b> option, from the <b>Reason</b> list.
Action	<ul> <li>[Mandatory, Drop-Down]</li> <li>Indicates the action to be performed in response to the stop payment of draft.</li> <li>The options are: <ul> <li>Issue duplicate draft</li> <li>Refund draft amount to an account</li> </ul> </li> </ul>
Refund account number	[Conditional, Drop-Down] Indicates the account number to which the amount is credited. To enable this field, select <b>Refund draft amount to an account</b> option, from the <b>Action</b> list.
User Reference	[Optional, Numeric, 15] Indicates the user reference number.

## 4. Click **Submit.**

The **Stop Payment of Demand Draft / Pay Order - Verify** screen appears.

Click **Another Service Request** to navigate the **Service Request** screen.

#### Stop Payment of Demand Draft / Pay Order - Verify



Note: Once the details are submitted, the following message is displayed on the screen.

"Transaction will be stored in *Release* queue after final authorization. The *Bank Administrator* needs to release the transaction to process it."

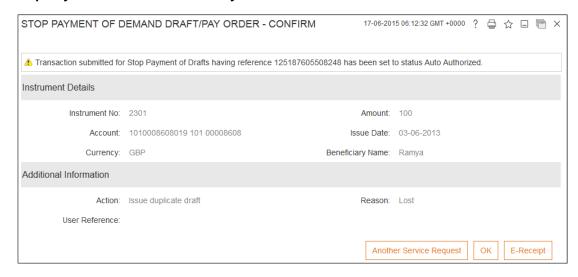
#### 5. Click Confirm.

The **Stop Payment of Draft - Confirm** screen appears.

OR

Click Back to navigate to previous screen.

#### Stop Payment of Demand Draft/Pay Order - Confirm



Note: Once the details are submitted, the following message is displayed on the screen.

The "Transaction will be stored in Release queue after final authorization. The *Bank Administrator* needs to release the transaction to process it."

6. Click OK.

The Stop Payment of Demand Draft / Pay Order Service Request screen appears.

Click Another Service Request.

The New Service Request screen appears.

## 25.2 Stop Payment Of Wired Transfer

Using this option, you can raise a request to stop payment of wired transfer.

### To stop payments of wired transfer

- From the Customer Services menu, select New Service Request.
   The New Service Request screen appears.
- 2. From the Select Transaction list, select the Stop Payment of Wired Transfer option.

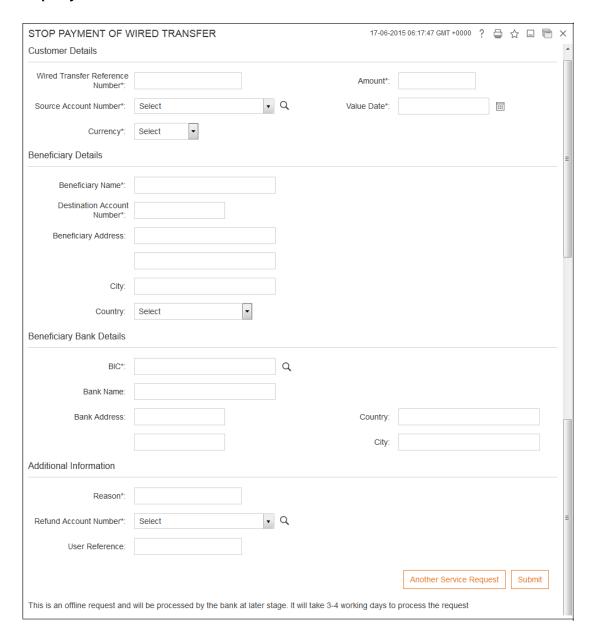
#### **Service Request**



Click Submit.

The Stop Payment of Wired Transfer screen appears.

## **Stop Payment of Wired Transfer**



#### **Field Description**

Field Name Description

#### **Customer Details**

Wired Transfer [Management Management Manage

[Mandatory, Numeric, 16]

Reference Number Indicates the wired transfer reference number.

Field Name	Description	
Amount	[Mandatory, Alphanumeric,15] Indicates the amount to be stopped for payments.	
Source Account	[Mandatory, Drop-Down] Indicates the source account.	
Value Date	[Mandatory, Pick List] Indicates the value date.	
Currency	[Mandatory, Drop-Down] Indicates the currency.	
Beneficiary Details		
Beneficiary Name	[Optional, Alphanumeric, 20] Indicates the beneficiary name.	
Destination Account	[Optional, Alphanumeric, 20] Indicates the destination account number.	
Beneficiary Address	[Optional, Alphanumeric, 35*2] Indicates the beneficiary address.	
City	[Optional, Alphanumeric, 35] Indicates the name of the city.	
Country	[Optional, Dropdown] Indicates the country.	
Beneficiary Bank Details		
BIC	[Mandatory, Pick List] Indicates the BIC code.	
Bank Name	[Display] Displays the bank name.	
Bank Address	[Display] Displays the bank address.	
Country	[Display] Displays the country of the bank.	
City	[Display] Displays the city of the bank.	

