

Digital call recorders KSRC series

Automat 2 USER'S MANUAL

Ver. **1.6** May 2013 © Copyright **TRX** Applies to Automat 2 ver. 2.2.x

TRX

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Information about changes:

All specifications and figures contained herein are subject to change without notice. The latest version of this document may be found on our webpage: www.trx.com.pl.

Trademark notes:

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1: The basics

In TRX products the mechanism of automatic protection the most recent recordings has been used. Recorders will automatically create space for new recordings by erasing the oldest ones when the disk is close to full capacity. Therefore recordings that you need to be kept longer should be archived, i.e. periodic copied from the recorder to other media (eg CD/DVD).

The *Automat 2* application was developed for customers for whom archiving feature implemented in free of charge *Konsola 2* application is insufficient. The main advantage of this program is possibility to define schedules for archiving session. Sessions will be run automatically on a particular cyclical time defined by the user, on condition that the program will be started at this time.

Automat 2 is a paid application, lawful using this program requires holding the license validated by TRX. However free testing the application with key 00000000-000 is possible. The trial version should be removed from your computer after **30 days** from the date of installation.

This application can be launched on PC stations under Microsoft Windows XP, Vista, 7 or 8 - operating system. It is possible to create the archiving rules independently for few recorders.

1.1 Definitions

In the next section is a description of some terms used in the User's Guide of *Automat 2*. Getting acquainted with following definitions will help in further work with the program.

1.1.1 Description of security levels

Recorders are equipped with different security systems, providing protection of all recorded information from unauthorized access. The security level system is one of them.

A number in range from 0 up to 255 is assigned to every user, channel and recording on the recorder. The default security level is set to 0 (the lowest level). Users with administrator privileges have level number 255 (the greatest one) assigned. Security level numbers are defined by administrator. The security level for a recording is initially set the same as the security level of channel it comes from.

Each user has granted access to recordings with either equal or lower security levels comparing to the security level of user. Each user is able to change recording's security level, but only up to the owned security level. In such a manner, he limits access to recordings for other users with lower security level.

1.1.2 Archiving rule

Archiving rules allow you to define the source data (being copied from the recorder), the output data (stored to archive files), and the schedule managing archive process.

Access to recorder's archives is created based on privileges the user specified for current rule and is limited by mechanism of security levels.

The resulting data can be saved to a file with the declared capacity without or with audio compression.

The application allows you to define the cyclic performance of the archives, and set the time of starting the data copying session.

The *Automat 2* is able to handle almost unlimited number of rules, which can affect more than one recorder.

1.1.3 Start time

The starting point indicates the date and time of the first recordings to be archived within the configured rules. This marker is a constant and cannot be edited.

1.1.4 Archiving pointer

Archiving indicator indicates the date and time of which (in the context of the rule) will be archived recordings in the next archiving session.

For new rule archiving pointer assumes the value of *Start time* parameter.

After every cycle of the archiving this parameter is set to the beginning of the last recording time increased by one second.

1.1.5 Archive files

Archive files contain recordings which were taken downloaded by *Automat 2* program from the recorder during the backup.

The format of archive files data enables you to read the archive contents only with the *Konsola 2* application.

These files can additionally be protected with a password given in the rule of archiving.

2: Installation

Next section of this chapter provides a brief description of *Automat 2* installation process. The application is working correctly under *Windows XP* (Service Pack 3), *Windows Vista, Windows 7* and *Windows 8*.

2.1 The installation source

Automat 2 installer is supplied as an executable file (*.exe). Current and previous versions of the application are available on website: www.trx.com.pl (Download Center).

Automat 2 is a paid application, lawful using this program requires holding the license validated by TRX. However free testing the application is possible. The trial version should be removed from your computer after 30 days from the date of installation.

The full version of the program requires the key code received when purchasing the license. Trial version (if it was installed) you must first uninstall and then reinstall the program by entering into the field received the serial number.

2.1.1 Launching the installer

To run the program installer you should double-click executable file named *TRX_Automat2_2.x.x.exe*.

The installer is checking whether the operating system environment meets the necessary requirements of the program. If you detect any deficiencies, inform the user to complete them.

The next steps of the installer are available when you press *OK* or *Next*. It is possible to stop the installation at any time by clicking on the *Cancel* button.

Notice: Before running the installer it is recommended to uninstall any previous version of Automat 2 application.

2.1.2 Language preference

Right after setup has been launched, language selection window will appear. The default language is *Polish*, and optional *English* and *Slovak*.

🗟 Instalate	🗟 Instalator TRX Automat 2			
	Proszę wybrać język:			
	English (United States)	-		
	English (United States) Polski (Polska)			
	Slovenčina (Slovenská republika)			

User's choice will affect both setup dialog windows and *Automat 2* interface language. Please note, that interface language can be changed after program has been installed.

2.1.3 Choice of the installation directory

At this stage, you must choose the directory in which *Automat 2* will be installed. It is recommended to leave the default directory.

😽 TRX Au	tomat 2 Setup		
	Choose a file location		Advenced Intellor
	To install in this folder, dick "Next". To	o install to a different folder, enter	it below or click "Browse".
	C:\Program Files (x86)\TRX\Automa	t 2\	Browse
	Total space required on drive: Space available on drive: Remaining free space on drive:	8.41 MB 40 GB 40 GB	
			< Back Next >

After you specify the destination folder, the installer allows you to select the location for application shortcuts: *Desktop*, *Start Menu Programs* folder and *Startup* folder.

2.1.4 The registration window

In one of the first steps in installation of *Automat 2* the registration screen will appear. You should complete the following fields:

- User Name
- Organization
- Serial Number

Leaving the default key 0000000-000 allows you to use the program for a period of 30 days. After this time *Automat 2* stops working.

😽 TRX A	utomat 2 Setup	×
P	Please enter your customer information	Advented Indellar
	User Name:	
	TRX	
	Organization:	
	0000000-000	
	000000-000	
		Back Next >

To use the version without restrictions you must first **uninstall the trial version** and then re-install the program by entering into the field received a serial number.

Notice: In order to preserve archiving rules created in the trial version it should be before uninstalling save to file.

2.1.5 Installation process

Begin Installation ... window means that installer has all the necessary information needed to install the program.

