

## E-Commerce MXP Tour Management Application v2

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# Title page 1

## Use this page to introduce the product

by MXP Solutions

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This page intentionally starts on an odd page, so that it is on the right half of an open book from the readers point of view. This is the reason why the previous page was blank (the previous page is the back side of the cover)

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## 1 Introduction

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The MXP Tour and Port Management program is an online application accessible via the internet which allows tour operators to easily add important information regarding the tours that are being offered for the upcoming season. The client sends a request for information to the tour operator via a link, the tour operator then simply clicks on the link and (once installed) is able to complete the information online before submitting it back to the client.

This manual is designed to assist the tour operator in understanding how the application works and guides them with the completion of the required information for the Requestor.

The Information that is required to be updated by the tour operator is always displayed in a white field. Yellow fields indicate that the information is read only and therefore cannot be changed.

Any data entry or changes to the existing data are automatically saved, therefore it is safe to log out of the application and revisit it at a later time to make more necessary changes.

Please note that changes can be made at any time before the request is submitted, however once submitted, all information becomes read only and therefore cannot be amended from that point on. It is important to remember to make all necessary changes before submitting the request.

Please also note that this on-line application only works with Internet Explorer (Version 5.5 or above).

## 2 Installation

Before the on-line application can be accessed, it will need to be installed. This installation will need to take place once on each computer (i.e. the first time that the link is clicked on). Please make sure to open and install the on-line application only with Internet Explorer (Version 5.5 or above).

1. To install the software, click on the link that has been sent by the client <u>http://www.mymxp.com/MXPPortManagement.htm</u> or copy it into Internet Explorer.

The following dialogue box will be displayed:

Internet	Explorer - Security Warning
Do you	want to install this software?
	Name: MXPPortManagement.ocx Publisher: <u>MarineXchange Software GmbH</u>
Mor	re options Install Don't Install
•	While files from the Internet can be useful, this file type can potentially harm your computer. Only install software from publishers you trust. <u>What's the risk?</u>

2. To ensure that this software is automatically installed the next time (when upgrading or reinstalling after unintentional deleting), click on the *More Options* drop down box to reveal more options.

Internet Explorer - Security Warning	×
Do you want to install this software?	
Name: MXPPortManagement.ocx	
Publisher: MarineXchange Software GmbH	
Ralways install software from "MarineXchange Software GmbH"	
$igodot_{ extsf{N}}$ ever install software from "MarineXchange Software GmbH"	
○ As <u>k</u> me every time	
Fewer options     Install     Don't Install	
While files from the Internet can be useful, this file type can potentially harm your computer. Only install software from publishers you trust. <u>What's the ris</u>	<u>k?</u>

- 3. Click on the option <code>Always</code> install <code>software</code> from <code>"MarineXchange</code> <code>Software</code> <code>Gmbh"</code>
- 4. Click on the *Install* button.

The following login box will appear:

MarineXchange Tour and Port Management	
marinechange	
Enter the access code	

5. Paste the access code from the e-mail (that the link was sent in) into the Login box and click the *Login* button.

## 3 Logging on

1. Once the application has been installed, click on the link <a href="http://www.mymxp.com/MXPPortManagement.htm">http://www.mymxp.com/MXPPortManagement.htm</a>

The following login box will appear:



2. Enter the access code into the Login box and click the *Login* button. Please note that this can be pasted from an e-mail or a document.

## 4 Request Tab

The application will open automatically on the *Request* tab.

ar 🏉 M	AarineXchange Tour and Port Management	😂 🏠 🔻 🔊 👻 🖶 Page 🕶 🍈 Tools 🕶
	MarineXchange	Tour and Port Management - Version 2.7.4.4
Log Off	▶ Submit	
quest Tour	Programs assigned to itinerary   Tour Program	
Request —		
	229475CE840A4826AC68E51D4192F3C0	
Status	New	
Return by	16-Nov-2008	
From		
	Development Company	Comment from MXP SysAdmin
User	MXP SysAdmin	
Telephone		
Fax		
E-Mail	support@marinexchange.com	▼
То		
Company	Test Tour Operator	Comment to MXP SysAdmin
Name	John Smith	
Telephone		
Fax		
F d A		

The *Request* tab displays details relating to the request for information that has been sent from the client otherwise known as the Requestor. This includes the status of the request and the date of when it is to be returned. The above example shows that this is a New request and is to be returned by 16 Nov 2008.

Details of who the request has been sent from and who the request is for are also displayed within the *Request* tab.

Any comments sent by the Requestor will display in the Comment from [Name of Requestor] field.

Comments to the Requestor can be entered into the Comment to Requestor field.

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## 5 Tour Programs Assigned to Itinerary

The *Tour Programs Assigned to Itinerary* tab is where the information relating to the individual tours is to be entered.

Following pop up window will display while selecting the Tour Programs assigned to itinerary tab:

Informatio	on 💌
1	Please note the following: - All times are in the 24 hour format - All changes are automatically saved - Yellow fields are Read-Only
	ОК

The information is displayed in the grid as follows:

- Information in the yellow fields read only and cannot be changed
- Information in the white fields to be updated by the tour operator if required