Field Name	Description
------------	-------------

#### **Additional Information**

**Reason** [Mandatory, Alphanumeric, 25]

Indicates the reason for cancellation of wired transfer.

**Refund Account** 

[Mandatory, Dropdown]

Number

Indicates the refund account number.

**User Reference** [Optional, Alphanumeric, 25]

Indicates the user reference number for cancellation of wired

transfer.

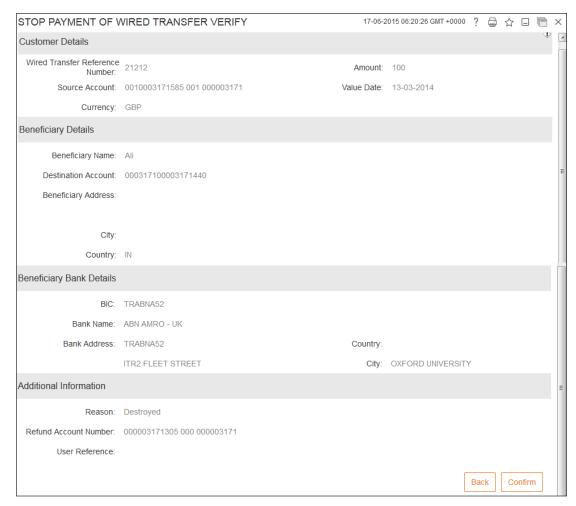
#### 4. Click Submit.

The Stop Payment of Wired Transfer Verify screen appears.

ΩR

Click Another Service Request to return to the Service Request screen.

## Stop Payment of Wired Transfer - Verify



Note: Once the details are submitted, the following message is displayed on the screen.

"Transaction will be stored in *Release* queue after final authorization. The *Bank Administrator* needs to release the transaction to process it."

#### 5. Click **Confirm**.

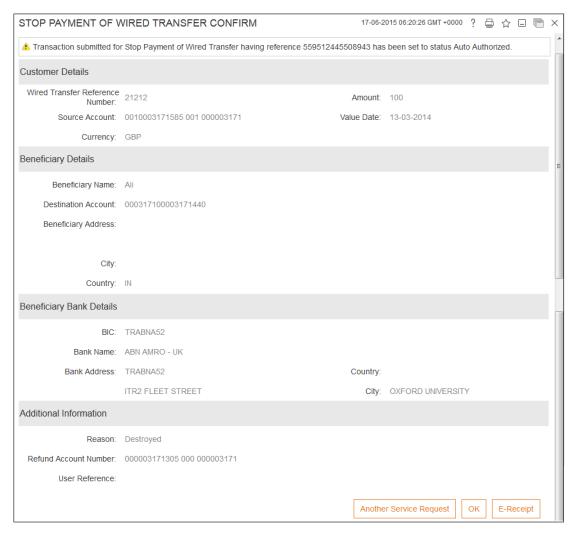
The Stop Payment of Wired Transfer - Confirm screen appears.

OR

Click **Back** button to navigate to the previous screen.

The Stop Payment of Wired Transfer screen appears.

## Stop Payment of Wired Transfer - Confirm



Note: Once the details are submitted, the following message is displayed on the screen.

"Transaction will be stored in *Release* queue after final authorization. The *Bank Administrator* needs to release the transaction to process it."

#### 6. Click OK

The Stop Payment of Wired Transfer Service Request screen appears.

OR

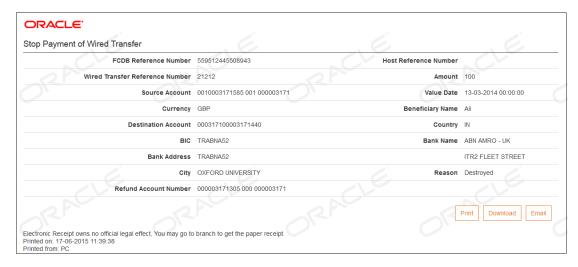
Click Another Service Request.

The New Service Request screen appears.

OR

Click E-Receipt to generate an E-Receipt of the Stop Payment.

## E-Receipt



OR
Click Another Service Request.
The New Service Request screen appears.

## 26. View Limits Utilization

Using this option, you can view the limits utilized.

#### To view the limits utilization

1. From the **Payments** menu, select **Recurring Transfer and Payments**, and then select **View Limit Utilization**.

The View Utilized Limits screen appears.

#### **View Utilized Limits**



## **Field Description**

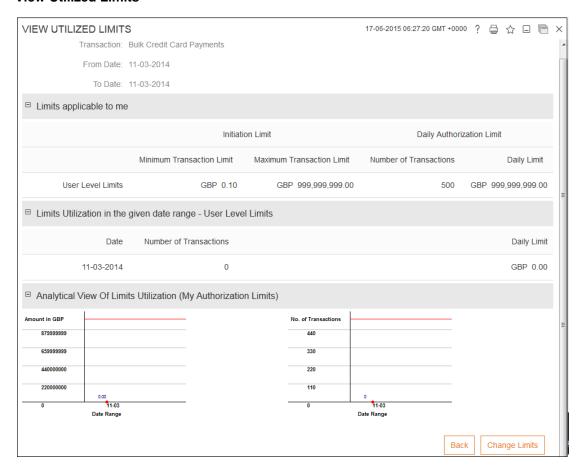
Field Name	Description
Transaction	[Mandatory, Drop-Down] Indicates the transaction.
From Date	[Optional, Pick list] Indicates the start date, for the search criteria. The start date should not be greater than the current date.
To Date	[Optional, Pick list] Indicates the end date, for the search criteria. The end date should be greater than or equal to start date.