😽 TRX Automat 2 Setup	×
	Adventual Installar
Begin installation of TRX Automat 2	
Click Install to begin the installation. If you want to review or change any of your	installation settings,
click Back. Close the window to exit the wizard.	
	1
< Ba	ick Install
	11/1/1

To continue, press the *Install* button. You can verify the installation parameters using the *Back* button or cancel the installation process.

😽 TRX Au	tomat 2 Setup	×
4	Installation Progress	
	Copying new files	
	Installing TRX Automat 2	

In the next window of installation process, you should select one of the two types of log file location: shared for all users, or separate for each Windows account. By default, the first option is selected.

Automat 2 - administration of the program					
Location of the log file	1				
The Automat 2 progra	am allows for logging users operations in two ways.				
	Shared for all users The log file will be placed in free access location for all (both: administrative and non-administrative) Windows accounts. - Windows XP C:Vpocuments and settings/All Users/Application Data\TRX/Automat 2/AutomatLog.alf - Windows Vista, 7, 8				
2	C: \ProgramData\TRX\Automat 2\AutomatLog.alf Private for every end user The log file will be placed in private location in the context of Windows account that was running the Automat 2 application Windows XP C: \Pocuments and settings\ <user name="">\Application Data\TRX\Automat 2\AutomatLog.alf - Windows Vista, 7, 8 C: \Users\<user name="">\Roaming\TRX\Automat 2\AutomatLog.alf</user></user>				
	OK Canc	:el			

The legend describe shows the location of the log file path for all possible combinations.

For example common log file in Windows 7 operating system will be saved in location: *C:\ProgramData\TRX\Automat 2\AutomatLog.alf*.

2.2 Change of the installation

If the current version of *Automat 2* program is already installed, the user can change the components, repair or remove files from your computer hard drive.



2.3 Uninstallation

To uninstall *Automat 2* from your system, use the uninstall launcher utility or standard Windows tools. Depending on the system, they differ slightly from each other.

2.3.1 Windows XP

The installed software can be removed by:

- choose a shortcut Uninstall (Star Menu \rightarrow Programs \rightarrow TRX \rightarrow Automat 2),
- choose a shortcut TRX Automat 2 in Add / Remove Programs (menu Start
 → Settings → Control panel → Add / Remove Programs),
- run the Automat 2 installer program and select Remove.

2.3.2 Windows Vista/7

The installed software can be removed by:

- choose a shortcut Uninstall (Start Menu \rightarrow All programs \rightarrow TRX \rightarrow Automat 2),
- choose a shortcut TRX Automat 2 in Programs or Programs and functions (menu Start \rightarrow Control panel \rightarrow Programs or Programs and functions),
- run the Automat 2 installer program and select Remove.
- *Notice*: Automat 2 installer creates many register entries, so it is not recommended to remove this program manually (by simple deletion of program files).
- *Notice*: All items such as shortcuts or configure files added manually by the user after the installation must also be removed manually too.

3: Brief example of archiving

This chapter describes the basic operations necessary to create a rule for archive and start the process of archiving all recordings stored on recorder's HDD. The chapter is intended to quickly familiarize with the configuration and handling of recorder at primary level.

The more complex aspects of configuration and precise description of *Automat 2* functionality was presented in the next chapter: *Description of Automat 2 functions*.

3.1 Default rules file location

Before you start working with the program you should enter location where the default rules file will be saved.

If default rules file is not defined the appropriate message appears.

Date	Event's source	Event's description		*
2013-05-07 11:06:15	Automat 2	Application started.		
1:06:15 2013-05-07	Automat 2	Using this logs file: C:\ProgramData\TRX\Automat 2\AutomatLog.alf		
1:06:20 2013-05-07 11:06:20	Automat 2	Default rules file is not defined. Fix this in: Settings->Options.		Ŧ
,		NU	м	

In order to determine location of the file, select *Options* position from the *Settings* menu.

Automat 2 (Version: 2.2.5.502)				
Archiving	Settings Help			
Active		Options		
		Language	+	
		Hide application window		
	\checkmark	Status Bar		

In the *Program parameters* window, on *General settings* tab, you should specify the file location path.

	Notifications			
Default rules fil	e:			
1				
Default logs file	e.			
C:\ProgramDa	ta\TRX\Automat 2\Au	tomatLog.alf		
Start when				
Save progr	am windows sizes and j	positions		
Tum optimi	ation on (causes code	cs to use faster p	rocessor directives)	
Allow splitting	ng singe record betwee	n archive files		
	iging (causes logs file s	ize increment do	n tues it unless vou re	əllır
	iania formera loda lije a	neo a rocollione, do		u.,
have to)				

After selection a destination folder, you should type a file name and choose the *Open* button.

I Open	×
Komputer > Dysk lokalny (C:) > Program	ata 🕨 Trx 🕨 Automat 2 🗸 👻 🛃 Przeszukaj: Automat 2 🔎
Organizuj 🔻 Nowy folder	8= - 1
☆ Ulubione	Data modyfikacji Typ Rozmiar
💯 Ostatnie miejsca 🚺 😡	ladne elementy nie pasują do kryteriów wyszukiwania.
n Pulpit	
🛱 Biblioteki 🗮	
Dokumenty	
Wideo	
🖳 Komputer	
🚢 Dysk lokalny (C:)	
👝 Nowy (E:)	
🚽 recorder (\\Alpha	
File <u>n</u> ame: new.arf	✓ Rules file (*.arf)
	<u></u> Qpen ▼ Cancel

The indicated path will be copied to the appropriate dialog box.

Program parameters
General settings Notifications
Default rules file:
C:\ProgramData\Trx\Automat 2\new.arf
Default logs file:
C:\ProgramData\TRX\Automat 2\AutomatLog.alf
Start when Windows start
Save program windows sizes and positions
Tum optimization on (causes codecs to use faster processor directives)
Allow splitting singe record between archive files
Verbose logging (causes logs file size increment, don't use it unless you really have to)
OK Cancel

3.2 Adding a role

To create archive rule you should select *Add* archiving rule from the context menu of the program main window.

tive Rule's name	Recorder's IP	Completion status	Compression	Archive size	File name	Path
		Add archiving rule	F5	1		
		Edit archiving rule	F6			
		-		1		
		Delete archiving rule	F7			
		Add copied archiving	rule			
		Archiving pointer	F8			
		Start immediately	F9			
		Cancel archiving	F10			
		Load rules from file				
		Save rules to file		1		
				-		
te E	vent's source	- an an star				
		Event's description				
2013-05-07 12:18:17	Automat 2	Application started.				

