# User Guide **VENDOR LOGISTICS PORTAL**

Online Requests for MCX Shipment Validation and Routing

February 2013



Powered By:

# **Revision Sheet**

Release No.	Date	Revision Description
Rev. 0	10/07/12	User's Manual for TMS
Rev. 1	10/09/12	Updated screen images
Rev. 2	12/26/12	Updated Screen Images and Directions to accommodate new portal design.
Rev. 3	01/14/13	Updated Screen Images and Directions to accommodate portal modifications.
Rev. 4	1/28/13	Revised based off of team edits
Rev. 5	2/11/13	Revised TMS Setup Form

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### 1.0 GENERAL INFORMATION

# 1.1 System Overview

- **Function** 
  - The function of this document is to aid the MCX business Partners in navigating the MercuryGate TMS vendor portal effectively and efficiently.
- Architecture
  - This software is a web based transportation management application customized for third party logistic companies to provide routing and carrier selection.
- User access mode
  - Graphical User Interface.
- System Name
  - MercuryGate Transportation Management System.

#### 1.2 Points of Contact

Following is the list of the points of organizational contacts that may be needed by the user for informational and troubleshooting purposes. All communications will be returned within one business day. Direct all communications regarding transportation and/or routing to Landair, if no answer is received than contact the Landair Escalation team. Contact the MCX Logistics department if you have any concerns or unresolved communications.

- Landair Transport, Inc. General Traffic and Help Desk
  - Landair Traffic E-mail – mcx@landair.com Phone (Direct) - 866-404-8517
- Landair Transport, Inc. Escalation
  - Lyndal Harper, Manager TMS E-mail - lharper@landair.com Phone (Direct) - 423-783-1489
  - Raj Date, Business Analyst E-mail – raj@landair.com Phone (Direct) - 423-783-1227
- MCX Logistics General Traffic and Help desk
  - MCX Logistics E-mail – OMBMCXLOGISTICS@usmc-mccs.org Phone (Direct) - 703-784-3805

#### 2.0 GETTING STARTED

# 2.1 Accessing the Vendor Portal

Below is a screenshot of the MercuryGate Vendor Portal main page. It is suggested that your shipping locations bookmark the following link in their browser to access the site easily.

https://sites.google.com/a/landairtms.com/mcx-log-in/



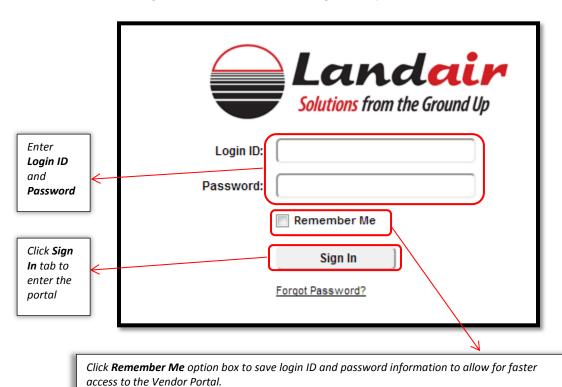
# 2.2 New User Registration

If you have not received your MercuryGate Vendor Portal Login ID and Password or if you are a new location, complete the form on page 6 and submit to Landair at E-mail mcx@landair.com or Fax to 423-783-1369 attention MCX TMS Setup. Allow for at least two business days to verify information and process request. Landair will send your Login ID and Password to the emails listed on the form.

		Check the b	box that applies to y	your facility.	
MCX TRADII TMS SET	NEW VENDOR  E-mail form to mcxvendorsetup@usmc-mccs.org or Fax to 703-784-5354 Attention MCX Logistics  UPDATE EXISTING  E-mail form to mcx@landair.com or Fax to 423-783-1369 Attention MCX Vendor Profile				
SHIPPING POINT INFOR					
	is location is authorized to ship order each shipping location. Send compl		opriate location ab	ove.	
MCX TMS Location ID (MCX will co	reate/provide ID for new setup):				
* Shipper Company Name:					
* Shipper POC Name:		* Phone:			
* Shipper Address:					
* City:		* State:			
* Country:		* Postal Code:			
* Shipping Location Fax:		* Commodity:			
	ors provide an Open Mail Box or Grou a closed address due to turnover, out	•			
* Group E-mail Address:					
* Secondary E-mail Address:					
* Other Contact Name:		* Other Phone:			
numbering system," known as DUI money is spent. The federal govern	NS for each company that your facili INS, is a unique 9-digit number that is noment requires organizations to pro icy. If more than 3, list them in the no	is used by the federal go ovide a DUNS number a	government to kee	ep track of how federal	
Vendor Name:		DUNS:			
Vendor Name:		DUNS:			
Vendor Name:		DUNS:			
* Does your location require an appointment for pickup?  NO YES, provide appt phone number					
Shipping Hours Mon-Fri (p	lease enter all times as Milita	ary Time ex. 1300	= 1pm)		
* Earliest Appointment:		* Latest Appointmen	nt:		
Notes:					
Vendor Name:  Vendor Name:  * Does your location require an appointment for pickup?		DUNS: DUNS:	= 1pm)		
* Earliest Appointment:		* Latest Appointmen	nt		
Notes:					

