



Telecom Simulation Platform



User's Manual
Part No.: 40-400-00049
Revision: J



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IMPORTANT USER SAFETY INSTRUCTIONS

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply, consult your dealer or local power company. Product designed for indoor use only.
4. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
5. If the product does not operate normally by following the operating instructions, or if the product has been dropped or the cabinet has been damaged, or if the product exhibits a distinct change in performance; refer servicing to qualified service personnel.
6. If this product is used in a manner other than specified in this manual, the protection provided by the product may be impaired.
7. The IEC 320 connector (power input) is the main power disconnect point, for the purpose of removing power from the unit. Pull the power cord away from the connector to assure power disconnect.
8. Adequate air flow must be maintained in order for the unit to operate correctly. Do not wrap the unit in blankets, paper, or other material that may impede ventilation.

REGULATORY COMPLIANCE

FCC Part 15 : This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The Installation Category (OVER VOLTAGE CATEGORY) for this device is II and it is designed to be safe under POLLUTION DEGREE 2, per IEC 1010-1: 1990 specifications.

Overview

The Teltone TSP (Telecom Simulation Platform) is a combined hardware and software platform used to simulate connections to different telephony interfaces. These include T1, E1, and Analog POTS, and in the future, other interfaces. The AC power input is universal, accepting 90 to 250 VAC, from 43 to 63 Hz. An RS-232 port connection is used to configure the TSP.

Standard Features (TSP-Base)

- Base unit for configuring with optional hardware modules
- Upgradeable software and hardware modular design
- Able to connect multiple TSP's to a single computer
- Analog POTS and T1/E1 simulation in the same system
- Operates under Windows 95/98/2000 or Windows NT
- Programming and control can be done with either the serial or ethernet connection
- Status Display provides current state for each channel (on/off-hook, ringing, etc)
- Supports three call types
 - Originate – calls placed by the TSP to a connected device
 - Terminate – calls placed into the TSP by a connected device
 - End-to-End – calls placed through the TSP by one device to another
- Call progress and DTMF signaling by playback of audio files
- Event Logging of
 - On/off-hook
 - Ringing
 - Time to answer
 - Call duration
 - Errors such as T1/E1 loss of sync
 - Date/time of each event
- Programmable Call Parameters
 - T1 channel type (robbed bit signaling): Loop Start, Ground Start, Immediate Dial, Wink Start, Delay Dial
 - E1 channel signaling including: CAS Q.421 with DTMF Variation, Loop Start, Ground Start, Wink, Immediate Dial, Delay Dial
 - CAMA or Tie Trunk operation
 - Programmable T1 and E1 signaling bit states for A, B, C & D bits
 - T1/E1 Clear channel “nailed up” 64 KB/s connection
 - Analog channel type: Loop Start only
 - Call Timing: Call Duration, Guard Time, Far-end Disconnect Time, Delay Before Audio Message
 - Dial String: ANI/DNIS Transmit Digits –40 Digits, Phone Number –40 Digits.
 - Dial Tone: Enable, Delay Before, Length
 - Ringback: Enable, Duration
- Bulk Call Generation
- Diagnostics with ability to place channels in different signaling states and shows the signaling bit states on T1/E1
- Trace for detailed call progress of a channel

Hardware Options

- TSP Single T1/E1 module
- TSP Dual T1/E1 module
- TSP 4 Channel POTS module
- TSP 8 Channel POTS module

Software Options

TSP-PRI (Primary Rate ISDN)

This option includes the standard TSP features plus:

- Multiple switch types, which include:
 - US National ISDN-2
 - AT&T 4ESS
 - AT&T 5ESS
 - NT DMS-100/250
- Simulates CPE end or Network end
- Provides the following Supplementary Services:
 - Direct dialing in (DDI)
 - Subaddressing
 - Delivery of Called and Caller number (CLIP)
 - Delivery of Type of Address and Numbering Plan

System Requirements



Power Requirements

AC operating power must be within 90 to 250 Volts AC and the operating frequency from 43 to 63 Hz. A standard North American plug is provided with the unit, although the TSP base unit uses an industry standard IEC three prong connector so that almost any international power plug can be used.

Figure 1 TSP-A-01



Operating System Requirements

The PC Configuration software will operate on Windows 95/98/2000 and Windows NT. The following minimum disk storage capacities are required for the basic installation and storage of saved files:

- 6 Mb required on the disk with the Windows operating system
- 4 Mb required on the disk the application is installed on
- 7 Mb additional required to install the Adobe Acrobat reader

Connections

Configuring and control of the TSP can be done with either a serial connection to a PC or with an Ethernet connection directly to a PC or to a LAN. It is necessary to use the serial connection to initially program the IP for the Ethernet connection.

Important

When using the T1/E1 module in T1-PRI mode, the network connection must be used for programming and control; the serial connection is not allowed. This allows for enhanced messaging during PRI operation.

Serial connection

The connection is an RJ-11 port using an RJ-14 standard on the TSP chassis, mating to a DB-9 or DB-25 connector (on the PC) and supports control leads Tx Data, Rx Data, and Ground. Refer to Figure 2 for cable pinouts. Refer to Figure 3 for port connections.

Important

Initial programming of the TSP must be done with this connection

Figure 2 Serial Cable RJ-14 to RJ-14

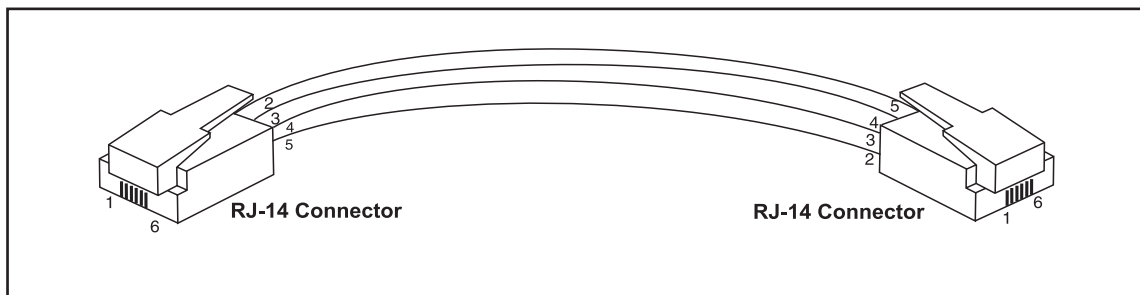
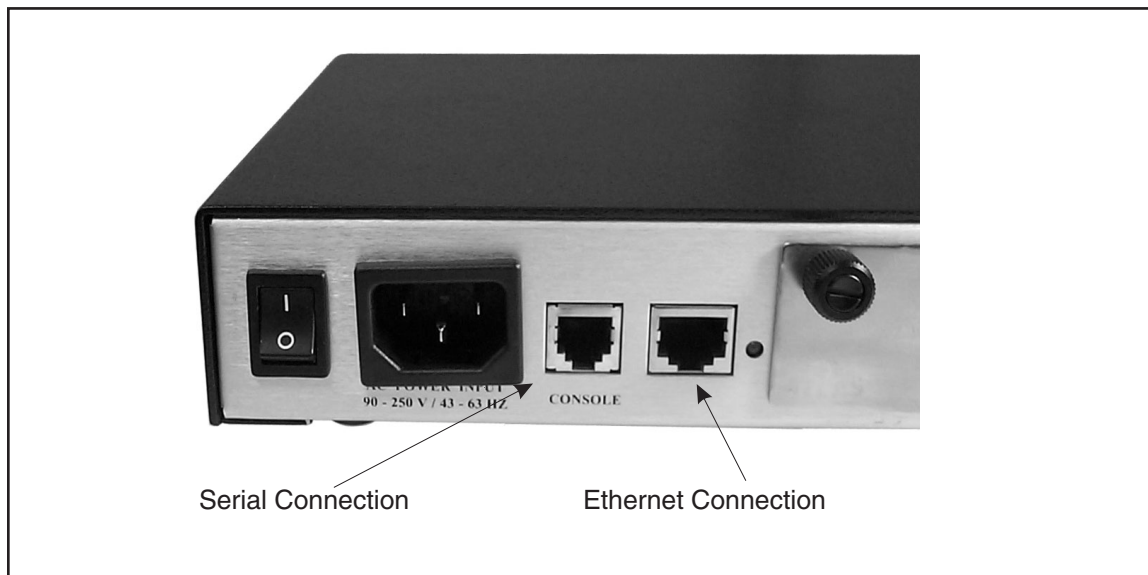


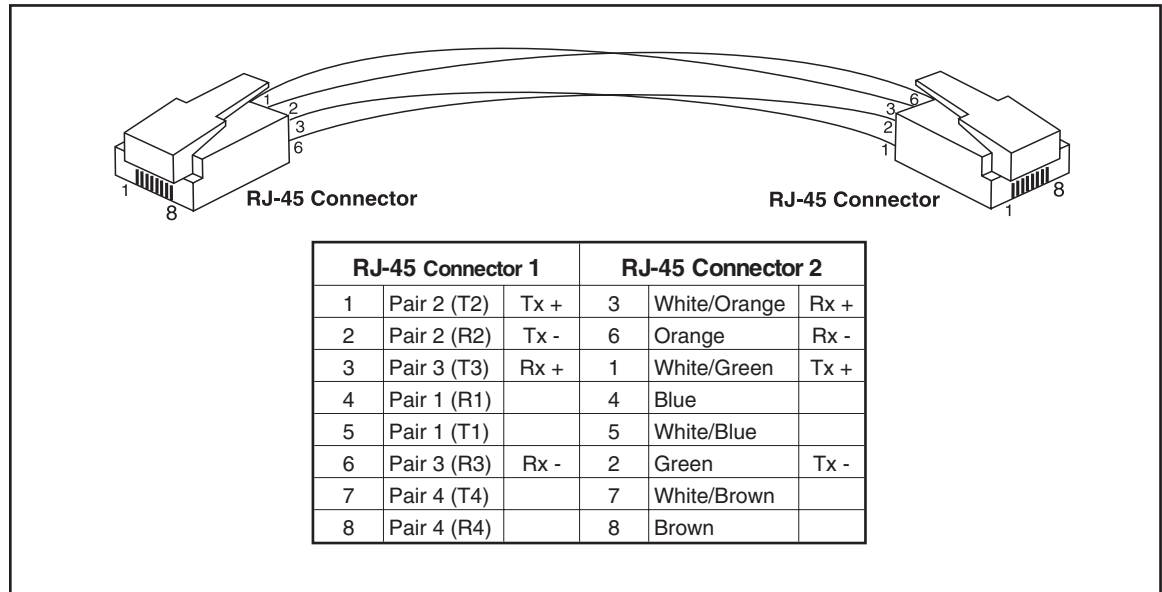
Figure 3 RJ-14 Port Connections



Ethernet connection

The network connection is a 10/100 base T using an RJ-45 connector. This connection is necessary for downloading voice messages and software updates to the TSP. The Ethernet cable provided is a cross-over cable and is only used when connecting directly to a PC. Refer to Figure 4 for cable pinouts. Refer to Figure 3 for port connections. See Network Connection in the Units section for more details.

Figure 4 Ethernet Cross-over cable



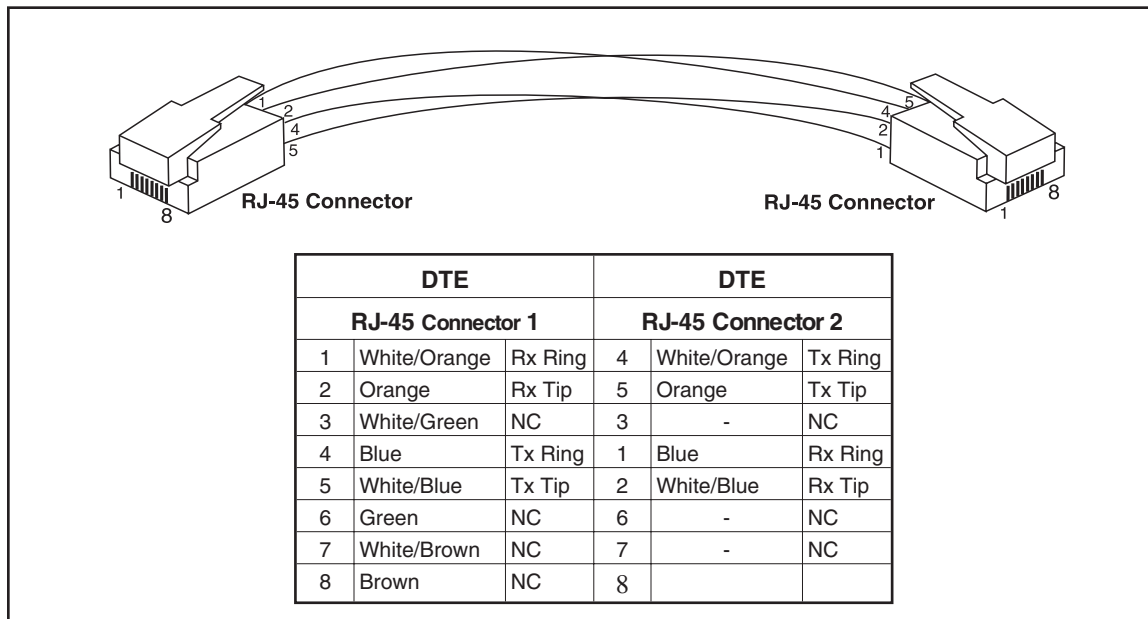
Simulation Interfaces

Single and Dual T1/E1 Modules

Cable requirements, Pinouts, Technical Specs

- The Single T1/E1 and Dual T1/E1 interface modules support a line build-out of either 0-133 ft, 134-266 ft, 267-399 ft, or 400-533 ft for connection to real cable installations. An alternate choice for line build-out is defining the loss characteristics of -7.5 dB, -15 dB, or -22.5 dB. Physical connection is via an RJ-45 configured to RJ-48C standard (pin 1- Rx ring, Pin 2- Rx tip, pin 4- Tx ring, pin 5- Tx tip). Framing options include D4 or ESF for T1. E1 features include signaling options of FAS, CAS with the option for CRC-4. Line Coding options are AMI with the option for B8ZS on T1 and HDB3 for E1. Clocking options are either internal or external.

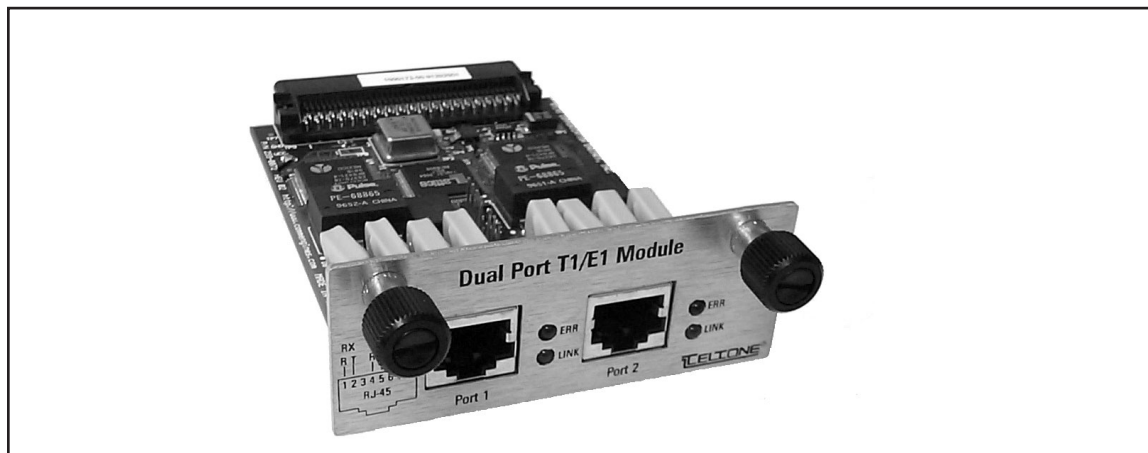
Figure 5 T1/E1 Cable



Important: A shielded T1/E1 cable must be used for the TSP to be FCC Part 15 compliant.

The Single T1/E1 Module looks like the Dual T1/E1 Module except there is only one port. See Figure 6.

Figure 6 Dual T1/E1 Module



LINK This LED indicator shows that the T1/E1 link is active
 ERR This LED indicator shows that an error has occurred

4 and 8 Channel POTS Modules

4 Channel POTS Module

Cable requirements, Pinouts, Technical Specs

- The 4 Channel POTS interface module will use industry standard RJ-11 jacks and the wiring also meets industry standards, using Pins 3 and 4 for Tip and Ring. Pins 1,2,5, and 6 have no connection.

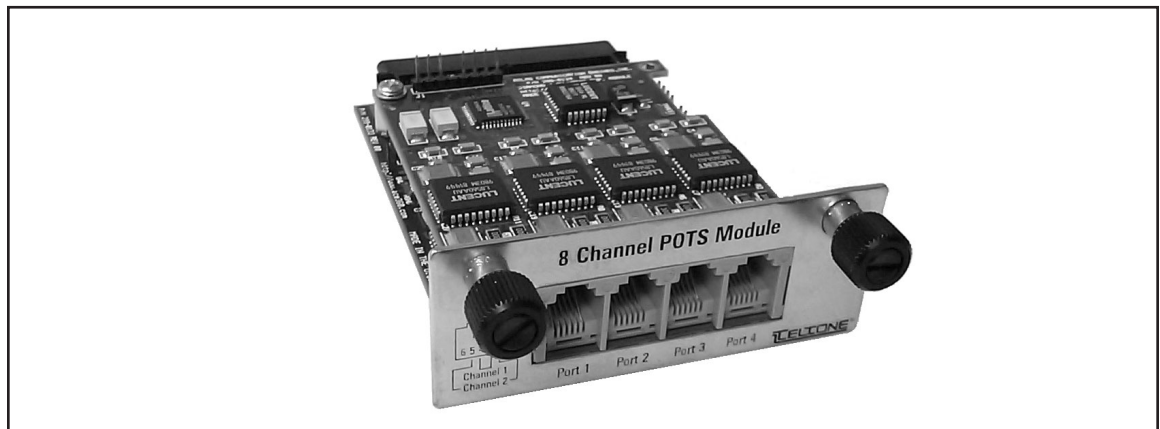
The 4 channel POTS module is identical to the 8 channel module, except there is only 1 channel available per port. See Figure 7.

8 Channel POTS Module

Cable Requirements, Pinouts, Technical Specs

- The 8 Channel POTS interface module will use industry standard RJ-11 jacks and is wired to RJ-14 standards, using Pins 3 and 4 for Tip & Ring for the first line, and pins 2 and 5 for Tip & Ring for the second line. Pins 1 and 6 will have no connection.

Figure 7 8 Channel POTS Module



Getting Started

Check your TSP package

When you receive your TSP (Telecom Simulation Platform), you will receive the following components:

Your package should include the following items:

- TSP-BASE-01 unit
- 120 VAC power cord
- RJ-45 Ethernet cross over cable (gray cable, labeled)
- RJ-14 - RS-232 cable (RJ-11 connector on each end)
- RJ-14 - DB-9 adapter
- RJ-14 - DB-25 adapter
- Two RJ-45 - T1/E1 cables (yellow cable, labeled)
- TSP Configuration Software (CD-ROM)
- Product Registration Card
- At least 1 Optional Hardware Module (purchased separately)

Optional Hardware

- Single T1/E1 interface module
- Dual T1/E1 interface module
- 4 Channel POTS interface module
- 8 Channel POTS interface module
- Y-Cable Kit (set of 4)

Optional Software Modules

- TSP-PRI, T1 Primary Rate ISDN software module

If any of the items you ordered are missing or damaged, contact Teltone's Customer Service department at 425-951-3388.



The TSP modules are ESD (electro-static discharge) sensitive devices and are shipped in static shield packaging. Proper precautions are needed to avoid damaging them when handled. Teltone Corporation requires any returned modules to be properly packaged in static shield packaging.

Configuring the TSP Hardware/Software

Module Interface Matrix (Required Set-up)

Table 1 Module Interface Matrix

	Slot 1	Slot 2	Slot 3	Slot 4
One Single- or Dual-T1/E1 module	not used	T1/E1	not used	not used
One 4- or 8-Channel POTS module	not used	not used	POTS	not used
Two Single-T1/E1 modules (Note 1)	not used	T1/E1	T1/E1	not used
One Single- or Dual-T1/E1 module and one 4- or 8-Channel POTS module	not used	T1/E1	POTS	not used
Two 4- or 8-Channel POTS modules (Note 2)	not used	POTS	POTS	not used
Three 8-Channel POTS modules	POTS	POTS	POTS	not used
One Single- or Dual-T1/E1 module and two 8-Channel POTS module (Note 3)	not used	POTS	POTS	T1/E1
One Single- or Dual-T1/E1 module and three 8-Channel POTS modules (Note 3)	POTS	POTS	POTS	T1/E1

Note 1: The TSP does not support two Dual T1/E1 modules.
Note 2: If using both a 4-Channel POTS and a 8-Channel POTS module, Teltone recommends placing the 4-Channel POTS module in Slot 2 and the 8-Channel POTS module in Slot 3.
Note 3: A Single- or Dual-T1/E1 module can be used but only the second port of a Dual-T1/E1 module will be active if more than one POTS module is installed. Port 1 of a Dual-T1/E1 module will be disabled.

Slot count is 1-4 from left to right when looking at the back of the TSP.

Modules must be installed per the matrix before the TSP is powered on. Call setup scenarios that are configured via the PC software are dependent upon the order in which modules are installed. For example, configurations that are created when slot 2 has a T1/E1 module installed and slot 3 has a POTS module installed, will not be recognized as valid if the modules are moved to different positions. Therefore it is always necessary to follow the required installation order specified above. The TSP will give an error if the modules are not installed as required in the matrix.

Basic Hardware setup

Before applying power to the TSP, install the optional modules per the matrix. Ensure they are securely seated. Connect the CommPort cable (RJ-11 jack at both ends) to the unit at the jack labeled Console. Connect the other end to the PC using the DB-9 or DB-25 adapter. For the Ethernet connection, use the provided crossover cable (RJ-45 at both ends) if connecting directly to the PC. If connecting to the network, a standard Ethernet cable will be needed.

Important

Before installing or removing a POTS module, connect a telephone set to any port of any POTS module, power down the unit, and then go off-hook on the telephone set. This allows for voltage dissipation from the base unit and prevents damage to the unit. An alternative procedure is to power down the TSP for at least 30 minutes before installing or removing the module.

Power up the TSP

Before power-up ensure that the modules are seated firmly in the TSP to prevent damage.

The TSP uses a universal power supply that operates from 90 to 250 VAC, 43 to 63 Hz. Connect the power cord and turn on the unit using the switch on the back of the unit.

Note:

Grounding is assured by using the appropriate (approved) power cord.

The green status LED on the front panel will indicate the status of the system. The LED should be solid green. If the LED fails to light, disconnect power immediately and contact Teltone Technical Support at 425-951-3390.

Important Adequate airflow must be maintained in order for the unit to operate correctly. Do not wrap the unit in blankets, paper or other material that may impede ventilation.

Software Installation Instructions

The TSP software is supplied on a CD-ROM disk and uses the common Windows setup routine. Ensure you have the latest version (Version 2.5 at the time this was written) by going to the Teltone web site, and verifying the version available under Software Downloads for the TSP or call Technical Support 425-951-3390.

An autorun facility will initiate the installation process automatically when the CD-ROM is installed into the disk drive. An alternative method to perform the installation is to insert the CD-ROM, then select START, RUN, BROWSE, then choose your CD-ROM drive, and the file labeled SETUP.EXE. Follow the on screen instructions.

Important It will be necessary to obtain an Authorization Code from Teltone Customer Service after the first Unit is created with the configuration software to enable testing with the TSP. Once the Authorization Code is installed, the TSP can be used with any PC using the current configuration software version. See Authorization Code in the Units section for complete instructions.

For information about the current and previous versions of the software, see page 78.

Operational Strategy

The TSP uses a GUI based configuration software program that allows a user to define the TSP using **Units**, **Templates**, **Control Sets**, and **Options**. These parameters are saved as a **Project** found on the **File** menu.

The **Unit** definition defines the communications interface, the installed hardware and some generic definitions of each module. The **Templates** define the channel operating characteristics and timings. The **Control Set** definition defines the group(s) of individual channels and their interactions. Once these items have been defined, a **Control Set** button will appear. When a **Control Set Enables** button is selected, this begins the running of the particular application.

Quick Start

Configuration of the TSP via the Windows GUI is very flexible and allows the user to configure the TSP in a straightforward manner. This section is to assist in configuring the TSP in minimal time but is not intended to take the place of the rest of the manual. The basic process for setting up the unit is described in the following subsections.

Hardware and Software Setup

1. Install the modules as required per the Module Interface Matrix section.
2. Connect the Serial and Ethernet cables according to the Basic Hardware Setup section.

Note The Ethernet connection is not necessary unless you are prompted that newer code is available or you are using audio files. See Step 5 in "Units Configuration" if needed.