In *Recorder authorization* window you should enter device IP address as well as username and password for recorder account having granted access for archiving calls on all required acoustic channels.

If authentication data for default recorder user has not been changed, the username and password is respectively: *admin* and *admin*.

Recorder: 172.16.0.139 Very Manuer manage Use Windows account Login: admin Password: eeeee] P Remember last login and password	corder authorization	
Use Windows account Login: admin Password:	Recorder:	
admin Password:	172.16.0.199	 Name manager
admin Password: •••••		
Password:	-	
•••••	admin	
	Password:	
Remember last login and password	•••••	
	Remember last login and password	

In the case of building archives from all channels of the recorder, the most convenient is to use *All* button in *The channel selection* window. As a result all checkbox near the channel names should change appearance from \square to \blacksquare .

The channel selection					×
Recorder's IP address: 172.16.0.199 Available channels: Channel name	Port: 7777	Login: admin			Edit
analog_1 analog_2 analog_3 siemens_1 Siemens_2 Siemens_3				Е	None Invert
Siemens_4 ISDN_10 ISDN_11 ISDN_20 ISDN_21					
^nowy2 ^nowy ~user4 ~user3				•	
			< <u>B</u> ack	<u>N</u> ext >	Cancel

The next stage allows you to specify timing parameters for archiving session: **Periodicity** – determines how often subsequent session of the archiving process will be performed. It can remain the default setting: *Everyday*.

Start time – determines date of the oldest recordings intended for archiving.

Time settings				×
Periodicity: Everyday	Start time: 2013-03-26 2 1 marzec 2013 + Pn Wt Śr. Cz. Pt. So. N 25 26 27 28 1 2 3 3 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 24 12 23 4 15 5 6 7 2 3 4 5 6 7 12 3 4 5 6 7 12 3 4 5 6 7 12 3 4 5 6 7 1 2 3 4 5 6 7 Today: 2013-03-26 2013-03-26 1014 1014 1014	13.52.31	Start rule at 00:00:00 💮	
			< Back Next >	Cancel

Start rule at ... – determines the time at which the process of creating archive will be started. It can be set to a default time: 00:00:00.

In this example, the first archiving session will be started manually, while subsequent will be started automatically every day at midnight.

In the next dialog window, you should specify the path to the files with archived recordings. It can be any location providing enough free space.

Archive parameters	X
Archive location: Archive file name prefix: Append to archive file name: File size:	prefix Art Przeglądanie w poszukiwaniu folderu
Compression Level: glores shoter than glores longer than Archive password: Repeat Write display data	▶ ▲ TRX ▲ ▲ ★ Komputer ▲ 25 ▶ ▲ Dysk lokalny (C:) ● ▲ Stacja dysków DVD RW (D:) ▶ ▲ Nowy (E:) ● ▲ Stacja dysków DVD (F:) ▶ ▲ Dysk wymienny (H:) ▲ ★ ₩ Folder: TRX Ubtwórz nowy folder OK
	<pre></pre>

Other items for *Archive parameters* window can be set to default - specifying the following attributes:

- backup file size of is 650MB,
- not used any compression for audio samples,
- all recordings from selected time interval will be archived (regardless of call duration).

At the last stage of archive role wizard you should define a unique name for current backup policy, and check the *Activate rule* checkbox.

Recorder info				×
Activate rule				
Rule name:	first_archiving			
		< <u>B</u> ack	Finish	Cancel

3.3 Launching archive process

Shortly after archive role creator is completed, the new policy is displayed in the main window of *Automat 2*.

Archiving Sett	tings Help						
Active Rule	's name	Recorder's IP	Completion status	Compression	Archive size	File name	Path
✓ first_	_archiving	172.16.0.199:7777	Waiting until 2013-03-27 00:00:00	No compression	650MB (CD-R/RW)	prefix_%date%_%time%	E:\Archiwa
Date	11.46-05	Event's source	Event's description				
Date 2013-03-26 1: ↑ 2013-03-26 1:		Event's source Automat 2 Automat 2	Event's description Application started. Using this logs file: C:\ProgramData\T	RX\Automat 2\Aut	omatLog.alf		

New line contains information about name, status (active or inactive), and description the most important parameters, configured during creating the rule.

To manually start the archiving process you should select the rule, and then click on *Start immediately* command from *Archiving* menu.

Archiving progress is indicated by means two bars under *Completion status* column and appropriate messages in log window.

	Rule's name	Recorder's IP	Completion status	Compression	Archive size	File name	Path	
✓	first_archiving	172.16.0.199:7777		No compression	650MB (CD-R/RW)	prefix_%date%_%time%	E:\Archiwa	
Date		Event's source	Event's description					
i) 2013-	03-26 16:01:11	first_archiving	Archivisation will include record times	from '2013-02-04	14:40:15' to '2013-03-	26 16:01:10'		
i) 2013-i	03-26 16:01:11	first_archiving	Archivisation channels mask : 'f0 0f 00	f0 00 00 00 00 00 00	0 00 00 00 00 00 00 00	00 00 00 00 00 00 00 00 00 00 00 00 00	0 00 00 fc ff 7f'	
1 2013-	03-26 16:01:11	first_archiving	Preparing records list completed succ	essfully. (Records: 5	573)			
i) 2013-	03-26 16:01:11	first_archiving	Filtering of the recording list has starte	d - the criterion is:	the recording's secu	rity level (value:255).		
i) 2013-i	03-26 16:01:11	first_archiving	Filtering of the recording list has finish	ed - the criterion v	vas: the security level	of recordings. Recordings I	eft: 573	
2013-	03-26 16:01:11	first_archiving	Filtering of the recording list has starte	d - the criterions a	re: additional time lin	nitations		
i) 2013-	03-26 16:01:11	first_archiving	Filtering of the recording list has finish	ed - the criterions	were: additional time	limitations. Recordings left	t: 573.	
2013-	03-26 16:01:11	first_archiving	Number of records to archivise: 573			-		
	03-26 16:01:11	first_archiving	Number of archive files: 1					
2013-								
	03-26 16:01:11	first_archiving	Creating raport file 'E:\Archiwa\prefix_	2013-03-26_16h01r	m.txt' completed succ	cessfully.		