#### Click Continue.

The View Utilized Limits screen appears.

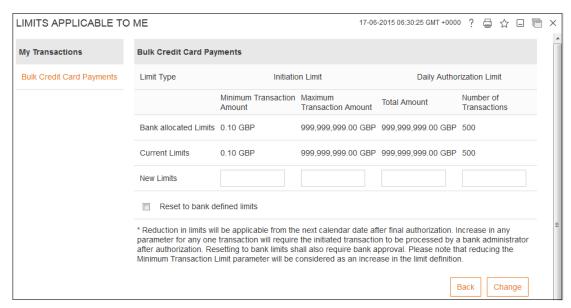
The Initiation and Authorization limits for the limits allocated to you at User Level and Customer Level are displayed.

## **View Utilized Limits**



- Click Change Limits to modify the limits.
   The Change Limits screen for the selected transaction appears.
- 4. Click **Back** to navigate to the previous screen.

## Limits Applicable to me



## **Field Description**

Field Name	Description
------------	-------------

#### Initiation limit

**Minimum** [Optional, Numeric, 12]

Transaction
Amount
Indicates the minimum transaction amount.

**Maximum** [Optional, Numeric, 12]

**Transaction Amount**Indicates the maximum transaction amount.

### **Daily Authorization Limit**

Total Amount [Optional, Numeric, 12]

Indicates the total authorization amount.

Number of [Optional, Numeric, 12]

**Transactions**Indicates the total transactions for authorization.

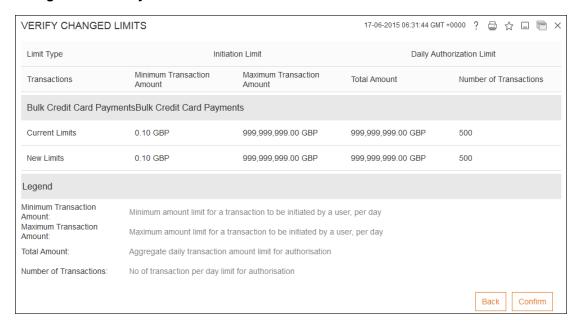
#### 5. Click Change.

The Change Limits Verify screen appears.

OR

Click **Back** to navigate to the previous screen.

#### **Change Limits Verify**



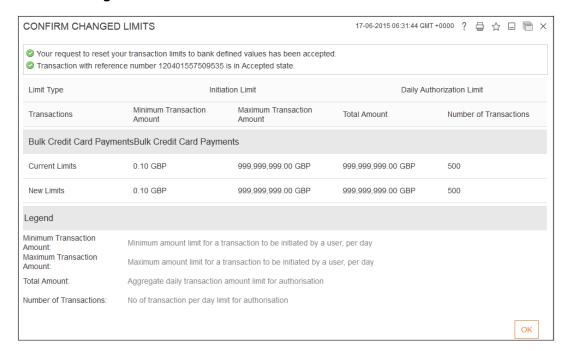
#### 6. Click Change.

The Change Limits Confirm screen appears.

OR

Click **Back** to navigate to the previous screen.

#### **Confirm Changed Limits**



#### 7. Click OK.

The View Utilized Limits screen appears.

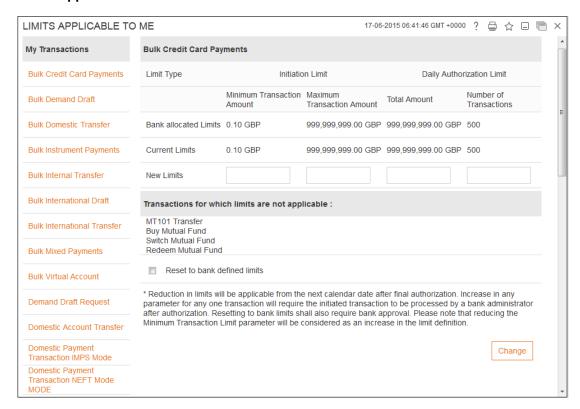
# 27. Change Users Limits

Using this option, you can change the limits for the user.

#### To modify users limit

From the Customer Services menu, select Change Users Limit.
 The Limits applicable to me screen appears.

#### Limits Applicable To Me



Field Name	Description
Initiation limit	
Minimum Transaction Amount	[Optional, Numeric, 12] Indicates the minimum transaction amount.
Maximum Transaction Amount	[Optional, Numeric, 12] Indicates the maximum transaction amount.

## Field Name Description

#### **Daily Authorization Limit**

**Total Amount** [Optional, Numeric, 12]

Indicates the modified total authorization amount.