3. Ensure the modules are firmly seated and connect the power cord to the unit per the Power up the TSP section. Turn on the TSP.
4. Follow the Software Installation Instructions section of the manual.

5. Launch the Telecom Simulation Platform software.
6. Verify you are using the latest version of the configuration software (Version 2.5 at the time this was written), by opening the program, going to the **Help** menu and choosing **About TSP**. Confirm the latest version available by going to the Teltone web site at www.teltone.com, and verifying the version under Software Downloads for the TSP or call Technical Support 425-951-3390.

Units Configuration

1. Choose **New** on the **Units** menu and name the TSP. The **Units** screen will default to Serial connection.
2. Choose the **CommPort** of the PC that the TSP is connected to by clicking the arrow next to **None**.
3. Use the **Query Card Types** button on the screen to set the program to match the cards that are installed in the TSP.
4. Click **OK** on the **Units** screen. At this point, you will need to obtain an authorization code before testing can be done with the TSP. Refer to the Authorization Code section of the manual for instructions or call Teltone Corporation. (See step 6 in "Hardware and Software Setup.")
5. If you are prompted that "Newer code is available" choose **No** and follow the instructions in the Software Updates section of the manual. Otherwise go to the next step.
6. Re-open the **Units** screen by going to the **Unit** menu and clicking the name given the unit at the bottom of the drop-down menu.

Module Configuration

1. If a T1/E1 module is not being used skip to step 3. If using a T1/E1 module, click on the Slot that corresponds to the position the card is installed on the **Units** screen and choose the **Card Mode** by clicking the arrow. A T1 or E1 tab will appear which is used to set the parameters accordingly for the equipment being tested.

Note: **T1-PRI Card Mode** is an optional software module that can be purchased to enable the TSP for this mode.

2. If you are not using T1-PRI, skip to the next step. If using T1-PRI mode, a **PRI** tab will appear. Set the appropriate **Switch Type** and the **Simulation**, which is the end the TSP will be simulating.
3. Configure the **Channels** tab for the T1/E1 and POTS modules on each slot. This is for setting the optional (but not necessary, depending on the type of testing) Channel Configuration. Each channel can be assigned a **Phone Number** (T1, E1 and POTS), **Transmit Digits** (i.e. ANI and DNIS for T1 and E1), and **Audio Message** (the Network Connection must be established). For T1-PRI, **Subaddress**, **Called Number** and **Calling Number** features are available. See Channels Tab in the Units section of manual for more details.

Note: The first number of the channel configuration corresponds to the slot the module is in. Each physical port (or connector) in the module to which you connect equipment is the second assigned number. The third number corresponds to the actual channel. Each "port" can have one or more "channels". For instance, each T1 port has 24 channels. On an 8 channel POTS module, each of the four ports has two channels (i.e., each connector has two analog phone lines).

4. The **Wizard** button can be used to assign values to all the channels at once. See Channel Configuration Wizard for more details.
5. Click OK to exit the Units screen.

Templates Configuration

1. Create Templates to configure the types of channels based on the modules being used (i.e. Analog Loop Start template for POTS and T1 Wink Start template for T1/E1 modules). The template will be associated with the channels to be tested when a Control Set is created. Templates are created by going to the **Templates** menu and clicking **New**. (See the Templates section, Type Tab for a list of protocols.)
2. Click the **Channel Protocol** arrow for a list of available protocols. Analog Loop Start is only used for the POTS module. Create a template for the T1/E1 module and use the appropriate T1 protocol (i.e. T1 Wink Start). Start by using the defaults for all the fields on the template.

Control Sets Configuration

1. Create a new "Control Set" by going to the Control Set menu and clicking **New**. A "Control Set" tells the TSP how to function. This is where the individual channels are assigned to Templates. Multiple Control Sets are allowed in a single TSP for greater flexibility.
2. Select the type of Control Set by clicking the **Call Originate** arrow. Calls made using the TSP are defined as follows:
 - Call Originate - calls placed by the TSP to a connected device. The TSP will play a WAV file after the call is connected if selected on the Channels tab on the Units screen.
 - Call Terminate - calls placed into the TSP by a connected device. The TSP will play a WAV file after the call is connected if selected on the Channels tab on the Units screen.

The four control set types below are End-to-End, which are calls placed through the TSP by a connected device to another device. See End-to-End Control Sets section for more details.

- Dialed - You have the choice of using one or two templates. Any channel within this control set can call to any other channel within the control set by dialing the telephone number assigned on the **Channels** tab of the Units screen.

Note:

When using the Dialed control set type, the Templates used will need to be edited to use the **Dialed** Default Timing Set on the **Type** tab. Go to the **Template** menu and choose the name at the bottom of the drop down menu to edit.

- Switch Emulation - connecting one channel to another. This connection is scripted and occurs automatically once a call is initiated by an off-hook or a seizure.
 - Channel Bank - T1/E1 FXO LS to Analog LS or T1/E1 Clear Channel to Analog LS are the only protocols that can be used.
 - DS0 to DS0 - T1/E1 Clear Channel Operation is the only protocol available.
3. Assign the Templates previously created to be used with the channels tested. Click the **Templates** arrow on the Control Set screen and choose the Template names. Call Originate and Call Terminate will only have one Template field while all other control sets have two fields.
 4. On the same screen, the channels are assigned by clicking the **Edit Channels** button. A **Channel Assignment** screen will appear and the **Available Channels** will be listed on the left side of the screen. Select the channels to be tested by moving them from the left window to the right window. Click **OK** and you will be returned to the **Control Sets** screen. See **Channel Assignments** section for more details.

Note:

The Switch Emulation, Channel Bank and DS0 to DS0 control set types require the channels to be paired side by side on the right side of the screen. The channel initiating the call will automatically be connected to the channel it is paired with.

5. Program the **Start** and **Stop** times, if applicable. Once steps 3 through 6 are completed, click the **OK** button. This will return you to the main **TSP** screen. See the Controls Sets section for more details on Steps 1 through 5.

- Once the Control Sets have been defined, you can run your simulation by enabling it with the Control Set Enables button from the main TSP screen.

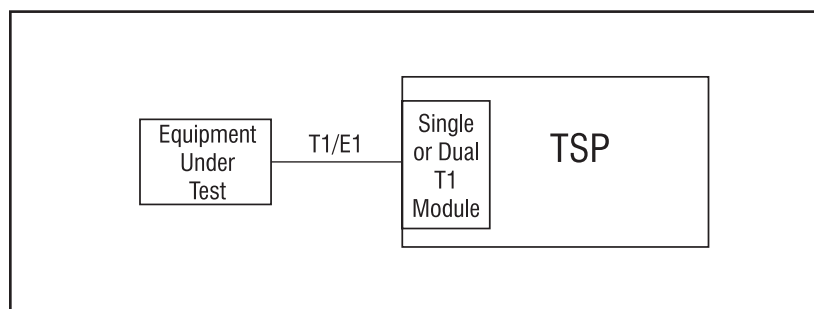
Simulation Types

The three basic types of calls are End-to-End, Call Originate, and Call Terminate. End-to-End calls are similar to calls placed through any switch. Calls are originated on one end and are terminated on the other end. However, in some applications, you may want to simulate incoming traffic to a connected device, these calls are originated from within the TSP. You may also want to monitor outgoing traffic from a connected device, these calls are Terminated into the TSP.

End-to-End Calls

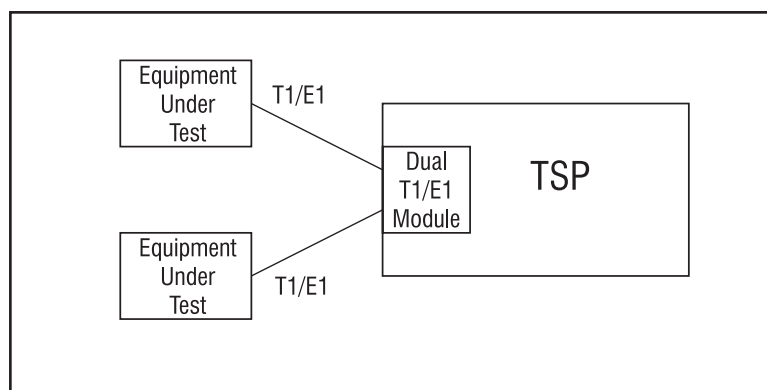
End-to-End calls are ones where one channel is connected to another. They are initiated by an external device connected to the TSP, attempting to make a connection to another external device. For example, calling from one modem to another on a pair of POTS connections, or from a POTS connection to a T1 modem bank for V.90 modem testing. A T1/E1 Clear Channel application is where a single channel operates as a 64 KB/s pipe, with no framing or control bits in the data stream. The channel is cross-connected to another T1/E1 Clear Channel via the Control Set. Dialed, Channel Bank, DS0 to DS0 (for Clear Channel operation only) and Switch Emulation are the types of End-to-End Control Sets used by the TSP.

Figure 8 Single T1/E1, End-to-End



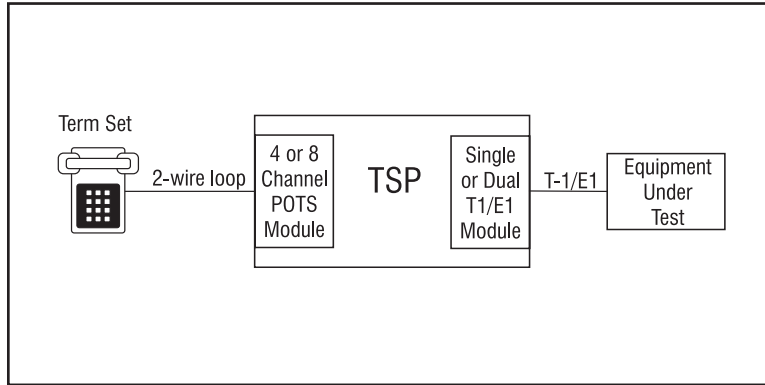
The TSP cross connects a channel on the T1/E1 to another channel on the same T1/E1.

Figure 9 Dual T1/E1 Block End-to-End



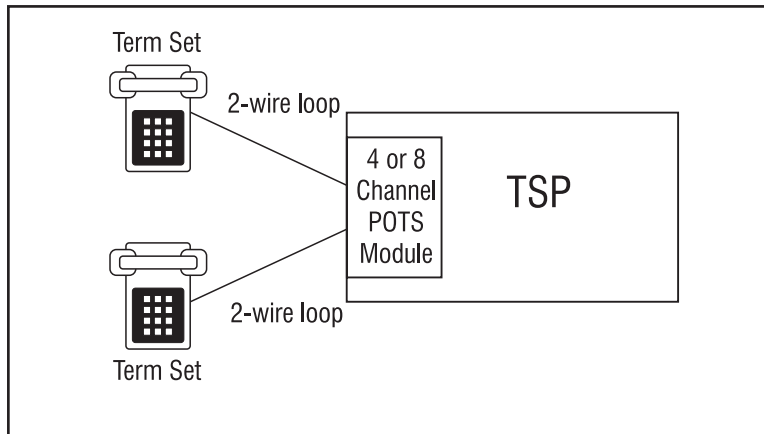
The TSP cross connects a channel on the first T1/E1 to any channel on the second T1/E1.

Figure 10 Analog LS to T1/E1 End-to-End



The TSP connects an Analog Loop Start channel to a T1/E1 channel.

Figure 11 Analog LS to Analog LS End-to-End

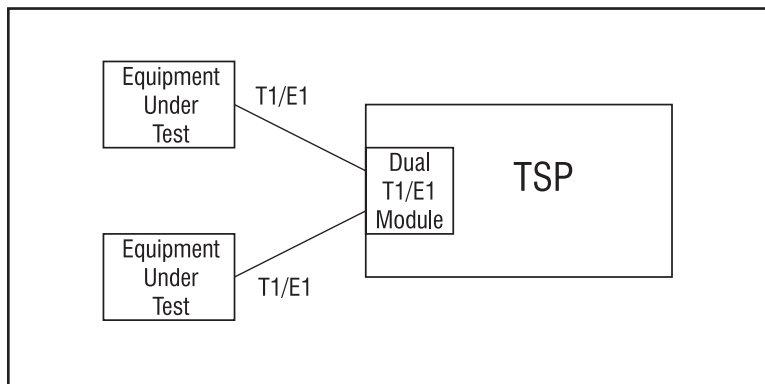


The TSP connects an Analog Loop Start channel to another Analog Loop Start channel.

Call Originate and Call Terminate

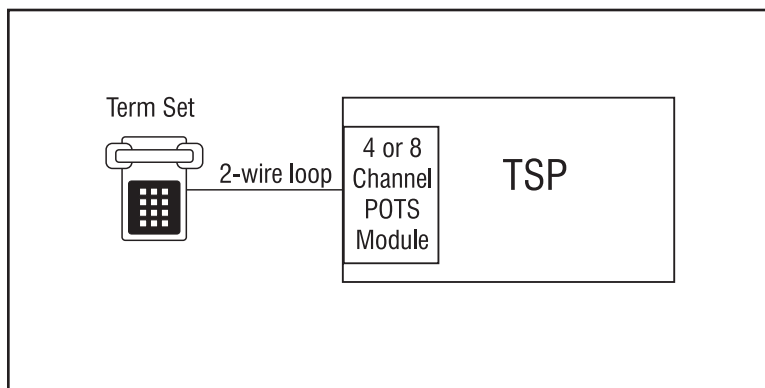
The TSP generates calls to the equipment under test in Call Originate mode. Call Terminate mode is where the TSP receives calls from the equipment under test. In both cases, the TSP will count the calls, and display the calls as completed, unanswered, or busy in the event log. Once the calls are established; a WAV file can be programmed to play to indicate that a call has taken place.

Figure 12 T1/E1, Call Originate and Call Terminate Diagram



With Call Originate mode, the TSP generates calls on the channels of a T1/E1 line to the equipment under test. With a Dual T1/E1 module, the calls can be generated on both T1/E1's simultaneously. Call Terminate mode is where the TSP receives calls from the equipment under test on the channels of the T1/E1 lines.

Figure 13 Analog Loop Start, Call Originate and Call Terminate



For the POTS channels the TSP generates calls to term set in Call Originate mode. Call Terminate mode is where the TSP receives calls from the term set.

Bulk Call Generation

Call Originate mode can be used for Bulk Call Generation. Bulk Call Generation are calls that originate within the TSP, simulating call traffic, terminating at an external device, often with some audio file playback when the external device answers. This can be used to “stress test” the equipment under test.

Installation Tests

The TSP can emulate the PSTN and be terminated to a PBX via a T1/E1 circuit or multiple POTS connections. This allows for testing PBX programming and functionality before live traffic is cut over to it.

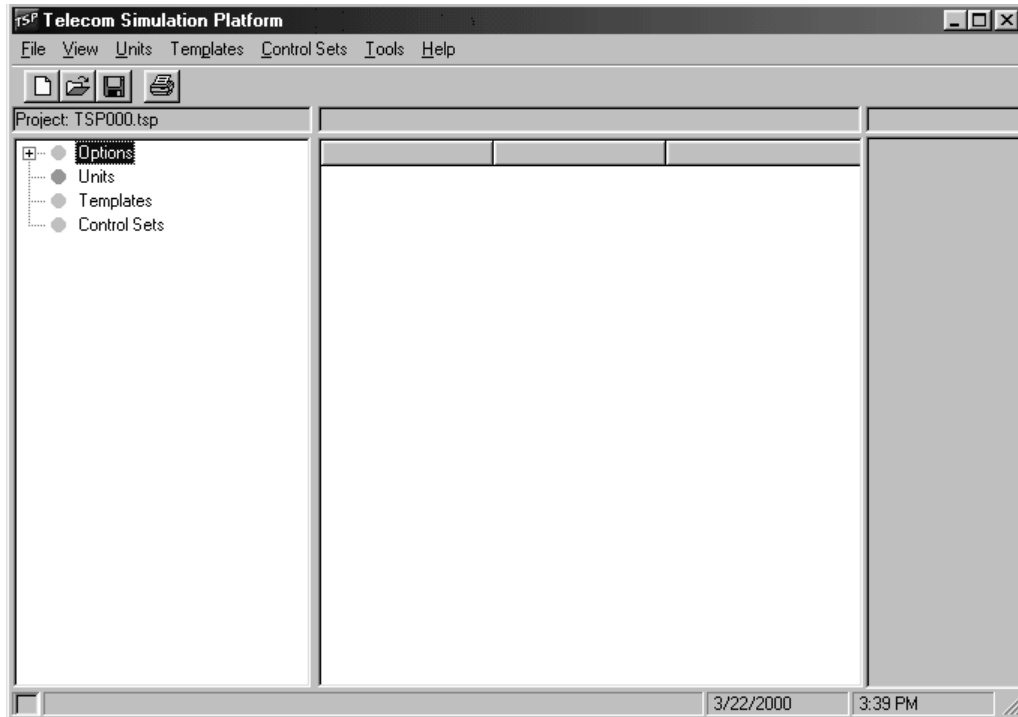
Programming the TSP

The software loaded on the PC controls the TSP and its configuration. Multiple projects can be saved and used for different testing applications and TSP units.

Once all connections have been made and the TSP is powered up, start the TSP program.

Telecom Simulation Platform (TSP) main screen

Figure 14 TSP Main Screen



The Telecom Simulation Platform screen starts with a default **Project** file and is ready for configuring the TSP. Note the following menu options. **File** creates, saves, or opens TSP Projects. **View** is for the **Event Log** and **Options** (**Options** brings up the **Alerts** settings and **Upgrades** information). The **Units**, **Templates** and **Control Sets** menu items are for building and saving the TSP test configurations. Also under the **Units** menu is **Initialize** to reset the parameters in the TSP.

The **Tools** menu item brings up the TSP **Diagnostics** screen. The **Help** menu brings up the Help file.

Tree Display

On the left side is a Tree Display for **Options** (subset **Alerts** by clicking on the + sign), **Units**, **Templates**, and **Control Sets**. A plus sign (+) will appear in front of each of these as simulation parameters are created. Clicking on the plus sign (+) will expand the display tree and clicking on the minus sign (-) will do the opposite.

Information Section

To the right side of the Tree Display is the information section. The information section displays parameters and current states of the item chosen in the Tree Display screen.

Control Set Enables

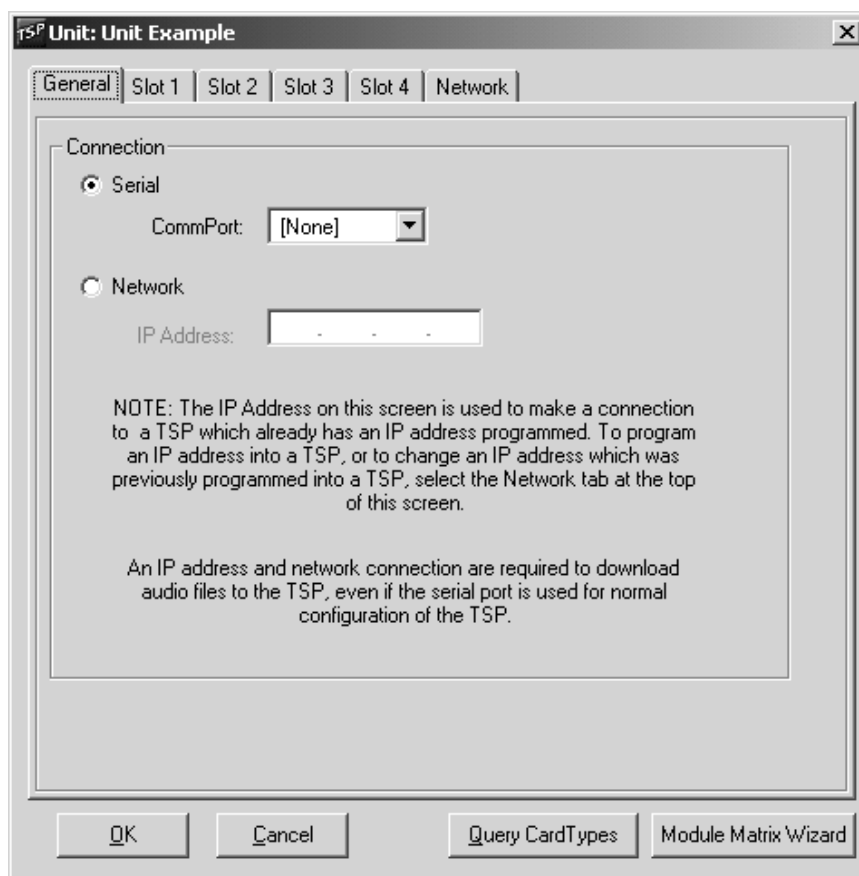
The far right side of the TSP screen is where **Control Set Enable** buttons will appear once a **Control Set** has been created. The buttons are used to activate a Control Set.

During programming and control of the TSP, the box at the bottom left corner of the screen turn yellow indicating commands are being sent to the TSP. Once complete, the box turns gray.

Units

Each TSP must be defined as a “Unit”. The **Unit** screen is used to define the connection for communicating to the TSP, the card types installed in the TSP, and specific information for the Ports and Channels on each card. By clicking on the **Units** menu item and choosing **New**, the prompt “Enter New Unit Name” will appear. For demonstration purposes the name “Unit example” will be used. The following screen will come up.

Figure 15 Unit Screen



Note the tabs on the **Unit** screen: **General** (Connection for Serial or Network control), Slots 1 - 4 (for card types), and **Network** (for assigning an IP address to the TSP). The **Units** screen comes up with the **General** tab selected. This tab is used to choose the type of connection that will be used to communicate to the TSP. The **Serial** connection must be used to start since no IP address is assigned at this point for the Network control.

Important

It will be necessary to obtain an Authorization Code from Teltone Customer Service after the first Unit is created to enable testing with the TSP. The message: “Unit ‘name’ requires an Authorization Code to enable its operation. Contact Teltone Corporation.” will appear after you completed configuring on the **Units** screen and click **OK**. Only one Authorization Code is required to enable the TSP. Programming of the Authorization Code is a one time operation and is stored

permanently in the TSP's memory. Once the Authorization Code is installed, the TSP can be used with any PC.

Serial Connection

The serial connection is mandatory for initial setup of the TSP. It must be used to establish control of the TSP and to set up control using the Network Connection by assigning an IP Address to the unit. Start by choosing the **CommPort** that will be used to control the TSP. Under the **Serial** option, clicking on the arrow will open the drop down menu where you can choose the connection that will be used.

Important

When using the T1/E1 module in T1-PRI mode, the network connection must be used for programming and control; the serial connection is not allowed. This allows for enhanced messaging during PRI operation.

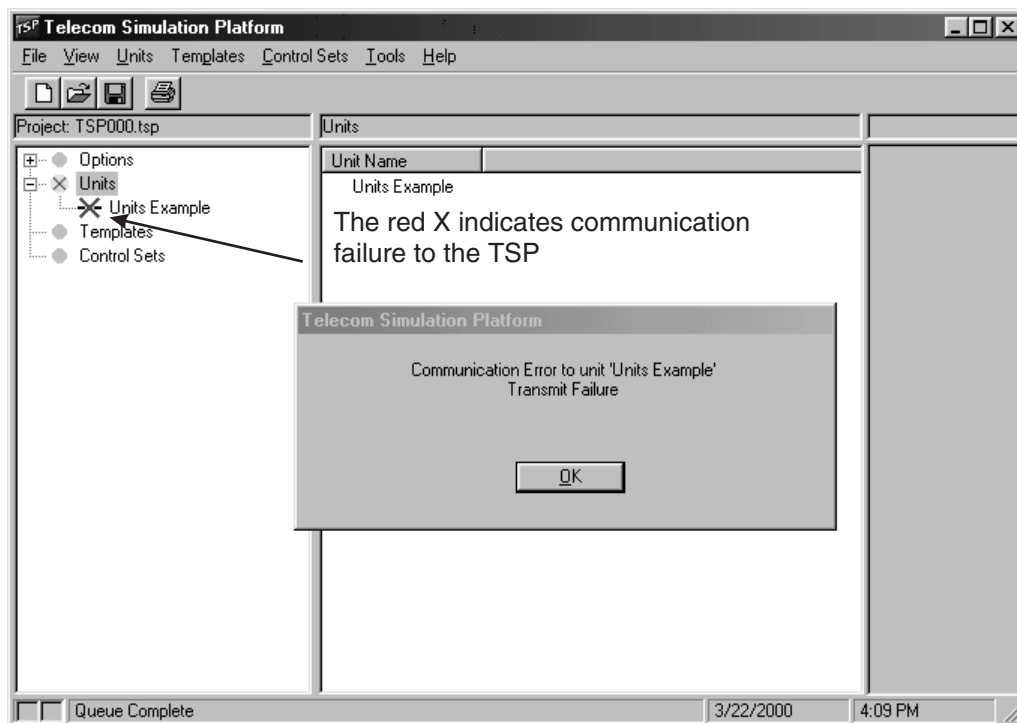
Query Card Types Button

At this point the TSP can be configured for the modules installed. This can be done automatically by clicking on the **Query Card Types** button at the bottom of the screen. A screen will pop up stating "This will set the current units card types to match those actually in the system". Click **OK** to continue. The program has now configured the Slots in the program to reflect the physical modules in the TSP.