4: Description of Automat 2 functions

This chapter contains detailed description of all features available in *Automat 2* application.

Description of functions is given in order of appearance in the main menu. During work with the program sequence of operations performed is more akin to that described in the previous chapter: *Brief example of archiving*.

4.1 Adding the archive rules

The option is available from the *Archiving* menu, main window context menu or *F5* keyboard shortcut.



Adding a new rule for archiving refers to definition the following mandatory parameters:

- recorder IP address,
- physical and/or virtual channels,
- date of beginning the first archived record,
- date and time of starting and the cyclical nature of backup sessions repetition,
- location of the archive file,
- name and maximum size of created files,
- compression type of the audio stream,
- the access level for archived recordings,
- rule's identification name.

4.1.1 Recorder authorization

The window allows you to enter parameters of the recorder to be a source of archived recordings. The name of recorder user account (entered in the field *Log-in*) determines the level of access to his channels.

Recorder authorization	×
Recorder:	
172.16.0.199	 Name manager
Use Windows account	
admin	
Password:	
•••••	
Remember last login and password	
OK	Cancel

Recorder – specifies the detail of archived recorder.

- Enter the recorder IP address parameter can be entered manually or selected from a drop-down list (if is not empty).
- Login and Password data for recorder account authentication.

Type the user data, which has permission to archiving the required channels.

Remember last login and password – selecting this option will store last authorization data during creating next archiving rules.

This option is useful if you created a few rules for the same recorder, or supported recorders have the same data for authentication.

Name manager – opens a dialog box for some features described in subsection 4.1.1.1.

If you enter the correct authorization data and the recorder is available, the wizard proceeds to the next stage, otherwise error screen appears.



In case of error as above check whether the authorization has been entered correctly and the network connection to recorder is working properly. This can be done using another TRX application (eg *Konsola 2*) or *ping* command.

4.1.1.1 Name manager

Name manager window allows you to manage recorder parameters, i.e. automatically search for all available recorders. *Recorder name* field allows the use of "user-friendly" text descriptions displayed next to the device's IP address.



- *Add* allows you to add an entry (IP address and optionally name) to the list of displayed recorders.
- *Edit* allows you to change the parameters of the selected row, mainly name of the recorder (port number change is not recommended).



Delete – used to delete selected row.

Search for recorders – allow for detecting all recorders are able to establish communication with *Automat 2*.

If on completion of searching the window of the manager is empty, it means that no recorder is available.

4.1.2 The channel selection

This window allows you to select channels to be a source of archived recordings. Choosing the channel is indicated by the checkbox by its name from \square to \blacksquare . Depending on the permission level granted to individual recorder users, a list of available channels may be full or limited.

Recorder's IP address: Port: Login: 172.16.0.199 7777 admin	Edit	Recorder's IP address: Port: Login: 172.16.0.199 7777 user	Edit
Available channels:		Dostępne kanały:	
Channel name	All	Nazwa kanału	All
 ✓ FAX 201 205 ØRA1,k21 ØRA2,k23 ØRA2,k24 ØRA3,k25 ØRA3,k26 ØRA3,k26 ØRA3,k26 ØRA4,k28 "ddd "Vet ✓ SemensCAP GSM 	E Invert	206 BRA1_k21 BRA2_k23 BRA2_k24 BRA3_k25 BRA3_k26 BRA4_k27 BRA4_k27 BRA4_k27 BRA4_k28 ~dd ~Vk1251 tet SemensCAP GSM ISDN	E Invert

Channels, for which the user does not have permission to archive, are displayed in the list grayed out font, without checkbox \square in the beginning of the line.

The buttons on the right side of window are used for selecting the appropriate group of channels:

All - selects all available channels in the list,

None - deselects all channels,

Invert - reverses the state of channel activity. The ones that were previously selected are deselected and vice versa.

If you do not select at least one of the channels, there an error window appears.



4.1.2.1 Cycling criteria settings

Time settings window allows you to set three time parameters for the currently configured rule.

Start time - indicates the date and time of the first recordings to be archived under the first session for the given rule.

Its value is fixed for the rule - it can not be edited later.

- *Start rule at* ... determines start time of the first and consecutive sessions of the archive process.
- *Periodicity* defines the periodicity of repeating backup session. It is possible to adjust the parameter with twenty-four hour raster. You can choose one of the three options: *Everyday*, *Days of week* and *Every month*.

Depending on the selected parameter *Time settings* window has a slightly different form.

For *Everyday* option the window has no additional controls. The backup will run every day at the time specified in *Start rule at...* field.

Time settings					×
	_				
Periodicity: Everyday 👻	Start time: 2012-10-28 -	10-25-21	Start	rule at):00 🚔	
Everyddy	2012-10-20	10.33.31	. 00.00	J.UU 💌	
			< <u>B</u> ack	<u>N</u> ext >	Cancel

For two remaining options (*Days of week* and *Every month*) the window contains additional fields, allowing clarify time settings for the rule.

Time settings				×
Periodicity: Days of week 🔹	Start time: 2012-10-28 💌	10:35:31	Start rule at 00:00:00	
Weekly task planning Every 3	weeks, on V Mo Tu V We Th V Fr	🕅 Sa 📝 Su		
			< Back Next >	Cancel

For *Days of week* option there is a necessary to define which days of the week (Monday ... Sunday) and order of weeks (1 to 52) should run backup sessions.

In the example shown above, the backup session will run on Monday, Wednesday, Friday and Sunday, in which the third week of the year. This means that during the first week recording will be archived four times, when during next two weeks - not once.

If you leave empty checkboxes for all days of the week, the error alert will appear.

In case of choosing *Every month* option you should specify a day of the month and at least one month in which the archiving process should be started. The day of the week can be entered in one of two forms:

- the number identifying order of the days in the month (eg. 20-th),
- name of the weekday and order of weeks in the month (eg. 3-rd Tuesday).

Time settings		×
	it time: 12-10-28 ▼ 10:35:31 ▲	Start rule at 00:00:00
Monthly task planning		
	onday of month,	
Months:	ormonar.	
	March April M	
🗹 July 📄 August 💿	September October V N	ovember December
	<	Back Next > Cancel

If you leave empty checkboxes for all month of the year, the error window will appear.