equest	Tour P	rograms ass	igned to itinera	ary Tour Program	n											
Unt	reeze co	lumn 🗍	Grouping pa	anel 🗍 Clo	ne departu	re 🗙 Ca	incel dep	parture	ave to Excel							
			Assigned P	rograms										Duration	Departure	e 1 🔺
Ship	▼ Ca	tegory 🔻	Date 🛆 🔻	Port	Arriva	I Departure	Code	-		Tour F	Program		Mid/Pre/Post 💌	Duration Unit	General	-
Wind	Shore	e Excursion	01-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18507	Everglad	les Airboat Ride &	Transfer to	Ft. Lauderdale Airport (wi	th prepaid trans	MidCruise	4 Hours	AM	
Wind	Shore	e Excursion	01-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18512	Land & S	Sea Excursion & Tr	ansfer to Ft	Lauderdale Airport (with	prepaid transfer	MidCruise	4 Hours	AM	=
Wind	Shore	e Excursion	01-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18508	Everglad	les Airboat Ride &	Transfer to	Ft. Lauderdale Airport (wit	thout prepaid tr	MidCruise	4 Hours	AM	
Wind	Shore	e Excursion	01-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18521	Ft. Laud	erdale City Sights-i	ntransit pax	only		MidCruise	3.5 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18508	Everglad	les Airboat Ride &	Transfer to	Ft. Lauderdale Airport (wit	thout prepaid tr	MidCruise	4 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18506	Everglad	les Airboat Tour - i	ntransit pax			MidCruise	4 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18514	Land & S	Sea Excursion & Tr	ansfer to Mi	ami Airport (with prepaid t	ransfer voucher)	MidCruise	4.5 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18509	Everglad	les Airboat Ride &	Transfer to	Miami Airport (with prepai	d transfer vouch	MidCruise	4.5 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18522	Ft. Laud	erdale City Sights &	k Transfer to	Ft. Lauderdale Airport (w	vith prepaid tr	MidCruise	3.5 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18521	Ft. Laud	erdale City Sights-i	ntransit pax	only		MidCruise	3.5 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18507	Everglad	les Airboat Ride &	Transfer to	Ft. Lauderdale Airport (wi	th prepaid trans	MidCruise	4 Hours	AM	
Cloud	Shore	e Excursion	02-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18512	Land & S	Sea Excursion & Tr	ansfer to Ft	Lauderdale Airport (with	prepaid transfer	MidCruise	4 Hours	AM	
Dust	Shore	e Excursion	07-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18512	Land & S	Sea Excursion & Tr	ansfer to Ft	Lauderdale Airport (with	prepaid transfer	MidCruise	4 Hours	AM	
Dust	Shore	e Excursion	07-Nov-2008	Fort Lauderdale	FL 07:00	17:00	18521	Ft. Laud	erdale City Sights-i	ntransit pax	only		MidCruise	3.5 Hours	AM	-
_							III								1	Þ.
ltiner	ary —							our Progra							_	
Ship							185	507	Everglades Airbo	oat Ride & Ti	ansfer to Ft. Lauderdale A	Airport (with prep	aid trans			
Categ	ory						Ту	pe	MidCruise							
Port							Du	ration	4	Hours						
Date							De	eparture time	08:30	]						
			_												-   -	
Arriva	i time						Mir	nimum	30							

How to enter/update information please refer to the following sections of this user manual.

### 5.1 Update Tour Information

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Update the information for each of the tours into the white fields. This can either be entered directly into the grid or into the *Tour Program* table at the bottom of the screen. Information entered into the grid will automatically update the *Tour Program* table and vice versa.

Enter the information into the white fields within the grid:

	Assigned Pro	ograms					Duration	Departu	re Time	Default Minimum	Default Maximum	-
S 🔻	Category 🔽 Date 🛆 🔽	Port	Arri	Departure	Tour Program 🔽	Mid/Pre/P 💌	Durat Unit	G 🔻	Planned	Qty Comment	Qty Comment	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Everglades Airboat Ride & Transfer to Miami Airpo	MidCruise	4.5 Hours	AM	08:30	30	50	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Land & Sea Excursion & Transfer to Miami Airport	MidCruise	4.5 Hours	AM	08:30	20	30 only 30 seater	rs a
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Everglades Airboat Ride & Transfer to Ft. Lauder	MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Land & Sea Excursion & Transfer to Ft. Lauderda	MidCruise	4 Hours	AM	08:30	20	30	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Everglades Airboat Ride & Transfer to Ft. Lauder	MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursion 01-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Ft. Lauderdale City Sights-intransit pax only	MidCruise	3.5 Hours	AM	08:30	30	50	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Everglades Airboat Ride & Transfer to Ft. Lauden	MidCruise	4 Hours	AM	08:30	30	50	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Land & Sea Excursion & Transfer to Miami Airpor	MidCruise	4.5 Hours	AM	08:30	20	30	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Everglades Airboat Ride & Transfer to Miami Airp	MidCruise	4.5 Hours	AM	08:30	30	50	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, Fl 07:00	17:00	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
Cloud	Shore Excursion 02-Nov-2008	Fort Lauderdal	e, FL 07:00	17:00	Ft. Lauderdale City Sights-intransit pax only	MidCruise	3.5 Hours	AM	08:30	30	50	-
•					III							F

- Duration | Duration: Depending on the cruise operator's settings, this field could be read only (yellow) or editable (white). If field is white, enter/update the duration of each tour in the unit specified (Hours).
- Departure Time in 24 Hour Format | Planned: Enter the planned departure time for each tour in 24 hour clock format. This will automatically update the Departure Time in 24 Hour Format | General with AM, PM or Evening.
- Default Minimum | Qty: Enter the minimum quantity of people required for this tour.
- Default Minimum | Comment: Enter any comments to support the minimum quantity amount entered.
- Default Maximum | Qty: Enter the maximum quantity of people allowed for this tour.
- Default Maximum | Comment: Enter any comments to support the maximum quantity amount entered.

Or enter the information into the white fields in the *Tour Program* table:

- Tour Program			
18514	Land & Sea Excu	rsion & Trar	nsfer to Miami Airport (with prepaid transfer voucher)
Туре	MidCruise		
Duration	4.5	Hours	
Departure time	08:30 🗘		
Minimum	20	Comment	
Maximum	30	Comment	only 30 seaters available

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#### 5.2 Clone the Selected Tour Program

Tours that share the same detail i.e. description and port of call can be cloned to create more than one tour departing for that day. For example a tour may have several departures leaving throughout the day, i.e. AM, PM and in the evening or may have more than one departure time leaving in the morning.

1. To clone a tour, highlight the relevant tour program that needs to be created again for the same day.

2. Click on the *Clone Departure* button. Wait for a few seconds for the tour to copy.

Clone departure Clone the Selected Tour Program: Allows tours that share the same detail to be copied to create different departure times.

