

Operating instruction manual
Hilscher License Manager
Description of software licensing
V1.1.x.x

Table of contents 2/29

Table of contents

1	Introduction				
	1.1	About th 1.1.1 1.1.2 1.1.3	his documentOnline helpList of revisionsConventions in this manual	3 3	
	1.2	1.2.1 1.2.2 1.2.3 1.2.4 1.2.5 1.2.6	otes Copyright Important notes Exclusion of liability Warranty Export regulations Registered trademarks	5 5 5 6 6 7 7 7	
	1.3	3 System and software requirements			
	1.4	4 Install Hilscher License Manager			
2	Hilscher License Manager				
	2.1	2.1 Overview			
	2.2	Which li 2.2.1 2.2.2	icenses are present in the device?	11	
	2.3	How do 2.3.1 2.3.2 2.3.3 2.3.4	I request my license? Selecting licenses Selecting upgrade Fill out request form Submitting license request	14 15 16	
	2.4	How to	23		
	2.5	Options 2.5.1 2.5.2 2.5.3	s, help and info User interface language Help About Hilscher License Manager		
	Glos	sary		28	
	Cont	tacts		29	

Introduction 3/29

1 Introduction

1.1 About this document

This manual provides descriptions about the **Hilscher License Manager** program.

By use of the licensing software **Hilscher License Manager**, you can check whether and which licenses are available on your device. Required licenses, you need to order at the Hilscher customer center or sales department. For licensing, you need to provide a license request by e-mail, fax or phone using the **Hilscher License Manager**. Via a link in the reply e-mail you then can download the license from the server and to acivate the license you need to transfer the license file to your device.



Important:

Before the actual licensing process comprising the steps

- license request by e-mail, fax or phone,
- download the license from the server and
- Transmission of the license to the device (activation), you must order the license chargeable at the Hilscher customer center or sales department using the part number .

1.1.1 Online help

The **Hilscher License Manager** contains an integrated online help facility.

> To open the online help, click on **Help** or press **F1**.

1.1.2 List of revisions

Index	Date	Version	Component	Revisions
1	14-04-08	V1.0.x.x	Hilscher.LicenseManager	All sections created.
2	15-03-09	V1.0.x.x	Hilscher.LicenseManager	Descriptions to the license request for the upgrade for the "PROFINET IO event detection" added. Revision concerning the separation of the steps 1. Ordering the license at the customer center (commercial management) and 2. Software licensing (license request, downloaded from the server and activating in the device).

Table 1: List of revisions

Introduction 4/29

1.1.3 Conventions in this manual

Notes, instructions and results of operating steps are marked as follows:

Notes



Important:

<important note you must follow to avoid malfunction>



Note:

<general note>



<note where to find further information>

.

Instructions

- 1. Operation purpose
- 2. Operation purpose
 - > Instruction

Results

☼ Intermediate result

⇒ Final result

Within this manual the positions 1 to 2 refer to the Hilscher License Manager pane, as shown in figure Hilscher License Manager in section Overview [* page 10].

The positions ⓐ to ⑨ refer to the figure Example: E-Mail License request (example netANALYER) in section by E-Mail [▶ page 20] respectively to the figure Example: netX License Order Form (example netANALYZER) in section By fax or phone [▶ page 21].

Introduction 5/29

1.2 Legal notes

1.2.1 Copyright

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Introduction 6/29

1.2.3 Exclusion of liability

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- for the design, construction, maintenance or operation of nuclear facilities:
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- in life support systems;
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1.2.4 Warranty

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Introduction 7/29

1.2.5 Export regulations

The delivered product (including the technical data) is subject to export or import laws as well as the associated regulations of different counters, in particular those of Germany and the USA. The software may not be exported to countries where this is prohibited by the United States Export Administration Act and its additional provisions. You are obligated to comply with the regulations at your personal responsibility. We wish to inform you that you may require permission from state authorities to export, re-export or import the product.

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Windows® XP, Windows® Vista, Windows® 7 and Windows® 8 are registered trademarks of Microsoft Corporation.