When doing the **Query Card Types** command without a TSP powered up or connected or if there's an IP configuration error, the error message "Communication Error to unit 'X' (X being the unit name) will appear. The second line of the error message will indicate either a "Transmit Failure" for a serial connection or "Network Connection Failure" for an IP configuration error.

There will also be symbols under **Units** on the tree display below indicating an error has occurred. See the symbols in the Icon Legend section.

Figure 16 Example of a communications failure to TSP



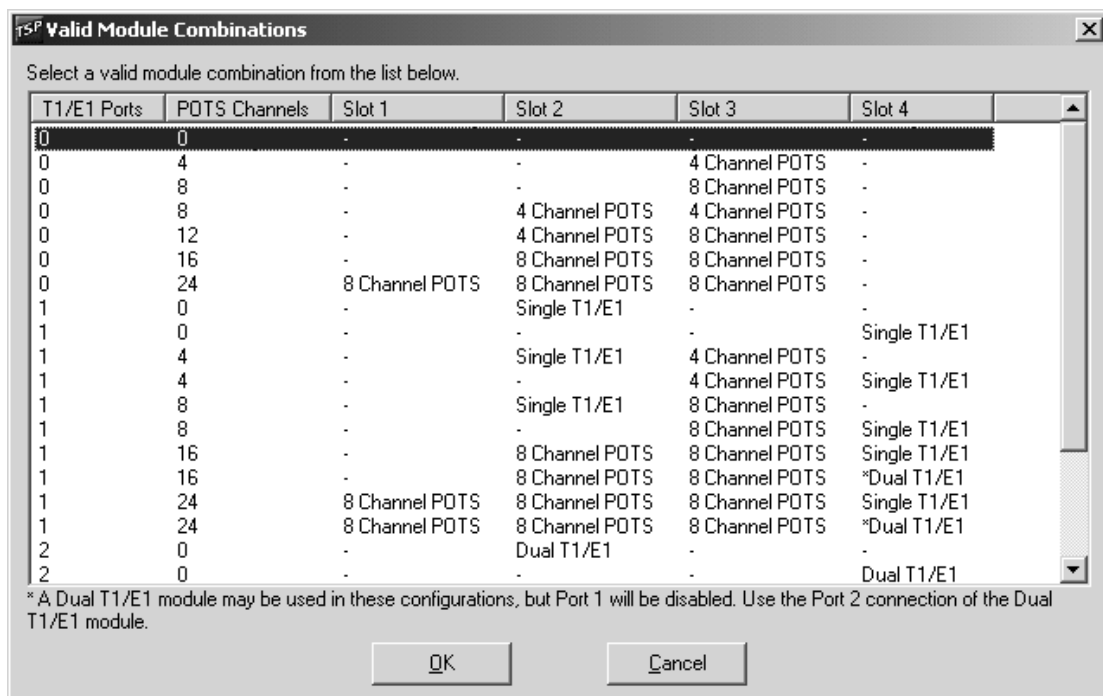
Telton recommends using the **Query Card Types** command for configuring the TSP. If the TSP is not connected, manual configuration can be done. To do this, choose the Slot that coincides

with the position a module is installed by clicking on the tab for that Slot number. The **Card Type** is configured by clicking on the arrow and choosing the option.

Module Matrix Wizard

It is important during hardware set-up that the modules are installed in the slots of the base unit per the Module Interface Matrix. The Module Matrix Wizard button on the Units screen (see Figure 15) can also be used to select the valid module installation configurations. Clicking the Module Matrix Wizard button displays valid module combinations, as shown in Figure 16A.

Figure 16A Module Matrix Wizard



When doing a Query Card Types command, if the modules are not installed in the correct slots, the TSP program will indicate this and refer you to the Module Matrix Wizard for the proper set-up

Important:

Before installing or removing a POTS module, connect a telephone set to any port of any POTS module, power down the unit, and then go off-hook on the telephone set. This allows for voltage dissipation from the base unit and prevents damage to the unit. An alternative procedure is to power down the TSP for at least 30 minutes before installing or removing the module.

At this point it is recommended to click **OK** on the **Units** screen. You will need to obtain an Authorization Code to enable the TSP to test.

Also, if you receive a message indicating “newer code is available” click **No**. You will need to follow the instructions in the Software Updates section after obtaining the Authorization Code to successfully download the newer code to the TSP.

Authorization Code

An Authorization Code is necessary to enable the TSP the first time it is used, and also to enable any purchased software modules (such as TSP-PRI). This code, obtained from Teltone’s Customer Service, needs to be loaded only once and is stored in the TSP permanently.

Before contacting Teltone for the Authorization Code, please have the following available:

- Hardware ID (see below)
- Serial Number (on the bottom of the unit)
- Software Serial Number (on the CD)
- Your name
- Your title
- Your company
- Your address
- Your telephone number

To read the Hardware ID, click on the **View** menu of the main window and choose **Options**. An **Options** screen appears. Click on the **Upgrades** tab. At the **Unit Name** field, click on the down arrow and the unit name you created appears. Choose the name, and the Hardware ID appears underneath. If you have not yet created a Unit Name, see the Units section of this manual.

If you purchased an additional software module, such as TSP-PRI, obtain the Authorization Code using the serial number from the additional software module CD, which activates both the TSP and the software module.

To obtain the Authorization Code, contact Teltone's Customer Service department:

Call: 425-951-3388 or

Fax: 425-487-2288 or

Email: info@teltone.com.

Once you have the Authorization Code, enter it on the screen where you obtained the Hardware ID and click Install. The TSP will be enabled to run simulations.

Software Updates

If the TSP software version on the PC is newer than the code on the TSP unit, a "newer code is available" message will display.

The message box text is as follows:

"Newer code is available for unit 'Units Example'. Do you wish to download to your TSP now?
Note: You must have a network connection to the TSP to download."

The TSP must have an Ethernet connection and an IP address assigned for the download to be successful. Answer **No**, if this has not been done and follow the instructions in the next section, Network Connection. Once the TSP is assigned an IP, the download can be done by clicking **OK** on the **Units** screen or initializing the Unit. This can be done with either the Serial or Network Connection chosen on the **General** tab of the **Units** screen.

If it's indicated that the code on the TSP is newer than that on the PC, download the latest version of the software from the Teltone web site at www.teltone.com.

Network Connection

The network connection can be used for programming and control of the TSP, WAV file downloads and software updates utilizing the Ethernet port on the TSP. It must be used when the T1/E1 module is programmed for T1-PRI mode to allow for enhanced messaging. The initial set-up of the IP address for the network connection must be done from the **Network** tab on the **Units** screen via the serial connection. The **Network** tab is used to assign a new IP or to change an existing IP.

The IP Address field on the **General** tab for the **Units** screen displays the IP of the TSP that is currently being communicated with and is used to connect to other TSP's already assigned an IP address and connected to the network. If the serial connection is used for control of the TSP, the Ethernet connection is still required if using audio files or to download software updates.

To set-up, ensure you have connected the TSP ethernet port to the LAN with a straight through cable. For connecting directly to the PC with the crossover cable provided, use a valid IP format that is in the same subnet and uses a valid subnet mask. If connecting to a LAN, see the network administrator to assign a static IP for the TSP. Go to the **Units** menu, click on the unit name and select the **Network** tab on the **Units** screen to input the IP address. Click **OK** on the **Units** screen.

Network Control

The **Network** connection can be used for controlling the TSP. This is done by going to the **Units** menu, and clicking on the name of the unit at the bottom of the drop-down window. On the **Units** screen, the IP address programmed into the Unit will be displayed. Click the radio button for the **Network** connection and click **OK**. The TSP will be controlled via the Ethernet connection to the TSP at this point.

If the IP address is not displayed, follow the instructions in the previous Network Connection section to program the TSP with one.

Network control can only be done by PCs on the same subnet as the TSP.

Connecting to an Existing TSP

You can connect to any other TSP that has been assigned a valid IP address and is on the network. This is done by creating a new Unit, choosing the **Network** radio button, inputting the existing IP address of the unit you wish to connect in the **IP Address** field on the **General** tab, clicking on **Query Card Types** and clicking **OK**. The **Query Card Types** action is done to match the card types in the TSP to your project. Otherwise an error message will occur advising card types do not match.

If you want to connect to a TSP that you previously have connected to, the program will remember the name and the IP address of all the TSP's that PC has connected to. To do this, go to **Units** and select **New**. On the new **Unit** window, click on the arrow at the right of the entry field. Select the name of the unit you wish to connect. This will populate the last known IP address for that unit name. The **Query Card Types** command will still need to be done.

Override

If a TSP is accessed when it is in use, an Override message will appear. The machine name of the party using it will be given and the option to override the connection. If the override is implemented, the machine that was previously connected to the TSP will receive a Communication Error message advising of the Network Connection Override and the machine name of the party that took control. All Override actions are recorded on the **Event Log** found on the **View** menu (see Event Log section of TSP manual for more details).

This feature is necessary to regain control of the TSP in the case of a broken connection to the network by the PC controlling it. This also makes it convenient to control the TSP from different locations.

To take control back when a connection is overridden, go to the **Units** menu, choose **Initialize** and the name of the Unit.

Changing an IP Address

To change an IP Address of a TSP already programmed with one, go to the **Units** menu and choose the name given the TSP. This will bring up the **Units** screen. Choose the **Network** tab, input the new IP address and click **OK**. The TSP will now have the new IP address and the PC program will be communicating using the new IP address.

If a Project is opened that has the previous IP address of a TSP unit, the program will advise of the new IP address and ask if you want to change to the new IP address. This only occurs on the PC that was controlling the TSP when the IP was changed.

Slot Tabs

Once the **Card Types** and the connection for programming and control of the TSP are defined, there are different options available to configure depending on the Card Type. Choose the Slot Tab that has a Dual T1/E1 or Single T1/E1 card installed. If a T1/E1 card is not being used, skip to the **4 and 8 Channel POTS Card Type screens**.

Single T1/E1 and Dual T1/E1 Card Types

For T1/E1 modules, the Card Mode field will be displayed to the right of the Card Type field. T1 (default) will be displayed. Clicking the arrow will give the options E1 and T1-PRI.

Note:

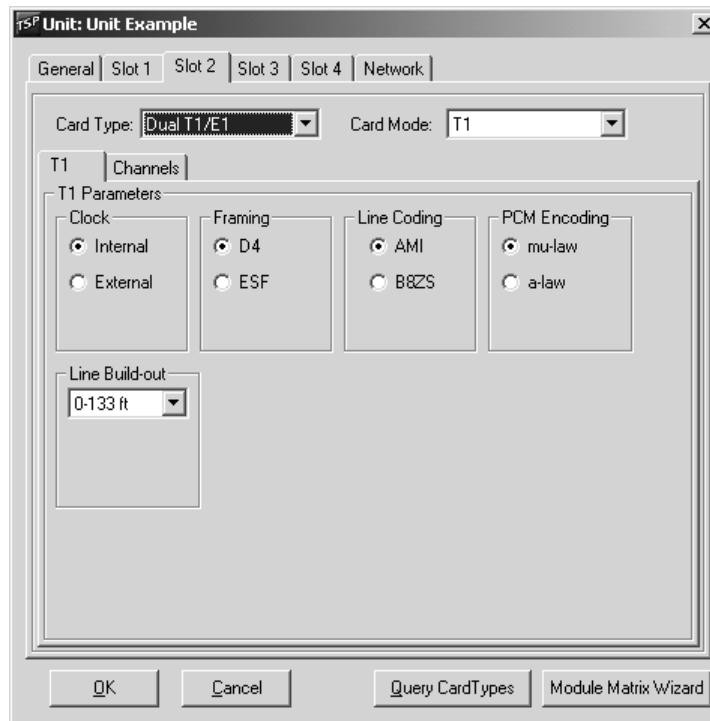
T1-PRI is available when the TSP-PRI Software module is purchased. Refer to the TSP-PRI section for configuring in this mode.

When using two Single T1/E1 modules, both modules have to be configured for the same Card Mode and PCM encoding /companding. The Slot 3 selection for Card Mode and mu-law or a-law will be grayed out with the selections on Slot 2.

T1 Card Mode

Figure 17 shows the parameters on the T1 tab in the T1 card mode. The T1 parameters include, **Clock, Framing, Line Coding** and **PCM Encoding** options. They are configured on this screen by clicking on the corresponding radio button. The **Line Build-out** defaults to 0-133 ft (0 dB level) but can be changed for different distances or dB loss expected on the line.

Figure 17 T1 Parameters Screen



Clock

The **Clock** needs to be set to where one end is providing timing (normally the PSTN) while the other end is deriving clock from it (usually the CPE). The **Internal** clock setting is used when the TSP acts as the PSTN and provides the clocking to the equipment under test. **External** Clock is

used when the TSP acts as the CPE and clocks from the equipment under test (i.e., if the TSP is set for Internal clock, the equipment under test should be set for External clock, and vice versa).

Note:

If using only one port on a Dual T1/E1 that is configured for External Clock, port 2 must be used and will derive its clock from the equipment under test. If using both ports, the device connected to Port 1 must use the same clocking reference as the device connected to port 2.

Framing

With **Framing**, both ends need to match, otherwise synchronization will not be achieved. **D4** is considered a more common format while **ESF** (extended superframe) provides for overhead features such as a data link and CRC-6 for detection of errors without interrupting the signal. The TSP does not report data link information for CRC-6 errors.

Line Coding

For **Line Coding**, **AMI** suffices if no DDS data exists on any of the T1 channels. **B8ZS** is used when DDS data channels are present to compensate for when an all Zeros state exists (when equipment is off). This can lead to lost of synchronization on the T1 data stream due to too many successive zeros.

PCM Encoding

For **PCM Encoding**, the choices are mu-law and a-law. For T1, mu-law is the default. This is the PCM encoding and companding standard used in North America and Japan. For E1, a-law is the default and is the PCM encoding and companding standard used in Europe.

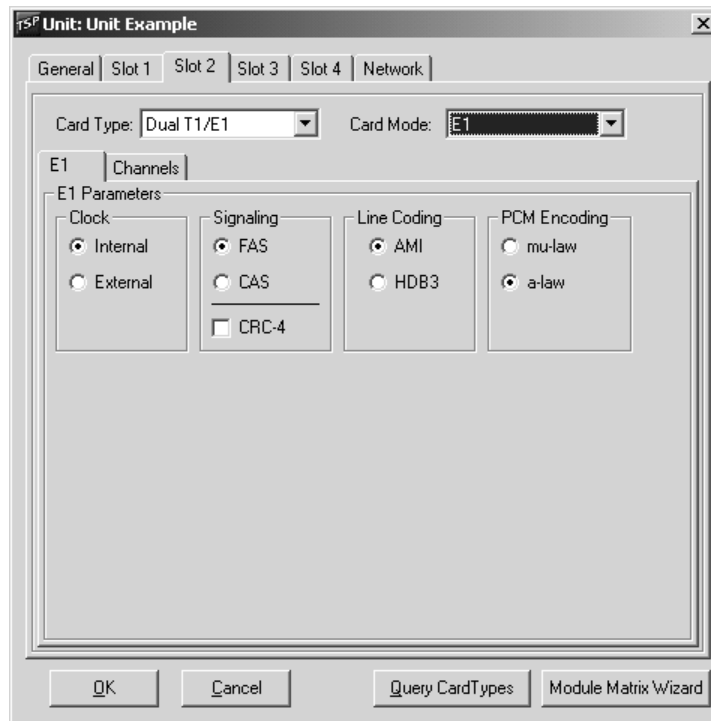
Important

On Dual T1/E1, both channels are configured for the same clock, framing (for T1), signaling (for E1), and line coding. Ensure the T1/E1 parameters are consistent with the configuration of the equipment under test. This information can be found in the equipment manual or by contacting the vendor.

E1 Card Mode

Figure 18 shows the parameters on the E1 tab in the E1 card mode. The E1 parameters include, **Clock**, **Signaling**, **Line Coding** and **PCM Encoding** options. They are configured on this screen by clicking on the corresponding radio button. The **Line Build-out** defaults to 0-133 ft (0 dB level) but can be changed for different distances or dB loss expected on the line.

Figure 18 E1 Parameters



The TSP is capable of supporting up to 56 channels depending on configuration. In the case where two E1's are configured for the Unit, the last 4 channels of the second E1 will not support messages or call progress tones and may only be used in Call Originate and Call Terminate control sets. Also, if a Dual E1 and a POTS module are used, the last 8 (for 4 Channel POTS) or 12 (for 8 Channel POTS) will be unavailable on the second E1.

Clock

The **Clock** needs to be set to where one end is providing timing (normally the PSTN) while the other end is deriving clock from it (usually the CPE). The **Internal** clock setting is used when the TSP acts as the PSTN and provides the clocking to the equipment under test. **External** Clock is used when the TSP acts as the CPE and clocks from the equipment under test (i.e., if the TSP is set for Internal clock, the equipment under test should be set for External clock, and vice versa).

Note:

If using only one port on a Dual T1/E1 that is configured for External Clock, port 2 must be used and will derive its clock from the equipment under test. If using both ports, the device connected to Port 1 must use the same clocking reference as the device connected to port 2.

Signaling

With **Signaling**, both ends need to match, otherwise synchronization will not be achieved. CAS is considered a more common format for voice traffic while FAS is used for data traffic. The CRC-4 option is used for error detection. The TSP does not report CRC-4 information.

Line Coding

For **Line Coding**, **AMI** suffices if no DDS data exists on any of the T1 channels. **HDB3** is used when DDS data channels are present to compensate for when an all Zeros state exists (when equipment is off). This can lead to lost of synchronization on the T1 data stream due to too many successive zeros.

PCM Encoding

For **PCM Encoding**, the choices are mu-law and a-law. For T1, mu-law is the default. This is the PCM encoding and companding standard used in North America and Japan. For E1, a-law is the default and is the PCM encoding and companding standard used in Europe.

Important

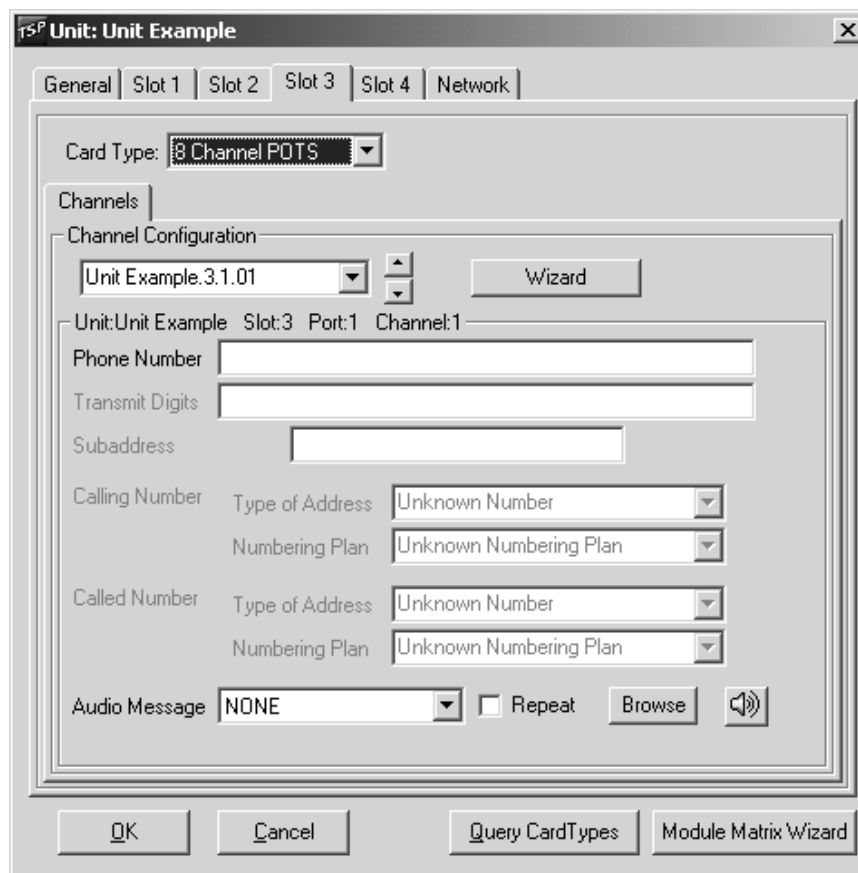
On Dual T1/E1, both channels are configured for the same clock, framing (for T1), signaling (for E1), and line coding. Ensure the T1/E1 parameters are consistent with the configuration of the equipment under test. This information can be found in the equipment manual or by contacting the vendor.

The **Channels** tab will be covered in the **Channels** tab section, after the **4 and 8 Channel POTS Card Type** screens are discussed. This section is identical for all the card types.

The 4 and 8 Channel POTS Card Types

When a POTS Card Type is chosen, only a **Channels** tab will be shown. See Figure 19.

Figure 19 POTS Card Type Screen



The **4 and 8 Channel POTS Card Type** screens are identical. The only difference will be the number of channels available to configure. These channels operate as Analog LS only.

Channels Tab

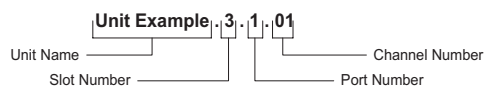
The **Channels** tab is where each channel can be assigned a **Phone Number**, **Transmit Digits** (T1/E1 only) and **Audio Message**. The **Channel Configuration** gives the channel an assignment number based on the name the unit was given, the slot number the module is in, the port (each physical connector on a card is considered a port and is numbered on the card), and the logical channel (1-24 on a T1, 1-30 on an E1, 1-2 on an 8 Channel POTS and only 1 on a 4 Channel POTS).

The **Subaddress**, **Calling Number**, and **Called Number** fields are only available for **T1-PRI** card mode. See TSP-PRI section of the manual.

Note: For E1, only usable channels are listed (1-30). The 2 signaling channels will not be available.

Channel Identification

Clarification of the assignment method is displayed below:



For POTS channels (see Figure 19), note the numbering scheme by clicking on the arrow under **Channel Configuration** on the POTS screen. The channel displayed in the figure is **Unit Example .3.1.01**. The name assigned is **Unit Example** with **.3** being the third Slot in the TSP. The **.1** is the first port of four on the POTS module. The **.01** is for the first channel of two on each port of the 8 Channel POTS module. Note that the breakdown for the channel assignment is displayed just beneath the Channel Configuration box on the POTS screen.

If you are using a T1/E1 module select the appropriate **Slot** tab. To select a channel, click on the arrow located under **Channel Configuration** and choose the channel. Due to the number of channels on a Single T1 (24) or a Dual T1 (48), it will be necessary to scroll to see all the channels. You can also scroll by clicking on the up and down arrows just to the right of the arrow. On a Dual T1/E1 module, the last channel number is "Unit Name" .2.2.24. **Unit name**, being the name given to the TSP unit. The first **.2** being the second slot of four in the TSP. The second **.2** is for the second RJ port of two on the Dual T1/E1 module and **.24** is the last channel of twenty-four on the second T1. This is used to assign **Transmit Digits**, and **Audio Message** for the specific channel chosen.

All the parameters available for the T1/E1 cards under the **Channel Configuration** are identical on the **4 and 8 Channel POTS Type** screens, except for **Transmit Digits** which is only available on T1/E1.

Phone Number

The **Phone Number** is the telephone number assigned (up to 40 digits) to a channel that will be dialed by another channel to call to that channel. This only applies to the Dialed Control Set Type. See Dialed Control Sets section for more details.

Transmit Digits

The **Transmit Digits** are the DTMF digits (up to 40 digits) that the TSP will send digitally via common channel for PRI calls or in-band when a call is placed to a T1/E1 Wink Start, Delay Dial,

Immediate Dial, FXS, or Q.421 channel. This provides routing information as in DNIS operation for the equipment under test, if needed.

Note: Only in-band DTMF signaling is available. R1 and R2, MF signaling is currently not supported by the TSP.

The format used for transmitting ANI and DNIS varies depending on how the equipment under test is programmed. A * can be used in the Transmit Digits field to provide a separator between the ANI and DNIS. A # can be used as the terminator. The following are two possible scenarios:

ANI*DNIS# or DNIS*ANI#

Where the total number of characters is 40 or less. Also, other variations are possible. Refer to the user manual or the vendor manual of the equipment under test for more information.

Audio Message

The last option for **Channel Configuration** is **Audio Message**. Here you can choose an audio file to be played during a call simulation. Voice Messages must be created and stored in mu-law or a-law encoded, 8 bit WAV file format, and are stored in the PC in the Audio folder. Files can then be downloaded into the TSP and stored in non-volatile memory. The TSP can play up to 8 seconds of a voice message per channel. Voice Message storage is limited to 24 seconds total.

The TSP will automatically convert a WAV file between a-law and mu-law in order to transmit them in accordance with the unit's port configuration.

The default for **Audio Message** is **NONE**. An audio file can be chosen by clicking the **Browse** button and choosing the preferred file. The speaker button will play the audio file chosen. If you wish to have the message played continuously during the call, click the **Repeat** box to enable it, otherwise the message will be played only once.