# 2.3 Logging In

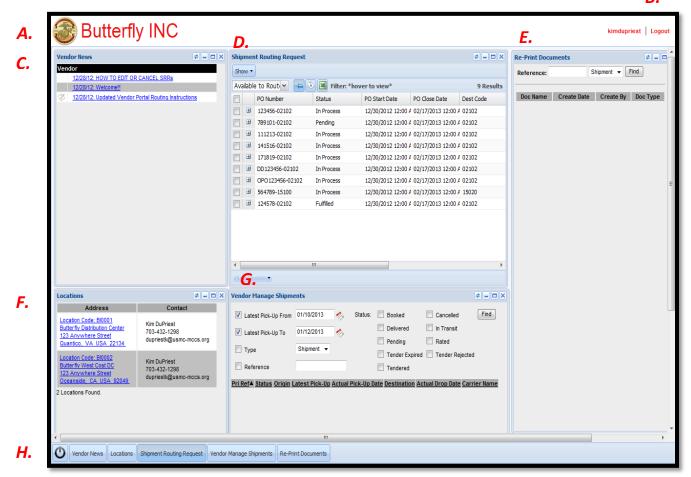
- After clicking the *Image* to route your PO the user will be directed to the Landair Solutions Login Screen
- Before you can access the Vendor Portal to enter a shipment you will need your unique Login ID and Password.
- See section 2.1 for New User Registration
- See Section 2.5 for Changing or Resetting Your Password if you do not remember your Login ID and/or Password.
- Enter the Login ID and Password assigned to your location into the TMS Vendor Portal



#### 2.4 Vendor Home Screen

A similar screen as shown below will appear after successfully logging into the TMS Vendor

В.



These quadrants will automatically be displayed

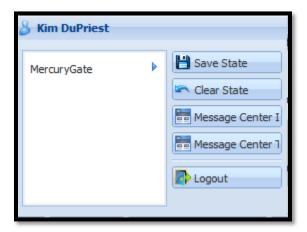
- A. The Vendor or Shipper's Location name
- B. Logout Function
- C. Vendor News quadrant
- D. Shipment Routing Request quadrant
- E. Re-Print Document quadrant
- F. Locations quadrant
- G. Vendor Manage Shipments quadrant
- H. Quick Launch Tab Menu
- The functions of all the *quadrant items* are described in detail in Section 3.0 Using the **System**

## 2.4.1 Quick Tab

The **Quick Tab** located at the bottom of the home screen provides buttons to launch each quadrant.



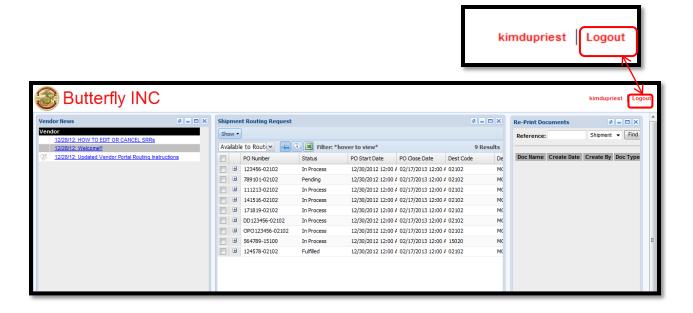
The Power button brings up the MercuryGate user preferences window.



- The user can arrange the home screen by reordering, resizing, or subtracting the quadrants then using the quick tab and pressing the power button and choosing Save State to save the home screen preferences.
- To return to the default settings choose *Clear State*
- The message Center buttons are not functional at this time.
- Choose *Logout* to exit the system completely
- Click the *Power button* again to return to the home screen

# 2.5 Exiting the System

To Exit the system click on the *Logout* icon in the upper right hand corner.



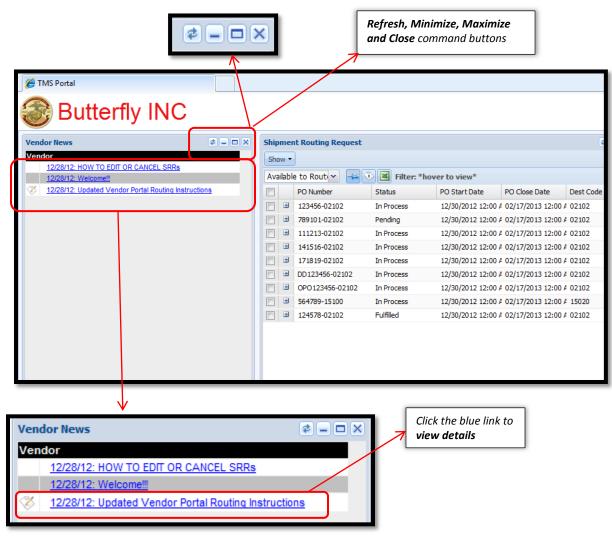
# 2.6 Changing or Resetting Your Password

Use the Forgot Password link on the login screen to submit a password reset request. You must enter your Login ID and e-mail. If you do not know your Login ID, send an email to mcx@landair.com or call 866-404-8517.

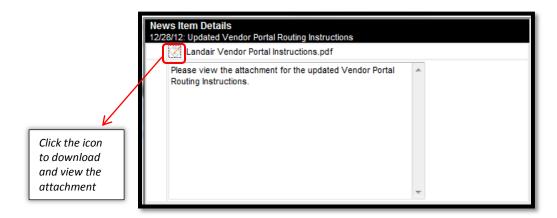
#### 3.0 USING THE SYSTEM

#### 3.1 Vendor News

- Important alerts concerning system updates, routing/shipping compliance, and MCX supply chain modifications will be posted in the Vendor News quadrant.
- Each alert will include the date posted to the *Vendor News* quadrant.
- All users are required to read the alerts prior to routing and shipping their orders.
- To view the **Vendor News** details, click on the blue link of the subject line in the **Vendor** News quadrant.

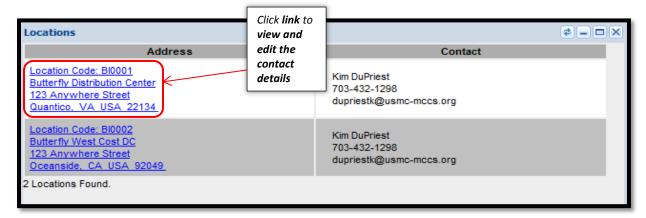


- The Selected link will appear as a dialog box with the pertinent details to include document attachments.
- Click on the document icon to download and view any attachments associated with the alert.