4.1.2.2 Archive parameters

At this stage of configuration it is possible to determine parameters for the archive files, and any additional criteria that should be met.

Archive parameters	×
Archive location:	E:\
Archive file name prefix:	prefix
Append to archive file name:	Archivization start date and time
File size:	650MB (CD-R/RW)
	where 1kB = 1024 bytes, 1MB = 1024*1024 bytes
	Only full archive files
Compression	Speex 8.0kbps 💌
Level:	255
Ignore shorter than	00:00:00
🔽 Ignore longer than	00:00:00
Archive password:	
Repeat	
Write display data	
	Advanced
	< Back Next > Cancel

- *Archive location* refers to the directory location for created archives. If the field is left blank the program will display an error message.
- Archive file name prefix specifies the prefix common for all files created under the rule, prefix helps identification of the files, especially when in the same directory are stored backups for several different recorders. This field can not be empty, it can not also contain special characters: //: *?, "<>|.
- *Append to archive file name* list that allows user to select additional information attached to the archive file name:
 - Only archivization start date,
 - Only archivization start time,
 - Archivization start date and time,
 - Only dates of first and last record,
 - Only times of first and last records in archive file,
 - Dates and times of first and last records in archive file.
- *File size* list allows you to specify the maximum size of a single archive file, includes capacity corresponding to the most popular storage medium:

100 MB (ZIP) 200 MB (ZIP) 650 MB (CD-R/RW) 700 MB (CD-R/RW) 700 MB (CD-R/RW) 800 MB (CD-R/RW)

The program also allows you to enter theoretically any values in the range from 1 B to 2 GB. However, the structure of the archive file (the default setting) will not allow you to store the content of incomplete call. One second of uncompressed audio takes about 8 kB.

Only full archive files – enabling this option causes that will not be created archive files smaller than the value specified in the parameter *File size*. Recordings that do not fit in the last full backup file will be saved in the next session (if the total size for new data exceeds the value of the parameter *File size*). This mechanism is illustrated in the diagram below.

session n	file 1	file 2	file 3							
Archived data		New data								
session n + 1				file 1	. fi	le 2	file	e 3		
				1						
Archived data					Nev	v data	1			
	lected p	arameter	Only fu	ll archiv)			
archiving with unse	lected p	arameter file 2	Only fu	II archiv)			
archiving with unse										
Archived data archiving with unse session n Archived data			file 3							
archiving with unse session n Archived data		file 2	file 3		ve files					
archiving with unse session n		file 2	file 3					fil	e 3	

Compression – parameter determines whether the audio data will be saved in the native G.711 A-law, or in one of the available compression standards: ADPCM 2,

ADPCM 4,

Speex 8.0 kbps.

Selecting one of the compression methods allows you to place a larger number of records in a single file archive, but will prolong the archiving process. The quality of the archived call may also be slightly lower.

- *Level* makes that archiving the calls is dependent on their level of security (access). The default parameter value 255 means that will be archived all (available to the given user) calls from everyone (intended for archiving) channels. Changing the parameter to other value causes, that calls having security level higher than the entered threshold will not be archived.
- *Ignore shorter than* option allows you to specify the minimum duration of the recordings, which will be saved in the created archive.
- *Ignore longer than* option allows you to specify the maximum duration of recordings that are saved in the created archive.
- *Archive password* access password for playback recording from the archive, blocking access to the files for unauthorized persons

- *Write display data* selecting this option enables adding information about display content on recorded digital phones (as long as it is available). Storing the displays can significantly extend duration of the backup session.
- *Advanced* button opens the window where you can enter extra time-range settings. It allows you to limit backup only to calls carried on during working hours of the company (eg. Mon. Fri, 8:00 ... 16:00).

Day of week	Register records	Time from	Time to	Add		
Wednesday Thursday	outside range inside range	09:25:00 08:00:00	09:30:59 18:59:59	Edit Delete		
					Add / Modify 1 Weekday Mode:	Monday OK
	on rules have higher priorit			ОК	Mode: Begin:	inside range Cance inside range outside range

Day of week – any day of the week can be selected multiple times.

Register records – forbidding or permission for archiving calls from specified time scope:

inside range – calls will be recorded

outside range - calls will not be recorded

Time from / Time to – beginning / end hours of the range for the selected day.

Notice: The forbidding ranges override the permission ranges.

4.1.2.3 Recorder info

In the last stage of the configuration should be given a unique name for the created rule and set the flag activity.

Recorder info		—
Activate rule		
Rule name:	new_rule	
	< <u>B</u> ac	ck Einish Cancel

The name for each rule must be unique, otherwise error window pops up.



Clicking on checkbox next to *Activate rule* causes the rule will be started automatically after meeting time conditions. Archiving rule can be activated at the stage of its creation, or in any other (subsequent) time.

The entry with created rule appears in the main window.

<u>Archiving</u> Settings <u>H</u> Active Rule's name	Recorder's IP	Completion status	Compression	Archive size	File name	Path	
✓ test gsm ✓ r2 new trx	172.16.100.15:7777 172.16.100.15:7777 172.16.11.100:7777 172.16.0.199:7777	Waiting until 2013-04-22 13:00:00 Inactive Waiting until 2013-04-22 13:00:00 Inactive	No compression Speex 8.0kbps No compression No compression	650MB (CD-R/RW) 700MB (CD-R/RW) 650MB (CD-R/RW) 650MB (CD-R/RW)	A_%data%_%czas% - %data%_%czas% gsm_%data%_%czas% prefiks_%data%_%czas% prefiks_%data%_%czas%	E:\Archiwa E:\Archiwa E:\Archiwa E:\	
Date	Event's source	Event's description					
Date 2013-05-07 09:23:48	Event's source Automat 2	Event's description Application started.					
			a\TRX\Automat 2\Au	utomatLog.alf			
2013-05-07 09:23:48 2013-05-07 09:23:48	Automat 2	Application started.		2			
 2013-05-07 09:23:48 2013-05-07 09:23:48 2013-05-07 09:23:53 	Automat 2 Automat 2	Application started. Using this logs file: C:\ProgramData		2			
 2013-05-07 09:23:48 2013-05-07 09:23:48 2013-05-07 09:23:53 	Automat 2 Automat 2 Automat 2	Application started. Using this logs file: C:\ProgramData Default rules file is not defined. Fix t		2			
 2013-05-07 09:23:48 2013-05-07 09:23:53 2013-05-07 09:26:11 	Automat 2 Automat 2 Automat 2 Automat 2	Application started. Using this logs file: C:\ProgramData Default rules file is not defined. Fix t Application closed.	his in: Settings->Op:	itions.			