3. Update the tour departure time for the tour that has been cloned. This will automatically change the Departure Time in 24 Hour Format | General.

4. Update all other relevant details for the tour that has been cloned. Below example shows a tour which got cloned twice. It is indicated with the clone symbol, as well as a letter or number (depending on the clients setup) indicater next to their code, e.g. 1, 2, etc. or A, B, etc:

Request T	Tour Program	ns assigned to itinerary	Tour Program												
Unfree	eze column	👖 Grouping pane	el 🗍 Clone depa	arture	Cancel	departure	ave to Excel								
		Assigned Progra	ims							Duration	Departu	ire Time	Default Minimum	Default N	Aaxi 🔺
S 🔻	Category	▼ Date ▼	Port 💌 Arri	Departure	Code	-	Tour Program		Δ 💌 Mid/Pre/P 💌	Durat Unit	G 🔻	Planned	Qty Comment	Qty	Co
Wind	Shore Excur	sion 08-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	
Sun	Shore Excur	sion 09-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	
Cloud	Shore Excur	sion 02-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excur	sion 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185061	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	
Dream	Shore Excur	sion 07-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	
Blue	Shore Excur	sion 10-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:30	30	50	:
	Shore Excur	sion 07-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18506	Everolades A	Airboat Tour - intra	nsit pax	MidCruise	4 Hours	AM	08:30	30	50	_
	Shore Excur	sion 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185062	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	08:45	30	50	
Wind 🕴	Shore Excur	sion 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185063	Everglades A	Airboat Tour - intra	insit pax	MidCruise	4 Hours	AM	09:00	30	50	
Wind	Shore Excur	sion 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Tra	ansfer to Ft. L	aude MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
Blue	Shore Excur	sion 10-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Tra	ansfer to Ft. L	aude MidCruise	3.5 Hours	AM	08:30	30	50	
Wind	Shore Excur	sion 08-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Tra	ansfer to Ft. L	aude MidCruise	3.5 Hours	AM	08:30	30	50	
Sun	Shore Excur	sion 09-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522		le City Sights & Tra			3.5 Hours	AM	08:30	30	50	
Dust	Shore Excur	sion 07-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Tra	ansfer to Ft. L	aude MidCruise	3.5 Hours	AM	08:30	30	50	
•															•
ltinerary	y					Tour Program			-						
Ship						185063	Everglades Airbo	bat Tour - intra	ansit pax						
Category	/					Туре	MidCruise								
Port						Duration	4	Hours							
Date					_	Departure time	09:00								
Arrival tin	me					Minimum	30	4 -							
Departure	etime					Maximum	50	Comment							

## 5.3 Cancel a Tour

If a tour is no longer operating then it will need to be cancelled.

- 1. Highlight the relevant tour from within the grid.
- 2. Click on the Cancel Departure button

**Cancel departure Cancel Departure**: This allows the selected tour to be cancelled.

Log Off Submit											
Request Tour Programs assigned to itinerary Tour Program											
Unfreeze column 🛗 Grouping panel 🗍 Clone depart	ure 🗙	Cancel d	eparture	Save to Excel							
Assigned Programs							Duration	Departu	re Time	Default Minimum	Default Maximu
S 🔽 Category 🔽 Date 🔽 Port 🔽 Arri	Departure	C ∆ ▼		Tour Program	-	Mid/Pre/P 🔻	Durat Unit	G 🔻	Planned	Qty Comment	Qty Com
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	17:00	185061	Everglades /	Airboat Tour - intransit pa	ах	MidCruise	4 Hours	AM	08:30	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	185062	Everglades /	Airboat Tour - intransit pa	ах	MidCruise	4 Hours	AM	08:45	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	185063	Everglades /	Airboat Tour - intransit pa	ax	MidCruise	4 Hours	AM	09:00	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18507	Everglades /	Airboat Ride & Transfer t	to Ft. Laudero	MidCruise	4 Hours	AM	08:30	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18508	Everglades /	Airboat Ride & Transfer t	to Ft. Laudero	MidCruise	4 Hours	AM	08:30	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18509	Everglades /	Airboat Ride & Transfer t	to Miami Airpo	MidCruise	4.5 Hours	AM	08:30	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18512	Land & Sea	Excursion & Transfer to	Ft. Lauderda	MidCruise	4 Hours	AM	08:30	20	30
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18514	Land & Sea	Excursion & Transfer to	Miami Airport	MidCruise	4.5 Hours	AM	08:30	20	30 only 30 s
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	17:00	18521	Ft. Lauderda	le City Sights-intransit pa	ax only	MidCruise	3.5 Hours	AM	08:30	30	50
Wind Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00	7:00	18522	Ft. Lauderda	le City Sights & Transfer	r to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	20 minimum count	50
] (Ship = Wind) AND (Date = 01-Nov-2008)				m							•
Itinerary			Four Program	n ———							_
Ship		1	8521	Ft. Lauderdale City Sig	hts-intransit p	oax only					
Category		-   -	Гуре	MidCruise							
Port			Duration	3.5 Hour	s						
Date			Departure time	08:30	_						
Arrival time			Jeparture time Ainimum								
Arrival time			ninimum	30 Con	nment						