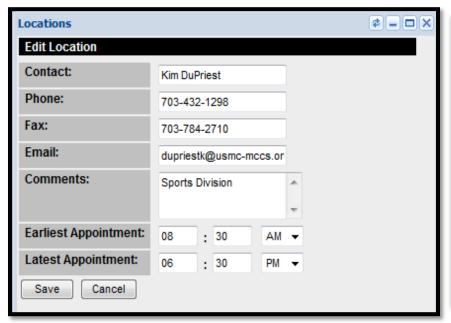


# 3.2 Locations - Shipping Points

- All of the authorized shipping points for the Vendor will be displayed in the *Locations* Quadrant
- The **Locations** are displayed as a list with the **blue links** indicating Vendor locations that are active for the user.



- To modify the shipping location address or to add a new location to the vendor, complete the MCX Trading Partner TMS Setup Form located on page 6 and email or fax to Landair.
- To modify the contact information for an address select the blue link to that location.
- An *Edit Location* Box will open, modify appropriate information and press *Save*

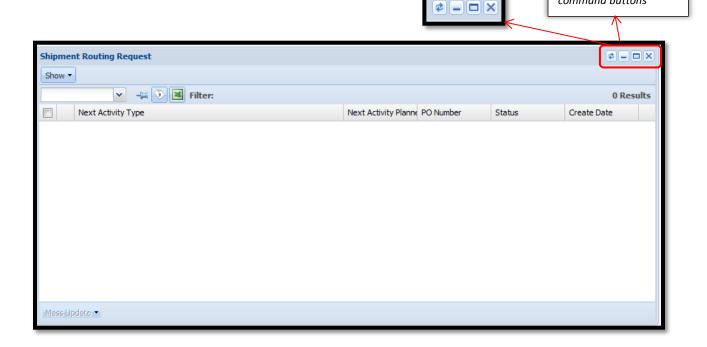


The following fields can be edited by the user: Contact Phone Fax Email (Multiple emails must be separated by a comma,) Comments EarliestAppointment time Latest Appointment time (Times must be entered as standard time xx:xx am/pm)

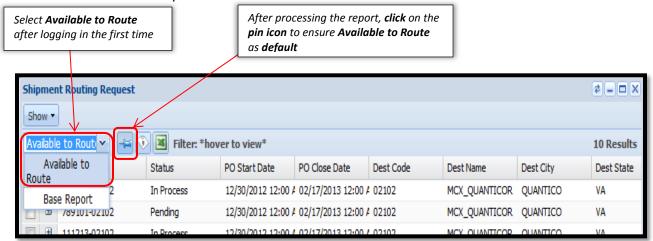
command buttons

# 3.3 Shipment Routing Request

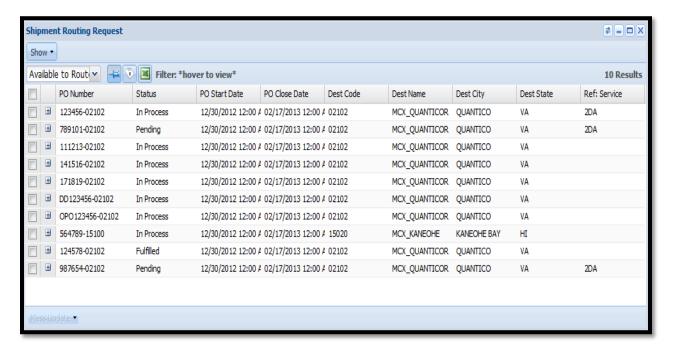
- The **Shipment Routing Request** quadrant is as displayed below
- Maximize the quadrant using the command buttons located on the upper right of the quadrant screen. Maximize/Minimize



- The first time logging in, the Available to Route report must be selected for open orders attached to the vendor to display.
- Once the report processes, click on the *pin icon* to pin the report as the default for subsequent visits.



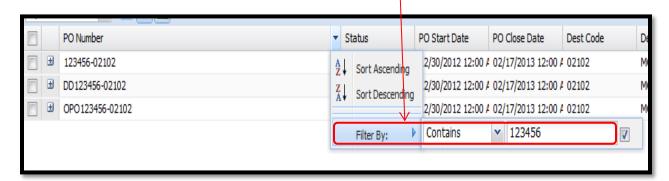
- This quadrant shows all open orders that are authorized to route by the shipper. Any order that is past the PO close date will not populate.
- You may request routing up to 5 days prior to the **PO Start Date**
- PO extension requests must be made to the appropriate MCX buyer.
- Shipping on a cancelled PO will result in a non-compliance fee.



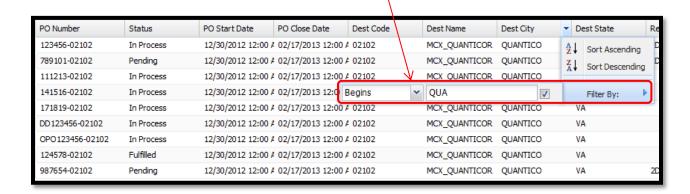
- The **Shipment Routing Request** columns include
  - PO Number The MCX Purchase Order Number paired with the MCX Site/Store number destination
  - **Status** the routing status of the order
    - **Pending** no request submitted by the shipper, open order
    - In Process request for routing submitted by shipper and being processed by the TMS
    - Fulfilled routing has been completed
  - **PO Start Date –** authorized start shipping date designated by the MCX buyer
  - PO Close Date the last date that the PO can be entered for routing approval
  - **Dest Code** the MCX site/store number as designated by the order
  - > **Dest Name –** the Destination Location address code
  - **Dest City** the city that the shipment will be shipped to
  - **Dest State –** the State the shipment will be shipped to
  - Ref: Service the type of shipping service requested by the MCX buyer