4.2 Changing the archive rules

The rules created with archiving can be freely edited or deleted. *Automat 2* also allows you to create subsequent rules based on copies already existing ones.

4.2.1 Edition

This option is available from *Archiving* menu, main window context menu or *F6* keyboard shortcut.

Edition covers all parameters of an existing rule except *Start time* option: (*Time settings* tab). The procedure for editing rules is analogous to the operations performed at the stage of adding them

4.2.2 Removing

This option is available from *Archiving* menu, main window context menu or *F7* keyboard shortcut.

When you delete selected rule a window appears like below.



According to the suggestion, if the erased rule was stored in default rules file and you are still going to use this file - press *No* button.

4.2.3 Creating a copy of an existing rule

Automat 2 application allows you to create subsequent rules based on copies already existing ones. This is convenient if you created a few rules similar to each other. Instead of creating each archive rule from the beginning, simply create a copy of an existing, and then modify it accordingly using the tools from *Edit archiving rule* menu.

4.3 Archiving pointer

The *Archiving pointer* is pointing at the date and time of the recording, from which archiving data in the next backup session will start.

For the new rules *Archiving pointer* assumes a value of *Start time* parameter. After each backup cycle, this parameter is set to the start time of the last recording increased by 1 second. As a result, subsequent start-up rule will start archiving recordings from the time, when the previous session ended data collection. In this way, the application ensures the continuity of archived data.

Automat 2 enables both view and modifying the archiving pointer for the selected rule.

The access to the archiving pointer is possible from *Archiving* menu, main window context menu or *F8* keyboard shortcut.

e:								Time:
4			April	201	3		×	14:16: <mark>16</mark>
	Мо	Tu	We	Th	Fr	Sa	Su	
	25	26	27	28	29	30	31	
14	1	2	3	4	5	6	7	
15	8	9	10	11	12	13	14	
16	15	16	17	18	19	20	21	
17	22	23	24	25	26	27	28	ОК
18	29	30	1	2	3	4	5	

4.4 Manual control archiving process

Automat 2 allows you to manually control the archiving process. You can start or stop the selected rules.

4.4.1 Start immediately

This option is available from *Archiving* menu, main window context menu or *F9* keyboard shortcut.

You can start the process of archiving based on the selected rule immediately, regardless of activity status (active / inactive) or cycling criteria settings.

4.4.2 Cancel archiving

This option is available from *Archiving* menu, main window context menu or *F10* keyboard shortcut

The function allows for termination of running backup session. User can choose the way in which the policy will be stopped.

Stop archiving	Stop archiving
Stoping archiving settings:	Stoping archiving settings:
Current archive file:	Current archive file:
Stop archiving immediately.	Stop archiving immediately.
Stop archiving immediately. Fill current archive file and finish archiving.	Archiving pointer:
Set archiving pointer to last record in last full and correct archive file	Set archiving pointer to last record in last full and correct archive file
	Set archiving pointer to last record in last full and correct archive file Set archiving pointer as it was before archiving
OK Cancel	OK

- *Stop archiving immediately* forces an immediate interrupt the archiving process. The data currently being written to the file will be lost.
- *Fill current archive file and finish archiving* backup interruption will take place upon completion of writing to the current file. The data, in contrast to the previous option, will be saved in the specified location.
- Set archiving pointer to last record in last full and correct archive file sets the archiving pointer at the end of the last correctly archived record (similarly as during normal operation of the program).
- *Set archiving pointer as it was before archiving* sets the archiving pointer to his value before running an interrupted backup.

4.5 Archiving rule files

Archiving rules already created in *Automat 2* application are stored only in your computer's memory. To make the information stored in the archive rules were available after closing the program, it must be saved to a file. Specific format for archiving rule file (*.*arf*) makes that it can be read out exclusively by the *Automat 2* application.

The application during every startup loads configuration stored in the default rules file. If the file is empty, damaged, or the program can not find it - the window with list of rules is empty. In this case, it is necessary to either load the settings from the backup file, or create them again.

4.5.1 Import of rules

Option *Load rules from file* allows you to load to *Automat 2* application the configuration of rules previously saved in backup file.

Notice: Import rules from the file causes a loss of the current configuration (displayed in the main window). Current data will be removed from memory and replaced by the rules read from the file.

After choosing this option an opened standard Windows window allows you to load a policy file (*.*arf*).

Notice: Import a set of rules from the specified file does not mean that the same set of rules will be loaded the next time you start the program. The program always loads the default rules file. Its location can be read or changed in Settings/Options menu.

Program parameters	
General settings Notifications	
Default rules file:	
C:\ProgramData\Trx\Automat 2\new.arf	
Default logs file:	
C:\ProgramData\TRX\Automat 2\AutomatLog.alf	
▼ Start when Windows start	
Save program windows sizes and positions	
Tum optimization on (causes codecs to use faster processor directives) Allow splitting singe record between archive files Verbose logging (causes logs file size increment, don't use it unless you really have to)	
OK Cancel]

4.5.2 Export of rules

The *Save rules to file* options allows you to save the current set of archiving rules to an external file. This file allows you to save the current settings and restore them in the future, as well as copy the configuration to another computer.

Due to the fact that the archiving rules contain information about recorder username and password, the copy of the rules are saved to the *.*arf* files in an encrypted format. The data contained in these files can only be read using the *Automat 2* application.

4.6 Settings *Automat 2 application*

The *Settings* option is used to change the configuration settings, such as:

- default location path of the archiving rules file,
- default location path of the program log file,
- automatic starting the application at the start of operating systems,
- e-mail notifications,
- user interface language, etc..

💌 Automa	t 2 (V	ersion: 2.2.5.502)
Archiving	Setti	ings Help
Active		Options
		Language •
		Hide application window
	<	Status Bar

4.6.1 General settings

You can make changes of program parameters using two tabs: *General Settings* and *Notifications*.