EtherCAT® is a registered trademark and a patented technology of Beckhoff Automation GmbH, Verl, Federal Republic of Germany, formerly Elektro Beckhoff GmbH.

PROFINET® is a registered trademark of PROFIBUS & PROFINET International (PI), Karlsruhe.

All other mentioned trademarks are property of their respective legal owners.

Introduction 8/29

1.3 System and software requirements

For the **Hilscher License Manager** program the system and software requirements listed below are valid:

System requirements

- Free disk space: approx. 3.5 MByte
- DVD ROM drive
- RAM: min. 512 MByte, recommended 1024 MByte
- Graphic resolution: min. 1024 x 768 pixel
- Keyboard and Mouse

Restriction

Touch screen is not supported.

Software requirements

Operating system:

- Microsoft Windows® XP with Service Pack 3
- Microsoft Windows® Vista with Service Pack 2
- Microsoft Windows® 7
- Microsoft Windows[®] 8

Additional software requirements:

- Microsoft .NET Framework 4.0 (dotNetFx40_Full_x86_x64.exe)
- Administrator privilege required for installation
- The driver for your device must be installed.

Introduction 9/29

1.4 Install Hilscher License Manager

The setup for the **Hilscher License Manager** program is provided on the product DVD with the software and the documentation for your device.



For a detailed description of how to install the **Hilscher License Manager**program, refer to the installation instructions **Software installation** for your device.



Note:

The product DVD for your device is included in the scope of delivery for your device. Updates to the product DVD, you can download as a ZIP file from the page www.hilscher.com (under **Products** directly with information about your product).

For installation, follow these basic steps:

- Insert product DVD (if available) or double click the *.exe file in the root directory of the DVD.
- > In the autostart menu select **Install Software**.
- In the installation dialog for the Hilscher License Manager program select Install.
- Checkl accept the terms in the License agreement.
- Click Apply.
- ➤ Alle Applikationen schließen und Abfrage mit **OK** beantworten.
- Answer Windows safety query by Yes.
- ⇒ The installation runs.
- Click Finish.

2 Hilscher License Manager

2.1 Overview

Open the Hilscher License Manager via Start.

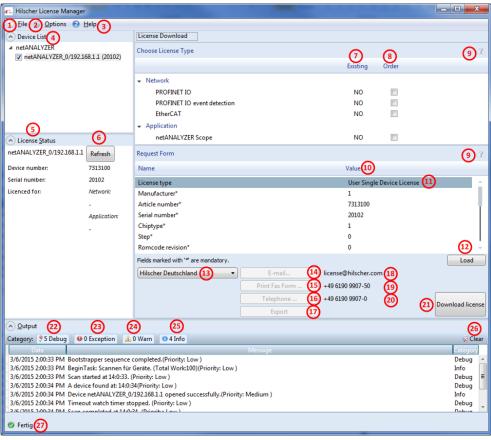


Figure 1: Hilscher License Manager (Example netANALYZER)

In the Hilscher License Manager pane you can:

- 1 exit the Hilscher License Manager program,
- (2) change the user interface language,
- 3 9 access Help and Info,
 - (4) select your device,
- (5) (6) read the license status or manually read it from the device,
 - (7) verify, which licenses are present in the device,
- (8) to (20) Set license request by e-mail, fax or phone,
 - (21) Transfer license to the device,
- 22 to 26 Display, filter or delete messages,
 - read the status of the Hilscher license manager.

2.2 Which licenses are present in the device?

In the **Hilscher License Manager** window under **Device List** you can select your device and under **License Status** you can check, which licenses are already present in your device.

To determine which licenses exist in the device and which one you needd to order in addition.

- 1. First select the device and
- 2. then verify the license status and the license type.

2.2.1 Selecting the device

In the **Hilscher License Manager** window under **Device List**you can select the device.

> Under **Device List** 4 select the device.

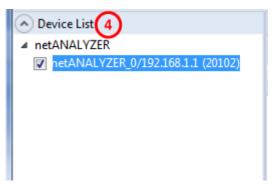


Figure 2: Device List (Exmaple netANALYZER)

In the Hilscher License Manager window, all details under License Status, License Type or Request Form will appear depending on the selected device (display of device-releated data).