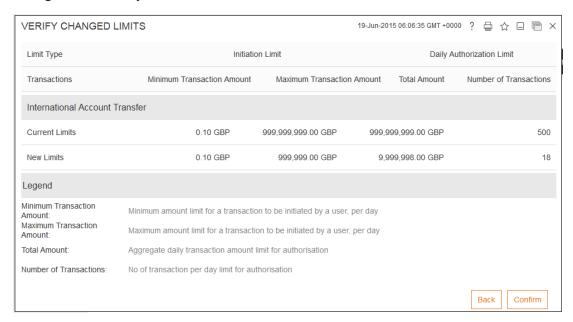
Number of [Optional, Numeric, Four]

**Transactions**Indicates the modified total transactions for authorization.

- 2. In the **New Limits** field, enter the new values.
- Click Change.

The Verify changed limits screen appears.

#### **Change Limits Verify**



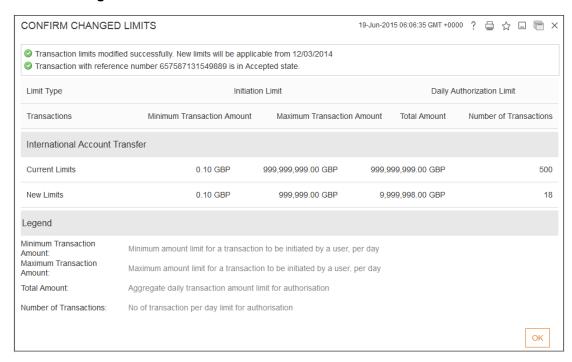
#### 4. Click Confirm.

The Confirm Changed Limits screen appears.

OR

Click **Back** to navigate to the previous screen.

## **Confirm changed limits**



5. Click **OK** to navigate to the **User's Limits** screen.

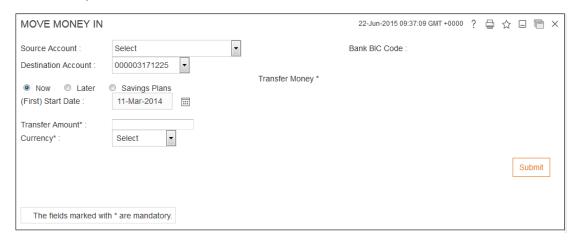
# 28. Move Money In

Using this option, you can transfer funds from linked account to the internal bank account owned by you. The transfer will get initiated on first available business day.

## To transfer funds to internal bank account

1. From the **Receive Money** menu, select **Move Money In**. The **Move Money In** screen appears.

### **Move Money In**



Field Name	Description
Source Account	[Mandatory, Drop-Down] Indicates the source account number.
Bank BIC Code	[Display] Displays the bank BIC code.
Destination Account	[Mandatory, Drop-Down] Indicates the destination account number.
Transfer Money Out	[Mandatory, Option] Indicates the type of transfer money out. The options are as follows:
	<ul> <li>Now: Indicates immediate transfer of funds.</li> <li>Later: Indicates transfer of funds at later date.</li> <li>Saving Plans: Indicates transfer of funds as per the saving plan.</li> </ul>

Field Name	Description
(First) Start Date	[Conditional, Pick list]
	Indicates the start date of the funds transfer.
	To enable this field, select Later or Saving Plan option.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Transfer Amount [Mandatory, Numeric, 15]

Indicates the amount to be transferred.

**Currency** [Mandatory, Drop-Down]

Indicates the amount currency to be transferred.

#### 2. Click Submit.

The Move Money In - Verify screen appears.

#### Move Money In - Verify

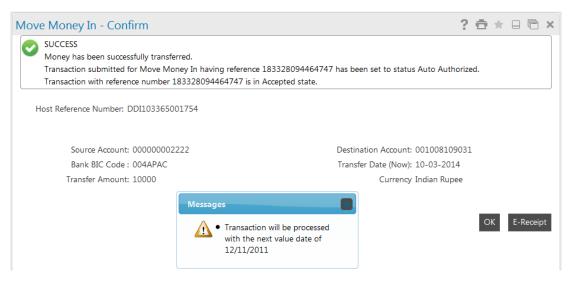


#### 3. Click Confirm.

The **Move Money In - Confirm** screen with the status message appears.

Click **Back** to navigate to the previous screen.

## **Move Money In - Confirm**



#### 4. Click OK.

The Move Money In screen appears.

# 29. Move Money Out

Using this option, you can transfer funds from bank account to linked account mapped to you. The transfer is initiated on first available business day.

#### To transfer funds from bank account to linked account

1. From the **Payments** menu, select **Move Money Out**. The **Linked Account Transfer** screen appears.

#### **Linked Account Transfer**



#### **Field Description**

Field Name	Description	
Source Account	[Mandatory, Drop-Down] Indicates the source account number.	
Destination Account	[Mandatory, Drop-Down] Indicates the destination account number.	
Transfer Money Out  It is mandatory to select either Now or Later option.		
Now	[Optional, Option] Indicates immediate transfer of funds.	
Later	[Optional, Option] Indicates transfer of funds at later date.	