Note: To download audio files, the TSP must have a network connection and a valid IP address programmed.

Channel Configuration Wizard

Click on the **Wizard** button under **Channel Configuration**. The **Channel Configuration Wizard** screen will come up.

Figure 20 Channel Configuration Wizard Screen

This screen can be used to automatically assign **Phone Number**, **Transmit Digits**, and **Audio Message** for all the channels on that card type all at once either by **Slot+Port+Channel** or **Increments**. These fields are the same as on the **Slot** tab for the **Unit** screen under **Channel Configuration** and can be done either way.

For assigning **Phone Number** or **Transmit Digits** on the **Channel Configuration Wizard** screen, the defaults can be used for the **Starting Number** field or a specific number can be put in that field. **Slot+Port+Channel** will assign the last four digits according to the TSP Channel Configuration. Clicking on the down arrow to the right of **Slot+Port+Channel** gives the **Increment** option. Choosing this will enable the **Increment** field which can be changed by using the up and down arrow to the right or by typing the **Increment** number into the field. In this case, the last four digits will need to be added in the Starting Number screen. A completely different number can also be used. Whatever number is used, each channel will be given the **Starting Number** plus the **Increment** used. (i.e., Starting Number 12345678901 for Increment of 3. Channel 1- 12345678901, channel 2- 12345678904, channel 3- 12345678907, channel 4- 12345678910, etc.)

The wizard will assign the **Audio Message** selection to all the channels on that module.

Click **OK** at the bottom of the **Channel Configuration Wizard** screen when finished with the settings. Remember, all these settings can also be done manually for a specific channel at the **Unit** screen on the **Slot** tab under **Channel Configuration**.

Once configurations are completed on the **Units** screen, click **OK** at the bottom left. The programming information will automatically be sent to the TSP.

Note:

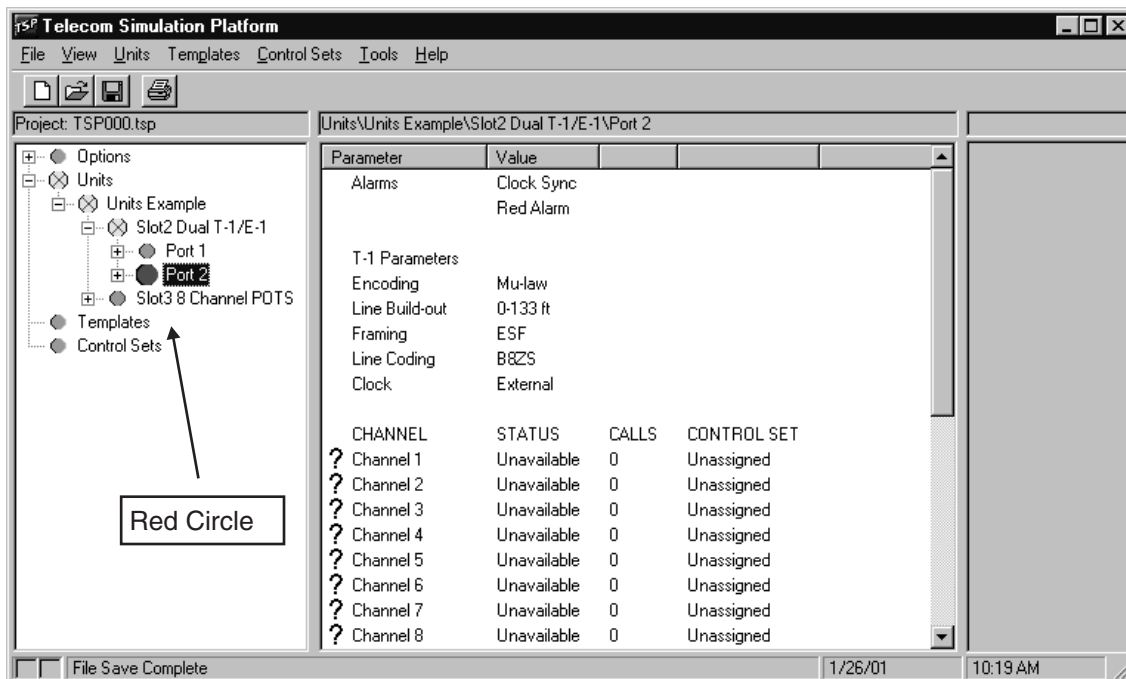
If manually configuring the card types on the TSP, and an error message “Installed card types do not match defined card types” comes up. This indicates a configuration mismatch between the modules and Card Types selected in the program. If this message occurs, click **OK** and go back to the **Units** screen and choose the name of the TSP to edit. Verify and correct the settings.

Again, it is recommended to automatically configure the TSP by using the **Query Card Types** button. This error will not occur when using this method.

T1/E1 Alarms

When configuring for a T1/E1 module, and there is no T1/E1 signal present or the port is configured incorrectly, you will get a ● (red alarm light) on the T1/E1 module next to the RJ connection. The **TSP** main screen display tree will show ✕ (a yellow circle with a red X) next to the Units. Expand the tree by clicking on the + next to Units. Now expand it further by clicking on the + sign next to Unit name. Keep expanding the tree till you get to the red circle next to the Port for the T1. See Figure 21.

Figure 21 Red Alarm on T1



Once the alarm condition has cleared, the light on the module will turn green and the red button on the tree display will turn green. If not, try going to **Units** and choose **Initialize** for the TSP unit being configured.

Initialize resends the set parameters to the TSP which will reset the T1/E1(s).

On Dual T1/E1, if one of the T1/E1's goes into or out of alarm, the software has to reset both ports. This means the T1/E1 should not be connected to or disconnected from the port on the Dual T1/E1 module if the other port on that module is in use. Also, if there is a loss of signal or the signal restores on one of the ports, the second port will indicate an alarm while both ports are resetting.

Templates

Templates are used to define details of the channel protocols to be used for call simulation. The basic protocol is set on the **Type** tab, timings for that protocol are set on the **Timings** tab, and the signaling bit patterns used for the protocol are set on the **Signaling** tab. Click **Template** on the TSP main screen and choose **New**. A screen requesting to "Enter New Template Name" will come up. For our example, "Template example" will be the name used. See Figure 22. The **Signaling** tab only appears once a Channel Protocol using bit signaling is chosen.

It is recommended that the Template name reflect the protocol being used. This will make it easier to distinguish what the protocol of the Template is on the Control Set(s).

Figure 22 Template screen example

Type Tab

The Template has several **Channel Protocols** available listed in the Channel Protocols section. Click on the **Channel Protocol** arrow to choose an option (scroll down to see all options). Once the **Template** is assigned to a **Control Set** (discussed in the **Control Set** section), the **Channel Type** cannot be changed.

Channel Protocols

Analog Loop Start

This is used only with 4 or 8 Channel POTS modules. The channel provides battery, ground and ringing to the terminating set.

The following T1/E1 Configurations are used only with the T1/E1 modules:

E1 ITU Q.421

Used only when equipment under test is set-up for E1 CAS operation. This is an ITU-T signaling standard for E1 channel associated signaling.

T1/E1 Loop Start FXO

Used when the equipment under test is configured for foreign exchange operation and is functioning as the office. The TSP interfaces with the equipment under test using loop start signaling on the specific channel of the T1/E1.

T1/E1 Loop Start FXS

Used when the equipment under test is configured for foreign exchange operation and is functioning as the station. The TSP interfaces with the equipment under test using loop start signaling on the specific channel of the T1/E1.

T1/E1 Ground Start FXO

Used when the equipment under test is configured for foreign exchange operation and is functioning as the office. The TSP interfaces with the equipment under test using ground start signaling on the specific channel of the T1/E1.

T1/E1 Ground Start FXS

Used when the equipment under test is configured for foreign exchange operation and is functioning as the station. The TSP interfaces with the equipment under test using ground start signaling on the specific channel of the T1/E1.

T1/E1 Immediate Dial

This is used when the TSP interfaces with the equipment under test as an Immediate Dial circuit on the channel of the T1/E1. The signaling bits use Immediate Dial protocol.

T1/E1 Delay Dial

This is used when the TSP interfaces with the equipment under test as a Delay Dial circuit on the channel of the T1/E1. The signaling bits use Delay Dial protocol.

T1/E1 Wink Start

This is used when the TSP interfaces with the equipment under test as an Wink Start circuit on the channel of the T1/E1. The signaling bits use Wink Start protocol.

T1/E1 Clear Channel

This is used when the TSP interfaces with the equipment under test to cross-connect two T1/E1 channels to provide for clear channel operation. The T1 should be configured for ESF, with B8ZS line coding. E1 should be configured for HDB3 line coding.

T1 Primary Rate (CPE)

This is used when the TSP simulates the CPE end and will interface with the equipment under test that is configured for PRI. The TSP **Card Mode** must be set to **T1-PRI** to use this. The **Primary Rate (CPE)** template can only be assigned to a Control Set when the simulation on the **PRI** tab is set for **CPE**.

T1 Primary Rate (Network)

This is used when the TSP simulates the Network and will interface with the equipment under test that is configured for PRI. The TSP **Card Mode** must be set to **T1-PRI** to use this. The **Primary Rate (Network)** template can only be assigned to a Control Set when the simulation on the **PRI** tab is set for **Network**.

Signaling Type

This option cannot be changed. This will be enabled for future TSP enhancements.

Default Timings Set

The choices of **Emulation** and **Dialed** are used in conjunction with the Controls Set type chosen. **Emulation** will be the default and is used in all but the Dialed Control Set type. When using the Dialed Control Set type, choose the **Dialed** Default Timing Set button by selecting the radio button. The Timings default values are set differently to accommodate for the call progress differences in the Control Sets. See Control Set section of the manual for more details.

Dial Tone

The **Dial Tone** feature only applies to **Analog Loop Start** and **T1 FXS** protocols. The TSP defaults to providing Dial Tone on the channel. You can disable **Dial Tone** by unchecking the box.

Ringback

The **Ringback** feature applies to **Analog Loop Start**, **T1 Delay Dial**, **Immediate Dial**, **Wink Start** and **T1 FXS** protocols. The TSP defaults to providing ringback on the channel. You have the option of disabling **Ringback** by unchecking the box.

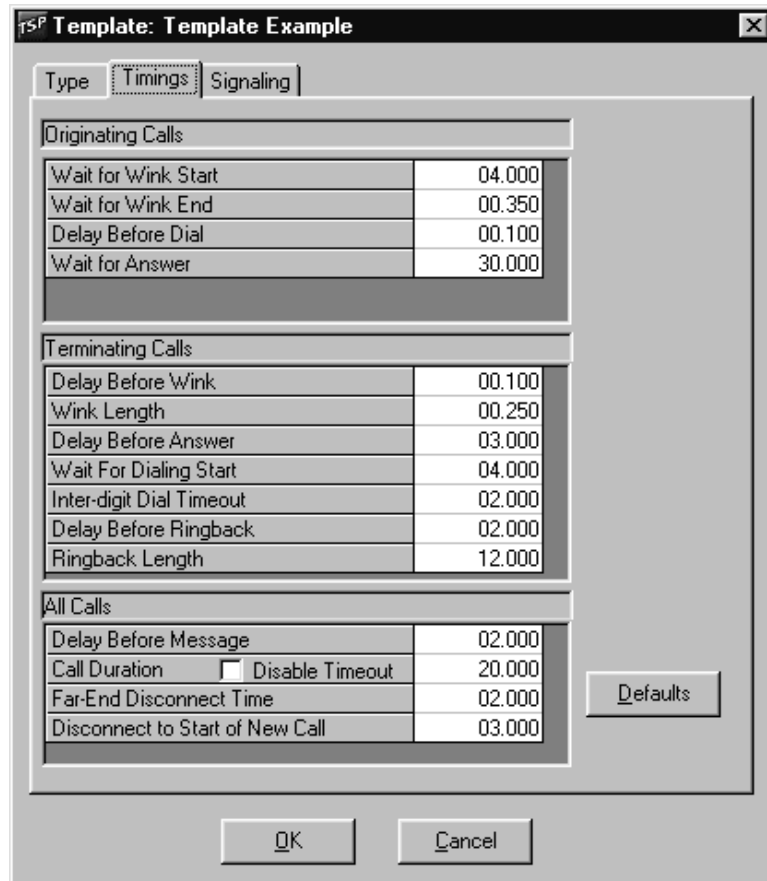
Trunk Type

This section gives the choice of **Tie Trunk** or **CAMA** for T1/E1 Wink Start, Delay Dial, and Immediate Dial. **Tie Trunk** is for end-to-end signaling. **CAMA** operation is where a signaling is done section by section.

Timings Tab

Timings are used to control the intervals of all the different parts of the call process while the TSP is originating or terminating calls. The default times should be appropriate for most testing. These timing controls can be changed while the **Template** is assigned to a **Control Set** (which will be discussed in the **Control Set** section). The maximum value allowed on all parameters is 300 seconds. Clicking anywhere on the line for a parameter will highlight the value and bring up a scroll bar (up and down arrows) to the right of the value. If you click to the left of the decimal point, the scroll bar will increment/decrement by 1 second intervals. If you click to the right of the decimal point the scroll bar will increment/decrement by .005 second intervals. You may also enter the value directly. When doing so, the minimum increment allowed is .005 seconds and the value entered will be rounded this way.

Figure 23 Timings Tab screen



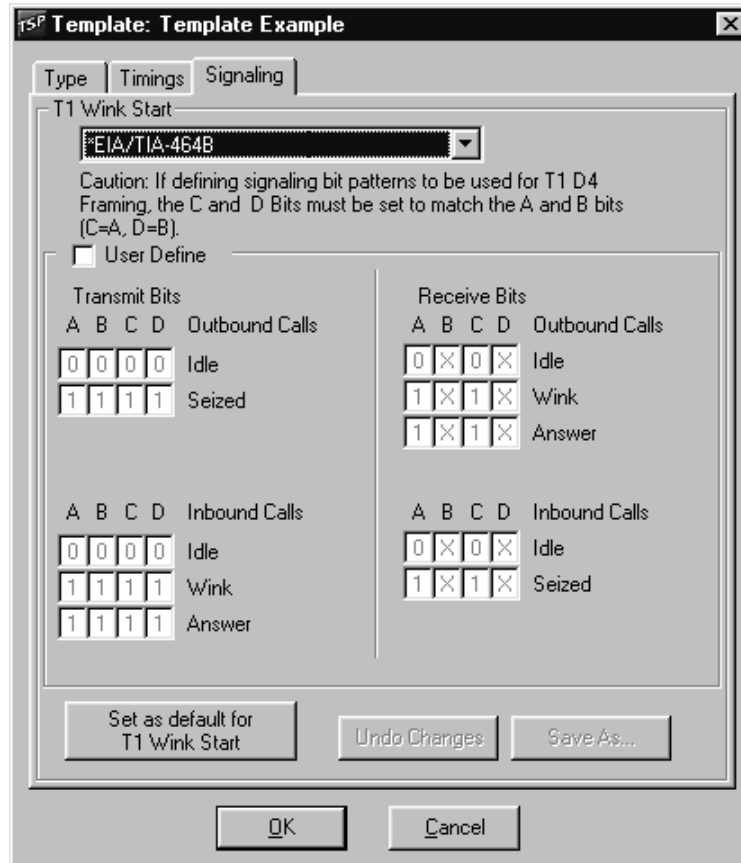
There are three sections on the **Timings** screen, **Originating Calls**, **Terminating Calls**, and **All Calls**. **Originating Calls** is used when the TSP will be generating calls in a **Control Set**. **Terminating Calls** is used when the TSP will be receiving incoming calls from the equipment under test. **All Calls** has parameters that apply to both incoming and outgoing calls. All values are in seconds. See Appendix 1 for a detailed description of each parameter.

All timings will reset to default settings by clicking on the **Defaults** button. (See Figure 23.)

Signaling Tab

The **Signaling** Tab is used to modify the T1 and E1 bit states for the selected signaling protocol. These are the A & B bits for D4 (a.k.a. Superframe) and the A, B, C & D bits for ESF and E1 signaling. This gives the TSP the flexibility to match the protocol of the equipment under test if using a different standard.

Figure 24 Signaling Tab Screen



The first field is for using a predefined protocol and has ***Factory Default** listed. This uses the bits states as defined by the standard for the Channel Protocol chosen on the **Type** tab. Clicking the arrow will list equipment that Teltone Corporation has verified the default bits states used during call progress. All predefined settings provided by Teltone will begin with a “*”. All others listed without the “*” will be those created by the user.

User Define Field

The **User Define** field is checked if it is necessary to change the bit state parameters to match the equipment under test. Once checked, it will become grayed out and the predefined protocol field above will become blank. The **Undo Changes** and **Save As** buttons become available at this point and the bit state **Outbound** (end initiating call) and **Inbound** (end receiving the call) fields can be edited. A 1 or 0 can be entered into these fields since signaling is done in a binary form. An X is used for a Receive Bit when that signaling bit is not used.

Information on the bit states for the equipment being tested by the TSP should be obtained from the manual, vendor or technical support of that product.

Note:

For T1, when using D4 framing, the bit fields are in ABAB format and the C and D bits must match the A and B bit fields. This is because D4 does not employ C and D bits and will cause signaling problems.

Note: For E1, the C and D bits must be set for 0 and 1 respectively. Otherwise, synchronization problems will occur.

Set as default for (channel protocol) Button

The **Set as default for (channel protocol)** button allows the user to set a predefined protocol other than the factory default to be used when a Channel Protocol is chosen on the **Type** tab. This allows the assignment of the channel protocol without having to go to the **Signaling** tab each time.

Undo Changes Button

The **Undo Changes** button sets the signaling back to the predefined protocol listed before checking the User Define button. The same thing can be done by clicking the down arrow for the predefined protocols and choosing one.

Save As Button

The **Save As...** button is use to assign a name to the signaling protocol states defined in the User Define section. Once saved, the name will be available in the predefined protocols list when clicking the down arrow.

Control Sets

Control Sets are used to set up the type of test the TSP will perform, assign the Template(s) to be used, and the channels to be tested. Certain tests can be set up to start and complete either manually or automatically from this screen. By clicking on **Control Sets** on the **TSP** main screen and choosing **New** will bring up the "New Control Set Name" dialog box. For our example, the name "Control Set example" will be used. See Figure 25.

Figure 25 Control Set Screen

The **Control Set** screen is used to choose the type of testing the TSP will do, the channels to be tested and the protocol used for the channels.

Control Set Type Field

The **Control Set Type** field is used to configure the mode the TSP will be in. Note the **Control Set Type** field in the example defaults to **Call Originate**. Clicking on the arrow next to Call Originate will list all options available. They are, **Call Originate**, **Call Terminate**, **Channel Bank**, **Dialed**, **DS0** to **DS0**, and **Switch Emulation**.

Call Originate Control Set Type

The Call Originate Control Set is used when the TSP will be generating calls to the device under test as discussed in the Operational Strategy section. For the **Call Originate** Control Set Type, there will be one **Template** field displayed. All Channel Protocols except for **T1/E1 Clear Channel** can be used for this Control Set Type.

Call Terminate Control Set Type

The Call Terminate Control Set is used when the TSP will be receiving calls generated by the device under test. The **Call Terminate** Control Set Type displays only one template field similar to Call Originate. All Channel Protocols except for **T1/E1 Clear Channel** can be used for this Control Set Type.

End-to-End Control Sets

There are four types of End-to-End Control Sets. They are set up using **Dialed**, **Switch Emulation**, **Channel Bank**, and **DS0 to DS0** Control Set Types. With this operation the TSP passes traffic through from one channel to another.

Dialed Control Set Type -The **Dialed** Control Set Type allows for calling from one channel to another by dialing a telephone number. A telephone number is assigned to each of the channels being tested on the **Slot** tabs at the **Units** Screen. The **Phone Number** field in the **Channel Configuration** portion of the screen is used to assign the number to a channel.

A channel is called when the **Phone Number** is dialed from another channel assigned to the same Dialed Control Set. The **Control Set** screen gives the option to use up to two different Templates. An Analog POTS channel and a T1/E1 channel can be in the same control set. Or, you can also use two different T1/E1 channel types.

Note: When creating a template for a Dialed Control Set, ensure **Dialed** is chosen as the **Default Timing Set** on the **Template** screen. See Figure 22. This will ensure proper operation when making a call.

Switch Emulation Control Set Type - The **Switch Emulation** Control Set Type will allow the a connection between any Channel Protocol and any other except for T1/E1 Clear Channel. In this mode, the TSP simulates a switch connection and will pass voice traffic. It simulates the connection of a call by automatically connecting the channels assigned once an off-hook is initiated by either end.

Note: Calls are static and are not routed by telephone number, but by channel assignment in the Control Set. See Channel Assignments section for more details. Also, call progress including dial tone and ringback is done by a scripted timing rather than action done by dialing a number.

Channel Bank Control Set Type - For **Channel Bank** operation, an **Analog Loop Start** channel can be connected to a **T1/E1 FXO Loop Start** channel or a **T1/E1 Clear Channel**.

Channel Bank Simulation - For T1/E1 FXO Loop Start to the Analog Loop Start, the POTS channel connects with the T1/E1 FXO Loop Start channel and will pass voice traffic. This simulates a channel bank.

The T1/E1 Clear Channel to Analog Loop Start setup will allow a channel bank setup between a POTS port and a T1/E1 clear channel. This allows the TSP to connect to a T1 port on an SS7 system to provide voice traffic. An external control is required to provide for SS7 signaling on the equipment under test when establishing a call.

In this configuration, when the POTS phone goes off-hook, the audio path will be connected to the T1 channel. When the POTS phone goes on-hook the T1 channel will receive silence. Since the T1 channel is clear channel there will be no signaling between the two channels.

Note: Ringing to the POTS port is not available due to the absence of signaling in T1 Clear Channel operation.

DS0 to DS0 Control Set Type - The **DS0 to DS0** Control Set will only allow the use of a template created for **T1/E1 Clear Channel** protocol. This can be done on a Single T1/E1 by connecting a channel to another channel on the same T1/E1 or on the Dual T1/E1 module, connecting a channel from the Port 1 T1/E1 to a channel on the Port 2.

Note: Fractional T1 and T1 data is not supported. Data is only supported at the DS0 64K channel level to another 64K channel.

Template Field

Clicking on the down arrow of the **Template** field gives the choices of the Templates that have been created which can be used for the Control Set Type chosen. The program determines this by the Channel Protocol assigned to the Template. A new template can also be created from this

screen by clicking on **New** and creating the template as discussed in the Template section. Either choose a previously created Template from the drop down box or create a new Template by clicking **New**. This tells the TSP the type of channel protocol it will be using for initiating calls to the equipment under test.

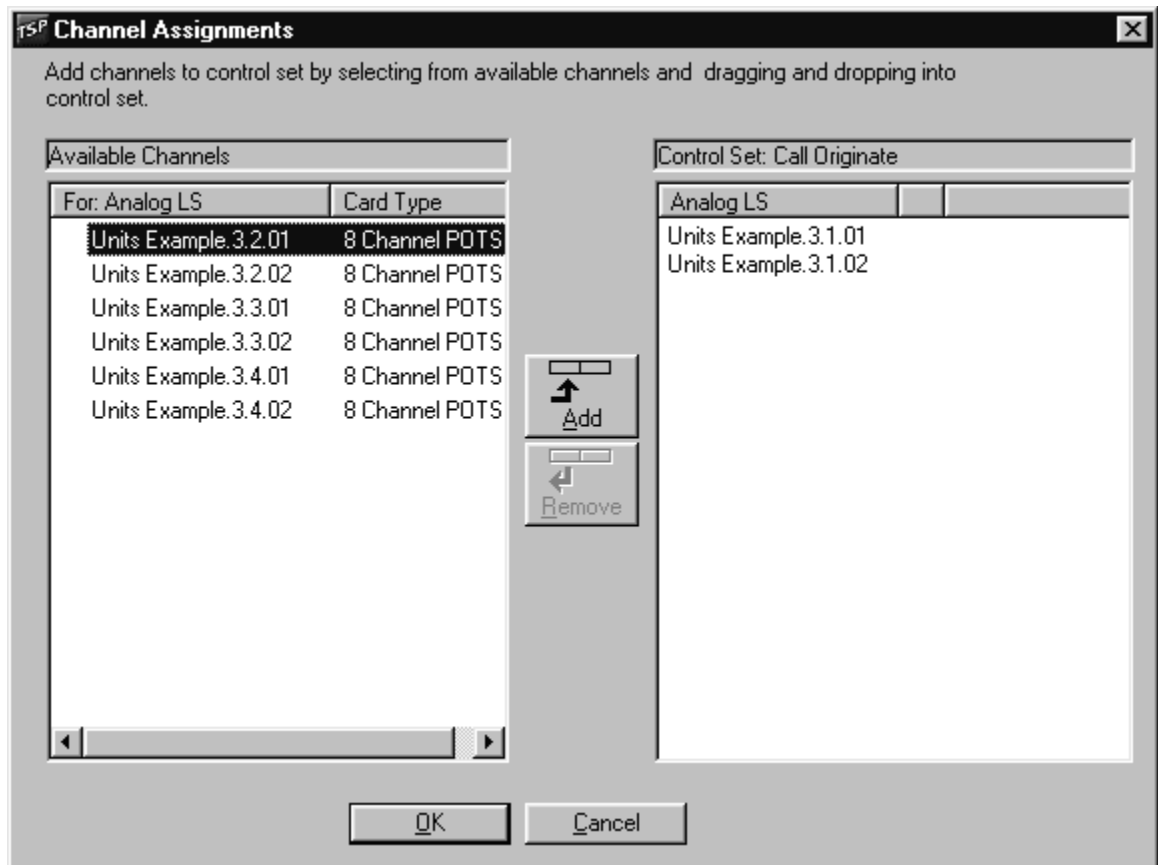
For End-to-End Control Sets, the **Control Set** screen will show two template fields instead of one. This allows you to assign a template to each of the two channels that you are connecting. Refer to Figure 25.