3. A red cross will appear next the tour to indicate that it has been cancelled.

	Tour Programs assigned to itinerary Tour Program			
<u> </u>			M	
Unfre		Restore	departure 🛛 🐐 Save to Excel	
	Assigned Programs		Duration Departure Time Default Minimum	Default Maximu
S 💌		C 🛆 🔽		lty Comr
Wind Wind		185061	Everglades Airboat Tour - intransit pax MidCruise 4 Hours AM 08:30 30	50
Wind		185062	Everglades Airboat Tour - intransit pax MidCruise 4 Hours AM 08:45 30	50
Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	185063	Everglades Airboat Tour - intransit pax MidCruise 4 Hours AM 09:00 30	50
Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18507	Everglades Airboat Ride & Transfer to Ft. Lauderc MidCruise 4 Hours AM 08:30 30	50
Wind		18508	Everglades Airboat Ride & Transfer to Ft. Lauderc MidCruise 4 Hours AM 08:30 30	50
Wind		18509	Everglades Airboat Ride & Transfer to Miami Airpc MidCruise 4.5 Hours AM 08:30 30	50
Wind		18512	Land & Sea Excursion & Transfer to Ft. Lauderdal MidCruise 4 Hours AM 08:30 20	30
Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18514	Land & Sea Excursion & Transfer to Miami Airport MidCruise 4.5 Hours AM 08:30 20	30 only 30 s
Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18521	Ft. Lauderdale City Sights-intransit pax only MidCruise 3.5 Hours AM 08:30 30	50
Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude MidCruise         3.5 Hours         AM         08:30         20 minimum count	50
	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Pt. Lauderdale City Sights & Transfer to Pt. Laude MidCruise 3.5 Hours AM 08:30 20 minimum count	50
(Ship =	• Wind) AND (Date = 01-Nov-2008)			50
(Ship = ' Itinerar	• Wind) AND (Date = 01-Nov-2008)		m	50
(Ship = ' Itinerar Ship	v Wind) AND (Date = 01-Nov-2008)		Tour Program 8521 Ft. Lauderdale City Sights-intransit pax only	50
(Ship = Itinerar Ship Categor	v Wind) AND (Date = 01-Nov-2008)		Tour Program 1821 Ft. Lauderdale City Sights-intransit pax only Type MidCruise	50
(Ship = Itinerar Ship Categor Port	v Wind) AND (Date = 01-Nov-2008)		Tour Program           8521         [Ft. Lauderdale City Sights-Intransit pax only           Type         MidCruise           Duration         3.5  Hours	50
	v Wind) AND (Date = 01-Nov-2008)		Tour Program 1821 Ft. Lauderdale City Sights-intransit pax only Type MidCruise	50

## 5.4 Restore a Tour

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If a tour has been cancelled by mistake then it can be restored to become active again.

1. Highlight the relevant tour from within the grid.

2. As a cancelled tour line is being highlighted the *Cancel Departure* button will show the words Restore Departure. Click on the *Restore Departure* button.

**Kestore Departure:** This allows a cancelled tour to be restored to become active.

🔲 Unfr	eze column	T Grouping pane	el 🕺 🗍 Clone depa	rture 🗙	Restore d	leparture	Save to Excel							
		Assigned Progra	ims						Duration	Departu	re Time	Default Minimum	Defa	ult Maxim
S 🔻	Category 💌	Date 💌	Port 💌 Arri	Departure	С Δ 🔻		Tour Program	Mid/Pre/P 🔻	Durat Unit	G 🔻	Planned	Qty Comment	Qty	Com
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185061	Everglades A	Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185062	Everglades A	Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:45	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	185063	Everglades A	Airboat Tour - intransit pax	MidCruise	4 Hours	AM	09:00	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18507	Everglades A	Airboat Ride & Transfer to	Ft. Lauderc MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18508	Everglades A	Airboat Ride & Transfer to	Ft. Lauderc MidCruise	4 Hours	AM	08:30	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18509	Everglades A	Airboat Ride & Transfer to	Miami Airpc MidCruise	4.5 Hours	AM	08:30	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18512	Land & Sea I	Excursion & Transfer to Fi	. Lauderda MidCruise	4 Hours	AM	08:30	20	30	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18514	Land & Sea I	Excursion & Transfer to M	iami Airport MidCruise	4.5 Hours	AM	08:30	20	30	only 30
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18521	Ft. Lauderda	le City Sights-intransit pax	only MidCruise	3.5 Hours	AM	08:30	30	50	
Wind	Shore Excursio	n 01-Nov-2008 Fort	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Transfer t	o Ft. Laude MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
		n 01-Nov-2008 Fort e = 01-Nov-2008)	Lauderdale, FL 07:00	17:00	18522	Ft. Lauderda	le City Sights & Transfer t	o Ft. Laude MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
(Ship =	Wind) AND (Date		Lauderdale, FL 07:00	17:00		Ft. Lauderda		o Ft. Laude MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
(Ship =	Wind) AND (Date		Lauderdale, FL 07:00	17:00	' 	_			3.5 Hours	AM	08:30	20 minimum count	50	
(Ship = Itinera Ship	Wind) AND (Date		Lauderdale, FL 07:00	17:00		four Program	ııı n		3.5 Hours	AM	08:30	20 minimum count	50	
(Ship = Itinera Ship Catego	Wind) AND (Date		Lauderdale, FL 07:00	17:00		Four Program 8521	III n Ft. Lauderdale City Sight		3.5 Hours	AM	08:30	20 minimum count	50	
(Ship = Itinera Ship Catego Port	Wind) AND (Date		Lauderdale, FL 07:00	17:00		T <b>our Progran</b> 8521 Type Duration	III P. IFt. Lauderdale City Sight MidCruise 3.5 Hours		3.5 Hours	AM	08:30	20 minimum count	50	
(Ship = Itinera Ship Catego Port Date	Wind) AND (Date y y		Lauderdale, FL 07:00	17:00		Four Program 8521 Type Duration Departure time	III Ft. Lauderdale City Sight MidCruise 08:30	s-intransit pax only	3.5 Hours	AM	08:30	20 minimum count	50	
	Wind) AND (Date ry y time		Lauderdale, Fl 07:00	17:00		T <b>our Progran</b> 8521 Type Duration	III P. IFt. Lauderdale City Sight MidCruise 3.5 Hours	s-intransit pax only	3.5 Hours	AM	08:30	20 minimum count	50	

The tour will become active again and the red cross will disappear.