2.2.2 Verifying license status and license type

In the **Hilscher License Manager** window you can verify, which licenses are activated in the selected device.

License status

Under **License Status** ⁵ only those licenses are displayed which are existent in the selected device.

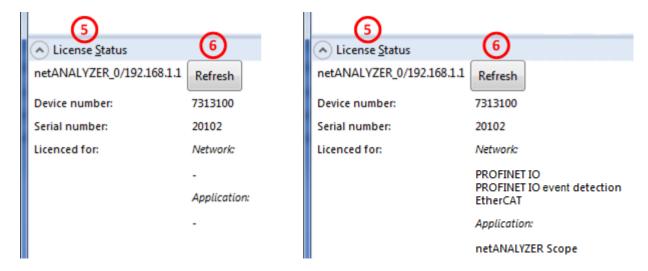


Figure 3: License Status (Exmaple netANALYZER: Left side - no license loaded, Right side - licenses loaded)

The following ordering data are read from the device and displayed under **License Status**:

- Name for the device
- Article number (Part number)
- Serial number
- Licenses for networks
 The licenses listed under Networks are licenses for software components of the analysis software netANALYZER Scope responsible for PROFINET and EtherCAT protocol-specific data interpretation.
- Licenses for applications
 The license ,netANALYZER Scope' is the license for the analysis software ,netANALYZER Scope'.

Via **Refresh** ⁶ you can read out the license status data from the device newly.

License type

Under Choose **License Type** > **Existing** 7 you also can verify which licenses are existent in the device:

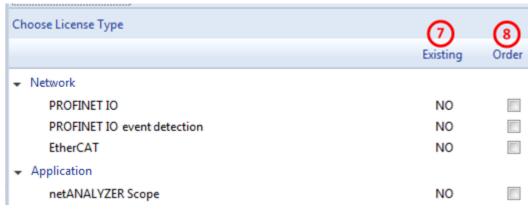


Figure 4: License Type (Exmaple netANALYZER, no license loaded)

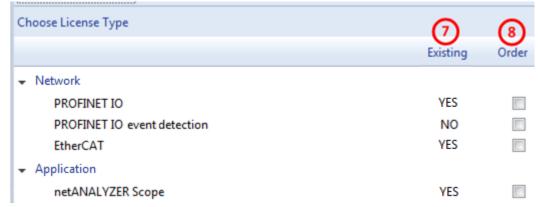


Figure 5: License Type (Exmaple netANALYZER, licenses loaded)

The column **Existing** oindicates which licenses are present in the device.

Yes = License is present in the device.

No = License is not present in the device.

Available licenses

For recording and analyzing data using the netANALYZER hardware (card or portable device) together with the analysis software netANALYZER Scope the licenses listed below are available:

Software licenses for networks

PROFINET IO for recording and analyzing data from PROFINET networks.

PROFINET IO event detection for recording and analyzing the time course of the PROFINET IO events from PROFINET networks (for earlier netANALYZER Scope license packages available as an additional upgrade),

EtherCAT for recording and analyzing data from EtherCAT networks.

 Licenses for applications netANALYZER Scope for recording and analyzing data from EtherCAT and PROFINET networks.

2.3 How do I request my license?

To et your license you need to send a license request (or licensing request). Proceed as follows:

- 1. Select the required licenses (refer to Selecting license [▶ page 14]).
- 2. Fill out the request form (refer to section Fill out request form).
- 3. Submit license request, (refer to section *Submitting license request* [> page 19]).



Note:

The software licenses for your device you need to acquire. When ordering a license you are liable to pay costs.

2.3.1 Selecting licenses

For your netANALYZER hardware (card or portable device) together with the analysis software netANALYZER Scope you need software licenses for *Networks* and / or *Applications*. In the window **Hilscher License Manager** under **License Type** you can select those licenses.