The next step is to assign the channels.

Channel Assignments

To select the channels, click on the **Edit Channels** button (see Figure 25). The **Channel Assignments** screen will come up. See Figure 26.

Figure 26 Channel Assignments Screen (Analog)



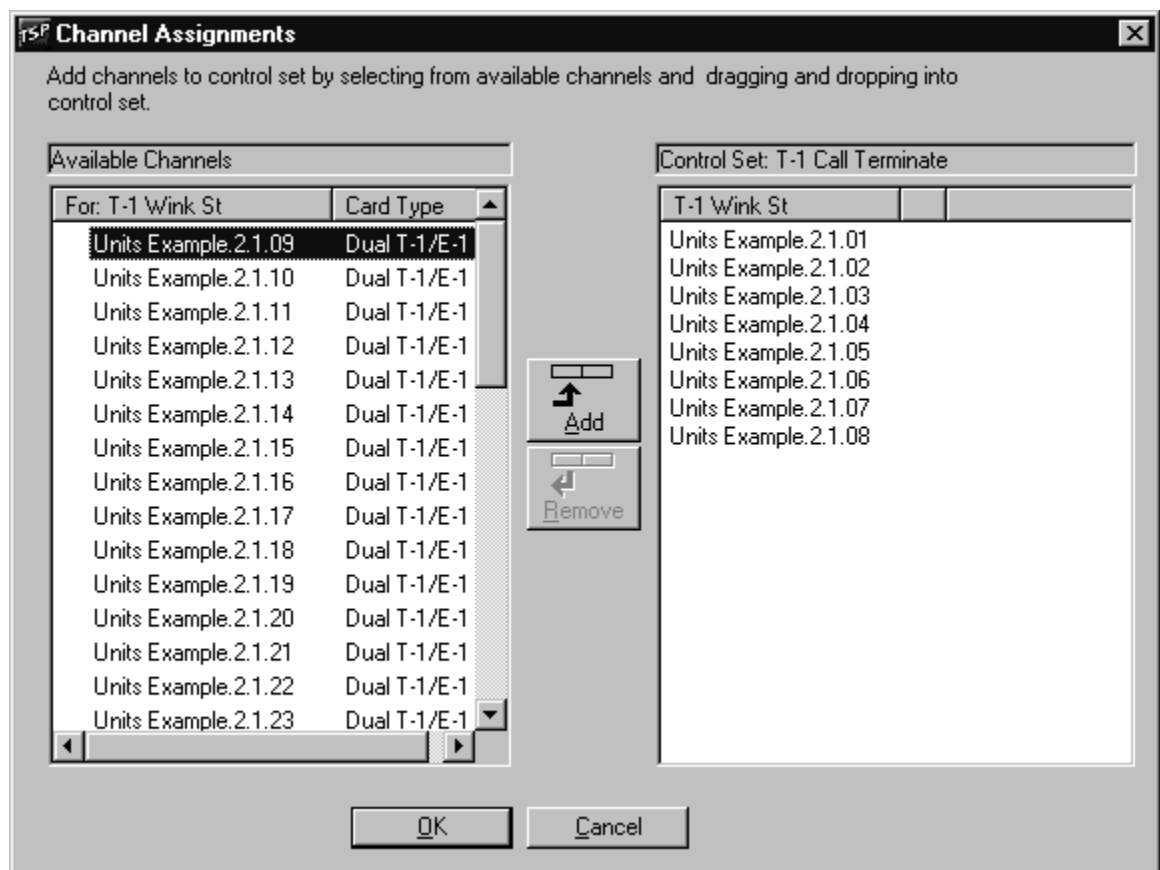
The **Channel Assignments** screen shows the **Available Channels** to test for the Control Set Type and Template name chosen on the **Control Set** screen. In the example, for an Analog LS Channel Type, the name “**Analog LS**” was given to the Template. Notice that in the **Channel Assignment** screen on the left side under **Available Channels**, the Template name, **Analog LS** is shown. Listed underneath are the channels that can be used for the Control Set and Template chosen. The Channel Identification plus the Card Type for the Template are shown here.

Add/Remove buttons

The channels to be tested are chosen by selecting the channel on the left side and clicking the Add button or by dragging and dropping to the right side of the screen under the **Template** name. To remove a channel on the right, select it and click on the **Remove** button or drag and drop back to the left side of the screen. Multiple channels can be done simultaneously by using the shift or

control keys while selecting the channels. Click **OK** once the channels have been chosen. This will take you back to the **Control Set** screen (see Figure 25).

Figure 27 Channel Assignments (T1 Channels)



In this example, the Template was configured for T1 Wink Start type channel and named “**T1 Wink St**” (see Figure 27). The left side under the **Available Channels** has channels 1-24 for both T1’s and any of the channels can be chosen. Click **OK** once the channels have been chosen. This will take you back to the **Control Set** screen (see Figure 25).

Start and Stop Fields

The **Start** and **Stop** sections on the **Control Set** screen are only used in Call Originate mode. This is used to control when the TSP will start making test calls, at what Interval (in seconds, if any) each call will be placed, and when to stop placing the calls.

Start Section

For starting the test, the choices of **Time** and **Manual** are available in the **Start** section. Selecting the radio button next to **Time**, enables a field to set a predefined time for the TSP to start testing.

To manually start the test, click in the radio button next to **Manual**. Testing will start immediately once the **Control Set Enable** button is clicked on the TSP main screen.

Interval Section

The **Interval** section in the lower part of the **Start** section is used to stagger the testing on the channels. By leaving it set to 0 seconds (the default), all channels assigned to the Control Set will initiate calls simultaneously once the test begins. Using the Interval will delay the calls to each channel (in seconds) starting with the first channel listed in the Assigned Channels section. The number of seconds can be typed directly into the field next to **Interval** or can be increased and decreased by using the up and down arrows at the right of the field.

Stop Section

The **Stop** section has the choices of **Time**, **Elapsed Time**, **Number of Calls**, and **Manual**. Selecting the radio button next to **Time** enables a field to set a predefined time for the TSP to stop testing. Choosing **Elapsed Time** enables a field to set the amount of time (in hours and minutes) the test is to run once started. The **Number of Calls** option is used to set a specific number of calls to be placed to each of the channels assigned. Using the **Manual** option stops the test once the **Control Set Enable** button is disabled from the main TSP screen. Go to “Executing a Simulation” section to run the Control Set.

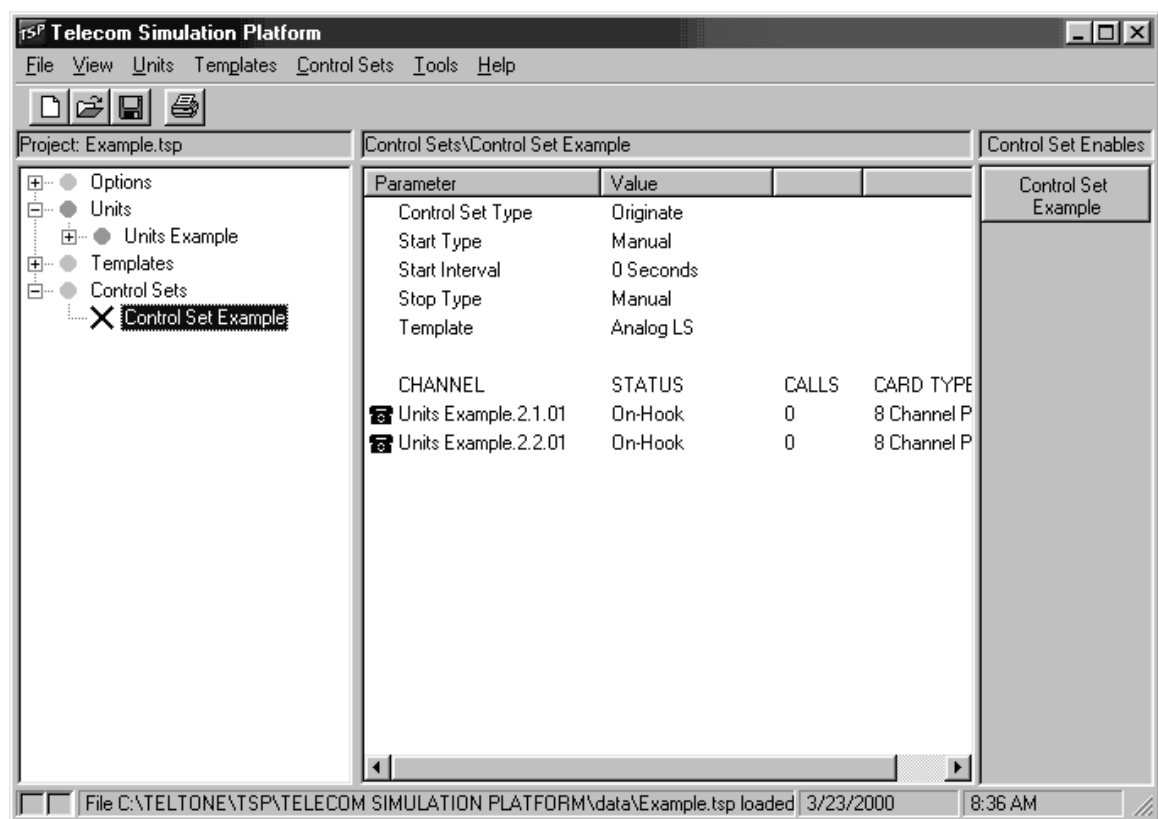
Click **OK** to go back to the TSP main screen.

Executing a Simulation

Starting/Stopping a simulation is accomplished with a **Control Set Enable** button. Once a Control Set is created, a button will appear under **Control Sets Enables** on the right side of the screen. Activation of this button will start a simulation and the **X** (disabled) next to the **Control Set** name will change to a **⚙**, (running) signifying that the simulation is running. Upon completion of a timed application, the **⚙** (running) will change to a **+** (finished). Manually stopping the simulation by clicking on the **Control Set Enable** button, causes the **X** to re-appear next to the **Control Set** name after all the assigned channels return to an idle state.

Figure 28 shows a **Control Set Enable** button with the name “**Control Set Example**” on the main TSP screen at the far right.

Figure 28 Control Set Information



When expanding the display tree for Control Sets and highlighting the name of the Control Set, a list of the **Parameters** and **Values** will be displayed in the information section to the right of the

tree for the Control Set. See Figure 28. The same can also be done for all the other components on the display tree to display configurations.


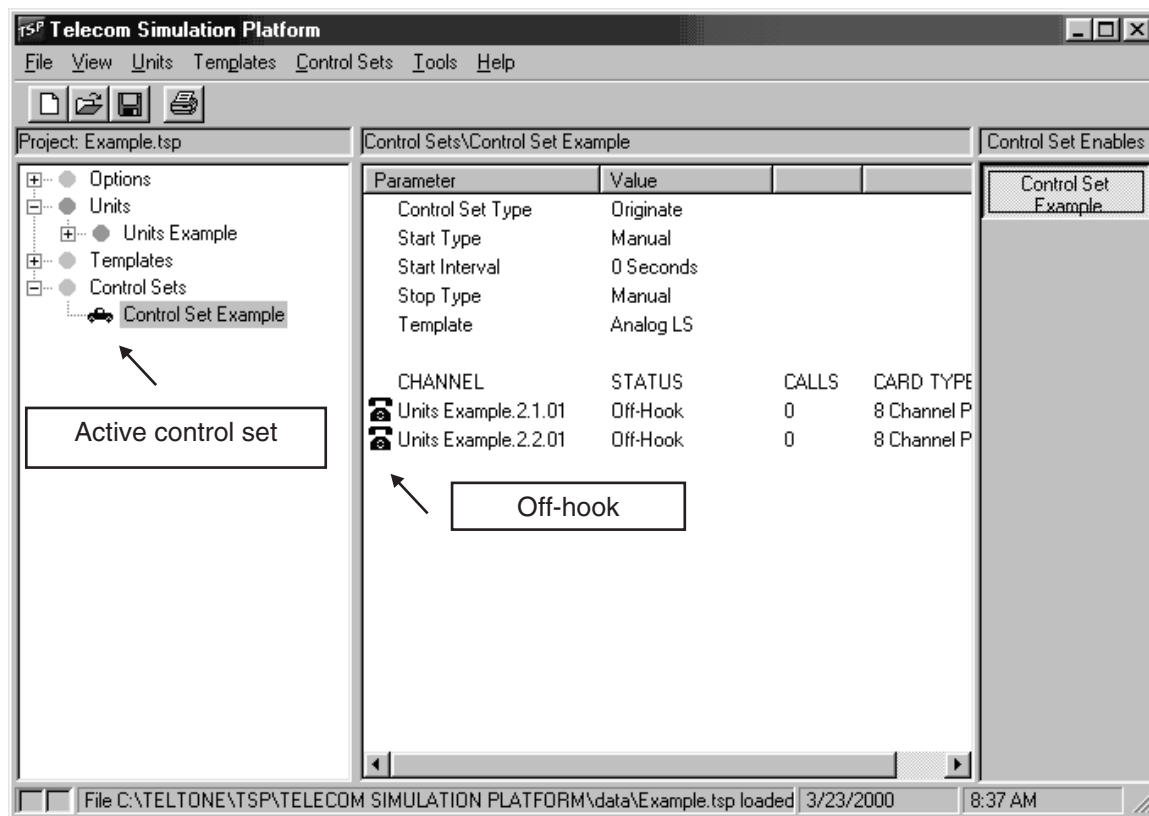
Testing is started by clicking on the **Control Set Enable** button. The button will appear depressed when enabled and a small  will appear next to the Control Set name. See Figure 29. Since the Control Set in Figures 28 and 29, was configured for **Manual Start** and **Stop**, the test calls will start immediately and will not stop until the **Control Set Enables** button is clicked a second time.

Figure 29 POTS Call Status



Call Status Symbols





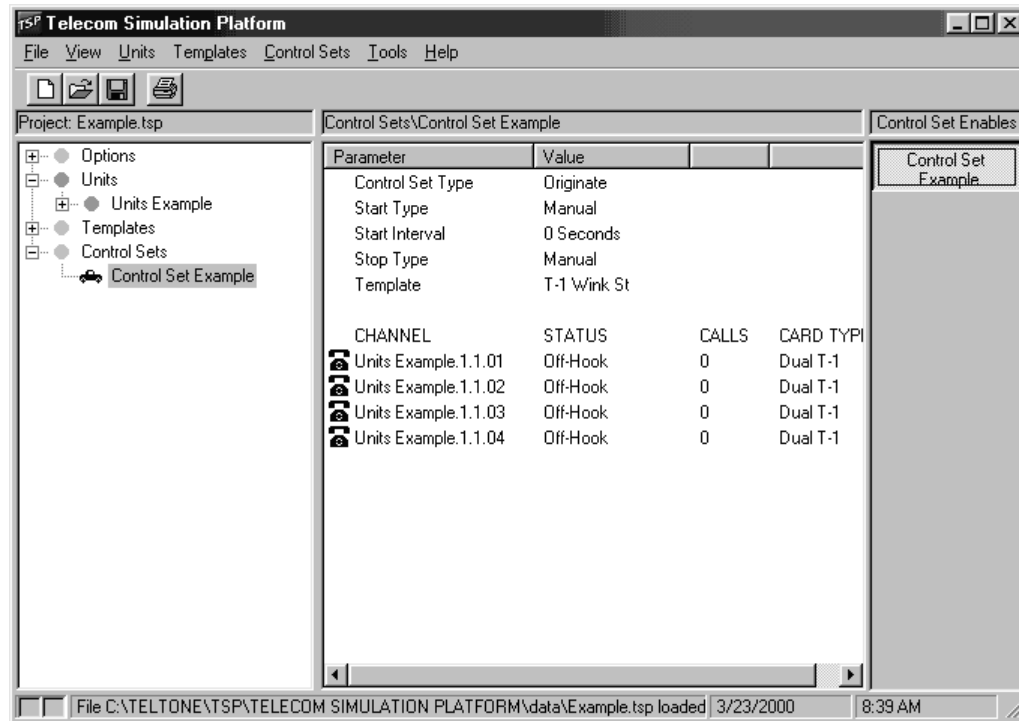
For POTS channels the status of the channel will change from  (on-hook) to  (ringing) to indicate a ringing state. Once the TSP recognizes an off-hook from the equipment under test, the  (ringing) will change to an  (off-hook). See Figure 29. This is the state of the equipment under test.

Figure 30 T1/E1 Wink Start Call Status



On T1/E1 Wink Start operation, there will be no 📞 (ringing) or Ringing Status due to the nature of the protocol operation. An 📞 (off-hook) or 📞 (on-hook) from the equipment under test will be the only indication on the TSP screen. See Figure 30.

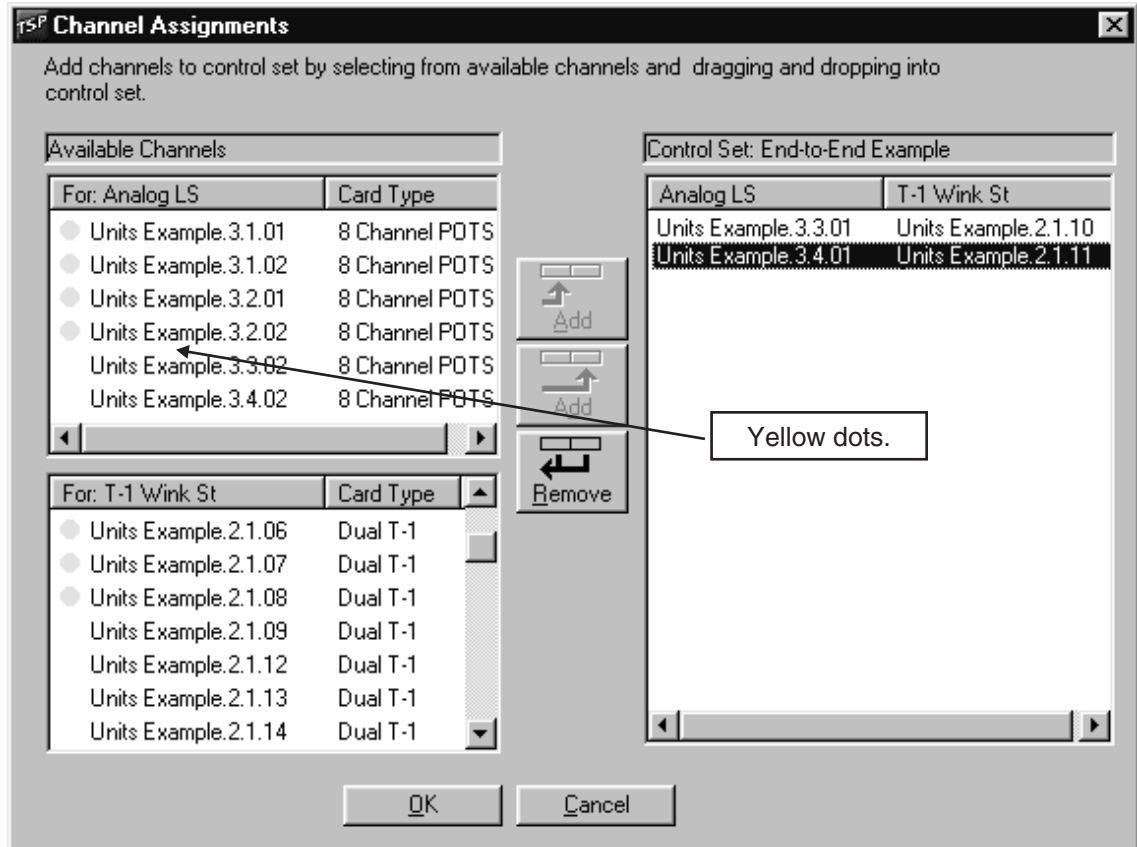
End-to-End Control Set Example

The Control Set for End-to-End operation is configured as discussed in the Control Sets section except there are two template fields for End-to-End operation. For this example we will use Switch Emulation with POTS and T1 Channels.

1. Go to **Control Sets** menu and choose **New**. Name the Control Set “**End-to-End example**” and click **OK**.
2. On the Control Set screen, select **Switch Emulation** for the **Control Set Type**.
3. Create a new template by clicking **New** next to the **Template** field just below the Control Set Type field. Name the Template “**Analog LS**”. Choose **Analog Loop Start** for the Channel Protocol and click **OK**.
4. Click **New** at the second Template field. Name the Template “**T1 Wink St**”. Choose **T1/E1 Wink Start** for the Channel Protocol and click **OK**.

The names “Analog LS” and “T1 Wink St” will appear in the Template fields on the Control Set screen.

Figure 31 Connecting Channels



- Click on the **Edit Channels** button. The **Channel Assignments** screen will appear. See Figure 31.

In this example, channels are added under the “Analog LS” column by choosing the Available Channels in the upper left box. These are the POTS channels available for the simulation that will work with the Analog Loop Start template. A channel can only be added to the 2nd column on the right (e.g. T1 Wink Start) when there is already an entry on the same line in the 1st column (e.g. Analog LS). Use the channels in the box on lower left with the T1 card type for the “T1 Wink St” column. The pairs of channels on each line will connect once a call is initiated from either end.

Yellow dots next to any channels indicate that these channels have already been assigned to a previously created Control Set. These channels can be used for this Control Set, but would no longer be assigned to its previous Control Set.

Click **OK** when done assigning channels.

- Click **OK** on the Control Set screen. The TSP main screen will appear. The “End-to-End example” Control Set is ready to Enable by clicking on the button for **End-to-End example** at the right of the main TSP screen under **Control Set Enables**. This will activate the control set allowing calls to take place. The equipment under test at both ends initiates the traffic and the TSP is passive in this operation.

Event Log Screen

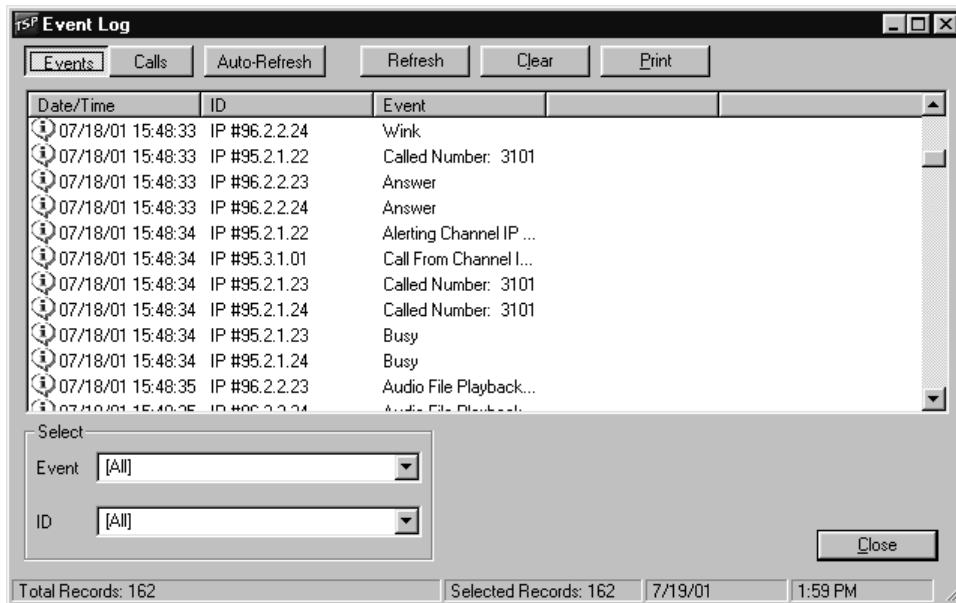
An Event Log is created for all events and calls related to the TSP. Various filters can be turned on to eliminate conditions that you may not want to view. There are two views on the **Event Log**, **Events**, which shows all occurrences of any change in state on the TSP and on all calls; and **Calls**, which shows call information only. Clicking on the **Auto-Refresh** button initiates constant updates on the **Event Log** as changes occur. **Refresh** is used when **Auto-Refresh** is off, which causes the log to update only when the **Refresh** button is clicked on. **Clear** is used to delete all information stored in both the **Events** and **Calls** log and starts the log with a clean slate. **Print** is self-explanatory.