#### Field Name Description

**Note**: The *Transfer Date* to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

**Transfer Amount** [Mandatory, Numeric, 13.2]

Indicates the amount to be transferred.

**Currency** [Mandatory, Drop-Down]

Indicates the currency of the amount to be transferred.

#### 2. Click Submit.

The Linked Account Transfer screen appears.

#### **Linked Account Transfer**

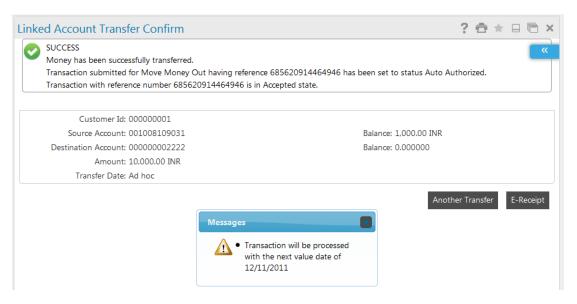


#### 3. Click Confirm.

The **Linked Account Transfer Confirm** screen with the status message appears. OR

Click **Change** to navigate to the previous screen.

#### **Linked Account Transfer Confirm**



## 4. Click **OK**.

The Linked Account Transfer screen appears.

# 30. Linked Accounts

Using this option, you can add a new account and link it to the existing account. The Linked account is an account from which the money can be moved in or out of the existing account.

#### To view existing linked accounts

1. From the **Customer Services** menu, select **Linked Accounts**. The **Linked Account** screen appears.

#### **Linked Account**



#### **Field Description**

Field Name	Description
Account Number	[Display] Displays the account number of the existing linked account.
BIC	[Display] Displays the BIC number of the bank in which the linked account is present.
Status	[Display] Displays the status of the existing linked account.

#### To link account to an existing account

2. Click Add Another Linked Account.

The Add Another Linked Account screen appears.

#### **Add Another Linked Account**



#### **Field Description**

Field Name	Description
Account Number	[Mandatory, Numeric, 20] Indicates the account number that you want to link.
Bank BIC Code	[Mandatory, Lookup]  Click to search to select the BIC code of the bank in which the account is present.
	<b>Note</b> : Select the correct BIC code of the bank; otherwise the addition of linked account will be rejected.

- 3. In the **Account Number** field, enter the account number.
- 4. From the **Bank BIC Code** list, select the appropriate option.
- 5. Click **Submit**.

The Add Another Linked Account Verify screen appears.

Click **Back** to navigate to the previous screen.

#### **Add Another Linked Account Verify**



6. Click Confirm.

The Add Another Linked Account Confirm screen appears.

OR

Click **Back** to navigate to the previous screen.

#### **Add Another Linked Account Confirm**



#### 7. Click **OK**.

The initial Linked Account screen appears.

#### To transfer funds to the linked account

1. Click Confirm Random Deposit.

The Confirm Random Deposit screen appears.

#### **Confirm Random Deposit**



#### **Field Description**

Field Name	Description
Account Number	[Display]
	Displays the account number of the linked account.
Bank BIC Code	[Display]
	Displays the BIC code of the bank in which the linked account is present.
Enter Random Deposit Amount	[Mandatory, Numeric]
	Indicates the Penny amount has to be entered for account verification.
Confirm Random Deposit Amount	[Mandatory, Numeric]
	Indicates the Penny amount has to be entered for account verification.

#### 2. Click Submit.

The Confirm Random Deposit Confirm screen appears.

3. Click **OK**.

The Add Another Linked Account screen appears.

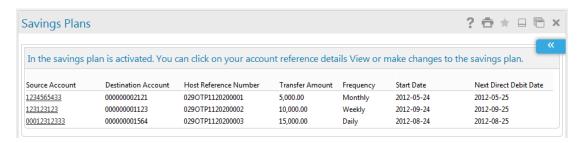
# 31. Savings Plan

Using this option, you can view or cancel any savings plan.

#### To view details of a savings plan

1. From the **Receive Money** menu, select **Savings Plan**. The **Savings Plan** screen appears.

#### **Savings Plans**



#### **Field Description**

Field Name	Description
Source Account	[Display] Displays the source account.
Destination Account	[Display] Displays the destination account.
Host Reference Number	[Display] Displays the host reference number.
Transfer Amount	[Display] Displays the transfer amount of the savings plan.
Frequency	[Display] Displays the frequency of the savings plan.
Start Date	[Display] Displays the start date.
Next Direct Debit Date	[Display] Displays the next direct debit date.

#### 2. Click Source Account link.

The **Savings – Detailed Overview** screen appears.

#### Savings - Detailed Overview



#### Click Cancel Plan.

The **Saving – Detailed Overview** screen appears.

OR

Click **Back** to navigate to the previous screen.

The Savings Plan screen appears.

OR

Click **E-Receipt** to generate an e-receipt for the transaction.