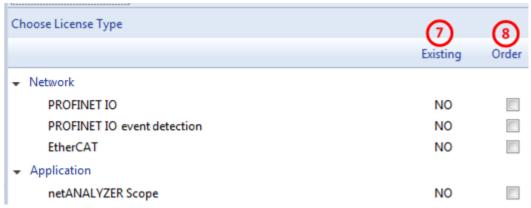


Figure 6: License Type (Exmaple netANALYZER, no license loaded)

- 1. Selecting licenses for networks:
 - Under Network > Order 8 check the licenses you need for networks.

Currently are available:

- PROFINET IO
- PROFINET IO event detection
- EtherCAT
- 2. Selecting licenses for applications:
 - Under Application > Order 8 check the licenses you need for applications.

Currently is available:

neANALYZER Scope

2.3.2 Selecting upgrade



Note:

Currently for earlier netANALYZER Scope licenses the license for **PROFINET IO event detection** is provides as an upgrade.

If and which licenses are present in your device you can see in the window **Hilscher License Manager** you at the right side under **License Type**.

- If a license already exists in your device, this is indicated in the column **Existing** 7 with **YES**.
- If a single license available for netANALYZER Scope is not yet present in your device, this is indicated in the column **Existing** 7 with **NO**.

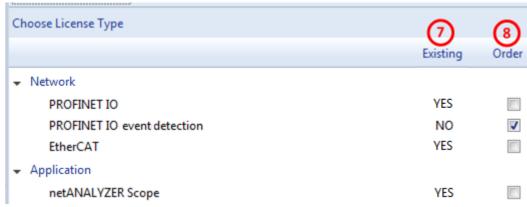


Figure 7: License Type (Example netANALYZER, several licenses loaded)

- ➢ If you want to order an upgraded license or you want to submit the license request for the upgrade, compare in the window Hilscher License Manager under License Type,
- the types of licenses which already exist in your device (in the column **Existing**: **YES** value)
- to those you are still missing (in the column Existing: NO value).
- ➤ To request for the delivery of the license upgrade, check the missing license type in the column **Order** ⓐ and continue with the steps for your license request.



Note:

If you are not sure which licenses you need to select, set all checkmarks in the **Order** 8 column.

2.3.3 Fill out request form

- Device Information
 The Device information required for the request are read out from the device and automatically filled into the order form.
- 2. License type and address data
- ► Under Request Form you must enter the license type and the address data (refer to section License type and address data [► page 16]).

2.3.3.1 Data from the device

The following data are read from the device and displayed under **Request Form**:

- Manufacturer
- Article number (Part number)
- Serial number
- Chiptype
- Step (chip revision)
- Romcode revision
- Checksum (checksum of the device data)

The fields in the column **Value** which can not be edited show the data read from the device:

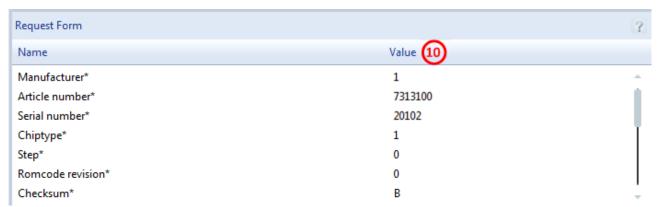


Figure 8: Request Form, please fill out / Device Data (Exmaple netANALYZER)

These data read from the device automatically appear in the request form for your license request.

2.3.3.2 License type and address data

For your license request you must enter the following data to the **Hilscher License Manager** pane:

1. License Type



Figure 9: Request form, please fill out / License type

- Select the license type under Request Form, please fill out > Value
 10
- 2. Mandatory fields in the request form (editable fields):
 - Enter all mandatory fields under **Request Form**, **please fill out** > **Value** (in the figure marked with*).
 - First name
 - Surname
 - E Mail* (address, to which the license download link shall be send.)
 - Telephone
 - Company
 - Address
 - Country
 - · City, State, Zip

