

- This guide is intended for users of DOCOMO mobile phones with a DOCOMO UIM Card (or otherwise a FOMA Card or DOCOMO mini UIM Card. Hereinafter the same applies).
 - If the SIM lock system of a DOCOMO mobile phone is disabled and a non-DOCOMO SIM card is inserted, the services described in this guide will not be available. If a DOCOMO UIM Card is used for a non-DOCOMO mobile phone, some of the services described in this guide may not be available.
- *In this guide, the term "FOMA or Xi" refers to a FOMA or Xi handset in which your DOCOMO UIM Card is inserted. *The operational procedures cited in this guide cannot be used when the phone is out of service range. *Android is a trademark or registered trademark of Google Inc. *The names and logos of services and products included in this publication are the trademarks or registered trademarks of their respective owners.

Answering Incoming Calls While on the Line

Call Waiting Service

Application	Monthly Charge
Required	200 yen (excluding tax)

*For more details, refer to "Charges" on p. 3.

This service notifies you of incoming calls with a tone while you are on the line and allows you to answer them with simple key operations.

Uses:

Apply Here
(in Japanese only)

From i-modehandsets

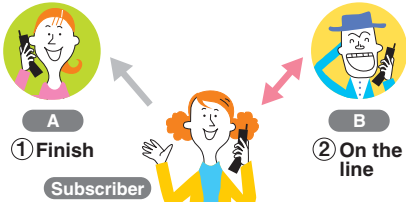
From smartphones

To have A hold while you answer B



1 Hold	Press
2 On the line	Talking with B*1

To end the call with A and then answer B



1 Finish	Press
2 On the line	Press

To call B while putting A on hold



1 Call	Dial the phone number for B and press *1 *2
--------	--

To use the Call Waiting Service for a call that arrives while you are on the line with another call, refer to "Call Arrival Settings When on the Line" in the Usage and Setting Procedures for Call Waiting Service on the DOCOMO website.

*1 A hears the hold tone while waiting.
*2 Calls cannot be made to some numbers (such as numbers for sampling Melody Call and various network service settings numbers).

[With smartphones (only models running AndroidOS)]

Use the following procedure to make the settings. *Procedures may differ depending on handset.
● From the Handset Screen
Select "Settings." → Select "Call settings." → Select "Network service." → Select "Call waiting."

Activating Call Waiting Service

When you first subscribe to the Call Waiting Service, this service is activated.

From the Handset Screen

- Display the Call Waiting Service menu, and select "Activate."
- Select "YES" to activate Call Waiting, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to activate the Call Waiting Service. After this, the results of your setting appear. Continue by making the settings in "Arrival Call Act." (The "In-call arrival act" must be set to "Normal Call (Answer).") Refer to "Call Arrival Settings When on the Line" in the Usage and Setting Procedures for Call Waiting Service on the DOCOMO website.

If another calls arrives while you are already on the line, the ring tone will inform you of the incoming call; then press or to pick up.

*Procedures may differ depending on the handset. For more detailed information, refer to the user's manual.

Deactivating Call Waiting Service

Please be aware that deactivating Call Waiting is not the same as cancelling the Call Waiting Service contract.*

- Callers will hear a busy signal when the service has been deactivated.

*The monthly charge applies even when the service is deactivated.

From the Handset Screen

- Display the Call Waiting Service menu, and select "Deactivate."
- Select "YES" to deactivate Call Waiting, or "NO" to cancel it.

A confirmation screen will appear. Select "YES" to deactivate the Call Waiting Service. After this, the results of your setting appear.

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.

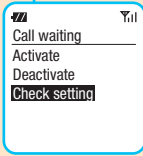


One-Point Advice

How do I check the Call Waiting status (activated / deactivated)?

● From the Handset Screen

1



Display the Call Waiting Service menu, and select "Check setting."

2

The results of your setting appear.

If Call Waiting is activated, "Call waiting active" is displayed.
If it is deactivated, "Call waiting inactive" is displayed.

Charges

Application Required

Monthly Charge 200 yen (excluding tax)

Dialing Charges All charges go to the caller, including when on hold.

Charges for Settings No dialing charges apply for "Activation" or "Deactivation" and similar operations.

Notes on Use

- **Dialing charges apply to the caller, even while holding.**
- **You cannot use Call Waiting Service in the following situations :**
 - When dialing a 3-digit number, such as **1100** (police), **118** (marine emergencies), **119** (fire / ambulance), or **104** (directory assistance).
 - When you are connecting, or when the phone of the person you are calling is ringing.
 - When an incoming call is received while using Videophone, or when a Videophone call is received during a voice call conversation, etc.
 - When an incoming call is received while you are sampling, or confirming the source of, the Melody Call, etc.
 - While you are dialing 4-digit phone numbers to make network service settings, such as **1411** (activate Voice Mail Service) or **1420** (deactivate Call Forwarding Service).
 - While Voice Mail Service subscribers are connected to the Voice Mail Service Center such as when playing back messages.
 - While a call is being transferred to the forwarding number for Call Forwarding Service subscribers.
 - During data communications.
- **Please be aware that the image may be affected if you receive an incoming call with Call Waiting Service activated while using a fax machine.**
- **Call Waiting Service can only be activated, deactivated, or have a status check from the subscribed handset. Remote Access from landline phones, NTT public phones, other mobile phones, etc., is not available.**
- **This service is not available if you are subscribed to the FOMA·Xi Data Plan.**
- **This service may not be available on some handsets.**

● The set up procedure may differ depending on the handset. See the user's manual of your handset for details. ● Actual screen may be different.