Program parameters
General settings Notifications
Default rules file:
C:\ProgramData\Trx\Automat 2\new.arf
Default logs file:
C:\ProgramData\TRX\Automat 2\AutomatLog.alf
☑ Start when Windows start Save program windows sizes and positions
Tum optimization on (causes codecs to use faster processor directives) Allow splitting singe record between archive files
Verbose logging (causes logs file size increment, don't use it unless you really have to)
OK Cancel

- **Default rules file** indicates the path of the default file containing the rules, which is loaded into memory when the application is started. Right after installation the field is empty.
- **Default logs file** indicates the path of the default file to which the program messages are stored. Initial path is configured during *Automat 2* installation process.
- *Start when Windows start* enabling this option causes the program launch automatically when Windows is started. Start of the application is taking place already after initiation of the desktop environment, and therefore requires that a user earlier logs on the system (unless the automatic login option is enabled).
- *Save program windows sizes and positions* enabling this option causes the program saves the layout (width) of columns displayed in main window.
- *Turn optimization on* enabling this option causes, the program during the archiving uses additional CPU instructions. In most cases, it accelerates the archiving process.
- Allow splitting single record between archive files by default, calls while writing to the archive files are not divided into fragments. Each archive file contains integer number of recordings, which causes that the individual archives have slightly different sizes. Enabling recordings sharing option aligns the sizes of the archive files, however playback the calls, that have been fragmented (stored in two archive files), requires access to both archive files.
- *Verbose logging* enabling this option causes writing to the log file extended information about the process of archiving. Due to the large increase in the volume of logs do not recommend enabling this mode during normal operation of the program. Information recorded in the verbose logging can be useful in emergency situations when the backup process does not work properly and when you need to determine the cause of abnormal behavior of the program.

4.6.2 Email - notifications

The Automat 2 allows you to send selected, archiving related reports to email addresses defined recipients. Notifications are created for all active archiving rules.

Program parameters		x
General settings Notifications		
Tum on notification by e-mail		
Events setup	Sender account setup	
	OK Can	cel

In order to use the function of sending events by e-mail, it is first necessary to set up an e-mail sender account. For this purpose, click *Sender account setup* button. The sender account configuration comes down to giving data of the outgoing mail server (SMTP) settings, and giving username and password for this account.

🖄 SMTP server settings	—				
Sender information					
Name:	user				
Email:	user@domain.pl				
Logon information					
SMTP server requires authent	ication				
Login:					
Password:					
SMTP server information					
SMTP server (address or name):	smtp.domain.pl				
Testing the settings (sending the test email)					
	Send mail (test)				
	OK Cancel				

The *Send mail (test)* button allows user to check the correctness of the settings. In case of ignore the stage of SMTP server configuration of the SMTP server will display the error.



In the next step of the configuration user should define:

- kind/type of archiving related event (left column),
- e-mail address for one or more recipients (center column),
- e-mail subject and body (right column).

🖄 Configuration of the em	ail messages		
Events list:	Recipients list:		Body of the letter:
Events	Recipient	Email address	
Add new with wizar	đ		OK Cancel

These parameters can be configured manually, or by using the wizard (using the *Add new with wizard* button).

4.6.2.1 Notification wizard

In the first step of the e-mail notification wizard, user shall choose one from the list of available events.

Events Archiving started.		
Creation of another archive file finished.		
Error while creating another archive file.		
Error while writing archive file. No records to archivise.		
There are no records in given time range		
There is not enough free disk space.		

The events for which have already been created e-mail notification, do not appear on the list.

In the next step of the wizard, specify the recipient information (name and e-mail).

	ent	Email address
New	recipient:	
lame:	user 1	
E-mail:	user 1@domain 1.com	

The wizard allows you to create only one recipient for each alarm notification. Successive e-mail addresses (if necessary) can be added only by manually editing the event.

The next window allows you to enter the subject and the body of e-mail, which will be sent to recipients.

Subjec	t	Contents				
۲ 📃		m		•		
New	notification:					
Subject	mailer - Automat2					
Body:	An error occurred during creating archives					

When you click on the *Finish* button, the program automatically creates the assignment: archiving related event, recipient of e-mail and message body of the notification.

🖄 Configuration of the ema	ail messages		
Events list:	Recipients list:		Body of the letter:
Events	Recipient	Email address user1@domain1.pl	Subject: mailer - Automat2 Contents: and error occurred during creating archives
Add new with wizard			OK Cancel

4.6.2.2 Manual configuration

Manual configuration allows you to configure e-mail notification more widely. This allows among other to add multiple recipients for one alarm event.

Here is an example of adding three new recipients for the notification created by the wizard in section 4.6.2.1

Adding new recipients to the created event – an example

In order to add the new e-mail recipient, you should select from the context menu for center column – the *Add notification recipients* option.

Configuration of the email messages						
Events list:	Recipients list:			Body of the letter:		
Events	Recipient	-		Subject: archiving error Contents: An archiving error occurred		
			it manager			
			ification recipients otification recipients			
			e body of the notification body of the notification			
			all recipients ite all recipients			
4						
Add new with wizard				OK Cancel		

In the next step, in the *Choose recipients* window, the user should choose from the context menu *Add new recipient* option. The next window allows you to enter the name and e-mail address for the new recipient. This procedure should be repeated as many times as new customers you intend to add.

9	Choose recipient	ts				×				
	Recipient		Em	ail address		ок				
1	user 1		usi	er 1@domain 1.pl		Cancel				
		Add n	ew recipient							
			elected recipie selected reci							
		Select					Add/a	dit recipient data		×
		Desele	ect all					cut recipient data		
							Name:			ОК
							E-mail:			Cancel
								domain 1.pl		
						- -				
			n Configura	tion of the email	messages				3	
			Events list:		Recipients list:		De du ef	the letter:		
			Events list.		Reuplents list:				_	
			Events		Recipient	Email address	archivin	g error		
			Error w	nile creating anoth	vuser1	user 1@domai	n1.pl]		
				Choose recip	ients			×		
				Recipient		Email address		ОК		
				user1 user2		user 1@domain user 2@domain		Cancel		
				user3		user3@domain	3.pl			
				user4		user4@domain	4.pl			
			•							
									-	
			Ad							

After adding all recipients, user should select desired entries and click *OK* button. E-mail addresses selected in the previous window, you will see on the list.