# 3.4 Searching Open Orders

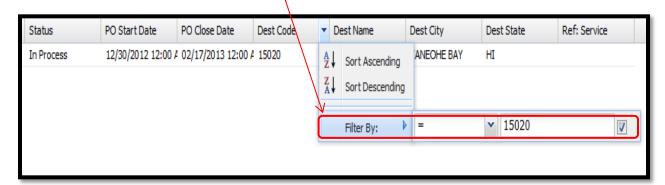
- To locate the order(s) that you would like to request routing for use the column headers to sort and filter by your unique criteria, this minimizes your open orders to your query.
- Example: Filter by selecting category Contains and enter PO Number ex 123456



Example: Filter **Dest City** to **Begins** QUA to only show Quantico VA orders

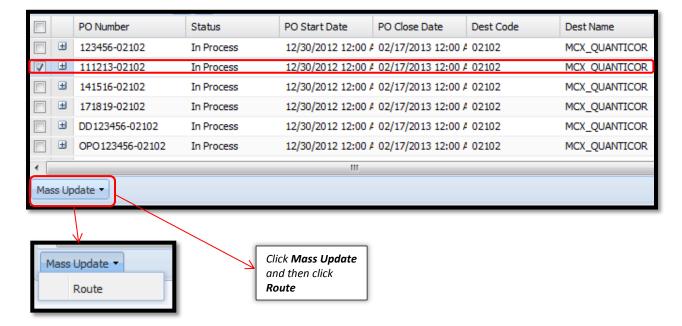


Example: Filter **Dest Code** to = 15020 to only show Kaneohe Bay Store 15020 orders



### 3.4.1 Selecting a Single Order

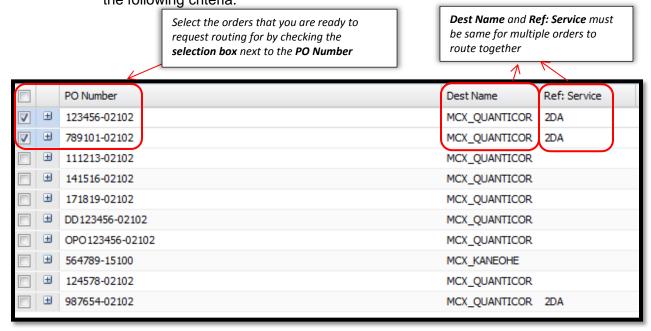
After Filtering your open orders to locate the order that you are ready to ship select the **PO Number** by checking the box on the left hand side of the **PO Number**.



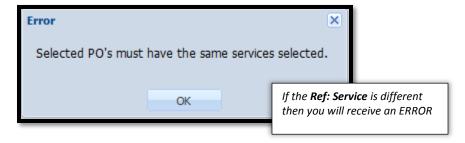
- Click Mass Update at the bottom left hand side of the window and then click Route.
- After the user clicks Route, the Request Route window will open with the Origin Location and Destination Location details.

#### 3.4.2 Selecting Multiple Orders

Multiple orders can be routed together on the same request as long as they meet the following criteria.



They all must have the same Ref: Service



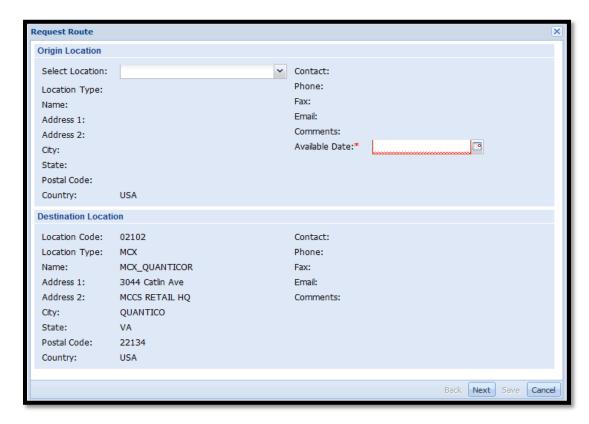
> They all must have the same **Dest Name** 



Click Mass Update at the bottom left hand side of the window and then click Route

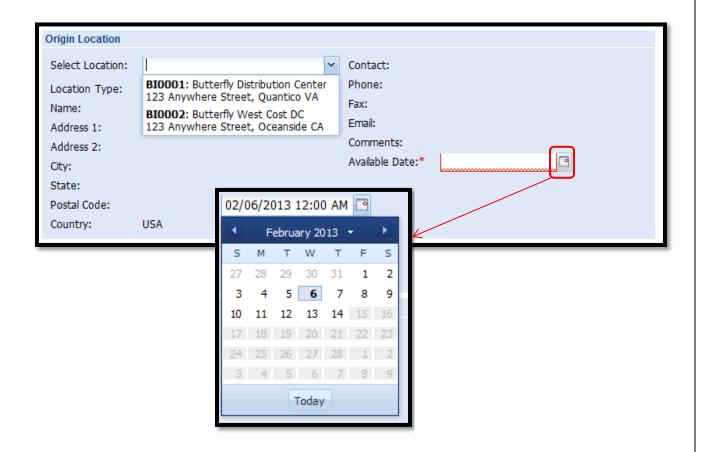
#### 3.5 Request Routing

After the user has selected the PO(s) and has clicked Route, the Request Route window will open with the *Origin Location* and *Destination Location* details



- The **Destination Location** is automatically populated from the MCX order
- In the *Origin Location* section choose your shipping location from the drop down box to populate the Select Location field.