#### Savings - Detailed Overview



#### 4. Click **Confirm**.

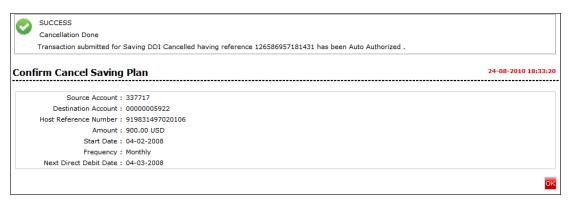
The Confirm Cancel Saving Plan screen appears.

OR

Click **Back** to navigate to the previous screen.

The Saving - Detailed Overview screen appears.

## **Confirm Cancel Saving Plan**



#### 5. Click **OK**.

The Savings Plans screen appears.

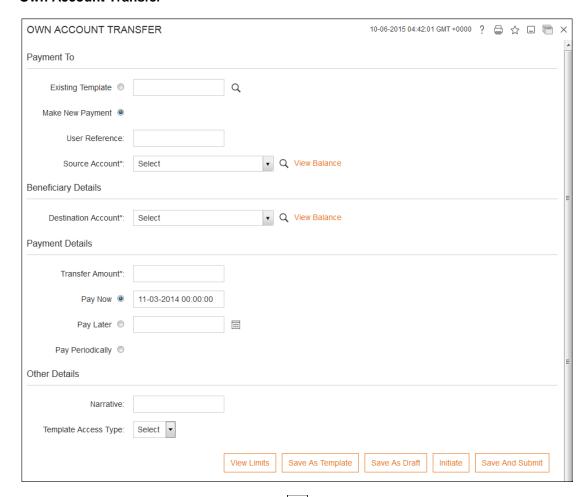
# 32. Template Look Up

Using this option, you can use existing templates for any of the payments transactions. You need not to enter any field details for those fields which are already filled in that existing template.

## To attach a template

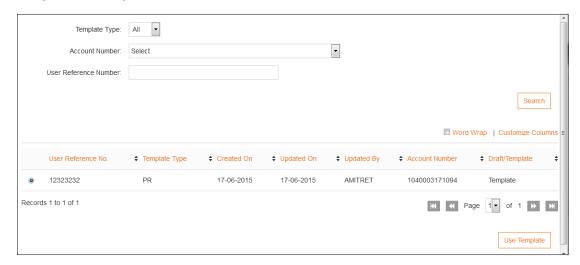
From the Payments menu, select Own Account Transfer.
 The Own Account Transfer screen appears.

#### **Own Account Transfer**



2. If you select **Existing Template** option, click to select the template. The **Template Search** screen appears.

## **Template Look Up**



## **Field Description**

Field Name	Description
Template Type	[Optional, Drop-Down]
	Indicates the template type.
	The options are:
	• All
	• Public
	Private
Account Number	[Optional, Drop-Down]
	Indicates the account number of the payment.
User Reference Number	[Optional, Alphanumeric, 40] Indicates the user reference number of the template.

## **Column Description**

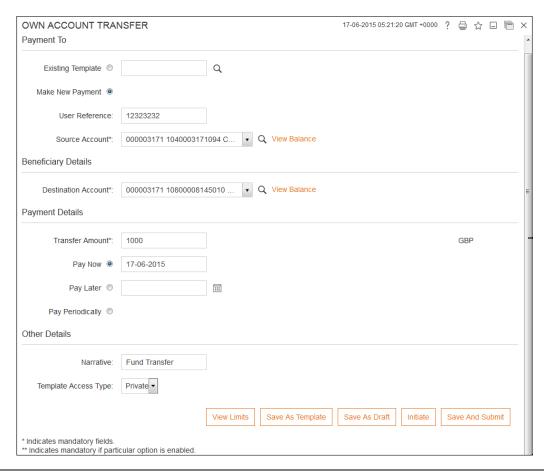
Field Name	Description
User Reference Number	[Option, Display]
	Indicates the user to select the record which shall be used for Initiation.
	Displays the user reference number.
Template Type	[Display]
	Displays the template type that is public or private.

Field Name	Description
Created On	[Display] Displays the date on which the template / draft was created.
Updated On	[Display] Displays the date on which the template / draft was updated.
Updated By	[Display] Displays the channel user id of the user who has last updated the template / draft.
Account Number	[Optional, Drop-Down] Displays the account number of the payment.
Template / Draft	[Display] Displays if the record is a Template or a Draft.

- 3. In the **User Reference No.**, select the appropriate option.
- 4. Click **Use Template**.

The **Own Account Transfer** screen with all the details of template appears.

#### **Own Account Transfer**



**Note**: For the further details of the fields refer to the Payment Transaction section.

# 33. Additional Options (Save as Drafts\Template, Save and Submit, View Limits)

While doing Payments transactions there are additional options available as *Save as Drafts\Template*, *Save and Submit*, *and View Limits*.

Using Save as Drafts\Template option, you can save the entered details as drafts or templates. These saved drafts or templates can be used later for any of the payments transactions. You need not to enter any field details for those fields which are already filled in these existing drafts or templates.

Using Save and Submit you can save as well as initiate that transaction.