🖄 Configuration of the email	messages			
Events list:	Recipients list:			Body of the letter:
Events Fror while creating anoth	user2 user3 user4 Add Dele Edit Activ		Email address user 1@domain 1.pl user 2@domain2.pl ient manager hotification recipients en otification recipients the body of the notification ate all recipients sivate all recipients	
Add new with wizard				OK Cancel

The next step is to associate each new recipient with the body message. To do this, select e-mail address and choose *Select the body of the notification* option. The program enables choosing from list the message already assigned to the recipient *user1* (select the row and click *OK*) or create a new one (*Add message body* button).

In this example, the first option is used, ie for all recipients have been assigned the same contents of the e-mail body.

Subject	Contents	ОК
archiving error	An archiving error occurred	Cancel
	Add notification body Edit notification body	
	Delete notification body	
	III	•

In the last step of the configuration user should activate new recipients by activation the \square (checkbox) next to their name.

If you try to activate the receiver which has not been allocated to any e-mail message appears in the error window.



Other features available for manual configuration

For each column of the *Configuration of the email messages* window a context menu is available.

	Recipient manager	
Add new notifications	Add notification recipients Delete notification recipients	
Delete notification	Select the body of the notification	
Add notification recipients	Edit the body of the notification	
Activate all notifications	Activate all recipients	Notification body manager
Deactivate all notifications	Deactivate all recipients	Edit the body of the notification

Add new notification – using this option you can select the types of events whose occurrence has cause to send email notifications. You can select one of the seven types of events.

Events		
Archiving started. Creation of another archive file finished.		
Error while creating another archive file.		
Error while writing archive file.		
No records to archivise. There are no records in given time range.		
There is not enough free disk space.		

Delete notification – option causes removing the selected notification.

- *Add notification recipients* option enables adding and assignment (for selected events) the new recipients.
- *Activate / deactivate all notification* option will automatically activate / deactivate all notifications visible in the *Event* column.
- *Recipients manager* with this option the managing of e-mail addresses of notification recipients is possible. Entries can be added, deleted or edited.
- *Add notification recipients* option enables adding and assignment (for selected events) the new recipients.
- *Delete notification recipients* option causes removing the selected recipients for the chosen notification.
- *Select the body of the notification* with this option the assignment of subject and e-mail body contents for selected recipient is possible.
- *Edit the body of the notification* option enables changing the subject or contents body of the selected e-mail.
- Activate / deactivate all recipients option will automatically activate / deactivate all addresses visible in the *Recipients list* column.
- *Notification body manager* with this option managing the list of notifications is possible. Entries can be added, deleted or edited.
- *Edit the body of the notification* option enables changing the subject or contents body of the selected e-mail.

4.6.3 Setting the language version

Automat 2 allows you to select one of one of the following language versions for user interface:

- Czech
- Polish
- English
- Slovak

Archiving	Settings Help			
Active	Options			Completion statu
	Language	•		Český
	Hide application window		✓	English (US) Polski
		_		Slovenský

4.6.4 Hiding the application window

When you select this option and minimize the *Automat 2* window, on the Windows taskbar does not appear button that informs about the running application. Only small icon in the System Tray (next to the clock) is visible.

4.7 Logs of the program

Logs of the *Automat 2* program contain information about operation of the application and performed operations. The messages relate in particular to such information as: errors detected during the data download, date and time of creation subsequent archive files, modification archiving rules.

Messages are displayed in the program log window and also are saved to the log file located in directory specified in *Default logs file* field (menu *Settings/Options*).

4.7.1 Event logs window

Logs are displayed in a form of the table about three columns:

- **First column** describes the date of occurrence of the events described, the accuracy of a single second (your computer local time).
- **Second column** describes the source that generated the event. In most cases, the source of the event will be one of the loaded archiving rules. The events that relate to the entire program (eg start an application) are described by *Automat 2* label.

Third column - contains a short text description of the event..

In order to easier identify the type of information which is displayed each log line is marked with an appropriate icon.

🖉 - Application started

In the second second

A remarks: icon placed on events such as:

- configuration change (addition, removing, the edition of rules),
- errors during executing the archiving rules (no connection with the recorder, an empty list of recordings).

Information: icon placed on events such as:

- information about the program (default path to the log file, default path to the rules file),
- information about the archiving rules (archiving start time, time range of archived recordings, recorder IP address).

4.7.2 Log file

Messages generated by the program, in addition to display on the screen are saved to an external file. This allows you to create documentation for stages to create the backup, arisen errors, modifying the set of rules, etc.

Although the format of the log file is not "pure" text format, you can read them using a text editor (such as WordPad).

4.7.3 Examples of messages

The following list includes the most common error messages occurring in the logs of *Automat 2* application.

```
Application started.
Application closed.
Using this logs file: <file name>.
Rules loaded from default file: <file name>.
Rules loaded from file manually: <file name>.
Current rules set saved to file: <file name>.
Connection to recorder <IP address> failed. Communication service
<service name>.
Error while downloading channels list from recorder: <IP address>.
Error while downloading records list from recorder: <IP address>.
Records list from the given time range on recorder <IP address> is
empty.
Archiving started.
Archiving finished. Code: <status code>.
Number of records for archiving: <quantity>.
Number of archive files: <quantity>.
Creating archive file started: <name>.
Error while saving records to archive file: <file name>.
Creating archive file completed successfully: <file name>.
Not enough records to continue archiving. Rule has the 'Only full
files' parameter set.
Downloading channels list from recorder: <IP address> started.
Downloading channels list from recorder completed successfully.
Preparing records list from recorder: <IP address> started
Preparing records list completed successfully.
There is not enough free disk space to start archiving.
Downloading records list from recorder: <IP address> canceled
Archiving canceled: <date time>
```

Creating archive file: <file name> canceled Unfinished archive file: <file name> deleted In rule <rule name> archiving pointer was changed from <old timestamp> to <new timestamp>. Creating report file <file name> completed successfully. Fatal error #1. Report this situation to TRX. Error data: <data> Fatal error #2. Report this situation to TRX. Error data: <data>

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