All shipping points authorized to ship for the vendor will display, only choose your location, if your location in not listed see Section 2.1 New Vendor Registration

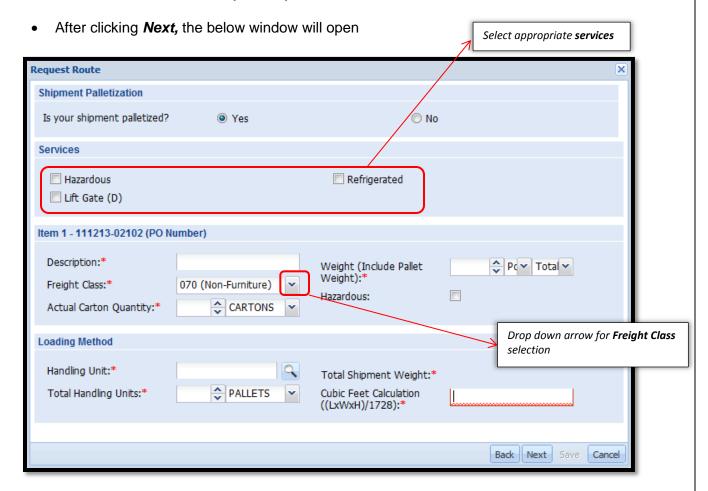


- Choose the date that the shipment will be available for pickup in the Available Date field
- If the shipment is ready now, then select the *Today* button
- The calendar will only populate dates within the PO shipping window
- In the bottom right hand corner click **Next** to continue or **Cancel** to end the request (the routing request will not be saved if *Cancel* is selected).



The example PO has a shipping window of 12/30/2012 to 02/17/13. The Available Date only allows shipping until 02/14/13. Two to four days may be deducted from the ship window due to weekends, holidays, and carrier requirements.

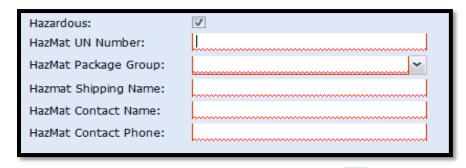
### 3.5.1 Palletized or Floor Loaded (TL/LTL)



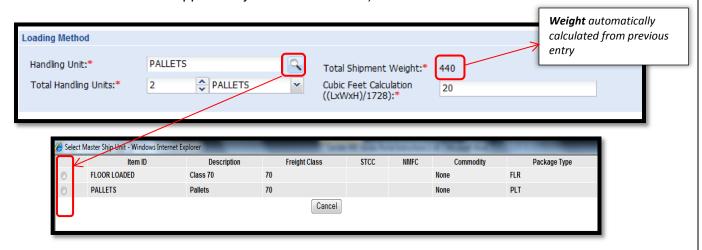
- Select Yes if the shipment is palletized or floor loaded (only fixtures, furniture, and appliances are authorized all others must have approval by MCX to floor load).
- Select appropriate Services from the options Hazardous/Lift Gate/Refrigerated
- In the *Item section* enter *Description*, appropriate *Freight Class* from the dropdown options, Weight to include pallet weight, Actual Carton Quantity, and check the Hazardous box if applicable.



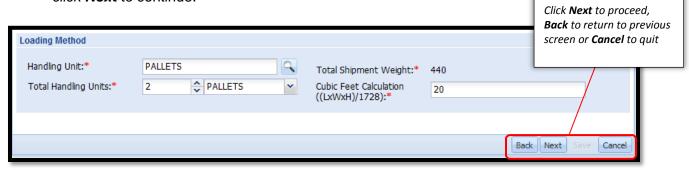
If the *Hazardous* box is checked enter the *Hazardous Information* as it pertains to the shipment.



- In the *Loading Method* section click the magnifying glass in next to Handling Unit for available choices. Select the appropriate option.
- Select either Floor Loaded (only fixtures, furniture, and appliances are authorized all others must have approval by MCX to floor load) or Pallets

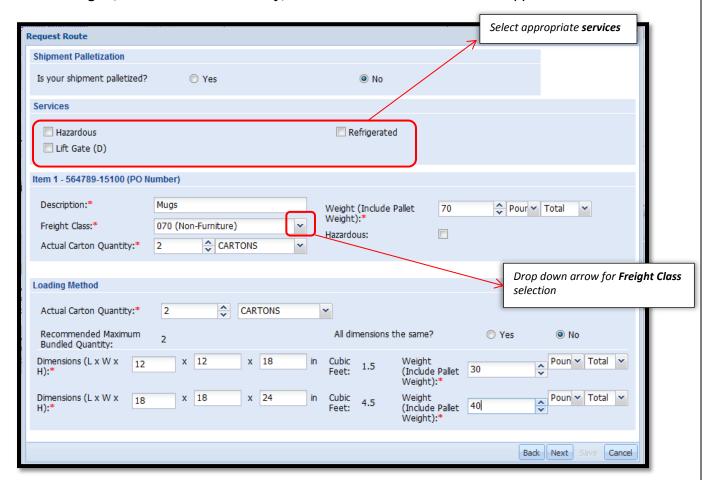


Enter the actual number of *Total Handling Units* and click on the drop down arrow to select the appropriate option then enter the total shipment Cubic Feet Calculation and click **Next** to continue.

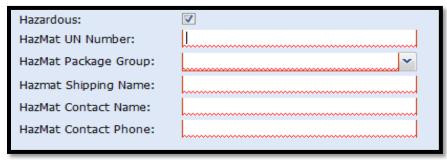


### 3.5.2 Non-palletized (small parcel)

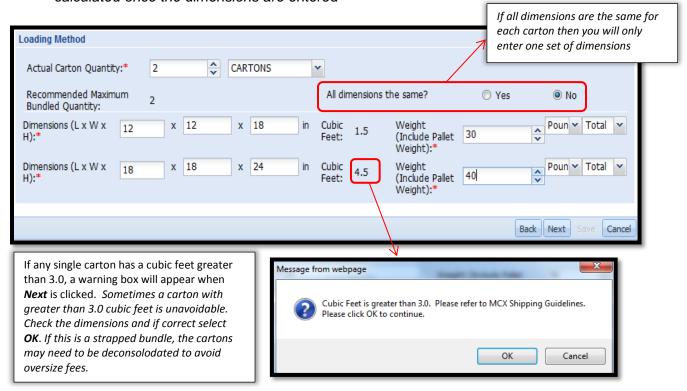
- Select No for Is your shipment palletized?
- Select appropriate Services from the options Hazardous/Lift Gate/Refrigerated
- In the *Item section* enter *Description*, *Freight Class* from the dropdown options, Weight, Actual Carton Quantity, and check the Hazardous box if applicable.