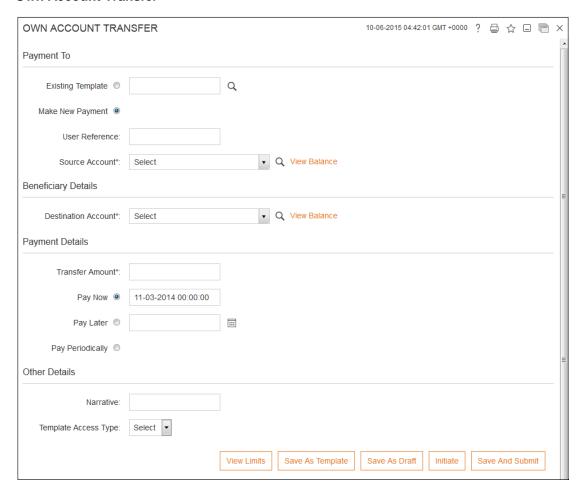
Using View Limits option, you can view the limits status for that particular transaction.

#### 33.1 Save as Drafts

To save as draft/template or save and submit or view limits

1. From the **Payments** menu, select **Own Account Transfer**. The **Own Account Transfer** screen appears.

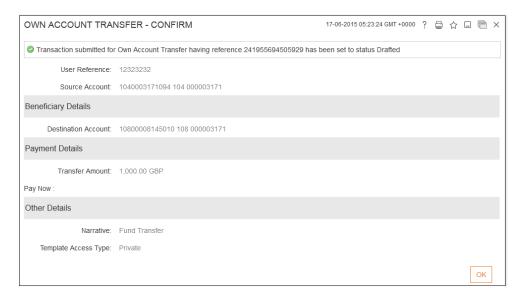
#### **Own Account Transfer**



Click the Save as Draft button to create a draft version of the transaction.
 The Own Account Transfer – Confirm screen with the status message appears. You can use the draft version later to initiate the payment.

**Note**: You can enter details in parts and save. The submission of the entered details can be done on any preferred date using *Save as Draft*.

#### **Own Account Transfer - Confirm**

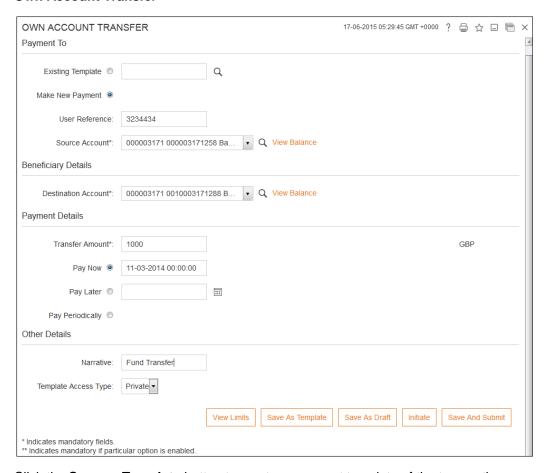


Click OK.
 The Initial Own Account Transfer screen appears.

# 33.2 Save as Template

1. From the **Payments** menu, select **Own Account Transfer**. The **Own Account Transfer** screen appears.

#### **Own Account Transfer**

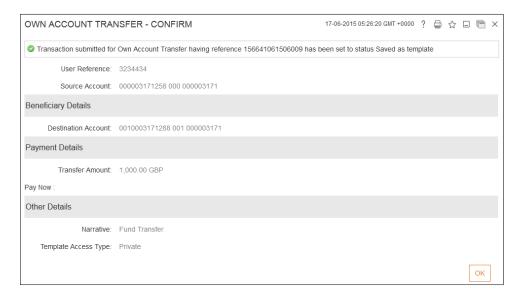


Click the Save as Template button to create a payment template of the transaction.
 The system displays the Own Account Transfer – Confirm screen with the status message appears.

**Note**: While saving any transaction as template, the system performs field validations i.e. you have to enter the mandatory details; otherwise it won't perform *Save as Template*.

You can use the template later to initiate the payment. The *Template Access Type* is mandatory while saving the template. The *Public Templates* are available to other users of the customer whereas the *Private Templates* are available to user who creates it.

#### **Own Account Transfer - Confirm**

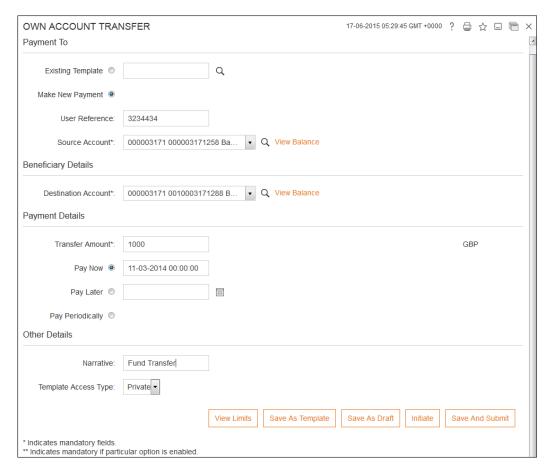


Click OK.
 The Initial Own Account Transfer screen appears.