					1										
( ) · · · · · · · · · · · · · · · · · ·		signed Progra								Duration	Departu		Default Minimum		ult Maxim
S 🔻		ate 💌	Port 🔽				Tour Progr		Mid/Pre/P			Planned	Qty Comment	Qty	Com
Wind	Shore Excursion 01-1				185061	-	Airboat Tour - i		MidCruise	4 Hours		08:30	30	50	
Wind	Shore Excursion 01-1				185062	-	Airboat Tour - i		MidCruise	4 Hours		08:45	30	50	
	Shore Excursion 01-1				185063	-	Airboat Tour - i		MidCruise	4 Hours		09:00	30	50	
	Shore Excursion 01-1				18507	-		Transfer to Ft. La		4 Hours		08:30	30	50	)
Wind	Shore Excursion 01-1	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18508	Everglades A	virboat Ride &	Transfer to Ft. La	uderc MidCruise	4 Hours	AM	08:30	30	50	1
Wind	Shore Excursion 01-1	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18509	Everglades A	kirboat Ride &	Transfer to Miami	Airpc MidCruise	4.5 Hours	AM	08:30	30	50	)
Wind	Shore Excursion 01-1	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18512	Land & Sea E	Excursion & Tr	ransfer to Ft. Laud	lerda MidCruise	4 Hours	AM	08:30	20	30	)
Wind	Shore Excursion 01-1	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18514	Land & Sea E	Excursion & Tr	ransfer to Miami A	irport MidCruise	4.5 Hours	AM	08:30	20	30	only 30
Wind	Shore Excursion 01-1	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18521	Ft. Lauderdal	le City Sights-	intransit pax only	MidCruise	3.5 Hours	AM	08:30	30	50	)
Wind	Shore Excursion 01-N	lov-2008 Fort	Lauderdale, FL (	07:00 17:00	18522	Ft. Lauderdal	le City Sights (	& Transfer to Ft. L	aude MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	1
(Ship = \	Wind) AND (Date = 01	-Nov-2008)					III								
Itinerar	у					Tour Program	n								
Ship					1	8521	Ft. Lauderda	le City Sights-intra	insit pax only						
Category	y					Гуре	MidCruise								
Port						Duration		3.5 Hours							
Date		_				Departure time		•							
Date Arrival ti		_					00.30								
					1	Minimum		30 Comment							

## 5.5 Exporting to Excel

The tour program within the grid can be exported to excel to keep for your own records by clicking on the *Save to Excel* button.

Save to Excel Save to Excel: This allows the tours to be exported into an excel document.

## 5.6 Grid Sorting

#### Freeze\Unfreeze the Grid

The grid columns can be frozen to keep the left most column(s) in place to allow them to remain visible when scrolling to the right to view other details.

Click on the *Freeze Column* button to freeze the grid.



*Freeze Grid Columns* : This button allows the left most column(s) to be frozen in place. This allows information such as the item's name to remain visible when scrolling to the right to view other details.

Click on the Unfreeze Column button to restore the grid back to the default.

🔲 Unfreeze column

**Unfreeze Grid Columns** : This button allows the left most column(s) to be unfrozen after the Freeze Grid Columns has been applied.

#### Sorting in Ascending\Descending Order

The information within the Tour Programs Assigned to Itinerary grid can be sorted to present the data in a more convenient order. Sorting is achieved by clicking a column label in the grid.

To find a specific record it may be convenient to sort the grid by a column other than the default. For example it may be easier to sort the grid by Tour Program name. This can be achieved by clicking the Tour Program column label. The screen shots below shows a re-sorted grid.

Grid data can be sorted in ascending order (for example A-to-Z) or in descending order (Z-to-A). The up arrow that has been highlighted in the example below indicates that the data in the Tour Program column has been sorted A-Z.

			Assign	ed Prog	rams					_	Duration	Depart	ure Time	Defa	ult Minimum	Default	t Maxi 🔺
	S 🔻	Category 💌	Date	•	Port	<ul> <li>Arri.</li> </ul>	. Departure	Code 💌	Tour Program	🛆 🔽 Mid/Pre/P 💌	Durat Unit	G 🔻	Planned	Qty	Comment	Qty	Co
	Dream	Shore Excursion	07-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30		50	_
	Blue	Shore Excursion	10-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30		50	
	Dust	Shore Excursion	07-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30		50	
Ð	Wind	Shore Excursion	01-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	185062	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:45	30		50	
Ð	Wind	Shore Excursion	01-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	185063	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	09:00	30		50	
	Wind	Shore Excursion	01-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	20 n	ninimum count	50	
	Blue	Shore Excursion	10-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	Ξ.
	Wind	Shore Excursion	08-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Sun	Shore Excursion	09-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Dust	Shore Excursion	07-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Cloud	Shore Excursion	09-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Dream	Shore Excursion	07-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Cloud	Shore Excursion	02-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft.	Laude MidCruise	3.5 Hours	AM	08:30	30		50	
	Dust	Shore Excursion	07-Nov-	2008 Fo	rt Lauderdale	, FL 07:0	0 17:00	18521	Ft. Lauderdale City Sights-intransit pax only	ly MidCruise	3.5 Hours	AM	08:30	30		50	-
•	-								m								•

To switch from ascending to descending order, or vice versa, click the column label. The arrow changes direction to indicate the sort direction. The below example shows data sorted from Z-to-A.

		Assigned Programs		•		Duration	Departu	re Time	Default Minimum	Default	t Maxi 🔺
	S 🔻	📔 Category 🔽 🛛 Date 💌 🛛 Port 🛛 🔽 Arri Departi	e Code 🗖	📔 🛛 Tour Program 🖉 🔻 🗸 🔻	Mid/Pre/P 💌	Durat Unit	G 🔻	Planned	Qty Comment	Qty	Co
	Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18521	Ft. Lauderdale City Sights-intransit pax only	MidCruise	3.5 Hours	AM	08:30	30	50	
	Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	20 minimum count	50	
	Blue	Shore Excursion 10-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Wind	Shore Excursion 08-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Sun	Shore Excursion 09-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Dust	Shore Excursion 07-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	=
	Cloud	Shore Excursion 09-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Dream	Shore Excursion 07-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Cloud	Shore Excursion 02-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18522	Ft. Lauderdale City Sights & Transfer to Ft. Laude	MidCruise	3.5 Hours	AM	08:30	30	50	
	Cloud	Shore Excursion 09-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
	Wind	Shore Excursion 08-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
	Sun	Shore Excursion 09-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
	Cloud	Shore Excursion 02-Nov-2008 Fort Lauderdale, FL 07:00 17:00	18506	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	
	Wind	Shore Excursion 01-Nov-2008 Fort Lauderdale, FL 07:00 17:00	185061	Everglades Airboat Tour - intransit pax	MidCruise	4 Hours	AM	08:30	30	50	-
•	_			III							- F

## 5.7 Grid Filtering

The information within the Tour Programs Assigned to Itinerary grid can be filtering allowing only rows that meet the criteria specified to be displayed. Filtering can be performed in two ways: in-grid filtering and toolbar filtering.