If the *Hazardous* box is checked enter the *Hazardous Information* as it pertains to the shipment.



- The Loading Method section will expand based on the Actual Carton Quantity entered.
- Select All Dimensions the Same, Yes or No, and input appropriate dimensions and carton weights and click Next to continue. \*Note, cubic feet will automatically be calculated once the dimensions are entered



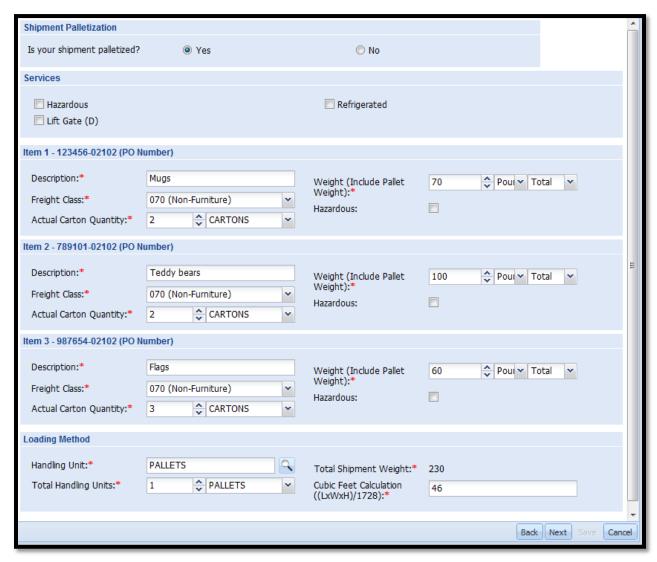
Directly below the Actual Carton Quantity field is a Recommended Maximum Bundled Quantity number. This is the MCX recommended number of shippable cartons based on MCX Bundling Guidelines. The shipper is required to bundle to this quantity either by strapping or using a master outer box. If the Actual Carton number exceeds the Recommended number, a warning box will appear when Next is clicked.



\*If a warning box appears for carton quantity or cubic feet, "OK" must be selected to continue.

### 3.5.3 Multiple PO Entry

- Select appropriate choice for *Is your shipment palletized?*
- Select appropriate Services from the options Hazardous/Lift Gate/Refrigerated
- In the *Item Sections* notice that each individual PO has it's own section. Enter Description, Freight Class from the dropdown options, Weight, Actual Carton **Quantity,** and check the **Hazardous box** if applicable per PO.

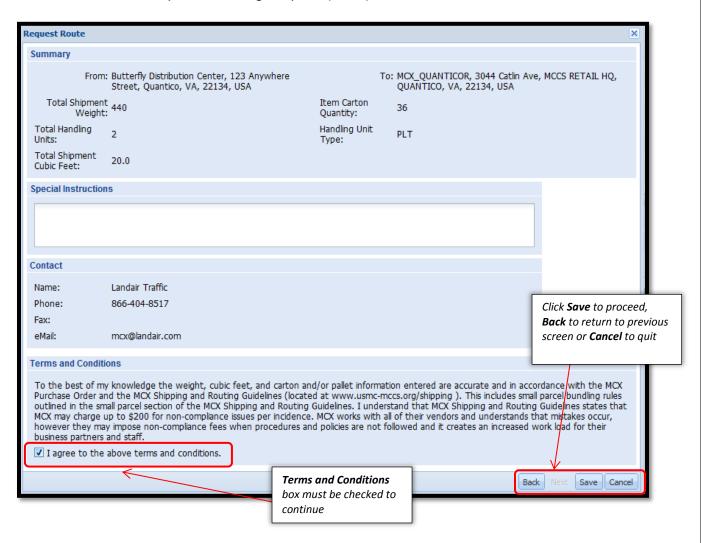


Fill in the Loading Method for the total combined shipment. The Total Shipment Weight will auto-populate based on each Item entry. Select Next to continue.

POs with multiple shipping methods i.e. Palletized/Floor Load and non-palletized or refrigerated and non-refrigerated must be entered as two individual shipment requests. The system cannot divide shipment to multiple carriers.

### 3.5.4 Summary and SRR Record

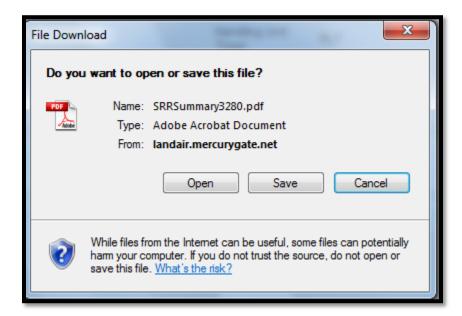
- Once the **Shipment Characteristics** and the **Loading Method** has been completed, the below summary screen will appear
- All information needs to be validated, any **Special Comments** entered, and the **Terms** and Conditions statement read and agreed to before the shipment (SRR) can be created
- If any changes need to be made, click Back to adjust accordingly; otherwise click Save to create the Shipment Routing Request (SRR) record.



- After Save has been selected a Print Documents window will open with the SRR number.
- In the **Select Document** field use the drop down to select **SRR Summary**.



A File Download window will open giving the options to Open, Save or Cancel the document. **Open** and **Print** or **Save** the SRR Summary for your records.