## 33.3 Save and Submit

1. From the **Payments** menu, select **Own Account Transfer**. The **Own Account Transfer** screen appears.

#### **Own Account Transfer**



2. Click **Save and Submit** to create a payment template of the transaction as well as initiating the transaction.

The Save and Submit screen appears.

**Note**: While doing **Save and Submit**, the system performs field validations i.e. you have to enter the mandatory details; otherwise it won't perform *Save and Submit*.

You can use the template later to initiate another payment. The *Template Access Type* is mandatory while saving the template. The system displays the *Save and Submit* screen.

#### **Save and Submit**



## **Field Description**

Field Name	Description
Template Details	[Optional, Option] Indicates the template details.
Draft Details	[Optional, Option] Indicates the draft details.
New Template	[Optional, Alphanumeric, 20] Indicates the new template details.
Visibility	[Mandatory, Drop-Down] Indicates the template/draft visibility.

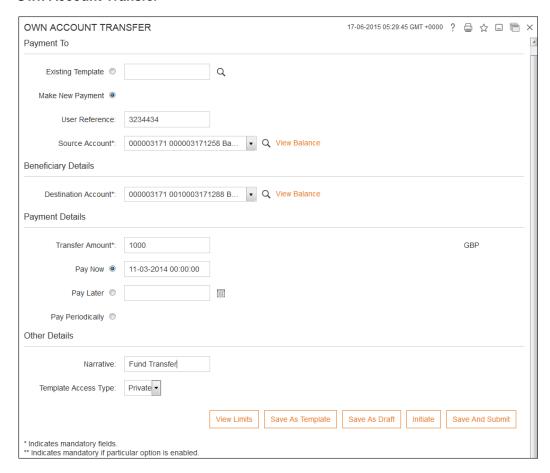
3. Click **Submit** to submit the template.

The system will save it as a template and also initiate the transaction by showing the **Own Account Transfer – Verify** screen.

## 33.4 View Limits

1. From the **Payments** menu, select **Own Account Transfer**. The **Own Account Transfer** screen appears.

#### **Own Account Transfer**



## **Field Description**

## Field Name Description

It is mandatory to select either **Existing Template** or **Make New Payment** option.

Existing Template	[Optional, Option]
	Indicates that you are using an existing payment template for fund transfer.
Make New Payment	[Optional, Option]
	Indicates that you are making a new payment without using a payment template for fund transfer.
User Reference	[Optional, Alphanumeric, 40]

Indicates the reference number for future tracking.

Field Name	Description
Source Account	[Mandatory, Drop-Down] Indicates the source account number. Click the <b>View Balance</b> link to view the account balance of the selected account.
Destination Account	[Mandatory, Drop-Down] Indicates the destination account number.
Transfer Amount	[Mandatory, Numeric, 15] Indicates the amount to be transferred.
Pay Now	<ul><li>[Optional, Option]</li><li>Indicates the payment to be made immediately.</li></ul>

**Note**: The **Transfer Date** to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the **Transfer Date** happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Pay Later	[Optional, Option]
Setup Standing Instruction	Indicates the payment to be made at a future date.
	[Optional, Option]
	Indicates to setup a standing instruction for funds to be transferred for a period.

**Note**: The **Transfer Date** to be selected should lie between the *Start Date* and the *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

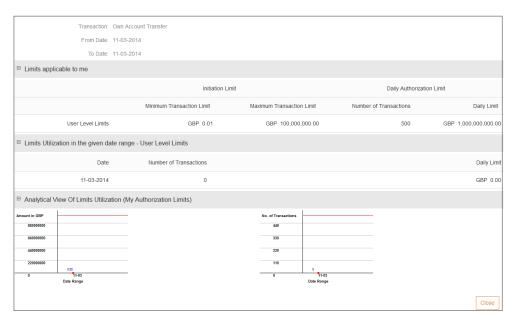
If the *Transfer Date* happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
SI Execution Frequency	[Conditional, Pick List] Indicates the SI execution frequency. The options are:
	<ul> <li>Daily</li> <li>Weekly</li> <li>Fortnightly</li> <li>Monthly</li> <li>Bi-Monthly</li> <li>Quarterly</li> <li>Half -Yearly</li> <li>Yearly</li> </ul>
	To enable this field, select <b>Setup Standing Instruction</b> option.
First Execution Date	[Conditional, Pick List]
	Indicates the first execution date.
	This field appears, if you select the Setup Standing Instruction option.
Expiry Date	[Conditional, Pick List]
	Indicates the Si expiry date.
	This field appears, if you select the <b>Setup Standing Instruction</b> option.
Narrative	[Optional, Alphanumeric, 35]
	Indicates the narration.
Template Access Type	[Optional, Drop-Down] Indicates the template access type. For Retail Users, template access type will be Private.
	i di Netali Osers, tempiate access type wili be r fivate.

## 2. Click View Limits.

It will display the **View Utilized Limits** screen in which it will graphically display allowed, utilized and remaining number of transactions and allowed, utilized and remaining daily limits(in terms of amount).

#### **View Utilized Limits**



3. Click Close to close the View Utilized Limits screen.