#### In-Grid Filtering

In grid filtering is when a drop-down button appears at the right hand side of the column name as shown in the image below:

Assigned Prog	grams							Dura	ion	Departure Time (24	:00 format)	Defa 🔺
Category 💌	Date 💌	Port 💌	Arrival	Departure	Code	Tour Program	Mid/Pre/Post 💌	Duration	Unit	General 📉	Planned	Qty
Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	(Al)		4
Tour	12-Aug-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	(Custom)		4
Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	(Blanks) (NonBlanks)		4
Tour	01-Jul-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	AM	13:00	4
Tour	08-Jul-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	Evening		4
Tour	05-Aug-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	PM		4
Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours			4
Tour	01-Jul-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours	Evening	17:00	4
Tour	05-Aug-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours			4
Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours			4
Tour	12-Aug-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours			4
Tour	29-Jul-2007	Skagway	07:00	17:00	SKW-3094	Eagle Preserve Float Adventure & Cruise	MidCruise	6	Hours			4
Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3089B	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours	PM	13:00	8
Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3089A	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours	AM	09:00	8
Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise			PM	14:00	
Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	6	Hours	AM	09:30	8
Tour	29-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours			8
Tour	05-Aug-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours			8
Tour	08-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours	AM	06:00	8
Tour	12-Aug-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours			8
Tour	01-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours	AM	08:00	8
										1		-
1			_						_			

Selecting a value from the drop-down menu will limit the records displayed in the grid to only that match the record that has been selected. For example selecting  $_{PM}$  from drop-down menu would filter out all records where  $_{Departure Time in 24 \text{ Hour Format}| \text{ General is not equal to }_{PM}$ . This is shown in the image below.

ssigned Prog	yrams							Durat	ion		Departure 1	Fime (24:0	00 format)	Defau
Category 💌	Date 💌	Port 💌	Arrival	Departure	Code	Tour Program	Mid/Pre/Post 💌	Duration	Unit		General	-	Planned	Qty
our	01-Jul-2007	Skagway	07:00	17:00	SKW-3467	Chilkoot Trail Hike & Float Adventure	MidCruise	4	Hours	PM			13:00	4
our	22-Jul-2007	Skagway	07:00	17:00	SKW-3089B	Adventure to Glacier Point by Speedcat	MidCruise	5	Hours	PM			13:00	8
our	15-Jul-2007	Skagway	07:00	17:00	SKW-3089	Adventure to Glacier Point by Speedcat	MidCruise			PM			14:00	
1.40														_
(General =	= PM)													

When in-grid filtering is applied you can see the column name and filter value at the bottom of the grid.

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Clicking the x button to the left of this message will remove the filtering and display all records in the table.

Filtering can be applied to more than one field at a time by selecting the *(Custom...)* option from the drop down menu as this will open a filtering dialogue box. This is beyond the scope of the this manual. However the process is very similar to data filtering in Microsoft Excel. For further information search Microsoft Excel Help for "custom data filter".

#### **Toolbar Filtering**

Information presented in the grid can also be filtered by moving the required column headers into a Grid Grouping Panel. To open the *Grid Grouping Panel*, click on the *Grouping Panel* button.



*Grouping Panel:* Opens a panel on top of the data grid where columns can be dragged and dropped. Dragging a column onto this panel will cause the grid to group records by the selected column.

In the example below, information has been sorted by Tour Program. Each Tour Program is now listed with a *Plus* or a *Minus* sign next to it. Click on the *Plus* sign to expand the information and to view the detail. Click on the *Minus* sign to consolidate the information.

	Assign	ed Programs							Durat	tion	Departure T	'ime (24:0	)0 format)	Def
	Ship 🔽	Category 💌	Date 💌	Port 💌	Arrival	Departure	Code	Mid/Pre/Post 💌	Duration	Unit	General	•	Planned	Qty
Tour Prog	gram : Adventure to Glacier Poi	nt by Speedca	t											
	m/s Seven Seas Mariner	Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3089	MidCruise			PM		14:00	
	m/s Seven Seas Mariner	Tour	01-Jul-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	5	Hours	AM		08:00	8
	m/s Seven Seas Mariner	Tour	08-Jul-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	5	Hours	AM		06:00	8
ð	m/s Seven Seas Mariner	Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3089B	MidCruise	5	Hours	PM		13:00	8
	m/s Seven Seas Mariner	Tour	22-Jul-2007	Skagway	07:00	17:00	SKW-3089A	MidCruise	5	Hours	AM		09:00	8
	m/s Seven Seas Mariner	Tour	29-Jul-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	5	Hours				8
	m/s Seven Seas Mariner	Tour	05-Aug-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	5	Hours				6
	m/s Seven Seas Mariner	Tour	12-Aug-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	5	Hours				8
	m/s Seven Seas Mariner	Tour	15-Jul-2007	Skagway	07:00	17:00	SKW-3089	MidCruise	6	Hours	AM		09:30	8
<u> </u>	gram : Chilkoot Trail Hike & Floa			-		-								
Sour Prog	gram : Eagle Preserve Float Ad	venture & Crui:	se											

More than one column header can be moved into the Grid Grouping Panel at any one time depending on the level in which the information needs to be filtered.