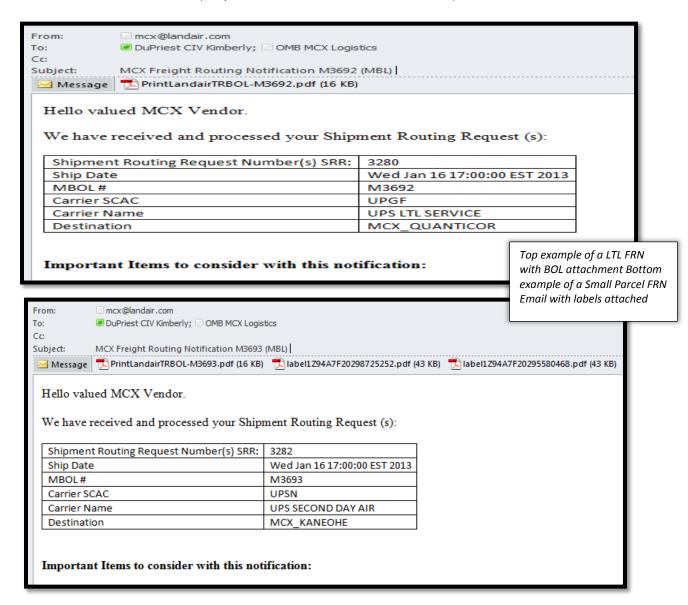
- This an example of a SRR Summary for your routing request. This document is not a BOL. The BOL Document, Carrier information, Service of shipping, and if applicable the small parcel labels will be emailed to you upon approval to ship.
- This document should be saved for your records.

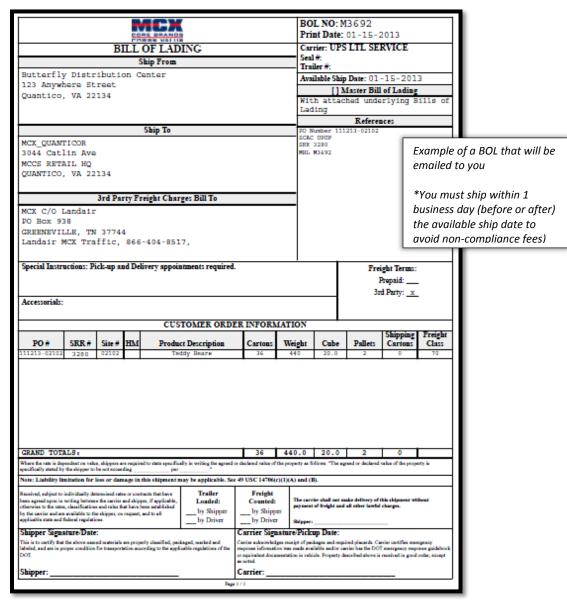
SRR Summary (328	30)						
Origin			Destination			BillTo	
Butterfly Distribution Center 123 Anywhere Street Quantico, VA USA 22134 Contact: Phone: Fax: Email:		3044	act: ne:	\	MCX C/O Land PO Box 938 GREENEVILLE 37744 Contact: Landa Phone: 866-40 Fax: Email: mcx@la Payment Terms	E, TN USA ir MCX Traffic 4-8517 ndair.com	
Ori	gin <b>T</b> ermi	nal			Destination Te	rminal	
BRISTOW VA Phone: 703-754-2657 Fax: 703-754-2786				BRISTOW \ Phone: 703- Fax: 703-75	-754-2657		
Item ID H 111213-02102-3	lazMat no	<b>Class</b> 70.0	NMFC	Weight 440.0 lb	<b>Qty</b> 36.0 CTN	<b>Description</b> Teddy Bears	
Services	No serv	ices requeste	ed.				
References	1. 3280 (SRR) 2. 00362 (PooIID) 3. BI0001 (Shipper Alias) 4. 02102 (Consignee Alias) 5. LANDA37744 (Bill To Alias) 6. dupriestk@usmc-mccs.org, ombmcxlogistics@usmc-mccs.org (Created By) 7. 111213-02102 (PO Number) 8. Test PO (Special Instructions)						
Rate Information	Custom	er rate detail:	s unavailable.				
Special Instructions	No spec	cial instruction	ns.				
Contact		Traffic 866-404-851 ncx@landair.	•				

# 3.6 Freight Routing Notification (FRN) E-Mail

- Once the SRR has been approved and a carrier assigned you will receive a Freight Routing Notification (FRN) E-mail within 4 business days of request and not to surpass the close ship date. The email will include the following information.

  - Ship Date (must ship on or one business day before or after of this date)
  - MBOL#
  - Carrier SCAC
  - Carrier Name and Service
  - Destination
  - Important Compliance
  - Attachments (Shipment BOL or Small Parcel Labels )



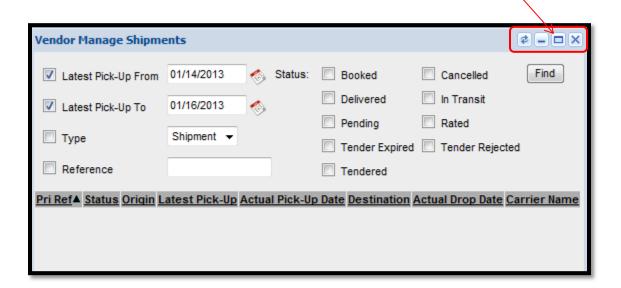


Example of a Small Parcel label that will be emailed to you – this label can be configured to your thermal printer or can be printed out on standard paper and attached to the carton with clear packing tape or a clear document holder.



# 3.7 Vendor Manage Shipments – Search Status

- The **Vendor Manage Shipments** quadrant helps users to find shipments created based on a time period selection or other searchable criteria.
- Expand the Vendor Manage Shipments quadrant using the command button to maximize the quadrant screen.



- The expanded view of the **Vendor Manage Shipments** portal is shown above
- Uncheck the date selection boxes to search all possible dates or use the calendar boxes to enter a date range to minimize search
- **Check** the **Reference box** and enter your reference number
  - the SRR number
  - the PO number
  - the MCX site/store number

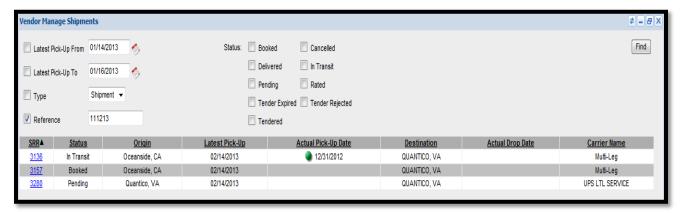
- The status section shows the different search criteria for tracking shipment statuses
- **Check** any of the following criteria boxes to search for the shipments and track their statuses.