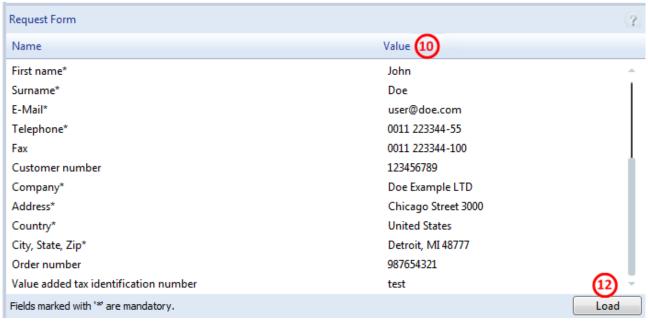


Figure 10: Request form, please fill out / Mandatory data

- 3. Optional information in the request (editable fields):
 - ➤ Under Request Form, please fill out > Value enter all fields for the additional data, which are not mandatory.
 - Fax
 - Customer Number

- Order Number
- Value added tax identification number
- 4. Load:

Click**Load** to download the license information data stored in an XML file. (The data must have been saved before via **Export** .)

2.3.4 Submitting license request



Note:

You must acquire the software license for your device at the Hilscher customer center or sales department. When ordering a license you are liable to pay costs.

In the **Hilscher Licens Manager** window you must induce that your license request is sent. Therefore:



Figure 11: Selecting the subsidiary / forwarding license request / contacts

- 1. Select the *subsidiary* 13 to which your license request should be sent.
- 2. Sending the license request:
- by **E-Mail** (14),
- or by fax 15 or by phone 16,
- or in a file 0.

The **Contact Data** of the selected subsidiary are displayed under the positions (19), (19) and (20).

2.3.4.1 by E-Mail

You can submit your license request by e-mail.

- Click E-mail...
- The E-mail License request opens:

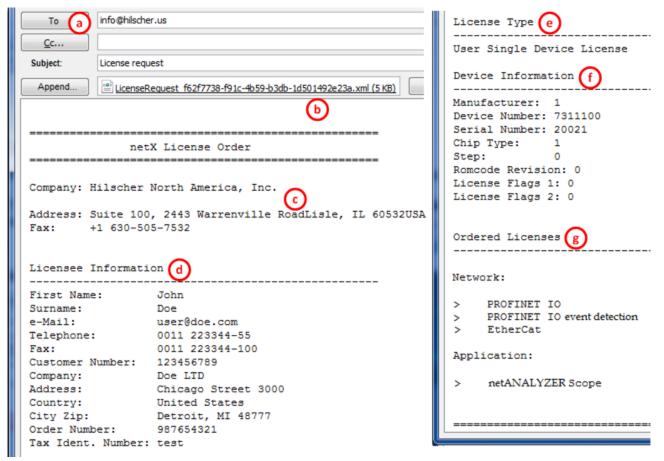


Figure 12: Example: e-mail license request (example netANALYZER)

The e-mail **License request** contains:

- the e-mail addresse of the selected subsidiary of the licensor a,
- the automatically generated XML file b with a summary info of the data for the license request (example:
 LicenseRequest_9c6cd407-1258-4d2d-9254-98b5d2f2cd6d.xml)
- the address of the selected subsidiary of the Licensor ©,
- the data of the licensee d
- the License Type (e),
- the Device Data (f),
- the data about the **requested licenses** 9.
- Forwarding the e-mail License request.
- ⇒ The license request by e-mail is complete.

2.3.4.2 By fax or phone

You can submit your license request by fax or phone.

- > Click Print Fax Form 19 or Telephone... 16.
- The summary of the data for the license request is opened in a browser window. For example:

 LicenseRequest ba0f3547-905d-45ac-8a12-b42aabf1349c.xml

netX License Order Form

Hilscher North America, Inc. Suite 100, 2443 Warrenville Road Lisle, IL 60532

USA fax: +1 630-505-7532

Licensee Information First Name: John Surname: Doee-Mail: user@doe.com 0011 223344-55 Telephone: Fax: 0011 223344-100 123456789 Customer No: Company: Doe LTD Address: Chicago Street 3000 Country: United States Detroit, MI 48777 City Zip: Order Number: 987654321 Tax Ident. Number: test License Type User Single Device License Device Information f Manufacturer:

Manufacturer: Device Number: Serial Number: Chip Type: Step: Romcode Revision: License Flags 1: License Flags 2: Ordered Licenses

Network

- PROFINET IO
- · PROFINET IO event detection
- EtherCAT

Application

netANALYZER SCOPE

Date: Signature: ____

Figure 13: Example: netX License Order Form (example netANALYZER)



Note:

If your browser does not display the data for the license request, check the safety settings of your system.