The example below shows the grid information filtered by Tour Program and by Date.

our Program	Δ Date Δ													
	Assigned Progra	ans						Dura	tion	Departure	Fime (24:0	00 format)	Default M	inimum
		Category 💌	Port 💌	Arrival	Departure	Code	Mid/Pre/Post 💌	Duration	Unit	General	-	Planned	Gty Co	mment
	Adventure to Glacier Point b	y Speedcat												
+ Date : 01-Ju														
+ Date : 08-Ju														
- Date : 15-Ju									_					
	m/s Seven Seas Mariner		Skagway		17:00	SKW-3089	MidCruise			PM		14:00		
	m/s Seven Seas Mariner	Tour	Skagway	07:00	17:00	SKW-3089	MidCruise	6	Hours	AM		09:30	8	
+ Date : 22-Ju														
+ Date : 29-Ju														
+ Date : 05-A	-													
+ Date : 12-A	-													
	Chilkoot Trail Hike & Float Ad													
our Program :	Eagle Preserve Float Advent	ture & Cruise												

## 6 Tour Program

The *Tour Program* tab displays detailed information relating to the Tour Program that has been highlighted from within the *Tour Programs Assigned to Itinerary* tab.

The Tour Program tab is divided into sub tabs as follows:

- Tour Program
- Descriptions
- Additional Descriptions
- Meals

### 6.1 Tour Program

The **Tour Program** sub tab displays read only information relating to the Tour Program that has been highlighted from within the **Tour Programs Assigned to Itinerary** tab. However free text comments relating to the tour can be added here by the tour operator which are then displayed on every screen within the **Tour Program** sub tabs.

Information such as the tour duration time and what this has been published as is displayed here. It also shows the minimum and maximum numbers allowed for this tour. This information has been sent from the Requestor, some of which will need to be updated by the tour operator from within the *Tour Programs Assigned to Itinerary* tab.

**Please note:** that when information has been updated in the <u>*Tour Programs Assigned to Itinerary*</u> tab it will only display here, once the request has been submitted to the Requestor. Refer to <u>Submit Request</u> for more information.

Additional information displayed within the *Tour Program* tab relates to the equipment which will be used on the tour as well as if there is a capacity and\or weight limit associated with it.

	iour Programs assigned to timerary Tour Program  Descriptions   Additional Descriptions   Meals	
Code Duration - Duration	18507         Name         Everglades Airboat Ride & Transfer to Ft. Lauderdale Airport (with prepaid trans           4         Hours         Published         Approximately 4 Hours	
Comment Counts — Minimum Maximum	Approximately 4 Hours	
Type Comment	motorcoach     Capacity     57     Has A/C        min 45 pax     Weight limit     0	=
Comments re	Comments by the operator	
	Y	

Comments related to the tour can be entered in the field Comments by the operator.

## 6.2 **Descriptions**

The *Descriptions* sub tab displays a short description summary and a longer, more detailed description relating to the Tour Program that has been highlighted from within the *Tour Programs Assigned to Itinerary* tab. Supporting notes may also have been entered here, for information by the Requestor.

The information displayed is read only, however free text comments relating to the tour can be added here by the tour operator which are then displayed on every screen within the *Tour Program* sub tabs.

Depending upon the cruise operator's settings, the  $\tt short \ Description$  and  $\tt Note \ fields \ may \ not \ be \ visible.$ 

MarineXchange Tour and Port Management - Version 2.7.4.4 TEST	
j Log Off ▶ Submit	
Request   Tour Programs assigned to itnerary   Tour Program	
Tour Program Descriptions Additional Descriptions Meals	-
Tour rogani pescialani (Adalahar besciptoris Treas	_
	-
 Full Description	
	_
The Everglades is an expanse of swampland known for natural beauty and abundant wildlife. Your tour includes a 1/2-hour "airboat" ride into this vast wilderness.	
Birds, fish and other animals inhabit this curious corner of the country. Tour an authentic Seminole Indian Village, and during a narrated tour of the reptile exhibit, you'll	
have a chance to hold a notorious Everglades alligator, or pet a Florida panther during the interactive wildlife show.	
	_
Comments by the operator	
Comments related to the tour selected can be entered in here to send back to the requestor	
	$\mathbf{T}$

## 6.3 Additional Descriptions

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The *Additional Descriptions* sub tab displays specific information relating to the Tour Program that has been highlighted from within the *Tour Programs Assigned to Itinerary* tab, such as if a dress code is required, if the tour is accessible for wheelchairs etc.

The information displayed here is read only, however free text comments relating to the tour can be added here by the tour operator which are then displayed on every screen within the *Tour Program* sub tabs.

	MarineXchange Tour and Port Management - Version 2.7.4.4	
Log Off Submit		
Request   Tour Programs assign	ed to itinerary Tour Program	
Tour Program Descriptions Ac	Iditional Descriptions Meals	
Additional Info		
Dress code		
General walking info	300+ yards	
General wheelchair access	yes	
General restroom info	yes	
General shopping info	THE GIFT SHOP OFFERS BOOKS, VIDEOS, SOUVENIRS, SNACKS, & GIFT ITEMS. APPROXIMATELY 15 MINUTES	
Comments as lateral to the town as la	Comments by the operator	
comments related to the tour sele	cted can be entered in here to send back to the requestor.	
		<b>•</b>

## 6.4 Meals

The *Meals* sub tab displays information relating to refreshments and meals that are included within the Tour Program that has been highlighted from within the *Tour Programs Assigned to Itinerary* tab.

The information displayed here is read only, however free text comments relating to the tour can be added here by the tour operator which are then displayed on every screen within the *Tour Program* sub tabs.

				*
_		nge Tour and Port Management - Version	2.7.4.4	
Log Off 🕨 S	Submit			
Request Tour Programs	assigned to itinerary Tour Program			
Tour Program Descriptio	ons Additional Descriptions Meals			
	Description	Where served		
Beverage included?				
Meal served?	lunch for sale	cookhouse	]	
				Ξ
		Comments by the operator		
Comments related to the to	our selected can be entered in here to send back to the	requestor.	<b>A</b>	
			<b>T</b>	
				-

## 7 Submit Request

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When all of the information has been updated for all of the Tour Programs, only then is the request ready to be submitted.