Status:	Booked	Cancelled
	Delivered	In Transit
	Pending	Rated
	Tender Expired	Tender Rejected
	Tendered	

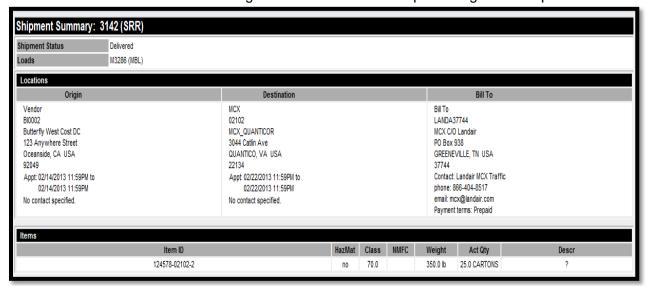
#### Status:

- > **Booked** This status box checked will return the shipments that have been booked with a carrier but not picked up
- > **Delivered** This status box checked will return the shipments that have been delivered to the destination locations (Green = On Time, Red = Late)
- **Pending** This status box checked will return the shipments that have not been planned
- > Tender Expired This status box checked will return the shipments that have not been accepted by a carrier for pick up
- > **Tendered** This status box checked will return the shipments that have been assigned a carrier
- > Cancelled This status box checked will return the shipments that have been cancelled due to PO expiration date or cancellation notice from MCX
- > In Transit This status box checked will return the shipments that are currently in transit to the destination locations (Green = On Time, Red = Late)
- > Rated This status box checked will return the shipments that have been assigned a dollar value by the assigned carrier per destination location; \$ value not visible
- > Tender Rejected This status box checked will return the shipments that have been rejected by a carrier and must be tendered to another carrier

- User can select multiple search criteria to return shipment tracking results.
- Click Find to search the specific shipment for details all orders that meet your criteria will populate.



- The example above retrieved all SRRs that contained the PO 111213.
- The Query results provides
  - SRR Number the Shipment Routing Request Number assigned to the order
  - > Status see page 29 for Status definitions
  - Origin City and State of pickup
  - > Latest Pick-Up latest ship date obtained from the order minus weekends, holidays and carrier requirement notification days
  - > Actual Pick-Up Date carrier acknowledged date of pickup
  - > **Destination** City and State for delivery
  - > Actual Drop Date actual delivery date
  - **Carrier Name** Carrier/Service assigned to shipment
- Click on the blue SRR link to get additional information pertaining to the shipment.

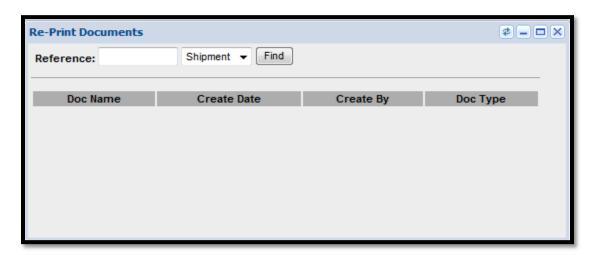


## 3.8 Edit SRR

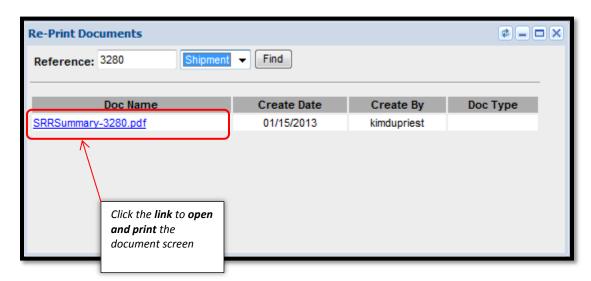
• All requested edits or deletes to an SRR must be done by the Landair Traffic Team. Please email mcx@landair.com or call 866-404-8517 with your SRR#.

#### 3.9 Re-Print Documents

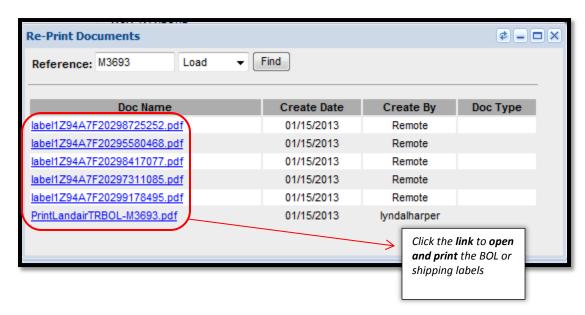
- The Re-Print Documents quadrant can be used to print the SRR record, the MBL (Master BOL), or the Small Parcel Shipping Labels
- Expand the **Re-Print Documents** quadrant using the **command button** to maximize the portal screen



Enter the *Reference* SRR number and select *Shipment* then click *Find* to print the SRR record



Enter the *Reference MBOL* number and select *Load* then click *Find* to retrieve the MBOL or Small Parcel Shipping Labels.



# 3.10 OPO, DD, and Procurement Orders

- Occasionally routing of an OPO (Open Purchase Order), DD (Direct Delivery), or **Procurement PO** is required.
- A list of OPO, DD, and Procurement Order numbers by vendor and approved destination ship to will be loaded in TMS for normal routing.
- The OPO, DD, and Procurement Order numbers will populate in your open orders in the Shipment Routing Request quadrant.
- If you do not see the OPO, DD, and Procurement Order number you have been required to use, please contact Landair Traffic at mcx@landair.com or 866-404-8517