The bottom of the screen has a **Select** section where filters can be used for specific **Events** and/or specific ID's of the TSP system.

In the **Select** area, different options can be chosen by clicking on the down arrow to the right of the field.

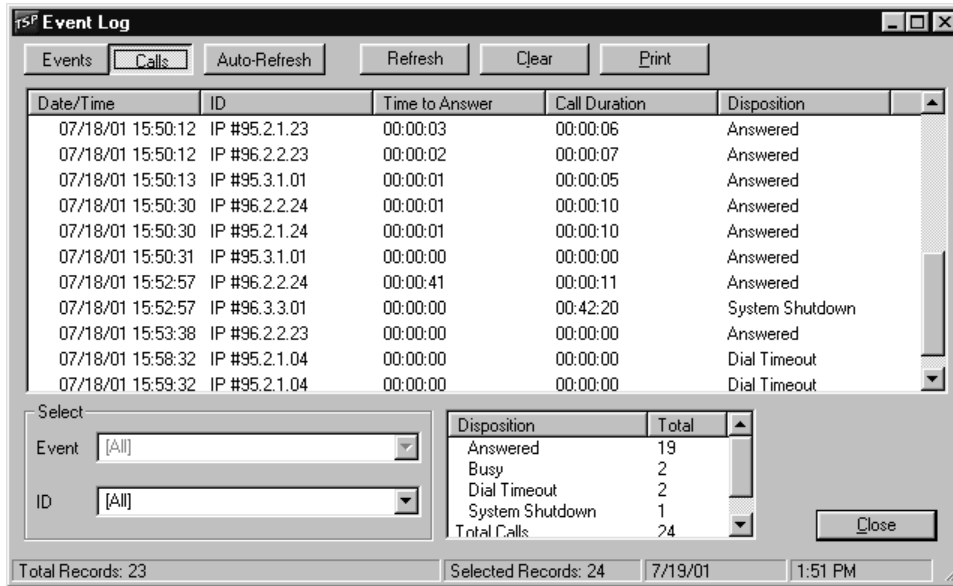
The **Event and ID** filters are used to look at the events for the specific unit or channels.

Figure 32 Events Screen on Event Log



The **Events** screen shows the date and time of the occurrence, the ID of the specific unit or channel and what Event actually occurred.

Figure 33 Calls Screen on Event Log



The **Calls** screen only shows the calls taken place on the channels that have been running tests. This view shows the date/time and ID as in the **Events** view. It also has a **Time to Answer** field, **Call Duration** field and **Disposition** indicating if the call was answered or not.

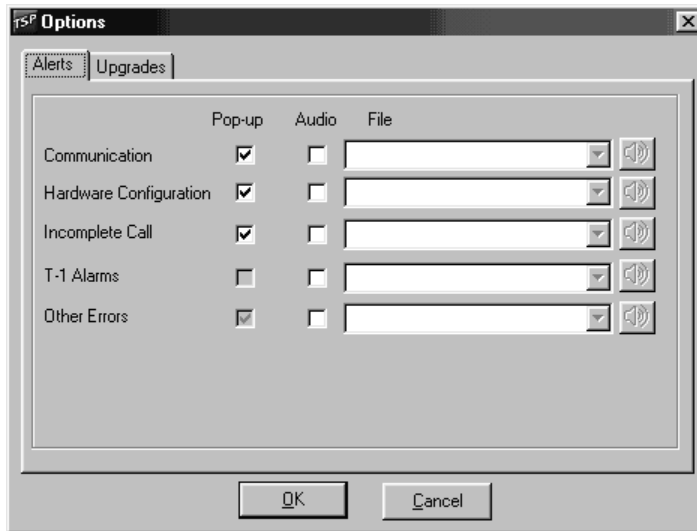
Next to the **Select** section is a Summary box which gives the disposition and total number of all calls on the channels selected in the **Select** field.

Options Screen

The **Options** screen is brought up by going to the **View** menu item and selecting **Options**.

Alerts Tab

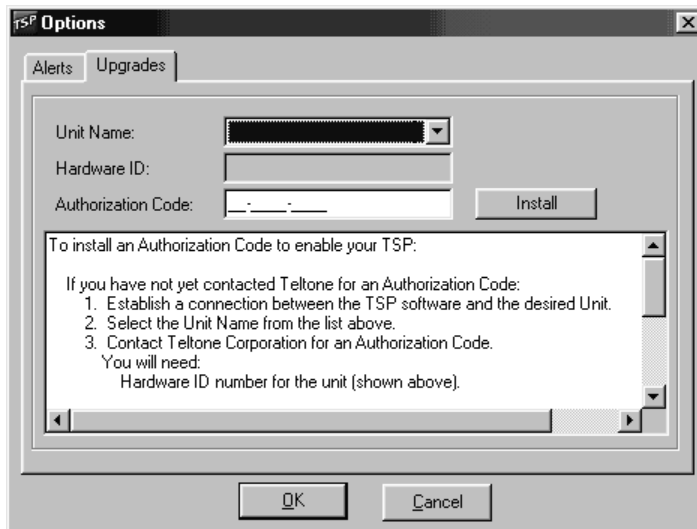
Figure 34 Alerts Tab on the Options Screen



Alarm indications can be defined as visual alarms, audible alarms, or both.

Upgrades Tab

Figure 35 Upgrades tab on the Options Screen



Important

The **Upgrades** tab is used to enable the TSP Program to run. Call Teltone Corporation' Customer Service to receive the Authorization Code. The program will not work with the TSP until this is completed. See Units section for further details.

TSP Diagnostics

Going to **Tools** on the **TSP** main screen, and choosing **Diagnostics** opens the **TSP Diagnostics** screen and a **Select Diagnostic Channels** screen overlaid on top. See Figure 36. Click on the arrow and a list of channels will be displayed. Scroll to select the specific channel. Selecting **All** will bring up every channel on the TSP including the ones not in use. It's recommended to choose a specific channel or choose by the **Control Set** name.

Figure 36 Select Diagnostic Channels Screen

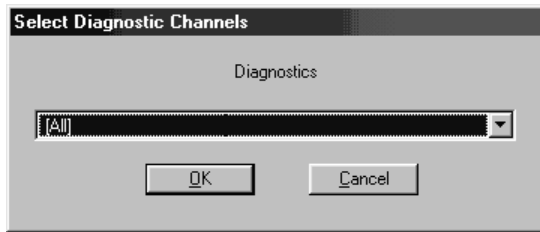
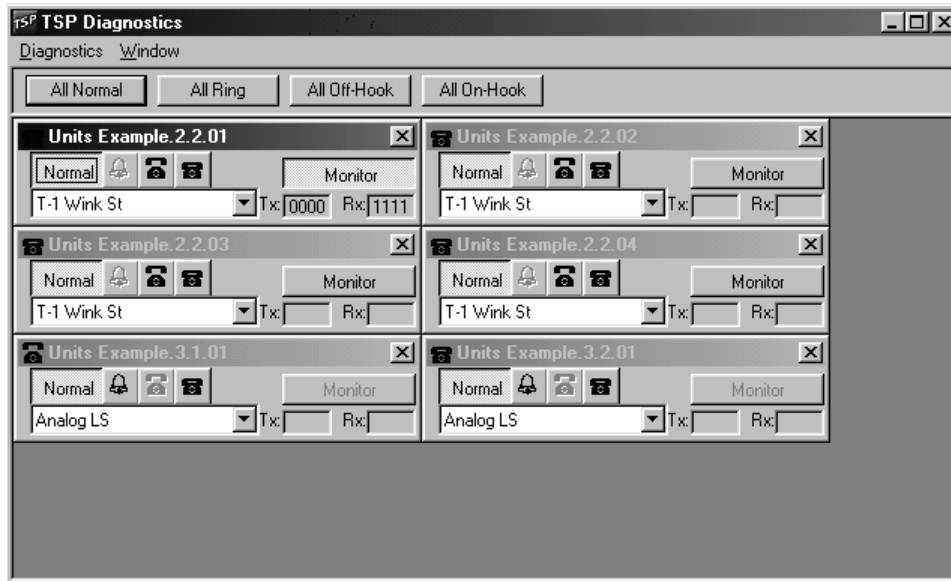


Figure 37 displays how the channels will appear. A box will come up for every channel selected.




Figure 37 TSP Diagnostics Screen



A channel can be placed in a selected signaling state at the **TSP Diagnostics** screen. Channels can be viewed in any combination on this screen. In addition, all channels can be placed in a certain state by clicking the buttons below the **Diagnostics** and **Window** menu items. These states are **All Normal**, **All Ring**, **All Off-Hook**, and **All On-Hook**.

Once the **TSP Diagnostics** screen is up, other channels can be chosen by going to the **Diagnostics** menu item and choosing **View Channel**. Closing the channels and exiting the screen is also done from the **Diagnostics** menu. The **Window** menu item controls the way the individual channels are laid out on the screen.

The icon in the top left corner of the channel tile indicates an on-hook or off-hook condition from the equipment under test.

Depending on the **Channel Type**, different call states can be sent by the TSP on individual channels. Note the buttons beneath the **Channel Assignment** on the individual boxes. These are used to force different signaling states. Ringing is forced by clicking the  button. Off-hook is forced by clicking the  button. On-hook is done by clicking the  button with the receiver down. The **Normal** button puts the channel back to normal operation.

The signaling bits states are displayed under the **Monitor** button on the **TSP Diagnostics** screen in channel tiles for T1/E1 channels only. For ESF framing and E1, it will indicate the ABCD bit states. For D4 framing, it will indicate the bit states in ABAB format. Only one channel can be monitored at a time.

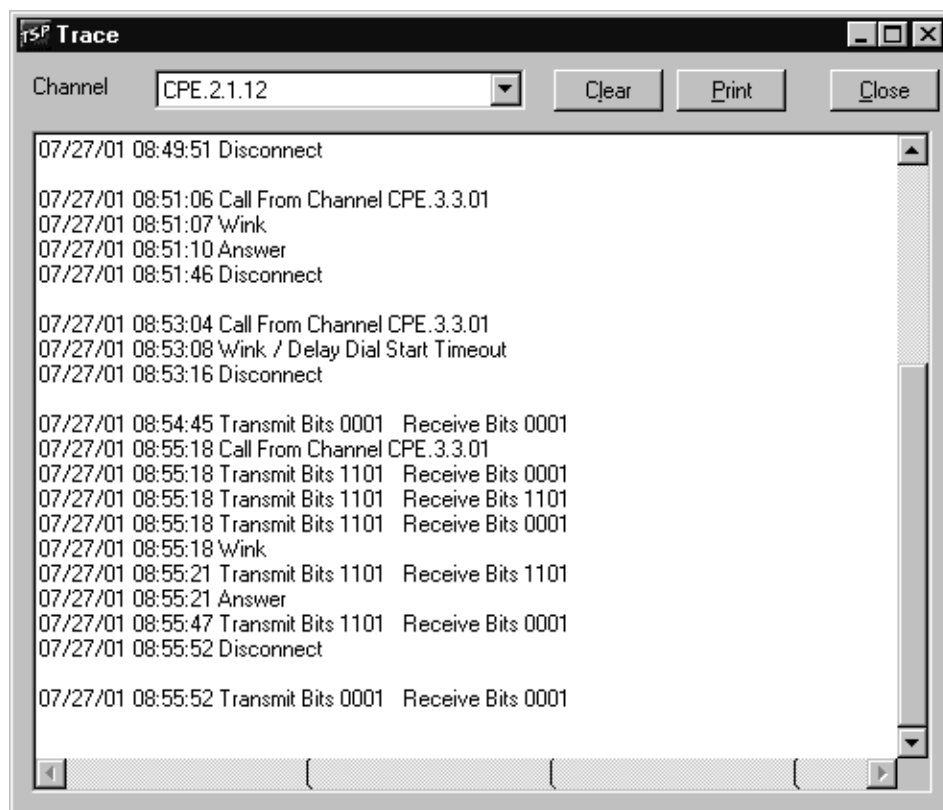
TSP Trace

The step by step call progress of a channel can be displayed with the Trace screen. This feature is helpful for troubleshooting problems on calls.

Go to the **Tools** menu and click **Trace** to bring up the screen. Choose the channel to be monitored by clicking the arrow for the **Channel** field. The information will be scrolled as the calls are made on the channel.

The **Clear**, **Print** and **Close** buttons are self explanatory.

Figure 38 Trace Screen



Primary Rate ISDN Software Module (TSP-PRI)

The TSP-PRI module is a purchased option that gives the TSP the capability of simulating PRI for T1 only. An authorization code is needed to enable this feature. It can simulate both the CPE and the Network for multiple Primary Rate ISDN switch platforms. The T1 parameters are identical to the T1 Card Mode. The Switch Type and end the TSP will be simulating is configured on the **PRI** tab. The **Phone Numbers** field and **Transmit Digits** field of the **Channel** tab can be assigned here and are discussed in the Channel Configuration section. The **Subaddress**, **Calling Number** and **Called Number** on the **Channel** tab are discussed below.

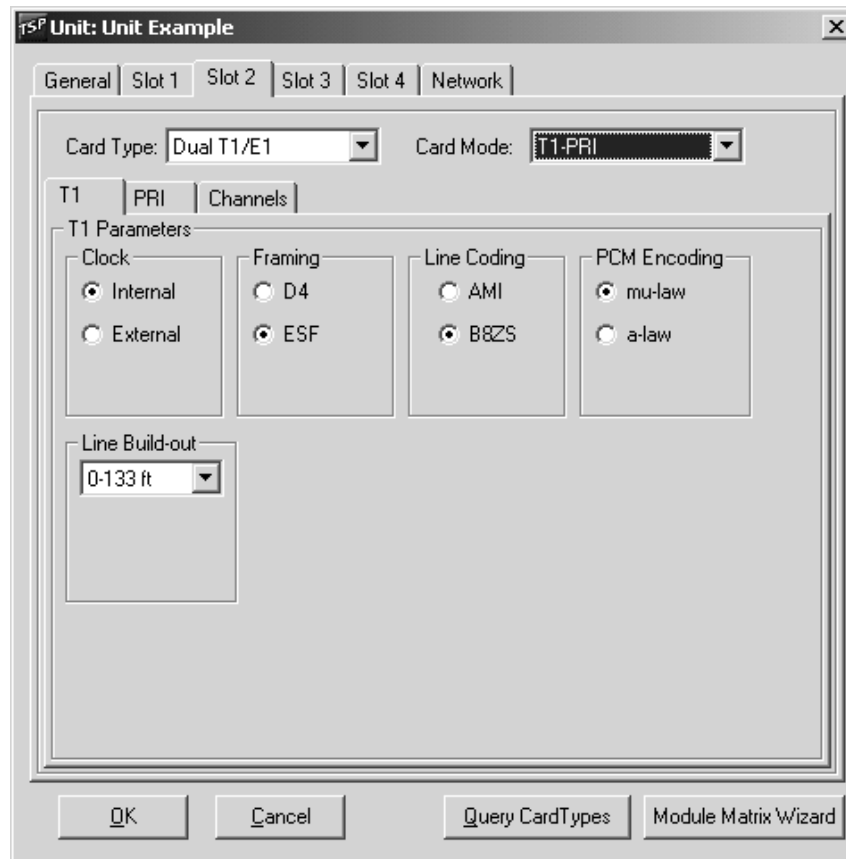
Important

When using the T1/E1 module in T1-PRI mode, the network connection must be used for programming and control; the serial connection is not allowed. This allows for enhanced messaging during PRI operation.

T1 Tab

Figure 39 shows the T1 parameters available for **T1-PRI** Card mode. The **Clock**, **Framing**, **Line Coding** and **PCM Encoding** are chosen by choosing the corresponding radio button. **Line Build-out** is chosen by clicking the arrow and choosing the appropriate setting.

Figure 39 T1 Tab on the Units screen



Clock

The **Clock** needs to be set to where one end is providing timing (normally the PSTN) while the other end is deriving clock from it (usually the CPE). The **Internal** clock setting is used when the TSP acts as the PSTN and provides the clocking to the equipment under test. **External** Clock is used when the TSP acts as the CPE and clocks from the equipment under test (i.e., if the TSP is set for Internal clock, the equipment under test should be set for External clock, and vice versa).

Note:

If using only one port on a Dual T1/E1 that is configured for External Clock, port 2 must be used and will derive its clock from the equipment under test. If using both ports, the device connected to Port 1 must use the same clocking reference as the device connected to port 2.

Framing

For **Framing**, both ends need to match otherwise synchronization will not be achieved. D4 is considered a legacy format while ESF (extended superframe) has more features available such as CRC-4 for detection of errors without interrupting the signal.

Line Coding

For Line Coding, **AMI** suffices if no DDS data exists on any of the T1 channels. **B8ZS** is used when DDS data channels are present to compensate for when an all Zeros state exist (when equipment is off) which can lead to lost of synchronization on the T1 due to too many successive zeros.

PCM Encoding

The TSP configuration software defaults to mu-law PCM Encoding which is the North American standard for T1. PCM encoding refers to the process used to digitize the analog signal. It is necessary to ensure this matches the equipment under test. E1 normally uses a-law PCM encoding.

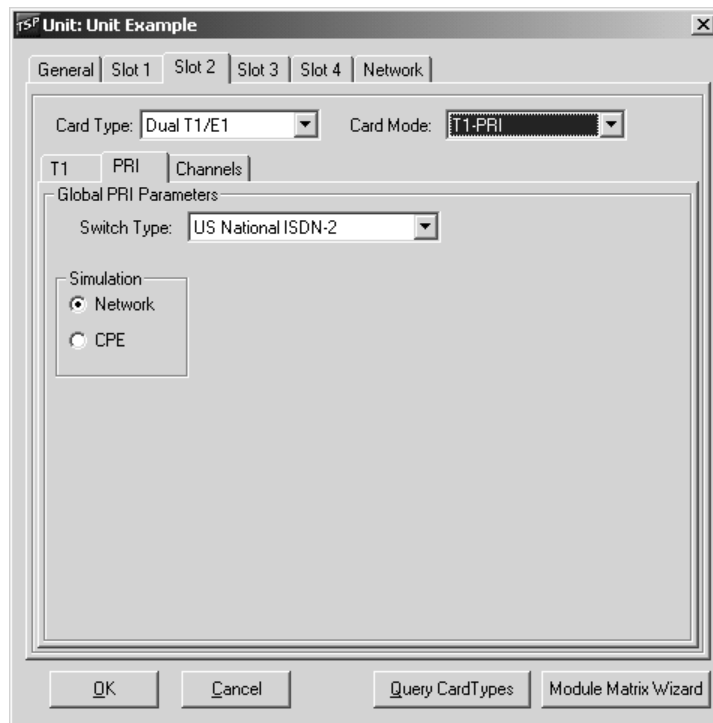
Important

On Dual T1/E1, both channels are configured for the same clock, framing (for T1), signaling (for E1), and line coding. Ensure the T1/E1 parameters are consistent with the configuration of the equipment under test. This information can be found in the equipment manual or by contacting the vendor.

PRI Tab

The **Global PRI Parameters** are configured on this tab. This includes programming the PRI switch platform and the end the TSP will simulate.

Figure 40 PRI tab on the Units Screen



Switch Type

The **Switch Type** is chosen by clicking the arrow and choosing the appropriate parameter. The options available are **AT&T 4ESS**, **AT&T 5ESS**, **NT DMS-100/250**, and **US National ISDN**. These options cover the majority of the North American switch types.

Simulation

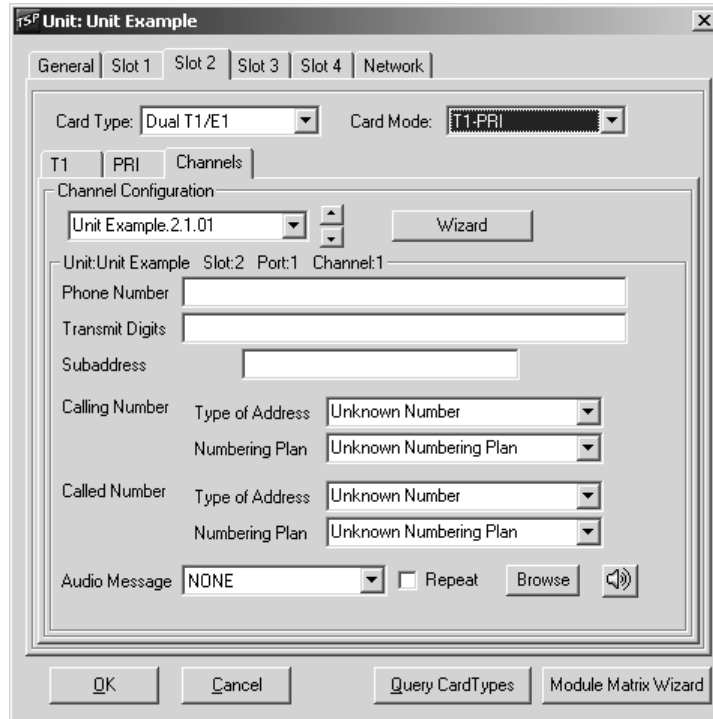
The **Simulation** establishes the end the TSP will be communicating with. **Network** is chosen when the TSP simulates the central office. **CPE** is chosen when the TSP simulates the Customer Premise Equipment.

Channels Tab

Refer to **Channels Tab** in the Units section for configuring the **Phone Numbers**, **Transmit Digits** and **Audio Message** fields.

In figure 41, the **Subaddress**, **Calling Number** and **Called Number** fields are specific to the T1-PRI Card Mode. These can be configured per channel or by using the Wizard (see **Channel Configuration Wizard** section).

Figure 41 Channels Tab on the Units screen



Subaddress

The **Subaddress** is an optional extension of the ISDN phone number available with Primary Rate ISDN.

Calling and Called Number

The **Calling Number** and **Called Number** give the options for **Type of Address** and **Numbering Plan** that are displayed in the caller ID when sent to the equipment under test.

For **Type of Address**, the options **Unknown Number**, **National Number**, **International Number** and **Subscriber Number** are given. For **Numbering Plan**, the options **Unknown Numbering Plan**, **ISDN Numbering Plan**, **Telephony Numbering Plan** and **Private Numbering Plan** are available.

Templates

There are two channel protocols that can be used with the templates for TSP-PRI operation. They are **T1 Primary Rate (CPE)** and **T1 Primary Rate (Networks)**.

When the Slot for the T1 card is configured for CPE Simulation on the **PRI Tab** of the **Units** screen, the TSP will only allow channels to be assigned to templates set for T1 Primary Rate (CPE) protocol within a control set.

As with the **CPE** Simulation, the **Network** Simulation on the **PRI** tab only allows channels to be assigned to templates configured for T1 Primary Rate (Network) protocol.

Refer to the **Templates** and **Control Sets** sections to build test scenarios once the above parameters are configured.

Troubleshooting

Icon: 

Problem: Error message “Communication error to unit ‘name’ Transmit Failure”

Solution:

1. Check that the TSP is powered up and running.
2. Check the console connection. The console cable should connect between the Console jack on the TSP and a serial port on the PC, using a DB-9 or DB-25 adapter.
3. Check the Unit definition. The definition for the TSP you are attempting to communicate with should define the same serial port which you are using to connect to the TSP.
4. Initialize the TSP. On the PC software go to ‘Units’, ‘Initialize’, and select the name of the unit you are attempting to connect to.

Any time there is a communication error to the TSP, you MUST INITIALIZE the TSP to re-establish the connection. On the PC software go to **Units, Initialize**, and select the name of the unit you are attempting to connect to. Initialization takes place automatically if you edit a Unit. Any Control Sets which were active within that unit will need to be disabled and then re-enabled.

Problem: Error message “Cannot connect to unit ‘name’. Serial port already in use by ‘name’.”

Solution: Two or more Units within the current project are defined to use the same serial port connection. Edit one of the Units and assign a different serial port.

Any time there is a communication error to the TSP, you MUST INITIALIZE the TSP to re-establish the connection. On the PC software go to **Units, Initialize**, and select the name of the unit you are attempting to connect to. Initialization takes place automatically if you edit a Unit. Any Control Sets which were active within that unit will need to be disabled and then re-enabled.

Problem: Error message “Communication error to unit ‘name’ TSP Reset”

Solution: The named TSP has undergone an unexpected reset. The most likely cause is that power was removed from the unit. Initialize the TSP. On the PC software go to **Units, Initialize**, and select the name of the unit you are attempting to connect to.

Any time there is a communication error to the TSP, you MUST INITIALIZE the TSP to re-establish the connection. On the PC software go to **Units, Initialize**, and select the name of the unit you are attempting to connect to. Initialization takes place automatically if you edit a Unit. Any Control Sets which were active within that unit will need to be disabled and then re-enabled.

Problem: Error message “Communication Error to unit ‘name’. File Download - No response from server.”