The form contains:

- the address of the selected subsidiary of the Licensor ©,
- the data of the licensee d.
- the License Type @,
- the Device information ①
- the data about the requested licenses 9.
- > Print the data form, sign it and send it by fax.
- ➤ Use the Fax number , which is displayed after the subsidiary was selected in the **Hilscher License Manager**pane.

Or

- Keep ready the data form and communicate the order data via telephone.
- ➤ Use the telephone number ②, which is displayed after the subsidiary was selected in the **Hilscher License Manager** pane.
- ⇒ The license request by fax or phone is complete.

2.3.4.3 Via file export

If you are working on a process computer without e-mail client, you can export your data for the license request to a file, save the file to a removable disk and submit your license request manually via e-mail from a different PC.

- > Click Export License Request... 20.
- The window **Browse For Folder** is displayed.
- > Choose for or create a new folder on a removable disk.
- Save the automatically generated **XML** file (example: [Name].xml)) with a summary info of the **request data** to this folder.
- Send this file from a PC with an e-mail client manually via e-mail.
- ➤ Therefore use an e-mail address, which is displayed after the subsidiary was selected in the **Hilscher License Manager** pane (see position in figure Selecting the subsidiary / forwarding license request / contact data [▶ page 19]).
- ⇒ The license request by file export is complete.

2.4 How to get the license and transfer it to the device



Note:

License files can only be delivered via e-mail. The e-mail contains a link to download the license file.

On your license request, you will receive an e-mail with a **link to download the license file**. This link leads to a server PC on which the license file is provided. Using the received link you must save the license file on your PC and then transfer the license to your device. If your e-mail client is on another PC as the PC your device is connected to, you must save the license file for example, on a USB storage device.



Note:

The license is stored in the hardware. Your application must have access to the license information stored in your device in order you can use the full functional range of your licensed software.

How to proceed

- 1. Save the license file to a PC or a disk.
 - Click to the Link to download the License File in the e-mail.
 - > Save the license file *.nxl to a PC or a removable disk.
- 2. Download the license file to the device.
 - Respectively connect the removable disk with the license file to the PC, which is connected to your device.
 - Click Download License in the License pane in the configuration software.
 - The File selection window **Open** is displayed.
 - Therein select the license file *.nxl.

The name of the license file is as follows: [current number]_[device number]_[serial number]_[acronym software application]_[acronym protocol1]_[acronym protocol2].nxl (for example 0001_7311100_20021_PS_ECAT_PN.nxl)

- Click Open.
- The license file is transferred to the device.
- ⇒ After this the license is present in the device and is activated with the next device reset.
- ➤ To check whether the license has been activated, follow the steps in section Which Licenses are present in the device? [▶ page 11].

2.5 Options, help and info

2.5.1 User interface language

You can switch the user interface language from English (United States) to German (Germany).

➤ Therefore select under Options > Language the entry Deutsch (Deutschland).

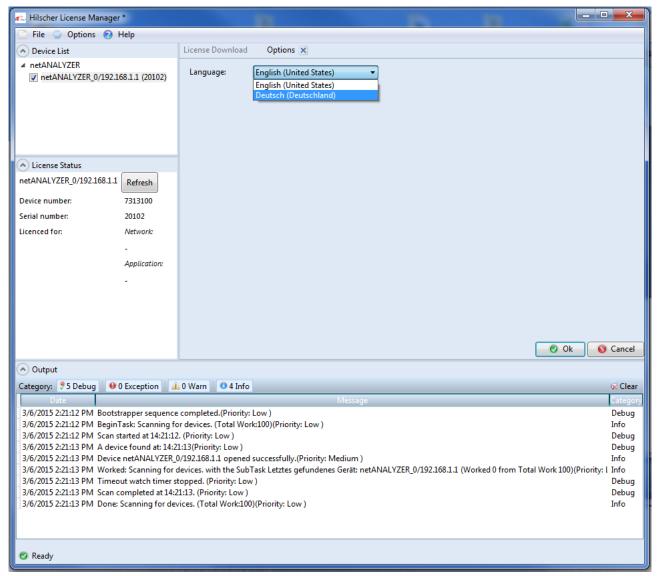


Figure 14: Hilscher License Manager > Options > Language

- Click Ok.
- ⇒ The user interface ist displayed in the German language.