Please note that when a request is submitted all information becomes read only and cannot be changed from that point on. This is very important as any additional changes would need to either be communicated to the Requestor by e-mail or a new request link would need to be sent by the requester.

1. To submit the request, click on the *Submit* button.



The *Submit* tab will be displayed:

Read the text displayed in the pop up information box. It is very important to note that "Once the request has been submitted, all fields become read-only and no further changes can be made. If you do not want to submit the request at this time, click on the DO NOT SUBMIT"

Informatio	on 📃
1	Please note that once submitted, the request becomes READ-ONLY and no more changes can be made! You should only submit the request once you have completed all fields
	OK

2. Type in your first and last name into the Please enter your name field.

3. Enter any comments that you would like to make regarding the request in general, to the requester.

4. When you are absolutely sure that all of the tour programs have been updated, click the *Submit* button. The application will then become read only.

If further changes do need to be made, click the **Do not Submit** button to exit the **Submit** tab.

	MarineXchange Tour and Port Management - Version 2.7.4.4
Log Off	
Submit	
	Submit Data
	Only submit this request once all information has been entered.
	Please note that submitted requests will become READ-ONLY and no further changes can be made.
	Please enter your name John Smith
	Enter any comments you may have below
	Dear Sirs, if any additional departures for the tours are required, please feel free to contact us anytime.
	Best regards, John Smith
	Do not Submit Submit

If the request is not yet ready to be submitted, please refer to the section <u>Logging out without submitting request</u> of this user manual.

*Please note:* Once a request is submitted, it still can be accessed for reviewing with the same code, but can't be modified anymore. All fields show read-only.

## 8 Logging out without submitting request

#### Log out without Submitting the Request

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To log out of the application without submitting the request, click on the *Log off* button.

Request         Login code       BD0BA0A6E1FB4A4C83E29AEAB8681EFA         Status       New         Return by       21-Nov-2008         From       Comment from MXP SysAdmin         User       MXP SysAdmin         User       MXP SysAdmin         Telephone       Dear John,         FAx       E.Mail         Support@marinexchange.com       Eest regards,         To       Comment to MXP SysAdmin         Dear Sirs,       If any additional departures for the tours are required, please feel free to contact us anytime.         Fax       (S4) 524-5249         E-Mail       demo@marinexchange.com		Programs assigned to itinerary Tour Program		
Fax       please ind our panelo tour programs and sound dock as soon as possible.         E-Mail       support@marinexchange.com         To	Login code Status Return by From Company	New 21-Nov-2008 Holland America Line		1
Name     LA MAR SHORE EXCURSIONS INC.     Dear Sirs,       Telephone     (954) 768-0691     if any additional departures for the tours are required, please feel free to contact us anytime.	Fax E-Mail	support@marinexchange.com	Beet regarde	1
Telephone     (954) 768-0691       Fax     (954) 524-5249   if any additional departures for the tours are required, please feel free to contact us anytime.			-	
	Telephone Fax	(954) 768-0691 (954) 524-5249	if any additional departures for the tours are required, please feel free to contact us anytime.	]

The application will return to the Logon screen. The information that has been already updated will be saved.

The application will return to the Logon screen. Whenever the request shall get completed and submitted, the same code is valid to access the request again.

Exit out of the Internet Explorer in the usual way.

## 9 FAQ

#### • Why does it ask for me to install the program every time I click on the link?

 During the installation you will need to select "More Options" from the Security Warning dialogue box and select the option "Always install software from "MarineXchange Software Gmbh" Refer to <u>Installation</u> for more information.

#### • What does it mean when a field is colored yellow?

• That the field is read only and cannot be edited. Fields that can be changed are always white.

#### • What do I do if I want to exit without submitting the request?

- Click on the Log Off button next to the Submit button on the main screen. Refer to Logging Out for more information.
- If I log out without submitting a request will the information already updated be saved?
- Yes, the information automatically saves when you move from one field to another.
- When I update information in the Tour Programs Assigned to Itinerary tab i.e. the tour duration time, it doesn't update in the Tour Program tab, why is this?
- The information displayed in the <u>Tour Program</u> tab has been sent by the Requestor and will only update for the Requestor to view once the request has been submitted. Refer to **Submit Request** for further details.
- <u>What is the difference between the comments that I enter within the Tour Program tab and the comments entered in the Request tab?</u>
- The comments entered in the <u>Tour Program</u> sub tabs relate to the tour program that has been highlighted from the <u>Tour Programs Assigned to Itinerary</u> tab, whereas the comments entered into the <u>Request</u> tab relate to general comments supporting the whole request that is going to be submitted to the Requestor.

#### • What happens if I cancel a tour by mistake?

• If a tour is cancelled by mistake it can easily be restored back to the way it was by highlighting the tour line and clicking the **Restore Departure** button, please note that this can only take place if the request has not been submitted. Refer to <u>Restore a Tour</u> for more information.

#### • What happens if I clone a tour by mistake?

• If a tour is cloned by mistake, just cancel the tour and put a comment in next to it for the requester to explain that the tour didn't ever exist. Refer to <u>Cancel a Tour</u> for more information.

#### • What do I do if I submit a request too early and I realise that I have more changes to make?

• You can do one of two things depending on the amount of changes you need to make to the request:

1) If the changes are minimal then send them to the Requestor by e-mail asking that they update the application directly.

2) If there are many changes to be made i.e. you submitted too early by mistake then ask the Requestor to send another request.

## 10 User Manual Change Log

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# VersionDateAuthor / ReviewerSection \ Change111/02/06Becky MayAll - Document Creation1.101/11/08Jürgen RollantIntroduction, Installation211/07/08Michele GullickUpdated all documentation with new function and screen shots