Solution: To download files to the TSP, both the controlling PC and the TSP must have network connections and IP addresses. In the Units window, verify an IP address has been configured for the TSP. To verify the TSP can be seen on the network, go to a DOS prompt on the PC and type ‘PING xxx.xxx.xxx.xxx’ (where xxx.xxx.xxx.xxx is the IP address of the TSP) and verify the TSP responds. If the TSP does not respond, but has an IP address configured and is connected to your network, contact your network administrator.

Problem: Error message “Downloading the audio messages requires a network connection. Make sure unit ‘name’ has a valid IP address configured and has a network connection, then select **Unit, Initialize**, ‘name’ from the menus to send the audio file.”

Solution: To download files to the TSP, both the controlling PC and the TSP must have network connections and IP addresses. In the Units window, verify an IP address has been configured for the TSP. To verify the TSP can be seen on the network, go to a DOS prompt on the PC and type ‘PING xxx.xxx.xxx.xxx’ (where xxx.xxx.xxx.xxx is the IP address of the TSP) and verify the TSP responds. If the TSP does not respond, but has an IP address configured and is connected to your network, contact your network administrator.

Icon: 

Problem: Error message “Cannot connect to unit ‘name’. No serial port selected.”

Solution: Edit the named unit and assign a serial port.

Problem: Error message “Port Already Open”

Another device is using the selected serial port. This could be another TSP unit, or another application.

Solution:

1. Select a different serial port to connect to this TSP.
2. Close other application that is using this serial port.

Icon: 

Problem: Error message “Installed card types do not match defined card types”

Solution:

1. Power down the TSP and place cards into same card slots as defined in the current project.
2. Redefine the card types in the Unit edit screen. To do this, all channels within the unit would need to be removed from control sets.

Icon: 

Problem: Error message “Unit ‘name’ requires an Authorization Code to enable its operation. Contact Teltone Corporation

Solution: All TSP’s require that an Authorization Code be entered to enable their operation. Contact Teltone Corporation Customer Service to obtain an Authorization Code for your unit.

Icons:  

Problem: T1/E1 Alarms

Solution:

1. Verify a device is connected to the T1/E1 port.
2. Verify the settings for the T1/E1 card match those for the device connected to the T1/E1 port, EXCEPT either the T1/E1 port on the TSP or the device connected to the TSP must be set for internal clock, and the other must be set for external clock..
3. Verify the device connected to the T1/E1 port is not deliberately sending an alarm condition (it may be in a diagnostic mode).

Problem: Power LED does not light.

Solution:

1. Check Power connection.
2. Check that power switch is in ON (1) position.

Problem: Device connected to T1/E1 channel does not see calls generated by TSP.

- Solution:**
1. Verify T1/E1 is not in alarm.
 2. Verify that the channel is assigned to an appropriate control set and that the control set is enabled.
 3. Verify that the Channel Protocol for the template used in the control set matches the protocol expected by the device.




















If the device is using an FXS or FXO protocol, the TSP must be set to the opposite (i.e.: if device is Loop Start FXO, the TSP must be Loop Start FXS).

4. Verify the settings for the T1/E1 card match those for the device connected to the T1/E1 port, EXCEPT either the T1/E1 port on the TSP or the device connected to the TSP must be set for internal clock, and the other must be set for external clock.

Problem: TSP does not see calls generated by device connected to T1/E1 channel.

- Solution:**
1. Verify T1/E1 is not in alarm.
 2. Verify that the channel is assigned to an appropriate control set and that the control set is enabled.
 3. Verify that the Channel Protocol for the template used in the control set matches the protocol expected by the device. NOTE: If the device is using an FXS or FXO protocol, the TSP must be set to the opposite (i.e.: if device is Loop Start FXO, the TSP must be Loop Start FXS).
 4. Verify the settings for the T1/E1 card match those for the device connected to the T1/E1 port, EXCEPT either the T1/E1 port on the TSP or the device connected to the TSP must be set for internal clock, and the other must be set for external clock.

Icon Legend

General Status	
	Everything is OK. (Green Dot)
	This item has no status. (Gray Dot)
	Error lower in tree. (Yellow Dot with Red X)
Unit Status	
	Attempting to communicate with TSP. (Yellow Dot)
	Card Definitions do not match.
	Unit connected is not a Teltone TSP or requires an Authorization Code.
	Communication error to TSP.
	No Comm port defined for unit.
T1/E1 Alarms	
	T1/E1 Alarm (Red Dot)
	T1/E1 Clock Sync Error
Channel Status	
	Channel is ringing.
	No status available.
	Channel is On-hook.
	Channel is Off-hook.
	Clear Channel
Control Set Status	
	Control set is running.
	Control set Disable.
	Control Set Finished.
	Control Set Waiting for Start Time

Appendix 1 Flowcharts

Timings Tab for Analog LS, T1/E1 GS FXS, and T1/E1 LS FXS

On the **Type** tab (see Figure 23) for **Analog Loop Start (LS)**, **T1/E1 Ground Start (GS) FXS** or **T1/E1 Loop Start (LS) FXS** Channel Types, **DTMF** is the default **Signaling Type**. **Dial Tone** and **Ringback** can be enabled/disabled by selecting the appropriate radio button. The **Timings** screen is the same for the three channel types.

Figure 42 Timings Tab for Analog LS, T1/E1 GS FXS or T1/E1 LS FXS

Originating Calls	
Wait for Answer	30.000

Terminating Calls	
Delay Before Dial Tone	00.100
Dial Tone Length	02.000
Inter-digit Dial Timeout	08.000
Delay Before Ringback	02.000
Ringback Length	12.000

All Calls	
Delay Before Message	02.000
Call Duration <input type="checkbox"/> Disable Timeout	20.000
Far-End Disconnect Time	02.000
Disconnect to Start of New Call	03.000

Originating Calls

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Dial Tone

Delay from time equipment under test sends an off-hook indication to time the TSP sends dial tone.

Dial Tone Length

In switch emulation or call termination, the length of time the TSP will send dial tone before going to next phase of call. In a dialed control set, the length of time the TSP will send dial tone while waiting for the 1st digit.

Inter-digit Dial Timeout

This only applies when the Template is used in a Dialed Control Set type. It's the time allowed between the dialing of digits before the TSP will timeout on the call.

Delay Before Ringback

In a Dialed Control set, the delay from the dialing of the last digit of a valid Phone Number to when the TSP starts to send ringback. In other control sets, the delay from the end of dial tone to when the TSP starts to send Ringback.

Ringback Length

Length of time the ringing cycle will be played by the TSP to the equipment under test. Applies only to a Call Terminate Control Set.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Far-End Disconnect Time

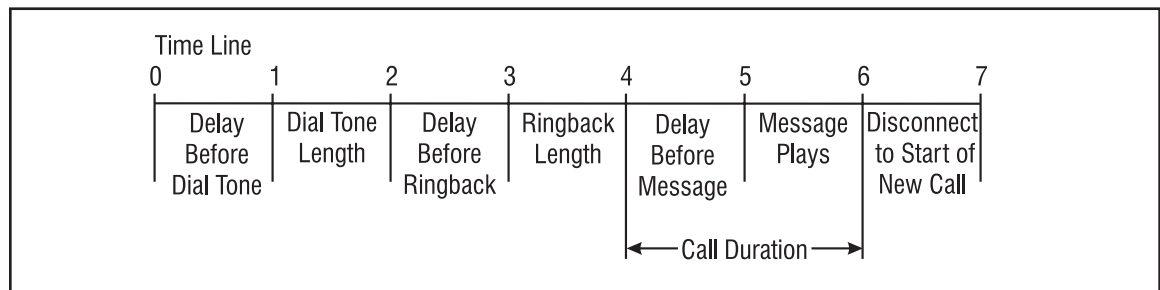
Time the TSP delays after receiving an on-hook from the equipment under test before it goes to an on-hook state.

Disconnect to Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

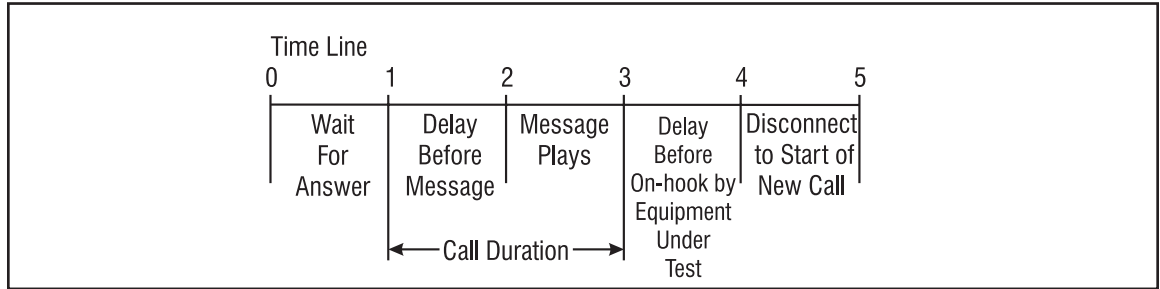
Call Process Flowcharts for Analog LS, T1/E1 GS FXS or T1/E1 LS FXS

Figure 43 Call Terminate Analog LS, T1/E1 GS FXS, and T1/E1 LS FXS Flowchart



- 0 Off-hook by equipment under test.
- 1 Dial tone starts from TSP (if enabled on Template).
- 2 Dial tone ends.
- 3 Ringback start from TSP (if enabled on Template).
- 4 Ringback ends.
- 5 TSP starts playing message if programmed on Units screen.
- 6 Cut off disconnect (COD), .850s office open indication from TSP and/or on-hook from equipment under test. COD occurs when the Call Duration timer expires only if the equipment under test is still off-hook. Actual call duration is dependent on when the equipment under test goes back on-hook.
- 7 TSP ready to receive next call.

Figure 44 Call Originate Analog LS, T1/E1 GS FXS, and T1/E1 LS FXS Flowchart

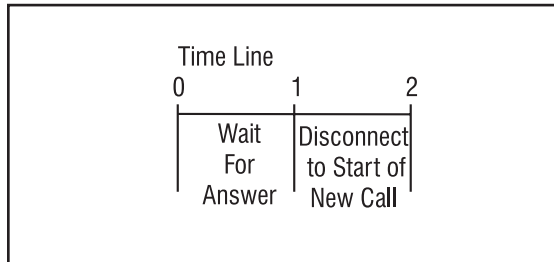


This call process occurs when the equipment under test answers and hangs up after call duration timer expires.

- 0 TSP sends ringing to equipment under test
- 1 Equipment under test answers
- 2 TSP starts playing message if programmed on Units screen
- 3 Call duration timer expires
- 4 Equipment under test goes on-hook.
- 5 TSP starts next call, go to 0

The next flowchart describes when the equipment under test does not answer.

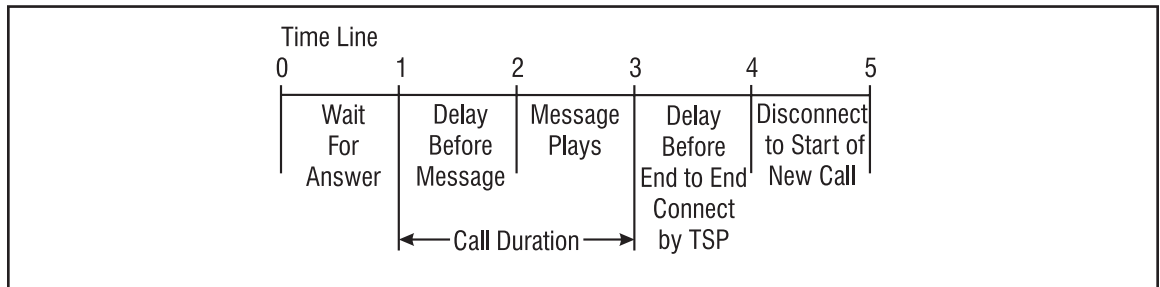
Figure 45 Call Originate Analog LS, T1/E1 GS FXS, and T1/E1 LS FXS Flowchart



- 0 TSP sends ringing to equipment under test
- 1 Wait For Answer timer expires and TSP stops ringing
- 2 TSP starts next call, go to 0

The next flowchart describes when the equipment under test answers but hangs up before the Call Duration timer expires. This uses Calling Party Control.

Figure 46 Call Originate Analog LS, T1/E1 GS FXS, and T1/E1 LS FXS Flowchart



- 0 TSP sends ringing to equipment under test

- 1 Equipment under test answers before Wait For Answer timer expires
- 2 TSP starts playing message if programmed on **Units** screen
- 3 Equipment under test goes on-hook before Call Duration timer expires
- 4 TSP goes on-hook
- 5 TSP starts next call, go to 0

The TSP uses Calling Party Control. The equipment under test is the Called Party and can hang up and pick up within the far end disconnect time without disconnect occurring

Timings Tab for E1 ITU Q.421

The **Type** tab for E1 ITU Q.421 has **DTMF Signaling Type** and the choices of **Ringback enable/disable**.

Figure 47 Timings Tab E1 ITU Q.421

Originating Calls	
Wait for Seize Acknowledge	04.000
Delay Before Dial	00.100
Wait for Answer	30.000

Terminating Calls	
Delay Before Seize Acknowledge	00.050
Delay Before Answer	01.000
Wait For Dialing Start	04.000
Inter-digit Dial Timeout	02.000
Delay Before Ringback	02.000
Ringback Length	12.000

All Calls	
Delay Before Message	02.000
Call Duration	<input type="checkbox"/> Disable Timeout 20.000
Far-End Disconnect Time	02.000
Disconnect to Start of New Call	03.000

The following section gives a brief description of all the parameters.

Originating Calls

Wait For Seize Acknowledge

Time TSP waits for seize acknowledge to occur after a seizure.

Delay Before Dial

The delay before the TSP starts transmitting digits for each call made by the TSP.

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Seize Acknowledge

Delay before the TSP sends seize acknowledge back once it detects a seizure from equipment under test.

Delay Before Answer

The delay before the TSP sends an seize acknowledge once it detects a seizure from the equipment under test.

Wait for Dialing Start

This only applies when the Template is used in a Dialed Control Set type. It's the time the TSP will wait for the first digit to be sent before timing out

Inter-digit Dial Timeout

This only applies when the Template is used in a Dialed Control Set type. It's the time allowed between the dialing of digits before the TSP will timeout on the call.

Delay Before Ringback

In a Dialed Control set, the delay from the dialing of the last digit of a valid Phone Number to when the TSP starts to send Ringback. In other control sets, the delay from the end of dial tone to when the TSP starts to send Ringback.

Ringback Length

Length of time the ringing cycle will be played by the TSP to the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Far-End Disconnect Time

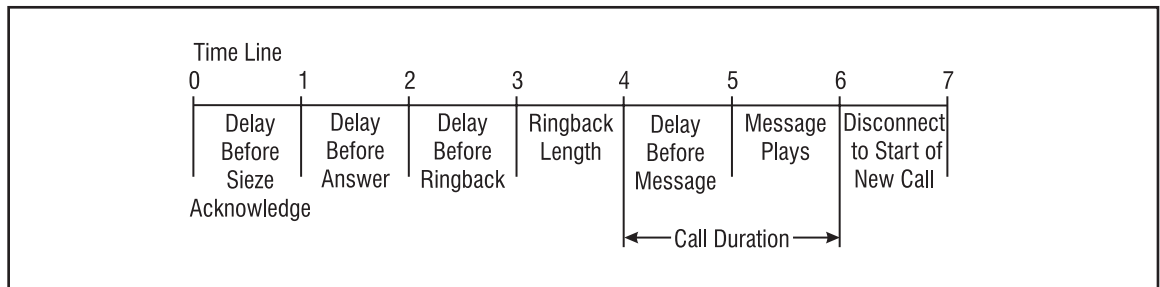
Time the TSP delays after receiving an on-hook from the equipment under test before it goes to an on-hook state.

Disconnect To Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

Call Process Flowcharts for E1 ITU Q.421

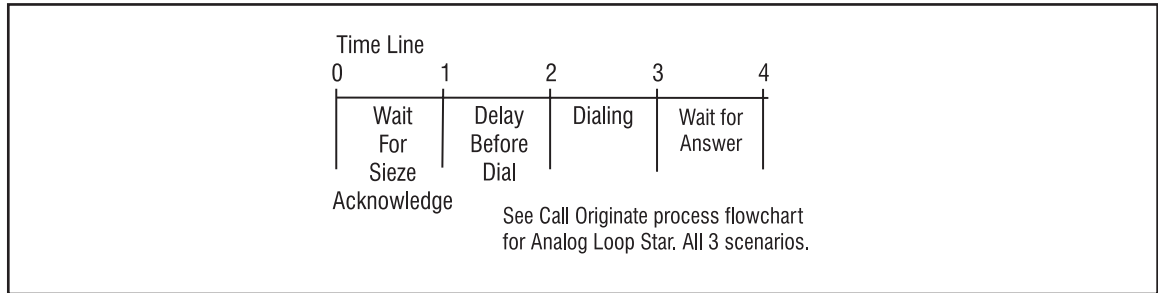
Figure 48 Call Terminate E1 ITU Q421 Flow Chart



- 0 Seizure by equipment under test
- 1 TSP begins seize acknowledge
- 2 Ringback starts (if enabled on Template)
- 3 Ringback ends

- 4 TSP answers
- 5 TSP starts playing message if programmed on Units screen
- 6 Cut off disconnect (COD) from TSP and/or on-hook from equipment under test. COD occurs when the Call Duration timer expires only if the equipment under test is still off-hook. Actual call duration is dependent on when the equipment under test goes back on-hook.
- 7 TSP ready to receive next call

Figure 49 Call Originate E1 ITU Q.421



- 0 Seizure from TSP
- 1 Seize acknowledge from equipment under test
- 3 TSP starts dialing the Transmit Digits assigned to channel (Unit screen)
- 4 Dialing ends. Go to 0 on Call Originate Process flowcharts for Analog Loop Start all three scenarios

Timings Tab for T1/E1 GS FXO and T1/E1 LS FXO

The **Type** tab for **T1/E1 Ground Start FXO** and **T1/E1 Loop Start FXO** only gives **DTMF Signaling Type** and no other options. The **Timings** tab for **T1/E1 Ground Start FXO** and **T1/E1 Loop Start FXO** has the same parameters.

Figure 50 Timings Tab For T1/E1 GS FXO and T1/E1 LS FXO

Originating Calls	
Delay Before Dial	00.100

Terminating Calls	
Delay Before Answer	03.000

All Calls	
Delay Before Message	02.000
Call Duration	<input type="checkbox"/> Disable Timeout 20.000
Far-End Disconnect Time	02.000
Disconnect to Start of New Call	03.000

Originating Calls

Delay Before Dial

The delay before the TSP starts transmitting digits each call made by the TSP.

Terminating Calls

Delay Before Answer

The delay before the TSP sends an off-hook indication once it detects an off-hook from the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Limits the length of the call. Clicking on the box adjacent to **Disable Timeout** will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Far-End Disconnect Time

Time the TSP delays after receiving an on-hook from the equipment under test before it goes to an on-hook state.

Disconnect to Start Of New Call

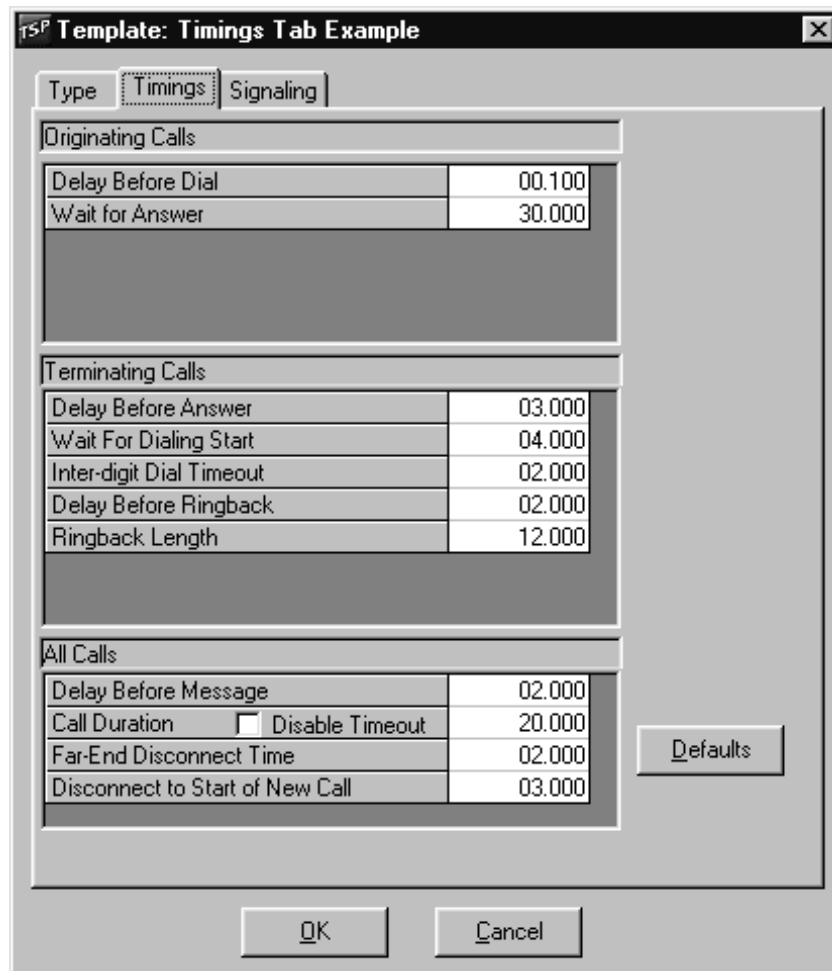
Time TSP delays after going on-hook before resetting for a new call.

The call process for T1/E1 GS FXO and T1/E1 LS FXO is the same as the Flowcharts for the Analog Loop Start and T1/E1 Loop/Ground Start after the calls are connected.

Timings Tab for T1/E1 Immediate Dial

On the **Type** tab for **T1/E1 Immediate Dial**, **DTMF Signaling Type** is given and the choices of **Ringback** enable/disable. The **Timings** tab for **T1/E1 Immediate Dial** is shown in Figure 46.

Figure 51 Timing Tab For T1/E1 Immediate Dial



Originating Calls

Delay Before Dial

The delay before the TSP starts transmitting digits for each call made by the TSP.

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Answer

The delay before the TSP sends an off-hook indication once it detects an off-hook from the equipment under test.

Wait for Dialing Start

This only applies when the Template is used in a Dialed Control Set type. It's the time the TSP will wait for digits to be sent before timing out.

Inter-digit Dial Timeout

This only applies when the Template is used in a Dialed Control Set type. It's the time allowed between the dialing of digits before the TSP will timeout on the call.

Delay Before Ringback

In a Dialed Control set, the delay from the dialing of the last digit of a valid Phone Number to when the TSP starts to send Ringback. In other control sets, the delay from the end of dial tone to when the TSP starts to send Ringback.

Ringback Length

Length of time the ringing cycle will be played by the TSP to the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Far-End Disconnect Time

Time the TSP delays after receiving an on-hook from the equipment under test before it goes to an on-hook state.