Note:

If not all elements of the user interface are displayed in the new language, close the ${\bf Hilscher\ License\ Manager}$ and open it again .

2.5.2 Help

The **Hilscher License Manager** program contains a built-in online help. To view the online help,

- click in the Hilscher License Manager window, click Help > View Help
- ⇒ The online help is displayed.
- > or press F1.
- ⇒ The online help for the page viewed appears.

2.5.3 About Hilscher License Manager

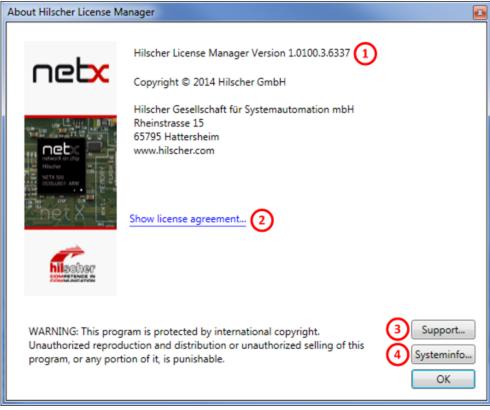


Figure 15: About Hilscher License Manager

In the dialog **About Hilscher License Manager** you find the **Hilscher License Manager Version** 1 and you can access to the following windows:

- Hilscher License Manager License Agreement ②
- Hilscher License Manager Support Information 3
- System Information 4 In the system information (also known as msinfo32.exe) details appear about the hardware configuration of the computer, the computer components and the software, including drivers. For more information, refer to? > Help Topics in the System Information window.

List of figures 26/29

List of figures

Figure 1:	Hilscher License Manager (Example netANALYZER)	10
Figure 2:	Device List (Exmaple netANALYZER)	11
Figure 3:	License Status (Exmaple netANALYZER: Left side - no license loaded, Right side - licenses loaded)	12
Figure 4:	License Type (Exmaple netANALYZER, no license loaded)	13
Figure 5:	License Type (Exmaple netANALYZER, licenses loaded)	13
Figure 6:	License Type (Exmaple netANALYZER, no license loaded)	14
Figure 7:	License Type (Example netANALYZER, several licenses loaded)	15
Figure 8:	Request Form, please fill out / Device Data (Exmaple netANALYZER)	16
Figure 9:	Request form, please fill out / License type	17
Figure 10:	Request form, please fill out / Mandatory data	17
Figure 11:	Selecting the subsidiary / forwarding license request / contacts	19
Figure 12:	Example: e-mail license request (example netANALYZER)	20
Figure 13:	Example: netX License Order Form (example netANALYZER)	21
Figure 14:	Hilscher License Manager > Options > Language	24
Figure 15:	About Hilscher License Manager	25

List of tables 27/29

List of tables

Table 1:	List of revisions	3
Table 1.		_

Glossary 28/29

Glossary

EtherCAT Ethernet for Control Automation Technology: communication system

for Industrial Ethernet designed and developed by Beckhoff

Automation GmbH, Verl, Germany

netANALYZER Scope intelligent high level analysis software for recording and analyzing

EtherCAT and PROFINET networks together with the netANALYZER

hardware (card or portable device)

PROFINET communication system for Industrial Ethernet designed and

developed by PROFIBUS & PROFINET International (PI), which uses

some mechanisms similar to those of the PROFIBUS field bus

PROFINET IO PROFINET IO (Input - Output) has been created for the connection of

remote peripheral to a controller

PROFINET IO event

detection

parameter, which represents the events occurring at a given time on the bus. These are four types of events: alarm events, DCE RPC events, DCP events (ident request and ident OK) and other events,

including predominantly missing frames.

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