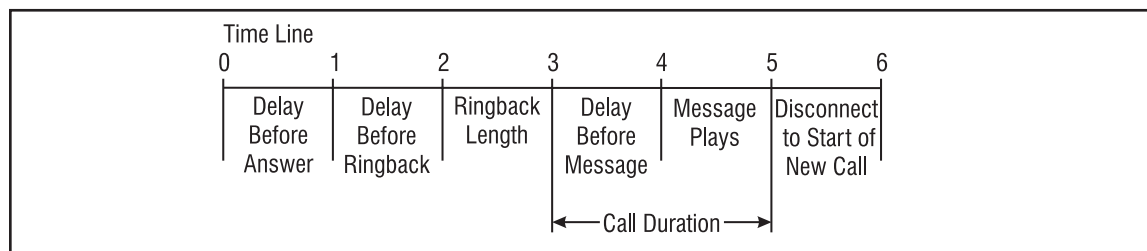
Disconnect To Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

Call Terminate T1/E1 Immediate

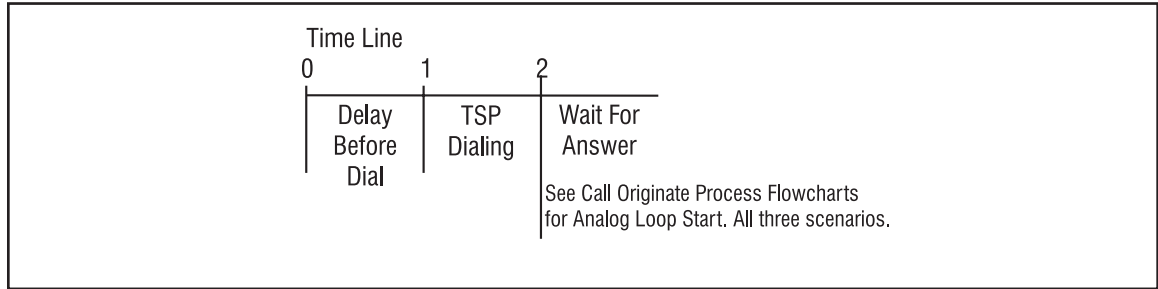
Call Process Flowcharts for T1/E1 Immediate

Figure 52 Call Terminate T1/E1 Immediate Flowchart



- 0 Seizure by equipment under test
- 1 TSP answers
- 2 Ringback starts (if enabled on **Template**)
- 3 Ringback ends
- 4 TSP starts playing message if programmed on **Units** screen
- 5 Cut-off-disconnect (COD) from TSP and/or on-hook from equipment under test. COD occurs when the Call Duration timer expires only if the equipment under test is still off-hook. Actual call duration is dependent on when the equipment under test goes back on-hook
- 6 TSP ready to receive next call

Figure 53 Call Originate T1/E1 Immediate Flowchart



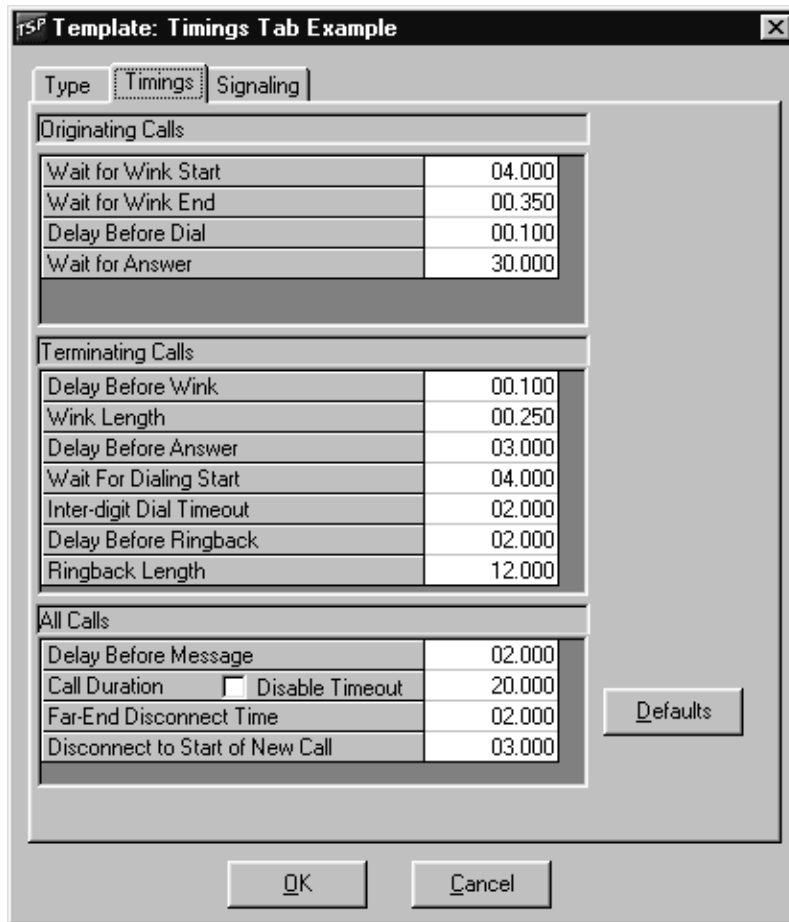
- 0 Seizure from TSP
- 1 TSP starts dialing the Transmit Digits assigned to channel (Unit screen)
- 2 Dialing ends. Go to 0 on Call Originate Process flowcharts for Analog Loop Start all three scenarios.

Timings tab for T1/E1 Delay Dial and T1/E1 Wink Start

The **Type** tab for **T1/E1 Delay Dial** and **T1/E1 Wink Start** has DTMF Signaling Type and the choices of **Ringback** enable/disable. The **Timings** tab for **T1/E1 Delay Dial** and **T1/E1 Wink Start** has the same parameters.

For the **Wink Start** screen, text will be “Wink” wherever “Delay Dial” text is below.

Figure 54 Timings tab for T1/E1 Delay Dial and T1/E1 Wink Start



Originating Calls

Wait For Delay Dial/Wink Start

Time before TSP initiates Delay Dial/Wink signaling at start call.

Wait For Delay Dial/Wink End

Time till TSP terminates Delay Dial/Wink signaling. For Wink Start, the timing defaults to .350 sec.

Delay Before Dial

The delay before the TSP starts transmitting digits for each call made by the TSP.

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Delay Dial/Wink Signal

Delay before the TSP sends Delay Dial/Wink signaling back once it detects Delay Dial/Wink from equipment under test.

Delay Dial/Wink Length

Time till TSP terminates Delay Dial/Wink signaling response. For Wink Start, the timing defaults to .250 secretary.

Delay Before Answer

The delay before the TSP sends an off-hook indication once it detects an off-hook from the equipment under test.

Wait for Dialing Start

This only applies when the Template is used in a Dialed Control Set type. It's the time the TSP will wait for the first digits to be sent before timing out

Inter-digit Dial Timeout

This only applies when the Template is used in a Dialed Control Set type. It's the time allowed between the dialing of digits before the TSP will timeout on the call.

Delay Before Ringback

In a Dialed Control set, the delay from the dialing of the last digit of a valid Phone Number to when the TSP starts to send Ringback. In other control sets, the delay from the end of dial tone to when the TSP starts to send Ringback.

Ringback Length

Length of time the ringing cycle will be played by the TSP to the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Far-End Disconnect Time

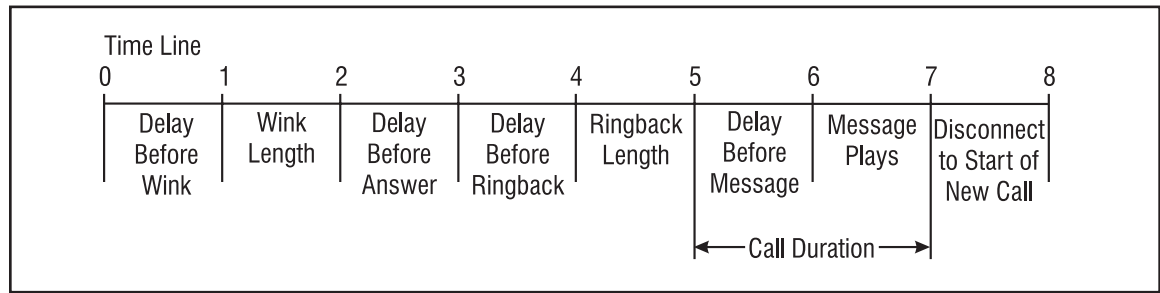
Time the TSP delays after receiving an on-hook from the equipment under test before it goes to an on-hook state.

Disconnect To Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

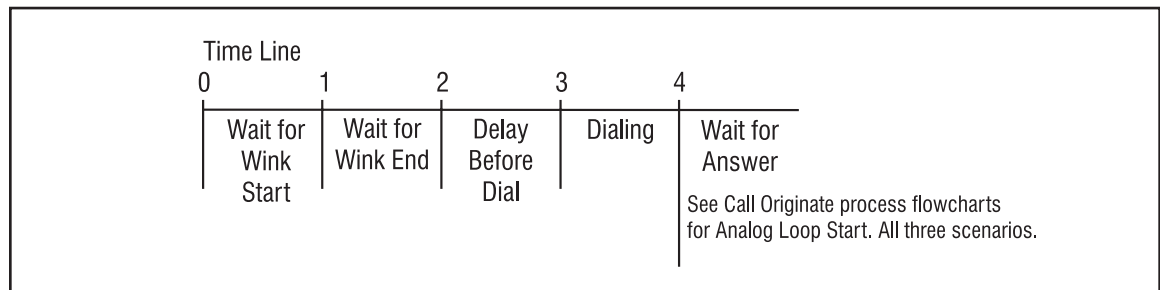
Call Process Flow Charts for T1/E1 Wink and Delay Dial

Figure 55 Call Terminate T1/E1 Wink Flowchart



- 0 Seizure by equipment under test
- 1 TSP begins wink
- 2 TSP ends wink
- 3 Ringback starts (if enabled on Template)
- 4 Ringback ends
- 5 TSP answers
- 6 TSP starts playing message if programmed on Units screen
- 7 Cut off disconnect (COD) from TSP and/or on-hook from equipment under test. COD occurs when the Call Duration timer expires only if the equipment under test is still off-hook. Actual call duration is dependent on when the equipment under test goes back on-hook.
- 8 TSP ready to receive next call

Figure 56 Call Originate T1/E1 Wink Flowchart



- 0 Seizure from TSP.
- 1 Wink start from equipment under test.
- 2 Wink end from equipment under test.
- 3 TSP starts dialing the Transmit Digits assigned to channel (Unit screen).
- 4 Dialing ends. Go to 0 on Call Originate Process flowcharts for Analog Loop Start all three scenarios.

Delay Dial follows the same process as Wink except in Delay Dial, the Wink duration is longer.

Timings Tab for T1 PRI (CPE)

The Type tab for T1 PRI has the signaling type fixed as Common Channel (D channel 23) and Ringback choices disabled.

Figure 57 Timings Tab for T1 PRI (CPE)

Originating Calls	
Wait for Answer	30.000

Terminating Calls	
Delay Before Answer	03.000

All Calls	
Delay Before Message	02.000
Call Duration	<input type="checkbox"/> Disable Timeout 20.000
Disconnect to Start of New Call	03.000

The following gives a brief description of the parameters.

Originating Calls

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Answer

The delay before the TSP sends an off-hook indication once it detects an off-hook from the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Disconnect To Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

Timings Tab for T1 PRI (Network)

The Type tab for T1 PRI (Network) has the signaling type fixed as Common Channel (D channel 23) and Ringback choices are enabled.

Figure 58 Timings Tab for T1 PRI (Network)

Originating Calls	
Wait for Answer	30.000

Terminating Calls	
Delay Before Answer	00.000
Delay Before Ringback	02.000
Ringback Length	12.000

All Calls	
Delay Before Message	02.000
Call Duration	<input type="checkbox"/> Disable Timeout 20.000
Disconnect to Start of New Call	03.000

The following gives a brief description of the parameters.

Originating Calls

Wait for Answer

The time the TSP waits before abandoning a new call if there is no answer.

Terminating Calls

Delay Before Answer

The delay before the TSP sends an off-hook indication once it detects an off-hook from the equipment under test.

Delay Before Ringback

In a Dialed Control set, the delay from the dialing of the last digit of a valid Phone Number to when the TSP starts to send Ringback. In other control sets, the delay from the end of dial tone to when the TSP starts to send Ringback.

Ringback Length

Length of time the ringing cycle will be played by the TSP to the equipment under test.

All Calls

Delay Before Message

The delay before an audio file is played if one has been assigned to the channel. Does not apply to End-to-End calls.

Call Duration/Disable Timeout

Controls the length of the call before the TSP starts a new call. Clicking on the box adjacent to Disable Timeout will allow the call duration to be determined by when the TSP receives an on-hook indication. Does not apply to End-to-End calls.

Disconnect To Start Of New Call

Time TSP delays after going on-hook before resetting for a new call.

Glossary of Terms

A-law

The ITU-T companding standard in the conversion between analog and digital in PCM systems.

AMI

A T1 line coding option. Alternate Mark Inversion - A line coding format where a successive Mark is inverted as part of the data stream. This is normally used when all channels of a T1 are configured for transmission of analog traffic.

ANI

Automatic Number Identification. The number of the Calling Party is supplied as part of the digital service

A bit

The least significant bit of the 6th frame, used to send signaling information.

B bit

The least significant bit of the 12th frame, used to send signaling information.

BPV

BiPolar Violation. The presence of two consecutive "one" bits of the same polarity on the T carrier.

B8ZS

A T1 line coding options. Bipolar 8 Zero Substitution - data transmission technique that transmits data at 1.536 Mbps by inserting the pattern 00011011, with BPV's in the fourth and seventh positions, wherever ones density requirements are not met by unmodified data. This is used when digital data channels exist on the T1.

C bit

The least significant bit of the 18th frame, used in ESF format only, to send signaling information.

CAS

An E1 signaling option. Channel Associated Signaling - This is used for analog traffic and utilizes a common channel of the E1 to provide signaling.

CRC-4

An E1 error detection option.

Clear Channel

A channel with no framing or control bits that supports a 64 Kbps connection with another channel. Also known as a "nailed up" end to end digital connection.

Companding

The process of compressing the amplitude range of a signal for economical transmission and then expanding it back to its original form at the receiving end.

CSU

Channel Service Unit - CPE used to terminate T1 services at a customer site. Also known as a DSU (Data Service Unit) and commonly called CSU/DSU

C.O.

Central Office. The location of the last major switching point in the PSTN before the connection is made to the customer premise.

CPE

Customer Premises Equipment. Term used to define telephony equipment that resides on the customer's premises.

D bit

The least significant bit of the 24th frame, used in ESF format only, to send signaling information.

D4

A T1 framing type. Also known as D4 framing. A D4 frame is 193 data bits consisting of 192 data bits (8 bits per channel times 24 channels), and a single framing bit. D4 defines the 12 bit sequence sent as the 193rd bit in 12 consecutive frames. This framing pattern is 100011011100. D4 framing also requires that the 8th bit of every byte of every frame be set to 1. This reduces the rate from 64 Kbps to 56 Kbps (7 bits/frame X 8,000 frames/second).

Delay Dial

Signaling protocol on a T1/E1 channel. Accomplished by a change in the A and B signaling bits used in Robbed-bit signaling operation.

DID

Direct Inward Dial. A trunk circuit from the Central Office that supplies the last 2, 3, or 4 digits of the dialed number to the terminating switch, typically a PBX.

DNIS

Dialed Number Identification Service. A feature of 800 and 900 number service where the "dialed number" is sent to the called party.

DS0

Digital Service, Level 0. The standard definition of a single channel at 64 Kbps using PCM (Pulse Coded Modulation) used in a T1 circuit.

DS1

Digital Service, Level 1. A signal stream comprised of 24 channels and one framing bit running at 8 kHz per frame (193 bits X 8,000 = 1,544,000 bps), the standard North American T1 rate.

DSU

Data Service Unit or Digital Service Unit

E & M

An interface circuit that uses two separate control leads for signaling, the E lead and the M lead. Signaling is performed using Battery and Ground in analog trunk circuits. A digital connection like T1 uses the A & B leads for control. There are variations of E & M circuits, called Types, such as Type I, Type II, etc.

E1

A digital data stream defined as 30 independent channels processed simultaneously over two wire pairs at an aggregate speed of 2,048,000 bits per second. Defined by CCITT/ITU, it consists of 30 voice channels, one signaling channel, and one framing channel.

ESF

A T1 framing type. Extended Super Frame, a T1 framing standard that is defined as 24 frames grouped together. The 8,000bps frame is broken into 3 segments, 2,000bps for framing and signaling, 2,000bps for CRC-6 error detection, and 4,000bps for a data link.

FAS

An E1 signaling option. Frame Alignment Sequence - A bit sequence used to ensure that receivers maintain synchronization of incoming physical layer frames. This is used for Clear Channel operation only.

Frame

In T1, a block of data (193 bits) that includes an 8 bit sample of each channel (8 X 24 = 192) plus a synchronization bit called a framing bit.

FX0

Foreign Exchange Office

FXS

Foreign Exchange Station

Ground Start

Ground Start is a telephony term used to define a two wire circuit that uses a connection to Ground on the Ring lead to indicate the start of a call from the CPE.

GUI

Graphical Unit Interface. A generic name for any computer interface that substitutes graphics for characters.

HDB3

High Density Bipolar 3. A bipolar coding method that does not allow for more than 3 consecutive zeroes.

Immediate Dial

Signaling protocol on a T1/E1 channel. Accomplished by a change in the A and B signaling bits used in Robbed-bit signaling operation.

ITU Q.421

An E1 signaling code recommendation of ITU-T.

LBO

Line Build Out. A switchable attenuator used by a CSU to operate within optimum parameters with a repeater that is less than 3000 feet away.

Loop Start

Loop Start is a telephony term used to define a circuit that uses the presence of loop current (off hook) to indicate the start of a call from the CPE.

mu-Law

A PCM encoding algorithm where the analog voice signal is sampled 8,000 times per second, with each sample being represented by an 8 bit value, thus yielding a raw 64 Kbps transmission rate. A sample consists of a sign bit, a 3 bit segment specifying a logarithmic range, and a 4 bit step offset into the range.

PCM

Pulse Code Modulation

PSTN

Public Switched Telecommunications Network

Robbed bit signaling

Signaling that uses bits known as A and B bits. These bits are sent by each side of a T1 termination and are buried in the voice data of each voice channel in the T1 circuit.

SF

Superframe. A framing format that uses 12 frames. See D4.

Slot

Term used by TSP to define the physical location of a telephony interface card. There are four slots in a TSP.

Telecom Simulation Platform

T1

A digital data stream defined as 24 independent channels processed simultaneously over two wire pairs at an aggregate speed of 1,544,000 bits per second.

Template

Templates are used to define the channel protocols and timing parameters for call simulation.

Unit

Term used by TSP to define a physical hardware platform

References

ANSI T1.403-1995	Network and Customer Installation Interfaces, DS1 Metallic Interface, ANSI Publication, 1995
GR-30-CORE	LSSGR: Voiceband Data Transmission Interface Bellcore Publication, Section 6.6, Issue 1, 12/94
SR-TSV-002275	BOC Notes on LEC Network, Bellcore Publication, Issue 2, 4/94
Digital Channel Bank	PUB 43801, 11/82 Bell System Technical Reference
Requirements & Objectives	(MDP-326-140, Telecordia Technologies)
ITU Fascicle III.3	Recommendation G.703, General Aspects of Digital Transmission Systems; Terminal Equipments - Physical/Electrical Characteristics of Hierarchical Digital Interfaces.
ITU Fascicle III.3	Recommendation G.704, General Aspects of Digital Transmission Systems; Terminal Equipments - Synchronous Frame Structures Used at Primary and Secondary Hierarchical Levels.

Revision History

<u>Version Number</u>	<u>File Name</u>	<u>Description</u>
1.00	TSP.EXE	Initial Release
1.1	TSP.EXE	Control of the TSP can now be done with the Ethernet connection. Dialed Control Set allows for the ability to call a channel by dialing a telephone number. A T1 Clear Channel can be connected to an Analog POTS channel using the Channel Bank Control Set Type.
1.2	TSP.EXE	Miscellaneous Bug Fixes
1.3	TSP.EXE	Added E1 emulation. Added user defined signaling bit states for T1 and E1
2.0	TSP.EXE	Added T1 primary rate ISDN capability. (New software module.) Added option for CAMA versus Tie Trunk operation. Trace screen for step-by-step call progress display. Call log enhancements to include more detailed information and summary of calls.
2.1	TSP.EXE	Added ability for temporary evaluation of T1 primary rate ISDN module. Fixed: Communication failures using CommPort when unit is in T1-PRI mode. Changed program to only allow control with Network connection when in T1-PRI mode. This allows for enhanced messaging. Calls originated in T1-PRI working intermittently. Only 1 channel working when using two 4-channel POTS modules in system. Addressed clocking issue when unit in External Clocking mode. In PRI, channel 23 on the port 2 of a dual had no audio path. The interdigit time on a digital LS FXS (for both T1 and E1) was not operational (all digits had to be dialed before the "dialtone length" was reached or the TSP would indicate "dial timeout").
2.5	TSP.EXE	Expanded capability to support up to 24 POTS channels with one T1 port. A Single- or Dual-T1/E1 module can be used but only the second port of a Dual-T1/E1 module will be active if more than one POTS module is installed.

Warranty and Service

Warranty Information

Teltone warrants the Telecom Simulation Platform and hardware modules to be free of defects in workmanship and materials for a period of 2 years. The warranty expiration date is evidenced by a label on each unit that states "WARR DATE: MM/DD/YY". Note that the warranty is voided if unit is opened by unauthorized personnel.

Return Procedures

If a unit is found to be defective, contact Teltone Customer Service at 425-951-3388 to obtain a Material Return Authorization (MRA) number.

When returning units, provide the following information:

- Unit model number, unit part number, and serial number (obtained from the Unit ID label on the bottom of the unit).
- Teltone MRA number
- All fault information available
- Complete shipping and billing address
- Repair purchase order

When returning a unit, ship it to:

Teltone Corporation
ATTN: (write MRA number here)
22116 23rd Drive SE
Bothell, WA 98021-4413

Technical Assistance

For technical assistance on this product, call Teltone at 425-951-3390
or
E-mail at: support@teltone.com

Maintenance

Cleaning

The TSP can be cleaned by using a damp cloth and wiping away any dust or residue on the metal. Always disconnect power before cleaning the TSP.

Servicing

The TSP should be checked periodically for damage or hazardous conditions. There are no user-serviceable parts in this unit.

Ordering Information

Hardware Chassis

TSP-Base-01 Base Chassis unit. Need to order one or more of the hardware modules to plug into chassis. Includes software, and cables.

Optional Hardware Modules

TSP-ST1E1-01 Single T1/E1 interface module

TSP-DT1E1-01 Dual T1/E1 interface module

TSP-4POTS-01 4 Channel POTS interface module

TSP-8POTS-01 8 Channel POTS interface module

Optional Software Modules

TSP-PRI T1 Primary Rate ISDN software module

Accessories

101-00484-01 TSP Rackmount bracket kit (includes 2 brackets and 8 mounting screws)

713-00028-02 Simulator hard shell carrying/shipping case

730-00039-03 Replacement AC power cord

742-00033-01 Replacement 6-wire RJ-11 cable

742-00034-01 Replacement RJ-11/DB-9 adapter

742-00034-02 Replacement RJ-11/DB-25 adapter

742-00032-01 Replacement Ethernet "Cross" cable

742-00036-01 Replacement T1/E1 cable

TSP-YCABLE Y Cable Kit, containing 4 Y cables for use with the 8 channel POTS module.

UM-113-019 19" Rackmount shelf

Specifications

AC Power	90-250 VAC, 43-63 Hz
Software	Windows 95/98/2000, Windows NT
Network Interface Modules	Single Port T1/E1, Dual Port T1/E1, 4 Channel POTS, 8 Channel POTS
Capabilities	
Programming Interface	Can be programmed and controlled via an RS-232 serial connection to a PC, or an RJ-45 ethernet connection to a PC or a LAN
Call Types Supported	
Call Originate	TSP places calls to the device under test
Call Terminate	TSP receives calls from the device under test
End to End	Calls placed through the TSP by one device to another. Four call types are available: <u>Dialed</u> (for dynamic routing by assigning a telephone number to each channel) <u>Switch Emulation</u> (simulates call through the central office with any two channel protocols except Clear Channel) <u>Channel Bank</u> (for T1/E1 loop start foreign exchange channel to POTS channel) <u>Clear Channel</u> (for 64 Kbps data)
Phone Numbers	Up to 16 digits on all POTS and T1/E1 channels
Message Playback	Up to 8 seconds long, mu-law or a-law encoded, 8 kHz, 8 bit WAV files assigned to play after call is established for Call Originate and Call Terminate operation
Simulator Activation	Manual or timed
Diagnostics	Monitor and manual control of signaling state on channels
Protocol Analyzation	Monitors the AB bit states for D4 and ABCD bit states for ESF on T1 channels and E1
Event Log	Time stamped listing of system and channel specific events and call records
T1/E1 Interface	
Connector Standard	RJ-48C
Transmit Level	2.37 Volts (Nominal) for 75 Ohms; 3.00 Volts (Nominal) for 120 Ohms
T1 Parameters	
Framing Formats	D4 or ESF
Line Coding	AMI or B8ZS
Clocking	Internal or External
Line Build-out	0-655 feet or -7.5 dB to -22.5 dB line loss
E1 Parameters	
Signaling Formats	FAS or CAS
Line Coding	AMI or HDB3
Impedance	120 ohms
Signaling Protocols	ITU Q.421, Wink Start (i.e. E & M), Immediate Dial, Delay Dial, Loop Start FXS, Loop Start FXO, Ground Start FXS, Ground Start FXO, Clear Channel (64 Kbps, no signaling)
DTMF Generation	Generates up to 16 DTMF digits in band on the T1/E1 channel when placing a call into the equipment under test

POTS Interface

Connector Standard	RJ-11 (4 channel POTS module) and RJ-14 (8 channel POTS module)
Loop Current	20 mA minimum
Battery Source	On-hook 60 VDC minimum
Ringing Source	42 VAC
Ring Cadence	cycles
on cycle	2 S
off cycle	4 S
Ring Frequency	20 Hz
Impedance	600 ohm
Audible Ringback	440 Hz + 480 Hz @ -12 dB composite
Dial Tone	350 Hz + 440 Hz @ -12 dBm composite
Busy Tone	480 Hz + 620 Hz @ -12 dBm composite

Temperature Range

Operating	0° C to +40° C
Storage	-20° C to +70° C

Mechanical Specifications

Dimensions	
Base	17.5" X 8" X 1.8"
Modules	2.82"w X 3.8"l
Weight	4 to 4.5 lbs.

Regulatory

Safety	
United States	UL 1950
Canada	CSA C22.2 No. 950-95 Safety Requirements for Electrical Equipment for Measuring, Control and Laboratory Use.
EMI Emissions	
United States	FCC Part 15, Class A, Complies
Canada	CISPR 22/85, Class A, Complies

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